THE VILLAGE OF
ALGONQUIN
ILLINOIS

**Algonquin Community Survey 2013
Report of Results**

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Background

This report consists of the results from the second annual Algonquin Community Survey which was conducted in 2013. Goals of the survey were to acquire community input on Village programs and services, provide public education on the same, evaluate public services, and to establish a baseline for future evaluation and analysis.

Project Summary

In September 2013, the Algonquin Community Survey was sent to randomly selected households in the community. Village staff was responsible for designing, administering, tabulating, and reporting the results of the Algonquin Community Survey. All Village department heads were given an opportunity to review draft versions of the survey and make suggestions on changes to be made. Every year, the Algonquin Community Survey instrument is reviewed and evaluated to determine any necessary modifications in the survey format needed to accurately capture resident opinions.

The three-page survey was mailed to 1,500 randomly selected residents on September 23, 2013. Residents were given 21 days to complete and return the survey. During the fall months of 2013, staff entered raw data into SPSS, a statistical software package. Following entry into the software, data was analyzed and various cross-tabulations were performed. Cross-tabulations allow users the ability to "drill down" within the results to see how certain segments of the population responded. For example, results can be broken down by age, gender, location of household, and length of residency. This information is useful in identifying underlying trends.

Sample

This survey included a random sample of 1,500 residents. The Village's water/sewer utility billing database and listing of all multi-family residential units were used to generate this sample.

Margin of Error

The Algonquin Community Survey was conducted with a 95% confidence level and a margin of error of 5%, plus or minus. Based on the survey responses received, 95% of the time the results of a survey should differ by not more than 5% in either direction from what would have been obtained by surveying all residents in Algonquin's population base.

Report

This report summarizes the results for each question in the survey and reports on any variances in attitude or perception where significant among demographic subgroups. This survey also reports year-to-year comparisons to help identify trends and changes.

Sample Distribution and Response Rate

Survey Locations and Results
09/16/2013

Area1 - 455
Area2 - 705
Area3 - 340
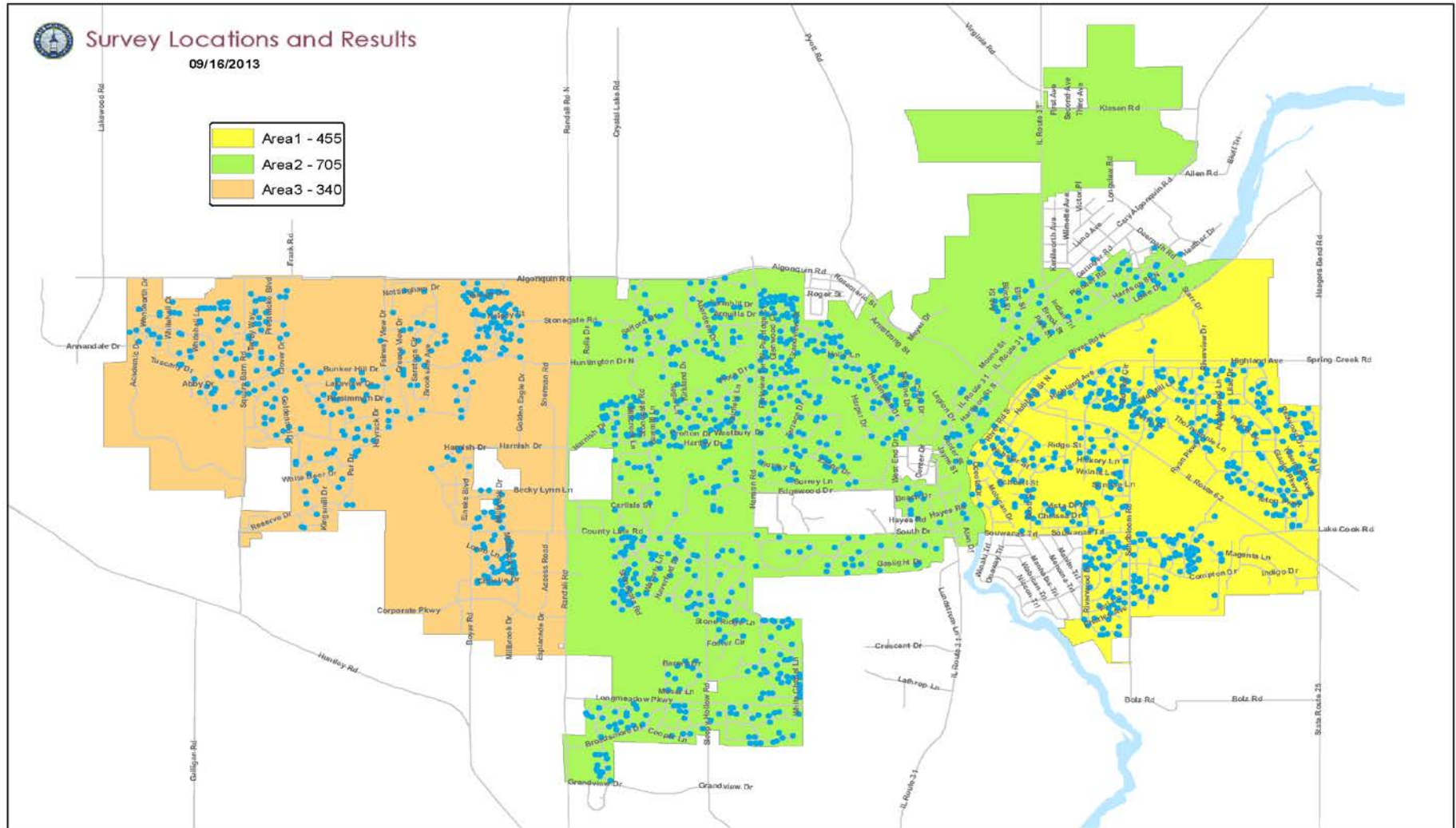
Of the 1,500 surveys distributed, 379 were returned for a 25.3% overall response rate. Further delineating response rate by geography, residents East of the Fox River had a 25.5% response rate, residents west of the Fox River and east of Randall Road had a 25.4% response rate, and residents west of Randall Road had a 22.6% response rate. A total of seven respondents did not indicate in what area of Algonquin they resided.

Executive Summary

Quality of Life

The Village of Algonquin earns its reputation as the "Gem of the Fox River Valley" by providing quality services and amenities to the community. This category asks residents to evaluate the overall quality and image of Algonquin, as well as Algonquin as a place to live, work, and play. **Overall, 93.3% of Village residents describe Algonquin as being either an Excellent (38.9%) or Good (54.4%) place to live.** In addition, 82.8% of Village residents believe Algonquin rates Excellent (23.5%) or Good (59.3%) when compared to other communities in the area.

Overall, the top quality of life measures in the Village rated Excellent or Good by residents include: Algonquin as a place to raise children (95.2%); Algonquin as a place to live (93.3%); your neighborhood as a place to live (91.8%); shopping opportunities (90.3%); and cleanliness of Algonquin (89.6%). Some areas of concern include Traffic flow on major streets, ease of car travel in Algonquin, and employment opportunities. These measures had a higher proportion of Poor ratings by residents when compared to the other quality of life measures.

Public Safety

Ensuring public safety is one of the most important charges of municipal government. The results of the Algonquin Community Survey indicate the vast majority of Algonquin residents feel safe in their neighborhoods. **Overall, 95.5% of residents feel either Very Safe or Somewhat Safe in their neighborhood during the day, while 87.1% feel either Very Safe or Somewhat Safe in their neighborhood after dark**. Approximately 92.6% of respondents reported that no one in their household was a victim of any crime in Algonquin during the past 12 months.

Police and public safety services provided by the Village were rated high quality with 87.2% of respondents rating overall police services as either Excellent or Good.

Public Works/Infrastructure

Residents were asked to rate the quality of Public Works and infrastructure-related services in Algonquin. **Overall, 84.6% of respondents rated overall public works services as either Excellent or Good.** Public property maintenance, public property beautification, urban forestry, and sewer services were rated as some of the highest quality Village services. Drinking water is one area of concern as 13.0% of respondents rated this area being Poor quality. Additionally, residents were asked to rate the level of importance of certain Village services. Snow/ice removal, drinking water, street maintenance, and sewer services rank highest in importance among all Village services in the Public Works/Infrastructure category.

The Village of Algonquin has 286 miles of municipality-owned and maintained streets, 22 park sites, 165 miles of water mains, and 138 miles of sanitary sewer.

Parks/Recreation

Parks and recreational services add to the high quality of life that Algonquin residents enjoy. **Overall, 88.8% of residents rated the maintenance of Village parks as either Excellent (26.6%) or Good (62.2%).** Additionally, quality of Village parks was rated high with 84.8% as Excellent or Good, as was the preservation of natural areas with 82.8% of respondents rating these locations as Excellent or Good. Recreation facilities and programs are another area of concern with 9.4% and 9.1% of respondents rating these categories Poor in overall quality, respectively.

The Village of Algonquin owns and maintains all parks within the Village limits. Algonquin Recreation provides programing activities and special events at these parks and other facilities, including Historic Village Hall and the Lions-Armstrong Memorial Pool. Certain portions of Algonquin are also served by the Dundee Township Park District and the Huntley Park District.

Community Development

The Community Development Department is responsible for planning/zoning, building permitting, economic development, and code enforcement. **Overall, 68.1% of respondents rated overall community development services as either Excellent or Good.** When asked to what extent run-down buildings, weed lots, or junk vehicles are a problem, 68.1% of respondents indicated either not a problem or a minor problem. Two areas of concern include land use/planning/zoning and ease/efficiency of obtaining permits which received Poor quality ratings of 9.8% each.

In Fiscal Year 12/13, the Community Development Department issued 2,354 building permits, conducted 4,023 building inspections, and performed 4,605 property maintenance inspections.

General Services

This section of the Algonquin Community Survey asked respondents to evaluate services and programs ranging from the Village newsletter to promoting the Village to attract visitors. **Overall, 86.0% of respondents rated overall general services as either Excellent or Good.** Recycling, online payment options, garbage collection, ease of water billing services, and yard waste collection were among the Village services receiving the highest ratings in this area. Promoting the Village to attract visitors is an area of concern with 10.9% of respondents rating this category Poor.

Customer Service

Overall, employee interaction was rated overwhelmingly Excellent in all four evaluation categories: knowledgeable (52.7%), responsive (54.5%), courteous (60.2%), and overall (55.8%). When evaluated overall, ratings of Excellent or Good were received 90.9% of the time.

Quality of Life in Algonquin

Category	Excellent	Good	Fair	Poor
Algonquin as a place to live	38.9%	54.4%	5.9%	
Your neighborhood as a place to live	42.2%	49.6%	6.9%	
Algonquin as a place to raise children	36.1%	59.2%	4.8%	
Algonquin as a place to work	17.0%	34.5%	32.5%	16.0%
Algonquin compared to other communities in the area	23.5%	59.3%	14.3%	
Overall appearance of Algonquin	23.1%	60.1%	14.5%	

(Scale: 0% to 100% in 10% increments)

■ Excellent ■ Good ■ Fair ■ Poor
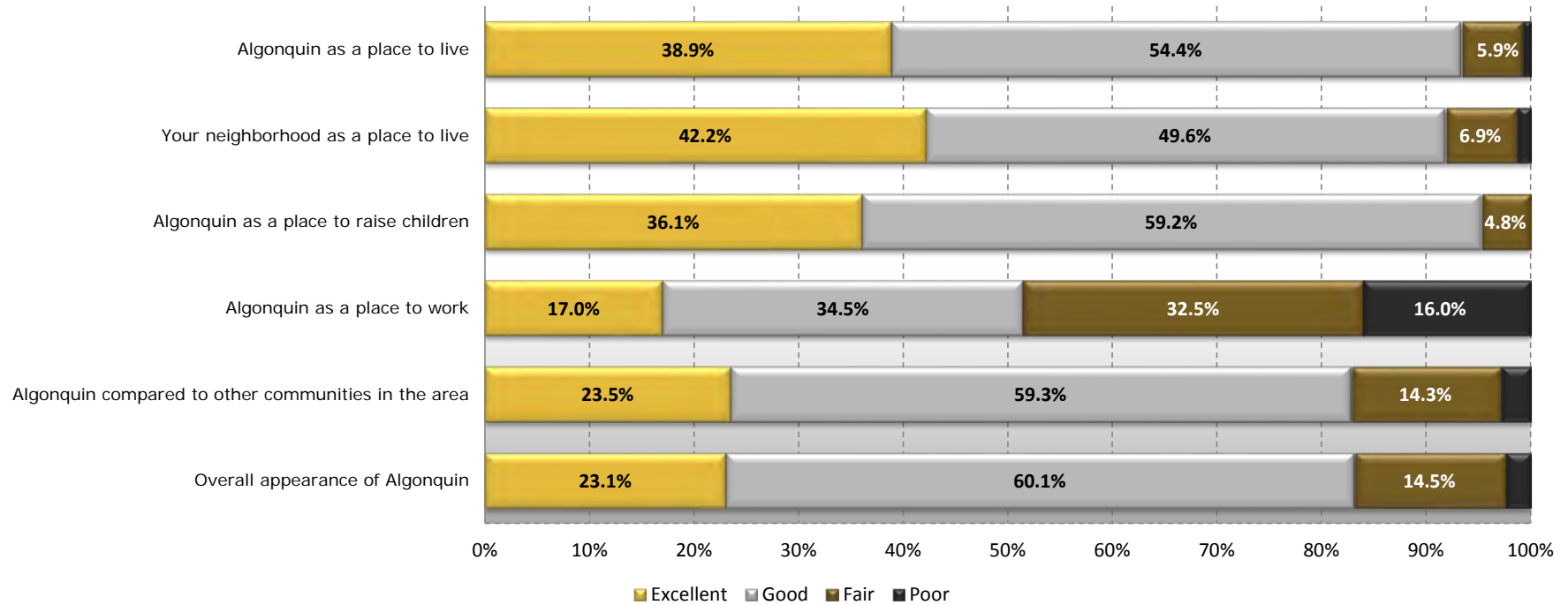
The above chart illustrates the first of four charts that quantify perceptions of quality of life in Algonquin. **93.3% of respondents rated Algonquin as a place to live as either Excellent or Good.** Similar ratings were received for your neighborhood as a place to live and Algonquin as a place to raise children. An area of concern is Algonquin as a place to work which only 51.5% of the respondents indicated a high rating (Excellent or Good). Also worthwhile noting, 82.8% of respondents rated Algonquin compared to other communities in the area as either Excellent or Good. Algonquin as a place to raise children had the largest increase over the previous year with a 5.6% change (Excellent or Good). The largest high (Excellent or Good) rating decrease was Algonquin as a place to work with 4.2%.

Quality of Life in Algonquin - Part 2

Category	Excellent	Good	Fair	Poor
Cleanliness of Algonquin	30.6%	59.0%	9.8%	
Overall quality of new development in Algonquin	18.0%	48.8%	25.6%	7.6%
Variety of housing options	17.9%	59.0%	19.8%	
Overall quality of businesses and services in Algonquin	32.3%	47.2%	17.5%	
Shopping opportunities	52.6%	37.7%	9.2%	
Recreational opportunities	15.9%	45.1%	31.0%	8.0%

Legend: ■ Excellent ■ Good ■ Fair ■ Poor

The above chart illustrates the second of four charts that quantify perceptions of quality of life in Algonquin. **90.3% of respondents rated shopping opportunities as either Excellent or Good.** Cleanliness of Algonquin was rated similarly and also showed the largest increase in the high range (Excellent or Good) of 1.8%. An area of concern is recreational opportunities which 61.1% rated as either Excellent or Good. The overall quality of new development had the largest decrease with 3.4% and will be watched closely by the Village in future surveys.

Quality of Life in Algonquin - Part 3

	Excellent	Good	Fair	Poor
Employment opportunities	6.6%	22.8%	47.2%	23.4%
Opportunities to participate in social events and activities	11.2%	47.7%	33.6%	7.5%
Ease of car travel in Algonquin	6.6%	25.1%	35.0%	33.3%
Ease of bicycle travel in Algonquin	12.5%	40.4%	33.8%	13.2%
Ease of walking in Algonquin	16.4%	46.6%	29.6%	7.5%
Availability of paths and walking trails	22.0%	45.1%	28.2%	4.7%

■Excellent □Good ■Fair ■Poor
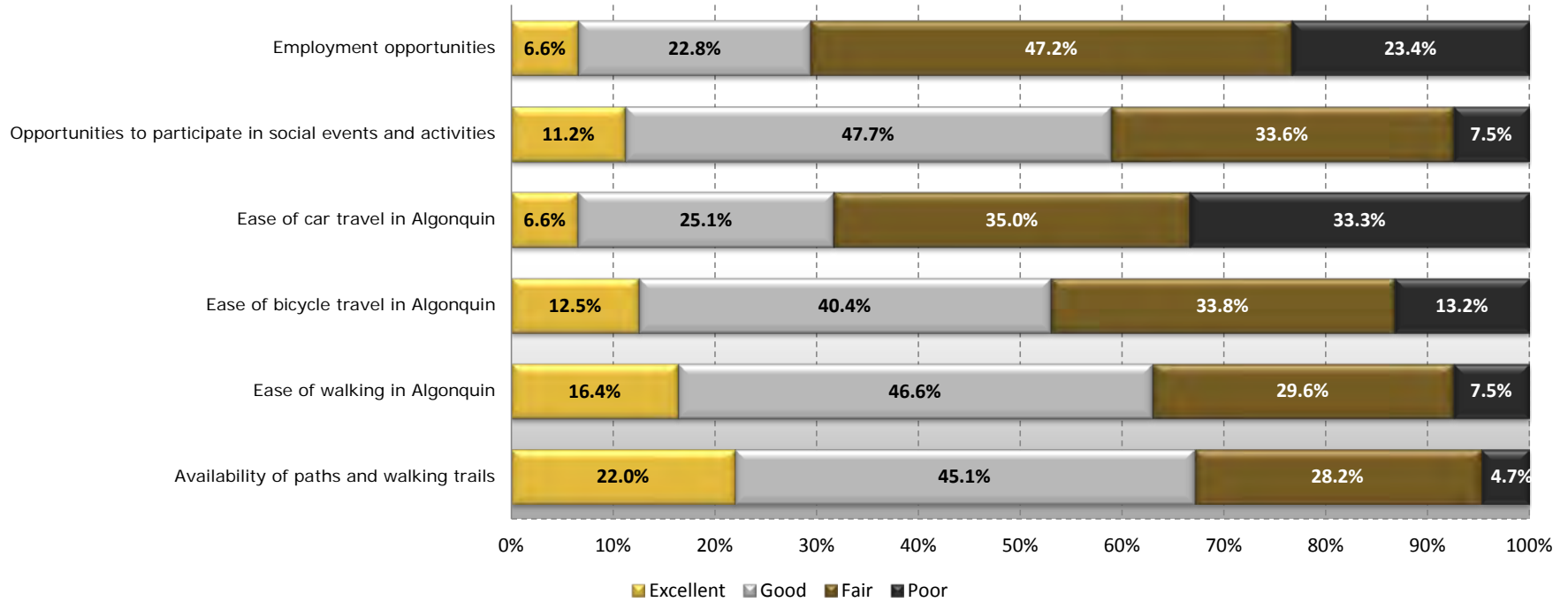
The above chart illustrates the third of four charts that quantify perceptions of quality of life in Algonquin. **67.1% of respondents rated availability of paths and walking trails as either Excellent or Good.** Some areas of concern include employment opportunities and ease of car travel in Algonquin, which were rated 29.4% and 31.7% Excellent or Good, respectively. Ongoing construction in relation to the Illinois Route 31 Western Bypass project likely continued to affect ratings in transportation-related categories. Staff will continue to monitor. From the previous year, opportunities to participate in social events increased in high (Excellent or Good) ratings by 2.7%. The availability of paths and trails with a high (Excellent or Good) rating decreased the most by 2.7%.

Quality of Life in Algonquin - Part 4

	Excellent	Good	Fair	Poor
Traffic flow on major streets		16.5%	36.6%	42.5%
Quality of overall natural environment in Algonquin	19.3%	61.4%	17.0%	
Value of services for the taxes paid to the Village of Algonquin	5.6%	33.3%	47.1%	14.0%
Overall direction that Algonquin is taking	12.0%	51.9%	32.0%	4.1%
Overall image or reputation of Algonquin	12.0%	51.9%	32.0%	4.1%

Legend: ■ Excellent ■ Good ■ Fair ■ Poor
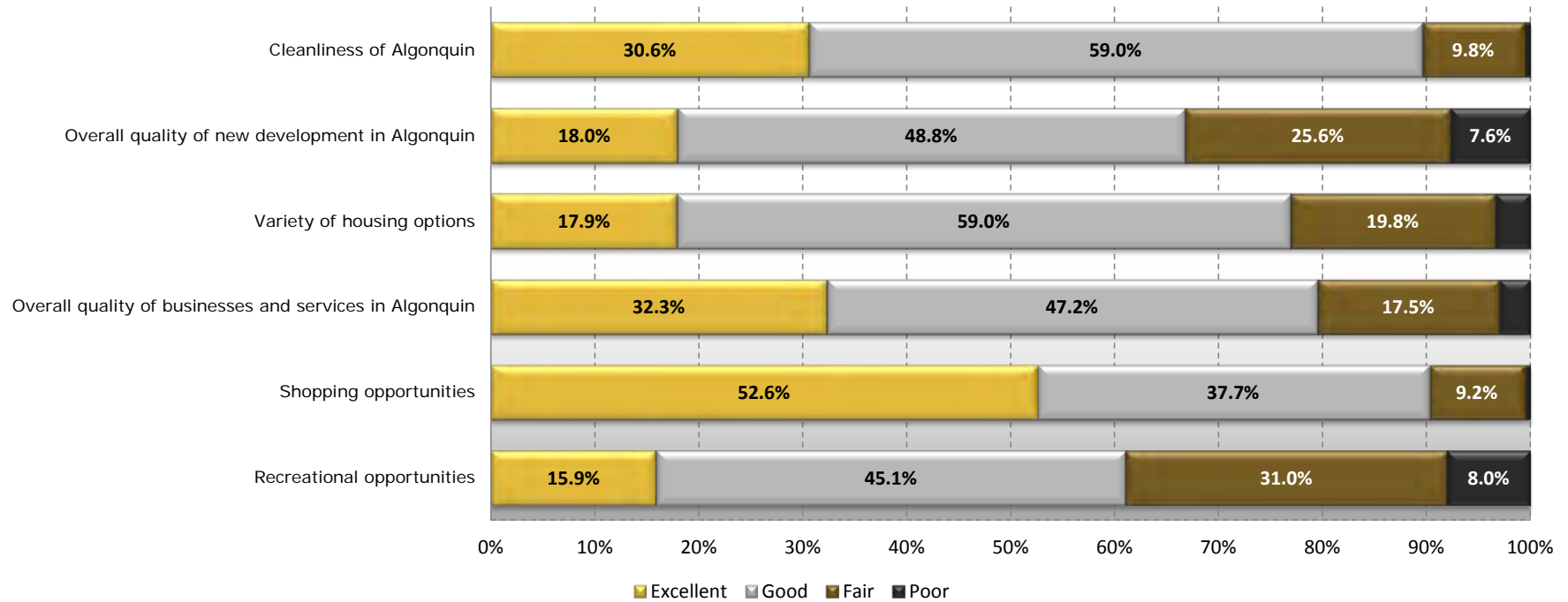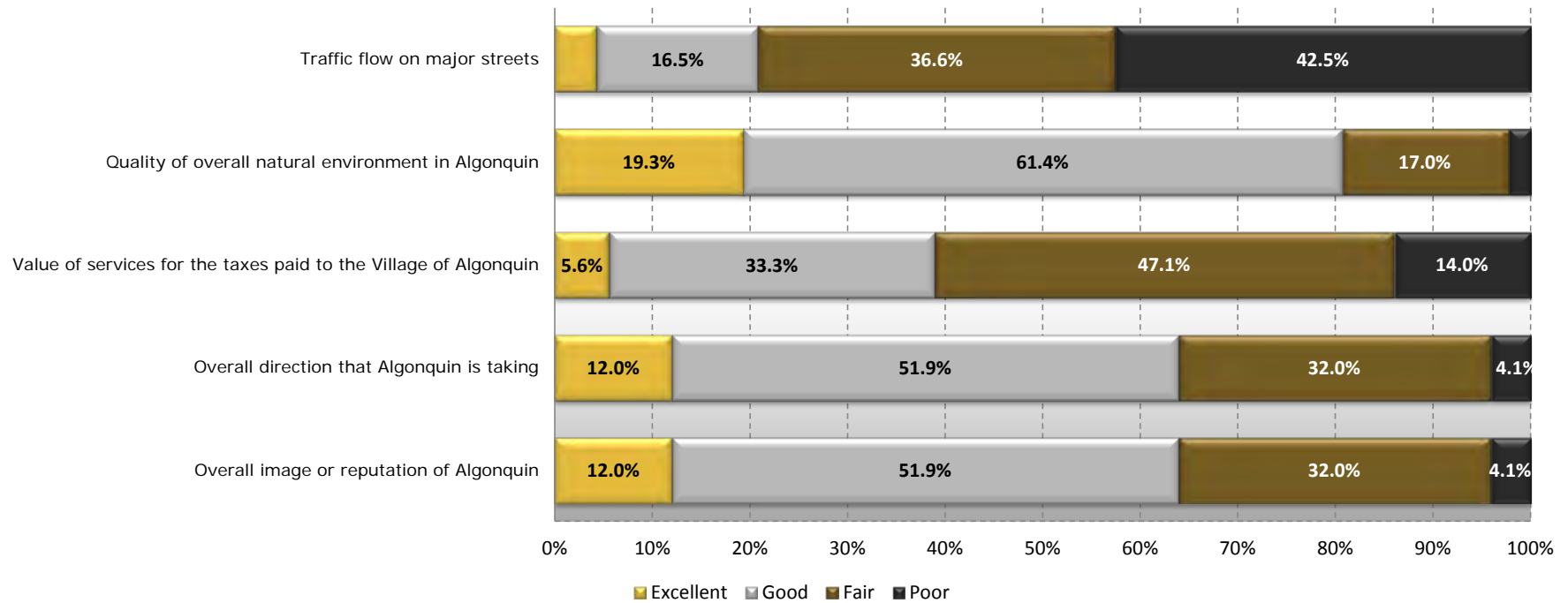
The above chart illustrates the last of four charts that quantify perceptions of quality of life in Algonquin. **63.9% of respondents rated the overall image or reputation of Algonquin as either Excellent or Good.** The quality of overall natural environment in Algonquin was rated 80.7% (Excellent or Good). An area of continued concern is traffic flow on major streets which 20.9% rated as either Excellent or Good. Streets such as Algonquin Road, Main Street, and Randall Road are considered "major" and are maintained by either the Illinois Department of Transportation or the Kane or McHenry County Division of Transportation, depending on location. Also worth noting, is that 38.9% of respondents rated the value of services for the taxes paid to the Village of Algonquin as either Excellent or Good. **Algonquin residents, on average, pay approximately 7% of their property tax bill to the Village of Algonquin.** The largest increase in Excellent or Good rating was the quality of the overall natural environment with 5.2%. The overall image of Algonquin saw the largest Excellent or Good decrease with 11.6%. Staff will continue to focus on this area in the future.

