



2025

Algonquin Community Survey Report of Results



Mission Statement and Values

Mission Statement

The mission of the people of Algonquin is to foster a harmonious, distinctive community with a strong sense of place, preserving its ecological and historical richness, providing a safe and comfortable environment, through a responsible use of community resources, and developing ownership and pride in the community through significant citizen involvement in all civic, social, and cultural affairs.

To this end, we will provide for the needs of today, prepare for the demands of tomorrow, and Remain mindful and respectful of the past.

Values

Respect

We are committed to fairness, inclusion, justice, compassion, and equal outcomes for all. We are open-minded and treat all individuals with respect and dignity.

Integrity

We are committed to the highest ideals of honor and integrity in all public and professional relationships.

Innovation

We are committed to a forward-thinking environment that embraces change and supports learning, creativity, calculated risks, and continuous improvement.

Collaboration

We are committed and accountable to organizational success and celebrate our shared dedication to public service.

Stewardship

We are committed to our natural, fiscal, and social resources and will care for such with transparency and openness, further considering how our work will be sustained by future generations.

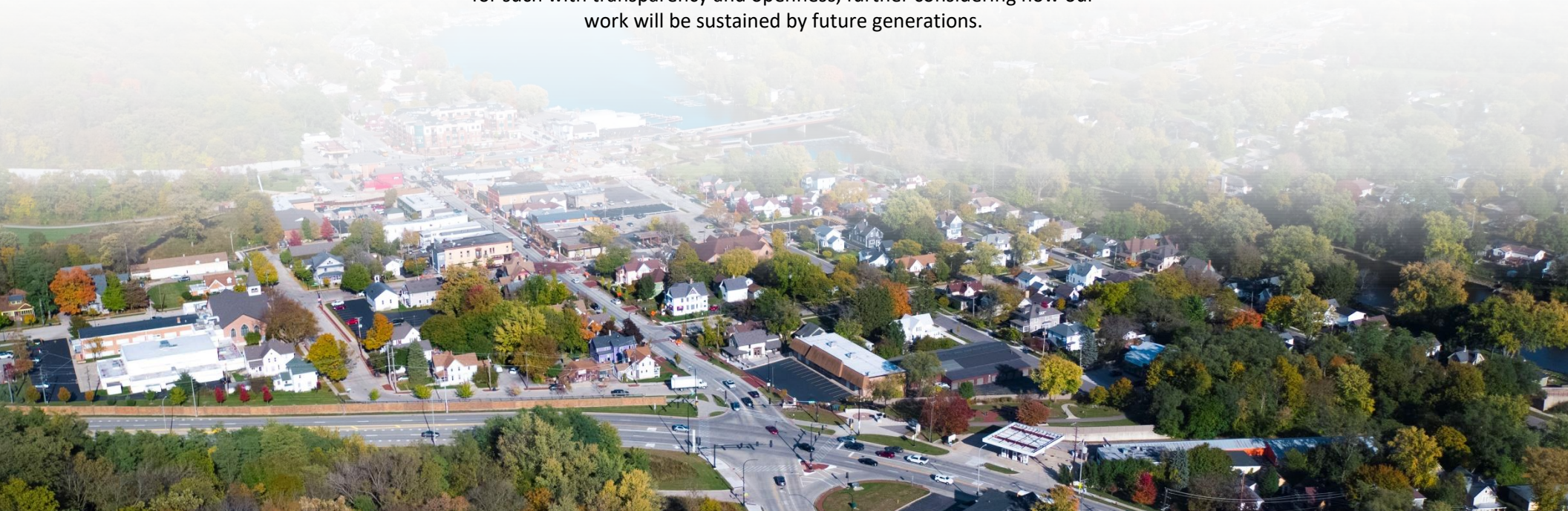


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CROSSTABULATION OF RESULTS

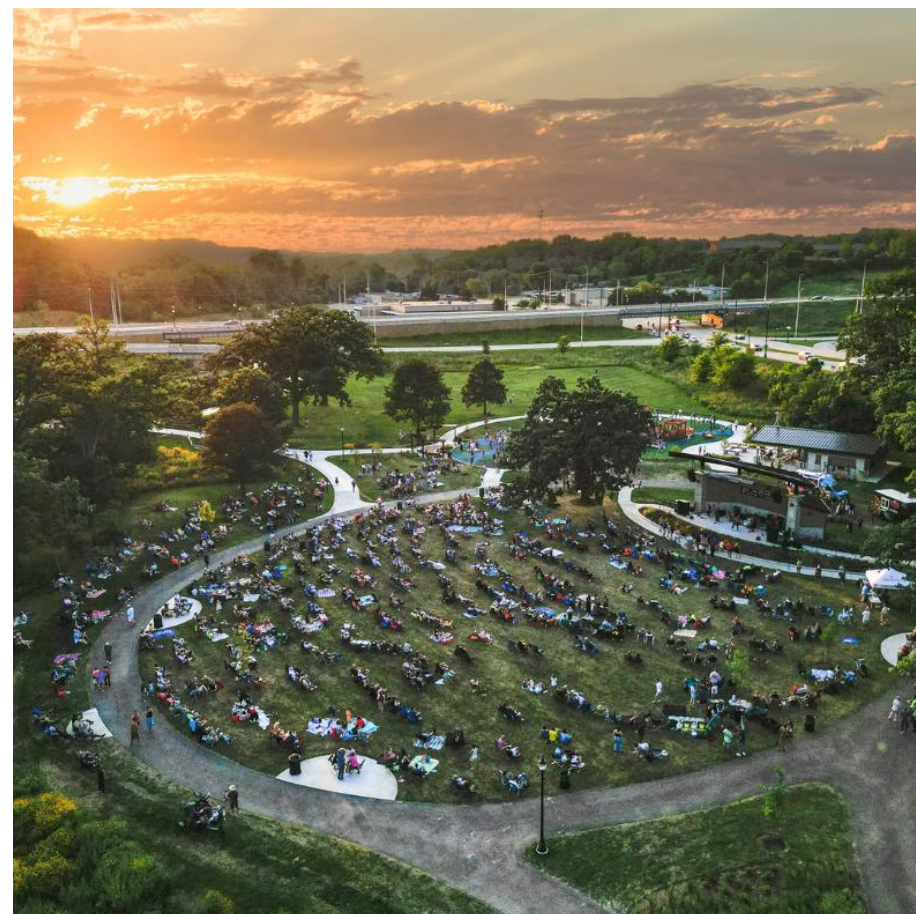
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This report consists of the results from the eighth annual Algonquin Community Survey which was conducted in 2025. Goals of the survey are to evaluate municipal services and resident's perceptions of the community, identify trends, and develop strategies for future service delivery.

Project information and historic reports are available at: www.algonquin.org/survey.

Project Summary

In October 2025, the Algonquin Community Survey was sent to randomly selected households in the community. Village staff was responsible for designing, administering, tabulating, and reporting the results of the Algonquin Community Survey. All Village department heads were given an opportunity to review draft versions. Every year, the Algonquin Community Survey instrument is reviewed and evaluated to determine any necessary modifications in the survey format needed to accurately capture resident opinions, while maintaining its integrity for meaningful year-to-year analysis.

The three-page survey was mailed to 1,750 randomly selected households on October 2, 2025. Households were given 28 days to complete and return the survey. During the fall months of 2025, staff entered raw data into Microsoft Excel. Following entry into Excel, data was analyzed and various cross-tabulations were performed. Cross-tabulations allow users the ability to "drill down" within the results to see how certain segments of the population responded. For example, results can be broken down by age, gender, location of household, and length of residency. This information is useful in identifying underlying trends.

The survey instrument is also available for residents to complete online. Residents that received survey instruments were also given unique identifiers that allowed them to access the survey. The results from the online version were formatted such that they aligned with the questions

and answers in the mailed survey instrument. The feedback from both surveys is combined for calculations.

Margin of Error

The Algonquin Community Survey was conducted with a 95% confidence level and a $\pm 6.1\%$ margin of error. This means that 95% of the time, survey results are expected to differ by no more than 6.1% in either direction from results that would have been obtained if all Algonquin households had been surveyed.

Report

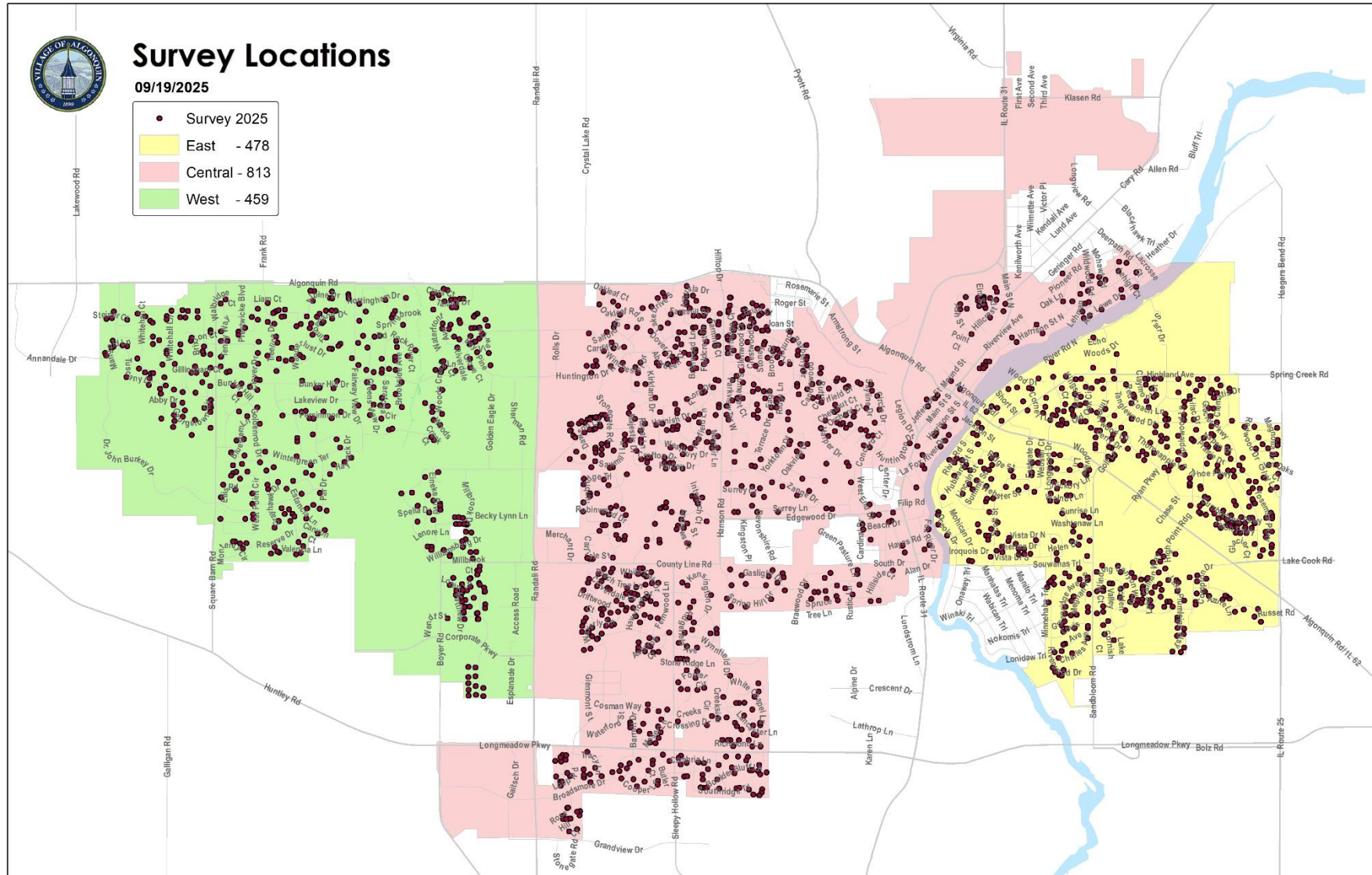
This report summarizes the results for each question in the survey and reports on any variances in attitude or perception where significant among demographic subgroups. This survey also reports year-to-year comparisons to help identify trends and changes.





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Sample Distribution and Response



Of the 1,750 surveys distributed, 246 were returned for a 14.1% overall response rate. Further delineating response rate by geography, households East of the Fox River had a 13.0% response rate, households west of the Fox River and east of Randall Road had a 14.5% response rate, and households west of Randall Road had an 11.3% response rate. A total of 12 respondents did not indicate in what area of Algonquin they resided.



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Quality of Life

The Village of Algonquin earns its reputation as the "Gem of the Fox River Valley" by providing quality services and amenities to the community. This category asks residents to evaluate the overall quality and image of Algonquin, as well as Algonquin as a place to live, work, and play.

The highest rated measure for this category is Algonquin as a Place to Live and Your neighborhood as a Place to Live, both with a score of 93.4%. The next two top rated measures are Overall Appearance of Algonquin (93.1%) and Algonquin as a Place to Raise Children (92.9%)

The lowest-rated measures are Traffic Flow on Major Streets (48.8%), Employment Opportunities (49.6%), and Value of Services for the Taxes Paid to the Village of Algonquin (56.5%).

Police/Public Safety

Ensuring public safety is one of the most critical charges of municipal government. The results of the Algonquin Community Survey indicate the vast majority of Algonquin residents feel safe in their neighborhoods.

The highest rated measure is 911 Services (97.3%), followed by Responding to Citizen Calls (92.9%) and Crime Prevention (91.6%). Bottom most rated measures are Traffic Enforcement (74.0%) and Patrol Services (79.2%)

The Village of Algonquin Police Department is charged with protecting the safety and welfare of the public. During the 2025 calendar year, the Police Department responded to 17,543 service calls. In 2024, the Police Department responded to 17,253 service calls.

Fire protection and emergency medical services are provided to the community by the Algonquin-Lake in the Hills Fire Protection District, Carpentersville & Countryside Fire Protection District, and Huntley Fire Protection District.



Public Works/Infrastructure

Residents were asked to rate the quality of services related to Public Works and Infrastructure in Algonquin.

The highest rated measure for this category is Urban Forestry Program (90.2%), followed by Overall Public Works (88.2%) and Public Property Maintenance (87.9%).

Drinking Water (60.0%) and Sidewalk Maintenance (71.1%) are the bottom most rated measures in this category.

The Village of Algonquin has 140 miles of municipal-owned and maintained streets; 180 miles of water mains; 140 miles of sanitary sewer; and over 26,000 municipal-owned and maintained trees.

In addition, Algonquin continues to receive recognition for providing premier parks and trails for its residents and it has been named a Tree City USA for 29 consecutive years, since 1996, by the Arbor Day Foundation.

Parks/Recreation

Parks and recreational services add to the high quality of life that Algonquin residents enjoy.

The highest rated measure for this category is Quality of Village Parks (95.8%), followed by Parks Maintenance (94.4%) and Preservation of Natural Areas (85.7%).

The bottom rated measures in this category are the Swimming Pool Facility (67.3) and Recreation Facilities (70.4%).

The Village of Algonquin owns and maintains all parks within the Village limits. There are currently 21 active park sites that span over 130 acres within the Village. Algonquin Recreation provides activity programs and special events at these parks and other facilities, including Historic Village Hall and the Lions Armstrong Memorial Pool.

Additionally, Barrington Hills Park District, Dundee Township Park District, and the Huntley Park District serve portions of Algonquin.

Community Development

The Community Development Department is responsible for planning and zoning, building permitting, economic development, and property maintenance.

The highest rated measure in this category is Overall Community Development (81.1%), followed by Ease/Efficiency of Obtaining Permits (78.7%) and Land Use, Planning/Zoning (75.9%).

The bottom most rated measure this year was Code Enforcement (69.3%).

In calendar year 2025, the Community Development Department issued 3,088 building permits. In 2024, the Department issued 3,057 building permits.

General Services

This section of the Algonquin Community Survey asked respondents to evaluate services and programs ranging from the Village newsletter to promoting the Village to attract visitors.

The highest rated measure in this category is Garbage Collection (93.9%), followed by Online Payment Options (93.5%) and Recycling (93.4%).

The bottom most rated measure in this category is Promoting Village to Attract Visitors (66.4%).

Customer Service

Overall, employee interaction was rated Excellent or Good in all three evaluation categories: Knowledgeable (90.5%), Responsive (86.5%), and Courteous (93.9%). **Overall, 89.4% of residents rated their interactions with Village employees as positive.**



Net Promoter Score

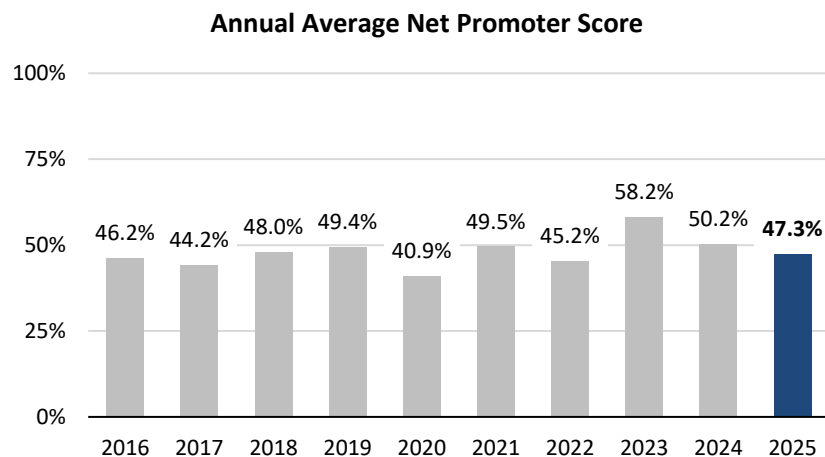
A Net Promoter Score framework has been used to assess resident satisfaction. This framework involves categorizing responses to the question, "**How likely are you to recommend living in Algonquin to someone else?**" based on satisfaction levels, to provide insights into overall loyalty and contentment.

The following criteria are used to categorize responses:

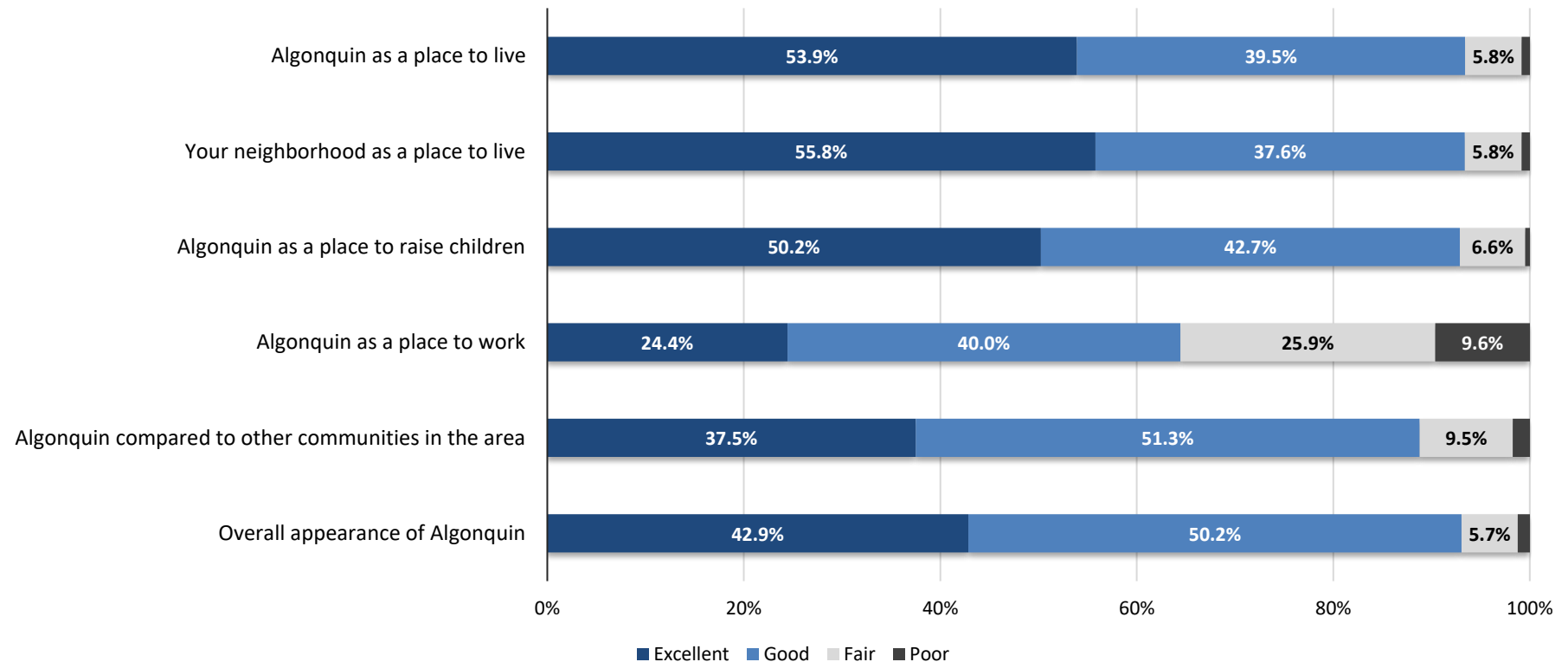
- **Promoters:** Residents who responded with "Very Likely"
- **Passives:** Residents who responded with "Like or Neither Likely nor Unlikely"
- **Detractors:** Residents who responded with "Unlikely" or "Very Unlikely"

The Net Promoter Score is then calculated by subtracting the percentage of Detractors from the percentage of Promoters. A positive score indicates higher satisfaction and a likelihood of recommendation, while a negative score highlights areas for improvement.

In 2025, the average Net Promoter Score reached 47.3%, decreasing slightly compared to 2024.



Quality of Life in Algonquin

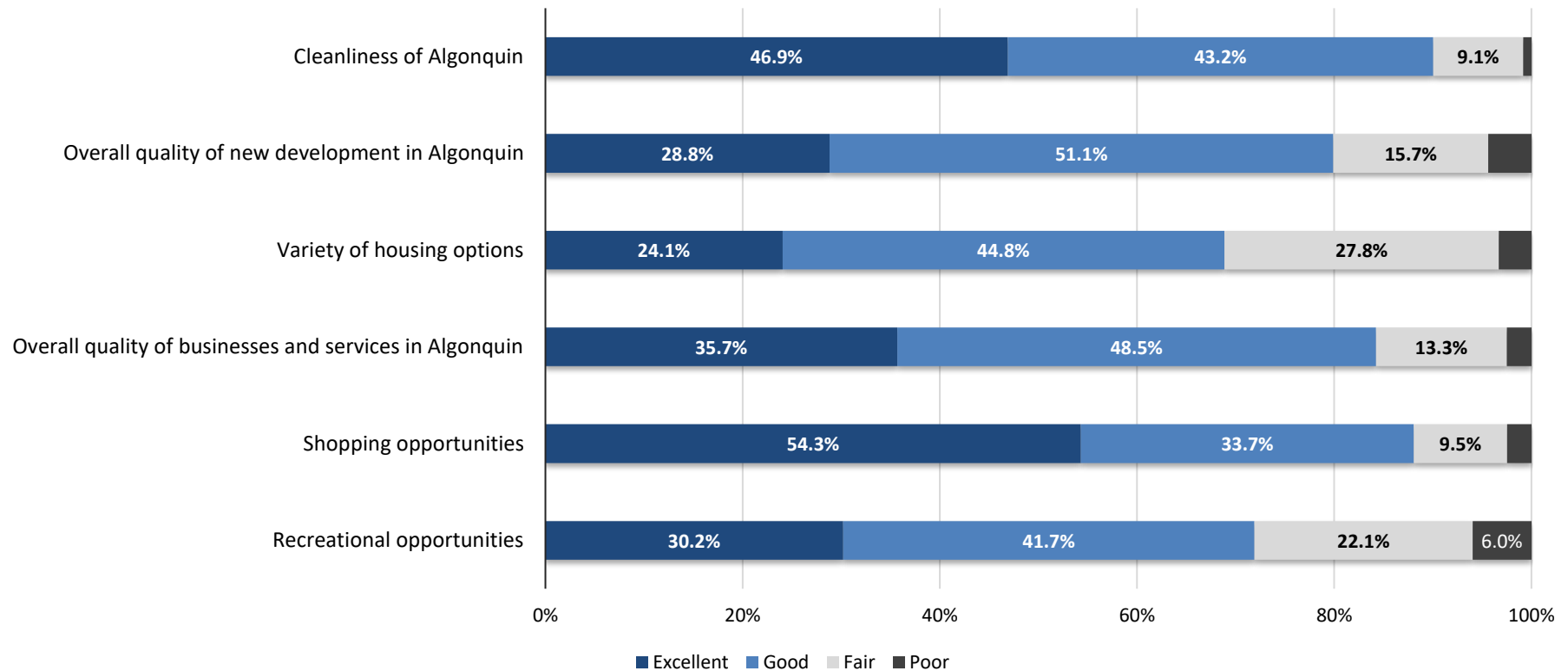


The chart above presents the first of four charts measuring perceptions of quality of life in Algonquin. For reporting purposes, “positive” combines both “excellent” and “good” responses. **Overall, 93.4% of respondents rated Algonquin as a Place to Live and Your Neighborhood as a Place to Live positively,** which were both rated similarly in 2024.

Algonquin as a Place to Work continues to be an area of focus, with a notable share of respondents selecting Fair (25.9%) and Poor (9.6%). Similar patterns were observed in 2024, when this measure received Fair (22.0%) and Poor (5.5%) ratings. Nearly half of all jobs in Algonquin are in retail trade (34%) or accommodations and food services (21%). Major employers, such as School District Number 300 with more than 400 employees across Algonquin locations, also influence the local employment landscape.

Overall Appearance of Algonquin experienced the largest year-over-year change within this section, increasing by 5.0% compared to 2024. Since 2012, this measure has increased by more than 13.0%, reflecting efforts in both Public Property Maintenance and Public Property Beautification.

Quality of Life in Algonquin (Part 2)

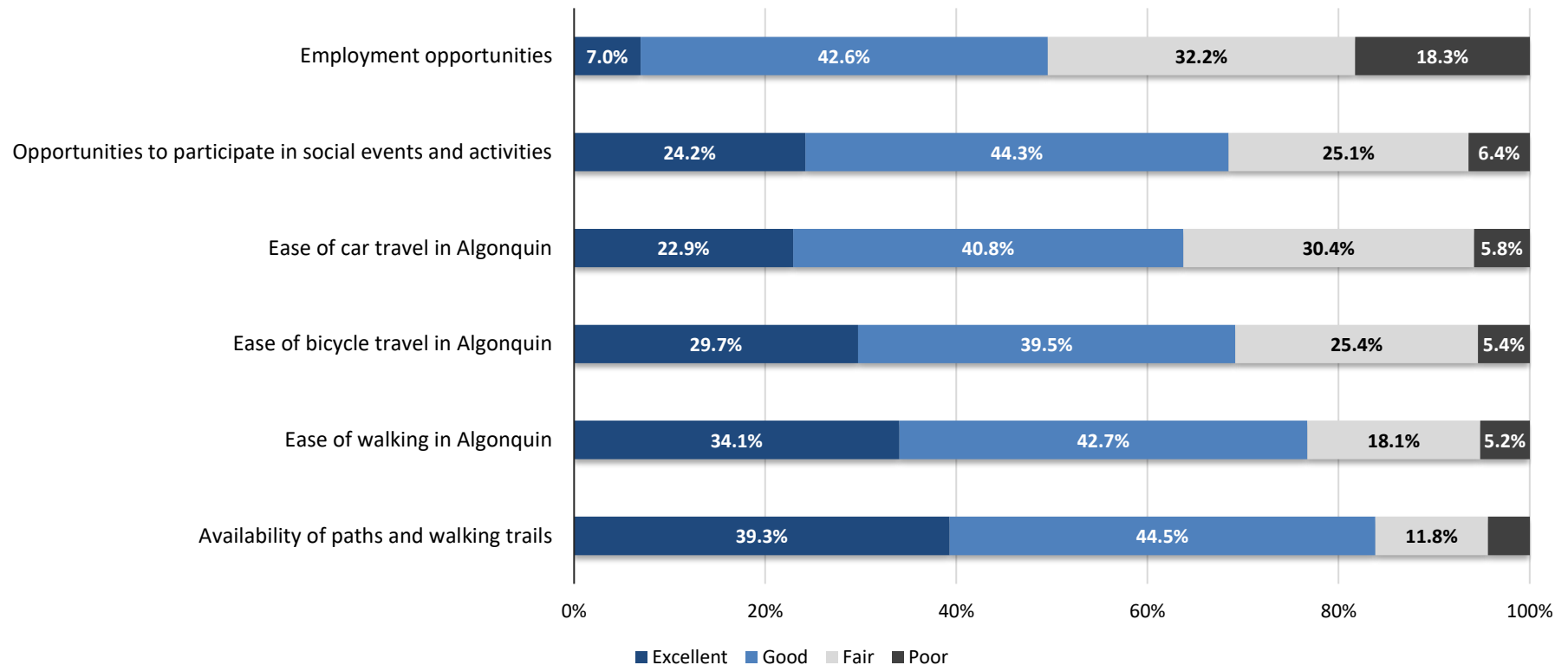


The chart above illustrates the second of four charts that quantify perceptions of quality of life in Algonquin. **90.1% of respondents rated the Cleanliness of Algonquin as positive.** In 2024, of 90.3% of respondents rated this measure positively.

An area of focus is Variety of Housing Options, which received a significant number of Fair (27.8%) and Poor (3.3%) ratings. This measure also received a significant number of Fair (18.3%) and Poor (5.1%) ratings in 2024.

Variety of Housing Options also experienced a 6.7% decrease in positive ratings when compared to 2024. Approximately 28% of the Village's more than 11,000 dwellings meet the Illinois Housing Development Authority's affordability standards, at least 10% or more. In recent years, major national homebuilders have completed over 600 new detached single-family homes within the Village. Resident feedback indicates growing concern around aging in place and increasing financial pressures, particularly related to housing costs. Additional planning initiatives to address these issues have been incorporated into the Village's Comprehensive Land Use Plan.

Quality of Life in Algonquin (Part 3)

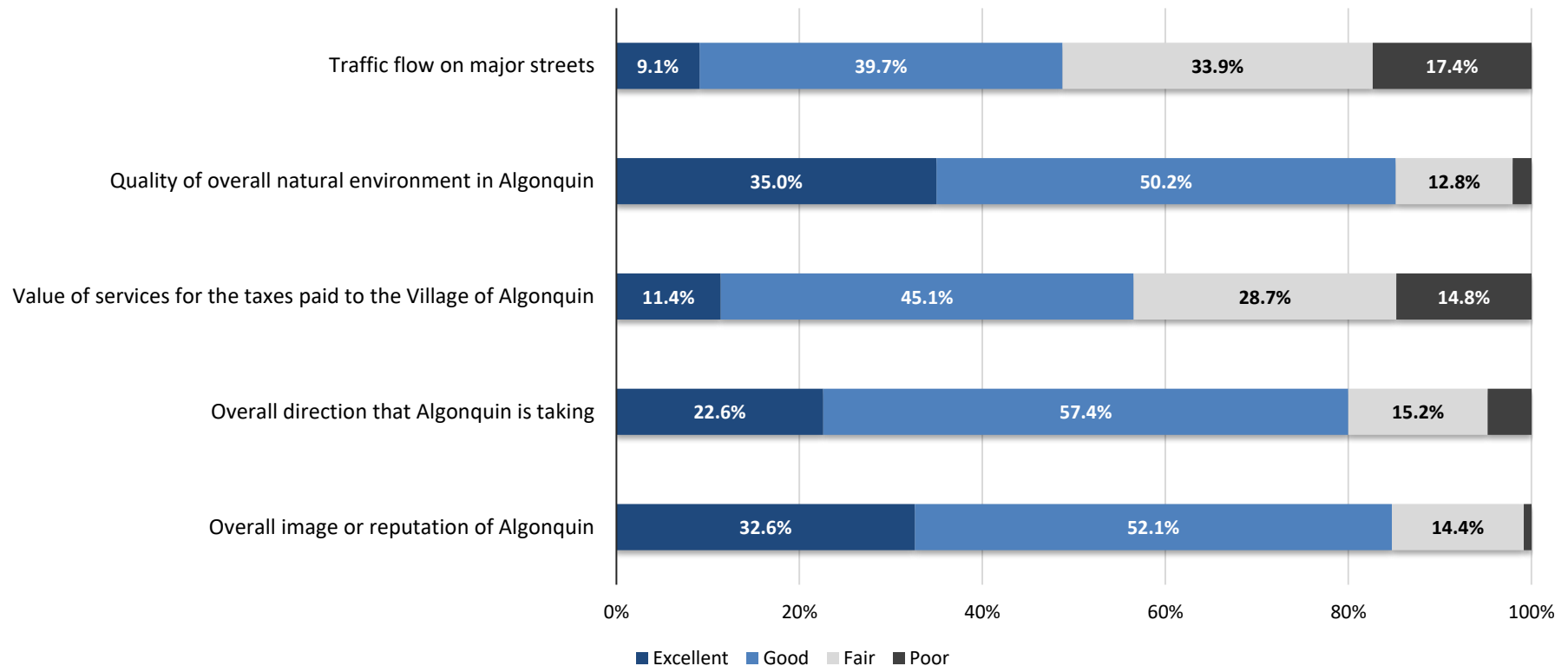


The chart above illustrates the third of four charts that quantify perceptions of quality of life in Algonquin. **83.8% of respondents rated the Availability of Paths and Walking Trails positively.** In 2024, 81.5% of respondents rated this measure positively.

An area to focus on is the Employment Opportunities, which received a significant number of Fair (32.2%) and Poor (18.3%) ratings. This measure also received a significant number of Fair (27.9%) and Poor (9.8%) ratings in 2024. In recent years, development projects such as the Enclave—including Cooper’s Hawk, Portillo’s, Raising Cane’s, and Belle Tire—and NorthPoint’s Algonquin Corporate Center have added over 1,500 jobs to the local economy.

Employment Opportunities experienced the largest year-over-year change within this section, decreasing by 12.7% compared to 2024; despite this decrease, the measure has improved by over 20.0% since 2012.

Quality of Life in Algonquin (Part 4)

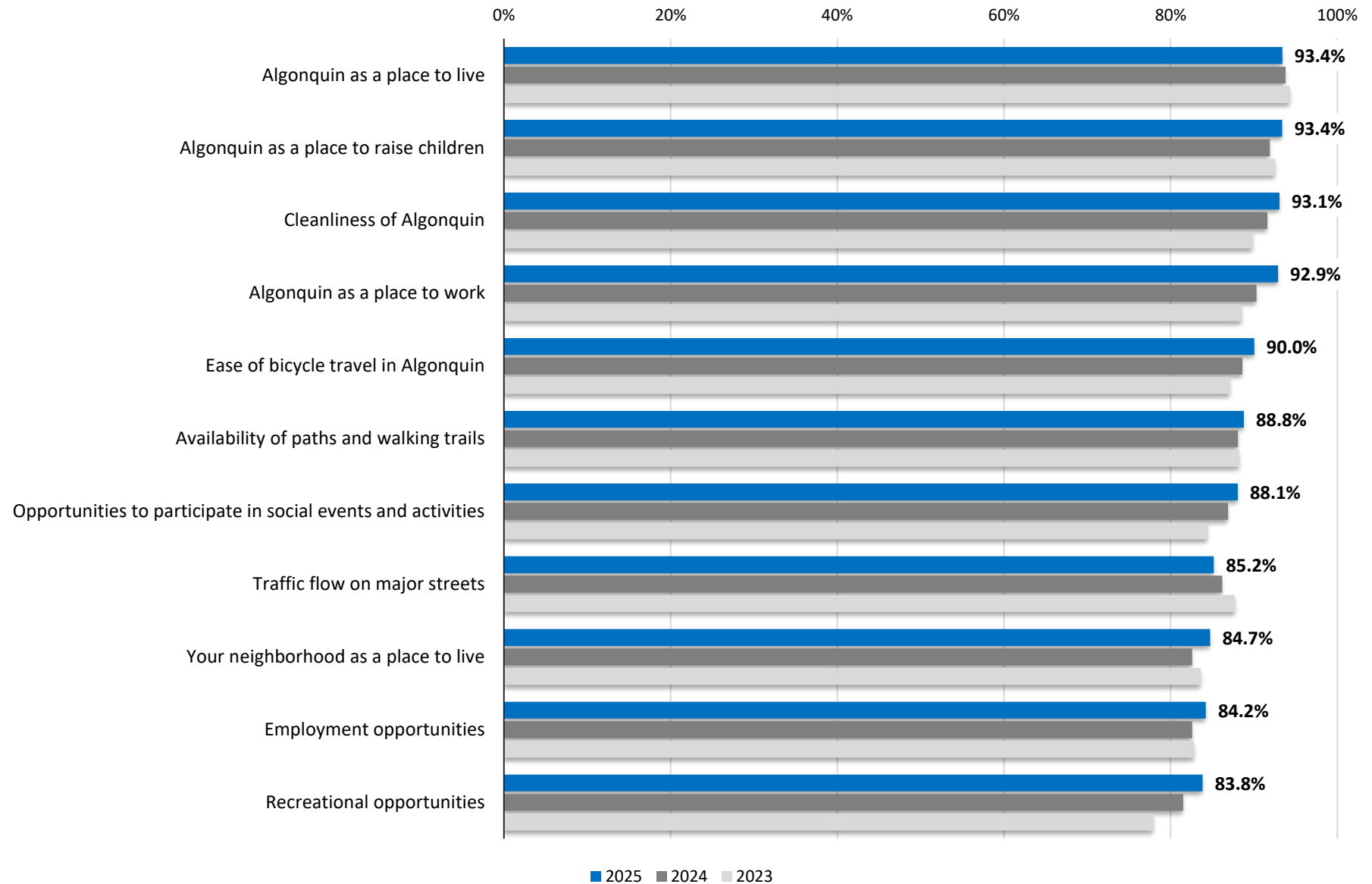


The chart above illustrates the last of four charts that quantify perceptions of quality of life in Algonquin. **84.7% of respondents rated the Overall Image or Reputation of Algonquin as positive.** In 2024, 86.2% of respondents rated this measure positively.

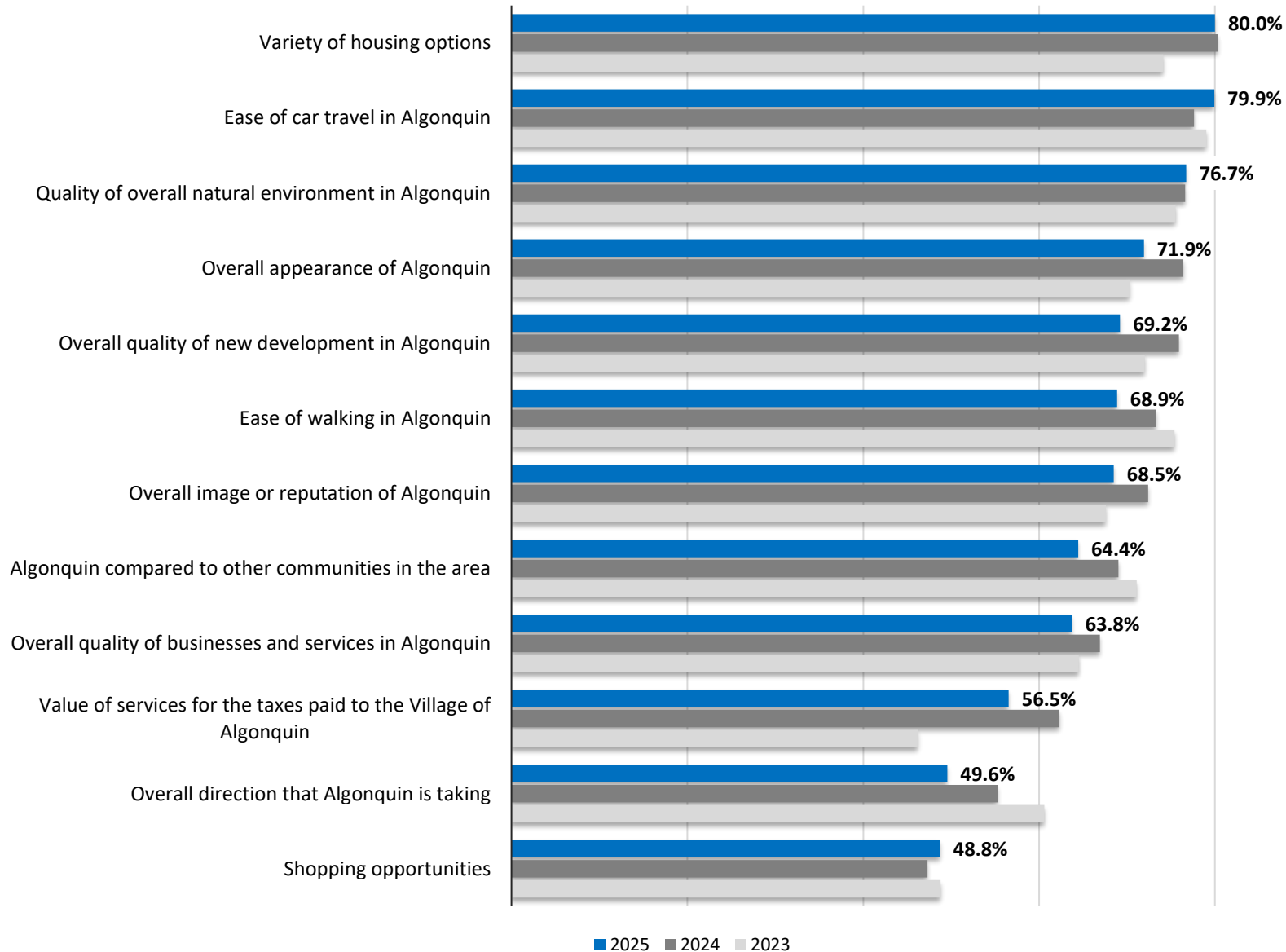
Traffic Flow on Major Streets remains an area of focus, which received a significant number of Fair (33.9%) and Poor (17.4%) ratings. This measure also received a significant number of Fair (32.8%) and Poor (19.9%) ratings in 2024. Before 2021, the historical average for this rating was 27.4%. However, recent years have seen increase of 21.1% following the completion of roadway projects by the Village and external agencies.

The largest change in this section is Quality of the Overall Natural Environment (2.6%), reflecting a slight increase from 2024. Over the past year, the Village completed the Woods Creek Reach 6/7 Restoration Project and continued maintenance across more than 50% of its 750 acres of restored natural areas, reflecting a responsible balance between ongoing development and environmental stewardship.

