

THE VILLAGE OF
ALGONQUIN
ILLINOIS

**Algonquin Community Survey 2016
Report of Results**

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Background

This report consists of the results from the fourth annual Algonquin Community Survey which was conducted in 2016. Goals of the survey are to evaluate municipal services and resident's perceptions of the community, identify trends, and develop strategies for future service delivery.

Project Summary

In September 2016, the Algonquin Community Survey was sent to randomly selected households in the community. Village staff was responsible for designing, administering, tabulating, and reporting the results of the Algonquin Community Survey. All Village department heads were given an opportunity to review draft versions of the survey and make suggestions on changes to be made. Every year, the Algonquin Community Survey instrument is reviewed and evaluated to determine any necessary modifications in the survey format needed to accurately capture resident opinions.

The three-page survey was mailed to 1,500 randomly selected residents on September 23, 2016. Residents were given 22 days to complete and return the survey. During the fall months of 2016, staff entered raw data into Microsoft Excel. Following entry into Excel, data was analyzed and various cross-tabulations were performed. Cross-tabulations allow users the ability to "drill down" within the results to see how certain segments of the population responded. For example, results can be broken down by age, gender, location of household, and length of residency. This information is useful in identifying underlying trends.

Sample

This survey included a random sample of 1,500 residents. The Village's water/sewer utility billing database and listing of all multi-family residential units were used to generate this sample.

Margin of Error

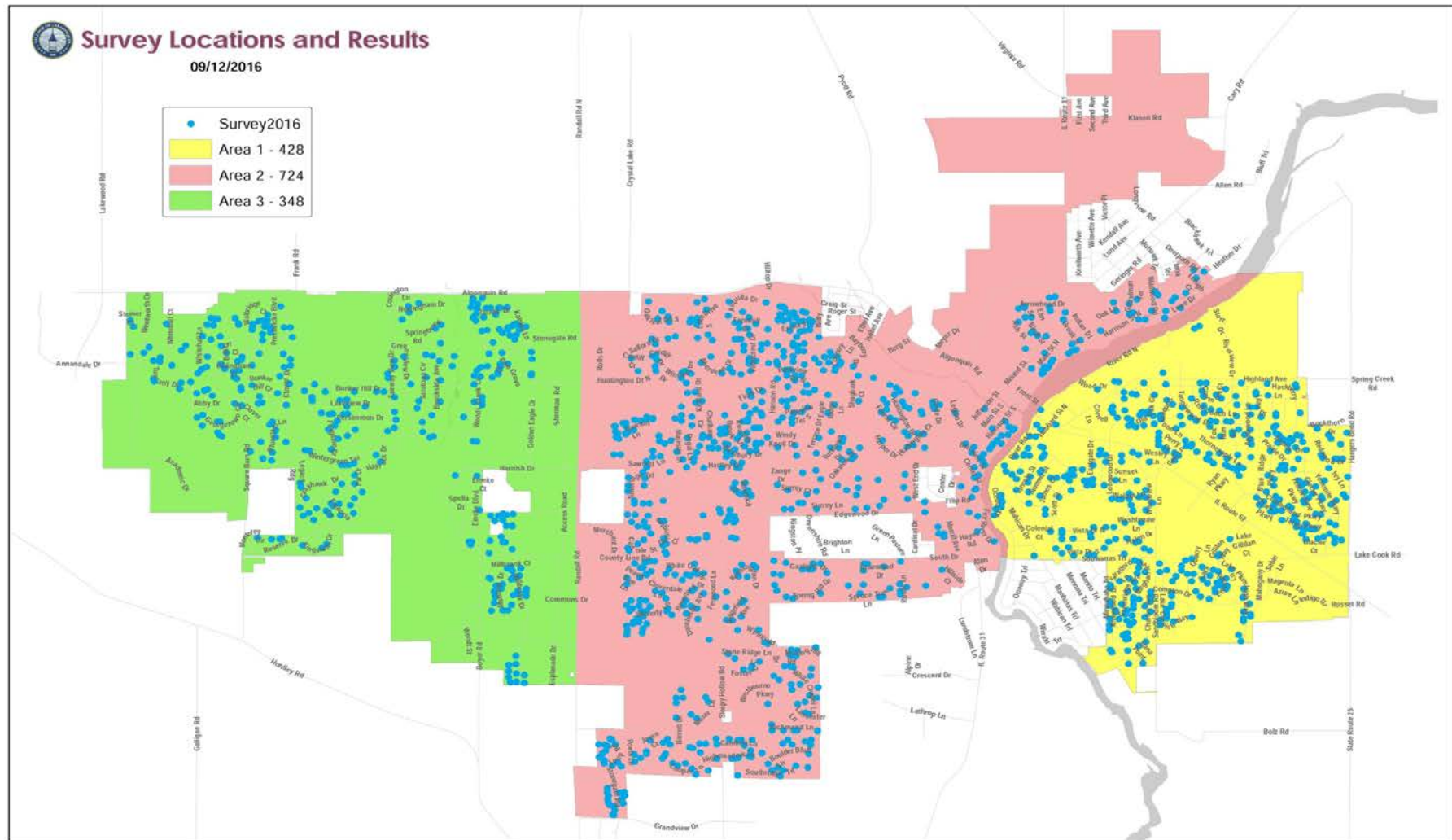
The Algonquin Community Survey was conducted with a 95% confidence level and a margin of error of 5.5%, plus or minus. Based on the survey responses received, 95% of the time the results of a survey should differ by not more than 5.5% in either direction from what would have been obtained by surveying all residents in Algonquin's population base.

Report

This report summarizes the results for each question in the survey and reports on any variances in attitude or perception where significant among demographic subgroups. This survey also reports year-to-year comparisons to help identify trends and changes.



Sample Distribution and Response Rate



Of the 1,500 surveys distributed, 309 were returned for a 20.6% overall response rate. Further delineating response rate by geography, residents East of the Fox River had a 22.4 % response rate, residents west of the Fox River and east of Randall Road had a 21.4% response rate, and residents west of Randall Road had a 15.2% response rate. A total of five respondents did not indicate in what area of Algonquin they resided.

Executive Summary

Quality of Life

The Village of Algonquin earns its reputation as the "Gem of the Fox River Valley" by providing quality services and amenities to the community. This category asks residents to evaluate the overall quality and image of Algonquin, as well as Algonquin as a place to live, work, and play. **The top rated measure in this category is Algonquin as a Place to Live, receiving a positive (Good or Excellent) rating of 94.4% by respondents.** Additionally, residents rated their Neighborhood as a Place to Live (91.4%) and Algonquin's Shopping Opportunities (90.1%) positively.

This year, the bottom most rated measures in this category are Traffic Flow on Major Streets (34.9%); Employment Opportunities (42.3%); and Value of Services for the Taxes Paid to the Village of Algonquin (47.5%).

Public Safety

Ensuring public safety is one of the most critical charges of municipal government. **The results of the Algonquin Community Survey indicate the vast majority of Algonquin residents feel safe in their neighborhoods. The top rated measure in this category is 911 Services (94.1%).** Additionally, Crime Prevention (91.2%) and Overall Police Services (90.5%) were also rated positively by residents.

This year, the bottom most rated measures are Patrol Services (76.2%); Traffic Enforcement (79.1%); and Responding to Citizen Calls (89.4%).

Public Works/Infrastructure

Residents were asked to rate the quality of Public Works and infrastructure-related services in Algonquin. **The top rated measure in this category is Public Property Maintenance (86.0%).** Following Public Property Maintenance, Sewer Services (84.2%) and Public Property Beautification (82.2%) received the next highest positive ratings. The bottom most rated measures in this category are Sidewalk Maintenance (65.1%); Street Lighting (64.2%); and Street Improvement (64.1%).

The Village of Algonquin has 256 miles of municipality-owned and maintained streets, 22 park sites, 165 miles of water mains, and 137 miles of sanitary sewer.

Parks/Recreation

Parks and recreational services add to the high quality of life that Algonquin residents enjoy. **The top rated measure in this category is Parks Maintenance (89.6).** Followed closely behind Parks Maintenance is Quality of Village Parks (89.0%). The third highest rated measure is Preservation of Natural Areas (81.9%). The bottom rated measures in this category are: Recreation Facilities (69.9%); Recreation Programs (72.3%); and Special Events (75.5%)

The Village of Algonquin owns and maintains all parks within the Village limits. Algonquin Recreation provides activity programs and special events at these parks and other facilities, including Historic Village Hall and the Lions-Armstrong Memorial Pool. Additionally, Dundee Township Park District and the Huntley Park District serves a portion of Algonquin.

Community Development

The Community Development Department is responsible for planning/zoning, building permitting, economic development, and code enforcement. **The top rated measures in this category are Ease/Efficiency of Obtaining Permits (75.6%) and Overall Community Development (74.6%).** The bottom most rated measures are Economic Development (64.1%) and Land Use and Planning/Zoning (67.0%).

In calendar year 2015, the Community Development Department issued 2,612 building permits, conducted 6,340 building inspections, and performed 4,543 property maintenance inspections. In 2016, the Department issued 2,436 building permits and performed 6,557 building inspections and 4,355 property maintenance inspections.

General Services

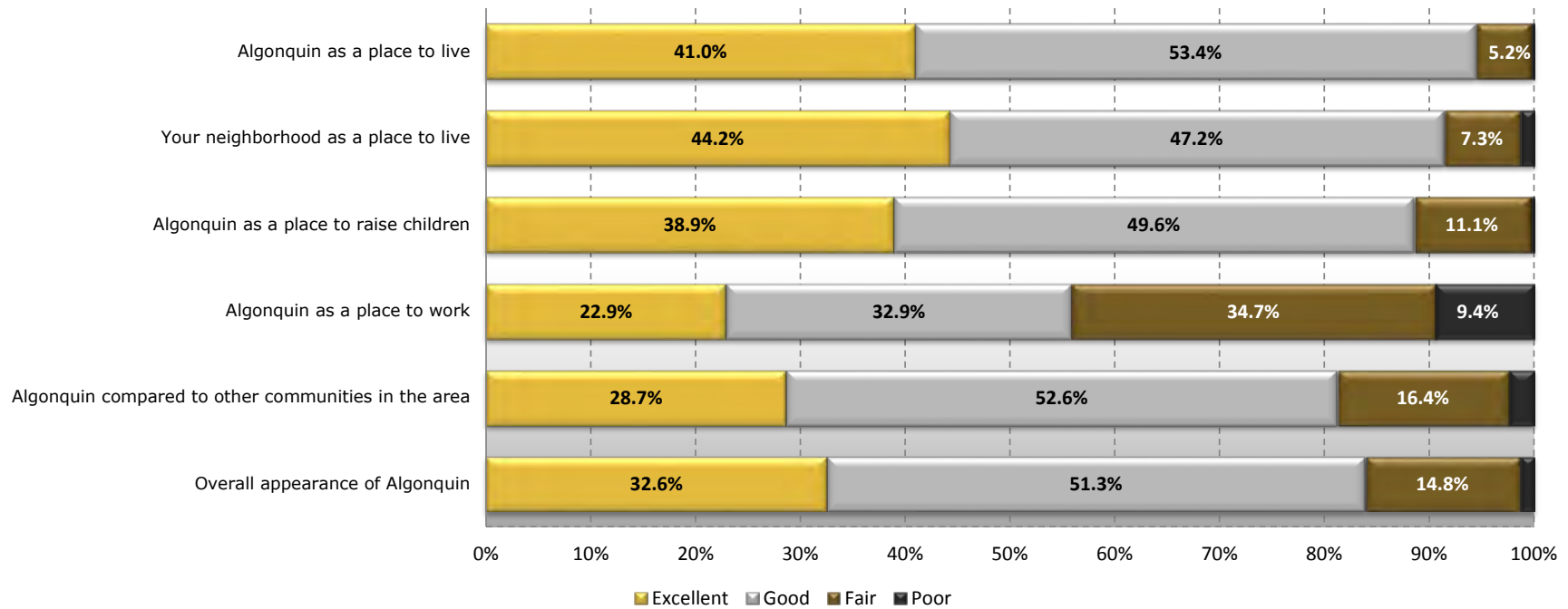
This section of the Algonquin Community Survey asked respondents to evaluate services and programs ranging from the Village newsletter to promoting the Village to attract visitors. **The top rated measure in this category is Ease of Water Billing Services (90.1%).** Followed closely behind Water Billing Services is Online Payment Options (89.9%) and Recycling (87.2%). The bottom rated measures are: Promoting the Village to Attract Visitors (56.6%); Yard Waste Collection (78.1%); and GIS Mapping (79.8%).

Customer Service

Overall, employee interaction was rated overwhelmingly Excellent or Good in all four evaluation categories: knowledgeable (90.9%), responsive (92.4%), and courteous (93.0%). **Overall, 90.3% residents rated their interactions with Village employees as positive.**

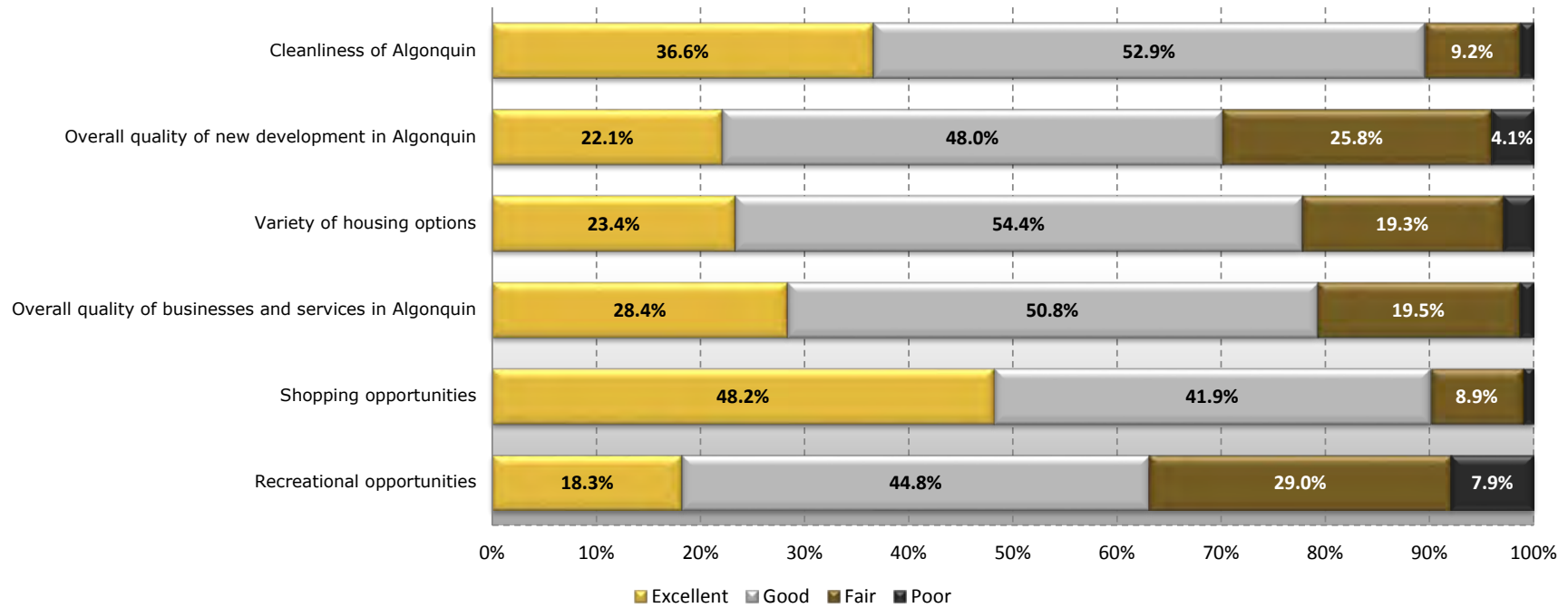


Quality of Life in Algonquin



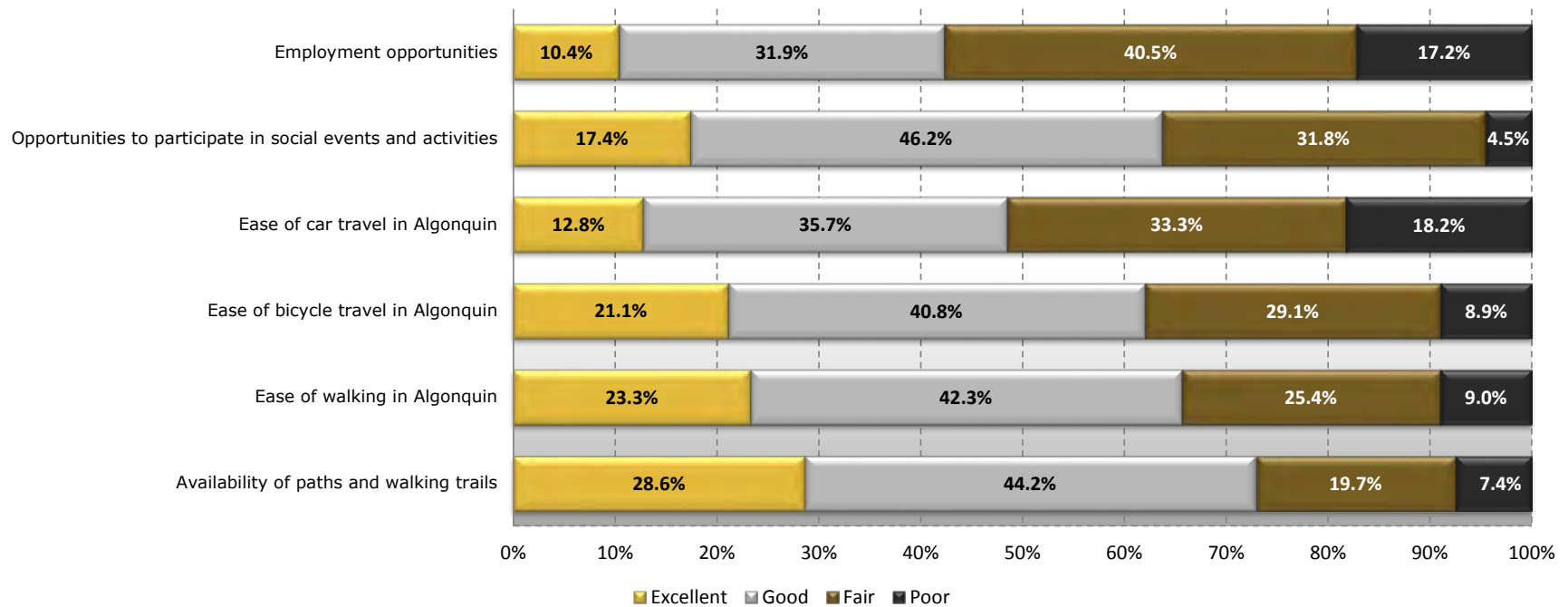
The above chart illustrates the first of four charts that quantify perceptions of quality of life in Algonquin. **94.4% of respondents rated Algonquin positively as a Place to Live.** Neighborhood as a Place to Live and Shopping Opportunities received similar ratings. An area of concern is Algonquin as a Place to Work (55.8%), which received the lowest rating in this section.

Quality of Life in Algonquin (Part 2)



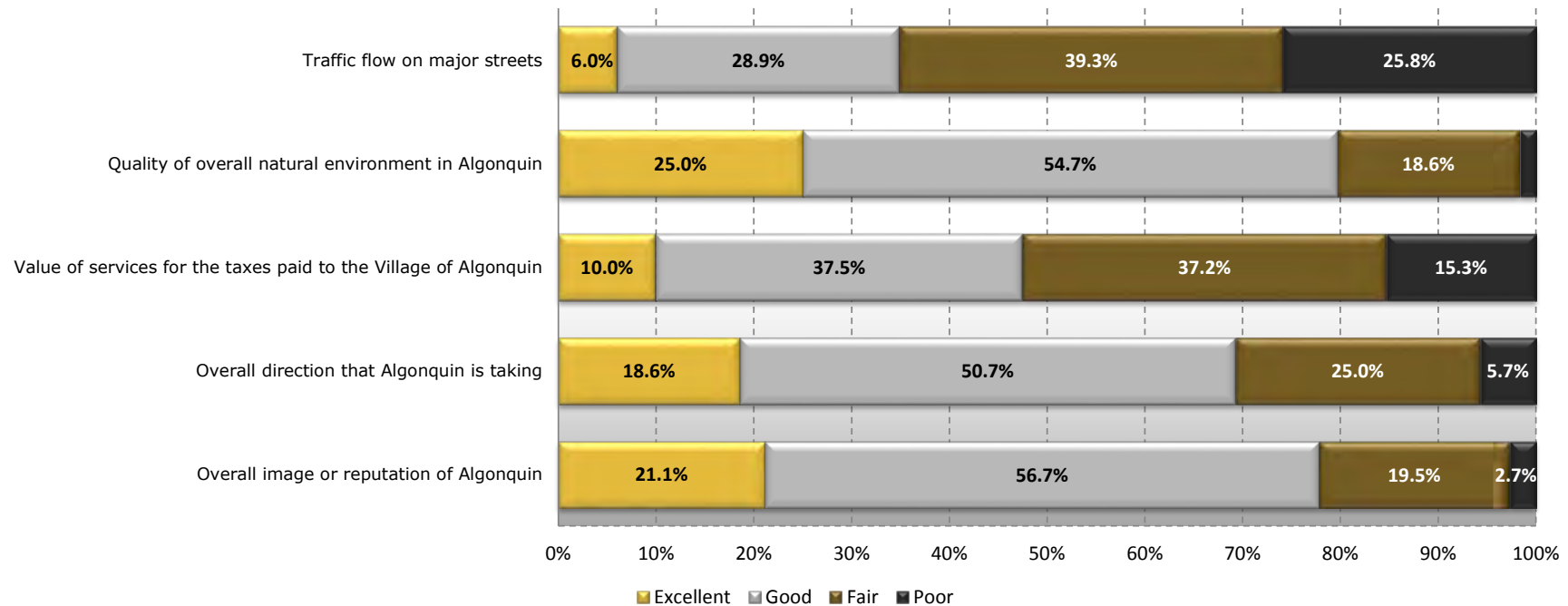
The above chart illustrates the second of four charts that quantify perceptions of quality of life in Algonquin. **90.1% of respondents rated shopping opportunities as positive.** An area of concern is Recreational Opportunities (63.1%), which received a significant number of "Fair" ratings (29.0%).

Quality of Life in Algonquin (Part 3)



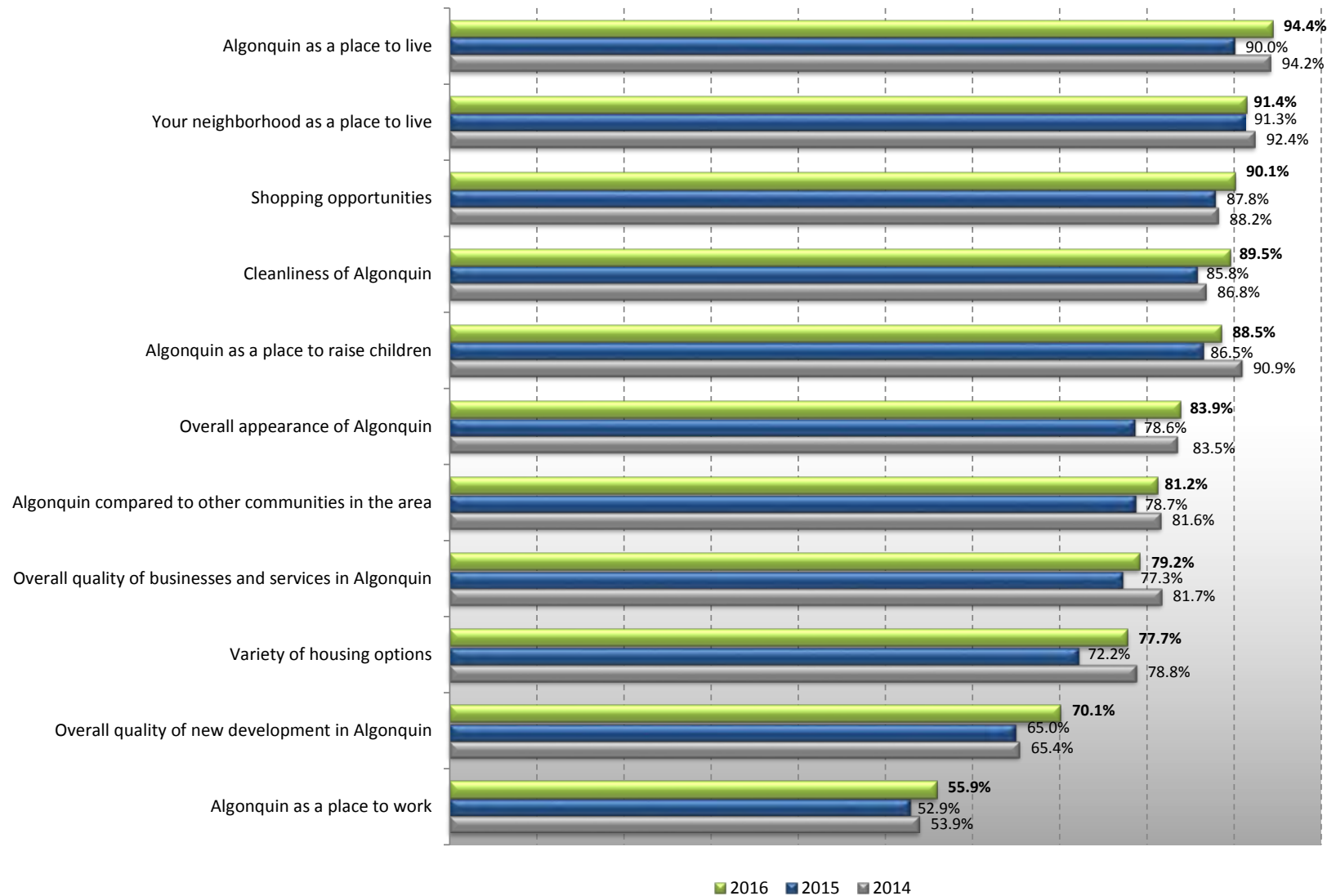
The above chart illustrates the third of four charts that quantify perceptions of quality of life in Algonquin. **72.9% of respondents rated the Availability of Paths and Walking Trails positively.** An area of concern is Employment Opportunities, which 42.3% of respondents rated as positive.

Quality of Life in Algonquin (Part 4)

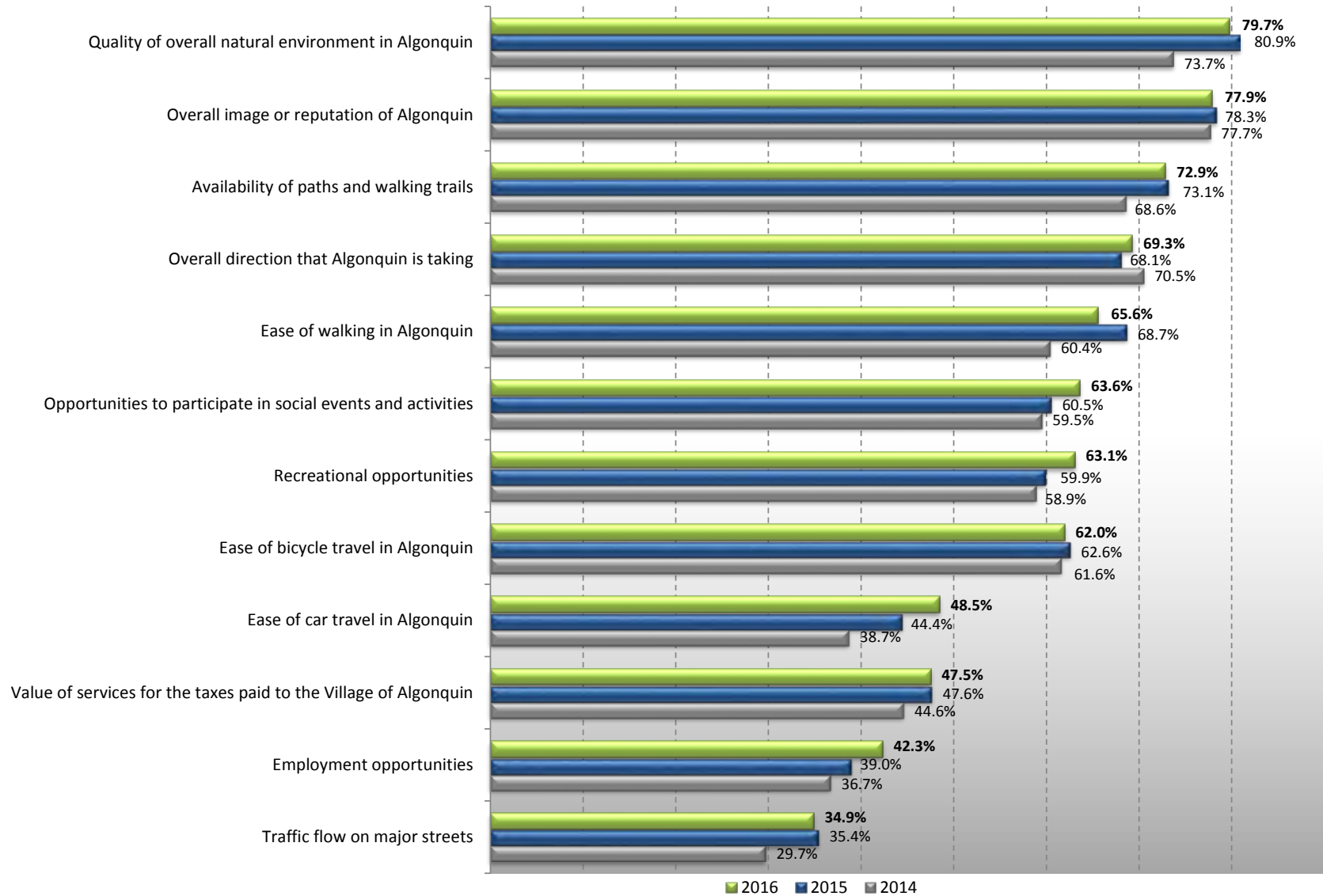


The above chart illustrates the last of four charts that quantify perceptions of quality of life in Algonquin. **79.7% of respondents rated the Quality of Overall Natural Environment in Algonquin as positive.** One area of concern is Traffic Flow on Major Streets which 34.9% rated as positive. Streets such as Algonquin Road, Main Street, and Randall Road are considered "major" and are maintained by either the Illinois Department of Transportation or the Kane or McHenry County Division of Transportation, depending on location.

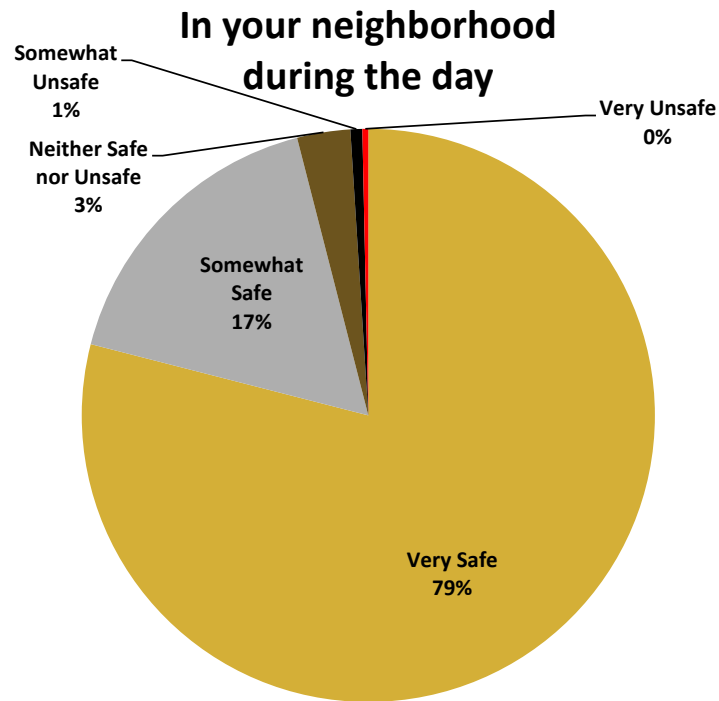
Quality of Life Year-to-Year Positive Rating Comparison: 2014 - 2016



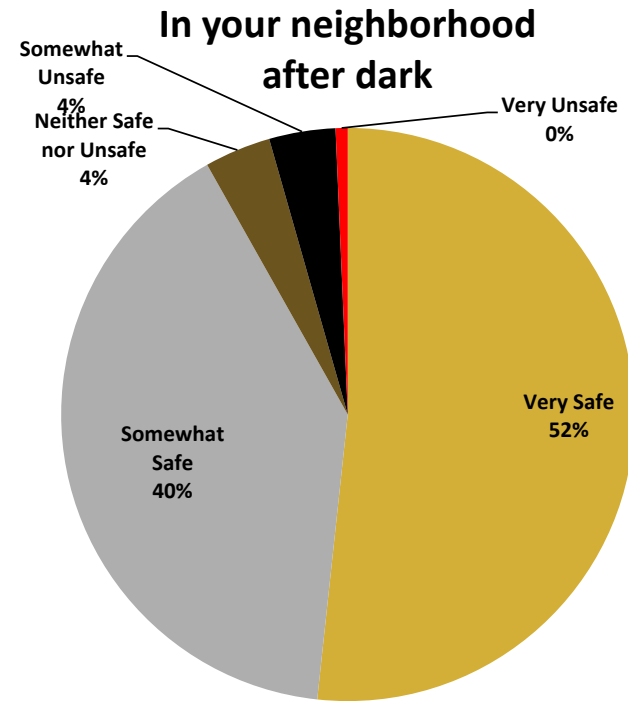
Quality of Life Year-to-Year Positive Rating Comparison: 2014 - 2016 (Part 2)



Public Safety: How Safe Do You Feel...

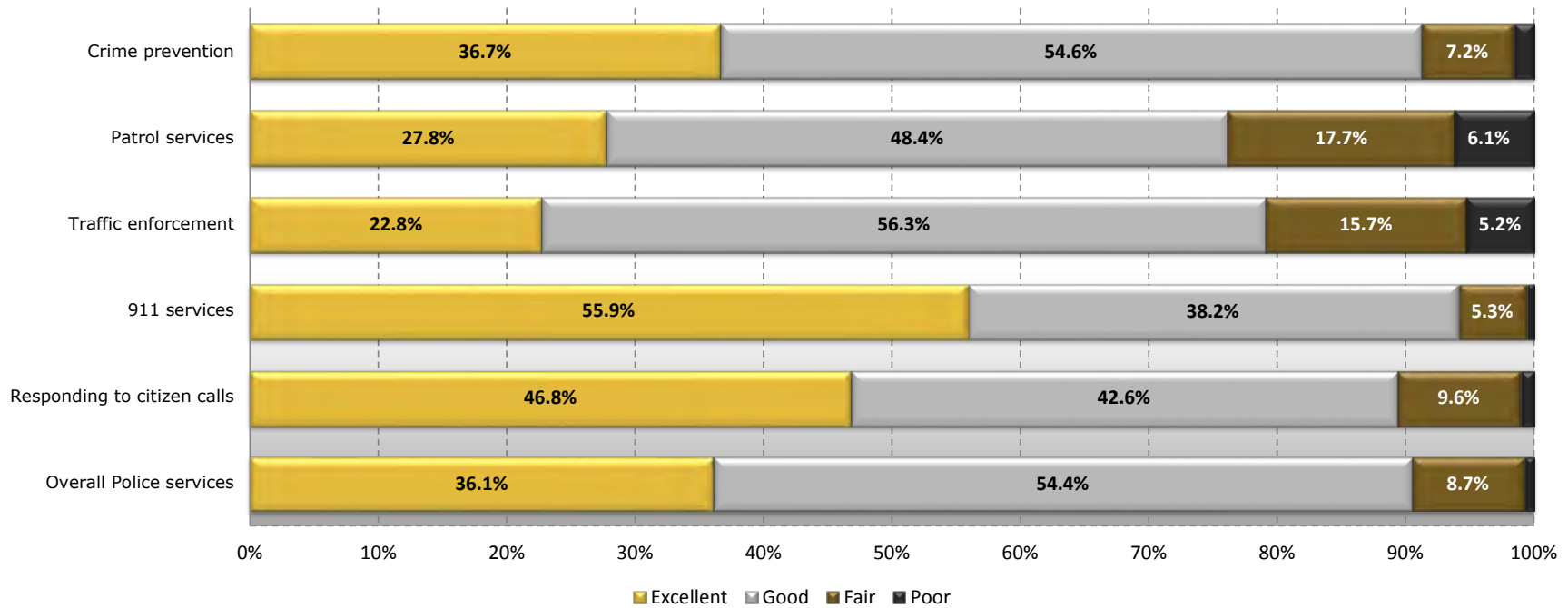


The above chart illustrates respondents' ratings as to how safe they feel in their neighborhood during the day. **Overall, 96% of respondents indicated that they feel either Very Safe or Somewhat Safe.** Less than 1% of residents reported feeling less than safe during the day.



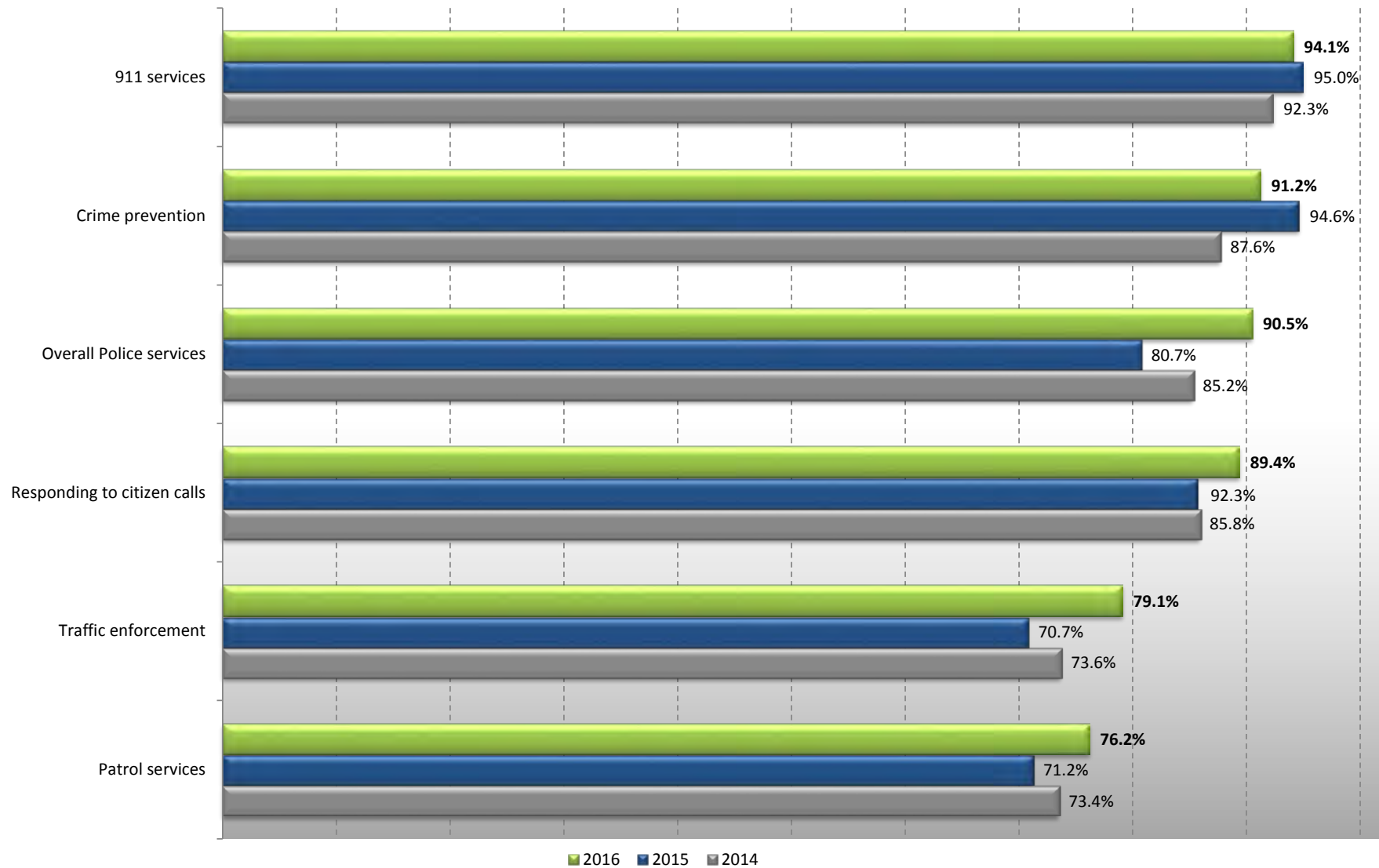
The above chart illustrates respondents' ratings on how safe they feel in their neighborhood after dark. **Overall, 91.8% of respondents indicated that they feel either Very Safe or Somewhat Safe.** 4.2% of the respondents state that they feel less than safe in their neighborhood after dark.

Quality Ratings: Police/Public Safety Summary

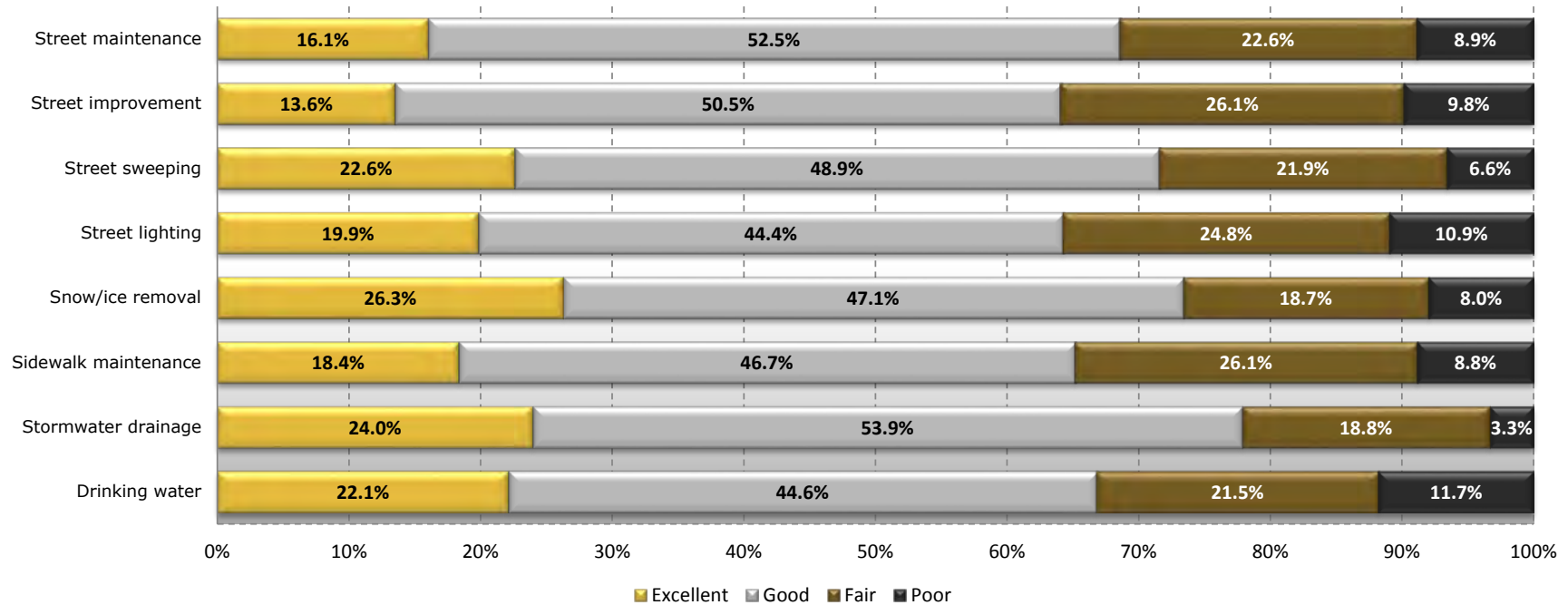


The above chart illustrates quality ratings related to police and public safety services. **90.5% of respondents rated Overall Police Services as positive.** The quality of 911 Services, Responding to Citizen Calls, and Crime Prevention are among the highest rated services among those surveyed. The largest increase in positive ratings occurred for Overall Police Services (9.8%).

