THE VILLAGE OF
ALGONQUIN
ILLINOIS

Algonquin Community Survey 2018
Report of Results

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Background

This report consists of the results from the seventh annual Algonquin Community Survey which was conducted in 2018. Goals of the survey are to evaluate municipal services and resident's perceptions of the community, identify trends, and develop strategies for future service delivery. Project information and historic reports are available at www.algonquin.org/survey.

Project Summary

In September 2018, the Algonquin Community Survey was sent to randomly selected households in the community. Village staff was responsible for designing, administering, tabulating, and reporting the results of the Algonquin Community Survey. All Village department heads were given an opportunity to review draft versions of the survey and make suggestions on changes to be made. Every year, the Algonquin Community Survey instrument is reviewed and evaluated to determine any necessary modifications in the survey format needed to accurately capture resident opinions, while maintaining its integrity for meaningful year-to-year analysis.

The three-page survey was mailed to 1,500 randomly selected households on September 24, 2018. households were given 22 days to complete and return the survey. During the fall months of 2018, staff entered raw data into Microsoft Excel. Following entry into Excel, data was analyzed and various cross-tabulations were performed. Cross-tabulations allow users the ability to "drill down" within the results to see how certain segments of the population responded. For example, results can be broken down by age, gender, location of household, and length of residency. This information is useful in identifying underlying trends.

Sample

This survey included a random sample of 1,500 households. The Village's water/sewer utility billing database and listing of all multi-family residential units were used to generate this sample.

Margin of Error

The Algonquin Community Survey was conducted with a 90% confidence level and a margin of error of 6%, plus or minus. Based on the survey responses received, 90% of the time, the results of a survey should differ by not more than 6% in either direction from what would have been obtained by surveying all households in Algonquin's population base.

Report

This report summarizes the results for each question in the survey and reports on any variances in attitude or perception where significant among demographic subgroups. This survey also reports year-to-year comparisons to help identify trends and changes.

Sample Distribution and Response Rate
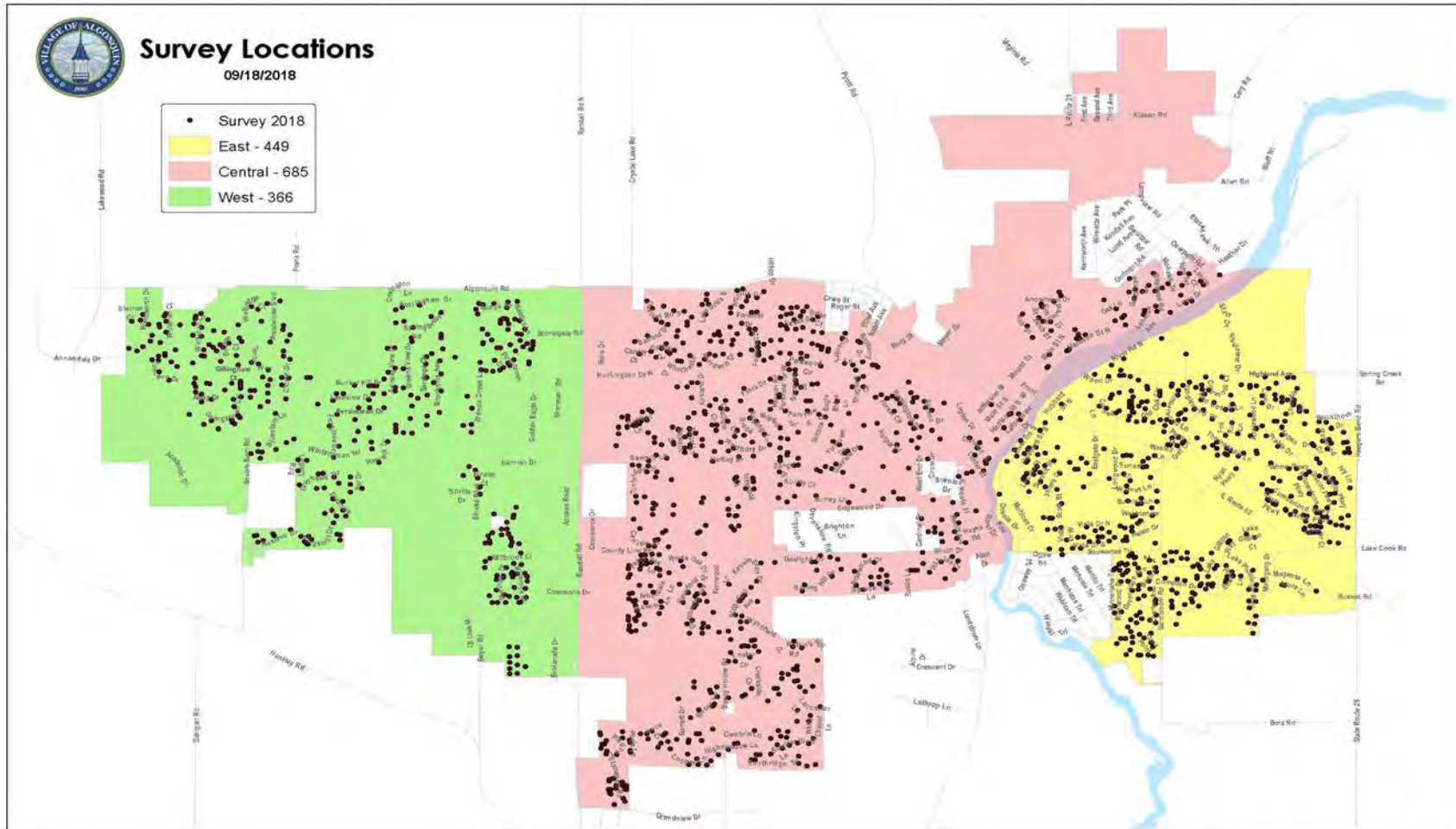
Of the 1,500 surveys distributed, 210 were returned for a 14.0% overall response rate. Further delineating response rate by geography, households East of the Fox River had a 14.9% response rate, households west of the Fox River and east of Randall Road had a 15.0% response rate, and households west of Randall Road had a 10.7% response rate. One respondent did not indicate in what area of Algonquin they resided.

Executive Summary

Quality of Life

The Village of Algonquin earns its reputation as the "Gem of the Fox River Valley" by providing quality services and amenities to the community. This category asks residents to evaluate the overall quality and image of Algonquin, as well as Algonquin as a place to live, work, and play. **The top rated measure in this category is Your Neighborhood as a Place to Live**, **receiving a positive (Good or Excellent) rating of 90.7% by respondents**. The next top two rated measures are: Algonquin as a Place to Raise Children (87.7%) and Algonquin as a Place to Live (86.8%).

This year, the bottom most rated measures in this category are: Traffic Flow on Major Streets (33.3%), Value of Services for the Taxes Paid to the Village of Algonquin (43.1%), and Employment Opportunities (44.6%).

Public Safety

Ensuring public safety is one of the most critical charges of municipal government. The results of the Algonquin Community Survey indicate the vast majority of Algonquin residents feel safe in their neighborhoods. **The top rated measure in this category is 911 Services (94.0%)**. The next top two rated measures are: Crime Prevention (90.6%) and Overall Police Services (88.3%).

This year, the bottom most rated measures are: Traffic Enforcement (70.5%) and Patrol Services (76.9%).

Public Works/Infrastructure

Residents were asked to rate the quality of Public Works and infrastructure-related services in Algonquin. **The top rated measure in this category is Public Property Maintenance (84.7%)**. The following top two rated measures are: Urban Forestry Program (80.3%) and Sewer Services (78.9%).

The bottom most rated measures in this category are: Street Improvement (60.3%), Sidewalk Maintenance (64.1%), and Street Maintenance (65.3%).

The Village of Algonquin has 256 miles of municipality-owned and maintained streets, 22 park sites, 165 miles of water mains, and 137 miles of sanitary sewer.

Parks/Recreation

Parks and recreational services add to the high quality of life that Algonquin residents enjoy. **The top rated measure in this category is Quality of Village Parks (85.4%)**. The following top two rated measures are: Parks Maintenance (84.5%) and Preservation of Natural Areas (82.8%).

The bottom rated measures in this category are: Swimming Pool Facility (69.9%), Recreation Programs (71.8%), and Recreation Facilities (72.4%).

The Village of Algonquin owns and maintains all parks within the Village limits. Algonquin Recreation provides activity programs and special events at these parks and other facilities, including Historic Village Hall and the Lions-Armstrong Memorial Pool. Additionally, Dundee Township Park District, Huntley Park District, and Barrington Hills Park District serve portions of Algonquin.

Community Development

The Community Development Department is responsible for planning/zoning, building permitting, economic development, and code enforcement. **The top rated measures in this category are Ease/Efficiency of Obtaining Permits (79.7%)**. The next top two rated measures are: Overall Community Development (69.6.5%) and Economic Development (65.7%).

The bottom most rated measures are Economic Development (64.1%) and Code Enforcement (66.1%).

In calendar year 2017, the Community Development Department issued 2,710 building permits. In 2018, 3,163 building permits were issued by the department.

General Services

This section of the Algonquin Community Survey asked respondents to evaluate services and programs ranging from the Village newsletter to promoting the Village to attract visitors. **The top rated measure in this category is Online Payment Options (92.1%)**. The next top two rated measures are: Ease of Water Billing Services (92.7%) and Recycling (90.0%).

The bottom most rated measures are Promoting Village to Attract Visitors (66.7%), Social Media (78.4%), and Yard Waste Collection (79.9%).

Customer Service

Overall, employee interaction was rated mostly Excellent or Good in all three evaluation categories: knowledgeable (89.4%), responsive (85.0%), and courteous (88.2%). **Overall, 86.5% residents rated their interactions with Village employees as positive.**

Quality of Life in Algonquin

Measure	Excellent	Good	Fair	Poor
Algonquin as a place to live	37.7%	49.0%	11.8%	
Your neighborhood as a place to live	48.8%	42.0%	5.9%	
Algonquin as a place to raise children	41.5%	46.2%	11.7%	
Algonquin as a place to work	18.9%	41.4%	27.0%	12.6%
Algonquin compared to other communities in the area	32.4%	49.2%	15.7%	
Overall appearance of Algonquin	27.7%	50.5%	18.4%	

Legend: ■ Excellent ■ Good ■ Fair ■ Poor
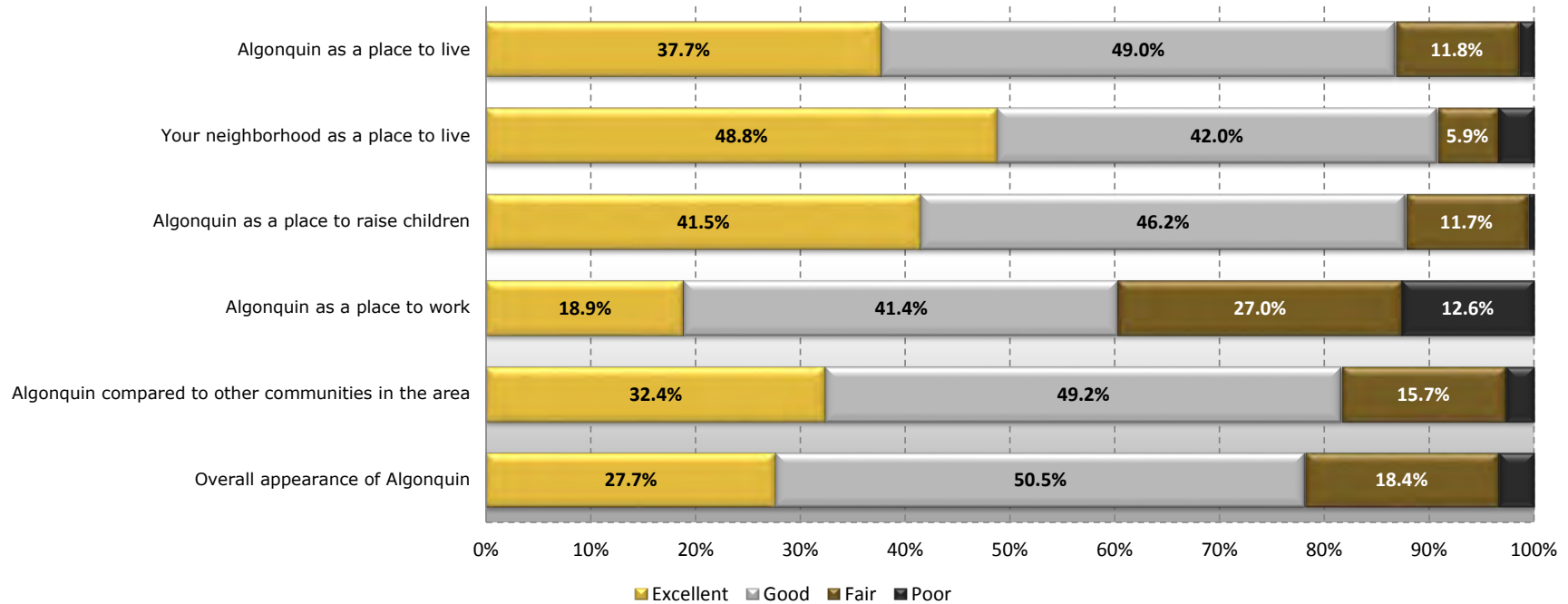
The above chart illustrates the first of four charts that quantify perceptions of quality of life in Algonquin. The term "positive" will be used as a combination of both "excellent" and "good" ratings. **86.7% of respondents rated Algonquin positively as a Place to Live**. In 2017, 93.3% of respondents rated this measure positively.

An area of concern is Algonquin as a Place to Work, which received a significant number of Fair (27.0%) and Poor (12.6%) ratings. This measure also received a significant number of Fair (29.9%) and Poor (11.1%) ratings in 2017.

However, the biggest change from 2017 to 2018, in this section, is Overall appearance of Algonquin (-7.4%), a decrease from 2017.

Quality of Life in Algonquin (Part 2)

	Excellent	Good	Fair	Poor
Cleanliness of Algonquin	31.5%	51.7%	15.3%	
Overall quality of new development in Algonquin	21.6%	48.6%	23.2%	6.5%
Variety of housing options	25.1%	53.6%	17.5%	3.8%
Overall quality of businesses and services in Algonquin	28.9%	47.8%	21.9%	1.5%
Shopping opportunities	46.8%	39.0%	11.7%	2.4%
Recreational opportunities	20.2%	47.0%	24.6%	8.2%
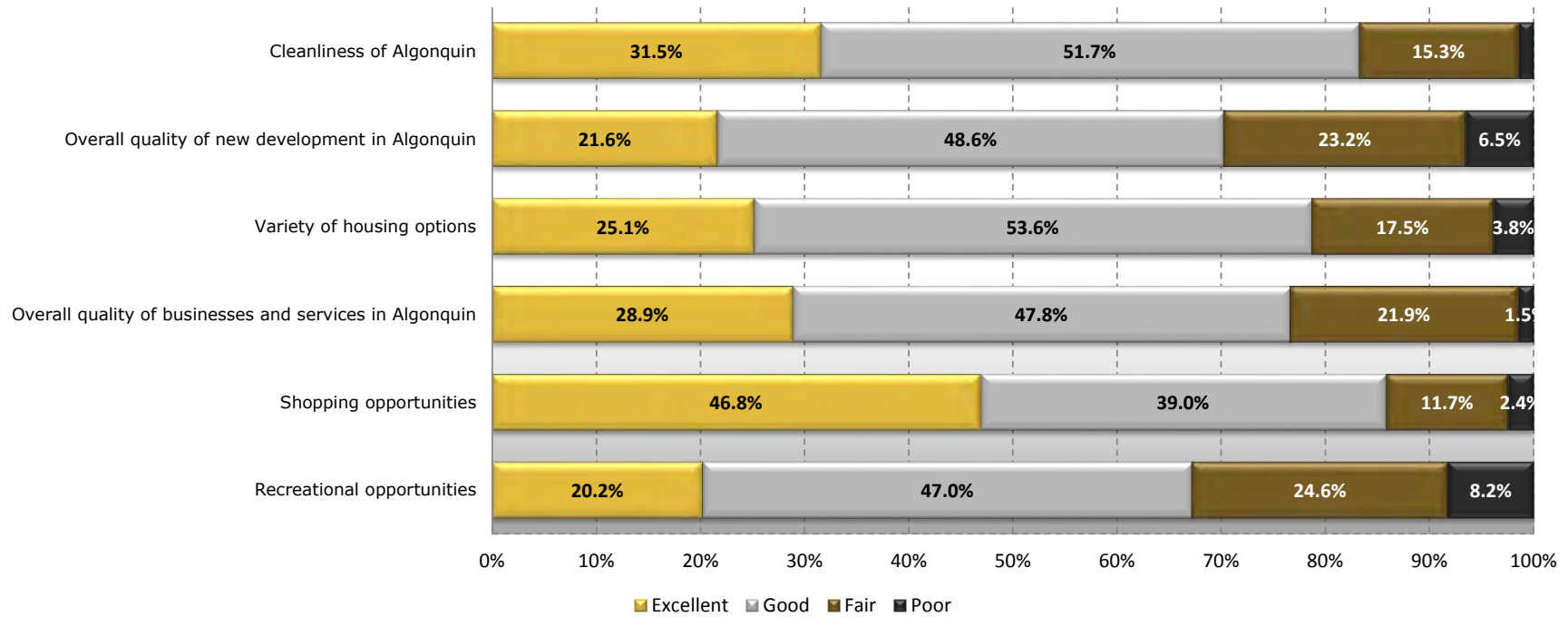
The above chart illustrates the second of four charts that quantify perceptions of quality of life in Algonquin. **85.8% of respondents rated the Shopping Opportunities as positive**. In 2017, of 84.5% respondents rated this measure positively.

An area of concern is Recreational Opportunities, which received a significant number of Fair (24.6%) and Poor (8.2%) ratings. This measure also received a significant number of Fair (24.9%) and Poor (11.2%) ratings in 2017.

The biggest change from 2017 to 2018, in this section, is Cleanliness of Algonquin (-7.0%), a decrease from 2017.

Quality of Life in Algonquin (Part 3)

	Excellent	Good	Fair	Poor
Employment opportunities	10.9%	33.7%	39.6%	15.8%
Opportunities to participate in social events and activities	20.0%	47.4%	27.4%	5.1%
Ease of car travel in Algonquin	12.4%	35.8%	35.3%	16.4%
Ease of bicycle travel in Algonquin	21.8%	40.1%	25.4%	12.7%
Ease of walking in Algonquin	23.2%	45.3%	21.6%	10.0%
Availability of paths and walking trails	26.6%	44.8%	22.9%	5.7%
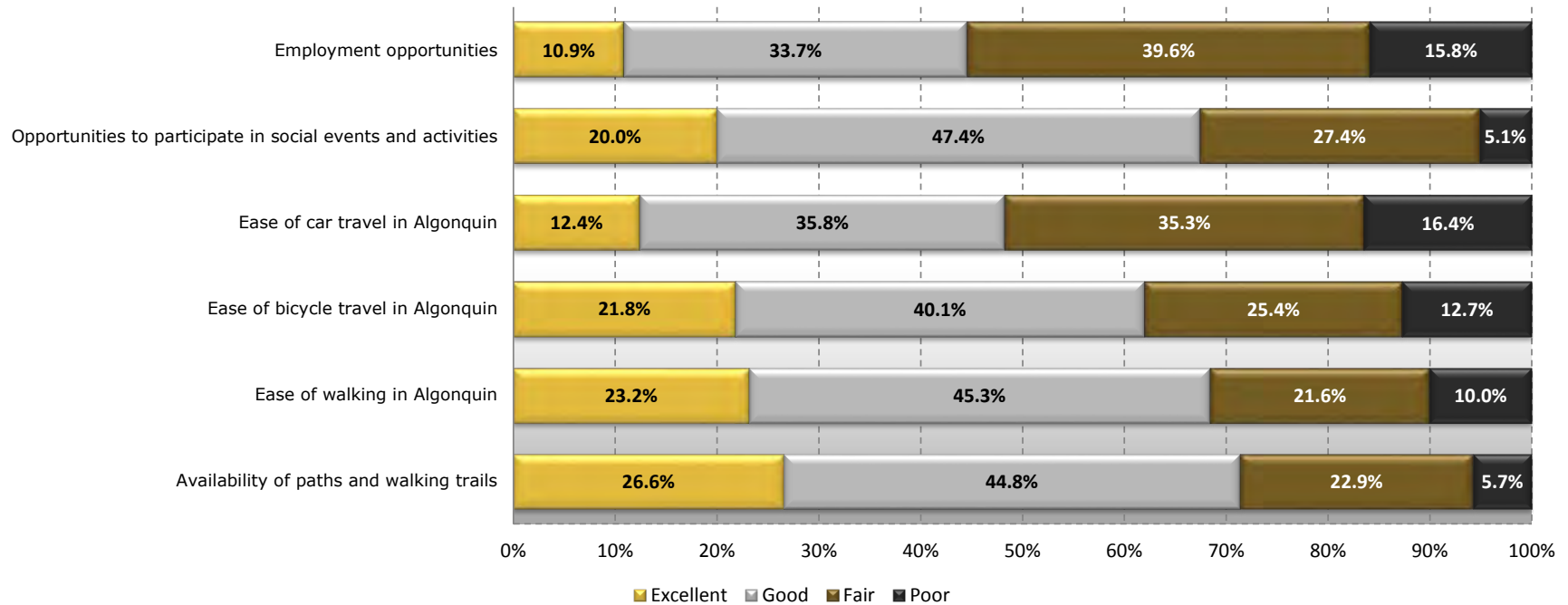
The above chart illustrates the third of four charts that quantify perceptions of quality of life in Algonquin. **71.4% of respondents rated the Availability of Paths and Walking Trails positively**. In 2017, 72.1% of respondents rated this measure positively.

An area of concern is Employment Opportunities, which received a significant number of Fair (39.6%) and Poor (15.8%) ratings. This measure also received a significant number of Fair (42.2%) and Poor (17.7%) ratings in 2017.

The biggest change form 2017 to 2018, in this section, is Employment opportunities (+4.5%), an increase from 2017.

Quality of Life in Algonquin (Part 4)

Traffic flow on major streets: Excellent 4.4%, Good 28.9%, Fair 38.7%, Poor 27.9%

Quality of overall natural environment in Algonquin: Excellent 24.0%, Good 53.4%, Fair 20.1%

Value of services for the taxes paid to the Village of Algonquin: Excellent 14.7%, Good 28.4%, Fair 36.0%, Poor 20.8%

Overall direction that Algonquin is taking: Excellent 21.6%, Good 49.7%, Fair 22.7%, Poor 5.9%

Overall image or reputation of Algonquin: Excellent 25.6%, Good 51.8%, Fair 20.0%

Legend: ■ Excellent □ Good ■ Fair ■ Poor

The above chart illustrates the last of four charts that quantify perceptions of quality of life in Algonquin. **77.4% of respondents rated the Overall image or reputation of Algonquin as positive.** In 2017, 79.2% of respondents rated this measure positively.

An area of concern is Traffic Flow on Major Streets, which received a significant number of Fair (38.7%) and Poor (27.9%) ratings. This measure also received a significant number of Fair (39.1%) and Poor (28.9%) ratings in 2017. However, it is important to note that streets such as Algonquin Road, Main Street, and Randall Road are considered "major" and are maintained by either the Illinois Department of Transportation or the Kane or McHenry County Division of Transportation, depending on location.

The biggest change from 2017 to 2018, in this section, is Value of services for the taxes paid to the Village of Algonquin (-11.3%), a decrease from 2017.

Quality of Life Year-to-Year Positive Rating Comparison: 2016 - 2018

Category	2018	2017	2016
Your neighborhood as a place to live	**90.7%**	90.2%	91.4%
Algonquin as a place to raise children	**87.7%**	90.0%	88.5%
Algonquin as a place to live	**86.8%**	93.3%	94.4%
Shopping opportunities	**85.8%**	84.5%	90.1%
Cleanliness of Algonquin	**83.3%**	90.3%	89.5%
Algonquin compared to other communities in the area	**81.6%**	84.0%	81.2%
Variety of housing options	**78.7%**	76.1%	77.7%
Overall appearance of Algonquin	**78.2%**	85.6%	83.9%
Quality of overall natural environment in Algonquin	**77.4%**	83.7%	79.7%
Overall image or reputation of Algonquin	**77.4%**	79.2%	77.9%
Overall quality of businesses and services in Algonquin	**76.6%**	75.5%	79.2%

■ 2018　■ 2017　■ 2016

Quality of Life Year-to-Year Positive Rating Comparison: 2016 - 2018 (Part 2)

Category	2018	2017	2016
Availability of paths and walking trails	71.4%	72.1%	72.9%
Overall direction that Algonquin is taking	71.4%	69.8%	69.3%
Overall quality of new development in Algonquin	70.2%	70.2%	70.1%
Ease of walking in Algonquin	68.4%	67.8%	65.6%
Opportunities to participate in social events and activities	67.4%	70.7%	63.6%
Recreational opportunities	67.2%	63.9%	63.1%
Ease of bicycle travel in Algonquin	62.0%	64.2%	62.0%
Algonquin as a place to work	60.4%	59.0%	55.9%
Ease of car travel in Algonquin	48.3%	49.2%	48.5%
Employment opportunities	44.6%	40.1%	42.3%
Value of services for the taxes paid to the Village of Algonquin	43.1%	54.4%	47.5%
Traffic flow on major streets	33.3%	32.0%	34.9%

Legend: ■ 2018 ■ 2017 ■ 2016

Public Safety: How Safe Do You Feel...

In your neighborhood during the day

Somewhat Unsafe 1%

Neither Safe nor Unsafe 4%

Very Unsafe 0%

Somewhat Safe 17%

Very Safe 78%

In your neighborhood after dark

Neither Safe nor Unsafe 5%

Somewhat Unsafe 2%

Very Unsafe 0%

Somewhat Safe 36%
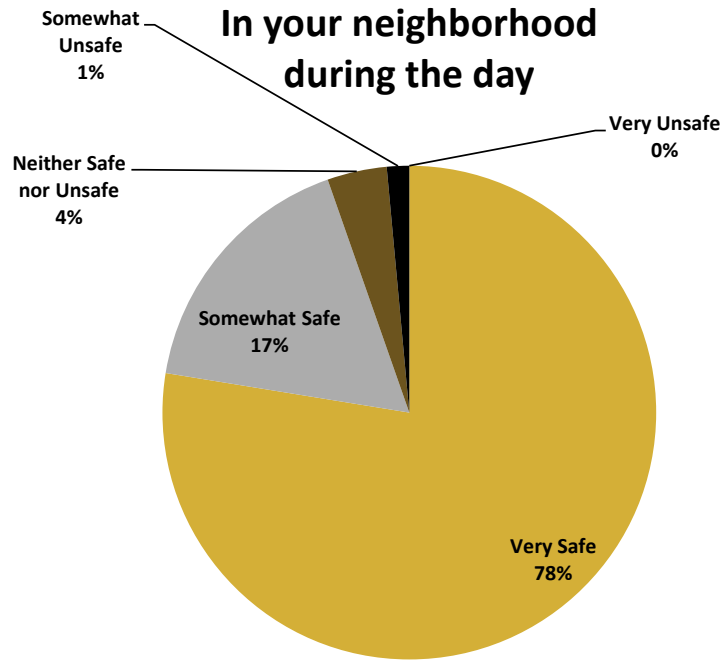
Very Safe 57%

The above chart illustrates respondents' ratings as to how safe they feel in their neighborhood during the day. **Overall, 95% of respondents indicated that they feel either Very Safe or Somewhat Safe**. Around 1% of residents reported feeling less than safe during the day.
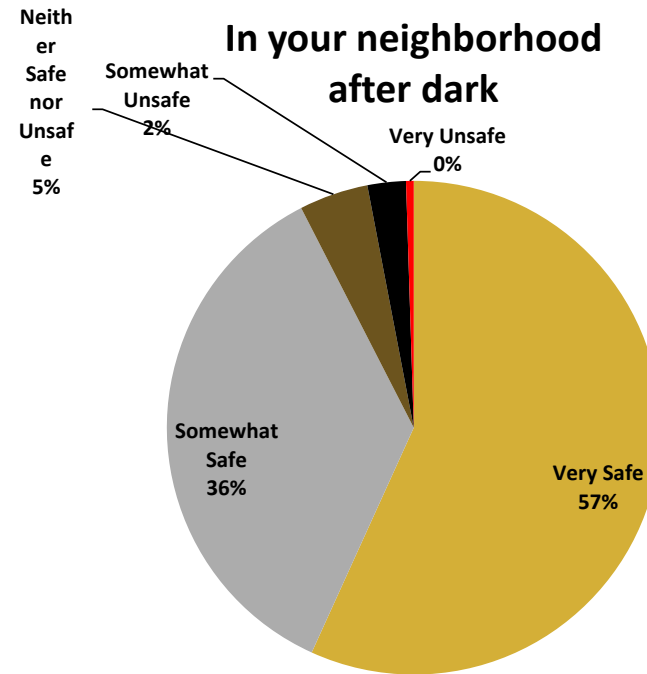
The above chart illustrates respondents' ratings on how safe they feel in their neighborhood after dark. **Overall, 93% of respondents indicated that they feel either Very Safe or Somewhat Safe**. Around 2% of the respondents state that they feel less than safe in their neighborhood after dark.

Quality Ratings: Police/Public Safety Summary

Category	Excellent	Good	Fair	Poor
Crime prevention	33.5%	57.1%	8.2%	
Patrol services	29.1%	47.8%	18.1%	4.9%
Traffic enforcement	23.5%	47.0%	23.0%	6.6%
911 services	56.0%	38.1%		
Responding to citizen calls	44.4%	43.8%	9.7%	
Overall Police services	32.4%	55.9%	9.6%	

■ Excellent ■ Good ■ Fair ■ Poor
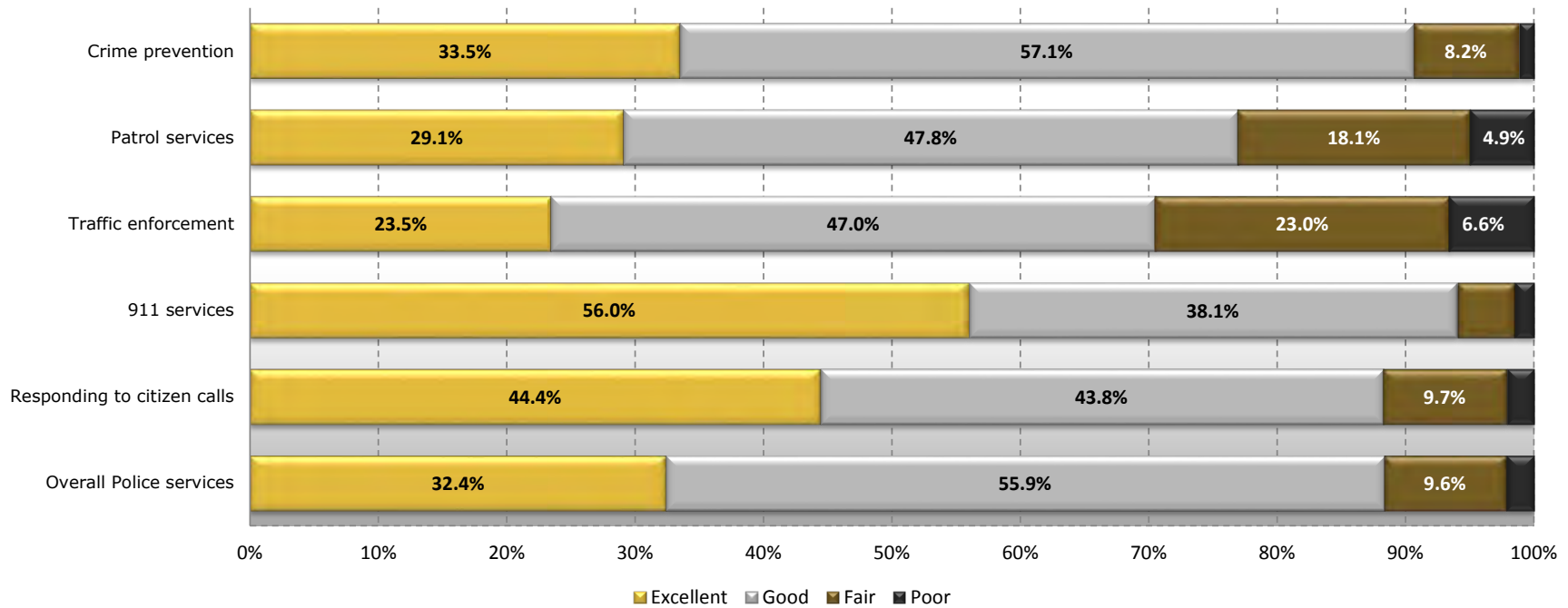
The above chart illustrates quality ratings related to police and public safety services. **94.0% of respondents rated 911 Services as positive**. In 2017, 97.2% of respondents rated this measure positively.

An area of focus is Traffic enforcement, which received a significant number of Fair (23.0%) and Poor (6.6%) ratings. This measure also received a significant number of Fair (20.1%) and Poor (6.6%) ratings in 2017.

The biggest change from 2017 to 2018, in this section, is Patrol services (+3.6%), an increase from 2017.

Police Year-to-Year Positive Rating Comparison: 2016-2018
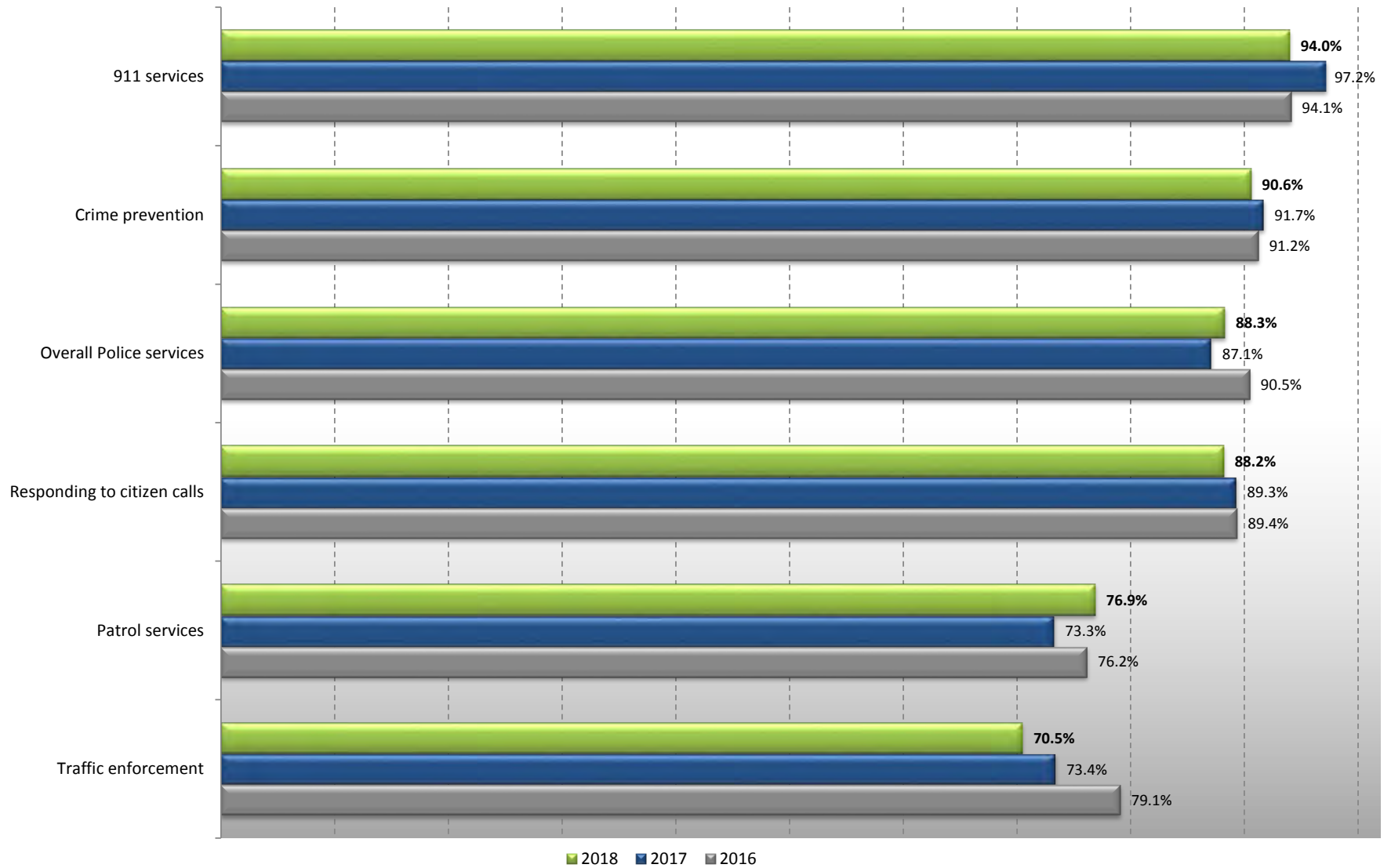
911 services
- 94.0%
- 97.2%
- 94.1%

Crime prevention
- 90.6%
- 91.7%
- 91.2%

Overall Police services
- 88.3%
- 87.1%
- 90.5%

Responding to citizen calls
- 88.2%
- 89.3%
- 89.4%

Patrol services
- 76.9%
- 73.3%
- 76.2%

Traffic enforcement
- 70.5%
- 73.4%
- 79.1%

■ 2018 ■ 2017 ■ 2016

Quality Ratings: Public Works/Infrastructure Summary

	Excellent	Good	Fair	Poor
Street maintenance	15.3%	50.0%	27.7%	6.9%
Street improvement	17.1%	43.2%	30.2%	9.5%
Street sweeping	26.2%	40.1%	25.7%	8.0%
Street lighting	23.4%	48.3%	21.0%	7.3%
Snow/ice removal	28.9%	44.8%	17.9%	8.5%
Sidewalk maintenance	23.8%	40.3%	26.0%	9.9%
Stormwater drainage	23.3%	48.7%	19.7%	8.3%
Drinking water	20.9%	45.4%	22.4%	11.2%

■ Excellent ■ Good ■ Fair ■ Poor
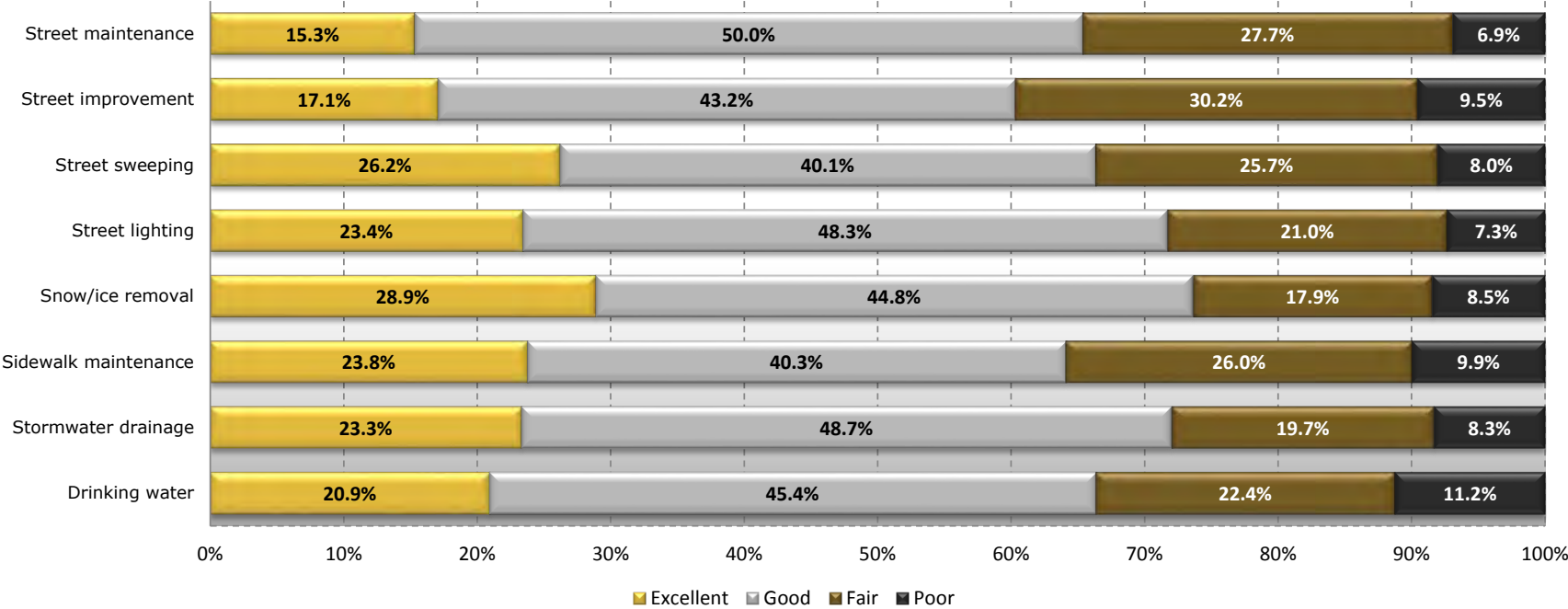
The above chart illustrates quality ratings related to public works and infrastructure services. **73.6% respondents rated Snow/Ice Removal as positive**. In 2017, 83.7% of respondents rated this measure positively.