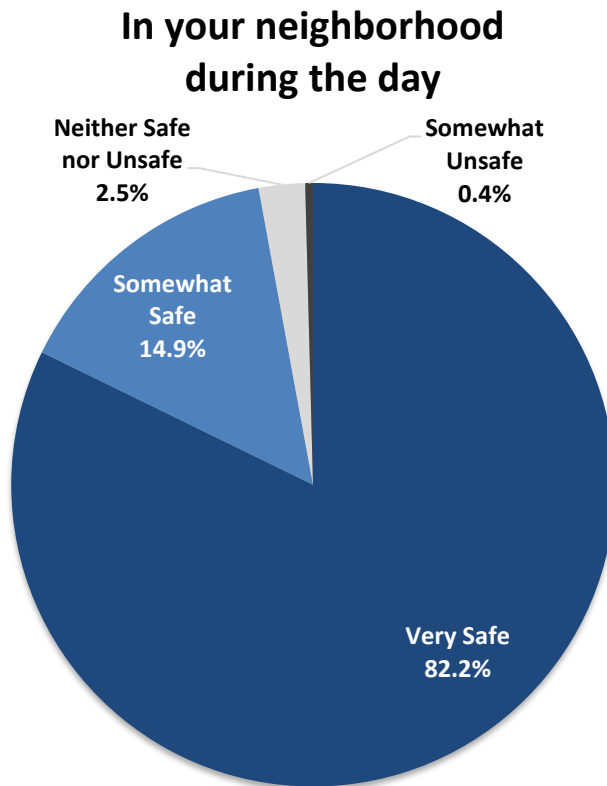
Quality of Life Year-to-Year Positive Rating Comparison: 2023 - 2025



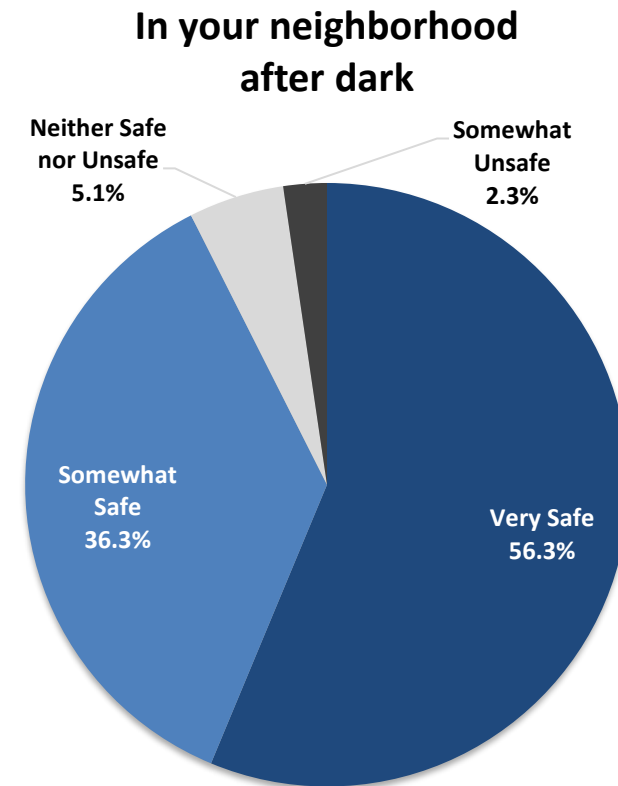
Quality of Life Year-to-Year Positive Rating Comparison: 2023 - 2025 (Part 2)



Public Safety: How Safe Do You Feel...

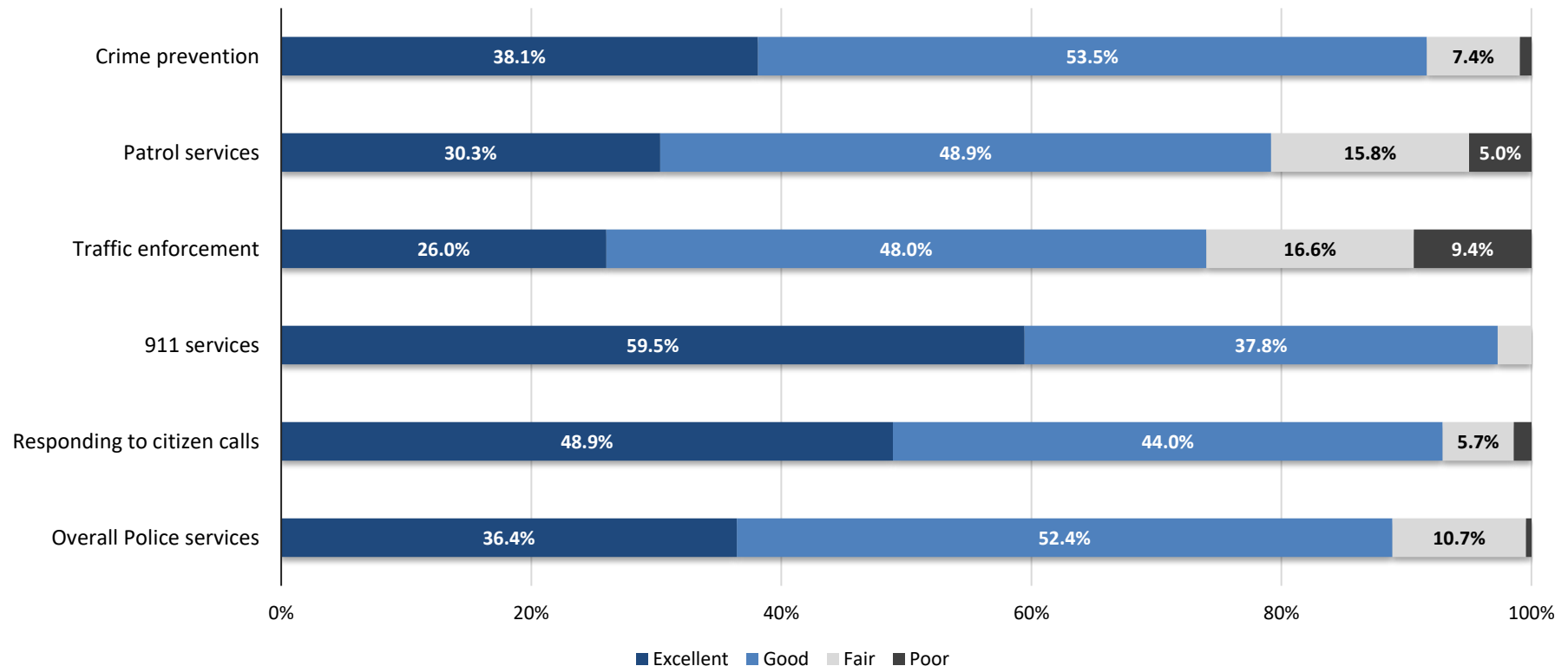


The above chart illustrates respondents' ratings as regarding how safe they feel in their neighborhood during the day. **Overall, 97.1% of respondents indicated that they feel either Very Safe or Somewhat Safe during the day.** Only 2.9% of residents reported feeling less than safe during the day.



The above chart illustrates respondents' ratings on how safe they feel in their neighborhood after dark. **Overall, 92.6% of respondents indicated that they feel either Very Safe or Somewhat Safe after dark.** Around 7.4% of respondents state that they feel less than safe in their neighborhood after dark.

Quality Ratings: Police/Public Safety Summary

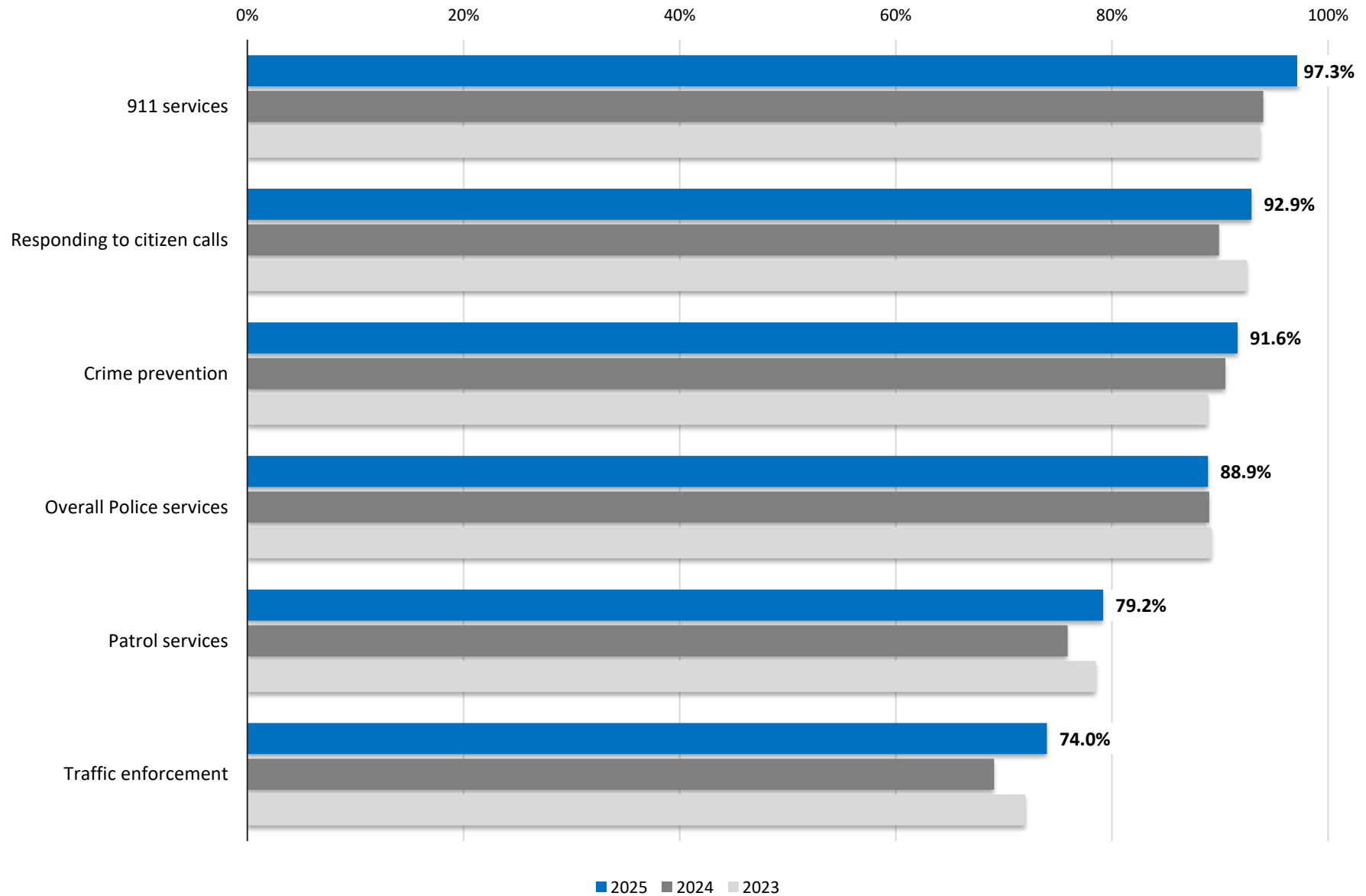


The chart above illustrates quality ratings related to Police and Public Safety Services. **97.3% of respondents rated 911 Services as positive.** This is an increase from the number of 94.0% respondents rated this measure positively in 2024.

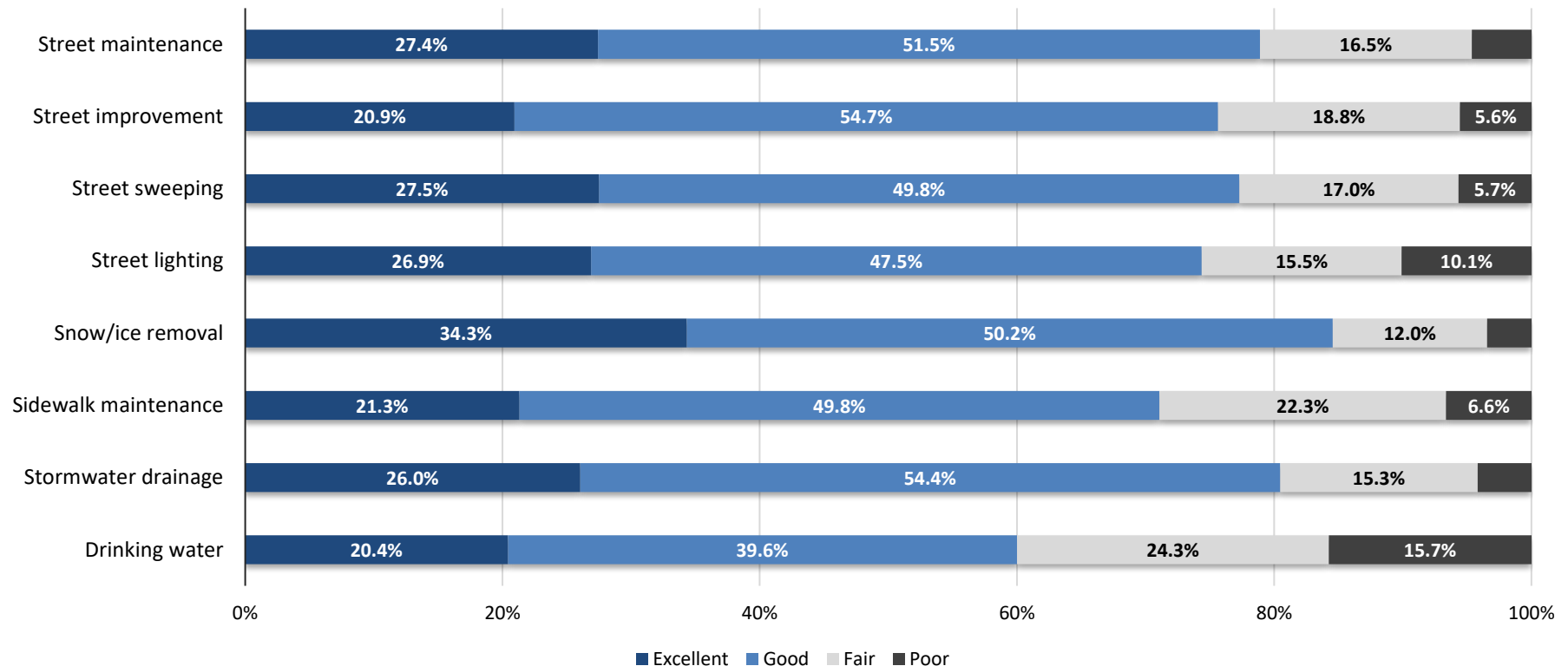
Traffic Enforcement continues to be an area of focus, with a notable percentage of Fair (16.6%) and Poor (9.4%) ratings. Similarly, in 2024, this measure received significant Fair (19.8%) and Poor (11.1%) ratings. The Algonquin Police Department regularly conducts traffic safety enforcement efforts during major holiday periods, including Independence Day and Thanksgiving. These efforts are supported through grant funding from the Illinois Department of Transportation and the National Highway Traffic Safety Administration.

Moreover, the most significant change in this section this year is Traffic Enforcement, which increased by 4.9%, reflecting the Algonquin Police Department's continued focus on traffic safety, including nearly 6,000 traffic stops and the use of speed-monitoring signage throughout the community.

Police/Public Safety Year-to-Year Positive Rating Comparison: 2023 - 2025



Quality Ratings: Public Works/Infrastructure Summary

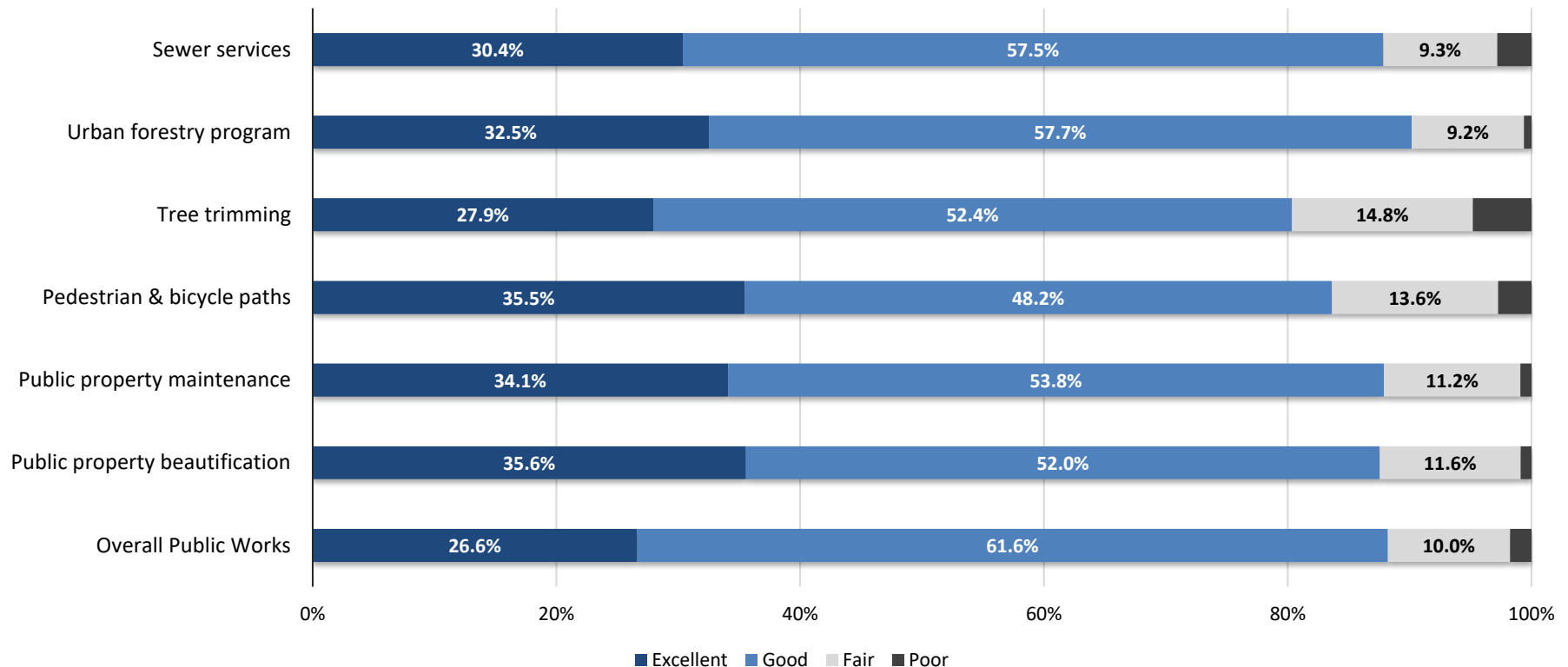


The chart above shows the first grouping of Public Works and Infrastructure Services. **Snow/Ice Removal was rated positively by 84.5% of the respondents.** This measure received positive ratings from 80.7% respondents in 2024.

Drinking Water remains an area of focus, receiving Fair (24.3%) and Poor (15.7%) responses, a shift from the prior year's Fair (19.7%) and Poor (16.0%) ratings in 2024. In recent years, the Village has been actively updating its Water System Master Plan and continues to implement infrastructure programs, including an annual water main replacement program and the recent completion of all lead service line removals. The Village of Algonquin also provides annual water quality reports as required by the Safe Drinking Water Act, accessible at www.algonquin.org/waterquality.

The largest change in this section is Stormwater Drainage, which decreased 5.8% compared to the prior year, as the Village continues proactive evaluation, maintenance, and targeted improvements to its stormwater system.

Quality Ratings: Public Works/Infrastructure Summary (Part 2)

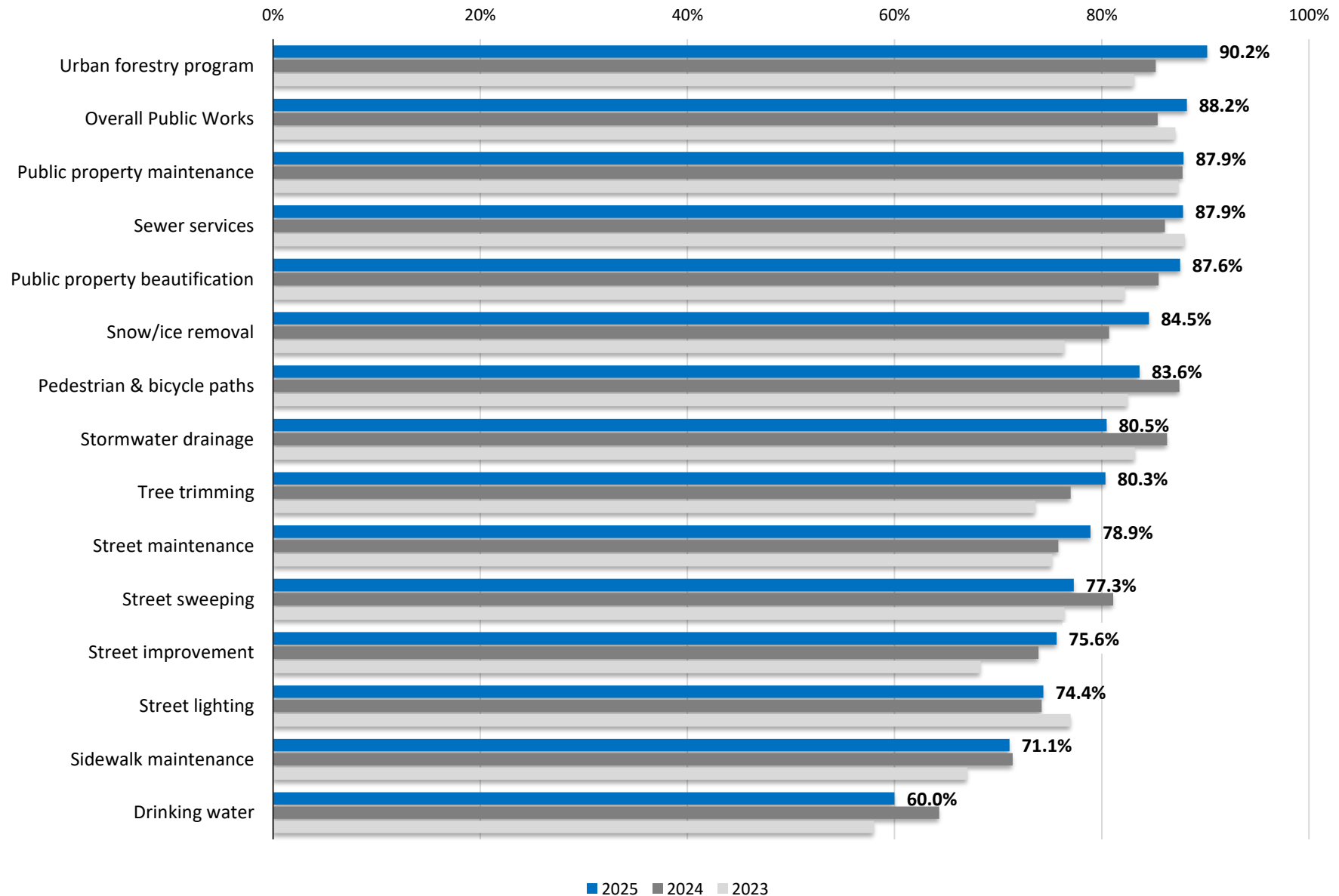


This chart shows the second grouping of Public Works and Infrastructure Services. **90.2% of respondents rated Urban Forestry Program positively.** In 2024, 85.2% of respondents rated this measure positively.

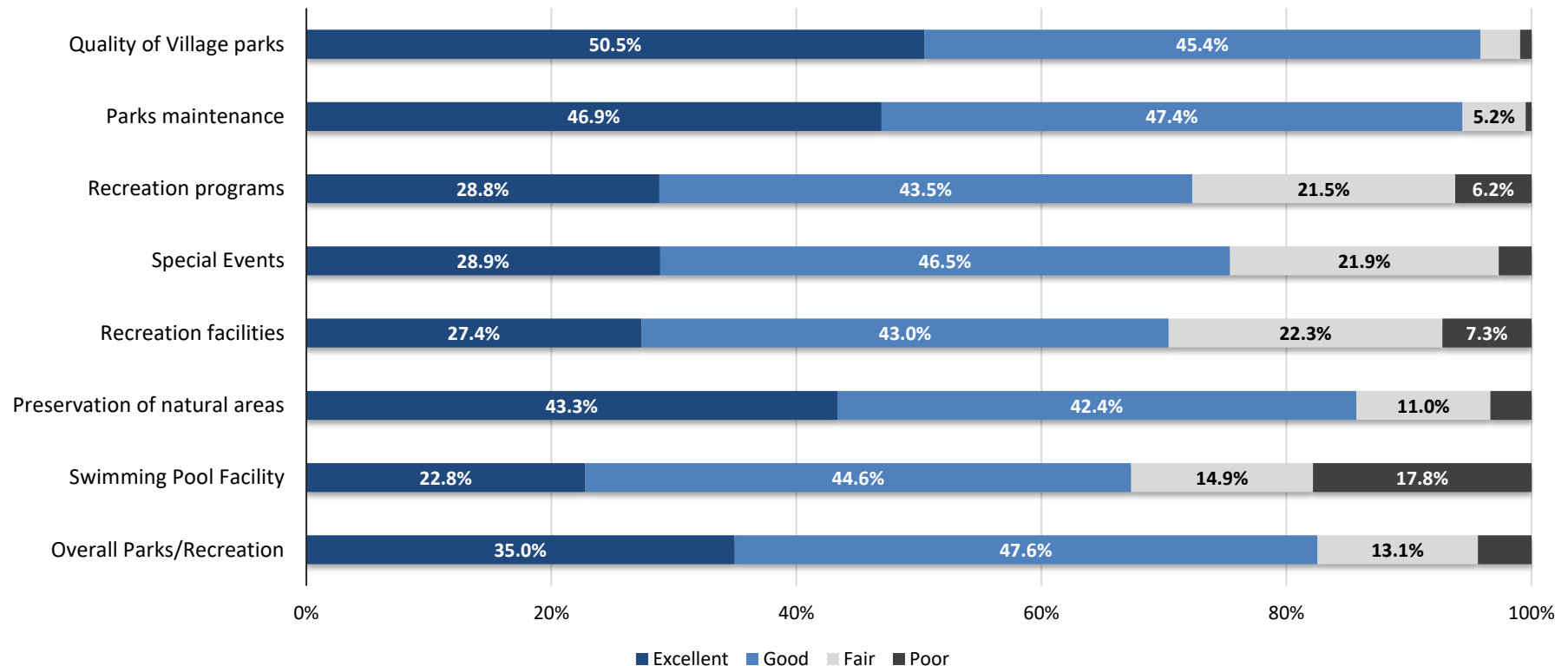
Tree trimming remains an area of focus, receiving Fair (14.8%) and Poor (4.8%) responses, similar to 2024, when Fair (17.2%) and Poor (5.7%) ratings were also observed. Each year, the Village responds to tree trimming requests from residents and visitors and conducts an annual, programmed trimming cycle that addresses more than 4,000 trees located within the public right-of-way. These efforts support routine maintenance and help maintain the overall condition and safety of the Village's tree inventory.

Additionally, the Urban Forestry Program experienced the largest observed change in this section from 2024 to 2025, with an increase of 5.0%, alongside continued Tree City USA recognition, which reflects adherence to national standards for tree care, community forestry planning, and public investment, as well as receipt of the Arbor Day Foundation's Growth Award.

Public Works Year-to-Year Positive Rating Comparison: 2023 - 2025



Quality Ratings: Parks/Recreation

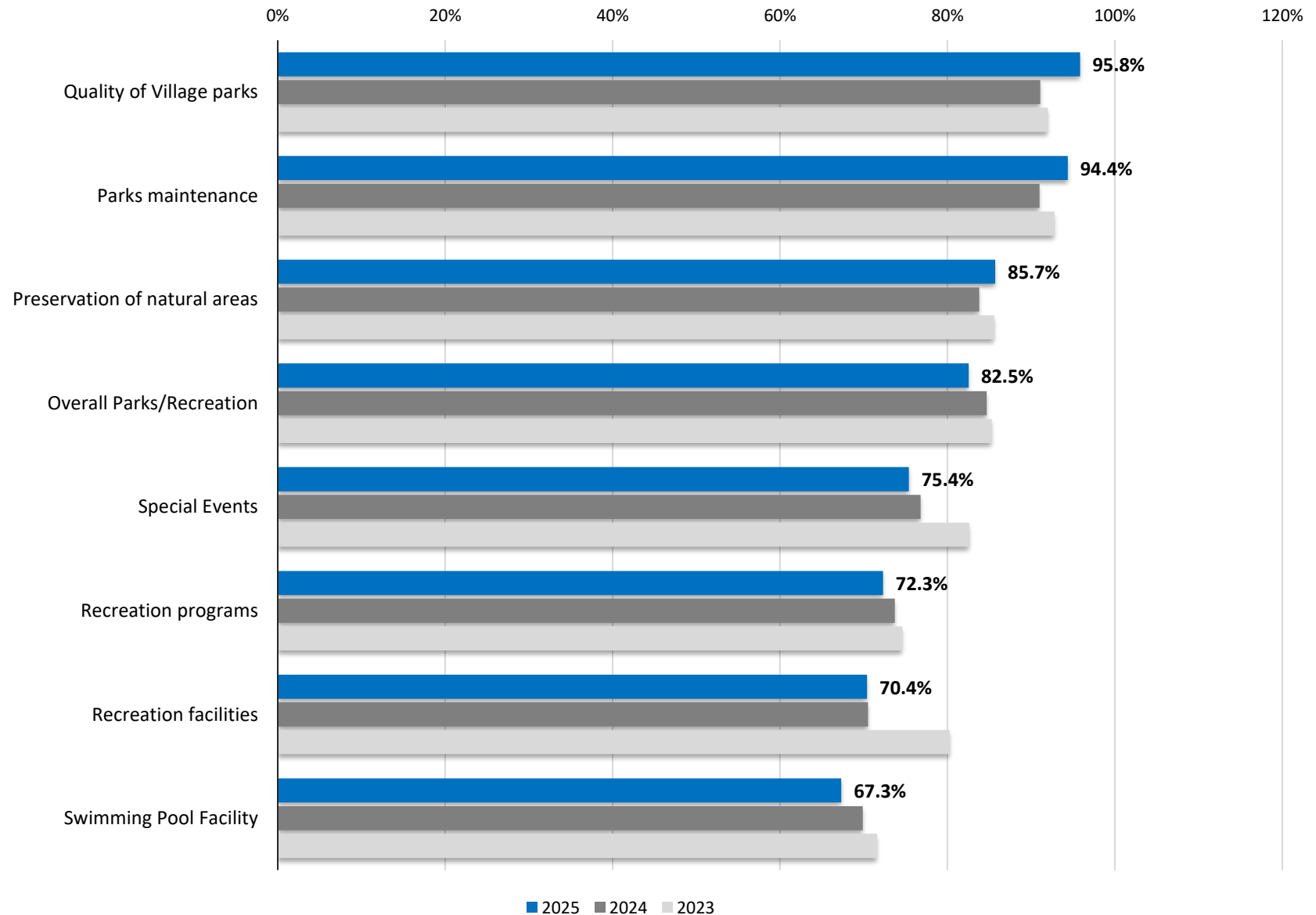


The chart above illustrates quality ratings related to Parks and Recreation Services. **Quality of Village Parks was rated highest in this category, with 95.8% of respondents providing positive ratings, up from 91.1% in 2024.** During the year, the Village completed the reconstruction and reopening of Presidential Park and Towne Park, which were well received and welcomed by the community. Additional improvements to the park system included replacement of amenities at Tunbridge Park and resurfacing of the tennis and basketball courts at Spella Park.

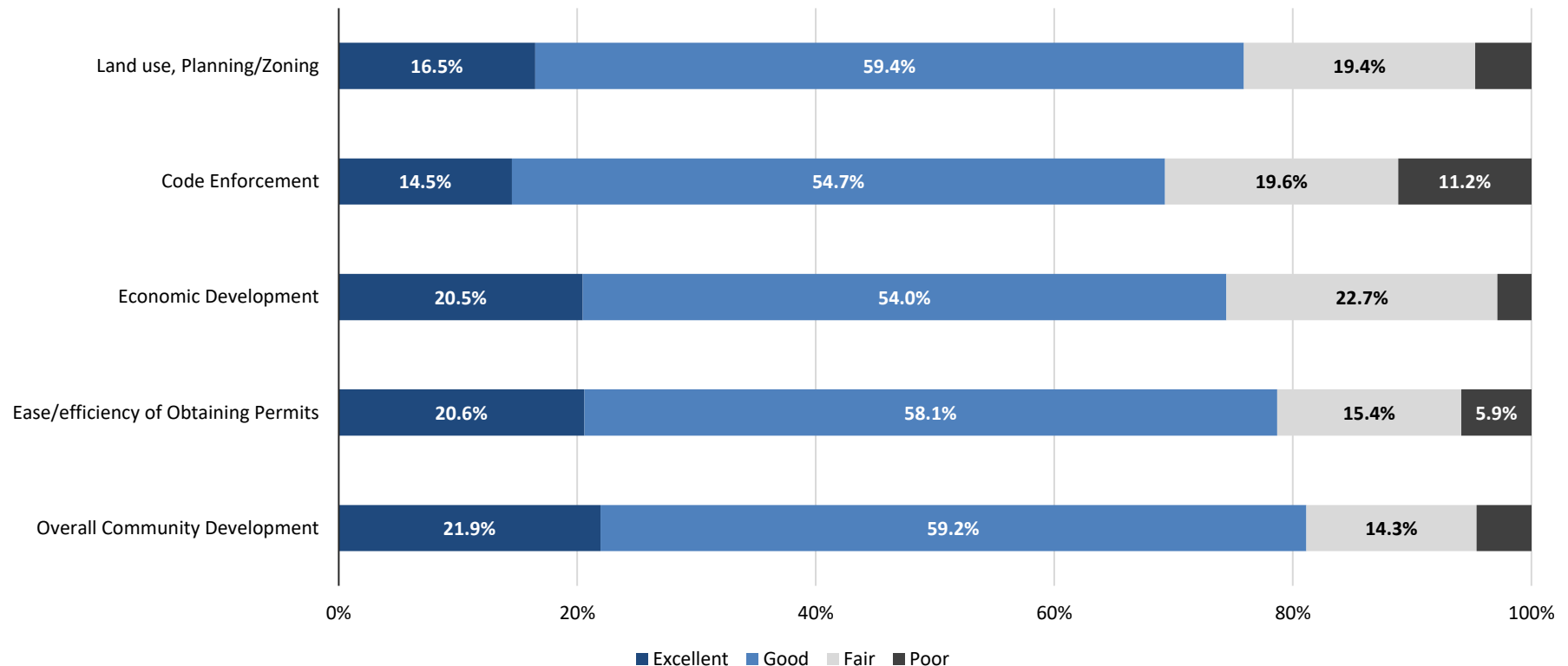
The Swimming Pool Facility remains an area of focus, receiving Fair (14.9%) and Poor (17.8%) responses, compared to Fair (19.4%) and Poor (10.6%) ratings in 2024. The Parks and Recreation Master Plan identified the need for a long-term improvement strategy for Lions Armstrong Memorial Pool, and the Village is currently exploring options related to future facility improvements.

The largest change from 2024 in this section is Quality of Village Parks, with a 4.7% increase from the previous year, reflecting continued investment in the park system, including the improvements at the parks named above, as well as prior enhancements at James B. Wood Park and Holder Memorial Park.

Parks/Recreation Year-to-Year Positive Rating Comparison: 2023 - 2025



Quality Ratings: Community Development

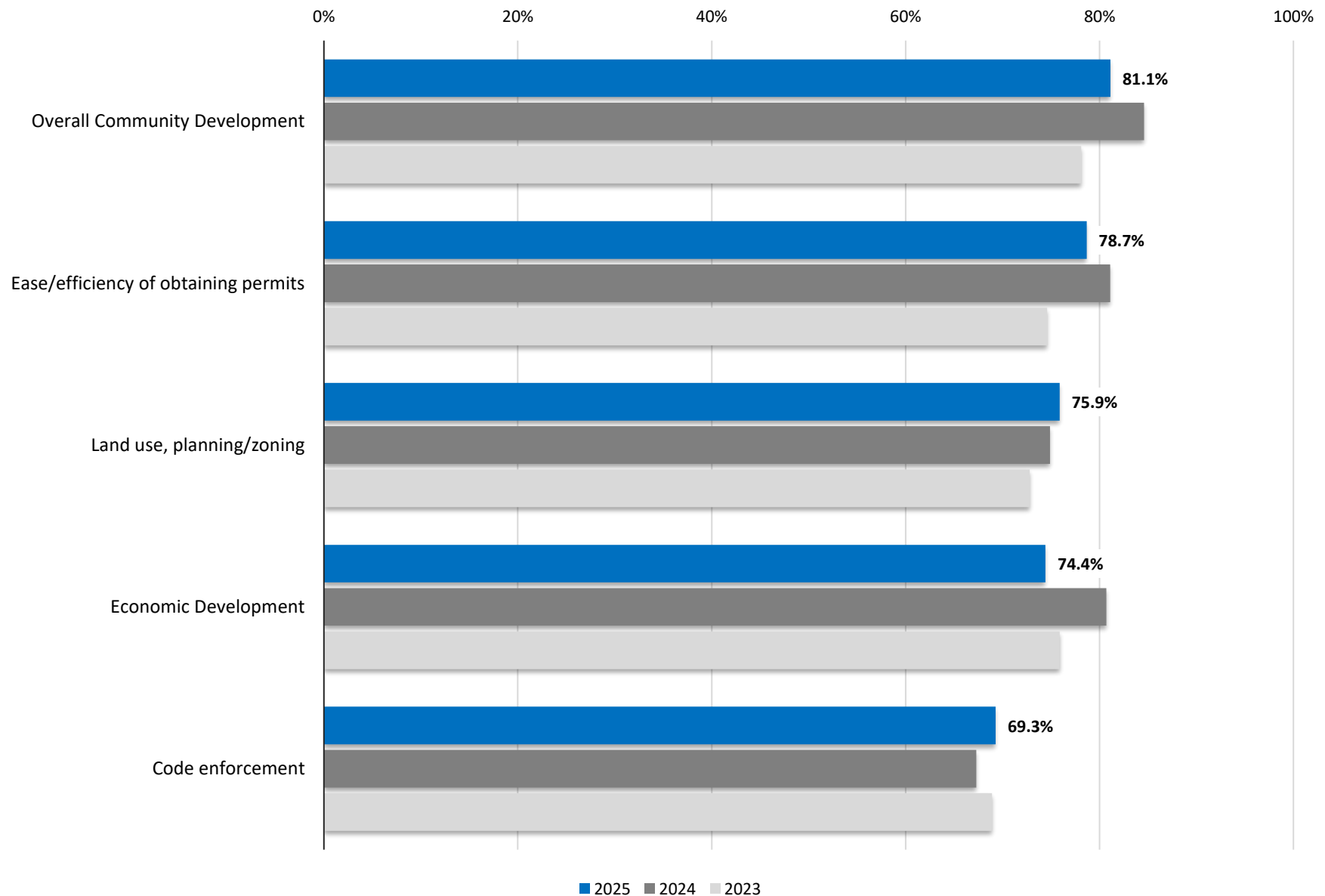


The chart above illustrates quality ratings related to Community Development Services. **Overall Community Development is the highest rated service in this category, with an overall positive rating of 81.1%.** In 2024, Overall Community Development was rated positively by 84.6% of respondents.

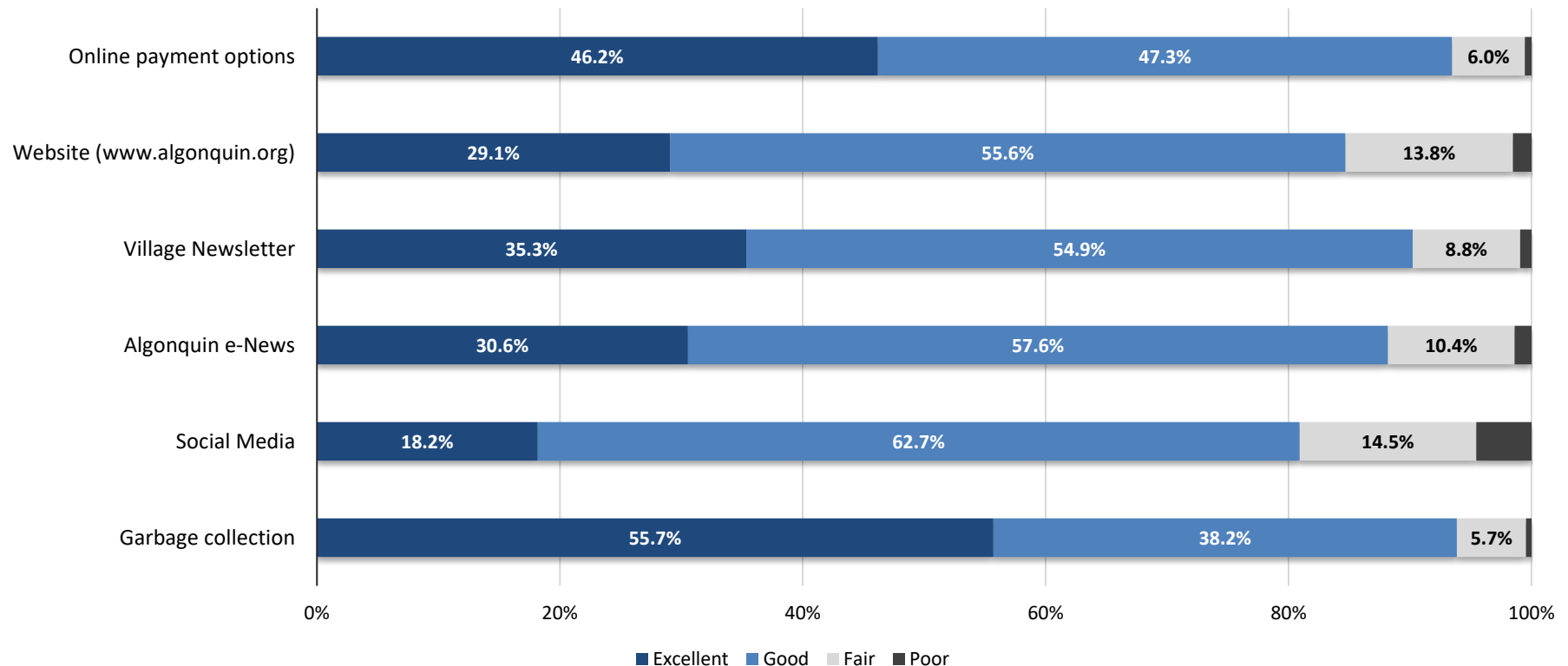
Code Enforcement remains an area of focus, receiving Fair (19.6%) and Poor (11.2%) responses, compared to Fair (23.9%) and Poor (8.8%) ratings in 2024. Despite these responses, approximately three in four respondents indicate that major code enforcement issues—such as run-down buildings, overgrown lots, and junk vehicles—are perceived as little to no problem in Algonquin.

The largest change from 2024 in this section was Economic Development, which decreased by 6.3% from the prior year. Despite this decrease, the Village remains actively engaged in economic development efforts, including participation in national industry events such as the International Council of Shopping Centers (ICSC), and welcomed more than 50 new businesses during the year, including retailers like Burlington, grocery offerings such as The Fresh Market, and a range of new dining establishments.