Police Year-to-Year Positive Rating Comparison: 2014-2016

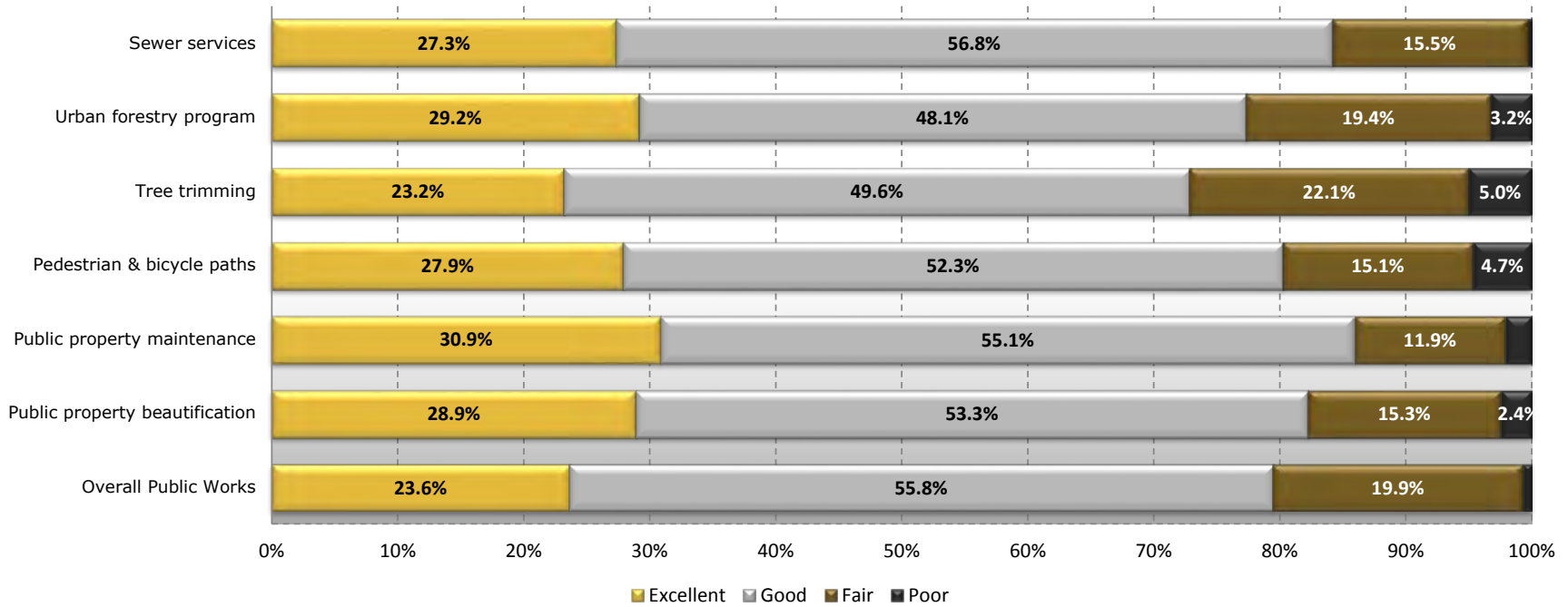


Quality Ratings: Public Works/Infrastructure Summary



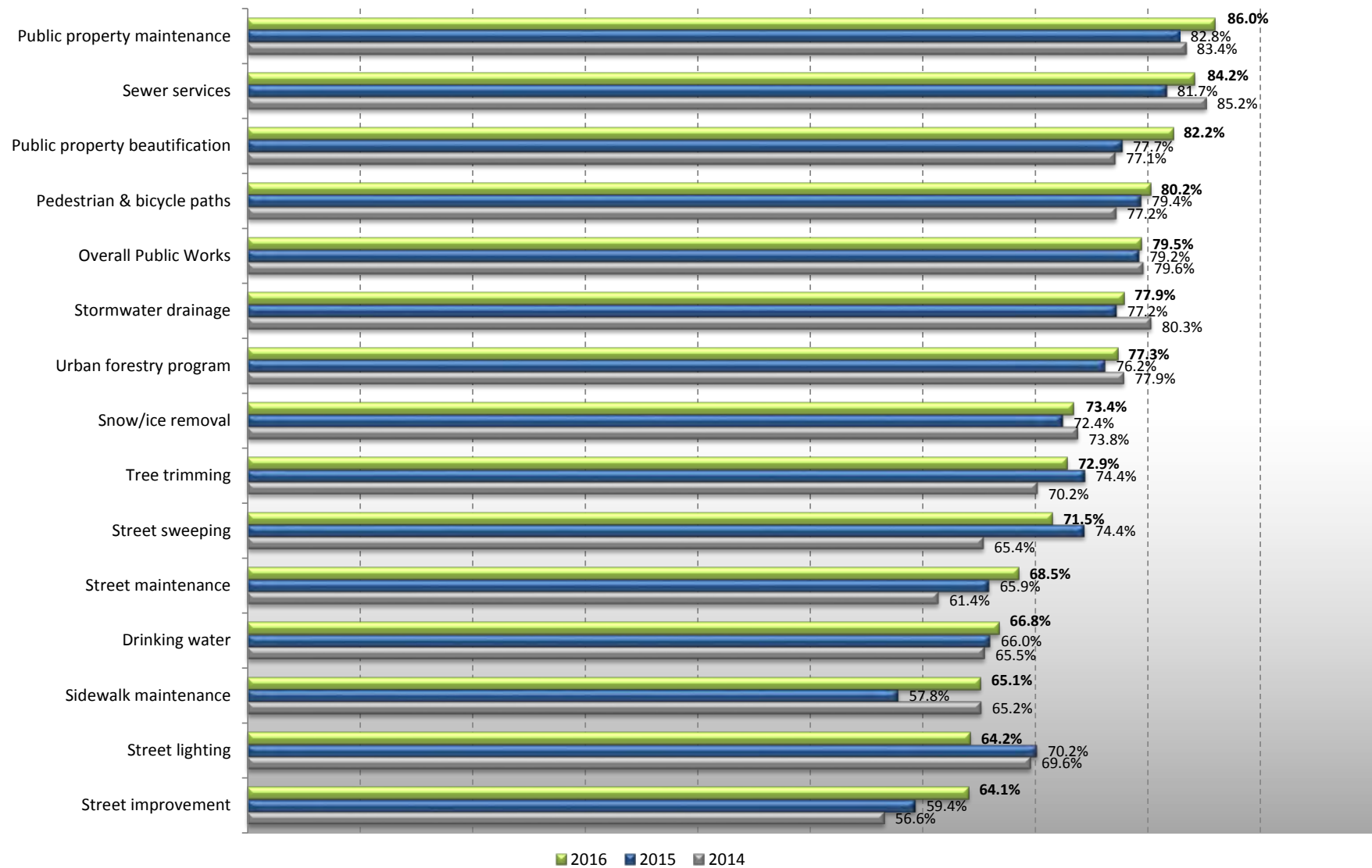
The above chart illustrates quality ratings related to public works and infrastructure services. **Services, such as Stormwater Drainage, Street Sweeping, and Snow/Ice Removal rank high in quality with 70% of respondents rating these services as positive.** Drinking Water is an area of concern with 11.7% of respondents rating it as poor quality.

Quality Ratings: Public Works/Infrastructure Summary (Part 2)

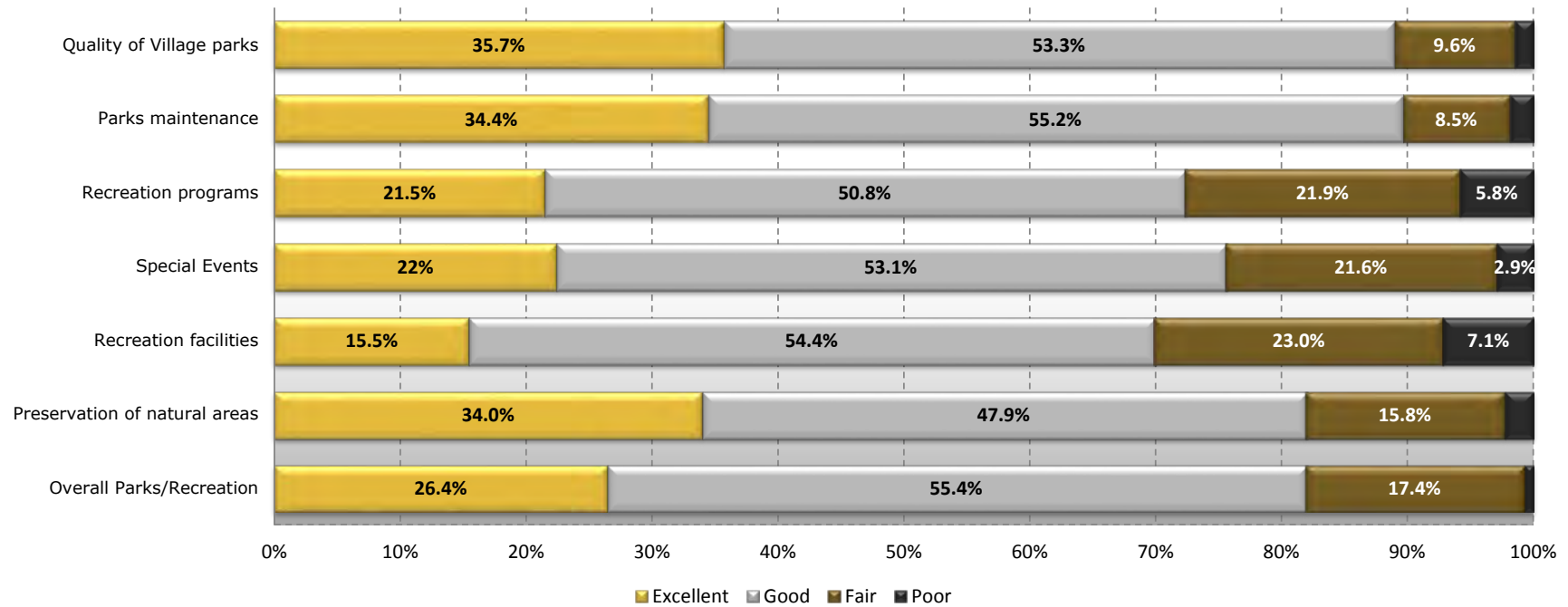


Above is another chart that illustrates quality ratings related to public works and infrastructure services. **79.5% of respondents rated Overall Public Works services as positive.** All services displayed on this chart rank high in quality with over 70% of respondents ranking these services as positive.

Public Works Year-to-Year Positive Rating Comparison: 2014 - 2016

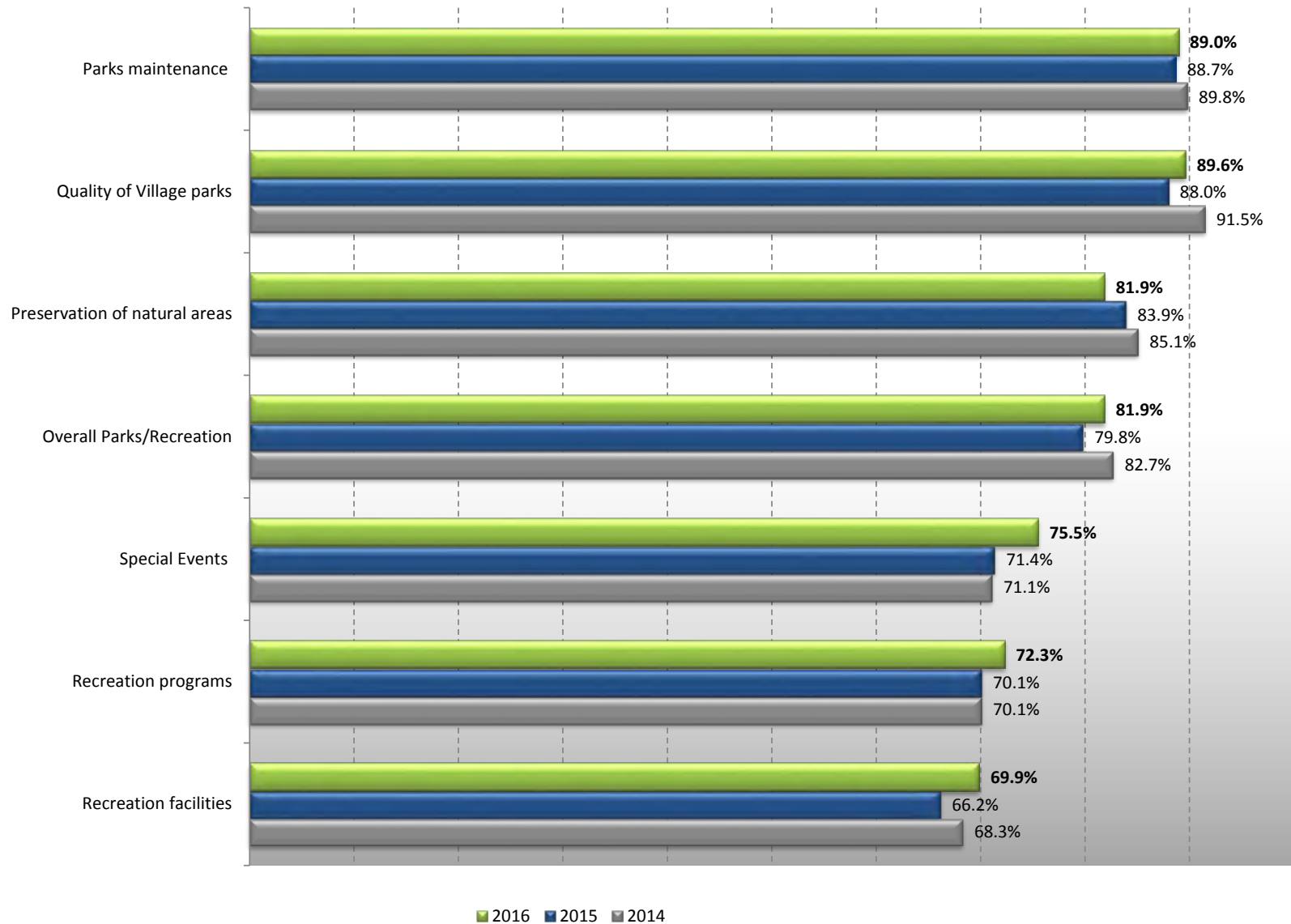


Quality Ratings: Parks/Recreation

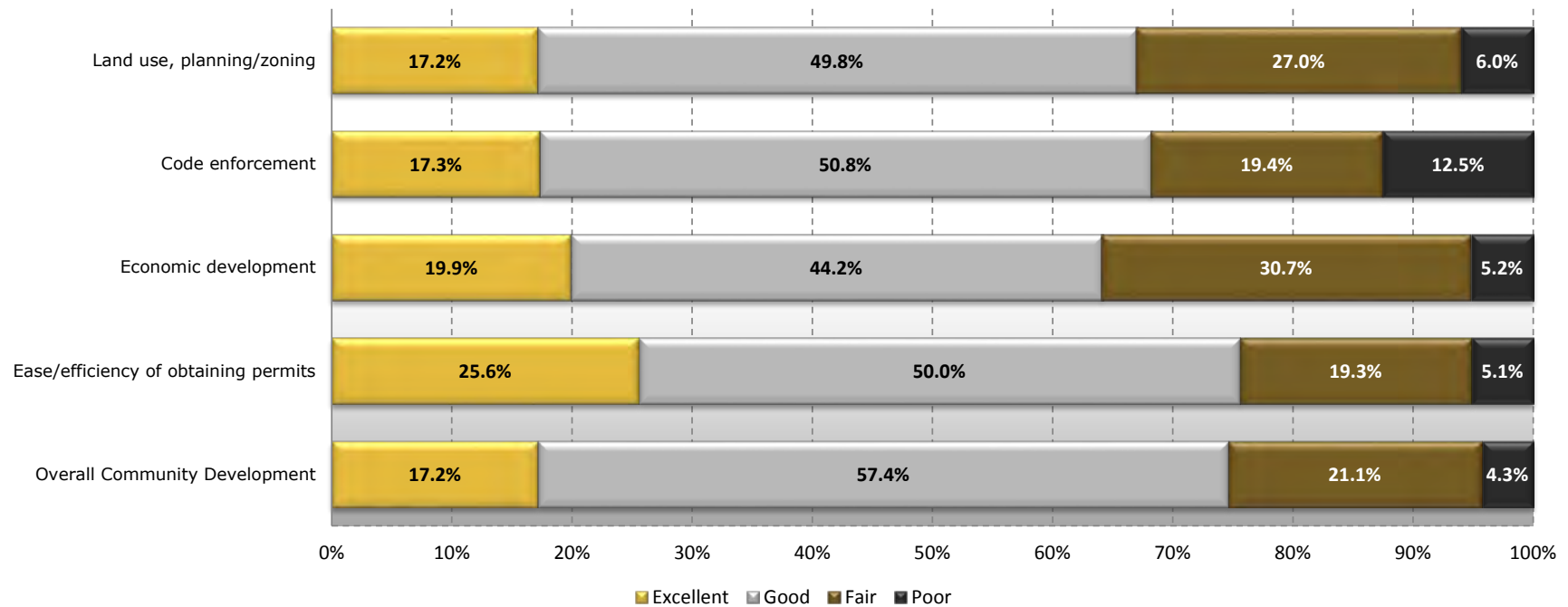


The above chart illustrates quality ratings related to parks and recreation services. **Parks Maintenance was rated high with 89.6% of respondents rating it positive.** The quality of Village Parks, Overall Parks/Recreation, and Preservation of Natural Areas all rated high with over 80% positive. Recreation Programs are an area of concern with a positive rating of 69.9%.

Parks/Recreation Year-to-Year Positive Rating Comparison: 2014 - 2016

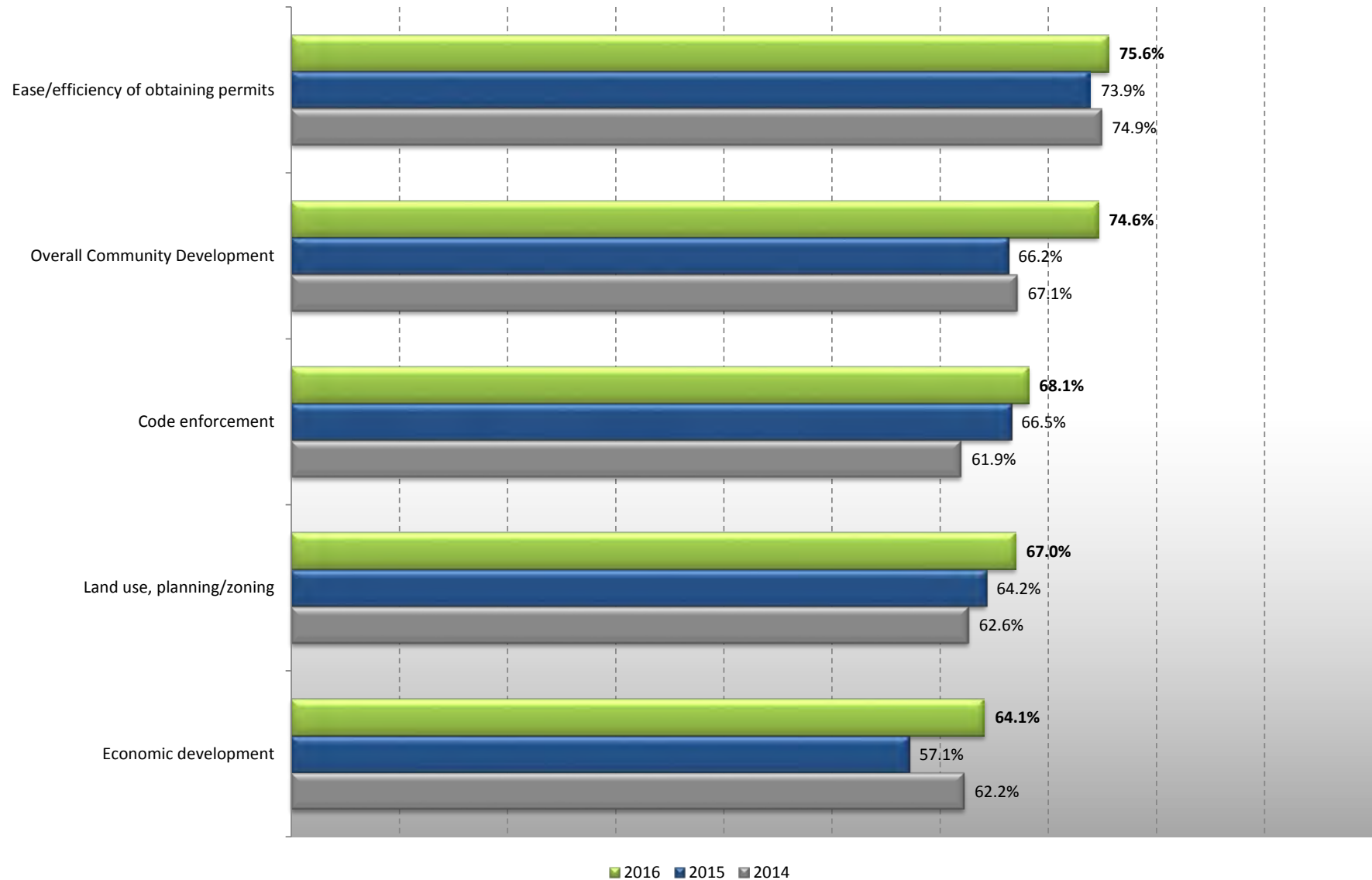


Quality Ratings: Community Development

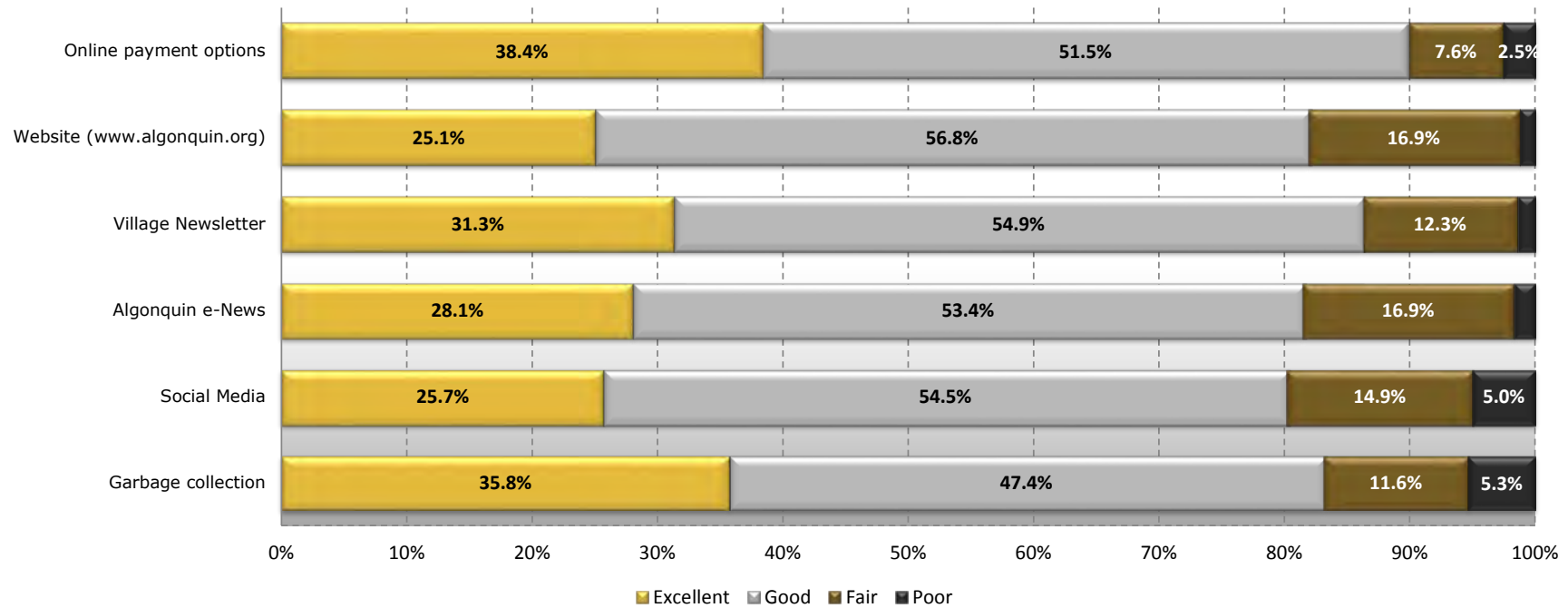


The above chart illustrates quality ratings related to community development services. **74.6% of respondents rated Overall Community Development as positive.** **75.6% of respondents rated the Ease/Efficiency of Obtaining Permits positive.** An area of concern is Economic Development (64.1%), receiving the lowest rating.

Community Development Year-to-Year Positive Rating Comparison: 2014 - 2016

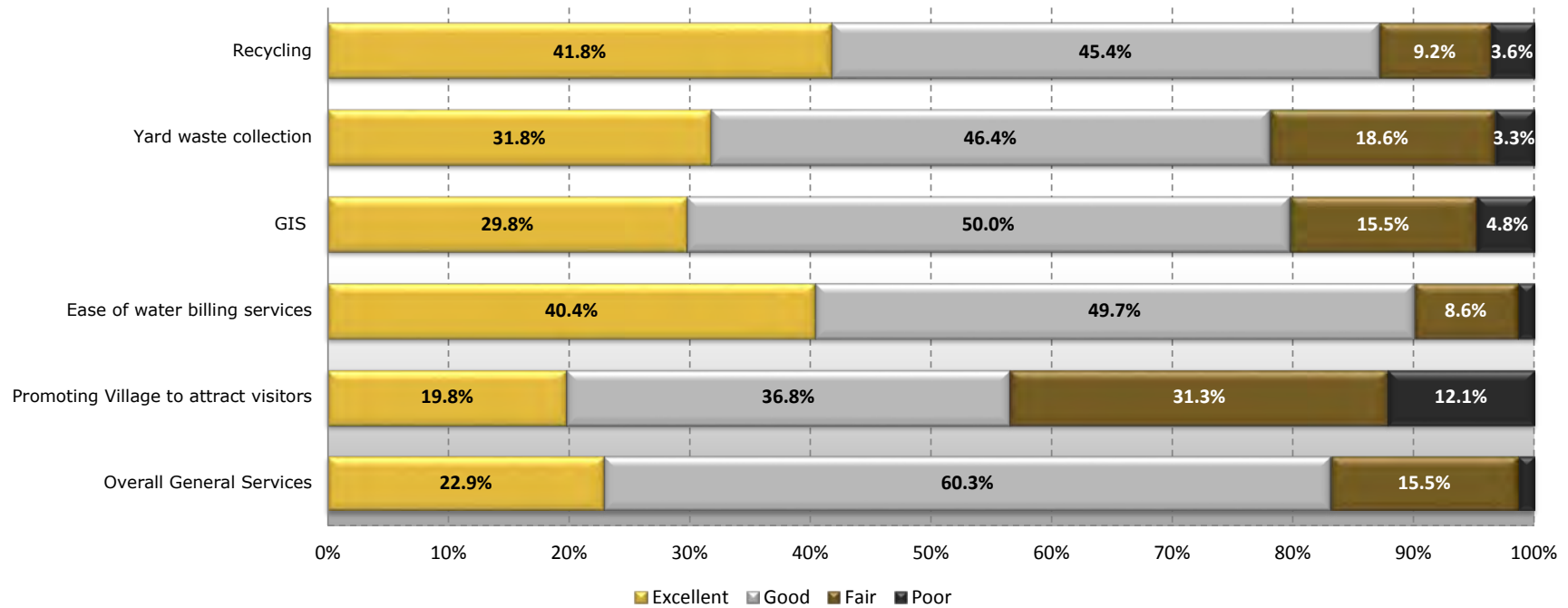


Quality Ratings: General Services



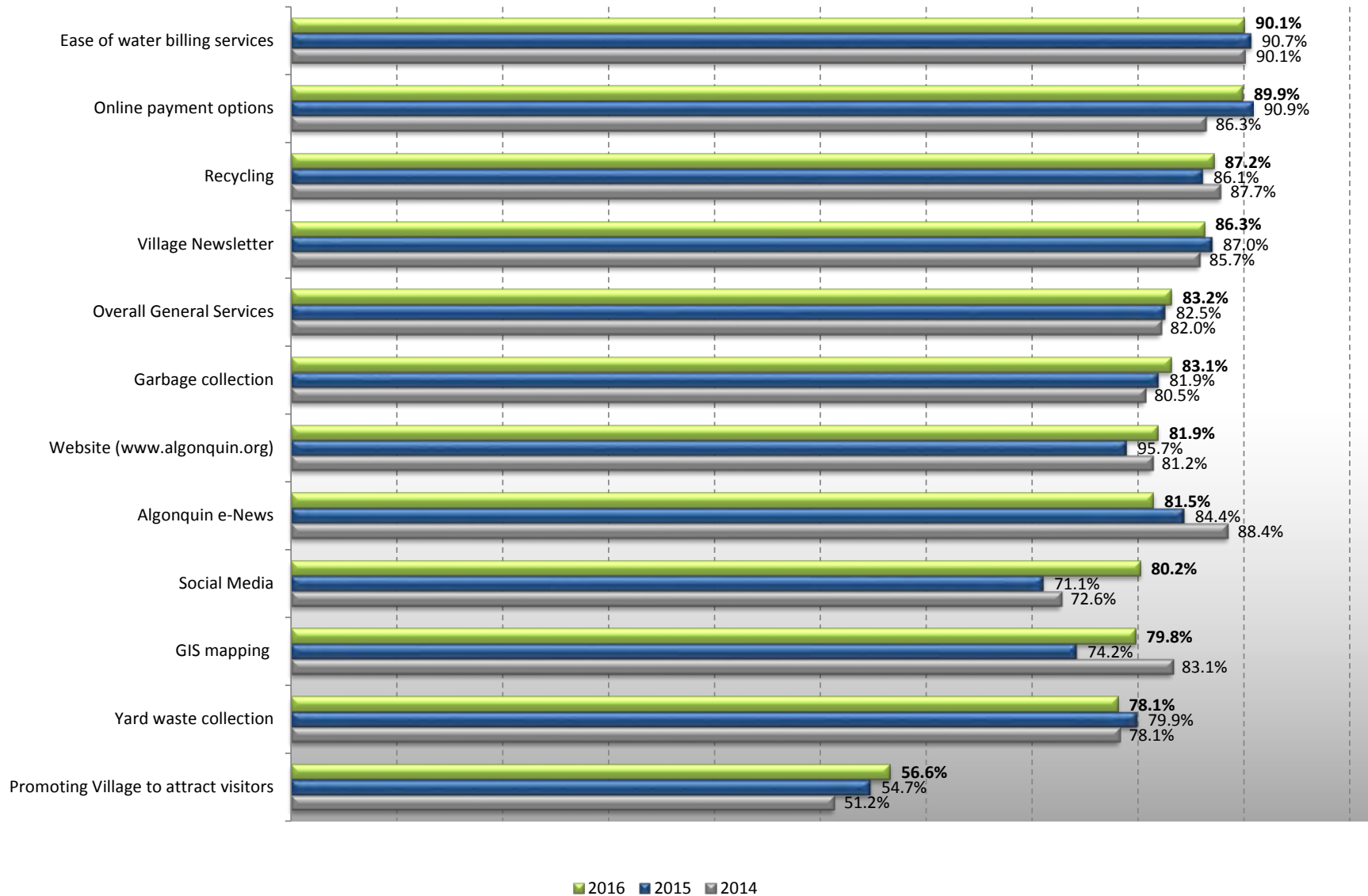
The above chart illustrates the first of two groupings of quality ratings related to general services. **Online Payment options received the highest rating in this category with 89.9% of respondents rating this as positive. All areas in this category are above 80%.** The lowest rating (80.2%) received is for Social Media.

Quality Ratings: General Services (Part 2)

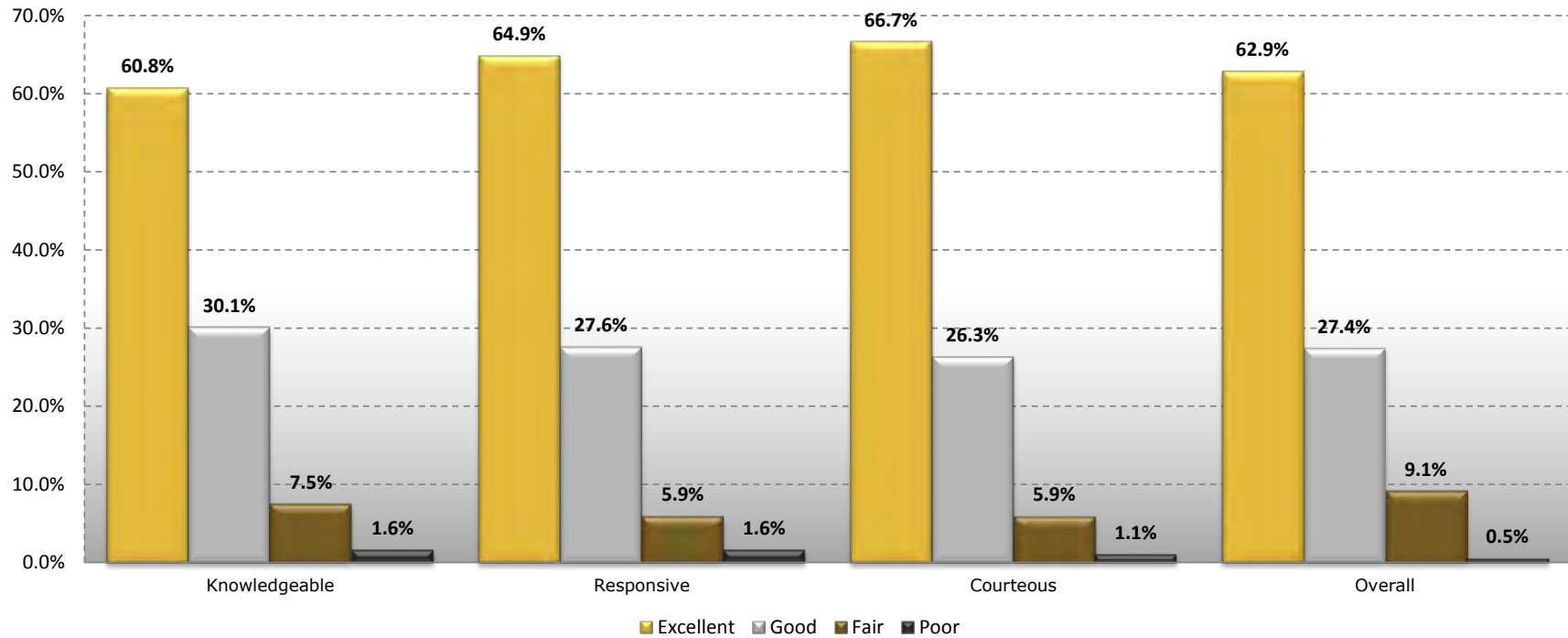


This chart shows the second grouping of general services evaluated in the Algonquin Community Survey. **Residents rated the Ease of Water Billing Services positively with 90.1% support.** 83.2% of respondents rated Overall General Services as positive. Promoting the Village to Attract Visitors is an area of concern with 56.6% of respondents rating this category as positive.

General Services Year-to-Year Positive Rating Comparison: 2014 - 2016



Village Employee Performance



This chart illustrates the performance rating of Village employees by those residents who have had contact with staff. **Overall, employee interaction was rated overwhelmingly Excellent in all four evaluation categories: Knowledgeable, Responsive, Courteous, and Overall.** Ratings in order of greatest to least are as follows: Courteous (93%), Responsiveness (92.4%), Knowledgeable (90.9%), and Overall (90.3%)

Comprehensive Survey Results

1. Please indicate how you would describe the following quality of life measures in Algonquin:

Algonquin as a place to live

	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Excellent	38.3%	31.6%	41.3%	40.5%
(2) Good	53.6%	62.0%	47.7%	52.8%
(3) Fair	5.8%	5.2%	9.5%	5.2%
(4) Poor	0.8%	0.6%	0.4%	0.3%
(N) Don't Know	0.0%	0.0%	0.4%	0.0%
No Answer	1.6%	0.6%	0.8%	1.3%
Average	1.69	1.75	1.69	1.65

Your neighborhood as a place to live

	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Excellent	42.0%	40.0%	47.0%	43.4%
(2) Good	49.3%	51.6%	43.9%	46.3%
(3) Fair	6.9%	6.1%	8.3%	7.1%
(4) Poor	1.3%	1.4%	0.4%	1.3%
(N) Don't Know	0.0%	0.0%	0.0%	1.0%
No Answer	0.5%	0.9%	0.4%	1.0%
Average	1.67	1.69	1.62	1.66

Algonquin as a place to raise children

	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Excellent	26.4%	28.1%	29.9%	33.0%
(2) Good	46.2%	47.2%	42.8%	42.1%
(3) Fair	7.7%	6.7%	9.5%	9.4%
(4) Poor	1.1%	0.9%	1.9%	0.3%
(N) Don't Know	16.1%	14.5%	13.3%	11.3%
No Answer	2.6%	2.6%	2.7%	3.9%
Average	1.69	1.76	1.80	1.73

Algonquin as a place to work

	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Excellent	9.0%	7.8%	7.6%	12.6%
(2) Good	18.2%	22.0%	20.5%	18.1%
(3) Fair	17.2%	17.7%	17.0%	19.1%
(4) Poor	8.4%	7.8%	8.0%	5.2%
(N) Don't Know	44.1%	41.2%	43.6%	42.4%
No Answer	3.2%	3.5%	3.4%	2.6%
Average	2.48	2.46	2.48	2.31

Algonquin compared to other communities in the area

	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Excellent	21.6%	21.7%	21.6%	27.2%
(2) Good	54.6%	53.9%	48.5%	49.8%
(3) Fair	13.2%	15.4%	17.8%	15.5%
(4) Poor	2.6%	1.7%	1.1%	2.3%
(N) Don't Know	4.5%	4.1%	5.7%	3.2%
No Answer	3.4%	3.2%	5.3%	1.9%
Average	1.97	1.97	1.98	1.92

Overall appearance of Algonquin

	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Excellent	22.7%	23.2%	24.6%	32.0%
(2) Good	59.1%	58.8%	53.4%	50.5%
(3) Fair	14.2%	15.7%	18.2%	14.6%
(4) Poor	2.4%	0.6%	3.0%	1.3%
(N) Don't Know	0.0%	0.3%	0.0%	0.3%
No Answer	1.6%	1.4%	0.8%	1.3%
Average	1.96	1.94	2.00	1.85

Cleanliness of Algonquin

	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Excellent	29.6%	28.7%	34.1%	36.2%
(2) Good	57.0%	56.8%	50.4%	52.4%
(3) Fair	9.5%	11.9%	13.3%	9.1%
(4) Poor	0.5%	1.2%	0.8%	1.3%
(N) Don't Know	0.3%	0.0%	0.4%	0.6%
No Answer	3.2%	1.4%	1.1%	0.3%
Average	1.80	1.85	1.80	1.75

Overall quality of new development in Algonquin

	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Excellent	15.6%	16.2%	15.9%	19.4%
(2) Good	42.2%	42.3%	41.7%	42.1%
(3) Fair	22.2%	24.3%	23.9%	22.7%
(4) Poor	6.6%	6.7%	7.2%	3.6%
(N) Don't Know	10.6%	9.3%	9.1%	11.0%
No Answer	2.9%	1.2%	2.3%	1.3%
Average	2.23	2.24	2.25	2.12

Variety of housing options

	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Excellent	15.6%	19.7%	20.1%	20.7%
(2) Good	51.2%	51.6%	42.8%	48.2%
(3) Fair	17.2%	16.2%	20.8%	17.2%
(4) Poor	2.9%	2.6%	3.4%	2.6%
(N) Don't Know	10.6%	9.9%	10.2%	9.1%
No Answer	2.6%	1.4%	2.7%	2.3%
Average	2.09	2.04	2.09	2.02

Overall quality of businesses and services in Algonquin

	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Excellent	31.7%	28.4%	24.6%	27.8%
(2) Good	46.2%	50.4%	50.0%	49.8%
(3) Fair	17.2%	15.4%	18.9%	19.1%
(4) Poor	2.9%	2.3%	3.0%	1.3%
(N) Don't Know	1.1%	1.4%	1.1%	1.3%
No Answer	1.1%	2.0%	2.3%	0.6%
Average	1.91	1.91	2.00	1.94

Shopping opportunities

	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Excellent	51.5%	48.1%	41.7%	47.2%
(2) Good	36.9%	38.6%	43.2%	41.1%
(3) Fair	9.0%	8.4%	8.7%	8.7%
(4) Poor	0.5%	3.2%	3.0%	1.0%
(N) Don't Know	0.0%	0.3%	0.4%	0.3%
No Answer	0.0%	1.4%	3.0%	1.6%
Average	1.58	1.66	1.72	1.63

Recreational opportunities

	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Excellent	14.2%	12.2%	16.7%	16.5%
(2) Good	40.4%	42.3%	38.3%	40.5%
(3) Fair	27.7%	29.6%	28.4%	26.2%
(4) Poor	7.1%	8.4%	8.3%	7.1%
(N) Don't Know	8.7%	5.8%	6.4%	6.8%
No Answer	1.8%	1.7%	1.9%	2.9%
Average	2.31	2.37	2.31	2.27

Employment opportunities

	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Excellent	3.4%	2.0%	3.4%	5.5%
(2) Good	11.9%	18.8%	16.7%	16.8%
(3) Fair	24.5%	25.5%	18.6%	21.4%
(4) Poor	12.1%	10.4%	12.9%	9.1%
(N) Don't Know	44.6%	41.2%	44.7%	45.0%
No Answer	3.4%	2.0%	3.8%	2.3%
Average	2.87	2.78	2.79	2.64

Opportunities to participate in social events and activities

	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Excellent	9.5%	10.4%	11.7%	14.9%
(2) Good	40.4%	41.4%	40.5%	39.5%
(3) Fair	28.5%	29.3%	28.8%	27.2%
(4) Poor	6.3%	6.1%	5.3%	3.9%
(N) Don't Know	12.9%	11.0%	11.7%	12.3%
No Answer	2.4%	1.7%	1.9%	2.3%
Average	2.37	2.36	2.32	2.23

Ease of car travel in Algonquin

	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Excellent	6.3%	6.7%	8.3%	12.3%
(2) Good	24.3%	30.7%	35.6%	34.3%
(3) Fair	33.8%	36.8%	34.8%	32.0%
(4) Poor	32.2%	22.3%	20.1%	17.5%
(N) Don't Know	0.8%	2.0%	0.0%	0.6%
No Answer	2.6%	1.4%	1.1%	3.2%
Average	2.95	2.77	2.67	2.57

Ease of bicycle travel in Algonquin

	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Excellent	9.5%	9.9%	11.7%	14.6%
(2) Good	30.6%	37.1%	36.4%	28.2%
(3) Fair	25.6%	21.4%	19.3%	20.1%
(4) Poor	10.0%	7.8%	9.5%	6.1%
(N) Don't Know	21.9%	21.4%	22.0%	28.8%
No Answer	2.4%	2.3%	1.1%	2.3%
Average	2.48	2.36	2.34	2.26

Ease of walking in Algonquin

	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Excellent	15.0%	14.5%	18.6%	21.0%
(2) Good	42.7%	41.2%	46.2%	38.2%
(3) Fair	27.2%	28.4%	21.2%	23.0%
(4) Poor	6.9%	8.1%	8.3%	8.1%
(N) Don't Know	5.0%	6.1%	3.8%	8.1%
No Answer	3.2%	1.7%	1.9%	1.6%
Average	2.28	2.33	2.20	2.20

Availability of paths and walking trails

	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Excellent	19.5%	18.6%	25.4%	24.9%
(2) Good	40.1%	42.3%	41.7%	38.5%
(3) Fair	25.1%	22.3%	20.1%	17.2%
(4) Poor	4.2%	5.5%	4.5%	6.5%
(N) Don't Know	7.7%	7.8%	4.9%	10.4%
No Answer	3.4%	3.5%	3.4%	2.6%
Average	2.16	2.17	2.04	2.06

Traffic flow on major streets

	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Excellent	4.2%	3.8%	5.3%	5.8%
(2) Good	16.1%	24.6%	29.2%	27.8%
(3) Fair	35.6%	35.9%	40.2%	37.9%
(4) Poor	41.4%	31.3%	22.7%	24.9%
(N) Don't Know	0.3%	0.3%	0.4%	0.3%
No Answer	2.4%	4.1%	2.3%	3.2%
Average	3.17	2.99	2.82	2.85

Quality of overall natural environment in Algonquin

	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Excellent	18.7%	15.7%	23.1%	23.9%
(2) Good	54.1%	55.7%	55.3%	52.4%
(3) Fair	21.1%	22.9%	15.9%	17.8%
(4) Poor	1.6%	2.6%	2.7%	1.6%
(N) Don't Know	2.6%	1.2%	0.8%	1.9%
No Answer	1.8%	2.0%	2.3%	2.3%
Average	2.02	2.13	1.98	1.97

Value of services for the taxes paid to the Village of Algonquin

	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Excellent	5.3%	7.0%	8.7%	9.7%
(2) Good	31.4%	34.8%	37.1%	36.6%
(3) Fair	44.3%	35.4%	34.5%	36.2%
(4) Poor	13.2%	16.5%	15.9%	14.9%
(N) Don't Know	3.7%	3.8%	2.7%	1.3%
No Answer	2.1%	2.6%	1.1%	1.3%
Average	2.69	2.66	2.60	2.58

Overall direction that Algonquin is taking

	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Excellent	10.8%	8.7%	12.5%	12.5%
(2) Good	46.7%	53.6%	48.9%	48.9%
(3) Fair	28.8%	21.4%	21.6%	21.6%
(4) Poor	3.7%	4.6%	7.2%	7.2%
(N) Don't Know	8.2%	10.4%	9.1%	9.1%
No Answer	1.8%	1.2%	0.8%	0.8%
Average	2.28	2.25	2.26	2.18

Overall image or reputation of Algonquin

	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Excellent	15.3%	13.9%	18.2%	20.4%
(2) Good	53.6%	60.0%	53.0%	54.7%
(3) Fair	23.5%	19.4%	16.3%	18.8%
(4) Poor	1.3%	1.7%	3.4%	2.6%
(N) Don't Know	5.0%	3.5%	8.3%	2.9%
No Answer	1.3%	1.4%	0.8%	0.6%
Average	2.28	2.09	2.05	2.04

2. To what degree, if at all, are run-down buildings, weed lots or junk vehicles a problem in Algonquin?

	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Not a problem	24.8%	23.8%	20.1%	30.7%
Minor problem	43.3%	39.7%	41.7%	43.0%
Moderate problem	17.2%	19.4%	23.5%	14.2%
Major problem	4.0%	4.6%	6.4%	1.9%
Don't Know	8.4%	10.4%	8.0%	9.1%
No Answer	2.4%	2.0%	0.4%	1.0%

3. Please rate how safe you feel:

In your neighborhood during the day

	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Very Safe	77.6%	76.8%	77.3%	76.7%
(2) Somewhat Safe	17.9%	18.6%	17.0%	16.5%
(3) Neither Safe nor Unsafe	1.3%	2.3%	3.4%	2.9%
(4) Somewhat Unsafe	0.5%	0.3%	1.1%	0.6%
(5) Very Unsafe	0.8%	0.0%	0.4%	0.3%
(N) Don't Know	0.8%	0.0%	0.0%	0.3%
No Answer	1.8%	2.0%	0.8%	2.6%
Average	1.26	1.25	1.29	1.26

In your neighborhood after dark

	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Very Safe	52.5%	51.3%	48.9%	49.2%
(2) Somewhat Safe	34.6%	33.0%	37.5%	38.2%
(3) Neither Safe nor Unsafe	7.9%	7.0%	9.1%	3.6%
(4) Somewhat Unsafe	1.3%	4.6%	2.7%	3.6%
(5) Very Unsafe	1.3%	0.0%	0.8%	0.6%
(N) Don't Know	0.8%	0.9%	0.0%	2.3%
No Answer	1.3%	3.2%	1.1%	2.6%
Average	1.61	1.66	1.67	1.62

4. During the past 12 months, were you or anyone in your household the victim of any crime in Algonquin?

	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Yes	7.4%	5.5%	6.4%	3.2%
No	91.8%	93.3%	91.7%	95.5%
Don't Know	0.5%	0.9%	1.1%	0.3%
No Answer	0.3%	0.3%	0.8%	1.0%

5. If yes, was this crime (these crimes) reported to the police?

	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Yes	5.8%	3.8%	5.3%	2.3%
No	1.3%	2.0%	1.1%	1.9%
Don't Know	0.0%	1.2%	0.8%	0.6%
No Answer	92.1%	93.0%	92.8%	95.1%

6. The following section lists specific services provided by the Village. Please rate both the quality and importance of the Village services by circling your answer for each specific service statement.