Quality of Life Year-to-Year Excellent and Good Ratings Comparison: 2012 and 2013

Category	2013	2012
Algonquin as a place to live	93.3%	93.3%
Your neighborhood as a place to live	91.8%	91.6%
Algonquin as a place to raise children	95.2%	89.6%
Algonquin as a place to work	51.5%	55.7%
Algonquin compared to other communities in the area	82.8%	80.7%
Overall appearance of Algonquin	83.1%	79.8%
Cleanliness of Algonquin	89.6%	87.8%
Overall quality of new development in Algonquin	66.8%	70.2%
Variety of housing options	76.9%	75.3%
Overall quality of businesses and services in Algonquin	79.5%	80.9%
Shopping opportunities	90.3%	88.8%
Recreational opportunities	61.1%	59.3%
Employment opportunities	29.4%	28.5%
Opportunities to participate in social events and activities	58.9%	56.2%
Ease of car travel in Algonquin	31.7%	31.1%
Ease of bicycle travel in Algonquin	53.0%	55.5%
Ease of walking in Algonquin	62.9%	60.8%
Availability of paths and walking trails	67.1%	69.8%
Traffic flow on major streets	20.9%	19.5%
Quality of overall natural environment in Algonquin	80.7%	75.5%
Value of services for the taxes paid to the Village of Algonquin	38.9%	41.5%
Overall direction that Algonquin is taking	63.9%	63.6%
Overall image or reputation of Algonquin	63.9%	75.5%

■ 2013　■ 2012

Public Safety: How Safe Do You Feel…

In your neighborhood during the day

Somewhat Unsafe 1%

Neither Safe nor Unsafe 1%

Very Unsafe 1%

Somewhat Safe 18%

Very Safe 79%

In your neighborhood after dark

Somewhat Unsafe 1%

Neither Safe nor Unsafe 8%

Very Unsafe 1%

Somewhat Safe 36%
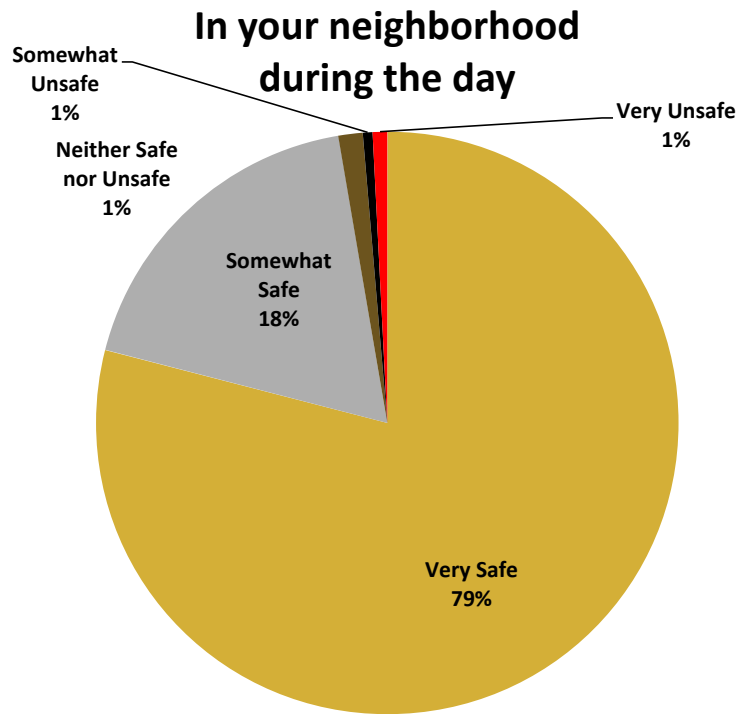
Very Safe 54%

The above chart illustrates respondents' ratings as to how safe they feel in their neighborhood during the day. **Overall, 97% of respondents indicated that they feel either Very Safe or Somewhat Safe in their neighborhood during the day.** Approximately 1% of respondents state that they feel Very Unsafe in their neighborhood during the day.
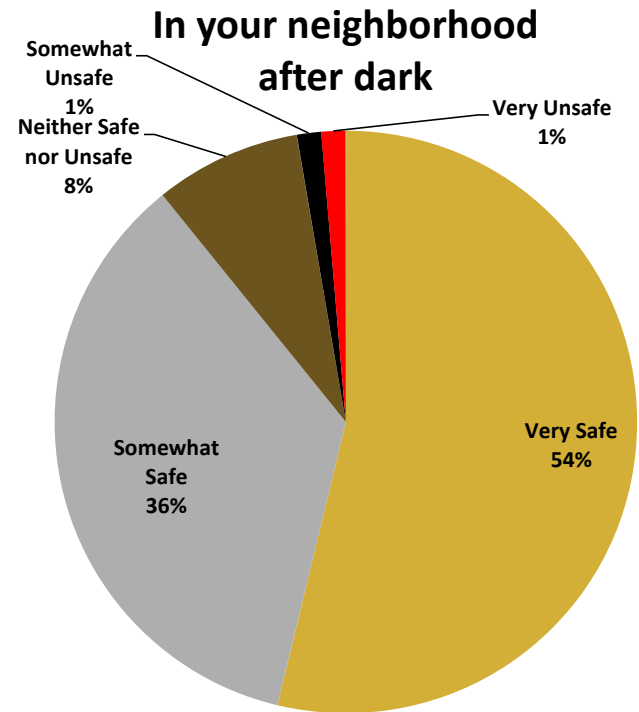
The above chart illustrates respondents' ratings on how safe they feel in their neighborhood after dark. **Overall, 90% of respondents indicated that they feel either Very Safe or Somewhat Safe in their neighborhood after dark.** Approximately 1% of respondents state that they feel Very Unsafe in their neighborhood after dark.

Quality Ratings: Police/Public Safety Summary

Service	Excellent	Good	Fair	Poor
Crime prevention	31.8%	56.1%	10.5%	
Patrol services	21.7%	51.5%	22.0%	4.8%
Traffic enforcement	16.5%	54.1%	24.0%	5.4%
911 services	57.2%	39.2%	3.1%	
Responding to citizen calls	41.6%	46.3%	8.7%	
Overall Police services	26.8%	60.4%	11.3%	

Legend: ■ Excellent ■ Good ■ Fair ■ Poor
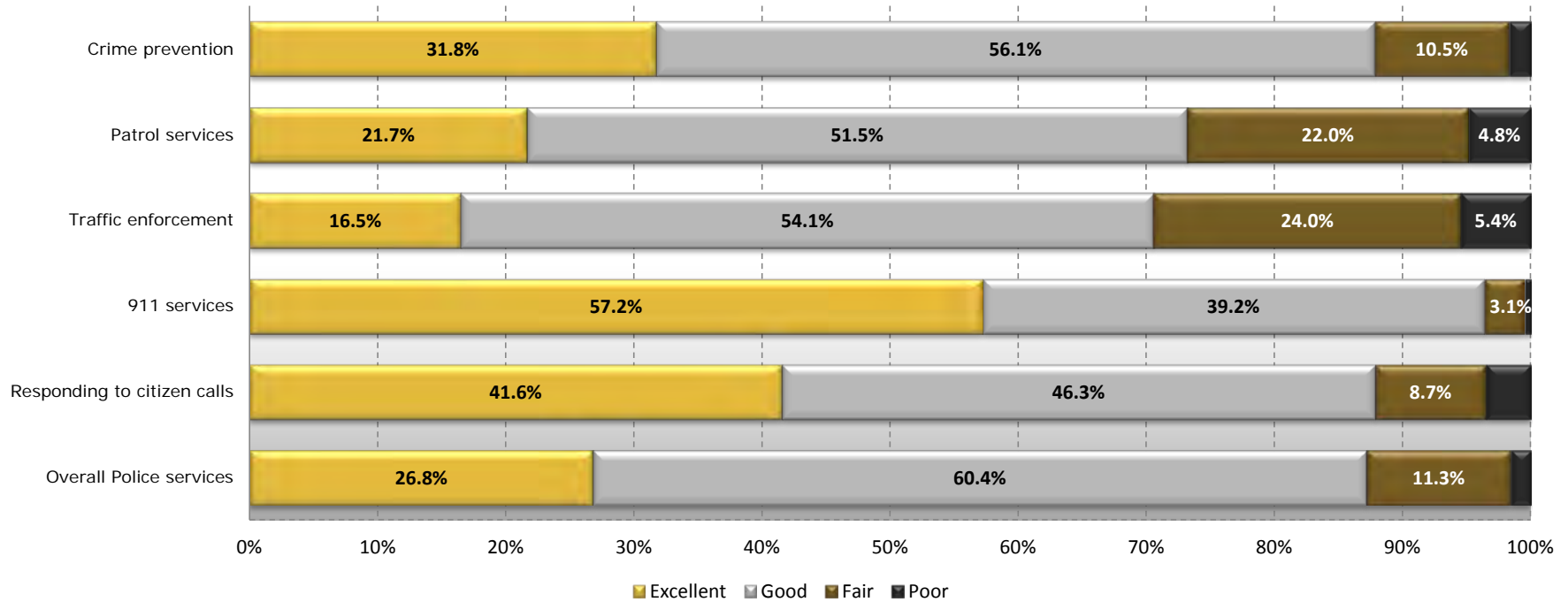
The above chart illustrates quality ratings related to police and public safety services. Residents generally rated these services as being Excellent or Good quality. **87.2% of respondents rated overall police services as either Excellent or Good.** The quality of 911 services, responding to citizen calls, and crime prevention rate among the highest quality services of those surveyed. The largest increase was in quality ratings of Excellent or Good was of 911 services with 1.4%. The rating for responding to citizen calls decreased by 2.2% in the high (Excellent or Good) ratings; the Village will continue to observe this area in future surveys.

Police Year-to-Year Excellent and Good Rating Comparison: 2012 and 2013
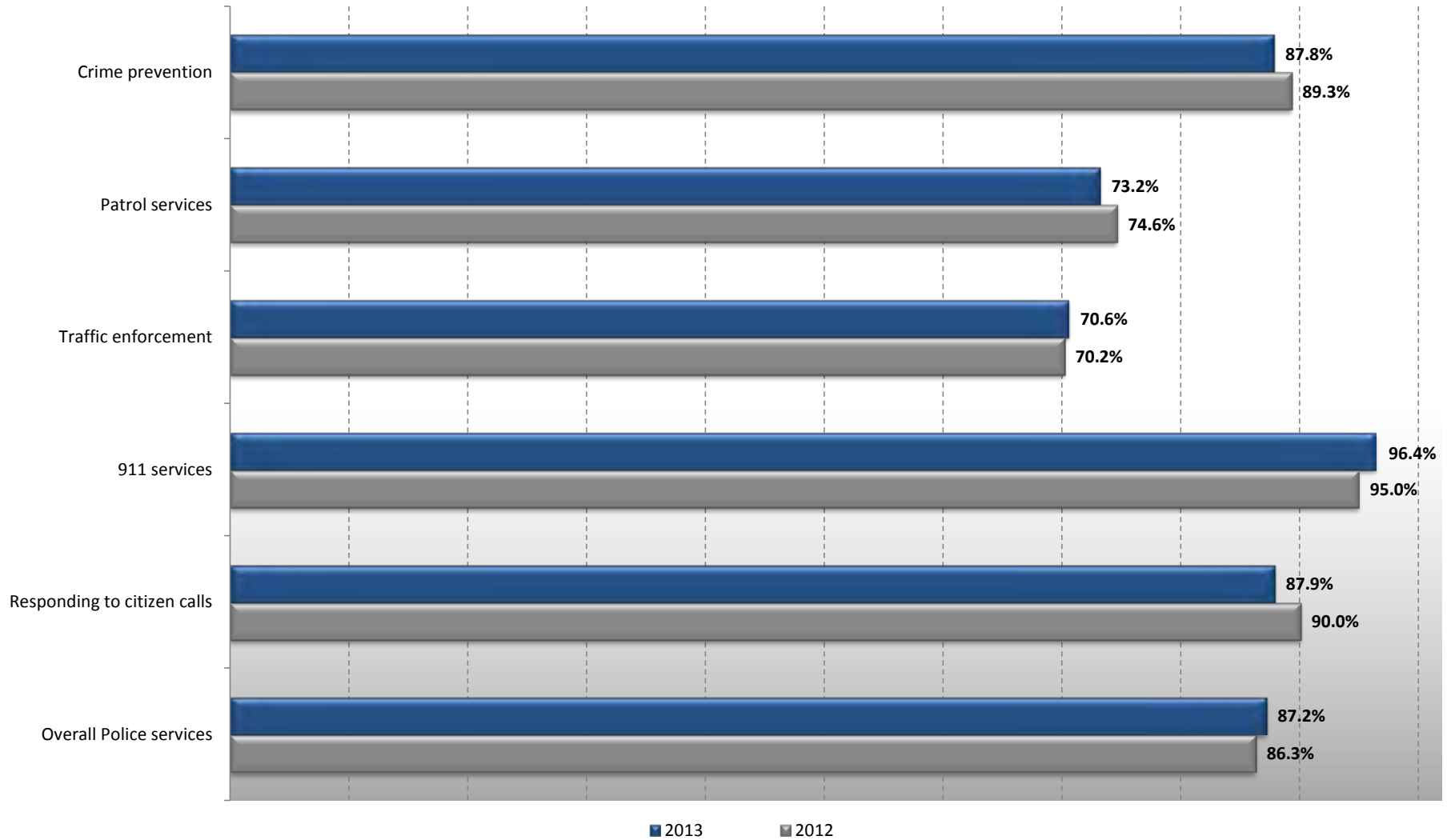
Category	2013	2012
Crime prevention	87.8%	89.3%
Patrol services	73.2%	74.6%
Traffic enforcement	70.6%	70.2%
911 services	96.4%	95.0%
Responding to citizen calls	87.9%	90.0%
Overall Police services	87.2%	86.3%

■ 2013   ■ 2012

Quality Ratings: Public Works/Infrastructure Summary

Service	Excellent	Good	Fair	Poor
Street maintenance	16.4%	57.0%	21.5%	5.1%
Street improvement	15.3%	53.4%	26.3%	5.1%
Street sweeping	18.3%	56.2%	22.3%	3.2%
Street lighting	17.2%	53.5%	23.7%	5.6%
Snow/ice removal	24.9%	51.8%	15.5%	7.8%
Sidewalk maintenance	12.2%	51.6%	27.3%	8.9%
Stormwater drainage	18.2%	59.8%	17.0%	5.1%
Drinking water	17.7%	47.9%	21.3%	13.0%

■ Excellent ■ Good ■ Fair ■ Poor

The above chart illustrates quality ratings related to public works and infrastructure services. **Services such as street maintenance, street sweeping, street lighting, snow/ice removal, and stormwater drainage rank high in quality with respondents rating these services as Excellent or Good over 70%.** Drinking water is one area of concern in which 13.0% of respondents rated it as Poor quality; however, it improved the most from the previous year's survey Excellent or Good rating by 6.1%. Overall the categories improved except for sidewalk maintenance which decreased 0.2% in the Excellent or Good range.

Quality Ratings: Public Works/Infrastructure Summary - Part 2

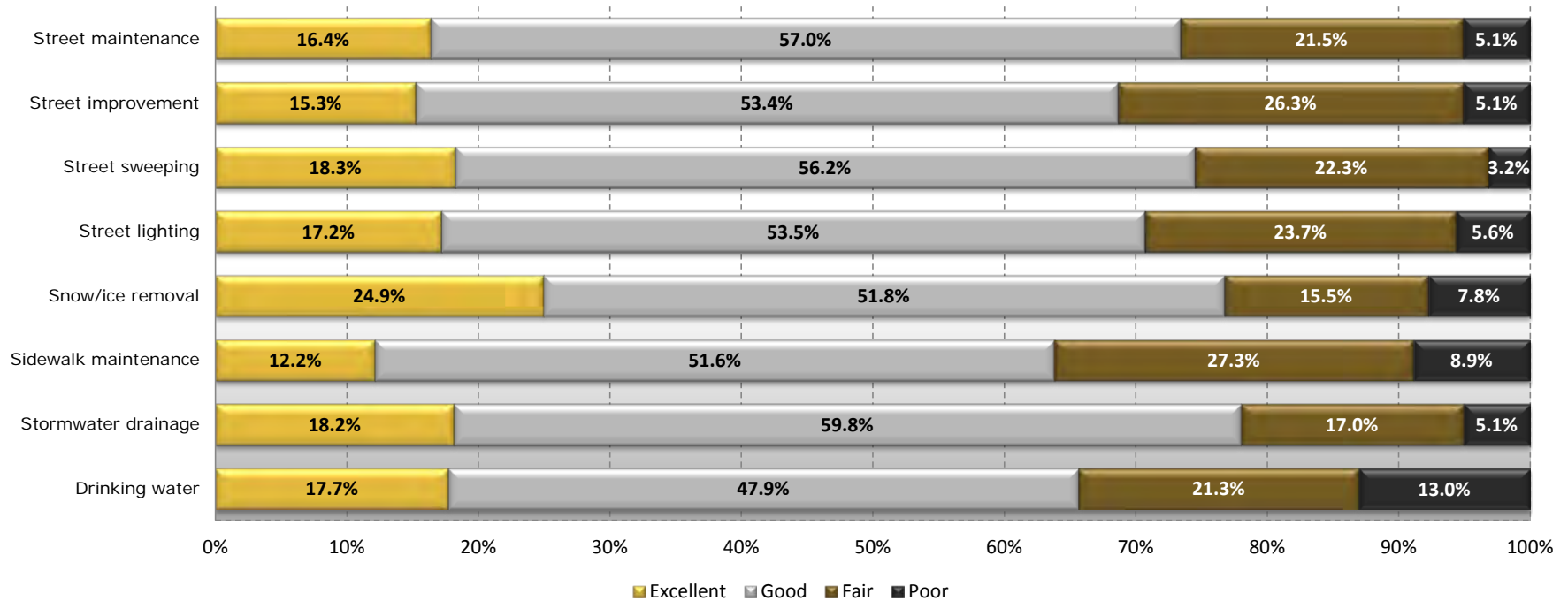| Service	Excellent	Good	Fair	Poor
Sewer services	23.7%	61.8%	12.7%	
Urban forestry program	23.3%	58.8%	15.5%	2.4%
Tree trimming	23.6%	48.4%	21.2%	6.8%
Pedestrian & bicycle paths	24.5%	55.0%	15.8%	4.7%
Public property maintenance	25.4%	61.6%	11.6%	
Public property beautification	23.9%	57.9%	15.0%	
Overall Public Works	17.7%	66.9%	14.0%	

☐ Excellent ☐ Good ■ Fair ■ Poor
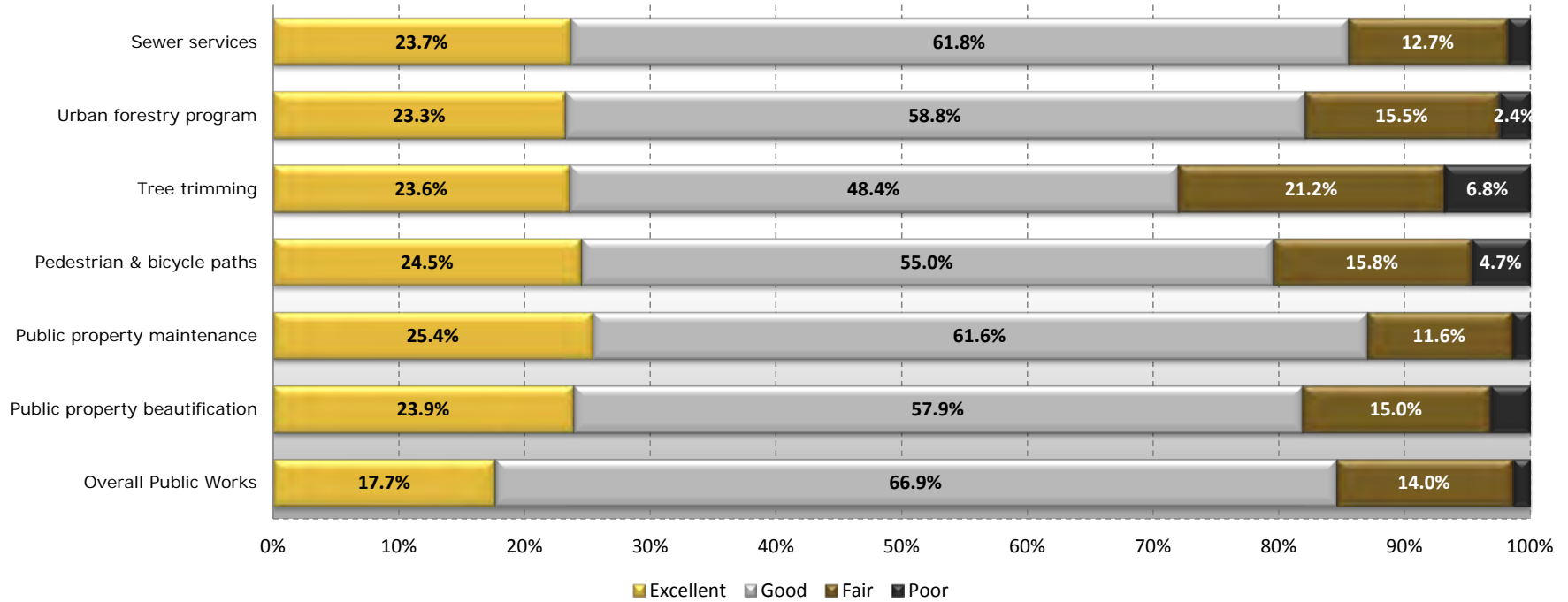
Above is another chart that illustrates quality ratings related to public works and infrastructure services. Residents generally rated these services as being Excellent or Good quality. **84.6% of respondents rated overall public works services as either Excellent or Good.** All services displayed on this chart generally rank high in quality with respondents ranking these services as Excellent or Good over 70% on average. The largest growth in the Excellent or Good rating was urban forestry with 4.4%; public property beautification decreased 1.0% in Excellent or Good rating and is something the Village will continue to monitor.

Public Works Year-to-Year Excellent and Good Rating Comparison: 2012 and 2013

Category	2013	2012
Street maintenance	73.4%	71.8%
Street improvement	68.6%	64.8%
Street sweeping	74.5%	71.7%
Street lighting	70.7%	66.9%
Snow/ice removal	76.7%	70.7%
Sidewalk maintenance	63.8%	64.0%
Stormwater drainage	78.0%	77.3%
Drinking water	65.7%	59.6%
Sewer services	85.5%	83.2%
Urban forestry program	82.0%	77.7%
Tree trimming	72.0%	71.2%
Pedestrian & bicycle paths	79.5%	78.2%
Public property maintenance	87.0%	86.2%
Public property beautification	81.8%	82.9%
Overall Public Works	84.6%	81.5%

■ 2013   ■ 2012

Quality Ratings: Parks/Recreation

Category	Excellent	Good	Fair	Poor
Quality of Village parks	28.7%	56.1%	13.1%	
Parks maintenance	26.6%	62.2%	9.1%	
Recreation programs	17.8%	42.4%	30.8%	9.1%
Special Events	14%	53%	25%	8%
Recreation facilities	13.0%	47.1%	30.4%	9.4%
Preservation of natural areas	26.4%	56.4%	14.7%	
Overall Parks/Recreation	19.2%	60.3%	17.7%	

■ Excellent ■ Good ■ Fair ■ Poor
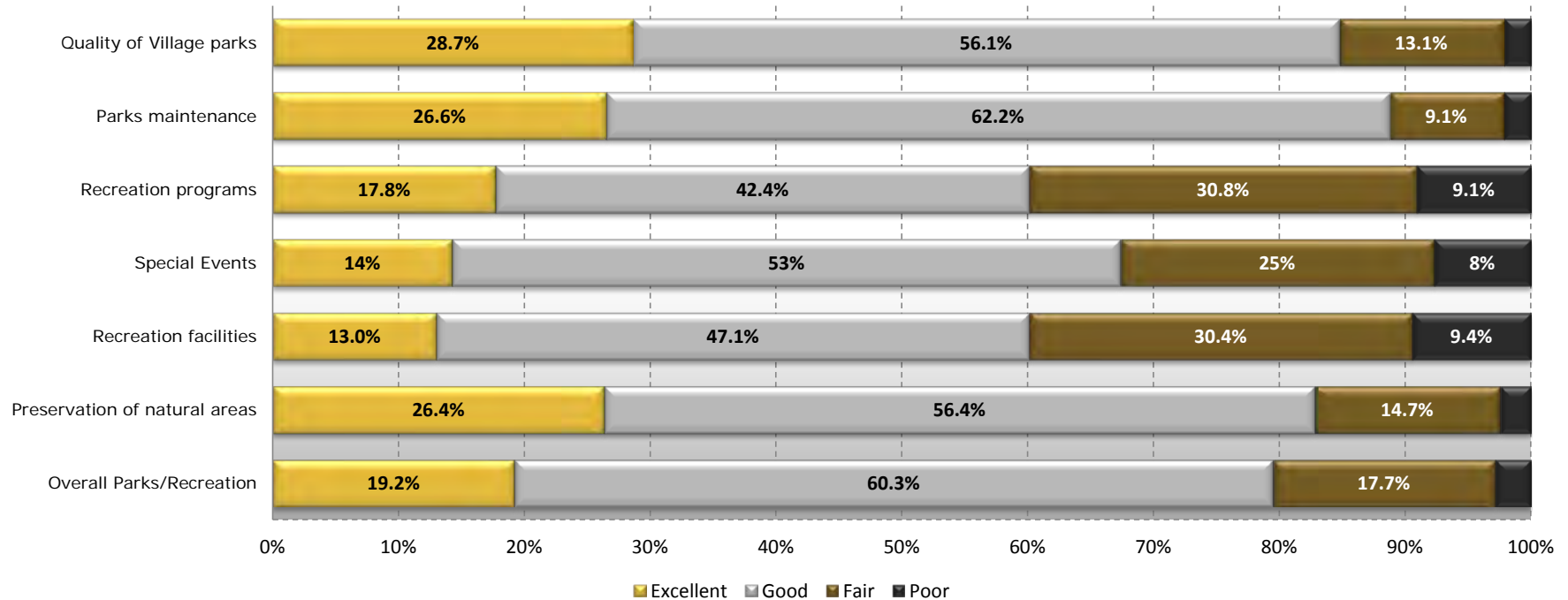
The above chart illustrates quality ratings related to parks and recreation services. **Overall parks and recreation was rated high with 79.5% of respondents rating it Excellent or Good.** The quality of Village parks, parks maintenance, and preservation of natural areas all rated highly with over 80% Excellent or Good. Areas of concern are recreation facilities and programs where each were rated at 60.1% Excellent or Good. Overall parks and recreation improved from last year by 2.2% in the Excellent or Good range. An area to monitor is recreation programs as it had the largest decrease from last year with 7.4%. This year, two new categories were added (park maintenance and special events), therefore no year-to-year comparison is available for those areas.