An area of focus is Street Improvement, which received a significant number of Fair (30.2%) and Poor (9.5%) responses. This measure also received a significant number of Fair (26.8%) and Poor (8.6%) ratings in 2017.

The biggest change from 2017 to 2018, in this section, is Street sweeping (-11.1%), a decrease from 2017.

Quality Ratings: Public Works/Infrastructure Summary (Part 2)

Category	Excellent	Good	Fair	Poor
Sewer services	27.0%	51.9%	18.4%	
Urban forestry program	30.3%	50.0%	15.1%	4.6%
Tree trimming	25.7%	46.5%	17.6%	10.2%
Pedestrian & bicycle paths	34.3%	42.5%	19.3%	3.9%
Public property maintenance	29.6%	55.0%	11.1%	
Public property beautification	28.4%	50.0%	20.1%	
Overall Public Works	23.6%	54.3%	18.6%	

Legend: ▦ Excellent ▦ Good ▦ Fair ▦ Poor
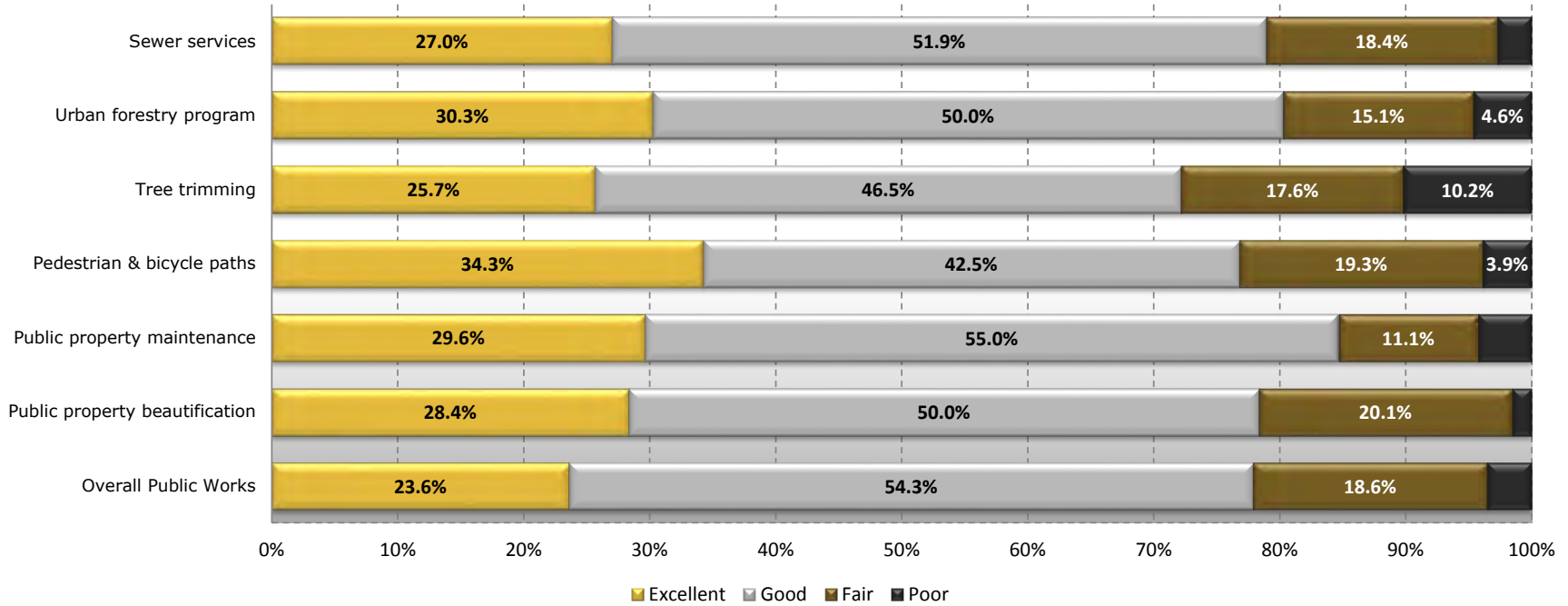
Above is another chart that illustrates quality ratings related to public works and infrastructure services. **84.7% of respondents rated Public Property Maintenance.** In 2017, 88.7% of respondents rated this measure positively.

An area of focus is Tree trimming, which received a significant number of Fair (17.6%) and Poor (10.2%) responses. This measure also received a significant number of Fair (18.9%) and Poor (10.2%) ratings in 2017.

The biggest changes from 2017 to 2018, in this section, are Sewer services (-7.5%) and Public proprty beautification (-7.5%), both receiving decreases from 2017.

Public Works Year-to-Year Positive Rating Comparison: 2016 - 2018

Public property maintenance
- 84.7%
- 88.7%
- 86.0%

Urban forestry program
- 80.3%
- 83.3%
- 77.3%

Sewer services
- 78.9%
- 86.4%
- 84.2%

Public property beautification
- 78.4%
- 85.9%
- 82.2%

Overall Public Works
- 77.9%
- 84.9%
- 79.5%

Pedestrian & bicycle paths
- 76.8%
- 78.9%
- 80.2%

Snow/ice removal
- 73.6%
- 83.7%
- 73.4%

Tree trimming
- 72.2%
- 75.1%
- 72.9%

Stormwater drainage
- 72.0%
- 81.5%
- 77.9%

Street lighting
- 71.7%
- 71.0%
- 64.2%

Street sweeping
- 66.3%
- 77.4%
- 71.5%

Drinking water
- 66.3%
- 67.6%
- 66.8%

Street maintenance
- 65.3%
- 72.8%
- 68.5%

Sidewalk maintenance
- 64.1%
- 66.0%
- 65.1%

Street improvement
- 60.3%
- 64.6%
- 64.1%

Legend: ■ 2018 ■ 2017 ■ 2016

Quality Ratings: Parks/Recreation

Measure	Excellent	Good	Fair	Poor
Quality of Village parks	35.7%	49.7%	12.4%	
Parks maintenance	37.6%	47.0%	13.8%	
Recreation programs	24.8%	47.0%	23.5%	4.7%
Special Events	27.0%	48.7%	21.1%	3.3%
Recreation facilities	26.9%	45.5%	19.9%	7.7%
Preservation of natural areas	33.9%	48.9%	14.5%	2.7%
Swimming Pool Facility	24.7%	45.2%	22.6%	7.5%
Overall Parks/Recreation	30.0%	49.4%	17.2%	

■ Excellent ▨ Good ■ Fair ■ Poor

The above chart illustrates quality ratings related to parks and recreation services. **Quality of Village parks was rated high with 85.4% of respondents rating it positive**. In 2017, 88.2% of respondents rated this measure positively.

An area of focus is the Swimming Pool Facility, which received a significant number of Fair (22.6%) and Poor (7.5%) responses. This measure also received a significant number of Fair (25.6%) and Poor (9.6%) ratings in 2017.

The biggest change from 2017 to 2018, in this section, is Parks maintenance (-6.9%), a decrease from 2017.

Parks/Recreation Year-to-Year Positive Rating Comparison: 2016 - 2018

Category	2018	2017	2016
Quality of Village parks	85.4%	88.2%	89.6%
Parks maintenance	84.5%	91.4%	89.0%
Preservation of natural areas	82.8%	81.2%	81.9%
Overall Parks/Recreation	79.1%	79.1%	81.9%
Special Events	75.7%	74.5%	75.5%
Recreation facilities	72.4%	66.5%	69.9%
Recreation programs	71.8%	69.2%	72.3%
Swimming Pool Facility	69.9%	64.8%	

■ 2018 ■ 2017 ■ 2016
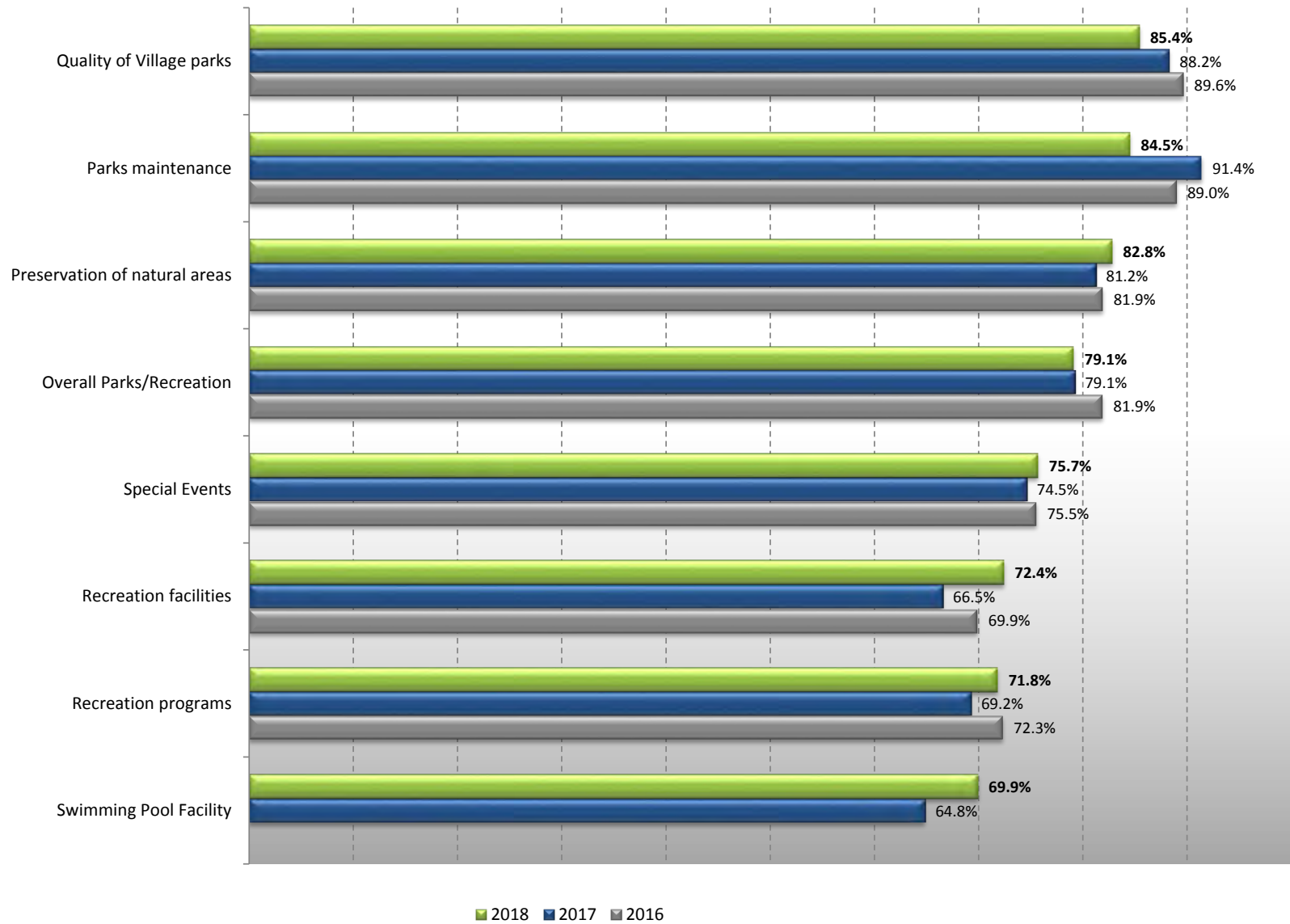
Quality Ratings: Community Development

	Excellent	Good	Fair	Poor
Land use, planning/zoning	16.0%	48.5%	25.8%	9.8%
Code enforcement	21.1%	42.8%	25.3%	10.8%
Economic development	22.3%	43.4%	27.7%	6.6%
Ease/efficiency of obtaining permits	30.5%	49.2%	18.0%	2.3%
Overall Community Development	18.8%	50.8%	26.0%	4.4%
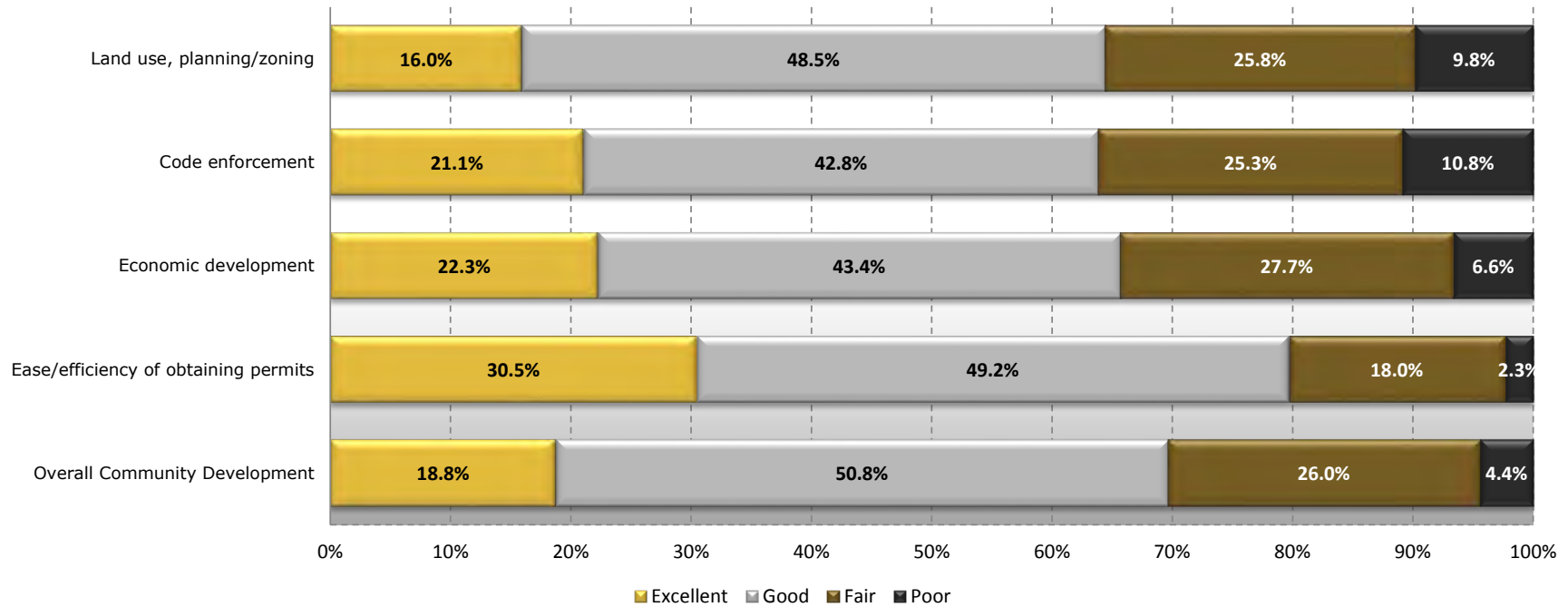
The above chart illustrates quality ratings related to community development services. **79.7% of respondents rated Ease/Efficiency of obtaining permits as positive.** In 2017, this measure was rated positively by 71.8% of respondents.

An area of focus is Code enforcement, which received a significant number of Fair (25.3%) and Poor (10.8%) responses. This measure also received a significant number of Fair (24.0%) and Poor (10.0%) ratings in 2017.

The biggest change from 2017 to 2018, in this section, is Ease/Efficiency of obtaining permits (+7.9%), an increase from 2017.

Community Development Year-to-Year Positive Rating Comparison: 2016 - 2018

Ease/efficiency of obtaining permits
- 2018: 79.7%
- 2017: 71.8%
- 2016: 75.6%

Overall Community Development
- 2018: 69.6%
- 2017: 70.5%
- 2016: 74.6%

Economic development
- 2018: 65.7%
- 2017: 64.1%
- 2016: 64.1%

Land use, planning/zoning
- 2018: 64.4%
- 2017: 69.6%
- 2016: 67.0%

Code enforcement
- 2018: 63.9%
- 2017: 66.1%
- 2016: 68.1%

■ 2018 ■ 2017 ■ 2016
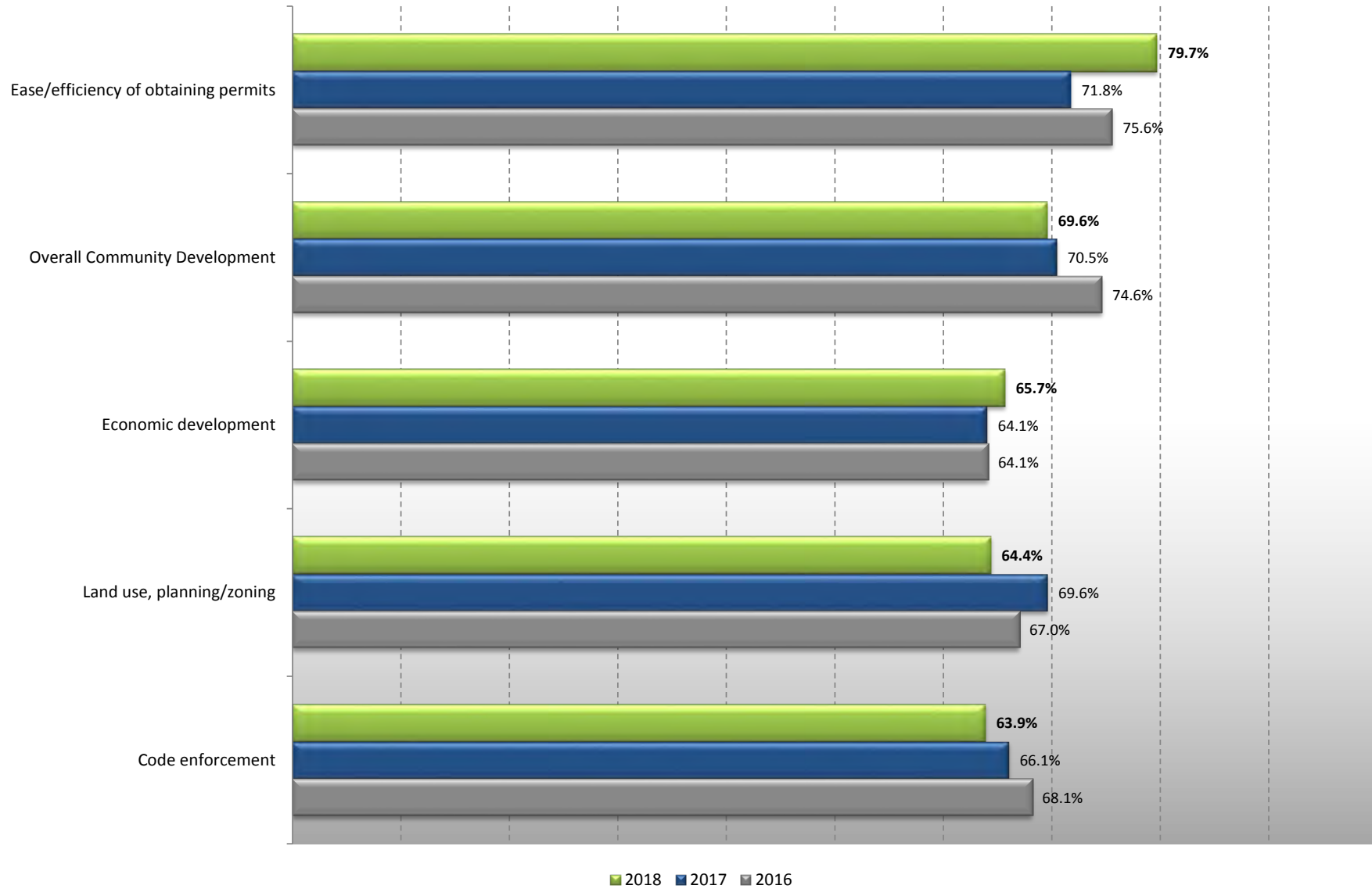
Quality Ratings: General Services
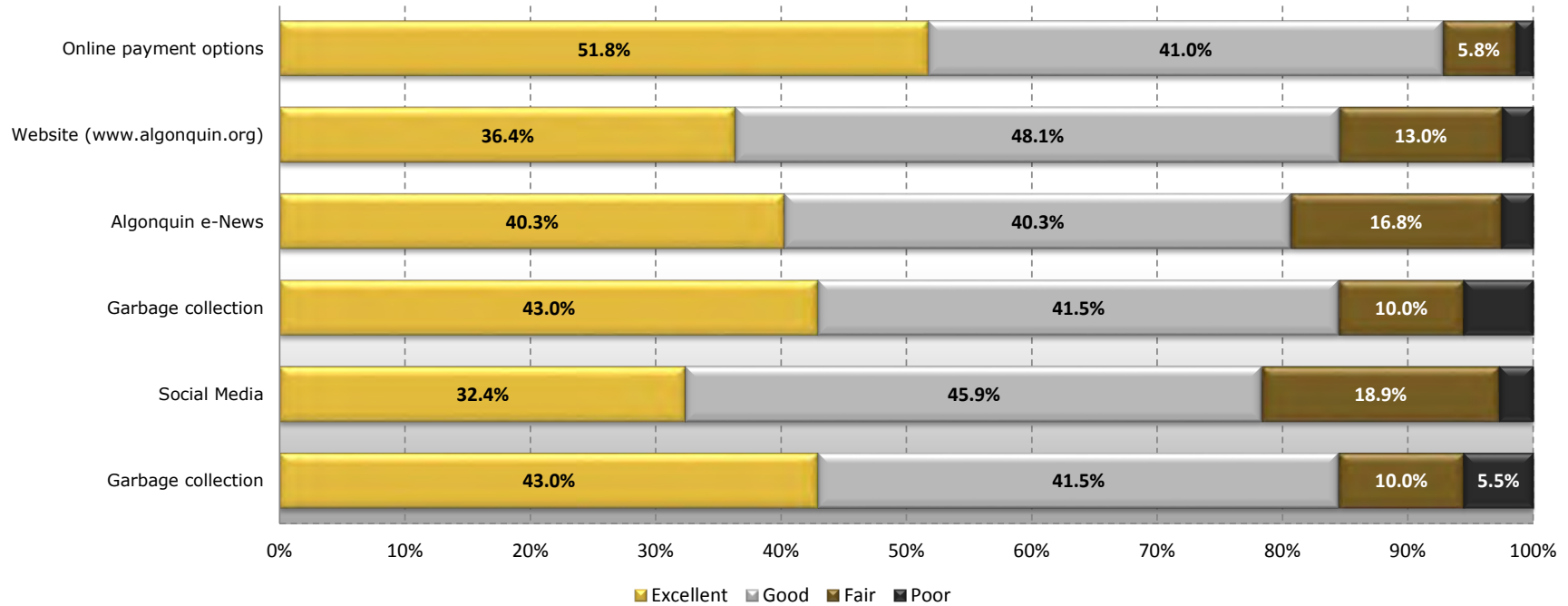
The above chart illustrates the first of two groupings of quality ratings related to general services. **Online Payment options received the highest rating in this category with 92.8% of respondents rating this as positive**. In 2017, 92.1% of respondents rated this measure positively.
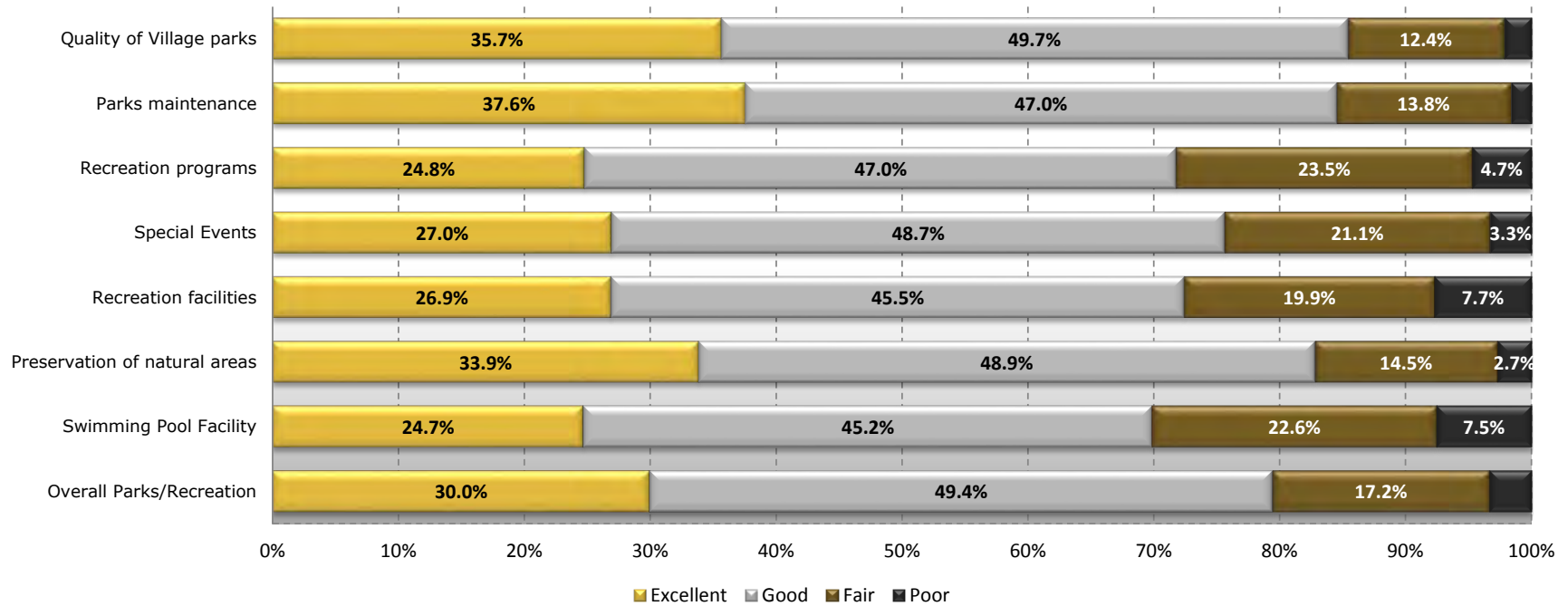
An area of focus is Social Media, which received a significant number of Fair (18.9%) and Poor (2.7%) responses. This measure also received a significant number of Fair (18.9%) and Poor (1.8%) ratings in 2017.

The biggest change from 2017 to 2018, in this section, is the Algonquin e-News (-8.7%), a decrease from 2017.

Quality Ratings: General Services (Part 2)

	Excellent	Good	Fair	Poor
Recycling	48.5%	41.5%	6.5%	
Yard waste collection	40.8%	39.1%	12.5%	7.6%
Ease of water billing services	44.0%	48.7%	5.8%	
Promoting Village to attract visitors	25.6%	41.1%	21.7%	11.6%
Overall General Services	32.8%	50.5%	15.2%	

■ Excellent ■ Good ■ Fair ■ Poor
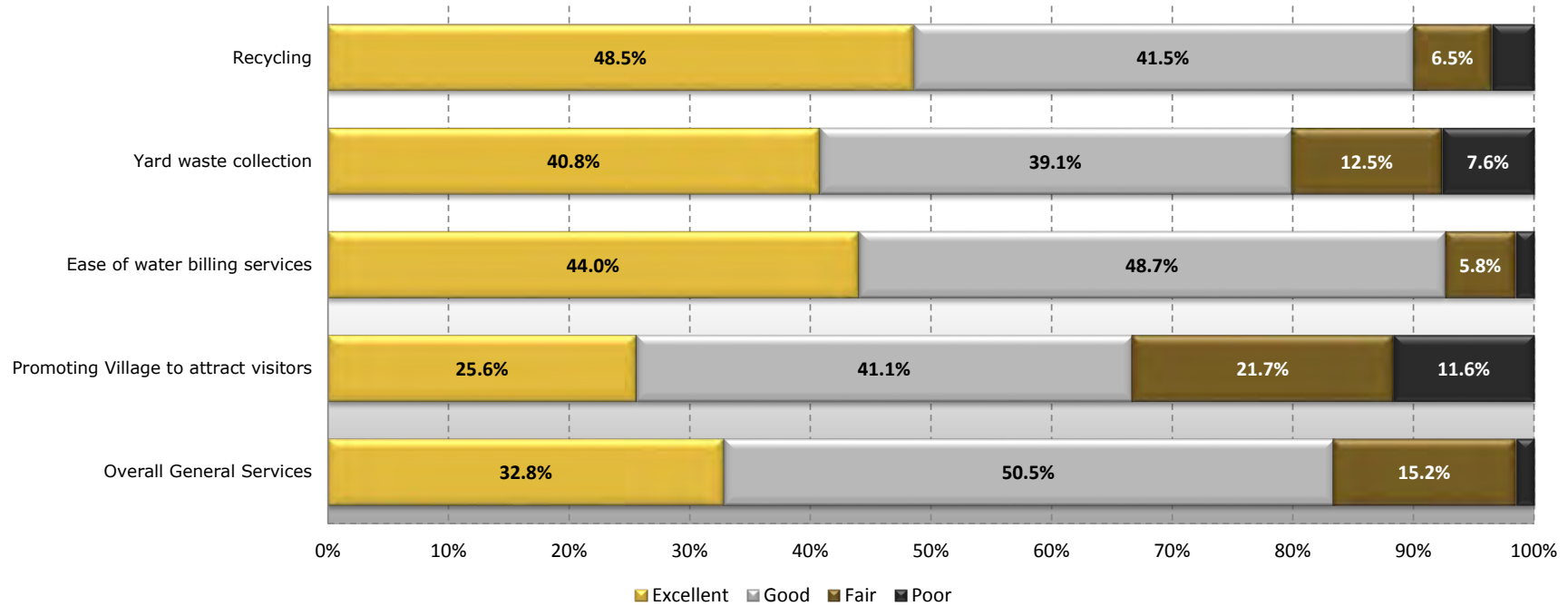
This chart shows the second grouping of general services evaluated in the Algonquin Community Survey. **Residents rated the Ease of water billing services positively with 92.7% support.** In 2017, this measure received a positive rating by 90.2% of respondents.

An area of focus is Promoting the Village to attract visitors, which received a significant number of Fair (21.7%) and Poor (11.6%) responses. This measure also received a significant number of Fair (28.5%) and Poor (11.2%) ratings in 2017.

The biggest change from 2017 to 2018, in this section, is Promting the Village to attract visitors (+6.4%), an increase from 2017.

General Services Year-to-Year Positive Rating Comparison: 2016 - 2018

Service	2018	2017	2016
Online payment options	92.8%	92.1%	89.9%
Ease of water billing services	92.7%	90.2%	90.1%
Recycling	90.0%	90.7%	87.2%
Village Newsletter	85.2%	89.3%	86.3%
Website (www.algonquin.org)	84.6%	85.6%	81.9%
Garbage collection	84.5%	88.0%	83.1%
Overall General Services	83.3%	86.9%	83.2%
Algonquin e-News	80.7%	89.4%	81.5%
Yard waste collection	79.9%	83.1%	78.1%
Social Media	78.4%	82.1%	80.2%
Promoting Village to attract visitors	66.7%	60.3%	56.6%

■ 2018 ■ 2017 ■ 2016

Village Employee Performance
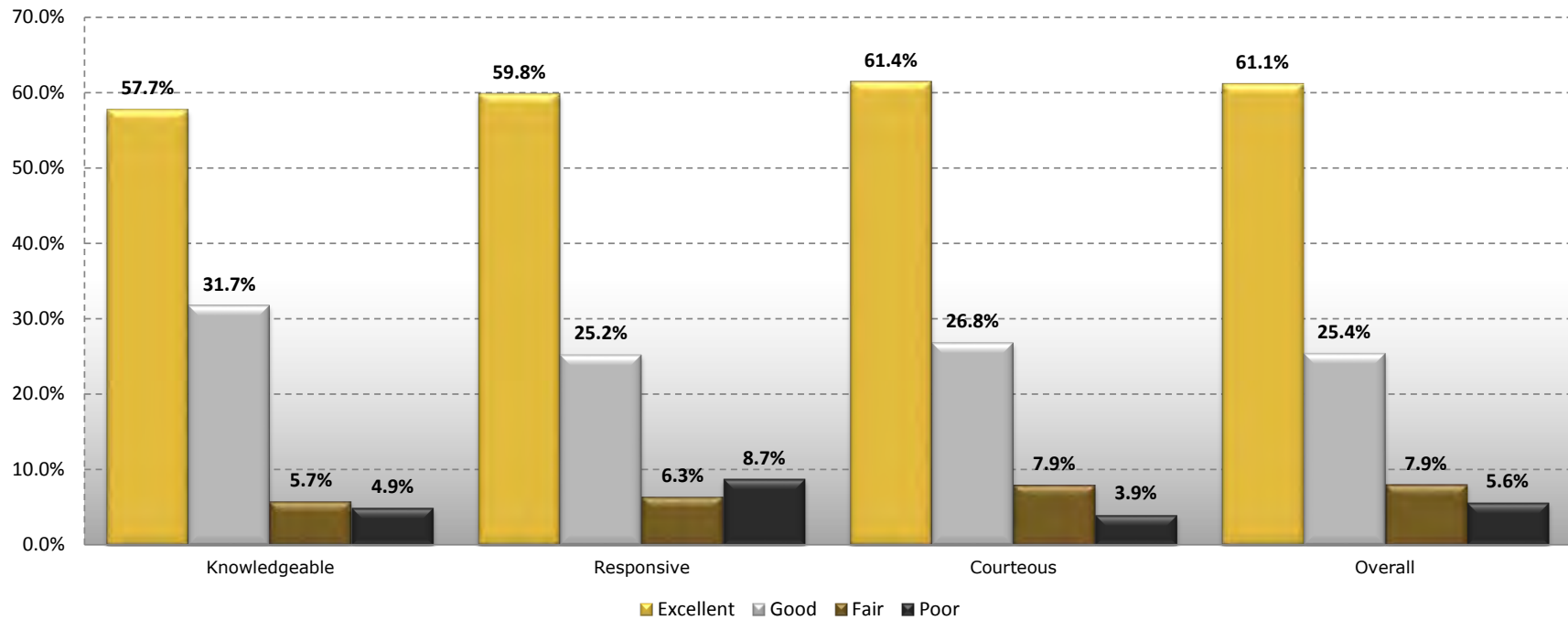
This chart illustrates the performance rating of Village employees by those residents who have had contact with staff. **Overall, employee interaction was rated mostly Excellent or Good in all four evaluation categories: Knowledgeable, Responsive, Courteous, and Overall**. Ratings in order of greatest to least are as follows: Knowledgeable (89.4%), Courteous (88.2%), Responsiveness (85.0%), and Overall (86.5%).