POLICE/PUBLIC SAFETY

Crime prevention

<u>Quality:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Excellent	24.8%	22.9%	24.6%	29.8%
(2) Good	43.8%	47.0%	48.5%	44.3%
(3) Fair	8.2%	9.0%	3.0%	5.8%
(4) Poor	1.3%	0.9%	1.1%	1.3%
(N) Don't Know	20.1%	19.1%	22.0%	16.2%
No Answer	1.8%	1.2%	0.8%	2.6%
Average	1.82	1.85	1.75	1.74

<u>Importance:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) High	81.3%	80.0%	83.0%	83.2%
(2) Medium	9.0%	8.4%	5.7%	7.4%
(3) Low	0.8%	1.2%	0.0%	0.6%
(N) Don't Know	2.6%	2.9%	2.3%	2.3%
No Answer	6.3%	7.5%	9.1%	6.5%
Average	1.12	1.12	1.06	1.10

Patrol services

<u>Quality:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Excellent	19.0%	18.8%	16.3%	24.9%
(2) Good	45.1%	45.8%	45.5%	43.4%
(3) Fair	19.3%	21.7%	19.3%	15.9%
(4) Poor	4.2%	1.7%	5.7%	5.5%
(N) Don't Know	11.3%	11.3%	12.5%	8.4%
No Answer	1.1%	0.6%	0.0%	1.9%
Average	2.10	2.07	2.17	2.02

<u>Importance:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) High	62.8%	67.2%	62.1%	69.9%
(2) Medium	25.3%	21.4%	25.8%	20.4%
(3) Low	2.4%	1.2%	0.8%	1.6%
(N) Don't Know	2.6%	2.9%	2.3%	1.6%
No Answer	6.9%	7.2%	9.1%	6.5%
Average	1.33	1.26	1.31	1.26

Traffic enforcement

<u>Quality:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Excellent	14.5%	15.9%	16.7%	19.7%
(2) Good	47.5%	47.2%	44.7%	48.9%
(3) Fair	21.1%	17.7%	18.2%	13.6%
(4) Poor	4.7%	4.9%	7.2%	4.5%
(N) Don't Know	9.8%	13.0%	11.7%	10.4%
No Answer	2.4%	1.2%	1.5%	2.9%
Average	2.18	2.14	2.18	2.03

<u>Importance:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) High	43.0%	47.0%	45.1%	46.3%
(2) Medium	38.5%	35.1%	34.5%	37.9%
(3) Low	9.0%	8.4%	8.3%	6.5%
(N) Don't Know	2.1%	1.7%	2.3%	1.6%
No Answer	7.4%	7.8%	9.8%	7.8%
Average	1.62	1.57	1.58	1.56

911 services

<u>Quality:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Excellent	29.3%	25.2%	26.1%	30.7%
(2) Good	20.1%	23.8%	23.9%	21.0%
(3) Fair	1.6%	3.8%	1.9%	2.9%
(4) Poor	0.3%	0.3%	0.8%	0.3%
(N) Don't Know	47.2%	46.4%	45.8%	42.4%
No Answer	1.6%	0.6%	1.5%	2.6%
Average	1.47	1.61	1.57	1.51

<u>Importance:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) High	79.7%	80.6%	80.3%	7.1%
(2) Medium	7.7%	6.7%	4.5%	84.8%
(3) Low	0.5%	0.0%	0.0%	3.9%
(N) Don't Know	5.0%	5.2%	5.7%	0.3%
No Answer	7.1%	7.5%	9.5%	3.9%
Average	1.10	1.08	1.05	1.05

Responding to citizen calls

<u>Quality:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Excellent	25.3%	22.6%	20.8%	28.5%
(2) Good	28.2%	29.9%	30.7%	25.9%
(3) Fair	5.3%	6.7%	6.4%	5.8%
(4) Poor	2.1%	2.0%	2.3%	0.6%
(N) Don't Know	37.7%	36.8%	38.6%	36.6%
No Answer	1.3%	2.0%	1.1%	2.6%
Average	1.74	1.81	1.84	1.65

<u>Importance:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) High	67.8%	71.0%	70.5%	76.1%
(2) Medium	17.9%	16.2%	14.0%	13.6%
(3) Low	2.1%	0.3%	0.0%	0.3%
(N) Don't Know	5.3%	4.9%	4.9%	2.6%
No Answer	6.9%	7.5%	10.6%	7.4%
Average	1.25	1.73	1.66	1.73

Overall Police services

<u>Quality:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Excellent	23.2%	22.6%	22.7%	30.7%
(2) Good	52.2%	49.3%	53.4%	46.3%
(3) Fair	9.8%	11.0%	8.3%	7.4%
(4) Poor	1.3%	1.4%	1.5%	0.6%
(N) Don't Know	12.4%	15.4%	12.9%	13.3%
No Answer	1.1%	0.3%	1.1%	1.6%
Average	1.88	1.90	2.09	1.74

<u>Importance:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) High	73.4%	77.7%	75.8%	77.0%
(2) Medium	16.4%	11.6%	12.5%	14.2%
(3) Low	0.3%	0.3%	0.0%	1.0%
(N) Don't Know	3.2%	2.3%	1.9%	1.3%
No Answer	6.9%	8.1%	9.8%	6.5%
Average	1.19	1.14	1.14	1.18

PUBLIC WORKS/INFRASTRUCTURE**Street maintenance**

<u>Quality:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Excellent	16.1%	10.4%	13.3%	15.9%
(2) Good	55.9%	49.6%	51.1%	51.8%
(3) Fair	21.1%	26.7%	25.8%	22.3%
(4) Poor	5.0%	11.0%	7.6%	8.7%
(N) Don't Know	0.8%	1.2%	1.1%	0.6%
No Answer	1.1%	1.2%	1.1%	0.6%
Average	2.15	2.39	2.28	2.24

<u>Importance:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) High	60.9%	71.0%	70.5%	68.6%
(2) Medium	29.6%	23.2%	22.0%	25.6%
(3) Low	1.1%	0.3%	1.1%	0.6%
(N) Don't Know	1.3%	0.3%	0.8%	0.6%
No Answer	7.1%	5.2%	5.7%	4.5%
Average	1.35	1.25	1.26	1.28

Street improvement

<u>Quality:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Excellent	14.2%	8.1%	11.7%	12.9%
(2) Good	49.9%	44.1%	44.7%	48.2%
(3) Fair	24.5%	29.9%	28.0%	24.9%
(4) Poor	4.7%	10.1%	10.6%	9.4%
(N) Don't Know	3.7%	5.2%	3.4%	2.6%
No Answer	2.9%	2.6%	1.5%	1.9%
Average	2.21	2.46	2.39	2.32

<u>Importance:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) High	50.1%	55.1%	57.2%	59.5%
(2) Medium	39.8%	36.8%	31.8%	32.7%
(3) Low	1.3%	1.2%	2.7%	1.9%
(N) Don't Know	1.3%	1.2%	2.3%	1.0%
No Answer	7.4%	5.8%	6.1%	4.9%
Average	1.47	1.42	1.40	1.39

Street sweeping

<u>Quality:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Excellent	16.6%	13.0%	19.7%	20.1%
(2) Good	51.2%	44.9%	47.3%	43.4%
(3) Fair	20.3%	22.3%	17.0%	19.4%
(4) Poor	2.9%	8.4%	6.1%	5.8%
(N) Don't Know	6.9%	7.8%	9.1%	9.7%
No Answer	2.1%	3.5%	0.8%	1.6%
Average	2.10	2.29	2.11	2.12

<u>Importance:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) High	23.5%	29.9%	27.3%	31.7%
(2) Medium	47.0%	43.8%	45.8%	40.5%
(3) Low	19.8%	18.8%	16.3%	19.7%
(N) Don't Know	1.6%	1.7%	3.4%	2.3%
No Answer	8.2%	5.8%	7.2%	5.8%
Average	1.96	1.88	1.88	1.87

Street lighting

<u>Quality:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Excellent	16.9%	13.9%	17.8%	17.8%
(2) Good	52.5%	53.6%	50.8%	50.8%
(3) Fair	23.2%	21.4%	21.6%	21.6%
(4) Poor	5.5%	8.1%	7.6%	7.6%
(N) Don't Know	0.5%	0.9%	0.8%	0.8%
No Answer	1.3%	2.0%	1.5%	1.5%
Average	2.18	2.24	2.19	2.27

<u>Importance:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) High	51.5%	54.8%	56.8%	62.5%
(2) Medium	36.7%	35.1%	33.3%	26.9%
(3) Low	2.6%	3.2%	1.9%	4.2%
(N) Don't Know	1.1%	0.3%	1.1%	1.0%
No Answer	8.2%	6.7%	6.8%	5.5%
Average	1.46	1.45	1.40	1.38

Snow/ice removal

<u>Quality:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Excellent	23.7%	22.0%	22.3%	24.6%
(2) Good	49.3%	46.7%	47.3%	44.0%
(3) Fair	14.8%	16.2%	18.2%	17.5%
(4) Poor	7.4%	8.1%	8.3%	7.4%
(N) Don't Know	2.6%	4.6%	3.0%	4.2%
No Answer	2.1%	2.3%	0.8%	2.3%
Average	2.06	2.11	2.13	2.08

<u>Importance:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) High	74.1%	80.9%	80.3%	82.5%
(2) Medium	16.1%	12.2%	9.8%	10.7%
(3) Low	0.5%	0.3%	1.1%	1.0%
(N) Don't Know	1.3%	0.3%	0.8%	1.0%
No Answer	7.9%	6.4%	8.0%	4.9%
Average	1.19	1.14	1.13	1.13

Sidewalk maintenance

<u>Quality:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Excellent	9.8%	7.8%	8.3%	15.5%
(2) Good	41.4%	44.3%	37.9%	39.5%
(3) Fair	21.9%	20.6%	23.1%	22.0%
(4) Poor	7.1%	7.2%	10.6%	7.4%
(N) Don't Know	16.9%	18.6%	18.6%	13.6%
No Answer	2.9%	1.4%	1.5%	1.9%
Average	2.33	2.34	2.45	2.25

<u>Importance:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) High	36.4%	38.6%	36.7%	42.1%
(2) Medium	45.6%	43.2%	44.7%	42.4%
(3) Low	4.7%	5.5%	3.8%	5.2%
(N) Don't Know	5.5%	6.7%	8.7%	5.2%
No Answer	7.7%	6.1%	6.1%	5.2%
Average	1.64	1.62	1.61	1.59

Stormwater drainage

<u>Quality:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Excellent	16.1%	14.8%	19.7%	21.0%
(2) Good	53.0%	56.2%	49.6%	47.2%
(3) Fair	15.0%	12.8%	14.4%	16.5%
(4) Poor	4.5%	4.6%	6.1%	2.9%
(N) Don't Know	8.4%	9.6%	9.1%	9.7%
No Answer	2.6%	2.0%	1.1%	2.6%
Average	2.09	2.08	2.08	2.01

<u>Importance:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) High	54.9%	55.4%	59.8%	54.0%
(2) Medium	31.1%	31.3%	26.9%	33.3%
(3) Low	2.1%	4.1%	2.7%	3.2%
(N) Don't Know	3.4%	2.0%	3.0%	3.6%
No Answer	8.4%	7.2%	7.6%	5.8%
Average	1.40	1.43	1.36	1.44

Drinking water

<u>Quality:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Excellent	16.9%	17.4%	18.6%	21.4%
(2) Good	45.6%	45.2%	43.9%	43.0%
(3) Fair	20.3%	21.4%	23.1%	20.7%
(4) Poor	12.4%	11.6%	9.1%	11.3%
(N) Don't Know	3.2%	3.2%	4.5%	2.6%
No Answer	1.6%	1.2%	0.8%	1.0%
Average	2.30	2.28	2.24	2.23

<u>Importance:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) High	76.8%	80.3%	79.9%	82.8%
(2) Medium	12.1%	11.6%	11.0%	9.7%
(3) Low	1.1%	1.7%	1.5%	1.3%
(N) Don't Know	2.1%	0.3%	1.9%	1.6%
No Answer	7.9%	6.1%	5.7%	4.5%
Average	1.16	1.16	1.15	1.13

Sewer services

<u>Quality:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Excellent	21.1%	18.6%	23.9%	24.6%
(2) Good	55.1%	56.8%	47.0%	51.1%
(3) Fair	11.3%	11.9%	12.9%	13.9%
(4) Poor	1.6%	1.2%	3.0%	0.3%
(N) Don't Know	8.4%	9.0%	11.7%	7.4%
No Answer	2.4%	2.6%	1.5%	2.6%
Average	1.93	1.95	1.94	1.89

<u>Importance:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) High	61.7%	63.5%	61.7%	59.2%
(2) Medium	25.6%	25.8%	25.0%	28.8%
(3) Low	1.8%	2.0%	1.5%	1.9%
(N) Don't Know	8.4%	2.0%	5.7%	3.2%
No Answer	2.4%	6.7%	6.1%	6.8%
Average	1.33	1.33	1.32	1.36

Urban forestry program

<u>Quality:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Excellent	15.0%	14.5%	14.0%	20.4%
(2) Good	38.0%	37.7%	33.3%	33.7%
(3) Fair	10.0%	11.9%	10.2%	13.6%
(4) Poor	1.6%	2.9%	4.5%	2.3%
(N) Don't Know	34.3%	31.3%	35.2%	27.8%
No Answer	1.1%	1.7%	2.7%	2.3%
Average	1.97	2.05	2.09	1.97

<u>Importance:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) High	22.4%	26.1%	22.7%	34.0%
(2) Medium	43.5%	42.0%	45.8%	36.2%
(3) Low	14.2%	13.3%	12.9%	14.6%
(N) Don't Know	10.6%	11.3%	12.1%	10.4%
No Answer	9.2%	7.2%	6.4%	4.9%
Average	1.90	1.84	1.87	1.77

Tree trimming

<u>Quality:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Excellent	21.1%	18.3%	14.8%	21.0%
(2) Good	43.3%	42.6%	47.0%	45.0%
(3) Fair	19.0%	18.0%	15.2%	20.1%
(4) Poor	6.1%	7.8%	6.1%	4.5%
(N) Don't Know	8.2%	12.2%	14.4%	7.4%
No Answer	2.4%	1.2%	2.7%	1.9%
Average	2.11	2.18	2.15	2.09

<u>Importance:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) High	22.7%	26.4%	25.4%	30.4%
(2) Medium	51.5%	49.0%	53.4%	48.5%
(3) Low	14.0%	15.1%	10.2%	12.9%
(N) Don't Know	3.2%	2.6%	4.9%	2.6%
No Answer	8.7%	7.0%	6.1%	5.5%
Average	1.90	1.88	1.83	1.81

Pedestrian & bicycle paths

<u>Quality:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Excellent	20.8%	19.1%	23.9%	23.3%
(2) Good	46.7%	45.5%	46.2%	43.7%
(3) Fair	13.5%	13.9%	13.6%	12.6%
(4) Poor	4.0%	5.2%	4.5%	3.9%
(N) Don't Know	12.4%	15.1%	10.2%	15.5%
No Answer	2.6%	1.2%	1.5%	1.0%
Average	2.01	2.06	1.99	1.97

<u>Importance:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) High	32.2%	36.2%	30.3%	41.4%
(2) Medium	47.0%	42.9%	47.7%	38.2%
(3) Low	6.6%	10.1%	9.1%	11.0%
(N) Don't Know	6.6%	4.9%	5.7%	4.2%
No Answer	7.7%	5.8%	7.2%	5.2%
Average	1.70	1.71	1.76	1.66

Public property maintenance

<u>Quality:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Excellent	23.2%	19.1%	24.6%	28.5%
(2) Good	56.2%	58.3%	50.4%	50.8%
(3) Fair	10.6%	14.5%	13.6%	11.0%
(4) Poor	1.3%	0.9%	1.9%	1.9%
(N) Don't Know	6.9%	6.1%	7.6%	6.8%
No Answer	1.8%	1.2%	1.9%	1.0%
Average	1.89	1.97	1.92	1.85

<u>Importance:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) High	36.7%	40.9%	40.9%	41.1%
(2) Medium	48.5%	47.2%	45.5%	44.7%
(3) Low	4.5%	3.5%	4.5%	7.1%
(N) Don't Know	2.9%	2.3%	3.0%	1.9%
No Answer	7.4%	6.1%	6.1%	5.2%
Average	1.64	1.59	1.60	1.63

Public property beautification

<u>Quality:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Excellent	21.9%	19.4%	22.3%	26.9%
(2) Good	53.0%	51.0%	47.7%	49.5%
(3) Fair	13.7%	18.6%	16.3%	14.2%
(4) Poor	2.9%	2.3%	3.8%	2.3%
(N) Don't Know	6.6%	7.0%	8.0%	5.8%
No Answer	1.8%	1.7%	1.9%	1.3%
Average	1.97	2.04	2.02	1.91

<u>Importance:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) High	29.3%	34.2%	32.6%	35.0%
(2) Medium	48.5%	48.1%	49.2%	47.2%
(3) Low	11.3%	7.8%	9.8%	10.4%
(N) Don't Know	2.4%	2.0%	1.9%	1.3%
No Answer	8.4%	7.8%	6.4%	6.1%
Average	1.80	1.71	1.75	1.73

Overall Public Works

<u>Quality:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Excellent	16.6%	15.1%	16.7%	22.3%
(2) Good	62.8%	59.7%	58.3%	52.8%
(3) Fair	13.2%	17.4%	17.4%	18.8%
(4) Poor	1.3%	1.7%	2.3%	0.6%
(N) Don't Know	3.2%	2.3%	1.5%	2.9%
No Answer	2.9%	3.8%	3.8%	2.6%
Average	1.99	2.06	2.06	1.98

<u>Importance:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) High	44.1%	53.3%	53.0%	51.8%
(2) Medium	41.2%	34.8%	34.1%	35.9%
(3) Low	1.1%	0.9%	1.9%	1.3%
(N) Don't Know	1.3%	0.9%	1.1%	0.6%
No Answer	12.4%	10.1%	9.8%	10.4%
Average	1.50	1.41	1.43	1.43

PARKS/RECREATION**Quality of Village parks**

<u>Quality:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Excellent	24.8%	24.1%	26.9%	31.4%
(2) Good	48.5%	55.4%	50.4%	46.9%
(3) Fair	11.3%	7.8%	9.1%	8.4%
(4) Poor	1.8%	1.2%	0.8%	1.3%
(N) Don't Know	11.6%	9.9%	11.4%	10.0%
No Answer	1.8%	1.7%	1.5%	1.9%
Average	1.89	1.84	1.81	1.77

<u>Importance:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) High	42.2%	44.1%	43.6%	46.9%
(2) Medium	43.3%	43.5%	42.0%	38.5%
(3) Low	2.9%	3.2%	3.8%	4.5%
(N) Don't Know	4.0%	2.6%	3.8%	3.6%
No Answer	7.7%	6.7%	6.8%	6.5%
Average	1.56	1.55	1.56	1.53

Park Maintenance

<u>Quality:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Excellent	22.4%	23.8%	23.9%	30.1%
(2) Good	52.5%	53.9%	51.1%	48.2%
(3) Fair	7.7%	6.1%	9.5%	7.4%
(4) Poor	1.8%	1.2%	0.8%	1.6%
(N) Don't Know	13.5%	12.5%	14.0%	11.3%
No Answer	2.1%	2.6%	0.8%	1.3%
Average	1.87	1.82	1.85	1.78

<u>Importance:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) High	42.0%	28.4%	28.0%	32.0%
(2) Medium	43.3%	48.7%	45.8%	44.0%
(3) Low	2.9%	9.6%	9.5%	10.7%
(N) Don't Know	4.2%	5.5%	8.3%	6.1%
No Answer	7.7%	7.8%	8.3%	7.1%
Average	1.56	1.78	1.78	1.75

Recreation facilities

<u>Quality:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Excellent	9.5%	12.8%	11.7%	12.0%
(2) Good	34.3%	39.7%	38.6%	42.1%
(3) Fair	22.2%	18.0%	19.3%	17.8%
(4) Poor	6.9%	6.4%	6.4%	5.5%
(N) Don't Know	24.0%	19.7%	20.8%	20.1%
No Answer	3.2%	3.5%	3.0%	2.6%
Average	2.36	2.23	2.27	2.22

<u>Importance:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) High	26.6%	31.0%	31.4%	35.6%
(2) Medium	50.4%	47.2%	35.4%	41.7%
(3) Low	6.3%	8.1%	5.5%	9.4%
(N) Don't Know	7.7%	4.6%	4.3%	5.8%
No Answer	9.0%	9.0%	7.2%	7.4%
Average	1.76	1.73	1.71	1.70

Special Events

<u>Quality:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Excellent	10.3%	13.9%	14.0%	17.5%
(2) Good	38.3%	38.3%	41.7%	41.4%
(3) Fair	17.9%	19.4%	18.9%	16.8%
(4) Poor	5.5%	1.7%	3.4%	2.3%
(N) Don't Know	25.9%	22.9%	13.6%	20.4%
No Answer	2.1%	3.8%	0.8%	1.6%
Average	2.26	2.12	2.15	2.05

<u>Importance:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) High	19.5%	24.3%	23.5%	25.9%
(2) Medium	48.8%	46.1%	53.0%	46.6%
(3) Low	15.3%	14.8%	9.5%	13.6%
(N) Don't Know	8.2%	6.7%	7.2%	6.8%
No Answer	8.2%	8.1%	6.8%	7.1%
Average	1.95	1.89	1.84	1.86

Recreation programs

<i>Quality:</i>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Excellent	12.9%	12.8%	12.5%	16.8%
(2) Good	30.9%	40.3%	36.4%	39.8%
(3) Fair	22.4%	18.6%	17.4%	17.2%
(4) Poor	6.6%	4.1%	3.4%	4.5%
(N) Don't Know	25.6%	21.7%	29.5%	20.1%
No Answer	1.6%	2.6%	0.8%	1.6%
Average	2.31	2.18	2.17	2.12

<i>Importance:</i>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) High	26.6%	45.8%	44.3%	42.7%
(2) Medium	46.2%	42.3%	42.0%	44.0%
(3) Low	9.8%	2.3%	3.8%	3.2%
(N) Don't Know	9.2%	2.3%	2.7%	3.6%
No Answer	8.2%	7.2%	7.2%	6.5%
Average	1.80	1.52	1.55	1.56

Overall Parks/Recreation

<i>Quality:</i>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Excellent	16.1%	17.1%	16.7%	23.6%
(2) Good	50.4%	54.8%	50.8%	49.5%
(3) Fair	14.8%	13.6%	15.5%	15.5%
(4) Poor	2.4%	1.4%	1.5%	0.6%
(N) Don't Know	9.5%	7.5%	8.7%	6.8%
No Answer	6.9%	5.5%	6.8%	3.9%
Average	2.04	1.99	2.02	1.92

<i>Importance:</i>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) High	33.0%	38.3%	39.0%	36.9%
(2) Medium	47.0%	43.2%	42.4%	43.7%
(3) Low	4.0%	3.8%	3.8%	4.5%
(N) Don't Know	2.4%	1.7%	3.0%	2.6%
No Answer	13.7%	13.0%	11.7%	12.3%
Average	1.65	1.60	1.59	1.62

Preservation of natural areas (open space, wetlands, etc.)

<i>Quality:</i>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Excellent	22.7%	25.5%	25.4%	29.1%
(2) Good	48.5%	47.2%	45.8%	41.1%
(3) Fair	12.7%	11.3%	11.7%	13.6%
(4) Poor	2.1%	1.4%	1.9%	1.9%
(N) Don't Know	12.1%	12.5%	13.3%	12.0%
No Answer	1.8%	2.0%	1.9%	2.3%
Average	1.93	1.87	1.88	1.86

<i>Importance:</i>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) High	39.1%	42.6%	46.2%	49.2%
(2) Medium	40.6%	40.0%	37.1%	32.7%
(3) Low	8.2%	6.4%	5.3%	7.8%
(N) Don't Know	4.5%	3.5%	4.2%	2.9%
No Answer	7.7%	7.5%	7.2%	7.4%
Average	1.65	1.59	1.54	1.54

COMMUNITY DEVELOPMENT**Land use, planning/zoning**

<u>Quality:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Excellent	9.2%	7.0%	8.7%	12.9%
(2) Good	39.1%	39.1%	37.5%	37.5%
(3) Fair	20.1%	19.7%	19.7%	20.4%
(4) Poor	7.4%	7.8%	6.1%	4.5%
(N) Don't Know	21.4%	24.1%	25.8%	22.3%
No Answer	2.9%	2.3%	2.3%	2.3%
Average	2.34	2.39	2.32	2.22

<u>Importance:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) High	41.7%	42.9%	44.3%	40.1%
(2) Medium	34.8%	35.7%	32.2%	38.8%
(3) Low	5.0%	3.8%	4.9%	4.2%
(N) Don't Know	8.7%	8.7%	11.4%	9.4%
No Answer	9.8%	9.0%	7.2%	7.4%
Average	1.55	1.52	1.52	1.57

Economic Development

<u>Quality:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Excellent	10.0%	9.0%	7.6%	14.9%
(2) Good	38.5%	36.2%	35.2%	33.0%
(3) Fair	20.6%	23.2%	25.0%	23.0%
(4) Poor	5.8%	4.3%	7.2%	3.9%
(N) Don't Know	21.4%	24.6%	20.5%	21.4%
No Answer	3.7%	2.6%	4.5%	3.9%
Average	2.30	2.31	2.42	2.21

<u>Importance:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) High	45.4%	45.8%	44.7%	44.0%
(2) Medium	31.7%	33.0%	36.0%	35.3%
(3) Low	5.0%	3.2%	4.2%	4.5%
(N) Don't Know	7.9%	9.6%	8.0%	8.1%
No Answer	10.0%	8.4%	7.2%	8.1%
Average	1.51	1.48	1.52	1.53

Code enforcement (weeds, property maintenance, etc.)

<u>Quality:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Excellent	11.3%	8.7%	10.2%	13.9%
(2) Good	38.5%	38.8%	43.9%	40.8%
(3) Fair	18.5%	22.0%	19.7%	15.5%
(4) Poor	4.7%	7.2%	7.6%	10.0%
(N) Don't Know	23.0%	20.9%	15.9%	16.5%
No Answer	4.0%	2.3%	2.7%	3.2%
Average	2.23	2.36	2.30	2.27

<u>Importance:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) High	33.5%	42.6%	41.3%	41.1%
(2) Medium	42.7%	36.2%	38.3%	38.2%
(3) Low	6.9%	7.5%	7.2%	7.1%
(N) Don't Know	7.4%	5.8%	6.1%	7.1%
No Answer	9.5%	7.8%	7.2%	6.5%
Average	1.68	1.59	1.61	1.61

Overall Community Development

<u>Quality:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Excellent	9.8%	11.0%	10.2%	14.2%
(2) Good	45.9%	43.5%	45.5%	47.6%
(3) Fair	21.9%	23.8%	23.1%	17.5%
(4) Poor	4.2%	2.9%	5.3%	3.6%
(N) Don't Know	15.6%	16.2%	13.3%	13.9%
No Answer	2.6%	2.6%	2.7%	3.2%
Average	2.25	2.23	2.28	2.13

<u>Importance:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) High	36.1%	43.2%	41.3%	42.7%
(2) Medium	41.7%	40.6%	40.2%	40.8%
(3) Low	4.5%	2.3%	5.3%	3.6%
(N) Don't Know	7.4%	5.8%	6.1%	5.5%
No Answer	10.3%	8.1%	7.2%	7.4%
Average	1.62	1.53	1.59	1.55

Ease and efficiency of obtaining permits

<i>Quality:</i>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Excellent	10.0%	13.0%	9.1%	17.0%
(2) Good	26.4%	28.4%	33.7%	33.3%
(3) Fair	9.5%	11.6%	11.0%	12.9%
(4) Poor	5.0%	2.3%	4.2%	3.4%
(N) Don't Know	46.7%	43.2%	39.8%	47.3%
No Answer	2.4%	1.4%	2.3%	3.0%
Average	2.19	2.06	2.18	2.04

<i>Importance:</i>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) High	27.4%	29.0%	29.9%	33.0%
(2) Medium	38.3%	42.6%	39.0%	37.2%
(3) Low	7.1%	5.2%	8.0%	6.5%
(N) Don't Know	17.7%	15.9%	16.7%	16.2%
No Answer	9.5%	7.2%	6.4%	7.1%
Average	1.72	1.69	1.71	1.65

GENERAL SERVICES**Online payment options**

<u>Quality:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Excellent	25.9%	22.0%	25.4%	24.6%
(2) Good	32.7%	34.8%	31.1%	33.0%
(3) Fair	5.0%	6.7%	4.5%	4.9%
(4) Poor	1.6%	2.3%	1.1%	1.6%
(N) Don't Know	31.4%	31.0%	36.4%	34.0%
No Answer	3.4%	3.2%	1.5%	1.9%
Average	1.73	1.84	1.70	1.74

<u>Importance:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) High	27.4%	26.4%	24.2%	29.4%
(2) Medium	33.8%	42.9%	43.2%	34.0%
(3) Low	17.7%	11.9%	14.8%	18.4%
(N) Don't Know	11.3%	9.9%	12.5%	11.3%
No Answer	9.8%	9.0%	5.3%	6.8%
Average	1.88	1.82	1.88	1.87

Website (algonquin.org)

<u>Quality:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Excellent	16.9%	16.5%	20.1%	19.7%
(2) Good	45.9%	44.9%	40.9%	44.7%
(3) Fair	14.8%	13.3%	12.9%	13.3%
(4) Poor	0.8%	0.9%	3.4%	1.0%
(N) Don't Know	17.9%	20.3%	19.3%	19.1%
No Answer	3.7%	4.1%	3.4%	2.3%
Average	1.99	1.98	2.00	1.94

<u>Importance:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) High	21.6%	27.2%	28.0%	27.2%
(2) Medium	43.5%	45.8%	43.9%	41.4%
(3) Low	16.1%	7.8%	13.3%	16.5%
(N) Don't Know	8.7%	10.4%	8.7%	7.4%
No Answer	10.0%	8.7%	6.1%	7.4%
Average	1.93	1.76	1.83	1.87

Village Newsletter

<u>Quality:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Excellent	26.9%	22.9%	28.8%	28.8%
(2) Good	50.1%	53.3%	52.3%	50.5%
(3) Fair	12.1%	11.6%	11.7%	11.3%
(4) Poor	1.6%	1.2%	0.4%	1.3%
(N) Don't Know	4.5%	7.5%	4.2%	6.5%
No Answer	4.7%	3.5%	2.7%	1.6%
Average	1.87	1.90	1.83	1.84

<u>Importance:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) High	25.9%	28.4%	30.3%	26.9%
(2) Medium	42.0%	46.1%	48.5%	47.2%
(3) Low	17.4%	11.6%	13.3%	15.9%
(N) Don't Know	3.4%	3.5%	1.9%	3.2%
No Answer	11.3%	10.4%	6.1%	6.8%
Average	1.90	1.80	1.81	1.88

Algonquin e-News

<u>Quality:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Excellent	14.2%	11.6%	17.4%	16.2%
(2) Good	28.5%	32.5%	29.5%	30.7%
(3) Fair	7.9%	5.2%	7.2%	9.7%
(4) Poor	1.6%	0.6%	1.5%	1.0%
(N) Don't Know	44.3%	47.2%	41.7%	39.8%
No Answer	3.4%	2.9%	2.7%	2.6%
Average	1.94	1.90	1.87	1.92

<u>Importance:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) High	16.6%	20.0%	19.7%	17.5%
(2) Medium	32.7%	34.8%	35.6%	35.3%
(3) Low	21.4%	17.7%	20.1%	22.7%
(N) Don't Know	18.7%	18.3%	17.8%	17.5%
No Answer	10.6%	9.3%	6.8%	7.1%
Average	2.07	1.97	2.01	2.07

Social Media: Facebook, Twitter, etc.

<u>Quality:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Excellent	5.0%	5.8%	5.7%	8.4%
(2) Good	14.0%	11.9%	14.8%	17.8%
(3) Fair	6.1%	5.2%	7.2%	4.9%
(4) Poor	1.3%	1.4%	1.1%	1.6%
(N) Don't Know	69.9%	72.8%	69.7%	65.4%
No Answer	3.7%	2.9%	1.5%	1.9%
Average	2.14	2.10	2.13	1.99

<u>Importance:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) High	9.5%	11.9%	11.7%	13.3%
(2) Medium	20.3%	23.2%	24.6%	25.9%
(3) Low	30.1%	29.0%	29.9%	29.8%
(N) Don't Know	30.6%	25.8%	27.7%	24.6%
No Answer	9.5%	10.1%	6.1%	6.5%
Average	2.34	2.27	2.27	2.24

Garbage collection

<u>Quality:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Excellent	45.9%	29.3%	33.0%	35.0%
(2) Good	42.7%	48.4%	47.7%	46.3%
(3) Fair	5.8%	15.1%	15.2%	11.3%
(4) Poor	3.2%	3.8%	2.7%	5.2%
(N) Don't Know	0.5%	0.9%	0.4%	0.6%
No Answer	1.8%	2.6%	1.1%	1.6%
Average	1.65	1.93	1.87	1.86

<u>Importance:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) High	68.6%	70.1%	70.1%	68.3%
(2) Medium	21.4%	20.0%	21.2%	22.7%
(3) Low	0.8%	0.9%	1.5%	1.6%
(N) Don't Know	0.5%	1.2%	0.8%	1.0%
No Answer	8.7%	7.8%	6.4%	6.5%
Average	1.25	1.24	1.26	1.28

Recycling

<u>Quality:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Excellent	52.0%	40.6%	38.3%	41.1%
(2) Good	41.7%	44.1%	46.2%	44.7%
(3) Fair	3.4%	9.3%	12.1%	9.1%
(4) Poor	0.8%	2.6%	1.5%	3.6%
(N) Don't Know	0.8%	0.9%	0.4%	0.0%
No Answer	1.6%	2.6%	1.5%	1.6%
Average	1.52	1.73	1.76	1.75

<u>Importance:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) High	67.8%	68.7%	72.7%	68.0%
(2) Medium	20.6%	22.0%	18.9%	23.6%
(3) Low	1.3%	0.9%	1.5%	1.9%
(N) Don't Know	1.1%	1.2%	0.8%	0.3%
No Answer	9.2%	7.2%	6.1%	6.1%
Average	1.26	1.26	1.24	1.29

Yard waste collection

<u>Quality:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Excellent	36.7%	24.3%	26.9%	28.2%
(2) Good	38.3%	42.9%	43.9%	41.1%
(3) Fair	8.7%	13.6%	13.6%	16.5%
(4) Poor	2.9%	5.2%	4.2%	2.9%
(N) Don't Know	11.9%	10.7%	9.8%	8.7%
No Answer	1.6%	3.2%	1.5%	2.6%
Average	1.74	2.00	1.94	1.93

<u>Importance:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) High	54.9%	58.3%	60.2%	59.5%
(2) Medium	28.5%	25.8%	26.9%	26.5%
(3) Low	2.9%	3.2%	2.7%	4.9%
(N) Don't Know	4.2%	4.1%	3.8%	2.6%
No Answer	9.5%	8.7%	6.4%	6.5%
Average	1.40	1.37	1.36	1.40

GIS Mapping

<u>Quality:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Excellent	5.8%	3.2%	3.8%	8.1%
(2) Good	12.9%	18.3%	13.6%	13.6%
(3) Fair	4.7%	4.1%	5.3%	4.2%
(4) Poor	0.3%	0.3%	0.8%	1.3%
(N) Don't Know	72.0%	70.7%	75.0%	71.2%
No Answer	4.2%	3.5%	1.5%	1.6%
Average	1.98	2.06	2.13	1.95

<u>Importance:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) High	10.3%	12.8%	9.8%	12.9%
(2) Medium	22.7%	23.8%	25.0%	23.3%
(3) Low	19.5%	15.7%	19.3%	18.8%
(N) Don't Know	37.5%	38.0%	39.8%	37.5%
No Answer	10.0%	9.9%	6.1%	7.4%
Average	2.18	2.06	2.17	2.11

Ease of water billing services

<u>Quality:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Excellent	40.1%	34.8%	37.5%	38.2%
(2) Good	44.9%	49.9%	47.0%	46.9%
(3) Fair	8.2%	7.2%	7.2%	8.1%
(4) Poor	2.1%	2.0%	1.5%	1.3%
(N) Don't Know	2.4%	4.1%	4.5%	3.6%
No Answer	2.4%	2.0%	2.3%	1.9%
Average	1.71	1.75	1.71	1.71

<u>Importance:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) High	37.7%	38.6%	36.0%	40.8%
(2) Medium	43.5%	47.8%	47.7%	42.4%
(3) Low	7.4%	3.8%	7.2%	7.8%
(N) Don't Know	2.1%	2.0%	2.7%	2.6%
No Answer	9.2%	7.8%	6.4%	6.5%
Average	1.66	1.61	1.68	1.64

Promoting the Village to attract visitors

<u>Quality:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Excellent	9.0%	6.7%	6.4%	11.7%
(2) Good	25.1%	24.3%	26.5%	21.7%
(3) Fair	17.7%	19.7%	17.0%	18.4%
(4) Poor	6.3%	9.9%	10.2%	7.1%
(N) Don't Know	39.1%	36.8%	38.3%	39.8%
No Answer	2.9%	2.6%	1.5%	1.3%
Average	2.37	2.54	2.52	2.36

<u>Importance:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) High	23.2%	28.4%	30.3%	26.9%
(2) Medium	37.7%	38.8%	40.5%	37.9%
(3) Low	17.2%	14.2%	10.6%	19.1%
(N) Don't Know	12.4%	10.1%	13.3%	9.4%
No Answer	9.5%	8.4%	5.3%	6.8%
Average	1.92	1.83	1.76	1.91

Overall General Services

<u>Quality:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Excellent	22.4%	17.7%	20.1%	22.0%
(2) Good	58.6%	60.3%	58.7%	57.9%
(3) Fair	12.7%	16.8%	15.9%	14.9%
(4) Poor	0.5%	0.3%	0.8%	1.3%
(N) Don't Know	3.2%	2.3%	2.3%	1.9%
No Answer	2.6%	2.6%	2.3%	1.9%
Average	1.91	2.00	1.97	1.95

<u>Importance:</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) High	34.8%	38.8%	41.7%	39.8%
(2) Medium	47.8%	49.0%	45.8%	46.9%
(3) Low	3.7%	1.4%	3.0%	5.5%
(N) Don't Know	2.4%	2.0%	2.3%	1.0%
No Answer	11.3%	8.7%	7.2%	6.8%
Average	1.64	1.58	1.57	1.63

7. Have you had any in-person, phone or email contact with an employee of the Village of Algonquin within the last 12 months (including police, counter staff, inspectors, or any others)?