Parks/Recreation Year-to-Year Excellent and Good Rating Comparison: 2012 and 2013

Category	2013	2012
Quality of Village parks	84.8%	86.3%
Parks maintenance [New To Survey This Year]	88.8%	
Recreation programs	60.1%	67.5%
Special Events [New To Survey This Year]	67.4%	
Recreation facilities	60.1%	60.6%
Preservation of natural areas	82.8%	81.8%
Overall Parks/Recreation	79.5%	77.3%

■ 2013   ■ 2012
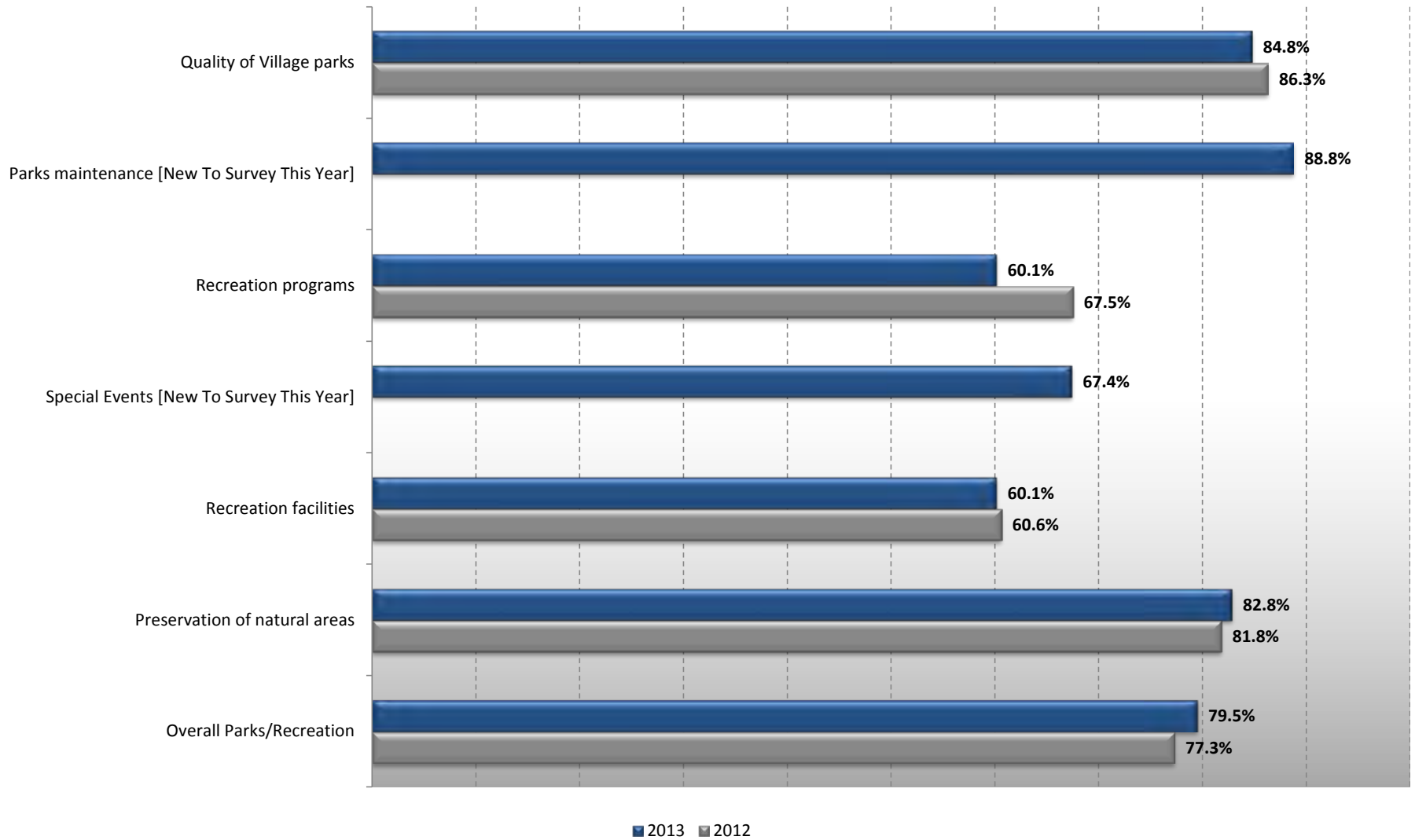
Quality Ratings: Community Development

	Excellent	Good	Fair	Poor
Land use, planning/zoning	12.2%	51.6%	26.5%	9.8%
Code enforcement	15.5%	52.7%	25.3%	6.5%
Economic development	13.4%	51.4%	27.5%	7.7%
Ease/efficiency of obtaining permits	19.7%	51.8%	18.7%	9.8%
Overall Community Development	11.9%	56.1%	26.8%	5.2%
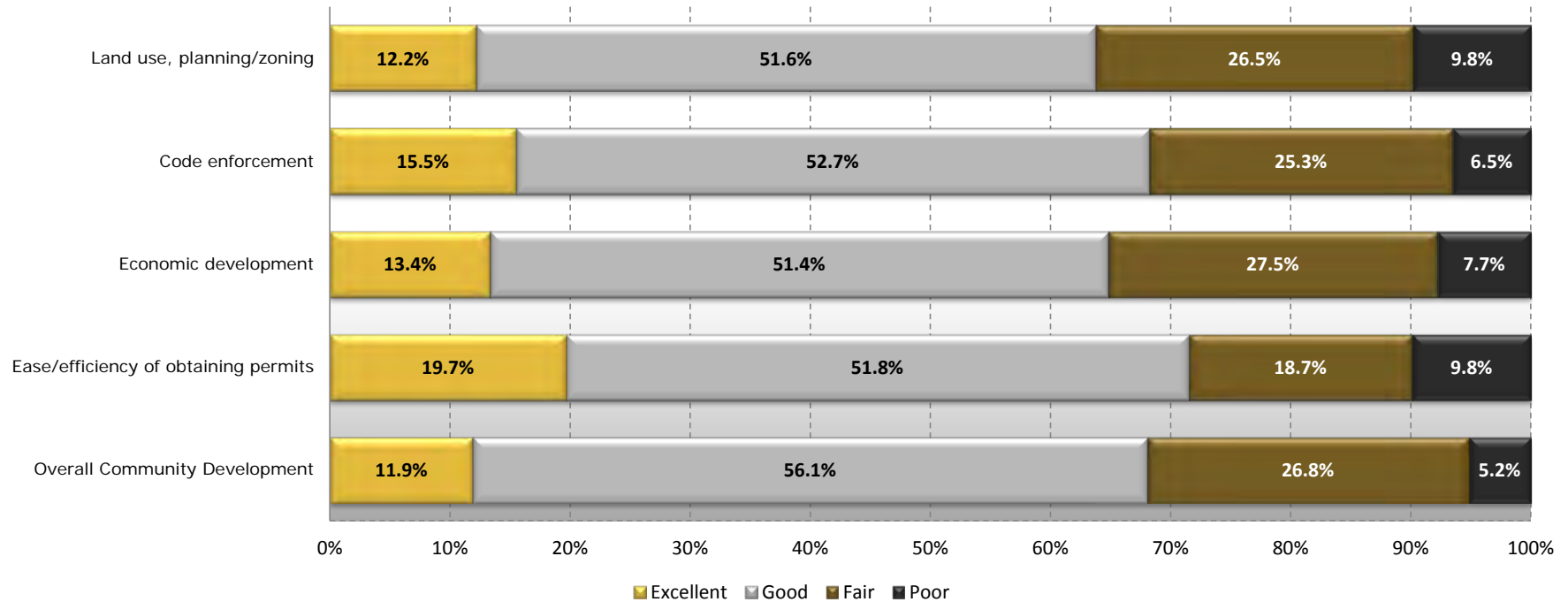
The above chart illustrates quality ratings related to community development services. **68.1% of respondents rated overall community development as either Excellent or Good with 71.5% rating the ease/efficiency of obtaining permits as either Excellent or Good.** However, 9.8% of respondents also rated it as Poor; this an area of concern for the Village. Additionally, 9.8% of respondents rated land use, zoning, and planning as Poor. The largest increase from the previous year was code enforcement with 6.8% improvement in Excellent or Good rating. The ease and efficiency of obtaining permits decreased by 3.8% in Excellent or Good ratings from the previous year. The Village will continue to monitor this

Community Development Year-to-Year Excellent and Good Rating Comparison: 2012 and 2013

Land use, planning/zoning
- 63.8%
- 60.1%

Code enforcement
- 68.2%
- 61.4%

Economic development
- 64.8%
- 65.3%

Ease/efficiency of obtaining permits
- 71.5%
- 75.3%

Overall Community Development
- 68.1%
- 70.2%

■ 2013   ■ 2012

Quality Ratings: General Services

Service	Excellent	Good	Fair	Poor
Online payment options	39.7%	50.2%	7.7%	
Website (www.algonquin.org)	21.5%	58.6%	18.9%	
Village Newsletter	29.7%	55.2%	13.4%	
Algonquin e-News	27.3%	54.5%	15.2%	
Social Media	19.0%	53.0%	23.0%	5.0%
Garbage collection	47.0%	43.8%	5.9%	

Legend: ■ Excellent ■ Good ■ Fair ■ Poor
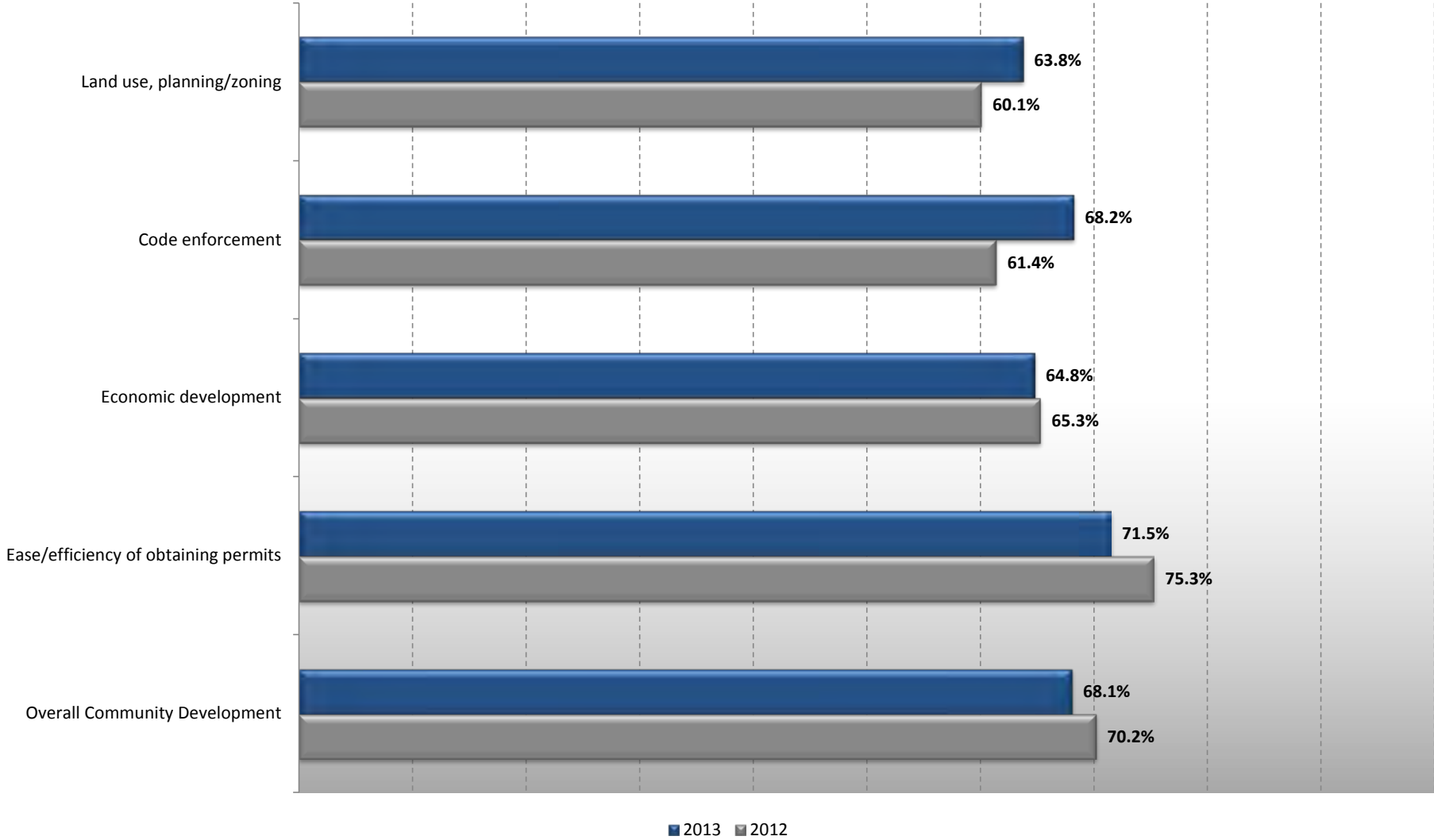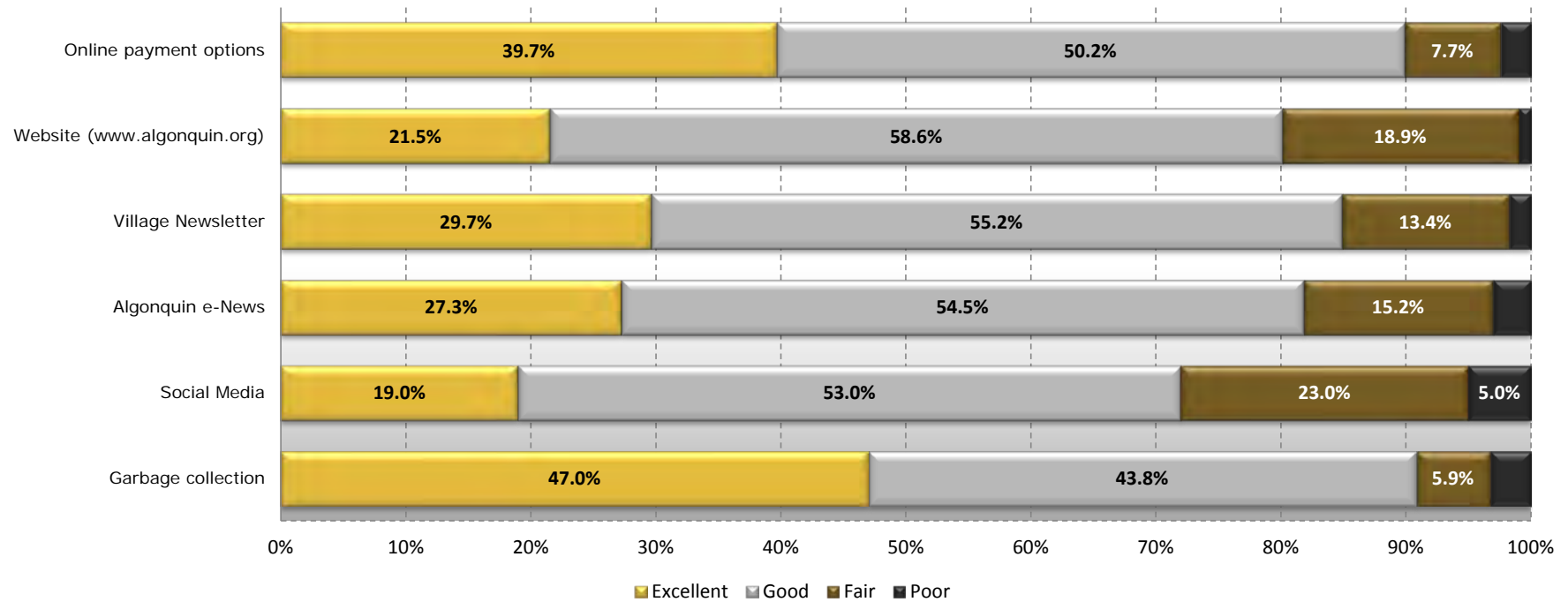
The above chart illustrates the first of two groupings of quality ratings related to general services. Garbage collection was highly rated with 90.8% of respondents rating this category as either Excellent or Good. 89.9% of respondents also rated online payment options as high (Excellent or Good). **Additionally, communications services rated highly with website, Village newsletter, and Algonquin e-News being rated Excellent or Good by over 80% of respondents.**

Quality Ratings: General Services - Part 2

	Excellent	Good	Fair	Poor
Recycling	53.1%	42.6%		3.5%
Yard waste collection	42.4%	44.2%	10.1%	
GIS [New Question]	24.4%	54.4%	20.0%	
Ease of water billing services	42.1%	47.1%	8.6%	
Promoting Village to attract visitors	15.5%	43.2%	30.5%	10.9%
Overall General Services	23.8%	62.2%	13.4%	

☐ Excellent ☐ Good ☐ Fair ■ Poor
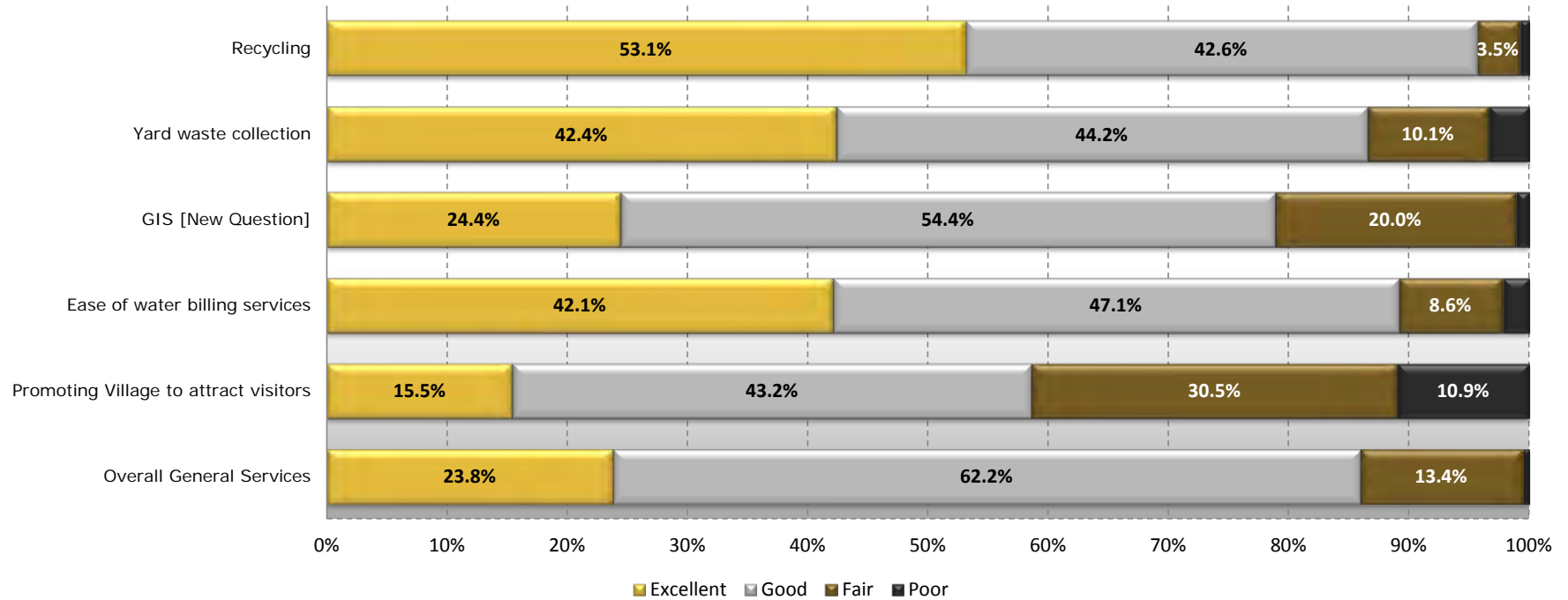
This chart shows the second grouping of general services evaluated in the Algonquin Community Survey. Quality ratings indicated residents rated recycling Excellent or Good 91.8% of the time. Yard waste collection was rated Excellent or Good 86.0% of the time. **86.1% of respondents rated overall general services as either Excellent or Good.** Promoting the Village to attract visitors is an area of concern with 54.2% or respondents rating this category as either Excellent or Good. GIS is new to the survey this year, replacing a question about municipal court. Promoting the Village to attract visitors saw a 4.4% Excellent or Good increase from the previous year.

General Services Year-to-Year Excellent and Good Rating Comparison: 2012 and 2013

Category	2013	2012
Online payment options	89.9%	91.8%
Website (www.algonquin.org)	80.1%	86.1%
Village Newsletter	84.9%	89.1%
Algonquin e-News	81.8%	84.9%
Social Media	72.0%	81.9%
Garbage collection	90.8%	89.9%
Recycling	95.7%	91.8%
Yard waste collection	86.6%	86.0%
GIS mapping [New Question]	78.9%	
Ease of water billing services	89.2%	90.5%
Promoting Village to attract visitors	58.6%	54.2%
Overall General Services	86.0%	86.1%

■ 2013 ■ 2012
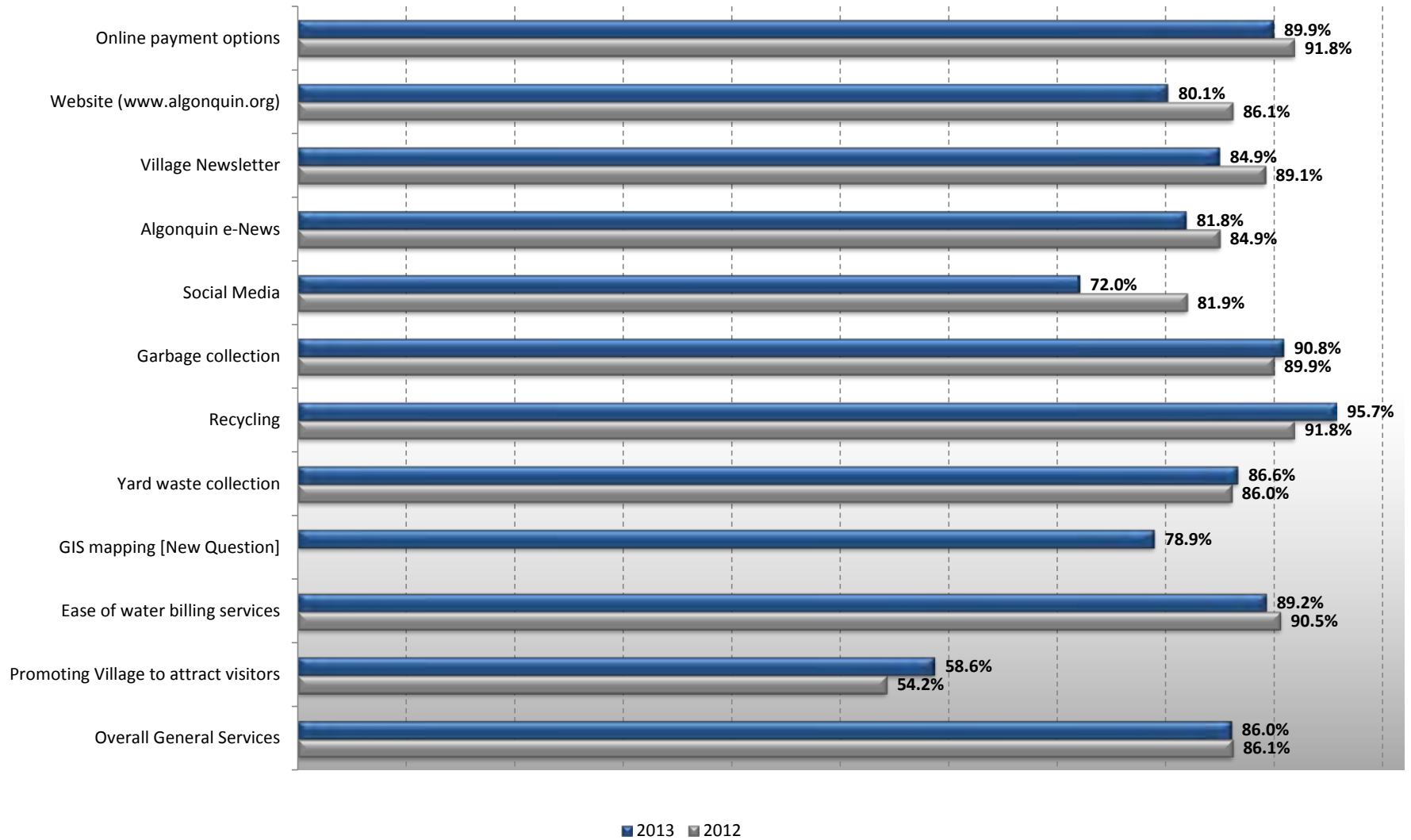
Village Employee Performance
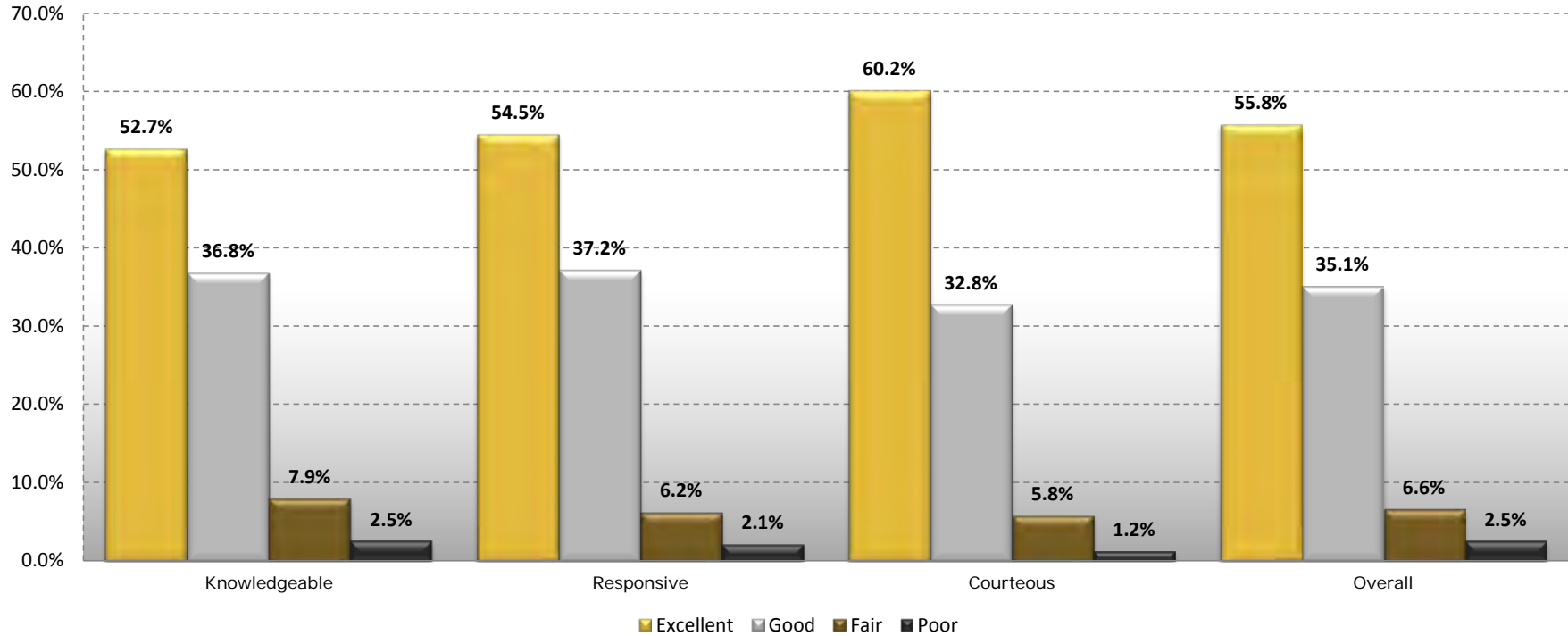
This chart illustrates the performance rating of Village employees by those residents who have had contact with staff. **Overall, employee interaction was rated overwhelmingly Excellent in all four evaluation categories: knowledgeable, responsive, courteous, and overall.** Employees were ranked Excellent or Good on being knowledgeable by 89.5% of those who responded. Rankings of Excellent or Good on being responsive were received by 91.7% of those who responded. Additionally, rankings of Excellent or Good on being courteous were received 92.9% of the time. Finally, overall ratings of Excellent or Good were received 90.9% of the time. Approximately 36% of survey respondents reported not having contact with a Village employee.