Comprehensive Survey Results

Algonquin as a place to live

	2015	2016	2017	2018
(1) Excellent	41.3%	40.5%	46.0%	36.7%
(2) Good	47.7%	52.8%	46.0%	47.6%
(3) Fair	9.5%	5.2%	5.9%	11.4%
(4) Poor	0.4%	0.3%	0.7%	1.4%
(N) Don't Know	0.4%	0.0%	0.0%	0.0%
No Answer	0.8%	1.3%	1.5%	2.9%
Average	**1.69**	**1.65**	**1.61**	**1.77**

Your neighborhood as a place to live

	2015	2016	2017	2018
(1) Excellent	47.0%	43.4%	50.0%	47.6%
(2) Good	43.9%	46.3%	38.2%	41.0%
(3) Fair	8.3%	7.1%	8.8%	5.7%
(4) Poor	0.4%	1.3%	0.7%	3.3%
(N) Don't Know	0.0%	1.0%	0.0%	0.5%
No Answer	0.4%	1.0%	2.2%	1.9%
Average	**1.62**	**1.66**	**1.59**	**1.64**

Algonquin as a place to raise children

	2015	2016	2017	2018
(1) Excellent	29.9%	33.0%	37.5%	33.8%
(2) Good	42.8%	42.1%	38.6%	37.6%
(3) Fair	9.5%	9.4%	7.7%	9.5%
(4) Poor	1.9%	0.3%	0.7%	0.5%
(N) Don't Know	13.3%	11.3%	13.6%	15.7%
No Answer	2.7%	3.9%	1.8%	2.9%
Average	**1.80**	**1.73**	**1.67**	**1.71**

Algonquin as a place to work

	2015	2016	2017	2018
(1) Excellent	7.6%	12.6%	9.6%	10.0%
(2) Good	20.5%	18.1%	21.7%	21.9%
(3) Fair	17.0%	19.1%	15.8%	14.3%
(4) Poor	8.0%	5.2%	5.9%	6.7%
(N) Don't Know	43.6%	42.4%	44.5%	43.8%
No Answer	3.4%	2.6%	2.6%	3.3%
Average	**2.48**	**2.31**	**2.34**	**2.33**

Algonquin compared to other communities in the area

	2015	2016	2017	2018
(1) Excellent	21.6%	27.2%	25.4%	28.6%
(2) Good	48.5%	49.8%	49.6%	43.3%
(3) Fair	17.8%	15.5%	12.9%	13.8%
(4) Poor	1.1%	2.3%	1.5%	2.4%
(N) Don't Know	5.7%	3.2%	7.0%	6.7%
No Answer	5.3%	1.9%	3.7%	5.2%
Average	**1.98**	**1.92**	**1.89**	**1.89**

Overall appearance of Algonquin

	2015	2016	2017	2018
(1) Excellent	24.6%	32.0%	30.5%	27.1%
(2) Good	53.4%	50.5%	52.6%	49.5%
(3) Fair	18.2%	14.6%	12.1%	18.1%
(4) Poor	3.0%	1.3%	1.8%	3.3%
(N) Don't Know	0.0%	0.3%	0.4%	0.0%
No Answer	0.8%	1.3%	2.6%	1.9%
Average	**2.00**	**1.85**	**1.85**	**1.98**

Cleanliness of Algonquin

	2015	2016	2017	2018
(1) Excellent	34.1%	36.2%	40.4%	30.5%
(2) Good	50.4%	52.4%	48.5%	50.0%
(3) Fair	13.3%	9.1%	7.4%	14.8%
(4) Poor	0.8%	1.3%	2.2%	1.4%
(N) Don't Know	0.4%	0.6%	0.0%	0.0%
No Answer	1.1%	0.3%	1.5%	3.3%
Average	**1.80**	**1.75**	**1.71**	**1.87**

Overall quality of businesses and services in Algonquin

	2015	2016	2017	2018
(1) Excellent	24.6%	27.8%	25.0%	27.6%
(2) Good	50.0%	49.8%	47.4%	45.7%
(3) Fair	18.9%	19.1%	19.5%	21.0%
(4) Poor	3.0%	1.3%	4.0%	1.4%
(N) Don't Know	1.1%	1.3%	1.1%	1.0%
No Answer	2.3%	0.6%	2.9%	3.3%
Average	**2.00**	**1.94**	**2.03**	**1.96**

Overall quality of new development in Algonquin

	2015	2016	2017	2018
(1) Excellent	15.9%	19.4%	19.9%	19.0%
(2) Good	41.7%	42.1%	40.8%	42.9%
(3) Fair	23.9%	22.7%	19.1%	20.5%
(4) Poor	7.2%	3.6%	6.6%	5.7%
(N) Don't Know	9.1%	11.0%	11.4%	9.0%
No Answer	2.3%	1.3%	2.2%	2.9%
Average	**2.25**	**2.12**	**2.14**	**2.15**

Shopping opportunities

	2015	2016	2017	2018
(1) Excellent	41.7%	47.2%	43.4%	45.7%
(2) Good	43.2%	41.1%	38.6%	38.1%
(3) Fair	8.7%	8.7%	10.3%	11.4%
(4) Poor	3.0%	1.0%	4.8%	2.4%
(N) Don't Know	0.4%	0.3%	0.4%	0.5%
No Answer	3.0%	1.6%	2.6%	1.9%
Average	**1.72**	**1.63**	**1.76**	**1.70**

Variety of housing options

	2015	2016	2017	2018
(1) Excellent	20.1%	20.7%	17.6%	21.9%
(2) Good	42.8%	48.2%	47.8%	46.7%
(3) Fair	20.8%	17.2%	18.0%	15.2%
(4) Poor	3.4%	2.6%	2.6%	3.3%
(N) Don't Know	10.2%	9.1%	11.0%	9.5%
No Answer	2.7%	2.3%	2.9%	3.3%
Average	**2.09**	**2.02**	**2.06**	**2.00**

Recreational opportunities

	2015	2016	2017	2018
(1) Excellent	16.7%	16.5%	18.0%	17.6%
(2) Good	38.3%	40.5%	40.4%	41.0%
(3) Fair	28.4%	26.2%	22.8%	21.4%
(4) Poor	8.3%	7.1%	10.3%	7.1%
(N) Don't Know	6.4%	6.8%	6.3%	11.0%
No Answer	1.9%	2.9%	2.2%	1.9%
Average	**2.31**	**2.27**	**2.28**	**2.21**

Employment opportunities

	2015	2016	2017	2018
(1) Excellent	3.4%	5.5%	4.8%	5.2%
(2) Good	16.7%	16.8%	16.9%	16.2%
(3) Fair	18.6%	21.4%	22.8%	19.0%
(4) Poor	12.9%	9.1%	9.6%	7.6%
(N) Don't Know	44.7%	45.0%	40.8%	48.1%
No Answer	3.8%	2.3%	5.1%	3.8%
Average	**2.79**	**2.64**	**2.69**	**2.60**

Ease of bicycle travel in Algonquin

	2015	2016	2017	2018
(1) Excellent	11.7%	14.6%	15.1%	14.8%
(2) Good	36.4%	28.2%	35.7%	27.1%
(3) Fair	19.3%	20.1%	21.7%	17.1%
(4) Poor	9.5%	6.1%	6.6%	8.6%
(N) Don't Know	22.0%	28.8%	18.8%	29.0%
No Answer	1.1%	2.3%	2.2%	3.3%
Average	**2.34**	**2.26**	**2.25**	**2.29**

Opportunities to participate in social events and activities

	2015	2016	2017	2018
(1) Excellent	11.7%	14.9%	17.6%	16.7%
(2) Good	40.5%	39.5%	42.6%	39.5%
(3) Fair	28.8%	27.2%	22.1%	22.9%
(4) Poor	5.3%	3.9%	2.9%	4.3%
(N) Don't Know	11.7%	12.3%	11.0%	13.8%
No Answer	1.9%	2.3%	3.7%	2.9%
Average	**2.32**	**2.23**	**2.12**	**2.18**

Ease of walking in Algonquin

	2015	2016	2017	2018
(1) Excellent	18.6%	21.0%	21.0%	21.0%
(2) Good	46.2%	38.2%	43.4%	41.0%
(3) Fair	21.2%	23.0%	23.5%	19.5%
(4) Poor	8.3%	8.1%	7.0%	9.0%
(N) Don't Know	3.8%	8.1%	3.7%	5.7%
No Answer	1.9%	1.6%	1.5%	3.8%
Average	**2.20**	**2.20**	**2.17**	**2.18**

Ease of car travel in Algonquin

	2015	2016	2017	2018
(1) Excellent	8.3%	12.3%	11.4%	11.9%
(2) Good	35.6%	34.3%	35.7%	34.3%
(3) Fair	34.8%	32.0%	29.8%	33.8%
(4) Poor	20.1%	17.5%	18.8%	15.7%
(N) Don't Know	0.0%	0.6%	1.1%	1.0%
No Answer	1.1%	3.2%	3.3%	3.3%
Average	**2.67**	**2.57**	**2.58**	**2.56**

Availability of paths and walking trails

	2015	2016	2017	2018
(1) Excellent	25.4%	24.9%	26.8%	24.3%
(2) Good	41.7%	38.5%	39.7%	41.0%
(3) Fair	20.1%	17.2%	20.2%	21.0%
(4) Poor	4.5%	6.5%	5.5%	5.2%
(N) Don't Know	4.9%	10.4%	5.1%	6.2%
No Answer	3.4%	2.6%	2.6%	2.4%
Average	**2.04**	**2.06**	**2.05**	**2.08**

Traffic flow on major streets

	2015	2016	2017	2018
(1) Excellent	5.3%	5.8%	5.5%	4.3%
(2) Good	29.2%	27.8%	25.7%	28.1%
(3) Fair	40.2%	37.9%	38.2%	37.6%
(4) Poor	22.7%	24.9%	28.3%	27.1%
(N) Don't Know	0.4%	0.3%	0.0%	0.0%
No Answer	2.3%	3.2%	2.2%	2.9%
Average	**2.82**	**2.85**	**2.91**	**2.90**

Overall direction that Algonquin is taking

	2015	2016	2017	2018
(1) Excellent	12.5%	12.5%	11.8%	19.0%
(2) Good	48.9%	48.9%	51.1%	43.8%
(3) Fair	21.6%	21.6%	23.2%	20.0%
(4) Poor	7.2%	7.2%	4.0%	5.2%
(N) Don't Know	9.1%	9.1%	8.1%	9.0%
No Answer	0.8%	0.8%	1.8%	2.9%
Average	**2.26**	**2.18**	**2.22**	**2.13**

Quality of overall natural environment in Algonquin

	2015	2016	2017	2018
(1) Excellent	23.1%	23.9%	19.1%	23.3%
(2) Good	55.3%	52.4%	61.8%	51.9%
(3) Fair	15.9%	17.8%	13.2%	19.5%
(4) Poor	2.7%	1.6%	2.6%	2.4%
(N) Don't Know	0.8%	1.9%	1.1%	0.0%
No Answer	2.3%	2.3%	2.2%	2.9%
Average	**1.98**	**1.97**	**1.99**	**2.01**

Overall image or reputation of Algonquin

	2015	2016	2017	2018
(1) Excellent	18.2%	20.4%	21.7%	23.8%
(2) Good	53.0%	54.7%	53.7%	48.1%
(3) Fair	16.3%	18.8%	17.3%	18.6%
(4) Poor	3.4%	2.6%	2.6%	2.4%
(N) Don't Know	8.3%	2.9%	3.3%	4.8%
No Answer	0.8%	0.6%	1.5%	2.4%
Average	**2.05**	**2.04**	**2.01**	**1.99**

Value of services for the taxes paid to the Village of Algonquin

	2015	2016	2017	2018
(1) Excellent	8.7%	9.7%	11.4%	13.8%
(2) Good	37.1%	36.6%	40.4%	26.7%
(3) Fair	34.5%	36.2%	29.0%	33.8%
(4) Poor	15.9%	14.9%	14.3%	19.5%
(N) Don't Know	2.7%	1.3%	3.3%	3.3%
No Answer	1.1%	1.3%	1.5%	2.9%
Average	**2.60**	**2.58**	**2.49**	**2.63**

2. To what degree, if at all, are run-down buildings, weed lots or junk vehicles a problem in Algonquin?

	2015	2016	2017	2018
Not a problem	20.1%	30.7%	30.5%	31.9%
Minor problem	41.7%	43.0%	38.2%	41.0%
Moderate problem	23.5%	14.2%	19.1%	14.8%
Major problem	6.4%	1.9%	2.2%	2.9%
Don't Know	8.0%	9.1%	8.5%	7.6%
No Answer	0.4%	1.0%	1.5%	1.9%

3. Please rate how safe you feel:

In your neighborhood during the day

	2015	2016	2017	2018
(1) Very Safe	77.3%	76.7%	78.7%	75.7%
(2) Somewhat Safe	17.0%	16.5%	17.6%	16.7%
(3) Neither Safe nor Unsafe	3.4%	2.9%	1.1%	3.8%
(4) Somewhat Unsafe	1.1%	0.6%	1.1%	1.4%
(5) Very Unsafe	0.4%	0.3%	0.4%	0.0%
(N) Don't Know	0.0%	0.3%	0.4%	0.0%
No Answer	0.8%	2.6%	0.7%	2.4%
Average	**1.29**	**1.26**	**1.25**	**1.29**

In your neighborhood after dark

	2015	2016	2017	2018
(1) Very Safe	48.9%	49.2%	52.9%	53.8%
(2) Somewhat Safe	37.5%	38.2%	34.9%	33.8%
(3) Neither Safe nor Unsafe	9.1%	3.6%	5.5%	4.3%
(4) Somewhat Unsafe	2.7%	3.6%	3.3%	2.4%
(5) Very Unsafe	0.8%	0.6%	0.4%	0.5%
(N) Don't Know	0.0%	2.3%	1.8%	3.3%
No Answer	1.1%	2.6%	1.1%	1.9%
Average	**1.67**	**1.62**	**1.59**	**1.54**

4. During the past 12 months, were you or anyone in your household the victim of any crime in Algonquin?

	2015	2016	2017	2018
Yes	6.4%	3.2%	7.7%	4.3%
No	91.7%	95.5%	90.4%	92.9%
Don't Know	1.1%	0.3%	0.4%	1.9%
No Answer	0.8%	1.0%	1.5%	1.0%

5. If yes, was this crime (these crimes) reported to the police?

	2015	2016	2017	2018
Yes	5.3%	2.3%	6.3%	2.4%
No	1.1%	1.9%	2.6%	1.9%
Don't Know	0.8%	0.6%	0.0%	0.0%
No Answer	92.8%	95.1%	91.2%	95.7%

6. The following section lists specific services provided by the Village. Please rate both the quality and importance of the Village services by circling your answer for each specific service statement.

POLICE/PUBLIC SAFETY

Crime prevention

Quality:	2015	2016	2017	2018
(1) Excellent	24.6%	29.8%	30.1%	27.1%
(2) Good	48.5%	44.3%	43.4%	46.2%
(3) Fair	3.0%	5.8%	6.3%	6.7%
(4) Poor	1.1%	1.3%	0.4%	1.0%
(N) Don't Know	22.0%	16.2%	17.6%	15.7%
No Answer	0.8%	2.6%	2.2%	3.3%
Average	**1.75**	**1.74**	**1.71**	**1.77**

Importance:	2015	2016	2017	2018
(1) High	83.0%	83.2%	75.7%	76.7%
(2) Medium	5.7%	7.4%	10.7%	7.6%
(3) Low	0.0%	0.6%	0.4%	0.0%
(N) Don't Know	2.3%	2.3%	2.2%	4.3%
No Answer	9.1%	6.5%	11.0%	12.9%
Average	**1.06**	**1.10**	**1.13**	**1.09**

Patrol services

Quality:	2015	2016	2017	2018
(1) Excellent	16.3%	24.9%	26.5%	25.2%
(2) Good	45.5%	43.4%	40.1%	41.4%
(3) Fair	19.3%	15.9%	19.9%	15.7%
(4) Poor	5.7%	5.5%	4.4%	4.3%
(N) Don't Know	12.5%	8.4%	8.5%	10.5%
No Answer	0.0%	1.9%	0.7%	2.9%
Average	**2.17**	**2.02**	**2.02**	**1.99**

Importance:	2015	2016	2017	2018
(1) High	62.1%	69.9%	61.4%	69.5%
(2) Medium	25.8%	20.4%	23.9%	15.2%
(3) Low	0.8%	1.6%	1.5%	0.5%
(N) Don't Know	2.3%	1.6%	2.6%	2.4%
No Answer	9.1%	6.5%	10.7%	12.4%
Average	**1.31**	**1.26**	**1.31**	**1.19**

Traffic enforcement

Quality:	2015	2016	2017	2018
(1) Excellent	16.7%	19.7%	21.7%	20.5%
(2) Good	44.7%	48.9%	44.1%	41.0%
(3) Fair	18.2%	13.6%	18.0%	20.0%
(4) Poor	7.2%	4.5%	5.9%	5.7%
(N) Don't Know	11.7%	10.4%	8.5%	10.5%
No Answer	1.5%	2.9%	1.8%	2.4%
Average	**2.18**	**2.03**	**2.09**	**2.13**

Importance:	2015	2016	2017	2018
(1) High	45.1%	46.3%	44.9%	50.5%
(2) Medium	34.5%	37.9%	37.1%	25.7%
(3) Low	8.3%	6.5%	4.0%	7.6%
(N) Don't Know	2.3%	1.6%	2.2%	2.4%
No Answer	9.8%	7.8%	11.8%	13.8%
Average	**1.58**	**1.56**	**1.53**	**1.49**

Responding to citizen calls

Quality:	2015	2016	2017	2018
(1) Excellent	20.8%	28.5%	29.8%	30.5%
(2) Good	30.7%	25.9%	22.4%	30.0%
(3) Fair	6.4%	5.8%	5.5%	6.7%
(4) Poor	2.3%	0.6%	0.7%	1.4%
(N) Don't Know	38.6%	36.6%	39.0%	29.0%
No Answer	1.1%	2.6%	2.6%	2.4%
Average	**1.84**	**1.65**	**1.61**	**1.69**

Importance:	2015	2016	2017	2018
(1) High	70.5%	76.1%	70.6%	69.5%
(2) Medium	14.0%	13.6%	13.2%	10.0%
(3) Low	0.0%	0.3%	0.4%	1.0%
(N) Don't Know	4.9%	2.6%	3.7%	6.7%
No Answer	10.6%	7.4%	12.1%	12.9%
Average	**1.17**	**1.16**	**1.17**	**1.15**

911 services

Quality:	2015	2016	2017	2018
(1) Excellent	26.1%	30.7%	30.5%	35.7%
(2) Good	23.9%	21.0%	20.6%	24.3%
(3) Fair	1.9%	2.9%	1.5%	2.9%
(4) Poor	0.8%	0.3%	0.0%	1.0%
(N) Don't Know	45.8%	42.4%	44.5%	34.3%
No Answer	1.5%	2.6%	2.9%	0.0%
Average	**1.57**	**1.51**	**1.45**	**1.51**

Importance:	2015	2016	2017	2018
(1) High	80.3%	84.8%	77.6%	77.6%
(2) Medium	4.5%	3.9%	6.3%	4.3%
(3) Low	0.0%	0.3%	3.7%	0.0%
(N) Don't Know	5.7%	3.9%	0.0%	5.7%
No Answer	9.5%	7.1%	12.5%	12.4%
Average	**1.05**	**1.05**	**1.07**	**1.05**

Overall Police services

Quality:	2015	2016	2017	2018
(1) Excellent	22.7%	30.7%	32.7%	29.0%
(2) Good	53.4%	46.3%	44.5%	50.0%
(3) Fair	8.3%	7.4%	11.4%	8.6%
(4) Poor	1.5%	0.6%	0.0%	1.9%
(N) Don't Know	12.9%	13.3%	9.6%	8.6%
No Answer	1.1%	1.6%	1.8%	1.9%
Average	**2.09**	**1.74**	**1.76**	**1.81**

Importance:	2015	2016	2017	2018
(1) High	75.8%	77.0%	72.1%	75.2%
(2) Medium	12.5%	14.2%	12.9%	9.5%
(3) Low	0.0%	1.0%	0.4%	0.0%
(N) Don't Know	1.9%	1.3%	2.2%	3.3%
No Answer	9.8%	6.5%	12.5%	11.9%
Average	**1.14**	**1.18**	**1.16**	**1.11**

PUBLIC WORKS/INFRASTRUCTURE

Street maintenance

Quality:	2015	2016	2017	2018
(1) Excellent	13.3%	15.9%	21.0%	14.8%
(2) Good	51.1%	51.8%	50.0%	48.1%
(3) Fair	25.8%	22.3%	19.9%	26.7%
(4) Poor	7.6%	8.7%	6.6%	6.7%
(N) Don't Know	1.1%	0.6%	1.5%	1.4%
No Answer	1.1%	0.6%	1.1%	2.4%
Average	**2.28**	**2.24**	**2.12**	**2.26**

Importance:	2015	2016	2017	2018
(1) High	70.5%	68.6%	67.6%	70.5%
(2) Medium	22.0%	25.6%	23.5%	22.4%
(3) Low	1.1%	0.6%	0.7%	0.5%
(N) Don't Know	0.8%	0.6%	0.7%	0.5%
No Answer	5.7%	4.5%	7.4%	6.7%
Average	**1.26**	**1.28**	**1.27**	**1.25**

Street sweeping

Quality:	2015	2016	2017	2018
(1) Excellent	19.7%	20.1%	24.3%	23.3%
(2) Good	47.3%	43.4%	46.3%	35.7%
(3) Fair	17.0%	19.4%	15.8%	22.9%
(4) Poor	6.1%	5.8%	4.8%	7.1%
(N) Don't Know	9.1%	9.7%	7.7%	4.3%
No Answer	0.8%	1.6%	1.1%	0.0%
Average	**2.11**	**2.12**	**2.01**	**2.16**

Importance:	2015	2016	2017	2018
(1) High	27.3%	31.7%	33.5%	37.1%
(2) Medium	45.8%	40.5%	42.3%	42.4%
(3) Low	16.3%	19.7%	12.9%	11.9%
(N) Don't Know	3.4%	2.3%	3.3%	1.4%
No Answer	7.2%	5.8%	8.1%	7.1%
Average	**1.88**	**1.87**	**1.77**	**1.72**

Street improvement

Quality:	2015	2016	2017	2018
(1) Excellent	11.7%	12.9%	17.3%	16.2%
(2) Good	44.7%	48.2%	43.8%	41.0%
(3) Fair	28.0%	24.9%	25.4%	28.6%
(4) Poor	10.6%	9.4%	8.1%	9.0%
(N) Don't Know	3.4%	2.6%	4.4%	2.9%
No Answer	1.5%	1.9%	1.1%	2.4%
Average	**2.39**	**2.32**	**2.26**	**2.32**

Importance:	2014	2015	2016	2018
(1) High	55.1%	57.2%	59.5%	54.3%
(2) Medium	36.8%	31.8%	32.7%	35.7%
(3) Low	1.2%	2.7%	1.9%	2.4%
(N) Don't Know	1.2%	2.3%	1.0%	0.0%
No Answer	5.8%	6.1%	4.9%	7.6%
Average	**1.42**	**1.40**	**1.39**	**1.44**

Street lighting

Quality:	2015	2016	2017	2018
(1) Excellent	17.8%	17.8%	19.5%	22.9%
(2) Good	50.8%	50.8%	50.7%	47.1%
(3) Fair	21.6%	21.6%	22.1%	20.5%
(4) Poor	7.6%	7.6%	6.6%	7.1%
(N) Don't Know	0.8%	0.8%	0.7%	0.5%
No Answer	1.5%	1.5%	0.4%	1.9%
Average	**2.19**	**2.27**	**2.16**	**2.12**

Importance:	2015	2016	2017	2018
(1) High	56.8%	62.5%	59.9%	62.9%
(2) Medium	33.3%	26.9%	29.0%	26.7%
(3) Low	1.9%	4.2%	2.9%	2.4%
(N) Don't Know	1.1%	1.0%	0.7%	0.0%
No Answer	6.8%	5.5%	7.4%	8.1%
Average	**1.40**	**1.38**	**1.38**	**1.34**

Snow/ice removal

Quality:	2015	2016	2017	2018
(1) Excellent	22.3%	24.6%	29.0%	27.6%
(2) Good	47.3%	44.0%	51.8%	42.9%
(3) Fair	18.2%	17.5%	11.4%	17.1%
(4) Poor	8.3%	7.4%	4.4%	8.1%
(N) Don't Know	3.0%	4.2%	1.5%	2.4%
No Answer	0.8%	2.3%	1.8%	1.9%
Average	**2.13**	**2.08**	**1.91**	**2.06**

Importance:	2015	2016	2017	2018
(1) High	80.3%	82.5%	76.8%	82.4%
(2) Medium	9.8%	10.7%	12.9%	10.5%
(3) Low	1.1%	1.0%	1.1%	0.0%
(N) Don't Know	0.8%	1.0%	0.7%	0.5%
No Answer	8.0%	4.9%	8.5%	6.7%
Average	**1.13**	**1.13**	**1.17**	**1.11**

Sidewalk maintenance

Quality:	2015	2016	2017	2018
(1) Excellent	8.3%	15.5%	14.3%	20.5%
(2) Good	37.9%	39.5%	42.6%	34.8%
(3) Fair	23.1%	22.0%	19.1%	22.4%
(4) Poor	10.6%	7.4%	10.3%	8.6%
(N) Don't Know	18.6%	13.6%	12.5%	11.0%
No Answer	1.5%	1.9%	1.1%	2.9%
Average	**2.45**	**2.25**	**2.29**	**2.22**

Importance:	2015	2016	2017	2018
(1) High	36.7%	42.1%	41.2%	45.2%
(2) Medium	44.7%	42.4%	40.4%	38.6%
(3) Low	3.8%	5.2%	4.0%	4.3%
(N) Don't Know	8.7%	5.2%	5.5%	4.8%
No Answer	6.1%	5.2%	8.8%	7.1%
Average	**1.61**	**1.59**	**1.57**	**1.54**

Stormwater drainage

Quality:	2015	2016	2017	2018
(1) Excellent	19.7%	21.0%	21.3%	21.4%
(2) Good	49.6%	47.2%	53.3%	44.8%
(3) Fair	14.4%	16.5%	13.2%	18.1%
(4) Poor	6.1%	2.9%	3.7%	7.6%
(N) Don't Know	9.1%	9.7%	8.1%	5.2%
No Answer	1.1%	2.6%	0.4%	2.9%
Average	**2.08**	**2.01**	**1.99**	**2.13**

Importance:	2015	2016	2017	2018
(1) High	59.8%	54.0%	58.1%	65.7%
(2) Medium	26.9%	33.3%	28.3%	22.4%
(3) Low	2.7%	3.2%	1.1%	1.9%
(N) Don't Know	3.0%	3.6%	3.3%	2.4%
No Answer	7.6%	5.8%	9.2%	7.6%
Average	**1.36**	**1.44**	**1.35**	**1.29**

Drinking water

Quality:	2015	2016	2017	2018
(1) Excellent	18.6%	21.4%	19.1%	19.5%
(2) Good	43.9%	43.0%	46.0%	42.4%
(3) Fair	23.1%	20.7%	20.2%	21.0%
(4) Poor	9.1%	11.3%	11.0%	10.5%
(N) Don't Know	4.5%	2.6%	3.3%	4.3%
No Answer	0.8%	1.0%	0.4%	2.4%
Average	**2.24**	**2.23**	**2.24**	**2.24**

Importance:	2015	2016	2017	2018
(1) High	79.9%	82.8%	76.8%	79.5%
(2) Medium	11.0%	9.7%	13.2%	10.5%
(3) Low	1.5%	1.3%	1.5%	0.5%
(N) Don't Know	1.9%	1.6%	1.1%	2.4%
No Answer	5.7%	4.5%	7.4%	7.1%
Average	**1.15**	**1.13**	**1.18**	**1.13**

Sewer services

Quality:	2015	2016	2017	2018
(1) Excellent	23.9%	24.6%	26.5%	23.8%
(2) Good	47.0%	51.1%	50.4%	45.7%
(3) Fair	12.9%	13.9%	10.7%	16.2%
(4) Poor	3.0%	0.3%	1.5%	2.4%
(N) Don't Know	11.7%	7.4%	8.5%	9.0%
No Answer	1.5%	2.6%	2.6%	2.9%
Average	**1.94**	**1.89**	**1.86**	**1.97**

Importance:	2015	2016	2017	2018
(1) High	61.7%	59.2%	60.3%	63.3%
(2) Medium	25.0%	28.8%	27.2%	23.8%
(3) Low	1.5%	1.9%	1.5%	2.9%
(N) Don't Know	5.7%	3.2%	1.8%	2.9%
No Answer	6.1%	6.8%	9.2%	7.1%
Average	**1.32**	**1.36**	**1.34**	**1.33**

Tree trimming

Quality:	2015	2016	2017	2018
(1) Excellent	14.8%	21.0%	21.3%	22.9%
(2) Good	47.0%	45.0%	47.4%	41.4%
(3) Fair	15.2%	20.1%	17.3%	15.7%
(4) Poor	6.1%	4.5%	5.5%	9.0%
(N) Don't Know	14.4%	7.4%	5.9%	8.6%
No Answer	2.7%	1.9%	2.6%	2.4%
Average	**2.15**	**2.09**	**2.08**	**2.12**

Importance:	2015	2016	2017	2018
(1) High	25.4%	30.4%	25.7%	38.6%
(2) Medium	53.4%	48.5%	52.6%	43.3%
(3) Low	10.2%	12.9%	9.9%	7.6%
(N) Don't Know	4.9%	2.6%	2.2%	2.4%
No Answer	6.1%	5.5%	9.6%	8.1%
Average	**1.83**	**1.81**	**1.82**	**1.65**

Urban forestry program

Quality:	2015	2016	2017	2018
(1) Excellent	14.0%	20.4%	16.5%	21.9%
(2) Good	33.3%	33.7%	40.4%	36.2%
(3) Fair	10.2%	13.6%	8.8%	11.0%
(4) Poor	4.5%	2.3%	2.6%	3.3%
(N) Don't Know	35.2%	27.8%	30.9%	24.3%
No Answer	2.7%	2.3%	0.7%	3.3%
Average	**2.09**	**1.97**	**1.96**	**1.94**

Importance:	2015	2016	2017	2018
(1) High	22.7%	34.0%	28.3%	33.8%
(2) Medium	45.8%	36.2%	43.4%	43.3%
(3) Low	12.9%	14.6%	12.1%	6.2%
(N) Don't Know	12.1%	10.4%	8.1%	9.5%
No Answer	6.4%	4.9%	8.1%	7.1%
Average	**1.87**	**1.77**	**1.81**	**1.67**

Pedestrian & bicycle paths

Quality:	2015	2016	2017	2018
(1) Excellent	23.9%	23.3%	25.0%	29.5%
(2) Good	46.2%	43.7%	43.8%	36.7%
(3) Fair	13.6%	12.6%	14.7%	16.7%
(4) Poor	4.5%	3.9%	3.7%	3.3%
(N) Don't Know	10.2%	15.5%	11.8%	11.4%
No Answer	1.5%	1.0%	1.1%	2.4%
Average	**1.99**	**1.97**	**1.97**	**1.93**

Importance:	2015	2016	2017	2018
(1) High	30.3%	41.4%	36.8%	41.9%
(2) Medium	47.7%	38.2%	39.3%	34.8%
(3) Low	9.1%	11.0%	8.5%	11.0%
(N) Don't Know	5.7%	4.2%	5.9%	5.2%
No Answer	7.2%	5.2%	9.6%	7.1%
Average	**1.76**	**1.66**	**1.67**	**1.65**

Public property maintenance

Quality:	2015	2016	2017	2018
(1) Excellent	24.6%	28.5%	27.2%	26.7%
(2) Good	50.4%	50.8%	56.6%	49.5%
(3) Fair	13.6%	11.0%	9.9%	10.0%
(4) Poor	1.9%	1.9%	0.7%	3.8%
(N) Don't Know	7.6%	6.8%	5.1%	7.6%
No Answer	1.9%	1.0%	0.4%	2.4%
Average	**1.92**	**1.85**	**1.83**	**1.90**

Importance:	2015	2016	2017	2018
(1) High	40.9%	41.1%	43.8%	48.1%
(2) Medium	45.5%	44.7%	39.7%	37.6%
(3) Low	4.5%	7.1%	5.5%	5.7%
(N) Don't Know	3.0%	1.9%	3.3%	1.9%
No Answer	6.1%	5.2%	7.7%	6.7%
Average	**1.60**	**1.63**	**1.57**	**1.54**

Public property beautification

Quality:	2015	2016	2017	2018
(1) Excellent	22.3%	26.9%	25.4%	26.2%
(2) Good	47.7%	49.5%	55.5%	46.2%
(3) Fair	16.3%	14.2%	11.8%	18.6%
(4) Poor	3.8%	2.3%	1.5%	1.4%
(N) Don't Know	8.0%	5.8%	5.5%	6.2%
No Answer	1.9%	1.3%	0.4%	1.4%
Average	**2.02**	**1.91**	**1.89**	**1.95**

Importance:	2015	2016	2017	2018
(1) High	32.6%	35.0%	36.4%	42.9%
(2) Medium	49.2%	47.2%	44.9%	40.0%
(3) Low	9.8%	10.4%	6.6%	7.6%
(N) Don't Know	1.9%	1.3%	2.9%	2.4%
No Answer	6.4%	6.1%	9.2%	7.1%
Average	**1.75**	**1.73**	**1.66**	**1.61**

Overall Public Works

Quality:	2015	2016	2017	2018
(1) Excellent	16.7%	22.3%	22.4%	22.4%
(2) Good	58.3%	52.8%	58.1%	51.4%
(3) Fair	17.4%	18.8%	12.1%	17.6%
(4) Poor	2.3%	0.6%	2.2%	3.3%
(N) Don't Know	1.5%	2.9%	3.3%	2.9%
No Answer	3.8%	2.6%	1.8%	2.4%
Average	**2.06**	**1.98**	**1.94**	**2.02**

Importance:	2015	2016	2017	2018
(1) High	53.0%	51.8%	52.6%	56.7%
(2) Medium	34.1%	35.9%	32.0%	31.9%
(3) Low	1.9%	1.3%	1.8%	1.9%
(N) Don't Know	1.1%	0.6%	2.6%	1.0%
No Answer	9.8%	10.4%	11.0%	8.6%
Average	**1.43**	**1.43**	**1.41**	**1.39**

PARKS/RECREATION

Quality of Village parks						Recreation facilities				

Quality:	2015	2016	2017	2018		*Quality:*	2015	2016	2017	2018
(1) Excellent	26.9%	31.4%	31.3%	31.4%		(1) Excellent	11.7%	12.0%	12.5%	20.0%
(2) Good	50.4%	46.9%	46.0%	43.8%		(2) Good	38.6%	42.1%	36.4%	33.8%
(3) Fair	9.1%	8.4%	8.8%	11.0%		(3) Fair	19.3%	17.8%	19.1%	14.8%
(4) Poor	0.8%	1.3%	1.5%	1.9%		(4) Poor	6.4%	5.5%	5.5%	5.7%
(N) Don't Know	11.4%	10.0%	11.0%	8.1%		(N) Don't Know	20.8%	20.1%	22.1%	20.5%
No Answer	1.5%	1.9%	1.5%	3.8%		No Answer	3.0%	2.6%	4.4%	5.2%
Average	**1.81**	**1.77**	**1.78**	**1.81**		**Average**	**2.27**	**2.22**	**2.24**	**2.08**

Importance:	2015	2016	2017	2018		*Importance:*	2015	2016	2017	2018
(1) High	43.6%	46.9%	43.8%	50.0%		(1) High	31.4%	35.6%	30.1%	35.2%
(2) Medium	42.0%	38.5%	38.2%	34.3%		(2) Medium	35.4%	41.7%	42.3%	41.4%
(3) Low	3.8%	4.5%	4.4%	2.9%		(3) Low	5.5%	9.4%	9.6%	7.1%
(N) Don't Know	3.8%	3.6%	4.0%	4.3%		(N) Don't Know	4.3%	5.8%	7.0%	7.1%
No Answer	6.8%	6.5%	9.6%	8.6%		No Answer	7.2%	7.4%	11.0%	9.0%
Average	**1.56**	**1.53**	**1.54**	**1.46**		**Average**	**1.71**	**1.70**	**1.75**	**1.66**

Park Maintenance						Special Events				

Quality:	2015	2016	2017	2018		*Quality:*	2015	2016	2017	2018
(1) Excellent	23.9%	30.1%	29.0%	32.4%		(1) Excellent	14.0%	17.5%	18.0%	19.5%
(2) Good	51.1%	48.2%	48.9%	40.5%		(2) Good	41.7%	41.4%	40.1%	35.2%
(3) Fair	9.5%	7.4%	6.3%	11.9%		(3) Fair	18.9%	16.8%	15.8%	15.2%
(4) Poor	0.8%	1.6%	1.1%	1.4%		(4) Poor	3.4%	2.3%	4.0%	2.4%
(N) Don't Know	14.0%	11.3%	12.5%	10.0%		(N) Don't Know	13.6%	20.4%	20.6%	23.3%
No Answer	0.8%	1.3%	2.2%	3.8%		No Answer	0.8%	1.6%	1.5%	4.3%
Average	**1.85**	**1.78**	**1.76**	**1.80**		**Average**	**2.15**	**2.05**	**2.08**	**2.01**

Importance:	2015	2016	2017	2018		*Importance:*	2015	2016	2017	2018
(1) High	28.0%	32.0%	29.4%	31.4%		(1) High	23.5%	25.9%	20.6%	23.3%
(2) Medium	45.8%	44.0%	43.0%	41.0%		(2) Medium	53.0%	46.6%	47.8%	48.1%
(3) Low	9.5%	10.7%	10.7%	8.1%		(3) Low	9.5%	13.6%	14.3%	9.0%
(N) Don't Know	8.3%	6.1%	7.4%	9.0%		(N) Don't Know	7.2%	6.8%	7.7%	9.5%
No Answer	8.3%	7.1%	9.6%	10.5%		No Answer	6.8%	7.1%	9.6%	10.0%
Average	**1.78**	**1.75**	**1.77**	**1.71**		**Average**	**1.84**	**1.86**	**1.92**	**1.71**

Recreation programs

Quality:	2015	2016	2017	2018
(1) Excellent	12.5%	16.8%	16.9%	17.6%
(2) Good	36.4%	39.8%	33.5%	33.3%
(3) Fair	17.4%	17.2%	18.4%	16.7%
(4) Poor	3.4%	4.5%	4.0%	3.3%
(N) Don't Know	29.5%	20.1%	24.6%	26.2%
No Answer	0.8%	1.6%	2.6%	2.9%
Average	**2.17**	**2.12**	**2.13**	**2.08**

Importance:	2015	2016	2017	2018
(1) High	44.3%	42.7%	42.6%	49.0%
(2) Medium	42.0%	44.0%	39.7%	34.8%
(3) Low	3.8%	3.2%	3.3%	3.3%
(N) Don't Know	2.7%	3.6%	5.1%	4.3%
No Answer	7.2%	6.5%	9.2%	8.6%
Average	**1.55**	**1.56**	**1.54**	**1.48**

Preservation of natural areas (open space, wetlands, etc.)

Quality:	2015	2016	2017	2018
(1) Excellent	25.4%	29.1%	27.2%	30.0%
(2) Good	45.8%	41.1%	44.1%	43.3%
(3) Fair	11.7%	13.6%	12.5%	12.9%
(4) Poor	1.9%	1.9%	4.0%	2.4%
(N) Don't Know	13.3%	12.0%	8.8%	7.6%
No Answer	1.9%	2.3%	3.3%	3.8%
Average	**1.88**	**1.86**	**1.92**	**1.86**

Importance:	2015	2016	2017	2018
(1) High	46.2%	49.2%	46.0%	48.6%
(2) Medium	37.1%	32.7%	36.0%	32.9%
(3) Low	5.3%	7.8%	4.4%	6.2%
(N) Don't Know	4.2%	2.9%	4.0%	4.3%
No Answer	7.2%	7.4%	9.6%	8.1%
Average	**1.54**	**1.54**	**1.52**	**1.52**

Swimming Pool Facility

Quality:	2015	2016	2017	2018
(1) Excellent	-	-	9.6%	11.0%
(2) Good	-	-	20.2%	20.0%
(3) Fair	-	-	11.8%	10.0%
(4) Poor	-	-	4.4%	3.3%
(N) Don't Know	-	-	51.5%	52.4%
No Answer	-	-	2.6%	3.3%
Average	**-**	**-**	**2.24**	**2.13**

Importance:	2015	2016	2017	2018
(1) High	-	-	23.2%	23.8%
(2) Medium	-	-	33.1%	34.8%
(3) Low	-	-	14.3%	12.4%
(N) Don't Know	-	-	19.9%	20.5%
No Answer	-	-	9.6%	8.6%
Average	**-**	**-**	**1.88**	**1.84**

Overall Parks/Recreation

Quality:	2015	2016	2017	2018
(1) Excellent	16.7%	23.6%	18.8%	25.7%
(2) Good	50.8%	49.5%	49.6%	42.4%
(3) Fair	15.5%	15.5%	16.2%	14.8%
(4) Poor	1.5%	0.6%	1.8%	2.9%
(N) Don't Know	8.7%	6.8%	9.9%	10.5%
No Answer	6.8%	3.9%	3.7%	3.8%
Average	**1.99**	**2.02**	**1.92**	**1.94**

Importance:	2015	2016	2017	2018
(1) High	39.0%	36.9%	34.6%	41.0%
(2) Medium	42.4%	43.7%	44.9%	40.5%
(3) Low	3.8%	4.5%	3.7%	4.3%
(N) Don't Know	3.0%	2.6%	5.9%	5.7%
No Answer	11.7%	12.3%	11.0%	8.6%
Average	**1.60**	**1.59**	**1.62**	**1.57**

COMMUNITY DEVELOPMENT

Land use, planning/zoning				

Quality:	2015	2016	2017	2018
(1) Excellent	8.7%	12.9%	15.4%	12.4%
(2) Good	37.5%	37.5%	39.3%	37.6%
(3) Fair	19.7%	20.4%	18.4%	20.0%
(4) Poor	6.1%	4.5%	5.5%	7.6%
(N) Don't Know	25.8%	22.3%	18.4%	18.1%
No Answer	2.3%	2.3%	2.9%	4.3%
Average	**2.32**	**2.22**	**2.18**	**2.29**

Importance:	2015	2016	2017	2018
(1) High	44.3%	40.1%	44.5%	52.9%
(2) Medium	32.2%	38.8%	34.2%	31.0%
(3) Low	4.9%	4.2%	3.7%	2.4%
(N) Don't Know	11.4%	9.4%	7.0%	5.7%
No Answer	7.2%	7.4%	10.7%	8.1%
Average	**1.52**	**1.57**	**1.50**	**1.41**

Code enforcement (weeds, property maintenance, etc.)				