	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Yes	60.9%	65.2%	61.0%	57.3%
No	36.1%	32.2%	37.9%	39.5%
Don't know	0.3%	0.3%	0.0%	1.0%
No Answer	2.6%	2.3%	1.1%	2.3%

8. Please rate the performance of the Village employee(s) you interacted with during your most recent contact.

Knowledgeable

	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Excellent	33.2%	35.4%	34.5%	36.6%
(2) Good	23.2%	24.3%	20.8%	18.1%
(3) Fair	5.0%	5.2%	4.2%	4.5%
(4) Poor	1.6%	2.0%	1.1%	1.0%
(N) Don't Know	1.3%	1.7%	1.9%	1.0%
No Answer	35.6%	31.3%	37.5%	38.8%
Average	1.60	1.61	1.54	1.50

Responsive

	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Excellent	34.8%	36.5%	35.6%	38.8%
(2) Good	23.7%	21.2%	17.8%	16.5%
(3) Fair	4.0%	4.9%	4.5%	3.6%
(4) Poor	1.3%	3.8%	3.4%	1.0%
(N) Don't Know	0.5%	1.2%	1.5%	1.3%
No Answer	35.6%	32.5%	37.1%	38.8%
Average	1.56	1.64	1.60	1.44

Courteous

	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Excellent	38.3%	40.6%	37.5%	40.1%
(2) Good	20.8%	17.7%	17.0%	15.9%
(3) Fair	3.7%	4.3%	4.5%	3.6%
(4) Poor	0.8%	3.8%	2.3%	0.6%
(N) Don't Know	0.8%	1.2%	1.5%	1.0%
No Answer	35.6%	32.5%	37.1%	38.8%
Average	1.48	1.57	1.54	1.41

Overall

	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Excellent	35.6%	35.7%	36.0%	37.9%
(2) Good	22.4%	22.3%	19.3%	16.5%
(3) Fair	4.2%	5.8%	3.8%	5.5%
(4) Poor	1.6%	2.9%	2.7%	0.3%
(N) Don't Know	0.5%	1.2%	1.1%	1.0%
No Answer	35.6%	32.2%	37.1%	38.8%
Average	1.56	1.64	1.56	1.47

9. Please indicate how likely or unlikely you are to do each of the following:

Recommend living in Algonquin to someone who asks

	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Very Likely	41.4%	40.3%	42.0%	47.9%
(2) Likely	35.4%	39.4%	35.2%	32.0%
(3) Neither Likely or Unlikely	11.3%	13.3%	13.6%	8.4%
(4) Unlikely	3.4%	1.7%	3.4%	2.6%
(5) Very Unlikely	1.1%	0.9%	1.5%	2.3%
(N) Don't Know	1.3%	0.3%	0.0%	0.3%
No Answer	6.1%	4.1%	4.2%	6.5%

Remain in Algonquin for the next five years

	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
(1) Very Likely	47.0%	46.7%	53.4%	49.2%
(2) Likely	26.6%	30.4%	23.9%	28.2%
(3) Neither Likely or Unlikely	9.2%	8.1%	9.8%	5.5%
(4) Unlikely	5.3%	4.1%	4.2%	2.6%
(5) Very Unlikely	1.8%	2.9%	3.8%	5.2%
(N) Don't Know	3.7%	4.1%	1.1%	4.2%
No Answer	6.3%	3.8%	3.8%	5.2%

10. How long have you been a resident of Algonquin?

	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Less than 1 year	4.0%	4.1%	3.0%	4.2%
1 - 5 years	10.6%	11.9%	13.6%	11.0%
6 - 10 years	18.2%	9.3%	10.6%	7.8%
11 - 15 years	18.2%	20.3%	21.2%	18.1%
Over 15 years	48.3%	54.2%	50.8%	58.6%
No Answer	0.8%	0.3%	0.8%	0.3%

11. In what type of home do you currently live?

	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Single family house	78.1%	80.3%	83.3%	84.8%
Townhome/Duplex	19.3%	18.0%	14.8%	12.9%
Condominium/Apartment	1.8%	1.7%	0.8%	1.6%
Other	0.0%	0.0%	0.4%	0.0%
No Answer	0.8%	0.0%	0.8%	0.6%

12. Please indicate your current housing status.

	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Own	95.0%	97.4%	96.6%	95.5%
Rent	4.0%	2.6%	2.7%	4.2%
No Answer	1.1%	0.0%	0.8%	0.3%

13. Do any children age 17 or under live in your household?

	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Yes	29.6%	28.1%	28.4%	27.8%
No	69.1%	71.6%	71.2%	71.5%
No Answer	1.3%	0.3%	0.4%	0.3%

14. Are you or any other member/s of your household aged 65 or older?

	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Yes	31.7%	37.1%	35.2%	32.7%
No	68.1%	62.9%	64.4%	67.0%
No Answer	0.3%	0.0%	0.4%	0.3%

15. Please indicate your age.

	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
18 - 25	0.3%	0.3%	0.4%	0.3%
26 - 35	7.4%	7.5%	6.8%	7.8%
36 - 45	16.6%	11.3%	12.5%	10.0%
46 - 55	28.2%	27.2%	25.0%	22.0%
56 - 65	22.7%	22.6%	23.5%	32.7%
Over 65	23.7%	29.0%	28.4%	24.9%
No Answer	1.3%	2.0%	3.4%	2.3%

16. Please indicate your gender.

	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2015</u>
Male	40.6%	42.6%	42.4%	42.7%
Female	56.7%	52.2%	53.0%	54.0%
No Answer	2.6%	5.2%	4.5%	3.2%

17. In what area of Algonquin do you reside?

	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2015</u>
East of the Fox River	30.6%	29.0%	32.6%	31.1%
West of Fox River, East of Randall	47.2%	52.2%	51.1%	50.2%
West of Randall Road	20.3%	16.5%	15.2%	17.2%
No Answer	1.8%	2.3%	1.1%	1.6%

Crosstabulation of Survey Results

1. Please indicate how you would describe the following quality of life measures in Algonquin:

Algonquin as a place to live

	Overall <i>n</i> =305	Gender		Age					
		Male <i>n</i> =131	Female <i>n</i> =164	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =24	36 - 45 <i>n</i> =30	46 - 55 <i>n</i> =66	56 - 65 <i>n</i> =100	Over 65 <i>n</i> =72
(1) Excellent	41.0%	42.7%	39.0%	100.0%	29.2%	60.0%	39.4%	35.0%	44.4%
(2) Good	53.4%	51.9%	54.9%	0.0%	70.8%	30.0%	56.1%	58.0%	51.4%
(3) Fair	5.2%	4.6%	6.1%	0.0%	0.0%	10.0%	3.0%	7.0%	4.2%
(4) Poor	0.3%	0.8%	0.0%	0.0%	0.0%	0.0%	1.5%	0.0%	0.0%
Average	1.65	1.63	1.67	1.00	1.71	1.50	1.67	1.72	1.60

	Overall <i>n</i> =305	Location			Residency				
		East <i>n</i> =90	Central <i>n</i> =147	West <i>n</i> =52	Under 1 <i>n</i> =13	1 to 5 <i>n</i> =31	6 to 10 <i>n</i> =23	11 to 15 <i>n</i> =51	Over 15 <i>n</i> =171
(1) Excellent		28.9%	44.2%	51.9%	53.8%	48.4%	52.2%	58.8%	31.6%
(2) Good		62.2%	52.4%	46.2%	46.2%	48.4%	34.8%	37.3%	63.7%
(3) Fair		7.8%	3.4%	1.9%	0.0%	3.2%	13.0%	2.0%	4.7%
(4) Poor		1.1%	0.0%	0.0%	0.0%	0.0%	0.0%	2.0%	0.0%
Average		1.81	1.59	1.50	1.46	1.55	1.61	1.47	1.73

Your neighborhood as a place to live

	Overall <i>n</i> =303	Gender		Age					
		Male <i>n</i> =131	Female <i>n</i> =162	18 - 25 <i>n</i> =6	26 - 35 <i>n</i> =1	36 - 45 <i>n</i> =24	46 - 55 <i>n</i> =31	56 - 65 <i>n</i> =67	Over 65 <i>n</i> =101
(1) Excellent	44.2%	47.3%	42.0%	16.7%	100.0%	50.0%	58.1%	44.8%	42.6%
(2) Good	47.2%	42.7%	51.2%	33.3%	0.0%	33.3%	38.7%	47.8%	49.5%
(3) Fair	7.3%	8.4%	5.6%	50.0%	0.0%	8.3%	3.2%	7.5%	5.9%
(4) Poor	1.3%	1.5%	1.2%	0.0%	0.0%	8.3%	0.0%	0.0%	2.0%
Average	1.66	1.64	1.66	2.33	1.00	1.75	1.45	1.63	1.67

	Overall <i>n</i> =303	Location			Residency				
		East <i>n</i> =95	Central <i>n</i> =152	West <i>n</i> =51	Under 1 <i>n</i> =13	1 to 5 <i>n</i> =33	6 to 10 <i>n</i> =24	11 to 15 <i>n</i> =54	Over 15 <i>n</i> =178
(1) Excellent		28.4%	49.3%	58.8%	53.8%	57.6%	58.3%	53.7%	36.5%
(2) Good		60.0%	44.7%	35.3%	30.8%	39.4%	37.5%	37.0%	54.5%
(3) Fair		11.6%	5.3%	3.9%	15.4%	0.0%	4.2%	9.3%	7.3%
(4) Poor		0.0%	0.7%	2.0%	0.0%	3.0%	0.0%	0.0%	1.7%
Average		1.83	1.57	1.49	1.62	1.48	1.46	1.56	1.74

Algonquin as a place to raise children

	Overall <i>n</i> =262	Gender		Age					
		Male <i>n</i> =121	Female <i>n</i> =144	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =22	36 - 45 <i>n</i> =29	46 - 55 <i>n</i> =62	56 - 65 <i>n</i> =89	Over 65 <i>n</i> =55
(1) Excellent	38.9%	5.0%	3.5%	100.0%	27.3%	55.2%	45.2%	32.6%	38.2%
(2) Good	49.6%	38.8%	35.4%	0.0%	68.2%	37.9%	43.5%	52.8%	52.7%
(3) Fair	11.1%	43.8%	52.8%	0.0%	4.5%	6.9%	11.3%	14.6%	9.1%
(4) Poor	0.4%	12.4%	8.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Average	1.73	2.64	2.66	1.00	1.77	1.52	1.66	1.82	1.71

		Location			Residency				
		East <i>n</i> =84	Central <i>n</i> =134	West <i>n</i> =41	Under 1 <i>n</i> =10	1 to 5 <i>n</i> =27	6 to 10 <i>n</i> =21	11 to 15 <i>n</i> =45	Over 15 <i>n</i> =159
(1) Excellent		26.2%	43.3%	51.2%	40.0%	40.7%	52.4%	53.3%	32.7%
(2) Good		56.0%	47.8%	43.9%	60.0%	51.9%	38.1%	31.1%	55.3%
(3) Fair		16.7%	9.0%	4.9%	0.0%	7.4%	9.5%	13.3%	11.9%
(4) Poor		1.2%	0.0%	0.0%	0.0%	0.0%	0.0%	2.2%	0.0%
Average		1.93	1.66	1.54	1.60	1.67	1.57	1.64	1.79

Algonquin as a place to work

	Overall <i>n</i> =170	Gender		Age					
		Male <i>n</i> =63	Female <i>n</i> =100	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =7	36 - 45 <i>n</i> =21	46 - 55 <i>n</i> =45	56 - 65 <i>n</i> =54	Over 65 <i>n</i> =39
(1) Excellent	22.9%	19.0%	24.0%	0.0%	28.6%	28.6%	17.8%	25.9%	23.1%
(2) Good	32.9%	30.2%	36.0%	100.0%	14.3%	33.3%	33.3%	33.3%	35.9%
(3) Fair	34.7%	34.9%	35.0%	0.0%	28.6%	23.8%	46.7%	27.8%	35.9%
(4) Poor	9.4%	15.9%	5.0%	0.0%	28.6%	14.3%	2.2%	13.0%	5.1%
Average	2.31	2.48	2.21	2.00	2.57	2.24	2.33	2.28	2.23

		Location			Residency				
		East <i>n</i> =52	Central <i>n</i> =90	West <i>n</i> =25	Under 1 <i>n</i> =5	1 to 5 <i>n</i> =17	6 to 10 <i>n</i> =12	11 to 15 <i>n</i> =30	Over 15 <i>n</i> =105
(1) Excellent		17.3%	23.3%	36.0%	20.0%	23.5%	25.0%	26.7%	21.9%
(2) Good		30.8%	33.3%	36.0%	40.0%	52.9%	41.7%	36.7%	27.6%
(3) Fair		36.5%	35.6%	24.0%	20.0%	11.8%	25.0%	23.3%	42.9%
(4) Poor		15.4%	7.8%	4.0%	20.0%	11.8%	8.3%	13.3%	7.6%
Average		2.50	2.28	1.96	2.40	2.12	2.17	2.23	2.36

Algonquin compared to other communities in the area

	Overall <i>n</i> =293	Gender		Age					
		Male <i>n</i> =129	Female <i>n</i> =155	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =23	36 - 45 <i>n</i> =31	46 - 55 <i>n</i> =64	56 - 65 <i>n</i> =96	Over 65 <i>n</i> =72
(1) Excellent	28.7%	31.0%	26.5%	0.0%	21.7%	48.4%	29.7%	22.9%	30.6%
(2) Good	52.6%	50.4%	54.8%	0.0%	56.5%	32.3%	46.9%	60.4%	55.6%
(3) Fair	16.4%	15.5%	16.8%	100.0%	21.7%	16.1%	20.3%	14.6%	11.1%
(4) Poor	2.4%	3.1%	1.9%	0.0%	0.0%	3.2%	3.1%	2.1%	2.8%
Average	1.92	1.91	1.94	3.00	2.00	1.74	1.97	1.96	1.86

		Location			Residency				
		East <i>n</i> =89	Central <i>n</i> =149	West <i>n</i> =51	Under 1 <i>n</i> =12	1 to 5 <i>n</i> =33	6 to 10 <i>n</i> =24	11 to 15 <i>n</i> =55	Over 15 <i>n</i> =168
(1) Excellent		14.6%	36.9%	31.4%	50.0%	33.3%	41.7%	29.1%	24.4%
(2) Good		61.8%	46.3%	54.9%	33.3%	54.5%	33.3%	54.5%	55.4%
(3) Fair		20.2%	15.4%	11.8%	16.7%	9.1%	25.0%	14.5%	17.3%
(4) Poor		3.4%	1.3%	2.0%	0.0%	3.0%	0.0%	1.8%	3.0%
Average		2.12	1.81	1.84	1.67	1.82	1.83	1.89	1.99

Overall appearance of Algonquin

	Overall <i>n</i> =304	Gender		Age					
		Male <i>n</i> =130	Female <i>n</i> =164	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =24	36 - 45 <i>n</i> =31	46 - 55 <i>n</i> =68	56 - 65 <i>n</i> =99	Over 65 <i>n</i> =75
(1) Excellent	32.6%	34.6%	30.5%	0.0%	16.7%	38.7%	30.9%	31.3%	40.0%
(2) Good	51.3%	50.0%	53.7%	100.0%	58.3%	48.4%	50.0%	51.5%	52.0%
(3) Fair	14.8%	13.1%	15.2%	0.0%	25.0%	9.7%	16.2%	16.2%	8.0%
(4) Poor	1.3%	2.3%	0.6%	0.0%	0.0%	3.2%	2.9%	1.0%	0.0%
Average	1.85	1.83	1.86	2.00	2.08	1.77	1.91	1.87	1.68

		Location			Residency				
		East <i>n</i> =95	Central <i>n</i> =152	West <i>n</i> =52	Under 1 <i>n</i> =13	1 to 5 <i>n</i> =34	6 to 10 <i>n</i> =24	11 to 15 <i>n</i> =55	Over 15 <i>n</i> =177
(1) Excellent		21.1%	41.4%	30.8%	46.2%	29.4%	37.5%	34.5%	31.1%
(2) Good		53.7%	47.4%	55.8%	53.8%	44.1%	54.2%	49.1%	52.5%
(3) Fair		23.2%	10.5%	11.5%	0.0%	23.5%	8.3%	14.5%	15.3%
(4) Poor		2.1%	0.7%	1.9%	0.0%	2.9%	0.0%	1.8%	1.1%
Average		2.06	1.70	1.85	1.54	2.00	1.71	1.84	1.86

Cleanliness of Algonquin

	Overall <i>n=306</i>	Gender		Age					
		Male <i>n=131</i>	Female <i>n=165</i>	18 - 25 <i>n=1</i>	26 - 35 <i>n=24</i>	36 - 45 <i>n=31</i>	46 - 55 <i>n=68</i>	56 - 65 <i>n=100</i>	Over 65 <i>n=76</i>
(1) Excellent	36.6%	38.9%	34.5%	0.0%	29.2%	32.3%	41.2%	33.0%	43.4%
(2) Good	52.9%	51.1%	54.5%	100.0%	54.2%	64.5%	50.0%	54.0%	48.7%
(3) Fair	9.2%	8.4%	9.7%	0.0%	16.7%	3.2%	8.8%	10.0%	6.6%
(4) Poor	1.3%	1.5%	1.2%	0.0%	0.0%	0.0%	0.0%	3.0%	1.3%
Average	1.75	1.73	1.78	2.00	1.88	1.71	1.68	1.83	1.66

	Overall <i>n=271</i>	Location			Residency				
		East <i>n=96</i>	Central <i>n=154</i>	West <i>n=51</i>	Under 1 <i>n=13</i>	1 to 5 <i>n=33</i>	6 to 10 <i>n=24</i>	11 to 15 <i>n=56</i>	Over 15 <i>n=179</i>
(1) Excellent		25.0%	42.9%	43.1%	53.8%	36.4%	50.0%	39.3%	33.0%
(2) Good		62.5%	46.8%	51.0%	30.8%	54.5%	45.8%	50.0%	55.9%
(3) Fair		10.4%	9.7%	5.9%	15.4%	6.1%	4.2%	10.7%	9.5%
(4) Poor		2.1%	0.6%	0.0%	0.0%	3.0%	0.0%	0.0%	1.7%
Average		1.90	1.68	1.63	1.62	1.76	1.54	1.71	1.80

Overall quality of new development in Algonquin

	Overall <i>n=271</i>	Gender		Age					
		Male <i>n=119</i>	Female <i>n=143</i>	18 - 25 <i>n=1</i>	26 - 35 <i>n=21</i>	36 - 45 <i>n=29</i>	46 - 55 <i>n=60</i>	56 - 65 <i>n=88</i>	Over 65 <i>n=67</i>
(1) Excellent	22.1%	23.5%	21.0%	100.0%	28.6%	31.0%	20.0%	19.3%	20.9%
(2) Good	48.0%	44.5%	50.3%	0.0%	33.3%	37.9%	50.0%	52.3%	52.2%
(3) Fair	25.8%	25.2%	26.6%	0.0%	28.6%	27.6%	26.7%	26.1%	20.9%
(4) Poor	4.1%	6.7%	2.1%	0.0%	9.5%	3.4%	3.3%	2.3%	6.0%
Average	2.12	2.15	2.10	1.00	2.19	2.03	2.13	2.11	2.12

	Overall <i>n=84</i>	Location			Residency				
		East <i>n=84</i>	Central <i>n=138</i>	West <i>n=45</i>	Under 1 <i>n=9</i>	1 to 5 <i>n=28</i>	6 to 10 <i>n=23</i>	11 to 15 <i>n=52</i>	Over 15 <i>n=158</i>
(1) Excellent		13.1%	26.1%	24.4%	33.3%	35.7%	39.1%	21.2%	17.1%
(2) Good		47.6%	45.7%	57.8%	44.4%	32.1%	26.1%	46.2%	54.4%
(3) Fair		32.1%	25.4%	15.6%	11.1%	28.6%	26.1%	30.8%	24.7%
(4) Poor		7.1%	2.9%	2.2%	11.1%	3.6%	8.7%	1.9%	3.8%
Average		2.33	2.05	1.96	2.00	2.00	2.04	2.13	2.15

Variety of housing options

	Overall <i>n</i> =274	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =120	<i>n</i> =145	<i>n</i> =1	<i>n</i> =23	<i>n</i> =28	<i>n</i> =61	<i>n</i> =92	<i>n</i> =64
(1) Excellent	23.4%	25.8%	20.7%	100.0%	13.0%	35.7%	31.1%	19.6%	18.8%
(2) Good	54.4%	51.7%	57.2%	0.0%	56.5%	53.6%	49.2%	57.6%	56.3%
(3) Fair	19.3%	18.3%	20.0%	0.0%	30.4%	10.7%	13.1%	22.8%	18.8%
(4) Poor	2.9%	4.2%	2.1%	0.0%	0.0%	0.0%	6.6%	0.0%	6.3%
Average	2.02	2.01	2.03	1.00	2.17	1.75	1.95	2.03	2.13

	Overall <i>n</i> =303	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =86	<i>n</i> =137	<i>n</i> =47	<i>n</i> =11	<i>n</i> =30	<i>n</i> =23	<i>n</i> =53	<i>n</i> =156
(1) Excellent	28.4%	12.8%	28.5%	27.7%	27.3%	30.0%	26.1%	26.4%	20.5%
(2) Good	50.8%	54.7%	51.8%	59.6%	54.5%	46.7%	56.5%	56.6%	54.5%
(3) Fair	19.5%	26.7%	17.5%	12.8%	18.2%	23.3%	17.4%	15.1%	20.5%
(4) Poor	1.3%	5.8%	2.2%	0.0%	0.0%	0.0%	0.0%	1.9%	4.5%
Average	1.94	2.26	1.93	1.85	1.91	1.93	1.91	1.92	2.09

Overall quality of businesses and services in Algonquin

	Overall <i>n</i> =303	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =129	<i>n</i> =164	<i>n</i> =1	<i>n</i> =24	<i>n</i> =31	<i>n</i> =68	<i>n</i> =98	<i>n</i> =75
(1) Excellent	28.4%	34.1%	24.4%	100.0%	16.7%	29.0%	33.8%	24.5%	32.0%
(2) Good	50.8%	45.7%	54.9%	0.0%	58.3%	51.6%	51.5%	54.1%	45.3%
(3) Fair	19.5%	17.8%	20.1%	0.0%	25.0%	16.1%	14.7%	19.4%	21.3%
(4) Poor	1.3%	2.3%	0.6%	0.0%	0.0%	3.2%	0.0%	2.0%	1.3%
Average	1.94	1.88	1.97	1.00	2.08	1.94	1.81	1.99	1.92

	Overall <i>n</i> =303	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =94	<i>n</i> =153	<i>n</i> =51	<i>n</i> =13	<i>n</i> =34	<i>n</i> =24	<i>n</i> =55	<i>n</i> =176
(1) Excellent	28.4%	9.6%	35.3%	41.2%	46.2%	20.6%	33.3%	38.2%	25.0%
(2) Good	50.8%	60.6%	45.1%	51.0%	30.8%	61.8%	45.8%	40.0%	54.0%
(3) Fair	19.5%	27.7%	19.0%	5.9%	23.1%	14.7%	16.7%	21.8%	19.9%
(4) Poor	1.3%	2.1%	0.7%	2.0%	0.0%	2.9%	4.2%	0.0%	1.1%
Average	1.94	2.22	1.85	1.69	1.77	2.00	1.92	1.84	1.97

Shopping opportunities

	Overall <i>n=303</i>	Gender		Age					
		Male <i>n=130</i>	Female <i>n=163</i>	18 - 25 <i>n=1</i>	26 - 35 <i>n=24</i>	36 - 45 <i>n=31</i>	46 - 55 <i>n=67</i>	56 - 65 <i>n=99</i>	Over 65 <i>n=75</i>
(1) Excellent	48.2%	50.8%	46.0%	100.0%	33.3%	51.6%	50.7%	47.5%	50.7%
(2) Good	41.9%	42.3%	41.7%	0.0%	45.8%	41.9%	40.3%	41.4%	42.7%
(3) Fair	8.9%	6.9%	10.4%	0.0%	16.7%	3.2%	9.0%	11.1%	5.3%
(4) Poor	1.0%	0.0%	1.8%	0.0%	4.2%	3.2%	0.0%	0.0%	1.3%
Average	1.63	1.56	1.68	1.00	1.92	1.58	1.58	1.64	1.57

	Overall <i>n=279</i>	Location			Residency				
		East <i>n=95</i>	Central <i>n=152</i>	West <i>n=51</i>	Under 1 <i>n=13</i>	1 to 5 <i>n=34</i>	6 to 10 <i>n=24</i>	11 to 15 <i>n=56</i>	Over 15 <i>n=175</i>
(1) Excellent		31.6%	54.6%	58.8%	69.2%	50.0%	58.3%	53.6%	42.9%
(2) Good		51.6%	38.8%	35.3%	7.7%	38.2%	37.5%	35.7%	48.0%
(3) Fair		14.7%	6.6%	3.9%	23.1%	8.8%	4.2%	8.9%	8.6%
(4) Poor		2.1%	0.0%	2.0%	0.0%	2.9%	0.0%	1.8%	0.6%
Average		1.87	1.52	1.49	1.54	1.65	1.46	1.59	1.67

Recreational opportunities

	Overall <i>n=279</i>	Gender		Age					
		Male <i>n=124</i>	Female <i>n=146</i>	18 - 25 <i>n=1</i>	26 - 35 <i>n=22</i>	36 - 45 <i>n=31</i>	46 - 55 <i>n=66</i>	56 - 65 <i>n=93</i>	Over 65 <i>n=61</i>
(1) Excellent	18.3%	17.7%	17.8%	0.0%	9.1%	25.8%	18.2%	17.2%	21.3%
(2) Good	44.8%	45.2%	45.2%	100.0%	54.5%	32.3%	48.5%	43.0%	44.3%
(3) Fair	29.0%	29.0%	29.5%	0.0%	27.3%	35.5%	24.2%	29.0%	32.8%
(4) Poor	7.9%	8.1%	7.5%	0.0%	9.1%	6.5%	9.1%	10.8%	1.6%
Average	2.27	2.27	2.27	2.00	2.36	2.23	2.24	2.33	2.15

	Overall <i>n=279</i>	Location			Residency				
		East <i>n=87</i>	Central <i>n=143</i>	West <i>n=44</i>	Under 1 <i>n=11</i>	1 to 5 <i>n=28</i>	6 to 10 <i>n=23</i>	11 to 15 <i>n=52</i>	Over 15 <i>n=164</i>
(1) Excellent		17.2%	16.8%	27.3%	27.3%	14.3%	17.4%	23.1%	17.1%
(2) Good		46.0%	45.5%	38.6%	54.5%	50.0%	39.1%	46.2%	43.3%
(3) Fair		28.7%	28.7%	31.8%	9.1%	28.6%	34.8%	26.9%	30.5%
(4) Poor		8.0%	9.1%	2.3%	9.1%	7.1%	8.7%	3.8%	9.1%
Average		2.28	2.30	2.09	2.00	2.29	2.35	2.12	2.32

Employment opportunities

	Overall <i>n</i> =163	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =63	<i>n</i> =94	<i>n</i> =1	<i>n</i> =7	<i>n</i> =16	<i>n</i> =45	<i>n</i> =51	<i>n</i> =41
(1) Excellent	10.4%	7.9%	10.6%	0.0%	14.3%	18.8%	4.4%	13.7%	9.8%
(2) Good	31.9%	28.6%	33.0%	100.0%	28.6%	31.3%	35.6%	25.5%	36.6%
(3) Fair	40.5%	46.0%	39.4%	0.0%	14.3%	31.3%	44.4%	43.1%	41.5%
(4) Poor	17.2%	17.5%	17.0%	0.0%	42.9%	18.8%	15.6%	17.6%	12.2%
Average	2.64	2.73	2.63	2.00	2.86	2.50	2.71	2.65	2.56

	Overall <i>n</i> =264	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =52	<i>n</i> =85	<i>n</i> =24	<i>n</i> =4	<i>n</i> =14	<i>n</i> =12	<i>n</i> =32	<i>n</i> =101
(1) Excellent	17.4%	9.6%	8.2%	20.8%	25.0%	21.4%	16.7%	6.3%	8.9%
(2) Good	46.2%	26.9%	32.9%	37.5%	25.0%	42.9%	41.7%	40.6%	26.7%
(3) Fair	31.8%	44.2%	41.2%	33.3%	25.0%	28.6%	25.0%	37.5%	45.5%
(4) Poor	4.5%	19.2%	17.6%	8.3%	25.0%	7.1%	16.7%	15.6%	18.8%
Average	2.23	2.73	2.68	2.29	2.50	2.21	2.42	2.63	2.74

Opportunities to participate in social events and activities

	Overall <i>n</i> =264	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =113	<i>n</i> =142	<i>n</i> =1	<i>n</i> =17	<i>n</i> =27	<i>n</i> =64	<i>n</i> =92	<i>n</i> =58
(1) Excellent	17.4%	17.7%	16.9%	100.0%	11.8%	18.5%	17.2%	18.5%	19.0%
(2) Good	46.2%	47.8%	45.1%	0.0%	41.2%	33.3%	57.8%	42.4%	46.6%
(3) Fair	31.8%	29.2%	33.8%	0.0%	41.2%	44.4%	23.4%	33.7%	29.3%
(4) Poor	4.5%	5.3%	4.2%	0.0%	5.9%	3.7%	1.6%	5.4%	5.2%
Average	2.23	2.22	2.25	1.00	2.41	2.33	2.09	2.26	2.21

	Overall <i>n</i> =264	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =82	<i>n</i> =134	<i>n</i> =43	<i>n</i> =8	<i>n</i> =28	<i>n</i> =22	<i>n</i> =51	<i>n</i> =154
(1) Excellent	17.4%	17.1%	16.4%	23.3%	25.0%	17.9%	18.2%	19.6%	16.2%
(2) Good	46.2%	46.3%	47.0%	46.5%	62.5%	50.0%	45.5%	45.1%	45.5%
(3) Fair	31.8%	30.5%	32.1%	27.9%	12.5%	21.4%	31.8%	33.3%	33.8%
(4) Poor	4.5%	6.1%	4.5%	2.3%	0.0%	10.7%	4.5%	2.0%	4.5%
Average	2.23	2.26	2.25	2.09	1.88	2.25	2.23	2.18	2.27

Ease of car travel in Algonquin

	Overall <i>n</i> =297	Gender		Age					
		Male <i>n</i> =126	Female <i>n</i> =161	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =24	36 - 45 <i>n</i> =31	46 - 55 <i>n</i> =66	56 - 65 <i>n</i> =94	Over 65 <i>n</i> =75
(1) Excellent	12.8%	13.5%	11.8%	0.0%	4.2%	25.8%	15.2%	9.6%	13.3%
(2) Good	35.7%	32.5%	38.5%	100.0%	50.0%	25.8%	36.4%	33.0%	37.3%
(3) Fair	33.3%	32.5%	33.5%	0.0%	33.3%	29.0%	28.8%	38.3%	32.0%
(4) Poor	18.2%	21.4%	16.1%	0.0%	12.5%	19.4%	19.7%	19.1%	17.3%
Average	2.57	2.62	2.54	2.00	2.54	2.42	2.53	2.67	2.53

		Location			Residency				
		East <i>n</i> =93	Central <i>n</i> =149	West <i>n</i> =50	Under 1 <i>n</i> =13	1 to 5 <i>n</i> =32	6 to 10 <i>n</i> =24	11 to 15 <i>n</i> =53	Over 15 <i>n</i> =174
(1) Excellent		6.5%	16.8%	14.0%	23.1%	15.6%	29.2%	11.3%	9.8%
(2) Good		29.0%	39.6%	34.0%	15.4%	40.6%	20.8%	49.1%	33.9%
(3) Fair		44.1%	24.8%	40.0%	46.2%	28.1%	29.2%	32.1%	34.5%
(4) Poor		20.4%	18.8%	12.0%	15.4%	15.6%	20.8%	7.5%	21.8%
Average		2.78	2.46	2.50	2.54	2.44	2.42	2.36	2.68

Ease of bicycle travel in Algonquin

	Overall <i>n</i> =213	Gender		Age					
		Male <i>n</i> =97	Female <i>n</i> =110	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =11	36 - 45 <i>n</i> =28	46 - 55 <i>n</i> =55	56 - 65 <i>n</i> =73	Over 65 <i>n</i> =43
(1) Excellent	21.1%	21.6%	20.0%	100.0%	9.1%	21.4%	29.1%	21.9%	14.0%
(2) Good	40.8%	37.1%	43.6%	0.0%	63.6%	28.6%	36.4%	41.1%	51.2%
(3) Fair	29.1%	34.0%	25.5%	0.0%	27.3%	42.9%	25.5%	26.0%	27.9%
(4) Poor	8.9%	7.2%	10.9%	0.0%	0.0%	7.1%	9.1%	11.0%	7.0%
Average	2.26	2.27	2.27	1.00	2.18	2.36	2.15	2.26	2.28

		Location			Residency				
		East <i>n</i> =68	Central <i>n</i> =108	West <i>n</i> =34	Under 1 <i>n</i> =6	1 to 5 <i>n</i> =20	6 to 10 <i>n</i> =17	11 to 15 <i>n</i> =32	Over 15 <i>n</i> =137
(1) Excellent		10.3%	28.7%	20.6%	50.0%	15.0%	35.3%	18.8%	19.7%
(2) Good		42.6%	43.5%	32.4%	33.3%	40.0%	17.6%	43.8%	43.8%
(3) Fair		39.7%	20.4%	32.4%	16.7%	35.0%	29.4%	28.1%	28.5%
(4) Poor		7.4%	7.4%	14.7%	0.0%	10.0%	17.6%	9.4%	8.0%
Average		2.44	2.06	2.41	1.67	2.40	2.29	2.28	2.25

Ease of walking in Algonquin

	Overall <i>n</i> =279	Gender		Age					
		Male <i>n</i> =122	Female <i>n</i> =149	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =19	36 - 45 <i>n</i> =29	46 - 55 <i>n</i> =64	56 - 65 <i>n</i> =94	Over 65 <i>n</i> =67
(1) Excellent	23.3%	23.0%	22.8%	0.0%	15.8%	20.7%	35.9%	23.4%	16.4%
(2) Good	42.3%	39.3%	45.0%	0.0%	42.1%	41.4%	32.8%	41.5%	53.7%
(3) Fair	25.4%	27.0%	24.2%	0.0%	36.8%	27.6%	20.3%	26.6%	22.4%
(4) Poor	9.0%	10.7%	8.1%	100.0%	5.3%	10.3%	10.9%	8.5%	7.5%
Average	2.20	2.25	2.17	4.00	2.32	2.28	2.06	2.20	2.21

	Overall <i>n</i> =279	Location			Residency				
		East <i>n</i> =90	Central <i>n</i> =142	West <i>n</i> =42	Under 1 <i>n</i> =10	1 to 5 <i>n</i> =28	6 to 10 <i>n</i> =22	11 to 15 <i>n</i> =50	Over 15 <i>n</i> =168
(1) Excellent		11.1%	31.0%	23.8%	40.0%	21.4%	31.8%	18.0%	23.2%
(2) Good		47.8%	42.3%	33.3%	30.0%	39.3%	27.3%	40.0%	46.4%
(3) Fair		30.0%	19.0%	35.7%	20.0%	32.1%	27.3%	32.0%	22.0%
(4) Poor		11.1%	7.7%	7.1%	10.0%	7.1%	13.6%	10.0%	8.3%
Average		2.41	2.04	2.26	2.00	2.25	2.23	2.34	2.15

Availability of paths and walking trails

	Overall <i>n</i> =269	Gender		Age					
		Male <i>n</i> =116	Female <i>n</i> =145	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =20	36 - 45 <i>n</i> =28	46 - 55 <i>n</i> =63	56 - 65 <i>n</i> =91	Over 65 <i>n</i> =61
(1) Excellent	28.6%	30.2%	26.9%	0.0%	25.0%	35.7%	36.5%	28.6%	21.3%
(2) Good	44.2%	44.8%	44.8%	0.0%	50.0%	39.3%	41.3%	44.0%	50.8%
(3) Fair	19.7%	18.1%	20.7%	100.0%	20.0%	25.0%	14.3%	20.9%	16.4%
(4) Poor	7.4%	6.9%	7.6%	0.0%	5.0%	0.0%	7.9%	6.6%	11.5%
Average	2.06	2.02	2.09	3.00	2.05	1.89	1.94	2.05	2.18

	Overall <i>n</i> =269	Location			Residency				
		East <i>n</i> =82	Central <i>n</i> =141	West <i>n</i> =42	Under 1 <i>n</i> =12	1 to 5 <i>n</i> =26	6 to 10 <i>n</i> =22	11 to 15 <i>n</i> =49	Over 15 <i>n</i> =159
(1) Excellent		25.6%	30.5%	28.6%	41.7%	26.9%	45.5%	22.4%	27.7%
(2) Good		40.2%	46.8%	47.6%	33.3%	50.0%	36.4%	42.9%	45.9%
(3) Fair		26.8%	14.9%	19.0%	16.7%	19.2%	18.2%	24.5%	18.2%
(4) Poor		7.3%	7.8%	4.8%	8.3%	3.8%	0.0%	10.2%	8.2%
Average		2.16	2.00	2.00	1.92	2.00	1.73	2.22	2.07

Traffic flow on major streets

	Overall <i>n</i> =298	Gender		Age					
		Male <i>n</i> =127	Female <i>n</i> =161	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =23	36 - 45 <i>n</i> =31	46 - 55 <i>n</i> =67	56 - 65 <i>n</i> =98	Over 65 <i>n</i> =72
(1) Excellent	6.0%	7.1%	5.0%	0.0%	8.7%	6.5%	4.5%	7.1%	5.6%
(2) Good	28.9%	28.3%	29.8%	100.0%	21.7%	29.0%	25.4%	27.6%	34.7%
(3) Fair	39.3%	33.1%	44.1%	0.0%	47.8%	32.3%	44.8%	37.8%	37.5%
(4) Poor	25.8%	31.5%	21.1%	0.0%	21.7%	32.3%	25.4%	27.6%	22.2%
Average	2.85	2.89	2.81	2.00	2.83	2.90	2.91	2.86	2.76

	Overall <i>n</i> =298	Location			Residency				
		East <i>n</i> =92	Central <i>n</i> =151	West <i>n</i> =50	Under 1 <i>n</i> =12	1 to 5 <i>n</i> =32	6 to 10 <i>n</i> =23	11 to 15 <i>n</i> =54	Over 15 <i>n</i> =176
(1) Excellent		2.2%	7.3%	10.0%	16.7%	3.1%	13.0%	7.4%	4.5%
(2) Good		20.7%	31.8%	32.0%	33.3%	25.0%	21.7%	27.8%	30.1%
(3) Fair		43.5%	37.7%	38.0%	25.0%	53.1%	34.8%	42.6%	37.5%
(4) Poor		33.7%	23.2%	20.0%	25.0%	18.8%	30.4%	22.2%	27.8%
Average		3.09	2.77	2.68	2.58	2.88	2.83	2.80	2.89

Quality of overall natural environment in Algonquin

	Overall <i>n</i> =296	Gender		Age					
		Male <i>n</i> =125	Female <i>n</i> =161	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =24	36 - 45 <i>n</i> =31	46 - 55 <i>n</i> =67	56 - 65 <i>n</i> =96	Over 65 <i>n</i> =71
(1) Excellent	25.0%	27.2%	22.4%	0.0%	12.5%	32.3%	26.9%	27.1%	23.9%
(2) Good	54.7%	46.4%	61.5%	100.0%	62.5%	51.6%	58.2%	52.1%	50.7%
(3) Fair	18.6%	24.0%	14.9%	0.0%	25.0%	16.1%	13.4%	19.8%	21.1%
(4) Poor	1.7%	2.4%	1.2%	0.0%	0.0%	0.0%	1.5%	1.0%	4.2%
Average	1.97	2.02	1.95	2.00	2.13	1.84	1.90	1.95	2.06

	Overall <i>n</i> =296	Location			Residency				
		East <i>n</i> =92	Central <i>n</i> =150	West <i>n</i> =49	Under 1 <i>n</i> =13	1 to 5 <i>n</i> =32	6 to 10 <i>n</i> =24	11 to 15 <i>n</i> =52	Over 15 <i>n</i> =174
(1) Excellent		15.2%	32.7%	22.4%	38.5%	18.8%	25.0%	23.1%	25.9%
(2) Good		58.7%	50.7%	57.1%	46.2%	53.1%	62.5%	69.2%	50.0%
(3) Fair		22.8%	15.3%	20.4%	15.4%	25.0%	12.5%	7.7%	21.8%
(4) Poor		3.3%	1.3%	0.0%	0.0%	3.1%	0.0%	0.0%	2.3%
Average		2.14	1.85	1.98	1.77	2.13	1.88	1.85	2.01

Value of services for the taxes paid to the Village of Algonquin

	Overall <i>n=301</i>	Gender		Age					
		Male <i>n=130</i>	Female <i>n=161</i>	18 - 25 <i>n=1</i>	26 - 35 <i>n=22</i>	36 - 45 <i>n=31</i>	46 - 55 <i>n=66</i>	56 - 65 <i>n=99</i>	Over 65 <i>n=76</i>
(1) Excellent	10.0%	10.8%	8.1%	0.0%	9.1%	12.9%	7.6%	9.1%	11.8%
(2) Good	37.5%	34.6%	40.4%	100.0%	27.3%	32.3%	31.8%	43.4%	40.8%
(3) Fair	37.2%	39.2%	36.6%	0.0%	59.1%	35.5%	45.5%	32.3%	31.6%
(4) Poor	15.3%	15.4%	14.9%	0.0%	4.5%	19.4%	15.2%	15.2%	15.8%
Average	2.58	2.59	2.58	2.00	2.59	2.61	2.68	2.54	2.51

	Overall <i>n=280</i>	Location			Residency				
		East <i>n=94</i>	Central <i>n=150</i>	West <i>n=52</i>	Under 1 <i>n=13</i>	1 to 5 <i>n=31</i>	6 to 10 <i>n=23</i>	11 to 15 <i>n=56</i>	Over 15 <i>n=177</i>
(1) Excellent		5.3%	13.3%	9.6%	15.4%	9.7%	21.7%	8.9%	8.5%
(2) Good		33.0%	38.0%	44.2%	38.5%	38.7%	26.1%	41.1%	37.3%
(3) Fair		41.5%	36.0%	34.6%	46.2%	45.2%	34.8%	28.6%	38.4%
(4) Poor		20.2%	12.7%	11.5%	0.0%	6.5%	17.4%	21.4%	15.8%
Average		2.77	2.48	2.48	2.31	2.48	2.48	2.63	2.62

Overall direction that Algonquin is taking

	Overall <i>n=280</i>	Gender		Age					
		Male <i>n=120</i>	Female <i>n=151</i>	18 - 25 <i>n=1</i>	26 - 35 <i>n=22</i>	36 - 45 <i>n=30</i>	46 - 55 <i>n=64</i>	56 - 65 <i>n=89</i>	Over 65 <i>n=69</i>
(1) Excellent	18.6%	20.0%	16.6%	100.0%	27.3%	16.7%	17.2%	16.9%	18.8%
(2) Good	50.7%	48.3%	53.6%	0.0%	31.8%	60.0%	51.6%	55.1%	47.8%
(3) Fair	25.0%	24.2%	25.8%	0.0%	36.4%	20.0%	25.0%	24.7%	26.1%
(4) Poor	5.7%	7.5%	4.0%	0.0%	4.5%	3.3%	6.3%	3.4%	7.2%
Average	2.18	2.19	2.17	1.00	2.18	2.10	2.20	2.15	2.22

	Overall <i>n=280</i>	Location			Residency				
		East <i>n=91</i>	Central <i>n=140</i>	West <i>n=44</i>	Under 1 <i>n=12</i>	1 to 5 <i>n=31</i>	6 to 10 <i>n=23</i>	11 to 15 <i>n=50</i>	Over 15 <i>n=163</i>
(1) Excellent		9.9%	22.9%	20.5%	41.7%	25.8%	26.1%	22.0%	13.5%
(2) Good		52.7%	47.1%	61.4%	25.0%	51.6%	43.5%	60.0%	50.3%
(3) Fair		30.8%	24.3%	15.9%	33.3%	19.4%	26.1%	10.0%	30.1%
(4) Poor		6.6%	5.7%	2.3%	0.0%	3.2%	4.3%	8.0%	6.1%
Average		2.34	2.13	2.00	1.92	2.00	2.09	2.04	2.29