Comprehensive Survey Results

1. Please indicate how you would describe the following quality of life measures in Algonquin:

Algonquin as a place to live

	2012	2013
(1) Excellent	36.5%	38.3%
(2) Good	55.2%	53.6%
(3) Fair	5.5%	5.8%
(4) Poor	1.2%	0.8%
(N) Don't Know	0.0%	0.0%
No Answer	1.7%	1.6%
Average	**1.71**	**1.69**

Algonquin as a place to work

	2012	2013
(1) Excellent	9.5%	9.0%
(2) Good	19.4%	18.2%
(3) Fair	14.9%	17.2%
(4) Poor	8.1%	8.4%
(N) Don't Know	45.0%	44.1%
No Answer	3.1%	3.2%
Average	**2.42**	**2.48**

Your neighborhood as a place to live

	2012	2013
(1) Excellent	38.9%	42.0%
(2) Good	51.7%	49.3%
(3) Fair	8.1%	6.9%
(4) Poor	0.2%	1.3%
(N) Don't Know	0.5%	0.0%
No Answer	0.7%	0.5%
Average	**1.69**	**1.67**

Algonquin compared to other communities in the area

	2012	2013
(1) Excellent	23.9%	21.6%
(2) Good	52.4%	54.6%
(3) Fair	16.6%	13.2%
(4) Poor	1.7%	2.6%
(N) Don't Know	2.8%	4.5%
No Answer	2.6%	3.4%
Average	**1.96**	**1.97**

Algonquin as a place to raise children

	2012	2013
(1) Excellent	24.9%	26.4%
(2) Good	46.9%	46.2%
(3) Fair	7.6%	7.7%
(4) Poor	0.7%	1.1%
(N) Don't Know	15.6%	16.1%
No Answer	4.3%	2.6%
Average	**1.80**	**1.69**

Overall appearance of Algonquin

	2012	2013
(1) Excellent	25.1%	22.7%
(2) Good	53.6%	59.1%
(3) Fair	17.8%	14.2%
(4) Poor	2.1%	2.4%
(N) Don't Know	0.0%	0.0%
No Answer	1.4%	1.6%
Average	**1.97**	**1.96**

Cleanliness of Algonquin

	2012	2013
(1) Excellent	29.9%	29.6%
(2) Good	56.9%	57.0%
(3) Fair	10.7%	9.5%
(4) Poor	1.4%	0.5%
(N) Don't Know	0.0%	0.3%
No Answer	1.2%	3.2%
Average	**1.83**	**1.80**

Overall quality of businesses and services in Algonquin

	2012	2013
(1) Excellent	31.3%	31.7%
(2) Good	47.2%	46.2%
(3) Fair	16.8%	17.2%
(4) Poor	1.7%	2.9%
(N) Don't Know	1.7%	1.1%
No Answer	1.4%	1.1%
Average	**1.89**	**1.91**

Overall quality of new development in Algonquin

	2012	2013
(1) Excellent	16.6%	15.6%
(2) Good	46.9%	42.2%
(3) Fair	21.3%	22.2%
(4) Poor	5.7%	6.6%
(N) Don't Know	7.6%	10.6%
No Answer	1.9%	2.9%
Average	**2.18**	**2.23**

Shopping opportunities

	2012	2013
(1) Excellent	50.5%	51.5%
(2) Good	36.3%	36.9%
(3) Fair	8.8%	9.0%
(4) Poor	2.1%	0.5%
(N) Don't Know	0.0%	0.0%
No Answer	2.4%	0.0%
Average	**1.62**	**1.58**

Variety of housing options

	2012	2013
(1) Excellent	17.1%	15.6%
(2) Good	49.3%	51.2%
(3) Fair	19.4%	17.2%
(4) Poor	2.4%	2.9%
(N) Don't Know	9.0%	10.6%
No Answer	2.8%	2.6%
Average	**2.08**	**2.09**

Recreational opportunities

	2012	2013
(1) Excellent	16.1%	14.2%
(2) Good	38.2%	40.4%
(3) Fair	28.0%	27.7%
(4) Poor	9.2%	7.1%
(N) Don't Know	6.9%	8.7%
No Answer	1.7%	1.8%
Average	**2.33**	**2.31**

Employment opportunities

	2012	2013
(1) Excellent	4.3%	3.4%
(2) Good	10.7%	11.9%
(3) Fair	23.0%	24.5%
(4) Poor	14.5%	12.1%
(N) Don't Know	45.3%	44.6%
No Answer	2.4%	3.4%
Average	**2.91**	**2.87**

Opportunities to participate in social events and activities

	2012	2013
(1) Excellent	11.6%	9.5%
(2) Good	34.8%	40.4%
(3) Fair	29.6%	28.5%
(4) Poor	6.6%	6.3%
(N) Don't Know	13.5%	12.9%
No Answer	3.8%	2.4%
Average	**2.38**	**2.37**

Ease of car travel in Algonquin

	2012	2013
(1) Excellent	6.2%	6.3%
(2) Good	23.9%	24.3%
(3) Fair	35.1%	33.8%
(4) Poor	31.8%	32.2%
(N) Don't Know	0.9%	0.8%
No Answer	2.1%	2.6%
Average	**2.95**	**2.95**

Ease of bicycle travel in Algonquin

	2012	2013
(1) Excellent	11.6%	9.5%
(2) Good	28.9%	30.6%
(3) Fair	23.9%	25.6%
(4) Poor	8.5%	10.0%
(N) Don't Know	24.9%	21.9%
No Answer	2.1%	2.4%
Average	**2.40**	**2.48**

Ease of walking in Algonquin

	2012	2013
(1) Excellent	16.8%	15.0%
(2) Good	38.6%	42.7%
(3) Fair	28.7%	27.2%
(4) Poor	7.1%	6.9%
(N) Don't Know	6.4%	5.0%
No Answer	2.4%	3.2%
Average	**2.29**	**2.28**

Availability of paths and walking trails

	2012	2013
(1) Excellent	20.9%	19.5%
(2) Good	43.1%	40.1%
(3) Fair	23.2%	25.1%
(4) Poor	4.5%	4.2%
(N) Don't Know	6.4%	7.7%
No Answer	1.9%	3.4%
Average	**2.12**	**2.16**

Traffic flow on major streets

	2012	2013
(1) Excellent	2.6%	4.2%
(2) Good	16.1%	16.1%
(3) Fair	34.6%	35.6%
(4) Poor	42.9%	41.4%
(N) Don't Know	0.5%	0.3%
No Answer	3.3%	2.4%
Average	**3.22**	**3.17**

Quality of overall natural environment in Algonquin

	2012	2013
(1) Excellent	19.7%	18.7%
(2) Good	53.3%	54.1%
(3) Fair	20.4%	21.1%
(4) Poor	3.3%	1.6%
(N) Don't Know	1.7%	2.6%
No Answer	1.7%	1.8%
Average	**2.08**	**2.02**

Value of services for the taxes paid to the Village of Algonquin

	2012	2013
(1) Excellent	7.6%	5.3%
(2) Good	31.8%	31.4%
(3) Fair	40.5%	44.3%
(4) Poor	14.9%	13.2%
(N) Don't Know	2.8%	3.7%
No Answer	2.4%	2.1%
Average	**2.66**	**2.69**

Overall direction that Algonquin is taking

	2012	2013
(1) Excellent	11.6%	10.8%
(2) Good	46.0%	46.7%
(3) Fair	27.5%	28.8%
(4) Poor	5.5%	3.7%
(N) Don't Know	7.6%	8.2%
No Answer	1.9%	1.8%
Average	**2.30**	**2.28**

Overall image or reputation of Algonquin

	2012	2013
(1) Excellent	18.2%	15.3%
(2) Good	54.7%	53.6%
(3) Fair	21.3%	23.5%
(4) Poor	2.4%	1.3%
(N) Don't Know	2.4%	5.0%
No Answer	0.9%	1.3%
Average	**2.08**	**2.28**

2. To what degree, if at all, are run-down buildings, weed lots or junk vehicles a problem in Algonquin?

	2012	2013
Not a problem	27.5%	24.8%
Minor problem	41.9%	43.3%
Moderate problem	16.1%	17.2%
Major problem	3.8%	4.0%
Don't Know	8.5%	8.4%
No Answer	2.1%	2.4%

3. Please rate how safe you feel:

In your neighborhood during the day

	2012	2013
(1) Very Safe	77.7%	77.6%
(2) Somewhat Safe	17.1%	17.9%
(3) Neither Safe nor Unsafe	2.8%	1.3%
(4) Somewhat Unsafe	1.2%	0.5%
(5) Very Unsafe	0.5%	0.8%
(N) Don't Know	0.2%	0.8%
No Answer	0.5%	1.8%
Average	**1.28**	**1.26**

In your neighborhood after dark

	2012	2013
(1) Very Safe	49.3%	52.5%
(2) Somewhat Safe	37.7%	34.6%
(3) Neither Safe nor Unsafe	5.7%	7.9%
(4) Somewhat Unsafe	5.0%	1.3%
(5) Very Unsafe	0.5%	1.3%
(N) Don't Know	0.5%	0.8%
No Answer	1.4%	1.3%
Average	**1.67**	**1.61**

4. During the past 12 months, were you or anyone in your household the victim of any crime in Algonquin?

	2012	2013
Yes	7.3%	7.4%
No	91.5%	91.8%
Don't Know	0.5%	0.5%
No Answer	0.7%	0.3%

5. If yes, was this crime (these crimes) reported to the police?

	2012	2013
Yes	5.7%	5.8%
No	1.2%	1.3%
Don't Know	0.2%	0.0%
No Answer	92.9%	92.1%

6. The following section lists specific services provided by the Village. Please rate both the quality and importance of the Village services by circling your answer for each specific service statement.

POLICE/PUBLIC SAFETY

Crime prevention		
Quality:	2012	2013
(1) Excellent	25.6%	24.8%
(2) Good	45.5%	43.8%
(3) Fair	6.2%	8.2%
(4) Poor	2.4%	1.3%
(N) Don't Know	17.8%	20.1%
No Answer	2.6%	1.8%
Average	**1.82**	**1.82**

Importance:	2012	2013
(1) High	80.3%	81.3%
(2) Medium	5.9%	9.0%
(3) Low	0.9%	0.8%
(N) Don't Know	3.1%	2.6%
No Answer	9.7%	6.3%
Average	**1.09**	**1.12**

Patrol services		
Quality:	2012	2013
(1) Excellent	20.6%	19.0%
(2) Good	44.1%	45.1%
(3) Fair	19.4%	19.3%
(4) Poor	2.6%	4.2%
(N) Don't Know	10.7%	11.3%
No Answer	2.6%	1.1%
Average	**2.05**	**2.10**

Importance:	2012	2013
(1) High	70.6%	62.8%
(2) Medium	14.7%	25.3%
(3) Low	1.7%	2.4%
(N) Don't Know	2.8%	2.6%
No Answer	10.2%	6.9%
Average	**1.21**	**1.33**

Traffic enforcement

Quality:	2012	2013
(1) Excellent	15.4%	14.5%
(2) Good	44.8%	47.5%
(3) Fair	18.0%	21.1%
(4) Poor	7.6%	4.7%
(N) Don't Know	11.6%	9.8%
No Answer	2.6%	2.4%
Average	**2.21**	**2.18**

Importance:	2012	2013
(1) High	50.5%	43.0%
(2) Medium	30.6%	38.5%
(3) Low	5.9%	9.0%
(N) Don't Know	3.1%	2.1%
No Answer	10.0%	7.4%
Average	**1.49**	**1.62**

911 services

Quality:	2012	2013
(1) Excellent	27.3%	29.3%
(2) Good	21.8%	20.1%
(3) Fair	2.1%	1.6%
(4) Poor	0.5%	0.3%
(N) Don't Know	46.0%	47.2%
No Answer	2.4%	1.6%
Average	**1.53**	**1.47**

Importance:	2012	2013
(1) High	80.1%	79.7%
(2) Medium	3.8%	7.7%
(3) Low	0.2%	0.5%
(N) Don't Know	5.7%	5.0%
No Answer	10.2%	7.1%
Average	**1.05**	**1.10**

Responding to citizen calls

Quality:	2012	2013
(1) Excellent	22.3%	25.3%
(2) Good	33.4%	28.2%
(3) Fair	4.0%	5.3%
(4) Poor	2.1%	2.1%
(N) Don't Know	35.3%	37.7%
No Answer	2.8%	1.3%
Average	**1.77**	**1.74**

Importance:	2012	2013
(1) High	74.4%	67.8%
(2) Medium	9.7%	17.9%
(3) Low	0.5%	2.1%
(N) Don't Know	5.5%	5.3%
No Answer	10.0%	6.9%
Average	**1.13**	**1.25**

Overall Police services

Quality:	2012	2013
(1) Excellent	22.3%	23.2%
(2) Good	52.1%	52.2%
(3) Fair	9.5%	9.8%
(4) Poor	2.4%	1.3%
(N) Don't Know	11.8%	12.4%
No Answer	1.9%	1.1%
Average	**1.91**	**1.88**

Importance:	2012	2013
(1) High	77.7%	73.4%
(2) Medium	9.2%	16.4%
(3) Low	0.7%	0.3%
(N) Don't Know	2.8%	3.2%
No Answer	9.5%	6.9%
Average	**1.12**	**1.19**

PUBLIC WORKS/INFRASTRUCTURE

Street maintenance

Quality:	2012	2013
(1) Excellent	13.0%	16.1%
(2) Good	58.1%	55.9%
(3) Fair	22.0%	21.1%
(4) Poor	5.9%	5.0%
(N) Don't Know	0.5%	0.8%
No Answer	0.5%	1.1%
Average	**2.21**	**2.15**

Importance:	2012	2013
(1) High	69.2%	60.9%
(2) Medium	21.8%	29.6%
(3) Low	0.9%	1.1%
(N) Don't Know	0.7%	1.3%
No Answer	7.3%	7.1%
Average	**1.26**	**1.35**

Street improvement

Quality:	2012	2013
(1) Excellent	11.1%	14.2%
(2) Good	51.7%	49.9%
(3) Fair	25.8%	24.5%
(4) Poor	8.3%	4.7%
(N) Don't Know	1.9%	3.7%
No Answer	1.2%	2.9%
Average	**2.32**	**2.21**

Importance:	2012	2013
(1) High	58.8%	50.1%
(2) Medium	30.1%	39.8%
(3) Low	2.1%	1.3%
(N) Don't Know	0.9%	1.3%
No Answer	8.1%	7.4%
Average	**1.38**	**1.47**

Street sweeping

Quality:	2012	2013
(1) Excellent	16.8%	16.6%
(2) Good	46.7%	51.2%
(3) Fair	19.2%	20.3%
(4) Poor	5.9%	2.9%
(N) Don't Know	10.0%	6.9%
No Answer	1.4%	2.1%
Average	**2.16**	**2.10**

Importance:	2012	2013
(1) High	33.2%	23.5%
(2) Medium	42.2%	47.0%
(3) Low	14.5%	19.8%
(N) Don't Know	1.2%	1.6%
No Answer	9.0%	8.2%
Average	**1.79**	**1.96**

Street lighting

Quality:	2012	2013
(1) Excellent	13.7%	16.9%
(2) Good	52.4%	52.5%
(3) Fair	25.4%	23.2%
(4) Poor	7.3%	5.5%
(N) Don't Know	0.2%	0.5%
No Answer	0.9%	1.3%
Average	**2.27**	**2.18**

Importance:	2012	2013
(1) High	63.3%	51.5%
(2) Medium	26.8%	36.7%
(3) Low	1.9%	2.6%
(N) Don't Know	0.5%	1.1%
No Answer	7.6%	8.2%
Average	**1.33**	**1.46**

Snow/ice removal

Quality:	2012	2013
(1) Excellent	19.9%	23.7%
(2) Good	48.1%	49.3%
(3) Fair	19.4%	14.8%
(4) Poor	8.8%	7.4%
(N) Don't Know	2.4%	2.6%
No Answer	1.4%	2.1%
Average	**2.18**	**2.06**

Importance:	2012	2013
(1) High	80.3%	74.1%
(2) Medium	9.7%	16.1%
(3) Low	1.2%	0.5%
(N) Don't Know	0.5%	1.3%
No Answer	8.3%	7.9%
Average	**1.13**	**1.19**

Sidewalk maintenance

Quality:	2012	2013
(1) Excellent	10.4%	9.8%
(2) Good	42.7%	41.4%
(3) Fair	22.7%	21.9%
(4) Poor	7.1%	7.1%
(N) Don't Know	15.4%	16.9%
No Answer	1.7%	2.9%
Average	**2.32**	**2.33**

Importance:	2012	2013
(1) High	45.5%	36.4%
(2) Medium	36.7%	45.6%
(3) Low	5.5%	4.7%
(N) Don't Know	3.8%	5.5%
No Answer	8.5%	7.7%
Average	**1.54**	**1.64**

Stormwater drainage

Quality:	2012	2013
(1) Excellent	16.4%	16.1%
(2) Good	52.1%	53.0%
(3) Fair	17.5%	15.0%
(4) Poor	2.6%	4.5%
(N) Don't Know	10.0%	8.4%
No Answer	1.4%	2.6%
Average	**2.07**	**2.09**

Importance:	2012	2013
(1) High	59.5%	54.9%
(2) Medium	25.8%	31.1%
(3) Low	2.6%	2.1%
(N) Don't Know	2.8%	3.4%
No Answer	9.2%	8.4%
Average	**1.35**	**1.40**

Drinking water

Quality:	2012	2013
(1) Excellent	13.3%	16.9%
(2) Good	44.3%	45.6%
(3) Fair	23.9%	20.3%
(4) Poor	15.2%	12.4%
(N) Don't Know	2.6%	3.2%
No Answer	0.7%	1.6%
Average	**2.42**	**2.30**

Importance:	2012	2013
(1) High	80.6%	76.8%
(2) Medium	9.5%	12.1%
(3) Low	1.9%	1.1%
(N) Don't Know	0.5%	2.1%
No Answer	7.6%	7.9%
Average	**1.14**	**1.16**

Sewer services

Quality:	2012	2013
(1) Excellent	17.3%	21.1%
(2) Good	54.5%	55.1%
(3) Fair	12.6%	11.3%
(4) Poor	1.9%	1.6%
(N) Don't Know	12.3%	8.4%
No Answer	1.4%	2.4%
Average	**1.99**	**1.93**

Importance:	2012	2013
(1) High	63.3%	61.7%
(2) Medium	21.6%	25.6%
(3) Low	0.5%	1.8%
(N) Don't Know	5.0%	8.4%
No Answer	9.7%	2.4%
Average	**1.26**	**1.33**

Tree trimming

Quality:	2012	2013
(1) Excellent	16.1%	21.1%
(2) Good	46.0%	43.3%
(3) Fair	17.8%	19.0%
(4) Poor	7.3%	6.1%
(N) Don't Know	10.4%	8.2%
No Answer	2.4%	2.4%
Average	**2.19**	**2.11**

Importance:	2012	2013
(1) High	32.0%	22.7%
(2) Medium	47.4%	51.5%
(3) Low	8.1%	14.0%
(N) Don't Know	3.3%	3.2%
No Answer	9.2%	8.7%
Average	**1.73**	**1.90**

Urban forestry program

Quality:	2012	2013
(1) Excellent	15.4%	15.0%
(2) Good	34.8%	38.0%
(3) Fair	10.2%	10.0%
(4) Poor	4.3%	1.6%
(N) Don't Know	33.9%	34.3%
No Answer	1.4%	1.1%
Average	**2.05**	**1.97**

Importance:	2012	2013
(1) High	30.1%	22.4%
(2) Medium	41.2%	43.5%
(3) Low	7.8%	14.2%
(N) Don't Know	12.1%	10.6%
No Answer	8.8%	9.2%
Average	**1.72**	**1.90**

Pedestrian & bicycle paths

Quality:	2012	2013
(1) Excellent	22.7%	20.8%
(2) Good	42.9%	46.7%
(3) Fair	17.1%	13.5%
(4) Poor	1.2%	4.0%
(N) Don't Know	14.5%	12.4%
No Answer	1.7%	2.6%
Average	**1.96**	**2.01**

Importance:	2012	2013
(1) High	40.5%	32.2%
(2) Medium	40.0%	47.0%
(3) Low	6.4%	6.6%
(N) Don't Know	5.0%	6.6%
No Answer	8.1%	7.7%
Average	**1.61**	**1.70**

Public property maintenance

Quality:	2012	2013
(1) Excellent	23.9%	23.2%
(2) Good	57.3%	56.2%
(3) Fair	11.8%	10.6%
(4) Poor	1.2%	1.3%
(N) Don't Know	5.2%	6.9%
No Answer	0.5%	1.8%
Average	**1.90**	**1.89**

Importance:	2012	2013
(1) High	45.5%	36.7%
(2) Medium	41.5%	48.5%
(3) Low	1.7%	4.5%
(N) Don't Know	3.1%	2.9%
No Answer	8.3%	7.4%
Average	**1.51**	**1.64**

Public property beautification

Quality:	2012	2013
(1) Excellent	22.3%	21.9%
(2) Good	55.7%	53.0%
(3) Fair	14.9%	13.7%
(4) Poor	1.2%	2.9%
(N) Don't Know	5.2%	6.6%
No Answer	0.7%	1.8%
Average	**1.95**	**1.97**

Importance:	2012	2013
(1) High	41.2%	29.3%
(2) Medium	41.2%	48.5%
(3) Low	4.5%	11.3%
(N) Don't Know	3.8%	2.4%
No Answer	9.2%	8.4%
Average	**1.58**	**1.80**

Overall Public Works

Quality:	2012	2013
(1) Excellent	15.4%	16.6%
(2) Good	61.6%	62.8%
(3) Fair	15.9%	13.2%
(4) Poor	1.7%	1.3%
(N) Don't Know	1.4%	3.2%
No Answer	4.0%	2.9%
Average	**2.04**	**1.99**

Importance:	2012	2013
(1) High	55.7%	44.1%
(2) Medium	30.1%	41.2%
(3) Low	1.2%	1.1%
(N) Don't Know	1.4%	1.3%
No Answer	11.6%	12.4%
Average	**1.37**	**1.50**

PARKS/RECREATION

Quality of Village parks				Recreation facilities		

Quality:	2012	2013		*Quality:*	2012	2013
(1) Excellent	25.1%	24.8%		(1) Excellent	9.0%	9.5%
(2) Good	52.8%	48.5%		(2) Good	34.4%	34.3%
(3) Fair	10.9%	11.3%		(3) Fair	20.1%	22.2%
(4) Poor	1.4%	1.8%		(4) Poor	8.1%	6.9%
(N) Don't Know	8.5%	11.6%		(N) Don't Know	26.1%	24.0%
No Answer	1.2%	1.8%		No Answer	2.4%	3.2%
Average	**1.87**	**1.89**		**Average**	**2.38**	**2.36**

Importance:	2012	2013		*Importance:*	2012	2013
(1) High	47.9%	42.2%		(1) High	32.5%	26.6%
(2) Medium	36.5%	43.3%		(2) Medium	41.2%	50.4%
(3) Low	1.9%	2.9%		(3) Low	6.9%	6.3%
(N) Don't Know	4.5%	4.0%		(N) Don't Know	9.7%	7.7%
No Answer	9.2%	7.7%		No Answer	9.7%	9.0%
Average	**1.47**	**1.56**		**Average**	**1.68**	**1.76**

Park Maintenance				Special Events		

Quality:	2012	2013		*Quality:*	2012	2013
(1) Excellent	-	22.4%		(1) Excellent	-	10.3%
(2) Good	-	52.5%		(2) Good	-	38.3%
(3) Fair	-	7.7%		(3) Fair	-	17.9%
(4) Poor	-	1.8%		(4) Poor	-	5.5%
(N) Don't Know	-	13.5%		(N) Don't Know	-	25.9%
No Answer	-	2.1%		No Answer	-	2.1%
Average	**-**	**1.87**		**Average**	**-**	**2.26**

Importance:	2012	2013		*Importance:*	2012	2013
(1) High	-	42.0%		(1) High	-	19.5%
(2) Medium	-	43.3%		(2) Medium	-	48.8%
(3) Low	-	2.9%		(3) Low	-	15.3%
(N) Don't Know	-	4.2%		(N) Don't Know	-	8.2%
No Answer	-	7.7%		No Answer	-	8.2%
Average	**-**	**1.56**		**Average**	**-**	**1.95**

Recreation programs

Quality:	2012	2013
(1) Excellent	9.5%	12.9%
(2) Good	39.8%	30.9%
(3) Fair	18.0%	22.4%
(4) Poor	5.7%	6.6%
(N) Don't Know	25.6%	25.6%
No Answer	1.4%	1.6%
Average	**2.27**	**2.31**

Importance:	2012	2013
(1) High	31.8%	26.6%
(2) Medium	42.7%	46.2%
(3) Low	8.1%	9.8%
(N) Don't Know	9.0%	9.2%
No Answer	8.5%	8.2%
Average	**1.71**	**1.80**

Preservation of natural areas (open space, wetlands, etc.)

Quality:	2012	2013
(1) Excellent	23.2%	22.7%
(2) Good	49.1%	48.5%
(3) Fair	13.3%	12.7%
(4) Poor	2.8%	2.1%
(N) Don't Know	10.9%	12.1%
No Answer	0.7%	1.8%
Average	**1.95**	**1.93**

Importance:	2012	2013
(1) High	46.2%	39.1%
(2) Medium	34.6%	40.6%
(3) Low	4.5%	8.2%
(N) Don't Know	6.4%	4.5%
No Answer	8.3%	7.7%
Average	**1.51**	**1.65**

Overall Parks/Recreation

Quality:	2012	2013
(1) Excellent	13.5%	16.1%
(2) Good	54.3%	50.4%
(3) Fair	17.5%	14.8%
(4) Poor	2.4%	2.4%
(N) Don't Know	10.2%	9.5%
No Answer	2.1%	6.9%
Average	**2.10**	**2.04**

Importance:	2012	2013
(1) High	40.8%	33.0%
(2) Medium	42.7%	47.0%
(3) Low	2.6%	4.0%
(N) Don't Know	5.0%	2.4%
No Answer	9.0%	13.7%
Average	**1.56**	**1.65**

COMMUNITY DEVELOPMENT

Land use, planning/zoning		

Quality:	2012	2013
(1) Excellent	9.2%	9.2%
(2) Good	37.9%	39.1%
(3) Fair	22.7%	20.1%
(4) Poor	8.5%	7.4%
(N) Don't Know	19.7%	21.4%
No Answer	1.9%	2.9%
Average	**2.39**	**2.34**

Importance:	2012	2013
(1) High	47.4%	41.7%
(2) Medium	32.0%	34.8%
(3) Low	2.4%	5.0%
(N) Don't Know	9.5%	8.7%
No Answer	8.8%	9.8%
Average	**1.45**	**1.55**

Code enforcement (weeds, property maintenance, etc.)		

Quality:	2012	2013
(1) Excellent	7.1%	11.3%
(2) Good	41.2%	38.5%
(3) Fair	21.6%	18.5%
(4) Poor	8.8%	4.7%
(N) Don't Know	19.4%	23.0%
No Answer	1.9%	4.0%
Average	**2.41**	**2.23**

Importance:	2012	2013
(1) High	43.1%	33.5%
(2) Medium	35.3%	42.7%
(3) Low	4.3%	6.9%
(N) Don't Know	8.8%	7.4%
No Answer	8.5%	9.5%
Average	**1.53**	**1.68**

Economic Development		

Quality:	2012	2013
(1) Excellent	10.4%	10.0%
(2) Good	41.5%	38.5%
(3) Fair	22.7%	20.6%
(4) Poor	4.7%	5.8%
(N) Don't Know	17.3%	21.4%
No Answer	3.3%	3.7%
Average	**2.27**	**2.30**

Importance:	2012	2013
(1) High	50.2%	45.4%
(2) Medium	28.7%	31.7%
(3) Low	1.7%	5.0%
(N) Don't Know	9.0%	7.9%
No Answer	10.4%	10.0%
Average	**1.40**	**1.51**

Overall Community Development		

Quality:	2012	2013
(1) Excellent	9.0%	9.8%
(2) Good	51.2%	45.9%
(3) Fair	21.6%	21.9%
(4) Poor	4.0%	4.2%
(N) Don't Know	12.1%	15.6%
No Answer	2.1%	2.6%
Average	**2.24**	**2.25**

Importance:	2012	2013
(1) High	45.7%	36.1%
(2) Medium	34.6%	41.7%
(3) Low	1.4%	4.5%
(N) Don't Know	6.9%	7.4%
No Answer	11.4%	10.3%
Average	**1.46**	**1.62**

Ease and efficiency of obtaining permits

Quality:	2012	2013
(1) Excellent	10.7%	10.0%
(2) Good	30.3%	26.4%
(3) Fair	10.4%	9.5%
(4) Poor	3.1%	5.0%
(N) Don't Know	44.5%	46.7%
No Answer	0.9%	2.4%
Average	**2.11**	**2.19**

Importance:	2012	2013
(1) High	32.7%	27.4%
(2) Medium	35.1%	38.3%
(3) Low	3.3%	7.1%
(N) Don't Know	19.7%	17.7%
No Answer	9.2%	9.5%
Average	**1.59**	**1.72**

GENERAL SERVICES

Online payment options		

Quality:	2012	2013
(1) Excellent	25.4%	25.9%
(2) Good	33.4%	32.7%
(3) Fair	4.5%	5.0%
(4) Poor	0.7%	1.6%
(N) Don't Know	34.4%	31.4%
No Answer	1.7%	3.4%
Average	**1.70**	**1.73**

Importance:	2012	2013
(1) High	28.7%	27.4%
(2) Medium	34.6%	33.8%
(3) Low	13.3%	17.7%
(N) Don't Know	15.6%	11.3%
No Answer	7.8%	9.8%
Average	**1.80**	**1.88**

Village Newsletter		

Quality:	2012	2013
(1) Excellent	27.7%	26.9%
(2) Good	56.9%	50.1%
(3) Fair	10.2%	12.1%
(4) Poor	0.2%	1.6%
(N) Don't Know	2.8%	4.5%
No Answer	2.1%	4.7%
Average	**1.82**	**1.87**

Importance:	2012	2013
(1) High	29.4%	25.9%
(2) Medium	48.1%	42.0%
(3) Low	9.2%	17.4%
(N) Don't Know	3.6%	3.4%
No Answer	9.7%	11.3%
Average	**1.77**	**1.90**

Website (algonquin.org)		

Quality:	2012	2013
(1) Excellent	19.0%	16.9%
(2) Good	44.3%	45.9%
(3) Fair	9.7%	14.8%
(4) Poor	0.5%	0.8%
(N) Don't Know	23.2%	17.9%
No Answer	3.3%	3.7%
Average	**1.89**	**1.99**

Importance:	2012	2013
(1) High	24.9%	21.6%
(2) Medium	44.1%	43.5%
(3) Low	9.2%	16.1%
(N) Don't Know	12.8%	8.7%
No Answer	9.0%	10.0%
Average	**2.20**	**1.93**

Algonquin e-News		

Quality:	2012	2013
(1) Excellent	15.6%	14.2%
(2) Good	29.4%	28.5%
(3) Fair	7.6%	7.9%
(4) Poor	0.5%	1.6%
(N) Don't Know	44.3%	44.3%
No Answer	2.6%	3.4%
Average	**1.87**	**1.94**

Importance:	2012	2013
(1) High	17.1%	16.6%
(2) Medium	39.1%	32.7%
(3) Low	13.3%	21.4%
(N) Don't Know	22.0%	18.7%
No Answer	8.5%	10.6%
Average	**1.95**	**2.07**

Social Media: Facebook, Twitter, etc.