Community Development Year-to-Year Positive Rating Comparison: 2023 - 2025



Quality Ratings: General Services

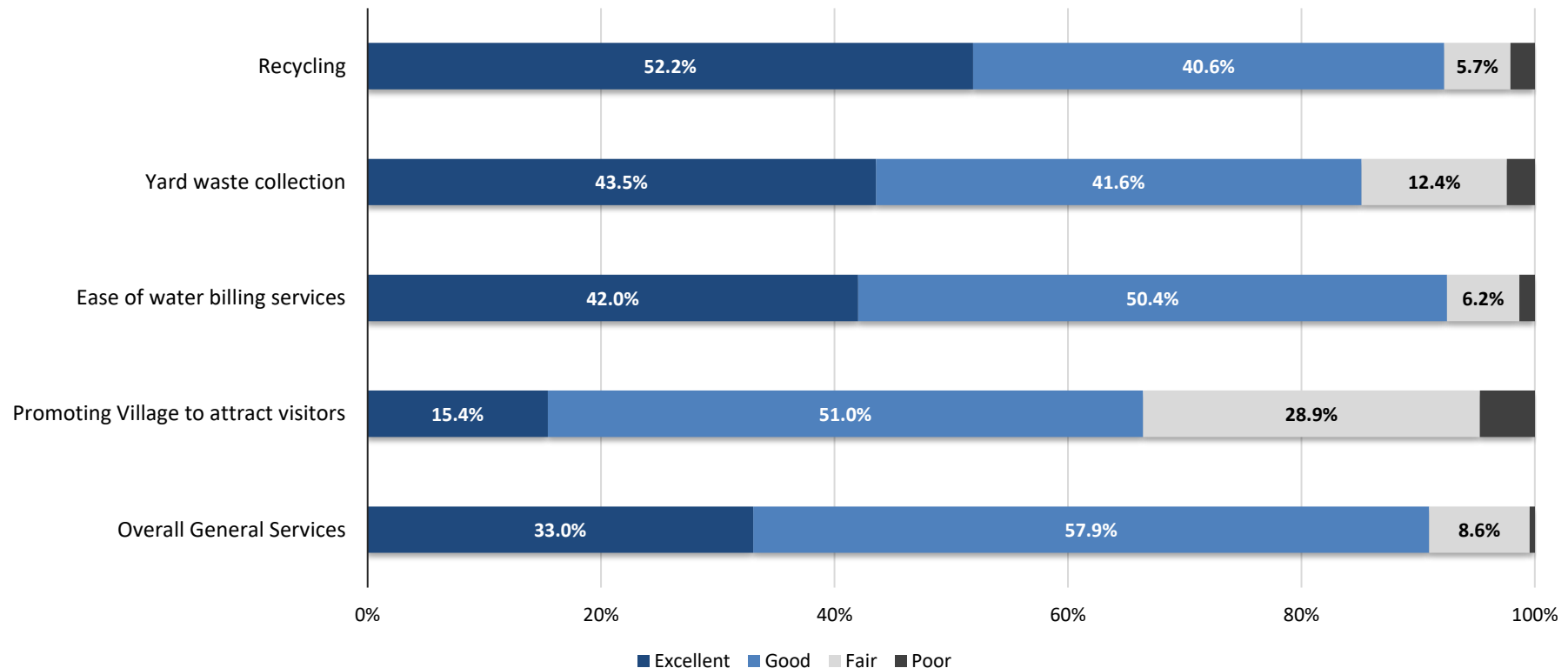


The chart above illustrates the first of two groupings of quality ratings related to General Services. **Garbage Collection received the highest rating in this section, with 93.9% of respondents rating it positively, compared to 92.9% in 2024.** Garbage collection, along with Recycling and Yard Waste Collection services, is provided to Village residents by Groot. Additional information about these services is available at www.algonquin.org/groot.

Social Media was the lowest-rated service in this section, receiving a positive rating of 80.9%, with Fair (14.5%) and Poor (4.5%) responses. This compares to Fair (11.6%) and Poor (5.8%) ratings in 2024. The Village continues to share timely and relevant information across multiple platforms, including Facebook, Instagram, Twitter, Nextdoor, LinkedIn, and YouTube.

The Village website (www.algonquin.org) and Algonquin e-News experienced minor decreases compared to the prior year. The Village continues to take steps to improve access to online services by regularly adding and updating service-related information to ensure accuracy and usability. In addition, Algonquin e-News was recently modified to promote greater engagement and active readership through improved formatting and content presentation.

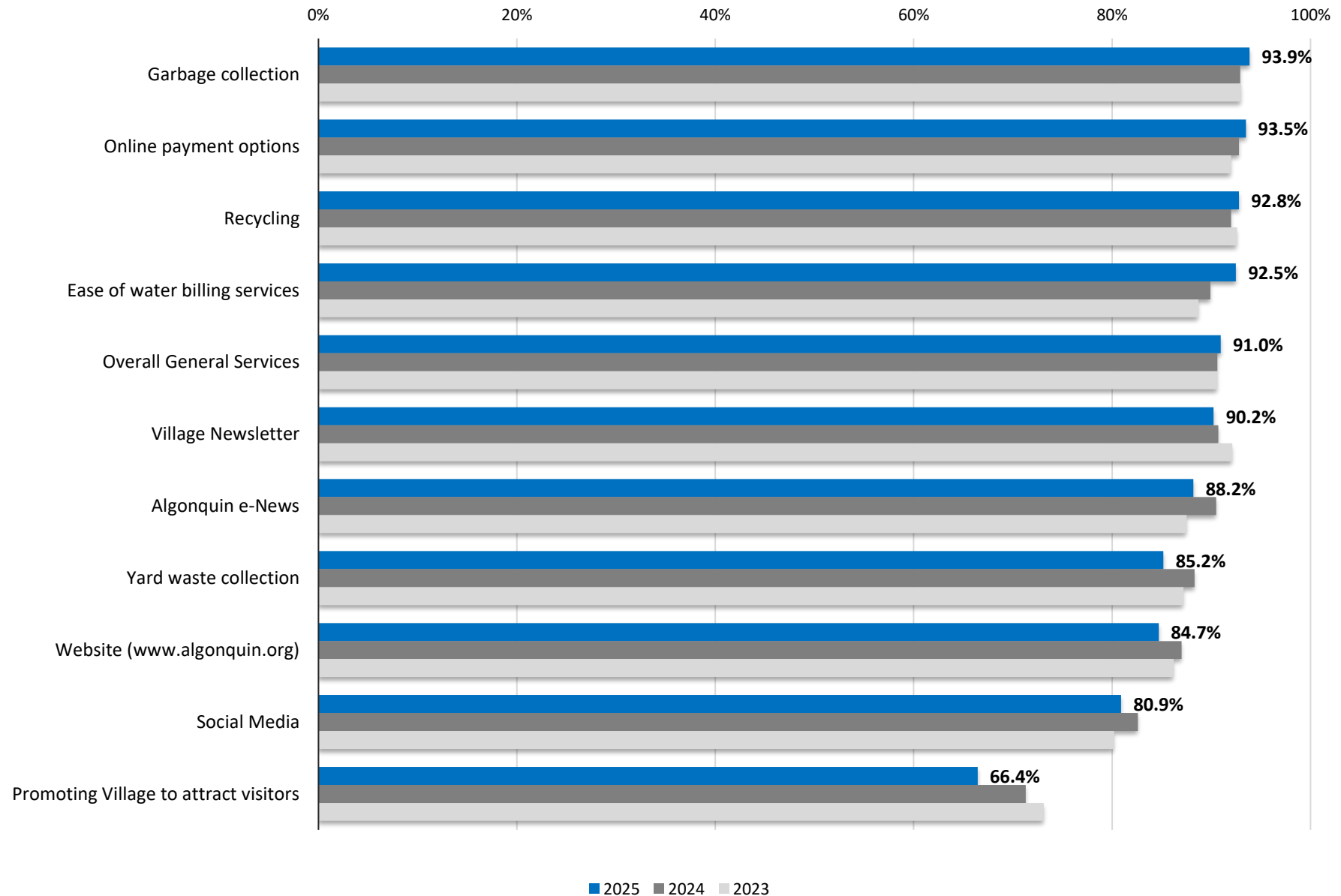
Quality Ratings: General Services (Part 2)



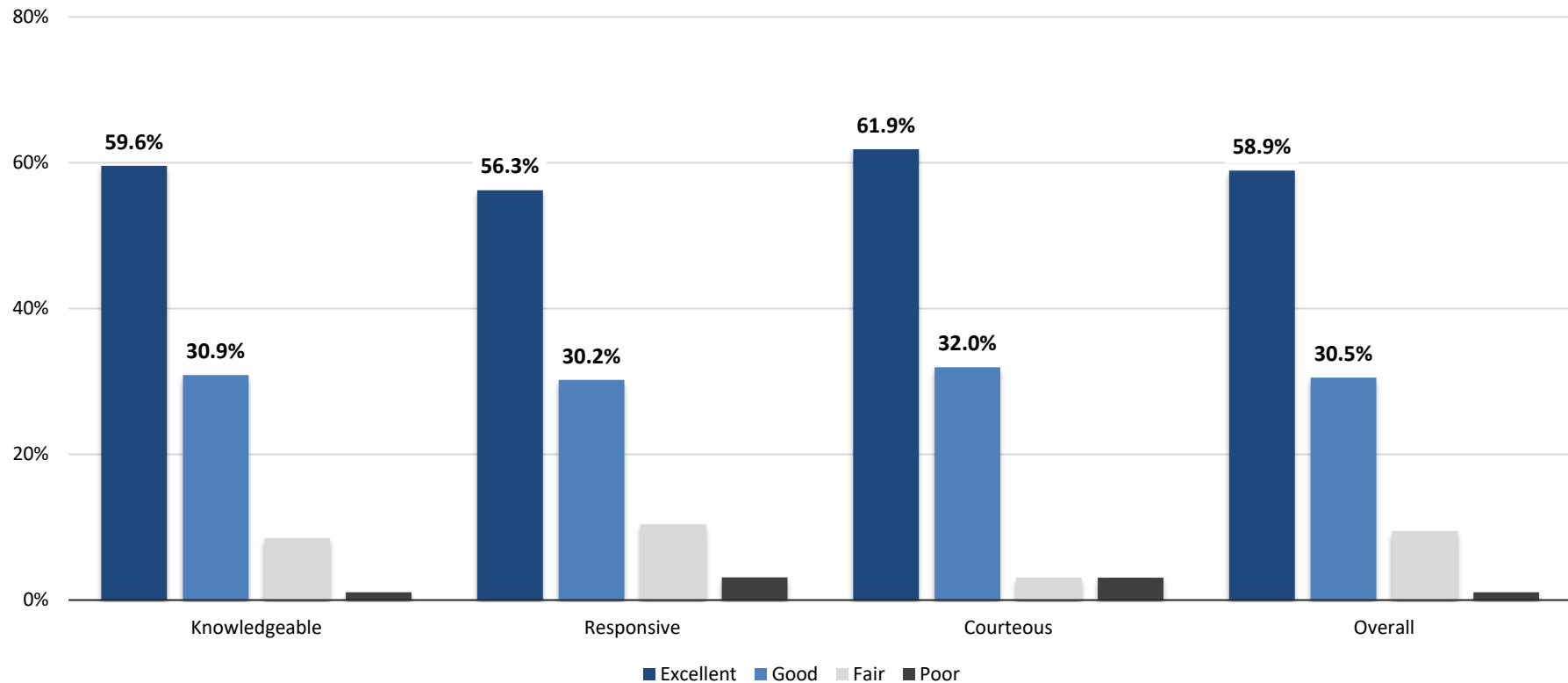
This chart presents the second grouping of General Services evaluated in the Algonquin Community Survey. **Recycling received a positive rating from approximately 93.4% of respondents, compared to 92.0% in 2024.** Additional information regarding the Village's refuse and recycling services is available at www.algonquin.org/groot.

Promoting the Village to Attract Visitors remains an area of focus, receiving Fair (28.9%) and Poor (4.7%) responses, compared to Fair (19.3%) and Poor (9.4%) ratings in 2024. Administrative staff continue to promote Village events and attractions through social media platforms and other media outlets, which have been effectively used to support larger community events such as the Summer Concert Series, Art on the Fox, and Miracle on Main.

Moreover, the largest change observed in this section from 2024 is in the category of Promoting the Village to Attract Visitors, showing a decrease of 6.7%.

General Services Year-to-Year Positive Rating Comparison: 2023 - 2025

Village Employee Performance



This chart presents performance ratings of Village employees based on feedback from residents who have interacted with staff. **Overall, employee interactions received strong ratings across all four evaluation categories: Knowledgeable, Responsive, Courteous, and Overall. Listed from highest to lowest, ratings were Courteous (93.9%), Knowledgeable (90.5%), Overall (88.4%), and Responsive (86.5%).**

Village departments continue to ensure staff are well equipped to support the services they provide, and residents and visitors have multiple options to communicate comments or concerns, including in-person, phone, email, social media, and the Village website.



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Comprehensive Results

1. Please indicate how you would describe the following quality of life measures in Algonquin:

Algonquin as a place to live

	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Excellent	47.2%	50.0%	46.8%	53.3%
(2) Good	46.9%	41.2%	45.6%	39.0%
(3) Fair	4.3%	4.2%	5.7%	5.7%
(4) Poor	0.8%	1.4%	0.4%	0.8%
(N) Don't Know	0.0%	0.9%	1.5%	0.8%
No Answer	0.8%	2.3%	0.0%	0.4%
Average	1.58	1.56	1.59	1.53

Your neighborhood as a place to live

	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Excellent	53.9%	51.4%	52.9%	54.9%
(2) Good	40.6%	39.4%	37.6%	37.0%
(3) Fair	4.3%	6.0%	6.8%	5.7%
(4) Poor	0.4%	1.4%	1.1%	0.8%
(N) Don't Know	0.0%	0.9%	1.1%	1.6%
No Answer	0.8%	0.9%	0.4%	0.0%
Average	1.51	1.57	1.56	1.52

Algonquin as a place to raise children

	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Excellent	39.0%	37.5%	40.7%	43.1%
(2) Good	33.9%	31.9%	34.2%	36.6%
(3) Fair	5.9%	6.5%	6.1%	5.7%
(4) Poor	1.2%	1.4%	0.8%	0.4%
(N) Don't Know	18.1%	20.4%	18.3%	14.2%
No Answer	2.0%	2.3%	0.0%	0.0%
Average	1.62	1.63	1.60	1.57

Algonquin as a place to work

	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Excellent	14.2%	12.0%	16.7%	13.4%
(2) Good	22.4%	22.7%	18.3%	22.0%
(3) Fair	11.0%	13.4%	10.6%	14.2%
(4) Poor	4.3%	3.2%	2.7%	5.3%
(N) Don't Know	47.2%	47.2%	51.7%	44.7%
No Answer	0.8%	1.4%	0.0%	0.4%
Average	2.11	2.15	1.98	2.21

Algonquin compare dto other communities in the area

	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Excellent	32.3%	26.4%	36.1%	35.4%
(2) Good	49.2%	51.9%	46.4%	48.4%
(3) Fair	11.4%	9.3%	9.5%	8.9%
(4) Poor	0.4%	2.3%	1.1%	1.6%
(N) Don't Know	0.0%	0.0%	0.0%	0.0%
No Answer	1.2%	3.2%	0.0%	0.0%
Average	1.78	1.86	1.74	1.75

Overall appearance of Algonquin

	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Excellent	31.5%	34.3%	40.7%	42.7%
(2) Good	54.7%	51.9%	46.4%	50.0%
(3) Fair	11.8%	9.7%	10.6%	5.7%
(4) Poor	0.8%	1.9%	1.1%	1.2%
(N) Don't Know	0.0%	0.5%	1.1%	0.4%
No Answer	1.2%	1.9%	0.0%	0.0%
Average	1.82	1.79	1.72	1.65

Comprehensive Results

Cleanliness of Algonquin

	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Excellent	41.3%	38.9%	45.2%	45.9%
(2) Good	46.1%	46.3%	43.0%	42.3%
(3) Fair	9.1%	10.6%	8.4%	8.9%
(4) Poor	1.2%	0.5%	1.1%	0.8%
(N) Don't Know	0.8%	0.5%	2.3%	2.0%
No Answer	1.6%	3.2%	0.0%	0.0%
Average	1.69	1.72	1.65	1.64

Overall quality of new development in Algonquin

	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Excellent	22.0%	22.7%	27.8%	26.8%
(2) Good	44.5%	44.9%	44.9%	47.6%
(3) Fair	17.7%	19.0%	13.7%	14.6%
(4) Poor	6.7%	4.6%	4.2%	4.1%
(N) Don't Know	8.3%	7.4%	9.5%	6.9%
No Answer	0.8%	1.4%	0.0%	0.0%
Average	2.10	2.06	1.94	1.96

Overall direction that Algonquin is taking

	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Excellent	24.4%	18.5%	24.3%	20.7%
(2) Good	46.1%	47.2%	44.1%	38.6%
(3) Fair	16.1%	18.1%	16.3%	24.0%
(4) Poor	2.0%	3.2%	4.6%	2.8%
(N) Don't Know	10.2%	9.7%	10.3%	13.4%
No Answer	1.2%	3.2%	0.4%	0.4%
Average	1.95	2.07	2.01	2.10

Overall quality of businesses and services in Algonquin

	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Excellent	29.9%	27.3%	33.5%	35.0%
(2) Good	50.8%	52.8%	47.5%	47.6%
(3) Fair	15.0%	14.4%	13.7%	13.0%
(4) Poor	2.4%	1.4%	3.4%	2.4%
(N) Don't Know	0.4%	2.8%	1.9%	2.0%
No Answer	1.6%	1.4%	0.0%	0.0%
Average	1.90	1.89	1.87	1.83

Shopping opportunities

	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Excellent	22.0%	43.1%	54.4%	53.7%
(2) Good	44.5%	39.4%	31.2%	33.3%
(3) Fair	17.7%	13.0%	9.9%	9.3%
(4) Poor	6.7%	2.3%	3.0%	2.4%
(N) Don't Know	8.3%	0.0%	1.5%	1.2%
No Answer	0.8%	2.3%	0.0%	0.0%
Average	2.10	1.74	1.61	1.60

Recreational opportunities

	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Excellent	25.2%	19.4%	21.3%	28.9%
(2) Good	42.5%	44.4%	43.0%	39.8%
(3) Fair	18.1%	22.2%	22.1%	21.1%
(4) Poor	6.7%	3.7%	6.8%	5.7%
(N) Don't Know	7.1%	8.8%	6.8%	4.5%
No Answer	0.4%	1.4%	0.0%	0.0%
Average	2.07	2.11	2.16	2.04

Comprehensive Results

Employment opportunities

	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Excellent	9.4%	6.5%	8.7%	3.3%
(2) Good	21.7%	13.4%	20.2%	19.9%
(3) Fair	17.3%	19.9%	12.9%	15.0%
(4) Poor	5.5%	3.2%	4.6%	8.5%
(N) Don't Know	44.9%	54.6%	53.6%	52.8%
No Answer	1.2%	2.3%	0.0%	0.4%
Average	2.35	2.46	2.29	2.62

Opportunities to participate in social events and activities

	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Excellent	24.0%	15.3%	18.6%	21.5%
(2) Good	41.3%	44.0%	49.0%	39.4%
(3) Fair	20.5%	20.4%	18.3%	22.4%
(4) Poor	7.5%	4.6%	2.7%	5.7%
(N) Don't Know	6.3%	13.4%	11.4%	10.6%
No Answer	0.4%	2.3%	0.0%	0.4%
Average	2.12	2.17	2.06	2.14

Ease of car travel in Algonquin

	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Excellent	17.7%	19.0%	19.4%	22.4%
(2) Good	40.2%	44.0%	45.2%	39.8%
(3) Fair	27.6%	24.1%	20.2%	29.7%
(4) Poor	10.2%	10.6%	11.8%	5.7%
(N) Don't Know	2.4%	0.5%	3.4%	2.4%
No Answer	2.0%	1.9%	0.0%	0.0%
Average	2.32	2.27	2.25	2.19

Ease of bicycle travel in Algonquin

	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Excellent	22.0%	14.8%	22.4%	22.4%
(2) Good	37.0%	34.7%	30.8%	29.7%
(3) Fair	14.6%	12.5%	14.8%	19.1%
(4) Poor	5.1%	3.7%	4.6%	4.1%
(N) Don't Know	20.5%	32.9%	27.4%	24.8%
No Answer	0.8%	1.4%	0.0%	0.0%
Average	2.04	2.08	2.02	2.06

Ease of walking in Algonquin

	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Excellent	30.7%	22.2%	33.5%	32.1%
(2) Good	44.1%	44.4%	38.4%	40.2%
(3) Fair	16.1%	21.8%	19.0%	17.1%
(4) Poor	3.1%	4.2%	3.8%	4.9%
(N) Don't Know	4.3%	4.6%	5.3%	5.7%
No Answer	1.6%	2.8%	0.0%	0.0%
Average	1.91	2.09	1.93	1.94

Availability of paths and walking trails

	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Excellent	33.9%	32.4%	39.2%	36.6%
(2) Good	42.9%	38.0%	37.6%	41.5%
(3) Fair	13.0%	16.7%	14.4%	11.0%
(4) Poor	5.5%	3.2%	3.0%	4.1%
(N) Don't Know	3.5%	7.4%	5.7%	6.9%
No Answer	1.2%	2.3%	0.0%	0.0%
Average	1.90	1.90	1.80	1.81

Comprehensive Results

Traffic flow on major streets

	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Excellent	13.4%	7.9%	9.5%	8.9%
(2) Good	33.5%	39.4%	36.5%	39.0%
(3) Fair	35.8%	30.6%	31.9%	33.3%
(4) Poor	14.6%	19.0%	19.4%	17.1%
(N) Don't Know	0.8%	0.0%	2.7%	1.6%
No Answer	1.6%	3.2%	0.0%	0.0%
Average	2.53	2.63	2.63	2.60

Quality of overall natural environment in Algonquin

	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Excellent	29.9%	26.9%	28.5%	34.6%
(2) Good	48.8%	51.4%	51.0%	49.6%
(3) Fair	15.0%	13.9%	13.7%	12.6%
(4) Poor	3.5%	2.3%	3.0%	2.0%
(N) Don't Know	2.0%	3.7%	3.8%	1.2%
No Answer	0.8%	1.9%	0.0%	0.0%
Average	1.92	1.91	1.91	1.82

Value of services for the taxes paid to the Village of Algonquin

	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Excellent	15.4%	12.5%	14.8%	11.0%
(2) Good	37.4%	44.4%	38.4%	43.5%
(3) Fair	29.9%	25.0%	31.2%	27.6%
(4) Poor	11.8%	12.0%	11.8%	14.2%
(N) Don't Know	3.1%	3.7%	3.8%	3.7%
No Answer	2.4%	2.3%	0.0%	0.0%
Average	2.40	2.39	2.42	2.47

Overall direction that Algonquin is taking

	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Excellent	20.5%	19.0%	24.0%	21.1%
(2) Good	50.4%	52.3%	48.3%	53.7%
(3) Fair	18.1%	15.3%	16.7%	14.2%
(4) Poor	3.5%	3.7%	4.2%	4.5%
(N) Don't Know	5.5%	7.9%	6.8%	6.5%
No Answer	2.0%	1.9%	0.0%	0.0%
Average	2.05	2.04	2.01	2.02

Overall image or reputation of Algonquin

	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Excellent	26.4%	28.7%	28.9%	31.3%
(2) Good	55.1%	54.2%	52.1%	50.0%
(3) Fair	14.6%	7.9%	11.0%	13.8%
(4) Poor	0.8%	3.7%	1.9%	0.8%
(N) Don't Know	2.0%	3.7%	6.1%	4.1%
No Answer	1.2%	1.9%	0.0%	0.0%
Average	1.89	1.86	1.85	1.83

Comprehensive Results

2. To what degree, if at all, are run-down buildings, weed lots or junk vehicles a problem in Algonquin?

	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
Not a problem	35.0%	30.1%	31.9%	33.3%
Minor problem	41.3%	45.4%	44.1%	41.1%
Moderate problem	14.6%	9.7%	11.8%	9.3%
Major problem	1.2%	1.4%	2.7%	2.8%
Don't Know	4.7%	6.0%	3.0%	3.7%
No Answer	1.6%	2.3%	0.4%	5.7%

3. Please rate how safe you feel:

In your neighborhood during the day

	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Very Safe	78.0%	78.7%	83.3%	80.9%
(2) Somewhat Safe	16.5%	15.3%	11.8%	14.6%
(3) Neither Safe nor Unsafe	1.6%	1.9%	0.8%	2.4%
(4) Somewhat Unsafe	0.8%	0.9%	1.9%	0.4%
(5) Very Unsafe	0.8%	0.0%	0.4%	0.0%
(N) Don't Know	0.0%	0.5%	1.5%	0.4%
No Answer	2.4%	2.8%	0.4%	1.2%
Average	1.28	1.21	1.38	1.19

In your neighborhood after dark

	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Very Safe	48.0%	52.3%	58.9%	56.1%
(2) Somewhat Safe	38.2%	34.7%	28.9%	32.9%
(3) Neither Safe nor Unsafe	5.5%	6.9%	4.6%	5.3%
(4) Somewhat Unsafe	3.5%	2.3%	3.8%	2.8%
(5) Very Unsafe	0.8%	0.0%	0.8%	0.4%
(N) Don't Know	1.2%	0.9%	2.7%	1.2%
No Answer	2.8%	2.8%	0.4%	1.2%
Average	1.31	1.26	1.38	1.29

4. During the past 12 months, were you or anyone in your household the victim of any crime in Algonquin? (Question removed 2025)

	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
Yes	4.8%	2.8%	4.2%	0.0%
No	92.4%	94.9%	95.0%	0.0%
Don't Know	0.4%	0.5%	0.8%	0.0%
No Answer	2.4%	1.9%	0.0%	100.0%

Note: Following evaluation, questions 4 and 5 were removed from the Algonquin Community Survey beginning in 2025. Historical data for these questions will continue to be included in reports through 2028.

Comprehensive Results

5. If yes, was this crime (these crimes) reported to the police? (Question removed 2025)

	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
Yes	2.9%	1.9%	3.2%	0.0%
No	5.4%	5.3%	5.6%	0.0%
Don't Know	0.4%	0.0%	62.4%	0.0%
No Answer	91.3%	92.8%	28.8%	100.0%

6. The following section lists specific services provided by the Village. Please rate both the quality and importance of the Village services by circling your answer for each specific service statement.

POLICE/PUBLIC SAFETY

Crime prevention

<u>Quality:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Excellent	29.5%	28.7%	31.9%	33.3%
(2) Good	40.6%	41.7%	37.3%	46.7%
(3) Fair	6.3%	8.3%	5.7%	6.5%
(4) Poor	0.8%	0.5%	1.5%	0.8%
(N) Don't Know	20.5%	17.6%	18.6%	11.8%
No Answer	2.4%	3.2%	4.9%	0.8%
Average	1.72	1.75	1.70	1.71

<u>Importance:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) High	83.2%	75.7%	76.7%	78.9%
(2) Medium	7.4%	10.7%	7.6%	12.2%
(3) Low	0.6%	0.4%	0.0%	0.8%
(N) Don't Know	2.3%	2.2%	4.3%	6.9%
No Answer	6.5%	11.0%	12.9%	1.2%
Average	1.10	1.13	1.09	1.09

Patrol services

<u>Quality:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Excellent	29.1%	23.1%	26.6%	27.2%
(2) Good	39.8%	44.4%	35.7%	43.9%
(3) Fair	15.0%	14.8%	14.4%	14.2%
(4) Poor	3.5%	3.7%	5.3%	4.5%
(N) Don't Know	10.2%	12.0%	12.9%	9.3%
No Answer	2.4%	1.9%	4.9%	0.8%
Average	1.92	1.99	1.98	1.95

<u>Importance:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) High	69.3%	62.5%	62.4%	58.9%
(2) Medium	22.0%	24.5%	23.2%	27.2%
(3) Low	2.4%	1.4%	2.3%	3.3%
(N) Don't Know	1.2%	3.7%	10.6%	8.9%
No Answer	5.1%	7.9%	1.5%	1.6%
Average	1.29	1.31	1.32	1.38

Comprehensive Results

Traffic enforcement

<u>Quality:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Excellent	24.0%	19.4%	17.5%	23.6%
(2) Good	39.4%	43.5%	39.5%	43.5%
(3) Fair	15.7%	19.4%	16.3%	15.0%
(4) Poor	6.7%	5.1%	9.1%	8.5%
(N) Don't Know	11.4%	10.2%	12.2%	8.5%
No Answer	2.8%	2.3%	5.3%	0.8%
Average	2.06	2.12	2.21	2.09

<u>Importance:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) High	53.9%	45.8%	48.7%	45.9%
(2) Medium	30.3%	33.8%	30.4%	38.6%
(3) Low	8.7%	8.3%	8.0%	6.9%
(N) Don't Know	1.6%	4.2%	10.6%	6.9%
No Answer	5.5%	7.9%	2.3%	1.6%
Average	1.51	1.57	1.53	1.57

911 services

<u>Quality:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Excellent	33.9%	34.7%	34.2%	35.8%
(2) Good	18.5%	20.4%	13.7%	22.8%
(3) Fair	2.4%	2.3%	2.7%	1.6%
(4) Poor	1.2%	1.4%	0.4%	0.0%
(N) Don't Know	40.2%	38.9%	44.1%	38.6%
No Answer	3.9%	2.3%	4.9%	1.2%
Average	1.48	1.50	1.40	1.43

<u>Importance:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) High	83.5%	79.2%	82.1%	81.3%
(2) Medium	5.1%	7.9%	3.0%	7.3%
(3) Low	1.2%	0.5%	0.0%	0.0%
(N) Don't Know	5.1%	4.6%	12.9%	9.8%
No Answer	5.1%	7.9%	1.9%	1.6%
Average	1.08	1.10	1.04	1.08

Responding to citizen calls

<u>Quality:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Excellent	28.7%	32.9%	30.8%	28.0%
(2) Good	25.6%	24.5%	20.2%	25.2%
(3) Fair	3.5%	3.7%	4.9%	3.3%
(4) Poor	2.8%	0.9%	0.8%	0.8%
(N) Don't Know	36.2%	35.6%	38.0%	41.9%
No Answer	3.1%	2.3%	5.3%	0.8%
Average	1.68	1.56	1.57	1.60

<u>Importance:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) High	77.6%	71.8%	72.2%	69.9%
(2) Medium	12.2%	13.4%	12.9%	16.7%
(3) Low	1.2%	0.9%	0.4%	0.4%
(N) Don't Know	3.9%	6.0%	12.9%	11.4%
No Answer	5.1%	7.9%	1.5%	1.6%
Average	1.16	1.18	1.16	1.20

Overall Police services

<u>Quality:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Excellent	33.1%	36.1%	30.8%	33.3%
(2) Good	40.6%	40.7%	39.9%	48.0%
(3) Fair	9.1%	7.4%	5.7%	9.8%
(4) Poor	1.6%	1.9%	3.0%	0.4%
(N) Don't Know	12.6%	12.0%	15.6%	7.7%
No Answer	3.1%	1.9%	4.9%	0.8%
Average	1.75	1.71	1.76	1.75

<u>Importance:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) High	81.1%	76.9%	75.7%	76.0%
(2) Medium	11.0%	9.7%	10.6%	13.4%
(3) Low	0.4%	2.3%	1.1%	1.6%
(N) Don't Know	2.0%	2.8%	11.0%	7.3%
No Answer	5.5%	8.3%	1.5%	1.6%
Average	1.13	1.16	1.15	1.18

Comprehensive Results

PUBLIC WORKS/INFRASTRUCTURE

Street maintenance

<u>Quality:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Excellent	21.3%	22.2%	24.3%	26.4%
(2) Good	51.2%	50.9%	47.1%	49.6%
(3) Fair	19.7%	16.7%	18.6%	15.9%
(4) Poor	5.9%	7.4%	4.2%	4.5%
(N) Don't Know	0.4%	0.5%	3.8%	2.0%
No Answer	1.6%	2.3%	1.9%	1.6%
Average	2.10	2.10	2.03	1.98

<u>Importance:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) High	75.2%	73.6%	72.2%	77.6%
(2) Medium	18.1%	18.1%	19.0%	15.0%
(3) Low	0.4%	0.9%	0.4%	0.8%
(N) Don't Know	0.8%	1.4%	6.1%	4.9%
No Answer	5.5%	6.0%	2.3%	1.6%
Average	1.20	1.22	1.22	1.18

Street improvement

<u>Quality:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Excellent	19.3%	19.4%	22.4%	19.9%
(2) Good	48.0%	45.4%	46.4%	52.0%
(3) Fair	24.4%	22.7%	17.9%	17.9%
(4) Poor	5.5%	7.4%	6.5%	5.3%
(N) Don't Know	0.4%	2.8%	4.9%	3.3%
No Answer	2.4%	2.3%	1.9%	1.6%
Average	2.17	2.19	2.09	2.09

<u>Importance:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) High	62.6%	64.4%	62.4%	59.8%
(2) Medium	29.1%	25.9%	27.4%	32.5%
(3) Low	1.6%	1.4%	1.5%	0.8%
(N) Don't Know	0.8%	1.4%	6.5%	5.3%
No Answer	5.5%	6.9%	2.3%	1.6%
Average	1.35	1.31	1.33	1.37

Street sweeping

<u>Quality:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Excellent	29.1%	23.6%	29.3%	25.6%
(2) Good	47.2%	46.8%	45.6%	46.3%
(3) Fair	13.8%	17.1%	12.2%	15.9%
(4) Poor	3.1%	4.6%	5.3%	5.3%
(N) Don't Know	5.1%	4.6%	5.7%	5.3%
No Answer	1.6%	3.2%	1.9%	1.6%
Average	1.90	2.03	1.93	2.01

<u>Importance:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) High	35.4%	34.3%	32.3%	35.4%
(2) Medium	42.9%	49.1%	44.9%	46.7%
(3) Low	13.0%	8.8%	12.9%	11.0%
(N) Don't Know	1.6%	1.9%	7.6%	5.3%
No Answer	7.1%	6.0%	2.3%	1.6%
Average	1.75	1.72	1.78	1.74

Street lighting

<u>Quality:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Excellent	27.2%	22.7%	24.3%	26.0%
(2) Good	48.0%	51.9%	46.8%	45.9%
(3) Fair	19.3%	16.7%	17.9%	15.0%
(4) Poor	3.9%	5.6%	6.8%	9.8%
(N) Don't Know	0.0%	0.9%	2.3%	1.6%
No Answer	1.6%	2.3%	1.9%	1.6%
Average	2.00	2.05	2.08	2.09

<u>Importance:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) High	67.3%	67.1%	68.1%	65.4%
(2) Medium	23.2%	24.5%	20.9%	24.8%
(3) Low	2.4%	0.9%	1.9%	3.7%
(N) Don't Know	0.8%	1.9%	6.8%	4.5%
No Answer	5.9%	5.6%	1.9%	1.6%
Average	1.30	1.29	1.27	1.34

Comprehensive Results

Snow/ice removal

<u>Quality:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Excellent	29.5%	27.3%	31.2%	32.5%
(2) Good	46.1%	44.4%	43.7%	47.6%
(3) Fair	18.1%	17.6%	12.2%	11.4%
(4) Poor	3.9%	4.6%	5.7%	3.3%
(N) Don't Know	1.2%	3.2%	5.3%	3.7%
No Answer	1.2%	2.8%	1.9%	1.6%
Average	1.96	2.00	1.92	1.85

<u>Importance:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) High	81.9%	80.6%	80.2%	82.9%
(2) Medium	10.2%	12.5%	9.1%	10.2%
(3) Low	1.6%	0.5%	1.1%	0.0%
(N) Don't Know	0.8%	0.9%	7.2%	4.9%
No Answer	5.5%	5.6%	1.9%	2.0%
Average	1.14	1.14	1.13	1.11

Sidewalk maintenance

<u>Quality:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Excellent	18.1%	19.0%	17.1%	18.3%
(2) Good	46.9%	40.3%	43.7%	42.7%
(3) Fair	22.0%	20.4%	19.0%	19.1%
(4) Poor	2.8%	8.8%	5.3%	5.7%
(N) Don't Know	8.3%	9.3%	12.9%	12.2%
No Answer	2.0%	2.3%	1.9%	2.0%
Average	2.11	2.21	2.15	2.14

<u>Importance:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) High	52.8%	52.8%	47.9%	51.6%
(2) Medium	32.7%	32.9%	36.1%	35.8%
(3) Low	5.5%	4.6%	3.8%	2.8%
(N) Don't Know	3.5%	3.7%	10.3%	6.9%
No Answer	5.5%	6.0%	1.9%	2.8%
Average	1.48	1.47	1.50	1.46

Stormwater drainage

<u>Quality:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Excellent	22.4%	20.8%	28.1%	22.8%
(2) Good	50.4%	48.1%	46.0%	47.6%
(3) Fair	14.2%	10.2%	9.1%	13.4%
(4) Poor	3.5%	3.7%	2.7%	3.7%
(N) Don't Know	7.9%	13.9%	12.2%	10.6%
No Answer	1.6%	3.2%	1.9%	2.0%
Average	1.99	1.96	1.84	1.98

<u>Importance:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) High	66.9%	59.3%	62.4%	67.9%
(2) Medium	22.4%	27.3%	24.0%	21.5%
(3) Low	2.4%	1.4%	3.0%	0.8%
(N) Don't Know	2.8%	4.2%	8.7%	7.7%
No Answer	5.5%	7.9%	1.9%	2.0%
Average	1.30	1.34	1.34	1.26

Drinking water

<u>Quality:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Excellent	19.7%	16.7%	16.0%	19.5%
(2) Good	40.2%	37.0%	43.7%	37.8%
(3) Fair	22.4%	27.8%	18.3%	23.2%
(4) Poor	12.2%	11.1%	14.8%	15.0%
(N) Don't Know	3.5%	5.1%	4.9%	2.8%
No Answer	2.0%	2.3%	2.3%	1.6%
Average	2.29	2.36	2.34	2.35

<u>Importance:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) High	81.5%	79.2%	82.5%	85.0%
(2) Medium	8.3%	11.1%	6.5%	6.9%
(3) Low	2.4%	1.9%	1.9%	1.2%
(N) Don't Know	2.0%	2.8%	6.5%	4.5%
No Answer	5.9%	5.1%	1.9%	2.4%
Average	1.14	1.16	1.11	1.10

Comprehensive Results

Sewer services

<u>Quality:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Excellent	24.0%	21.8%	28.9%	26.4%
(2) Good	50.0%	53.2%	44.1%	50.0%
(3) Fair	13.4%	7.4%	10.6%	8.1%
(4) Poor	0.4%	2.8%	1.1%	2.4%
(N) Don't Know	9.1%	11.6%	13.3%	11.0%
No Answer	3.1%	3.2%	1.9%	2.0%
Average	1.89	1.90	1.81	1.85

<u>Importance:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) High	72.0%	66.2%	66.2%	67.1%
(2) Medium	16.5%	24.1%	22.1%	20.7%
(3) Low	2.0%	1.9%	1.1%	0.8%
(N) Don't Know	2.8%	1.4%	8.7%	8.9%
No Answer	6.7%	6.5%	1.9%	2.4%
Average	1.23	1.30	1.27	1.25

Urban forestry program

<u>Quality:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Excellent	28.7%	24.1%	21.7%	21.5%
(2) Good	32.3%	32.9%	37.6%	38.2%
(3) Fair	8.3%	9.7%	9.1%	6.1%
(4) Poor	3.5%	1.9%	1.1%	0.4%
(N) Don't Know	24.8%	29.2%	28.5%	32.1%
No Answer	2.4%	2.3%	1.9%	1.6%
Average	1.82	1.84	1.85	1.78

<u>Importance:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) High	38.6%	34.3%	31.2%	34.6%
(2) Medium	37.8%	41.2%	42.6%	39.0%
(3) Low	9.1%	7.4%	10.3%	11.8%
(N) Don't Know	9.1%	9.7%	14.1%	12.6%
No Answer	5.5%	7.4%	1.9%	2.0%
Average	1.65	1.68	1.75	1.73

Tree trimming

<u>Quality:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Excellent	26.4%	22.7%	21.3%	26.0%
(2) Good	43.3%	45.8%	44.9%	48.8%
(3) Fair	17.3%	19.9%	14.8%	13.8%
(4) Poor	3.1%	4.6%	4.9%	4.5%
(N) Don't Know	7.9%	4.6%	12.2%	5.3%
No Answer	2.0%	2.3%	1.9%	1.6%
Average	1.97	2.07	2.04	1.97

<u>Importance:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) High	33.9%	36.6%	37.6%	33.3%
(2) Medium	46.9%	48.1%	41.1%	52.4%
(3) Low	9.8%	7.4%	10.6%	5.7%
(N) Don't Know	2.4%	1.4%	8.7%	6.5%
No Answer	6.7%	6.5%	1.9%	2.0%
Average	1.73	1.68	1.70	1.70

Pedestrian & bicycle paths

<u>Quality:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Excellent	33.9%	26.4%	32.7%	31.7%
(2) Good	43.7%	43.5%	44.5%	43.1%
(3) Fair	10.6%	13.0%	11.0%	12.2%
(4) Poor	3.5%	1.9%	0.0%	2.4%
(N) Don't Know	6.7%	12.5%	9.9%	8.9%
No Answer	1.6%	2.8%	1.9%	1.6%
Average	1.82	1.89	1.75	1.84

<u>Importance:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) High	46.1%	47.2%	43.7%	43.9%
(2) Medium	37.8%	34.7%	39.5%	43.9%
(3) Low	7.1%	6.0%	6.5%	3.3%
(N) Don't Know	2.8%	6.5%	8.4%	6.5%
No Answer	6.3%	5.6%	1.9%	2.4%
Average	1.57	1.53	1.58	1.55

Comprehensive Results

Public property maintenance

<u>Quality:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Excellent	28.3%	29.6%	30.4%	30.9%
(2) Good	50.4%	50.5%	49.0%	48.8%
(3) Fair	11.4%	10.6%	9.5%	10.2%
(4) Poor	1.6%	0.9%	1.5%	0.8%
(N) Don't Know	6.3%	5.6%	7.2%	7.3%
No Answer	2.0%	2.8%	1.9%	2.0%
Average	1.85	1.81	1.80	1.79

<u>Importance:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) High	52.4%	53.2%	47.5%	48.8%
(2) Medium	35.8%	35.6%	39.2%	41.1%
(3) Low	3.1%	2.8%	3.8%	2.8%
(N) Don't Know	2.4%	2.3%	7.6%	5.3%
No Answer	6.3%	6.0%	1.9%	2.0%
Average	1.46	1.45	1.52	1.50

Public property beautification

<u>Quality:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Excellent	30.3%	30.1%	29.7%	32.5%
(2) Good	46.5%	44.9%	49.0%	47.6%
(3) Fair	11.4%	14.8%	12.5%	10.6%
(4) Poor	2.8%	1.4%	0.8%	0.8%
(N) Don't Know	7.5%	6.0%	6.1%	6.9%
No Answer	1.6%	2.8%	1.9%	1.6%
Average	1.85	1.86	1.83	1.78

<u>Importance:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) High	44.1%	46.3%	41.4%	40.7%
(2) Medium	40.6%	38.9%	40.3%	43.5%
(3) Low	5.1%	5.1%	8.0%	7.7%
(N) Don't Know	3.1%	2.3%	8.4%	6.1%
No Answer	7.1%	7.4%	1.9%	2.0%
Average	1.57	1.54	1.63	1.64

Overall Public Works

<u>Quality:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Excellent	26.8%	25.9%	27.4%	24.8%
(2) Good	54.7%	55.6%	52.5%	57.3%
(3) Fair	11.0%	10.6%	12.2%	9.3%
(4) Poor	1.6%	1.4%	1.5%	1.6%
(N) Don't Know	2.4%	2.8%	4.2%	5.3%
No Answer	3.5%	3.7%	2.3%	1.6%
Average	1.87	1.87	1.87	1.87

<u>Importance:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) High	63.0%	60.2%	59.3%	58.5%
(2) Medium	26.4%	27.3%	27.4%	32.5%
(3) Low	0.8%	2.3%	1.9%	0.8%
(N) Don't Know	2.0%	2.3%	9.5%	6.1%
No Answer	7.9%	7.9%	1.9%	2.0%
Average	1.31	1.36	1.35	1.37

Comprehensive Results

PARKS/RECREATION

Quality of Village parks

<u>Quality:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Excellent	33.5%	34.3%	37.6%	44.3%
(2) Good	47.6%	45.8%	44.5%	39.8%
(3) Fair	8.3%	5.1%	7.2%	2.8%
(4) Poor	2.0%	1.9%	0.8%	0.8%
(N) Don't Know	7.1%	8.8%	7.6%	8.1%
No Answer	1.6%	4.2%	2.3%	4.1%
Average	1.77	1.71	1.68	1.55

<u>Importance:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) High	58.3%	55.1%	55.5%	56.9%
(2) Medium	31.5%	32.4%	31.2%	28.9%
(3) Low	2.8%	1.9%	3.8%	1.6%
(N) Don't Know	2.0%	4.6%	7.2%	7.7%
No Answer	5.5%	6.0%	2.3%	4.5%
Average	1.40	1.40	1.43	1.37

Park Maintenance

<u>Quality:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Excellent	31.5%	31.9%	33.1%	40.7%
(2) Good	47.6%	45.8%	47.5%	41.1%
(3) Fair	7.9%	5.1%	7.2%	4.5%
(4) Poor	2.0%	0.9%	0.8%	0.4%
(N) Don't Know	8.7%	12.5%	9.1%	9.3%
No Answer	2.4%	3.7%	2.3%	4.1%
Average	1.78	1.70	1.73	1.59

<u>Importance:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) High	37.0%	30.1%	33.1%	31.7%
(2) Medium	41.7%	44.9%	43.0%	44.7%
(3) Low	7.5%	8.3%	10.3%	7.3%
(N) Don't Know	7.9%	9.3%	11.4%	11.8%
No Answer	5.9%	7.4%	2.3%	4.5%
Average	1.66	1.74	1.74	1.71

Recreation facilities

<u>Quality:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Excellent	18.9%	14.8%	16.3%	19.9%
(2) Good	39.0%	39.8%	35.4%	31.3%
(3) Fair	11.8%	10.2%	16.7%	16.3%
(4) Poor	7.9%	3.2%	4.9%	5.3%
(N) Don't Know	17.7%	26.9%	23.6%	23.2%
No Answer	4.7%	5.1%	3.0%	4.1%
Average	2.11	2.03	2.14	2.09

<u>Importance:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) High	41.7%	34.3%	35.4%	35.0%
(2) Medium	37.4%	40.7%	44.9%	44.7%
(3) Low	6.7%	7.9%	5.3%	3.7%
(N) Don't Know	7.1%	7.4%	12.2%	12.2%
No Answer	7.1%	9.7%	2.3%	4.5%
Average	1.59	1.68	1.65	1.62

Special Events

<u>Quality:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Excellent	23.6%	19.0%	18.6%	22.0%
(2) Good	33.9%	42.6%	41.8%	35.4%
(3) Fair	15.7%	10.6%	15.6%	16.7%
(4) Poor	4.3%	2.3%	2.7%	2.0%
(N) Don't Know	20.1%	21.3%	18.3%	19.9%
No Answer	2.0%	4.2%	3.0%	4.1%
Average	2.01	1.95	2.03	1.98

<u>Importance:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) High	27.2%	28.7%	31.2%	31.7%
(2) Medium	47.2%	46.8%	41.8%	43.1%
(3) Low	11.8%	11.1%	14.8%	8.5%
(N) Don't Know	7.1%	6.9%	9.9%	12.2%
No Answer	6.7%	6.5%	2.3%	4.5%
Average	1.82	1.80	1.81	1.72

Comprehensive Results

Recreation programs

<u>Quality:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Excellent	20.1%	15.7%	16.3%	20.7%
(2) Good	32.7%	33.3%	36.9%	31.3%
(3) Fair	15.7%	13.4%	14.1%	15.4%
(4) Poor	5.5%	3.2%	4.9%	4.5%
(N) Don't Know	24.4%	29.6%	25.5%	24.0%
No Answer	1.6%	4.6%	2.3%	4.1%
Average	2.09	2.06	2.11	2.05

<u>Importance:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) High	57.5%	56.0%	57.4%	59.3%
(2) Medium	33.5%	31.0%	28.5%	27.6%
(3) Low	1.6%	2.3%	3.8%	1.2%
(N) Don't Know	2.0%	4.6%	8.0%	7.3%
No Answer	5.5%	6.0%	2.3%	4.5%
Average	1.40	1.40	1.40	1.34

Swimming Pool Facility

<u>Quality:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Excellent	13.0%	8.3%	8.4%	9.3%
(2) Good	22.8%	16.2%	21.7%	18.3%
(3) Fair	11.8%	7.9%	8.4%	6.1%
(4) Poor	2.4%	1.9%	4.6%	7.3%
(N) Don't Know	47.6%	61.1%	54.8%	54.9%
No Answer	2.0%	4.6%	2.3%	4.1%
Average	2.07	2.09	2.21	2.28

<u>Importance:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) High	25.6%	25.0%	24.3%	27.6%
(2) Medium	37.4%	29.6%	34.6%	28.0%
(3) Low	14.2%	14.4%	15.6%	11.8%
(N) Don't Know	16.1%	22.7%	23.2%	28.0%
No Answer	6.7%	8.3%	2.3%	4.5%
Average	1.85	1.85	1.88	1.77

Preservation of natural areas (open space, wetlands, etc.)