Overall image or reputation of Algonquin

	Overall <i>n</i> =298	Gender		Age					
		Male <i>n</i> =131	Female <i>n</i> =157	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =24	36 - 45 <i>n</i> =31	46 - 55 <i>n</i> =65	56 - 65 <i>n</i> =98	Over 65 <i>n</i> =73
(1) Excellent	21.1%	22.1%	19.7%	100.0%	16.7%	25.8%	21.5%	20.4%	20.5%
(2) Good	56.7%	48.1%	64.3%	0.0%	54.2%	54.8%	60.0%	58.2%	56.2%
(3) Fair	19.5%	25.2%	14.6%	0.0%	29.2%	16.1%	16.9%	19.4%	17.8%
(4) Poor	2.7%	4.6%	1.3%	0.0%	0.0%	3.2%	1.5%	2.0%	5.5%
Average	2.04	2.12	1.97	1.00	2.13	1.97	1.98	2.03	2.08

		Location			Residency				
		East <i>n</i> =95	Central <i>n</i> =149	West <i>n</i> =50	Under 1 <i>n</i> =13	1 to 5 <i>n</i> =34	6 to 10 <i>n</i> =24	11 to 15 <i>n</i> =55	Over 15 <i>n</i> =171
(1) Excellent		12.6%	26.8%	20.0%	38.5%	29.4%	25.0%	23.6%	17.0%
(2) Good		65.3%	48.3%	64.0%	38.5%	50.0%	50.0%	63.6%	57.9%
(3) Fair		17.9%	22.8%	14.0%	23.1%	17.6%	25.0%	9.1%	22.2%
(4) Poor		4.2%	2.0%	2.0%	0.0%	2.9%	0.0%	3.6%	2.9%
Average		2.14	2.00	1.98	1.85	1.94	2.00	1.93	2.11

2. To what degree, if at all, are run-down buildings, weed lots, or junk vehicles a problem in Algonquin?

	Overall <i>n</i> =278	Gender		Age					
		Male <i>n</i> =123	Female <i>n</i> =146	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =23	36 - 45 <i>n</i> =28	46 - 55 <i>n</i> =63	56 - 65 <i>n</i> =92	Over 65 <i>n</i> =65
Not a problem	34.2%	38.2%	30.8%	0.0%	26.1%	32.1%	42.9%	30.4%	35.4%
Minor problem	47.8%	42.3%	52.1%	100.0%	65.2%	50.0%	41.3%	47.8%	46.2%
Moderate problem	15.8%	17.9%	14.4%	0.0%	4.3%	17.9%	14.3%	17.4%	18.5%
Major problem	2.2%	1.6%	2.7%	0.0%	4.3%	0.0%	1.6%	4.3%	0.0%
	1.86	1.83	1.89	2.00	1.87	1.86	1.75	1.96	1.83

		Location			Residency				
		East <i>n</i> =85	Central <i>n</i> =145	West <i>n</i> =43	Under 1 <i>n</i> =12	1 to 5 <i>n</i> =29	6 to 10 <i>n</i> =23	11 to 15 <i>n</i> =52	Over 15 <i>n</i> =161
Not a problem		18.8%	38.6%	53.5%	33.3%	31.0%	52.2%	38.5%	31.1%
Minor problem		57.6%	45.5%	32.6%	66.7%	55.2%	39.1%	40.4%	48.4%
Moderate problem		17.6%	15.2%	14.0%	0.0%	10.3%	4.3%	19.2%	18.6%
Major problem		5.9%	0.7%	0.0%	0.0%	3.4%	4.3%	1.9%	1.9%
		2.11	1.78	1.60	1.67	1.86	1.61	1.85	1.91

3. Please rate how safe you feel:

In your neighborhood during the day

	Overall <i>n</i> =300	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =129	<i>n</i> =162	<i>n</i> =1	<i>n</i> =24	<i>n</i> =30	<i>n</i> =68	<i>n</i> =96	<i>n</i> =75
(1) Very Safe	79.0%	80.6%	78.4%	100.0%	95.8%	86.7%	77.9%	76.0%	77.3%
(2) Somewhat Safe	17.0%	16.3%	16.7%	0.0%	0.0%	13.3%	16.2%	18.8%	21.3%
(3) Neither Safe nor Unsafe	3.0%	1.6%	4.3%	0.0%	4.2%	0.0%	4.4%	3.1%	1.3%
(4) Somewhat Unsafe	0.7%	0.8%	0.6%	0.0%	0.0%	0.0%	0.0%	2.1%	0.0%
(5) Very Unsafe	0.3%	0.8%	0.0%	0.0%	0.0%	0.0%	1.5%	0.0%	0.0%
Average	1.26	1.25	1.27	1.00	1.08	1.13	1.31	1.31	1.24

	Overall <i>n</i> =294	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =92	<i>n</i> =152	<i>n</i> =51	<i>n</i> =13	<i>n</i> =32	<i>n</i> =24	<i>n</i> =55	<i>n</i> =175
(1) Very Safe	51.7%	65.2%	85.5%	84.3%	84.6%	84.4%	91.7%	81.8%	74.9%
(2) Somewhat Safe	40.1%	27.2%	13.2%	11.8%	7.7%	12.5%	8.3%	10.9%	21.7%
(3) Neither Safe nor Unsafe	3.7%	6.5%	1.3%	2.0%	7.7%	0.0%	0.0%	7.3%	2.3%
(4) Somewhat Unsafe	3.7%	1.1%	0.0%	0.0%	0.0%	3.1%	0.0%	0.0%	0.6%
(5) Very Unsafe	0.7%	0.0%	0.0%	2.0%	0.0%	0.0%	0.0%	0.0%	0.6%
Average	1.62	1.43	1.16	1.24	1.23	1.22	1.08	1.25	1.30

In your neighborhood after dark

	Overall <i>n</i> =294	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =129	<i>n</i> =157	<i>n</i> =1	<i>n</i> =24	<i>n</i> =30	<i>n</i> =68	<i>n</i> =96	<i>n</i> =69
(1) Very Safe	51.7%	57.4%	47.8%	100.0%	62.5%	56.7%	48.5%	55.2%	46.4%
(2) Somewhat Safe	40.1%	36.4%	42.7%	0.0%	29.2%	43.3%	38.2%	38.5%	46.4%
(3) Neither Safe nor Unsafe	3.7%	3.1%	3.8%	0.0%	8.3%	0.0%	4.4%	2.1%	4.3%
(4) Somewhat Unsafe	3.7%	2.3%	5.1%	0.0%	0.0%	0.0%	7.4%	3.1%	2.9%
(5) Very Unsafe	0.7%	0.8%	0.6%	0.0%	0.0%	0.0%	1.5%	1.0%	0.0%
Average	1.62	1.53	1.68	1.00	1.46	1.43	1.75	1.56	1.64

	Overall <i>n</i> =294	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =89	<i>n</i> =150	<i>n</i> =50	<i>n</i> =13	<i>n</i> =32	<i>n</i> =24	<i>n</i> =52	<i>n</i> =172
(1) Very Safe	51.7%	44.9%	56.0%	52.0%	53.8%	53.1%	62.5%	63.5%	46.5%
(2) Somewhat Safe	40.1%	44.9%	37.3%	42.0%	30.8%	40.6%	37.5%	30.8%	43.6%
(3) Neither Safe nor Unsafe	3.7%	2.2%	4.7%	2.0%	15.4%	0.0%	0.0%	0.0%	5.2%
(4) Somewhat Unsafe	3.7%	7.9%	2.0%	2.0%	0.0%	6.3%	0.0%	5.8%	3.5%
(5) Very Unsafe	0.7%	0.0%	0.0%	2.0%	0.0%	0.0%	0.0%	0.0%	1.2%
Average	1.62	1.73	1.53	1.60	1.62	1.59	1.38	1.48	1.69

6. Please rate the quality and the importance of the service provided by the Village:

POLICE/PUBLIC SAFETY

Crime Prevention: Quality

	Overall <i>n=251</i>	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n=117</i>	<i>n=126</i>	<i>n=1</i>	<i>n=20</i>	<i>n=26</i>	<i>n=54</i>	<i>n=80</i>	<i>n=66</i>
(1) Excellent	36.7%	38.5%	34.1%	100.0%	45.0%	38.5%	40.7%	33.8%	33.3%
(2) Good	54.6%	53.8%	56.3%	0.0%	50.0%	53.8%	46.3%	56.3%	62.1%
(3) Fair	7.2%	7.7%	7.1%	0.0%	5.0%	7.7%	9.3%	7.5%	4.5%
(4) Poor	1.6%	0.0%	2.4%	0.0%	0.0%	0.0%	3.7%	2.5%	0.0%
Average	1.74	1.69	1.78	1.00	1.60	1.69	1.76	1.79	1.71

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n=82</i>	<i>n=126</i>	<i>n=39</i>	<i>n=10</i>	<i>n=22</i>	<i>n=22</i>	<i>n=45</i>	<i>n=151</i>
(1) Excellent		23.2%	44.4%	35.9%	50.0%	50.0%	59.1%	35.6%	31.1%
(2) Good		64.6%	47.6%	59.0%	40.0%	45.5%	36.4%	55.6%	58.9%
(3) Fair		11.0%	5.6%	5.1%	10.0%	4.5%	4.5%	8.9%	7.3%
(4) Poor		1.2%	2.4%	0.0%	0.0%	0.0%	0.0%	0.0%	2.6%
Average		1.90	1.66	1.69	1.60	1.55	1.45	1.73	1.81

Crime Prevention: Importance

	Overall <i>n=282</i>	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n=119</i>	<i>n=155</i>	<i>n=1</i>	<i>n=24</i>	<i>n=29</i>	<i>n=63</i>	<i>n=95</i>	<i>n=66</i>
(1) High	91.1%	88.2%	93.5%	100.0%	95.8%	96.6%	95.2%	86.3%	89.4%
(2) Medium	8.2%	10.1%	6.5%	0.0%	4.2%	3.4%	4.8%	11.6%	10.6%
(3) Low	0.7%	1.7%	0.0%	0.0%	0.0%	0.0%	0.0%	2.1%	0.0%
Average	1.10	1.13	1.06	1.00	1.04	1.03	1.05	1.16	1.11

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n=93</i>	<i>n=138</i>	<i>n=47</i>	<i>n=11</i>	<i>n=31</i>	<i>n=24</i>	<i>n=50</i>	<i>n=166</i>
(1) High		91.4%	89.9%	93.6%	100.0%	83.9%	95.8%	90.0%	91.6%
(2) Medium		8.6%	8.7%	6.4%	0.0%	12.9%	4.2%	10.0%	7.8%
(3) Low		0.0%	1.4%	0.0%	0.0%	3.2%	0.0%	0.0%	0.6%
Average		1.09	1.12	1.06	1.00	1.19	1.04	1.10	1.09

Patrol Services: Quality

	Overall <i>n</i> =277	Gender		Age					
		Male <i>n</i> =126	Female <i>n</i> =142	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =20	36 - 45 <i>n</i> =28	46 - 55 <i>n</i> =61	56 - 65 <i>n</i> =92	Over 65 <i>n</i> =70
(1) Excellent	27.8%	31.7%	23.2%	100.0%	35.0%	35.7%	41.0%	25.0%	15.7%
(2) Good	48.4%	41.3%	55.6%	0.0%	55.0%	50.0%	37.7%	46.7%	57.1%
(3) Fair	17.7%	22.2%	13.4%	0.0%	5.0%	10.7%	14.8%	22.8%	20.0%
(4) Poor	6.1%	4.8%	7.7%	0.0%	5.0%	3.6%	6.6%	5.4%	7.1%
Average	2.02	2.00	2.06	1.00	1.80	1.82	1.87	2.09	2.19

	Overall <i>n</i> =277	Location			Residency				
		East <i>n</i> =91	Central <i>n</i> =140	West <i>n</i> =41	Under 1 <i>n</i> =12	1 to 5 <i>n</i> =26	6 to 10 <i>n</i> =21	11 to 15 <i>n</i> =51	Over 15 <i>n</i> =166
(1) Excellent	27.8%	20.9%	31.4%	31.7%	33.3%	30.8%	42.9%	31.4%	24.1%
(2) Good	48.4%	49.5%	45.0%	56.1%	50.0%	57.7%	33.3%	49.0%	48.2%
(3) Fair	17.7%	25.3%	16.4%	7.3%	16.7%	11.5%	19.0%	9.8%	21.1%
(4) Poor	6.1%	4.4%	7.1%	4.9%	0.0%	0.0%	4.8%	9.8%	6.6%
Average	2.02	2.13	1.99	1.85	1.83	1.81	1.86	1.98	2.10

Patrol Services: Importance

	Overall <i>n</i> =284	Gender		Age					
		Male <i>n</i> =120	Female <i>n</i> =156	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =24	36 - 45 <i>n</i> =31	46 - 55 <i>n</i> =64	56 - 65 <i>n</i> =96	Over 65 <i>n</i> =64
(1) High	76.1%	75.0%	76.3%	0.0%	58.3%	71.0%	73.4%	79.2%	82.8%
(2) Medium	22.2%	22.5%	22.4%	100.0%	41.7%	29.0%	25.0%	17.7%	15.6%
(3) Low	1.8%	2.5%	1.3%	0.0%	0.0%	0.0%	1.6%	3.1%	1.6%
Average	1.26	1.28	1.25	2.00	1.42	1.29	1.28	1.24	1.19

	Overall <i>n</i> =284	Location			Residency				
		East <i>n</i> =93	Central <i>n</i> =139	West <i>n</i> =48	Under 1 <i>n</i> =11	1 to 5 <i>n</i> =32	6 to 10 <i>n</i> =24	11 to 15 <i>n</i> =52	Over 15 <i>n</i> =165
(1) High	76.1%	76.3%	76.3%	75.0%	72.7%	65.6%	70.8%	75.0%	79.4%
(2) Medium	22.2%	21.5%	21.6%	25.0%	27.3%	28.1%	29.2%	25.0%	18.8%
(3) Low	1.8%	2.2%	2.2%	0.0%	0.0%	6.3%	0.0%	0.0%	1.8%
Average	1.26	1.26	1.26	1.25	1.27	1.41	1.29	1.25	1.22

Traffic Enforcement: Quality

	Overall <i>n=268</i>	Gender		Age					
		Male <i>n=120</i>	Female <i>n=139</i>	18 - 25 <i>n=1</i>	26 - 35 <i>n=18</i>	36 - 45 <i>n=28</i>	46 - 55 <i>n=59</i>	56 - 65 <i>n=90</i>	Over 65 <i>n=67</i>
(1) Excellent	22.8%	27.5%	18.0%	100.0%	16.7%	42.9%	28.8%	20.0%	14.9%
(2) Good	56.3%	51.7%	60.4%	0.0%	72.2%	42.9%	54.2%	56.7%	58.2%
(3) Fair	15.7%	13.3%	18.0%	0.0%	5.6%	14.3%	15.3%	16.7%	19.4%
(4) Poor	5.2%	7.5%	3.6%	0.0%	5.6%	0.0%	1.7%	6.7%	7.5%
Average	2.03	2.01	2.07	1.00	2.00	1.71	1.90	2.10	2.19

		Location			Residency				
		East <i>n=85</i>	Central <i>n=134</i>	West <i>n=44</i>	Under 1 <i>n=12</i>	1 to 5 <i>n=23</i>	6 to 10 <i>n=21</i>	11 to 15 <i>n=50</i>	Over 15 <i>n=161</i>
(1) Excellent		15.3%	26.9%	25.0%	25.0%	26.1%	33.3%	26.0%	19.9%
(2) Good		61.2%	51.5%	61.4%	58.3%	52.2%	52.4%	50.0%	59.0%
(3) Fair		20.0%	14.9%	11.4%	16.7%	13.0%	4.8%	16.0%	17.4%
(4) Poor		3.5%	6.7%	2.3%	0.0%	8.7%	9.5%	8.0%	3.7%
Average		2.12	2.01	1.91	1.92	2.04	1.90	2.06	2.05

Traffic Enforcement: Importance

	Overall <i>n=280</i>	Gender		Age					
		Male <i>n=119</i>	Female <i>n=153</i>	18 - 25 <i>n=1</i>	26 - 35 <i>n=24</i>	36 - 45 <i>n=30</i>	46 - 55 <i>n=62</i>	56 - 65 <i>n=95</i>	Over 65 <i>n=64</i>
(1) High	51.1%	45.4%	54.2%	100.0%	45.8%	40.0%	41.9%	54.7%	60.9%
(2) Medium	41.8%	45.4%	39.9%	0.0%	33.3%	46.7%	53.2%	36.8%	39.1%
(3) Low	7.1%	9.2%	5.9%	0.0%	20.8%	13.3%	4.8%	8.4%	0.0%
Average	1.56	1.64	1.52	1.00	1.75	1.73	1.63	1.54	1.39

		Location			Residency				
		East <i>n=91</i>	Central <i>n=139</i>	West <i>n=46</i>	Under 1 <i>n=11</i>	1 to 5 <i>n=31</i>	6 to 10 <i>n=24</i>	11 to 15 <i>n=51</i>	Over 15 <i>n=163</i>
(1) High		51.6%	50.4%	47.8%	36.4%	41.9%	62.5%	54.9%	50.9%
(2) Medium		40.7%	43.2%	43.5%	54.5%	41.9%	33.3%	39.2%	42.9%
(3) Low		7.7%	6.5%	8.7%	9.1%	16.1%	4.2%	5.9%	6.1%
Average		1.56	1.56	1.61	1.73	1.74	1.42	1.51	1.55

911 Services: Quality

	Overall <i>n</i> =170	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =75	<i>n</i> =90	<i>n</i> =1	<i>n</i> =7	<i>n</i> =18	<i>n</i> =33	<i>n</i> =63	<i>n</i> =46
(1) Excellent	55.9%	65.3%	45.6%	100.0%	42.9%	50.0%	66.7%	50.8%	60.9%
(2) Good	38.2%	32.0%	45.6%	0.0%	57.1%	44.4%	33.3%	36.5%	39.1%
(3) Fair	5.3%	2.7%	7.8%	0.0%	0.0%	5.6%	0.0%	11.1%	0.0%
(4) Poor	0.6%	0.0%	1.1%	0.0%	0.0%	0.0%	0.0%	1.6%	0.0%
Average	1.51	1.37	1.64	1.00	1.57	1.56	1.33	1.63	1.39

	Overall <i>n</i> =170	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =56	<i>n</i> =86	<i>n</i> =25	<i>n</i> =3	<i>n</i> =18	<i>n</i> =12	<i>n</i> =32	<i>n</i> =105
(1) Excellent	55.9%	42.9%	65.1%	56.0%	100.0%	55.6%	50.0%	68.8%	51.4%
(2) Good	38.2%	46.4%	32.6%	40.0%	0.0%	38.9%	41.7%	25.0%	42.9%
(3) Fair	5.3%	10.7%	2.3%	0.0%	0.0%	5.6%	8.3%	6.3%	4.8%
(4) Poor	0.6%	0.0%	0.0%	4.0%	0.0%	0.0%	0.0%	0.0%	1.0%
Average	1.51	1.68	1.37	1.52	1.00	1.50	1.58	1.38	1.55

911 Services: Importance

	Overall <i>n</i> =275	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =116	<i>n</i> =151	<i>n</i> =1	<i>n</i> =23	<i>n</i> =30	<i>n</i> =61	<i>n</i> =94	<i>n</i> =62
(1) High	95.3%	90.5%	98.7%	100.0%	100.0%	96.7%	96.7%	92.6%	95.2%
(2) Medium	4.4%	9.5%	0.7%	0.0%	0.0%	0.0%	3.3%	7.4%	4.8%
(3) Low	0.4%	0.0%	0.7%	0.0%	0.0%	3.3%	0.0%	0.0%	0.0%
Average	1.05	1.09	1.02	1.00	1.00	1.07	1.03	1.07	1.05

	Overall <i>n</i> =275	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =88	<i>n</i> =137	<i>n</i> =46	<i>n</i> =11	<i>n</i> =28	<i>n</i> =24	<i>n</i> =51	<i>n</i> =161
(1) High	95.3%	97.7%	94.2%	93.5%	100.0%	89.3%	95.8%	94.1%	96.3%
(2) Medium	4.4%	2.3%	5.8%	4.3%	0.0%	10.7%	4.2%	5.9%	3.1%
(3) Low	0.4%	0.0%	0.0%	2.2%	0.0%	0.0%	0.0%	0.0%	0.6%
Average	1.05	1.02	1.06	1.09	1.00	1.11	1.04	1.06	1.04

Responding to Citizen Calls: Quality

	Overall <i>n=188</i>	Gender		Age					
		Male <i>n=85</i>	Female <i>n=98</i>	18 - 25 <i>n=1</i>	26 - 35 <i>n=7</i>	36 - 45 <i>n=17</i>	46 - 55 <i>n=42</i>	56 - 65 <i>n=66</i>	Over 65 <i>n=53</i>
(1) Excellent	46.8%	54.1%	38.8%	100.0%	85.7%	52.9%	54.8%	42.4%	39.6%
(2) Good	42.6%	40.0%	46.9%	0.0%	14.3%	47.1%	35.7%	43.9%	49.1%
(3) Fair	9.6%	5.9%	12.2%	0.0%	0.0%	0.0%	9.5%	12.1%	9.4%
(4) Poor	1.1%	0.0%	2.0%	0.0%	0.0%	0.0%	0.0%	1.5%	1.9%
Average	1.65	1.52	1.78	1.00	1.14	1.47	1.55	1.73	1.74

		Location			Residency				
		East <i>n=58</i>	Central <i>n=96</i>	West <i>n=30</i>	Under 1 <i>n=3</i>	1 to 5 <i>n=15</i>	6 to 10 <i>n=15</i>	11 to 15 <i>n=36</i>	Over 15 <i>n=119</i>
(1) Excellent		31.0%	54.2%	56.7%	100.0%	66.7%	53.3%	61.1%	37.8%
(2) Good		55.2%	36.5%	40.0%	0.0%	33.3%	46.7%	36.1%	46.2%
(3) Fair		13.8%	8.3%	3.3%	0.0%	0.0%	0.0%	2.8%	14.3%
(4) Poor		0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.7%
Average		1.83	1.56	1.47	1.00	1.33	1.47	1.42	1.80

Responding to Citizen Calls: Importance

	Overall <i>n=278</i>	Gender		Age					
		Male <i>n=120</i>	Female <i>n=150</i>	18 - 25 <i>n=1</i>	26 - 35 <i>n=24</i>	36 - 45 <i>n=30</i>	46 - 55 <i>n=62</i>	56 - 65 <i>n=94</i>	Over 65 <i>n=63</i>
(1) High	84.5%	84.2%	84.7%	100.0%	87.5%	83.3%	82.3%	84.0%	87.3%
(2) Medium	15.1%	15.8%	14.7%	0.0%	12.5%	13.3%	17.7%	16.0%	12.7%
(3) Low	0.4%	0.0%	0.7%	0.0%	0.0%	3.3%	0.0%	0.0%	0.0%
Average	1.16	1.16	1.16	1.00	1.13	1.20	1.18	1.16	1.13

		Location			Residency				
		East <i>n=89</i>	Central <i>n=139</i>	West <i>n=46</i>	Under 1 <i>n=11</i>	1 to 5 <i>n=32</i>	6 to 10 <i>n=24</i>	11 to 15 <i>n=51</i>	Over 15 <i>n=160</i>
(1) High		88.8%	83.5%	78.3%	90.9%	81.3%	75.0%	92.2%	83.8%
(2) Medium		11.2%	16.5%	19.6%	9.1%	18.8%	25.0%	7.8%	15.6%
(3) Low		0.0%	0.0%	2.2%	0.0%	0.0%	0.0%	0.0%	0.6%
Average		1.11	1.17	1.24	1.09	1.19	1.25	1.08	1.17

Overall Police Services: Quality

	Overall <i>n=263</i>	Gender		Age					
		Male <i>n=122</i>	Female <i>n=134</i>	18 - 25 <i>n=1</i>	26 - 35 <i>n=20</i>	36 - 45 <i>n=26</i>	46 - 55 <i>n=56</i>	56 - 65 <i>n=89</i>	Over 65 <i>n=67</i>
(1) Excellent	36.1%	37.7%	33.6%	100.0%	45.0%	38.5%	44.6%	29.2%	34.3%
(2) Good	54.4%	53.3%	56.7%	0.0%	50.0%	57.7%	46.4%	55.1%	61.2%
(3) Fair	8.7%	8.2%	9.7%	0.0%	0.0%	3.8%	8.9%	14.6%	4.5%
(4) Poor	0.8%	0.8%	0.0%	0.0%	5.0%	0.0%	0.0%	1.1%	0.0%
Average	1.74	1.72	1.76	1.00	1.65	1.65	1.64	1.88	1.70

		Location			Residency				
		East <i>n=80</i>	Central <i>n=135</i>	West <i>n=43</i>	Under 1 <i>n=10</i>	1 to 5 <i>n=25</i>	6 to 10 <i>n=23</i>	11 to 15 <i>n=47</i>	Over 15 <i>n=157</i>
(1) Excellent		26.3%	41.5%	37.2%	50.0%	48.0%	39.1%	46.8%	29.9%
(2) Good		65.0%	48.1%	58.1%	50.0%	48.0%	52.2%	44.7%	58.6%
(3) Fair		7.5%	9.6%	4.7%	0.0%	4.0%	8.7%	8.5%	10.2%
(4) Poor		1.3%	0.7%	0.0%	0.0%	0.0%	0.0%	0.0%	1.3%
Average		1.84	1.70	1.67	1.50	1.56	1.70	1.62	1.83

Overall Police Services: Importance

	Overall <i>n=285</i>	Gender		Age					
		Male <i>n=121</i>	Female <i>n=156</i>	18 - 25 <i>n=1</i>	26 - 35 <i>n=24</i>	36 - 45 <i>n=30</i>	46 - 55 <i>n=64</i>	56 - 65 <i>n=96</i>	Over 65 <i>n=66</i>
(1) High	83.5%	78.5%	87.2%	100.0%	91.7%	83.3%	79.7%	82.3%	86.4%
(2) Medium	15.4%	20.7%	12.2%	0.0%	8.3%	13.3%	20.3%	15.6%	13.6%
(3) Low	1.1%	0.8%	0.6%	0.0%	0.0%	3.3%	0.0%	2.1%	0.0%
Average	1.18	1.22	1.13	1.00	1.08	1.20	1.20	1.20	1.14

		Location			Residency				
		East <i>n=93</i>	Central <i>n=142</i>	West <i>n=46</i>	Under 1 <i>n=12</i>	1 to 5 <i>n=32</i>	6 to 10 <i>n=24</i>	11 to 15 <i>n=51</i>	Over 15 <i>n=166</i>
(1) High		82.8%	81.7%	89.1%	83.3%	81.3%	83.3%	88.2%	82.5%
(2) Medium		15.1%	18.3%	8.7%	16.7%	15.6%	16.7%	11.8%	16.3%
(3) Low		2.2%	0.0%	2.2%	0.0%	3.1%	0.0%	0.0%	1.2%
Average		1.19	1.18	1.13	1.17	1.22	1.17	1.12	1.19

PUBLIC WORKS/INFRASTRUCTURE

Street Maintenance: Quality

	Overall <i>n=305</i>	Gender		Age					
		Male <i>n=132</i>	Female <i>n=163</i>	18 - 25 <i>n=1</i>	26 - 35 <i>n=24</i>	36 - 45 <i>n=31</i>	46 - 55 <i>n=68</i>	56 - 65 <i>n=101</i>	Over 65 <i>n=74</i>
(1) Excellent	16.1%	15.2%	15.3%	100.0%	16.7%	16.1%	16.2%	13.9%	17.6%
(2) Good	52.5%	54.5%	51.5%	0.0%	50.0%	54.8%	44.1%	51.5%	63.5%
(3) Fair	22.6%	18.2%	26.4%	0.0%	33.3%	19.4%	32.4%	20.8%	13.5%
(4) Poor	8.9%	12.1%	6.7%	0.0%	0.0%	9.7%	7.4%	13.9%	5.4%
Average	2.24	2.27	2.25	1.00	2.17	2.23	2.31	2.35	2.07

	Overall <i>n=293</i>	Location			Residency				
		East <i>n=95</i>	Central <i>n=154</i>	West <i>n=51</i>	Under 1 <i>n=13</i>	1 to 5 <i>n=34</i>	6 to 10 <i>n=24</i>	11 to 15 <i>n=55</i>	Over 15 <i>n=178</i>
(1) Excellent		13.7%	16.9%	17.6%	0.0%	26.5%	33.3%	16.4%	12.9%
(2) Good		57.9%	51.3%	45.1%	61.5%	50.0%	45.8%	47.3%	54.5%
(3) Fair		20.0%	23.4%	25.5%	38.5%	14.7%	12.5%	21.8%	24.7%
(4) Poor		8.4%	8.4%	11.8%	0.0%	8.8%	8.3%	14.5%	7.9%
Average		2.23	2.23	2.31	2.38	2.06	1.96	2.35	2.28

Street Maintenance: Importance

	Overall <i>n=293</i>	Gender		Age					
		Male <i>n=131</i>	Female <i>n=152</i>	18 - 25 <i>n=1</i>	26 - 35 <i>n=24</i>	36 - 45 <i>n=30</i>	46 - 55 <i>n=67</i>	56 - 65 <i>n=98</i>	Over 65 <i>n=67</i>
(1) High	72.4%	71.8%	72.4%	100.0%	70.8%	66.7%	65.7%	72.4%	82.1%
(2) Medium	27.0%	27.5%	27.0%	0.0%	25.0%	33.3%	34.3%	26.5%	17.9%
(3) Low	0.7%	0.8%	0.7%	0.0%	4.2%	0.0%	0.0%	1.0%	0.0%
Average	1.28	1.29	1.28	1.00	1.33	1.33	1.34	1.29	1.18

	Overall <i>n=293</i>	Location			Residency				
		East <i>n=91</i>	Central <i>n=149</i>	West <i>n=48</i>	Under 1 <i>n=12</i>	1 to 5 <i>n=34</i>	6 to 10 <i>n=24</i>	11 to 15 <i>n=52</i>	Over 15 <i>n=170</i>
(1) High		70.3%	73.2%	72.9%	58.3%	70.6%	75.0%	80.8%	70.6%
(2) Medium		28.6%	26.2%	27.1%	33.3%	29.4%	25.0%	19.2%	28.8%
(3) Low		1.1%	0.7%	0.0%	8.3%	0.0%	0.0%	0.0%	0.6%
Average		1.31	1.28	1.27	1.50	1.29	1.25	1.19	1.30

Street Improvement: Quality

	Overall <i>n</i> =295	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =125	<i>n</i> =160	<i>n</i> =1	<i>n</i> =24	<i>n</i> =29	<i>n</i> =65	<i>n</i> =96	<i>n</i> =74
(1) Excellent	13.6%	13.6%	12.5%	0.0%	12.5%	13.8%	10.8%	13.5%	16.2%
(2) Good	50.5%	49.6%	53.8%	100.0%	50.0%	44.8%	49.2%	53.1%	54.1%
(3) Fair	26.1%	22.4%	26.9%	0.0%	37.5%	27.6%	30.8%	17.7%	24.3%
(4) Poor	9.8%	14.4%	6.9%	0.0%	0.0%	13.8%	9.2%	15.6%	5.4%
Average	2.32	2.38	2.28	2.00	2.25	2.41	2.38	2.35	2.19

	Overall <i>n</i> =295	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =94	<i>n</i> =148	<i>n</i> =48	<i>n</i> =13	<i>n</i> =32	<i>n</i> =23	<i>n</i> =54	<i>n</i> =172
(1) Excellent	13.6%	12.8%	14.2%	14.6%	0.0%	21.9%	26.1%	13.0%	11.6%
(2) Good	50.5%	54.3%	48.0%	50.0%	53.8%	43.8%	52.2%	42.6%	54.1%
(3) Fair	26.1%	27.7%	25.7%	25.0%	46.2%	25.0%	13.0%	29.6%	25.0%
(4) Poor	9.8%	5.3%	12.2%	10.4%	0.0%	9.4%	8.7%	14.8%	9.3%
Average	2.32	2.26	2.36	2.31	2.46	2.22	2.04	2.46	2.32

Street Improvement: Importance

	Overall <i>n</i> =291	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =128	<i>n</i> =154	<i>n</i> =1	<i>n</i> =24	<i>n</i> =29	<i>n</i> =67	<i>n</i> =99	<i>n</i> =66
(1) High	63.2%	62.5%	63.6%	100.0%	66.7%	58.6%	59.7%	60.6%	72.7%
(2) Medium	34.7%	33.6%	35.7%	0.0%	29.2%	37.9%	40.3%	35.4%	27.3%
(3) Low	2.1%	3.9%	0.6%	0.0%	4.2%	3.4%	0.0%	4.0%	0.0%
Average	1.39	1.41	1.37	1.00	1.38	1.45	1.40	1.43	1.27

	Overall <i>n</i> =291	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =90	<i>n</i> =148	<i>n</i> =48	<i>n</i> =12	<i>n</i> =33	<i>n</i> =24	<i>n</i> =53	<i>n</i> =168
(1) High	63.2%	66.7%	62.2%	60.4%	50.0%	54.5%	75.0%	69.8%	62.5%
(2) Medium	34.7%	32.2%	35.1%	37.5%	41.7%	39.4%	20.8%	30.2%	36.3%
(3) Low	2.1%	1.1%	2.7%	2.1%	8.3%	6.1%	4.2%	0.0%	1.2%
Average	1.39	1.34	1.41	1.42	1.58	1.52	1.29	1.30	1.39

Street Sweeping: Quality

	Overall <i>n</i> =274	Gender		Age					
		Male <i>n</i> =122	Female <i>n</i> =144	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =20	36 - 45 <i>n</i> =29	46 - 55 <i>n</i> =60	56 - 65 <i>n</i> =90	Over 65 <i>n</i> =70
(1) Excellent	22.6%	22.1%	20.8%	100.0%	25.0%	31.0%	25.0%	15.6%	24.3%
(2) Good	48.9%	48.4%	51.4%	0.0%	60.0%	44.8%	55.0%	44.4%	51.4%
(3) Fair	21.9%	20.5%	22.9%	0.0%	15.0%	17.2%	18.3%	26.7%	21.4%
(4) Poor	6.6%	9.0%	4.9%	0.0%	0.0%	6.9%	1.7%	13.3%	2.9%
Average	2.12	2.16	2.12	1.00	1.90	2.00	1.97	2.38	2.03

	Overall <i>n</i> =274	Location			Residency				
		East <i>n</i> =92	Central <i>n</i> =136	West <i>n</i> =42	Under 1 <i>n</i> =10	1 to 5 <i>n</i> =30	6 to 10 <i>n</i> =21	11 to 15 <i>n</i> =48	Over 15 <i>n</i> =165
(1) Excellent		17.4%	25.7%	21.4%	20.0%	26.7%	38.1%	35.4%	16.4%
(2) Good		50.0%	46.3%	59.5%	50.0%	53.3%	42.9%	31.3%	53.9%
(3) Fair		21.7%	22.8%	16.7%	30.0%	13.3%	14.3%	22.9%	23.6%
(4) Poor		10.9%	5.1%	2.4%	0.0%	6.7%	4.8%	10.4%	6.1%
Average		2.26	2.07	2.00	2.10	2.00	1.86	2.08	2.19

Street Sweeping: Importance

	Overall <i>n</i> =284	Gender		Age					
		Male <i>n</i> =127	Female <i>n</i> =147	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =22	36 - 45 <i>n</i> =28	46 - 55 <i>n</i> =65	56 - 65 <i>n</i> =96	Over 65 <i>n</i> =66
(1) High	34.5%	30.7%	36.7%	100.0%	27.3%	46.4%	21.5%	38.5%	37.9%
(2) Medium	44.0%	52.0%	37.4%	0.0%	45.5%	35.7%	50.8%	38.5%	48.5%
(3) Low	21.5%	17.3%	25.9%	0.0%	27.3%	17.9%	27.7%	22.9%	13.6%
Average	1.87	1.87	1.89	1.00	2.00	1.71	2.06	1.84	1.76

	Overall <i>n</i> =284	Location			Residency				
		East <i>n</i> =90	Central <i>n</i> =143	West <i>n</i> =46	Under 1 <i>n</i> =11	1 to 5 <i>n</i> =33	6 to 10 <i>n</i> =23	11 to 15 <i>n</i> =49	Over 15 <i>n</i> =167
(1) High		41.1%	30.1%	32.6%	27.3%	33.3%	56.5%	44.9%	28.7%
(2) Medium		35.6%	48.3%	47.8%	54.5%	42.4%	26.1%	32.7%	49.7%
(3) Low		23.3%	21.7%	19.6%	18.2%	24.2%	17.4%	22.4%	21.6%
Average		1.82	1.92	1.87	1.91	1.91	1.61	1.78	1.93

Street Lighting: Quality

	Overall <i>n=302</i>	Gender		Age					
		Male <i>n=130</i>	Female <i>n=162</i>	18 - 25 <i>n=1</i>	26 - 35 <i>n=23</i>	36 - 45 <i>n=30</i>	46 - 55 <i>n=67</i>	56 - 65 <i>n=101</i>	Over 65 <i>n=74</i>
(1) Excellent	19.9%	22.3%	16.7%	100.0%	17.4%	23.3%	26.9%	17.8%	16.2%
(2) Good	44.4%	42.3%	46.9%	0.0%	34.8%	43.3%	41.8%	42.6%	55.4%
(3) Fair	24.8%	26.2%	24.1%	0.0%	39.1%	23.3%	19.4%	31.7%	14.9%
(4) Poor	10.9%	9.2%	12.3%	0.0%	8.7%	10.0%	11.9%	7.9%	13.5%
Average	2.27	2.22	2.32	1.00	2.39	2.20	2.16	2.30	2.26

	Overall <i>n=289</i>	Location			Residency				
		East <i>n=96</i>	Central <i>n=153</i>	West <i>n=49</i>	Under 1 <i>n=12</i>	1 to 5 <i>n=34</i>	6 to 10 <i>n=23</i>	11 to 15 <i>n=55</i>	Over 15 <i>n=177</i>
(1) Excellent		13.5%	23.5%	22.4%	25.0%	20.6%	30.4%	23.6%	16.9%
(2) Good		47.9%	39.9%	53.1%	16.7%	52.9%	43.5%	38.2%	46.9%
(3) Fair		27.1%	24.2%	20.4%	33.3%	14.7%	21.7%	29.1%	24.9%
(4) Poor		11.5%	12.4%	4.1%	25.0%	11.8%	4.3%	9.1%	11.3%
Average		2.36	2.25	2.06	2.58	2.18	2.00	2.24	2.31

Street Lighting: Importance

	Overall <i>n=289</i>	Gender		Age					
		Male <i>n=131</i>	Female <i>n=149</i>	18 - 25 <i>n=1</i>	26 - 35 <i>n=24</i>	36 - 45 <i>n=30</i>	46 - 55 <i>n=65</i>	56 - 65 <i>n=96</i>	Over 65 <i>n=68</i>
(1) High	66.8%	57.3%	75.8%	100.0%	75.0%	63.3%	61.5%	65.6%	72.1%
(2) Medium	28.7%	38.2%	20.1%	0.0%	25.0%	30.0%	33.8%	29.2%	25.0%
(3) Low	4.5%	4.6%	4.0%	0.0%	0.0%	6.7%	4.6%	5.2%	2.9%
Average	1.38	1.47	1.28	1.00	1.25	1.43	1.43	1.40	1.31

	Overall <i>n=289</i>	Location			Residency				
		East <i>n=91</i>	Central <i>n=146</i>	West <i>n=47</i>	Under 1 <i>n=12</i>	1 to 5 <i>n=33</i>	6 to 10 <i>n=24</i>	11 to 15 <i>n=52</i>	Over 15 <i>n=167</i>
(1) High		69.2%	64.4%	68.1%	66.7%	66.7%	75.0%	76.9%	62.9%
(2) Medium		27.5%	30.1%	29.8%	33.3%	33.3%	16.7%	19.2%	32.3%
(3) Low		3.3%	5.5%	2.1%	0.0%	0.0%	8.3%	3.8%	4.8%
Average		1.34	1.41	1.34	1.33	1.33	1.33	1.27	1.42

Snow/Ice Removal: Quality

	Overall <i>n</i> =289	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =124	<i>n</i> =155	<i>n</i> =1	<i>n</i> =20	<i>n</i> =30	<i>n</i> =65	<i>n</i> =101	<i>n</i> =66
(1) Excellent	26.3%	33.1%	19.4%	100.0%	20.0%	26.7%	24.6%	28.7%	27.3%
(2) Good	47.1%	46.8%	49.0%	0.0%	45.0%	53.3%	44.6%	39.6%	59.1%
(3) Fair	18.7%	13.7%	22.6%	0.0%	35.0%	13.3%	16.9%	23.8%	7.6%
(4) Poor	8.0%	6.5%	9.0%	0.0%	0.0%	6.7%	13.8%	7.9%	6.1%
Average	2.08	1.94	2.21	1.00	2.15	2.00	2.20	2.11	1.92

	Overall <i>n</i> =289	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =95	<i>n</i> =142	<i>n</i> =47	<i>n</i> =3	<i>n</i> =33	<i>n</i> =24	<i>n</i> =53	<i>n</i> =175
(1) Excellent		16.8%	31.7%	31.9%	66.7%	21.2%	33.3%	30.2%	24.6%
(2) Good		49.5%	43.0%	53.2%	0.0%	57.6%	50.0%	43.4%	46.3%
(3) Fair		26.3%	16.9%	8.5%	33.3%	18.2%	12.5%	15.1%	20.6%
(4) Poor		7.4%	8.5%	6.4%	0.0%	3.0%	4.2%	11.3%	8.6%
Average		2.24	2.02	1.89	1.67	2.03	1.88	2.08	2.13

Snow/Ice Removal: Importance

	Overall <i>n</i> =291	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =130	<i>n</i> =152	<i>n</i> =1	<i>n</i> =23	<i>n</i> =30	<i>n</i> =68	<i>n</i> =96	<i>n</i> =68
(1) High	87.6%	83.8%	90.1%	100.0%	87.0%	90.0%	89.7%	85.4%	86.8%
(2) Medium	11.3%	15.4%	8.6%	0.0%	13.0%	10.0%	10.3%	12.5%	11.8%
(3) Low	1.0%	0.8%	1.3%	0.0%	0.0%	0.0%	0.0%	2.1%	1.5%
Average	1.13	1.17	1.11	1.00	1.13	1.10	1.10	1.17	1.15

	Overall <i>n</i> =291	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =93	<i>n</i> =146	<i>n</i> =48	<i>n</i> =11	<i>n</i> =34	<i>n</i> =24	<i>n</i> =53	<i>n</i> =169
(1) High		90.3%	88.4%	81.3%	81.8%	82.4%	100.0%	90.6%	86.4%
(2) Medium		8.6%	10.3%	18.8%	18.2%	17.6%	0.0%	7.5%	12.4%
(3) Low		1.1%	1.4%	0.0%	0.0%	0.0%	0.0%	1.9%	1.2%
Average		1.11	1.13	1.19	1.18	1.18	1.00	1.11	1.15

Sidewalk Maintenance: Quality

	Overall <i>n</i> =261	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =109	<i>n</i> =143	<i>n</i> =1	<i>n</i> =22	<i>n</i> =26	<i>n</i> =58	<i>n</i> =88	<i>n</i> =61
(1) Excellent	18.4%	22.0%	14.7%	100.0%	22.7%	30.8%	17.2%	15.9%	16.4%
(2) Good	46.7%	42.2%	49.7%	0.0%	54.5%	50.0%	39.7%	46.6%	47.5%
(3) Fair	26.1%	27.5%	25.9%	0.0%	18.2%	15.4%	31.0%	29.5%	24.6%
(4) Poor	8.8%	8.3%	9.8%	0.0%	4.5%	3.8%	12.1%	8.0%	11.5%
Average	2.25	2.22	2.31	1.00	2.05	1.92	2.38	2.30	2.31

	Overall <i>n</i> =261	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =93	<i>n</i> =128	<i>n</i> =35	<i>n</i> =9	<i>n</i> =30	<i>n</i> =20	<i>n</i> =44	<i>n</i> =157
(1) Excellent	18.4%	11.8%	21.9%	25.7%	44.4%	23.3%	35.0%	22.7%	12.7%
(2) Good	46.7%	43.0%	44.5%	60.0%	33.3%	53.3%	60.0%	43.2%	45.2%
(3) Fair	26.1%	35.5%	23.4%	11.4%	11.1%	20.0%	5.0%	22.7%	31.8%
(4) Poor	8.8%	9.7%	10.2%	2.9%	11.1%	3.3%	0.0%	11.4%	10.2%
Average	2.25	2.43	2.22	1.91	1.89	2.03	1.70	2.23	2.39