Quality:	2015	2016	2017	2018
(1) Excellent	10.2%	13.9%	15.1%	16.7%
(2) Good	43.9%	40.8%	38.6%	33.8%
(3) Fair	19.7%	15.5%	19.5%	20.0%
(4) Poor	7.6%	10.0%	8.1%	8.6%
(N) Don't Know	15.9%	16.5%	15.1%	16.7%
No Answer	2.7%	3.2%	3.7%	4.3%
Average	**2.30**	**2.27**	**2.25**	**2.26**

Importance:	2015	2016	2017	2018
(1) High	41.3%	41.1%	41.9%	43.8%
(2) Medium	38.3%	38.2%	37.5%	35.7%
(3) Low	7.2%	7.1%	5.5%	6.7%
(N) Don't Know	6.1%	7.1%	5.9%	4.8%
No Answer	7.2%	6.5%	9.2%	9.0%
Average	**1.61**	**1.61**	**1.57**	**1.57**

Economic Development				

Quality:	2015	2016	2017	2018
(1) Excellent	7.6%	14.9%	12.1%	17.6%
(2) Good	35.2%	33.0%	39.0%	34.3%
(3) Fair	25.0%	23.0%	22.1%	21.9%
(4) Poor	7.2%	3.9%	6.6%	5.2%
(N) Don't Know	20.5%	21.4%	16.5%	17.1%
No Answer	4.5%	3.9%	3.7%	3.8%
Average	**2.42**	**2.21**	**2.29**	**2.19**

Importance:	2015	2016	2017	2018
(1) High	44.7%	44.0%	45.2%	53.8%
(2) Medium	36.0%	35.3%	33.8%	30.0%
(3) Low	4.2%	4.5%	2.9%	1.9%
(N) Don't Know	8.0%	8.1%	6.6%	6.2%
No Answer	7.2%	8.1%	11.4%	8.1%
Average	**1.52**	**1.53**	**1.48**	**1.39**

Overall Community Development				

Quality:	2015	2016	2017	2018
(1) Excellent	10.2%	14.2%	14.7%	16.2%
(2) Good	45.5%	47.6%	44.1%	43.8%
(3) Fair	23.1%	17.5%	19.9%	22.4%
(4) Poor	5.3%	3.6%	4.8%	3.8%
(N) Don't Know	13.3%	13.9%	13.2%	10.0%
No Answer	2.7%	3.2%	3.3%	3.8%
Average	**2.28**	**2.13**	**2.18**	**2.16**

Importance:	2015	2016	2017	2018
(1) High	41.3%	42.7%	39.7%	51.4%
(2) Medium	40.2%	40.8%	40.8%	33.3%
(3) Low	5.3%	3.6%	2.6%	2.4%
(N) Don't Know	6.1%	5.5%	6.3%	4.3%
No Answer	7.2%	7.4%	10.7%	9.0%
Average	**1.59**	**1.55**	**1.55**	**1.44**

Ease and efficiency of obtaining permits

Quality:	2015	2016	2017	2018
(1) Excellent	9.1%	17.0%	20.2%	18.6%
(2) Good	33.7%	33.3%	22.8%	30.0%
(3) Fair	11.0%	12.9%	12.1%	11.0%
(4) Poor	4.2%	3.4%	4.8%	1.4%
(N) Don't Know	39.8%	47.3%	37.9%	35.7%
No Answer	2.3%	3.0%	2.2%	3.3%
Average	**2.18**	**2.04**	**2.02**	**1.92**

Importance:	2015	2016	2017	2018
(1) High	29.9%	33.0%	32.0%	44.8%
(2) Medium	39.0%	37.2%	35.7%	28.6%
(3) Low	8.0%	6.5%	7.0%	4.8%
(N) Don't Know	16.7%	16.2%	15.1%	14.3%
No Answer	6.4%	7.1%	10.3%	7.6%
Average	**1.71**	**1.65**	**1.67**	**1.49**

GENERAL SERVICES

Online payment options

Quality:	2015	2016	2017	2018
(1) Excellent	25.4%	24.6%	26.1%	34.3%
(2) Good	31.1%	33.0%	38.2%	27.1%
(3) Fair	4.5%	4.9%	4.4%	3.8%
(4) Poor	1.1%	1.6%	1.1%	1.0%
(N) Don't Know	36.4%	34.0%	29.4%	30.5%
No Answer	1.5%	1.9%	0.7%	3.3%
Average	**1.70**	**1.74**	**1.72**	**1.57**

Importance:	2015	2016	2017	2018
(1) High	24.2%	29.4%	31.6%	36.7%
(2) Medium	43.2%	34.0%	36.8%	29.0%
(3) Low	14.8%	18.4%	10.3%	12.9%
(N) Don't Know	12.5%	11.3%	12.5%	14.3%
No Answer	5.3%	6.8%	8.8%	7.1%
Average	**1.88**	**1.87**	**1.73**	**1.70**

Village Newsletter

Quality:	2015	2016	2017	2018
(1) Excellent	28.8%	28.8%	30.1%	32.4%
(2) Good	52.3%	50.5%	55.9%	44.3%
(3) Fair	11.7%	11.3%	9.6%	11.9%
(4) Poor	0.4%	1.3%	0.7%	1.4%
(N) Don't Know	4.2%	6.5%	2.2%	6.7%
No Answer	2.7%	1.6%	1.5%	3.3%
Average	**1.83**	**1.84**	**1.80**	**1.80**

Importance:	2015	2016	2017	2018
(1) High	30.3%	26.9%	29.4%	40.5%
(2) Medium	48.5%	47.2%	50.4%	35.2%
(3) Low	13.3%	15.9%	9.9%	12.4%
(N) Don't Know	1.9%	3.2%	0.7%	4.3%
No Answer	6.1%	6.8%	9.6%	7.6%
Average	**1.81**	**1.88**	**1.78**	**1.68**

Website (algonquin.org)

Quality:	2015	2016	2017	2018
(1) Excellent	20.1%	19.7%	20.2%	28.1%
(2) Good	40.9%	44.7%	47.8%	37.1%
(3) Fair	12.9%	13.3%	10.7%	10.0%
(4) Poor	3.4%	1.0%	0.7%	1.9%
(N) Don't Know	19.3%	19.1%	17.6%	18.1%
No Answer	3.4%	2.3%	2.9%	4.8%
Average	**2.00**	**1.94**	**1.90**	**1.81**

Importance:	2015	2016	2017	2018
(1) High	28.0%	27.2%	30.1%	34.3%
(2) Medium	43.9%	41.4%	40.8%	37.1%
(3) Low	13.3%	16.5%	12.1%	10.5%
(N) Don't Know	8.7%	7.4%	7.4%	10.5%
No Answer	6.1%	7.4%	9.6%	7.6%
Average	**1.83**	**1.87**	**1.78**	**1.71**

Algonquin e-News

Quality:	2015	2016	2017	2018
(1) Excellent	17.4%	16.2%	18.4%	22.9%
(2) Good	29.5%	30.7%	34.6%	22.9%
(3) Fair	7.2%	9.7%	5.9%	9.5%
(4) Poor	1.5%	1.0%	0.4%	1.4%
(N) Don't Know	41.7%	39.8%	39.3%	40.5%
No Answer	2.7%	2.6%	1.5%	2.9%
Average	**1.87**	**1.92**	**1.80**	**1.82**

Importance:	2015	2016	2017	2018
(1) High	19.7%	17.5%	21.3%	26.7%
(2) Medium	35.6%	35.3%	34.9%	30.5%
(3) Low	20.1%	22.7%	15.1%	15.7%
(N) Don't Know	17.8%	17.5%	17.6%	4.3%
No Answer	6.8%	7.1%	11.0%	8.1%
Average	**2.01**	**2.07**	**1.91**	**1.85**

Social Media: Facebook, Twitter, etc.

Quality:	2015	2016	2017	2018
(1) Excellent	5.7%	8.4%	13.6%	11.4%
(2) Good	14.8%	17.8%	20.2%	16.2%
(3) Fair	7.2%	4.9%	6.6%	6.7%
(4) Poor	1.1%	1.6%	0.7%	1.0%
(N) Don't Know	69.7%	65.4%	57.4%	61.0%
No Answer	1.5%	1.9%	1.5%	3.8%
Average	**2.13**	**1.99**	**1.87**	**1.92**

Importance:	2015	2016	2017	2018
(1) High	11.7%	13.3%	16.9%	16.2%
(2) Medium	24.6%	25.9%	29.8%	29.0%
(3) Low	29.9%	29.8%	17.3%	18.6%
(N) Don't Know	27.7%	24.6%	25.0%	26.7%
No Answer	6.1%	6.5%	11.0%	9.5%
Average	**2.27**	**2.24**	**2.01**	**2.04**

Recycling

Quality:	2015	2016	2017	2018
(1) Excellent	38.3%	41.1%	45.2%	46.2%
(2) Good	46.2%	44.7%	44.9%	39.5%
(3) Fair	12.1%	9.1%	7.7%	6.2%
(4) Poor	1.5%	3.6%	1.5%	3.3%
(N) Don't Know	0.4%	0.0%	0.0%	1.4%
No Answer	1.5%	1.6%	0.7%	3.3%
Average	**1.76**	**1.75**	**1.65**	**1.65**

Importance:	2015	2016	2017	2018
(1) High	72.7%	68.0%	67.3%	70.0%
(2) Medium	18.9%	23.6%	22.1%	22.9%
(3) Low	1.5%	1.9%	0.7%	0.0%
(N) Don't Know	0.8%	0.3%	0.7%	0.0%
No Answer	6.1%	6.1%	9.2%	0.0%
Average	**1.24**	**1.29**	**1.26**	**1.25**

Garbage collection

Quality:	2015	2016	2017	2018
(1) Excellent	33.0%	35.0%	40.1%	41.0%
(2) Good	47.7%	46.3%	46.0%	39.5%
(3) Fair	15.2%	11.3%	8.8%	9.5%
(4) Poor	2.7%	5.2%	2.9%	5.2%
(N) Don't Know	0.4%	0.6%	1.5%	1.4%
No Answer	1.1%	1.6%	0.7%	3.3%
Average	**1.87**	**1.86**	**1.74**	**1.78**

Importance:	2015	2016	2017	2018
(1) High	70.1%	68.3%	66.2%	70.5%
(2) Medium	21.2%	22.7%	22.4%	21.9%
(3) Low	1.5%	1.6%	0.7%	0.5%
(N) Don't Know	0.8%	1.0%	1.5%	0.0%
No Answer	6.4%	6.5%	9.2%	7.1%
Average	**1.26**	**1.28**	**1.27**	**1.25**

Yard waste collection

Quality:	2015	2016	2017	2018
(1) Excellent	26.9%	28.2%	32.4%	35.7%
(2) Good	43.9%	41.1%	41.5%	34.3%
(3) Fair	13.6%	16.5%	10.7%	11.0%
(4) Poor	4.2%	2.9%	4.4%	6.7%
(N) Don't Know	9.8%	8.7%	10.3%	9.0%
No Answer	1.5%	2.6%	0.7%	3.3%
Average	**1.94**	**1.93**	**1.86**	**1.87**

Importance:	2015	2016	2017	2018
(1) High	60.2%	59.5%	53.7%	59.5%
(2) Medium	26.9%	26.5%	30.1%	26.2%
(3) Low	2.7%	4.9%	3.3%	3.3%
(N) Don't Know	3.8%	2.6%	4.0%	3.3%
No Answer	6.4%	6.5%	8.8%	7.6%
Average	**1.36**	**1.40**	**1.42**	**1.37**

Promoting the Village to attract visitors

Quality:	2015	2016	2017	2018
(1) Excellent	6.4%	11.7%	8.5%	15.7%
(2) Good	26.5%	21.7%	31.3%	25.2%
(3) Fair	17.0%	18.4%	18.8%	13.3%
(4) Poor	10.2%	7.1%	7.4%	7.1%
(N) Don't Know	38.3%	39.8%	33.1%	34.8%
No Answer	1.5%	1.3%	1.1%	3.8%
Average	**2.52**	**2.36**	**2.38**	**2.19**

Importance:	2015	2016	2017	2018
(1) High	30.3%	26.9%	26.8%	36.7%
(2) Medium	40.5%	37.9%	41.2%	34.3%
(3) Low	10.6%	19.1%	11.0%	9.5%
(N) Don't Know	13.3%	9.4%	11.0%	12.4%
No Answer	5.3%	6.8%	9.9%	7.1%
Average	**1.76**	**1.91**	**1.80**	**1.66**

Overall General Services

Quality:	2015	2016	2017	2018
(1) Excellent	20.1%	22.0%	26.5%	31.0%
(2) Good	58.7%	57.9%	56.6%	47.6%
(3) Fair	15.9%	14.9%	12.1%	14.3%
(4) Poor	0.8%	1.3%	0.4%	1.4%
(N) Don't Know	2.3%	1.9%	2.2%	1.4%
No Answer	2.3%	1.9%	2.2%	4.3%
Average	**1.97**	**1.95**	**1.86**	**1.85**

Importance:	2015	2016	2017	2018
(1) High	41.7%	39.8%	41.9%	45.7%
(2) Medium	45.8%	46.9%	42.3%	41.0%
(3) Low	3.0%	5.5%	2.2%	2.4%
(N) Don't Know	2.3%	1.0%	1.1%	1.4%
No Answer	7.2%	6.8%	12.5%	9.5%
Average	**1.57**	**1.63**	**1.54**	**1.51**

Ease of water billing services

Quality:	2015	2016	2017	2018
(1) Excellent	37.5%	38.2%	41.5%	40.0%
(2) Good	47.0%	46.9%	43.0%	44.3%
(3) Fair	7.2%	8.1%	6.6%	5.2%
(4) Poor	1.5%	1.3%	2.6%	1.4%
(N) Don't Know	4.5%	3.6%	5.9%	5.7%
No Answer	2.3%	1.9%	0.4%	3.3%
Average	**1.71**	**1.71**	**1.68**	**1.65**

Importance:	2015	2016	2017	2018
(1) High	36.0%	40.8%	42.3%	42.4%
(2) Medium	47.7%	42.4%	38.2%	43.3%
(3) Low	7.2%	7.8%	7.0%	4.8%
(N) Don't Know	2.7%	2.6%	3.3%	2.9%
No Answer	6.4%	6.5%	9.2%	6.7%
Average	**1.68**	**1.64**	**1.60**	**1.58**

7. Have you had any in-person, phone or email contact with an employee of the Village of Algonquin within the last 12 months (including police, counter staff, inspectors, or any others)?

	2015	2016	2017	2018
Yes	61.0%	57.3%	57.4%	57.6%
No	37.9%	39.5%	39.0%	39.5%
Don't know	0.0%	1.0%	1.1%	0.0%
No Answer	1.1%	2.3%	2.6%	2.9%

8. Please rate the performance of the Village employee(s) you interacted with during your most recent contact.

Knowledgeable

	2015	2016	2017	2018
(1) Excellent	34.5%	36.6%	38.6%	33.8%
(2) Good	20.8%	18.1%	15.1%	18.6%
(3) Fair	4.2%	4.5%	3.3%	3.3%
(4) Poor	1.1%	1.0%	2.6%	2.9%
(N) Don't Know	1.9%	1.0%	1.1%	1.9%
No Answer	37.5%	38.8%	39.3%	39.5%
Average	**1.54**	**1.50**	**1.49**	**1.58**

Courteous

	2015	2016	2017	2018
(1) Excellent	37.5%	40.1%	40.4%	37.1%
(2) Good	17.0%	15.9%	15.4%	37.1%
(3) Fair	4.5%	3.6%	1.1%	4.8%
(4) Poor	2.3%	0.6%	3.3%	2.4%
(N) Don't Know	1.5%	1.0%	0.7%	0.5%
No Answer	37.1%	38.8%	39.0%	39.0%
Average	**1.54**	**1.41**	**1.46**	**1.54**

Responsive

	2015	2016	2017	2018
(1) Excellent	35.6%	38.8%	40.4%	36.2%
(2) Good	17.8%	16.5%	14.0%	15.2%
(3) Fair	4.5%	3.6%	3.3%	3.8%
(4) Poor	3.4%	1.0%	2.6%	5.2%
(N) Don't Know	1.5%	1.3%	0.7%	0.5%
No Answer	37.1%	38.8%	39.0%	39.0%
Average	**1.60**	**1.44**	**1.47**	**1.64**

Overall

	2015	2016	2017	2018
(1) Excellent	36.0%	37.9%	39.0%	36.7%
(2) Good	19.3%	16.5%	15.8%	15.2%
(3) Fair	3.8%	5.5%	2.2%	4.8%
(4) Poor	2.7%	0.3%	3.3%	3.3%
(N) Don't Know	1.1%	1.0%	0.7%	0.5%
No Answer	37.1%	38.8%	39.0%	39.5%
Average	**1.56**	**1.47**	**1.50**	**1.58**

9. Please indicate how likely or unlikely you are to do each of the following:

Recommend living in Algonquin to someone who asks

	2015	2016	2017	2018
(1) Very Likely	42.0%	47.9%	45.6%	49.0%
(2) Likely	35.2%	32.0%	33.1%	28.1%
(3) Neither Likely or Unlikely	13.6%	8.4%	12.5%	13.3%
(4) Unlikely	3.4%	2.6%	2.9%	3.3%
(5) Very Unlikely	1.5%	2.3%	0.7%	0.5%
(N) Don't Know	0.0%	0.3%	0.7%	1.0%
No Answer	4.2%	6.5%	4.4%	4.8%

Remain in Algonquin for the next five years

	2015	2016	2017	2018
(1) Very Likely	53.4%	49.2%	46.3%	48.6%
(2) Likely	23.9%	28.2%	29.8%	25.2%
(3) Neither Likely or Unlikely	9.8%	5.5%	5.9%	7.1%
(4) Unlikely	4.2%	2.6%	7.4%	9.0%
(5) Very Unlikely	3.8%	5.2%	3.7%	3.3%
(N) Don't Know	1.1%	4.2%	3.3%	2.9%
No Answer	3.8%	5.2%	3.7%	3.8%

10. How long have you been a resident of Algonquin?

	2015	2016	2017	2018
Less than 1 year	3.0%	4.2%	2.6%	1.9%
1 - 5 years	13.6%	11.0%	16.2%	13.3%
6 - 10 years	10.6%	7.8%	11.0%	5.2%
11 - 15 years	21.2%	18.1%	15.8%	11.4%
Over 15 years	50.8%	58.6%	53.3%	67.6%
No Answer	0.8%	0.3%	1.1%	0.5%

11. In what type of home do you currently live?

	2015	2016	2017	2018
Single family house	83.3%	84.8%	80.5%	82.4%
Townhome/Duplex	14.8%	12.9%	16.5%	14.8%
Condominium/Apartment	0.8%	1.6%	2.2%	1.9%
Other	0.4%	0.0%	0.0%	0.5%
No Answer	0.8%	0.6%	0.7%	0.5%

12. Please indicate your current housing status.

	2015	2016	2017	2018
Own	96.6%	95.5%	95.6%	98.6%
Rent	2.7%	4.2%	3.7%	1.4%
No Answer	0.8%	0.3%	0.7%	0.0%

13. Do any children age 17 or under live in your household?

	2015	2016	2017	2018
Yes	28.4%	27.8%	27.2%	22.9%
No	71.2%	71.5%	71.7%	77.1%
No Answer	0.4%	0.3%	1.1%	0.0%

14. Are you or any other member/s of your household aged 65 or older?

	2015	2016	2017	2018
Yes	35.2%	32.7%	38.2%	49.0%
No	64.4%	67.0%	61.0%	51.0%
No Answer	0.4%	0.3%	0.7%	0.0%

15. Please indicate your age.

	2015	2016	2017	2018
18 - 25	0.4%	0.3%	0.7%	0.5%
26 - 35	6.8%	7.8%	5.1%	5.2%
36 - 45	12.5%	10.0%	14.0%	9.0%
46 - 55	25.0%	22.0%	22.1%	14.8%
56 - 65	23.5%	32.7%	27.6%	32.4%
Over 65	28.4%	24.9%	28.7%	36.7%
No Answer	3.4%	2.3%	1.8%	1.4%

16. Please indicate your gender.

	2015	2016	2017	2018
Male	42.4%	42.7%	38.6%	44.3%
Female	53.0%	54.0%	56.3%	51.9%
No Answer	4.5%	3.2%	5.1%	3.8%

17. In what area of Algonquin do you reside?

	2015	2016	2017	2018
East of the Fox River	32.6%	31.1%	33.8%	31.9%
West of Fox River, East of Randall	51.1%	50.2%	40.8%	49.0%
West of Randall Road	15.2%	17.2%	22.4%	18.6%
No Answer	1.1%	1.6%	2.9%	0.5%

Crosstabulation of Survey Results

1. Please indicate how you would describe the following quality of life measures in Algonquin:

Algonquin as a place to live

	Overall		Gender				Age				
			Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=204		*n=92*	*n=104*		*n=1*	*n=11*	*n=18*	*n=31*	*n=67*	*n=73*
(1) Excellent	37.7%		32.6%	43.3%		0.0%	9.1%	61.1%	35.5%	35.8%	39.7%
(2) Good	49.0%		51.1%	45.2%		100.0%	90.9%	33.3%	54.8%	44.8%	47.9%
(3) Fair	11.8%		13.0%	11.5%		0.0%	0.0%	5.6%	9.7%	14.9%	12.3%
(4) Poor	1.5%		3.3%	0.0%		0.0%	0.0%	0.0%	0.0%	4.5%	0.0%
Average	**1.77**		**1.87**	**1.68**		**2.00**	**1.91**	**1.44**	**1.74**	**1.88**	**1.73**

	Location				Residency				
	East	Central	West		Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=66	*n=99*	*n=38*		*n=3*	*n=26*	*n=11*	*n=22*	*n=142*
(1) Excellent	36.4%	34.3%	50.0%		33.3%	26.9%	54.5%	27.3%	40.1%
(2) Good	50.0%	51.5%	39.5%		66.7%	73.1%	27.3%	63.6%	43.7%
(3) Fair	13.6%	12.1%	7.9%		0.0%	0.0%	9.1%	9.1%	14.8%
(4) Poor	0.0%	2.0%	2.6%		0.0%	0.0%	9.1%	0.0%	1.4%
Average	**1.77**	**1.82**	**1.63**		**1.67**	**1.73**	**1.73**	**1.82**	**1.77**

Your neighborhood as a place to live

	Overall		Gender				Age				
			Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=205		*n=92*	*n=105*		*n=1*	*n=11*	*n=18*	*n=31*	*n=67*	*n=74*
(1) Excellent	48.8%		42.4%	54.3%		0.0%	54.5%	55.6%	41.9%	41.8%	56.8%
(2) Good	42.0%		45.7%	38.1%		100.0%	45.5%	38.9%	51.6%	40.3%	39.2%
(3) Fair	5.9%		5.4%	6.7%		0.0%	0.0%	5.6%	3.2%	10.4%	2.7%
(4) Poor	3.4%		6.5%	1.0%		0.0%	0.0%	0.0%	3.2%	7.5%	1.4%
Average	**1.64**		**1.76**	**1.54**		**2.00**	**1.45**	**1.50**	**1.68**	**1.84**	**1.49**

	Location				Residency				
	East	Central	West		Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=67	*n=99*	*n=38*		*n=4*	*n=26*	*n=11*	*n=23*	*n=141*
(1) Excellent	41.8%	46.5%	68.4%		75.0%	50.0%	54.5%	30.4%	50.4%
(2) Good	49.3%	44.4%	21.1%		25.0%	50.0%	36.4%	56.5%	39.0%
(3) Fair	7.5%	4.0%	7.9%		0.0%	0.0%	0.0%	13.0%	6.4%
(4) Poor	1.5%	5.1%	2.6%		0.0%	0.0%	9.1%	0.0%	4.3%
Average	**1.69**	**1.68**	**1.45**		**1.25**	**1.50**	**1.64**	**1.83**	**1.65**

Algonquin as a place to raise children

	Overall		Gender			Age					
			Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=171		n=83	n=81		n=1	n=10	n=15	n=31	n=60	n=53
(1) Excellent	41.5%		39.8%	43.2%		100.0%	30.0%	66.7%	38.7%	38.3%	43.4%
(2) Good	46.2%		42.2%	49.4%		0.0%	60.0%	33.3%	48.4%	43.3%	49.1%
(3) Fair	11.7%		16.9%	7.4%		0.0%	10.0%	0.0%	12.9%	16.7%	7.5%
(4) Poor	0.6%		1.2%	0.0%		0.0%	0.0%	0.0%	0.0%	1.7%	0.0%
Average	**1.71**		**1.80**	**1.64**		**1.00**	**1.80**	**1.33**	**1.74**	**1.82**	**1.64**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=51	n=88	n=31	n=2	n=22	n=10	n=17	n=120
(1) Excellent	37.3%	38.6%	58.1%	50.0%	45.5%	50.0%	23.5%	42.5%
(2) Good	47.1%	48.9%	35.5%	50.0%	50.0%	40.0%	64.7%	43.3%
(3) Fair	13.7%	12.5%	6.5%	0.0%	4.5%	10.0%	11.8%	13.3%
(4) Poor	2.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.8%
Average	**1.80**	**1.74**	**1.48**	**1.50**	**1.59**	**1.60**	**1.88**	**1.73**

Algonquin as a place to work

	Overall		Gender			Age					
			Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=111		n=47	n=59		n=1	n=6	n=8	n=19	n=42	n=33
(1) Excellent	18.9%		14.9%	22.0%		0.0%	0.0%	37.5%	26.3%	16.7%	18.2%
(2) Good	41.4%		44.7%	37.3%		0.0%	50.0%	25.0%	42.1%	42.9%	42.4%
(3) Fair	27.0%		25.5%	28.8%		100.0%	33.3%	37.5%	21.1%	23.8%	27.3%
(4) Poor	12.6%		14.9%	11.9%		0.0%	16.7%	0.0%	10.5%	16.7%	12.1%
Average	**2.33**		**2.40**	**2.31**		**3.00**	**2.67**	**2.00**	**2.16**	**2.40**	**2.33**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=38	n=60	n=13	n=2	n=15	n=4	n=11	n=79
(1) Excellent	21.1%	15.0%	30.8%	0.0%	26.7%	25.0%	9.1%	19.0%
(2) Good	42.1%	41.7%	38.5%	0.0%	60.0%	25.0%	63.6%	36.7%
(3) Fair	23.7%	30.0%	23.1%	100.0%	13.3%	25.0%	18.2%	29.1%
(4) Poor	13.2%	13.3%	7.7%	0.0%	0.0%	25.0%	9.1%	15.2%
Average	**2.29**	**2.42**	**2.08**	**3.00**	**1.87**	**2.50**	**2.27**	**2.41**

Algonquin compared to other communities in the area

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=185	n=80	n=98		n=1	n=10	n=18	n=29	n=60	n=65
(1) Excellent	32.4%	28.8%	34.7%		0.0%	20.0%	44.4%	34.5%	31.7%	32.3%
(2) Good	49.2%	46.3%	53.1%		100.0%	60.0%	50.0%	37.9%	50.0%	50.8%
(3) Fair	15.7%	20.0%	11.2%		0.0%	20.0%	5.6%	24.1%	13.3%	15.4%
(4) Poor	2.7%	5.0%	1.0%		0.0%	0.0%	0.0%	3.4%	5.0%	1.5%
Average	**1.89**	**2.01**	**1.79**		**2.00**	**2.00**	**1.61**	**1.97**	**1.92**	**1.86**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=60	n=90	n=34	n=2	n=25	n=11	n=19	n=128
(1) Excellent	28.3%	32.2%	41.2%	0.0%	40.0%	36.4%	21.1%	32.8%
(2) Good	51.7%	46.7%	50.0%	50.0%	52.0%	36.4%	63.2%	47.7%
(3) Fair	16.7%	17.8%	8.8%	50.0%	8.0%	27.3%	15.8%	15.6%
(4) Poor	3.3%	3.3%	0.0%	0.0%	0.0%	0.0%	0.0%	3.9%
Average	**1.95**	**1.92**	**1.68**	**2.50**	**1.68**	**1.91**	**1.95**	**1.91**

Overall appearance of Algonquin

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=206	n=93	n=105		n=1	n=11	n=18	n=31	n=67	n=75
(1) Excellent	27.7%	23.7%	29.5%		0.0%	18.2%	38.9%	22.6%	26.9%	30.7%
(2) Good	50.5%	50.5%	52.4%		0.0%	63.6%	44.4%	54.8%	47.8%	50.7%
(3) Fair	18.4%	19.4%	17.1%		100.0%	18.2%	16.7%	22.6%	19.4%	14.7%
(4) Poor	3.4%	6.5%	1.0%		0.0%	0.0%	0.0%	0.0%	6.0%	4.0%
Average	**1.98**	**2.09**	**1.90**		**3.00**	**2.00**	**1.78**	**2.00**	**2.04**	**1.92**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=67	n=99	n=39	n=4	n=26	n=11	n=23	n=142
(1) Excellent	23.9%	28.3%	33.3%	0.0%	26.9%	18.2%	21.7%	30.3%
(2) Good	52.2%	47.5%	53.8%	75.0%	61.5%	63.6%	56.5%	45.8%
(3) Fair	22.4%	18.2%	12.8%	25.0%	11.5%	18.2%	21.7%	19.0%
(4) Poor	1.5%	6.1%	0.0%	0.0%	0.0%	0.0%	0.0%	4.9%
Average	**2.01**	**2.02**	**1.79**	**2.25**	**1.85**	**2.00**	**2.00**	**1.99**

Cleanliness of Algonquin

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=203	n=92	n=103		n=1	n=11	n=18	n=31	n=65	n=74
(1) Excellent	31.5%	27.2%	35.0%		0.0%	18.2%	50.0%	29.0%	30.8%	31.1%
(2) Good	51.7%	51.1%	53.4%		0.0%	72.7%	44.4%	58.1%	50.8%	50.0%
(3) Fair	15.3%	19.6%	10.7%		100.0%	9.1%	5.6%	9.7%	15.4%	18.9%
(4) Poor	1.5%	2.2%	1.0%		0.0%	0.0%	0.0%	3.2%	3.1%	0.0%
Average	**1.87**	**1.97**	**1.78**		**3.00**	**1.91**	**1.56**	**1.87**	**1.91**	**1.88**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=67	n=97	n=38	n=4	n=26	n=11	n=22	n=140
(1) Excellent	20.9%	32.0%	50.0%	25.0%	34.6%	36.4%	18.2%	32.9%
(2) Good	56.7%	52.6%	39.5%	50.0%	53.8%	54.5%	54.5%	50.7%
(3) Fair	20.9%	13.4%	10.5%	25.0%	11.5%	9.1%	27.3%	14.3%
(4) Poor	1.5%	2.1%	0.0%	0.0%	0.0%	0.0%	0.0%	2.1%
Average	**2.03**	**1.86**	**1.61**	**2.00**	**1.77**	**1.73**	**2.09**	**1.86**

Overall quality of new development in Algonquin

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=185	n=85	n=95		n=1	n=9	n=16	n=27	n=62	n=67
(1) Excellent	21.6%	18.8%	24.2%		0.0%	22.2%	37.5%	18.5%	24.2%	16.4%
(2) Good	48.6%	49.4%	46.3%		100.0%	44.4%	43.8%	44.4%	41.9%	58.2%
(3) Fair	23.2%	28.2%	20.0%		0.0%	33.3%	12.5%	29.6%	22.6%	22.4%
(4) Poor	6.5%	3.5%	9.5%		0.0%	0.0%	6.3%	7.4%	11.3%	3.0%
Average	**2.15**	**2.16**	**2.15**		**2.00**	**2.11**	**1.88**	**2.26**	**2.21**	**2.12**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=57	n=90	n=37	n=2	n=23	n=10	n=20	n=130
(1) Excellent	24.6%	14.4%	35.1%	0.0%	30.4%	20.0%	10.0%	22.3%
(2) Good	45.6%	51.1%	45.9%	50.0%	47.8%	40.0%	70.0%	46.2%
(3) Fair	22.8%	27.8%	13.5%	0.0%	17.4%	30.0%	20.0%	24.6%
(4) Poor	7.0%	6.7%	5.4%	50.0%	4.3%	10.0%	0.0%	6.9%
Average	**2.12**	**2.27**	**1.89**	**3.00**	**1.96**	**2.30**	**2.10**	**2.16**

Variety of housing options

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=183	n=85	n=93		n=0	n=11	n=17	n=29	n=57	n=66
(1) Excellent	25.1%	22.4%	28.0%		0.0%	36.4%	58.8%	13.8%	22.8%	21.2%
(2) Good	53.6%	55.3%	50.5%		0.0%	45.5%	35.3%	65.5%	56.1%	53.0%
(3) Fair	17.5%	21.2%	15.1%		0.0%	9.1%	5.9%	20.7%	17.5%	21.2%
(4) Poor	3.8%	1.2%	6.5%		0.0%	9.1%	0.0%	0.0%	3.5%	4.5%
Average	**2.00**	**2.01**	**2.00**		**0.00**	**1.91**	**1.47**	**2.07**	**2.02**	**2.09**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=52	n=93	n=37	n=2	n=23	n=11	n=20	n=127
(1) Excellent	21.2%	21.5%	40.5%	0.0%	34.8%	36.4%	25.0%	22.8%
(2) Good	50.0%	59.1%	43.2%	100.0%	47.8%	54.5%	55.0%	53.5%
(3) Fair	25.0%	17.2%	8.1%	0.0%	8.7%	9.1%	20.0%	19.7%
(4) Poor	3.8%	2.2%	8.1%	0.0%	8.7%	0.0%	0.0%	3.9%
Average	**2.12**	**2.00**	**1.84**	**2.00**	**1.91**	**1.73**	**1.95**	**2.05**

Overall quality of businesses and services in Algonquin

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=201	n=90	n=104		n=0	n=10	n=18	n=31	n=66	n=73
(1) Excellent	28.9%	25.6%	30.8%		100.0%	30.0%	44.4%	29.0%	30.3%	23.3%
(2) Good	47.8%	50.0%	45.2%		0.0%	60.0%	22.2%	48.4%	45.5%	54.8%
(3) Fair	21.9%	22.2%	23.1%		0.0%	10.0%	33.3%	22.6%	22.7%	19.2%
(4) Poor	1.5%	2.2%	1.0%		0.0%	0.0%	0.0%	0.0%	1.5%	2.7%
Average	**1.96**	**2.01**	**1.94**		**1.00**	**1.80**	**1.89**	**1.94**	**1.95**	**2.01**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=66	n=96	n=39	n=4	n=25	n=11	n=22	n=139
(1) Excellent	16.7%	31.3%	43.6%	0.0%	44.0%	45.5%	22.7%	26.6%
(2) Good	43.9%	49.0%	51.3%	75.0%	52.0%	18.2%	40.9%	49.6%
(3) Fair	34.8%	19.8%	5.1%	25.0%	4.0%	36.4%	36.4%	21.6%
(4) Poor	4.5%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	2.2%
Average	**2.27**	**1.89**	**1.62**	**2.25**	**1.60**	**1.91**	**2.14**	**1.99**

Shopping opportunities

	Overall		Gender				Age				
			Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=205		n=93	n=104		n=1	n=10	n=18	n=31	n=67	n=75
(1) Excellent	46.8%		45.2%	48.1%		0.0%	60.0%	50.0%	45.2%	50.7%	42.7%
(2) Good	39.0%		41.9%	36.5%		0.0%	30.0%	38.9%	41.9%	32.8%	45.3%
(3) Fair	11.7%		9.7%	13.5%		100.0%	10.0%	11.1%	12.9%	14.9%	6.7%
(4) Poor	2.4%		3.2%	1.9%		0.0%	0.0%	0.0%	0.0%	1.5%	5.3%
Average	**1.70**		**1.71**	**1.69**		**3.00**	**1.50**	**1.61**	**1.68**	**1.67**	**1.75**

			Location				Residency				
			East	Central	West		Under 1	1 to 5	6 to 10	11 to 15	Over 15
			n=67	n=98	n=39		n=4	n=25	n=11	n=23	n=142
(1) Excellent			29.9%	51.0%	64.1%		25.0%	56.0%	45.5%	43.5%	46.5%
(2) Good			38.8%	42.9%	30.8%		50.0%	40.0%	36.4%	34.8%	39.4%
(3) Fair			25.4%	5.1%	5.1%		25.0%	4.0%	18.2%	21.7%	10.6%
(4) Poor			6.0%	1.0%	0.0%		0.0%	0.0%	0.0%	0.0%	3.5%
Average			**2.07**	**1.56**	**1.41**		**2.00**	**1.48**	**1.73**	**1.78**	**1.71**

Recreational opportunities

	Overall		Gender				Age				
			Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=183		n=85	n=91		n=1	n=9	n=17	n=30	n=64	n=59
(1) Excellent	20.2%		18.8%	22.0%		0.0%	22.2%	41.2%	20.0%	20.3%	13.6%
(2) Good	47.0%		42.4%	50.5%		100.0%	44.4%	29.4%	46.7%	43.8%	55.9%
(3) Fair	24.6%		27.1%	22.0%		0.0%	11.1%	23.5%	26.7%	25.0%	27.1%
(4) Poor	8.2%		11.8%	5.5%		0.0%	22.2%	5.9%	6.7%	10.9%	3.4%
Average	**2.21**		**2.32**	**2.11**		**2.00**	**2.33**	**1.94**	**2.20**	**2.27**	**2.20**

			Location				Residency				
			East	Central	West		Under 1	1 to 5	6 to 10	11 to 15	Over 15
			n=59	n=89	n=35		n=2	n=22	n=11	n=19	n=129
(1) Excellent			18.6%	18.0%	28.6%		0.0%	40.9%	45.5%	0.0%	17.8%
(2) Good			45.8%	42.7%	60.0%		50.0%	40.9%	9.1%	68.4%	48.1%
(3) Fair			25.4%	29.2%	11.4%		50.0%	13.6%	36.4%	26.3%	24.8%
(4) Poor			10.2%	10.1%	0.0%		0.0%	4.5%	9.1%	5.3%	9.3%
Average			**2.27**	**2.31**	**1.83**		**2.50**	**1.82**	**2.09**	**2.37**	**2.26**

Employment opportunities

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=101	n=44	n=55		n=0	n=7	n=8	n=21	n=36	n=28
(1) Excellent	10.9%	13.6%	9.1%		0.0%	0.0%	37.5%	4.8%	13.9%	7.1%
(2) Good	33.7%	27.3%	38.2%		0.0%	14.3%	12.5%	47.6%	27.8%	39.3%
(3) Fair	39.6%	36.4%	41.8%		0.0%	71.4%	37.5%	33.3%	36.1%	42.9%
(4) Poor	15.8%	22.7%	10.9%		0.0%	14.3%	12.5%	14.3%	22.2%	10.7%
Average	**2.60**	**2.68**	**2.55**		**0.00**	**3.00**	**2.25**	**2.57**	**2.67**	**2.57**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=35	n=51	n=15	n=1	n=13	n=5	n=10	n=72
(1) Excellent		14.3%	7.8%	13.3%	0.0%	7.7%	20.0%	0.0%	12.5%
(2) Good		25.7%	39.2%	33.3%	0.0%	61.5%	20.0%	40.0%	29.2%
(3) Fair		45.7%	33.3%	46.7%	0.0%	30.8%	40.0%	50.0%	40.3%
(4) Poor		14.3%	19.6%	6.7%	100.0%	0.0%	20.0%	10.0%	18.1%
Average		**2.60**	**2.65**	**2.47**	**4.00**	**2.23**	**2.60**	**2.70**	**2.64**

Opportunities to participate in social events and activities

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=175	n=79	n=90		n=0	n=8	n=16	n=31	n=59	n=59
(1) Excellent	20.0%	17.7%	22.2%		100.0%	25.0%	37.5%	9.7%	18.6%	22.0%
(2) Good	47.4%	44.3%	52.2%		0.0%	62.5%	50.0%	51.6%	42.4%	47.5%
(3) Fair	27.4%	31.6%	22.2%		0.0%	0.0%	12.5%	35.5%	30.5%	28.8%
(4) Poor	5.1%	6.3%	3.3%		0.0%	12.5%	0.0%	3.2%	8.5%	1.7%
Average	**2.18**	**2.27**	**2.07**		**1.00**	**2.00**	**1.75**	**2.32**	**2.29**	**2.10**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=55	n=84	n=36	n=4	n=20	n=11	n=19	n=121
(1) Excellent		23.6%	15.5%	25.0%	0.0%	30.0%	18.2%	10.5%	20.7%
(2) Good		41.8%	47.6%	55.6%	75.0%	55.0%	45.5%	52.6%	44.6%
(3) Fair		30.9%	31.0%	13.9%	25.0%	10.0%	27.3%	31.6%	29.8%
(4) Poor		3.6%	6.0%	5.6%	0.0%	5.0%	9.1%	5.3%	5.0%
Average		**2.15**	**2.27**	**2.00**	**2.25**	**1.90**	**2.27**	**2.32**	**2.19**

Ease of car travel in Algonquin

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=201	n=90	n=103		n=1	n=11	n=18	n=31	n=67	n=70
(1) Excellent	12.4%	10.0%	14.6%		0.0%	9.1%	27.8%	9.7%	11.9%	10.0%
(2) Good	35.8%	31.1%	39.8%		100.0%	45.5%	22.2%	35.5%	31.3%	41.4%
(3) Fair	35.3%	41.1%	29.1%		0.0%	36.4%	44.4%	38.7%	37.3%	31.4%
(4) Poor	16.4%	17.8%	16.5%		0.0%	9.1%	5.6%	16.1%	19.4%	17.1%
Average	**2.56**	**2.67**	**2.48**		**2.00**	**2.45**	**2.28**	**2.61**	**2.64**	**2.56**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=65	n=96	n=39	n=4	n=26	n=11	n=22	n=138
(1) Excellent	15.4%	9.4%	15.4%	0.0%	15.4%	27.3%	9.1%	11.6%
(2) Good	30.8%	35.4%	43.6%	100.0%	38.5%	27.3%	22.7%	36.2%
(3) Fair	35.4%	37.5%	30.8%	0.0%	42.3%	36.4%	54.5%	31.9%
(4) Poor	18.5%	17.7%	10.3%	0.0%	3.8%	9.1%	13.6%	20.3%
Average	**2.57**	**2.64**	**2.36**	**2.00**	**2.35**	**2.27**	**2.73**	**2.61**