<u>Quality:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Excellent	31.9%	31.0%	33.1%	37.0%
(2) Good	44.1%	43.1%	41.4%	36.2%
(3) Fair	11.8%	10.2%	12.5%	9.3%
(4) Poor	2.8%	2.3%	1.9%	2.8%
(N) Don't Know	6.3%	9.3%	8.7%	10.6%
No Answer	2.4%	4.2%	2.3%	4.1%
Average	1.84	1.81	1.81	1.74

<u>Importance:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) High	55.9%	54.2%	56.7%	54.1%
(2) Medium	29.5%	29.2%	25.9%	26.4%
(3) Low	6.3%	3.2%	5.3%	5.3%
(N) Don't Know	3.1%	6.9%	9.9%	9.8%
No Answer	5.1%	6.5%	2.3%	4.5%
Average	1.46	1.41	1.42	1.43

Overall Parks/Recreation

<u>Quality:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Excellent	25.2%	20.8%	22.8%	29.3%
(2) Good	45.3%	49.1%	51.0%	39.8%
(3) Fair	16.5%	10.6%	10.3%	11.0%
(4) Poor	3.5%	1.4%	3.0%	3.7%
(N) Don't Know	7.9%	13.9%	10.6%	11.8%
No Answer	1.6%	4.2%	2.3%	4.5%
Average	1.98	1.91	1.93	1.87

<u>Importance:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) High	50.8%	44.4%	46.4%	47.6%
(2) Medium	37.0%	39.8%	36.5%	37.8%
(3) Low	3.5%	2.8%	4.6%	2.4%
(N) Don't Know	2.8%	5.1%	10.3%	7.7%
No Answer	5.9%	7.9%	2.3%	4.5%
Average	1.48	1.52	1.52	1.49

Comprehensive Results

COMMUNITY DEVELOPMENT

Land use, planning/zoning

<u>Quality:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Excellent	13.8%	13.4%	13.7%	11.4%
(2) Good	39.0%	44.9%	41.8%	41.1%
(3) Fair	15.0%	16.7%	14.4%	13.4%
(4) Poor	8.7%	5.1%	4.2%	3.3%
(N) Don't Know	21.3%	16.2%	22.8%	24.0%
No Answer	2.4%	3.7%	3.0%	6.9%
Average	2.24	2.17	2.12	2.12

<u>Importance:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) High	51.2%	46.8%	49.8%	44.3%
(2) Medium	28.3%	32.9%	29.3%	32.9%
(3) Low	4.3%	3.2%	2.3%	2.0%
(N) Don't Know	9.4%	10.2%	15.6%	15.0%
No Answer	6.7%	6.9%	3.0%	5.7%
Average	1.44	1.47	1.42	1.47

Economic Development

<u>Quality:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Excellent	15.0%	16.2%	17.5%	14.6%
(2) Good	40.6%	42.1%	44.5%	38.6%
(3) Fair	13.8%	15.3%	11.8%	16.3%
(4) Poor	6.7%	3.2%	3.0%	2.0%
(N) Don't Know	21.3%	18.5%	20.2%	21.5%
No Answer	2.8%	4.6%	3.0%	6.9%
Average	2.16	2.07	2.00	2.08

<u>Importance:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) High	53.9%	50.0%	50.6%	49.6%
(2) Medium	24.8%	30.1%	28.9%	29.3%
(3) Low	6.3%	3.2%	2.3%	1.6%
(N) Don't Know	8.3%	9.7%	15.2%	13.8%
No Answer	6.7%	6.9%	3.0%	5.7%
Average	1.44	1.44	1.41	1.40

Code enforcement (weeds, property maintenance, etc.)

<u>Quality:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Excellent	15.7%	14.4%	14.1%	10.6%
(2) Good	40.2%	38.9%	38.4%	39.8%
(3) Fair	16.9%	19.0%	18.6%	14.2%
(4) Poor	9.1%	5.1%	6.8%	8.1%
(N) Don't Know	15.0%	17.6%	19.0%	20.3%
No Answer	2.8%	5.1%	3.0%	6.9%
Average	2.24	2.19	2.23	2.27

<u>Importance:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) High	46.9%	44.9%	49.0%	44.3%
(2) Medium	34.6%	36.1%	29.3%	35.4%
(3) Low	5.5%	5.1%	5.3%	2.8%
(N) Don't Know	5.9%	6.5%	13.3%	11.8%
No Answer	6.7%	7.4%	3.0%	5.7%
Average	1.52	1.54	1.48	1.50

Overall Community Development

<u>Quality:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Excellent	17.7%	14.8%	17.9%	17.5%
(2) Good	44.5%	51.4%	51.0%	47.2%
(3) Fair	13.8%	15.7%	10.3%	11.4%
(4) Poor	4.3%	2.8%	2.3%	3.7%
(N) Don't Know	15.7%	11.6%	15.6%	13.4%
No Answer	3.5%	3.7%	3.0%	6.9%
Average	2.06	2.08	1.96	2.02

<u>Importance:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) High	51.2%	49.1%	52.1%	52.4%
(2) Medium	32.7%	34.3%	30.8%	30.1%
(3) Low	2.4%	2.3%	1.1%	2.0%
(N) Don't Know	6.3%	7.4%	12.9%	9.8%
No Answer	7.5%	6.9%	3.0%	5.7%
Average	1.43	1.45	1.39	1.40

Comprehensive Results

Ease and efficiency of obtaining permits

<u>Quality:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Excellent	18.1%	14.8%	18.3%	11.4%
(2) Good	32.3%	24.5%	29.7%	32.1%
(3) Fair	11.4%	12.0%	9.5%	8.5%
(4) Poor	3.5%	1.4%	1.1%	3.3%
(N) Don't Know	31.9%	43.5%	38.4%	37.8%
No Answer	2.8%	3.7%	3.0%	6.9%
Average	2.01	2.00	1.89	2.07

<u>Importance:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) High	40.9%	39.4%	40.7%	34.1%
(2) Medium	35.0%	32.4%	33.1%	34.6%
(3) Low	3.9%	2.3%	3.4%	3.3%
(N) Don't Know	12.2%	19.4%	19.4%	22.4%
No Answer	7.5%	6.5%	3.4%	5.7%
Average	1.54	1.50	1.52	1.57

GENERAL SERVICES

Online payment options

<u>Quality:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Excellent	34.3%	31.0%	32.7%	34.6%
(2) Good	32.3%	38.0%	36.1%	35.4%
(3) Fair	7.9%	5.6%	5.3%	4.5%
(4) Poor	0.4%	0.5%	0.0%	0.4%
(N) Don't Know	22.8%	21.3%	22.4%	19.1%
No Answer	2.4%	3.7%	3.4%	6.1%
Average	1.66	1.67	1.63	1.61

<u>Importance:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) High	45.7%	44.9%	40.7%	45.1%
(2) Medium	29.1%	33.8%	29.7%	32.1%
(3) Low	10.2%	6.9%	9.1%	6.9%
(N) Don't Know	7.9%	6.5%	17.5%	11.8%
No Answer	6.7%	7.9%	3.0%	4.1%
Average	1.58	1.56	1.60	1.55

Village Newsletter

<u>Quality:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Excellent	31.5%	33.8%	34.6%	30.9%
(2) Good	49.2%	46.8%	47.1%	48.0%
(3) Fair	6.3%	6.5%	7.6%	7.7%
(4) Poor	0.8%	0.5%	0.8%	0.8%
(N) Don't Know	9.1%	7.4%	6.8%	6.9%
No Answer	3.1%	5.1%	3.0%	5.7%
Average	1.73	1.70	1.72	1.75

<u>Importance:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) High	36.2%	31.5%	35.0%	35.4%
(2) Medium	41.3%	44.4%	38.4%	47.2%
(3) Low	10.6%	10.2%	11.8%	7.3%
(N) Don't Know	5.1%	5.6%	11.8%	6.5%
No Answer	6.7%	8.3%	3.0%	3.7%
Average	1.71	1.75	1.73	1.69

Comprehensive Results

Website (algonquin.org)

<u>Quality:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Excellent	28.0%	26.9%	25.5%	23.2%
(2) Good	43.7%	42.6%	45.6%	44.3%
(3) Fair	13.0%	10.2%	9.9%	11.0%
(4) Poor	1.2%	0.9%	0.8%	1.2%
(N) Don't Know	11.8%	14.8%	15.2%	14.6%
No Answer	2.4%	4.6%	3.0%	5.7%
Average	1.85	1.82	1.83	1.88

<u>Importance:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) High	85.0%	76.9%	78.3%	78.9%
(2) Medium	7.1%	10.6%	6.1%	12.2%
(3) Low	0.8%	0.9%	1.5%	0.8%
(N) Don't Know	2.4%	4.2%	12.5%	6.9%
No Answer	4.7%	7.4%	1.5%	1.2%
Average	1.09	1.14	1.11	1.15

Social Media: Facebook, Twitter, etc.

<u>Quality:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Excellent	13.4%	13.0%	12.2%	8.1%
(2) Good	25.6%	26.4%	25.9%	28.0%
(3) Fair	6.3%	8.3%	5.3%	6.5%
(4) Poor	0.8%	1.4%	2.7%	2.0%
(N) Don't Know	51.2%	46.8%	51.0%	49.6%
No Answer	2.8%	4.2%	3.0%	5.7%
Average	1.88	1.96	1.97	2.05

<u>Importance:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) High	23.2%	17.6%	17.1%	18.3%
(2) Medium	28.7%	37.5%	28.9%	32.9%
(3) Low	24.0%	19.4%	25.9%	20.3%
(N) Don't Know	16.5%	18.1%	24.7%	24.8%
No Answer	7.5%	7.4%	3.0%	3.7%
Average	2.01	2.02	2.12	2.03

Algonquin e-News

<u>Quality:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Excellent	21.3%	21.8%	22.8%	17.9%
(2) Good	33.9%	30.1%	35.4%	33.7%
(3) Fair	5.5%	6.9%	5.3%	6.1%
(4) Poor	0.8%	0.5%	0.8%	0.8%
(N) Don't Know	34.6%	34.7%	32.7%	35.4%
No Answer	3.9%	6.0%	3.0%	5.7%
Average	1.77	1.77	1.75	1.83

<u>Importance:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) High	27.2%	22.7%	26.2%	26.4%
(2) Medium	36.6%	38.9%	32.3%	37.8%
(3) Low	13.4%	12.0%	17.5%	13.4%
(N) Don't Know	15.0%	17.6%	20.9%	18.3%
No Answer	7.9%	8.8%	3.0%	4.1%
Average	1.82	1.86	1.89	1.83

Recycling

<u>Quality:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Excellent	45.3%	49.1%	49.4%	48.4%
(2) Good	43.3%	38.4%	37.6%	38.2%
(3) Fair	7.1%	5.1%	6.5%	5.3%
(4) Poor	1.2%	1.9%	1.1%	0.8%
(N) Don't Know	1.2%	0.9%	2.3%	1.6%
No Answer	2.0%	4.6%	3.0%	5.7%
Average	1.63	1.57	1.57	1.55

<u>Importance:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) High	72.8%	73.1%	74.5%	70.3%
(2) Medium	17.3%	15.7%	11.4%	19.1%
(3) Low	1.2%	0.9%	3.0%	2.0%
(N) Don't Know	1.6%	1.9%	8.0%	4.9%
No Answer	7.1%	8.3%	3.0%	3.7%
Average	1.22	1.20	1.20	1.25

Comprehensive Results

Garbage collection

<u>Quality:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Excellent	46.5%	46.8%	50.6%	51.6%
(2) Good	42.1%	39.8%	38.4%	35.4%
(3) Fair	6.7%	4.2%	5.7%	5.3%
(4) Poor	1.6%	2.3%	1.1%	0.4%
(N) Don't Know	1.6%	2.3%	1.1%	1.6%
No Answer	1.6%	4.6%	3.0%	5.7%
Average	1.62	1.59	1.56	1.51

<u>Importance:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) High	73.2%	74.5%	75.3%	75.6%
(2) Medium	17.3%	15.7%	10.6%	15.0%
(3) Low	0.8%	0.9%	2.3%	0.4%
(N) Don't Know	2.0%	1.4%	8.7%	5.3%
No Answer	6.7%	7.4%	3.0%	3.7%
Average	1.21	1.19	1.17	1.17

Promoting the Village to attract visitors

<u>Quality:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Excellent	13.0%	15.7%	14.8%	9.3%
(2) Good	32.3%	28.2%	31.6%	30.9%
(3) Fair	16.5%	12.5%	12.5%	17.5%
(4) Poor	5.5%	3.7%	6.1%	2.8%
(N) Don't Know	29.9%	35.6%	31.9%	33.7%
No Answer	2.8%	4.2%	3.0%	5.7%
Average	2.22	2.07	2.15	2.23

<u>Importance:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) High	33.5%	33.8%	30.8%	31.7%
(2) Medium	35.8%	38.9%	33.5%	39.0%
(3) Low	14.6%	8.8%	15.2%	11.4%
(N) Don't Know	9.4%	10.6%	17.5%	14.2%
No Answer	6.7%	7.9%	3.0%	3.7%
Average	1.77	1.69	1.80	1.75

Yard waste collection

<u>Quality:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Excellent	39.4%	38.4%	43.3%	37.0%
(2) Good	37.0%	37.0%	34.2%	35.4%
(3) Fair	11.4%	8.3%	6.8%	10.6%
(4) Poor	2.4%	2.8%	3.4%	2.0%
(N) Don't Know	7.9%	8.8%	9.1%	8.9%
No Answer	2.0%	4.6%	3.0%	6.1%
Average	1.74	1.72	1.66	1.74

<u>Importance:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) High	65.0%	64.4%	64.6%	68.7%
(2) Medium	20.9%	23.6%	17.1%	18.3%
(3) Low	3.5%	2.3%	2.7%	1.6%
(N) Don't Know	3.9%	2.3%	12.2%	7.3%
No Answer	6.7%	7.4%	3.4%	3.7%
Average	1.31	1.31	1.27	1.24

Overall General Services

<u>Quality:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Excellent	30.3%	32.9%	30.0%	29.7%
(2) Good	55.5%	51.9%	54.0%	52.0%
(3) Fair	8.3%	7.4%	7.6%	7.7%
(4) Poor	0.4%	1.4%	0.8%	0.4%
(N) Don't Know	2.8%	2.3%	4.6%	4.5%
No Answer	2.8%	4.2%	3.0%	5.7%
Average	1.78	1.76	1.77	1.76

<u>Importance:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) High	52.0%	53.7%	47.1%	48.0%
(2) Medium	35.0%	36.1%	33.1%	40.2%
(3) Low	2.0%	0.9%	3.8%	1.6%
(N) Don't Know	3.9%	1.9%	12.9%	6.5%
No Answer	7.1%	7.4%	3.0%	3.7%
Average	1.44	1.42	1.48	1.48

Comprehensive Results

Ease of water billing services

<u>Quality:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Excellent	36.6%	44.0%	41.4%	38.6%
(2) Good	44.1%	39.4%	43.0%	46.3%
(3) Fair	12.6%	9.3%	7.2%	5.7%
(4) Poor	1.6%	1.4%	2.3%	1.2%
(N) Don't Know	2.8%	1.9%	3.0%	2.4%
No Answer	2.4%	4.2%	3.0%	5.7%
Average	1.78	1.66	1.68	1.67

<u>Importance:</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) High	53.9%	55.6%	48.7%	53.7%
(2) Medium	30.3%	32.4%	32.7%	35.0%
(3) Low	6.3%	1.9%	4.6%	2.0%
(N) Don't Know	2.4%	2.3%	10.6%	5.7%
No Answer	7.1%	7.9%	3.0%	3.7%
Average	1.47	1.40	1.49	1.43

7. Have you had any in-person, phone or email contact with an employee of the Village of Algonquin within the last 12 months (including police, counter staff, inspectors, or any others)?

	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
Yes	52.6%	48.1%	52.5%	46.5%
No	46.6%	50.0%	45.5%	50.9%
Don't know	0.4%	1.5%	0.8%	0.9%
No Answer	0.4%	0.5%	1.2%	1.8%

Comprehensive Results

8. Please rate the performance of the Village employee(s) you interacted with during your most recent contact.

Knowledgeable

	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Excellent	33.5%	35.2%	33.5%	22.8%
(2) Good	15.0%	13.4%	12.9%	11.8%
(3) Fair	2.8%	2.3%	2.7%	3.3%
(4) Poor	2.0%	1.9%	1.9%	0.4%
(N) Don't Know	3.5%	2.8%	30.4%	32.9%
No Answer	43.3%	44.4%	18.6%	28.9%
Average	1.50	1.45	1.47	1.51

Responsive

	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Excellent	34.6%	34.3%	36.5%	22.0%
(2) Good	14.6%	12.5%	9.9%	11.8%
(3) Fair	2.4%	2.8%	2.7%	4.1%
(4) Poor	3.1%	3.2%	3.0%	1.2%
(N) Don't Know	3.1%	2.8%	29.3%	31.7%
No Answer	42.1%	44.4%	18.6%	29.3%
Average	1.53	1.53	1.47	1.60

Courteous

	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Excellent	37.0%	35.6%	38.4%	24.4%
(2) Good	11.8%	13.9%	9.9%	12.6%
(3) Fair	4.3%	0.9%	1.9%	1.2%
(4) Poor	1.6%	1.9%	1.5%	1.2%
(N) Don't Know	3.1%	3.2%	29.7%	31.3%
No Answer	42.1%	44.4%	18.6%	29.3%
Average	1.46	1.41	1.35	1.47

Overall

	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Excellent	33.9%	34.7%	35.4%	22.8%
(2) Good	15.0%	13.9%	11.4%	11.8%
(3) Fair	2.4%	1.9%	3.0%	3.7%
(4) Poor	2.4%	2.3%	2.3%	0.4%
(N) Don't Know	3.5%	2.8%	29.3%	32.1%
No Answer	42.1%	44.4%	18.6%	29.3%
Average	1.50	1.46	1.47	1.53

9. Please indicate how likely or unlikely you are to do each of the following:

Recommend living in Algonquin to someone who asks

	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Very Likely	46.1%	56.9%	43.0%	26.4%
(2) Likely	36.6%	26.9%	26.6%	19.5%
(3) Neither Likely or Unlikely	9.1%	6.5%	6.8%	4.9%
(4) Unlikely	2.0%	1.4%	1.1%	0.8%
(5) Very Unlikely	1.2%	1.4%	1.9%	0.8%
(N) Don't Know	0.0%	1.4%	3.8%	22.8%
No Answer	5.1%	5.6%	16.7%	24.8%

Remain in Algonquin for the next five years

	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
(1) Very Likely	53.5%	55.6%	47.9%	26.8%
(2) Likely	24.8%	24.1%	20.9%	15.9%
(3) Neither Likely or Unlikely	9.8%	5.6%	4.6%	6.1%
(4) Unlikely	4.7%	4.6%	2.7%	1.6%
(5) Very Unlikely	2.0%	1.9%	2.3%	1.6%
(N) Don't Know	2.0%	3.2%	4.9%	23.6%
No Answer	3.1%	5.1%	16.7%	24.4%

Comprehensive Results

10. How long have you been a resident of Algonquin?

	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
Less than 1 year	3.1%	1.9%	3.8%	0.9%
1 - 5 years	15.0%	16.7%	15.4%	9.2%
6 - 10 years	12.2%	11.6%	8.8%	10.6%
11 - 15 years	7.9%	6.0%	5.4%	5.1%
Over 15 years	60.2%	60.5%	63.5%	46.1%
No Answer	1.6%	3.3%	3.1%	28.1%

11. In what type of home do you currently live?

	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
Single family house	83.1%	75.9%	82.1%	68.7%
Townhome/Duplex	12.6%	17.6%	12.9%	9.3%
Condominium/Apartment	2.4%	2.8%	1.1%	1.6%
Other	0.4%	0.0%	0.0%	0.0%
No Answer	1.6%	3.7%	3.0%	19.9%

12. Please indicate your current housing status.

	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
Own	95.7%	95.4%	93.9%	93.5%
Rent	2.8%	1.4%	1.9%	2.0%
No Answer	1.6%	3.2%	3.0%	4.5%

13. Do any children age 17 or under live in your household?

	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
Yes	21.3%	18.5%	18.6%	24.8%
No	76.4%	78.2%	77.6%	69.5%
No Answer	2.0%	3.2%	3.0%	5.7%

Comprehensive Results

14. Are you or any other member/s of your household aged 65 or older?

	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
Yes	38.2%	49.5%	51.7%	55.7%
No	59.8%	47.2%	44.5%	38.2%
No Answer	2.0%	3.2%	3.0%	5.7%

15. Please indicate your age.

	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
18 - 25	0.8%	0.5%	0.0%	0.0%
26 - 35	5.5%	4.6%	3.8%	4.1%
36 - 45	13.0%	13.4%	11.0%	11.8%
46 - 55	16.9%	11.6%	10.3%	9.8%
56 - 65	31.1%	24.5%	27.4%	21.1%
Over 65	30.3%	42.1%	43.3%	47.2%
No Answer	2.4%	3.2%	3.4%	4.9%

16. Please indicate your gender.

	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
Male	39.0%	38.0%	44.5%	50.4%
Female	57.9%	56.9%	50.6%	40.7%
No Answer	2.8%	5.1%	3.4%	5.3%

17. In what area of Algonquin do you reside?

	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
East of the Fox River	36.6%	27.8%	30.0%	25.2%
West of Fox River, East of Randall	40.2%	44.0%	41.4%	48.0%
West of Randall Road	18.9%	23.6%	24.3%	21.1%
No Answer	4.3%	4.6%	3.0%	4.9%



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Crosstabulation of Results

1. Please indicate how you would describe the following quality of life measures in Algonquin:

Your neighborhood as a place to live

	Overall <i>n</i> =243	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =121	<i>n</i> =100	<i>n</i> =0	<i>n</i> =10	<i>n</i> =29	<i>n</i> =23	<i>n</i> =51	<i>n</i> =115
(1) Excellent	53.9%	57.0%	53.0%	0.0%	70.0%	48.3%	43.5%	52.9%	57.4%
(2) Good	39.5%	39.7%	39.0%	0.0%	30.0%	41.4%	47.8%	39.2%	38.3%
(3) Fair	5.8%	2.5%	7.0%	0.0%	0.0%	10.3%	8.7%	7.8%	2.6%
(4) Poor	0.8%	0.8%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.7%
Average	1.53	1.47	1.56	0.00	1.30	1.62	1.65	1.55	1.49

	Overall <i>n</i> =243	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =62	<i>n</i> =117	<i>n</i> =50	<i>n</i> =2	<i>n</i> =20	<i>n</i> =23	<i>n</i> =11	<i>n</i> =98
(1) Excellent		45.2%	59.0%	56.0%	100.0%	65.0%	47.8%	45.5%	49.0%
(2) Good		50.0%	34.2%	38.0%	0.0%	30.0%	43.5%	36.4%	44.9%
(3) Fair		3.2%	6.8%	4.0%	0.0%	5.0%	8.7%	9.1%	5.1%
(4) Poor		1.6%	0.0%	2.0%	0.0%	0.0%	0.0%	9.1%	1.0%
Average		1.61	1.48	1.52	1.00	1.40	1.61	1.82	1.58

Your neighborhood as a place to live

	Overall <i>n</i> =242	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =121	<i>n</i> =99	<i>n</i> =0	<i>n</i> =10	<i>n</i> =29	<i>n</i> =24	<i>n</i> =51	<i>n</i> =113
(1) Excellent	55.8%	57.0%	56.6%	0.0%	60.0%	55.2%	41.7%	51.0%	61.9%
(2) Good	37.6%	36.4%	37.4%	0.0%	40.0%	37.9%	45.8%	41.2%	31.9%
(3) Fair	5.8%	6.6%	5.1%	0.0%	0.0%	6.9%	8.3%	7.8%	5.3%
(4) Poor	0.8%	0.0%	1.0%	0.0%	0.0%	0.0%	4.2%	0.0%	0.9%
Average	1.52	1.50	1.51	0.00	1.40	1.52	1.75	1.57	1.45

	Overall <i>n</i> =242	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =61	<i>n</i> =117	<i>n</i> =50	<i>n</i> =2	<i>n</i> =20	<i>n</i> =23	<i>n</i> =9	<i>n</i> =98
(1) Excellent		45.9%	62.4%	54.0%	100.0%	60.0%	56.5%	44.4%	51.0%
(2) Good		45.9%	30.8%	40.0%	0.0%	30.0%	34.8%	55.6%	39.8%
(3) Fair		6.6%	6.0%	6.0%	0.0%	10.0%	8.7%	0.0%	7.1%
(4) Poor		1.6%	0.9%	0.0%	0.0%	0.0%	0.0%	0.0%	2.0%
Average		1.64	1.45	1.52	1.00	1.50	1.52	1.56	1.60

Crosstabulation of Results

Algonquin as a place to raise children									
	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		n=106	n=85	n=0	n=9	n=27	n=23	n=45	n=93
	n=211								
(1) Excellent	50.2%	50.0%	57.6%	0.0%	55.6%	48.1%	52.2%	62.2%	49.5%
(2) Good	42.7%	45.3%	32.9%	0.0%	44.4%	44.4%	34.8%	33.3%	43.0%
(3) Fair	6.6%	3.8%	9.4%	0.0%	0.0%	7.4%	13.0%	4.4%	6.5%
(4) Poor	0.5%	0.9%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.1%
Average	1.57	1.56	1.52	0.00	1.44	1.59	1.61	1.42	1.59
		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=49	n=107	n=42	n=1	n=14	n=17	n=10	n=87
(1) Excellent		44.9%	54.2%	54.8%	100.0%	57.1%	58.8%	30.0%	50.6%
(2) Good		49.0%	39.3%	35.7%	0.0%	42.9%	35.3%	50.0%	39.1%
(3) Fair		6.1%	6.5%	7.1%	0.0%	0.0%	5.9%	10.0%	10.3%
(4) Poor		0.0%	0.0%	2.4%	0.0%	0.0%	0.0%	10.0%	0.0%
Average		1.61	1.52	1.57	1.00	1.43	1.47	2.00	1.60
Algonquin as a place to work									
	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		n=66	n=58	n=0	n=7	n=16	n=19	n=28	n=57
	n=135								
(1) Excellent	24.4%	21.2%	31.0%	0.0%	14.3%	18.8%	26.3%	10.7%	36.8%
(2) Good	40.0%	50.0%	29.3%	0.0%	28.6%	37.5%	26.3%	42.9%	42.1%
(3) Fair	25.9%	18.2%	31.0%	0.0%	57.1%	31.3%	26.3%	32.1%	15.8%
(4) Poor	9.6%	10.6%	8.6%	0.0%	0.0%	12.5%	21.1%	14.3%	5.3%
Average	2.21	2.18	2.17	0.00	2.43	2.38	2.42	2.50	1.89
		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=33	n=65	n=30	n=0	n=12	n=10	n=8	n=57
(1) Excellent		24.2%	27.7%	20.0%	#DIV/0!	25.0%	10.0%	37.5%	15.8%
(2) Good		36.4%	38.5%	43.3%	#DIV/0!	8.3%	60.0%	25.0%	49.1%
(3) Fair		27.3%	26.2%	23.3%	#DIV/0!	50.0%	30.0%	25.0%	22.8%
(4) Poor		12.1%	7.7%	13.3%	#DIV/0!	16.7%	0.0%	12.5%	12.3%
Average		2.27	2.14	2.30	#DIV/0!	2.58	2.20	2.13	2.32

Crosstabulation of Results

Algonquin compared to other communities in the area

	Overall <i>n</i> =232	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =117	<i>n</i> =94	<i>n</i> =0	<i>n</i> =10	<i>n</i> =28	<i>n</i> =23	<i>n</i> =49	<i>n</i> =107
(1) Excellent	37.5%	39.3%	39.4%	0.0%	40.0%	28.6%	30.4%	34.7%	44.9%
(2) Good	51.3%	51.3%	46.8%	0.0%	50.0%	53.6%	52.2%	46.9%	49.5%
(3) Fair	9.5%	8.5%	10.6%	0.0%	10.0%	14.3%	17.4%	16.3%	3.7%
(4) Poor	1.7%	0.9%	3.2%	0.0%	0.0%	3.6%	0.0%	2.0%	1.9%
Average	1.75	1.71	1.78	0.00	1.70	1.93	1.87	1.86	1.63

	Overall <i>n</i> =232	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =61	<i>n</i> =108	<i>n</i> =49	<i>n</i> =2	<i>n</i> =19	<i>n</i> =21	<i>n</i> =11	<i>n</i> =94
(1) Excellent	37.5%	23.0%	41.7%	46.9%	50.0%	47.4%	38.1%	27.3%	37.2%
(2) Good	51.3%	65.6%	47.2%	40.8%	50.0%	52.6%	47.6%	54.5%	46.8%
(3) Fair	9.5%	8.2%	10.2%	10.2%	0.0%	0.0%	14.3%	9.1%	13.8%
(4) Poor	1.7%	3.3%	0.9%	2.0%	0.0%	0.0%	0.0%	9.1%	2.1%
Average	1.75	1.92	1.70	1.67	1.50	1.53	1.76	2.00	1.81

Overall appearance of Algonquin

	Overall <i>n</i> =245	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =123	<i>n</i> =100	<i>n</i> =0	<i>n</i> =10	<i>n</i> =29	<i>n</i> =24	<i>n</i> =51	<i>n</i> =116
(1) Excellent	42.9%	46.3%	43.0%	0.0%	30.0%	34.5%	41.7%	43.1%	49.1%
(2) Good	50.2%	47.2%	49.0%	0.0%	70.0%	51.7%	50.0%	49.0%	45.7%
(3) Fair	5.7%	4.9%	7.0%	0.0%	0.0%	10.3%	8.3%	5.9%	4.3%
(4) Poor	1.2%	1.6%	1.0%	0.0%	0.0%	3.4%	0.0%	2.0%	0.9%
Average	1.65	1.62	1.66	0.00	1.70	1.83	1.67	1.67	1.57

	Overall <i>n</i> =245	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =62	<i>n</i> =118	<i>n</i> =51	<i>n</i> =2	<i>n</i> =20	<i>n</i> =23	<i>n</i> =11	<i>n</i> =99
(1) Excellent	42.9%	29.0%	47.5%	54.9%	100.0%	35.0%	47.8%	45.5%	45.5%
(2) Good	50.2%	62.9%	44.9%	41.2%	0.0%	60.0%	39.1%	45.5%	45.5%
(3) Fair	5.7%	4.8%	7.6%	2.0%	0.0%	5.0%	8.7%	0.0%	8.1%
(4) Poor	1.2%	3.2%	0.0%	2.0%	0.0%	0.0%	4.3%	9.1%	1.0%
Average	1.65	1.82	1.60	1.51	1.00	1.70	1.70	1.73	1.65

Crosstabulation of Results

Cleanliness of Algonquin										
	Overall	Gender		Age						
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65	
		n=121	n=98	n=0	n=10	n=29	n=24	n=49	n=115	
(1) Excellent	46.9%	52.1%	43.9%	0.0%	40.0%	31.0%	41.7%	46.9%	56.5%	
(2) Good	43.2%	39.7%	44.9%	0.0%	60.0%	58.6%	45.8%	38.8%	35.7%	
(3) Fair	9.1%	6.6%	11.2%	0.0%	0.0%	10.3%	12.5%	14.3%	6.1%	
(4) Poor	0.8%	1.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.7%	
Average	1.64	1.58	1.67	0.00	1.60	1.79	1.71	1.67	1.53	
		Location			Residency					
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15	
		n=59	n=117	n=51	n=2	n=20	n=23	n=11	n=96	
(1) Excellent		40.7%	49.6%	54.9%	50.0%	45.0%	52.2%	45.5%	47.9%	
(2) Good		50.8%	39.3%	37.3%	50.0%	50.0%	34.8%	27.3%	39.6%	
(3) Fair		6.8%	11.1%	5.9%	0.0%	5.0%	13.0%	18.2%	11.5%	
(4) Poor		1.7%	0.0%	2.0%	0.0%	0.0%	0.0%	9.1%	1.0%	
Average		1.69	1.62	1.55	1.50	1.60	1.61	1.91	1.66	
Overall quality of new development in Algonquin										
	Overall	Gender		Age						
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65	
		n=115	n=94	n=0	n=9	n=28	n=24	n=47	n=107	
(1) Excellent	28.8%	33.0%	24.5%	0.0%	33.3%	32.1%	25.0%	17.0%	34.6%	
(2) Good	51.1%	47.8%	57.4%	0.0%	55.6%	42.9%	41.7%	59.6%	51.4%	
(3) Fair	15.7%	15.7%	14.9%	0.0%	11.1%	14.3%	29.2%	21.3%	11.2%	
(4) Poor	4.4%	3.5%	3.2%	0.0%	0.0%	10.7%	4.2%	2.1%	2.8%	
Average	1.96	1.90	1.97	0.00	1.78	2.04	2.13	2.09	1.82	
		Location			Residency					
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15	
		n=59	n=106	n=50	n=2	n=19	n=23	n=11	n=90	
(1) Excellent		27.1%	26.4%	34.0%	0.0%	36.8%	39.1%	27.3%	25.6%	
(2) Good		49.2%	56.6%	44.0%	100.0%	52.6%	43.5%	45.5%	51.1%	
(3) Fair		18.6%	13.2%	20.0%	0.0%	10.5%	8.7%	27.3%	18.9%	
(4) Poor		5.1%	3.8%	2.0%	0.0%	0.0%	8.7%	0.0%	4.4%	
Average		2.02	1.94	1.90	2.00	1.74	1.87	2.00	2.02	

Crosstabulation of Results

Variety of housing options

	Overall <i>n</i> =212	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =107	<i>n</i> =87	<i>n</i> =0	<i>n</i> =9	<i>n</i> =25	<i>n</i> =22	<i>n</i> =43	<i>n</i> =102
(1) Excellent	24.1%	26.2%	23.0%	0.0%	33.3%	24.0%	18.2%	27.9%	23.5%
(2) Good	44.8%	44.9%	42.5%	0.0%	11.1%	32.0%	40.9%	51.2%	47.1%
(3) Fair	27.8%	26.2%	31.0%	0.0%	55.6%	40.0%	31.8%	16.3%	27.5%
(4) Poor	3.3%	2.8%	3.4%	0.0%	0.0%	4.0%	9.1%	4.7%	2.0%
Average	2.10	2.06	2.15	0.00	2.22	2.24	2.32	1.98	2.08

	Overall <i>n</i> =212	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =54	<i>n</i> =101	<i>n</i> =46	<i>n</i> =1	<i>n</i> =18	<i>n</i> =22	<i>n</i> =11	<i>n</i> =85
(1) Excellent		14.8%	23.8%	37.0%	0.0%	33.3%	40.9%	36.4%	15.3%
(2) Good		51.9%	44.6%	34.8%	100.0%	38.9%	40.9%	9.1%	48.2%
(3) Fair		31.5%	26.7%	26.1%	0.0%	27.8%	9.1%	45.5%	32.9%
(4) Poor		1.9%	5.0%	2.2%	0.0%	0.0%	9.1%	9.1%	3.5%
Average		2.20	2.13	1.93	2.00	1.94	1.86	2.27	2.25

Overall quality of businesses and services in Algonquin

	Overall <i>n</i> =241	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =120	<i>n</i> =99	<i>n</i> =0	<i>n</i> =10	<i>n</i> =29	<i>n</i> =23	<i>n</i> =51	<i>n</i> =113
(1) Excellent	35.7%	33.3%	43.4%	0.0%	50.0%	37.9%	26.1%	37.3%	38.9%
(2) Good	48.5%	55.8%	36.4%	0.0%	10.0%	44.8%	52.2%	43.1%	51.3%
(3) Fair	13.3%	9.2%	16.2%	0.0%	40.0%	17.2%	17.4%	15.7%	8.0%
(4) Poor	2.5%	1.7%	4.0%	0.0%	0.0%	0.0%	4.3%	3.9%	1.8%
Average	1.83	1.79	1.81	0.00	1.90	1.79	2.00	1.86	1.73

	Overall <i>n</i> =241	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =61	<i>n</i> =116	<i>n</i> =50	<i>n</i> =2	<i>n</i> =20	<i>n</i> =23	<i>n</i> =11	<i>n</i> =97
(1) Excellent		23.0%	43.1%	40.0%	50.0%	45.0%	39.1%	45.5%	30.9%
(2) Good		67.2%	39.7%	40.0%	50.0%	50.0%	34.8%	36.4%	51.5%
(3) Fair		9.8%	12.9%	18.0%	0.0%	5.0%	21.7%	9.1%	14.4%
(4) Poor		0.0%	4.3%	2.0%	0.0%	0.0%	4.3%	9.1%	3.1%
Average		1.87	1.78	1.82	1.50	1.60	1.91	1.82	1.90