Sidewalk Maintenance: Importance

	Overall <i>n</i> =277	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =122	<i>n</i> =147	<i>n</i> =1	<i>n</i> =24	<i>n</i> =29	<i>n</i> =64	<i>n</i> =93	<i>n</i> =62
(1) High	46.9%	42.6%	50.3%	0.0%	41.7%	44.8%	48.4%	49.5%	46.8%
(2) Medium	47.3%	52.5%	42.9%	100.0%	50.0%	48.3%	51.6%	43.0%	45.2%
(3) Low	5.8%	4.9%	6.8%	0.0%	8.3%	6.9%	0.0%	7.5%	8.1%
Average	1.59	1.62	1.56	2.00	1.67	1.62	1.52	1.58	1.61

	Overall <i>n</i> =277	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =92	<i>n</i> =135	<i>n</i> =45	<i>n</i> =12	<i>n</i> =32	<i>n</i> =23	<i>n</i> =50	<i>n</i> =159
(1) High	46.9%	45.7%	49.6%	42.2%	58.3%	37.5%	47.8%	52.0%	46.5%
(2) Medium	47.3%	51.1%	43.0%	51.1%	41.7%	53.1%	43.5%	44.0%	47.8%
(3) Low	5.8%	3.3%	7.4%	6.7%	0.0%	9.4%	8.7%	4.0%	5.7%
Average	1.59	1.58	1.58	1.64	1.42	1.72	1.61	1.52	1.59

Stormwater Drainage: Quality

	Overall <i>n</i> =271	Gender		Age					
		Male <i>n</i> =124	Female <i>n</i> =137	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =19	36 - 45 <i>n</i> =30	46 - 55 <i>n</i> =61	56 - 65 <i>n</i> =92	Over 65 <i>n</i> =62
(1) Excellent	24.0%	28.2%	19.7%	100.0%	31.6%	30.0%	16.4%	25.0%	24.2%
(2) Good	53.9%	49.2%	58.4%	0.0%	57.9%	53.3%	59.0%	44.6%	62.9%
(3) Fair	18.8%	18.5%	19.0%	0.0%	10.5%	10.0%	19.7%	26.1%	12.9%
(4) Poor	3.3%	4.0%	2.9%	0.0%	0.0%	6.7%	4.9%	4.3%	0.0%
Average	2.01	1.98	2.05	1.00	1.79	1.93	2.13	2.10	1.89

	Overall <i>n</i> =280	Location			Residency				
		East <i>n</i> =86	Central <i>n</i> =134	West <i>n</i> =46	Under 1 <i>n</i> =8	1 to 5 <i>n</i> =29	6 to 10 <i>n</i> =23	11 to 15 <i>n</i> =54	Over 15 <i>n</i> =156
(1) Excellent		16.3%	29.1%	21.7%	37.5%	31.0%	34.8%	27.8%	19.2%
(2) Good		55.8%	50.0%	63.0%	50.0%	55.2%	52.2%	48.1%	55.8%
(3) Fair		24.4%	17.2%	13.0%	12.5%	6.9%	0.0%	24.1%	22.4%
(4) Poor		3.5%	3.7%	2.2%	0.0%	6.9%	13.0%	0.0%	2.6%
Average		2.15	1.96	1.96	1.75	1.90	1.91	1.96	2.08

Stormwater Drainage: Importance

	Overall <i>n</i> =280	Gender		Age					
		Male <i>n</i> =128	Female <i>n</i> =143	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =22	36 - 45 <i>n</i> =30	46 - 55 <i>n</i> =64	56 - 65 <i>n</i> =95	Over 65 <i>n</i> =63
(1) High	59.6%	56.3%	62.9%	100.0%	63.6%	50.0%	62.5%	57.9%	65.1%
(2) Medium	36.8%	39.8%	33.6%	0.0%	36.4%	43.3%	35.9%	37.9%	30.2%
(3) Low	3.6%	3.9%	3.5%	0.0%	0.0%	6.7%	1.6%	4.2%	4.8%
Average	1.44	1.48	1.41	1.00	1.36	1.57	1.39	1.46	1.40

	Overall <i>n</i> =280	Location			Residency				
		East <i>n</i> =90	Central <i>n</i> =139	West <i>n</i> =46	Under 1 <i>n</i> =10	1 to 5 <i>n</i> =31	6 to 10 <i>n</i> =24	11 to 15 <i>n</i> =52	Over 15 <i>n</i> =162
(1) High		62.2%	59.0%	56.5%	70.0%	61.3%	70.8%	59.6%	57.4%
(2) Medium		34.4%	36.7%	41.3%	30.0%	38.7%	29.2%	36.5%	37.7%
(3) Low		3.3%	4.3%	2.2%	0.0%	0.0%	0.0%	3.8%	4.9%
Average		1.41	1.45	1.46	1.30	1.39	1.29	1.44	1.48

Drinking Water: Quality

	Overall <i>n</i> =298	Gender		Age					
		Male <i>n</i> =127	Female <i>n</i> =161	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =23	36 - 45 <i>n</i> =29	46 - 55 <i>n</i> =67	56 - 65 <i>n</i> =98	Over 65 <i>n</i> =74
(1) Excellent	22.1%	27.6%	17.4%	100.0%	30.4%	34.5%	14.9%	24.5%	20.3%
(2) Good	44.6%	42.5%	46.6%	0.0%	26.1%	31.0%	49.3%	39.8%	58.1%
(3) Fair	21.5%	18.9%	23.0%	0.0%	17.4%	20.7%	22.4%	24.5%	16.2%
(4) Poor	11.7%	11.0%	13.0%	0.0%	26.1%	13.8%	13.4%	11.2%	5.4%
Average	2.23	2.13	2.32	1.00	2.39	2.14	2.34	2.22	2.07

	Overall <i>n</i> =298	Location			Residency				
		East <i>n</i> =94	Central <i>n</i> =150	West <i>n</i> =49	Under 1 <i>n</i> =13	1 to 5 <i>n</i> =31	6 to 10 <i>n</i> =23	11 to 15 <i>n</i> =53	Over 15 <i>n</i> =177
(1) Excellent	22.1%	20.2%	25.3%	18.4%	23.1%	22.6%	34.8%	28.3%	18.6%
(2) Good	44.6%	47.9%	45.3%	40.8%	53.8%	38.7%	26.1%	34.0%	50.8%
(3) Fair	21.5%	20.2%	21.3%	22.4%	7.7%	12.9%	30.4%	22.6%	22.0%
(4) Poor	11.7%	11.7%	8.0%	18.4%	15.4%	25.8%	8.7%	15.1%	8.5%
Average	2.23	2.23	2.12	2.41	2.15	2.42	2.13	2.25	2.20

Drinking Water: Importance

	Overall <i>n</i> =290	Gender		Age					
		Male <i>n</i> =130	Female <i>n</i> =151	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =23	36 - 45 <i>n</i> =30	46 - 55 <i>n</i> =68	56 - 65 <i>n</i> =96	Over 65 <i>n</i> =67
(1) High	88.3%	88.5%	87.4%	100.0%	91.3%	86.7%	89.7%	87.5%	88.1%
(2) Medium	10.3%	10.8%	10.6%	0.0%	8.7%	13.3%	8.8%	10.4%	10.4%
(3) Low	1.4%	0.8%	2.0%	0.0%	0.0%	0.0%	1.5%	2.1%	1.5%
Average	1.13	1.12	1.15	1.00	1.09	1.13	1.12	1.15	1.13

	Overall <i>n</i> =290	Location			Residency				
		East <i>n</i> =92	Central <i>n</i> =146	West <i>n</i> =47	Under 1 <i>n</i> =12	1 to 5 <i>n</i> =31	6 to 10 <i>n</i> =24	11 to 15 <i>n</i> =52	Over 15 <i>n</i> =170
(1) High	88.3%	91.3%	89.0%	78.7%	75.0%	90.3%	87.5%	94.2%	87.1%
(2) Medium	10.3%	6.5%	9.6%	21.3%	25.0%	6.5%	12.5%	5.8%	11.2%
(3) Low	1.4%	2.2%	1.4%	0.0%	0.0%	3.2%	0.0%	0.0%	1.8%
Average	1.13	1.11	1.12	1.21	1.25	1.13	1.13	1.06	1.15

Sewer Services: Quality

	Overall <i>n</i> =278	Gender		Age					
		Male <i>n</i> =124	Female <i>n</i> =145	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =22	36 - 45 <i>n</i> =29	46 - 55 <i>n</i> =59	56 - 65 <i>n</i> =94	Over 65 <i>n</i> =68
(1) Excellent	27.3%	34.7%	20.7%	100.0%	31.8%	37.9%	32.2%	21.3%	26.5%
(2) Good	56.8%	48.4%	64.8%	0.0%	50.0%	44.8%	50.8%	57.4%	69.1%
(3) Fair	15.5%	16.9%	14.5%	0.0%	18.2%	13.8%	16.9%	21.3%	4.4%
(4) Poor	0.4%	0.0%	0.0%	0.0%	0.0%	3.4%	0.0%	0.0%	0.0%
Average	1.89	1.82	1.94	1.00	1.86	1.83	1.85	2.00	1.78

	Overall <i>n</i> =278	Location			Residency				
		East <i>n</i> =83	Central <i>n</i> =142	West <i>n</i> =48	Under 1 <i>n</i> =13	1 to 5 <i>n</i> =27	6 to 10 <i>n</i> =24	11 to 15 <i>n</i> =52	Over 15 <i>n</i> =161
(1) Excellent		20.5%	31.7%	29.2%	30.8%	33.3%	37.5%	34.6%	22.4%
(2) Good		59.0%	53.5%	60.4%	53.8%	48.1%	50.0%	44.2%	63.4%
(3) Fair		19.3%	14.8%	10.4%	15.4%	14.8%	12.5%	21.2%	14.3%
(4) Poor		1.2%	0.0%	0.0%	0.0%	3.7%	0.0%	0.0%	0.0%
Average		2.01	1.83	1.81	1.85	1.89	1.75	1.87	1.92

Sewer Services: Importance

	Overall <i>n</i> =278	Gender		Age					
		Male <i>n</i> =128	Female <i>n</i> =143	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =22	36 - 45 <i>n</i> =29	46 - 55 <i>n</i> =66	56 - 65 <i>n</i> =95	Over 65 <i>n</i> =61
(1) High	65.8%	63.3%	67.8%	100.0%	72.7%	55.2%	63.6%	67.4%	70.5%
(2) Medium	32.0%	33.6%	30.8%	0.0%	27.3%	44.8%	33.3%	28.4%	29.5%
(3) Low	2.2%	3.1%	1.4%	0.0%	0.0%	0.0%	3.0%	4.2%	0.0%
Average	1.36	1.40	1.34	1.00	1.27	1.45	1.39	1.37	1.30

	Overall <i>n</i> =278	Location			Residency				
		East <i>n</i> =87	Central <i>n</i> =144	West <i>n</i> =43	Under 1 <i>n</i> =11	1 to 5 <i>n</i> =31	6 to 10 <i>n</i> =23	11 to 15 <i>n</i> =50	Over 15 <i>n</i> =163
(1) High		70.1%	65.3%	58.1%	72.7%	71.0%	65.2%	68.0%	63.8%
(2) Medium		29.9%	31.9%	37.2%	27.3%	25.8%	34.8%	30.0%	33.7%
(3) Low		0.0%	2.8%	4.7%	0.0%	3.2%	0.0%	2.0%	2.5%
Average		1.30	1.38	1.47	1.27	1.32	1.35	1.34	1.39

Urban Forestry Program: Quality

	Overall <i>n</i> =216	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =100	<i>n</i> =108	<i>n</i> =1	<i>n</i> =14	<i>n</i> =25	<i>n</i> =46	<i>n</i> =76	<i>n</i> =50
(1) Excellent	29.2%	30.0%	28.7%	100.0%	21.4%	32.0%	37.0%	27.6%	26.0%
(2) Good	48.1%	45.0%	50.0%	0.0%	64.3%	36.0%	45.7%	43.4%	56.0%
(3) Fair	19.4%	23.0%	16.7%	0.0%	14.3%	28.0%	13.0%	25.0%	16.0%
(4) Poor	3.2%	2.0%	4.6%	0.0%	0.0%	4.0%	4.3%	3.9%	2.0%
Average	1.97	1.97	1.97	1.00	1.93	2.04	1.85	2.05	1.94

	Overall <i>n</i> =216	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =68	<i>n</i> =111	<i>n</i> =33	<i>n</i> =9	<i>n</i> =21	<i>n</i> =18	<i>n</i> =40	<i>n</i> =127
(1) Excellent	29.2%	17.6%	34.2%	36.4%	44.4%	42.9%	33.3%	22.5%	27.6%
(2) Good	48.1%	50.0%	47.7%	45.5%	55.6%	28.6%	38.9%	47.5%	52.0%
(3) Fair	19.4%	29.4%	15.3%	12.1%	0.0%	28.6%	22.2%	25.0%	17.3%
(4) Poor	3.2%	2.9%	2.7%	6.1%	0.0%	0.0%	5.6%	5.0%	3.1%
Average	1.97	2.18	1.86	1.88	1.56	1.86	2.00	2.13	1.96

Urban Forestry Program: Importance

	Overall <i>n</i> =262	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =124	<i>n</i> =130	<i>n</i> =1	<i>n</i> =20	<i>n</i> =26	<i>n</i> =60	<i>n</i> =91	<i>n</i> =60
(1) High	40.1%	33.9%	45.4%	0.0%	40.0%	42.3%	35.0%	41.8%	41.7%
(2) Medium	42.7%	43.5%	42.3%	0.0%	45.0%	38.5%	43.3%	44.0%	43.3%
(3) Low	17.2%	22.6%	12.3%	100.0%	15.0%	19.2%	21.7%	14.3%	15.0%
Average	1.77	1.89	1.67	3.00	0.00	1.77	1.87	1.73	1.73

	Overall <i>n</i> =262	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =83	<i>n</i> =131	<i>n</i> =43	<i>n</i> =10	<i>n</i> =28	<i>n</i> =21	<i>n</i> =48	<i>n</i> =154
(1) High	40.1%	38.6%	38.2%	46.5%	30.0%	42.9%	57.1%	39.6%	37.7%
(2) Medium	42.7%	36.1%	48.9%	39.5%	70.0%	39.3%	28.6%	35.4%	46.1%
(3) Low	17.2%	25.3%	13.0%	14.0%	0.0%	17.9%	14.3%	25.0%	16.2%
Average	1.77	1.87	1.75	1.67	1.70	1.75	1.57	1.85	1.79

Tree Trimming: Quality

	Overall <i>n</i> =280	Gender		Age					
		Male <i>n</i> =124	Female <i>n</i> =147	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =14	36 - 45 <i>n</i> =30	46 - 55 <i>n</i> =65	56 - 65 <i>n</i> =96	Over 65 <i>n</i> =69
(1) Excellent	23.2%	25.8%	21.8%	100.0%	21.4%	36.7%	26.2%	24.0%	14.5%
(2) Good	49.6%	43.5%	55.1%	0.0%	64.3%	36.7%	55.4%	40.6%	62.3%
(3) Fair	22.1%	24.2%	19.0%	0.0%	14.3%	20.0%	16.9%	27.1%	18.8%
(4) Poor	5.0%	6.5%	4.1%	0.0%	0.0%	6.7%	1.5%	8.3%	4.3%
Average	2.09	2.11	2.05	1.00	1.93	1.97	1.94	2.20	2.13

	Overall <i>n</i> =280	Location			Residency				
		East <i>n</i> =87	Central <i>n</i> =142	West <i>n</i> =47	Under 1 <i>n</i> =9	1 to 5 <i>n</i> =26	6 to 10 <i>n</i> =22	11 to 15 <i>n</i> =54	Over 15 <i>n</i> =168
(1) Excellent		16.1%	25.4%	31.9%	22.2%	34.6%	31.8%	20.4%	21.4%
(2) Good		55.2%	45.8%	51.1%	77.8%	42.3%	40.9%	48.1%	51.2%
(3) Fair		26.4%	21.1%	14.9%	0.0%	19.2%	18.2%	25.9%	22.6%
(4) Poor		2.3%	7.7%	2.1%	0.0%	3.8%	9.1%	5.6%	4.8%
Average		2.15	2.11	1.87	1.78	1.92	2.05	2.17	2.11

Tree Trimming: Importance

	Overall <i>n</i> =284	Gender		Age					
		Male <i>n</i> =129	Female <i>n</i> =146	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =22	36 - 45 <i>n</i> =30	46 - 55 <i>n</i> =66	56 - 65 <i>n</i> =95	Over 65 <i>n</i> =65
(1) High	33.1%	28.7%	37.0%	0.0%	31.8%	23.3%	25.8%	36.8%	41.5%
(2) Medium	52.8%	54.3%	51.4%	100.0%	59.1%	60.0%	53.0%	47.4%	53.8%
(3) Low	14.1%	17.1%	11.6%	0.0%	9.1%	16.7%	21.2%	15.8%	4.6%
Average	1.81	1.88	1.75	2.00	1.77	1.93	1.95	1.79	1.63

	Overall <i>n</i> =284	Location			Residency				
		East <i>n</i> =88	Central <i>n</i> =146	West <i>n</i> =45	Under 1 <i>n</i> =12	1 to 5 <i>n</i> =31	6 to 10 <i>n</i> =24	11 to 15 <i>n</i> =52	Over 15 <i>n</i> =164
(1) High		27.3%	37.0%	33.3%	25.0%	29.0%	50.0%	32.7%	32.3%
(2) Medium		58.0%	50.0%	48.9%	66.7%	58.1%	37.5%	53.8%	52.4%
(3) Low		14.8%	13.0%	17.8%	8.3%	12.9%	12.5%	13.5%	15.2%
Average		1.88	1.76	1.84	1.83	1.84	1.63	1.81	1.83

Pedestrian & bicycle paths: Quality

	Overall <i>n</i> =258	Gender		Age					
		Male <i>n</i> =114	Female <i>n</i> =137	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =17	36 - 45 <i>n</i> =27	46 - 55 <i>n</i> =65	56 - 65 <i>n</i> =87	Over 65 <i>n</i> =57
(1) Excellent	27.9%	27.2%	28.5%	0.0%	29.4%	40.7%	32.3%	26.4%	19.3%
(2) Good	52.3%	51.8%	53.3%	100.0%	58.8%	48.1%	41.5%	49.4%	71.9%
(3) Fair	15.1%	14.9%	14.6%	0.0%	11.8%	11.1%	23.1%	16.1%	3.5%
(4) Poor	4.7%	6.1%	3.6%	0.0%	0.0%	0.0%	3.1%	8.0%	5.3%
Average	1.97	2.00	1.93	2.00	1.82	1.70	1.97	2.06	1.95

		Location			Residency				
		East <i>n</i> =78	Central <i>n</i> =136	West <i>n</i> =39	Under 1 <i>n</i> =8	1 to 5 <i>n</i> =24	6 to 10 <i>n</i> =22	11 to 15 <i>n</i> =48	Over 15 <i>n</i> =155
(1) Excellent		24.4%	30.1%	30.8%	75.0%	45.8%	27.3%	20.8%	25.2%
(2) Good		56.4%	51.5%	46.2%	25.0%	33.3%	63.6%	54.2%	54.8%
(3) Fair		16.7%	13.2%	15.4%	0.0%	8.3%	9.1%	18.8%	16.1%
(4) Poor		2.6%	5.1%	7.7%	0.0%	12.5%	0.0%	6.3%	3.9%
Average		1.97	1.93	2.00	1.25	1.88	1.82	2.10	1.99

Pedestrian & bicycle paths: Importance

	Overall <i>n</i> =280	Gender		Age					
		Male <i>n</i> =129	Female <i>n</i> =144	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =21	36 - 45 <i>n</i> =29	46 - 55 <i>n</i> =66	56 - 65 <i>n</i> =95	Over 65 <i>n</i> =64
(1) High	45.7%	42.6%	47.9%	0.0%	57.1%	48.3%	48.5%	48.4%	35.9%
(2) Medium	42.1%	41.9%	42.4%	100.0%	28.6%	37.9%	42.4%	33.7%	57.8%
(3) Low	12.1%	15.5%	9.7%	0.0%	14.3%	13.8%	9.1%	17.9%	6.3%
Average	1.66	1.73	1.62	2.00	1.57	1.66	1.61	1.69	1.70

		Location			Residency				
		East <i>n</i> =85	Central <i>n</i> =145	West <i>n</i> =45	Under 1 <i>n</i> =12	1 to 5 <i>n</i> =30	6 to 10 <i>n</i> =24	11 to 15 <i>n</i> =51	Over 15 <i>n</i> =162
(1) High		43.5%	48.3%	42.2%	50.0%	46.7%	54.2%	45.1%	44.4%
(2) Medium		43.5%	40.0%	44.4%	33.3%	33.3%	29.2%	47.1%	44.4%
(3) Low		12.9%	11.7%	13.3%	16.7%	20.0%	16.7%	7.8%	11.1%
Average		1.69	1.63	1.71	1.67	1.73	1.63	1.63	1.67

Public Property maintenance: Quality

	Overall <i>n</i> =285	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =125	<i>n</i> =151	<i>n</i> =1	<i>n</i> =21	<i>n</i> =30	<i>n</i> =66	<i>n</i> =96	<i>n</i> =66
(1) Excellent	30.9%	31.2%	31.1%	100.0%	19.0%	33.3%	36.4%	29.2%	30.3%
(2) Good	55.1%	54.4%	55.0%	0.0%	61.9%	50.0%	53.0%	54.2%	60.6%
(3) Fair	11.9%	12.0%	11.9%	0.0%	19.0%	13.3%	10.6%	13.5%	6.1%
(4) Poor	2.1%	2.4%	2.0%	0.0%	0.0%	3.3%	0.0%	3.1%	3.0%
Average	1.85	1.86	1.85	1.00	2.00	1.87	1.74	1.91	1.82

	Overall <i>n</i> =285	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =89	<i>n</i> =147	<i>n</i> =44	<i>n</i> =11	<i>n</i> =29	<i>n</i> =22	<i>n</i> =51	<i>n</i> =171
(1) Excellent	30.9%	20.2%	35.4%	36.4%	45.5%	27.6%	40.9%	31.4%	29.2%
(2) Good	55.1%	59.6%	52.4%	56.8%	36.4%	65.5%	36.4%	52.9%	57.3%
(3) Fair	11.9%	16.9%	10.9%	4.5%	18.2%	3.4%	18.2%	15.7%	11.1%
(4) Poor	2.1%	3.4%	1.4%	2.3%	0.0%	3.4%	4.5%	0.0%	2.3%
Average	1.85	2.03	1.78	1.73	1.73	1.83	1.86	1.84	1.87

Public Property maintenance: Importance

	Overall <i>n</i> =287	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =129	<i>n</i> =151	<i>n</i> =1	<i>n</i> =24	<i>n</i> =30	<i>n</i> =66	<i>n</i> =96	<i>n</i> =67
(1) High	44.3%	41.9%	45.7%	0.0%	45.8%	43.3%	39.4%	45.8%	47.8%
(2) Medium	48.1%	49.6%	47.0%	100.0%	50.0%	53.3%	56.1%	41.7%	44.8%
(3) Low	7.7%	8.5%	7.3%	0.0%	4.2%	3.3%	4.5%	12.5%	7.5%
Average	1.63	1.67	1.62	2.00	1.58	1.60	1.65	1.67	1.60

	Overall <i>n</i> =287	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =91	<i>n</i> =146	<i>n</i> =46	<i>n</i> =12	<i>n</i> =33	<i>n</i> =17	<i>n</i> =50	<i>n</i> =168
(1) High	44.3%	47.3%	44.5%	37.0%	66.7%	30.3%	88.2%	44.0%	42.9%
(2) Medium	48.1%	44.0%	47.3%	58.7%	25.0%	60.6%	35.3%	54.0%	48.8%
(3) Low	7.7%	8.8%	8.2%	4.3%	8.3%	9.1%	17.6%	2.0%	8.3%
Average	1.63	1.62	1.64	1.67	1.42	1.79	2.12	1.58	1.65

Public Property beautification: Quality

	Overall <i>n</i> =287	Gender		Age					
		Male <i>n</i> =123	Female <i>n</i> =155	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =22	36 - 45 <i>n</i> =30	46 - 55 <i>n</i> =65	56 - 65 <i>n</i> =98	Over 65 <i>n</i> =66
(1) Excellent	28.9%	28.5%	29.7%	100.0%	18.2%	36.7%	32.3%	28.6%	25.8%
(2) Good	53.3%	53.7%	52.9%	0.0%	54.5%	46.7%	55.4%	51.0%	60.6%
(3) Fair	15.3%	15.4%	14.8%	0.0%	22.7%	13.3%	12.3%	16.3%	12.1%
(4) Poor	2.4%	2.4%	2.6%	0.0%	4.5%	3.3%	0.0%	4.1%	1.5%
Average	1.91	1.92	1.90	1.00	2.14	1.83	1.80	1.96	1.89

	Overall <i>n</i> =287	Location			Residency				
		East <i>n</i> =90	Central <i>n</i> =146	West <i>n</i> =46	Under 1 <i>n</i> =11	1 to 5 <i>n</i> =30	6 to 10 <i>n</i> =24	11 to 15 <i>n</i> =49	Over 15 <i>n</i> =172
(1) Excellent		21.1%	34.2%	26.1%	27.3%	30.0%	29.2%	38.8%	26.2%
(2) Good		57.8%	50.0%	58.7%	54.5%	53.3%	50.0%	38.8%	58.1%
(3) Fair		15.6%	14.4%	15.2%	18.2%	13.3%	4.2%	22.4%	14.5%
(4) Poor		5.6%	1.4%	0.0%	0.0%	3.3%	16.7%	0.0%	1.2%
Average		2.06	1.83	1.89	1.91	1.90	2.08	1.84	1.91

Public Property beautification: Importance

	Overall <i>n</i> =286	Gender		Age					
		Male <i>n</i> =127	Female <i>n</i> =151	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =24	36 - 45 <i>n</i> =29	46 - 55 <i>n</i> =66	56 - 65 <i>n</i> =95	Over 65 <i>n</i> =67
(1) High	37.8%	36.2%	37.7%	100.0%	37.5%	37.9%	31.8%	41.1%	37.3%
(2) Medium	51.0%	48.0%	55.0%	0.0%	50.0%	51.7%	59.1%	46.3%	52.2%
(3) Low	11.2%	15.7%	7.3%	0.0%	12.5%	10.3%	9.1%	12.6%	10.4%
Average	1.73	1.80	1.70	1.00	1.75	1.72	1.77	1.72	1.73

	Overall <i>n</i> =286	Location			Residency				
		East <i>n</i> =90	Central <i>n</i> =146	West <i>n</i> =45	Under 1 <i>n</i> =12	1 to 5 <i>n</i> =33	6 to 10 <i>n</i> =24	11 to 15 <i>n</i> =49	Over 15 <i>n</i> =167
(1) High		36.7%	39.0%	31.1%	50.0%	30.3%	50.0%	38.8%	35.9%
(2) Medium		50.0%	50.7%	57.8%	41.7%	54.5%	41.7%	44.9%	54.5%
(3) Low		13.3%	10.3%	11.1%	8.3%	15.2%	8.3%	16.3%	9.6%
Average		1.77	1.71	1.80	1.58	1.85	1.58	1.78	1.74

Overall Public Works: Quality

	Overall <i>n</i> =292	Gender		Age					
		Male <i>n</i> =124	Female <i>n</i> =159	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =22	36 - 45 <i>n</i> =30	46 - 55 <i>n</i> =67	56 - 65 <i>n</i> =97	Over 65 <i>n</i> =69
(1) Excellent	23.6%	25.0%	22.0%	0.0%	9.1%	33.3%	22.4%	23.7%	26.1%
(2) Good	55.8%	53.2%	58.5%	100.0%	68.2%	56.7%	59.7%	49.5%	58.0%
(3) Fair	19.9%	21.0%	18.9%	0.0%	22.7%	10.0%	17.9%	24.7%	15.9%
(4) Poor	0.7%	0.8%	0.6%	0.0%	0.0%	0.0%	0.0%	2.1%	0.0%
Average	1.98	1.98	1.98	2.00	2.14	1.77	1.96	2.05	1.90

		Location			Residency				
		East <i>n</i> =89	Central <i>n</i> =150	West <i>n</i> =48	Under 1 <i>n</i> =12	1 to 5 <i>n</i> =31	6 to 10 <i>n</i> =23	11 to 15 <i>n</i> =53	Over 15 <i>n</i> =172
(1) Excellent		16.9%	29.3%	20.8%	33.3%	19.4%	30.4%	24.5%	22.7%
(2) Good		59.6%	51.3%	62.5%	58.3%	58.1%	43.5%	54.7%	57.0%
(3) Fair		21.3%	19.3%	16.7%	8.3%	22.6%	26.1%	20.8%	19.2%
(4) Poor		2.2%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.2%
Average		2.09	1.90	1.96	1.75	2.03	1.96	1.96	1.99

Overall Public Works: Importance

	Overall <i>n</i> =275	Gender		Age					
		Male <i>n</i> =118	Female <i>n</i> =148	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =23	36 - 45 <i>n</i> =28	46 - 55 <i>n</i> =64	56 - 65 <i>n</i> =91	Over 65 <i>n</i> =63
(1) High	58.2%	55.9%	59.5%	100.0%	60.9%	57.1%	56.3%	57.1%	61.9%
(2) Medium	40.4%	42.4%	39.2%	0.0%	39.1%	42.9%	43.8%	39.6%	36.5%
(3) Low	1.5%	1.7%	1.4%	0.0%	0.0%	0.0%	0.0%	3.3%	1.6%
Average	1.43	1.46	1.42	1.00	1.39	1.43	1.44	1.46	1.40

		Location			Residency				
		East <i>n</i> =88	Central <i>n</i> =139	West <i>n</i> =43	Under 1 <i>n</i> =11	1 to 5 <i>n</i> =30	6 to 10 <i>n</i> =23	11 to 15 <i>n</i> =49	Over 15 <i>n</i> =161
(1) High		56.8%	60.4%	51.2%	72.7%	56.7%	65.2%	63.3%	54.7%
(2) Medium		43.2%	37.4%	46.5%	27.3%	36.7%	34.8%	36.7%	44.1%
(3) Low		0.0%	2.2%	2.3%	0.0%	6.7%	0.0%	0.0%	1.2%
Average		1.43	1.42	1.51	1.27	1.50	1.35	1.37	1.47

PARKS/RECREATION

Quality of Village Parks: Quality

	Overall <i>n=272</i>	Gender		Age					
		Male <i>n=118</i>	Female <i>n=146</i>	18 - 25 <i>n=1</i>	26 - 35 <i>n=18</i>	36 - 45 <i>n=29</i>	46 - 55 <i>n=66</i>	56 - 65 <i>n=93</i>	Over 65 <i>n=61</i>
(1) Excellent	35.7%	32.2%	39.0%	100.0%	27.8%	31.0%	37.9%	36.6%	36.1%
(2) Good	53.3%	56.8%	50.0%	0.0%	55.6%	58.6%	57.6%	43.0%	62.3%
(3) Fair	9.6%	9.3%	9.6%	0.0%	5.6%	6.9%	4.5%	19.4%	1.6%
(4) Poor	1.5%	1.7%	1.4%	0.0%	11.1%	3.4%	0.0%	1.1%	0.0%
Average	1.77	1.81	1.73	1.00	2.00	1.83	1.67	1.85	1.66

		Location			Residency				
		East <i>n=88</i>	Central <i>n=133</i>	West <i>n=46</i>	Under 1 <i>n=10</i>	1 to 5 <i>n=25</i>	6 to 10 <i>n=22</i>	11 to 15 <i>n=50</i>	Over 15 <i>n=164</i>
(1) Excellent		25.0%	42.1%	37.0%	60.0%	40.0%	31.8%	36.0%	34.1%
(2) Good		60.2%	48.1%	58.7%	30.0%	52.0%	54.5%	48.0%	56.1%
(3) Fair		13.6%	8.3%	2.2%	0.0%	4.0%	9.1%	16.0%	9.1%
(4) Poor		1.1%	1.5%	2.2%	10.0%	4.0%	4.5%	0.0%	0.6%
Average		1.91	1.69	1.70	1.60	1.72	1.86	1.80	1.76

Quality of Village Parks: Importance

	Overall <i>n=278</i>	Gender		Age					
		Male <i>n=125</i>	Female <i>n=145</i>	18 - 25 <i>n=1</i>	26 - 35 <i>n=21</i>	36 - 45 <i>n=28</i>	46 - 55 <i>n=67</i>	56 - 65 <i>n=97</i>	Over 65 <i>n=60</i>
(1) High	52.2%	50.4%	51.7%	0.0%	61.9%	67.9%	41.8%	50.5%	55.0%
(2) Medium	42.8%	45.6%	42.8%	100.0%	38.1%	32.1%	52.2%	41.2%	43.3%
(3) Low	5.0%	4.0%	5.5%	0.0%	0.0%	0.0%	6.0%	8.2%	1.7%
Average	1.53	1.54	1.54	2.00	1.38	1.32	1.64	1.58	1.47

		Location			Residency				
		East <i>n=88</i>	Central <i>n=140</i>	West <i>n=45</i>	Under 1 <i>n=11</i>	1 to 5 <i>n=29</i>	6 to 10 <i>n=23</i>	11 to 15 <i>n=51</i>	Over 15 <i>n=163</i>
(1) High		47.7%	56.4%	46.7%	63.6%	55.2%	73.9%	39.2%	51.5%
(2) Medium		46.6%	38.6%	48.9%	36.4%	34.5%	21.7%	54.9%	44.2%
(3) Low		5.7%	5.0%	4.4%	0.0%	10.3%	4.3%	5.9%	4.3%
Average		1.58	1.49	1.58	1.36	1.55	1.30	1.67	1.53

Parks Maintenance: Quality

	Overall <i>n=270</i>	Gender		Age					
		Male <i>n=117</i>	Female <i>n=145</i>	18 - 25 <i>n=1</i>	26 - 35 <i>n=17</i>	36 - 45 <i>n=29</i>	46 - 55 <i>n=65</i>	56 - 65 <i>n=92</i>	Over 65 <i>n=62</i>
(1) Excellent	34.4%	33.3%	35.2%	100.0%	23.5%	24.1%	43.1%	37.0%	30.6%
(2) Good	55.2%	54.7%	55.2%	0.0%	64.7%	62.1%	53.8%	45.7%	62.9%
(3) Fair	8.5%	9.4%	8.3%	0.0%	0.0%	10.3%	3.1%	16.3%	4.8%
(4) Poor	1.9%	2.6%	1.4%	0.0%	11.8%	3.4%	0.0%	1.1%	1.6%
Average	1.78	1.81	1.76	1.00	2.00	1.93	1.60	1.82	1.77

	Overall <i>n=268</i>	Location			Residency				
		East <i>n=86</i>	Central <i>n=135</i>	West <i>n=44</i>	Under 1 <i>n=10</i>	1 to 5 <i>n=25</i>	6 to 10 <i>n=22</i>	11 to 15 <i>n=50</i>	Over 15 <i>n=162</i>
(1) Excellent		27.9%	40.7%	29.5%	40.0%	40.0%	27.3%	32.0%	35.2%
(2) Good		58.1%	50.4%	63.6%	40.0%	52.0%	63.6%	60.0%	53.7%
(3) Fair		12.8%	6.7%	4.5%	10.0%	4.0%	4.5%	8.0%	9.9%
(4) Poor		1.2%	2.2%	2.3%	10.0%	4.0%	4.5%	0.0%	1.2%
Average		1.87	1.70	1.80	1.90	1.72	1.86	1.76	1.77

Parks Maintenance: Importance

	Overall <i>n=268</i>	Gender		Age					
		Male <i>n=118</i>	Female <i>n=143</i>	18 - 25 <i>n=1</i>	26 - 35 <i>n=22</i>	36 - 45 <i>n=26</i>	46 - 55 <i>n=62</i>	56 - 65 <i>n=94</i>	Over 65 <i>n=59</i>
(1) High	36.9%	30.5%	41.3%	100.0%	50.0%	53.8%	30.6%	36.2%	30.5%
(2) Medium	50.7%	55.9%	46.9%	0.0%	40.9%	38.5%	59.7%	46.8%	59.3%
(3) Low	12.3%	13.6%	11.9%	0.0%	9.1%	7.7%	9.7%	17.0%	10.2%
Average	1.75	1.83	1.71	1.00	1.59	1.54	1.79	1.81	1.80

	Overall <i>n=268</i>	Location			Residency				
		East <i>n=82</i>	Central <i>n=138</i>	West <i>n=43</i>	Under 1 <i>n=10</i>	1 to 5 <i>n=29</i>	6 to 10 <i>n=22</i>	11 to 15 <i>n=49</i>	Over 15 <i>n=157</i>
(1) High		30.5%	39.9%	37.2%	50.0%	37.9%	68.2%	26.5%	35.0%
(2) Medium		56.1%	48.6%	48.8%	50.0%	41.4%	27.3%	61.2%	52.2%
(3) Low		13.4%	11.6%	14.0%	0.0%	20.7%	4.5%	12.2%	12.7%
Average		1.83	1.72	1.77	1.50	1.83	1.36	1.86	1.78

Recreation Programs: Quality

	Overall <i>n</i> =242	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =95	<i>n</i> =140	<i>n</i> =1	<i>n</i> =16	<i>n</i> =22	<i>n</i> =63	<i>n</i> =81	<i>n</i> =55
(1) Excellent	21.5%	23.2%	20.0%	100.0%	18.8%	31.8%	22.2%	18.5%	21.8%
(2) Good	50.8%	53.7%	49.3%	0.0%	37.5%	54.5%	58.7%	44.4%	52.7%
(3) Fair	21.9%	22.1%	22.1%	0.0%	37.5%	4.5%	12.7%	32.1%	21.8%
(4) Poor	5.8%	1.1%	8.6%	0.0%	6.3%	9.1%	6.3%	4.9%	3.6%
Average	2.12	2.01	2.19	1.00	2.31	1.91	2.03	2.23	2.07

	Overall <i>n</i> =278	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =73	<i>n</i> =128	<i>n</i> =37	<i>n</i> =9	<i>n</i> =23	<i>n</i> =19	<i>n</i> =42	<i>n</i> =148
(1) Excellent		13.7%	25.8%	24.3%	55.6%	30.4%	15.8%	28.6%	16.9%
(2) Good		58.9%	43.0%	62.2%	22.2%	52.2%	47.4%	50.0%	52.7%
(3) Fair		20.5%	25.0%	10.8%	11.1%	13.0%	26.3%	16.7%	25.0%
(4) Poor		6.8%	6.3%	2.7%	11.1%	4.3%	10.5%	4.8%	5.4%
Average		2.21	2.12	1.92	1.78	1.91	2.32	1.98	2.19

Recreation Programs: Importance

	Overall <i>n</i> =278	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =124	<i>n</i> =146	<i>n</i> =1	<i>n</i> =20	<i>n</i> =28	<i>n</i> =67	<i>n</i> =97	<i>n</i> =61
(1) High	47.5%	46.8%	47.3%	0.0%	55.0%	57.1%	38.8%	49.5%	47.5%
(2) Medium	48.9%	50.0%	48.6%	100.0%	45.0%	42.9%	55.2%	46.4%	50.8%
(3) Low	3.6%	3.2%	4.1%	0.0%	0.0%	0.0%	6.0%	4.1%	1.6%
Average	1.56	1.56	1.57	2.00	1.45	1.43	1.67	1.55	1.54

	Overall <i>n</i> =278	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =87	<i>n</i> =141	<i>n</i> =45	<i>n</i> =11	<i>n</i> =29	<i>n</i> =22	<i>n</i> =51	<i>n</i> =164
(1) High		42.5%	51.1%	44.4%	54.5%	44.8%	68.2%	33.3%	48.8%
(2) Medium		52.9%	46.1%	51.1%	45.5%	44.8%	31.8%	62.7%	48.2%
(3) Low		4.6%	2.8%	4.4%	0.0%	10.3%	0.0%	3.9%	3.0%
Average		1.62	1.52	1.60	1.45	1.66	1.32	1.71	1.54

Special Events: Quality

	Overall <i>n=241</i>	Gender		Age					
		Male <i>n=101</i>	Female <i>n=134</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=17</i>	36 - 45 <i>n=23</i>	46 - 55 <i>n=60</i>	56 - 65 <i>n=83</i>	Over 65 <i>n=54</i>
(1) Excellent	22.4%	24.8%	20.1%	100.0%	17.6%	30.4%	25.0%	19.3%	22.2%
(2) Good	53.1%	51.5%	55.2%	0.0%	41.2%	47.8%	60.0%	53.0%	53.7%
(3) Fair	21.6%	22.8%	20.1%	0.0%	41.2%	17.4%	10.0%	24.1%	24.1%
(4) Poor	2.9%	1.0%	4.5%	0.0%	0.0%	4.3%	5.0%	3.6%	0.0%
Average	2.05	2.00	2.09	1.00	2.24	1.96	1.95	2.12	2.02

	Overall <i>n=241</i>	Location			Residency				
		East <i>n=71</i>	Central <i>n=130</i>	West <i>n=36</i>	Under 1 <i>n=9</i>	1 to 5 <i>n=25</i>	6 to 10 <i>n=18</i>	11 to 15 <i>n=43</i>	Over 15 <i>n=145</i>
(1) Excellent		19.7%	26.2%	16.7%	44.4%	36.0%	16.7%	25.6%	18.6%
(2) Good		54.9%	47.7%	72.2%	44.4%	48.0%	61.1%	48.8%	54.5%
(3) Fair		22.5%	22.3%	11.1%	11.1%	16.0%	16.7%	25.6%	22.8%
(4) Poor		2.8%	3.8%	0.0%	0.0%	0.0%	5.6%	0.0%	4.1%
Average		2.08	2.04	1.94	1.67	1.80	2.11	2.00	2.12

Special Events: Importance

	Overall <i>n=266</i>	Gender		Age					
		Male <i>n=118</i>	Female <i>n=142</i>	18 - 25 <i>n=1</i>	26 - 35 <i>n=21</i>	36 - 45 <i>n=25</i>	46 - 55 <i>n=64</i>	56 - 65 <i>n=94</i>	Over 65 <i>n=58</i>
(1) High	30.1%	25.4%	33.1%	100.0%	38.1%	44.0%	18.8%	34.0%	25.9%
(2) Medium	54.1%	55.1%	54.2%	0.0%	42.9%	52.0%	65.6%	46.8%	60.3%
(3) Low	15.8%	19.5%	12.7%	0.0%	19.0%	4.0%	15.6%	19.1%	13.8%
Average	1.86	1.94	1.80	1.00	1.81	1.60	1.97	1.85	1.88

	Overall <i>n=266</i>	Location			Residency				
		East <i>n=81</i>	Central <i>n=136</i>	West <i>n=45</i>	Under 1 <i>n=11</i>	1 to 5 <i>n=29</i>	6 to 10 <i>n=20</i>	11 to 15 <i>n=48</i>	Over 15 <i>n=158</i>
(1) High		29.6%	30.1%	26.7%	36.4%	27.6%	60.0%	22.9%	28.5%
(2) Medium		56.8%	53.7%	53.3%	45.5%	51.7%	35.0%	60.4%	55.7%
(3) Low		13.6%	16.2%	20.0%	18.2%	20.7%	5.0%	16.7%	15.8%
Average		1.84	1.86	1.93	1.82	1.93	1.45	1.94	1.87