Quality:	2012	2013
(1) Excellent	6.2%	5.0%
(2) Good	13.0%	14.0%
(3) Fair	3.3%	6.1%
(4) Poor	0.9%	1.3%
(N) Don't Know	74.6%	69.9%
No Answer	1.9%	3.7%
Average	**1.96**	**2.14**

Importance:	2012	2013
(1) High	10.9%	9.5%
(2) Medium	23.2%	20.3%
(3) Low	24.9%	30.1%
(N) Don't Know	32.5%	30.6%
No Answer	8.5%	9.5%
Average	**2.24**	**2.34**

Recycling

Quality:	2012	2013
(1) Excellent	47.9%	52.0%
(2) Good	42.9%	41.7%
(3) Fair	8.1%	3.4%
(4) Poor	0.0%	0.8%
(N) Don't Know	0.5%	0.8%
No Answer	0.7%	1.6%
Average	**1.60**	**1.52**

Importance:	2012	2013
(1) High	73.7%	67.8%
(2) Medium	17.8%	20.6%
(3) Low	0.5%	1.3%
(N) Don't Know	1.2%	1.1%
No Answer	6.9%	9.2%
Average	**1.20**	**1.26**

Garbage collection

Quality:	2012	2013
(1) Excellent	41.9%	45.9%
(2) Good	46.9%	42.7%
(3) Fair	8.1%	5.8%
(4) Poor	1.9%	3.2%
(N) Don't Know	0.7%	0.5%
No Answer	0.5%	1.8%
Average	**1.70**	**1.65**

Importance:	2012	2013
(1) High	73.5%	68.6%
(2) Medium	18.2%	21.4%
(3) Low	0.5%	0.8%
(N) Don't Know	1.2%	0.5%
No Answer	6.6%	8.7%
Average	**1.21**	**1.25**

Yard waste collection

Quality:	2012	2013
(1) Excellent	33.9%	36.7%
(2) Good	41.2%	38.3%
(3) Fair	8.8%	8.7%
(4) Poor	3.6%	2.9%
(N) Don't Know	10.9%	11.9%
No Answer	1.7%	1.6%
Average	**1.79**	**1.74**

Importance:	2012	2013
(1) High	62.1%	54.9%
(2) Medium	22.5%	28.5%
(3) Low	1.2%	2.9%
(N) Don't Know	7.3%	4.2%
No Answer	6.9%	9.5%
Average	**1.29**	**1.40**

GIS Mapping

Quality:	2012	2013
(1) Excellent	-	5.8%
(2) Good	-	12.9%
(3) Fair	-	4.7%
(4) Poor	-	0.3%
(N) Don't Know	-	72.0%
No Answer	-	4.2%
Average	**-**	**1.98**

Importance:	2012	2013
(1) High	-	10.3%
(2) Medium	-	22.7%
(3) Low	-	19.5%
(N) Don't Know	-	37.5%
No Answer	-	10.0%
Average	**-**	**2.18**

Promoting the Village to attract visitors

Quality:	2012	2013
(1) Excellent	6.9%	9.0%
(2) Good	25.6%	25.1%
(3) Fair	19.0%	17.7%
(4) Poor	8.5%	6.3%
(N) Don't Know	38.4%	39.1%
No Answer	1.7%	2.9%
Average	**2.49**	**2.37**

Importance:	2012	2013
(1) High	29.4%	23.2%
(2) Medium	42.4%	37.7%
(3) Low	8.1%	17.2%
(N) Don't Know	12.8%	12.4%
No Answer	7.3%	9.5%
Average	**1.73**	**1.92**

Ease of water billing services

Quality:	2012	2013
(1) Excellent	37.9%	40.1%
(2) Good	46.2%	44.9%
(3) Fair	6.2%	8.2%
(4) Poor	2.6%	2.1%
(N) Don't Know	5.0%	2.4%
No Answer	2.1%	2.4%
Average	**1.71**	**1.71**

Importance:	2012	2013
(1) High	36.0%	37.7%
(2) Medium	47.9%	43.5%
(3) Low	3.3%	7.4%
(N) Don't Know	3.8%	2.1%
No Answer	9.0%	9.2%
Average	**1.63**	**1.66**

Overall General Services

Quality:	2012	2013
(1) Excellent	19.4%	22.4%
(2) Good	62.8%	58.6%
(3) Fair	13.0%	12.7%
(4) Poor	0.2%	0.5%
(N) Don't Know	2.1%	3.2%
No Answer	2.4%	2.6%
Average	**1.94**	**1.91**

Importance:	2012	2013
(1) High	42.9%	34.8%
(2) Medium	43.4%	47.8%
(3) Low	1.7%	3.7%
(N) Don't Know	3.1%	2.4%
No Answer	9.0%	11.3%
Average	**1.53**	**1.64**

7. Have you had any in-person, phone or email contact with an employee of the Village of Algonquin within the last 12 months (including police, counter staff, inspectors, or any others)?

	2012	2013
Yes	58.5%	60.9%
No	37.0%	36.1%
Don't know	0.7%	0.3%
No Answer	3.8%	2.6%

8. Please rate the performance of the Village employee(s) you interacted with during your most recent contact.

Knowledgeable		
	2012	2013
(1) Excellent	32.9%	33.2%
(2) Good	18.7%	23.2%
(3) Fair	3.3%	5.0%
(4) Poor	3.6%	1.6%
(N) Don't Know	0.7%	1.3%
No Answer	40.8%	35.6%
Average	**1.62**	**1.60**

Courteous		
	2012	2013
(1) Excellent	35.8%	38.3%
(2) Good	14.9%	20.8%
(3) Fair	4.5%	3.7%
(4) Poor	4.0%	0.8%
(N) Don't Know	0.0%	0.8%
No Answer	40.8%	35.6%
Average	**1.61**	**1.48**

Responsive		
	2012	2013
(1) Excellent	33.9%	34.8%
(2) Good	16.4%	23.7%
(3) Fair	4.5%	4.0%
(4) Poor	4.3%	1.3%
(N) Don't Know	0.0%	0.5%
No Answer	41.0%	35.6%
Average	**1.65**	**1.56**

Overall		
	2012	2013
(1) Excellent	33.6%	35.6%
(2) Good	16.4%	22.4%
(3) Fair	5.7%	4.2%
(4) Poor	3.3%	1.6%
(N) Don't Know	0.0%	0.5%
No Answer	41.0%	35.6%
Average	**1.64**	**1.56**

9. Please indicate how likely or unlikely you are to do each of the following:

Recommend living in Algonquin to someone who asks		
	2012	2013
(1) Very Likely	44.3%	41.4%
(2) Likely	34.1%	35.4%
(3) Neither Likely or Unlikely	12.6%	11.3%
(4) Unlikely	2.6%	3.4%
(5) Very Unlikely	1.7%	1.1%
(N) Don't Know	1.7%	1.3%
No Answer	3.1%	6.1%

Remain in Algonquin for the next five years		
	2012	2013
(1) Very Likely	50.0%	47.0%
(2) Likely	29.6%	26.6%
(3) Neither Likely or Unlikely	7.3%	9.2%
(4) Unlikely	3.3%	5.3%
(5) Very Unlikely	3.6%	1.8%
(N) Don't Know	2.1%	3.7%
No Answer	4.0%	6.3%

10. How long have you been a resident of Algonquin?

	2012	2013
Less than 1 year	2.8%	4.0%
1 - 5 years	9.0%	10.6%
6 - 10 years	23.7%	18.2%
11 - 15 years	20.9%	18.2%
Over 15 years	43.1%	48.3%
No Answer	0.5%	0.8%

11. In what type of home do you currently live?

	2012	2013
Single family house	83.2%	78.1%
Townhome/Duplex	15.2%	19.3%
Condominium/Apartment	1.2%	1.8%
Other	0.0%	0.0%
No Answer	0.5%	0.8%

12. Please indicate your current housing status.

	2012	2013
Own	96.2%	95.0%
Rent	3.3%	4.0%
No Answer	0.5%	1.1%

13. Do any children age 17 or under live in your household?

	2012	2013
Yes	33.2%	29.6%
No	66.4%	69.1%
No Answer	0.5%	1.3%

14. Are you or any other member/s of your household aged 65 or older?

	2012	2013
Yes	27.0%	31.7%
No	72.5%	68.1%
No Answer	0.5%	0.3%

15. Please indicate your age.

	2012	2013
18 - 25	0.0%	0.3%
26 - 35	8.5%	7.4%
36 - 45	16.4%	16.6%
46 - 55	29.9%	28.2%
56 - 65	24.6%	22.7%
Over 65	19.2%	23.7%
No Answer	1.4%	1.3%

16. Please indicate your gender.

	2012	2013
Male	44.5%	40.6%
Female	53.1%	56.7%
No Answer	2.4%	2.6%

17. In what area of Algonquin do you reside?

	2012	2013
East of the Fox River	31.5%	30.6%
West of Fox River, East of Randall	50.2%	47.2%
West of Randall Road	16.1%	20.3%
No Answer	2.1%	1.8%

Crosstabulation of Survey Results

1. Please indicate how you would describe the following quality of life measures in Algonquin:

Algonquin as a place to live

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=373	n=151	n=212		n=1	n=28	n=62	n=106	n=85	n=87
(1) Excellent	38.9%	33.1%	42.9%		100.0%	57.1%	35.5%	28.3%	40.0%	46.0%
(2) Good	54.4%	60.3%	50.0%		0.0%	39.3%	56.5%	64.2%	54.1%	47.1%
(3) Fair	5.9%	5.3%	6.6%		0.0%	3.6%	6.5%	7.5%	4.7%	5.7%
(4) Poor	0.8%	1.3%	0.5%		0.0%	0.0%	1.6%	0.0%	1.2%	1.1%
Average	**1.69**	**1.75**	**1.65**		**1.00**	**1.46**	**1.74**	**1.79**	**1.67**	**1.62**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=115	n=177	n=75	n=14	n=40	n=69	n=68	n=180
(1) Excellent		37.4%	40.7%	37.3%	50.0%	35.0%	46.4%	33.8%	38.3%
(2) Good		52.2%	55.9%	56.0%	50.0%	60.0%	50.7%	55.9%	53.9%
(3) Fair		10.4%	2.3%	5.3%	0.0%	5.0%	2.9%	8.8%	6.7%
(4) Poor		0.0%	1.1%	1.3%	0.0%	0.0%	0.0%	1.5%	1.1%
Average		**1.73**	**1.64**	**1.71**	**1.50**	**1.70**	**1.57**	**1.78**	**1.71**

Your neighborhood as a place to live

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=377	n=153	n=214		n=1	n=28	n=63	n=106	n=86	n=89
(1) Excellent	42.2%	39.9%	44.4%		100.0%	64.3%	33.3%	30.2%	47.7%	50.6%
(2) Good	49.6%	51.6%	47.7%		0.0%	35.7%	58.7%	57.5%	46.5%	40.4%
(3) Fair	6.9%	6.5%	7.0%		0.0%	0.0%	7.9%	11.3%	3.5%	6.7%
(4) Poor	1.3%	2.0%	0.9%		0.0%	0.0%	0.0%	0.9%	2.3%	2.2%
Average	**1.67**	**1.71**	**1.64**		**1.00**	**1.36**	**1.75**	**1.83**	**1.60**	**1.61**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=116	n=178	n=77	n=14	n=40	n=69	n=69	n=182
(1) Excellent		32.8%	46.6%	46.8%	50.0%	35.0%	50.7%	36.2%	42.3%
(2) Good		54.3%	48.9%	44.2%	50.0%	62.5%	40.6%	55.1%	47.8%
(3) Fair		11.2%	3.9%	6.5%	0.0%	0.0%	7.2%	8.7%	8.2%
(4) Poor		1.7%	0.6%	2.6%	0.0%	2.5%	1.4%	0.0%	1.6%
Average		**1.82**	**1.58**	**1.65**	**1.50**	**1.70**	**1.59**	**1.72**	**1.69**

Algonquin as a place to raise children

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=147	n=126	n=175		n=1	n=25	n=52	n=95	n=73	n=59
(1) Excellent	36.1%	26.2%	37.1%		100.0%	52.0%	25.0%	30.5%	32.9%	32.2%
(2) Good	59.2%	60.3%	53.7%		0.0%	36.0%	67.3%	57.9%	58.9%	52.5%
(3) Fair	4.8%	10.3%	9.1%		0.0%	8.0%	7.7%	10.5%	8.2%	11.9%
(4) Poor	0.0%	3.2%	0.0%		0.0%	4.0%	0.0%	1.1%	0.0%	3.4%
Average	**1.69**	**1.90**	**1.72**		**1.00**	**1.64**	**1.83**	**1.82**	**1.75**	**1.86**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=98	n=147	n=58	n=11	n=31	n=56	n=54	n=153
(1) Excellent	26.5%	36.1%	36.2%	36.4%	22.6%	46.4%	31.5%	30.1%
(2) Good	53.1%	59.2%	53.4%	54.5%	71.0%	46.4%	59.3%	56.2%
(3) Fair	17.3%	4.8%	8.6%	9.1%	6.5%	5.4%	9.3%	11.8%
(4) Poor	3.1%	0.0%	1.7%	0.0%	0.0%	1.8%	0.0%	2.0%
Average	**1.97**	**1.69**	**1.76**	**1.73**	**1.84**	**1.63**	**1.78**	**1.86**

Algonquin as a place to work

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=200	n=78	n=115		n=1	n=10	n=38	n=57	n=48	n=43
(1) Excellent	17.0%	14.1%	20.0%		0.0%	30.0%	13.2%	14.0%	16.7%	23.3%
(2) Good	34.5%	38.5%	30.4%		100.0%	30.0%	26.3%	24.6%	39.6%	48.8%
(3) Fair	32.5%	29.5%	34.8%		0.0%	20.0%	36.8%	45.6%	35.4%	14.0%
(4) Poor	16.0%	17.9%	14.8%		0.0%	20.0%	23.7%	15.8%	8.3%	14.0%
Average	**2.48**	**2.51**	**2.44**		**2.00**	**2.30**	**2.71**	**2.63**	**2.35**	**2.19**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=66	n=89	n=39	n=7	n=16	n=34	n=37	n=104
(1) Excellent	22.7%	11.2%	17.9%	14.3%	18.8%	14.7%	21.6%	16.3%
(2) Good	19.7%	49.4%	28.2%	42.9%	31.3%	32.4%	21.6%	39.4%
(3) Fair	39.4%	21.3%	46.2%	28.6%	25.0%	35.3%	37.8%	31.7%
(4) Poor	18.2%	18.0%	7.7%	14.3%	25.0%	17.6%	18.9%	12.5%
Average	**2.53**	**2.46**	**2.44**	**2.43**	**2.56**	**2.56**	**2.54**	**2.40**

Algonquin compared to other communities in the area

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=349	n=145	n=195		n=1	n=28	n=61	n=101	n=82	n=73
(1) Excellent	23.5%	20.0%	25.6%		0.0%	35.7%	21.3%	16.8%	25.6%	28.8%
(2) Good	59.3%	64.1%	55.9%		100.0%	53.6%	57.4%	63.4%	57.3%	57.5%
(3) Fair	14.3%	11.7%	16.4%		0.0%	10.7%	16.4%	18.8%	13.4%	9.6%
(4) Poor	2.9%	4.1%	2.1%		0.0%	0.0%	4.9%	1.0%	3.7%	4.1%
Average	**1.97**	**2.00**	**1.95**		**2.00**	**1.75**	**2.05**	**2.04**	**1.95**	**1.89**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=112	n=161	n=71	n=13	n=38	n=63	n=63	n=169
(1) Excellent		16.1%	26.1%	29.6%	30.8%	21.1%	33.3%	19.0%	21.9%
(2) Good		57.1%	60.2%	60.6%	69.2%	65.8%	55.6%	61.9%	56.8%
(3) Fair		24.1%	11.2%	7.0%	0.0%	13.2%	7.9%	14.3%	18.3%
(4) Poor		2.7%	2.5%	2.8%	0.0%	0.0%	3.2%	4.8%	3.0%
Average		**2.13**	**1.90**	**1.83**	**1.69**	**1.92**	**1.81**	**2.05**	**2.02**

Overall appearance of Algonquin

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=373	n=153	n=210		n=1	n=28	n=63	n=106	n=86	n=85
(1) Excellent	23.1%	16.3%	28.1%		0.0%	25.0%	15.9%	19.8%	22.1%	34.1%
(2) Good	60.1%	66.0%	54.8%		100.0%	57.1%	57.1%	67.9%	61.6%	49.4%
(3) Fair	14.5%	15.7%	14.3%		0.0%	14.3%	20.6%	12.3%	12.8%	15.3%
(4) Poor	2.4%	2.0%	2.9%		0.0%	3.6%	6.3%	0.0%	3.5%	1.2%
Average	**1.96**	**2.03**	**1.92**		**2.00**	**1.96**	**2.17**	**1.92**	**1.98**	**1.84**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=115	n=176	n=76	n=14	n=40	n=69	n=68	n=179
(1) Excellent		18.3%	22.2%	31.6%	28.6%	15.0%	36.2%	25.0%	19.0%
(2) Good		58.3%	64.2%	55.3%	64.3%	67.5%	52.2%	54.4%	62.6%
(3) Fair		19.1%	12.5%	11.8%	7.1%	15.0%	10.1%	13.2%	17.3%
(4) Poor		4.3%	1.1%	1.3%	0.0%	2.5%	1.4%	7.4%	1.1%
Average		**2.10**	**1.93**	**1.83**	**1.79**	**2.05**	**1.77**	**2.03**	**2.01**

Cleanliness of Algonquin

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=366	n=151	n=205		n=1	n=28	n=62	n=106	n=83	n=82
(1) Excellent	30.6%	25.2%	34.1%		0.0%	42.9%	25.8%	20.8%	33.7%	39.0%
(2) Good	59.0%	61.6%	57.1%		100.0%	50.0%	59.7%	65.1%	59.0%	53.7%
(3) Fair	9.8%	11.9%	8.8%		0.0%	3.6%	12.9%	14.2%	7.2%	7.3%
(4) Poor	0.5%	1.3%	0.0%		0.0%	3.6%	1.6%	0.0%	0.0%	0.0%
Average	**1.80**	**1.89**	**1.75**		**2.00**	**1.68**	**1.90**	**1.93**	**1.73**	**1.68**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=114	n=172	n=75	n=14	n=40	n=68	n=65	n=176
(1) Excellent	28.1%	30.2%	36.0%	35.7%	22.5%	47.1%	27.7%	27.3%
(2) Good	59.6%	62.8%	49.3%	64.3%	67.5%	44.1%	60.0%	61.9%
(3) Fair	10.5%	7.0%	14.7%	0.0%	10.0%	8.8%	10.8%	10.2%
(4) Poor	1.8%	0.0%	0.0%	0.0%	0.0%	0.0%	1.5%	0.6%
Average	**1.86**	**1.77**	**1.79**	**1.64**	**1.88**	**1.62**	**1.86**	**1.84**

Overall quality of new development in Algonquin

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=328	n=131	n=187		n=1	n=22	n=54	n=98	n=76	n=73
(1) Excellent	18.0%	15.3%	20.3%		0.0%	31.8%	16.7%	15.3%	22.4%	15.1%
(2) Good	48.8%	48.9%	47.1%		0.0%	40.9%	44.4%	45.9%	48.7%	57.5%
(3) Fair	25.6%	28.2%	24.6%		100.0%	18.2%	25.9%	31.6%	25.0%	19.2%
(4) Poor	7.6%	7.6%	8.0%		0.0%	9.1%	13.0%	7.1%	3.9%	8.2%
Average	**2.23**	**2.28**	**2.20**		**3.00**	**2.05**	**2.35**	**2.31**	**2.11**	**2.21**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=102	n=153	n=68	n=11	n=29	n=62	n=63	n=161
(1) Excellent	15.7%	18.3%	20.6%	18.2%	17.2%	29.0%	17.5%	14.3%
(2) Good	41.2%	52.9%	50.0%	63.6%	44.8%	43.5%	49.2%	50.3%
(3) Fair	28.4%	24.8%	25.0%	18.2%	27.6%	24.2%	23.8%	26.7%
(4) Poor	14.7%	3.9%	4.4%	0.0%	10.3%	3.2%	9.5%	8.7%
Average	**2.42**	**2.14**	**2.13**	**2.00**	**2.31**	**2.02**	**2.25**	**2.30**

Variety of housing options

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=329	n=138	n=181		n=1	n=25	n=58	n=90	n=74	n=77
(1) Excellent	17.9%	12.3%	21.5%		0.0%	32.0%	17.2%	16.7%	13.5%	20.8%
(2) Good	59.0%	66.7%	53.6%		0.0%	44.0%	58.6%	60.0%	59.5%	61.0%
(3) Fair	19.8%	15.9%	22.7%		100.0%	20.0%	17.2%	22.2%	24.3%	14.3%
(4) Poor	3.3%	5.1%	2.2%		0.0%	4.0%	6.9%	1.1%	2.7%	3.9%
Average	**2.09**	**2.14**	**2.06**		**3.00**	**1.96**	**2.14**	**2.08**	**2.16**	**2.01**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=95	n=157	n=72	n=11	n=35	n=63	n=61	n=156
(1) Excellent		15.8%	17.8%	20.8%	45.5%	14.3%	22.2%	16.4%	16.0%
(2) Good		55.8%	59.9%	62.5%	45.5%	65.7%	55.6%	59.0%	59.6%
(3) Fair		25.3%	19.7%	13.9%	9.1%	14.3%	19.0%	19.7%	21.8%
(4) Poor		3.2%	2.5%	2.8%	0.0%	5.7%	3.2%	4.9%	2.6%
Average		**2.16**	**2.07**	**1.99**	**1.64**	**2.11**	**2.03**	**2.13**	**2.11**

Overall quality of businesses and services in Algonquin

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=371	n=148	n=213		n=1	n=28	n=63	n=105	n=85	n=85
(1) Excellent	32.3%	27.0%	35.7%		0.0%	60.7%	25.4%	24.8%	31.8%	38.8%
(2) Good	47.2%	48.6%	45.5%		100.0%	25.0%	47.6%	54.3%	51.8%	40.0%
(3) Fair	17.5%	19.6%	16.9%		0.0%	7.1%	23.8%	19.0%	14.1%	17.6%
(4) Poor	3.0%	4.7%	1.9%		0.0%	7.1%	3.2%	1.9%	2.4%	3.5%
Average	**1.91**	**2.02**	**1.85**		**2.00**	**1.61**	**2.05**	**1.98**	**1.87**	**1.86**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=116	n=174	n=75	n=14	n=40	n=69	n=67	n=178
(1) Excellent		23.3%	36.8%	37.3%	50.0%	27.5%	44.9%	31.3%	28.1%
(2) Good		45.7%	46.6%	49.3%	50.0%	50.0%	39.1%	47.8%	48.3%
(3) Fair		27.6%	13.8%	10.7%	0.0%	17.5%	15.9%	16.4%	20.2%
(4) Poor		3.4%	2.9%	2.7%	0.0%	5.0%	0.0%	4.5%	3.4%
Average		**2.11**	**1.83**	**1.79**	**1.50**	**2.00**	**1.71**	**1.94**	**1.99**

Shopping opportunities

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=371	n=152	n=209		n=1	n=28	n=63	n=104	n=86	n=85
(1) Excellent	52.6%	50.0%	54.1%		100.0%	75.0%	49.2%	46.2%	52.3%	54.1%
(2) Good	37.7%	35.5%	39.2%		0.0%	25.0%	36.5%	48.1%	33.7%	35.3%
(3) Fair	9.2%	13.8%	6.2%		0.0%	0.0%	14.3%	5.8%	11.6%	10.6%
(4) Poor	0.5%	0.7%	0.5%		0.0%	0.0%	0.0%	0.0%	2.3%	0.0%
Average	**1.58**	**1.65**	**1.53**		**1.00**	**1.25**	**1.65**	**1.60**	**1.64**	**1.56**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=114	n=178	n=73	n=14	n=40	n=68	n=66	n=180
(1) Excellent	40.4%	57.9%	57.5%	71.4%	55.0%	58.8%	48.5%	48.9%
(2) Good	46.5%	34.8%	32.9%	28.6%	40.0%	35.3%	36.4%	40.0%
(3) Fair	13.2%	6.2%	9.6%	0.0%	5.0%	5.9%	15.2%	10.0%
(4) Poor	0.0%	1.1%	0.0%	0.0%	0.0%	0.0%	0.0%	1.1%
Average	**1.73**	**1.51**	**1.52**	**1.29**	**1.50**	**1.47**	**1.67**	**1.63**

Recreational opportunities

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=339	n=138	n=191		n=1	n=27	n=60	n=100	n=78	n=69
(1) Excellent	15.9%	13.8%	17.3%		0.0%	25.9%	11.7%	14.0%	19.2%	13.0%
(2) Good	45.1%	42.0%	46.1%		0.0%	40.7%	41.7%	47.0%	39.7%	55.1%
(3) Fair	31.0%	34.8%	29.3%		100.0%	33.3%	31.7%	30.0%	33.3%	27.5%
(4) Poor	8.0%	9.4%	7.3%		0.0%	0.0%	15.0%	9.0%	7.7%	4.3%
Average	**2.31**	**2.40**	**2.27**		**3.00**	**2.07**	**2.50**	**2.34**	**2.29**	**2.23**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=108	n=159	n=66	n=12	n=36	n=64	n=58	n=166
(1) Excellent	18.5%	13.8%	16.7%	33.3%	16.7%	20.3%	13.8%	12.7%
(2) Good	38.9%	49.1%	47.0%	58.3%	50.0%	50.0%	41.4%	42.8%
(3) Fair	35.2%	28.3%	30.3%	8.3%	25.0%	21.9%	36.2%	36.1%
(4) Poor	7.4%	8.8%	6.1%	0.0%	8.3%	7.8%	8.6%	8.4%
Average	**2.31**	**2.32**	**2.26**	**1.75**	**2.25**	**2.17**	**2.40**	**2.40**

Employment opportunities

	Overall		Gender				Age				
			Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=197		n=77	n=112		n=0	n=12	n=37	n=58	n=49	n=37
(1) Excellent	6.6%		3.9%	8.0%		0.0%	8.3%	8.1%	8.6%	4.1%	5.4%
(2) Good	22.8%		20.8%	24.1%		0.0%	25.0%	21.6%	20.7%	24.5%	21.6%
(3) Fair	47.2%		45.5%	48.2%		0.0%	41.7%	40.5%	50.0%	46.9%	56.8%
(4) Poor	23.4%		29.9%	19.6%		0.0%	25.0%	29.7%	20.7%	24.5%	16.2%
Average	**2.87**		**3.01**	**2.79**		**0.00**	**2.83**	**2.92**	**2.83**	**2.92**	**2.84**

		Location				Residency				
		East	Central	West		Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=59	n=94	n=38		n=7	n=15	n=39	n=35	n=100
(1) Excellent		3.4%	8.5%	7.9%		28.6%	0.0%	7.7%	14.3%	3.0%
(2) Good		18.6%	26.6%	23.7%		28.6%	20.0%	28.2%	17.1%	23.0%
(3) Fair		54.2%	40.4%	50.0%		28.6%	46.7%	43.6%	42.9%	52.0%
(4) Poor		23.7%	24.5%	18.4%		14.3%	33.3%	20.5%	25.7%	22.0%
Average		**2.98**	**2.81**	**2.79**		**2.29**	**3.13**	**2.77**	**2.80**	**2.93**

Opportunities to participate in social events and activities

	Overall		Gender				Age				
			Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=321		n=126	n=185		n=1	n=24	n=57	n=90	n=81	n=65
(1) Excellent	11.2%		6.3%	14.1%		0.0%	16.7%	10.5%	8.9%	12.3%	12.3%
(2) Good	47.7%		48.4%	46.5%		0.0%	37.5%	49.1%	41.1%	46.9%	58.5%
(3) Fair	33.6%		34.9%	33.5%		100.0%	41.7%	29.8%	41.1%	33.3%	24.6%
(4) Poor	7.5%		10.3%	5.9%		0.0%	4.2%	10.5%	8.9%	7.4%	4.6%
Average	**2.37**		**2.49**	**2.31**		**3.00**	**2.33**	**2.40**	**2.50**	**2.36**	**2.22**

		Location				Residency				
		East	Central	West		Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=99	n=155	n=61		n=12	n=34	n=60	n=55	n=157
(1) Excellent		11.1%	11.0%	11.5%		16.7%	0.0%	16.7%	14.5%	10.2%
(2) Good		46.5%	50.3%	44.3%		33.3%	50.0%	61.7%	32.7%	47.8%
(3) Fair		34.3%	30.3%	41.0%		50.0%	44.1%	20.0%	38.2%	33.8%
(4) Poor		8.1%	8.4%	3.3%		0.0%	5.9%	1.7%	14.5%	8.3%
Average		**2.39**	**2.36**	**2.36**		**2.33**	**2.56**	**2.07**	**2.53**	**2.40**

Ease of car travel in Algonquin

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=366	*n=147*	*n=209*		*n=1*	*n=28*	*n=63*	*n=104*	*n=81*	*n=85*
(1) Excellent	6.6%	2.7%	9.6%		0.0%	7.1%	6.3%	5.8%	4.9%	8.2%
(2) Good	25.1%	23.1%	25.8%		0.0%	32.1%	22.2%	19.2%	27.2%	29.4%
(3) Fair	35.0%	34.0%	35.9%		100.0%	25.0%	39.7%	33.7%	35.8%	36.5%
(4) Poor	33.3%	40.1%	28.7%		0.0%	35.7%	31.7%	41.3%	32.1%	25.9%
Average	**2.95**	**3.12**	**2.84**		**3.00**	**2.89**	**2.97**	**3.11**	**2.95**	**2.80**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=111	*n=173*	*n=76*	*n=14*	*n=40*	*n=68*	*n=66*	*n=175*
(1) Excellent	4.5%	5.8%	10.5%	21.4%	5.0%	8.8%	9.1%	4.0%
(2) Good	16.2%	28.9%	30.3%	35.7%	30.0%	32.4%	24.2%	21.1%
(3) Fair	36.0%	32.4%	39.5%	28.6%	42.5%	36.8%	36.4%	32.6%
(4) Poor	43.2%	32.9%	19.7%	14.3%	22.5%	22.1%	30.3%	42.3%
Average	**3.18**	**2.92**	**2.68**	**2.36**	**2.83**	**2.72**	**2.88**	**3.13**