Crosstabulation of Results

Shopping opportunities										
	Overall	Gender		Age						
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65	
		n=122	n=99	n=0	n=10	n=29	n=24	n=50	n=115	
(1) Excellent	54.3%	54.9%	58.6%	0.0%	60.0%	51.7%	41.7%	60.0%	57.4%	
(2) Good	33.7%	36.9%	25.3%	0.0%	10.0%	34.5%	37.5%	26.0%	34.8%	
(3) Fair	9.5%	7.4%	11.1%	0.0%	30.0%	10.3%	16.7%	12.0%	6.1%	
(4) Poor	2.5%	0.8%	5.1%	0.0%	0.0%	3.4%	4.2%	2.0%	1.7%	
Average	1.60	1.54	1.63	0.00	1.70	1.66	1.83	1.56	1.52	
		Location			Residency					
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15	
		n=62	n=117	n=50	n=2	n=20	n=23	n=10	n=98	
(1) Excellent		45.2%	60.7%	58.0%	100.0%	55.0%	52.2%	60.0%	49.0%	
(2) Good		45.2%	27.4%	26.0%	0.0%	40.0%	26.1%	40.0%	36.7%	
(3) Fair		6.5%	9.4%	14.0%	0.0%	5.0%	17.4%	0.0%	10.2%	
(4) Poor		3.2%	2.6%	2.0%	0.0%	0.0%	4.3%	0.0%	4.1%	
Average		1.68	1.54	1.60	1.00	1.50	1.74	1.40	1.69	
Recreational opportunities										
	Overall	Gender		Age						
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65	
		n=119	n=95	n=0	n=10	n=29	n=24	n=50	n=109	
(1) Excellent	30.2%	30.3%	34.7%	0.0%	30.0%	34.5%	33.3%	34.0%	29.4%	
(2) Good	41.7%	42.0%	42.1%	0.0%	30.0%	27.6%	29.2%	42.0%	47.7%	
(3) Fair	22.1%	25.2%	13.7%	0.0%	30.0%	27.6%	33.3%	20.0%	17.4%	
(4) Poor	6.0%	2.5%	9.5%	0.0%	10.0%	10.3%	4.2%	4.0%	5.5%	
Average	2.04	2.00	1.98	0.00	2.20	2.14	2.08	1.94	1.99	
		Location			Residency					
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15	
		n=60	n=114	n=48	n=2	n=19	n=22	n=10	n=95	
(1) Excellent		28.3%	31.6%	31.3%	100.0%	42.1%	31.8%	50.0%	26.3%	
(2) Good		46.7%	38.6%	41.7%	0.0%	31.6%	40.9%	20.0%	40.0%	
(3) Fair		20.0%	22.8%	22.9%	0.0%	21.1%	18.2%	10.0%	28.4%	
(4) Poor		5.0%	7.0%	4.2%	0.0%	5.3%	9.1%	20.0%	5.3%	
Average		2.02	2.05	2.00	1.00	1.89	2.05	2.00	2.13	

Crosstabulation of Results

Employment opportunities

	Overall <i>n</i> =115	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =53	<i>n</i> =51	<i>n</i> =0	<i>n</i> =3	<i>n</i> =15	<i>n</i> =20	<i>n</i> =30	<i>n</i> =40
(1) Excellent	7.0%	5.7%	9.8%	0.0%	0.0%	6.7%	10.0%	6.7%	7.5%
(2) Good	42.6%	49.1%	35.3%	0.0%	0.0%	40.0%	30.0%	50.0%	47.5%
(3) Fair	32.2%	30.2%	37.3%	0.0%	66.7%	33.3%	35.0%	26.7%	32.5%
(4) Poor	18.3%	15.1%	17.6%	0.0%	33.3%	20.0%	25.0%	16.7%	12.5%
Average	2.62	2.55	2.63	0.00	3.33	2.67	2.75	2.53	2.50

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =28	<i>n</i> =55	<i>n</i> =26	<i>n</i> =0	<i>n</i> =7	<i>n</i> =13	<i>n</i> =6	<i>n</i> =49
(1) Excellent		3.6%	7.3%	11.5%	#DIV/0!	14.3%	7.7%	0.0%	2.0%
(2) Good		39.3%	45.5%	38.5%	#DIV/0!	28.6%	53.8%	66.7%	38.8%
(3) Fair		35.7%	32.7%	30.8%	#DIV/0!	14.3%	38.5%	0.0%	40.8%
(4) Poor		21.4%	14.5%	19.2%	#DIV/0!	42.9%	0.0%	33.3%	18.4%
Average		2.75	2.55	2.58	#DIV/0!	2.86	2.31	2.67	2.76

Opportunities to participate in social events and activities

	Overall <i>n</i> =219	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =106	<i>n</i> =94	<i>n</i> =0	<i>n</i> =10	<i>n</i> =25	<i>n</i> =21	<i>n</i> =45	<i>n</i> =104
(1) Excellent	24.2%	19.8%	31.9%	0.0%	40.0%	32.0%	14.3%	28.9%	22.1%
(2) Good	44.3%	46.2%	41.5%	0.0%	20.0%	40.0%	47.6%	35.6%	50.0%
(3) Fair	25.1%	27.4%	22.3%	0.0%	40.0%	20.0%	23.8%	33.3%	22.1%
(4) Poor	6.4%	6.6%	4.3%	0.0%	0.0%	8.0%	14.3%	2.2%	5.8%
Average	2.14	2.21	1.99	0.00	2.00	2.04	2.38	2.09	2.12

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =56	<i>n</i> =105	<i>n</i> =44	<i>n</i> =2	<i>n</i> =16	<i>n</i> =20	<i>n</i> =11	<i>n</i> =90
(1) Excellent		21.4%	21.0%	36.4%	50.0%	37.5%	20.0%	18.2%	21.1%
(2) Good		57.1%	41.9%	34.1%	50.0%	43.8%	40.0%	54.5%	40.0%
(3) Fair		21.4%	29.5%	20.5%	0.0%	18.8%	30.0%	18.2%	33.3%
(4) Poor		0.0%	7.6%	9.1%	0.0%	0.0%	10.0%	9.1%	5.6%
Average		2.00	2.24	2.02	1.50	1.81	2.30	2.18	2.23

Crosstabulation of Results

Ease of car travel in Algonquin									
	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		n=121	n=99	n=0	n=10	n=29	n=24	n=51	n=113
	n=240								
(1) Excellent	22.9%	24.0%	24.2%	0.0%	20.0%	31.0%	25.0%	19.6%	23.0%
(2) Good	40.8%	41.3%	39.4%	0.0%	60.0%	37.9%	33.3%	29.4%	44.2%
(3) Fair	30.4%	29.8%	30.3%	0.0%	20.0%	17.2%	29.2%	43.1%	30.1%
(4) Poor	5.8%	5.0%	6.1%	0.0%	0.0%	13.8%	12.5%	7.8%	2.7%
Average	2.19	2.16	2.18	0.00	2.00	2.14	2.29	2.39	2.12
		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=61	n=114	n=51	n=2	n=20	n=23	n=11	n=94
(1) Excellent		16.4%	25.4%	23.5%	50.0%	35.0%	26.1%	36.4%	13.8%
(2) Good		37.7%	41.2%	41.2%	50.0%	45.0%	30.4%	45.5%	41.5%
(3) Fair		39.3%	26.3%	31.4%	0.0%	20.0%	26.1%	9.1%	38.3%
(4) Poor		6.6%	7.0%	3.9%	0.0%	0.0%	17.4%	9.1%	6.4%
Average		2.36	2.15	2.16	1.50	1.85	2.35	1.91	2.37

Ease of bicycle travel in Algonquin									
	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		n=95	n=72	n=0	n=6	n=24	n=23	n=42	n=77
	n=185								
(1) Excellent	29.7%	34.7%	29.2%	0.0%	0.0%	29.2%	39.1%	35.7%	29.9%
(2) Good	39.5%	40.0%	38.9%	0.0%	50.0%	41.7%	17.4%	33.3%	46.8%
(3) Fair	25.4%	20.0%	27.8%	0.0%	50.0%	20.8%	30.4%	26.2%	22.1%
(4) Poor	5.4%	5.3%	4.2%	0.0%	0.0%	8.3%	13.0%	4.8%	1.3%
Average	2.06	1.96	2.07	0.00	2.50	2.08	2.17	2.00	1.95
		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=48	n=95	n=31	n=1	n=14	n=17	n=10	n=78
(1) Excellent		33.3%	30.5%	29.0%	100.0%	21.4%	47.1%	30.0%	29.5%
(2) Good		35.4%	38.9%	48.4%	0.0%	42.9%	17.6%	50.0%	39.7%
(3) Fair		29.2%	23.2%	19.4%	0.0%	35.7%	23.5%	10.0%	24.4%
(4) Poor		2.1%	7.4%	3.2%	0.0%	0.0%	11.8%	10.0%	6.4%
Average		2.00	2.07	1.97	1.00	2.14	2.00	2.00	2.08

Crosstabulation of Results

Ease of walking in Algonquin

	Overall <i>n</i> =232	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =118	<i>n</i> =92	<i>n</i> =0	<i>n</i> =9	<i>n</i> =28	<i>n</i> =24	<i>n</i> =51	<i>n</i> =105
(1) Excellent	34.1%	35.6%	37.0%	0.0%	11.1%	32.1%	33.3%	41.2%	35.2%
(2) Good	42.7%	42.4%	39.1%	0.0%	44.4%	39.3%	33.3%	31.4%	47.6%
(3) Fair	18.1%	16.1%	19.6%	0.0%	22.2%	14.3%	29.2%	23.5%	15.2%
(4) Poor	5.2%	5.9%	4.3%	0.0%	22.2%	14.3%	4.2%	3.9%	1.9%
Average	1.94	1.92	1.91	0.00	2.56	2.11	2.04	1.90	1.84

	Overall <i>n</i> =232	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =56	<i>n</i> =115	<i>n</i> =47	<i>n</i> =2	<i>n</i> =18	<i>n</i> =23	<i>n</i> =8	<i>n</i> =94
(1) Excellent		35.7%	35.7%	31.9%	100.0%	33.3%	39.1%	25.0%	34.0%
(2) Good		35.7%	44.3%	40.4%	0.0%	38.9%	34.8%	50.0%	43.6%
(3) Fair		25.0%	14.8%	21.3%	0.0%	16.7%	17.4%	0.0%	19.1%
(4) Poor		3.6%	5.2%	6.4%	0.0%	11.1%	8.7%	25.0%	3.2%
Average		1.96	1.90	2.02	1.00	2.06	1.96	2.25	1.91

Availability of paths and walking trails

	Overall <i>n</i> =229	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =118	<i>n</i> =90	<i>n</i> =0	<i>n</i> =9	<i>n</i> =28	<i>n</i> =24	<i>n</i> =50	<i>n</i> =104
(1) Excellent	39.3%	44.9%	40.0%	0.0%	33.3%	39.3%	41.7%	42.0%	42.3%
(2) Good	44.5%	41.5%	47.8%	0.0%	55.6%	42.9%	37.5%	42.0%	44.2%
(3) Fair	11.8%	7.6%	11.1%	0.0%	0.0%	10.7%	16.7%	12.0%	10.6%
(4) Poor	4.4%	5.9%	1.1%	0.0%	11.1%	7.1%	4.2%	4.0%	2.9%
Average	1.81	1.75	1.73	0.00	1.89	1.86	1.83	1.78	1.74

	Overall <i>n</i> =229	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =61	<i>n</i> =108	<i>n</i> =46	<i>n</i> =2	<i>n</i> =18	<i>n</i> =20	<i>n</i> =10	<i>n</i> =93
(1) Excellent		36.1%	37.0%	56.5%	50.0%	50.0%	60.0%	20.0%	37.6%
(2) Good		50.8%	47.2%	23.9%	50.0%	33.3%	10.0%	70.0%	45.2%
(3) Fair		11.5%	11.1%	13.0%	0.0%	11.1%	25.0%	0.0%	14.0%
(4) Poor		1.6%	4.6%	6.5%	0.0%	5.6%	5.0%	10.0%	3.2%
Average		1.79	1.83	1.70	1.50	1.72	1.75	2.00	1.83

Crosstabulation of Results

Traffic flow on major streets									
	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		n=121	n=99	n=0	n=10	n=29	n=24	n=51	n=113
	n=242								
(1) Excellent	9.1%	7.4%	11.1%	0.0%	0.0%	6.9%	16.7%	9.8%	8.0%
(2) Good	39.7%	49.6%	30.3%	0.0%	30.0%	41.4%	20.8%	37.3%	46.9%
(3) Fair	33.9%	26.4%	39.4%	0.0%	50.0%	34.5%	37.5%	27.5%	33.6%
(4) Poor	17.4%	16.5%	19.2%	0.0%	20.0%	17.2%	25.0%	25.5%	11.5%
Average	2.60	2.52	2.67	0.00	2.90	2.62	2.71	2.69	2.49
		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=61	n=116	n=51	n=2	n=20	n=22	n=10	n=99
(1) Excellent		4.9%	9.5%	11.8%	0.0%	5.0%	9.1%	10.0%	6.1%
(2) Good		24.6%	49.1%	39.2%	100.0%	50.0%	36.4%	40.0%	34.3%
(3) Fair		44.3%	25.0%	39.2%	0.0%	30.0%	27.3%	30.0%	42.4%
(4) Poor		26.2%	16.4%	9.8%	0.0%	15.0%	27.3%	20.0%	17.2%
Average		2.92	2.48	2.47	2.00	2.55	2.73	2.60	2.71
Quality of overall natural environment in Algonquin									
	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		n=122	n=99	n=0	n=10	n=29	n=24	n=51	n=115
	n=243								
(1) Excellent	35.0%	37.7%	37.4%	0.0%	40.0%	37.9%	29.2%	47.1%	33.0%
(2) Good	50.2%	49.2%	51.5%	0.0%	40.0%	51.7%	45.8%	41.2%	53.0%
(3) Fair	12.8%	11.5%	8.1%	0.0%	20.0%	6.9%	16.7%	11.8%	12.2%
(4) Poor	2.1%	1.6%	3.0%	0.0%	0.0%	3.4%	8.3%	0.0%	1.7%
Average	1.82	1.77	1.77	0.00	1.80	1.76	2.04	1.65	1.83
		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=61	n=117	n=51	n=2	n=20	n=23	n=11	n=97
(1) Excellent		32.8%	34.2%	43.1%	100.0%	35.0%	60.9%	36.4%	29.9%
(2) Good		50.8%	54.7%	37.3%	0.0%	50.0%	21.7%	36.4%	52.6%
(3) Fair		16.4%	8.5%	15.7%	0.0%	15.0%	8.7%	18.2%	15.5%
(4) Poor		0.0%	2.6%	3.9%	0.0%	0.0%	8.7%	9.1%	2.1%
Average		1.84	1.79	1.80	1.00	1.80	1.65	2.00	1.90

Crosstabulation of Results

Value of services for the taxes paid to the Village of Algonquin

	Overall <i>n</i> =237	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =120	<i>n</i> =97	<i>n</i> =0	<i>n</i> =9	<i>n</i> =28	<i>n</i> =24	<i>n</i> =50	<i>n</i> =111
(1) Excellent	11.4%	14.2%	10.3%	0.0%	0.0%	14.3%	12.5%	8.0%	14.4%
(2) Good	45.1%	46.7%	44.3%	0.0%	66.7%	35.7%	29.2%	44.0%	48.6%
(3) Fair	28.7%	26.7%	29.9%	0.0%	11.1%	42.9%	41.7%	34.0%	22.5%
(4) Poor	14.8%	12.5%	15.5%	0.0%	22.2%	7.1%	16.7%	14.0%	14.4%
Average	2.47	2.38	2.51	0.00	2.56	2.43	2.63	2.54	2.37

	Overall <i>n</i> =230	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =59	<i>n</i> =115	<i>n</i> =49	<i>n</i> =2	<i>n</i> =19	<i>n</i> =23	<i>n</i> =11	<i>n</i> =94
(1) Excellent	22.6%	5.1%	15.7%	10.2%	0.0%	10.5%	13.0%	9.1%	11.7%
(2) Good	57.4%	35.6%	48.7%	46.9%	100.0%	57.9%	39.1%	36.4%	41.5%
(3) Fair	15.2%	44.1%	20.9%	28.6%	0.0%	21.1%	34.8%	36.4%	27.7%
(4) Poor	4.8%	15.3%	14.8%	14.3%	0.0%	10.5%	13.0%	18.2%	19.1%
Average	2.02	2.69	2.35	2.47	2.00	2.32	2.48	2.64	2.54

Overall direction that Algonquin is taking

	Overall <i>n</i> =230	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =116	<i>n</i> =94	<i>n</i> =0	<i>n</i> =10	<i>n</i> =28	<i>n</i> =24	<i>n</i> =50	<i>n</i> =103
(1) Excellent	22.6%	26.7%	21.3%	0.0%	40.0%	32.1%	12.5%	30.0%	19.4%
(2) Good	57.4%	56.9%	57.4%	0.0%	50.0%	46.4%	58.3%	54.0%	61.2%
(3) Fair	15.2%	14.7%	14.9%	0.0%	10.0%	17.9%	16.7%	10.0%	16.5%
(4) Poor	4.8%	1.7%	6.4%	0.0%	0.0%	3.6%	12.5%	6.0%	2.9%
Average	2.02	1.91	2.06	0.00	1.70	1.93	2.29	1.92	2.03

	Overall <i>n</i> =230	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =58	<i>n</i> =110	<i>n</i> =48	<i>n</i> =2	<i>n</i> =18	<i>n</i> =22	<i>n</i> =11	<i>n</i> =91
(1) Excellent	22.6%	12.1%	25.5%	29.2%	0.0%	38.9%	27.3%	9.1%	23.1%
(2) Good	57.4%	67.2%	54.5%	52.1%	100.0%	50.0%	45.5%	45.5%	53.8%
(3) Fair	15.2%	17.2%	14.5%	14.6%	0.0%	11.1%	13.6%	36.4%	17.6%
(4) Poor	4.8%	3.4%	5.5%	4.2%	0.0%	0.0%	13.6%	9.1%	5.5%
Average	2.02	2.12	2.00	1.94	2.00	1.72	2.14	2.45	2.05

Crosstabulation of Results

Overall image or reputation of Algonquin

	Overall <i>n</i> =236	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =116	<i>n</i> =99	<i>n</i> =0	<i>n</i> =10	<i>n</i> =28	<i>n</i> =24	<i>n</i> =49	<i>n</i> =110
(1) Excellent	32.6%	35.3%	34.3%	0.0%	40.0%	32.1%	25.0%	34.7%	34.5%
(2) Good	52.1%	56.0%	45.5%	0.0%	40.0%	42.9%	50.0%	53.1%	53.6%
(3) Fair	14.4%	6.9%	20.2%	0.0%	20.0%	21.4%	25.0%	12.2%	10.9%
(4) Poor	0.8%	1.7%	0.0%	0.0%	0.0%	3.6%	0.0%	0.0%	0.9%
Average	1.83	1.75	1.86	0.00	1.80	1.96	2.00	1.78	1.78

	Overall <i>n</i> =236	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =58	<i>n</i> =114	<i>n</i> =50	<i>n</i> =2	<i>n</i> =19	<i>n</i> =23	<i>n</i> =11	<i>n</i> =94
(1) Excellent	32.6%	29.3%	30.7%	40.0%	50.0%	47.4%	39.1%	36.4%	26.6%
(2) Good	52.1%	56.9%	54.4%	42.0%	50.0%	47.4%	39.1%	9.1%	56.4%
(3) Fair	14.4%	13.8%	13.2%	18.0%	0.0%	5.3%	17.4%	54.5%	16.0%
(4) Poor	0.8%	0.0%	1.8%	0.0%	0.0%	0.0%	4.3%	0.0%	1.1%
Average	1.83	1.84	1.86	1.78	1.50	1.58	1.87	2.18	1.91

2. To what degree, if at all, are run-down buildings, weed lots, or junk vehicles a problem in Algonquin?

	Overall <i>n</i> =213	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =109	<i>n</i> =87	<i>n</i> =0	<i>n</i> =10	<i>n</i> =26	<i>n</i> =20	<i>n</i> =43	<i>n</i> =103
Not a problem	38.5%	46.8%	27.6%	0.0%	30.0%	30.8%	30.0%	37.2%	43.7%
Minor problem	47.4%	45.9%	51.7%	0.0%	40.0%	61.5%	45.0%	48.8%	45.6%
Moderate problem	10.8%	4.6%	17.2%	0.0%	30.0%	3.8%	10.0%	11.6%	9.7%
Major problem	3.3%	2.8%	3.4%	0.0%	0.0%	3.8%	15.0%	2.3%	1.0%
	1.79	1.63	1.97	0.00	2.00	1.81	2.10	1.79	1.68

	Overall <i>n</i> =213	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =56	<i>n</i> =107	<i>n</i> =41	<i>n</i> =1	<i>n</i> =18	<i>n</i> =19	<i>n</i> =10	<i>n</i> =91
Not a problem	38.5%	32.1%	38.3%	48.8%	100.0%	38.9%	47.4%	30.0%	35.2%
Minor problem	47.4%	48.2%	47.7%	46.3%	0.0%	44.4%	42.1%	40.0%	51.6%
Moderate problem	10.8%	16.1%	9.3%	4.9%	0.0%	16.7%	0.0%	20.0%	9.9%
Major problem	3.3%	3.6%	4.7%	0.0%	0.0%	0.0%	10.5%	10.0%	3.3%
	1.79	1.91	1.80	1.56	1.00	1.78	1.74	2.10	1.81

Crosstabulation of Results

3. Please rate how safe you feel:

In your neighborhood during the day

	Overall <i>n</i> =242	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =123	<i>n</i> =99	<i>n</i> =0	<i>n</i> =10	<i>n</i> =28	<i>n</i> =24	<i>n</i> =51	<i>n</i> =116
(1) Very Safe	82.2%	82.9%	82.8%	0.0%	80.0%	78.6%	75.0%	84.3%	85.3%
(2) Somewhat Safe	14.9%	14.6%	15.2%	0.0%	20.0%	17.9%	20.8%	15.7%	10.3%
(3) Neither Safe nor Unsafe	2.5%	2.4%	2.0%	0.0%	0.0%	3.6%	0.0%	0.0%	4.3%
(4) Somewhat Unsafe	0.4%	0.0%	0.0%	0.0%	0.0%	0.0%	4.2%	0.0%	0.0%
(5) Very Unsafe	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Average	1.21	1.20	1.19	0.00	1.20	1.25	1.33	1.16	1.19

	Overall <i>n</i> =242	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =62	<i>n</i> =117	<i>n</i> =51	<i>n</i> =1	<i>n</i> =20	<i>n</i> =23	<i>n</i> =11	<i>n</i> =99
(1) Very Safe		80.6%	82.1%	86.3%	100.0%	80.0%	69.6%	63.6%	81.8%
(2) Somewhat Safe		17.7%	14.5%	9.8%	0.0%	20.0%	26.1%	18.2%	16.2%
(3) Neither Safe nor Unsafe		1.6%	2.6%	3.9%	0.0%	0.0%	4.3%	18.2%	1.0%
(4) Somewhat Unsafe		0.0%	0.9%	0.0%	0.0%	0.0%	0.0%	0.0%	1.0%
(5) Very Unsafe		0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Average		1.21	1.22	1.18	1.00	1.20	1.35	1.55	1.21

In your neighborhood after dark

	Overall <i>n</i> =215	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =123	<i>n</i> =98	<i>n</i> =0	<i>n</i> =10	<i>n</i> =28	<i>n</i> =24	<i>n</i> =51	<i>n</i> =114
(1) Very Safe	56.3%	57.7%	58.2%	0.0%	40.0%	50.0%	54.2%	70.6%	55.3%
(2) Somewhat Safe	36.3%	38.2%	28.6%	0.0%	50.0%	46.4%	33.3%	21.6%	34.2%
(3) Neither Safe nor Unsafe	5.1%	3.3%	7.1%	0.0%	10.0%	0.0%	0.0%	5.9%	7.9%
(4) Somewhat Unsafe	2.3%	0.8%	6.1%	0.0%	0.0%	3.6%	8.3%	2.0%	2.6%
(5) Very Unsafe	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	4.2%	0.0%	0.0%
Average	1.53	1.47	1.61	0.00	1.70	1.57	1.75	1.39	1.58

	Overall <i>n</i> =215	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =61	<i>n</i> =116	<i>n</i> =51	<i>n</i> =1	<i>n</i> =20	<i>n</i> =22	<i>n</i> =11	<i>n</i> =98
(1) Very Safe		52.5%	57.8%	58.8%	100.0%	50.0%	40.9%	45.5%	55.1%
(2) Somewhat Safe		39.3%	33.6%	29.4%	0.0%	45.0%	36.4%	27.3%	36.7%
(3) Neither Safe nor Unsafe		3.3%	4.3%	11.8%	0.0%	5.0%	18.2%	9.1%	4.1%
(4) Somewhat Unsafe		4.9%	3.4%	0.0%	0.0%	0.0%	4.5%	18.2%	3.1%
(5) Very Unsafe		0.0%	0.9%	0.0%	0.0%	0.0%	0.0%	0.0%	1.0%
Average		1.61	1.56	1.53	1.00	1.55	1.86	2.00	1.58

Crosstabulation of Results

6. Please rate the quality and the importance of the service provided by the Village:

POLICE/PUBLIC SAFETY

Crime Prevention: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =110	<i>n</i> =88	<i>n</i> =0	<i>n</i> =9	<i>n</i> =25	<i>n</i> =21	<i>n</i> =48	<i>n</i> =99
(1) Excellent	38.1%	42.7%	35.2%	0.0%	44.4%	36.0%	52.4%	37.5%	36.4%
(2) Good	53.5%	52.7%	54.5%	0.0%	33.3%	56.0%	38.1%	52.1%	57.6%
(3) Fair	7.4%	3.6%	9.1%	0.0%	22.2%	8.0%	4.8%	10.4%	5.1%
(4) Poor	0.9%	0.9%	1.1%	0.0%	0.0%	0.0%	4.8%	0.0%	1.0%
Average	1.71	1.63	1.76	0.00	1.78	1.72	1.62	1.73	1.71

	Overall	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =55	<i>n</i> =106	<i>n</i> =43	<i>n</i> =2	<i>n</i> =16	<i>n</i> =20	<i>n</i> =10	<i>n</i> =88
(1) Excellent	21.8%	42.5%	46.5%	50.0%	37.5%	40.0%	30.0%	35.2%	
(2) Good	69.1%	50.0%	44.2%	50.0%	62.5%	50.0%	60.0%	53.4%	
(3) Fair	9.1%	6.6%	7.0%	0.0%	0.0%	10.0%	10.0%	10.2%	
(4) Poor	0.0%	0.9%	2.3%	0.0%	0.0%	0.0%	0.0%	1.1%	
Average	1.87	1.66	1.65	1.50	1.63	1.70	1.80	1.77	

Crime Prevention: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		n=114	n=94	n=0	n=10	n=27	n=23	n=48	n=107
(1) High	85.8%	86.0%	88.3%	0.0%	70.0%	88.9%	87.0%	85.4%	88.8%
(2) Medium	13.3%	14.0%	9.6%	0.0%	30.0%	11.1%	13.0%	10.4%	11.2%
(3) Low	0.9%	0.0%	2.1%	0.0%	0.0%	0.0%	0.0%	4.2%	0.0%
Average	1.15	1.14	1.14	0.00	1.30	1.11	1.13	1.19	1.11

	Overall	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=57	n=110	n=49	n=2	n=18	n=23	n=9	n=92
(1) High	84.2%	87.3%	87.8%	100.0%	72.2%	82.6%	100.0%	87.0%	
(2) Medium	14.0%	11.8%	12.2%	0.0%	27.8%	17.4%	0.0%	12.0%	
(3) Low	1.8%	0.9%	0.0%	0.0%	0.0%	0.0%	0.0%	1.1%	
Average	1.18	1.14	1.12	1.00	1.28	1.17	1.00	1.14	

Crosstabulation of Results

Patrol Services: Quality

	Overall <i>n</i> =221	Gender		Age					
		Male <i>n</i> =116	Female <i>n</i> =87	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =26	46 - 55 <i>n</i> =24	56 - 65 <i>n</i> =48	Over 65 <i>n</i> =101
(1) Excellent	30.3%	31.9%	31.0%	0.0%	22.2%	38.5%	33.3%	29.2%	29.7%
(2) Good	48.9%	51.7%	46.0%	0.0%	44.4%	38.5%	37.5%	54.2%	52.5%
(3) Fair	15.8%	14.7%	14.9%	0.0%	22.2%	19.2%	16.7%	12.5%	14.9%
(4) Poor	5.0%	1.7%	8.0%	0.0%	11.1%	3.8%	12.5%	4.2%	3.0%
Average	1.95	1.86	2.00	0.00	2.22	1.88	2.08	1.92	1.91

	Overall <i>n</i> =221	Location			Residency				
		East <i>n</i> =57	Central <i>n</i> =109	West <i>n</i> =44	Under 1 <i>n</i> =1	1 to 5 <i>n</i> =17	6 to 10 <i>n</i> =21	11 to 15 <i>n</i> =11	Over 15 <i>n</i> =91
(1) Excellent	30.3%	19.3%	35.8%	29.5%	100.0%	35.3%	28.6%	36.4%	26.4%
(2) Good	48.9%	59.6%	43.1%	52.3%	0.0%	35.3%	33.3%	45.5%	51.6%
(3) Fair	15.8%	14.0%	16.5%	15.9%	0.0%	23.5%	38.1%	18.2%	15.4%
(4) Poor	5.0%	7.0%	4.6%	2.3%	0.0%	5.9%	0.0%	0.0%	6.6%
Average	1.95	2.09	1.90	1.91	1.00	2.00	2.10	1.82	2.02

Patrol Services: Importance

	Overall <i>n</i> =220	Gender		Age					
		Male <i>n</i> =111	Female <i>n</i> =91	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =26	46 - 55 <i>n</i> =23	56 - 65 <i>n</i> =49	Over 65 <i>n</i> =102
(1) High	65.9%	67.6%	65.9%	0.0%	22.2%	65.4%	60.9%	59.2%	76.5%
(2) Medium	30.5%	29.7%	28.6%	0.0%	66.7%	26.9%	30.4%	36.7%	22.5%
(3) Low	3.6%	2.7%	5.5%	0.0%	11.1%	7.7%	8.7%	4.1%	1.0%
Average	1.38	1.35	1.40	0.00	1.89	1.42	1.48	1.45	1.25

	Overall <i>n</i> =220	Location			Residency				
		East <i>n</i> =58	Central <i>n</i> =105	West <i>n</i> =47	Under 1 <i>n</i> =2	1 to 5 <i>n</i> =18	6 to 10 <i>n</i> =23	11 to 15 <i>n</i> =9	Over 15 <i>n</i> =90
(1) High	65.9%	77.6%	60.0%	70.2%	50.0%	50.0%	69.6%	77.8%	74.4%
(2) Medium	30.5%	17.2%	37.1%	25.5%	0.0%	44.4%	26.1%	11.1%	24.4%
(3) Low	3.6%	5.2%	2.9%	4.3%	50.0%	5.6%	4.3%	11.1%	1.1%
Average	1.38	1.28	1.43	1.34	2.00	1.56	1.35	1.33	1.27

Crosstabulation of Results

Traffic Enforcement: Quality									
	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		n=116	n=89	n=0	n=10	n=26	n=23	n=48	n=103
	n=223								
(1) Excellent	26.0%	25.0%	29.2%	0.0%	20.0%	34.6%	34.8%	22.9%	23.3%
(2) Good	48.0%	48.3%	46.1%	0.0%	60.0%	42.3%	21.7%	54.2%	49.5%
(3) Fair	16.6%	17.2%	15.7%	0.0%	10.0%	15.4%	26.1%	14.6%	18.4%
(4) Poor	9.4%	9.5%	9.0%	0.0%	10.0%	7.7%	17.4%	8.3%	8.7%
Average	2.09	2.11	2.04	0.00	2.10	1.96	2.26	2.08	2.13
		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=56	n=110	n=45	n=2	n=18	n=21	n=10	n=91
(1) Excellent		17.9%	28.2%	28.9%	50.0%	27.8%	23.8%	30.0%	24.2%
(2) Good		57.1%	44.5%	42.2%	0.0%	55.6%	23.8%	40.0%	49.5%
(3) Fair		14.3%	19.1%	17.8%	50.0%	11.1%	19.0%	20.0%	18.7%
(4) Poor		10.7%	8.2%	11.1%	0.0%	5.6%	33.3%	10.0%	7.7%
Average		2.18	2.07	2.11	2.00	1.94	2.62	2.10	2.10
Traffic Enforcement: Importance									
	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		n=113	n=94	n=0	n=10	n=26	n=23	n=48	n=107
	n=225								
(1) High	50.2%	50.4%	51.1%	0.0%	30.0%	46.2%	60.9%	45.8%	53.3%
(2) Medium	42.2%	42.5%	40.4%	0.0%	40.0%	38.5%	34.8%	47.9%	42.1%
(3) Low	7.6%	7.1%	8.5%	0.0%	30.0%	15.4%	4.3%	6.3%	4.7%
Average	1.57	1.57	1.57	0.00	2.00	1.69	1.43	1.60	1.51
		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=59	n=107	n=49	n=2	n=18	n=23	n=9	n=94
(1) High		54.2%	47.7%	53.1%	50.0%	44.4%	69.6%	55.6%	44.7%
(2) Medium		39.0%	43.9%	40.8%	50.0%	38.9%	21.7%	33.3%	47.9%
(3) Low		6.8%	8.4%	6.1%	0.0%	16.7%	8.7%	11.1%	7.4%
Average		1.53	1.61	1.53	1.50	1.72	1.39	1.56	1.63

Crosstabulation of Results

911 Services: Quality

	Overall <i>n</i> =148	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =77	<i>n</i> =60	<i>n</i> =0	<i>n</i> =4	<i>n</i> =16	<i>n</i> =16	<i>n</i> =31	<i>n</i> =71
(1) Excellent	59.5%	59.7%	61.7%	0.0%	75.0%	43.8%	50.0%	64.5%	63.4%
(2) Good	37.8%	39.0%	35.0%	0.0%	25.0%	43.8%	50.0%	32.3%	35.2%
(3) Fair	2.7%	1.3%	3.3%	0.0%	0.0%	12.5%	0.0%	3.2%	1.4%
(4) Poor	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Average	1.43	1.42	1.42	0.00	1.25	1.69	1.50	1.39	1.38

	Overall <i>n</i> =148	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =32	<i>n</i> =74	<i>n</i> =34	<i>n</i> =1	<i>n</i> =11	<i>n</i> =17	<i>n</i> =8	<i>n</i> =57
(1) Excellent		56.3%	59.5%	61.8%	-	72.7%	58.8%	50.0%	57.9%
(2) Good		43.8%	36.5%	35.3%	-	27.3%	35.3%	37.5%	40.4%
(3) Fair		0.0%	4.1%	2.9%	-	0.0%	5.9%	12.5%	1.8%
(4) Poor		0.0%	0.0%	0.0%	-	0.0%	0.0%	0.0%	0.0%
Average		1.44	1.45	1.41	-	1.27	1.47	1.63	1.44

911 Services: Importance

	Overall <i>n</i> =218	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =110	<i>n</i> =93	<i>n</i> =0	<i>n</i> =9	<i>n</i> =27	<i>n</i> =21	<i>n</i> =49	<i>n</i> =103
(1) High	91.7%	93.6%	91.4%	0.0%	100.0%	96.3%	95.2%	93.9%	89.3%
(2) Medium	8.3%	6.4%	8.6%	0.0%	0.0%	3.7%	4.8%	6.1%	10.7%
(3) Low	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Average	1.08	1.06	1.09	0.00	1.00	1.04	1.05	1.06	1.11

	Overall <i>n</i> =218	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =57	<i>n</i> =106	<i>n</i> =47	<i>n</i> =2	<i>n</i> =17	<i>n</i> =22	<i>n</i> =9	<i>n</i> =91
(1) High		91.2%	91.5%	95.7%	100.0%	94.1%	90.9%	100.0%	89.0%
(2) Medium		8.8%	8.5%	4.3%	0.0%	5.9%	9.1%	0.0%	11.0%
(3) Low		0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Average		1.09	1.08	1.04	1.00	1.06	1.09	1.00	1.11

Crosstabulation of Results

Responding to Citizen Calls: Quality									
	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		n=74	n=56	n=0	n=2	n=19	n=13	n=26	n=71
	n=141								
(1) Excellent	48.9%	48.6%	50.0%	0.0%	100.0%	47.4%	46.2%	50.0%	49.3%
(2) Good	44.0%	45.9%	41.1%	0.0%	0.0%	36.8%	53.8%	42.3%	45.1%
(3) Fair	5.7%	4.1%	7.1%	0.0%	0.0%	10.5%	0.0%	7.7%	4.2%
(4) Poor	1.4%	1.4%	1.8%	0.0%	0.0%	5.3%	0.0%	0.0%	1.4%
Average	1.60	1.58	1.61	0.00	1.00	1.74	1.54	1.58	1.58
		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=33	n=69	n=30	n=0	n=10	n=20	n=9	n=58
(1) Excellent		39.4%	52.2%	46.7%	-	70.0%	50.0%	44.4%	39.7%
(2) Good		51.5%	39.1%	50.0%	-	20.0%	40.0%	44.4%	51.7%
(3) Fair		6.1%	7.2%	3.3%	-	10.0%	5.0%	11.1%	6.9%
(4) Poor		3.0%	1.4%	0.0%	-	0.0%	5.0%	0.0%	1.7%
Average		1.73	1.58	1.57	-	1.40	1.65	1.67	1.71
Responding to Citizen Calls: Importance									
	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		n=108	n=90	n=0	n=9	n=26	n=21	n=48	n=100
	n=214								
(1) High	80.4%	84.3%	77.8%	0.0%	66.7%	76.9%	90.5%	75.0%	84.0%
(2) Medium	19.2%	15.7%	21.1%	0.0%	33.3%	23.1%	9.5%	25.0%	15.0%
(3) Low	0.5%	0.0%	1.1%	0.0%	0.0%	0.0%	0.0%	0.0%	1.0%
Average	1.20	1.16	1.23	0.00	1.33	1.23	1.10	1.25	1.17
		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=56	n=103	n=46	n=2	n=17	n=22	n=9	n=92
(1) High		89.3%	76.7%	80.4%	100.0%	82.4%	81.8%	88.9%	81.5%
(2) Medium		8.9%	23.3%	19.6%	0.0%	17.6%	18.2%	11.1%	17.4%
(3) Low		1.8%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.1%
Average		1.13	1.23	1.20	1.00	1.18	1.18	1.11	1.20

Crosstabulation of Results

Overall Police Services: Quality

	Overall <i>n</i> =225	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =117	<i>n</i> =91	<i>n</i> =0	<i>n</i> =8	<i>n</i> =26	<i>n</i> =23	<i>n</i> =49	<i>n</i> =107
(1) Excellent	36.4%	35.9%	38.5%	0.0%	37.5%	42.3%	34.8%	34.7%	36.4%
(2) Good	52.4%	55.6%	50.5%	0.0%	50.0%	42.3%	34.8%	55.1%	57.0%
(3) Fair	10.7%	7.7%	11.0%	0.0%	12.5%	11.5%	30.4%	10.2%	6.5%
(4) Poor	0.4%	0.9%	0.0%	0.0%	0.0%	3.8%	0.0%	0.0%	0.0%
Average	1.75	1.74	1.73	0.00	1.75	1.77	1.96	1.76	1.70

	Overall <i>n</i> =225	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =57	<i>n</i> =113	<i>n</i> =44	<i>n</i> =1	<i>n</i> =16	<i>n</i> =22	<i>n</i> =10	<i>n</i> =94
(1) Excellent		28.1%	36.3%	45.5%	0.0%	50.0%	40.9%	40.0%	28.7%
(2) Good		66.7%	52.2%	36.4%	100.0%	43.8%	27.3%	40.0%	61.7%
(3) Fair		5.3%	10.6%	18.2%	0.0%	6.3%	27.3%	20.0%	9.6%
(4) Poor		0.0%	0.9%	0.0%	0.0%	0.0%	4.5%	0.0%	0.0%
Average		1.77	1.76	1.73	2.00	1.56	1.95	1.80	1.81

Overall Police Services: Importance

	Overall <i>n</i> =224	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =112	<i>n</i> =94	<i>n</i> =0	<i>n</i> =10	<i>n</i> =27	<i>n</i> =23	<i>n</i> =47	<i>n</i> =106
(1) High	83.5%	84.8%	84.0%	0.0%	70.0%	81.5%	87.0%	85.1%	85.8%
(2) Medium	14.7%	13.4%	14.9%	0.0%	20.0%	18.5%	13.0%	12.8%	13.2%
(3) Low	1.8%	1.8%	1.1%	0.0%	10.0%	0.0%	0.0%	2.1%	0.9%
Average	1.18	1.17	1.17	0.00	1.40	1.19	1.13	1.17	1.15

	Overall <i>n</i> =224	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =57	<i>n</i> =108	<i>n</i> =49	<i>n</i> =2	<i>n</i> =17	<i>n</i> =23	<i>n</i> =9	<i>n</i> =92
(1) High		86.0%	85.2%	81.6%	100.0%	70.6%	87.0%	100.0%	87.0%
(2) Medium		12.3%	13.9%	16.3%	0.0%	23.5%	8.7%	0.0%	12.0%
(3) Low		1.8%	0.9%	2.0%	0.0%	5.9%	4.3%	0.0%	1.1%
Average		1.16	1.16	1.20	1.00	1.35	1.17	1.00	1.14

Crosstabulation of Results

PUBLIC WORKS/INFRASTRUCTURE

Street Maintenance: Quality

	Overall <i>n</i> =237	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =122	<i>n</i> =97	<i>n</i> =0	<i>n</i> =10	<i>n</i> =28	<i>n</i> =24	<i>n</i> =51	<i>n</i> =113
(1) Excellent	27.4%	23.8%	30.9%	0.0%	30.0%	17.9%	29.2%	21.6%	31.9%
(2) Good	51.5%	54.1%	49.5%	0.0%	60.0%	53.6%	41.7%	56.9%	50.4%
(3) Fair	16.5%	15.6%	16.5%	0.0%	10.0%	17.9%	25.0%	15.7%	14.2%
(4) Poor	4.6%	6.6%	3.1%	0.0%	0.0%	10.7%	4.2%	5.9%	3.5%
Average	1.98	2.05	1.92	0.00	1.80	2.21	2.04	2.06	1.89

	Overall <i>n</i> =237	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =62	<i>n</i> =116	<i>n</i> =50	<i>n</i> =2	<i>n</i> =19	<i>n</i> =23	<i>n</i> =11	<i>n</i> =99
(1) Excellent		21.0%	30.2%	30.0%	50.0%	21.1%	43.5%	45.5%	22.2%
(2) Good		51.6%	47.4%	58.0%	50.0%	57.9%	34.8%	36.4%	50.5%
(3) Fair		19.4%	19.8%	6.0%	0.0%	21.1%	13.0%	9.1%	21.2%
(4) Poor		8.1%	2.6%	6.0%	0.0%	0.0%	8.7%	9.1%	6.1%
Average		2.15	1.95	1.88	1.50	2.00	1.87	1.82	2.11

Street Maintenance: Importance

	Overall <i>n</i> =230	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =118	<i>n</i> =95	<i>n</i> =0	<i>n</i> =10	<i>n</i> =27	<i>n</i> =23	<i>n</i> =48	<i>n</i> =112
(1) High	83.0%	83.1%	84.2%	0.0%	80.0%	81.5%	87.0%	79.2%	85.7%
(2) Medium	16.1%	15.3%	15.8%	0.0%	20.0%	18.5%	8.7%	20.8%	13.4%
(3) Low	0.9%	1.7%	0.0%	0.0%	0.0%	0.0%	4.3%	0.0%	0.9%
Average	1.18	1.19	1.16	0.00	1.20	1.19	1.17	1.21	1.15