Ease of bicycle travel in Algonquin

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=142	n=69	n=69		n=1	n=6	n=15	n=27	n=53	n=39
(1) Excellent	21.8%	20.3%	24.6%		100.0%	0.0%	60.0%	11.1%	18.9%	20.5%
(2) Good	40.1%	36.2%	42.0%		0.0%	66.7%	13.3%	48.1%	41.5%	38.5%
(3) Fair	25.4%	30.4%	20.3%		0.0%	33.3%	13.3%	29.6%	20.8%	33.3%
(4) Poor	12.7%	13.0%	13.0%		0.0%	0.0%	13.3%	11.1%	18.9%	7.7%
Average	**2.29**	**2.36**	**2.22**		**1.00**	**2.33**	**1.80**	**2.41**	**2.40**	**2.28**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=51	n=68	n=23	n=2	n=16	n=9	n=15	n=100
(1) Excellent	21.6%	16.2%	39.1%	0.0%	18.8%	33.3%	13.3%	23.0%
(2) Good	35.3%	47.1%	30.4%	50.0%	50.0%	22.2%	46.7%	39.0%
(3) Fair	33.3%	22.1%	17.4%	0.0%	18.8%	22.2%	26.7%	27.0%
(4) Poor	9.8%	14.7%	13.0%	50.0%	12.5%	22.2%	13.3%	11.0%
Average	**2.31**	**2.35**	**2.04**	**3.00**	**2.25**	**2.33**	**2.40**	**2.26**

Ease of walking in Algonquin

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=190	*n=88*	*n=94*		*n=1*	*n=8*	*n=16*	*n=30*	*n=66*	*n=67*
(1) Excellent	23.2%	22.7%	24.5%		0.0%	12.5%	62.5%	10.0%	25.8%	17.9%
(2) Good	45.3%	40.9%	47.9%		100.0%	62.5%	12.5%	53.3%	40.9%	50.7%
(3) Fair	21.6%	22.7%	20.2%		0.0%	12.5%	18.8%	26.7%	16.7%	26.9%
(4) Poor	10.0%	13.6%	7.4%		0.0%	12.5%	6.3%	10.0%	16.7%	4.5%
Average	2.18	2.27	2.11		2.00	2.25	1.69	2.37	2.24	2.18

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=63	*n=93*	*n=33*	*n=3*	*n=22*	*n=11*	*n=21*	*n=133*
(1) Excellent	22.2%	21.5%	30.3%	0.0%	27.3%	36.4%	19.0%	22.6%
(2) Good	34.9%	52.7%	45.5%	100.0%	50.0%	27.3%	38.1%	45.9%
(3) Fair	31.7%	16.1%	15.2%	0.0%	13.6%	27.3%	28.6%	21.8%
(4) Poor	11.1%	9.7%	9.1%	0.0%	9.1%	9.1%	14.3%	9.8%
Average	2.32	2.14	2.03	2.00	2.05	2.09	2.38	2.19

Availability of paths and walking trails

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=192	*n=88*	*n=96*		*n=1*	*n=10*	*n=18*	*n=31*	*n=64*	*n=65*
(1) Excellent	26.6%	23.9%	30.2%		0.0%	40.0%	55.6%	22.6%	29.7%	15.4%
(2) Good	44.8%	40.9%	46.9%		100.0%	40.0%	11.1%	41.9%	45.3%	55.4%
(3) Fair	22.9%	29.5%	17.7%		0.0%	20.0%	33.3%	29.0%	15.6%	24.6%
(4) Poor	5.7%	5.7%	5.2%		0.0%	0.0%	0.0%	6.5%	9.4%	4.6%
Average	2.08	2.17	1.98		2.00	1.80	1.78	2.19	2.05	2.18

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=63	*n=92*	*n=36*	*n=2*	*n=25*	*n=11*	*n=20*	*n=134*
(1) Excellent	27.0%	22.8%	36.1%	0.0%	44.0%	45.5%	25.0%	22.4%
(2) Good	47.6%	47.8%	33.3%	100.0%	32.0%	18.2%	30.0%	50.7%
(3) Fair	22.2%	22.8%	25.0%	0.0%	20.0%	27.3%	35.0%	21.6%
(4) Poor	3.2%	6.5%	5.6%	0.0%	4.0%	9.1%	10.0%	5.2%
Average	2.02	2.13	2.00	2.00	1.84	2.00	2.30	2.10

Traffic flow on major streets

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=204	n=91	n=105		n=1	n=11	n=18	n=30	n=66	n=75
(1) Excellent	4.4%	2.2%	6.7%		0.0%	0.0%	5.6%	6.7%	3.0%	4.0%
(2) Good	28.9%	25.3%	30.5%		0.0%	9.1%	27.8%	36.7%	27.3%	30.7%
(3) Fair	38.7%	38.5%	38.1%		100.0%	36.4%	38.9%	33.3%	37.9%	41.3%
(4) Poor	27.9%	34.1%	24.8%		0.0%	54.5%	27.8%	23.3%	31.8%	24.0%
Average	**2.90**	**3.04**	**2.81**		**3.00**	**3.45**	**2.89**	**2.73**	**2.98**	**2.85**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=67	n=97	n=39	n=4	n=26	n=11	n=23	n=140
(1) Excellent	3.0%	3.1%	10.3%	0.0%	3.8%	9.1%	0.0%	5.0%
(2) Good	22.4%	32.0%	33.3%	0.0%	26.9%	36.4%	30.4%	29.3%
(3) Fair	44.8%	38.1%	30.8%	75.0%	30.8%	27.3%	47.8%	38.6%
(4) Poor	29.9%	26.8%	25.6%	25.0%	38.5%	27.3%	21.7%	27.1%
Average	**3.01**	**2.89**	**2.72**	**3.25**	**3.04**	**2.73**	**2.91**	**2.88**

Quality of overall natural environment in Algonquin

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=204	n=93	n=103		n=1	n=11	n=17	n=31	n=66	n=75
(1) Excellent	24.0%	15.1%	33.0%		0.0%	27.3%	41.2%	19.4%	22.7%	22.7%
(2) Good	53.4%	59.1%	45.6%		100.0%	72.7%	41.2%	54.8%	48.5%	57.3%
(3) Fair	20.1%	24.7%	17.5%		0.0%	0.0%	11.8%	22.6%	25.8%	20.0%
(4) Poor	2.5%	1.1%	3.9%		0.0%	0.0%	5.9%	3.2%	3.0%	0.0%
Average	**2.01**	**2.12**	**1.92**		**2.00**	**1.73**	**1.82**	**2.10**	**2.09**	**1.97**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=66	n=99	n=38	n=4	n=25	n=11	n=22	n=141
(1) Excellent	19.7%	23.2%	34.2%	25.0%	28.0%	36.4%	27.3%	21.3%
(2) Good	57.6%	53.5%	47.4%	50.0%	60.0%	36.4%	54.5%	53.9%
(3) Fair	21.2%	19.2%	18.4%	25.0%	12.0%	18.2%	18.2%	22.0%
(4) Poor	1.5%	4.0%	0.0%	0.0%	0.0%	9.1%	0.0%	2.8%
Average	**2.05**	**2.04**	**1.84**	**2.00**	**1.84**	**2.00**	**1.91**	**2.06**

Value of services for the taxes paid to the Village of Algonquin

	Overall		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
			Gender			Age					
	n=197		n=90	n=100		n=0	n=11	n=18	n=30	n=62	n=73
(1) Excellent	14.7%		8.9%	20.0%		0.0%	9.1%	5.6%	13.3%	14.5%	19.2%
(2) Good	28.4%		31.1%	27.0%		0.0%	27.3%	33.3%	16.7%	25.8%	34.2%
(3) Fair	36.0%		32.2%	38.0%		0.0%	36.4%	38.9%	40.0%	37.1%	32.9%
(4) Poor	20.8%		27.8%	15.0%		0.0%	27.3%	22.2%	30.0%	22.6%	13.7%
Average	**2.63**		**2.79**	**2.48**		**0.00**	**2.82**	**2.78**	**2.87**	**2.68**	**2.41**

			East	Central	West		Under 1	1 to 5	6 to 10	11 to 15	Over 15
			Location				Residency				
			n=63	n=95	n=38		n=2	n=24	n=11	n=23	n=137
(1) Excellent			11.1%	17.9%	13.2%		0.0%	20.8%	9.1%	13.0%	14.6%
(2) Good			28.6%	27.4%	31.6%		50.0%	25.0%	45.5%	17.4%	29.2%
(3) Fair			34.9%	35.8%	39.5%		0.0%	33.3%	18.2%	43.5%	37.2%
(4) Poor			25.4%	18.9%	15.8%		50.0%	20.8%	27.3%	26.1%	19.0%
Average			**2.75**	**2.56**	**2.58**		**3.00**	**2.54**	**2.64**	**2.83**	**2.61**

Overall direction that Algonquin is taking

	Overall		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
			Gender			Age					
	n=185		n=88	n=91		n=1	n=9	n=17	n=28	n=61	n=66
(1) Excellent	21.6%		15.9%	28.6%		100.0%	22.2%	29.4%	17.9%	21.3%	22.7%
(2) Good	49.7%		50.0%	48.4%		0.0%	44.4%	52.9%	64.3%	44.3%	48.5%
(3) Fair	22.7%		26.1%	18.7%		0.0%	33.3%	11.8%	7.1%	26.2%	25.8%
(4) Poor	5.9%		8.0%	4.4%		0.0%	0.0%	5.9%	10.7%	8.2%	3.0%
Average	**2.13**		**2.26**	**1.99**		**1.00**	**2.11**	**1.94**	**2.11**	**2.21**	**2.09**

			East	Central	West		Under 1	1 to 5	6 to 10	11 to 15	Over 15
			Location				Residency				
			n=60	n=89	n=35		n=0	n=22	n=10	n=21	n=132
(1) Excellent			16.7%	23.6%	25.7%		0.0%	31.8%	30.0%	14.3%	20.5%
(2) Good			53.3%	46.1%	54.3%		0.0%	54.5%	40.0%	52.4%	49.2%
(3) Fair			25.0%	24.7%	11.4%		0.0%	13.6%	20.0%	33.3%	22.7%
(4) Poor			5.0%	5.6%	8.6%		0.0%	0.0%	10.0%	0.0%	7.6%
Average			**2.18**	**2.12**	**2.03**		**0.00**	**1.82**	**2.10**	**2.19**	**2.17**

Overall image or reputation of Algonquin

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=195	n=90	n=97		n=1	n=10	n=16	n=30	n=63	n=72
(1) Excellent	25.6%	21.1%	29.9%		0.0%	20.0%	37.5%	30.0%	25.4%	23.6%
(2) Good	51.8%	50.0%	51.5%		100.0%	70.0%	43.8%	46.7%	49.2%	54.2%
(3) Fair	20.0%	24.4%	17.5%		0.0%	10.0%	18.8%	20.0%	20.6%	20.8%
(4) Poor	2.6%	4.4%	1.0%		0.0%	0.0%	0.0%	3.3%	4.8%	1.4%
Average	**1.99**	**2.12**	**1.90**		**2.00**	**1.90**	**1.81**	**1.97**	**2.05**	**2.00**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=64	n=93	n=37	n=1	n=25	n=10	n=22	n=137
(1) Excellent	18.8%	28.0%	32.4%	0.0%	36.0%	30.0%	18.2%	24.8%
(2) Good	57.8%	49.5%	48.6%	0.0%	60.0%	40.0%	59.1%	50.4%
(3) Fair	23.4%	17.2%	18.9%	100.0%	4.0%	30.0%	22.7%	21.2%
(4) Poor	0.0%	5.4%	0.0%	0.0%	0.0%	0.0%	0.0%	3.6%
Average	**2.05**	**2.00**	**1.86**	**3.00**	**1.68**	**2.00**	**2.05**	**2.04**

2. To what degree, if at all, are run-down buildings, weed lots, or junk vehicles a problem in Algonquin?

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=190	n=88	n=96		n=1	n=10	n=17	n=28	n=64	n=68
Not a problem	35.3%	31.8%	38.5%		100.0%	30.0%	35.3%	42.9%	32.8%	33.8%
Minor problem	45.3%	43.2%	46.9%		0.0%	50.0%	47.1%	35.7%	46.9%	48.5%
Moderate problem	16.3%	18.2%	14.6%		0.0%	20.0%	17.6%	21.4%	14.1%	14.7%
Major problem	3.2%	6.8%	0.0%		0.0%	0.0%	0.0%	0.0%	6.3%	2.9%
	1.87	**2.00**	**1.76**		**1.00**	**1.90**	**1.82**	**1.79**	**1.94**	**1.87**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=59	n=93	n=37	n=1	n=24	n=10	n=21	n=133
Not a problem	25.4%	39.8%	40.5%	0.0%	33.3%	30.0%	23.8%	38.3%
Minor problem	54.2%	43.0%	37.8%	100.0%	50.0%	60.0%	42.9%	42.9%
Moderate problem	16.9%	15.1%	16.2%	0.0%	16.7%	0.0%	28.6%	15.8%
Major problem	3.4%	2.2%	5.4%	0.0%	0.0%	10.0%	4.8%	3.0%
	1.98	**1.80**	**1.86**	**2.00**	**1.83**	**1.90**	**2.14**	**1.83**

3. Please rate how safe you feel:

In your neighborhood during the day

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=205	n=92	n=105		n=1	n=11	n=18	n=31	n=68	n=73
(1) Very Safe	77.6%	77.2%	79.0%		100.0%	100.0%	88.9%	67.7%	80.9%	74.0%
(2) Somewhat Safe	17.1%	16.3%	17.1%		0.0%	0.0%	11.1%	22.6%	13.2%	21.9%
(3) Neither Safe nor Unsafe	3.9%	3.3%	3.8%		0.0%	0.0%	0.0%	6.5%	4.4%	2.7%
(4) Somewhat Unsafe	1.5%	3.3%	0.0%		0.0%	0.0%	0.0%	3.2%	1.5%	1.4%
(5) Very Unsafe	0.0%	0.0%	0.0%		0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Average	**1.29**	**1.33**	**1.25**		**1.00**	**1.00**	**1.11**	**1.45**	**1.26**	**1.32**

	Location				Residency				
	East	Central	West		Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=66	n=100	n=38		n=4	n=26	n=11	n=21	n=142
(1) Very Safe	78.8%	73.0%	86.8%		50.0%	84.6%	72.7%	85.7%	76.1%
(2) Somewhat Safe	15.2%	21.0%	10.5%		25.0%	15.4%	18.2%	9.5%	18.3%
(3) Neither Safe nor Unsafe	4.5%	4.0%	2.6%		25.0%	0.0%	9.1%	4.8%	3.5%
(4) Somewhat Unsafe	1.5%	2.0%	0.0%		0.0%	0.0%	0.0%	0.0%	2.1%
(5) Very Unsafe	0.0%	0.0%	0.0%		0.0%	0.0%	0.0%	0.0%	0.0%
Average	**1.29**	**1.35**	**1.16**		**1.75**	**1.15**	**1.36**	**1.19**	**1.32**

In your neighborhood after dark

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=199	n=91	n=100		n=1	n=11	n=18	n=31	n=67	n=68
(1) Very Safe	56.8%	61.5%	53.0%		0.0%	63.6%	77.8%	45.2%	56.7%	55.9%
(2) Somewhat Safe	35.7%	28.6%	41.0%		100.0%	36.4%	22.2%	45.2%	34.3%	36.8%
(3) Neither Safe nor Unsafe	4.5%	5.5%	4.0%		0.0%	0.0%	0.0%	3.2%	6.0%	4.4%
(4) Somewhat Unsafe	2.5%	3.3%	2.0%		0.0%	0.0%	0.0%	3.2%	3.0%	2.9%
(5) Very Unsafe	0.5%	1.1%	0.0%		0.0%	0.0%	0.0%	3.2%	0.0%	0.0%
Average	**1.54**	**1.54**	**1.55**		**2.00**	**1.36**	**1.22**	**1.74**	**1.55**	**1.54**

	Location				Residency				
	East	Central	West		Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=64	n=98	n=37		n=4	n=26	n=11	n=19	n=138
(1) Very Safe	56.3%	50.0%	75.7%		25.0%	73.1%	54.5%	68.4%	52.9%
(2) Somewhat Safe	35.9%	40.8%	21.6%		50.0%	23.1%	36.4%	31.6%	38.4%
(3) Neither Safe nor Unsafe	4.7%	5.1%	2.7%		0.0%	3.8%	9.1%	0.0%	5.1%
(4) Somewhat Unsafe	3.1%	3.1%	0.0%		25.0%	0.0%	0.0%	0.0%	2.9%
(5) Very Unsafe	0.0%	1.0%	0.0%		0.0%	0.0%	0.0%	0.0%	0.7%
Average	**1.55**	**1.64**	**1.27**		**2.25**	**1.31**	**1.55**	**1.32**	**1.60**

6. Please rate the quality and the importance of the service provided by the Village:

<u>POLICE/PUBLIC SAFETY</u>

Crime Prevention: Quality

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=170	n=77	n=87		n=1	n=9	n=14	n=28	n=54	n=61
(1) Excellent	33.5%	26.0%	40.2%		0.0%	66.7%	42.9%	25.0%	31.5%	34.4%
(2) Good	57.1%	61.0%	52.9%		100.0%	33.3%	57.1%	53.6%	57.4%	59.0%
(3) Fair	8.2%	10.4%	6.9%		0.0%	0.0%	0.0%	21.4%	7.4%	6.6%
(4) Poor	1.2%	2.6%	0.0%		0.0%	0.0%	0.0%	0.0%	3.7%	0.0%
Average	**1.77**	**1.90**	**1.67**		**2.00**	**1.33**	**1.57**	**1.96**	**1.83**	**1.72**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=53	n=86	n=31	n=2	n=20	n=10	n=18	n=120
(1) Excellent		30.2%	32.6%	41.9%	0.0%	55.0%	30.0%	33.3%	30.8%
(2) Good		62.3%	57.0%	48.4%	50.0%	40.0%	60.0%	55.6%	60.0%
(3) Fair		7.5%	9.3%	6.5%	50.0%	5.0%	0.0%	11.1%	8.3%
(4) Poor		0.0%	1.2%	3.2%	0.0%	0.0%	10.0%	0.0%	0.8%
Average		**1.77**	**1.79**	**1.71**	**2.50**	**1.50**	**1.90**	**1.78**	**1.79**

Crime Prevention: Importance

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=177	n=80	n=90		n=1	n=11	n=17	n=28	n=61	n=56
(1) High	91.0%	86.3%	94.4%		100.0%	90.9%	88.2%	96.4%	86.9%	92.9%
(2) Medium	9.0%	13.8%	5.6%		0.0%	9.1%	11.8%	3.6%	13.1%	7.1%
(3) Low	0.0%	0.0%	0.0%		0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Average	**1.09**	**1.14**	**1.06**		**1.00**	**1.09**	**1.12**	**1.04**	**1.13**	**1.07**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=57	n=88	n=32	n=4	n=24	n=10	n=20	n=119
(1) High		86.0%	92.0%	96.9%	100.0%	79.2%	100.0%	100.0%	90.8%
(2) Medium		14.0%	8.0%	3.1%	0.0%	20.8%	0.0%	0.0%	9.2%
(3) Low		0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Average		**1.14**	**1.08**	**1.03**	**1.00**	**1.21**	**1.00**	**1.00**	**1.09**

Patrol Services: Quality

	Overall		Gender			Age				
			Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=182		*n=81*	*n=94*		*n=1*	*n=9*	*n=17*	*n=26*	*n=60*	*n=66*
(1) Excellent	29.1%		22.2%	35.1%		100.0%	33.3%	41.2%	19.2%	26.7%	31.8%
(2) Good	47.8%		48.1%	45.7%		0.0%	55.6%	35.3%	53.8%	48.3%	47.0%
(3) Fair	18.1%		24.7%	13.8%		0.0%	11.1%	23.5%	23.1%	15.0%	19.7%
(4) Poor	4.9%		4.9%	5.3%		0.0%	0.0%	0.0%	3.8%	10.0%	1.5%
Average	**1.99**		**2.12**	**1.89**		**1.00**	**1.78**	**1.82**	**2.12**	**2.08**	**1.91**

			Location				Residency			
			East	Central	West		Under 1	1 to 5	6 to 10	11 to 15	Over 15
			n=58	*n=92*	*n=32*		*n=1*	*n=22*	*n=11*	*n=21*	*n=127*
(1) Excellent			29.3%	27.2%	34.4%		0.0%	45.5%	18.2%	14.3%	29.9%
(2) Good			50.0%	50.0%	37.5%		100.0%	36.4%	54.5%	57.1%	47.2%
(3) Fair			17.2%	19.6%	15.6%		0.0%	13.6%	9.1%	23.8%	18.9%
(4) Poor			3.4%	3.3%	12.5%		0.0%	4.5%	18.2%	4.8%	3.9%
Average			**1.95**	**1.99**	**2.06**		**2.00**	**1.77**	**2.27**	**2.19**	**1.97**

Patrol Services: Importance

	Overall		Gender			Age				
			Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=179		*n=80*	*n=92*		*n=1*	*n=11*	*n=17*	*n=28*	*n=61*	*n=58*
(1) High	81.6%		75.0%	87.0%		100.0%	81.8%	64.7%	82.1%	83.6%	82.8%
(2) Medium	17.9%		25.0%	12.0%		0.0%	18.2%	35.3%	17.9%	16.4%	15.5%
(3) Low	0.6%		0.0%	1.1%		0.0%	0.0%	0.0%	0.0%	0.0%	1.7%
Average	**1.19**		**1.25**	**1.14**		**1.00**	**1.18**	**1.35**	**1.18**	**1.16**	**1.19**

			Location				Residency			
			East	Central	West		Under 1	1 to 5	6 to 10	11 to 15	Over 15
			n=57	*n=88*	*n=33*		*n=4*	*n=23*	*n=10*	*n=20*	*n=122*
(1) High			77.2%	84.1%	81.8%		50.0%	82.6%	80.0%	90.0%	81.1%
(2) Medium			21.1%	15.9%	18.2%		50.0%	13.0%	20.0%	10.0%	18.9%
(3) Low			1.8%	0.0%	0.0%		0.0%	4.3%	0.0%	0.0%	0.0%
Average			**1.25**	**1.16**	**1.18**		**1.50**	**1.22**	**1.20**	**1.10**	**1.19**

Traffic Enforcement: Quality

	Overall		Gender			Age					
			Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=183		*n=83*	*n=93*		*n=0*	*n=10*	*n=15*	*n=28*	*n=60*	*n=67*
(1) Excellent	23.5%		16.9%	28.0%		100.0%	30.0%	53.3%	25.0%	16.7%	22.4%
(2) Good	47.0%		47.0%	46.2%		0.0%	40.0%	13.3%	50.0%	50.0%	50.7%
(3) Fair	23.0%		26.5%	21.5%		0.0%	0.0%	26.7%	21.4%	25.0%	23.9%
(4) Poor	6.6%		9.6%	4.3%		0.0%	30.0%	6.7%	3.6%	8.3%	3.0%
Average	**2.13**		**2.29**	**2.02**		**1.00**	**2.30**	**1.87**	**2.04**	**2.25**	**2.07**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=56	*n=91*	*n=35*	*n=3*	*n=24*	*n=10*	*n=22*	*n=124*
(1) Excellent	25.0%	18.7%	34.3%	0.0%	41.7%	20.0%	13.6%	22.6%
(2) Good	51.8%	46.2%	42.9%	100.0%	25.0%	40.0%	54.5%	49.2%
(3) Fair	21.4%	27.5%	14.3%	0.0%	16.7%	30.0%	18.2%	25.0%
(4) Poor	1.8%	7.7%	8.6%	0.0%	16.7%	10.0%	13.6%	3.2%
Average	**2.00**	**2.24**	**1.97**	**2.00**	**2.08**	**2.30**	**2.32**	**2.09**

Traffic Enforcement: Importance

	Overall		Gender			Age					
			Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=176		*n=81*	*n=88*		*n=1*	*n=11*	*n=17*	*n=28*	*n=62*	*n=54*
(1) High	60.2%		49.4%	67.0%		100.0%	54.5%	47.1%	53.6%	66.1%	61.1%
(2) Medium	30.7%		34.6%	29.5%		0.0%	27.3%	41.2%	35.7%	25.8%	31.5%
(3) Low	9.1%		16.0%	3.4%		0.0%	18.2%	11.8%	10.7%	8.1%	7.4%
Average	**1.49**		**1.67**	**1.36**		**1.00**	**1.64**	**1.65**	**1.57**	**1.42**	**1.46**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=56	*n=88*	*n=32*	*n=4*	*n=24*	*n=10*	*n=20*	*n=118*
(1) High	57.1%	61.4%	62.5%	75.0%	62.5%	50.0%	60.0%	60.2%
(2) Medium	37.5%	27.3%	28.1%	0.0%	20.8%	50.0%	25.0%	33.1%
(3) Low	5.4%	11.4%	9.4%	25.0%	16.7%	0.0%	15.0%	6.8%
Average	**1.48**	**1.50**	**1.47**	**1.50**	**1.54**	**1.50**	**1.55**	**1.47**

911 Services: Quality

	Overall		Gender						Age		
			Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=134		*n=54*	*n=77*		*n=0*	*n=6*	*n=11*	*n=20*	*n=43*	*n=51*
(1) Excellent	56.0%		44.4%	62.3%		100.0%	66.7%	72.7%	40.0%	53.5%	56.9%
(2) Good	38.1%		46.3%	33.8%		0.0%	33.3%	27.3%	45.0%	37.2%	41.2%
(3) Fair	4.5%		7.4%	2.6%		0.0%	0.0%	0.0%	10.0%	7.0%	2.0%
(4) Poor	1.5%		1.9%	1.3%		0.0%	0.0%	0.0%	5.0%	2.3%	0.0%
Average	**1.51**		**1.67**	**1.43**		**1.00**	**1.33**	**1.27**	**1.80**	**1.58**	**1.45**

		Location				Residency				
	East	Central	West		Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=47	*n=60*	*n=26*		*n=2*	*n=18*	*n=8*	*n=11*	*n=95*
(1) Excellent	53.2%	53.3%	65.4%		50.0%	66.7%	62.5%	63.6%	52.6%
(2) Good	40.4%	40.0%	30.8%		50.0%	27.8%	25.0%	36.4%	41.1%
(3) Fair	4.3%	5.0%	3.8%		0.0%	0.0%	12.5%	0.0%	5.3%
(4) Poor	2.1%	1.7%	0.0%		0.0%	5.6%	0.0%	0.0%	1.1%
Average	**1.55**	**1.55**	**1.38**		**1.50**	**1.44**	**1.50**	**1.36**	**1.55**

911 Services: Importance

	Overall		Gender						Age		
			Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=172		*n=76*	*n=89*		*n=1*	*n=10*	*n=16*	*n=28*	*n=58*	*n=56*
(1) High	94.8%		89.5%	98.9%		100.0%	90.0%	93.8%	89.3%	98.3%	94.6%
(2) Medium	5.2%		10.5%	1.1%		0.0%	10.0%	6.3%	10.7%	1.7%	5.4%
(3) Low	0.0%		0.0%	0.0%		0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Average	**1.05**		**1.11**	**1.01**		**1.00**	**1.10**	**1.06**	**1.11**	**1.02**	**1.05**

		Location				Residency				
	East	Central	West		Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=54	*n=87*	*n=30*		*n=4*	*n=22*	*n=10*	*n=18*	*n=118*
(1) High	94.4%	94.3%	96.7%		100.0%	100.0%	90.0%	100.0%	93.2%
(2) Medium	5.6%	5.7%	3.3%		0.0%	0.0%	10.0%	0.0%	6.8%
(3) Low	0.0%	0.0%	0.0%		0.0%	0.0%	0.0%	0.0%	0.0%
Average	**1.06**	**1.06**	**1.03**		**1.00**	**1.00**	**1.10**	**1.00**	**1.07**

Responding to Citizen Calls: Quality

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=144	n=64	n=76		n=1	n=6	n=15	n=23	n=44	n=53
(1) Excellent	44.4%	31.3%	53.9%		100.0%	50.0%	60.0%	26.1%	36.4%	52.8%
(2) Good	43.8%	51.6%	38.2%		0.0%	50.0%	33.3%	56.5%	45.5%	41.5%
(3) Fair	9.7%	15.6%	5.3%		0.0%	0.0%	6.7%	13.0%	15.9%	5.7%
(4) Poor	2.1%	1.6%	2.6%		0.0%	0.0%	0.0%	4.3%	2.3%	0.0%
Average	**1.69**	**1.88**	**1.57**		**1.00**	**1.50**	**1.47**	**1.96**	**1.84**	**1.53**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=47	n=70	n=26	n=2	n=16	n=10	n=12	n=104
(1) Excellent	40.4%	42.9%	57.7%	0.0%	62.5%	40.0%	33.3%	44.2%
(2) Good	46.8%	47.1%	30.8%	100.0%	31.3%	30.0%	50.0%	45.2%
(3) Fair	10.6%	8.6%	7.7%	0.0%	0.0%	20.0%	16.7%	9.6%
(4) Poor	2.1%	1.4%	3.8%	0.0%	6.3%	10.0%	0.0%	1.0%
Average	**1.74**	**1.69**	**1.58**	**2.00**	**1.50**	**2.00**	**1.83**	**1.67**

Responding to Citizen Calls: Importance

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=169	n=77	n=85		n=1	n=10	n=17	n=27	n=57	n=54
(1) High	86.4%	80.5%	91.8%		100.0%	80.0%	70.6%	81.5%	89.5%	90.7%
(2) Medium	12.4%	18.2%	7.1%		0.0%	10.0%	23.5%	18.5%	10.5%	9.3%
(3) Low	1.2%	1.3%	1.2%		0.0%	10.0%	5.9%	0.0%	0.0%	0.0%
Average	**1.15**	**1.21**	**1.09**		**1.00**	**1.30**	**1.35**	**1.19**	**1.11**	**1.09**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=53	n=86	n=29	n=3	n=22	n=10	n=18	n=116
(1) High	83.0%	87.2%	93.1%	66.7%	81.8%	90.0%	72.2%	89.7%
(2) Medium	15.1%	11.6%	6.9%	33.3%	13.6%	10.0%	22.2%	10.3%
(3) Low	1.9%	1.2%	0.0%	0.0%	4.5%	0.0%	5.6%	0.0%
Average	**1.19**	**1.14**	**1.07**	**1.33**	**1.23**	**1.10**	**1.33**	**1.10**

Overall Police Services: Quality

	Overall		Gender			Age					
			Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=188		n=87	n=94		n=1	n=10	n=17	n=27	n=62	n=68
(1) Excellent	32.4%		23.0%	41.5%		0.0%	50.0%	58.8%	18.5%	25.8%	35.3%
(2) Good	55.9%		60.9%	50.0%		100.0%	40.0%	35.3%	63.0%	58.1%	58.8%
(3) Fair	9.6%		13.8%	6.4%		0.0%	10.0%	5.9%	18.5%	9.7%	5.9%
(4) Poor	2.1%		2.3%	2.1%		0.0%	0.0%	0.0%	0.0%	6.5%	0.0%
Average	**1.81**		**1.95**	**1.69**		**2.00**	**1.60**	**1.47**	**2.00**	**1.97**	**1.71**

		Location				Residency				
		East	Central	West		Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=58	n=94	n=35		n=2	n=22	n=11	n=24	n=128
(1) Excellent		29.3%	34.0%	34.3%		0.0%	50.0%	45.5%	20.8%	30.5%
(2) Good		62.1%	54.3%	51.4%		50.0%	40.9%	36.4%	58.3%	60.2%
(3) Fair		6.9%	9.6%	11.4%		50.0%	4.5%	9.1%	20.8%	7.8%
(4) Poor		1.7%	2.1%	2.9%		0.0%	4.5%	9.1%	0.0%	1.6%
Average		**1.81**	**1.80**	**1.83**		**2.50**	**1.64**	**1.82**	**2.00**	**1.80**

Overall Police Services: Importance

	Overall		Gender			Age					
			Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=178		n=81	n=90		n=1	n=10	n=17	n=27	n=63	n=57
(1) High	88.8%		84.0%	93.3%		100.0%	90.0%	76.5%	88.9%	90.5%	89.5%
(2) Medium	11.2%		16.0%	6.7%		0.0%	10.0%	23.5%	11.1%	9.5%	10.5%
(3) Low	0.0%		0.0%	0.0%		0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Average	**1.11**		**1.16**	**1.07**		**1.00**	**1.10**	**1.24**	**1.11**	**1.10**	**1.11**

		Location				Residency				
		East	Central	West		Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=55	n=89	n=33		n=4	n=22	n=10	n=21	n=120
(1) High		80.0%	91.0%	100.0%		75.0%	90.9%	90.0%	81.0%	90.0%
(2) Medium		20.0%	9.0%	0.0%		25.0%	9.1%	10.0%	19.0%	10.0%
(3) Low		0.0%	0.0%	0.0%		0.0%	0.0%	0.0%	0.0%	0.0%
Average		**1.20**	**1.09**	**1.00**		**1.25**	**1.09**	**1.10**	**1.19**	**1.10**

PUBLIC WORKS/INFRASTRUCTURE

Street Maintenance: Quality

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=202	n=93	n=101		n=1	n=9	n=18	n=31	n=65	n=75
(1) Excellent	15.3%	10.8%	20.8%		0.0%	22.2%	33.3%	12.9%	13.8%	13.3%
(2) Good	50.0%	51.6%	45.5%		100.0%	44.4%	55.6%	45.2%	49.2%	50.7%
(3) Fair	27.7%	29.0%	27.7%		0.0%	33.3%	0.0%	35.5%	27.7%	30.7%
(4) Poor	6.9%	8.6%	5.9%		0.0%	0.0%	11.1%	6.5%	9.2%	5.3%
Average	**2.26**	**2.35**	**2.19**		**2.00**	**2.11**	**1.89**	**2.35**	**2.32**	**2.28**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=65	n=98	n=38	n=2	n=25	n=11	n=23	n=141
(1) Excellent		15.4%	11.2%	26.3%	0.0%	20.0%	18.2%	17.4%	14.2%
(2) Good		50.8%	49.0%	52.6%	100.0%	52.0%	45.5%	47.8%	49.6%
(3) Fair		27.7%	31.6%	15.8%	0.0%	24.0%	18.2%	26.1%	29.8%
(4) Poor		6.2%	8.2%	5.3%	0.0%	4.0%	18.2%	8.7%	6.4%
Average		**2.25**	**2.37**	**2.00**	**2.00**	**2.12**	**2.36**	**2.26**	**2.28**

Street Maintenance: Importance

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=196	n=89	n=100		n=1	n=11	n=18	n=29	n=65	n=69
(1) High	75.5%	71.9%	78.0%		100.0%	72.7%	66.7%	86.2%	76.9%	71.0%
(2) Medium	24.0%	28.1%	21.0%		0.0%	27.3%	33.3%	13.8%	21.5%	29.0%
(3) Low	0.5%	0.0%	1.0%		0.0%	0.0%	0.0%	0.0%	1.5%	0.0%
Average	**1.25**	**1.28**	**1.23**		**1.00**	**1.27**	**1.33**	**1.14**	**1.25**	**1.29**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=64	n=92	n=39	n=4	n=26	n=11	n=22	n=133
(1) High		75.0%	77.2%	74.4%	75.0%	65.4%	90.9%	63.6%	78.2%
(2) Medium		23.4%	22.8%	25.6%	25.0%	30.8%	9.1%	36.4%	21.8%
(3) Low		1.6%	0.0%	0.0%	0.0%	3.8%	0.0%	0.0%	0.0%
Average		**1.27**	**1.23**	**1.26**	**1.25**	**1.38**	**1.09**	**1.36**	**1.22**

Street Improvement: Quality

	Overall		Gender				Age				
			Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=199		n=90	n=101		n=1	n=9	n=18	n=30	n=66	n=72
(1) Excellent	17.1%		14.4%	19.8%		100.0%	33.3%	38.9%	10.0%	12.1%	16.7%
(2) Good	43.2%		42.2%	42.6%		0.0%	33.3%	44.4%	43.3%	43.9%	43.1%
(3) Fair	30.2%		33.3%	27.7%		0.0%	33.3%	11.1%	36.7%	28.8%	33.3%
(4) Poor	9.5%		10.0%	9.9%		0.0%	0.0%	5.6%	10.0%	15.2%	6.9%
Average	**2.32**		**2.39**	**2.28**		**1.00**	**2.00**	**1.83**	**2.47**	**2.47**	**2.31**

			Location				Residency				
			East	Central	West		Under 1	1 to 5	6 to 10	11 to 15	Over 15
			n=65	n=97	n=36		n=2	n=25	n=11	n=23	n=138
(1) Excellent			21.5%	11.3%	25.0%		0.0%	20.0%	36.4%	17.4%	15.2%
(2) Good			43.1%	42.3%	47.2%		100.0%	48.0%	18.2%	47.8%	42.8%
(3) Fair			27.7%	34.0%	22.2%		0.0%	24.0%	27.3%	34.8%	31.2%
(4) Poor			7.7%	12.4%	5.6%		0.0%	8.0%	18.2%	0.0%	10.9%
Average			**2.22**	**2.47**	**2.08**		**2.00**	**2.20**	**2.27**	**2.17**	**2.38**

Street Improvement: Importance

	Overall		Gender				Age				
			Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=194		n=89	n=98		n=1	n=11	n=18	n=28	n=64	n=69
(1) High	58.8%		49.4%	67.3%		0.0%	36.4%	50.0%	60.7%	62.5%	59.4%
(2) Medium	38.7%		48.3%	29.6%		100.0%	63.6%	38.9%	39.3%	35.9%	37.7%
(3) Low	2.6%		2.2%	3.1%		0.0%	0.0%	11.1%	0.0%	1.6%	2.9%
Average	**1.44**		**1.53**	**1.36**		**2.00**	**1.64**	**1.61**	**1.39**	**1.39**	**1.43**

			Location				Residency				
			East	Central	West		Under 1	1 to 5	6 to 10	11 to 15	Over 15
			n=62	n=92	n=39		n=4	n=25	n=11	n=21	n=133
(1) High			59.7%	55.4%	66.7%		50.0%	48.0%	72.7%	52.4%	60.9%
(2) Medium			35.5%	44.6%	28.2%		50.0%	44.0%	27.3%	42.9%	37.6%
(3) Low			4.8%	0.0%	5.1%		0.0%	8.0%	0.0%	4.8%	1.5%
Average			**1.45**	**1.45**	**1.38**		**1.50**	**1.60**	**1.27**	**1.52**	**1.41**

Street Sweeping: Quality

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=187	n=84	n=95		n=1	n=7	n=15	n=29	n=60	n=72
(1) Excellent	26.2%	19.0%	32.6%		100.0%	71.4%	46.7%	27.6%	16.7%	25.0%
(2) Good	40.1%	33.3%	44.2%		0.0%	0.0%	33.3%	31.0%	46.7%	43.1%
(3) Fair	25.7%	35.7%	17.9%		0.0%	14.3%	13.3%	31.0%	30.0%	23.6%
(4) Poor	8.0%	11.9%	5.3%		0.0%	14.3%	6.7%	10.3%	6.7%	8.3%
Average	**2.16**	**2.40**	**1.96**		**1.00**	**1.71**	**1.80**	**2.24**	**2.27**	**2.15**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=60	n=91	n=35	n=2	n=21	n=9	n=20	n=135
(1) Excellent	28.3%	20.9%	37.1%	0.0%	47.6%	44.4%	25.0%	22.2%
(2) Good	40.0%	37.4%	48.6%	50.0%	23.8%	22.2%	45.0%	43.0%
(3) Fair	23.3%	33.0%	8.6%	0.0%	19.0%	22.2%	25.0%	27.4%
(4) Poor	8.3%	8.8%	5.7%	50.0%	9.5%	11.1%	5.0%	7.4%
Average	**2.12**	**2.30**	**1.83**	**3.00**	**1.90**	**2.00**	**2.10**	**2.20**

Street Sweeping: Importance

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=192	n=87	n=98		n=1	n=11	n=18	n=29	n=64	n=66
(1) High	40.6%	36.8%	42.9%		100.0%	18.2%	38.9%	37.9%	40.6%	43.9%
(2) Medium	46.4%	49.4%	43.9%		0.0%	81.8%	27.8%	51.7%	45.3%	45.5%
(3) Low	13.0%	13.8%	13.3%		0.0%	0.0%	33.3%	10.3%	14.1%	10.6%
Average	**1.72**	**1.77**	**1.70**		**1.00**	**1.82**	**1.94**	**1.72**	**1.73**	**1.67**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=62	n=91	n=38	n=4	n=26	n=11	n=21	n=130
(1) High	40.3%	35.2%	55.3%	25.0%	34.6%	36.4%	52.4%	40.8%
(2) Medium	46.8%	48.4%	39.5%	75.0%	46.2%	36.4%	33.3%	48.5%
(3) Low	12.9%	16.5%	5.3%	0.0%	19.2%	27.3%	14.3%	10.8%
Average	**1.73**	**1.81**	**1.50**	**1.75**	**1.85**	**1.91**	**1.62**	**1.70**