Recreation Facilities: Quality

	Overall <i>n</i> =239	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =103	<i>n</i> =128	<i>n</i> =1	<i>n</i> =13	<i>n</i> =25	<i>n</i> =56	<i>n</i> =87	<i>n</i> =53
(1) Excellent	15.5%	18.4%	12.5%	100.0%	0.0%	24.0%	19.6%	13.8%	13.2%
(2) Good	54.4%	49.5%	58.6%	0.0%	53.8%	52.0%	57.1%	52.9%	54.7%
(3) Fair	23.0%	26.2%	21.1%	0.0%	38.5%	16.0%	17.9%	23.0%	30.2%
(4) Poor	7.1%	5.8%	7.8%	0.0%	7.7%	8.0%	5.4%	10.3%	1.9%
Average	2.22	2.19	2.24	1.00	2.54	2.08	2.09	2.30	2.21

	Overall <i>n</i> =239	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =74	<i>n</i> =130	<i>n</i> =30	<i>n</i> =6	<i>n</i> =22	<i>n</i> =17	<i>n</i> =42	<i>n</i> =151
(1) Excellent	15.5%	12.2%	19.2%	10.0%	33.3%	22.7%	29.4%	11.9%	13.2%
(2) Good	54.4%	56.8%	48.5%	73.3%	33.3%	59.1%	47.1%	59.5%	53.6%
(3) Fair	23.0%	21.6%	24.6%	16.7%	16.7%	18.2%	11.8%	26.2%	24.5%
(4) Poor	7.1%	9.5%	7.7%	0.0%	16.7%	0.0%	11.8%	2.4%	8.6%
Average	2.22	2.28	2.21	2.07	2.17	1.95	2.06	2.19	2.28

Recreation Facilities: Importance

	Overall <i>n</i> =268	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =120	<i>n</i> =142	<i>n</i> =1	<i>n</i> =21	<i>n</i> =26	<i>n</i> =63	<i>n</i> =96	<i>n</i> =58
(1) High	41.0%	40.0%	40.8%	100.0%	47.6%	53.8%	34.9%	44.8%	31.0%
(2) Medium	48.1%	49.2%	47.9%	0.0%	42.9%	38.5%	54.0%	42.7%	60.3%
(3) Low	10.8%	10.8%	11.3%	0.0%	9.5%	7.7%	11.1%	12.5%	8.6%
Average	1.70	1.71	1.70	1.00	1.62	1.54	1.76	1.68	1.78

	Overall <i>n</i> =268	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =85	<i>n</i> =136	<i>n</i> =43	<i>n</i> =10	<i>n</i> =28	<i>n</i> =22	<i>n</i> =50	<i>n</i> =158
(1) High	41.0%	37.6%	43.4%	37.2%	60.0%	39.3%	63.6%	34.0%	39.2%
(2) Medium	48.1%	49.4%	46.3%	53.5%	40.0%	42.9%	31.8%	52.0%	50.6%
(3) Low	10.8%	12.9%	10.3%	9.3%	0.0%	17.9%	4.5%	14.0%	10.1%
Average	1.70	1.75	1.67	1.72	1.40	1.79	1.41	1.80	1.71

Preservation of Natural Areas: Quality

	Overall <i>n</i> =265	Gender		Age					
		Male <i>n</i> =116	Female <i>n</i> =142	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =18	36 - 45 <i>n</i> =28	46 - 55 <i>n</i> =61	56 - 65 <i>n</i> =92	Over 65 <i>n</i> =61
(1) Excellent	34.0%	32.8%	34.5%	0.0%	27.8%	39.3%	39.3%	34.8%	26.2%
(2) Good	47.9%	46.6%	48.6%	100.0%	38.9%	42.9%	47.5%	51.1%	47.5%
(3) Fair	15.8%	19.0%	14.1%	0.0%	27.8%	17.9%	9.8%	13.0%	23.0%
(4) Poor	2.3%	1.7%	2.8%	0.0%	5.6%	0.0%	3.3%	1.1%	3.3%
Average	1.86	1.90	1.85	2.00	2.11	1.79	1.77	1.80	2.03

	Overall <i>n</i> =277	Location			Residency				
		East <i>n</i> =78	Central <i>n</i> =141	West <i>n</i> =42	Under 1 <i>n</i> =12	1 to 5 <i>n</i> =24	6 to 10 <i>n</i> =22	11 to 15 <i>n</i> =49	Over 15 <i>n</i> =157
(1) Excellent		24.4%	39.0%	35.7%	41.7%	41.7%	31.8%	32.7%	33.1%
(2) Good		53.8%	43.3%	52.4%	41.7%	37.5%	45.5%	53.1%	48.4%
(3) Fair		19.2%	14.9%	11.9%	16.7%	12.5%	22.7%	14.3%	15.9%
(4) Poor		2.6%	2.8%	0.0%	0.0%	8.3%	0.0%	0.0%	2.5%
Average		2.00	1.82	1.76	1.75	1.88	1.91	1.82	1.88

Preservation of Natural Areas: Importance

	Overall <i>n</i> =277	Gender		Age					
		Male <i>n</i> =124	Female <i>n</i> =146	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =22	36 - 45 <i>n</i> =29	46 - 55 <i>n</i> =65	56 - 65 <i>n</i> =95	Over 65 <i>n</i> =62
(1) High	54.9%	54.0%	54.8%	0.0%	63.6%	58.6%	49.2%	60.0%	50.0%
(2) Medium	36.5%	35.5%	38.4%	100.0%	27.3%	37.9%	41.5%	28.4%	46.8%
(3) Low	8.7%	10.5%	6.8%	0.0%	9.1%	3.4%	9.2%	11.6%	3.2%
Average	1.54	1.56	1.52	2.00	1.45	1.45	1.60	1.52	1.53

	Overall <i>n</i> =277	Location			Residency				
		East <i>n</i> =85	Central <i>n</i> =144	West <i>n</i> =44	Under 1 <i>n</i> =12	1 to 5 <i>n</i> =27	6 to 10 <i>n</i> =24	11 to 15 <i>n</i> =50	Over 15 <i>n</i> =164
(1) High		45.9%	61.1%	52.3%	75.0%	59.3%	66.7%	46.0%	53.7%
(2) Medium		43.5%	31.3%	38.6%	25.0%	25.9%	25.0%	44.0%	38.4%
(3) Low		10.6%	7.6%	9.1%	0.0%	14.8%	8.3%	10.0%	7.9%
Average		1.65	1.47	1.57	1.25	1.56	1.42	1.64	1.54

Overall Parks/Recreation: Quality

	Overall <i>n=276</i>	Gender		Age					
		Male <i>n=117</i>	Female <i>n=151</i>	18 - 25 <i>n=1</i>	26 - 35 <i>n=21</i>	36 - 45 <i>n=29</i>	46 - 55 <i>n=64</i>	56 - 65 <i>n=93</i>	Over 65 <i>n=64</i>
(1) Excellent	26.4%	27.4%	25.8%	0.0%	23.8%	27.6%	32.8%	22.6%	26.6%
(2) Good	55.4%	58.1%	53.6%	100.0%	52.4%	65.5%	53.1%	51.6%	59.4%
(3) Fair	17.4%	14.5%	19.2%	0.0%	23.8%	3.4%	14.1%	24.7%	14.1%
(4) Poor	0.7%	0.0%	1.3%	0.0%	0.0%	3.4%	0.0%	1.1%	0.0%
Average	1.92	1.87	1.96	2.00	2.00	1.83	1.81	2.04	1.88

	Overall <i>n=276</i>	Location			Residency				
		East <i>n=84</i>	Central <i>n=141</i>	West <i>n=46</i>	Under 1 <i>n=12</i>	1 to 5 <i>n=26</i>	6 to 10 <i>n=23</i>	11 to 15 <i>n=51</i>	Over 15 <i>n=163</i>
(1) Excellent		17.9%	32.6%	26.1%	58.3%	34.6%	26.1%	23.5%	23.9%
(2) Good		61.9%	47.5%	67.4%	33.3%	57.7%	52.2%	58.8%	55.8%
(3) Fair		20.2%	19.1%	4.3%	8.3%	7.7%	17.4%	17.6%	19.6%
(4) Poor		0.0%	0.7%	2.2%	0.0%	0.0%	4.3%	0.0%	0.6%
Average		2.02	1.88	1.83	1.50	1.73	2.00	1.94	1.97

Overall Parks/Recreation: Importance

	Overall <i>n=263</i>	Gender		Age					
		Male <i>n=118</i>	Female <i>n=138</i>	18 - 25 <i>n=1</i>	26 - 35 <i>n=22</i>	36 - 45 <i>n=28</i>	46 - 55 <i>n=64</i>	56 - 65 <i>n=86</i>	Over 65 <i>n=59</i>
(1) High	43.3%	41.5%	43.5%	0.0%	54.5%	46.4%	40.6%	41.9%	42.4%
(2) Medium	51.3%	53.4%	50.7%	100.0%	45.5%	53.6%	51.6%	52.3%	52.5%
(3) Low	5.3%	5.1%	5.8%	0.0%	0.0%	0.0%	7.8%	5.8%	5.1%
Average	1.62	1.64	1.62	2.00	1.45	1.54	1.67	1.64	1.63

	Overall <i>n=263</i>	Location			Residency				
		East <i>n=82</i>	Central <i>n=133</i>	West <i>n=44</i>	Under 1 <i>n=12</i>	1 to 5 <i>n=27</i>	6 to 10 <i>n=22</i>	11 to 15 <i>n=48</i>	Over 15 <i>n=154</i>
(1) High		36.6%	49.6%	36.4%	66.7%	51.9%	54.5%	33.3%	41.6%
(2) Medium		57.3%	45.9%	56.8%	33.3%	40.7%	45.5%	58.3%	53.2%
(3) Low		6.1%	4.5%	6.8%	0.0%	7.4%	0.0%	8.3%	5.2%
Average		1.70	1.55	1.70	1.33	1.56	1.45	1.75	1.64

COMMUNITY DEVELOPMENT

Land use, planning and zoning: Quality

	Overall <i>n</i> =233	Gender		Age					
		Male <i>n</i> =103	Female <i>n</i> =123	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =15	36 - 45 <i>n</i> =21	46 - 55 <i>n</i> =57	56 - 65 <i>n</i> =80	Over 65 <i>n</i> =55
(1) Excellent	17.2%	20.4%	14.6%	0.0%	6.7%	19.0%	8.8%	20.0%	23.6%
(2) Good	49.8%	47.6%	51.2%	100.0%	60.0%	57.1%	52.6%	43.8%	50.9%
(3) Fair	27.0%	23.3%	30.1%	0.0%	33.3%	19.0%	31.6%	32.5%	14.5%
(4) Poor	6.0%	8.7%	4.1%	0.0%	0.0%	4.8%	7.0%	3.8%	10.9%
Average	2.22	2.20	2.24	2.00	2.27	2.10	2.37	2.20	2.13

	Overall <i>n</i> =233	Location			Residency				
		East <i>n</i> =69	Central <i>n</i> =123	West <i>n</i> =37	Under 1 <i>n</i> =8	1 to 5 <i>n</i> =22	6 to 10 <i>n</i> =17	11 to 15 <i>n</i> =43	Over 15 <i>n</i> =142
(1) Excellent		5.8%	25.2%	13.5%	0.0%	18.2%	35.3%	14.0%	16.9%
(2) Good		46.4%	43.9%	70.3%	75.0%	50.0%	52.9%	51.2%	47.2%
(3) Fair		40.6%	24.4%	13.5%	25.0%	27.3%	5.9%	30.2%	28.9%
(4) Poor		7.2%	6.5%	2.7%	0.0%	4.5%	5.9%	4.7%	7.0%
Average		2.49	2.12	2.05	2.25	2.18	1.82	2.26	2.26

Land use, planning and zoning: Importance

	Overall <i>n</i> =257	Gender		Age					
		Male <i>n</i> =117	Female <i>n</i> =133	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =17	36 - 45 <i>n</i> =25	46 - 55 <i>n</i> =62	56 - 65 <i>n</i> =93	Over 65 <i>n</i> =56
(1) High	48.2%	47.9%	48.1%	0.0%	35.3%	40.0%	45.2%	51.6%	55.4%
(2) Medium	46.7%	46.2%	47.4%	100.0%	64.7%	52.0%	48.4%	44.1%	39.3%
(3) Low	5.1%	6.0%	4.5%	0.0%	0.0%	8.0%	6.5%	4.3%	5.4%
Average	1.57	1.58	1.56	2.00	1.65	1.68	1.61	1.53	1.50

	Overall <i>n</i> =257	Location			Residency				
		East <i>n</i> =83	Central <i>n</i> =128	West <i>n</i> =42	Under 1 <i>n</i> =9	1 to 5 <i>n</i> =25	6 to 10 <i>n</i> =19	11 to 15 <i>n</i> =47	Over 15 <i>n</i> =157
(1) High		42.2%	54.7%	42.9%	33.3%	36.0%	52.6%	51.1%	49.7%
(2) Medium		53.0%	39.1%	54.8%	55.6%	56.0%	47.4%	42.6%	45.9%
(3) Low		4.8%	6.3%	2.4%	11.1%	8.0%	0.0%	6.4%	4.5%
Average		1.63	1.52	1.60	1.78	1.72	1.47	1.55	1.55

Code Enforcement: Quality

	Overall <i>n</i> =248	Gender		Age					
		Male <i>n</i> =111	Female <i>n</i> =130	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =15	36 - 45 <i>n</i> =24	46 - 55 <i>n</i> =56	56 - 65 <i>n</i> =87	Over 65 <i>n</i> =61
(1) Excellent	17.3%	20.7%	14.6%	0.0%	6.7%	29.2%	19.6%	16.1%	14.8%
(2) Good	50.8%	46.8%	53.1%	100.0%	66.7%	54.2%	50.0%	43.7%	55.7%
(3) Fair	19.4%	20.7%	19.2%	0.0%	20.0%	12.5%	21.4%	20.7%	19.7%
(4) Poor	12.5%	11.7%	13.1%	0.0%	6.7%	4.2%	8.9%	19.5%	9.8%
Average	2.27	2.23	2.31	2.00	2.27	1.92	2.20	2.44	2.25

	Overall <i>n</i> =248	Location			Residency				
		East <i>n</i> =75	Central <i>n</i> =128	West <i>n</i> =40	Under 1 <i>n</i> =9	1 to 5 <i>n</i> =23	6 to 10 <i>n</i> =19	11 to 15 <i>n</i> =45	Over 15 <i>n</i> =151
(1) Excellent	17.3%	5.3%	23.4%	22.5%	22.2%	21.7%	26.3%	22.2%	13.9%
(2) Good	50.8%	57.3%	43.8%	57.5%	55.6%	52.2%	57.9%	51.1%	49.0%
(3) Fair	19.4%	20.0%	21.9%	12.5%	22.2%	13.0%	5.3%	11.1%	24.5%
(4) Poor	12.5%	17.3%	10.9%	7.5%	0.0%	13.0%	10.5%	15.6%	12.6%
Average	2.27	2.49	2.20	2.05	2.00	2.17	2.00	2.20	2.36

Code Enforcement: Importance

	Overall <i>n</i> =267	Gender		Age					
		Male <i>n</i> =122	Female <i>n</i> =138	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =18	36 - 45 <i>n</i> =27	46 - 55 <i>n</i> =64	56 - 65 <i>n</i> =93	Over 65 <i>n</i> =61
(1) High	47.6%	45.9%	47.8%	100.0%	50.0%	29.6%	37.5%	52.7%	57.4%
(2) Medium	44.2%	42.6%	46.4%	0.0%	50.0%	59.3%	54.7%	37.6%	34.4%
(3) Low	8.2%	11.5%	5.8%	0.0%	0.0%	11.1%	7.8%	9.7%	8.2%
Average	1.61	1.66	1.58	1.00	1.50	1.81	1.70	1.57	1.51

	Overall <i>n</i> =267	Location			Residency				
		East <i>n</i> =86	Central <i>n</i> =135	West <i>n</i> =42	Under 1 <i>n</i> =10	1 to 5 <i>n</i> =27	6 to 10 <i>n</i> =20	11 to 15 <i>n</i> =48	Over 15 <i>n</i> =162
(1) High	47.6%	44.2%	49.6%	45.2%	60.0%	40.7%	55.0%	50.0%	46.3%
(2) Medium	44.2%	48.8%	38.5%	54.8%	40.0%	51.9%	40.0%	37.5%	45.7%
(3) Low	8.2%	7.0%	11.9%	0.0%	0.0%	7.4%	5.0%	12.5%	8.0%
Average	1.61	1.63	1.62	1.55	1.40	1.67	1.50	1.63	1.62

Economic Development: Quality

	Overall <i>n</i> =231	Gender		Age					
		Male <i>n</i> =99	Female <i>n</i> =126	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =15	36 - 45 <i>n</i> =25	46 - 55 <i>n</i> =55	56 - 65 <i>n</i> =79	Over 65 <i>n</i> =53
(1) Excellent	19.9%	21.2%	19.0%	100.0%	6.7%	20.0%	16.4%	22.8%	20.8%
(2) Good	44.2%	42.4%	45.2%	0.0%	33.3%	36.0%	50.9%	44.3%	45.3%
(3) Fair	30.7%	28.3%	32.5%	0.0%	53.3%	32.0%	30.9%	27.8%	28.3%
(4) Poor	5.2%	8.1%	3.2%	0.0%	6.7%	12.0%	1.8%	5.1%	5.7%
Average	2.21	2.23	2.20	1.00	2.60	2.36	2.18	2.15	2.19

		Location			Residency				
		East <i>n</i> =72	Central <i>n</i> =120	West <i>n</i> =36	Under 1 <i>n</i> =8	1 to 5 <i>n</i> =22	6 to 10 <i>n</i> =19	11 to 15 <i>n</i> =40	Over 15 <i>n</i> =142
(1) Excellent		11.1%	25.8%	16.7%	12.5%	22.7%	26.3%	17.5%	19.7%
(2) Good		40.3%	43.3%	55.6%	37.5%	40.9%	47.4%	37.5%	46.5%
(3) Fair		43.1%	25.8%	22.2%	37.5%	31.8%	15.8%	37.5%	30.3%
(4) Poor		5.6%	5.0%	5.6%	12.5%	4.5%	10.5%	7.5%	3.5%
Average		2.43	2.10	2.17	2.50	2.18	2.11	2.35	2.18

Economic Development: Importance

	Overall <i>n</i> =259	Gender		Age					
		Male <i>n</i> =118	Female <i>n</i> =134	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =20	36 - 45 <i>n</i> =26	46 - 55 <i>n</i> =63	56 - 65 <i>n</i> =90	Over 65 <i>n</i> =56
(1) High	52.5%	52.5%	51.5%	100.0%	65.0%	57.7%	49.2%	54.4%	46.4%
(2) Medium	42.1%	41.5%	43.3%	0.0%	35.0%	42.3%	46.0%	40.0%	44.6%
(3) Low	5.4%	5.9%	5.2%	0.0%	0.0%	0.0%	4.8%	5.6%	8.9%
Average	1.53	1.53	1.54	1.00	1.35	1.42	1.56	1.51	1.63

		Location			Residency				
		East <i>n</i> =81	Central <i>n</i> =131	West <i>n</i> =44	Under 1 <i>n</i> =10	1 to 5 <i>n</i> =28	6 to 10 <i>n</i> =20	11 to 15 <i>n</i> =48	Over 15 <i>n</i> =153
(1) High		49.4%	54.2%	52.3%	60.0%	46.4%	65.0%	54.2%	51.0%
(2) Medium		48.1%	38.9%	40.9%	40.0%	50.0%	35.0%	39.6%	42.5%
(3) Low		2.5%	6.9%	6.8%	0.0%	3.6%	0.0%	6.3%	6.5%
Average		1.53	1.53	1.55	1.40	1.57	1.35	1.52	1.56

Ease and Efficiency of Obtaining Permits: Quality

	Overall <i>n</i> =176	Gender		Age					
		Male <i>n</i> =82	Female <i>n</i> =91	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =8	36 - 45 <i>n</i> =14	46 - 55 <i>n</i> =45	56 - 65 <i>n</i> =66	Over 65 <i>n</i> =41
(1) Excellent	25.6%	24.4%	26.4%	-	25.0%	35.7%	22.2%	25.8%	24.4%
(2) Good	50.0%	48.8%	50.5%	-	37.5%	35.7%	60.0%	48.5%	48.8%
(3) Fair	19.3%	20.7%	18.7%	-	37.5%	21.4%	13.3%	22.7%	17.1%
(4) Poor	5.1%	6.1%	4.4%	-	0.0%	7.1%	4.4%	3.0%	9.8%
Average	2.04	2.09	2.01	-	2.13	2.00	2.00	2.03	2.12

		Location			Residency				
		East <i>n</i> =52	Central <i>n</i> =92	West <i>n</i> =31	Under 1 <i>n</i> =6	1 to 5 <i>n</i> =13	6 to 10 <i>n</i> =9	11 to 15 <i>n</i> =29	Over 15 <i>n</i> =119
(1) Excellent		15.4%	34.8%	16.1%	66.7%	46.2%	44.4%	27.6%	19.3%
(2) Good		57.7%	43.5%	54.8%	16.7%	30.8%	55.6%	41.4%	55.5%
(3) Fair		19.2%	18.5%	22.6%	16.7%	15.4%	0.0%	27.6%	19.3%
(4) Poor		7.7%	3.3%	6.5%	0.0%	7.7%	0.0%	3.4%	5.9%
Average		2.19	1.90	2.19	1.50	1.85	1.56	2.07	2.12

Ease and Efficiency of Obtaining Permits: Importance

	Overall <i>n</i> =237	Gender		Age					
		Male <i>n</i> =107	Female <i>n</i> =124	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =15	36 - 45 <i>n</i> =25	46 - 55 <i>n</i> =60	56 - 65 <i>n</i> =85	Over 65 <i>n</i> =48
(1) High	43.0%	41.1%	44.4%	100.0%	40.0%	32.0%	30.0%	52.9%	47.9%
(2) Medium	48.5%	47.7%	50.0%	0.0%	46.7%	60.0%	61.7%	37.6%	47.9%
(3) Low	8.4%	11.2%	5.6%	0.0%	13.3%	8.0%	8.3%	9.4%	4.2%
Average	1.65	1.70	1.61	1.00	1.73	1.76	1.78	1.56	1.56

		Location			Residency				
		East <i>n</i> =74	Central <i>n</i> =119	West <i>n</i> =41	Under 1 <i>n</i> =8	1 to 5 <i>n</i> =22	6 to 10 <i>n</i> =16	11 to 15 <i>n</i> =45	Over 15 <i>n</i> =146
(1) High		33.8%	49.6%	39.0%	75.0%	40.9%	43.8%	33.3%	44.5%
(2) Medium		59.5%	42.0%	48.8%	12.5%	50.0%	56.3%	53.3%	47.9%
(3) Low		6.8%	8.4%	12.2%	12.5%	9.1%	0.0%	13.3%	7.5%
Average		1.73	1.59	1.73	1.38	1.68	1.56	1.80	1.63

Overall Community Development: Quality

	Overall <i>n=256</i>	Gender		Age					
		Male <i>n=115</i>	Female <i>n=134</i>	18 - 25 <i>n=1</i>	26 - 35 <i>n=15</i>	36 - 45 <i>n=26</i>	46 - 55 <i>n=58</i>	56 - 65 <i>n=92</i>	Over 65 <i>n=60</i>
(1) Excellent	17.2%	18.3%	16.4%	100.0%	20.0%	19.2%	8.6%	18.5%	20.0%
(2) Good	57.4%	53.9%	59.7%	0.0%	40.0%	57.7%	70.7%	55.4%	53.3%
(3) Fair	21.1%	23.5%	19.4%	0.0%	40.0%	23.1%	19.0%	19.6%	20.0%
(4) Poor	4.3%	4.3%	4.5%	0.0%	0.0%	0.0%	1.7%	6.5%	6.7%
Average	2.13	2.14	2.12	1.00	2.20	2.04	2.14	2.14	2.13

	Overall <i>n=256</i>	Location			Residency				
		East <i>n=82</i>	Central <i>n=128</i>	West <i>n=42</i>	Under 1 <i>n=8</i>	1 to 5 <i>n=23</i>	6 to 10 <i>n=19</i>	11 to 15 <i>n=49</i>	Over 15 <i>n=156</i>
(1) Excellent		8.5%	21.1%	21.4%	25.0%	26.1%	31.6%	18.4%	13.5%
(2) Good		59.8%	53.9%	61.9%	50.0%	43.5%	42.1%	55.1%	62.2%
(3) Fair		25.6%	20.3%	16.7%	25.0%	26.1%	21.1%	24.5%	19.2%
(4) Poor		6.1%	4.7%	0.0%	0.0%	4.3%	5.3%	2.0%	5.1%
Average		2.29	2.09	1.95	2.00	2.09	2.00	2.10	2.16

Overall Community Development: Importance

	Overall <i>n=269</i>	Gender		Age					
		Male <i>n=124</i>	Female <i>n=138</i>	18 - 25 <i>n=1</i>	26 - 35 <i>n=19</i>	36 - 45 <i>n=27</i>	46 - 55 <i>n=64</i>	56 - 65 <i>n=94</i>	Over 65 <i>n=61</i>
(1) High	49.1%	48.4%	48.6%	100.0%	47.4%	55.6%	42.2%	51.1%	50.8%
(2) Medium	46.8%	45.2%	49.3%	0.0%	52.6%	44.4%	53.1%	43.6%	45.9%
(3) Low	4.1%	6.5%	2.2%	0.0%	0.0%	0.0%	4.7%	5.3%	3.3%
Average	1.55	1.58	1.54	1.00	1.53	1.44	1.63	1.54	1.52

	Overall <i>n=269</i>	Location			Residency				
		East <i>n=88</i>	Central <i>n=135</i>	West <i>n=43</i>	Under 1 <i>n=9</i>	1 to 5 <i>n=28</i>	6 to 10 <i>n=20</i>	11 to 15 <i>n=49</i>	Over 15 <i>n=163</i>
(1) High		44.3%	54.1%	41.9%	66.7%	42.9%	55.0%	46.9%	49.1%
(2) Medium		53.4%	40.7%	53.5%	33.3%	46.4%	45.0%	49.0%	47.2%
(3) Low		2.3%	5.2%	4.7%	0.0%	10.7%	0.0%	4.1%	3.7%
Average		1.58	1.51	1.63	1.33	1.68	1.45	1.57	1.55

GENERAL SERVICES

Online Payment Options: Quality

	Overall <i>n=198</i>	Gender		Age					
		Male <i>n=86</i>	Female <i>n=107</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=16</i>	36 - 45 <i>n=25</i>	46 - 55 <i>n=47</i>	56 - 65 <i>n=65</i>	Over 65 <i>n=42</i>
(1) Excellent	38.4%	40.7%	36.4%	-	25.0%	44.0%	40.4%	44.6%	28.6%
(2) Good	51.5%	45.3%	56.1%	-	56.3%	52.0%	53.2%	40.0%	64.3%
(3) Fair	7.6%	9.3%	6.5%	-	12.5%	0.0%	4.3%	12.3%	7.1%
(4) Poor	2.5%	4.7%	0.9%	-	6.3%	4.0%	2.1%	3.1%	0.0%
Average	1.74	1.78	1.72	-	2.00	1.64	1.68	1.74	1.79

	Overall <i>n=253</i>	Location			Residency				
		East <i>n=60</i>	Central <i>n=100</i>	West <i>n=35</i>	Under 1 <i>n=8</i>	1 to 5 <i>n=21</i>	6 to 10 <i>n=20</i>	11 to 15 <i>n=36</i>	Over 15 <i>n=112</i>
(1) Excellent		25.0%	49.0%	31.4%	50.0%	38.1%	45.0%	50.0%	33.0%
(2) Good		58.3%	45.0%	60.0%	25.0%	57.1%	50.0%	50.0%	52.7%
(3) Fair		13.3%	6.0%	0.0%	12.5%	0.0%	5.0%	0.0%	11.6%
(4) Poor		3.3%	0.0%	8.6%	12.5%	4.8%	0.0%	0.0%	2.7%
Average		1.95	1.57	1.86	1.88	1.71	1.60	1.50	1.84

Online Payment Options: Importance

	Overall <i>n=253</i>	Gender		Age					
		Male <i>n=114</i>	Female <i>n=134</i>	18 - 25 <i>n=1</i>	26 - 35 <i>n=21</i>	36 - 45 <i>n=26</i>	46 - 55 <i>n=63</i>	56 - 65 <i>n=92</i>	Over 65 <i>n=47</i>
(1) High	36.0%	32.5%	38.1%	0.0%	38.1%	38.5%	31.7%	37.0%	38.3%
(2) Medium	41.5%	42.1%	41.8%	100.0%	42.9%	57.7%	42.9%	37.0%	40.4%
(3) Low	22.5%	25.4%	20.1%	0.0%	19.0%	3.8%	25.4%	26.1%	21.3%
Average	1.87	1.93	1.82	2.00	1.81	1.65	1.94	1.89	1.83

	Overall <i>n=253</i>	Location			Residency				
		East <i>n=77</i>	Central <i>n=128</i>	West <i>n=44</i>	Under 1 <i>n=11</i>	1 to 5 <i>n=29</i>	6 to 10 <i>n=21</i>	11 to 15 <i>n=48</i>	Over 15 <i>n=144</i>
(1) High		29.9%	40.6%	34.1%	45.5%	27.6%	47.6%	45.8%	31.9%
(2) Medium		49.4%	33.6%	47.7%	45.5%	48.3%	38.1%	31.3%	43.8%
(3) Low		20.8%	25.8%	18.2%	9.1%	24.1%	14.3%	22.9%	24.3%
Average		1.91	1.85	1.84	1.64	1.97	1.67	1.77	1.92

Website: Quality

	Overall <i>n</i> =243	Gender		Age					
		Male <i>n</i> =102	Female <i>n</i> =133	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =20	36 - 45 <i>n</i> =27	46 - 55 <i>n</i> =58	56 - 65 <i>n</i> =85	Over 65 <i>n</i> =49
(1) Excellent	25.1%	24.5%	25.6%	-	10.0%	33.3%	22.4%	28.2%	24.5%
(2) Good	56.8%	53.9%	59.4%	-	45.0%	63.0%	63.8%	50.6%	63.3%
(3) Fair	16.9%	18.6%	15.0%	-	45.0%	3.7%	13.8%	18.8%	10.2%
(4) Poor	1.2%	2.9%	0.0%	-	0.0%	0.0%	0.0%	2.4%	2.0%
Average	1.94	2.00	1.89	-	2.35	1.70	1.91	1.95	1.90

	Overall <i>n</i> =243	Location			Residency				
		East <i>n</i> =77	Central <i>n</i> =121	West <i>n</i> =42	Under 1 <i>n</i> =9	1 to 5 <i>n</i> =28	6 to 10 <i>n</i> =20	11 to 15 <i>n</i> =43	Over 15 <i>n</i> =143
(1) Excellent		16.9%	28.9%	28.6%	44.4%	21.4%	25.0%	34.9%	21.7%
(2) Good		66.2%	51.2%	57.1%	11.1%	60.7%	60.0%	55.8%	58.7%
(3) Fair		14.3%	19.0%	14.3%	44.4%	14.3%	10.0%	9.3%	18.9%
(4) Poor		2.6%	0.8%	0.0%	0.0%	3.6%	5.0%	0.0%	0.7%
Average		2.03	1.92	1.86	2.00	2.00	1.95	1.74	1.99

Website: Importance

	Overall <i>n</i> =263	Gender		Age					
		Male <i>n</i> =115	Female <i>n</i> =140	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =22	36 - 45 <i>n</i> =28	46 - 55 <i>n</i> =65	56 - 65 <i>n</i> =92	Over 65 <i>n</i> =51
(1) High	31.9%	26.1%	37.1%	0.0%	22.7%	35.7%	27.7%	32.6%	39.2%
(2) Medium	48.7%	49.6%	47.1%	100.0%	59.1%	46.4%	47.7%	48.9%	47.1%
(3) Low	19.4%	24.3%	15.7%	0.0%	18.2%	17.9%	24.6%	18.5%	13.7%
Average	1.87	1.98	1.79	2.00	1.95	1.82	1.97	1.86	1.75

	Overall <i>n</i> =263	Location			Residency				
		East <i>n</i> =83	Central <i>n</i> =132	West <i>n</i> =44	Under 1 <i>n</i> =12	1 to 5 <i>n</i> =29	6 to 10 <i>n</i> =22	11 to 15 <i>n</i> =48	Over 15 <i>n</i> =152
(1) High		27.7%	35.6%	29.5%	33.3%	34.5%	31.8%	33.3%	30.9%
(2) Medium		51.8%	43.9%	54.5%	58.3%	51.7%	54.5%	37.5%	50.0%
(3) Low		20.5%	20.5%	15.9%	8.3%	13.8%	13.6%	29.2%	19.1%
Average		1.93	1.85	1.86	1.75	1.79	1.82	1.96	1.88

Village Newsletter: Quality

	Overall <i>n</i> =284	Gender		Age					
		Male <i>n</i> =122	Female <i>n</i> =153	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =21	36 - 45 <i>n</i> =29	46 - 55 <i>n</i> =59	56 - 65 <i>n</i> =100	Over 65 <i>n</i> =69
(1) Excellent	31.3%	31.1%	32.0%	100.0%	14.3%	34.5%	27.1%	32.0%	37.7%
(2) Good	54.9%	50.0%	58.8%	0.0%	61.9%	58.6%	64.4%	51.0%	50.7%
(3) Fair	12.3%	15.6%	9.2%	0.0%	23.8%	6.9%	6.8%	16.0%	8.7%
(4) Poor	1.4%	3.3%	0.0%	0.0%	0.0%	0.0%	1.7%	1.0%	2.9%
Average	1.84	1.91	1.77	1.00	2.10	1.72	1.83	1.86	1.77

	Overall <i>n</i> =284	Location			Residency				
		East <i>n</i> =89	Central <i>n</i> =146	West <i>n</i> =45	Under 1 <i>n</i> =11	1 to 5 <i>n</i> =30	6 to 10 <i>n</i> =22	11 to 15 <i>n</i> =53	Over 15 <i>n</i> =168
(1) Excellent		21.3%	37.0%	31.1%	45.5%	30.0%	22.7%	37.7%	29.8%
(2) Good		65.2%	47.9%	60.0%	36.4%	53.3%	63.6%	60.4%	53.6%
(3) Fair		11.2%	13.7%	8.9%	18.2%	13.3%	13.6%	1.9%	14.9%
(4) Poor		2.2%	1.4%	0.0%	0.0%	3.3%	0.0%	0.0%	1.8%
Average		1.94	1.79	1.78	1.73	1.90	1.91	1.64	1.89

Village Newsletter: Importance

	Overall <i>n</i> =278	Gender		Age					
		Male <i>n</i> =121	Female <i>n</i> =149	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =22	36 - 45 <i>n</i> =28	46 - 55 <i>n</i> =65	56 - 65 <i>n</i> =97	Over 65 <i>n</i> =61
(1) High	29.9%	24.0%	34.9%	0.0%	18.2%	25.0%	18.5%	34.0%	42.6%
(2) Medium	52.5%	58.7%	47.0%	100.0%	54.5%	46.4%	60.0%	53.6%	45.9%
(3) Low	17.6%	17.4%	18.1%	0.0%	27.3%	28.6%	21.5%	12.4%	11.5%
Average	1.88	1.93	1.83	2.00	2.09	2.04	2.03	1.78	1.69

	Overall <i>n</i> =278	Location			Residency				
		East <i>n</i> =86	Central <i>n</i> =142	West <i>n</i> =46	Under 1 <i>n</i> =11	1 to 5 <i>n</i> =30	6 to 10 <i>n</i> =23	11 to 15 <i>n</i> =51	Over 15 <i>n</i> =163
(1) High		29.1%	31.7%	26.1%	27.3%	30.0%	26.1%	27.5%	31.3%
(2) Medium		54.7%	50.7%	52.2%	63.6%	40.0%	52.2%	47.1%	55.8%
(3) Low		16.3%	17.6%	21.7%	9.1%	30.0%	21.7%	25.5%	12.9%
Average		1.87	1.86	1.96	1.82	2.00	1.96	1.98	1.82

Algonquin e-News: Quality

	Overall <i>n</i> =178	Gender		Age					
		Male <i>n</i> =82	Female <i>n</i> =90	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =12	36 - 45 <i>n</i> =23	46 - 55 <i>n</i> =38	56 - 65 <i>n</i> =65	Over 65 <i>n</i> =36
(1) Excellent	28.1%	24.4%	31.1%	0.0%	25.0%	34.8%	21.1%	30.8%	27.8%
(2) Good	53.4%	47.6%	58.9%	100.0%	41.7%	60.9%	65.8%	47.7%	50.0%
(3) Fair	16.9%	24.4%	10.0%	0.0%	33.3%	4.3%	13.2%	20.0%	16.7%
(4) Poor	1.7%	3.7%	0.0%	0.0%	0.0%	0.0%	0.0%	1.5%	5.6%
Average	1.92	2.07	1.79	2.00	2.08	1.70	1.92	1.92	2.00

	Overall <i>n</i> =178	Location			Residency				
		East <i>n</i> =59	Central <i>n</i> =91	West <i>n</i> =24	Under 1 <i>n</i> =5	1 to 5 <i>n</i> =19	6 to 10 <i>n</i> =16	11 to 15 <i>n</i> =31	Over 15 <i>n</i> =107
(1) Excellent	28.1%	20.3%	33.0%	29.2%	40.0%	31.6%	31.3%	32.3%	25.2%
(2) Good	53.4%	57.6%	49.5%	58.3%	40.0%	42.1%	50.0%	54.8%	56.1%
(3) Fair	16.9%	18.6%	16.5%	12.5%	20.0%	21.1%	18.8%	12.9%	16.8%
(4) Poor	1.7%	3.4%	1.1%	0.0%	0.0%	5.3%	0.0%	0.0%	1.9%
Average	1.92	2.05	1.86	1.83	1.80	2.00	1.88	1.81	1.95

Algonquin e-News: Importance

	Overall <i>n</i> =233	Gender		Age					
		Male <i>n</i> =108	Female <i>n</i> =119	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =18	36 - 45 <i>n</i> =25	46 - 55 <i>n</i> =58	56 - 65 <i>n</i> =85	Over 65 <i>n</i> =43
(1) High	23.2%	16.7%	28.6%	0.0%	16.7%	20.0%	13.8%	27.1%	32.6%
(2) Medium	46.8%	50.9%	42.9%	100.0%	55.6%	56.0%	50.0%	43.5%	39.5%
(3) Low	30.0%	32.4%	28.6%	0.0%	27.8%	24.0%	36.2%	29.4%	27.9%
Average	2.07	2.16	2.00	2.00	2.11	2.04	2.22	2.02	1.95

	Overall <i>n</i> =233	Location			Residency				
		East <i>n</i> =76	Central <i>n</i> =114	West <i>n</i> =39	Under 1 <i>n</i> =7	1 to 5 <i>n</i> =26	6 to 10 <i>n</i> =21	11 to 15 <i>n</i> =43	Over 15 <i>n</i> =136
(1) High	23.2%	21.1%	26.3%	17.9%	0.0%	19.2%	23.8%	23.3%	25.0%
(2) Medium	46.8%	47.4%	45.6%	46.2%	85.7%	38.5%	57.1%	46.5%	44.9%
(3) Low	30.0%	31.6%	28.1%	35.9%	14.3%	42.3%	19.0%	30.2%	30.1%
Average	2.07	2.11	2.02	2.18	2.14	2.23	1.95	2.07	2.05

Social Media: Quality

	Overall <i>n=101</i>	Gender		Age					
		Male <i>n=35</i>	Female <i>n=63</i>	18 - 25 <i>n=1</i>	26 - 35 <i>n=6</i>	36 - 45 <i>n=12</i>	46 - 55 <i>n=27</i>	56 - 65 <i>n=35</i>	Over 65 <i>n=17</i>
(1) Excellent	25.7%	25.7%	25.4%	0.0%	0.0%	41.7%	18.5%	34.3%	17.6%
(2) Good	54.5%	42.9%	60.3%	100.0%	50.0%	58.3%	70.4%	37.1%	58.8%
(3) Fair	14.9%	20.0%	12.7%	0.0%	50.0%	0.0%	7.4%	20.0%	17.6%
(4) Poor	5.0%	11.4%	1.6%	0.0%	0.0%	0.0%	3.7%	8.6%	5.9%
Average	1.99	2.17	1.90	2.00	2.50	1.58	1.96	2.03	2.12

		Location			Residency				
		East <i>n=34</i>	Central <i>n=54</i>	West <i>n=10</i>	Under 1 <i>n=2</i>	1 to 5 <i>n=13</i>	6 to 10 <i>n=9</i>	11 to 15 <i>n=15</i>	Over 15 <i>n=62</i>
(1) Excellent		20.6%	31.5%	20.0%	0.0%	30.8%	33.3%	26.7%	24.2%
(2) Good		50.0%	51.9%	80.0%	100.0%	53.8%	55.6%	60.0%	51.6%
(3) Fair		17.6%	14.8%	0.0%	0.0%	7.7%	11.1%	6.7%	19.4%
(4) Poor		11.8%	1.9%	0.0%	0.0%	7.7%	0.0%	6.7%	4.8%
Average		2.21	1.87	1.80	2.00	1.92	1.78	1.93	2.05

Social Media: Importance

	Overall <i>n=213</i>	Gender		Age					
		Male <i>n=91</i>	Female <i>n=116</i>	18 - 25 <i>n=1</i>	26 - 35 <i>n=20</i>	36 - 45 <i>n=22</i>	46 - 55 <i>n=54</i>	56 - 65 <i>n=76</i>	Over 65 <i>n=37</i>
(1) High	19.2%	13.2%	23.3%	0.0%	15.0%	18.2%	14.8%	21.1%	24.3%
(2) Medium	37.6%	35.2%	38.8%	100.0%	30.0%	45.5%	42.6%	35.5%	32.4%
(3) Low	43.2%	51.6%	37.9%	0.0%	55.0%	36.4%	42.6%	43.4%	43.2%
Average	2.24	2.38	2.15	2.00	2.40	2.18	2.28	2.22	2.19

		Location			Residency				
		East <i>n=70</i>	Central <i>n=104</i>	West <i>n=36</i>	Under 1 <i>n=6</i>	1 to 5 <i>n=28</i>	6 to 10 <i>n=19</i>	11 to 15 <i>n=38</i>	Over 15 <i>n=122</i>
(1) High		15.7%	22.1%	16.7%	0.0%	17.9%	21.1%	18.4%	20.5%
(2) Medium		34.3%	40.4%	33.3%	66.7%	42.9%	36.8%	39.5%	34.4%
(3) Low		50.0%	37.5%	50.0%	33.3%	39.3%	42.1%	42.1%	45.1%
Average		2.34	2.15	2.33	2.33	2.21	2.21	2.24	2.25

Garbage collection: Quality

	Overall <i>n</i> =302	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =128	<i>n</i> =164	<i>n</i> =1	<i>n</i> =24	<i>n</i> =30	<i>n</i> =68	<i>n</i> =101	<i>n</i> =72
(1) Excellent	35.8%	33.6%	37.2%	0.0%	29.2%	26.7%	36.8%	34.7%	44.4%
(2) Good	47.4%	51.6%	45.1%	0.0%	37.5%	53.3%	52.9%	44.6%	48.6%
(3) Fair	11.6%	10.2%	12.2%	100.0%	16.7%	13.3%	8.8%	15.8%	2.8%
(4) Poor	5.3%	4.7%	5.5%	0.0%	16.7%	6.7%	1.5%	5.0%	4.2%
Average	1.86	1.86	1.86	3.00	2.21	2.00	1.75	1.91	1.67

	Overall <i>n</i> =302	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =94	<i>n</i> =152	<i>n</i> =51	<i>n</i> =13	<i>n</i> =34	<i>n</i> =24	<i>n</i> =55	<i>n</i> =175
(1) Excellent	35.8%	23.4%	40.8%	45.1%	38.5%	41.2%	37.5%	40.0%	33.1%
(2) Good	47.4%	55.3%	41.4%	52.9%	30.8%	44.1%	45.8%	41.8%	50.9%
(3) Fair	11.6%	18.1%	9.9%	0.0%	15.4%	2.9%	16.7%	12.7%	12.0%
(4) Poor	5.3%	3.2%	7.9%	2.0%	15.4%	11.8%	0.0%	5.5%	4.0%
Average	1.86	2.01	1.85	1.59	2.08	1.85	1.79	1.84	1.87