	Overall <i>n</i> =230	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =60	<i>n</i> =111	<i>n</i> =50	<i>n</i> =2	<i>n</i> =19	<i>n</i> =23	<i>n</i> =11	<i>n</i> =93
(1) High		83.3%	85.6%	80.0%	100.0%	84.2%	78.3%	81.8%	82.8%
(2) Medium		15.0%	14.4%	18.0%	0.0%	15.8%	21.7%	18.2%	16.1%
(3) Low		1.7%	0.0%	2.0%	0.0%	0.0%	0.0%	0.0%	1.1%
Average		1.18	1.14	1.22	1.00	1.16	1.22	1.18	1.18

Crosstabulation of Results

Street Improvement: Quality

	Overall <i>n</i> =234	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =121	<i>n</i> =96	<i>n</i> =0	<i>n</i> =10	<i>n</i> =28	<i>n</i> =24	<i>n</i> =51	<i>n</i> =110
(1) Excellent	20.9%	19.0%	24.0%	0.0%	30.0%	21.4%	20.8%	13.7%	23.6%
(2) Good	54.7%	58.7%	50.0%	0.0%	50.0%	46.4%	58.3%	58.8%	54.5%
(3) Fair	18.8%	14.9%	21.9%	0.0%	10.0%	17.9%	16.7%	21.6%	18.2%
(4) Poor	5.6%	7.4%	4.2%	0.0%	10.0%	14.3%	4.2%	5.9%	3.6%
Average	2.09	2.11	2.06	0.00	2.00	2.25	2.04	2.20	2.02

	Overall <i>n</i> =234	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =61	<i>n</i> =114	<i>n</i> =50	<i>n</i> =2	<i>n</i> =19	<i>n</i> =23	<i>n</i> =11	<i>n</i> =96
(1) Excellent		14.8%	23.7%	24.0%	0.0%	21.1%	34.8%	36.4%	16.7%
(2) Good		62.3%	49.1%	54.0%	100.0%	52.6%	34.8%	45.5%	55.2%
(3) Fair		14.8%	22.8%	16.0%	0.0%	21.1%	17.4%	9.1%	21.9%
(4) Poor		8.2%	4.4%	6.0%	0.0%	5.3%	13.0%	9.1%	6.3%
Average		2.16	2.08	2.04	2.00	2.11	2.09	1.91	2.18

Street Improvement: Importance

	Overall <i>n</i> =229	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =118	<i>n</i> =95	<i>n</i> =0	<i>n</i> =10	<i>n</i> =27	<i>n</i> =23	<i>n</i> =48	<i>n</i> =111
(1) High	64.2%	60.2%	68.4%	0.0%	70.0%	66.7%	56.5%	66.7%	64.0%
(2) Medium	34.9%	38.1%	31.6%	0.0%	30.0%	33.3%	43.5%	31.3%	35.1%
(3) Low	0.9%	1.7%	0.0%	0.0%	0.0%	0.0%	0.0%	2.1%	0.9%
Average	1.37	1.42	1.32	0.00	1.30	1.33	1.43	1.35	1.37

	Overall <i>n</i> =229	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =60	<i>n</i> =110	<i>n</i> =50	<i>n</i> =2	<i>n</i> =19	<i>n</i> =23	<i>n</i> =11	<i>n</i> =92
(1) High		63.3%	62.7%	70.0%	50.0%	68.4%	73.9%	54.5%	60.9%
(2) Medium		36.7%	36.4%	28.0%	50.0%	31.6%	26.1%	45.5%	37.0%
(3) Low		0.0%	0.9%	2.0%	0.0%	0.0%	0.0%	0.0%	2.2%
Average		1.37	1.38	1.32	1.50	1.32	1.26	1.45	1.41

Crosstabulation of Results

Street Sweeping: Quality									
	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		n=119	n=92	n=0	n=10	n=27	n=22	n=50	n=109
(1) Excellent	27.5%	26.1%	28.3%	0.0%	30.0%	25.9%	22.7%	26.0%	29.4%
(2) Good	49.8%	51.3%	48.9%	0.0%	40.0%	48.1%	31.8%	48.0%	56.0%
(3) Fair	17.0%	16.8%	16.3%	0.0%	10.0%	14.8%	27.3%	22.0%	12.8%
(4) Poor	5.7%	5.9%	6.5%	0.0%	20.0%	11.1%	18.2%	4.0%	1.8%
Average	2.01	2.03	2.01	0.00	2.20	2.11	2.41	2.04	1.87
		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=61	n=112	n=47	n=1	n=18	n=23	n=10	n=98
(1) Excellent		26.2%	26.8%	29.8%	0.0%	33.3%	30.4%	20.0%	24.5%
(2) Good		41.0%	53.6%	51.1%	100.0%	44.4%	43.5%	50.0%	53.1%
(3) Fair		26.2%	13.4%	14.9%	0.0%	16.7%	13.0%	20.0%	17.3%
(4) Poor		6.6%	6.3%	4.3%	0.0%	5.6%	13.0%	10.0%	5.1%
Average		2.13	1.99	1.94	2.00	1.94	2.09	2.20	2.03
Street Sweeping: Importance									
	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		n=118	n=94	n=0	n=10	n=26	n=23	n=48	n=112
(1) High	38.0%	39.8%	37.2%	0.0%	20.0%	26.9%	39.1%	33.3%	45.5%
(2) Medium	50.2%	50.8%	48.9%	0.0%	70.0%	61.5%	43.5%	50.0%	46.4%
(3) Low	11.8%	9.3%	13.8%	0.0%	10.0%	11.5%	17.4%	16.7%	8.0%
Average	1.74	1.69	1.77	0.00	1.90	1.85	1.78	1.83	1.63
		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=60	n=110	n=50	n=1	n=19	n=23	n=11	n=93
(1) High		46.7%	35.5%	36.0%	100.0%	36.8%	30.4%	54.5%	36.6%
(2) Medium		50.0%	48.2%	52.0%	0.0%	57.9%	56.5%	36.4%	51.6%
(3) Low		3.3%	16.4%	12.0%	0.0%	5.3%	13.0%	9.1%	11.8%
Average		1.57	1.81	1.76	1.00	1.68	1.83	1.55	1.75

Crosstabulation of Results

Street Lighting: Quality

	Overall <i>n</i> =238	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =123	<i>n</i> =97	<i>n</i> =0	<i>n</i> =10	<i>n</i> =29	<i>n</i> =24	<i>n</i> =50	<i>n</i> =114
(1) Excellent	26.9%	23.6%	32.0%	0.0%	40.0%	24.1%	29.2%	26.0%	27.2%
(2) Good	47.5%	49.6%	44.3%	0.0%	20.0%	37.9%	33.3%	50.0%	53.5%
(3) Fair	15.5%	17.9%	12.4%	0.0%	20.0%	17.2%	20.8%	18.0%	14.0%
(4) Poor	10.1%	8.9%	11.3%	0.0%	20.0%	20.7%	16.7%	6.0%	5.3%
Average	2.09	2.12	2.03	0.00	2.20	2.34	2.25	2.04	1.97

	Overall <i>n</i> =238	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =62	<i>n</i> =116	<i>n</i> =51	<i>n</i> =2	<i>n</i> =20	<i>n</i> =23	<i>n</i> =11	<i>n</i> =98
(1) Excellent		25.8%	28.4%	25.5%	100.0%	25.0%	30.4%	27.3%	25.5%
(2) Good		43.5%	45.7%	56.9%	0.0%	40.0%	34.8%	45.5%	48.0%
(3) Fair		22.6%	15.5%	9.8%	0.0%	20.0%	13.0%	9.1%	19.4%
(4) Poor		8.1%	10.3%	7.8%	0.0%	15.0%	21.7%	18.2%	7.1%
Average		2.13	2.08	2.00	1.00	2.25	2.26	2.18	2.08

Street Lighting: Importance

	Overall <i>n</i> =231	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =119	<i>n</i> =95	<i>n</i> =0	<i>n</i> =10	<i>n</i> =28	<i>n</i> =23	<i>n</i> =48	<i>n</i> =112
(1) High	69.7%	63.0%	74.7%	0.0%	70.0%	67.9%	56.5%	66.7%	73.2%
(2) Medium	26.4%	33.6%	21.1%	0.0%	20.0%	32.1%	30.4%	33.3%	23.2%
(3) Low	3.9%	3.4%	4.2%	0.0%	10.0%	0.0%	13.0%	0.0%	3.6%
Average	1.34	1.40	1.29	0.00	1.40	1.32	1.57	1.33	1.30

	Overall <i>n</i> =231	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =60	<i>n</i> =112	<i>n</i> =50	<i>n</i> =2	<i>n</i> =20	<i>n</i> =23	<i>n</i> =11	<i>n</i> =93
(1) High		76.7%	65.2%	70.0%	100.0%	65.0%	78.3%	81.8%	65.6%
(2) Medium		21.7%	30.4%	24.0%	0.0%	30.0%	17.4%	9.1%	32.3%
(3) Low		1.7%	4.5%	6.0%	0.0%	5.0%	4.3%	9.1%	2.2%
Average		1.25	1.39	1.36	1.00	1.40	1.26	1.27	1.37

Crosstabulation of Results

Snow/Ice Removal: Quality									
	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		n=121	n=94	n=0	n=10	n=27	n=24	n=50	n=111
	n=233								
(1) Excellent	34.3%	37.2%	29.8%	0.0%	30.0%	33.3%	20.8%	34.0%	38.7%
(2) Good	50.2%	51.2%	48.9%	0.0%	50.0%	37.0%	45.8%	54.0%	51.4%
(3) Fair	12.0%	9.9%	14.9%	0.0%	20.0%	22.2%	33.3%	6.0%	7.2%
(4) Poor	3.4%	1.7%	6.4%	0.0%	0.0%	7.4%	0.0%	6.0%	2.7%
Average	1.85	1.76	1.98	0.00	1.90	2.04	2.13	1.84	1.74
		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=61	n=114	n=49	n=1	n=19	n=23	n=11	n=97
(1) Excellent		36.1%	31.6%	40.8%	100.0%	31.6%	39.1%	54.5%	34.0%
(2) Good		44.3%	55.3%	42.9%	0.0%	52.6%	30.4%	36.4%	53.6%
(3) Fair		14.8%	9.6%	14.3%	0.0%	10.5%	21.7%	9.1%	8.2%
(4) Poor		4.9%	3.5%	2.0%	0.0%	5.3%	8.7%	0.0%	4.1%
Average		1.89	1.85	1.78	1.00	1.89	2.00	1.55	1.82
Snow/Ice Removal: Importance									
	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		n=118	n=94	n=0	n=10	n=28	n=22	n=47	n=112
	n=229								
(1) High	89.1%	87.3%	89.4%	0.0%	90.0%	89.3%	90.9%	87.2%	88.4%
(2) Medium	10.9%	12.7%	10.6%	0.0%	10.0%	10.7%	9.1%	12.8%	11.6%
(3) Low	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Average	1.11	1.13	1.11	0.00	1.10	1.11	1.09	1.13	1.12
		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=60	n=111	n=49	n=2	n=20	n=23	n=11	n=92
(1) High		91.7%	88.3%	85.7%	100.0%	85.0%	82.6%	90.9%	88.0%
(2) Medium		8.3%	11.7%	14.3%	0.0%	15.0%	17.4%	9.1%	12.0%
(3) Low		0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Average		1.08	1.12	1.14	1.00	1.15	1.17	1.09	1.12

Crosstabulation of Results

Sidewalk Maintenance: Quality

	Overall <i>n</i> =211	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =110	<i>n</i> =86	<i>n</i> =0	<i>n</i> =9	<i>n</i> =27	<i>n</i> =24	<i>n</i> =45	<i>n</i> =96
(1) Excellent	21.3%	20.9%	24.4%	0.0%	22.2%	25.9%	29.2%	17.8%	20.8%
(2) Good	49.8%	49.1%	46.5%	0.0%	55.6%	40.7%	41.7%	51.1%	52.1%
(3) Fair	22.3%	25.5%	19.8%	0.0%	11.1%	18.5%	20.8%	24.4%	22.9%
(4) Poor	6.6%	4.5%	9.3%	0.0%	11.1%	14.8%	8.3%	6.7%	4.2%
Average	2.14	2.14	2.14	0.00	2.11	2.22	2.08	2.20	2.10

	Overall <i>n</i> =211	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =58	<i>n</i> =101	<i>n</i> =43	<i>n</i> =2	<i>n</i> =18	<i>n</i> =21	<i>n</i> =10	<i>n</i> =84
(1) Excellent	21.3%	13.8%	23.8%	27.9%	50.0%	22.2%	28.6%	30.0%	17.9%
(2) Good	49.8%	46.6%	49.5%	51.2%	50.0%	50.0%	42.9%	50.0%	54.8%
(3) Fair	22.3%	31.0%	19.8%	16.3%	0.0%	22.2%	14.3%	20.0%	17.9%
(4) Poor	6.6%	8.6%	6.9%	4.7%	0.0%	5.6%	14.3%	0.0%	9.5%
Average	2.14	2.34	2.10	1.98	1.50	2.11	2.14	1.90	2.19

Sidewalk Maintenance: Importance

	Overall <i>n</i> =222	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =112	<i>n</i> =93	<i>n</i> =0	<i>n</i> =10	<i>n</i> =28	<i>n</i> =22	<i>n</i> =46	<i>n</i> =106
(1) High	57.2%	50.0%	66.7%	0.0%	50.0%	50.0%	63.6%	47.8%	64.2%
(2) Medium	39.6%	46.4%	31.2%	0.0%	30.0%	50.0%	27.3%	50.0%	34.9%
(3) Low	3.2%	3.6%	2.2%	0.0%	20.0%	0.0%	9.1%	2.2%	0.9%
Average	1.46	1.54	1.35	0.00	1.70	1.50	1.45	1.54	1.37

	Overall <i>n</i> =222	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =59	<i>n</i> =107	<i>n</i> =47	<i>n</i> =2	<i>n</i> =20	<i>n</i> =23	<i>n</i> =11	<i>n</i> =88
(1) High	57.2%	59.3%	54.2%	61.7%	100.0%	60.0%	60.9%	54.5%	54.5%
(2) Medium	39.6%	39.0%	43.0%	34.0%	0.0%	35.0%	34.8%	45.5%	43.2%
(3) Low	3.2%	1.7%	2.8%	4.3%	0.0%	5.0%	4.3%	0.0%	2.3%
Average	1.46	1.42	1.49	1.43	1.00	1.45	1.43	1.45	1.48

Crosstabulation of Results

Stormwater Drainage: Quality									
	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		n=113	n=86	n=0	n=8	n=26	n=23	n=45	n=102
	n=215								
(1) Excellent	26.0%	28.3%	25.6%	0.0%	37.5%	26.9%	34.8%	20.0%	27.5%
(2) Good	54.4%	54.9%	53.5%	0.0%	50.0%	34.6%	43.5%	60.0%	59.8%
(3) Fair	15.3%	12.4%	16.3%	0.0%	12.5%	23.1%	21.7%	11.1%	11.8%
(4) Poor	4.2%	4.4%	4.7%	0.0%	0.0%	15.4%	0.0%	8.9%	1.0%
Average	1.98	1.93	2.00	0.00	1.75	2.27	1.87	2.09	1.86
		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=59	n=103	n=44	n=1	n=17	n=22	n=10	n=88
(1) Excellent		20.3%	27.2%	34.1%	0.0%	17.6%	40.9%	50.0%	19.3%
(2) Good		59.3%	51.5%	52.3%	100.0%	64.7%	45.5%	30.0%	61.4%
(3) Fair		13.6%	17.5%	11.4%	0.0%	17.6%	4.5%	10.0%	15.9%
(4) Poor		6.8%	3.9%	2.3%	0.0%	0.0%	9.1%	10.0%	3.4%
Average		2.07	1.98	1.82	2.00	2.00	1.82	1.80	2.03
Stormwater Drainage: Importance									
	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		n=114	n=92	n=0	n=10	n=25	n=22	n=47	n=108
	n=222								
(1) High	75.2%	75.4%	77.2%	0.0%	80.0%	60.0%	68.2%	63.8%	87.0%
(2) Medium	23.9%	23.7%	21.7%	0.0%	10.0%	40.0%	27.3%	36.2%	13.0%
(3) Low	0.9%	0.9%	1.1%	0.0%	10.0%	0.0%	4.5%	0.0%	0.0%
Average	1.26	1.25	1.24	0.00	1.30	1.40	1.36	1.36	1.13
		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=59	n=106	n=48	n=1	n=19	n=22	n=11	n=90
(1) High		79.7%	78.3%	68.8%	100.0%	84.2%	68.2%	72.7%	77.8%
(2) Medium		20.3%	20.8%	29.2%	0.0%	10.5%	27.3%	27.3%	22.2%
(3) Low		0.0%	0.9%	2.1%	0.0%	5.3%	4.5%	0.0%	0.0%
Average		1.20	1.23	1.33	1.00	1.21	1.36	1.27	1.22

Crosstabulation of Results

Drinking Water: Quality

	Overall <i>n</i> =235	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =120	<i>n</i> =97	<i>n</i> =0	<i>n</i> =10	<i>n</i> =28	<i>n</i> =24	<i>n</i> =51	<i>n</i> =111
(1) Excellent	20.4%	18.3%	24.7%	0.0%	20.0%	25.0%	20.8%	17.6%	20.7%
(2) Good	39.6%	42.5%	35.1%	0.0%	0.0%	35.7%	37.5%	43.1%	42.3%
(3) Fair	24.3%	25.8%	22.7%	0.0%	50.0%	32.1%	12.5%	25.5%	23.4%
(4) Poor	15.7%	13.3%	17.5%	0.0%	30.0%	7.1%	29.2%	13.7%	13.5%
Average	2.35	2.34	2.33	0.00	2.90	2.21	2.50	2.35	2.30

	Overall <i>n</i> =235	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =61	<i>n</i> =114	<i>n</i> =51	<i>n</i> =2	<i>n</i> =20	<i>n</i> =23	<i>n</i> =10	<i>n</i> =98
(1) Excellent		14.8%	26.3%	17.6%	50.0%	10.0%	30.4%	20.0%	18.4%
(2) Good		45.9%	39.5%	29.4%	50.0%	45.0%	21.7%	10.0%	42.9%
(3) Fair		26.2%	25.4%	23.5%	0.0%	25.0%	30.4%	40.0%	23.5%
(4) Poor		13.1%	8.8%	29.4%	0.0%	20.0%	17.4%	30.0%	15.3%
Average		2.38	2.17	2.65	1.50	2.55	2.35	2.80	2.36

Drinking Water: Importance

	Overall <i>n</i> =229	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =117	<i>n</i> =95	<i>n</i> =0	<i>n</i> =10	<i>n</i> =28	<i>n</i> =22	<i>n</i> =47	<i>n</i> =112
(1) High	91.3%	89.7%	92.6%	0.0%	80.0%	92.9%	95.5%	91.5%	91.1%
(2) Medium	7.4%	8.5%	6.3%	0.0%	10.0%	7.1%	4.5%	8.5%	7.1%
(3) Low	1.3%	1.7%	1.1%	0.0%	10.0%	0.0%	0.0%	0.0%	1.8%
Average	1.10	1.12	1.08	0.00	1.30	1.07	1.05	1.09	1.11

	Overall <i>n</i> =229	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =59	<i>n</i> =112	<i>n</i> =49	<i>n</i> =2	<i>n</i> =20	<i>n</i> =23	<i>n</i> =11	<i>n</i> =94
(1) High		93.2%	93.8%	83.7%	100.0%	75.0%	95.7%	81.8%	90.4%
(2) Medium		5.1%	5.4%	14.3%	0.0%	20.0%	4.3%	18.2%	8.5%
(3) Low		1.7%	0.9%	2.0%	0.0%	5.0%	0.0%	0.0%	1.1%
Average		1.08	1.07	1.18	1.00	1.30	1.04	1.18	1.11

Crosstabulation of Results

Sewer Services: Quality									
	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		n=116	n=81	n=0	n=6	n=25	n=23	n=48	n=102
	n=214								
(1) Excellent	30.4%	33.6%	27.2%	0.0%	50.0%	28.0%	30.4%	25.0%	33.3%
(2) Good	57.5%	56.0%	59.3%	0.0%	16.7%	48.0%	52.2%	64.6%	59.8%
(3) Fair	9.3%	8.6%	8.6%	0.0%	16.7%	12.0%	13.0%	8.3%	6.9%
(4) Poor	2.8%	1.7%	4.9%	0.0%	16.7%	12.0%	4.3%	2.1%	0.0%
Average	1.85	1.78	1.91	0.00	2.00	2.08	1.91	1.88	1.74
		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=56	n=105	n=45	n=1	n=18	n=21	n=11	n=87
(1) Excellent		28.6%	32.4%	31.1%	0.0%	27.8%	33.3%	36.4%	28.7%
(2) Good		57.1%	56.2%	57.8%	100.0%	61.1%	57.1%	36.4%	59.8%
(3) Fair		10.7%	9.5%	6.7%	0.0%	5.6%	4.8%	18.2%	9.2%
(4) Poor		3.6%	1.9%	4.4%	0.0%	5.6%	4.8%	9.1%	2.3%
Average		1.89	1.81	1.84	2.00	1.89	1.81	2.00	1.85
Sewer Services: Importance									
	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		n=113	n=89	n=0	n=10	n=26	n=20	n=47	n=105
	n=218								
(1) High	75.7%	77.9%	71.9%	0.0%	80.0%	61.5%	80.0%	61.7%	84.8%
(2) Medium	23.4%	21.2%	27.0%	0.0%	20.0%	34.6%	20.0%	38.3%	14.3%
(3) Low	0.9%	0.9%	1.1%	0.0%	0.0%	3.8%	0.0%	0.0%	1.0%
Average	1.25	1.23	1.29	0.00	1.20	1.42	1.20	1.38	1.16
		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=59	n=103	n=47	n=1	n=20	n=20	n=11	n=89
(1) High		78.0%	77.7%	70.2%	100.0%	85.0%	65.0%	72.7%	79.8%
(2) Medium		20.3%	22.3%	27.7%	0.0%	15.0%	35.0%	18.2%	19.1%
(3) Low		1.7%	0.0%	2.1%	0.0%	0.0%	0.0%	9.1%	1.1%
Average		1.24	1.22	1.32	1.00	1.15	1.35	1.36	1.21

Crosstabulation of Results

Urban Forestry Program: Quality

	Overall <i>n</i> =163	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =88	<i>n</i> =63	<i>n</i> =0	<i>n</i> =5	<i>n</i> =21	<i>n</i> =17	<i>n</i> =36	<i>n</i> =76
(1) Excellent	32.5%	34.1%	33.3%	0.0%	60.0%	52.4%	17.6%	33.3%	31.6%
(2) Good	57.7%	59.1%	54.0%	0.0%	40.0%	38.1%	70.6%	63.9%	56.6%
(3) Fair	9.2%	5.7%	12.7%	0.0%	0.0%	9.5%	11.8%	2.8%	10.5%
(4) Poor	0.6%	1.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.3%
Average	1.78	1.74	1.79	0.00	1.40	1.57	1.94	1.69	1.82

	Overall <i>n</i> =163	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =47	<i>n</i> =75	<i>n</i> =35	<i>n</i> =1	<i>n</i> =12	<i>n</i> =16	<i>n</i> =9	<i>n</i> =70
(1) Excellent	32.5%	27.7%	32.0%	42.9%	0.0%	58.3%	43.8%	33.3%	27.1%
(2) Good	57.7%	61.7%	58.7%	48.6%	100.0%	33.3%	50.0%	66.7%	57.1%
(3) Fair	9.2%	10.6%	9.3%	5.7%	0.0%	8.3%	6.3%	0.0%	14.3%
(4) Poor	0.6%	0.0%	0.0%	2.9%	0.0%	0.0%	0.0%	0.0%	1.4%
Average	1.78	1.83	1.77	1.69	2.00	1.50	1.63	1.67	1.90

Urban Forestry Program: Importance

	Overall <i>n</i> =210	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =110	<i>n</i> =83	<i>n</i> =0	<i>n</i> =8	<i>n</i> =28	<i>n</i> =21	<i>n</i> =46	<i>n</i> =97
(1) High	40.5%	37.3%	47.0%	0.0%	75.0%	28.6%	28.6%	32.6%	49.5%
(2) Medium	45.7%	46.4%	43.4%	0.0%	0.0%	53.6%	42.9%	58.7%	39.2%
(3) Low	13.8%	16.4%	9.6%	0.0%	25.0%	17.9%	28.6%	8.7%	11.3%
Average	1.73	1.79	1.63	0.00	1.50	1.89	2.00	1.76	1.62

	Overall <i>n</i> =210	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =56	<i>n</i> =98	<i>n</i> =47	<i>n</i> =2	<i>n</i> =17	<i>n</i> =20	<i>n</i> =11	<i>n</i> =86
(1) High	40.5%	46.4%	37.8%	40.4%	50.0%	58.8%	30.0%	54.5%	39.5%
(2) Medium	45.7%	37.5%	46.9%	51.1%	50.0%	23.5%	45.0%	36.4%	45.3%
(3) Low	13.8%	16.1%	15.3%	8.5%	0.0%	17.6%	25.0%	9.1%	15.1%
Average	1.73	1.70	1.78	1.68	1.50	1.59	1.95	1.55	1.76

Crosstabulation of Results

Tree Trimming: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		n=115	n=96	n=0	n=10	n=27	n=24	n=50	n=107
	n=229								
(1) Excellent	27.9%	26.1%	32.3%	0.0%	30.0%	29.6%	16.7%	28.0%	30.8%
(2) Good	52.4%	52.2%	50.0%	0.0%	40.0%	37.0%	54.2%	58.0%	53.3%
(3) Fair	14.8%	14.8%	14.6%	0.0%	20.0%	25.9%	12.5%	12.0%	13.1%
(4) Poor	4.8%	7.0%	3.1%	0.0%	10.0%	7.4%	16.7%	2.0%	2.8%
Average	1.97	2.03	1.89	0.00	2.10	2.11	2.29	1.88	1.88

	Overall	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=60	n=112	n=48	n=2	n=15	n=23	n=11	n=97
(1) Excellent		28.3%	29.5%	27.1%	50.0%	33.3%	30.4%	45.5%	26.8%
(2) Good		53.3%	47.3%	58.3%	50.0%	53.3%	47.8%	36.4%	49.5%
(3) Fair		10.0%	20.5%	8.3%	0.0%	0.0%	13.0%	9.1%	20.6%
(4) Poor		8.3%	2.7%	6.3%	0.0%	13.3%	8.7%	9.1%	3.1%
Average		1.98	1.96	1.94	1.50	1.93	2.00	1.82	2.00

Tree Trimming: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		n=114	n=94	n=0	n=10	n=27	n=22	n=47	n=109
	n=225								
(1) High	36.4%	36.0%	38.3%	0.0%	30.0%	14.8%	27.3%	38.3%	45.0%
(2) Medium	57.3%	57.9%	55.3%	0.0%	50.0%	66.7%	63.6%	59.6%	52.3%
(3) Low	6.2%	6.1%	6.4%	0.0%	20.0%	18.5%	9.1%	2.1%	2.8%
Average	1.70	1.70	1.68	0.00	1.90	2.04	1.82	1.64	1.58

	Overall	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=59	n=109	n=48	n=2	n=17	n=22	n=11	n=92
(1) High		37.3%	37.6%	35.4%	50.0%	35.3%	40.9%	36.4%	37.0%
(2) Medium		57.6%	55.0%	58.3%	50.0%	47.1%	50.0%	54.5%	57.6%
(3) Low		5.1%	7.3%	6.3%	0.0%	17.6%	9.1%	9.1%	5.4%
Average		1.68	1.70	1.71	1.50	1.82	1.68	1.73	1.68

Crosstabulation of Results

Pedestrian & bicycle paths: Quality

	Overall <i>n</i> =220	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =114	<i>n</i> =89	<i>n</i> =0	<i>n</i> =9	<i>n</i> =28	<i>n</i> =24	<i>n</i> =48	<i>n</i> =100
(1) Excellent	35.5%	39.5%	34.8%	0.0%	22.2%	39.3%	41.7%	39.6%	35.0%
(2) Good	48.2%	45.6%	47.2%	0.0%	55.6%	42.9%	41.7%	41.7%	52.0%
(3) Fair	13.6%	11.4%	15.7%	0.0%	22.2%	14.3%	8.3%	16.7%	11.0%
(4) Poor	2.7%	3.5%	2.2%	0.0%	0.0%	3.6%	8.3%	2.1%	2.0%
Average	1.84	1.79	1.85	0.00	2.00	1.82	1.83	1.81	1.80

	Overall <i>n</i> =220	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =56	<i>n</i> =109	<i>n</i> =46	<i>n</i> =2	<i>n</i> =19	<i>n</i> =23	<i>n</i> =10	<i>n</i> =90
(1) Excellent	35.5%	37.5%	30.3%	50.0%	50.0%	42.1%	52.2%	30.0%	33.3%
(2) Good	48.2%	41.1%	56.0%	34.8%	50.0%	47.4%	34.8%	50.0%	48.9%
(3) Fair	13.6%	19.6%	11.0%	10.9%	0.0%	10.5%	4.3%	10.0%	14.4%
(4) Poor	2.7%	1.8%	2.8%	4.3%	0.0%	0.0%	8.7%	10.0%	3.3%
Average	1.84	1.86	1.86	1.70	1.50	1.68	1.70	2.00	1.88

Pedestrian & bicycle paths: Importance

	Overall <i>n</i> =224	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =116	<i>n</i> =91	<i>n</i> =0	<i>n</i> =9	<i>n</i> =28	<i>n</i> =22	<i>n</i> =46	<i>n</i> =109
(1) High	48.2%	43.1%	56.0%	0.0%	33.3%	35.7%	50.0%	60.9%	48.6%
(2) Medium	48.2%	50.0%	44.0%	0.0%	66.7%	60.7%	40.9%	34.8%	48.6%
(3) Low	3.6%	6.9%	0.0%	0.0%	0.0%	3.6%	9.1%	4.3%	2.8%
Average	1.55	1.64	1.44	0.00	1.67	1.68	1.59	1.43	1.54

	Overall <i>n</i> =224	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =60	<i>n</i> =108	<i>n</i> =47	<i>n</i> =2	<i>n</i> =20	<i>n</i> =22	<i>n</i> =11	<i>n</i> =89
(1) High	48.2%	53.3%	44.4%	53.2%	50.0%	30.0%	63.6%	45.5%	47.2%
(2) Medium	48.2%	41.7%	50.9%	46.8%	50.0%	70.0%	22.7%	45.5%	49.4%
(3) Low	3.6%	5.0%	4.6%	0.0%	0.0%	0.0%	13.6%	9.1%	3.4%
Average	1.55	1.52	1.60	1.47	1.50	1.70	1.50	1.64	1.56

Crosstabulation of Results

Public Property maintenance: Quality									
	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		n=115	n=93	n=0	n=9	n=28	n=22	n=49	n=105
(1) Excellent	34.1%	35.7%	32.3%	0.0%	33.3%	35.7%	27.3%	30.6%	38.1%
(2) Good	53.8%	52.2%	55.9%	0.0%	44.4%	50.0%	54.5%	61.2%	50.5%
(3) Fair	11.2%	11.3%	10.8%	0.0%	22.2%	14.3%	18.2%	8.2%	9.5%
(4) Poor	0.9%	0.9%	1.1%	0.0%	0.0%	0.0%	0.0%	0.0%	1.9%
Average	1.79	1.77	1.81	0.00	1.89	1.79	1.91	1.78	1.75
		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=58	n=109	n=48	n=2	n=20	n=20	n=11	n=92
(1) Excellent		27.6%	36.7%	35.4%	0.0%	35.0%	50.0%	36.4%	29.3%
(2) Good		55.2%	54.1%	52.1%	100.0%	50.0%	40.0%	54.5%	57.6%
(3) Fair		15.5%	9.2%	10.4%	0.0%	15.0%	10.0%	9.1%	10.9%
(4) Poor		1.7%	0.0%	2.1%	0.0%	0.0%	0.0%	0.0%	2.2%
Average		1.91	1.72	1.79	2.00	1.80	1.60	1.73	1.86
Public Property maintenance: Importance									
	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		n=116	n=95	n=0	n=10	n=28	n=22	n=48	n=110
(1) High	52.6%	47.4%	60.0%	0.0%	50.0%	25.0%	45.5%	54.2%	61.8%
(2) Medium	44.3%	51.7%	34.7%	0.0%	50.0%	71.4%	50.0%	43.8%	35.5%
(3) Low	3.1%	0.9%	5.3%	0.0%	0.0%	3.6%	4.5%	2.1%	2.7%
Average	1.50	1.53	1.45	0.00	1.50	1.79	1.59	1.48	1.41
		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=60	n=111	n=48	n=2	n=20	n=22	n=11	n=93
(1) High		56.7%	52.3%	52.1%	50.0%	55.0%	40.9%	36.4%	54.8%
(2) Medium		41.7%	45.9%	41.7%	50.0%	45.0%	59.1%	63.6%	40.9%
(3) Low		1.7%	1.8%	6.3%	0.0%	0.0%	0.0%	0.0%	4.3%
Average		1.45	1.50	1.54	1.50	1.45	1.59	1.64	1.49

Crosstabulation of Results

Public Property beautification: Quality

	Overall <i>n</i> =225	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =117	<i>n</i> =93	<i>n</i> =0	<i>n</i> =9	<i>n</i> =29	<i>n</i> =22	<i>n</i> =50	<i>n</i> =106
(1) Excellent	35.6%	34.2%	38.7%	0.0%	55.6%	41.4%	36.4%	34.0%	34.9%
(2) Good	52.0%	52.1%	50.5%	0.0%	22.2%	44.8%	40.9%	56.0%	53.8%
(3) Fair	11.6%	12.8%	10.8%	0.0%	22.2%	13.8%	18.2%	10.0%	10.4%
(4) Poor	0.9%	0.9%	0.0%	0.0%	0.0%	0.0%	4.5%	0.0%	0.9%
Average	1.78	1.80	1.72	0.00	1.67	1.72	1.91	1.76	1.77

	Overall <i>n</i> =225	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =60	<i>n</i> =110	<i>n</i> =48	<i>n</i> =2	<i>n</i> =19	<i>n</i> =21	<i>n</i> =11	<i>n</i> =94
(1) Excellent	35.6%	26.7%	38.2%	39.6%	50.0%	52.6%	38.1%	36.4%	28.7%
(2) Good	52.0%	56.7%	50.0%	50.0%	50.0%	36.8%	57.1%	54.5%	55.3%
(3) Fair	11.6%	15.0%	10.9%	10.4%	0.0%	10.5%	4.8%	9.1%	13.8%
(4) Poor	0.9%	1.7%	0.9%	0.0%	0.0%	0.0%	0.0%	0.0%	2.1%
Average	1.78	1.92	1.75	1.71	1.50	1.58	1.67	1.73	1.89

Public Property beautification: Importance

	Overall <i>n</i> =226	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =117	<i>n</i> =93	<i>n</i> =0	<i>n</i> =10	<i>n</i> =28	<i>n</i> =22	<i>n</i> =48	<i>n</i> =108
(1) High	44.2%	41.9%	47.3%	0.0%	40.0%	28.6%	40.9%	45.8%	48.1%
(2) Medium	47.3%	51.3%	44.1%	0.0%	40.0%	60.7%	45.5%	45.8%	46.3%
(3) Low	8.4%	6.8%	8.6%	0.0%	20.0%	10.7%	13.6%	8.3%	5.6%
Average	1.64	1.65	1.61	0.00	1.80	1.82	1.73	1.63	1.57

	Overall <i>n</i> =226	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =60	<i>n</i> =111	<i>n</i> =47	<i>n</i> =2	<i>n</i> =19	<i>n</i> =21	<i>n</i> =11	<i>n</i> =93
(1) High	44.2%	41.7%	40.5%	57.4%	50.0%	52.6%	33.3%	45.5%	44.1%
(2) Medium	47.3%	51.7%	48.6%	38.3%	50.0%	36.8%	52.4%	54.5%	48.4%
(3) Low	8.4%	6.7%	10.8%	4.3%	0.0%	10.5%	14.3%	0.0%	7.5%
Average	1.64	1.65	1.70	1.47	1.50	1.58	1.81	1.55	1.63

Crosstabulation of Results

Overall Public Works: Quality									
	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		n=118	n=93	n=0	n=10	n=28	n=24	n=50	n=106
	n=229								
(1) Excellent	26.6%	25.4%	30.1%	0.0%	40.0%	32.1%	16.7%	22.0%	30.2%
(2) Good	61.6%	62.7%	59.1%	0.0%	50.0%	46.4%	62.5%	68.0%	61.3%
(3) Fair	10.0%	9.3%	9.7%	0.0%	10.0%	14.3%	20.8%	10.0%	6.6%
(4) Poor	1.7%	2.5%	1.1%	0.0%	0.0%	7.1%	0.0%	0.0%	1.9%
Average	1.87	1.89	1.82	0.00	1.70	1.96	2.04	1.88	1.80
		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=59	n=113	n=48	n=2	n=19	n=21	n=11	n=94
(1) Excellent		25.4%	27.4%	29.2%	0.0%	26.3%	33.3%	45.5%	23.4%
(2) Good		59.3%	61.9%	60.4%	100.0%	63.2%	47.6%	36.4%	62.8%
(3) Fair		11.9%	8.8%	10.4%	0.0%	10.5%	19.0%	9.1%	11.7%
(4) Poor		3.4%	1.8%	0.0%	0.0%	0.0%	0.0%	9.1%	2.1%
Average		1.93	1.85	1.81	2.00	1.84	1.86	1.82	1.93
Overall Public Works: Importance									
	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		n=116	n=95	n=0	n=10	n=28	n=21	n=48	n=109
	n=226								
(1) High	63.7%	61.2%	69.5%	0.0%	60.0%	50.0%	47.6%	66.7%	71.6%
(2) Medium	35.4%	37.9%	29.5%	0.0%	40.0%	50.0%	52.4%	31.3%	27.5%
(3) Low	0.9%	0.9%	1.1%	0.0%	0.0%	0.0%	0.0%	2.1%	0.9%
Average	1.37	1.40	1.32	0.00	1.40	1.50	1.52	1.35	1.29
		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=60	n=110	n=48	n=2	n=18	n=21	n=11	n=92
(1) High		70.0%	63.6%	60.4%	50.0%	61.1%	47.6%	54.5%	67.4%
(2) Medium		30.0%	34.5%	39.6%	50.0%	38.9%	52.4%	45.5%	31.5%
(3) Low		0.0%	1.8%	0.0%	0.0%	0.0%	0.0%	0.0%	1.1%
Average		1.30	1.38	1.40	1.50	1.39	1.52	1.45	1.34

Crosstabulation of Results

PARKS/RECREATION

Quality of Village Parks: Quality

	Overall <i>n</i> =216	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =117	<i>n</i> =84	<i>n</i> =0	<i>n</i> =8	<i>n</i> =28	<i>n</i> =24	<i>n</i> =47	<i>n</i> =102
(1) Excellent	50.5%	45.3%	57.1%	0.0%	62.5%	35.7%	41.7%	70.2%	46.1%
(2) Good	45.4%	49.6%	41.7%	0.0%	37.5%	53.6%	50.0%	25.5%	52.0%
(3) Fair	3.2%	4.3%	0.0%	0.0%	0.0%	10.7%	4.2%	4.3%	1.0%
(4) Poor	0.9%	0.9%	1.2%	0.0%	0.0%	0.0%	4.2%	0.0%	1.0%
Average	1.55	1.61	1.45	0.00	1.38	1.75	1.71	1.34	1.57

	Overall <i>n</i> =216	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =57	<i>n</i> =107	<i>n</i> =46	<i>n</i> =2	<i>n</i> =17	<i>n</i> =22	<i>n</i> =11	<i>n</i> =88
(1) Excellent	50.5%	52.6%	44.9%	54.3%	50.0%	58.8%	54.5%	45.5%	45.5%
(2) Good	45.4%	43.9%	48.6%	45.7%	50.0%	41.2%	40.9%	45.5%	48.9%
(3) Fair	3.2%	1.8%	5.6%	0.0%	0.0%	0.0%	4.5%	9.1%	3.4%
(4) Poor	0.9%	1.8%	0.9%	0.0%	0.0%	0.0%	0.0%	0.0%	2.3%
Average	1.55	1.53	1.63	1.46	1.50	1.41	1.50	1.64	1.63

Quality of Village Parks: Importance

	Overall <i>n</i> =215	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =113	<i>n</i> =88	<i>n</i> =0	<i>n</i> =9	<i>n</i> =27	<i>n</i> =21	<i>n</i> =47	<i>n</i> =104
(1) High	65.1%	61.9%	69.3%	0.0%	88.9%	66.7%	61.9%	57.4%	66.3%
(2) Medium	33.0%	36.3%	28.4%	0.0%	11.1%	33.3%	38.1%	40.4%	30.8%
(3) Low	1.9%	1.8%	2.3%	0.0%	0.0%	0.0%	0.0%	2.1%	2.9%
Average	1.37	1.40	1.33	0.00	1.11	1.33	1.38	1.45	1.37

	Overall <i>n</i> =215	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =59	<i>n</i> =106	<i>n</i> =44	<i>n</i> =2	<i>n</i> =18	<i>n</i> =22	<i>n</i> =11	<i>n</i> =90
(1) High	65.1%	61.0%	62.3%	75.0%	100.0%	72.2%	54.5%	90.9%	63.3%
(2) Medium	33.0%	35.6%	35.8%	25.0%	0.0%	27.8%	45.5%	0.0%	33.3%
(3) Low	1.9%	3.4%	1.9%	0.0%	0.0%	0.0%	0.0%	9.1%	3.3%
Average	1.37	1.42	1.40	1.25	1.00	1.28	1.45	1.18	1.40