Street Lighting: Quality

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=205	*n=93*	*n=104*		*n=1*	*n=11*	*n=18*	*n=31*	*n=66*	*n=75*
(1) Excellent	23.4%	21.5%	26.0%		100.0%	27.3%	33.3%	29.0%	19.7%	20.0%
(2) Good	48.3%	45.2%	49.0%		0.0%	45.5%	27.8%	41.9%	50.0%	54.7%
(3) Fair	21.0%	24.7%	18.3%		0.0%	18.2%	38.9%	22.6%	18.2%	20.0%
(4) Poor	7.3%	8.6%	6.7%		0.0%	9.1%	0.0%	6.5%	12.1%	5.3%
Average	**2.12**	**2.20**	**2.06**		**1.00**	**2.09**	**2.06**	**2.06**	**2.23**	**2.11**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=66	*n=99*	*n=39*	*n=3*	*n=26*	*n=11*	*n=24*	*n=141*
(1) Excellent		24.2%	18.2%	35.9%	0.0%	26.9%	27.3%	20.8%	23.4%
(2) Good		47.0%	55.6%	33.3%	0.0%	42.3%	36.4%	54.2%	50.4%
(3) Fair		21.2%	18.2%	28.2%	100.0%	19.2%	36.4%	16.7%	19.1%
(4) Poor		7.6%	8.1%	2.6%	0.0%	11.5%	0.0%	8.3%	7.1%
Average		**2.12**	**2.16**	**1.97**	**3.00**	**2.15**	**2.09**	**2.13**	**2.10**

Street Lighting: Importance

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=193	*n=87*	*n=99*		*n=1*	*n=11*	*n=18*	*n=28*	*n=65*	*n=67*
(1) High	68.4%	59.8%	75.8%		100.0%	72.7%	55.6%	57.1%	69.2%	73.1%
(2) Medium	29.0%	35.6%	23.2%		0.0%	27.3%	33.3%	39.3%	27.7%	26.9%
(3) Low	2.6%	4.6%	1.0%		0.0%	0.0%	11.1%	3.6%	3.1%	0.0%
Average	**1.34**	**1.45**	**1.25**		**1.00**	**1.27**	**1.56**	**1.46**	**1.34**	**1.27**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=63	*n=92*	*n=37*	*n=4*	*n=25*	*n=11*	*n=22*	*n=131*
(1) High		69.8%	60.9%	83.8%	75.0%	80.0%	63.6%	59.1%	67.9%
(2) Medium		28.6%	34.8%	16.2%	25.0%	20.0%	36.4%	31.8%	29.8%
(3) Low		1.6%	4.3%	0.0%	0.0%	0.0%	0.0%	9.1%	2.3%
Average		**1.32**	**1.43**	**1.16**	**1.25**	**1.20**	**1.36**	**1.50**	**1.34**

Snow/Ice Removal: Quality

	Overall		Gender			Age					
			Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=201		n=92	n=101		n=1	n=10	n=17	n=30	n=66	n=74
(1) Excellent	28.9%		29.3%	27.7%		100.0%	50.0%	47.1%	16.7%	25.8%	28.4%
(2) Good	44.8%		42.4%	48.5%		0.0%	30.0%	29.4%	46.7%	47.0%	48.6%
(3) Fair	17.9%		20.7%	14.9%		0.0%	10.0%	11.8%	30.0%	19.7%	13.5%
(4) Poor	8.5%		7.6%	8.9%		0.0%	10.0%	11.8%	6.7%	7.6%	9.5%
Average	2.06		2.07	2.05		1.00	1.80	1.88	2.27	2.09	2.04

			Location				Residency				
			East	Central	West		Under 1	1 to 5	6 to 10	11 to 15	Over 15
			n=66	n=97	n=37		n=0	n=26	n=10	n=24	n=141
(1) Excellent			21.2%	32.0%	35.1%		0.0%	34.6%	50.0%	29.2%	26.2%
(2) Good			48.5%	39.2%	51.4%		0.0%	42.3%	40.0%	45.8%	45.4%
(3) Fair			18.2%	20.6%	10.8%		0.0%	11.5%	0.0%	16.7%	20.6%
(4) Poor			12.1%	8.2%	2.7%		0.0%	11.5%	10.0%	8.3%	7.8%
Average			2.21	2.05	1.81		0.00	2.00	1.70	2.04	2.10

Snow/Ice Removal: Importance

	Overall		Gender			Age					
			Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=195		n=89	n=99		n=1	n=11	n=18	n=29	n=64	n=69
(1) High	88.7%		85.4%	90.9%		100.0%	72.7%	94.4%	89.7%	89.1%	88.4%
(2) Medium	11.3%		14.6%	9.1%		0.0%	27.3%	5.6%	10.3%	10.9%	11.6%
(3) Low	0.0%		0.0%	0.0%		0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Average	1.11		1.15	1.09		1.00	1.27	1.06	1.10	1.11	1.12

			Location				Residency				
			East	Central	West		Under 1	1 to 5	6 to 10	11 to 15	Over 15
			n=63	n=92	n=39		n=4	n=26	n=11	n=22	n=132
(1) High			92.1%	87.0%	87.2%		100.0%	80.8%	90.9%	95.5%	88.6%
(2) Medium			7.9%	13.0%	12.8%		0.0%	19.2%	9.1%	4.5%	11.4%
(3) Low			0.0%	0.0%	0.0%		0.0%	0.0%	0.0%	0.0%	0.0%
Average			1.08	1.13	1.13		1.00	1.19	1.09	1.05	1.11

Sidewalk Maintenance: Quality

	Overall		Gender				Age				
			Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=181		*n=82*	*n=93*		*n=1*	*n=10*	*n=18*	*n=28*	*n=61*	*n=60*
(1) Excellent	23.8%		19.5%	26.9%		100.0%	30.0%	44.4%	21.4%	19.7%	20.0%
(2) Good	40.3%		41.5%	39.8%		0.0%	60.0%	27.8%	25.0%	41.0%	48.3%
(3) Fair	26.0%		26.8%	24.7%		0.0%	10.0%	16.7%	39.3%	26.2%	26.7%
(4) Poor	9.9%		12.2%	8.6%		0.0%	0.0%	11.1%	14.3%	13.1%	5.0%
Average	**2.22**		**2.32**	**2.15**		**1.00**	**1.80**	**1.94**	**2.46**	**2.33**	**2.17**

		Location				Residency				
		East	Central	West		Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=61	*n=89*	*n=31*		*n=2*	*n=24*	*n=10*	*n=20*	*n=125*
(1) Excellent		21.3%	20.2%	38.7%		0.0%	37.5%	40.0%	20.0%	20.8%
(2) Good		32.8%	43.8%	45.2%		50.0%	33.3%	30.0%	50.0%	40.8%
(3) Fair		32.8%	27.0%	9.7%		0.0%	25.0%	20.0%	15.0%	28.8%
(4) Poor		13.1%	9.0%	6.5%		50.0%	4.2%	10.0%	15.0%	9.6%
Average		**2.38**	**2.25**	**1.84**		**3.00**	**1.96**	**2.00**	**2.25**	**2.27**

Sidewalk Maintenance: Importance

	Overall		Gender				Age				
			Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=185		*n=84*	*n=94*		*n=1*	*n=11*	*n=18*	*n=29*	*n=62*	*n=61*
(1) High	51.4%		42.9%	58.5%		100.0%	36.4%	44.4%	44.8%	51.6%	57.4%
(2) Medium	43.8%		52.4%	36.2%		0.0%	63.6%	55.6%	51.7%	40.3%	37.7%
(3) Low	4.9%		4.8%	5.3%		0.0%	0.0%	0.0%	3.4%	8.1%	4.9%
Average	**1.54**		**1.62**	**1.47**		**1.00**	**1.64**	**1.56**	**1.59**	**1.56**	**1.48**

		Location				Residency				
		East	Central	West		Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=61	*n=89*	*n=35*		*n=4*	*n=25*	*n=11*	*n=20*	*n=125*
(1) High		57.4%	47.2%	51.4%		75.0%	44.0%	45.5%	50.0%	52.8%
(2) Medium		41.0%	46.1%	42.9%		25.0%	52.0%	54.5%	45.0%	41.6%
(3) Low		1.6%	6.7%	5.7%		0.0%	4.0%	0.0%	5.0%	5.6%
Average		**1.44**	**1.60**	**1.54**		**1.25**	**1.60**	**1.55**	**1.55**	**1.53**

Stormwater Drainage: Quality

	Overall		Gender			Age				
			Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=193		*n=92*	*n=94*		*n=1*	*n=9*	*n=15*	*n=30*	*n=65*	*n=70*
(1) Excellent	23.3%		23.9%	23.4%		100.0%	44.4%	40.0%	20.0%	23.1%	20.0%
(2) Good	48.7%		44.6%	52.1%		0.0%	44.4%	53.3%	36.7%	44.6%	57.1%
(3) Fair	19.7%		23.9%	14.9%		0.0%	11.1%	0.0%	30.0%	18.5%	20.0%
(4) Poor	8.3%		7.6%	9.6%		0.0%	0.0%	6.7%	13.3%	13.8%	2.9%
Average	**2.13**		**2.15**	**2.11**		**1.00**	**1.67**	**1.73**	**2.37**	**2.23**	**2.06**

			Location				Residency				
			East	Central	West		Under 1	1 to 5	6 to 10	11 to 15	Over 15
			n=62	*n=96*	*n=34*		*n=2*	*n=24*	*n=10*	*n=22*	*n=135*
(1) Excellent			16.1%	21.9%	41.2%		0.0%	33.3%	30.0%	22.7%	21.5%
(2) Good			40.3%	52.1%	55.9%		100.0%	41.7%	50.0%	63.6%	46.7%
(3) Fair			29.0%	18.8%	2.9%		0.0%	12.5%	20.0%	9.1%	23.0%
(4) Poor			14.5%	7.3%	0.0%		0.0%	12.5%	0.0%	4.5%	8.9%
Average			**2.42**	**2.11**	**1.62**		**2.00**	**2.04**	**1.90**	**1.95**	**2.19**

Stormwater Drainage: Importance

	Overall		Gender			Age				
			Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=189		*n=87*	*n=95*		*n=1*	*n=10*	*n=16*	*n=29*	*n=63*	*n=67*
(1) High	73.0%		69.0%	75.8%		100.0%	60.0%	75.0%	65.5%	74.6%	74.6%
(2) Medium	24.9%		29.9%	21.1%		0.0%	40.0%	18.8%	34.5%	20.6%	25.4%
(3) Low	2.1%		1.1%	3.2%		0.0%	0.0%	6.3%	0.0%	4.8%	0.0%
Average	**1.29**		**1.32**	**1.27**		**1.00**	**1.40**	**1.31**	**1.34**	**1.30**	**1.25**

			Location				Residency				
			East	Central	West		Under 1	1 to 5	6 to 10	11 to 15	Over 15
			n=60	*n=90*	*n=38*		*n=4*	*n=24*	*n=10*	*n=21*	*n=130*
(1) High			76.7%	70.0%	76.3%		75.0%	62.5%	80.0%	76.2%	73.8%
(2) Medium			21.7%	27.8%	21.1%		25.0%	37.5%	20.0%	19.0%	23.8%
(3) Low			1.7%	2.2%	2.6%		0.0%	0.0%	0.0%	4.8%	2.3%
Average			**1.25**	**1.32**	**1.26**		**1.25**	**1.38**	**1.20**	**1.29**	**1.28**

Drinking Water: Quality

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=196	*n=89*	*n=101*		*n=1*	*n=11*	*n=17*	*n=31*	*n=62*	*n=72*
(1) Excellent	20.9%	22.5%	19.8%		100.0%	18.2%	23.5%	22.6%	21.0%	20.8%
(2) Good	45.4%	38.2%	51.5%		0.0%	36.4%	47.1%	38.7%	37.1%	55.6%
(3) Fair	22.4%	25.8%	18.8%		0.0%	18.2%	17.6%	25.8%	29.0%	16.7%
(4) Poor	11.2%	13.5%	9.9%		0.0%	27.3%	11.8%	12.9%	12.9%	6.9%
Average	**2.24**	**2.30**	**2.19**		**1.00**	**2.55**	**2.18**	**2.29**	**2.34**	**2.10**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=65	*n=95*	*n=36*	*n=4*	*n=26*	*n=11*	*n=22*	*n=133*
(1) Excellent		23.1%	21.1%	16.7%	0.0%	23.1%	18.2%	9.1%	23.3%
(2) Good		50.8%	38.9%	52.8%	75.0%	38.5%	36.4%	50.0%	45.9%
(3) Fair		16.9%	28.4%	16.7%	25.0%	15.4%	27.3%	22.7%	23.3%
(4) Poor		9.2%	11.6%	13.9%	0.0%	23.1%	18.2%	18.2%	7.5%
Average		**2.12**	**2.31**	**2.28**	**2.25**	**2.38**	**2.45**	**2.50**	**2.15**

Drinking Water: Importance

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=190	*n=87*	*n=96*		*n=1*	*n=11*	*n=18*	*n=29*	*n=61*	*n=67*
(1) High	87.9%	83.9%	90.6%		100.0%	100.0%	83.3%	86.2%	88.5%	88.1%
(2) Medium	11.6%	14.9%	9.4%		0.0%	0.0%	11.1%	13.8%	11.5%	11.9%
(3) Low	0.5%	1.1%	0.0%		0.0%	0.0%	5.6%	0.0%	0.0%	0.0%
Average	**1.13**	**1.17**	**1.09**		**1.00**	**1.00**	**1.22**	**1.14**	**1.11**	**1.12**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=61	*n=91*	*n=38*	*n=4*	*n=26*	*n=11*	*n=20*	*n=129*
(1) High		88.5%	86.8%	89.5%	100.0%	92.3%	90.9%	85.0%	86.8%
(2) Medium		11.5%	12.1%	10.5%	0.0%	7.7%	9.1%	10.0%	13.2%
(3) Low		0.0%	1.1%	0.0%	0.0%	0.0%	0.0%	5.0%	0.0%
Average		**1.11**	**1.14**	**1.11**	**1.00**	**1.08**	**1.09**	**1.20**	**1.13**

Sewer Services: Quality

	Overall		Gender			Age				
			Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=185		*n=87*	*n=92*		*n=0*	*n=9*	*n=14*	*n=29*	*n=60*	*n=71*
(1) Excellent	27.0%		24.1%	29.3%		100.0%	33.3%	35.7%	34.5%	25.0%	22.5%
(2) Good	51.9%		54.0%	50.0%		0.0%	55.6%	50.0%	31.0%	48.3%	64.8%
(3) Fair	18.4%		18.4%	18.5%		0.0%	0.0%	14.3%	27.6%	23.3%	12.7%
(4) Poor	2.7%		3.4%	2.2%		0.0%	11.1%	0.0%	6.9%	3.3%	0.0%
Average	**1.97**		**2.01**	**1.93**		**1.00**	**1.89**	**1.79**	**2.07**	**2.05**	**1.90**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=61	*n=90*	*n=33*	*n=2*	*n=24*	*n=10*	*n=22*	*n=127*
(1) Excellent	29.5%	21.1%	39.4%	50.0%	29.2%	40.0%	13.6%	27.6%
(2) Good	49.2%	56.7%	45.5%	0.0%	54.2%	40.0%	68.2%	50.4%
(3) Fair	19.7%	17.8%	15.2%	50.0%	16.7%	20.0%	18.2%	18.1%
(4) Poor	1.6%	4.4%	0.0%	0.0%	0.0%	0.0%	0.0%	3.9%
Average	**1.93**	**2.06**	**1.76**	**2.00**	**1.88**	**1.80**	**2.05**	**1.98**

Sewer Services: Importance

	Overall		Gender			Age				
			Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=189		*n=86*	*n=96*		*n=1*	*n=10*	*n=18*	*n=28*	*n=63*	*n=66*
(1) High	70.4%		64.0%	76.0%		100.0%	60.0%	66.7%	67.9%	76.2%	68.2%
(2) Medium	26.5%		33.7%	19.8%		0.0%	40.0%	22.2%	28.6%	20.6%	30.3%
(3) Low	3.2%		2.3%	4.2%		0.0%	0.0%	11.1%	3.6%	3.2%	1.5%
Average	**1.33**		**1.38**	**1.28**		**1.00**	**1.40**	**1.44**	**1.36**	**1.27**	**1.33**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=62	*n=90*	*n=36*	*n=4*	*n=25*	*n=11*	*n=22*	*n=127*
(1) High	71.0%	68.9%	75.0%	75.0%	64.0%	81.8%	72.7%	70.1%
(2) Medium	27.4%	27.8%	19.4%	25.0%	36.0%	18.2%	18.2%	26.8%
(3) Low	1.6%	3.3%	5.6%	0.0%	0.0%	0.0%	9.1%	3.1%
Average	**1.31**	**1.34**	**1.31**	**1.25**	**1.36**	**1.18**	**1.36**	**1.33**

Urban Forestry Program: Quality

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=152	n=74	n=74		n=0	n=7	n=13	n=26	n=48	n=56
(1) Excellent	30.3%	21.6%	40.5%		100.0%	57.1%	46.2%	26.9%	27.1%	26.8%
(2) Good	50.0%	52.7%	44.6%		0.0%	42.9%	46.2%	53.8%	50.0%	51.8%
(3) Fair	15.1%	21.6%	9.5%		0.0%	0.0%	7.7%	15.4%	14.6%	19.6%
(4) Poor	4.6%	4.1%	5.4%		0.0%	0.0%	0.0%	3.8%	8.3%	1.8%
Average	**1.94**	**2.08**	**1.80**		**1.00**	**1.43**	**1.62**	**1.96**	**2.04**	**1.96**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=50	n=75	n=26	n=1	n=17	n=10	n=21	n=102
(1) Excellent	28.0%	26.7%	46.2%	100.0%	35.3%	40.0%	19.0%	29.4%
(2) Good	52.0%	50.7%	46.2%	0.0%	47.1%	30.0%	66.7%	50.0%
(3) Fair	12.0%	20.0%	3.8%	0.0%	11.8%	20.0%	4.8%	17.6%
(4) Poor	8.0%	2.7%	3.8%	0.0%	5.9%	10.0%	9.5%	2.9%
Average	**2.00**	**1.99**	**1.65**	**1.00**	**1.88**	**2.00**	**2.05**	**1.94**

Urban Forestry Program: Importance

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=175	n=80	n=89		n=1	n=10	n=18	n=29	n=58	n=56
(1) High	40.6%	36.3%	42.7%		100.0%	40.0%	38.9%	27.6%	48.3%	39.3%
(2) Medium	52.0%	52.5%	52.8%		0.0%	50.0%	44.4%	65.5%	43.1%	57.1%
(3) Low	7.4%	11.3%	4.5%		0.0%	10.0%	16.7%	6.9%	8.6%	3.6%
Average	**1.67**	**1.75**	**1.62**		**1.00**	**0.00**	**1.78**	**1.79**	**1.60**	**1.64**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=56	n=82	n=36	n=4	n=24	n=11	n=20	n=115
(1) High	44.6%	32.9%	52.8%	50.0%	45.8%	45.5%	35.0%	39.1%
(2) Medium	50.0%	57.3%	41.7%	50.0%	41.7%	45.5%	50.0%	55.7%
(3) Low	5.4%	9.8%	5.6%	0.0%	12.5%	9.1%	15.0%	5.2%
Average	**1.61**	**1.77**	**1.53**	**1.50**	**1.67**	**1.64**	**1.80**	**1.66**

Tree Trimming: Quality

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=187	n=86	n=94		n=1	n=9	n=17	n=30	n=60	n=67
(1) Excellent	25.7%	23.3%	28.7%		100.0%	44.4%	41.2%	26.7%	23.3%	22.4%
(2) Good	46.5%	45.3%	45.7%		0.0%	44.4%	35.3%	50.0%	43.3%	50.7%
(3) Fair	17.6%	18.6%	17.0%		0.0%	11.1%	11.8%	20.0%	18.3%	17.9%
(4) Poor	10.2%	12.8%	8.5%		0.0%	0.0%	11.8%	3.3%	15.0%	9.0%
Average	**2.12**	**2.21**	**2.05**		**1.00**	**1.67**	**1.94**	**2.00**	**2.25**	**2.13**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=59	n=93	n=34	n=2	n=23	n=10	n=23	n=129
(1) Excellent		22.0%	22.6%	41.2%	50.0%	30.4%	30.0%	26.1%	24.0%
(2) Good		45.8%	49.5%	41.2%	50.0%	34.8%	30.0%	47.8%	49.6%
(3) Fair		20.3%	18.3%	8.8%	0.0%	21.7%	30.0%	13.0%	17.1%
(4) Poor		11.9%	9.7%	8.8%	0.0%	13.0%	10.0%	13.0%	9.3%
Average		**2.22**	**2.15**	**1.85**	**1.50**	**2.17**	**2.20**	**2.13**	**2.12**

Tree Trimming: Importance

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=188	n=85	n=96		n=1	n=10	n=18	n=28	n=63	n=65
(1) High	43.1%	41.2%	43.8%		0.0%	40.0%	33.3%	25.0%	47.6%	50.8%
(2) Medium	48.4%	51.8%	45.8%		100.0%	60.0%	55.6%	67.9%	41.3%	43.1%
(3) Low	8.5%	7.1%	10.4%		0.0%	0.0%	11.1%	7.1%	11.1%	6.2%
Average	**1.65**	**1.66**	**1.67**		**2.00**	**1.60**	**1.78**	**1.82**	**1.63**	**1.55**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=61	n=89	n=37	n=4	n=25	n=11	n=22	n=126
(1) High		47.5%	36.0%	54.1%	75.0%	48.0%	27.3%	45.5%	42.1%
(2) Medium		49.2%	53.9%	32.4%	25.0%	48.0%	45.5%	45.5%	50.0%
(3) Low		3.3%	10.1%	13.5%	0.0%	4.0%	27.3%	9.1%	7.9%
Average		**1.56**	**1.74**	**1.59**	**1.25**	**1.56**	**2.00**	**1.64**	**1.66**

Pedestrian & bicycle paths: Quality

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=181	n=84	n=91		n=1	n=10	n=17	n=29	n=65	n=57
(1) Excellent	34.3%	29.8%	39.6%		100.0%	60.0%	64.7%	24.1%	30.8%	28.1%
(2) Good	42.5%	40.5%	42.9%		0.0%	40.0%	17.6%	51.7%	36.9%	52.6%
(3) Fair	19.3%	25.0%	14.3%		0.0%	0.0%	17.6%	24.1%	23.1%	17.5%
(4) Poor	3.9%	4.8%	3.3%		0.0%	0.0%	0.0%	0.0%	9.2%	1.8%
Average	**1.93**	**2.05**	**1.81**		**1.00**	**1.40**	**1.53**	**2.00**	**2.11**	**1.93**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=59	n=88	n=33	n=2	n=23	n=11	n=21	n=124
(1) Excellent		37.3%	27.3%	48.5%	0.0%	56.5%	45.5%	28.6%	30.6%
(2) Good		40.7%	47.7%	33.3%	100.0%	26.1%	27.3%	38.1%	46.8%
(3) Fair		18.6%	22.7%	12.1%	0.0%	13.0%	18.2%	23.8%	20.2%
(4) Poor		3.4%	2.3%	6.1%	0.0%	4.3%	9.1%	9.5%	2.4%
Average		**1.88**	**2.00**	**1.76**	**2.00**	**1.65**	**1.91**	**2.14**	**1.94**

Pedestrian & bicycle paths: Importance

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=184	n=84	n=93		n=1	n=11	n=17	n=29	n=63	n=60
(1) High	47.8%	42.9%	50.5%		100.0%	45.5%	58.8%	37.9%	52.4%	45.0%
(2) Medium	39.7%	42.9%	37.6%		0.0%	45.5%	23.5%	48.3%	38.1%	41.7%
(3) Low	12.5%	14.3%	11.8%		0.0%	9.1%	17.6%	13.8%	9.5%	13.3%
Average	**1.65**	**1.71**	**1.61**		**1.00**	**1.64**	**1.59**	**1.76**	**1.57**	**1.68**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=60	n=87	n=36	n=4	n=25	n=11	n=21	n=123
(1) High		46.7%	41.4%	66.7%	50.0%	44.0%	54.5%	52.4%	47.2%
(2) Medium		43.3%	42.5%	25.0%	50.0%	40.0%	27.3%	33.3%	41.5%
(3) Low		10.0%	16.1%	8.3%	0.0%	16.0%	18.2%	14.3%	11.4%
Average		**1.63**	**1.75**	**1.42**	**1.50**	**1.72**	**1.64**	**1.62**	**1.64**

Public Property maintenance: Quality

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=189	*n=86*	*n=96*		*n=1*	*n=9*	*n=17*	*n=29*	*n=64*	*n=66*
(1) Excellent	29.6%	24.4%	34.4%		0.0%	33.3%	52.9%	24.1%	31.3%	24.2%
(2) Good	55.0%	60.5%	49.0%		100.0%	66.7%	41.2%	44.8%	51.6%	65.2%
(3) Fair	11.1%	10.5%	12.5%		0.0%	0.0%	5.9%	24.1%	7.8%	10.6%
(4) Poor	4.2%	4.7%	4.2%		0.0%	0.0%	0.0%	6.9%	9.4%	0.0%
Average	**1.90**	**1.95**	**1.86**		**2.00**	**1.67**	**1.53**	**2.14**	**1.95**	**1.86**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=62	*n=91*	*n=35*	*n=2*	*n=23*	*n=10*	*n=23*	*n=131*
(1) Excellent	27.4%	25.3%	45.7%	0.0%	39.1%	40.0%	30.4%	27.5%
(2) Good	53.2%	60.4%	45.7%	50.0%	52.2%	60.0%	52.2%	55.7%
(3) Fair	12.9%	9.9%	8.6%	50.0%	4.3%	0.0%	13.0%	12.2%
(4) Poor	6.5%	4.4%	0.0%	0.0%	4.3%	0.0%	4.3%	4.6%
Average	**1.98**	**1.93**	**1.63**	**2.50**	**1.74**	**1.60**	**1.91**	**1.94**

Public Property maintenance: Importance

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=192	*n=88*	*n=97*		*n=1*	*n=11*	*n=18*	*n=29*	*n=64*	*n=66*
(1) High	52.6%	46.6%	56.7%		100.0%	63.6%	50.0%	34.5%	62.5%	48.5%
(2) Medium	41.1%	45.5%	38.1%		0.0%	27.3%	38.9%	58.6%	32.8%	45.5%
(3) Low	6.3%	8.0%	5.2%		0.0%	9.1%	11.1%	6.9%	4.7%	6.1%
Average	**1.54**	**1.61**	**1.48**		**1.00**	**1.45**	**1.61**	**1.72**	**1.42**	**1.58**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=62	*n=91*	*n=38*	*n=4*	*n=26*	*n=17*	*n=22*	*n=129*
(1) High	50.0%	47.3%	71.1%	50.0%	53.8%	35.3%	50.0%	52.7%
(2) Medium	41.9%	45.1%	28.9%	50.0%	38.5%	23.5%	40.9%	41.9%
(3) Low	8.1%	7.7%	0.0%	0.0%	7.7%	5.9%	9.1%	5.4%
Average	**1.58**	**1.60**	**1.29**	**1.50**	**1.54**	**1.00**	**1.59**	**1.53**

Public Property beautification: Quality

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=194	n=90	n=98		n=1	n=9	n=17	n=30	n=66	n=69
(1) Excellent	28.4%	22.2%	34.7%		100.0%	22.2%	52.9%	20.0%	27.3%	26.1%
(2) Good	50.0%	46.7%	51.0%		0.0%	66.7%	41.2%	50.0%	47.0%	55.1%
(3) Fair	20.1%	28.9%	13.3%		0.0%	11.1%	5.9%	30.0%	21.2%	18.8%
(4) Poor	1.5%	2.2%	1.0%		0.0%	0.0%	0.0%	0.0%	4.5%	0.0%
Average	**1.95**	**2.11**	**1.81**		**1.00**	**1.89**	**1.53**	**2.10**	**2.03**	**1.93**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=62	n=96	n=35	n=2	n=23	n=11	n=23	n=134
(1) Excellent	27.4%	25.0%	40.0%	0.0%	30.4%	45.5%	26.1%	26.9%
(2) Good	51.6%	50.0%	48.6%	100.0%	52.2%	45.5%	56.5%	48.5%
(3) Fair	21.0%	21.9%	11.4%	0.0%	17.4%	9.1%	17.4%	22.4%
(4) Poor	0.0%	3.1%	0.0%	0.0%	0.0%	0.0%	0.0%	2.2%
Average	**1.94**	**2.03**	**1.71**	**2.00**	**1.87**	**1.64**	**1.91**	**2.00**

Public Property beautification: Importance

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=190	n=87	n=96		n=1	n=10	n=17	n=28	n=64	n=67
(1) High	47.4%	42.5%	50.0%		0.0%	60.0%	52.9%	28.6%	50.0%	49.3%
(2) Medium	44.2%	47.1%	42.7%		100.0%	40.0%	35.3%	60.7%	40.6%	43.3%
(3) Low	8.4%	10.3%	7.3%		0.0%	0.0%	11.8%	10.7%	9.4%	7.5%
Average	**1.61**	**1.68**	**1.57**		**2.00**	**1.40**	**1.59**	**1.82**	**1.59**	**1.58**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=60	n=91	n=38	n=4	n=24	n=11	n=21	n=129
(1) High	41.7%	45.1%	63.2%	25.0%	50.0%	63.6%	47.6%	45.7%
(2) Medium	45.0%	47.3%	34.2%	75.0%	41.7%	27.3%	42.9%	45.7%
(3) Low	13.3%	7.7%	2.6%	0.0%	8.3%	9.1%	9.5%	8.5%
Average	**1.72**	**1.63**	**1.39**	**1.75**	**1.58**	**1.45**	**1.62**	**1.63**

Overall Public Works: Quality

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=199	n=90	n=102		n=1	n=8	n=18	n=30	n=67	n=72
(1) Excellent	23.6%	20.0%	27.5%		100.0%	25.0%	38.9%	20.0%	23.9%	20.8%
(2) Good	54.3%	51.1%	54.9%		0.0%	62.5%	50.0%	60.0%	46.3%	59.7%
(3) Fair	18.6%	22.2%	16.7%		0.0%	12.5%	11.1%	20.0%	22.4%	16.7%
(4) Poor	3.5%	6.7%	1.0%		0.0%	0.0%	0.0%	0.0%	7.5%	2.8%
Average	**2.02**	**2.16**	**1.91**		**1.00**	**1.88**	**1.72**	**2.00**	**2.13**	**2.01**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=64	n=96	n=38	n=3	n=23	n=11	n=23	n=138
(1) Excellent		18.8%	24.0%	31.6%	0.0%	17.4%	36.4%	21.7%	23.9%
(2) Good		59.4%	51.0%	55.3%	100.0%	69.6%	45.5%	56.5%	51.4%
(3) Fair		21.9%	18.8%	10.5%	0.0%	13.0%	18.2%	17.4%	20.3%
(4) Poor		0.0%	6.3%	2.6%	0.0%	0.0%	0.0%	4.3%	4.3%
Average		**2.03**	**2.07**	**1.84**	**2.00**	**1.96**	**1.82**	**2.04**	**2.05**

Overall Public Works: Importance

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=190	n=87	n=96		n=1	n=10	n=18	n=28	n=61	n=69
(1) High	62.6%	56.3%	66.7%		100.0%	70.0%	55.6%	57.1%	70.5%	59.4%
(2) Medium	35.3%	40.2%	32.3%		0.0%	30.0%	33.3%	42.9%	29.5%	37.7%
(3) Low	2.1%	3.4%	1.0%		0.0%	0.0%	11.1%	0.0%	0.0%	2.9%
Average	**1.39**	**1.47**	**1.34**		**1.00**	**1.30**	**1.56**	**1.43**	**1.30**	**1.43**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=60	n=90	n=39	n=4	n=25	n=11	n=21	n=128
(1) High		61.7%	62.2%	66.7%	50.0%	68.0%	45.5%	66.7%	62.5%
(2) Medium		33.3%	36.7%	33.3%	50.0%	32.0%	45.5%	28.6%	35.9%
(3) Low		5.0%	1.1%	0.0%	0.0%	0.0%	9.1%	4.8%	1.6%
Average		**1.43**	**1.39**	**1.33**	**1.50**	**1.32**	**1.64**	**1.38**	**1.39**

PARKS/RECREATION

Quality of Village Parks: Quality

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=185	*n=86*	*n=91*		*n=1*	*n=10*	*n=17*	*n=30*	*n=60*	*n=64*
(1) Excellent	35.7%	25.6%	45.1%		100.0%	50.0%	52.9%	36.7%	30.0%	34.4%
(2) Good	49.7%	54.7%	44.0%		0.0%	40.0%	35.3%	40.0%	56.7%	53.1%
(3) Fair	12.4%	17.4%	8.8%		0.0%	0.0%	5.9%	23.3%	13.3%	9.4%
(4) Poor	2.2%	2.3%	2.2%		0.0%	10.0%	5.9%	0.0%	0.0%	3.1%
Average	**1.81**	**1.97**	**1.68**		**1.00**	**1.70**	**1.65**	**1.87**	**1.83**	**1.81**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=58	*n=91*	*n=35*	*n=2*	*n=23*	*n=11*	*n=19*	*n=130*
(1) Excellent	36.2%	33.0%	42.9%	0.0%	65.2%	36.4%	21.1%	33.1%
(2) Good	51.7%	47.3%	54.3%	100.0%	30.4%	45.5%	68.4%	50.0%
(3) Fair	10.3%	16.5%	2.9%	0.0%	4.3%	9.1%	10.5%	14.6%
(4) Poor	1.7%	3.3%	0.0%	0.0%	0.0%	9.1%	0.0%	2.3%
Average	**1.78**	**1.90**	**1.60**	**2.00**	**1.39**	**1.91**	**1.89**	**1.86**

Quality of Village Parks: Importance

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=183	*n=85*	*n=92*		*n=1*	*n=11*	*n=18*	*n=28*	*n=62*	*n=60*
(1) High	57.4%	57.6%	55.4%		100.0%	72.7%	55.6%	57.1%	58.1%	53.3%
(2) Medium	39.3%	41.2%	39.1%		0.0%	27.3%	44.4%	42.9%	38.7%	40.0%
(3) Low	3.3%	1.2%	5.4%		0.0%	0.0%	0.0%	0.0%	3.2%	6.7%
Average	**1.46**	**1.44**	**1.50**		**1.00**	**1.27**	**1.44**	**1.43**	**1.45**	**1.53**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=58	*n=88*	*n=36*	*n=4*	*n=26*	*n=11*	*n=20*	*n=122*
(1) High	53.4%	55.7%	69.4%	50.0%	69.2%	72.7%	50.0%	54.9%
(2) Medium	43.1%	42.0%	25.0%	50.0%	26.9%	27.3%	50.0%	41.0%
(3) Low	3.4%	2.3%	5.6%	0.0%	3.8%	0.0%	0.0%	4.1%
Average	**1.50**	**1.47**	**1.36**	**1.50**	**1.35**	**1.27**	**1.50**	**1.49**

Parks Maintenance: Quality

	Overall		Gender			Age				
			Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=181		*n=86*	*n=88*		*n=1*	*n=10*	*n=17*	*n=30*	*n=57*	*n=64*
(1) Excellent	37.6%		27.9%	45.5%		100.0%	50.0%	58.8%	40.0%	33.3%	31.3%
(2) Good	47.0%		50.0%	44.3%		0.0%	40.0%	17.6%	33.3%	56.1%	56.3%
(3) Fair	13.8%		19.8%	9.1%		0.0%	0.0%	17.6%	23.3%	10.5%	12.5%
(4) Poor	1.7%		2.3%	1.1%		0.0%	10.0%	5.9%	3.3%	0.0%	0.0%
Average	**1.80**		**1.97**	**1.66**		**1.00**	**1.70**	**1.71**	**1.90**	**1.77**	**1.81**

	Location				Residency				
	East	Central	West		Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=57	*n=89*	*n=34*		*n=2*	*n=23*	*n=11*	*n=19*	*n=126*
(1) Excellent	40.4%	33.7%	44.1%		0.0%	52.2%	36.4%	21.1%	38.1%
(2) Good	49.1%	44.9%	50.0%		50.0%	43.5%	45.5%	57.9%	46.0%
(3) Fair	10.5%	18.0%	5.9%		50.0%	4.3%	9.1%	21.1%	14.3%
(4) Poor	0.0%	3.4%	0.0%		0.0%	0.0%	9.1%	0.0%	1.6%
Average	**1.70**	**1.91**	**1.62**		**2.50**	**1.52**	**1.91**	**2.00**	**1.79**

Parks Maintenance: Importance

	Overall		Gender			Age				
			Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=169		*n=77*	*n=85*		*n=1*	*n=9*	*n=16*	*n=27*	*n=59*	*n=54*
(1) High	39.1%		32.5%	44.7%		0.0%	44.4%	37.5%	44.4%	32.2%	42.6%
(2) Medium	50.9%		57.1%	44.7%		100.0%	44.4%	43.8%	48.1%	61.0%	44.4%
(3) Low	10.1%		10.4%	10.6%		0.0%	11.1%	18.8%	7.4%	6.8%	13.0%
Average	**1.71**		**1.78**	**1.66**		**2.00**	**1.67**	**1.81**	**1.63**	**1.75**	**1.70**

	Location				Residency				
	East	Central	West		Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=55	*n=81*	*n=32*		*n=4*	*n=23*	*n=11*	*n=18*	*n=113*
(1) High	41.8%	33.3%	50.0%		25.0%	43.5%	54.5%	33.3%	38.1%
(2) Medium	52.7%	51.9%	43.8%		75.0%	39.1%	45.5%	61.1%	51.3%
(3) Low	5.5%	14.8%	6.3%		0.0%	17.4%	0.0%	5.6%	10.6%
Average	**1.64**	**1.81**	**1.56**		**1.75**	**1.74**	**1.45**	**1.72**	**1.73**

Recreation Programs: Quality

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=149	*n=64*	*n=78*		*n=1*	*n=8*	*n=13*	*n=28*	*n=48*	*n=48*
(1) Excellent	24.8%	17.2%	32.1%		100.0%	37.5%	46.2%	17.9%	14.6%	31.3%
(2) Good	47.0%	46.9%	44.9%		0.0%	25.0%	38.5%	57.1%	45.8%	47.9%
(3) Fair	23.5%	29.7%	19.2%		0.0%	25.0%	15.4%	17.9%	31.3%	20.8%
(4) Poor	4.7%	6.3%	3.8%		0.0%	12.5%	0.0%	7.1%	8.3%	0.0%
Average	**2.08**	**2.25**	**1.95**		**1.00**	**2.13**	**1.69**	**2.14**	**2.33**	**1.90**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=51	*n=70*	*n=27*	*n=2*	*n=18*	*n=10*	*n=14*	*n=105*
(1) Excellent	31.4%	14.3%	40.7%	0.0%	38.9%	40.0%	21.4%	21.9%
(2) Good	49.0%	45.7%	48.1%	50.0%	44.4%	30.0%	35.7%	50.5%
(3) Fair	15.7%	32.9%	11.1%	50.0%	11.1%	20.0%	35.7%	23.8%
(4) Poor	3.9%	7.1%	0.0%	0.0%	5.6%	10.0%	7.1%	3.8%
Average	**1.92**	**2.33**	**1.70**	**2.50**	**1.83**	**2.00**	**2.29**	**2.10**