Ease of bicycle travel in Algonquin

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=287	*n=125*	*n=155*		*n=1*	*n=19*	*n=54*	*n=84*	*n=70*	*n=56*
(1) Excellent	12.5%	8.8%	15.5%		0.0%	10.5%	13.0%	11.9%	11.4%	14.3%
(2) Good	40.4%	40.0%	40.0%		100.0%	57.9%	35.2%	34.5%	44.3%	42.9%
(3) Fair	33.8%	40.0%	29.0%		0.0%	15.8%	37.0%	39.3%	31.4%	32.1%
(4) Poor	13.2%	11.2%	15.5%		0.0%	15.8%	14.8%	14.3%	12.9%	10.7%
Average	**2.48**	**2.54**	**2.45**		**2.00**	**2.37**	**2.54**	**2.56**	**2.46**	**2.39**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=91	*n=135*	*n=56*	*n=10*	*n=30*	*n=50*	*n=47*	*n=148*
(1) Excellent	15.4%	10.4%	12.5%	20.0%	16.7%	14.0%	12.8%	10.8%
(2) Good	41.8%	43.7%	32.1%	70.0%	36.7%	36.0%	44.7%	39.9%
(3) Fair	27.5%	33.3%	46.4%	0.0%	30.0%	32.0%	31.9%	37.2%
(4) Poor	15.4%	12.6%	8.9%	10.0%	16.7%	18.0%	10.6%	12.2%
Average	**2.43**	**2.48**	**2.52**	**2.00**	**2.47**	**2.54**	**2.40**	**2.51**

Ease of walking in Algonquin

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=348	n=142	n=197		n=1	n=27	n=61	n=100	n=82	n=73
(1) Excellent	16.4%	12.7%	18.8%		100.0%	14.8%	13.1%	13.0%	18.3%	20.5%
(2) Good	46.6%	47.2%	45.2%		0.0%	40.7%	34.4%	50.0%	48.8%	50.7%
(3) Fair	29.6%	32.4%	28.4%		0.0%	40.7%	41.0%	29.0%	26.8%	21.9%
(4) Poor	7.5%	7.7%	7.6%		0.0%	3.7%	11.5%	8.0%	6.1%	6.8%
Average	**2.28**	**2.35**	**2.25**		**1.00**	**2.33**	**2.51**	**2.32**	**2.21**	**2.15**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=106	n=167	n=69	n=13	n=37	n=65	n=62	n=168
(1) Excellent		19.8%	14.4%	15.9%	23.1%	18.9%	15.4%	21.0%	13.1%
(2) Good		43.4%	51.5%	42.0%	61.5%	32.4%	46.2%	33.9%	53.6%
(3) Fair		32.1%	26.3%	33.3%	7.7%	37.8%	29.2%	37.1%	27.4%
(4) Poor		4.7%	7.8%	8.7%	7.7%	10.8%	9.2%	8.1%	6.0%
Average		**2.22**	**2.28**	**2.35**	**2.00**	**2.41**	**2.32**	**2.32**	**2.26**

Availability of paths and walking trails

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=337	n=137	n=191		n=1	n=26	n=59	n=95	n=81	n=71
(1) Excellent	22.0%	18.2%	23.6%		0.0%	23.1%	23.7%	14.7%	19.8%	32.4%
(2) Good	45.1%	47.4%	44.5%		100.0%	57.7%	28.8%	50.5%	48.1%	43.7%
(3) Fair	28.2%	28.5%	27.7%		0.0%	19.2%	37.3%	29.5%	28.4%	21.1%
(4) Poor	4.7%	5.8%	4.2%		0.0%	0.0%	10.2%	5.3%	3.7%	2.8%
Average	**2.16**	**2.22**	**2.13**		**2.00**	**1.96**	**2.34**	**2.25**	**2.16**	**1.94**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=105	n=155	n=72	n=12	n=37	n=61	n=57	n=167
(1) Excellent		28.6%	18.1%	20.8%	16.7%	29.7%	21.3%	29.8%	17.4%
(2) Good		40.0%	51.6%	41.7%	83.3%	43.2%	39.3%	36.8%	48.5%
(3) Fair		28.6%	25.8%	30.6%	0.0%	18.9%	29.5%	28.1%	31.7%
(4) Poor		2.9%	4.5%	6.9%	0.0%	8.1%	9.8%	5.3%	2.4%
Average		**2.06**	**2.17**	**2.24**	**1.83**	**2.05**	**2.28**	**2.09**	**2.19**

Traffic flow on major streets

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=369	n=149	n=210		n=1	n=28	n=63	n=104	n=85	n=84
(1) Excellent	4.3%	2.0%	6.2%		0.0%	0.0%	3.2%	2.9%	2.4%	10.7%
(2) Good	16.5%	17.4%	14.8%		0.0%	0.0%	20.6%	10.6%	22.4%	19.0%
(3) Fair	36.6%	33.6%	39.0%		0.0%	50.0%	41.3%	38.5%	29.4%	34.5%
(4) Poor	42.5%	47.0%	40.0%		100.0%	50.0%	34.9%	48.1%	45.9%	35.7%
Average	**3.17**	**3.26**	**3.13**		**4.00**	**3.50**	**3.08**	**3.32**	**3.19**	**2.95**

	Location				Residency				
	East	Central	West		Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=113	n=173	n=77		n=14	n=40	n=67	n=69	n=176
(1) Excellent	1.8%	4.0%	7.8%		7.1%	2.5%	6.0%	7.2%	2.8%
(2) Good	8.0%	19.1%	23.4%		21.4%	20.0%	23.9%	18.8%	11.9%
(3) Fair	35.4%	37.0%	37.7%		50.0%	47.5%	40.3%	31.9%	34.1%
(4) Poor	54.9%	39.9%	31.2%		21.4%	30.0%	29.9%	42.0%	51.1%
Average	**3.43**	**3.13**	**2.92**		**2.86**	**3.05**	**2.94**	**3.09**	**3.34**

Quality of overall natural environment in Algonquin

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=171	n=148	n=204		n=1	n=27	n=63	n=102	n=83	n=82
(1) Excellent	19.3%	16.2%	21.1%		0.0%	14.8%	19.0%	19.6%	18.1%	22.0%
(2) Good	61.4%	56.8%	57.8%		100.0%	59.3%	54.0%	56.9%	60.2%	53.7%
(3) Fair	17.0%	25.0%	19.6%		0.0%	25.9%	23.8%	22.5%	18.1%	24.4%
(4) Poor	2.3%	2.0%	1.5%		0.0%	0.0%	3.2%	1.0%	3.6%	0.0%
Average	**2.02**	**2.13**	**2.01**		**2.00**	**2.11**	**2.11**	**2.05**	**2.07**	**2.02**

	Location				Residency				
	East	Central	West		Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=112	n=171	n=73		n=13	n=40	n=66	n=67	n=174
(1) Excellent	17.9%	19.3%	21.9%		23.1%	15.0%	28.8%	17.9%	17.2%
(2) Good	52.7%	61.4%	52.1%		61.5%	62.5%	56.1%	55.2%	55.7%
(3) Fair	27.7%	17.0%	26.0%		15.4%	22.5%	13.6%	22.4%	25.9%
(4) Poor	1.8%	2.3%	0.0%		0.0%	0.0%	1.5%	4.5%	1.1%
Average	**2.13**	**2.02**	**2.04**		**1.92**	**2.08**	**1.88**	**2.13**	**2.11**

Value of services for the taxes paid to the Village of Algonquin

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=357	n=150	n=198		n=1	n=27	n=62	n=100	n=83	n=80
(1) Excellent	5.6%	5.3%	5.6%		0.0%	3.7%	3.2%	5.0%	4.8%	10.0%
(2) Good	33.3%	30.7%	35.4%		100.0%	18.5%	32.3%	25.0%	43.4%	38.8%
(3) Fair	47.1%	45.3%	48.0%		0.0%	70.4%	46.8%	53.0%	36.1%	42.5%
(4) Poor	14.0%	18.7%	11.1%		0.0%	7.4%	17.7%	17.0%	15.7%	8.8%
Average	**2.69**	**2.77**	**2.65**		**2.00**	**2.81**	**2.79**	**2.82**	**2.63**	**2.50**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=110	n=167	n=74	n=11	n=38	n=67	n=66	n=172
(1) Excellent		3.6%	6.6%	6.8%	9.1%	0.0%	10.4%	7.6%	4.1%
(2) Good		32.7%	32.3%	37.8%	36.4%	31.6%	38.8%	30.3%	33.1%
(3) Fair		48.2%	46.1%	45.9%	54.5%	60.5%	41.8%	45.5%	45.3%
(4) Poor		15.5%	15.0%	9.5%	0.0%	7.9%	9.0%	16.7%	17.4%
Average		**2.75**	**2.69**	**2.58**	**2.45**	**2.76**	**2.49**	**2.71**	**2.76**

Overall direction that Algonquin is taking

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=341	n=138	n=194		n=0	n=26	n=61	n=94	n=82	n=75
(1) Excellent	12.0%	5.8%	16.0%		0.0%	15.4%	9.8%	10.6%	11.0%	14.7%
(2) Good	51.9%	52.2%	51.5%		0.0%	57.7%	50.8%	54.3%	53.7%	46.7%
(3) Fair	32.0%	36.2%	29.4%		0.0%	23.1%	34.4%	31.9%	31.7%	33.3%
(4) Poor	4.1%	5.8%	3.1%		0.0%	3.8%	4.9%	3.2%	3.7%	5.3%
Average	**2.28**	**2.42**	**2.20**		**0.00**	**2.15**	**2.34**	**2.28**	**2.28**	**2.29**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=108	n=160	n=68	n=9	n=37	n=63	n=61	n=169
(1) Excellent		6.5%	16.3%	10.3%	22.2%	2.7%	19.0%	11.5%	11.2%
(2) Good		49.1%	51.9%	57.4%	55.6%	64.9%	65.1%	44.3%	46.7%
(3) Fair		38.9%	28.8%	29.4%	22.2%	32.4%	12.7%	37.7%	37.3%
(4) Poor		5.6%	3.1%	2.9%	0.0%	0.0%	3.2%	6.6%	4.7%
Average		**2.44**	**2.19**	**2.25**	**2.00**	**2.30**	**2.00**	**2.39**	**2.36**

Overall image or reputation of Algonquin

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=341	*n=142*	*n=203*		*n=0*	*n=27*	*n=61*	*n=102*	*n=80*	*n=81*
(1) Excellent	12.0%	12.0%	19.2%		0.0%	29.6%	16.4%	12.7%	13.8%	17.3%
(2) Good	51.9%	54.9%	59.6%		0.0%	51.9%	50.8%	57.8%	62.5%	59.3%
(3) Fair	32.0%	30.3%	20.7%		0.0%	18.5%	31.1%	29.4%	22.5%	19.8%
(4) Poor	4.1%	2.8%	0.5%		0.0%	0.0%	1.6%	0.0%	1.3%	3.7%
Average	**2.28**	**2.24**	**2.02**		**0.00**	**1.89**	**2.18**	**2.17**	**2.11**	**2.10**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=110	*n=167*	*n=72*	*n=12*	*n=38*	*n=65*	*n=64*	*n=173*
(1) Excellent		12.7%	19.8%	13.9%	25.0%	18.4%	21.5%	14.1%	14.5%
(2) Good		58.2%	54.5%	63.9%	58.3%	52.6%	64.6%	56.3%	55.5%
(3) Fair		28.2%	24.6%	19.4%	16.7%	28.9%	12.3%	28.1%	28.3%
(4) Poor		0.9%	1.2%	2.8%	0.0%	0.0%	1.5%	1.6%	1.7%
Average		**2.17**	**2.07**	**2.11**	**1.92**	**2.11**	**1.94**	**2.17**	**2.17**

2. To what degree, if at all, are run-down buildings, weed lots, or junk vehicles a problem in Algonquin?

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=338	*n=141*	*n=189*		*n=1*	*n=27*	*n=58*	*n=96*	*n=78*	*n=74*
Not a problem	27.8%	23.4%	31.2%		0.0%	37.0%	20.7%	28.1%	28.2%	31.1%
Minor problem	48.5%	50.4%	46.0%		100.0%	33.3%	55.2%	49.0%	48.7%	44.6%
Moderate problem	19.2%	22.0%	18.0%		0.0%	22.2%	22.4%	15.6%	17.9%	23.0%
Major problem	4.4%	4.3%	4.8%		0.0%	7.4%	1.7%	7.3%	5.1%	1.4%
	2.00	**2.07**	**1.96**		**2.00**	**2.00**	**2.05**	**2.02**	**2.00**	**1.95**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=107	*n=160*	*n=66*	*n=8*	*n=36*	*n=62*	*n=61*	*n=168*
Not a problem		23.4%	31.3%	28.8%	37.5%	27.8%	22.6%	31.1%	28.0%
Minor problem		52.3%	45.0%	48.5%	50.0%	44.4%	48.4%	54.1%	47.0%
Moderate problem		18.7%	19.4%	19.7%	12.5%	25.0%	21.0%	11.5%	20.8%
Major problem		5.6%	4.4%	3.0%	0.0%	2.8%	8.1%	3.3%	4.2%
		2.07	**1.97**	**1.97**	**1.75**	**2.03**	**2.15**	**1.87**	**2.01**

3. Please rate how safe you feel:

In your neighborhood during the day

	Overall		Gender			Age					
			Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=372		n=151	n=211		n=1	n=27	n=63	n=104	n=86	n=87
(1) Very Safe	79.0%		79.5%	78.2%		100.0%	92.6%	81.0%	77.9%	81.4%	72.4%
(2) Somewhat Safe	18.3%		17.2%	19.4%		0.0%	7.4%	17.5%	19.2%	17.4%	21.8%
(3) Neither Safe nor Unsafe	1.3%		1.3%	1.4%		0.0%	0.0%	0.0%	0.0%	0.0%	5.7%
(4) Somewhat Unsafe	0.5%		1.3%	0.0%		0.0%	0.0%	1.6%	0.0%	1.2%	0.0%
(5) Very Unsafe	0.8%		0.7%	0.9%		0.0%	0.0%	0.0%	2.9%	0.0%	0.0%
Average	**1.26**		**1.26**	**1.26**		**1.00**	**1.07**	**1.22**	**1.31**	**1.21**	**1.33**

		Location				Residency				
	East	Central	West		Under 1	1 to 5	6 to 10	11 to 15	Over 15	
	n=115	n=174	n=77		n=13	n=40	n=69	n=69	n=178	
(1) Very Safe	74.8%	83.3%	75.3%		92.3%	77.5%	82.6%	76.8%	78.1%	
(2) Somewhat Safe	19.1%	15.5%	23.4%		7.7%	17.5%	15.9%	20.3%	19.1%	
(3) Neither Safe nor Unsafe	2.6%	0.6%	1.3%		0.0%	0.0%	1.4%	1.4%	1.7%	
(4) Somewhat Unsafe	0.9%	0.6%	0.0%		0.0%	2.5%	0.0%	0.0%	0.6%	
(5) Very Unsafe	2.6%	0.0%	0.0%		0.0%	2.5%	0.0%	1.4%	0.6%	
Average	**1.37**	**1.18**	**1.26**		**1.08**	**1.35**	**1.19**	**1.29**	**1.26**	

In your neighborhood after dark

	Overall		Gender			Age					
			Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=370		n=152	n=208		n=1	n=27	n=63	n=104	n=85	n=86
(1) Very Safe	53.8%		54.6%	53.4%		0.0%	63.0%	52.4%	49.0%	54.1%	57.0%
(2) Somewhat Safe	35.4%		36.2%	35.1%		100.0%	25.9%	41.3%	40.4%	32.9%	30.2%
(3) Neither Safe nor Unsafe	8.1%		6.6%	9.1%		0.0%	7.4%	4.8%	6.7%	9.4%	11.6%
(4) Somewhat Unsafe	1.4%		2.0%	0.5%		0.0%	3.7%	0.0%	0.0%	3.5%	1.2%
(5) Very Unsafe	1.4%		0.7%	1.9%		0.0%	0.0%	1.6%	3.8%	0.0%	0.0%
Average	**1.61**		**1.58**	**1.63**		**2.00**	**1.52**	**1.57**	**1.69**	**1.62**	**1.57**

		Location				Residency				
	East	Central	West		Under 1	1 to 5	6 to 10	11 to 15	Over 15	
	n=114	n=175	n=75		n=13	n=40	n=69	n=67	n=178	
(1) Very Safe	50.0%	57.7%	50.7%		76.9%	47.5%	56.5%	44.8%	56.2%	
(2) Somewhat Safe	33.3%	33.7%	41.3%		23.1%	32.5%	36.2%	43.3%	33.7%	
(3) Neither Safe nor Unsafe	11.4%	6.9%	6.7%		0.0%	15.0%	5.8%	9.0%	7.3%	
(4) Somewhat Unsafe	1.8%	1.1%	1.3%		0.0%	2.5%	0.0%	1.5%	1.7%	
(5) Very Unsafe	3.5%	0.6%	0.0%		0.0%	2.5%	1.4%	1.5%	1.1%	
Average	**1.75**	**1.53**	**1.59**		**1.23**	**1.80**	**1.54**	**1.72**	**1.58**	

6. Please rate the quality and the importance of the service provided by the Village:

POLICE/PUBLIC SAFETY

Crime Prevention: Quality

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=296	n=125	n=162		n=0	n=17	n=46	n=88	n=73	n=69
(1) Excellent	31.8%	28.0%	34.0%		0.0%	23.5%	39.1%	20.5%	34.2%	40.6%
(2) Good	56.1%	62.4%	52.5%		0.0%	58.8%	34.8%	67.0%	60.3%	50.7%
(3) Fair	10.5%	8.8%	11.1%		0.0%	11.8%	21.7%	10.2%	5.5%	8.7%
(4) Poor	1.7%	0.8%	2.5%		0.0%	5.9%	4.3%	2.3%	0.0%	0.0%
Average	**1.82**	**1.82**	**1.82**		**0.00**	**2.00**	**1.91**	**1.94**	**1.71**	**1.68**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=86	n=148	n=57	n=9	n=26	n=55	n=54	n=150
(1) Excellent		31.4%	31.8%	33.3%	44.4%	11.5%	40.0%	27.8%	33.3%
(2) Good		54.7%	54.7%	61.4%	55.6%	73.1%	49.1%	55.6%	55.3%
(3) Fair		10.5%	12.8%	5.3%	0.0%	15.4%	10.9%	9.3%	10.7%
(4) Poor		3.5%	0.7%	0.0%	0.0%	0.0%	0.0%	7.4%	0.7%
Average		**1.86**	**1.82**	**1.72**	**1.56**	**2.04**	**1.71**	**1.96**	**1.79**

Crime Prevention: Importance

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=345	n=142	n=194		n=1	n=25	n=59	n=99	n=79	n=79
(1) High	89.3%	88.0%	89.7%		100.0%	92.0%	86.4%	86.9%	92.4%	89.9%
(2) Medium	9.9%	11.3%	9.3%		0.0%	8.0%	10.2%	13.1%	7.6%	8.9%
(3) Low	0.9%	0.7%	1.0%		0.0%	0.0%	3.4%	0.0%	0.0%	1.3%
Average	**1.12**	**1.13**	**1.11**		**1.00**	**1.08**	**1.17**	**1.13**	**1.08**	**1.11**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=103	n=164	n=72	n=11	n=37	n=64	n=62	n=168
(1) High		90.3%	88.4%	90.3%	90.9%	97.3%	90.6%	93.5%	85.7%
(2) Medium		8.7%	11.0%	9.7%	0.0%	2.7%	9.4%	4.8%	13.7%
(3) Low		1.0%	0.6%	0.0%	9.1%	0.0%	0.0%	1.6%	0.6%
Average		**1.11**	**1.12**	**1.10**	**1.18**	**1.03**	**1.09**	**1.08**	**1.15**

Patrol Services: Quality

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=332	n=142	n=181		n=1	n=22	n=55	n=97	n=81	n=73
(1) Excellent	21.7%	20.4%	22.7%		100.0%	18.2%	25.5%	13.4%	24.7%	26.0%
(2) Good	51.5%	47.9%	53.6%		0.0%	54.5%	36.4%	59.8%	51.9%	50.7%
(3) Fair	22.0%	26.8%	19.3%		0.0%	27.3%	27.3%	20.6%	22.2%	19.2%
(4) Poor	4.8%	4.9%	4.4%		0.0%	0.0%	10.9%	6.2%	1.2%	4.1%
Average	**2.10**	**2.16**	**2.06**		**1.00**	**2.09**	**2.24**	**2.20**	**2.00**	**2.01**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=98	n=162	n=66	n=11	n=33	n=62	n=60	n=163
(1) Excellent	16.3%	24.7%	22.7%	27.3%	9.1%	30.6%	20.0%	21.5%
(2) Good	51.0%	50.6%	54.5%	63.6%	66.7%	43.5%	53.3%	50.3%
(3) Fair	24.5%	21.0%	21.2%	9.1%	21.2%	22.6%	18.3%	23.3%
(4) Poor	8.2%	3.7%	1.5%	0.0%	3.0%	3.2%	8.3%	4.9%
Average	**2.24**	**2.04**	**2.02**	**1.82**	**2.18**	**1.98**	**2.15**	**2.12**

Patrol Services: Importance

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=343	n=142	n=192		n=1	n=25	n=59	n=98	n=79	n=78
(1) High	69.4%	63.4%	72.9%		0.0%	56.0%	62.7%	63.3%	82.3%	73.1%
(2) Medium	28.0%	34.5%	24.0%		100.0%	40.0%	32.2%	34.7%	16.5%	24.4%
(3) Low	2.6%	2.1%	3.1%		0.0%	4.0%	5.1%	2.0%	1.3%	2.6%
Average	**1.33**	**1.39**	**1.30**		**2.00**	**1.48**	**1.42**	**1.39**	**1.19**	**1.29**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=102	n=162	n=73	n=11	n=36	n=64	n=62	n=167
(1) High	76.5%	68.5%	63.0%	45.5%	63.9%	67.2%	69.4%	73.1%
(2) Medium	20.6%	28.4%	37.0%	36.4%	30.6%	31.3%	30.6%	24.6%
(3) Low	2.9%	3.1%	0.0%	18.2%	5.6%	1.6%	0.0%	2.4%
Average	**1.26**	**1.35**	**1.37**	**1.73**	**1.42**	**1.34**	**1.31**	**1.29**

Traffic Enforcement: Quality

	Overall		Gender				Age			
			Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=333		*n=140*	*n=183*		*n=1*	*n=21*	*n=58*	*n=95*	*n=79*	*n=76*
(1) Excellent	16.5%		14.3%	17.5%		0.0%	14.3%	19.0%	14.7%	16.5%	17.1%
(2) Good	54.1%		54.3%	55.2%		100.0%	57.1%	34.5%	57.9%	62.0%	56.6%
(3) Fair	24.0%		25.0%	22.4%		0.0%	23.8%	39.7%	20.0%	20.3%	19.7%
(4) Poor	5.4%		6.4%	4.9%		0.0%	4.8%	6.9%	7.4%	1.3%	6.6%
Average	**2.18**		**2.24**	**2.15**		**2.00**	**2.19**	**2.34**	**2.20**	**2.06**	**2.16**

			Location				Residency				
			East	Central	West		Under 1	1 to 5	6 to 10	11 to 15	Over 15
			n=97	*n=163*	*n=67*		*n=12*	*n=31*	*n=63*	*n=60*	*n=164*
(1) Excellent			11.3%	18.4%	19.4%		8.3%	12.9%	20.6%	18.3%	15.9%
(2) Good			51.5%	54.6%	58.2%		83.3%	67.7%	50.8%	46.7%	54.3%
(3) Fair			30.9%	22.1%	16.4%		8.3%	12.9%	23.8%	28.3%	24.4%
(4) Poor			6.2%	4.9%	6.0%		0.0%	6.5%	4.8%	6.7%	5.5%
Average			**2.32**	**2.13**	**2.09**		**2.00**	**2.13**	**2.13**	**2.23**	**2.20**

Traffic Enforcement: Importance

	Overall		Gender				Age			
			Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=343		*n=142*	*n=192*		*n=1*	*n=26*	*n=60*	*n=96*	*n=79*	*n=78*
(1) High	47.5%		37.3%	54.7%		0.0%	23.1%	41.7%	39.6%	55.7%	61.5%
(2) Medium	42.6%		50.0%	37.5%		100.0%	61.5%	43.3%	44.8%	40.5%	34.6%
(3) Low	9.9%		12.7%	7.8%		0.0%	15.4%	15.0%	15.6%	3.8%	3.8%
Average	**1.62**		**1.75**	**1.53**		**2.00**	**1.92**	**1.73**	**1.76**	**1.48**	**1.42**

			Location				Residency				
			East	Central	West		Under 1	1 to 5	6 to 10	11 to 15	Over 15
			n=103	*n=163*	*n=71*		*n=11*	*n=36*	*n=64*	*n=60*	*n=169*
(1) High			46.6%	49.1%	46.5%		18.2%	33.3%	43.8%	51.7%	52.7%
(2) Medium			45.6%	39.3%	45.1%		63.6%	58.3%	42.2%	40.0%	38.5%
(3) Low			7.8%	11.7%	8.5%		18.2%	8.3%	14.1%	8.3%	8.9%
Average			**1.61**	**1.63**	**1.62**		**2.00**	**1.75**	**1.70**	**1.57**	**1.56**

911 Services: Quality

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=194	*n=74*	*n=112*		*n=0*	*n=9*	*n=25*	*n=54*	*n=50*	*n=55*
(1) Excellent	57.2%	59.5%	55.4%		0.0%	66.7%	48.0%	48.1%	54.0%	70.9%
(2) Good	39.2%	36.5%	41.1%		0.0%	22.2%	40.0%	51.9%	42.0%	27.3%
(3) Fair	3.1%	2.7%	3.6%		0.0%	11.1%	12.0%	0.0%	2.0%	1.8%
(4) Poor	0.5%	1.4%	0.0%		0.0%	0.0%	0.0%	0.0%	2.0%	0.0%
Average	**1.47**	**1.46**	**1.48**		**0.00**	**1.44**	**1.64**	**1.52**	**1.52**	**1.31**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=59	*n=98*	*n=33*	*n=7*	*n=11*	*n=33*	*n=36*	*n=107*
(1) Excellent		62.7%	57.1%	51.5%	57.1%	45.5%	57.6%	66.7%	55.1%
(2) Good		32.2%	38.8%	48.5%	42.9%	54.5%	39.4%	27.8%	41.1%
(3) Fair		5.1%	3.1%	0.0%	0.0%	0.0%	3.0%	5.6%	2.8%
(4) Poor		0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.9%
Average		**1.42**	**1.48**	**1.48**	**1.43**	**1.55**	**1.45**	**1.39**	**1.50**

911 Services: Importance

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=333	*n=137*	*n=187*		*n=1*	*n=24*	*n=58*	*n=96*	*n=77*	*n=74*
(1) High	90.7%	89.1%	92.0%		100.0%	83.3%	89.7%	88.5%	94.8%	93.2%
(2) Medium	8.7%	10.2%	7.5%		0.0%	16.7%	6.9%	11.5%	5.2%	6.8%
(3) Low	0.6%	0.7%	0.5%		0.0%	0.0%	3.4%	0.0%	0.0%	0.0%
Average	**1.10**	**1.12**	**1.09**		**1.00**	**1.17**	**1.14**	**1.11**	**1.05**	**1.07**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=99	*n=159*	*n=69*	*n=11*	*n=34*	*n=62*	*n=60*	*n=163*
(1) High		94.9%	91.8%	82.6%	72.7%	91.2%	83.9%	95.0%	93.9%
(2) Medium		5.1%	6.9%	17.4%	9.1%	8.8%	16.1%	5.0%	6.1%
(3) Low		0.0%	1.3%	0.0%	18.2%	0.0%	0.0%	0.0%	0.0%
Average		**1.05**	**1.09**	**1.17**	**1.45**	**1.09**	**1.16**	**1.05**	**1.06**