Crosstabulation of Results

Parks Maintenance: Quality									
	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		n=113	n=86	n=0	n=8	n=28	n=24	n=47	n=99
	n=213								
(1) Excellent	46.9%	42.5%	53.5%	0.0%	50.0%	35.7%	33.3%	63.8%	45.5%
(2) Good	47.4%	48.7%	45.3%	0.0%	37.5%	50.0%	58.3%	34.0%	51.5%
(3) Fair	5.2%	8.0%	1.2%	0.0%	12.5%	10.7%	8.3%	2.1%	3.0%
(4) Poor	0.5%	0.9%	0.0%	0.0%	0.0%	3.6%	0.0%	0.0%	0.0%
Average	1.59	1.67	1.48	0.00	1.63	1.82	1.75	1.38	1.58
		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=58	n=102	n=47	n=2	n=18	n=22	n=10	n=86
(1) Excellent		50.0%	43.1%	46.8%	100.0%	61.1%	50.0%	50.0%	45.3%
(2) Good		44.8%	49.0%	51.1%	0.0%	38.9%	45.5%	40.0%	48.8%
(3) Fair		5.2%	6.9%	2.1%	0.0%	0.0%	0.0%	10.0%	5.8%
(4) Poor		0.0%	1.0%	0.0%	0.0%	0.0%	4.5%	0.0%	0.0%
Average		1.55	1.66	1.55	1.00	1.39	1.59	1.60	1.60
Parks Maintenance: Importance									
	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		n=107	n=87	n=0	n=8	n=26	n=22	n=45	n=99
	n=206								
(1) High	37.9%	32.7%	44.8%	0.0%	62.5%	34.6%	45.5%	35.6%	36.4%
(2) Medium	53.4%	55.1%	50.6%	0.0%	37.5%	57.7%	36.4%	62.2%	52.5%
(3) Low	8.7%	12.1%	4.6%	0.0%	0.0%	7.7%	18.2%	2.2%	11.1%
Average	1.71	1.79	1.60	0.00	1.38	1.73	1.73	1.67	1.75
		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=58	n=101	n=41	n=2	n=17	n=21	n=11	n=87
(1) High		36.2%	35.6%	41.5%	50.0%	41.2%	38.1%	54.5%	29.9%
(2) Medium		50.0%	55.4%	56.1%	50.0%	52.9%	52.4%	36.4%	56.3%
(3) Low		13.8%	8.9%	2.4%	0.0%	5.9%	9.5%	9.1%	13.8%
Average		1.78	1.73	1.61	1.50	1.65	1.71	1.55	1.84

Crosstabulation of Results

Recreation Programs: Quality

	Overall <i>n</i> =177	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =87	<i>n</i> =78	<i>n</i> =0	<i>n</i> =6	<i>n</i> =25	<i>n</i> =20	<i>n</i> =37	<i>n</i> =83
(1) Excellent	28.8%	24.1%	34.6%	0.0%	33.3%	24.0%	20.0%	40.5%	26.5%
(2) Good	43.5%	47.1%	38.5%	0.0%	50.0%	40.0%	55.0%	27.0%	48.2%
(3) Fair	21.5%	24.1%	19.2%	0.0%	16.7%	20.0%	25.0%	21.6%	21.7%
(4) Poor	6.2%	4.6%	7.7%	0.0%	0.0%	16.0%	0.0%	10.8%	3.6%
Average	2.05	2.09	2.00	0.00	1.83	2.28	2.05	2.03	2.02

	Overall <i>n</i> =177	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =48	<i>n</i> =85	<i>n</i> =38	<i>n</i> =2	<i>n</i> =16	<i>n</i> =20	<i>n</i> =10	<i>n</i> =72
(1) Excellent	28.8%	29.2%	27.1%	26.3%	50.0%	50.0%	35.0%	40.0%	19.4%
(2) Good	43.5%	47.9%	36.5%	55.3%	50.0%	37.5%	45.0%	30.0%	44.4%
(3) Fair	21.5%	16.7%	27.1%	18.4%	0.0%	12.5%	15.0%	10.0%	27.8%
(4) Poor	6.2%	6.3%	9.4%	0.0%	0.0%	0.0%	5.0%	20.0%	8.3%
Average	2.05	2.00	2.19	1.92	1.50	1.63	1.90	2.10	2.25

Recreation Programs: Importance

	Overall <i>n</i> =217	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =114	<i>n</i> =90	<i>n</i> =0	<i>n</i> =9	<i>n</i> =27	<i>n</i> =22	<i>n</i> =47	<i>n</i> =105
(1) High	67.3%	65.8%	70.0%	0.0%	77.8%	59.3%	59.1%	59.6%	73.3%
(2) Medium	31.3%	32.5%	28.9%	0.0%	22.2%	40.7%	40.9%	40.4%	23.8%
(3) Low	1.4%	1.8%	1.1%	0.0%	0.0%	0.0%	0.0%	0.0%	2.9%
Average	1.34	1.36	1.31	0.00	1.22	1.41	1.41	1.40	1.30

	Overall <i>n</i> =217	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =59	<i>n</i> =107	<i>n</i> =45	<i>n</i> =2	<i>n</i> =18	<i>n</i> =22	<i>n</i> =11	<i>n</i> =91
(1) High	67.3%	66.1%	66.4%	68.9%	100.0%	72.2%	68.2%	72.7%	69.2%
(2) Medium	31.3%	30.5%	32.7%	31.1%	0.0%	27.8%	31.8%	18.2%	28.6%
(3) Low	1.4%	3.4%	0.9%	0.0%	0.0%	0.0%	0.0%	9.1%	2.2%
Average	1.34	1.37	1.35	1.31	1.00	1.28	1.32	1.36	1.33

Crosstabulation of Results

Special Events: Quality									
	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		n=96	n=80	n=0	n=6	n=25	n=21	n=43	n=87
	n=187								
(1) Excellent	28.9%	26.0%	32.5%	0.0%	33.3%	28.0%	23.8%	37.2%	25.3%
(2) Good	46.5%	50.0%	45.0%	0.0%	50.0%	48.0%	38.1%	34.9%	55.2%
(3) Fair	21.9%	20.8%	21.3%	0.0%	16.7%	16.0%	38.1%	25.6%	18.4%
(4) Poor	2.7%	3.1%	1.3%	0.0%	0.0%	8.0%	0.0%	2.3%	1.1%
Average	1.98	2.01	1.91	0.00	1.83	2.04	2.14	1.93	1.95
		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=53	n=90	n=38	n=2	n=16	n=20	n=9	n=72
(1) Excellent		30.2%	26.7%	28.9%	50.0%	43.8%	25.0%	33.3%	25.0%
(2) Good		52.8%	42.2%	52.6%	50.0%	50.0%	50.0%	33.3%	44.4%
(3) Fair		17.0%	26.7%	18.4%	0.0%	6.3%	20.0%	33.3%	27.8%
(4) Poor		0.0%	4.4%	0.0%	0.0%	0.0%	5.0%	0.0%	2.8%
Average		1.87	2.09	1.89	1.50	1.63	2.05	2.00	2.08
Special Events: Importance									
	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		n=108	n=85	n=0	n=8	n=26	n=22	n=45	n=98
	n=205								
(1) High	38.0%	33.3%	42.4%	0.0%	37.5%	38.5%	31.8%	40.0%	37.8%
(2) Medium	51.7%	52.8%	50.6%	0.0%	50.0%	53.8%	50.0%	55.6%	50.0%
(3) Low	10.2%	13.9%	7.1%	0.0%	12.5%	7.7%	18.2%	4.4%	12.2%
Average	1.72	1.81	1.65	0.00	1.75	1.69	1.86	1.64	1.74
		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=58	n=102	n=39	n=2	n=16	n=20	n=11	n=86
(1) High		34.5%	33.3%	48.7%	100.0%	37.5%	35.0%	45.5%	29.1%
(2) Medium		56.9%	53.9%	43.6%	0.0%	56.3%	55.0%	36.4%	57.0%
(3) Low		8.6%	12.7%	7.7%	0.0%	6.3%	10.0%	18.2%	14.0%
Average		1.74	1.79	1.59	1.00	1.69	1.75	1.73	1.85

Crosstabulation of Results

Recreation Facilities: Quality

	Overall <i>n</i> =179	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =92	<i>n</i> =77	<i>n</i> =0	<i>n</i> =7	<i>n</i> =23	<i>n</i> =22	<i>n</i> =39	<i>n</i> =83
(1) Excellent	27.4%	21.7%	32.5%	0.0%	14.3%	26.1%	18.2%	43.6%	22.9%
(2) Good	43.0%	50.0%	36.4%	0.0%	42.9%	30.4%	50.0%	33.3%	50.6%
(3) Fair	22.3%	23.9%	20.8%	0.0%	28.6%	34.8%	27.3%	15.4%	19.3%
(4) Poor	7.3%	4.3%	10.4%	0.0%	14.3%	8.7%	4.5%	7.7%	7.2%
Average	2.09	2.11	2.09	0.00	2.43	2.26	2.18	1.87	2.11

	Overall <i>n</i> =179	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =49	<i>n</i> =88	<i>n</i> =36	<i>n</i> =2	<i>n</i> =15	<i>n</i> =20	<i>n</i> =11	<i>n</i> =70
(1) Excellent		34.7%	21.6%	25.0%	100.0%	33.3%	30.0%	36.4%	22.9%
(2) Good		36.7%	44.3%	52.8%	0.0%	46.7%	45.0%	36.4%	42.9%
(3) Fair		24.5%	23.9%	16.7%	0.0%	20.0%	20.0%	9.1%	24.3%
(4) Poor		4.1%	10.2%	5.6%	0.0%	0.0%	5.0%	18.2%	10.0%
Average		1.98	2.23	2.03	1.00	1.87	2.00	2.09	2.21

Recreation Facilities: Importance

	Overall <i>n</i> =205	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =107	<i>n</i> =86	<i>n</i> =0	<i>n</i> =9	<i>n</i> =26	<i>n</i> =22	<i>n</i> =46	<i>n</i> =96
(1) High	42.0%	41.1%	43.0%	0.0%	33.3%	34.6%	40.9%	41.3%	44.8%
(2) Medium	53.7%	53.3%	53.5%	0.0%	55.6%	65.4%	50.0%	58.7%	49.0%
(3) Low	4.4%	5.6%	3.5%	0.0%	11.1%	0.0%	9.1%	0.0%	6.3%
Average	1.62	1.64	1.60	0.00	1.78	1.65	1.68	1.59	1.61

	Overall <i>n</i> =205	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =56	<i>n</i> =104	<i>n</i> =39	<i>n</i> =2	<i>n</i> =15	<i>n</i> =21	<i>n</i> =11	<i>n</i> =86
(1) High		39.3%	39.4%	46.2%	50.0%	33.3%	33.3%	72.7%	36.0%
(2) Medium		53.6%	58.7%	46.2%	50.0%	60.0%	66.7%	27.3%	55.8%
(3) Low		7.1%	1.9%	7.7%	0.0%	6.7%	0.0%	0.0%	8.1%
Average		1.68	1.63	1.62	1.50	1.73	1.67	1.27	1.72

Crosstabulation of Results

Preservation of Natural Areas: Quality									
	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		n=109	n=87	n=0	n=8	n=27	n=21	n=49	n=99
	n=210								
(1) Excellent	43.3%	41.3%	46.0%	0.0%	62.5%	48.1%	47.6%	44.9%	38.4%
(2) Good	42.4%	42.2%	44.8%	0.0%	25.0%	29.6%	38.1%	49.0%	45.5%
(3) Fair	11.0%	12.8%	5.7%	0.0%	12.5%	22.2%	9.5%	6.1%	10.1%
(4) Poor	3.3%	3.7%	3.4%	0.0%	0.0%	0.0%	4.8%	0.0%	6.1%
Average	1.74	1.79	1.67	0.00	1.50	1.74	1.71	1.61	1.84
		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=57	n=100	n=47	n=2	n=18	n=22	n=11	n=86
(1) Excellent		40.4%	35.0%	59.6%	100.0%	55.6%	68.2%	63.6%	36.0%
(2) Good		38.6%	51.0%	34.0%	0.0%	27.8%	18.2%	27.3%	48.8%
(3) Fair		17.5%	11.0%	2.1%	0.0%	16.7%	9.1%	9.1%	8.1%
(4) Poor		3.5%	3.0%	4.3%	0.0%	0.0%	4.5%	0.0%	7.0%
Average		1.84	1.82	1.51	1.00	1.61	1.50	1.45	1.86
Preservation of Natural Areas: Importance									
	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		n=111	n=88	n=0	n=9	n=27	n=22	n=47	n=100
	n=211								
(1) High	63.0%	60.4%	69.3%	0.0%	77.8%	55.6%	63.6%	55.3%	67.0%
(2) Medium	30.8%	33.3%	25.0%	0.0%	22.2%	37.0%	31.8%	42.6%	25.0%
(3) Low	6.2%	6.3%	5.7%	0.0%	0.0%	7.4%	4.5%	2.1%	8.0%
Average	1.43	1.46	1.36	0.00	1.22	1.52	1.41	1.47	1.41
		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=58	n=103	n=44	n=2	n=18	n=21	n=11	n=88
(1) High		62.1%	60.2%	70.5%	100.0%	61.1%	57.1%	72.7%	58.0%
(2) Medium		29.3%	34.0%	27.3%	0.0%	38.9%	38.1%	18.2%	34.1%
(3) Low		8.6%	5.8%	2.3%	0.0%	0.0%	4.8%	9.1%	8.0%
Average		1.47	1.46	1.32	1.00	1.39	1.48	1.36	1.50

Crosstabulation of Results

Swimming Pool Facility: Quality

	Overall <i>n</i> =101	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =47	<i>n</i> =49	<i>n</i> =0	<i>n</i> =2	<i>n</i> =16	<i>n</i> =17	<i>n</i> =19	<i>n</i> =42
(1) Excellent	22.8%	23.4%	22.4%	0.0%	0.0%	18.8%	17.6%	42.1%	19.0%
(2) Good	44.6%	48.9%	40.8%	0.0%	0.0%	37.5%	47.1%	21.1%	59.5%
(3) Fair	14.9%	6.4%	22.4%	0.0%	50.0%	18.8%	17.6%	21.1%	7.1%
(4) Poor	17.8%	21.3%	14.3%	0.0%	50.0%	25.0%	17.6%	15.8%	14.3%
Average	2.28	2.26	2.29	0.00	3.50	2.50	2.35	2.11	2.17

	Overall <i>n</i> =101	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =36	<i>n</i> =43	<i>n</i> =18	<i>n</i> =0	<i>n</i> =4	<i>n</i> =11	<i>n</i> =9	<i>n</i> =47
(1) Excellent		27.8%	18.6%	16.7%	#DIV/0!	25.0%	27.3%	11.1%	14.9%
(2) Good		50.0%	46.5%	33.3%	#DIV/0!	50.0%	36.4%	33.3%	53.2%
(3) Fair		5.6%	18.6%	22.2%	#DIV/0!	25.0%	18.2%	0.0%	14.9%
(4) Poor		16.7%	16.3%	27.8%	#DIV/0!	0.0%	18.2%	55.6%	17.0%
Average		2.11	2.33	2.61	#DIV/0!	2.00	2.27	3.00	2.34

Swimming Pool Facility: Importance

	Overall <i>n</i> =166	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =86	<i>n</i> =72	<i>n</i> =0	<i>n</i> =6	<i>n</i> =23	<i>n</i> =21	<i>n</i> =35	<i>n</i> =76
(1) High	41.0%	41.9%	38.9%	0.0%	16.7%	47.8%	33.3%	40.0%	42.1%
(2) Medium	41.6%	37.2%	45.8%	0.0%	50.0%	43.5%	38.1%	48.6%	38.2%
(3) Low	17.5%	20.9%	15.3%	0.0%	33.3%	8.7%	28.6%	11.4%	19.7%
Average	1.77	1.79	1.76	0.00	2.17	1.61	1.95	1.71	1.78

	Overall <i>n</i> =166	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =52	<i>n</i> =80	<i>n</i> =29	<i>n</i> =2	<i>n</i> =11	<i>n</i> =15	<i>n</i> =10	<i>n</i> =73
(1) High		48.1%	35.0%	41.4%	50.0%	27.3%	46.7%	70.0%	38.4%
(2) Medium		32.7%	47.5%	41.4%	0.0%	54.5%	33.3%	10.0%	42.5%
(3) Low		19.2%	17.5%	17.2%	50.0%	18.2%	20.0%	20.0%	19.2%
Average		1.71	1.83	1.76	2.00	1.91	1.73	1.50	1.81

Crosstabulation of Results

Overall Parks/Recreation: Quality									
	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		n=107	n=86	n=0	n=8	n=25	n=22	n=45	n=100
	n=206								
(1) Excellent	35.0%	31.8%	37.2%	0.0%	37.5%	32.0%	36.4%	42.2%	31.0%
(2) Good	47.6%	52.3%	46.5%	0.0%	62.5%	40.0%	50.0%	48.9%	49.0%
(3) Fair	13.1%	10.3%	12.8%	0.0%	0.0%	16.0%	4.5%	6.7%	17.0%
(4) Poor	4.4%	5.6%	3.5%	0.0%	0.0%	12.0%	9.1%	2.2%	3.0%
Average	1.87	1.90	1.83	0.00	1.63	2.08	1.86	1.69	1.92
		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=54	n=101	n=45	n=2	n=17	n=20	n=10	n=88
(1) Excellent		31.5%	30.7%	42.2%	100.0%	47.1%	35.0%	30.0%	29.5%
(2) Good		51.9%	48.5%	46.7%	0.0%	47.1%	45.0%	50.0%	45.5%
(3) Fair		13.0%	15.8%	6.7%	0.0%	5.9%	10.0%	0.0%	20.5%
(4) Poor		3.7%	5.0%	4.4%	0.0%	0.0%	10.0%	20.0%	4.5%
Average		1.89	1.95	1.73	1.00	1.59	1.95	2.10	2.00
Overall Parks/Recreation: Importance									
	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		n=113	n=90	n=0	n=9	n=27	n=21	n=47	n=106
	n=216								
(1) High	54.2%	50.4%	60.0%	0.0%	66.7%	55.6%	52.4%	53.2%	52.8%
(2) Medium	43.1%	46.9%	36.7%	0.0%	33.3%	44.4%	47.6%	46.8%	41.5%
(3) Low	2.8%	2.7%	3.3%	0.0%	0.0%	0.0%	0.0%	0.0%	5.7%
Average	1.49	1.52	1.43	0.00	1.33	1.44	1.48	1.47	1.53
		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=58	n=107	n=45	n=2	n=17	n=21	n=11	n=91
(1) High		51.7%	50.5%	64.4%	100.0%	58.8%	57.1%	54.5%	47.3%
(2) Medium		41.4%	48.6%	33.3%	0.0%	41.2%	42.9%	45.5%	47.3%
(3) Low		6.9%	0.9%	2.2%	0.0%	0.0%	0.0%	0.0%	5.5%
Average		1.55	1.50	1.38	1.00	1.41	1.43	1.45	1.58

Crosstabulation of Results

COMMUNITY DEVELOPMENT

Land use, planning and zoning: Quality

	Overall <i>n</i> =170	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =92	<i>n</i> =69	<i>n</i> =0	<i>n</i> =6	<i>n</i> =20	<i>n</i> =17	<i>n</i> =41	<i>n</i> =82
(1) Excellent	16.5%	16.3%	17.4%	0.0%	33.3%	10.0%	5.9%	14.6%	20.7%
(2) Good	59.4%	63.0%	55.1%	0.0%	33.3%	65.0%	47.1%	61.0%	59.8%
(3) Fair	19.4%	17.4%	20.3%	0.0%	33.3%	15.0%	35.3%	17.1%	18.3%
(4) Poor	4.7%	3.3%	7.2%	0.0%	0.0%	10.0%	11.8%	7.3%	1.2%
Average	2.12	2.08	2.17	0.00	2.00	2.25	2.53	2.17	2.00

	Overall <i>n</i> =170	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =46	<i>n</i> =86	<i>n</i> =35	<i>n</i> =1	<i>n</i> =13	<i>n</i> =20	<i>n</i> =7	<i>n</i> =75
(1) Excellent	16.5%	10.9%	14.0%	28.6%	0.0%	23.1%	25.0%	14.3%	13.3%
(2) Good	59.4%	67.4%	58.1%	51.4%	100.0%	69.2%	45.0%	42.9%	61.3%
(3) Fair	19.4%	19.6%	20.9%	17.1%	0.0%	7.7%	20.0%	42.9%	20.0%
(4) Poor	4.7%	2.2%	7.0%	2.9%	0.0%	0.0%	10.0%	0.0%	5.3%
Average	2.12	2.13	2.21	1.94	2.00	1.85	2.15	2.29	2.17

Land use, planning and zoning: Importance

	Overall <i>n</i> =195	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =103	<i>n</i> =81	<i>n</i> =0	<i>n</i> =5	<i>n</i> =26	<i>n</i> =20	<i>n</i> =44	<i>n</i> =95
(1) High	55.9%	63.1%	51.9%	0.0%	60.0%	38.5%	40.0%	59.1%	64.2%
(2) Medium	41.5%	34.0%	45.7%	0.0%	40.0%	61.5%	50.0%	38.6%	33.7%
(3) Low	2.6%	2.9%	2.5%	0.0%	0.0%	0.0%	10.0%	2.3%	2.1%
Average	1.47	1.40	1.51	0.00	1.40	1.62	1.70	1.43	1.38

	Overall <i>n</i> =195	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =56	<i>n</i> =96	<i>n</i> =39	<i>n</i> =2	<i>n</i> =15	<i>n</i> =22	<i>n</i> =9	<i>n</i> =85
(1) High	55.9%	53.6%	57.3%	56.4%	100.0%	60.0%	40.9%	66.7%	54.1%
(2) Medium	41.5%	39.3%	42.7%	41.0%	0.0%	40.0%	59.1%	33.3%	43.5%
(3) Low	2.6%	7.1%	0.0%	2.6%	0.0%	0.0%	0.0%	0.0%	2.4%
Average	1.47	1.54	1.43	1.46	1.00	1.40	1.59	1.33	1.48

Crosstabulation of Results

Code Enforcement: Quality									
	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		n=95	n=74	n=0	n=6	n=21	n=18	n=43	n=86
	n=179								
(1) Excellent	14.5%	12.6%	16.2%	0.0%	33.3%	19.0%	11.1%	14.0%	14.0%
(2) Good	54.7%	56.8%	52.7%	0.0%	66.7%	57.1%	38.9%	53.5%	55.8%
(3) Fair	19.6%	18.9%	21.6%	0.0%	0.0%	19.0%	16.7%	20.9%	20.9%
(4) Poor	11.2%	11.6%	9.5%	0.0%	0.0%	4.8%	33.3%	11.6%	9.3%
Average	2.27	2.29	2.24	0.00	1.67	2.10	2.72	2.30	2.26
		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=49	n=89	n=37	n=2	n=13	n=20	n=7	n=82
(1) Excellent		14.3%	11.2%	21.6%	0.0%	23.1%	15.0%	14.3%	7.3%
(2) Good		55.1%	55.1%	54.1%	100.0%	53.8%	60.0%	57.1%	53.7%
(3) Fair		22.4%	18.0%	18.9%	0.0%	23.1%	5.0%	28.6%	24.4%
(4) Poor		8.2%	15.7%	5.4%	0.0%	0.0%	20.0%	0.0%	14.6%
Average		2.24	2.38	2.08	2.00	2.00	2.30	2.14	2.46
Code Enforcement: Importance									
	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		n=108	n=84	n=0	n=6	n=26	n=20	n=47	n=99
	n=203								
(1) High	53.7%	57.4%	50.0%	0.0%	33.3%	30.8%	55.0%	53.2%	61.6%
(2) Medium	42.9%	38.0%	48.8%	0.0%	66.7%	65.4%	40.0%	42.6%	36.4%
(3) Low	3.4%	4.6%	1.2%	0.0%	0.0%	3.8%	5.0%	4.3%	2.0%
Average	1.50	1.47	1.51	0.00	1.67	1.73	1.50	1.51	1.40
		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=57	n=100	n=42	n=2	n=15	n=22	n=9	n=87
(1) High		52.6%	56.0%	50.0%	50.0%	60.0%	54.5%	55.6%	49.4%
(2) Medium		43.9%	41.0%	45.2%	50.0%	33.3%	45.5%	44.4%	46.0%
(3) Low		3.5%	3.0%	4.8%	0.0%	6.7%	0.0%	0.0%	4.6%
Average		1.51	1.47	1.55	1.50	1.47	1.45	1.44	1.55

Crosstabulation of Results

Economic Development: Quality

	Overall <i>n</i> =176	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =93	<i>n</i> =72	<i>n</i> =0	<i>n</i> =7	<i>n</i> =23	<i>n</i> =18	<i>n</i> =44	<i>n</i> =79
(1) Excellent	20.5%	22.6%	19.4%	0.0%	42.9%	21.7%	11.1%	18.2%	22.8%
(2) Good	54.0%	54.8%	52.8%	0.0%	42.9%	56.5%	44.4%	52.3%	55.7%
(3) Fair	22.7%	19.4%	25.0%	0.0%	14.3%	17.4%	38.9%	27.3%	19.0%
(4) Poor	2.8%	3.2%	2.8%	0.0%	0.0%	4.3%	5.6%	2.3%	2.5%
Average	2.08	2.03	2.11	0.00	1.71	2.04	2.39	2.14	2.01

	Overall <i>n</i> =176	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =47	<i>n</i> =90	<i>n</i> =36	<i>n</i> =2	<i>n</i> =13	<i>n</i> =20	<i>n</i> =8	<i>n</i> =78
(1) Excellent		17.0%	17.8%	30.6%	0.0%	38.5%	20.0%	12.5%	17.9%
(2) Good		48.9%	63.3%	36.1%	100.0%	46.2%	45.0%	50.0%	57.7%
(3) Fair		27.7%	17.8%	30.6%	0.0%	15.4%	35.0%	37.5%	19.2%
(4) Poor		6.4%	1.1%	2.8%	0.0%	0.0%	0.0%	0.0%	5.1%
Average		2.23	2.02	2.06	2.00	1.77	2.15	2.25	2.12

Economic Development: Importance

	Overall <i>n</i> =198	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =105	<i>n</i> =81	<i>n</i> =0	<i>n</i> =7	<i>n</i> =26	<i>n</i> =20	<i>n</i> =46	<i>n</i> =94
(1) High	61.6%	61.9%	66.7%	0.0%	42.9%	57.7%	45.0%	69.6%	64.9%
(2) Medium	36.4%	35.2%	32.1%	0.0%	57.1%	42.3%	50.0%	28.3%	33.0%
(3) Low	2.0%	2.9%	1.2%	0.0%	0.0%	0.0%	5.0%	2.2%	2.1%
Average	1.40	1.41	1.35	0.00	1.57	1.42	1.60	1.33	1.37

	Overall <i>n</i> =198	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =56	<i>n</i> =97	<i>n</i> =41	<i>n</i> =2	<i>n</i> =16	<i>n</i> =22	<i>n</i> =10	<i>n</i> =85
(1) High		66.1%	57.7%	65.9%	100.0%	75.0%	45.5%	60.0%	60.0%
(2) Medium		30.4%	41.2%	31.7%	0.0%	25.0%	54.5%	40.0%	36.5%
(3) Low		3.6%	1.0%	2.4%	0.0%	0.0%	0.0%	0.0%	3.5%
Average		1.38	1.43	1.37	1.00	1.25	1.55	1.40	1.44

Crosstabulation of Results

Ease and Efficiency of Obtaining Permits: Quality									
	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		n=75	n=53	n=0	n=5	n=17	n=15	n=31	n=64
	n=136								
(1) Excellent	20.6%	20.0%	22.6%	0.0%	20.0%	17.6%	6.7%	12.9%	28.1%
(2) Good	58.1%	65.3%	49.1%	0.0%	60.0%	58.8%	60.0%	61.3%	54.7%
(3) Fair	15.4%	9.3%	20.8%	0.0%	0.0%	17.6%	26.7%	12.9%	15.6%
(4) Poor	5.9%	5.3%	7.5%	0.0%	20.0%	5.9%	6.7%	12.9%	1.6%
Average	2.07	2.00	2.13	0.00	2.20	2.12	2.33	2.26	1.91
		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=47	n=61	n=25	n=0	n=9	n=16	n=7	n=61
(1) Excellent		27.7%	11.5%	28.0%	#DIV/0!	44.4%	12.5%	14.3%	21.3%
(2) Good		51.1%	68.9%	44.0%	#DIV/0!	22.2%	50.0%	71.4%	57.4%
(3) Fair		19.1%	11.5%	20.0%	#DIV/0!	22.2%	31.3%	14.3%	16.4%
(4) Poor		2.1%	8.2%	8.0%	#DIV/0!	11.1%	6.3%	0.0%	4.9%
Average		1.96	2.16	2.08	#DIV/0!	2.00	2.31	2.00	2.05
Ease and Efficiency of Obtaining Permits: Importance									
	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		n=99	n=69	n=0	n=7	n=25	n=18	n=43	n=81
	n=177								
(1) High	47.5%	49.5%	44.9%	0.0%	14.3%	36.0%	44.4%	60.5%	49.4%
(2) Medium	48.0%	45.5%	50.7%	0.0%	71.4%	64.0%	50.0%	34.9%	45.7%
(3) Low	4.5%	5.1%	4.3%	0.0%	14.3%	0.0%	5.6%	4.7%	4.9%
Average	1.57	1.56	1.59	0.00	2.00	1.64	1.61	1.44	1.56
		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=56	n=83	n=34	n=1	n=15	n=20	n=9	n=75
(1) High		58.9%	42.2%	41.2%	100.0%	53.3%	55.0%	66.7%	42.7%
(2) Medium		37.5%	54.2%	50.0%	0.0%	40.0%	45.0%	33.3%	50.7%
(3) Low		3.6%	3.6%	8.8%	0.0%	6.7%	0.0%	0.0%	6.7%
Average		1.45	1.61	1.68	1.00	1.53	1.45	1.33	1.64

Crosstabulation of Results

Overall Community Development: Quality

	Overall <i>n</i> =196	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =102	<i>n</i> =82	<i>n</i> =0	<i>n</i> =8	<i>n</i> =24	<i>n</i> =19	<i>n</i> =47	<i>n</i> =93
(1) Excellent	21.9%	23.5%	19.5%	0.0%	25.0%	25.0%	15.8%	21.3%	22.6%
(2) Good	59.2%	61.8%	59.8%	0.0%	62.5%	50.0%	47.4%	61.7%	63.4%
(3) Fair	14.3%	10.8%	14.6%	0.0%	12.5%	16.7%	31.6%	10.6%	10.8%
(4) Poor	4.6%	3.9%	6.1%	0.0%	0.0%	8.3%	5.3%	6.4%	3.2%
Average	2.02	1.95	2.07	0.00	1.88	2.08	2.26	2.02	1.95

	Overall <i>n</i> =196	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =55	<i>n</i> =97	<i>n</i> =40	<i>n</i> =2	<i>n</i> =17	<i>n</i> =22	<i>n</i> =9	<i>n</i> =84
(1) Excellent	21.9%	21.8%	18.6%	27.5%	0.0%	17.6%	27.3%	33.3%	16.7%
(2) Good	59.2%	52.7%	63.9%	57.5%	100.0%	76.5%	45.5%	44.4%	59.5%
(3) Fair	14.3%	18.2%	13.4%	12.5%	0.0%	5.9%	22.7%	22.2%	16.7%
(4) Poor	4.6%	7.3%	4.1%	2.5%	0.0%	0.0%	4.5%	0.0%	7.1%
Average	2.02	2.11	2.03	1.90	2.00	1.88	2.05	1.89	2.14

Overall Community Development: Importance

	Overall <i>n</i> =208	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =110	<i>n</i> =86	<i>n</i> =0	<i>n</i> =8	<i>n</i> =26	<i>n</i> =20	<i>n</i> =48	<i>n</i> =101
(1) High	62.0%	66.4%	60.5%	0.0%	62.5%	53.8%	50.0%	62.5%	68.3%
(2) Medium	35.6%	31.8%	37.2%	0.0%	37.5%	46.2%	45.0%	35.4%	29.7%
(3) Low	2.4%	1.8%	2.3%	0.0%	0.0%	0.0%	5.0%	2.1%	2.0%
Average	1.40	1.35	1.42	0.00	1.38	1.46	1.55	1.40	1.34

	Overall <i>n</i> =208	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =58	<i>n</i> =101	<i>n</i> =45	<i>n</i> =2	<i>n</i> =17	<i>n</i> =22	<i>n</i> =10	<i>n</i> =88
(1) High	62.0%	63.8%	61.4%	62.2%	100.0%	76.5%	59.1%	90.0%	58.0%
(2) Medium	35.6%	34.5%	36.6%	33.3%	0.0%	23.5%	40.9%	10.0%	38.6%
(3) Low	2.4%	1.7%	2.0%	4.4%	0.0%	0.0%	0.0%	0.0%	3.4%
Average	1.40	1.38	1.41	1.42	1.00	1.24	1.41	1.10	1.45

Crosstabulation of Results

GENERAL SERVICES

Online Payment Options: Quality

	Overall <i>n</i> =184	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =96	<i>n</i> =77	<i>n</i> =0	<i>n</i> =9	<i>n</i> =23	<i>n</i> =21	<i>n</i> =41	<i>n</i> =85
(1) Excellent	46.2%	52.1%	42.9%	0.0%	33.3%	34.8%	33.3%	61.0%	48.2%
(2) Good	47.3%	43.8%	49.4%	0.0%	44.4%	56.5%	61.9%	34.1%	47.1%
(3) Fair	6.0%	4.2%	6.5%	0.0%	22.2%	4.3%	4.8%	4.9%	4.7%
(4) Poor	0.5%	0.0%	1.3%	0.0%	0.0%	4.3%	0.0%	0.0%	0.0%
Average	1.61	1.52	1.66	0.00	1.89	1.78	1.71	1.44	1.56

	Overall <i>n</i> =184	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =49	<i>n</i> =87	<i>n</i> =45	<i>n</i> =1	<i>n</i> =16	<i>n</i> =21	<i>n</i> =10	<i>n</i> =72
(1) Excellent	46.2%	46.9%	48.3%	42.2%	100.0%	56.3%	33.3%	10.0%	44.4%
(2) Good	47.3%	44.9%	44.8%	55.6%	0.0%	37.5%	66.7%	90.0%	44.4%
(3) Fair	6.0%	6.1%	6.9%	2.2%	0.0%	6.3%	0.0%	0.0%	11.1%
(4) Poor	0.5%	2.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Average	1.61	1.63	1.59	1.60	1.00	1.50	1.67	1.90	1.67

Online Payment Options: Importance

	Overall <i>n</i> =207	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =111	<i>n</i> =86	<i>n</i> =0	<i>n</i> =8	<i>n</i> =26	<i>n</i> =22	<i>n</i> =47	<i>n</i> =99
(1) High	53.6%	53.2%	53.5%	0.0%	75.0%	50.0%	63.6%	61.7%	47.5%
(2) Medium	38.2%	39.6%	37.2%	0.0%	25.0%	50.0%	27.3%	29.8%	41.4%
(3) Low	8.2%	7.2%	9.3%	0.0%	0.0%	0.0%	9.1%	8.5%	11.1%
Average	1.55	1.54	1.56	0.00	1.25	1.50	1.45	1.47	1.64

	Overall <i>n</i> =207	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =58	<i>n</i> =99	<i>n</i> =46	<i>n</i> =1	<i>n</i> =17	<i>n</i> =21	<i>n</i> =11	<i>n</i> =85
(1) High	53.6%	55.2%	48.5%	63.0%	100.0%	76.5%	61.9%	36.4%	44.7%
(2) Medium	38.2%	29.3%	46.5%	30.4%	0.0%	23.5%	38.1%	54.5%	41.2%
(3) Low	8.2%	15.5%	5.1%	6.5%	0.0%	0.0%	0.0%	9.1%	14.1%
Average	1.55	1.60	1.57	1.43	1.00	1.24	1.38	1.73	1.69

Crosstabulation of Results

Website: Quality

	Overall <i>n</i> =196	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =100	<i>n</i> =86	<i>n</i> =0	<i>n</i> =9	<i>n</i> =26	<i>n</i> =21	<i>n</i> =44	<i>n</i> =92
(1) Excellent	29.1%	26.0%	32.6%	0.0%	33.3%	26.9%	9.5%	38.6%	30.4%
(2) Good	55.6%	58.0%	54.7%	0.0%	44.4%	38.5%	61.9%	56.8%	58.7%
(3) Fair	13.8%	16.0%	10.5%	0.0%	22.2%	30.8%	19.0%	4.5%	10.9%
(4) Poor	1.5%	0.0%	2.3%	0.0%	0.0%	3.8%	9.5%	0.0%	0.0%
Average	1.88	1.90	1.83	0.00	1.89	2.12	2.29	1.66	1.80

	Overall <i>n</i> =196	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =54	<i>n</i> =92	<i>n</i> =46	<i>n</i> =1	<i>n</i> =17	<i>n</i> =21	<i>n</i> =10	<i>n</i> =81
(1) Excellent	29.1%	24.1%	29.3%	32.6%	100.0%	23.5%	28.6%	10.0%	25.9%
(2) Good	55.6%	55.6%	54.3%	58.7%	0.0%	58.8%	47.6%	70.0%	58.0%
(3) Fair	13.8%	20.4%	13.0%	8.7%	0.0%	17.6%	19.0%	20.0%	14.8%
(4) Poor	1.5%	0.0%	3.3%	0.0%	0.0%	0.0%	4.8%	0.0%	1.2%
Average	1.88	1.96	1.90	1.76	1.00	1.94	2.00	2.10	1.91

Website: Importance

	Overall <i>n</i> =226	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =109	<i>n</i> =90	<i>n</i> =0	<i>n</i> =10	<i>n</i> =27	<i>n</i> =21	<i>n</i> =48	<i>n</i> =99
(1) High	85.8%	45.9%	40.0%	0.0%	40.0%	33.3%	33.3%	45.8%	48.5%
(2) Medium	13.3%	47.7%	52.2%	0.0%	60.0%	59.3%	57.1%	43.8%	46.5%
(3) Low	0.9%	6.4%	7.8%	0.0%	0.0%	7.4%	9.5%	10.4%	5.1%
Average	1.15	1.61	1.68	0.00	1.60	1.74	1.76	1.65	1.57

	Overall <i>n</i> =226	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =58	<i>n</i> =100	<i>n</i> =48	<i>n</i> =2	<i>n</i> =17	<i>n</i> =21	<i>n</i> =11	<i>n</i> =89
(1) High	85.8%	46.6%	38.0%	50.0%	50.0%	52.9%	52.4%	27.3%	40.4%
(2) Medium	13.3%	44.8%	56.0%	41.7%	0.0%	47.1%	42.9%	63.6%	49.4%
(3) Low	0.9%	8.6%	6.0%	8.3%	50.0%	0.0%	4.8%	9.1%	10.1%
Average	1.15	1.62	1.68	1.58	2.00	1.47	1.52	1.82	1.70

Crosstabulation of Results

Village Newsletter: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		n=112	n=90	n=0	n=8	n=22	n=23	n=48	n=110
(1) Excellent	35.3%	33.9%	37.8%	0.0%	37.5%	27.3%	13.0%	45.8%	38.2%
(2) Good	54.9%	58.9%	52.2%	0.0%	37.5%	50.0%	65.2%	50.0%	56.4%
(3) Fair	8.8%	7.1%	8.9%	0.0%	25.0%	18.2%	17.4%	4.2%	5.5%
(4) Poor	0.9%	0.0%	1.1%	0.0%	0.0%	4.5%	4.3%	0.0%	0.0%
Average	1.75	1.73	1.73	0.00	1.88	2.00	2.13	1.58	1.67

	Overall	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=59	n=105	n=48	n=1	n=18	n=22	n=9	n=94
(1) Excellent		32.2%	34.3%	41.7%	100.0%	33.3%	27.3%	33.3%	35.1%
(2) Good		59.3%	53.3%	52.1%	0.0%	55.6%	50.0%	66.7%	55.3%
(3) Fair		8.5%	10.5%	6.3%	0.0%	11.1%	22.7%	0.0%	8.5%
(4) Poor		0.0%	1.9%	0.0%	0.0%	0.0%	0.0%	0.0%	1.1%
Average		1.76	1.80	1.65	1.00	1.78	1.95	1.67	1.76

Village Newsletter: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		n=115	n=95	n=0	n=9	n=27	n=22	n=47	n=111
(1) High	39.4%	38.3%	40.0%	0.0%	22.2%	29.6%	31.8%	46.8%	42.3%
(2) Medium	52.5%	53.0%	52.6%	0.0%	55.6%	40.7%	54.5%	46.8%	55.9%
(3) Low	8.1%	8.7%	7.4%	0.0%	22.2%	29.6%	13.6%	6.4%	1.8%
Average	1.69	1.70	1.67	0.00	2.00	2.00	1.82	1.60	1.59

	Overall	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=60	n=108	n=49	n=2	n=19	n=21	n=11	n=94
(1) High		41.7%	38.0%	38.8%	50.0%	42.1%	28.6%	36.4%	44.7%
(2) Medium		53.3%	54.6%	46.9%	0.0%	42.1%	47.6%	54.5%	51.1%
(3) Low		5.0%	7.4%	14.3%	50.0%	15.8%	23.8%	9.1%	4.3%
Average		1.63	1.69	1.76	2.00	1.74	1.95	1.73	1.60

Crosstabulation of Results

Algonquin e-News: Quality

	Overall <i>n</i> =144	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =73	<i>n</i> =62	<i>n</i> =0	<i>n</i> =5	<i>n</i> =18	<i>n</i> =18	<i>n</i> =37	<i>n</i> =63
(1) Excellent	30.6%	31.5%	29.0%	0.0%	20.0%	16.7%	11.1%	43.2%	34.9%
(2) Good	57.6%	58.9%	58.1%	0.0%	40.0%	61.1%	72.2%	43.2%	60.3%
(3) Fair	10.4%	9.6%	11.3%	0.0%	40.0%	16.7%	11.1%	13.5%	4.8%
(4) Poor	1.4%	0.0%	1.6%	0.0%	0.0%	5.6%	5.6%	0.0%	0.0%
Average	1.83	1.78	1.85	0.00	2.20	2.11	2.11	1.70	1.70

	Overall <i>n</i> =144	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =40	<i>n</i> =68	<i>n</i> =33	<i>n</i> =1	<i>n</i> =11	<i>n</i> =18	<i>n</i> =6	<i>n</i> =60
(1) Excellent		27.5%	32.4%	30.3%	100.0%	27.3%	27.8%	16.7%	28.3%
(2) Good		62.5%	52.9%	60.6%	0.0%	63.6%	50.0%	83.3%	60.0%
(3) Fair		10.0%	11.8%	9.1%	0.0%	9.1%	22.2%	0.0%	10.0%
(4) Poor		0.0%	2.9%	0.0%	0.0%	0.0%	0.0%	0.0%	1.7%
Average		1.83	1.85	1.79	1.00	1.82	1.94	1.83	1.85

Algonquin e-News: Importance

	Overall <i>n</i> =191	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =101	<i>n</i> =81	<i>n</i> =0	<i>n</i> =10	<i>n</i> =27	<i>n</i> =20	<i>n</i> =44	<i>n</i> =85
(1) High	34.0%	33.7%	35.8%	0.0%	30.0%	29.6%	30.0%	38.6%	35.3%
(2) Medium	48.7%	50.5%	48.1%	0.0%	30.0%	44.4%	50.0%	45.5%	52.9%
(3) Low	17.3%	15.8%	16.0%	0.0%	40.0%	25.9%	20.0%	15.9%	11.8%
Average	1.83	1.82	1.80	0.00	2.10	1.96	1.90	1.77	1.76

	Overall <i>n</i> =191	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =54	<i>n</i> =91	<i>n</i> =42	<i>n</i> =2	<i>n</i> =17	<i>n</i> =20	<i>n</i> =9	<i>n</i> =77
(1) High		35.2%	29.7%	40.5%	50.0%	29.4%	40.0%	33.3%	32.5%
(2) Medium		51.9%	50.5%	40.5%	0.0%	35.3%	35.0%	66.7%	48.1%
(3) Low		13.0%	19.8%	19.0%	50.0%	35.3%	25.0%	0.0%	19.5%
Average		1.78	1.90	1.79	2.00	2.06	1.85	1.67	1.87