Recreation Programs: Importance

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=183	*n=85*	*n=91*		*n=1*	*n=11*	*n=18*	*n=28*	*n=62*	*n=60*
(1) High	56.3%	50.6%	60.4%		100.0%	63.6%	55.6%	64.3%	54.8%	51.7%
(2) Medium	39.9%	45.9%	35.2%		0.0%	36.4%	38.9%	35.7%	43.5%	40.0%
(3) Low	3.8%	3.5%	4.4%		0.0%	0.0%	5.6%	0.0%	1.6%	8.3%
Average	**1.48**	**1.53**	**1.44**		**1.00**	**1.36**	**1.50**	**1.36**	**1.47**	**1.57**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=58	*n=89*	*n=35*	*n=4*	*n=26*	*n=11*	*n=22*	*n=120*
(1) High	55.2%	55.1%	62.9%	75.0%	61.5%	81.8%	45.5%	54.2%
(2) Medium	41.4%	41.6%	31.4%	25.0%	34.6%	18.2%	50.0%	41.7%
(3) Low	3.4%	3.4%	5.7%	0.0%	3.8%	0.0%	4.5%	4.2%
Average	**1.48**	**1.48**	**1.43**	**1.25**	**1.42**	**1.18**	**1.59**	**1.50**

Special Events: Quality

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=152	*n=66*	*n=79*		*n=1*	*n=8*	*n=15*	*n=26*	*n=48*	*n=51*
(1) Excellent	27.0%	21.2%	31.6%		100.0%	37.5%	46.7%	23.1%	18.8%	29.4%
(2) Good	48.7%	50.0%	48.1%		0.0%	37.5%	33.3%	53.8%	54.2%	47.1%
(3) Fair	21.1%	25.8%	16.5%		0.0%	12.5%	20.0%	19.2%	20.8%	23.5%
(4) Poor	3.3%	3.0%	3.8%		0.0%	12.5%	0.0%	3.8%	6.3%	0.0%
Average	**2.01**	**2.11**	**1.92**		**1.00**	**2.00**	**1.73**	**2.04**	**2.15**	**1.94**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=51	*n=71*	*n=29*	*n=1*	*n=18*	*n=10*	*n=15*	*n=108*
(1) Excellent		37.3%	15.5%	37.9%	0.0%	44.4%	30.0%	20.0%	25.0%
(2) Good		49.0%	49.3%	48.3%	100.0%	44.4%	40.0%	46.7%	50.0%
(3) Fair		13.7%	28.2%	13.8%	0.0%	11.1%	30.0%	33.3%	20.4%
(4) Poor		0.0%	7.0%	0.0%	0.0%	0.0%	0.0%	0.0%	4.6%
Average		**1.76**	**2.27**	**1.76**	**2.00**	**1.67**	**2.00**	**2.13**	**2.05**

Special Events: Importance

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=169	*n=77*	*n=85*		*n=1*	*n=9*	*n=16*	*n=27*	*n=59*	*n=54*
(1) High	39.1%	32.5%	44.7%		0.0%	44.4%	37.5%	44.4%	32.2%	42.6%
(2) Medium	50.9%	57.1%	44.7%		100.0%	44.4%	43.8%	48.1%	61.0%	44.4%
(3) Low	10.1%	10.4%	10.6%		0.0%	11.1%	18.8%	7.4%	6.8%	13.0%
Average	**1.71**	**1.78**	**1.66**		**2.00**	**1.67**	**1.81**	**1.63**	**1.75**	**1.70**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=55	*n=81*	*n=32*	*n=4*	*n=23*	*n=11*	*n=18*	*n=113*
(1) High		41.8%	33.3%	50.0%	25.0%	43.5%	54.5%	33.3%	38.1%
(2) Medium		52.7%	51.9%	43.8%	75.0%	39.1%	45.5%	61.1%	51.3%
(3) Low		5.5%	14.8%	6.3%	0.0%	17.4%	0.0%	5.6%	10.6%
Average		**1.64**	**1.81**	**1.56**	**1.75**	**1.74**	**1.45**	**1.72**	**1.73**

Recreation Facilities: Quality

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=156	n=70	n=79		n=0	n=9	n=16	n=27	n=49	n=52
(1) Excellent	26.9%	17.1%	36.7%		0.0%	44.4%	50.0%	22.2%	18.4%	26.9%
(2) Good	45.5%	48.6%	41.8%		0.0%	22.2%	31.3%	44.4%	49.0%	51.9%
(3) Fair	19.9%	25.7%	13.9%		0.0%	22.2%	18.8%	22.2%	20.4%	19.2%
(4) Poor	7.7%	8.6%	7.6%		0.0%	11.1%	0.0%	11.1%	12.2%	1.9%
Average	**2.08**	**2.26**	**1.92**		**0.00**	**2.00**	**1.69**	**2.22**	**2.27**	**1.96**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=54	n=71	n=30	n=2	n=18	n=11	n=18	n=107
(1) Excellent	37.0%	12.7%	43.3%	0.0%	55.6%	36.4%	16.7%	23.4%
(2) Good	44.4%	46.5%	46.7%	100.0%	38.9%	18.2%	55.6%	46.7%
(3) Fair	14.8%	28.2%	6.7%	0.0%	5.6%	36.4%	27.8%	19.6%
(4) Poor	3.7%	12.7%	3.3%	0.0%	0.0%	9.1%	0.0%	10.3%
Average	**1.85**	**2.41**	**1.70**	**2.00**	**1.50**	**2.18**	**2.11**	**2.17**

Recreation Facilities: Importance

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=176	n=82	n=87		n=1	n=10	n=17	n=27	n=61	n=57
(1) High	42.0%	39.0%	44.8%		0.0%	50.0%	47.1%	40.7%	39.3%	43.9%
(2) Medium	49.4%	50.0%	48.3%		100.0%	50.0%	41.2%	51.9%	54.1%	43.9%
(3) Low	8.5%	11.0%	6.9%		0.0%	0.0%	11.8%	7.4%	6.6%	12.3%
Average	**1.66**	**1.72**	**1.62**		**2.00**	**1.50**	**1.65**	**1.67**	**1.67**	**1.68**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=56	n=83	n=36	n=4	n=24	n=10	n=20	n=118
(1) High	44.6%	37.3%	50.0%	0.0%	41.7%	60.0%	45.0%	41.5%
(2) Medium	48.2%	51.8%	44.4%	100.0%	45.8%	40.0%	50.0%	49.2%
(3) Low	7.1%	10.8%	5.6%	0.0%	12.5%	0.0%	5.0%	9.3%
Average	**1.63**	**1.73**	**1.56**	**2.00**	**1.71**	**1.40**	**1.60**	**1.68**

Preservation of Natural Areas: Quality

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=186	*n=87*	*n=92*		*n=1*	*n=10*	*n=17*	*n=29*	*n=61*	*n=65*
(1) Excellent	33.9%	28.7%	39.1%		0.0%	30.0%	52.9%	27.6%	31.1%	35.4%
(2) Good	48.9%	50.6%	48.9%		0.0%	70.0%	29.4%	44.8%	49.2%	53.8%
(3) Fair	14.5%	19.5%	8.7%		100.0%	0.0%	11.8%	13.8%	19.7%	10.8%
(4) Poor	2.7%	1.1%	3.3%		0.0%	0.0%	5.9%	13.8%	0.0%	0.0%
Average	**1.86**	**1.93**	**1.76**		**3.00**	**1.70**	**1.71**	**2.14**	**1.89**	**1.75**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=58	*n=89*	*n=127*	*n=2*	*n=23*	*n=11*	*n=21*	*n=129*
(1) Excellent	32.8%	30.3%	34.6%	0.0%	43.5%	36.4%	33.3%	32.6%
(2) Good	48.3%	49.4%	49.6%	100.0%	52.2%	45.5%	52.4%	47.3%
(3) Fair	15.5%	16.9%	13.4%	0.0%	4.3%	9.1%	14.3%	17.1%
(4) Poor	3.4%	3.4%	2.4%	0.0%	0.0%	9.1%	0.0%	3.1%
Average	**1.90**	**1.93**	**1.83**	**2.00**	**1.61**	**1.91**	**1.81**	**1.91**

Preservation of Natural Areas: Importance

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=184	*n=85*	*n=93*		*n=1*	*n=11*	*n=18*	*n=28*	*n=62*	*n=61*
(1) High	55.4%	50.6%	58.1%		100.0%	54.5%	55.6%	46.4%	56.5%	59.0%
(2) Medium	37.5%	42.4%	34.4%		0.0%	45.5%	27.8%	46.4%	40.3%	31.1%
(3) Low	7.1%	7.1%	7.5%		0.0%	0.0%	16.7%	7.1%	3.2%	9.8%
Average	**1.52**	**1.56**	**1.49**		**1.00**	**1.45**	**1.61**	**1.61**	**1.47**	**1.51**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=58	*n=87*	*n=38*	*n=4*	*n=26*	*n=11*	*n=21*	*n=122*
(1) High	48.3%	58.6%	60.5%	50.0%	61.5%	63.6%	57.1%	53.3%
(2) Medium	41.4%	35.6%	34.2%	50.0%	30.8%	27.3%	33.3%	40.2%
(3) Low	10.3%	5.7%	5.3%	0.0%	7.7%	9.1%	9.5%	6.6%
Average	**1.62**	**1.47**	**1.45**	**1.50**	**1.46**	**1.45**	**1.52**	**1.53**

Swimming Pool Facility: Quality

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=93	*n=41*	*n=49*		*n=0*	*n=5*	*n=9*	*n=23*	*n=31*	*n=24*
(1) Excellent	24.7%	26.8%	24.5%		-	20.0%	44.4%	17.4%	19.4%	33.3%
(2) Good	45.2%	39.0%	53.1%		-	60.0%	55.6%	47.8%	41.9%	41.7%
(3) Fair	22.6%	29.3%	12.2%		-	20.0%	0.0%	26.1%	25.8%	25.0%
(4) Poor	7.5%	4.9%	10.2%		-	0.0%	0.0%	8.7%	12.9%	0.0%
Average	**2.13**	**2.12**	**2.08**		-	**2.00**	**1.56**	**2.26**	**2.32**	**1.92**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=38	*n=40*	*n=15*	*n=1*	*n=9*	*n=8*	*n=9*	*n=66*
(1) Excellent	34.2%	15.0%	26.7%	0.0%	44.4%	12.5%	11.1%	25.8%
(2) Good	42.1%	47.5%	46.7%	100.0%	55.6%	62.5%	33.3%	42.4%
(3) Fair	15.8%	30.0%	20.0%	0.0%	0.0%	25.0%	55.6%	21.2%
(4) Poor	7.9%	7.5%	6.7%	0.0%	0.0%	0.0%	0.0%	10.6%
Average	**1.97**	**2.30**	**2.07**	**2.00**	**1.56**	**2.13**	**2.44**	**2.17**

Swimming Pool Facility: Importance

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=149	*n=63*	*n=80*		*n=1*	*n=9*	*n=15*	*n=28*	*n=50*	*n=43*
(1) High	33.6%	30.2%	37.5%		0.0%	22.2%	26.7%	25.0%	38.0%	41.9%
(2) Medium	49.0%	54.0%	42.5%		100.0%	66.7%	40.0%	64.3%	46.0%	39.5%
(3) Low	17.4%	15.9%	20.0%		0.0%	11.1%	33.3%	10.7%	16.0%	18.6%
Average	**1.84**	**1.86**	**1.83**		**2.00**	**1.89**	**2.07**	**1.86**	**1.78**	**1.77**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=52	*n=69*	*n=28*	*n=4*	*n=19*	*n=11*	*n=15*	*n=100*
(1) High	42.3%	29.0%	28.6%	0.0%	31.6%	36.4%	40.0%	34.0%
(2) Medium	42.3%	50.7%	57.1%	100.0%	47.4%	36.4%	53.3%	48.0%
(3) Low	15.4%	20.3%	14.3%	0.0%	21.1%	27.3%	6.7%	18.0%
Average	**1.73**	**1.91**	**1.86**	**2.00**	**1.89**	**1.91**	**1.67**	**1.84**

Overall Parks/Recreation: Quality

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=180	n=83	n=89		n=1	n=10	n=17	n=29	n=61	n=59
(1) Excellent	30.0%	21.7%	39.3%		0.0%	50.0%	47.1%	27.6%	23.0%	30.5%
(2) Good	49.4%	53.0%	44.9%		100.0%	40.0%	41.2%	51.7%	49.2%	52.5%
(3) Fair	17.2%	22.9%	11.2%		0.0%	0.0%	11.8%	20.7%	23.0%	15.3%
(4) Poor	3.3%	2.4%	4.5%		0.0%	10.0%	0.0%	0.0%	4.9%	1.7%
Average	**1.94**	**2.06**	**1.81**		**2.00**	**1.70**	**1.65**	**1.93**	**2.10**	**1.88**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=59	n=87	n=34	n=1	n=23	n=11	n=18	n=126
(1) Excellent		37.3%	21.8%	38.2%	0.0%	43.5%	45.5%	27.8%	26.2%
(2) Good		40.7%	51.7%	58.8%	100.0%	52.2%	27.3%	50.0%	50.8%
(3) Fair		20.3%	21.8%	0.0%	0.0%	4.3%	27.3%	22.2%	18.3%
(4) Poor		1.7%	4.6%	2.9%	0.0%	0.0%	0.0%	0.0%	4.8%
Average		**1.86**	**2.09**	**1.68**	**2.00**	**1.61**	**1.82**	**1.94**	**2.02**

Overall Parks/Recreation: Importance

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=180	n=83	n=90		n=1	n=11	n=17	n=28	n=62	n=58
(1) High	47.8%	39.8%	54.4%		100.0%	54.5%	52.9%	39.3%	46.8%	50.0%
(2) Medium	47.2%	56.6%	38.9%		0.0%	45.5%	47.1%	57.1%	51.6%	37.9%
(3) Low	5.0%	3.6%	6.7%		0.0%	0.0%	0.0%	3.6%	1.6%	12.1%
Average	**1.57**	**1.64**	**1.52**		**1.00**	**1.45**	**1.47**	**1.64**	**1.55**	**1.62**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=57	n=87	n=36	n=4	n=25	n=11	n=20	n=119
(1) High		49.1%	46.0%	50.0%	25.0%	60.0%	72.7%	40.0%	44.5%
(2) Medium		43.9%	50.6%	44.4%	75.0%	32.0%	27.3%	60.0%	49.6%
(3) Low		7.0%	3.4%	5.6%	0.0%	8.0%	0.0%	0.0%	5.9%
Average		**1.58**	**1.57**	**1.56**	**1.75**	**1.48**	**1.27**	**1.60**	**1.61**

COMMUNITY DEVELOPMENT

Land use, planning and zoning: Quality

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=163	n=76	n=81		n=1	n=7	n=14	n=26	n=53	n=59
(1) Excellent	16.0%	13.2%	19.8%		0.0%	14.3%	35.7%	11.5%	18.9%	10.2%
(2) Good	48.5%	47.4%	46.9%		100.0%	42.9%	28.6%	50.0%	43.4%	57.6%
(3) Fair	25.8%	25.0%	27.2%		0.0%	42.9%	21.4%	30.8%	26.4%	22.0%
(4) Poor	9.8%	14.5%	6.2%		0.0%	0.0%	14.3%	7.7%	11.3%	10.2%
Average	**2.29**	**2.41**	**2.20**		**2.00**	**2.29**	**2.14**	**2.35**	**2.30**	**2.32**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=54	n=76	n=32	n=2	n=15	n=9	n=17	n=120
(1) Excellent	16.7%	10.5%	28.1%	0.0%	26.7%	44.4%	0.0%	15.0%
(2) Good	46.3%	51.3%	46.9%	100.0%	33.3%	33.3%	47.1%	50.8%
(3) Fair	27.8%	28.9%	15.6%	0.0%	33.3%	0.0%	41.2%	25.0%
(4) Poor	9.3%	9.2%	9.4%	0.0%	6.7%	22.2%	11.8%	9.2%
Average	**2.30**	**2.37**	**2.06**	**2.00**	**2.20**	**2.00**	**2.65**	**2.28**

Land use, planning and zoning: Importance

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=181	n=86	n=88		n=1	n=9	n=17	n=27	n=61	n=63
(1) High	61.3%	54.7%	67.0%		0.0%	44.4%	58.8%	63.0%	57.4%	66.7%
(2) Medium	35.9%	41.9%	30.7%		100.0%	55.6%	41.2%	33.3%	42.6%	27.0%
(3) Low	2.8%	3.5%	2.3%		0.0%	0.0%	0.0%	3.7%	0.0%	6.3%
Average	**1.41**	**1.49**	**1.35**		**2.00**	**1.56**	**1.41**	**1.41**	**1.43**	**1.40**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=59	n=85	n=36	n=4	n=22	n=11	n=18	n=126
(1) High	55.9%	56.5%	80.6%	75.0%	50.0%	63.6%	61.1%	62.7%
(2) Medium	42.4%	40.0%	16.7%	25.0%	45.5%	36.4%	38.9%	34.1%
(3) Low	1.7%	3.5%	2.8%	0.0%	4.5%	0.0%	0.0%	3.2%
Average	**1.46**	**1.47**	**1.22**	**1.25**	**1.55**	**1.36**	**1.39**	**1.40**

Code Enforcement: Quality

	Overall		Gender				Age			
			Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=166		*n=79*	*n=82*		*n=0*	*n=8*	*n=14*	*n=25*	*n=54*	*n=63*
(1) Excellent	21.1%		19.0%	23.2%		0.0%	37.5%	35.7%	12.0%	24.1%	15.9%
(2) Good	42.8%		40.5%	43.9%		0.0%	25.0%	21.4%	40.0%	37.0%	57.1%
(3) Fair	25.3%		26.6%	24.4%		0.0%	37.5%	14.3%	40.0%	25.9%	20.6%
(4) Poor	10.8%		13.9%	8.5%		0.0%	0.0%	28.6%	8.0%	13.0%	6.3%
Average	**2.26**		**2.35**	**2.18**		**0.00**	**2.00**	**2.36**	**2.44**	**2.28**	**2.17**

			Location				Residency			
			East	Central	West		Under 1	1 to 5	6 to 10	11 to 15	Over 15
			n=54	*n=83*	*n=28*		*n=2*	*n=17*	*n=9*	*n=18*	*n=120*
(1) Excellent			14.8%	19.3%	39.3%		0.0%	23.5%	55.6%	11.1%	20.0%
(2) Good			46.3%	41.0%	42.9%		100.0%	41.2%	11.1%	33.3%	45.8%
(3) Fair			25.9%	30.1%	10.7%		0.0%	29.4%	11.1%	22.2%	26.7%
(4) Poor			13.0%	9.6%	7.1%		0.0%	5.9%	22.2%	33.3%	7.5%
Average			**2.37**	**2.30**	**1.86**		**2.00**	**2.18**	**2.00**	**2.78**	**2.22**

Code Enforcement: Importance

	Overall		Gender				Age			
			Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=181		*n=86*	*n=90*		*n=1*	*n=10*	*n=16*	*n=27*	*n=61*	*n=64*
(1) High	50.8%		44.2%	55.6%		100.0%	40.0%	56.3%	37.0%	52.5%	53.1%
(2) Medium	41.4%		46.5%	37.8%		0.0%	60.0%	37.5%	55.6%	37.7%	39.1%
(3) Low	7.7%		9.3%	6.7%		0.0%	0.0%	6.3%	7.4%	9.8%	7.8%
Average	**1.57**		**1.65**	**1.51**		**1.00**	**1.60**	**1.50**	**1.70**	**1.57**	**1.55**

			Location				Residency			
			East	Central	West		Under 1	1 to 5	6 to 10	11 to 15	Over 15
			n=59	*n=86*	*n=35*		*n=4*	*n=23*	*n=11*	*n=17*	*n=126*
(1) High			49.2%	46.5%	62.9%		50.0%	39.1%	45.5%	47.1%	54.0%
(2) Medium			39.0%	46.5%	34.3%		50.0%	47.8%	54.5%	47.1%	38.1%
(3) Low			11.9%	7.0%	2.9%		0.0%	13.0%	0.0%	5.9%	7.9%
Average			**1.63**	**1.60**	**1.40**		**1.50**	**1.74**	**1.55**	**1.59**	**1.54**

Economic Development: Quality

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=166	n=79	n=82		n=1	n=7	n=15	n=27	n=57	n=57
(1) Excellent	22.3%	21.5%	23.2%		0.0%	14.3%	33.3%	14.8%	24.6%	21.1%
(2) Good	43.4%	34.2%	51.2%		0.0%	42.9%	33.3%	44.4%	40.4%	50.9%
(3) Fair	27.7%	35.4%	20.7%		100.0%	42.9%	26.7%	29.6%	31.6%	19.3%
(4) Poor	6.6%	8.9%	4.9%		0.0%	0.0%	6.7%	11.1%	3.5%	8.8%
Average	**2.19**	**2.32**	**2.07**		**3.00**	**2.29**	**2.07**	**2.37**	**2.14**	**2.16**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=55	n=78	n=32	n=1	n=19	n=9	n=17	n=120
(1) Excellent	21.8%	17.9%	34.4%	0.0%	21.1%	33.3%	5.9%	24.2%
(2) Good	36.4%	51.3%	37.5%	100.0%	36.8%	33.3%	47.1%	44.2%
(3) Fair	27.3%	28.2%	28.1%	0.0%	31.6%	33.3%	41.2%	25.0%
(4) Poor	14.5%	2.6%	0.0%	0.0%	10.5%	0.0%	5.9%	6.7%
Average	**2.35**	**2.15**	**1.94**	**2.00**	**2.32**	**2.00**	**2.47**	**2.14**

Economic Development: Importance

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=180	n=84	n=91		n=1	n=8	n=16	n=27	n=62	n=64
(1) High	62.8%	60.7%	63.7%		100.0%	62.5%	87.5%	63.0%	61.3%	57.8%
(2) Medium	35.0%	38.1%	33.0%		0.0%	37.5%	12.5%	33.3%	38.7%	37.5%
(3) Low	2.2%	1.2%	3.3%		0.0%	0.0%	0.0%	3.7%	0.0%	4.7%
Average	**1.39**	**1.40**	**1.40**		**1.00**	**1.38**	**1.13**	**1.41**	**1.39**	**1.47**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=59	n=84	n=36	n=4	n=22	n=11	n=22	n=125
(1) High	64.4%	59.5%	66.7%	75.0%	63.6%	81.8%	45.5%	61.6%
(2) Medium	35.6%	38.1%	27.8%	25.0%	36.4%	18.2%	36.4%	35.2%
(3) Low	0.0%	2.4%	5.6%	0.0%	0.0%	0.0%	18.2%	3.2%
Average	**1.36**	**1.43**	**1.39**	**1.25**	**1.36**	**1.18**	**1.73**	**1.42**

Ease and Efficiency of Obtaining Permits: Quality

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=128	n=58	n=66		n=0	n=7	n=14	n=21	n=42	n=43
(1) Excellent	30.5%	31.0%	31.8%		0.0%	28.6%	50.0%	23.8%	33.3%	25.6%
(2) Good	49.2%	39.7%	54.5%		0.0%	57.1%	28.6%	47.6%	47.6%	58.1%
(3) Fair	18.0%	25.9%	12.1%		0.0%	14.3%	7.1%	28.6%	19.0%	14.0%
(4) Poor	2.3%	3.4%	1.5%		0.0%	0.0%	14.3%	0.0%	0.0%	2.3%
Average	**1.92**	**2.02**	**1.83**		**0.00**	**1.86**	**1.86**	**2.05**	**1.86**	**1.93**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=41	n=63	n=24	n=1	n=14	n=9	n=9	n=94
(1) Excellent	24.4%	25.4%	54.2%	0.0%	42.9%	55.6%	22.2%	26.6%
(2) Good	56.1%	52.4%	29.2%	100.0%	35.7%	33.3%	33.3%	54.3%
(3) Fair	19.5%	19.0%	12.5%	0.0%	14.3%	11.1%	33.3%	18.1%
(4) Poor	0.0%	3.2%	4.2%	0.0%	7.1%	0.0%	11.1%	1.1%
Average	**1.95**	**2.00**	**1.67**	**2.00**	**1.86**	**1.56**	**2.33**	**1.94**

Ease and Efficiency of Obtaining Permits: Importance

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=164	n=79	n=81		n=1	n=9	n=15	n=26	n=57	n=54
(1) High	57.3%	55.7%	59.3%		0.0%	55.6%	73.3%	50.0%	63.2%	51.9%
(2) Medium	36.6%	41.8%	30.9%		100.0%	44.4%	13.3%	42.3%	31.6%	42.6%
(3) Low	6.1%	2.5%	9.9%		0.0%	0.0%	13.3%	7.7%	5.3%	5.6%
Average	**1.49**	**1.47**	**1.51**		**2.00**	**1.44**	**1.40**	**1.58**	**1.42**	**1.54**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=51	n=83	n=30	n=3	n=19	n=11	n=14	n=116
(1) High	60.8%	51.8%	66.7%	66.7%	63.2%	72.7%	64.3%	53.4%
(2) Medium	33.3%	42.2%	26.7%	33.3%	31.6%	18.2%	35.7%	39.7%
(3) Low	5.9%	6.0%	6.7%	0.0%	5.3%	9.1%	0.0%	6.9%
Average	**1.45**	**1.54**	**1.40**	**1.33**	**1.42**	**1.36**	**1.36**	**1.53**

Overall Community Development: Quality

	Overall		Gender			Age				
			Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=181		*n=86*	*n=90*		*n=1*	*n=8*	*n=17*	*n=27*	*n=62*	*n=64*
(1) Excellent	18.8%		17.4%	21.1%		0.0%	12.5%	35.3%	11.1%	22.6%	14.1%
(2) Good	50.8%		44.2%	55.6%		0.0%	62.5%	29.4%	55.6%	48.4%	57.8%
(3) Fair	26.0%		31.4%	21.1%		100.0%	25.0%	35.3%	29.6%	22.6%	23.4%
(4) Poor	4.4%		7.0%	2.2%		0.0%	0.0%	0.0%	3.7%	6.5%	4.7%
Average	**2.16**		**2.28**	**2.04**		**3.00**	**2.13**	**2.00**	**2.26**	**2.13**	**2.19**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=58	*n=90*	*n=32*	*n=1*	*n=19*	*n=10*	*n=20*	*n=130*
(1) Excellent	17.2%	14.4%	34.4%	0.0%	21.1%	30.0%	10.0%	18.5%
(2) Good	51.7%	54.4%	40.6%	100.0%	47.4%	40.0%	40.0%	53.8%
(3) Fair	25.9%	26.7%	25.0%	0.0%	31.6%	30.0%	40.0%	23.1%
(4) Poor	5.2%	4.4%	0.0%	0.0%	0.0%	0.0%	10.0%	4.6%
Average	**2.19**	**2.21**	**1.91**	**2.00**	**2.11**	**2.00**	**2.50**	**2.14**

Overall Community Development: Importance

	Overall		Gender			Age				
			Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=183		*n=87*	*n=90*		*n=1*	*n=10*	*n=17*	*n=27*	*n=62*	*n=64*
(1) High	59.0%		55.2%	62.2%		100.0%	50.0%	58.8%	55.6%	61.3%	59.4%
(2) Medium	38.3%		40.2%	36.7%		0.0%	50.0%	35.3%	44.4%	37.1%	35.9%
(3) Low	2.7%		4.6%	1.1%		0.0%	0.0%	5.9%	0.0%	1.6%	4.7%
Average	**1.44**		**1.49**	**1.39**		**1.00**	**1.50**	**1.47**	**1.44**	**1.40**	**1.45**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=59	*n=88*	*n=35*	*n=3*	*n=24*	*n=11*	*n=18*	*n=126*
(1) High	59.3%	56.8%	65.7%	66.7%	45.8%	54.5%	44.4%	63.5%
(2) Medium	40.7%	39.8%	31.4%	33.3%	54.2%	45.5%	44.4%	34.1%
(3) Low	0.0%	3.4%	2.9%	0.0%	0.0%	0.0%	11.1%	2.4%
Average	**1.41**	**1.47**	**1.37**	**1.33**	**1.54**	**1.45**	**1.67**	**1.39**

GENERAL SERVICES

Online Payment Options: Quality

	Overall		Gender				Age				
			Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=139		n=63	n=71		n=0	n=10	n=14	n=25	n=43	n=46
(1) Excellent	51.8%		50.8%	53.5%		0.0%	60.0%	64.3%	32.0%	55.8%	52.2%
(2) Good	41.0%		44.4%	36.6%		0.0%	20.0%	28.6%	52.0%	39.5%	45.7%
(3) Fair	5.8%		4.8%	7.0%		0.0%	20.0%	0.0%	12.0%	4.7%	2.2%
(4) Poor	1.4%		0.0%	2.8%		0.0%	0.0%	7.1%	4.0%	0.0%	0.0%
Average	**1.57**		**1.54**	**1.59**		**0.00**	**1.60**	**1.50**	**1.88**	**1.49**	**1.50**

	Location				Residency				
	East	Central	West		Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=40	n=67	n=31		n=2	n=19	n=10	n=14	n=94
(1) Excellent	57.5%	49.3%	51.6%		0.0%	73.7%	60.0%	21.4%	52.1%
(2) Good	40.0%	40.3%	41.9%		50.0%	15.8%	30.0%	78.6%	41.5%
(3) Fair	2.5%	9.0%	3.2%		0.0%	5.3%	10.0%	0.0%	6.4%
(4) Poor	0.0%	1.5%	3.2%		50.0%	5.3%	0.0%	0.0%	0.0%
Average	**1.45**	**1.63**	**1.58**		**3.00**	**1.42**	**1.50**	**1.79**	**1.54**

Online Payment Options: Importance

	Overall		Gender				Age				
			Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=165		n=77	n=83		n=1	n=11	n=16	n=29	n=53	n=53
(1) High	46.7%		44.2%	47.0%		100.0%	54.5%	56.3%	27.6%	52.8%	47.2%
(2) Medium	37.0%		39.0%	36.1%		0.0%	36.4%	25.0%	48.3%	34.0%	39.6%
(3) Low	16.4%		16.9%	16.9%		0.0%	9.1%	18.8%	24.1%	13.2%	13.2%
Average	**1.70**		**1.73**	**1.70**		**1.00**	**1.55**	**1.63**	**1.97**	**1.60**	**1.66**

	Location				Residency				
	East	Central	West		Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=50	n=82	n=32		n=3	n=22	n=10	n=16	n=114
(1) High	44.0%	43.9%	59.4%		100.0%	54.5%	40.0%	25.0%	47.4%
(2) Medium	44.0%	31.7%	37.5%		0.0%	31.8%	30.0%	62.5%	36.0%
(3) Low	12.0%	24.4%	3.1%		0.0%	13.6%	30.0%	12.5%	16.7%
Average	**1.68**	**1.80**	**1.44**		**1.00**	**1.59**	**1.90**	**1.88**	**1.69**

Website: Quality

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=162	n=75	n=83		n=0	n=11	n=18	n=27	n=51	n=53
(1) Excellent	36.4%	26.7%	47.0%		0.0%	54.5%	33.3%	33.3%	39.2%	32.1%
(2) Good	48.1%	56.0%	38.6%		0.0%	36.4%	44.4%	48.1%	41.2%	58.5%
(3) Fair	13.0%	12.0%	14.5%		0.0%	9.1%	22.2%	7.4%	17.6%	9.4%
(4) Poor	2.5%	5.3%	0.0%		0.0%	0.0%	0.0%	11.1%	2.0%	0.0%
Average	1.81	1.96	1.67		0.00	1.55	1.89	1.96	1.82	1.77

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=51	n=82	n=28	n=1	n=21	n=10	n=17	n=112
(1) Excellent		41.2%	30.5%	46.4%	0.0%	52.4%	50.0%	11.8%	36.6%
(2) Good		41.2%	54.9%	39.3%	0.0%	33.3%	50.0%	64.7%	49.1%
(3) Fair		13.7%	12.2%	14.3%	100.0%	14.3%	0.0%	23.5%	10.7%
(4) Poor		3.9%	2.4%	0.0%	0.0%	0.0%	0.0%	0.0%	3.6%
Average		1.80	1.87	1.68	3.00	1.62	1.50	2.12	1.81

Website: Importance

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=172	n=80	n=87		n=1	n=10	n=18	n=28	n=54	n=59
(1) High	41.9%	32.5%	50.6%		0.0%	50.0%	50.0%	25.0%	53.7%	37.3%
(2) Medium	45.3%	57.5%	33.3%		100.0%	50.0%	38.9%	57.1%	35.2%	50.8%
(3) Low	12.8%	10.0%	16.1%		0.0%	0.0%	11.1%	17.9%	11.1%	11.9%
Average	1.71	1.78	1.66		2.00	1.50	1.61	1.93	1.57	1.75

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=54	n=87	n=30	n=3	n=22	n=10	n=18	n=119
(1) High		42.6%	39.1%	50.0%	33.3%	40.9%	60.0%	22.2%	43.7%
(2) Medium		40.7%	48.3%	43.3%	66.7%	50.0%	20.0%	66.7%	42.9%
(3) Low		16.7%	12.6%	6.7%	0.0%	9.1%	20.0%	11.1%	13.4%
Average		1.74	1.74	1.57	1.67	1.68	1.60	1.89	1.70

Village Newsletter: Quality

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=189	n=88	n=94		n=1	n=9	n=17	n=28	n=63	n=68
(1) Excellent	36.0%	25.0%	47.9%		0.0%	55.6%	41.2%	28.6%	34.9%	36.8%
(2) Good	49.2%	56.8%	39.4%		100.0%	33.3%	47.1%	50.0%	42.9%	57.4%
(3) Fair	13.2%	17.0%	10.6%		0.0%	11.1%	11.8%	17.9%	19.0%	5.9%
(4) Poor	1.6%	1.1%	2.1%		0.0%	0.0%	0.0%	3.6%	3.2%	0.0%
Average	1.80	1.94	1.67		2.00	1.56	1.71	1.96	1.90	1.69

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=60	n=91	n=37	n=3	n=23	n=10	n=22	n=131
(1) Excellent		38.3%	33.0%	40.5%	0.0%	47.8%	40.0%	27.3%	35.9%
(2) Good		48.3%	51.6%	45.9%	33.3%	43.5%	40.0%	54.5%	50.4%
(3) Fair		11.7%	13.2%	13.5%	66.7%	8.7%	20.0%	13.6%	12.2%
(4) Poor		1.7%	2.2%	0.0%	0.0%	0.0%	0.0%	4.5%	1.5%
Average		1.77	1.85	1.73	2.67	1.61	1.80	1.95	1.79

Village Newsletter: Importance

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=185	n=87	n=91		n=1	n=9	n=18	n=28	n=58	n=68
(1) High	45.9%	36.8%	53.8%		0.0%	55.6%	55.6%	35.7%	44.8%	47.1%
(2) Medium	40.0%	48.3%	31.9%		100.0%	22.2%	22.2%	42.9%	44.8%	41.2%
(3) Low	14.1%	14.9%	14.3%		0.0%	22.2%	22.2%	21.4%	10.3%	11.8%
Average	1.68	1.78	1.60		2.00	1.67	1.67	1.86	1.66	1.65

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=59	n=90	n=35	n=3	n=23	n=11	n=20	n=128
(1) High		39.0%	48.9%	51.4%	33.3%	47.8%	45.5%	40.0%	46.9%
(2) Medium		49.2%	32.2%	42.9%	33.3%	34.8%	36.4%	50.0%	39.8%
(3) Low		11.9%	18.9%	5.7%	33.3%	17.4%	18.2%	10.0%	13.3%
Average		1.73	1.70	1.54	2.00	1.70	1.73	1.70	1.66

Algonquin e-News: Quality

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=119	*n=57*	*n=60*		*n=0*	*n=7*	*n=14*	*n=22*	*n=36*	*n=39*
(1) Excellent	40.3%	31.6%	50.0%		0.0%	71.4%	42.9%	31.8%	41.7%	38.5%
(2) Good	40.3%	43.9%	35.0%		0.0%	14.3%	42.9%	36.4%	30.6%	56.4%
(3) Fair	16.8%	21.1%	13.3%		0.0%	14.3%	14.3%	27.3%	22.2%	5.1%
(4) Poor	2.5%	3.5%	1.7%		0.0%	0.0%	0.0%	4.5%	5.6%	0.0%
Average	**1.82**	**1.96**	**1.67**		**0.00**	**1.43**	**1.71**	**2.05**	**1.92**	**1.67**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=33	*n=62*	*n=23*	*n=1*	*n=18*	*n=7*	*n=12*	*n=81*
(1) Excellent	45.5%	37.1%	43.5%	0.0%	50.0%	42.9%	25.0%	40.7%
(2) Good	36.4%	41.9%	43.5%	0.0%	38.9%	42.9%	41.7%	40.7%
(3) Fair	12.1%	19.4%	13.0%	100.0%	11.1%	14.3%	25.0%	16.0%
(4) Poor	6.1%	1.6%	0.0%	0.0%	0.0%	0.0%	8.3%	2.5%
Average	**1.79**	**1.85**	**1.70**	**3.00**	**1.61**	**1.71**	**2.17**	**1.80**

Algonquin e-News: Importance

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=153	*n=72*	*n=76*		*n=1*	*n=9*	*n=16*	*n=27*	*n=51*	*n=46*
(1) High	36.6%	34.7%	38.2%		0.0%	55.6%	50.0%	18.5%	41.2%	37.0%
(2) Medium	41.8%	44.4%	40.8%		100.0%	33.3%	31.3%	44.4%	41.2%	45.7%
(3) Low	21.6%	20.8%	21.1%		0.0%	11.1%	18.8%	37.0%	17.6%	17.4%
Average	**1.85**	**1.86**	**1.83**		**2.00**	**1.56**	**1.69**	**2.19**	**1.76**	**1.80**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=45	*n=78*	*n=29*	*n=3*	*n=22*	*n=9*	*n=16*	*n=103*
(1) High	33.3%	37.2%	41.4%	33.3%	45.5%	44.4%	25.0%	35.9%
(2) Medium	46.7%	34.6%	51.7%	33.3%	36.4%	22.2%	56.3%	42.7%
(3) Low	20.0%	28.2%	6.9%	33.3%	18.2%	33.3%	18.8%	21.4%
Average	**1.87**	**1.91**	**1.66**	**2.00**	**1.73**	**1.89**	**1.94**	**1.85**

Social Media: Quality

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=74	*n=28*	*n=44*		*n=0*	*n=6*	*n=9*	*n=14*	*n=24*	*n=21*
(1) Excellent	32.4%	25.0%	38.6%		0.0%	50.0%	44.4%	21.4%	33.3%	28.6%
(2) Good	45.9%	46.4%	43.2%		0.0%	33.3%	22.2%	42.9%	37.5%	71.4%
(3) Fair	18.9%	25.0%	15.9%		0.0%	16.7%	33.3%	35.7%	20.8%	0.0%
(4) Poor	2.7%	3.6%	2.3%		0.0%	0.0%	0.0%	0.0%	8.3%	0.0%
Average	**1.92**	**2.07**	**1.82**		**0.00**	**1.67**	**1.89**	**2.14**	**2.04**	**1.71**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=24	*n=37*	*n=13*	*n=1*	*n=12*	*n=5*	*n=3*	*n=53*
(1) Excellent		33.3%	27.0%	46.2%	0.0%	50.0%	40.0%	0.0%	30.2%
(2) Good		45.8%	48.6%	38.5%	0.0%	33.3%	40.0%	33.3%	50.9%
(3) Fair		20.8%	18.9%	15.4%	100.0%	16.7%	20.0%	66.7%	15.1%
(4) Poor		0.0%	5.4%	0.0%	0.0%	0.0%	0.0%	0.0%	3.8%
Average		**1.88**	**2.03**	**1.69**	**3.00**	**1.67**	**1.80**	**2.67**	**1.92**

Social Media: Importance

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=134	*n=56*	*n=73*		*n=1*	*n=8*	*n=15*	*n=26*	*n=45*	*n=36*
(1) High	25.4%	19.6%	28.8%		0.0%	37.5%	33.3%	7.7%	31.1%	27.8%
(2) Medium	45.5%	48.2%	45.2%		100.0%	50.0%	40.0%	42.3%	44.4%	50.0%
(3) Low	29.1%	32.1%	26.0%		0.0%	12.5%	26.7%	50.0%	24.4%	22.2%
Average	**2.04**	**2.13**	**1.97**		**2.00**	**1.75**	**1.93**	**2.42**	**1.93**	**1.94**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=44	*n=67*	*n=23*	*n=3*	*n=19*	*n=9*	*n=10*	*n=93*
(1) High		20.5%	26.9%	30.4%	0.0%	42.1%	22.2%	10.0%	24.7%
(2) Medium		52.3%	35.8%	60.9%	66.7%	26.3%	55.6%	70.0%	45.2%
(3) Low		27.3%	37.3%	8.7%	33.3%	31.6%	22.2%	20.0%	30.1%
Average		**2.07**	**2.10**	**1.78**	**2.33**	**1.89**	**2.00**	**2.10**	**2.05**