Responding to Citizen Calls: Quality

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=231	*n=97*	*n=125*		*n=0*	*n=11*	*n=29*	*n=71*	*n=60*	*n=58*
(1) Excellent	41.6%	41.2%	41.6%		0.0%	63.6%	51.7%	26.8%	38.3%	51.7%
(2) Good	46.3%	42.3%	48.8%		0.0%	27.3%	31.0%	62.0%	45.0%	41.4%
(3) Fair	8.7%	13.4%	5.6%		0.0%	0.0%	10.3%	8.5%	15.0%	3.4%
(4) Poor	3.5%	3.1%	4.0%		0.0%	9.1%	6.9%	2.8%	1.7%	3.4%
Average	**1.74**	**1.78**	**1.72**		**0.00**	**1.55**	**1.72**	**1.87**	**1.80**	**1.59**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=71	*n=108*	*n=48*	*n=5*	*n=12*	*n=43*	*n=45*	*n=124*
(1) Excellent	36.6%	50.9%	27.1%	60.0%	50.0%	39.5%	37.8%	41.9%
(2) Good	50.7%	37.0%	62.5%	40.0%	50.0%	48.8%	48.9%	44.4%
(3) Fair	5.6%	10.2%	10.4%	0.0%	0.0%	11.6%	6.7%	9.7%
(4) Poor	7.0%	1.9%	0.0%	0.0%	0.0%	0.0%	6.7%	4.0%
Average	**1.83**	**1.63**	**1.83**	**1.40**	**1.50**	**1.72**	**1.82**	**1.76**

Responding to Citizen Calls: Importance

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=333	*n=136*	*n=188*		*n=1*	*n=24*	*n=56*	*n=97*	*n=77*	*n=75*
(1) High	77.2%	73.5%	79.8%		100.0%	66.7%	69.6%	76.3%	76.6%	88.0%
(2) Medium	20.4%	22.8%	19.1%		0.0%	33.3%	21.4%	21.6%	23.4%	12.0%
(3) Low	2.4%	3.7%	1.1%		0.0%	0.0%	8.9%	2.1%	0.0%	0.0%
Average	**1.25**	**1.30**	**1.21**		**1.00**	**1.33**	**1.39**	**1.26**	**1.23**	**1.12**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=98	*n=158*	*n=71*	*n=11*	*n=34*	*n=61*	*n=62*	*n=162*
(1) High	79.6%	79.7%	69.0%	72.7%	82.4%	60.7%	74.2%	84.0%
(2) Medium	20.4%	16.5%	31.0%	18.2%	17.6%	36.1%	21.0%	15.4%
(3) Low	0.0%	3.8%	0.0%	9.1%	0.0%	3.3%	4.8%	0.6%
Average	**1.20**	**1.24**	**1.31**	**1.36**	**1.18**	**1.43**	**1.31**	**1.17**

Overall Police Services: Quality

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=328	n=140	n=178		n=1	n=20	n=55	n=95	n=79	n=74
(1) Excellent	26.8%	26.4%	27.0%		0.0%	25.0%	23.6%	17.9%	26.6%	41.9%
(2) Good	60.4%	58.6%	61.8%		100.0%	70.0%	52.7%	64.2%	63.3%	54.1%
(3) Fair	11.3%	14.3%	9.0%		0.0%	5.0%	20.0%	15.8%	10.1%	2.7%
(4) Poor	1.5%	0.7%	2.2%		0.0%	0.0%	3.6%	2.1%	0.0%	1.4%
Average	**1.88**	**1.89**	**1.87**		**2.00**	**1.80**	**2.04**	**2.02**	**1.84**	**1.64**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=96	n=158	n=68	n=11	n=32	n=63	n=56	n=163
(1) Excellent		21.9%	32.3%	22.1%	18.2%	12.5%	31.7%	26.8%	28.8%
(2) Good		63.5%	55.7%	67.6%	81.8%	78.1%	54.0%	58.9%	58.3%
(3) Fair		11.5%	10.8%	10.3%	0.0%	6.3%	14.3%	10.7%	11.7%
(4) Poor		3.1%	1.3%	0.0%	0.0%	3.1%	0.0%	3.6%	1.2%
Average		**1.96**	**1.81**	**1.88**	**1.82**	**2.00**	**1.83**	**1.91**	**1.85**

Overall Police Services: Importance

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=341	n=143	n=189		n=1	n=25	n=58	n=100	n=79	n=75
(1) High	81.5%	72.0%	88.4%		0.0%	76.0%	86.2%	72.0%	84.8%	89.3%
(2) Medium	18.2%	27.3%	11.6%		100.0%	24.0%	12.1%	28.0%	15.2%	10.7%
(3) Low	0.3%	0.7%	0.0%		0.0%	0.0%	1.7%	0.0%	0.0%	0.0%
Average	**1.19**	**1.29**	**1.12**		**2.00**	**1.24**	**1.16**	**1.28**	**1.15**	**1.11**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=102	n=161	n=72	n=11	n=37	n=64	n=61	n=165
(1) High		82.4%	85.1%	72.2%	54.5%	78.4%	78.1%	80.3%	85.5%
(2) Medium		17.6%	14.3%	27.8%	36.4%	21.6%	21.9%	19.7%	14.5%
(3) Low		0.0%	0.6%	0.0%	9.1%	0.0%	0.0%	0.0%	0.0%
Average		**1.18**	**1.16**	**1.28**	**1.55**	**1.22**	**1.22**	**1.20**	**1.15**

PUBLIC WORKS/INFRASTRUCTURE

Street Maintenance: Quality

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=372	*n=152*	*n=210*		*n=1*	*n=28*	*n=62*	*n=105*	*n=85*	*n=87*
(1) Excellent	16.4%	12.5%	18.6%		0.0%	21.4%	11.3%	13.3%	20.0%	18.4%
(2) Good	57.0%	61.2%	53.3%		0.0%	50.0%	62.9%	54.3%	55.3%	59.8%
(3) Fair	21.5%	20.4%	23.3%		100.0%	25.0%	19.4%	25.7%	18.8%	19.5%
(4) Poor	5.1%	5.9%	4.8%		0.0%	3.6%	6.5%	6.7%	5.9%	2.3%
Average	**2.15**	**2.20**	**2.14**		**3.00**	**2.11**	**2.21**	**2.26**	**2.11**	**2.06**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=115	*n=178*	*n=73*	*n=12*	*n=40*	*n=67*	*n=68*	*n=182*
(1) Excellent		10.4%	19.1%	17.8%	16.7%	15.0%	19.4%	14.7%	15.9%
(2) Good		62.6%	55.6%	53.4%	41.7%	60.0%	65.7%	48.5%	57.7%
(3) Fair		20.0%	20.2%	26.0%	41.7%	20.0%	10.4%	33.8%	19.8%
(4) Poor		7.0%	5.1%	2.7%	0.0%	5.0%	4.5%	2.9%	6.6%
Average		**2.23**	**2.11**	**2.14**	**2.25**	**2.15**	**2.00**	**2.25**	**2.17**

Street Maintenance: Importance

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=347	*n=144*	*n=194*		*n=1*	*n=25*	*n=61*	*n=99*	*n=81*	*n=77*
(1) High	66.6%	64.6%	68.0%		100.0%	64.0%	57.4%	61.6%	70.4%	76.6%
(2) Medium	32.3%	34.0%	30.9%		0.0%	32.0%	41.0%	37.4%	28.4%	23.4%
(3) Low	1.2%	1.4%	1.0%		0.0%	4.0%	1.6%	1.0%	1.2%	0.0%
Average	**1.35**	**1.37**	**1.33**		**1.00**	**1.40**	**1.44**	**1.39**	**1.31**	**1.23**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=102	*n=166*	*n=73*	*n=11*	*n=37*	*n=64*	*n=64*	*n=168*
(1) High		61.8%	67.5%	71.2%	54.5%	67.6%	71.9%	59.4%	68.5%
(2) Medium		37.3%	30.7%	28.8%	36.4%	32.4%	28.1%	37.5%	31.0%
(3) Low		1.0%	1.8%	0.0%	9.1%	0.0%	0.0%	3.1%	0.6%
Average		**1.39**	**1.34**	**1.29**	**1.55**	**1.32**	**1.28**	**1.44**	**1.32**

Street Improvement: Quality

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=354	*n=148*	*n=196*		*n=1*	*n=26*	*n=58*	*n=102*	*n=82*	*n=81*
(1) Excellent	15.3%	8.1%	19.9%		0.0%	19.2%	8.6%	12.7%	17.1%	18.5%
(2) Good	53.4%	58.8%	49.0%		0.0%	53.8%	51.7%	51.0%	56.1%	55.6%
(3) Fair	26.3%	26.4%	27.0%		100.0%	15.4%	32.8%	30.4%	24.4%	22.2%
(4) Poor	5.1%	6.8%	4.1%		0.0%	11.5%	6.9%	5.9%	2.4%	3.7%
Average	**2.21**	**2.32**	**2.15**		**3.00**	**2.19**	**2.38**	**2.29**	**2.12**	**2.11**

	Location				Residency				
	East	Central	West		Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=107	*n=173*	*n=69*		*n=11*	*n=35*	*n=66*	*n=63*	*n=177*
(1) Excellent	10.3%	17.3%	15.9%		18.2%	8.6%	16.7%	12.7%	16.4%
(2) Good	59.8%	55.5%	42.0%		54.5%	60.0%	57.6%	46.0%	53.1%
(3) Fair	25.2%	22.5%	34.8%		18.2%	22.9%	19.7%	34.9%	27.1%
(4) Poor	4.7%	4.6%	7.2%		9.1%	8.6%	6.1%	6.3%	3.4%
Average	**2.24**	**2.14**	**2.33**		**2.18**	**2.31**	**2.15**	**2.35**	**2.18**

Street Improvement: Importance

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=346	*n=143*	*n=194*		*n=1*	*n=25*	*n=61*	*n=100*	*n=78*	*n=78*
(1) High	54.9%	50.3%	57.7%		100.0%	52.0%	49.2%	56.0%	56.4%	57.7%
(2) Medium	43.6%	47.6%	41.2%		0.0%	40.0%	47.5%	44.0%	42.3%	42.3%
(3) Low	1.4%	2.1%	1.0%		0.0%	8.0%	3.3%	0.0%	1.3%	0.0%
Average	**1.47**	**1.52**	**1.43**		**1.00**	**1.56**	**1.54**	**1.44**	**1.45**	**1.42**

	Location				Residency				
	East	Central	West		Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=101	*n=165*	*n=74*		*n=11*	*n=37*	*n=63*	*n=63*	*n=169*
(1) High	53.5%	55.2%	56.8%		45.5%	54.1%	58.7%	61.9%	52.1%
(2) Medium	43.6%	43.6%	43.2%		45.5%	43.2%	41.3%	34.9%	47.3%
(3) Low	3.0%	1.2%	0.0%		9.1%	2.7%	0.0%	3.2%	0.6%
Average	**1.50**	**1.46**	**1.43**		**1.64**	**1.49**	**1.41**	**1.41**	**1.49**

Street Sweeping: Quality

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=345	n=138	n=197		n=0	n=25	n=57	n=97	n=77	n=85
(1) Excellent	18.3%	13.0%	21.8%		0.0%	24.0%	19.3%	14.4%	23.4%	15.3%
(2) Good	56.2%	50.7%	60.4%		0.0%	52.0%	54.4%	59.8%	42.9%	68.2%
(3) Fair	22.3%	31.9%	15.2%		0.0%	20.0%	19.3%	23.7%	29.9%	15.3%
(4) Poor	3.2%	4.3%	2.5%		0.0%	4.0%	7.0%	2.1%	3.9%	1.2%
Average	**2.10**	**2.28**	**1.98**		**0.00**	**2.04**	**2.14**	**2.13**	**2.14**	**2.02**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=107	n=168	n=64	n=10	n=38	n=64	n=63	n=168
(1) Excellent	16.8%	17.9%	18.8%	30.0%	13.2%	31.3%	17.5%	14.3%
(2) Good	57.0%	60.1%	50.0%	60.0%	52.6%	45.3%	50.8%	63.1%
(3) Fair	22.4%	17.9%	31.3%	10.0%	28.9%	21.9%	25.4%	20.2%
(4) Poor	3.7%	4.2%	0.0%	0.0%	5.3%	1.6%	6.3%	2.4%
Average	**2.13**	**2.08**	**2.13**	**1.80**	**2.26**	**1.94**	**2.21**	**2.11**

Street Sweeping: Importance

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=342	n=141	n=192		n=1	n=25	n=61	n=98	n=77	n=77
(1) High	26.0%	24.1%	26.6%		0.0%	20.0%	19.7%	25.5%	24.7%	36.4%
(2) Medium	52.0%	53.2%	51.6%		0.0%	72.0%	54.1%	46.9%	54.5%	48.1%
(3) Low	21.9%	22.7%	21.9%		100.0%	8.0%	26.2%	27.6%	20.8%	15.6%
Average	**1.96**	**1.99**	**1.95**		**3.00**	**1.88**	**2.07**	**2.02**	**1.96**	**1.79**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=101	n=164	n=71	n=11	n=37	n=63	n=62	n=166
(1) High	28.7%	24.4%	23.9%	9.1%	21.6%	25.4%	29.0%	27.7%
(2) Medium	54.5%	51.8%	53.5%	45.5%	67.6%	54.0%	41.9%	52.4%
(3) Low	16.8%	23.8%	22.5%	45.5%	10.8%	20.6%	29.0%	19.9%
Average	**1.88**	**1.99**	**1.99**	**2.36**	**1.89**	**1.95**	**2.00**	**1.92**

Street Lighting: Quality

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=372	n=152	n=210		n=1	n=28	n=61	n=106	n=85	n=87
(1) Excellent	17.2%	15.8%	17.6%		0.0%	21.4%	13.1%	14.2%	20.0%	17.2%
(2) Good	53.5%	57.9%	51.0%		100.0%	46.4%	37.7%	55.7%	57.6%	60.9%
(3) Fair	23.7%	19.7%	26.7%		0.0%	21.4%	39.3%	23.6%	17.6%	20.7%
(4) Poor	5.6%	6.6%	4.8%		0.0%	10.7%	9.8%	6.6%	4.7%	1.1%
Average	**2.18**	**2.17**	**2.19**		**2.00**	**2.21**	**2.46**	**2.23**	**2.07**	**2.06**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=115	n=178	n=74	n=13	n=39	n=67	n=68	n=182
(1) Excellent	18.3%	15.2%	18.9%	7.7%	10.3%	22.4%	14.7%	18.1%
(2) Good	47.8%	55.6%	59.5%	76.9%	48.7%	47.8%	50.0%	56.0%
(3) Fair	26.1%	24.2%	17.6%	15.4%	28.2%	28.4%	27.9%	20.3%
(4) Poor	7.8%	5.1%	4.1%	0.0%	12.8%	1.5%	7.4%	5.5%
Average	**2.23**	**2.19**	**2.07**	**2.08**	**2.44**	**2.09**	**2.28**	**2.13**

Street Lighting: Importance

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=344	n=144	n=191		n=1	n=25	n=61	n=99	n=78	n=77
(1) High	56.7%	43.8%	65.4%		0.0%	56.0%	50.8%	50.5%	57.7%	70.1%
(2) Medium	40.4%	50.0%	34.6%		100.0%	36.0%	39.3%	49.5%	41.0%	29.9%
(3) Low	2.9%	6.3%	0.0%		0.0%	8.0%	9.8%	0.0%	1.3%	0.0%
Average	**1.46**	**1.63**	**1.35**		**2.00**	**1.52**	**1.59**	**1.49**	**1.44**	**1.30**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=100	n=164	n=74	n=11	n=36	n=64	n=63	n=167
(1) High	60.0%	55.5%	54.1%	36.4%	69.4%	54.7%	47.6%	59.9%
(2) Medium	36.0%	42.1%	44.6%	54.5%	25.0%	40.6%	49.2%	39.5%
(3) Low	4.0%	2.4%	1.4%	9.1%	5.6%	4.7%	3.2%	0.6%
Average	**1.44**	**1.47**	**1.47**	**1.73**	**1.36**	**1.50**	**1.56**	**1.41**

Snow/Ice Removal: Quality

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=361	*n=151*	*n=200*		*n=0*	*n=25*	*n=57*	*n=105*	*n=83*	*n=87*
(1) Excellent	24.9%	23.2%	26.5%		0.0%	8.0%	17.5%	20.0%	33.7%	32.2%
(2) Good	51.8%	53.6%	49.0%		0.0%	60.0%	47.4%	49.5%	55.4%	51.7%
(3) Fair	15.5%	12.6%	18.5%		0.0%	20.0%	24.6%	21.0%	4.8%	11.5%
(4) Poor	7.8%	10.6%	6.0%		0.0%	12.0%	10.5%	9.5%	6.0%	4.6%
Average	**2.06**	**2.11**	**2.04**		**0.00**	**2.36**	**2.28**	**2.20**	**1.83**	**1.89**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=112	*n=170*	*n=73*	*n=6*	*n=40*	*n=66*	*n=66*	*n=180*
(1) Excellent	20.5%	24.7%	32.9%	50.0%	17.5%	30.3%	22.7%	24.4%
(2) Good	55.4%	48.8%	53.4%	33.3%	60.0%	48.5%	43.9%	54.4%
(3) Fair	17.0%	16.5%	9.6%	16.7%	20.0%	12.1%	19.7%	14.4%
(4) Poor	7.1%	10.0%	4.1%	0.0%	2.5%	9.1%	13.6%	6.7%
Average	**2.11**	**2.12**	**1.85**	**1.67**	**2.08**	**2.00**	**2.24**	**2.03**

Snow/Ice Removal: Importance

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=344	*n=145*	*n=190*		*n=1*	*n=26*	*n=61*	*n=97*	*n=81*	*n=75*
(1) High	81.7%	80.0%	83.2%		100.0%	80.8%	75.4%	78.4%	84.0%	89.3%
(2) Medium	17.7%	20.0%	15.8%		0.0%	19.2%	23.0%	20.6%	16.0%	10.7%
(3) Low	0.6%	0.0%	1.1%		0.0%	0.0%	1.6%	1.0%	0.0%	0.0%
Average	**1.19**	**1.20**	**1.18**		**1.00**	**1.19**	**1.26**	**1.23**	**1.16**	**1.11**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=102	*n=165*	*n=71*	*n=11*	*n=38*	*n=62*	*n=63*	*n=167*
(1) High	86.3%	80.0%	80.3%	54.5%	84.2%	80.6%	87.3%	82.0%
(2) Medium	12.7%	20.0%	19.7%	45.5%	15.8%	16.1%	12.7%	18.0%
(3) Low	1.0%	0.0%	0.0%	0.0%	0.0%	3.2%	0.0%	0.0%
Average	**1.15**	**1.20**	**1.20**	**1.45**	**1.16**	**1.23**	**1.13**	**1.18**

Sidewalk Maintenance: Quality

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=304	n=124	n=171		n=1	n=25	n=51	n=86	n=71	n=67
(1) Excellent	12.2%	12.1%	12.3%		0.0%	12.0%	13.7%	12.8%	9.9%	13.4%
(2) Good	51.6%	52.4%	50.3%		100.0%	68.0%	45.1%	41.9%	57.7%	53.7%
(3) Fair	27.3%	28.2%	26.9%		0.0%	16.0%	27.5%	33.7%	23.9%	28.4%
(4) Poor	8.9%	7.3%	10.5%		0.0%	4.0%	13.7%	11.6%	8.5%	4.5%
Average	**2.33**	**2.31**	**2.36**		**2.00**	**2.12**	**2.41**	**2.44**	**2.31**	**2.24**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=105	n=142	n=52	n=10	n=36	n=55	n=55	n=145
(1) Excellent		14.3%	9.2%	15.4%	10.0%	11.1%	16.4%	9.1%	12.4%
(2) Good		49.5%	57.0%	44.2%	70.0%	69.4%	50.9%	41.8%	49.7%
(3) Fair		28.6%	25.4%	30.8%	20.0%	8.3%	29.1%	36.4%	28.3%
(4) Poor		7.6%	8.5%	9.6%	0.0%	11.1%	3.6%	12.7%	9.7%
Average		**2.30**	**2.33**	**2.35**	**2.10**	**2.19**	**2.20**	**2.53**	**2.35**

Sidewalk Maintenance: Importance

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=329	n=136	n=185		n=1	n=24	n=60	n=94	n=75	n=72
(1) High	41.9%	34.6%	47.6%		0.0%	37.5%	43.3%	36.2%	42.7%	50.0%
(2) Medium	52.6%	57.4%	49.7%		100.0%	41.7%	51.7%	58.5%	52.0%	50.0%
(3) Low	5.5%	8.1%	2.7%		0.0%	20.8%	5.0%	5.3%	5.3%	0.0%
Average	**1.64**	**1.74**	**1.55**		**2.00**	**1.83**	**1.62**	**1.69**	**1.63**	**1.50**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=98	n=157	n=68	n=11	n=37	n=60	n=62	n=156
(1) High		42.9%	42.0%	38.2%	27.3%	48.6%	41.7%	40.3%	42.9%
(2) Medium		53.1%	50.3%	60.3%	54.5%	37.8%	53.3%	56.5%	53.8%
(3) Low		4.1%	7.6%	1.5%	18.2%	13.5%	5.0%	3.2%	3.2%
Average		**1.61**	**1.66**	**1.63**	**1.91**	**1.65**	**1.63**	**1.63**	**1.60**

Stormwater Drainage: Quality

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=336	*n=142*	*n=185*		*n=1*	*n=24*	*n=57*	*n=94*	*n=80*	*n=76*
(1) Excellent	18.2%	17.6%	18.4%		0.0%	25.0%	14.0%	16.0%	13.8%	26.3%
(2) Good	59.8%	60.6%	58.9%		100.0%	62.5%	59.6%	56.4%	65.0%	57.9%
(3) Fair	17.0%	15.5%	18.4%		0.0%	8.3%	19.3%	24.5%	12.5%	13.2%
(4) Poor	5.1%	6.3%	4.3%		0.0%	4.2%	7.0%	3.2%	8.8%	2.6%
Average	**2.09**	**2.11**	**2.09**		**2.00**	**1.92**	**2.19**	**2.15**	**2.16**	**1.92**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=102	*n=159*	*n=69*	*n=11*	*n=36*	*n=58*	*n=63*	*n=165*
(1) Excellent	13.7%	20.8%	18.8%	27.3%	16.7%	20.7%	17.5%	17.6%
(2) Good	60.8%	57.9%	65.2%	54.5%	69.4%	63.8%	55.6%	59.4%
(3) Fair	18.6%	17.0%	11.6%	9.1%	13.9%	10.3%	22.2%	17.0%
(4) Poor	6.9%	4.4%	4.3%	9.1%	0.0%	5.2%	4.8%	6.1%
Average	**2.19**	**2.05**	**2.01**	**2.00**	**1.97**	**2.00**	**2.14**	**2.12**

Stormwater Drainage: Importance

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=334	*n=142*	*n=184*		*n=1*	*n=24*	*n=60*	*n=95*	*n=79*	*n=72*
(1) High	62.3%	55.6%	66.8%		0.0%	70.8%	55.0%	57.9%	64.6%	70.8%
(2) Medium	35.3%	40.1%	32.1%		100.0%	29.2%	36.7%	40.0%	34.2%	29.2%
(3) Low	2.4%	4.2%	1.1%		0.0%	0.0%	8.3%	2.1%	1.3%	0.0%
Average	**1.40**	**1.49**	**1.34**		**2.00**	**1.29**	**1.53**	**1.44**	**1.37**	**1.29**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=94	*n=164*	*n=71*	*n=11*	*n=36*	*n=59*	*n=61*	*n=164*
(1) High	62.8%	63.4%	57.7%	45.5%	77.8%	64.4%	62.3%	60.4%
(2) Medium	35.1%	33.5%	40.8%	45.5%	22.2%	33.9%	32.8%	37.8%
(3) Low	2.1%	3.0%	1.4%	9.1%	0.0%	1.7%	4.9%	1.8%
Average	**1.39**	**1.40**	**1.44**	**1.64**	**1.22**	**1.37**	**1.43**	**1.41**

Drinking Water: Quality

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=361	n=151	n=200		n=1	n=26	n=61	n=101	n=82	n=86
(1) Excellent	17.7%	19.2%	16.5%		0.0%	23.1%	13.1%	11.9%	20.7%	23.3%
(2) Good	47.9%	45.0%	49.5%		100.0%	42.3%	42.6%	48.5%	43.9%	55.8%
(3) Fair	21.3%	23.8%	20.0%		0.0%	19.2%	26.2%	24.8%	23.2%	14.0%
(4) Poor	13.0%	11.9%	14.0%		0.0%	15.4%	18.0%	14.9%	12.2%	7.0%
Average	**2.30**	**2.28**	**2.32**		**2.00**	**2.27**	**2.49**	**2.43**	**2.27**	**2.05**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=108	n=173	n=74	n=13	n=37	n=66	n=68	n=174
(1) Excellent	19.4%	19.1%	13.5%	23.1%	13.5%	18.2%	13.2%	20.1%
(2) Good	52.8%	48.0%	40.5%	53.8%	51.4%	37.9%	36.8%	55.7%
(3) Fair	20.4%	19.7%	25.7%	15.4%	13.5%	22.7%	29.4%	19.0%
(4) Poor	7.4%	13.3%	20.3%	7.7%	21.6%	21.2%	20.6%	5.2%
Average	**2.16**	**2.27**	**2.53**	**2.08**	**2.43**	**2.47**	**2.57**	**2.09**

Drinking Water: Importance

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=341	n=143	n=189		n=1	n=24	n=59	n=98	n=80	n=76
(1) High	85.3%	86.7%	83.6%		100.0%	79.2%	88.1%	78.6%	88.8%	89.5%
(2) Medium	13.5%	12.6%	14.8%		0.0%	12.5%	11.9%	19.4%	11.3%	10.5%
(3) Low	1.2%	0.7%	1.6%		0.0%	8.3%	0.0%	2.0%	0.0%	0.0%
Average	**1.16**	**1.14**	**1.18**		**1.00**	**1.29**	**1.12**	**1.23**	**1.11**	**1.11**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=99	n=163	n=73	n=11	n=36	n=61	n=63	n=167
(1) High	81.8%	88.3%	82.2%	72.7%	88.9%	83.6%	84.1%	86.8%
(2) Medium	15.2%	11.7%	16.4%	27.3%	8.3%	13.1%	15.9%	12.6%
(3) Low	3.0%	0.0%	1.4%	0.0%	2.8%	3.3%	0.0%	0.6%
Average	**1.21**	**1.12**	**1.19**	**1.27**	**1.14**	**1.20**	**1.16**	**1.14**

Sewer Services: Quality

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=338	n=145	n=185		n=1	n=23	n=57	n=97	n=81	n=76
(1) Excellent	23.7%	20.0%	26.5%		100.0%	21.7%	19.3%	17.5%	25.9%	31.6%
(2) Good	61.8%	62.1%	61.6%		0.0%	69.6%	56.1%	62.9%	60.5%	64.5%
(3) Fair	12.7%	15.9%	10.3%		0.0%	8.7%	21.1%	17.5%	11.1%	3.9%
(4) Poor	1.8%	2.1%	1.6%		0.0%	0.0%	3.5%	2.1%	2.5%	0.0%
Average	**1.93**	**2.00**	**1.87**		**1.00**	**1.87**	**2.09**	**2.04**	**1.90**	**1.72**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=100	n=163	n=70	n=11	n=32	n=64	n=63	n=166
(1) Excellent		21.0%	25.8%	21.4%	27.3%	12.5%	26.6%	14.3%	28.3%
(2) Good		66.0%	60.1%	60.0%	63.6%	71.9%	62.5%	61.9%	59.0%
(3) Fair		12.0%	11.7%	17.1%	9.1%	15.6%	6.3%	23.8%	10.8%
(4) Poor		1.0%	2.5%	1.4%	0.0%	0.0%	4.7%	0.0%	1.8%
Average		**1.93**	**1.91**	**1.99**	**1.82**	**2.03**	**1.89**	**2.10**	**1.86**

Sewer Services: Importance

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=338	n=142	n=188		n=1	n=25	n=60	n=98	n=79	n=72
(1) High	69.2%	65.5%	71.3%		100.0%	76.0%	68.3%	57.1%	74.7%	76.4%
(2) Medium	28.7%	31.7%	27.1%		0.0%	24.0%	23.3%	42.9%	22.8%	23.6%
(3) Low	2.1%	2.8%	1.6%		0.0%	0.0%	8.3%	0.0%	2.5%	0.0%
Average	**1.33**	**1.37**	**1.30**		**1.00**	**1.24**	**1.40**	**1.43**	**1.28**	**1.24**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=97	n=162	n=73	n=11	n=37	n=62	n=63	n=162
(1) High		67.0%	71.0%	65.8%	63.6%	78.4%	64.5%	68.3%	69.8%
(2) Medium		33.0%	25.3%	32.9%	27.3%	21.6%	30.6%	30.2%	29.0%
(3) Low		0.0%	3.7%	1.4%	9.1%	0.0%	4.8%	1.6%	1.2%
Average		**1.33**	**1.33**	**1.36**	**1.45**	**1.22**	**1.40**	**1.33**	**1.31**