Garbage collection: Importance

	Overall <i>n</i> =286	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =126	<i>n</i> =151	<i>n</i> =1	<i>n</i> =23	<i>n</i> =29	<i>n</i> =65	<i>n</i> =97	<i>n</i> =66
(1) High	73.8%	77.0%	70.9%	100.0%	69.6%	69.0%	69.2%	76.3%	80.3%
(2) Medium	24.5%	22.2%	26.5%	0.0%	26.1%	31.0%	29.2%	21.6%	18.2%
(3) Low	1.7%	0.8%	2.6%	0.0%	4.3%	0.0%	1.5%	2.1%	1.5%
Average	1.28	1.24	1.32	1.00	1.35	1.31	1.32	1.26	1.21

	Overall <i>n</i> =286	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =89	<i>n</i> =147	<i>n</i> =45	<i>n</i> =12	<i>n</i> =32	<i>n</i> =24	<i>n</i> =51	<i>n</i> =166
(1) High	73.8%	69.7%	77.6%	73.3%	91.7%	68.8%	66.7%	82.4%	72.3%
(2) Medium	24.5%	29.2%	20.4%	24.4%	8.3%	21.9%	33.3%	15.7%	27.1%
(3) Low	1.7%	1.1%	2.0%	2.2%	0.0%	9.4%	0.0%	2.0%	0.6%
Average	1.28	1.31	1.24	1.29	1.08	1.41	1.33	1.20	1.28

Recycling: Quality

	Overall <i>n</i> =304	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =130	<i>n</i> =164	<i>n</i> =1	<i>n</i> =24	<i>n</i> =31	<i>n</i> =68	<i>n</i> =100	<i>n</i> =74
(1) Excellent	41.8%	43.8%	39.6%	0.0%	37.5%	41.9%	39.7%	42.0%	47.3%
(2) Good	45.4%	44.6%	47.0%	100.0%	45.8%	38.7%	50.0%	44.0%	45.9%
(3) Fair	9.2%	7.7%	9.8%	0.0%	8.3%	16.1%	7.4%	10.0%	4.1%
(4) Poor	3.6%	3.8%	3.7%	0.0%	8.3%	3.2%	2.9%	4.0%	2.7%
Average	1.75	1.72	1.77	2.00	1.88	1.81	1.74	1.76	1.62

	Overall <i>n</i> =289	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =95	<i>n</i> =153	<i>n</i> =51	<i>n</i> =13	<i>n</i> =34	<i>n</i> =24	<i>n</i> =55	<i>n</i> =177
(1) Excellent		32.6%	45.8%	47.1%	46.2%	41.2%	45.8%	47.3%	39.5%
(2) Good		55.8%	37.3%	51.0%	38.5%	44.1%	41.7%	34.5%	49.7%
(3) Fair		8.4%	12.4%	2.0%	15.4%	2.9%	8.3%	14.5%	8.5%
(4) Poor		3.2%	4.6%	0.0%	0.0%	11.8%	4.2%	3.6%	2.3%
Average		1.82	1.76	1.55	1.69	1.85	1.71	1.75	1.73

Recycling: Importance

	Overall <i>n</i> =289	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =129	<i>n</i> =152	<i>n</i> =1	<i>n</i> =23	<i>n</i> =30	<i>n</i> =67	<i>n</i> =97	<i>n</i> =67
(1) High	72.7%	74.4%	71.1%	100.0%	65.2%	66.7%	70.1%	75.3%	79.1%
(2) Medium	25.3%	24.8%	25.7%	0.0%	30.4%	33.3%	28.4%	20.6%	20.9%
(3) Low	2.1%	0.8%	3.3%	0.0%	4.3%	0.0%	1.5%	4.1%	0.0%
Average	1.29	1.26	1.32	1.00	1.39	1.33	1.31	1.29	1.21

	Overall <i>n</i> =289	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =91	<i>n</i> =149	<i>n</i> =45	<i>n</i> =12	<i>n</i> =32	<i>n</i> =24	<i>n</i> =51	<i>n</i> =170
(1) High		71.4%	73.8%	71.1%	75.0%	65.6%	70.8%	72.5%	74.1%
(2) Medium		27.5%	23.5%	26.7%	25.0%	25.0%	29.2%	23.5%	25.3%
(3) Low		1.1%	2.7%	2.2%	0.0%	9.4%	0.0%	3.9%	0.6%
Average		1.30	1.29	1.31	1.25	1.44	1.29	1.31	1.26

Yard waste collection: Quality

	Overall <i>n</i> =274	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =117	<i>n</i> =149	<i>n</i> =1	<i>n</i> =20	<i>n</i> =27	<i>n</i> =65	<i>n</i> =93	<i>n</i> =64
(1) Excellent	31.8%	35.0%	28.9%	0.0%	25.0%	29.6%	33.8%	32.3%	32.8%
(2) Good	46.4%	41.9%	50.3%	100.0%	45.0%	25.9%	56.9%	43.0%	48.4%
(3) Fair	18.6%	17.9%	18.8%	0.0%	20.0%	37.0%	6.2%	22.6%	17.2%
(4) Poor	3.3%	5.1%	2.0%	0.0%	10.0%	7.4%	3.1%	2.2%	1.6%
Average	1.93	1.93	1.94	2.00	2.15	2.22	1.78	1.95	1.88

	Overall <i>n</i> =274	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =88	<i>n</i> =141	<i>n</i> =41	<i>n</i> =11	<i>n</i> =29	<i>n</i> =22	<i>n</i> =47	<i>n</i> =165
(1) Excellent	31.8%	19.3%	37.6%	39.0%	45.5%	37.9%	36.4%	40.4%	26.7%
(2) Good	46.4%	61.4%	37.6%	43.9%	9.1%	37.9%	45.5%	34.0%	53.9%
(3) Fair	18.6%	17.0%	20.6%	14.6%	27.3%	13.8%	18.2%	21.3%	18.2%
(4) Poor	3.3%	2.3%	4.3%	2.4%	18.2%	10.3%	0.0%	4.3%	1.2%
Average	1.93	2.02	1.91	1.80	2.18	1.97	1.82	1.89	1.94

Yard waste collection: Importance

	Overall <i>n</i> =281	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =125	<i>n</i> =148	<i>n</i> =1	<i>n</i> =22	<i>n</i> =29	<i>n</i> =65	<i>n</i> =96	<i>n</i> =64
(1) High	65.5%	68.0%	63.5%	100.0%	59.1%	65.5%	64.6%	68.8%	65.6%
(2) Medium	29.2%	28.0%	29.7%	0.0%	27.3%	31.0%	30.8%	24.0%	34.4%
(3) Low	5.3%	4.0%	6.8%	0.0%	13.6%	3.4%	4.6%	7.3%	0.0%
Average	1.40	1.36	1.43	1.00	1.55	1.38	1.40	1.39	1.34

	Overall <i>n</i> =281	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =87	<i>n</i> =145	<i>n</i> =44	<i>n</i> =10	<i>n</i> =30	<i>n</i> =23	<i>n</i> =51	<i>n</i> =166
(1) High	65.5%	64.4%	69.0%	59.1%	80.0%	60.0%	69.6%	74.5%	62.7%
(2) Medium	29.2%	32.2%	25.5%	31.8%	20.0%	23.3%	30.4%	15.7%	34.3%
(3) Low	5.3%	3.4%	5.5%	9.1%	0.0%	16.7%	0.0%	9.8%	3.0%
Average	1.40	1.39	1.37	1.50	1.20	1.57	1.30	1.35	1.40

GIS Mapping: Quality

	Overall <i>n</i> =84	Gender		Age					
		Male <i>n</i> =38	Female <i>n</i> =44	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =6	36 - 45 <i>n</i> =12	46 - 55 <i>n</i> =17	56 - 65 <i>n</i> =29	Over 65 <i>n</i> =18
(1) Excellent	29.8%	36.8%	22.7%	-	0.0%	33.3%	35.3%	34.5%	22.2%
(2) Good	50.0%	36.8%	61.4%	-	50.0%	66.7%	52.9%	41.4%	50.0%
(3) Fair	15.5%	18.4%	13.6%	-	50.0%	0.0%	11.8%	13.8%	22.2%
(4) Poor	4.8%	7.9%	2.3%	-	0.0%	0.0%	0.0%	10.3%	5.6%
Average	1.95	1.97	1.95	-	2.50	1.67	1.76	2.00	2.11

	Overall <i>n</i> =84	Location			Residency				
		East <i>n</i> =26	Central <i>n</i> =43	West <i>n</i> =14	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =11	6 to 10 <i>n</i> =8	11 to 15 <i>n</i> =16	Over 15 <i>n</i> =45
(1) Excellent		26.9%	34.9%	21.4%	25.0%	36.4%	25.0%	25.0%	31.1%
(2) Good		46.2%	46.5%	64.3%	50.0%	54.5%	50.0%	68.8%	42.2%
(3) Fair		15.4%	16.3%	14.3%	25.0%	0.0%	12.5%	0.0%	24.4%
(4) Poor		11.5%	2.3%	0.0%	0.0%	9.1%	12.5%	6.3%	2.2%
Average		2.12	1.86	1.93	2.00	1.82	2.13	1.88	1.98

GIS Mapping: Importance

	Overall <i>n</i> =170	Gender		Age					
		Male <i>n</i> =78	Female <i>n</i> =87	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =13	36 - 45 <i>n</i> =18	46 - 55 <i>n</i> =42	56 - 65 <i>n</i> =62	Over 65 <i>n</i> =31
(1) High	23.5%	19.2%	26.4%	0.0%	7.7%	33.3%	11.9%	25.8%	35.5%
(2) Medium	42.4%	42.3%	42.5%	100.0%	61.5%	44.4%	47.6%	37.1%	38.7%
(3) Low	34.1%	38.5%	31.0%	0.0%	30.8%	22.2%	40.5%	37.1%	25.8%
Average	2.11	2.19	2.05	2.00	2.23	1.89	2.29	2.11	1.90

	Overall <i>n</i> =170	Location			Residency				
		East <i>n</i> =53	Central <i>n</i> =82	West <i>n</i> =32	Under 1 <i>n</i> =5	1 to 5 <i>n</i> =21	6 to 10 <i>n</i> =16	11 to 15 <i>n</i> =35	Over 15 <i>n</i> =93
(1) High		18.9%	26.8%	21.9%	0.0%	14.3%	37.5%	20.0%	25.8%
(2) Medium		37.7%	41.5%	50.0%	100.0%	47.6%	37.5%	42.9%	38.7%
(3) Low		43.4%	31.7%	28.1%	0.0%	38.1%	25.0%	37.1%	35.5%
Average		2.25	2.05	2.06	2.00	2.24	1.88	2.17	2.10

Ease of Water Billing Service: Quality

	Overall <i>n</i> =292	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =125	<i>n</i> =157	<i>n</i> =1	<i>n</i> =23	<i>n</i> =30	<i>n</i> =65	<i>n</i> =95	<i>n</i> =72
(1) Excellent	40.4%	41.6%	38.9%	100.0%	26.1%	40.0%	38.5%	41.1%	47.2%
(2) Good	49.7%	48.0%	52.2%	0.0%	69.6%	53.3%	50.8%	48.4%	43.1%
(3) Fair	8.6%	8.0%	8.3%	0.0%	0.0%	0.0%	9.2%	10.5%	9.7%
(4) Poor	1.4%	2.4%	0.6%	0.0%	4.3%	6.7%	1.5%	0.0%	0.0%
Average	1.71	1.71	1.71	1.00	1.83	1.73	1.74	1.69	1.63

	Overall <i>n</i> =292	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =90	<i>n</i> =147	<i>n</i> =50	<i>n</i> =13	<i>n</i> =33	<i>n</i> =24	<i>n</i> =50	<i>n</i> =171
(1) Excellent	40.4%	30.0%	46.9%	40.0%	46.2%	39.4%	37.5%	52.0%	37.4%
(2) Good	49.7%	58.9%	44.2%	50.0%	46.2%	54.5%	58.3%	46.0%	48.5%
(3) Fair	8.6%	11.1%	8.2%	4.0%	0.0%	6.1%	0.0%	2.0%	12.9%
(4) Poor	1.4%	0.0%	0.7%	6.0%	7.7%	0.0%	4.2%	0.0%	1.2%
Average	1.71	1.81	1.63	1.76	1.69	1.67	1.71	1.50	1.78

Ease of Water Billing Service: Importance

	Overall <i>n</i> =281	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =122	<i>n</i> =150	<i>n</i> =1	<i>n</i> =23	<i>n</i> =28	<i>n</i> =65	<i>n</i> =93	<i>n</i> =66
(1) High	44.8%	41.8%	46.7%	100.0%	47.8%	39.3%	29.2%	49.5%	54.5%
(2) Medium	46.6%	51.6%	43.3%	0.0%	47.8%	50.0%	60.0%	43.0%	39.4%
(3) Low	8.5%	6.6%	10.0%	0.0%	4.3%	10.7%	10.8%	7.5%	6.1%
Average	1.64	1.65	1.63	1.00	1.57	1.71	1.82	1.58	1.52

	Overall <i>n</i> =281	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =87	<i>n</i> =145	<i>n</i> =44	<i>n</i> =11	<i>n</i> =30	<i>n</i> =24	<i>n</i> =49	<i>n</i> =166
(1) High	44.8%	42.5%	46.2%	45.5%	63.6%	36.7%	41.7%	55.1%	42.8%
(2) Medium	46.6%	47.1%	44.8%	50.0%	36.4%	50.0%	45.8%	36.7%	49.4%
(3) Low	8.5%	10.3%	9.0%	4.5%	0.0%	13.3%	12.5%	8.2%	7.8%
Average	1.64	1.68	1.63	1.59	1.36	1.77	1.71	1.53	1.65

Promoting the Village to attract visitors: Quality

	Overall <i>n</i> =182	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =83	<i>n</i> =92	<i>n</i> =1	<i>n</i> =13	<i>n</i> =21	<i>n</i> =39	<i>n</i> =59	<i>n</i> =45
(1) Excellent	19.8%	19.3%	19.6%	100.0%	7.7%	23.8%	15.4%	22.0%	20.0%
(2) Good	36.8%	34.9%	39.1%	0.0%	38.5%	28.6%	38.5%	33.9%	44.4%
(3) Fair	31.3%	31.3%	31.5%	0.0%	23.1%	23.8%	38.5%	32.2%	31.1%
(4) Poor	12.1%	14.5%	9.8%	0.0%	30.8%	23.8%	7.7%	11.9%	4.4%
Average	2.36	2.41	2.32	1.00	2.77	2.48	2.38	2.34	2.20

	Overall <i>n</i> =182	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =56	<i>n</i> =97	<i>n</i> =25	<i>n</i> =9	<i>n</i> =18	<i>n</i> =15	<i>n</i> =33	<i>n</i> =106
(1) Excellent	19.8%	12.5%	24.7%	16.0%	33.3%	22.2%	13.3%	21.2%	18.9%
(2) Good	36.8%	37.5%	32.0%	52.0%	55.6%	16.7%	33.3%	45.5%	35.8%
(3) Fair	31.3%	39.3%	29.9%	24.0%	0.0%	44.4%	26.7%	21.2%	35.8%
(4) Poor	12.1%	10.7%	13.4%	8.0%	11.1%	16.7%	26.7%	12.1%	9.4%
Average	2.36	2.48	2.32	2.24	1.89	2.56	2.67	2.24	2.36

Promoting the Village to attract visitors: Importance

	Overall <i>n</i> =259	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =115	<i>n</i> =138	<i>n</i> =1	<i>n</i> =19	<i>n</i> =27	<i>n</i> =62	<i>n</i> =89	<i>n</i> =58
(1) High	32.0%	35.7%	28.3%	100.0%	36.8%	29.6%	24.2%	34.8%	34.5%
(2) Medium	45.2%	43.5%	47.1%	0.0%	36.8%	44.4%	40.3%	48.3%	51.7%
(3) Low	22.8%	20.9%	24.6%	0.0%	26.3%	25.9%	35.5%	16.9%	13.8%
Average	1.91	1.85	1.96	1.00	1.89	1.96	2.11	1.82	1.79

	Overall <i>n</i> =259	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =83	<i>n</i> =130	<i>n</i> =43	<i>n</i> =9	<i>n</i> =29	<i>n</i> =22	<i>n</i> =47	<i>n</i> =152
(1) High	32.0%	27.7%	34.6%	30.2%	66.7%	27.6%	36.4%	34.0%	29.6%
(2) Medium	45.2%	44.6%	43.8%	51.2%	33.3%	41.4%	40.9%	38.3%	49.3%
(3) Low	22.8%	27.7%	21.5%	18.6%	0.0%	31.0%	22.7%	27.7%	21.1%
Average	1.91	2.00	1.87	1.88	1.33	2.03	1.86	1.94	1.91

Overall General Services: Quality

	Overall <i>n</i> =297	Gender		Age					
		Male <i>n</i> =128	Female <i>n</i> =159	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =23	36 - 45 <i>n</i> =27	46 - 55 <i>n</i> =67	56 - 65 <i>n</i> =101	Over 65 <i>n</i> =72
(1) Excellent	22.9%	25.0%	21.4%	0.0%	21.7%	25.9%	19.4%	20.8%	29.2%
(2) Good	60.3%	57.8%	62.3%	100.0%	52.2%	55.6%	65.7%	59.4%	61.1%
(3) Fair	15.5%	15.6%	15.1%	0.0%	26.1%	18.5%	14.9%	16.8%	8.3%
(4) Poor	1.3%	1.6%	1.3%	0.0%	0.0%	0.0%	0.0%	3.0%	1.4%
Average	1.95	1.94	1.96	2.00	2.04	1.93	1.96	2.02	1.82

		Location			Residency				
		East <i>n</i> =91	Central <i>n</i> =151	West <i>n</i> =50	Under 1 <i>n</i> =12	1 to 5 <i>n</i> =33	6 to 10 <i>n</i> =22	11 to 15 <i>n</i> =52	Over 15 <i>n</i> =177
(1) Excellent		16.5%	25.2%	28.0%	41.7%	24.2%	31.8%	32.7%	17.5%
(2) Good		65.9%	57.6%	58.0%	33.3%	66.7%	45.5%	55.8%	63.8%
(3) Fair		16.5%	15.2%	14.0%	25.0%	6.1%	22.7%	7.7%	18.1%
(4) Poor		1.1%	2.0%	0.0%	0.0%	3.0%	0.0%	3.8%	0.6%
Average		2.02	1.94	1.86	1.83	1.88	1.91	1.83	2.02

Overall General Services: Importance

	Overall <i>n</i> =285	Gender		Age					
		Male <i>n</i> =129	Female <i>n</i> =147	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =22	36 - 45 <i>n</i> =28	46 - 55 <i>n</i> =67	56 - 65 <i>n</i> =97	Over 65 <i>n</i> =65
(1) High	43.2%	41.9%	43.5%	100.0%	40.9%	46.4%	35.8%	44.3%	49.2%
(2) Medium	50.9%	52.7%	50.3%	0.0%	54.5%	46.4%	56.7%	51.5%	46.2%
(3) Low	6.0%	5.4%	6.1%	0.0%	4.5%	7.1%	7.5%	4.1%	4.6%
Average	1.63	1.64	1.63	1.00	1.64	1.61	1.72	1.60	1.55

		Location			Residency				
		East <i>n</i> =89	Central <i>n</i> =145	West <i>n</i> =46	Under 1 <i>n</i> =11	1 to 5 <i>n</i> =32	6 to 10 <i>n</i> =22	11 to 15 <i>n</i> =50	Over 15 <i>n</i> =169
(1) High		44.9%	43.4%	39.1%	63.6%	50.0%	40.9%	50.0%	39.1%
(2) Medium		50.6%	49.0%	56.5%	36.4%	40.6%	54.5%	44.0%	55.0%
(3) Low		4.5%	7.6%	4.3%	0.0%	9.4%	4.5%	6.0%	5.9%
Average		1.60	1.64	1.65	1.36	1.59	1.64	1.56	1.67

8. Please rate the performance of the Village employee(s) you interacted with during your most recent contact

Knowledgeable

	Overall <i>n=186</i>	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n=80</i>	<i>n=100</i>	<i>n=0</i>	<i>n=15</i>	<i>n=16</i>	<i>n=42</i>	<i>n=64</i>	<i>n=45</i>
(1) Excellent	60.8%	60.0%	62.0%	-	46.7%	43.8%	57.1%	65.6%	71.1%
(2) Good	30.1%	33.8%	27.0%	-	40.0%	37.5%	33.3%	26.6%	24.4%
(3) Fair	7.5%	3.8%	10.0%	-	13.3%	18.8%	9.5%	4.7%	2.2%
(4) Poor	1.6%	2.5%	1.0%	-	0.0%	0.0%	0.0%	3.1%	2.2%
Average	1.50	1.49	1.50	-	1.67	1.75	1.52	1.45	1.36

	Overall <i>n=185</i>	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n=50</i>	<i>n=101</i>	<i>n=33</i>	<i>n=11</i>	<i>n=21</i>	<i>n=10</i>	<i>n=32</i>	<i>n=112</i>
(1) Excellent	64.9%	38.0%	66.3%	78.8%	36.4%	66.7%	60.0%	59.4%	62.5%
(2) Good	27.6%	52.0%	24.8%	15.2%	36.4%	33.3%	10.0%	34.4%	29.5%
(3) Fair	5.9%	8.0%	6.9%	6.1%	27.3%	0.0%	20.0%	6.3%	6.3%
(4) Poor	1.6%	2.0%	2.0%	0.0%	0.0%	0.0%	10.0%	0.0%	1.8%
Average	1.44	1.74	1.45	1.27	1.91	1.33	1.80	1.47	1.47

Responsive

	Overall <i>n=185</i>	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n=80</i>	<i>n=99</i>	<i>n=0</i>	<i>n=15</i>	<i>n=16</i>	<i>n=42</i>	<i>n=63</i>	<i>n=45</i>
(1) Excellent	64.9%	60.0%	69.7%	-	60.0%	50.0%	61.9%	69.8%	71.1%
(2) Good	27.6%	35.0%	21.2%	-	33.3%	43.8%	28.6%	20.6%	26.7%
(3) Fair	5.9%	3.8%	7.1%	-	6.7%	6.3%	7.1%	6.3%	2.2%
(4) Poor	1.6%	1.3%	2.0%	-	0.0%	0.0%	2.4%	3.2%	0.0%
Average	1.44	1.46	1.41	-	1.47	1.56	1.50	1.43	1.31

	Overall <i>n=185</i>	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n=50</i>	<i>n=100</i>	<i>n=33</i>	<i>n=11</i>	<i>n=21</i>	<i>n=10</i>	<i>n=32</i>	<i>n=111</i>
(1) Excellent	64.9%	46.0%	68.0%	84.8%	54.5%	66.7%	70.0%	68.8%	64.0%
(2) Good	27.6%	38.0%	28.0%	12.1%	36.4%	33.3%	20.0%	25.0%	27.0%
(3) Fair	5.9%	12.0%	4.0%	0.0%	9.1%	0.0%	10.0%	3.1%	7.2%
(4) Poor	1.6%	4.0%	0.0%	3.0%	0.0%	0.0%	0.0%	3.1%	1.8%
Average	1.44	1.74	1.36	1.21	1.55	1.33	1.40	1.41	1.47

Courteous

	Overall <i>n=186</i>	Gender		Age					
		Male <i>n=80</i>	Female <i>n=100</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=15</i>	36 - 45 <i>n=16</i>	46 - 55 <i>n=42</i>	56 - 65 <i>n=64</i>	Over 65 <i>n=45</i>
(1) Excellent	66.7%	62.5%	70.0%	-	60.0%	50.0%	59.5%	73.4%	73.3%
(2) Good	26.3%	30.0%	24.0%	-	26.7%	43.8%	33.3%	18.8%	24.4%
(3) Fair	5.9%	6.3%	5.0%	-	13.3%	6.3%	7.1%	4.7%	2.2%
(4) Poor	1.1%	1.3%	1.0%	-	0.0%	0.0%	0.0%	3.1%	0.0%
Average	1.41	1.46	1.37	-	1.53	1.56	1.48	1.38	1.29

	Overall <i>n=186</i>	Location			Residency				
		East <i>n=50</i>	Central <i>n=101</i>	West <i>n=33</i>	Under 1 <i>n=11</i>	1 to 5 <i>n=21</i>	6 to 10 <i>n=10</i>	11 to 15 <i>n=32</i>	Over 15 <i>n=112</i>
(1) Excellent		46.0%	71.3%	84.8%	54.5%	76.2%	80.0%	71.9%	63.4%
(2) Good		42.0%	22.8%	15.2%	18.2%	23.8%	20.0%	25.0%	28.6%
(3) Fair		10.0%	5.9%	0.0%	27.3%	0.0%	0.0%	3.1%	6.3%
(4) Poor		2.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.8%
Average		1.68	1.35	1.15	1.73	1.24	1.20	1.31	1.46

Overall

	Overall <i>n=186</i>	Gender		Age					
		Male <i>n=80</i>	Female <i>n=100</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=15</i>	36 - 45 <i>n=16</i>	46 - 55 <i>n=42</i>	56 - 65 <i>n=64</i>	Over 65 <i>n=45</i>
(1) Excellent	62.9%	58.8%	67.0%	-	60.0%	50.0%	57.1%	67.2%	71.1%
(2) Good	27.4%	31.3%	24.0%	-	33.3%	37.5%	33.3%	21.9%	22.2%
(3) Fair	9.1%	8.8%	9.0%	-	6.7%	12.5%	9.5%	9.4%	6.7%
(4) Poor	0.5%	1.3%	0.0%	-	0.0%	0.0%	0.0%	1.6%	0.0%
Average	1.47	1.53	1.42	-	1.47	1.63	1.52	1.45	1.36

	Overall <i>n=186</i>	Location			Residency				
		East <i>n=50</i>	Central <i>n=101</i>	West <i>n=33</i>	Under 1 <i>n=11</i>	1 to 5 <i>n=21</i>	6 to 10 <i>n=10</i>	11 to 15 <i>n=32</i>	Over 15 <i>n=112</i>
(1) Excellent		40.0%	68.3%	81.8%	54.5%	66.7%	70.0%	65.6%	61.6%
(2) Good		44.0%	23.8%	15.2%	27.3%	33.3%	10.0%	28.1%	27.7%
(3) Fair		14.0%	7.9%	3.0%	18.2%	0.0%	20.0%	6.3%	9.8%
(4) Poor		2.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.9%
Average		1.78	1.40	1.21	1.64	1.33	1.50	1.41	1.50

9. How likely are you to recommend living in Algonquin to someone who asks?

	Overall <i>n</i> =288	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
		<i>n</i> =122	<i>n</i> =157	<i>n</i> =1	<i>n</i> =23	<i>n</i> =29	<i>n</i> =67	<i>n</i> =93	<i>n</i> =70
(1) Very Likely	51.4%	50.0%	52.2%	100.0%	39.1%	55.2%	56.7%	46.2%	57.1%
(2) Likely	34.4%	32.8%	36.3%	0.0%	43.5%	31.0%	35.8%	38.7%	25.7%
(3) Neither Likely nor Unlikely	9.0%	12.3%	6.4%	0.0%	17.4%	13.8%	4.5%	6.5%	11.4%
(4) Unlikely	2.8%	3.3%	1.9%	0.0%	0.0%	0.0%	0.0%	5.4%	4.3%
(5) Very Unlikely	2.4%	1.6%	3.2%	0.0%	0.0%	0.0%	3.0%	3.2%	1.4%
Average	1.70	1.74	1.68	1.00	1.78	1.59	1.57	1.81	1.67

	Overall <i>n</i> =288	Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		<i>n</i> =91	<i>n</i> =143	<i>n</i> =50	<i>n</i> =11	<i>n</i> =34	<i>n</i> =21	<i>n</i> =54	<i>n</i> =168
(1) Very Likely	51.4%	40.7%	52.4%	68.0%	54.5%	52.9%	61.9%	55.6%	48.2%
(2) Likely	34.4%	41.8%	34.3%	24.0%	18.2%	38.2%	19.0%	33.3%	36.9%
(3) Neither Likely nor Unlikely	9.0%	7.7%	11.2%	6.0%	27.3%	5.9%	14.3%	3.7%	9.5%
(4) Unlikely	2.8%	5.5%	1.4%	2.0%	0.0%	2.9%	4.8%	3.7%	2.4%
(5) Very Unlikely	2.4%	4.4%	0.7%	0.0%	0.0%	0.0%	0.0%	3.7%	3.0%
Average	1.70	1.91	1.64	1.42	1.73	1.59	1.62	1.67	1.75

Quality of Life Rankings

Quality Rating	2013 Rank	2014 Rank	2015 Rank	2016 Rank	2016 Value
Shopping opportunities	1	1	3	1	1.63
Algonquin as a place to live	3	3	2	2	1.65
Your neighborhood as a place to live	2	2	1	3	1.66
Algonquin as a place to raise children	4	4	4	4	1.73
Cleanliness of Algonquin	5	5	5	5	1.75
Overall appearance of Algonquin	7	7	9	6	1.85
Algonquin compared to other communities in the area	8	8	6	7	1.92
Overall quality of businesses and services in Algonquin	6	6	8	8	1.94
Quality of overall natural environment in Algonquin	9	11	7	9	1.97
Variety of housing options	10	9	12	10	2.02
Overall image or reputation of Algonquin	13	10	11	11	2.04
Availability of paths and walking trails	11	12	10	12	2.06
Overall quality of new development in Algonquin	12	13	18	13	2.12
Overall direction that Algonquin is taking	14	14	14	14	2.18
Ease of walking in Algonquin	15	15	13	15	2.20
Opportunities to participate in social events and activities	17	16	16	16	2.23
Ease of bicycle travel in Algonquin	19	17	17	17	2.26
Recreational opportunities	16	18	15	18	2.27
Algonquin as a place to work	18	19	19	19	2.31
Ease of car travel in Algonquin	22	21	21	20	2.57
Value of services for the taxes paid to the Village of Algonquin	20	20	20	21	2.58
Employment opportunities	21	22	22	22	2.64
Traffic flow on major streets	23	23	23	23	2.85

Each Quality of Life area is ranked by their Quality rating score. The service areas are ordered by their current year ranking. For example, "Shopping opportunities" is listed first because it ranked first. Next to the current year's ranking for 2016 is the actual value of the responses.

Quality and Importance Rankings

Quality Rating	2014 Rank	2015 Rank	2016 Rank	2016 Value
911 services	1	1	1	1.51
Responding to citizen calls	4	8	2	1.65
Ease of water billing services	3	3	3	1.71
Crime prevention	8	4	4	1.74
Overall Police Services	11	23	5	1.74
Online payment options	6	2	6	1.74
Recycling	2	5	7	1.75
Quality of Village parks	7	6	8	1.77
Park maintenance	5	9	9	1.78
Village newsletter	12	7	10	1.84
Public property maintenance	15	13	11	1.85
Preservation of natural areas	9	12	12	1.86
Garbage collections	13	11	13	1.86
Sewer services	14	15	14	1.89
Public property beautification	20	20	15	1.91
Algonquin e-News	10	10	16	1.92
Overall Parks and Recreation	17	19	17	1.92
Yard waste collection	18	14	18	1.93
Website	16	18	19	1.94
GIS mapping	22	26	20	1.95
Overall General Services	19	16	21	1.95
Pedestrian and bicycle paths	25	17	22	1.97
Urban forestry program	21	24	23	1.97
Overall Public Works	24	21	24	1.98
Social media	28	27	25	1.99
Stormwater drainage	27	22	26	2.01
Patrol services	26	31	27	2.02
Traffic enforcement	31	34	28	2.03
Ease/efficiency of obtaining permits	23	33	29	2.04
Special events	30	29	30	2.05
Snow/ice removal	29	28	31	2.08
Tree trimming	32	30	32	2.09
Recreation programs	33	32	33	2.12
Street sweeping	38	25	34	2.12
Overall Community Development	34	38	35	2.13
Economic development	39	43	36	2.21
Recreation facilities	35	37	37	2.22
Land use, planning/zoning	42	41	38	2.22
Drinking water	37	36	39	2.23
Street maintenance	43	39	40	2.24
Sidewalk maintenance	40	44	41	2.25
Street lighting	36	35	42	2.27
Code enforcement	41	40	43	2.27
Street improvement	44	42	44	2.32
Promoting Village to visitors	45	45	45	2.36

Importance Rating	2014 Rank	2015 Rank	2016 Rank	2016 Value
911 services	1	1	1	1.05
Crime prevention	2	2	2	1.10
Drinking water	5	5	3	1.13
Snow/ice removal	4	3	4	1.13
Overall Police Services	3	4	5	1.18
Patrol services	9	9	6	1.26
Garbage collections	6	7	7	1.28
Street maintenance	7	8	8	1.28
Recycling	8	6	9	1.29
Sewer services	10	10	10	1.36
Street lighting	15	14	11	1.38
Street improvement	13	13	12	1.39
Yard waste collection	11	11	13	1.40
Overall Public Works	12	15	14	1.43
Stormwater drainage	14	12	15	1.44
Quality of Village parks	20	20	16	1.53
Economic development	16	16	17	1.53
Preservation of natural areas	24	18	18	1.54
Overall Community Development	19	23	19	1.55
Traffic enforcement	21	22	20	1.56
Recreation programs	17	19	21	1.56
Land use, planning/zoning	18	17	22	1.57
Sidewalk maintenance	28	27	23	1.59
Code enforcement	25	26	24	1.61
Overall Parks and Recreation	26	24	25	1.62
Overall General Services	22	21	26	1.63
Public property maintenance	23	25	27	1.63
Ease of water billing services	27	29	28	1.64
Ease/efficiency of obtaining permits	29	30	29	1.65
Pedestrian and bicycle paths	31	33	30	1.66
Recreation facilities	33	31	31	1.70
Responding to citizen calls	32	28	32	1.73
Public property beautification	30	32	33	1.73
Park maintenance	35	35	34	1.75
Urban forestry program	39	40	35	1.77
Tree trimming	40	38	36	1.81
Special events	42	39	37	1.86
Online payment options	37	41	38	1.87
Street sweeping	41	42	39	1.87
Website	34	37	40	1.87
Village newsletter	36	36	41	1.88
Promoting Village to visitors	38	34	42	1.91
Algonquin e-News	43	43	43	2.07
GIS mapping	44	44	44	2.11
Social media	45	45	45	2.24

2016 Algonquin Community Survey – Page 1

Please complete the 2016 Community Survey if you are an adult (anyone 18 years or older) in your household. Please circle the response that best describes your opinion for each question. Your responses are anonymous and will be reported in aggregate form only. Thank you for your assistance!

Please return the completed questionnaire by October 14, 2016. Postage is pre-paid, so please make sure the "Return to" side of this form is facing up prior to mailing. Thank you again for participating.

1. Please indicate how you would describe the following quality of life measures in Algonquin:

	Excellent	Good	Fair	Poor	Don't Know
Algonquin as a place to live	1	2	3	4	N
Your neighborhood as a place to live	1	2	3	4	N
Algonquin as a place to raise children	1	2	3	4	N
Algonquin as a place to work	1	2	3	4	N
Algonquin compared to other communities in the area	1	2	3	4	N
Overall appearance of Algonquin	1	2	3	4	N
Cleanliness of Algonquin	1	2	3	4	N
Overall quality of new development in Algonquin	1	2	3	4	N
Variety of housing options	1	2	3	4	N
Overall quality of businesses and services in Algonquin	1	2	3	4	N
Shopping opportunities	1	2	3	4	N
Recreational opportunities	1	2	3	4	N
Employment opportunities	1	2	3	4	N
Opportunities to participate in social events and activities	1	2	3	4	N
Ease of car travel in Algonquin	1	2	3	4	N
Ease of bicycle travel in Algonquin	1	2	3	4	N
Ease of walking in Algonquin	1	2	3	4	N
Availability of paths and walking trails	1	2	3	4	N
Traffic flow on major streets	1	2	3	4	N
Quality of overall natural environment in Algonquin	1	2	3	4	N
Value of services for the taxes paid to the Village of Algonquin	1	2	3	4	N
Overall direction that Algonquin is taking	1	2	3	4	N
Overall image or reputation of Algonquin	1	2	3	4	N

2. To what degree, if at all, are run-down buildings, weed lots, or junk vehicles a problem in Algonquin?

☐ Not a problem ☐ Minor problem ☐ Moderate problem ☐ Major problem ☐ Don't know

3. Please rate how safe you feel:

	Very Safe	Somewhat Safe	Neither Safe nor Unsafe	Somewhat Unsafe	Very Unsafe	Don't Know
In your neighborhood during the day	1	2	3	4	5	N
In your neighborhood after dark	1	2	3	4	5	N

4. During the past 12 months, were you or anyone in your household the victim of any crime in Algonquin?

☐ Yes → Go to #5 ☐ No → Go to #6 ☐ Don't know → Go to #6

5. If yes, was this crime (these crimes) reported to the police?

☐ Yes ☐ No ☐ Don't know

6. The following section lists specific services provided by the Village. Please rate both the quality and importance of the Village service by circling your answer for each specific service statement.

	Please rate the quality of this service					Please rate the level of importance that this service be provided			
Police/Public Safety	Excellent	Good	Fair	Poor	Don't Know	High	Medium	Low	Don't Know
Crime prevention	1	2	3	4	N	1	2	3	N
Patrol services	1	2	3	4	N	1	2	3	N
Traffic enforcement	1	2	3	4	N	1	2	3	N
911 services	1	2	3	4	N	1	2	3	N
Responding to citizen calls	1	2	3	4	N	1	2	3	N
Overall Police services	1	2	3	4	N	1	2	3	N

2016 Algonquin Community Survey – Page 2

	Please rate the quality of this service					Please rate the level of importance that this service be provided			
Public Works/ Infrastructure	Excellent	Good	Fair	Poor	Don't Know	High	Medium	Low	Don't Know
Street maintenance	1	2	3	4	N	1	2	3	N
Street improvement	1	2	3	4	N	1	2	3	N
Street sweeping	1	2	3	4	N	1	2	3	N
Street lighting	1	2	3	4	N	1	2	3	N
Snow/ice removal	1	2	3	4	N	1	2	3	N
Sidewalk maintenance	1	2	3	4	N	1	2	3	N
Stormwater drainage	1	2	3	4	N	1	2	3	N
Drinking water	1	2	3	4	N	1	2	3	N
Sewer services	1	2	3	4	N	1	2	3	N
Urban forestry program	1	2	3	4	N	1	2	3	N
Tree trimming	1	2	3	4	N	1	2	3	N
Pedestrian & bicycle paths	1	2	3	4	N	1	2	3	N
Public property maintenance	1	2	3	4	N	1	2	3	N
Public property beautification	1	2	3	4	N	1	2	3	N
Overall Public Works	1	2	3	4	N	1	2	3	N

Parks/Recreation	Excellent	Good	Fair	Poor	Don't Know	High	Medium	Low	Don't Know
Quality of Village parks	1	2	3	4	N	1	2	3	N
Parks maintenance	1	2	3	4	N	1	2	3	N
Recreation programs	1	2	3	4	N	1	2	3	N
Special Events	1	2	3	4	N	1	2	3	N
Recreation facilities	1	2	3	4	N	1	2	3	N
Preservation of natural areas (open space, wetlands, etc.)	1	2	3	4	N	1	2	3	N
Overall Parks/Recreation	1	2	3	4	N	1	2	3	N

Community Development	Excellent	Good	Fair	Poor	Don't Know	High	Medium	Low	Don't Know
Land use, planning/zoning	1	2	3	4	N	1	2	3	N
Code enforcement (weeds, property maintenance, etc.)	1	2	3	4	N	1	2	3	N
Economic development	1	2	3	4	N	1	2	3	N
Ease and efficiency of obtaining permits	1	2	3	4	N	1	2	3	N
Overall Community Development	1	2	3	4	N	1	2	3	N

General Services	Excellent	Good	Fair	Poor	Don't Know	High	Medium	Low	Don't Know
Online payment options	1	2	3	4	N	1	2	3	N
Website (www.algonquin.org)	1	2	3	4	N	1	2	3	N
Village Newsletter	1	2	3	4	N	1	2	3	N
Algonquin e-News	1	2	3	4	N	1	2	3	N
Social Media (Facebook, Twitter, etc.)	1	2	3	4	N	1	2	3	N
GIS Mapping (www.algonquin.org/gis)	1	2	3	4	N	1	2	3	N
Garbage collection	1	2	3	4	N	1	2	3	N
Recycling	1	2	3	4	N	1	2	3	N
Yard waste collection	1	2	3	4	N	1	2	3	N
Ease of water billing services	1	2	3	4	N	1	2	3	N
Promoting the Village to attract visitors	1	2	3	4	N	1	2	3	N
Overall General Services	1	2	3	4	N	1	2	3	N

2016 Algonquin Community Survey – Page 3

7. Have you had any in-person, phone, or email contact with an employee of the Village of Algonquin within the last 12 months (including police, counter staff, inspectors, or any others)?
☐ Yes → Go to #8 ☐ No → Go to #9 ☐ Don't know → Go to #9

8. Please rate the performance of the Village employee(s) you interacted with during your most recent contact?

	Excellent	Good	Fair	Poor	Don't Know
Knowledgeable	1	2	3	4	N
Responsive	1	2	3	4	N
Courteous	1	2	3	4	N
Overall	1	2	3	4	N

9. Please indicate how likely or unlikely you are to do each of the following:

	Very Likely	Likely	Neither Likely or Unlikely	Unlikely	Very Unlikely	Don't Know
Recommend living in Algonquin to someone who asks	1	2	3	4	5	N
Remain in Algonquin for the next five years	1	2	3	4	5	N

10. How long have you been a resident of Algonquin?
☐ Less than 1 year ☐ 1 – 5 years ☐ 6 – 10 years ☐ 11 – 15 years ☐ Over 15 years
11. In what type of home do you currently live?
☐ Single family house ☐ Townhome/Duplex ☐ Condominium/Apartment ☐ Other
12. Please indicate your current housing status.
☐ Own ☐ Rent
13. Do any children age 17 or under live in your household?
☐ Yes ☐ No
14. Are you or any other member/s of your household aged 65 or older?
☐ Yes ☐ No
15. Please indicate your age.
☐ 18 - 25 ☐ 26 – 35 ☐ 36 – 45 ☐ 46 – 55 ☐ 56 – 65 ☐ Over 65
16. Please indicate your gender.
☐ Male ☐ Female
17. In what area of Algonquin do you reside?
☐ East of the Fox River ☐ West of the Fox River, East of Randall Road ☐ West of Randall Road

Please explain your answers for the questions above or leave any suggestions for future goals for the Village of Algonquin, indicate below. (Please note Village services do not include schools, fire department, or library.)

Please return the completed questionnaire by **October 14, 2016**. Postage is pre-paid; just make sure the "Return to" side of this form is facing up prior to mailing. You may also drop off at Ganek Municipal Center, 2200 Harnish Drive. Thank you for participating!



VILLAGE OF ALGONQUIN
 2200 HARNISH DRIVE
 ALGONQUIN, IL 60102

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2016 Algonquin Community Survey

Dear Resident:

Your household has been selected at random to participate in a project that will help shape the future of Algonquin. You are one of approximately 1,500 randomly selected residents who have the opportunity to participate.

The 2016 Community Survey will be used to help the Village Board make decisions that affect our community. The results will also be used as a baseline comparison with other future surveys to track the Village's progress in meeting community needs, so we do hope you will participate.

To ensure survey results are truly representative of resident opinion, it is very important that each survey be completed and returned by an adult (anyone 18 years or older) in your household. **We ask that you respond as soon as possible, but no later than October 14, 2016.**

Results are reported in aggregate form; therefore, **your responses will remain completely anonymous.** If you have any questions about the 2016 Community Survey, please contact the Village Manager's Office at 847-658-2700, or contact us online at www.algonquin.org.

Thank you for your interest and involvement in this project. We look forward to your participation in shaping the future of Algonquin!

Sincerely,


 John C. Schmitt
 Village President


 Tim Schloneger
 Village Manager

Please Tape Your
 Completed Form Closed

Return to:
VILLAGE OF ALGONQUIN
2200 HARNISH DRIVE
ALGONQUIN, IL 60102

POSTAGE WILL BE PAID BY ADDRESSEE