Garbage collection: Quality

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=200	n=92	n=100		n=1	n=11	n=18	n=31	n=65	n=72
(1) Excellent	43.0%	35.9%	51.0%		100.0%	36.4%	55.6%	38.7%	41.5%	44.4%
(2) Good	41.5%	44.6%	37.0%		0.0%	45.5%	22.2%	38.7%	43.1%	44.4%
(3) Fair	10.0%	14.1%	6.0%		0.0%	0.0%	5.6%	9.7%	15.4%	8.3%
(4) Poor	5.5%	5.4%	6.0%		0.0%	18.2%	16.7%	12.9%	0.0%	2.8%
Average	**1.78**	**1.89**	**1.67**		**1.00**	**2.00**	**1.83**	**1.97**	**1.74**	**1.69**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=65	n=97	n=37	n=4	n=26	n=10	n=22	n=138
(1) Excellent		47.7%	38.1%	45.9%	25.0%	46.2%	50.0%	31.8%	44.2%
(2) Good		35.4%	43.3%	48.6%	50.0%	34.6%	20.0%	50.0%	42.8%
(3) Fair		7.7%	13.4%	5.4%	0.0%	11.5%	30.0%	4.5%	9.4%
(4) Poor		9.2%	5.2%	0.0%	25.0%	7.7%	0.0%	13.6%	3.6%
Average		**1.78**	**1.86**	**1.59**	**2.25**	**1.81**	**1.80**	**2.00**	**1.72**

Garbage collection: Importance

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=195	n=90	n=98		n=1	n=11	n=18	n=29	n=62	n=71
(1) High	75.9%	75.6%	75.5%		100.0%	90.9%	100.0%	65.5%	80.6%	69.0%
(2) Medium	23.6%	23.3%	24.5%		0.0%	9.1%	0.0%	34.5%	19.4%	29.6%
(3) Low	0.5%	1.1%	0.0%		0.0%	0.0%	0.0%	0.0%	0.0%	1.4%
Average	**1.25**	**1.26**	**1.24**		**1.00**	**1.09**	**1.00**	**1.34**	**1.19**	**1.32**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=63	n=94	n=37	n=4	n=26	n=11	n=21	n=133
(1) High		71.4%	79.8%	73.0%	75.0%	88.5%	90.9%	81.0%	71.4%
(2) Medium		27.0%	20.2%	27.0%	25.0%	11.5%	9.1%	19.0%	27.8%
(3) Low		1.6%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.8%
Average		**1.30**	**1.20**	**1.27**	**1.25**	**1.12**	**1.09**	**1.19**	**1.29**

Recycling: Quality

	Overall		Gender				Age				
			Male	Female			18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=200		*n=90*	*n=102*			*n=1*	*n=11*	*n=18*	*n=31*	*n=63*	*n=73*
(1) Excellent	48.5%		43.3%	54.9%			100.0%	54.5%	55.6%	51.6%	46.0%	46.6%
(2) Good	41.5%		42.2%	39.2%			0.0%	27.3%	22.2%	32.3%	44.4%	49.3%
(3) Fair	6.5%		11.1%	2.9%			0.0%	9.1%	5.6%	6.5%	9.5%	4.1%
(4) Poor	3.5%		3.3%	2.9%			0.0%	9.1%	16.7%	9.7%	0.0%	0.0%
Average	**1.65**		**1.74**	**1.54**			**1.00**	**1.73**	**1.83**	**1.74**	**1.63**	**1.58**

			Location				Residency				
			East	Central	West		Under 1	1 to 5	6 to 10	11 to 15	Over 15
			n=64	*n=96*	*n=39*		*n=4*	*n=26*	*n=11*	*n=22*	*n=137*
(1) Excellent			57.8%	39.6%	53.8%		75.0%	61.5%	45.5%	40.9%	46.7%
(2) Good			34.4%	45.8%	43.6%		25.0%	26.9%	36.4%	45.5%	44.5%
(3) Fair			1.6%	12.5%	0.0%		0.0%	7.7%	18.2%	0.0%	6.6%
(4) Poor			6.3%	2.1%	2.6%		0.0%	3.8%	0.0%	13.6%	2.2%
Average			**1.56**	**1.77**	**1.51**		**1.25**	**1.54**	**1.73**	**1.86**	**1.64**

Recycling: Importance

	Overall		Gender				Age				
			Male	Female			18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=195		*n=90*	*n=98*			*n=1*	*n=11*	*n=18*	*n=29*	*n=61*	*n=72*
(1) High	75.4%		73.3%	77.6%			100.0%	90.9%	100.0%	65.5%	80.3%	66.7%
(2) Medium	24.6%		26.7%	22.4%			0.0%	9.1%	0.0%	34.5%	19.7%	33.3%
(3) Low	0.0%		0.0%	0.0%			0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Average	**1.25**		**1.27**	**1.22**			**1.00**	**1.09**	**1.00**	**1.34**	**1.20**	**1.33**

			Location				Residency				
			East	Central	West		Under 1	1 to 5	6 to 10	11 to 15	Over 15
			n=63	*n=93*	*n=38*		*n=4*	*n=26*	*n=11*	*n=21*	*n=133*
(1) High			73.0%	76.3%	76.3%		75.0%	92.3%	100.0%	71.4%	70.7%
(2) Medium			27.0%	23.7%	23.7%		25.0%	7.7%	0.0%	28.6%	29.3%
(3) Low			0.0%	0.0%	0.0%		0.0%	0.0%	0.0%	0.0%	0.0%
Average			**1.27**	**1.24**	**1.24**		**1.25**	**1.08**	**1.00**	**1.29**	**1.29**

Yard waste collection: Quality

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=184	n=84	n=93		n=1	n=9	n=17	n=30	n=62	n=62
(1) Excellent	40.8%	33.3%	48.4%		100.0%	44.4%	41.2%	36.7%	41.9%	40.3%
(2) Good	39.1%	39.3%	37.6%		0.0%	0.0%	29.4%	33.3%	43.5%	45.2%
(3) Fair	12.5%	19.0%	7.5%		0.0%	33.3%	17.6%	16.7%	8.1%	11.3%
(4) Poor	7.6%	8.3%	6.5%		0.0%	22.2%	11.8%	13.3%	6.5%	3.2%
Average	**1.87**	**2.02**	**1.72**		**1.00**	**2.33**	**2.00**	**2.07**	**1.79**	**1.77**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=64	n=88	n=31	n=2	n=23	n=11	n=16	n=132
(1) Excellent		45.3%	35.2%	48.4%	50.0%	39.1%	45.5%	25.0%	42.4%
(2) Good		37.5%	38.6%	41.9%	0.0%	39.1%	9.1%	56.3%	40.2%
(3) Fair		9.4%	17.0%	6.5%	0.0%	17.4%	36.4%	6.3%	10.6%
(4) Poor		7.8%	9.1%	3.2%	50.0%	4.3%	9.1%	12.5%	6.8%
Average		**1.80**	**2.00**	**1.65**	**2.50**	**1.87**	**2.09**	**2.06**	**1.82**

Yard waste collection: Importance

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=187	n=88	n=93		n=1	n=11	n=18	n=29	n=59	n=66
(1) High	66.8%	60.2%	72.0%		100.0%	72.7%	72.2%	62.1%	74.6%	60.6%
(2) Medium	29.4%	35.2%	24.7%		0.0%	27.3%	16.7%	31.0%	25.4%	34.8%
(3) Low	3.7%	4.5%	3.2%		0.0%	0.0%	11.1%	6.9%	0.0%	4.5%
Average	**1.37**	**1.44**	**1.31**		**1.00**	**1.27**	**1.39**	**1.45**	**1.25**	**1.44**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=62	n=88	n=36	n=4	n=24	n=11	n=18	n=130
(1) High		64.5%	67.0%	72.2%	75.0%	75.0%	63.6%	61.1%	66.2%
(2) Medium		32.3%	29.5%	22.2%	25.0%	20.8%	36.4%	33.3%	30.0%
(3) Low		3.2%	3.4%	5.6%	0.0%	4.2%	0.0%	5.6%	3.8%
Average		**1.39**	**1.36**	**1.33**	**1.25**	**1.29**	**1.36**	**1.44**	**1.38**

Ease of Water Billing Service: Quality

	Overall		Gender				Age			
			Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=191		*n=89*	*n=96*		*n=0*	*n=11*	*n=16*	*n=29*	*n=59*	*n=73*
(1) Excellent	44.0%		34.8%	53.1%		0.0%	63.6%	50.0%	37.9%	45.8%	41.1%
(2) Good	48.7%		57.3%	39.6%		0.0%	27.3%	50.0%	48.3%	44.1%	54.8%
(3) Fair	5.8%		6.7%	5.2%		0.0%	9.1%	0.0%	6.9%	10.2%	2.7%
(4) Poor	1.6%		1.1%	2.1%		0.0%	0.0%	0.0%	6.9%	0.0%	1.4%
Average	**1.65**		**1.74**	**1.56**		**0.00**	**1.45**	**1.50**	**1.83**	**1.64**	**1.64**

			Location				Residency			
			East	Central	West		Under 1	1 to 5	6 to 10	11 to 15	Over 15
			n=58	*n=96*	*n=36*		*n=3*	*n=24*	*n=9*	*n=22*	*n=133*
(1) Excellent			50.0%	35.4%	58.3%		33.3%	62.5%	44.4%	36.4%	42.1%
(2) Good			43.1%	54.2%	41.7%		33.3%	37.5%	44.4%	63.6%	48.9%
(3) Fair			6.9%	7.3%	0.0%		0.0%	0.0%	11.1%	0.0%	7.5%
(4) Poor			0.0%	3.1%	0.0%		33.3%	0.0%	0.0%	0.0%	1.5%
Average			**1.57**	**1.78**	**1.42**		**2.33**	**1.38**	**1.67**	**1.64**	**1.68**

Ease of Water Billing Service: Importance

	Overall		Gender				Age			
			Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=190		*n=89*	*n=94*		*n=1*	*n=11*	*n=18*	*n=29*	*n=58*	*n=70*
(1) High	46.8%		38.2%	53.2%		100.0%	63.6%	33.3%	27.6%	50.0%	52.9%
(2) Medium	47.9%		58.4%	39.4%		0.0%	36.4%	55.6%	58.6%	48.3%	42.9%
(3) Low	5.3%		3.4%	7.4%		0.0%	0.0%	11.1%	13.8%	1.7%	4.3%
Average	**1.58**		**1.65**	**1.54**		**1.00**	**1.36**	**1.78**	**1.86**	**1.52**	**1.51**

			Location				Residency			
			East	Central	West		Under 1	1 to 5	6 to 10	11 to 15	Over 15
			n=60	*n=93*	*n=36*		*n=3*	*n=25*	*n=11*	*n=21*	*n=130*
(1) High			45.0%	41.9%	63.9%		66.7%	52.0%	36.4%	38.1%	47.7%
(2) Medium			46.7%	52.7%	36.1%		33.3%	40.0%	63.6%	57.1%	46.9%
(3) Low			8.3%	5.4%	0.0%		0.0%	8.0%	0.0%	4.8%	5.4%
Average			**1.63**	**1.63**	**1.36**		**1.33**	**1.56**	**1.64**	**1.67**	**1.58**

Promoting the Village to attract visitors: Quality

	Overall		Gender				Age			
			Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=129		n=57	n=69		n=0	n=8	n=12	n=22	n=42	n=44
(1) Excellent	25.6%		17.5%	33.3%		0.0%	37.5%	50.0%	9.1%	23.8%	27.3%
(2) Good	41.1%		43.9%	37.7%		0.0%	12.5%	25.0%	45.5%	35.7%	52.3%
(3) Fair	21.7%		24.6%	18.8%		0.0%	37.5%	8.3%	27.3%	28.6%	13.6%
(4) Poor	11.6%		14.0%	10.1%		0.0%	12.5%	16.7%	18.2%	11.9%	6.8%
Average	**2.19**		**2.35**	**2.06**		**0.00**	**2.25**	**1.92**	**2.55**	**2.29**	**2.00**

			Location				Residency			
			East	Central	West		Under 1	1 to 5	6 to 10	11 to 15	Over 15
			n=47	n=58	n=23		n=0	n=18	n=8	n=10	n=93
(1) Excellent			27.7%	25.9%	21.7%		0.0%	38.9%	37.5%	20.0%	22.6%
(2) Good			42.6%	32.8%	60.9%		0.0%	33.3%	25.0%	40.0%	44.1%
(3) Fair			23.4%	22.4%	13.0%		0.0%	27.8%	12.5%	30.0%	20.4%
(4) Poor			6.4%	19.0%	4.3%		0.0%	0.0%	25.0%	10.0%	12.9%
Average			**2.09**	**2.34**	**2.00**		**0.00**	**1.89**	**2.25**	**2.30**	**2.24**

Promoting the Village to attract visitors: Importance

	Overall		Gender				Age			
			Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=169		n=74	n=89		n=1	n=10	n=17	n=29	n=52	n=57
(1) High	45.6%		48.6%	42.7%		100.0%	80.0%	47.1%	24.1%	48.1%	47.4%
(2) Medium	42.6%		41.9%	44.9%		0.0%	20.0%	35.3%	62.1%	40.4%	42.1%
(3) Low	11.8%		9.5%	12.4%		0.0%	0.0%	17.6%	13.8%	11.5%	10.5%
Average	**1.66**		**1.61**	**1.70**		**1.00**	**1.20**	**1.71**	**1.90**	**1.63**	**1.63**

			Location				Residency			
			East	Central	West		Under 1	1 to 5	6 to 10	11 to 15	Over 15
			n=56	n=81	n=32		n=4	n=22	n=10	n=15	n=118
(1) High			39.3%	48.1%	50.0%		50.0%	54.5%	60.0%	40.0%	43.2%
(2) Medium			50.0%	37.0%	43.8%		25.0%	36.4%	20.0%	53.3%	44.9%
(3) Low			10.7%	14.8%	6.3%		25.0%	9.1%	20.0%	6.7%	11.9%
Average			**1.71**	**1.67**	**1.56**		**1.75**	**1.55**	**1.60**	**1.67**	**1.69**

Overall General Services: Quality

	Overall		Gender				Age				
			Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=198		*n=92*	*n=99*		*n=1*	*n=10*	*n=18*	*n=30*	*n=64*	*n=72*
(1) Excellent	32.8%		23.9%	42.4%		0.0%	50.0%	33.3%	26.7%	37.5%	29.2%
(2) Good	50.5%		57.6%	41.4%		100.0%	10.0%	61.1%	46.7%	45.3%	59.7%
(3) Fair	15.2%		17.4%	14.1%		0.0%	30.0%	5.6%	20.0%	17.2%	11.1%
(4) Poor	1.5%		1.1%	2.0%		0.0%	10.0%	0.0%	6.7%	0.0%	0.0%
Average	**1.85**		**1.96**	**1.76**		**2.00**	**2.00**	**1.72**	**2.07**	**1.80**	**1.82**

	Location				Residency				
	East	Central	West		Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=62	*n=98*	*n=37*		*n=2*	*n=25*	*n=11*	*n=21*	*n=139*
(1) Excellent	33.9%	28.6%	43.2%		50.0%	44.0%	36.4%	19.0%	32.4%
(2) Good	51.6%	51.0%	48.6%		0.0%	48.0%	36.4%	61.9%	51.1%
(3) Fair	12.9%	18.4%	8.1%		50.0%	4.0%	27.3%	19.0%	15.1%
(4) Poor	1.6%	2.0%	0.0%		0.0%	4.0%	0.0%	0.0%	1.4%
Average	**1.82**	**1.94**	**1.65**		**2.00**	**1.68**	**1.91**	**2.00**	**1.86**

Overall General Services: Importance

	Overall		Gender				Age				
			Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=187		*n=89*	*n=91*		*n=1*	*n=10*	*n=18*	*n=28*	*n=57*	*n=70*
(1) High	51.3%		47.2%	53.8%		100.0%	70.0%	55.6%	32.1%	57.9%	50.0%
(2) Medium	46.0%		50.6%	42.9%		0.0%	30.0%	44.4%	64.3%	40.4%	45.7%
(3) Low	2.7%		2.2%	3.3%		0.0%	0.0%	0.0%	3.6%	1.8%	4.3%
Average	**1.51**		**1.55**	**1.49**		**1.00**	**1.30**	**1.44**	**1.71**	**1.44**	**1.54**

	Location				Residency				
	East	Central	West		Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=60	*n=90*	*n=37*		*n=3*	*n=25*	*n=11*	*n=18*	*n=130*
(1) High	51.7%	50.0%	54.1%		66.7%	56.0%	45.5%	50.0%	50.8%
(2) Medium	45.0%	47.8%	43.2%		0.0%	44.0%	54.5%	50.0%	46.2%
(3) Low	3.3%	2.2%	2.7%		33.3%	0.0%	0.0%	0.0%	3.1%
Average	**1.52**	**1.52**	**1.49**		**1.67**	**1.44**	**1.55**	**1.50**	**1.52**

8. Please rate the performance of the Village employee(s) you interacted with during your most recent contact

Knowledgeable

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=123	n=52	n=63		n=1	n=8	n=10	n=19	n=38	n=45
(1) Excellent	57.7%	57.7%	57.1%		100.0%	62.5%	50.0%	63.2%	52.6%	60.0%
(2) Good	31.7%	30.8%	33.3%		0.0%	37.5%	30.0%	26.3%	34.2%	33.3%
(3) Fair	5.7%	5.8%	4.8%		0.0%	0.0%	0.0%	10.5%	7.9%	2.2%
(4) Poor	4.9%	5.8%	4.8%		0.0%	0.0%	20.0%	0.0%	5.3%	4.4%
Average	**1.58**	**1.60**	**1.57**		**1.00**	**1.38**	**1.90**	**1.47**	**1.66**	**1.51**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=39	n=62	n=21	n=1	n=16	n=9	n=13	n=83
(1) Excellent	71.8%	53.2%	47.6%	100.0%	43.8%	66.7%	46.2%	60.2%
(2) Good	15.4%	38.7%	38.1%	0.0%	43.8%	22.2%	38.5%	30.1%
(3) Fair	7.7%	4.8%	4.8%	0.0%	0.0%	11.1%	7.7%	6.0%
(4) Poor	5.1%	3.2%	9.5%	0.0%	12.5%	0.0%	7.7%	3.6%
Average	**1.46**	**1.58**	**1.76**	**1.00**	**1.81**	**1.44**	**1.77**	**1.53**

Responsive

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=127	n=55	n=64		n=1	n=8	n=10	n=20	n=40	n=46
(1) Excellent	59.8%	58.2%	59.4%		100.0%	87.5%	60.0%	55.0%	52.5%	63.0%
(2) Good	25.2%	23.6%	26.6%		0.0%	12.5%	20.0%	30.0%	30.0%	23.9%
(3) Fair	6.3%	7.3%	6.3%		0.0%	0.0%	0.0%	10.0%	5.0%	8.7%
(4) Poor	8.7%	10.9%	7.8%		0.0%	0.0%	20.0%	5.0%	12.5%	4.3%
Average	**1.64**	**1.71**	**1.63**		**1.00**	**1.13**	**1.80**	**1.65**	**1.78**	**1.54**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=41	n=64	n=21	n=1	n=16	n=9	n=13	n=87
(1) Excellent	70.7%	56.3%	52.4%	100.0%	62.5%	66.7%	46.2%	59.8%
(2) Good	12.2%	32.8%	23.8%	0.0%	25.0%	22.2%	15.4%	27.6%
(3) Fair	7.3%	4.7%	9.5%	0.0%	0.0%	0.0%	30.8%	4.6%
(4) Poor	9.8%	6.3%	14.3%	0.0%	12.5%	11.1%	7.7%	8.0%
Average	**1.56**	**1.61**	**1.86**	**1.00**	**1.63**	**1.56**	**2.00**	**1.61**

Courteous

	Overall		Gender				Age				
			Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=127		n=55	n=64		n=1	n=8	n=10	n=20	n=40	n=46
(1) Excellent	61.4%		63.6%	56.3%		100.0%	75.0%	60.0%	65.0%	57.5%	60.9%
(2) Good	26.8%		21.8%	32.8%		0.0%	25.0%	20.0%	25.0%	25.0%	30.4%
(3) Fair	7.9%		9.1%	7.8%		0.0%	0.0%	10.0%	5.0%	10.0%	8.7%
(4) Poor	3.9%		5.5%	3.1%		0.0%	0.0%	10.0%	5.0%	7.5%	0.0%
Average	**1.54**		**1.56**	**1.58**		**1.00**	**1.25**	**1.70**	**1.50**	**1.68**	**1.48**

			Location				Residency				
			East	Central	West		Under 1	1 to 5	6 to 10	11 to 15	Over 15
			n=41	n=64	n=21		n=1	n=16	n=9	n=13	n=87
(1) Excellent			65.9%	62.5%	52.4%		100.0%	68.8%	55.6%	53.8%	60.9%
(2) Good			19.5%	28.1%	33.3%		0.0%	18.8%	44.4%	23.1%	27.6%
(3) Fair			9.8%	6.3%	9.5%		0.0%	0.0%	0.0%	23.1%	8.0%
(4) Poor			4.9%	3.1%	4.8%		0.0%	12.5%	0.0%	0.0%	3.4%
Average			**1.54**	**1.50**	**1.67**		**1.00**	**1.56**	**1.44**	**1.69**	**1.54**

Overall

	Overall		Gender				Age				
			Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=126		n=54	n=64		n=1	n=8	n=10	n=20	n=39	n=46
(1) Excellent	61.1%		63.0%	59.4%		100.0%	87.5%	60.0%	60.0%	59.0%	58.7%
(2) Good	25.4%		22.2%	26.6%		0.0%	12.5%	20.0%	25.0%	25.6%	30.4%
(3) Fair	7.9%		7.4%	9.4%		0.0%	0.0%	10.0%	10.0%	7.7%	6.5%
(4) Poor	5.6%		7.4%	4.7%		0.0%	0.0%	10.0%	5.0%	7.7%	4.3%
Average	**1.58**		**1.59**	**1.59**		**1.00**	**1.13**	**1.70**	**1.60**	**1.64**	**1.57**

			Location				Residency				
			East	Central	West		Under 1	1 to 5	6 to 10	11 to 15	Over 15
			n=41	n=63	n=21		n=1	n=16	n=9	n=13	n=86
(1) Excellent			70.7%	57.1%	57.1%		100.0%	68.8%	66.7%	46.2%	60.5%
(2) Good			12.2%	33.3%	23.8%		0.0%	18.8%	22.2%	23.1%	27.9%
(3) Fair			9.8%	6.3%	9.5%		0.0%	0.0%	11.1%	23.1%	7.0%
(4) Poor			7.3%	3.2%	9.5%		0.0%	12.5%	0.0%	7.7%	4.7%
Average			**1.54**	**1.56**	**1.71**		**1.00**	**1.56**	**1.44**	**1.92**	**1.56**

9. How likely are you to recommend living in Algonquin to someone who asks?

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=198	*n=90*	*n=100*		*n=1*	*n=10*	*n=18*	*n=29*	*n=65*	*n=72*
(1) Very Likely	52.0%	53.3%	53.0%		0.0%	50.0%	55.6%	44.8%	52.3%	55.6%
(2) Likely	29.8%	31.1%	26.0%		100.0%	30.0%	38.9%	37.9%	23.1%	29.2%
(3) Neither Likely nor Unlikely	14.1%	8.9%	19.0%		0.0%	20.0%	5.6%	13.8%	13.8%	15.3%
(4) Unlikely	3.5%	6.7%	1.0%		0.0%	0.0%	0.0%	3.4%	9.2%	0.0%
(5) Very Unlikely	0.5%	0.0%	1.0%		0.0%	0.0%	0.0%	0.0%	1.5%	0.0%
Average	**1.71**	**1.69**	**1.71**		**2.00**	**1.70**	**1.50**	**1.76**	**1.85**	**1.60**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=64	*n=97*	*n=36*	*n=4*	*n=26*	*n=11*	*n=24*	*n=132*
(1) Very Likely		56.3%	45.4%	63.9%	50.0%	57.7%	63.6%	41.7%	51.5%
(2) Likely		26.6%	35.1%	22.2%	25.0%	38.5%	9.1%	37.5%	28.8%
(3) Neither Likely nor Unlikely		10.9%	16.5%	11.1%	25.0%	3.8%	27.3%	20.8%	13.6%
(4) Unlikely		4.7%	3.1%	2.8%	0.0%	0.0%	0.0%	0.0%	5.3%
(5) Very Unlikely		1.6%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.8%
Average		**1.69**	**1.77**	**1.53**	**1.75**	**1.46**	**1.64**	**1.79**	**1.75**

Quality of Life Rankings

Quality Rating	2015 Rank	2016 Rank	2017 Rank	2018 Rank	2018 Value
Your neighborhood as a place to live	1	3	1	1	1.64
Shopping opportunities	3	1	5	2	1.70
Algonquin as a place to raise children	4	4	3	3	1.71
Algonquin as a place to live	2	2	2	4	1.77
Cleanliness of Algonquin	5	5	4	5	1.87
Algonquin compared to other communities in the area	6	7	7	6	1.89
Overall quality of businesses and services in Algonquin	8	8	10	7	1.96
Overall appearance of Algonquin	9	6	6	8	1.98
Overall image or reputation of Algonquin	11	11	9	9	1.99
Variety of housing options	12	10	12	10	2.00
Quality of overall natural environment in Algonquin	7	9	8	11	2.01
Availability of paths and walking trails	10	12	11	12	2.08
Overall direction that Algonquin is taking	14	14	16	13	2.13
Overall quality of new development in Algonquin	18	13	14	14	2.15
Opportunities to participate in social events and activities	16	16	13	T15	2.18
Ease of walking in Algonquin	13	15	15	T15	2.18
Recreational opportunities	15	18	18	17	2.21
Algonquin as a place to work	19	19	19	18	2.33
Ease of bicycle travel in Algonquin	17	17	17	T19	2.56
Ease of car travel in Algonquin	21	20	21	T19	2.56
Employment opportunities	22	22	22	21	2.60
Value of services for the taxes paid to the Village of Algonquin	20	21	20	22	2.63
Traffic flow on major streets	23	23	23	23	2.90

Each Quality of Life area is ranked by their Quality rating score. The service areas are ordered by their current year ranking. For example, "Your neighborhood as a place to live" is listed first because it ranked first. Next to the current year's ranking is the actual value of the responses.

Quality and Importance Rankings

Quality Rating	2016 Rank	2017 Rank	2018 Rank	2018 Value	Importance Rating	2016 Rank	2017 Rank	2018 Rank	2018 Value
911 services	1	1	1	1.51	911 services	1	1	1	1.05
Online payment options	6	6	2	1.57	Crime prevention	2	2	2	1.09
Recycling	7	3	T3	1.65	Overall Police Services	5	3	T3	1.11
Ease of water billing services	3	4	T3	1.65	Snow/ice removal	4	5	T3	1.11
Responding to citizen calls	2	2	5	1.69	Drinking water	3	6	5	1.13
Crime prevention	4	5	6	1.77	Responding to citizen calls	6	4	6	1.15
Garbage collection	13	7	7	1.78	Patrol services	6	10	7	1.19
Park maintenance	9	8	T8	1.80	Recycling	9	7	T8	1.25
Village newsletter	10	12	T8	1.80	Garbage collection	7	8	T8	1.25
Overall Police Services	5	9	T10	1.81	Street maintenance	8	9	T8	1.25
Quality of Village parks	8	10	T10	1.81	Stormwater drainage	15	20	11	1.29
Website	19	19	T10	1.81	Sewer services	10	11	12	1.33
Algonquin e-News	16	11	13	1.82	Street lighting	11	12	13	1.34
Overall General Services	21	15	14	1.85	Yard waste collection	13	14	14	1.37
Preservation of natural areas	12	21	15	1.86	Overall Public Works	14	13	15	1.39
Yard waste collection	18	16	16	1.87	Economic development	17	16	15	1.39
Public property maintenance	11	13	17	1.90	Land use, planning/zoning	22	17	17	1.41
Social media	25	17	T18	1.92	Street improvement	12	15	T18	1.44
Ease/efficiency of obtaining permits	29	29	T18	1.92	Overall Community Development	19	24	T18	1.44
Pedestrian and bicycle paths	22	24	20	1.93	Quality of Village parks	16	23	20	1.46
Urban forestry program	23	23	T21	1.94	Recreation programs	21	22	21	1.48
Overall Parks and Recreation	17	27	T21	1.94	Traffic enforcement	20	19	T22	1.49
Public property beautification	15	18	23	1.95	Ease/efficiency of obtaining permits	29	31	T22	1.49
Sewer services	14	14	24	1.97	Overall General Services	26	21	24	1.51
Patrol services	27	28	25	1.99	Preservation of natural areas	18	18	25	1.52
Special events	30	30	26	2.01	Sidewalk maintenance	23	25	T26	1.54
Overall Public Works	24	22	27	2.02	Public property maintenance	27	26	T26	1.54
Snow/ice removal	31	20	28	2.06	Code enforcement	24	27	T28	1.57
Recreation programs	33	34	29	2.08	Overall Parks and Recreation	25	29	T28	1.57
Recreation facilities	37	38	29	2.08	Ease of water billing services	28	28	30	1.58
Tree trimming	32	31	T31	2.12	Public property beautification	33	30	31	1.61
Street lighting	42	35	T31	2.12	Pedestrian and bicycle paths	30	32	T32	1.65
Stormwater drainage	26	25	T33	2.13	Tree trimming	36	41	T32	1.65
Traffic enforcement	28	32	T33	2.13	Recreation facilities	31	34	T34	1.66
Swimming Pool Facility	-	39	T33	2.13	Promoting Village to visitors	42	39	T34	1.66
Street sweeping	34	26	T36	2.16	Urban forestry program	35	40	36	1.67
Overall Community Development	35	36	T36	2.16	Village newsletter	41	37	37	1.68
Economic development	36	43	T38	2.19	Online payment options	38	33	38	1.70
Promoting Village to visitors	45	45	T38	2.19	Park maintenance	34	36	T39	1.71
Sidewalk maintenance	41	44	40	2.22	Website	40	38	T39	1.71
Drinking water	39	40	41	2.24	Special events	37	44	39	1.71
Street maintenance	40	33	T42	2.26	Street sweeping	39	35	42	1.72
Code enforcement	43	41	T42	2.26	Swimming Pool Facility	-	42	43	1.84
Land use, planning/zoning	38	37	44	2.29	Algonquin e-News	43	43	44	1.85
Street improvement	44	42	45	2.32	Social media	45	45	45	2.04

Please complete the 2018 Community Survey if you are an adult (anyone 18 years or older) in your household. Please circle the response that best describes your opinion for each question. Your responses are anonymous and will be reported in aggregate form only. Thank you for your assistance!

Please return the completed questionnaire by October 12, 2018. Postage is pre-paid, so please make sure the "Return to" side of this form is facing up prior to mailing. Thank you again for participating.

1. Please indicate how you would describe the following quality of life measures in Algonquin:

	Excellent	Good	Fair	Poor	Don't Know
Algonquin as a place to live	1	2	3	4	N
Your neighborhood as a place to live	1	2	3	4	N
Algonquin as a place to raise children	1	2	3	4	N
Algonquin as a place to work	1	2	3	4	N
Algonquin compared to other communities in the area	1	2	3	4	N
Overall appearance of Algonquin	1	2	3	4	N
Cleanliness of Algonquin	1	2	3	4	N
Overall quality of new development in Algonquin	1	2	3	4	N
Variety of housing options	1	2	3	4	N
Overall quality of businesses and services in Algonquin	1	2	3	4	N
Shopping opportunities	1	2	3	4	N
Recreational opportunities	1	2	3	4	N
Employment opportunities	1	2	3	4	N
Opportunities to participate in social events and activities	1	2	3	4	N
Ease of car travel in Algonquin	1	2	3	4	N
Ease of bicycle travel in Algonquin	1	2	3	4	N
Ease of walking in Algonquin	1	2	3	4	N
Availability of paths and walking trails	1	2	3	4	N
Traffic flow on major streets	1	2	3	4	N
Quality of overall natural environment in Algonquin	1	2	3	4	N
Value of services for the taxes paid to the Village of Algonquin	1	2	3	4	N
Overall direction that Algonquin is taking	1	2	3	4	N
Overall image or reputation of Algonquin	1	2	3	4	N

2. To what degree, if at all, are run-down buildings, weed lots, or junk vehicles a problem in Algonquin?

O Not a problem   O Minor problem   O Moderate problem   O Major problem   O Don't know

3. Please rate how safe you feel:

	Very Safe	Somewhat Safe	Neither Safe nor Unsafe	Somewhat Unsafe	Very Unsafe	Don't Know
In your neighborhood during the day	1	2	3	4	5	N
In your neighborhood after dark	1	2	3	4	5	N

4. During the past 12 months, were you or anyone in your household the victim of any crime in Algonquin?

O Yes → Go to #5   O No → Go to #6   O Don't know → Go to #6

5. If yes, was this crime (these crimes) reported to the police?

O Yes   O No   O Don't know

6. The following section lists specific services provided by the Village. Please rate both the quality and importance of the Village service by circling your answer for each specific service statement.

Police/Public Safety	*Please rate the quality of this service*					*Please rate the level of importance that this service be provided*			
	Excellent	Good	Fair	Poor	Don't Know	High	Medium	Low	Don't Know
Crime prevention	1	2	3	4	N	1	2	3	N
Patrol services	1	2	3	4	N	1	2	3	N
Traffic enforcement	1	2	3	4	N	1	2	3	N
911 services	1	2	3	4	N	1	2	3	N
Responding to citizen calls	1	2	3	4	N	1	2	3	N
Overall Police services	1	2	3	4	N	1	2	3	N

Public Works/ Infrastructure	*Please rate the quality of this service*					*Please rate the level of importance that this service be provided*			
	Excellent	Good	Fair	Poor	Don't Know	High	Medium	Low	Don't Know
Street maintenance	1	2	3	4	N	1	2	3	N
Street improvement	1	2	3	4	N	1	2	3	N
Street sweeping	1	2	3	4	N	1	2	3	N
Street lighting	1	2	3	4	N	1	2	3	N
Snow/ice removal	1	2	3	4	N	1	2	3	N
Sidewalk maintenance	1	2	3	4	N	1	2	3	N
Storm water drainage	1	2	3	4	N	1	2	3	N
Drinking water	1	2	3	4	N	1	2	3	N
Sewer services	1	2	3	4	N	1	2	3	N
Urban forestry program	1	2	3	4	N	1	2	3	N
Tree trimming	1	2	3	4	N	1	2	3	N
Pedestrian & bicycle paths	1	2	3	4	N	1	2	3	N
Public property maintenance	1	2	3	4	N	1	2	3	N
Public property beautification	1	2	3	4	N	1	2	3	N
Overall Public Works	1	2	3	4	N	1	2	3	N

Parks/Recreation	Excellent	Good	Fair	Poor	Don't Know	High	Medium	Low	Don't Know
Quality of Village parks	1	2	3	4	N	1	2	3	N
Parks maintenance	1	2	3	4	N	1	2	3	N
Recreation programs	1	2	3	4	N	1	2	3	N
Special Events	1	2	3	4	N	1	2	3	N
Recreation facilities	1	2	3	4	N	1	2	3	N
Preservation of natural areas (open space, wetlands, etc.)	1	2	3	4	N	1	2	3	N
Swimming pool facility	1	2	3	4	N	1	2	3	N
Overall Parks/Recreation	1	2	3	4	N	1	2	3	N

Community Development	Excellent	Good	Fair	Poor	Don't Know	High	Medium	Low	Don't Know
Land use, planning/zoning	1	2	3	4	N	1	2	3	N
Code enforcement (weeds, property maintenance, etc.)	1	2	3	4	N	1	2	3	N
Economic development	1	2	3	4	N	1	2	3	N
Ease & efficiency of obtaining permits	1	2	3	4	N	1	2	3	N
Overall Community Development	1	2	3	4	N	1	2	3	N

General Services	Excellent	Good	Fair	Poor	Don't Know	High	Medium	Low	Don't Know
Online payment options	1	2	3	4	N	1	2	3	N
Website (www.algonquin.org)	1	2	3	4	N	1	2	3	N
Village Newsletter	1	2	3	4	N	1	2	3	N
Algonquin e-News	1	2	3	4	N	1	2	3	N
Social Media (Facebook, Twitter, etc.)	1	2	3	4	N	1	2	3	N
Garbage collection	1	2	3	4	N	1	2	3	N
Recycling	1	2	3	4	N	1	2	3	N
Yard waste collection	1	2	3	4	N	1	2	3	N
Ease of water billing services	1	2	3	4	N	1	2	3	N
Promoting the Village to attract visitors	1	2	3	4	N	1	2	3	N
Overall General Services	1	2	3	4	N	1	2	3	N

7. Have you had any in-person, phone, or email contact with an employee of the Village of Algonquin within the last 12 months (including police, counter staff, inspectors, or any others)?

O Yes → *Go to #8*   O No → *Go to #9*   O Don't know → *Go to #9*

8. Please rate the performance of the Village employee(s) you interacted with during your most recent contact?

	Excellent	Good	Fair	Poor	Don't Know
Knowledgeable	1	2	3	4	N
Responsive	1	2	3	4	N
Courteous	1	2	3	4	N
Overall	1	2	3	4	N

9. Please indicate how likely or unlikely you are to do each of the following:

	Very Likely	Likely	Neither Likely or Unlikely	Unlikely	Very Unlikely	Don't Know
Recommend living in Algonquin to someone who asks	1	2	3	4	5	N
Remain in Algonquin for the next five years	1	2	3	4	5	N

10. How long have you been a resident of Algonquin?

O Less than 1 year   O 1 – 5 years   O 6 – 10 years   O 11 – 15 years   O Over 15 years

11. In what type of home do you currently live?

O Single family house   O Townhome/Duplex   O Condominium/Apartment   O Other

12. Please indicate your current housing status.

O Own   O Rent

13. Do any children age 17 or under live in your household?

O Yes   O No

14. Are you or any other member/s of your household aged 65 or older?

O Yes   O No

15. Please indicate your age.

O 18 - 25   O 26 – 35   O 36 – 45   O 46 – 55   O 56 – 65   O Over 65

16. Please indicate your gender.

O Male   O Female

17. In what area of Algonquin do you reside?

O East of the Fox River   O West of the Fox River, East of Randall Road   O West of Randall Road

Please explain your answers for the questions above or leave any suggestions for future goals for the Village of Algonquin, indicate below. (Please note Village services do not include schools, fire department, or library.)

_____
_____
_____
_____
_____
_____
_____

*Please return the completed questionnaire by **October 12, 2018**. **Postage is pre-paid**; just make sure the "Return to" side of this form is facing up prior to mailing. You may also drop off at Ganek Municipal Center, 2200 Harnish Drive. Thank you for participating!*

VILLAGE OF ALGONQUIN
2200 HARNISH DRIVE
ALGONQUIN, IL 60102

Please remove or black out label if anonymity is an issue

2018 Algonquin Community Survey

Dear Resident:

Your household has been selected at random to participate in a project that will help shape the future of Algonquin. You are one of approximately 1,500 randomly selected residents who have the opportunity to participate.

The *2018 Community Survey* will be used to help the Village Board make decisions that affect our community. The results will also be used as a baseline comparison with other future surveys to track the Village's progress in meeting community needs, so we do hope you will participate.

To ensure survey results are truly representative of resident opinion, it is very important that each survey be completed and returned by an adult (anyone 18 years or older) in your household. **We ask that you respond as soon as possible, but no later than October 12, 2018.**

Results are reported in aggregate form; therefore, **your responses will remain completely anonymous.** If you have any questions about the *2018 Community Survey*, please contact the Village Manager's Office at 847-658-2700, or contact us online at www.algonquin.org.

Thank you for your interest and involvement in this project. We look forward to your participation in shaping the future of Algonquin!

Sincerely,

Tim Schloneger
Village Manager

John C. Schmitt
Village President

Please Tape Your Completed Form Closed

Return to:
**VILLAGE OF ALGONQUIN
2200 HARNISH DRIVE
ALGONQUIN, IL 60102**

POSTAGE WILL BE PAID BY ADDRESSEE