Crosstabulation of Results

Social Media: Quality									
	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		n=47	n=58	n=0	n=6	n=18	n=16	n=27	n=41
	n=110								
(1) Excellent	18.2%	21.3%	17.2%	0.0%	0.0%	22.2%	25.0%	22.2%	14.6%
(2) Good	62.7%	61.7%	62.1%	0.0%	50.0%	50.0%	56.3%	63.0%	70.7%
(3) Fair	14.5%	12.8%	17.2%	0.0%	50.0%	16.7%	6.3%	11.1%	14.6%
(4) Poor	4.5%	4.3%	3.4%	0.0%	0.0%	11.1%	12.5%	3.7%	0.0%
Average	2.05	2.00	2.07	0.00	2.50	2.17	2.06	1.96	2.00
		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=30	n=54	n=24	n=1	n=6	n=16	n=7	n=46
(1) Excellent		10.0%	20.4%	25.0%	100.0%	16.7%	25.0%	14.3%	10.9%
(2) Good		76.7%	53.7%	62.5%	0.0%	50.0%	43.8%	42.9%	78.3%
(3) Fair		10.0%	18.5%	12.5%	0.0%	33.3%	25.0%	28.6%	6.5%
(4) Poor		3.3%	7.4%	0.0%	0.0%	0.0%	6.3%	14.3%	4.3%
Average		2.07	2.13	1.88	1.00	2.17	2.13	2.43	2.04
Social Media: Importance									
	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		n=90	n=76	n=0	n=10	n=27	n=20	n=39	n=76
	n=176								
(1) High	25.6%	21.1%	28.9%	0.0%	20.0%	29.6%	15.0%	28.2%	26.3%
(2) Medium	46.0%	45.6%	50.0%	0.0%	40.0%	33.3%	50.0%	53.8%	46.1%
(3) Low	28.4%	33.3%	21.1%	0.0%	40.0%	37.0%	35.0%	17.9%	27.6%
Average	2.03	2.12	1.92	0.00	2.20	2.07	2.20	1.90	2.01
		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=49	n=84	n=39	n=2	n=13	n=19	n=9	n=72
(1) High		20.4%	25.0%	30.8%	50.0%	38.5%	36.8%	33.3%	23.6%
(2) Medium		46.9%	47.6%	43.6%	0.0%	15.4%	42.1%	44.4%	50.0%
(3) Low		32.7%	27.4%	25.6%	50.0%	46.2%	21.1%	22.2%	26.4%
Average		2.12	2.02	1.95	2.00	2.08	1.84	1.89	2.03

Crosstabulation of Results

Garbage collection: Quality

	Overall <i>n</i> =228	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =119	<i>n</i> =96	<i>n</i> =0	<i>n</i> =10	<i>n</i> =28	<i>n</i> =24	<i>n</i> =49	<i>n</i> =112
(1) Excellent	55.7%	62.2%	47.9%	0.0%	60.0%	42.9%	33.3%	67.3%	58.9%
(2) Good	38.2%	31.1%	46.9%	0.0%	10.0%	28.6%	62.5%	30.6%	40.2%
(3) Fair	5.7%	5.9%	5.2%	0.0%	30.0%	25.0%	4.2%	2.0%	0.9%
(4) Poor	0.4%	0.8%	0.0%	0.0%	0.0%	3.6%	0.0%	0.0%	0.0%
Average	1.51	1.45	1.57	0.00	1.70	1.89	1.71	1.35	1.42

	Overall <i>n</i> =228	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =60	<i>n</i> =113	<i>n</i> =51	<i>n</i> =2	<i>n</i> =20	<i>n</i> =23	<i>n</i> =11	<i>n</i> =95
(1) Excellent		55.0%	54.9%	60.8%	100.0%	55.0%	56.5%	36.4%	58.9%
(2) Good		36.7%	39.8%	35.3%	0.0%	35.0%	34.8%	45.5%	37.9%
(3) Fair		6.7%	5.3%	3.9%	0.0%	10.0%	8.7%	9.1%	3.2%
(4) Poor		1.7%	0.0%	0.0%	0.0%	0.0%	0.0%	9.1%	0.0%
Average		1.55	1.50	1.43	1.00	1.55	1.52	1.91	1.44

Garbage collection: Importance

	Overall <i>n</i> =224	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =118	<i>n</i> =95	<i>n</i> =0	<i>n</i> =10	<i>n</i> =27	<i>n</i> =23	<i>n</i> =48	<i>n</i> =112
(1) High	83.0%	85.6%	77.9%	0.0%	90.0%	85.2%	73.9%	79.2%	84.8%
(2) Medium	16.5%	14.4%	21.1%	0.0%	10.0%	14.8%	26.1%	18.8%	15.2%
(3) Low	0.4%	0.0%	1.1%	0.0%	0.0%	0.0%	0.0%	2.1%	0.0%
Average	1.17	1.14	1.23	0.00	1.10	1.15	1.26	1.23	1.15

	Overall <i>n</i> =224	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =60	<i>n</i> =110	<i>n</i> =50	<i>n</i> =2	<i>n</i> =19	<i>n</i> =22	<i>n</i> =11	<i>n</i> =94
(1) High		91.7%	80.0%	78.0%	100.0%	73.7%	81.8%	100.0%	84.0%
(2) Medium		8.3%	20.0%	20.0%	0.0%	26.3%	18.2%	0.0%	14.9%
(3) Low		0.0%	0.0%	2.0%	0.0%	0.0%	0.0%	0.0%	1.1%
Average		1.08	1.20	1.24	1.00	1.26	1.18	1.00	1.17

Crosstabulation of Results

Recycling: Quality									
	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		n=118	n=97	n=0	n=10	n=28	n=24	n=49	n=112
(1) Excellent	52.2%	59.3%	43.3%	0.0%	60.0%	42.9%	33.3%	61.2%	54.5%
(2) Good	41.2%	33.1%	51.5%	0.0%	10.0%	32.1%	66.7%	34.7%	42.9%
(3) Fair	5.7%	5.9%	5.2%	0.0%	20.0%	21.4%	0.0%	4.1%	2.7%
(4) Poor	0.9%	1.7%	0.0%	0.0%	10.0%	3.6%	0.0%	0.0%	0.0%
Average	1.55	1.50	1.62	0.00	1.80	1.86	1.67	1.43	1.48
		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=61	n=113	n=50	n=2	n=20	n=23	n=11	n=96
(1) Excellent		50.8%	50.4%	60.0%	50.0%	55.0%	56.5%	45.5%	52.1%
(2) Good		44.3%	41.6%	36.0%	50.0%	35.0%	34.8%	36.4%	43.8%
(3) Fair		3.3%	8.0%	2.0%	0.0%	5.0%	8.7%	9.1%	4.2%
(4) Poor		1.6%	0.0%	2.0%	0.0%	5.0%	0.0%	9.1%	0.0%
Average		1.56	1.58	1.46	1.50	1.60	1.52	1.82	1.52
Recycling: Importance									
	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		n=118	n=95	n=0	n=10	n=27	n=23	n=48	n=112
(1) High	76.9%	78.0%	73.7%	0.0%	90.0%	85.2%	60.9%	72.9%	78.6%
(2) Medium	20.9%	20.3%	23.2%	0.0%	10.0%	11.1%	39.1%	22.9%	19.6%
(3) Low	2.2%	1.7%	3.2%	0.0%	0.0%	3.7%	0.0%	4.2%	1.8%
Average	1.25	1.24	1.29	0.00	1.10	1.19	1.39	1.31	1.23
		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=60	n=111	n=50	n=2	n=19	n=22	n=11	n=95
(1) High		90.0%	72.1%	70.0%	100.0%	78.9%	72.7%	100.0%	73.7%
(2) Medium		10.0%	24.3%	28.0%	0.0%	15.8%	27.3%	0.0%	24.2%
(3) Low		0.0%	3.6%	2.0%	0.0%	5.3%	0.0%	0.0%	2.1%
Average		1.10	1.32	1.32	1.00	1.26	1.27	1.00	1.28

Crosstabulation of Results

Yard waste collection: Quality

	Overall <i>n</i> =209	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =104	<i>n</i> =92	<i>n</i> =0	<i>n</i> =9	<i>n</i> =25	<i>n</i> =23	<i>n</i> =46	<i>n</i> =101
(1) Excellent	43.5%	49.0%	37.0%	0.0%	33.3%	32.0%	26.1%	50.0%	48.5%
(2) Good	41.6%	37.5%	45.7%	0.0%	33.3%	32.0%	52.2%	39.1%	42.6%
(3) Fair	12.4%	10.6%	15.2%	0.0%	33.3%	24.0%	17.4%	10.9%	7.9%
(4) Poor	2.4%	2.9%	2.2%	0.0%	0.0%	12.0%	4.3%	0.0%	1.0%
Average	1.74	1.67	1.83	0.00	2.00	2.16	2.00	1.61	1.61

	Overall <i>n</i> =209	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =58	<i>n</i> =103	<i>n</i> =44	<i>n</i> =1	<i>n</i> =16	<i>n</i> =22	<i>n</i> =11	<i>n</i> =86
(1) Excellent	43.5%	48.3%	39.8%	47.7%	100.0%	50.0%	36.4%	27.3%	40.7%
(2) Good	41.6%	37.9%	43.7%	40.9%	0.0%	25.0%	45.5%	54.5%	46.5%
(3) Fair	12.4%	12.1%	13.6%	9.1%	0.0%	18.8%	9.1%	0.0%	12.8%
(4) Poor	2.4%	1.7%	2.9%	2.3%	0.0%	6.3%	9.1%	18.2%	0.0%
Average	1.74	1.67	1.80	1.66	1.00	1.81	1.91	2.09	1.72

Yard waste collection: Importance

	Overall <i>n</i> =218	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =113	<i>n</i> =93	<i>n</i> =0	<i>n</i> =10	<i>n</i> =27	<i>n</i> =23	<i>n</i> =47	<i>n</i> =106
(1) High	77.5%	80.5%	73.1%	0.0%	90.0%	85.2%	69.6%	72.3%	79.2%
(2) Medium	20.6%	17.7%	24.7%	0.0%	10.0%	14.8%	26.1%	23.4%	19.8%
(3) Low	1.8%	1.8%	2.2%	0.0%	0.0%	0.0%	4.3%	4.3%	0.9%
Average	1.24	1.21	1.29	0.00	1.10	1.15	1.35	1.32	1.22

	Overall <i>n</i> =218	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =60	<i>n</i> =106	<i>n</i> =48	<i>n</i> =2	<i>n</i> =17	<i>n</i> =21	<i>n</i> =11	<i>n</i> =92
(1) High	77.5%	88.3%	73.6%	72.9%	50.0%	88.2%	76.2%	100.0%	75.0%
(2) Medium	20.6%	11.7%	25.5%	20.8%	50.0%	11.8%	23.8%	0.0%	22.8%
(3) Low	1.8%	0.0%	0.9%	6.3%	0.0%	0.0%	0.0%	0.0%	2.2%
Average	1.24	1.12	1.27	1.33	1.50	1.12	1.24	1.00	1.27

Crosstabulation of Results

Ease of Water Billing Service: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		n=118	n=95	n=0	n=9	n=26	n=24	n=49	n=113
	n=226								
(1) Excellent	42.0%	45.8%	37.9%	0.0%	22.2%	30.8%	25.0%	49.0%	46.9%
(2) Good	50.4%	45.8%	56.8%	0.0%	44.4%	61.5%	54.2%	49.0%	48.7%
(3) Fair	6.2%	6.8%	4.2%	0.0%	33.3%	7.7%	16.7%	2.0%	2.7%
(4) Poor	1.3%	1.7%	1.1%	0.0%	0.0%	0.0%	4.2%	0.0%	1.8%
Average	1.67	1.64	1.68	0.00	2.11	1.77	2.00	1.53	1.59

	Overall	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=61	n=112	n=50	n=1	n=19	n=23	n=11	n=96
(1) Excellent		37.7%	44.6%	42.0%	100.0%	36.8%	43.5%	18.2%	42.7%
(2) Good		57.4%	47.3%	50.0%	0.0%	47.4%	43.5%	81.8%	50.0%
(3) Fair		4.9%	5.4%	8.0%	0.0%	15.8%	8.7%	0.0%	5.2%
(4) Poor		0.0%	2.7%	0.0%	0.0%	0.0%	4.3%	0.0%	2.1%
Average		1.67	1.66	1.66	1.00	1.79	1.74	1.82	1.67

Ease of Water Billing Service: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		n=118	n=93	n=0	n=10	n=26	n=23	n=48	n=111
	n=223								
(1) High	59.2%	60.2%	55.9%	0.0%	80.0%	50.0%	60.9%	54.2%	61.3%
(2) Medium	38.6%	38.1%	40.9%	0.0%	20.0%	50.0%	39.1%	41.7%	36.0%
(3) Low	2.2%	1.7%	3.2%	0.0%	0.0%	0.0%	0.0%	4.2%	2.7%
Average	1.43	1.42	1.47	0.00	1.20	1.50	1.39	1.50	1.41

	Overall	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=60	n=109	n=50	n=1	n=19	n=21	n=11	n=95
(1) High		68.3%	51.4%	64.0%	100.0%	68.4%	66.7%	63.6%	52.6%
(2) Medium		30.0%	45.9%	34.0%	0.0%	31.6%	33.3%	36.4%	42.1%
(3) Low		1.7%	2.8%	2.0%	0.0%	0.0%	0.0%	0.0%	5.3%
Average		1.33	1.51	1.38	1.00	1.32	1.33	1.36	1.53

Crosstabulation of Results

Promoting the Village to attract visitors: Quality

	Overall <i>n</i> =149	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =77	<i>n</i> =65	<i>n</i> =0	<i>n</i> =6	<i>n</i> =23	<i>n</i> =19	<i>n</i> =37	<i>n</i> =60
(1) Excellent	15.4%	15.6%	15.4%	0.0%	0.0%	8.7%	10.5%	16.2%	20.0%
(2) Good	51.0%	53.2%	49.2%	0.0%	50.0%	43.5%	52.6%	45.9%	56.7%
(3) Fair	28.9%	27.3%	30.8%	0.0%	50.0%	34.8%	31.6%	37.8%	20.0%
(4) Poor	4.7%	3.9%	4.6%	0.0%	0.0%	13.0%	5.3%	0.0%	3.3%
Average	2.23	2.19	2.25	0.00	2.50	2.52	2.32	2.22	2.07

	Overall <i>n</i> =149	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =43	<i>n</i> =74	<i>n</i> =30	<i>n</i> =2	<i>n</i> =12	<i>n</i> =18	<i>n</i> =7	<i>n</i> =62
(1) Excellent	15.4%	9.3%	13.5%	30.0%	0.0%	8.3%	27.8%	14.3%	9.7%
(2) Good	51.0%	53.5%	50.0%	50.0%	50.0%	58.3%	33.3%	57.1%	53.2%
(3) Fair	28.9%	34.9%	29.7%	20.0%	50.0%	33.3%	27.8%	14.3%	33.9%
(4) Poor	4.7%	2.3%	6.8%	0.0%	0.0%	0.0%	11.1%	14.3%	3.2%
Average	2.23	2.30	2.30	1.90	2.50	2.25	2.22	2.29	2.31

Promoting the Village to attract visitors: Importance

	Overall <i>n</i> =202	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =106	<i>n</i> =84	<i>n</i> =0	<i>n</i> =10	<i>n</i> =27	<i>n</i> =22	<i>n</i> =46	<i>n</i> =92
(1) High	38.6%	39.6%	36.9%	0.0%	10.0%	44.4%	22.7%	41.3%	43.5%
(2) Medium	47.5%	49.1%	45.2%	0.0%	60.0%	33.3%	54.5%	47.8%	46.7%
(3) Low	13.9%	11.3%	17.9%	0.0%	30.0%	22.2%	22.7%	10.9%	9.8%
Average	1.75	1.72	1.81	0.00	2.20	1.78	2.00	1.70	1.66

	Overall <i>n</i> =202	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =56	<i>n</i> =96	<i>n</i> =46	<i>n</i> =2	<i>n</i> =17	<i>n</i> =21	<i>n</i> =11	<i>n</i> =81
(1) High	38.6%	44.6%	31.3%	47.8%	100.0%	52.9%	47.6%	45.5%	28.4%
(2) Medium	47.5%	41.1%	54.2%	41.3%	0.0%	41.2%	28.6%	27.3%	59.3%
(3) Low	13.9%	14.3%	14.6%	10.9%	0.0%	5.9%	23.8%	27.3%	12.3%
Average	1.75	1.70	1.83	1.63	1.00	1.53	1.76	1.82	1.84

Crosstabulation of Results

Overall General Services: Quality									
	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		n=116	n=92	n=0	n=9	n=28	n=23	n=49	n=107
(1) Excellent	33.0%	33.6%	33.7%	0.0%	33.3%	28.6%	17.4%	40.8%	34.6%
(2) Good	57.9%	56.9%	59.8%	0.0%	33.3%	53.6%	69.6%	53.1%	60.7%
(3) Fair	8.6%	8.6%	6.5%	0.0%	33.3%	14.3%	13.0%	6.1%	4.7%
(4) Poor	0.5%	0.9%	0.0%	0.0%	0.0%	3.6%	0.0%	0.0%	0.0%
Average	1.76	1.77	1.73	0.00	2.00	1.93	1.96	1.65	1.70
		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=59	n=111	n=47	n=2	n=17	n=22	n=11	n=95
(1) Excellent		27.1%	34.2%	36.2%	0.0%	35.3%	36.4%	18.2%	30.5%
(2) Good		67.8%	55.9%	53.2%	100.0%	47.1%	54.5%	63.6%	61.1%
(3) Fair		5.1%	9.0%	10.6%	0.0%	17.6%	4.5%	18.2%	8.4%
(4) Poor		0.0%	0.9%	0.0%	0.0%	0.0%	4.5%	0.0%	0.0%
Average		1.78	1.77	1.74	2.00	1.82	1.77	2.00	1.78
Overall General Services: Importance									
	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		n=116	n=93	n=0	n=10	n=26	n=22	n=48	n=110
(1) High	53.4%	56.0%	50.5%	0.0%	60.0%	34.6%	45.5%	56.3%	59.1%
(2) Medium	44.8%	43.1%	46.2%	0.0%	30.0%	65.4%	54.5%	39.6%	40.0%
(3) Low	1.8%	0.9%	3.2%	0.0%	10.0%	0.0%	0.0%	4.2%	0.9%
Average	1.48	1.45	1.53	0.00	1.50	1.65	1.55	1.48	1.42
		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=59	n=109	n=49	n=2	n=17	n=21	n=11	n=94
(1) High		59.3%	51.4%	51.0%	50.0%	76.5%	57.1%	45.5%	45.7%
(2) Medium		39.0%	47.7%	44.9%	50.0%	17.6%	42.9%	54.5%	51.1%
(3) Low		1.7%	0.9%	4.1%	0.0%	5.9%	0.0%	0.0%	3.2%
Average		1.42	1.50	1.53	1.50	1.29	1.43	1.55	1.57

Crosstabulation of Results

8. Please rate the performance of the Village employee(s) you interacted with during your most recent contact

Knowledgeable

	Overall <i>n</i> =94	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =48	<i>n</i> =40	<i>n</i> =0	<i>n</i> =3	<i>n</i> =15	<i>n</i> =9	<i>n</i> =24	<i>n</i> =41
(1) Excellent	59.6%	54.2%	65.0%	0.0%	66.7%	53.3%	33.3%	37.5%	78.0%
(2) Good	30.9%	35.4%	27.5%	0.0%	33.3%	33.3%	44.4%	41.7%	22.0%
(3) Fair	8.5%	8.3%	7.5%	0.0%	0.0%	6.7%	22.2%	20.8%	0.0%
(4) Poor	1.1%	2.1%	0.0%	0.0%	0.0%	6.7%	0.0%	0.0%	0.0%
Average	1.51	1.58	1.43	0.00	1.33	1.67	1.89	1.83	1.22

	Overall <i>n</i> =94	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =24	<i>n</i> =51	<i>n</i> =16	<i>n</i> =1	<i>n</i> =13	<i>n</i> =20	<i>n</i> =8	<i>n</i> =50
(1) Excellent	59.6%	58.3%	60.8%	50.0%	0.0%	61.5%	50.0%	50.0%	64.0%
(2) Good	30.9%	41.7%	25.5%	37.5%	0.0%	38.5%	35.0%	50.0%	26.0%
(3) Fair	8.5%	0.0%	11.8%	12.5%	100.0%	0.0%	10.0%	0.0%	10.0%
(4) Poor	1.1%	0.0%	2.0%	0.0%	0.0%	0.0%	5.0%	0.0%	0.0%
Average	1.51	1.42	1.55	1.63	3.00	1.38	1.70	1.50	1.46

Responsive

	Overall <i>n</i> =96	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =49	<i>n</i> =42	<i>n</i> =0	<i>n</i> =3	<i>n</i> =15	<i>n</i> =11	<i>n</i> =24	<i>n</i> =42
(1) Excellent	56.3%	53.1%	61.9%	0.0%	66.7%	46.7%	18.2%	41.7%	76.2%
(2) Good	30.2%	32.7%	26.2%	0.0%	33.3%	40.0%	54.5%	33.3%	19.0%
(3) Fair	10.4%	12.2%	7.1%	0.0%	0.0%	13.3%	18.2%	20.8%	2.4%
(4) Poor	3.1%	2.0%	4.8%	0.0%	0.0%	0.0%	9.1%	4.2%	2.4%
Average	1.60	1.63	1.55	0.00	1.33	1.67	2.18	1.88	1.31

	Overall <i>n</i> =96	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =23	<i>n</i> =52	<i>n</i> =19	<i>n</i> =1	<i>n</i> =12	<i>n</i> =20	<i>n</i> =9	<i>n</i> =52
(1) Excellent	56.3%	65.2%	55.8%	42.1%	0.0%	58.3%	50.0%	44.4%	59.6%
(2) Good	30.2%	34.8%	28.8%	31.6%	0.0%	41.7%	35.0%	44.4%	25.0%
(3) Fair	10.4%	0.0%	11.5%	21.1%	100.0%	0.0%	15.0%	0.0%	11.5%
(4) Poor	3.1%	0.0%	3.8%	5.3%	0.0%	0.0%	0.0%	11.1%	3.8%
Average	1.60	1.35	1.63	1.89	3.00	1.42	1.65	1.78	1.60

Crosstabulation of Results

Courteous										
	Overall	Gender		Age						
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65	
		n=50	n=42	n=0	n=3	n=15	n=11	n=24	n=43	
(1) Excellent	61.9%	54.0%	71.4%	0.0%	100.0%	46.7%	36.4%	50.0%	76.7%	
(2) Good	32.0%	40.0%	23.8%	0.0%	0.0%	53.3%	45.5%	41.7%	18.6%	
(3) Fair	3.1%	2.0%	2.4%	0.0%	0.0%	0.0%	18.2%	4.2%	0.0%	
(4) Poor	3.1%	4.0%	2.4%	0.0%	0.0%	0.0%	0.0%	4.2%	4.7%	
Average	1.47	1.56	1.36	0.00	1.00	1.53	1.82	1.63	1.33	
		Location			Residency					
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15	
		n=24	n=52	n=19	n=1	n=13	n=20	n=9	n=52	
(1) Excellent		62.5%	63.5%	52.6%	0.0%	61.5%	55.0%	44.4%	67.3%	
(2) Good		37.5%	28.8%	36.8%	100.0%	38.5%	40.0%	33.3%	26.9%	
(3) Fair		0.0%	3.8%	5.3%	0.0%	0.0%	5.0%	0.0%	3.8%	
(4) Poor		0.0%	3.8%	5.3%	0.0%	0.0%	0.0%	22.2%	1.9%	
Average		1.38	1.48	1.63	2.00	1.38	1.50	2.00	1.40	
Overall										
	Overall	Gender		Age						
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65	
		n=48	n=42	n=0	n=3	n=15	n=11	n=23	n=42	
(1) Excellent	58.9%	56.3%	64.3%	0.0%	66.7%	53.3%	18.2%	43.5%	78.6%	
(2) Good	30.5%	33.3%	26.2%	0.0%	33.3%	33.3%	54.5%	43.5%	16.7%	
(3) Fair	9.5%	8.3%	9.5%	0.0%	0.0%	13.3%	27.3%	13.0%	2.4%	
(4) Poor	1.1%	2.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	2.4%	
Average	1.53	1.56	1.45	0.00	1.33	1.60	2.09	1.70	1.29	
		Location			Residency					
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15	
		n=23	n=52	n=18	n=1	n=12	n=20	n=9	n=51	
(1) Excellent		69.6%	55.8%	50.0%	0.0%	75.0%	50.0%	44.4%	60.8%	
(2) Good		30.4%	30.8%	33.3%	100.0%	25.0%	35.0%	33.3%	29.4%	
(3) Fair		0.0%	11.5%	16.7%	0.0%	0.0%	15.0%	11.1%	9.8%	
(4) Poor		0.0%	1.9%	0.0%	0.0%	0.0%	0.0%	11.1%	0.0%	
Average		1.30	1.60	1.67	2.00	1.25	1.65	1.89	1.49	

Crosstabulation of Results

9. How likely are you to recommend living in Algonquin to someone who asks?

	Overall <i>n</i> =129	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =62	<i>n</i> =59	<i>n</i> =0	<i>n</i> =6	<i>n</i> =17	<i>n</i> =13	<i>n</i> =30	<i>n</i> =59
(1) Very Likely	50.4%	53.2%	52.5%	0.0%	50.0%	52.9%	23.1%	56.7%	52.5%
(2) Likely	37.2%	38.7%	33.9%	0.0%	50.0%	41.2%	38.5%	33.3%	35.6%
(3) Neither Likely nor Unlikely	9.3%	6.5%	8.5%	0.0%	0.0%	0.0%	38.5%	3.3%	10.2%
(4) Unlikely	1.6%	0.0%	3.4%	0.0%	0.0%	0.0%	0.0%	6.7%	0.0%
(5) Very Unlikely	1.6%	1.6%	1.7%	0.0%	0.0%	5.9%	0.0%	0.0%	1.7%
Average	1.67	1.58	1.68	0.00	1.50	1.65	2.15	1.60	1.63

	Overall <i>n</i> =129	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =31	<i>n</i> =70	<i>n</i> =25	<i>n</i> =2	<i>n</i> =17	<i>n</i> =22	<i>n</i> =9	<i>n</i> =77
(1) Very Likely	50.4%	48.4%	52.9%	48.0%	100.0%	64.7%	54.5%	33.3%	46.8%
(2) Likely	37.2%	41.9%	32.9%	40.0%	0.0%	35.3%	31.8%	55.6%	37.7%
(3) Neither Likely nor Unlikely	9.3%	3.2%	11.4%	12.0%	0.0%	0.0%	9.1%	11.1%	11.7%
(4) Unlikely	1.6%	3.2%	1.4%	0.0%	0.0%	0.0%	0.0%	0.0%	2.6%
(5) Very Unlikely	1.6%	3.2%	1.4%	0.0%	0.0%	0.0%	4.5%	0.0%	1.3%
Average	1.67	1.71	1.66	1.64	1.00	1.35	1.68	1.78	1.74



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Service Measure Rankings

Quality of Life Rankings

Quality Rating	2022 Rank6	2023 Rank	2024 Rank	2025 Rank	2025 Value
Your neighborhood as a place to live	1	2	1	1	1.52
Algonquin as a place to live	2	1	2	2	1.53
Algonquin as a place to raise children	T5	T7	3	3	1.57
Shopping opportunities	T17	T13	4	4	1.60
Cleanliness of Algonquin	3	3	5	5	1.64
Overall appearance of Algonquin	6	4	6	6	1.65
Algonquin compared to other communities in the area	T5	T7	7	7	1.75
Availability of paths and walking trails	T9	9	8	8	1.81
Quality of overall natural environment in Algonquin	11	10	11	9	1.82
Overall quality of businesses and services in Algonquin	T9	8	10	T11	1.83
Overall image or reputation of Algonquin	7	T7	9	T11	1.83
Ease of walking in Algonquin	10	16	12	12	1.94
Overall quality of new development in Algonquin	T17	T13	13	13	1.96
Overall direction that Algonquin is taking	14	11	T16	14	2.02
Recreational opportunities	15	17	19	15	2.04
Ease of bicycle travel in Algonquin	13	15	17	16	2.06
Variety of housing options	12	14	T16	17	2.10
Opportunities to participate in social events and activities	19	19	18	18	2.14
Ease of car travel in Algonquin	20	20	20	19	2.19
Algonquin as a place to work	18	18	14	20	2.21
Value of services for the taxes paid to the Village of Algonquin	22	21	22	21	2.47
Traffic flow on major streets	23	23	23	22	2.60
Employment opportunities	21	22	21	23	2.62

Each Quality of Life area is ranked by their Quality rating score. The service areas are ordered by their current year ranking. For example, "Your neighborhood as a place to live" is listed first because it ranked first. Next to the current year's ranking is the actual value of the responses.

Service Measure Rankings

Quality and Importance Rankings

Quality Rating	2023 Rank4	2024 Rank	2025 Rank	2025 Value
911 services	1	1	1	1.43
Garbage collection	4	2	2	1.51
Quality of Village parks	T10	T8	T4	1.55
Recycling	3	T4	T4	1.55
Park maintenance	T8	11	5	1.59
Responding to citizen calls	2	T4	6	1.60
Online payment options	6	5	7	1.61
Ease of water billing services	5	T8	8	1.67
Crime prevention	12	9	9	1.71
Yard waste collection	11	6	T11	1.74
Preservation of natural areas	T16	T18	T11	1.74
Overall Police Services	T10	14	T13	1.75
Village newsletter	T8	10	T13	1.75
Overall General Services	13	15	14	1.76
Public property beautification	19	T20	T16	1.78
Urban forestry program	18	22	T16	1.78
Public property maintenance	T16	16	17	1.79
Algonquin e-News	14	T13	18	1.83
Pedestrian and bicycle paths	21	T13	19	1.84
Snow/ice removal	T29	25	T21	1.85
Sewer services	22	T18	T21	1.85
Overall Parks and Recreation	23	T27	T23	1.87
Overall Public Works	20	23	T23	1.87
Website	17	T20	24	1.88
Patrol services	27	30	25	1.95
Tree trimming	T36	34	26	1.97
Stormwater drainage	T26	21	T29	1.98
Street maintenance	39	T33	T29	1.98
Special events	24	T33	T29	1.98
Street sweeping	T31	T27	30	2.01
Overall Community Development	37	28	31	2.02
Recreation programs	33	37	T33	2.05
Social media	T26	29	T33	2.05
Ease/efficiency of obtaining permits	T29	24	34	2.07
Economic development	T36	31	35	2.08
Street lighting	32	35	T39	2.09
Street improvement	T43	36	T39	2.09
Traffic enforcement	40	T43	T39	2.09
Recreation facilities	T31	39	T39	2.09
Land use, planning/zoning	41	38	40	2.12
Sidewalk maintenance	44	T41	41	2.14
Promoting Village to visitors	T36	T41	42	2.23
Code enforcement	T43	44	43	2.27
Swimming Pool Facility	38	T43	44	2.28
Drinking water	45	45	45	2.35

Importance Rating	2023 Rank	2024 Rank	2025 Rank	2025 Value
911 services	1	1	1	1.08
Drinking water	T6	T4	2	1.10
Snow/ice removal	T4	5	3	1.11
Crime prevention	T4	T4	T5	1.15
Website	T4	T4	T5	1.15
Garbage collection	8	8	6	1.17
Street maintenance	10	10	T8	1.18
Overall Police Services	T6	6	T8	1.18
Responding to citizen calls	7	7	9	1.20
Yard waste collection	T15	T13	10	1.24
Sewer services	12	T13	T12	1.25
Recycling	9	9	T12	1.25
Stormwater drainage	16	16	13	1.26
Recreation programs	T20	19	T15	1.34
Street lighting	11	T13	T15	1.34
Street improvement	T15	15	T18	1.37
Quality of Village parks	T20	23	T18	1.37
Overall Public Works	17	17	T18	1.37
Patrol services	T15	14	19	1.38
Overall Community Development	T25	18	T21	1.40
Economic development	23	20	T21	1.40
Ease of water billing services	T20	26	T23	1.43
Preservation of natural areas	21	T22	T23	1.43
Sidewalk maintenance	T27	27	24	1.46
Land use, planning/zoning	T27	T22	25	1.47
Overall General Services	22	T25	26	1.48
Overall Parks and Recreation	29	T30	27	1.49
Code enforcement	T32	T25	T29	1.50
Public property maintenance	T25	T30	T29	1.50
Online payment options	33	33	T31	1.55
Pedestrian and bicycle paths	30	32	T31	1.55
Ease/efficiency of obtaining permits	28	T30	T33	1.57
Traffic enforcement	34	31	T33	1.57
Recreation facilities	T37	35	34	1.62
Public property beautification	T32	34	35	1.64
Village newsletter	41	37	36	1.69
Tree trimming	T37	36	37	1.70
Park maintenance	40	38	38	1.71
Special events	42	42	39	1.72
Urban forestry program	T37	39	40	1.73
Street sweeping	39	40	41	1.74
Promoting Village to visitors	38	41	42	1.75
Swimming Pool Facility	43	43	43	1.77
Algonquin e-News	44	44	44	1.83
Social media	45	45	45	2.03

Survey Instrument

2025 Algonquin Community Survey – Page 1

Please complete the 2025 Community Survey if you are an adult (anyone 18 years or older) in your household. Please circle the response that best describes your opinion for each question. Responses are anonymous and will be reported in aggregate form only. Please complete and return the questionnaire by October 24, 2025. Thank you for your assistance!

Residents can either scan the QR code on the front or visit www.algonquin.org/2025Survey to complete your survey online using the provided Online Identification Number from the mailing label.

1. Please indicate how you would describe the following quality of life measures in Algonquin:

	Excellent	Good	Fair	Poor	Don't Know
Algonquin as a place to live	1	2	3	4	N
Your neighborhood as a place to live	1	2	3	4	N
Algonquin as a place to raise children	1	2	3	4	N
Algonquin as a place to work	1	2	3	4	N
Algonquin compared to other communities in the area	1	2	3	4	N
Overall appearance of Algonquin	1	2	3	4	N
Cleanliness of Algonquin	1	2	3	4	N
Overall quality of new development in Algonquin	1	2	3	4	N
Variety of housing options	1	2	3	4	N
Overall quality of businesses and services in Algonquin	1	2	3	4	N
Shopping opportunities	1	2	3	4	N
Recreational opportunities	1	2	3	4	N
Employment opportunities	1	2	3	4	N
Opportunities to participate in social events and activities	1	2	3	4	N
Ease of car travel in Algonquin	1	2	3	4	N
Ease of bicycle travel in Algonquin	1	2	3	4	N
Ease of walking in Algonquin	1	2	3	4	N
Availability of paths and walking trails	1	2	3	4	N
Traffic flow on major streets	1	2	3	4	N
Quality of overall natural environment in Algonquin	1	2	3	4	N
Value of services for the taxes paid to the Village of Algonquin	1	2	3	4	N
Overall direction that Algonquin is taking	1	2	3	4	N
Overall image or reputation of Algonquin	1	2	3	4	N

2. To what degree, if at all, are run-down buildings, weed lots, or junk vehicles a problem in Algonquin?

☐ Not a problem ☐ Minor problem ☐ Moderate problem ☐ Major problem ☐ Don't know

3. Please rate how safe you feel:

	Very Safe	Somewhat Safe	Neither Safe nor Unsafe	Somewhat Unsafe	Very Unsafe	Don't Know
In your neighborhood during the day	1	2	3	4	5	N
In your neighborhood after dark	1	2	3	4	5	N

4. The following section lists specific services provided by the Village. Please rate both the quality and importance of the Village service by circling your answer for each specific service statement.

	Please rate the quality of this service					Please rate the level of importance that this service be provided			
Police/Public Safety	Excellent	Good	Fair	Poor	Don't Know	High	Medium	Low	Don't Know
Crime prevention	1	2	3	4	N	1	2	3	N
Patrol services	1	2	3	4	N	1	2	3	N
Traffic enforcement	1	2	3	4	N	1	2	3	N
911 services	1	2	3	4	N	1	2	3	N
Responding to citizen calls	1	2	3	4	N	1	2	3	N
Overall Police services	1	2	3	4	N	1	2	3	N

2025 Algonquin Community Survey – Page 2

	Please rate the quality of this service					Please rate the level of importance that this service be provided			
Public Works/Infrastructure	Excellent	Good	Fair	Poor	Don't Know	High	Medium	Low	Don't Know
Street maintenance	1	2	3	4	N	1	2	3	N
Street improvement	1	2	3	4	N	1	2	3	N
Street sweeping	1	2	3	4	N	1	2	3	N
Street lighting	1	2	3	4	N	1	2	3	N
Snow/ice removal	1	2	3	4	N	1	2	3	N
Sidewalk maintenance	1	2	3	4	N	1	2	3	N
Storm water drainage	1	2	3	4	N	1	2	3	N
Drinking water	1	2	3	4	N	1	2	3	N
Sewer services	1	2	3	4	N	1	2	3	N
Urban forestry program	1	2	3	4	N	1	2	3	N
Tree trimming	1	2	3	4	N	1	2	3	N
Pedestrian & bicycle paths	1	2	3	4	N	1	2	3	N
Public property maintenance	1	2	3	4	N	1	2	3	N
Public property beautification	1	2	3	4	N	1	2	3	N
Overall Public Works	1	2	3	4	N	1	2	3	N

	Excellent	Good	Fair	Poor	Don't Know	High	Medium	Low	Don't Know
Parks/Recreation									
Quality of Village parks	1	2	3	4	N	1	2	3	N
Parks maintenance	1	2	3	4	N	1	2	3	N
Recreation programs	1	2	3	4	N	1	2	3	N
Special Events	1	2	3	4	N	1	2	3	N
Recreation facilities	1	2	3	4	N	1	2	3	N
Preservation of natural areas (open space, wetlands, etc.)	1	2	3	4	N	1	2	3	N
Swimming pool facility	1	2	3	4	N	1	2	3	N
Overall Parks/Recreation	1	2	3	4	N	1	2	3	N

	Excellent	Good	Fair	Poor	Don't Know	High	Medium	Low	Don't Know
Community Development									
Land use, planning/zoning	1	2	3	4	N	1	2	3	N
Code enforcement (weeds, property maintenance, etc.)	1	2	3	4	N	1	2	3	N
Economic development	1	2	3	4	N	1	2	3	N
Ease & efficiency of obtaining permits	1	2	3	4	N	1	2	3	N
Overall Community Development	1	2	3	4	N	1	2	3	N

	Excellent	Good	Fair	Poor	Don't Know	High	Medium	Low	Don't Know
General Services									
Online payment options	1	2	3	4	N	1	2	3	N
Website (www.algonquin.org)	1	2	3	4	N	1	2	3	N
Village Newsletter	1	2	3	4	N	1	2	3	N
Algonquin e-News	1	2	3	4	N	1	2	3	N
Social Media (Facebook, Nextdoor, etc.)	1	2	3	4	N	1	2	3	N
Garbage collection	1	2	3	4	N	1	2	3	N
Recycling	1	2	3	4	N	1	2	3	N
Yard waste collection	1	2	3	4	N	1	2	3	N
Ease of water billing services	1	2	3	4	N	1	2	3	N
Promoting the Village to attract visitors	1	2	3	4	N	1	2	3	N
Overall General Services	1	2	3	4	N	1	2	3	N

Survey Instrument

2025 Algonquin Community Survey – Page 3

5. Have you had any in-person, phone, or email contact with an employee of the Village of Algonquin within the last 12 months (including police, counter staff, inspectors, or any others)?

☐ Yes → Go to #8

☐ No → Go to #9

☐ Don't know → Go to #9

6. Please rate the performance of the Village employee(s) you interacted with during your most recent contact?

	Excellent	Good	Fair	Poor	Don't Know
Knowledgeable	1	2	3	4	N
Responsive	1	2	3	4	N
Courteous	1	2	3	4	N
Overall	1	2	3	4	N

7. Please indicate how likely or unlikely you are to do each of the following:

	Very Likely	Likely	Neither Likely or Unlikely	Unlikely	Very Unlikely	Don't Know
Recommend living in Algonquin to someone who asks	1	2	3	4	5	N
Remain in Algonquin for the next five years	1	2	3	4	5	N

8. How long have you been a resident of Algonquin?

☐ Less than 1 year

☐ 1 – 5 years

☐ 6 – 10 years

☐ 11 – 15 years

☐ Over 15 years

9. In what type of home do you currently live?

☐ Single family house

☐ Townhome/Duplex

☐ Condominium/Apartment

☐ Other

10. Please indicate your current housing status.

☐ Own

☐ Rent

11. Do any children age 17 or under live in your household?

☐ Yes

☐ No

12. Are you or any other member/s of your household aged 65 or older?

☐ Yes

☐ No

13. Please indicate your age.

☐ 18 - 25

☐ 26 – 35

☐ 36 – 45

☐ 46 – 55

☐ 56 – 65

☐ Over 65

14. Please indicate your gender.

☐ Male

☐ Female

☐ Prefer not to answer

15. In what area of Algonquin do you reside?

☐ East of the Fox River

☐ West of the Fox River, East of Randall Road

☐ West of Randall Road

Please explain your answers for the questions above or leave any suggestions for future goals for the Village of Algonquin, indicate below. (Please note Village services do not include schools, fire department, or library.)

Please return the completed questionnaire by October 24, 2025. Postage is pre-paid; just make sure the "Return to" side of this form is facing up prior to mailing. You may also drop off at Ganek Municipal Center, 2200 Harnish Drive. Thank you for participating!



VILLAGE OF ALGONQUIN
2200 HARNISH DRIVE
ALGONQUIN, IL 60102

PRE-SORTED
Standard
U.S. Postage
PAID
Algonquin, Illinois
Permit No. 33

Please remove or black out label to remain anonymous.

Algonquin Community Survey

Dear Resident:

Your household has been selected at random to participate in a project that will help shape the future of Algonquin. You are one of approximately 1,750 residents chosen to provide valuable insights.

The 2025 Community Survey results will aid the Village Board in decision-making and serve as a benchmark for future evaluations of our community's evolving needs. Your participation is crucial.

Survey Participation Options:

- **Online:** You can complete the survey online at www.algonquin.org/2025Survey using the Online Identification Number on your mailing label.
- **Print:** A paper version of the survey is included for those who prefer or require a physical copy. It has pre-paid postage attached and can be returned to the Ganek Municipal Center, 2200 Harnish Drive, Algonquin, Illinois 60102.

If you need assistance completing the survey, please contact us at 847-658-5534.

Please complete and return the survey by **October 24, 2025**. Your responses are confidential and will be reported only in aggregate form.

Thank you for your interest and involvement in this project. We look forward to your participation in shaping the future of Algonquin!

Sincerely,

Debby Sosine
Village President

Tim Schloneger
Village Manager

Please Tape Your
Completed Form Closed

Return to:

VILLAGE OF ALGONQUIN
2200 HARNISH DRIVE
ALGONQUIN, IL 60102

POSTAGE WILL BE PAID BY ADDRESSEE