Urban Forestry Program: Quality

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=245	n=101	n=137		n=0	n=16	n=38	n=72	n=60	n=57
(1) Excellent	23.3%	16.8%	27.7%		0.0%	18.8%	26.3%	27.8%	16.7%	22.8%
(2) Good	58.8%	58.4%	58.4%		0.0%	62.5%	55.3%	56.9%	63.3%	57.9%
(3) Fair	15.5%	21.8%	11.7%		0.0%	18.8%	18.4%	11.1%	18.3%	15.8%
(4) Poor	2.4%	3.0%	2.2%		0.0%	0.0%	0.0%	4.2%	1.7%	3.5%
Average	**1.97**	**2.11**	**1.88**		**0.00**	**2.00**	**1.92**	**1.92**	**2.05**	**2.00**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=71	n=119	n=51	n=8	n=24	n=48	n=41	n=123
(1) Excellent		19.7%	25.2%	19.6%	25.0%	12.5%	35.4%	17.1%	22.0%
(2) Good		60.6%	58.8%	58.8%	62.5%	66.7%	52.1%	51.2%	62.6%
(3) Fair		16.9%	13.4%	19.6%	12.5%	20.8%	8.3%	29.3%	13.0%
(4) Poor		2.8%	2.5%	2.0%	0.0%	0.0%	4.2%	2.4%	2.4%
Average		**2.03**	**1.93**	**2.04**	**1.88**	**2.08**	**1.81**	**2.17**	**1.96**

Urban Forestry Program: Importance

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=304	n=126	n=171		n=1	n=22	n=54	n=89	n=72	n=63
(1) High	28.0%	26.2%	28.7%		0.0%	31.8%	25.9%	22.5%	27.8%	36.5%
(2) Medium	54.3%	54.8%	53.8%		100.0%	36.4%	51.9%	58.4%	58.3%	52.4%
(3) Low	17.8%	19.0%	17.5%		0.0%	31.8%	22.2%	19.1%	13.9%	11.1%
Average	**1.90**	**1.93**	**1.89**		**2.00**	**2.00**	**1.96**	**1.97**	**1.86**	**1.75**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=88	n=148	n=63	n=9	n=35	n=53	n=56	n=150
(1) High		26.1%	26.4%	33.3%	33.3%	34.3%	26.4%	32.1%	24.7%
(2) Medium		60.2%	52.0%	54.0%	55.6%	42.9%	50.9%	50.0%	60.0%
(3) Low		13.6%	21.6%	12.7%	11.1%	22.9%	22.6%	17.9%	15.3%
Average		**1.88**	**1.95**	**1.79**	**1.78**	**1.89**	**1.96**	**1.86**	**1.91**

Tree Trimming: Quality

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=339	n=138	n=191		n=1	n=24	n=55	n=99	n=78	n=78
(1) Excellent	23.6%	20.3%	25.7%		0.0%	37.5%	27.3%	21.2%	20.5%	21.8%
(2) Good	48.4%	49.3%	47.6%		100.0%	41.7%	41.8%	48.5%	55.1%	47.4%
(3) Fair	21.2%	20.3%	22.0%		0.0%	12.5%	23.6%	22.2%	20.5%	23.1%
(4) Poor	6.8%	10.1%	4.7%		0.0%	8.3%	7.3%	8.1%	3.8%	7.7%
Average	**2.11**	**2.20**	**2.06**		**2.00**	**1.92**	**2.11**	**2.17**	**2.08**	**2.17**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=104	n=162	n=67	n=9	n=35	n=65	n=63	n=165
(1) Excellent	24.0%	24.1%	19.4%	22.2%	25.7%	29.2%	15.9%	23.6%
(2) Good	44.2%	54.9%	41.8%	66.7%	40.0%	40.0%	54.0%	50.3%
(3) Fair	23.1%	16.0%	29.9%	0.0%	28.6%	21.5%	25.4%	19.4%
(4) Poor	8.7%	4.9%	9.0%	11.1%	5.7%	9.2%	4.8%	6.7%
Average	**2.16**	**2.02**	**2.28**	**2.00**	**2.14**	**2.11**	**2.19**	**2.09**

Tree Trimming: Importance

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=334	n=139	n=186		n=1	n=25	n=60	n=97	n=76	n=72
(1) High	25.7%	23.0%	27.4%		0.0%	32.0%	23.3%	21.6%	21.1%	37.5%
(2) Medium	58.4%	58.3%	58.6%		100.0%	48.0%	51.7%	58.8%	71.1%	54.2%
(3) Low	15.9%	18.7%	14.0%		0.0%	20.0%	25.0%	19.6%	7.9%	8.3%
Average	**1.90**	**1.96**	**1.87**		**2.00**	**1.88**	**2.02**	**1.98**	**1.87**	**1.71**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=100	n=158	n=70	n=10	n=38	n=61	n=61	n=162
(1) High	25.0%	24.1%	31.4%	20.0%	31.6%	31.1%	23.0%	24.1%
(2) Medium	65.0%	57.0%	52.9%	60.0%	44.7%	49.2%	62.3%	63.6%
(3) Low	10.0%	19.0%	15.7%	20.0%	23.7%	19.7%	14.8%	12.3%
Average	**1.85**	**1.95**	**1.84**	**2.00**	**1.92**	**1.89**	**1.92**	**1.88**

Pedestrian & bicycle paths: Quality

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=322	*n=135*	*n=178*		*n=1*	*n=26*	*n=57*	*n=93*	*n=75*	*n=66*
(1) Excellent	24.5%	18.5%	28.7%		100.0%	26.9%	24.6%	20.4%	21.3%	31.8%
(2) Good	55.0%	60.7%	50.0%		0.0%	61.5%	38.6%	57.0%	64.0%	53.0%
(3) Fair	15.8%	15.6%	16.9%		0.0%	7.7%	24.6%	16.1%	13.3%	15.2%
(4) Poor	4.7%	5.2%	4.5%		0.0%	3.8%	12.3%	6.5%	1.3%	0.0%
Average	**2.01**	**2.07**	**1.97**		**1.00**	**1.88**	**2.25**	**2.09**	**1.95**	**1.83**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=100	*n=152*	*n=66*	*n=11*	*n=37*	*n=56*	*n=55*	*n=160*
(1) Excellent		26.0%	24.3%	22.7%	45.5%	18.9%	23.2%	29.1%	23.8%
(2) Good		53.0%	57.2%	54.5%	54.5%	62.2%	55.4%	43.6%	56.9%
(3) Fair		17.0%	14.5%	16.7%	0.0%	13.5%	17.9%	16.4%	16.3%
(4) Poor		4.0%	3.9%	6.1%	0.0%	5.4%	3.6%	10.9%	3.1%
Average		**1.99**	**1.98**	**2.06**	**1.55**	**2.05**	**2.02**	**2.09**	**1.99**

Pedestrian & bicycle paths: Importance

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=325	*n=138*	*n=179*		*n=1*	*n=25*	*n=60*	*n=93*	*n=78*	*n=65*
(1) High	37.5%	34.8%	39.7%		100.0%	56.0%	35.0%	33.3%	38.5%	36.9%
(2) Medium	54.8%	52.2%	56.4%		0.0%	40.0%	60.0%	57.0%	53.8%	53.8%
(3) Low	7.7%	13.0%	3.9%		0.0%	4.0%	5.0%	9.7%	7.7%	9.2%
Average	**1.70**	**1.78**	**1.64**		**1.00**	**1.48**	**1.70**	**1.76**	**1.69**	**1.72**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=95	*n=156*	*n=68*	*n=10*	*n=36*	*n=56*	*n=58*	*n=162*
(1) High		37.9%	39.7%	35.3%	50.0%	38.9%	39.3%	32.8%	38.3%
(2) Medium		56.8%	50.6%	57.4%	40.0%	55.6%	53.6%	60.3%	53.1%
(3) Low		5.3%	9.6%	7.4%	10.0%	5.6%	7.1%	6.9%	8.6%
Average		**1.67**	**1.70**	**1.72**	**1.60**	**1.67**	**1.68**	**1.74**	**1.70**

Public Property maintenance: Quality

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=346	n=146	n=192		n=1	n=26	n=59	n=96	n=80	n=80
(1) Excellent	25.4%	21.2%	27.6%		0.0%	34.6%	25.4%	21.9%	23.8%	28.8%
(2) Good	61.6%	61.6%	62.5%		100.0%	57.7%	54.2%	65.6%	62.5%	62.5%
(3) Fair	11.6%	15.1%	8.9%		0.0%	7.7%	13.6%	12.5%	12.5%	8.8%
(4) Poor	1.4%	2.1%	1.0%		0.0%	0.0%	6.8%	0.0%	1.3%	0.0%
Average	**1.89**	**1.98**	**1.83**		**2.00**	**1.73**	**2.02**	**1.91**	**1.91**	**1.80**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=104	n=165	n=71	n=11	n=35	n=62	n=66	n=169
(1) Excellent	27.9%	24.2%	25.4%	45.5%	20.0%	33.9%	25.8%	22.5%
(2) Good	59.6%	65.5%	54.9%	45.5%	68.6%	54.8%	57.6%	65.1%
(3) Fair	10.6%	9.1%	18.3%	9.1%	8.6%	11.3%	10.6%	12.4%
(4) Poor	1.9%	1.2%	1.4%	0.0%	2.9%	0.0%	6.1%	0.0%
Average	**1.87**	**1.87**	**1.96**	**1.64**	**1.94**	**1.77**	**1.97**	**1.90**

Public Property maintenance: Importance

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=340	n=144	n=189		n=1	n=26	n=61	n=96	n=80	n=73
(1) High	40.9%	31.9%	46.6%		0.0%	42.3%	39.3%	36.5%	40.0%	49.3%
(2) Medium	54.1%	58.3%	51.9%		100.0%	50.0%	50.8%	61.5%	57.5%	45.2%
(3) Low	5.0%	9.7%	1.6%		0.0%	7.7%	9.8%	2.1%	2.5%	5.5%
Average	**1.64**	**1.78**	**1.55**		**2.00**	**1.65**	**1.70**	**1.66**	**1.63**	**1.56**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=97	n=165	n=72	n=11	n=38	n=61	n=63	n=164
(1) High	43.3%	41.8%	37.5%	36.4%	42.1%	44.3%	33.3%	42.1%
(2) Medium	49.5%	53.3%	59.7%	54.5%	52.6%	49.2%	63.5%	53.0%
(3) Low	7.2%	4.8%	2.8%	9.1%	5.3%	6.6%	3.2%	4.9%
Average	**1.64**	**1.63**	**1.65**	**1.73**	**1.63**	**1.62**	**1.70**	**1.63**

Public Property beautification: Quality

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=347	n=143	n=194		n=1	n=26	n=56	n=97	n=78	n=85
(1) Excellent	23.9%	20.3%	25.8%		100.0%	38.5%	25.0%	19.6%	20.5%	24.7%
(2) Good	57.9%	58.0%	58.2%		0.0%	53.8%	48.2%	59.8%	65.4%	58.8%
(3) Fair	15.0%	16.8%	13.9%		0.0%	3.8%	16.1%	19.6%	11.5%	15.3%
(4) Poor	3.2%	4.9%	2.1%		0.0%	3.8%	10.7%	1.0%	2.6%	1.2%
Average	**1.97**	**2.06**	**1.92**		**1.00**	**1.73**	**2.13**	**2.02**	**1.96**	**1.93**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=103	n=167	n=71	n=11	n=35	n=64	n=63	n=171
(1) Excellent		31.1%	21.6%	18.3%	45.5%	22.9%	31.3%	22.2%	20.5%
(2) Good		53.4%	61.1%	59.2%	36.4%	54.3%	57.8%	55.6%	60.8%
(3) Fair		11.7%	15.0%	18.3%	18.2%	20.0%	7.8%	12.7%	17.5%
(4) Poor		3.9%	2.4%	4.2%	0.0%	2.9%	3.1%	9.5%	1.2%
Average		**1.88**	**1.98**	**2.08**	**1.73**	**2.03**	**1.83**	**2.10**	**1.99**

Public Property beautification: Importance

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=338	n=140	n=189		n=1	n=26	n=59	n=96	n=80	n=73
(1) High	32.8%	28.6%	36.0%		0.0%	38.5%	37.3%	30.2%	30.0%	34.2%
(2) Medium	54.4%	54.3%	54.0%		100.0%	46.2%	45.8%	61.5%	56.3%	53.4%
(3) Low	12.7%	17.1%	10.1%		0.0%	15.4%	16.9%	8.3%	13.8%	12.3%
Average	**1.80**	**1.89**	**1.74**		**2.00**	**1.77**	**1.80**	**1.78**	**1.84**	**1.78**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=98	n=164	n=70	n=10	n=37	n=62	n=61	n=165
(1) High		38.8%	30.5%	32.9%	20.0%	37.8%	37.1%	34.4%	30.3%
(2) Medium		50.0%	55.5%	58.6%	70.0%	48.6%	48.4%	54.1%	57.0%
(3) Low		11.2%	14.0%	8.6%	10.0%	13.5%	14.5%	11.5%	12.7%
Average		**1.72**	**1.84**	**1.76**	**1.90**	**1.76**	**1.77**	**1.77**	**1.82**

Overall Public Works: Quality

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=356	*n=149*	*n=197*		*n=1*	*n=28*	*n=61*	*n=99*	*n=81*	*n=82*
(1) Excellent	17.7%	11.4%	21.8%		0.0%	21.4%	13.1%	19.2%	13.6%	22.0%
(2) Good	66.9%	70.5%	65.0%		100.0%	67.9%	60.7%	64.6%	70.4%	69.5%
(3) Fair	14.0%	15.4%	12.7%		0.0%	10.7%	23.0%	15.2%	13.6%	8.5%
(4) Poor	1.4%	2.7%	0.5%		0.0%	0.0%	3.3%	1.0%	2.5%	0.0%
Average	**1.99**	**2.09**	**1.92**		**2.00**	**1.89**	**2.16**	**1.98**	**2.05**	**1.87**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=110	*n=170*	*n=70*	*n=10*	*n=37*	*n=68*	*n=64*	*n=174*
(1) Excellent		13.6%	20.6%	17.1%	30.0%	16.2%	20.6%	15.6%	17.2%
(2) Good		69.1%	66.5%	65.7%	70.0%	67.6%	67.6%	56.3%	69.5%
(3) Fair		14.5%	11.8%	17.1%	0.0%	16.2%	10.3%	26.6%	11.5%
(4) Poor		2.7%	1.2%	0.0%	0.0%	0.0%	1.5%	1.6%	1.7%
Average		**2.06**	**1.94**	**2.00**	**1.70**	**2.00**	**1.93**	**2.14**	**1.98**

Overall Public Works: Importance

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=327	*n=133*	*n=185*		*n=0*	*n=25*	*n=59*	*n=94*	*n=75*	*n=71*
(1) High	51.1%	39.8%	57.8%		0.0%	60.0%	52.5%	43.6%	46.7%	60.6%
(2) Medium	47.7%	57.9%	41.6%		0.0%	40.0%	44.1%	55.3%	52.0%	39.4%
(3) Low	1.2%	2.3%	0.5%		0.0%	0.0%	3.4%	1.1%	1.3%	0.0%
Average	**1.50**	**1.62**	**1.43**		**0.00**	**1.40**	**1.51**	**1.57**	**1.55**	**1.39**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=96	*n=158*	*n=67*	*n=7*	*n=34*	*n=62*	*n=59*	*n=162*
(1) High		49.0%	51.9%	49.3%	71.4%	47.1%	58.1%	44.1%	50.6%
(2) Medium		49.0%	46.8%	50.7%	28.6%	52.9%	41.9%	49.2%	49.4%
(3) Low		2.1%	1.3%	0.0%	0.0%	0.0%	0.0%	6.8%	0.0%
Average		**1.53**	**1.49**	**1.51**	**1.29**	**1.53**	**1.42**	**1.63**	**1.49**

PARKS/RECREATION

Quality of Village Parks: Quality

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=328	n=136	n=184		n=1	n=24	n=61	n=100	n=71	n=68
(1) Excellent	28.7%	23.5%	32.1%		0.0%	37.5%	24.6%	27.0%	23.9%	35.3%
(2) Good	56.1%	58.8%	53.8%		100.0%	58.3%	47.5%	53.0%	63.4%	60.3%
(3) Fair	13.1%	15.4%	12.0%		0.0%	4.2%	23.0%	18.0%	9.9%	4.4%
(4) Poor	2.1%	2.2%	2.2%		0.0%	0.0%	4.9%	2.0%	2.8%	0.0%
Average	**1.89**	**1.96**	**1.84**		**2.00**	**1.67**	**2.08**	**1.95**	**1.92**	**1.69**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=99	n=159	n=64	n=11	n=33	n=59	n=56	n=166
(1) Excellent	31.3%	28.9%	25.0%	45.5%	18.2%	37.3%	30.4%	25.9%
(2) Good	58.6%	53.5%	59.4%	36.4%	69.7%	50.8%	48.2%	59.0%
(3) Fair	8.1%	15.1%	15.6%	18.2%	12.1%	8.5%	17.9%	13.3%
(4) Poor	2.0%	2.5%	0.0%	0.0%	0.0%	3.4%	3.6%	1.8%
Average	**1.81**	**1.91**	**1.91**	**1.73**	**1.94**	**1.78**	**1.95**	**1.91**

Quality of Village Parks: Importance

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=335	n=139	n=188		n=1	n=24	n=60	n=98	n=77	n=72
(1) High	47.8%	42.4%	52.1%		100.0%	62.5%	56.7%	40.8%	46.8%	47.2%
(2) Medium	49.0%	50.4%	47.3%		0.0%	37.5%	41.7%	56.1%	48.1%	48.6%
(3) Low	3.3%	7.2%	0.5%		0.0%	0.0%	1.7%	3.1%	5.2%	4.2%
Average	**1.56**	**1.65**	**1.48**		**1.00**	**1.38**	**1.45**	**1.62**	**1.58**	**1.57**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=98	n=163	n=68	n=10	n=34	n=63	n=59	n=166
(1) High	50.0%	49.1%	41.2%	70.0%	61.8%	55.6%	40.7%	43.4%
(2) Medium	45.9%	46.6%	58.8%	20.0%	38.2%	42.9%	55.9%	52.4%
(3) Low	4.1%	4.3%	0.0%	10.0%	0.0%	1.6%	3.4%	4.2%
Average	**1.54**	**1.55**	**1.59**	**1.40**	**1.38**	**1.46**	**1.63**	**1.61**

Parks Maintenance: Quality

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=320	*n=136*	*n=176*		*n=1*	*n=24*	*n=59*	*n=97*	*n=70*	*n=66*
(1) Excellent	26.6%	21.3%	31.3%		100.0%	37.5%	27.1%	24.7%	17.1%	31.8%
(2) Good	62.2%	64.0%	59.7%		0.0%	58.3%	45.8%	63.9%	74.3%	65.2%
(3) Fair	9.1%	12.5%	6.8%		0.0%	4.2%	22.0%	8.2%	7.1%	3.0%
(4) Poor	2.2%	2.2%	2.3%		0.0%	0.0%	5.1%	3.1%	1.4%	0.0%
Average	**1.87**	**1.96**	**1.80**		**1.00**	**1.67**	**2.05**	**1.90**	**1.93**	**1.71**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=97	*n=155*	*n=63*	*n=11*	*n=31*	*n=58*	*n=56*	*n=162*
(1) Excellent	32.0%	23.9%	23.8%	36.4%	19.4%	36.2%	26.8%	23.5%
(2) Good	59.8%	63.2%	66.7%	54.5%	71.0%	55.2%	55.4%	66.0%
(3) Fair	5.2%	10.3%	9.5%	9.1%	6.5%	6.9%	14.3%	8.6%
(4) Poor	3.1%	2.6%	0.0%	0.0%	3.2%	1.7%	3.6%	1.9%
Average	**1.79**	**1.92**	**1.86**	**1.73**	**1.94**	**1.74**	**1.95**	**1.89**

Parks Maintenance: Importance

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=334	*n=140*	*n=187*		*n=1*	*n=24*	*n=59*	*n=99*	*n=77*	*n=71*
(1) High	47.6%	41.4%	52.9%		100.0%	54.2%	57.6%	41.4%	45.5%	49.3%
(2) Medium	49.1%	52.1%	46.0%		0.0%	45.8%	39.0%	55.6%	50.6%	46.5%
(3) Low	3.3%	6.4%	1.1%		0.0%	0.0%	3.4%	3.0%	3.9%	4.2%
Average	**1.56**	**1.65**	**1.48**		**1.00**	**1.46**	**1.46**	**1.62**	**1.58**	**1.55**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=98	*n=163*	*n=67*	*n=10*	*n=35*	*n=62*	*n=59*	*n=165*
(1) High	46.9%	50.9%	37.3%	70.0%	51.4%	53.2%	37.3%	47.3%
(2) Medium	50.0%	44.2%	62.7%	20.0%	45.7%	45.2%	59.3%	49.1%
(3) Low	3.1%	4.9%	0.0%	10.0%	2.9%	1.6%	3.4%	3.6%
Average	**1.56**	**1.54**	**1.63**	**1.40**	**1.51**	**1.48**	**1.66**	**1.56**

Recreation Programs: Quality

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=276	*n=102*	*n=167*		*n=1*	*n=18*	*n=55*	*n=85*	*n=61*	*n=53*
(1) Excellent	17.8%	12.7%	21.0%		0.0%	11.1%	18.2%	15.3%	19.7%	20.8%
(2) Good	42.4%	45.1%	39.5%		0.0%	38.9%	29.1%	40.0%	45.9%	58.5%
(3) Fair	30.8%	32.4%	30.5%		100.0%	38.9%	34.5%	35.3%	29.5%	17.0%
(4) Poor	9.1%	9.8%	9.0%		0.0%	11.1%	18.2%	9.4%	4.9%	3.8%
Average	**2.31**	**2.39**	**2.28**		**3.00**	**2.50**	**2.53**	**2.39**	**2.20**	**2.04**

	Location				Residency				
	East	Central	West		Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=86	*n=131*	*n=54*		*n=9*	*n=27*	*n=50*	*n=52*	*n=137*
(1) Excellent	23.3%	13.7%	20.4%		22.2%	7.4%	22.0%	21.2%	16.8%
(2) Good	36.0%	43.5%	51.9%		33.3%	48.1%	42.0%	36.5%	43.8%
(3) Fair	31.4%	32.1%	22.2%		33.3%	37.0%	24.0%	32.7%	31.4%
(4) Poor	9.3%	10.7%	5.6%		11.1%	7.4%	12.0%	9.6%	8.0%
Average	**2.27**	**2.40**	**2.13**		**2.33**	**2.44**	**2.26**	**2.31**	**2.31**

Recreation Programs: Importance

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=313	*n=132*	*n=175*		*n=1*	*n=21*	*n=60*	*n=92*	*n=75*	*n=62*
(1) High	32.3%	29.5%	34.3%		100.0%	38.1%	35.0%	30.4%	29.3%	32.3%
(2) Medium	55.9%	47.7%	61.7%		0.0%	57.1%	53.3%	57.6%	56.0%	58.1%
(3) Low	11.8%	22.7%	4.0%		0.0%	4.8%	11.7%	12.0%	14.7%	9.7%
Average	**1.80**	**1.93**	**1.70**		**1.00**	**1.67**	**1.77**	**1.82**	**1.85**	**1.77**

	Location				Residency				
	East	Central	West		Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=93	*n=151*	*n=64*		*n=9*	*n=33*	*n=61*	*n=56*	*n=153*
(1) High	34.4%	34.4%	25.0%		44.4%	33.3%	32.8%	25.0%	34.0%
(2) Medium	51.6%	52.3%	68.8%		44.4%	63.6%	60.7%	60.7%	51.0%
(3) Low	14.0%	13.2%	6.3%		11.1%	3.0%	6.6%	14.3%	15.0%
Average	**1.80**	**1.79**	**1.81**		**1.67**	**1.70**	**1.74**	**1.89**	**1.81**

Special Events: Quality

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=273	*n=105*	*n=160*		*n=1*	*n=19*	*n=49*	*n=79*	*n=64*	*n=58*
(1) Excellent	14.3%	7.6%	18.1%		0.0%	5.3%	16.3%	17.7%	10.9%	15.5%
(2) Good	53.1%	58.1%	49.4%		0.0%	47.4%	42.9%	44.3%	62.5%	65.5%
(3) Fair	24.9%	22.9%	26.9%		100.0%	42.1%	26.5%	29.1%	21.9%	13.8%
(4) Poor	7.7%	11.4%	5.6%		0.0%	5.3%	14.3%	8.9%	4.7%	5.2%
Average	**2.26**	**2.38**	**2.20**		**3.00**	**2.47**	**2.39**	**2.29**	**2.20**	**2.09**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=85	*n=132*	*n=51*	*n=7*	*n=27*	*n=50*	*n=49*	*n=139*
(1) Excellent		20.0%	12.1%	11.8%	28.6%	3.7%	12.0%	22.4%	13.7%
(2) Good		48.2%	52.3%	66.7%	42.9%	48.1%	60.0%	44.9%	54.7%
(3) Fair		22.4%	28.0%	17.6%	28.6%	40.7%	22.0%	22.4%	23.7%
(4) Poor		9.4%	7.6%	3.9%	0.0%	7.4%	6.0%	10.2%	7.9%
Average		**2.21**	**2.31**	**2.14**	**2.00**	**2.52**	**2.22**	**2.20**	**2.26**

Special Events: Importance

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=317	*n=136*	*n=173*		*n=1*	*n=20*	*n=60*	*n=92*	*n=76*	*n=65*
(1) High	23.3%	21.3%	24.9%		0.0%	25.0%	25.0%	21.7%	25.0%	21.5%
(2) Medium	58.4%	51.5%	63.6%		100.0%	60.0%	45.0%	63.0%	59.2%	64.6%
(3) Low	18.3%	27.2%	11.6%		0.0%	15.0%	30.0%	15.2%	15.8%	13.8%
Average	**1.95**	**2.06**	**1.87**		**2.00**	**1.90**	**2.05**	**1.93**	**1.91**	**1.92**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=95	*n=150*	*n=66*	*n=8*	*n=34*	*n=61*	*n=59*	*n=153*
(1) High		26.3%	23.3%	18.2%	25.0%	23.5%	23.0%	23.7%	23.5%
(2) Medium		55.8%	58.0%	66.7%	50.0%	47.1%	55.7%	61.0%	61.4%
(3) Low		17.9%	18.7%	15.2%	25.0%	29.4%	21.3%	15.3%	15.0%
Average		**1.92**	**1.95**	**1.97**	**2.00**	**2.06**	**1.98**	**1.92**	**1.92**

Recreation Facilities: Quality

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=276	n=112	n=157		n=1	n=21	n=53	n=79	n=69	n=50
(1) Excellent	13.0%	8.9%	16.6%		0.0%	9.5%	17.0%	13.9%	13.0%	10.0%
(2) Good	47.1%	48.2%	44.6%		100.0%	28.6%	34.0%	41.8%	52.2%	68.0%
(3) Fair	30.4%	34.8%	28.0%		0.0%	47.6%	37.7%	31.6%	27.5%	18.0%
(4) Poor	9.4%	8.0%	10.8%		0.0%	14.3%	11.3%	12.7%	7.2%	4.0%
Average	**2.36**	**2.42**	**2.33**		**2.00**	**2.67**	**2.43**	**2.43**	**2.29**	**2.16**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=89	n=130	n=53	n=10	n=24	n=50	n=53	n=138
(1) Excellent		15.7%	11.5%	13.2%	20.0%	4.2%	14.0%	17.0%	12.3%
(2) Good		49.4%	43.1%	54.7%	60.0%	41.7%	50.0%	43.4%	47.1%
(3) Fair		27.0%	34.6%	24.5%	10.0%	45.8%	24.0%	32.1%	31.2%
(4) Poor		7.9%	10.8%	7.5%	10.0%	8.3%	12.0%	7.5%	9.4%
Average		**2.27**	**2.45**	**2.26**	**2.10**	**2.58**	**2.34**	**2.30**	**2.38**

Recreation Facilities: Importance

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=316	n=131	n=178		n=1	n=20	n=58	n=92	n=77	n=65
(1) High	32.0%	31.3%	32.6%		0.0%	35.0%	32.8%	32.6%	33.8%	29.2%
(2) Medium	60.4%	55.0%	64.6%		100.0%	65.0%	56.9%	60.9%	59.7%	63.1%
(3) Low	7.6%	13.7%	2.8%		0.0%	0.0%	10.3%	6.5%	6.5%	7.7%
Average	**1.76**	**1.82**	**1.70**		**2.00**	**1.65**	**1.78**	**1.74**	**1.73**	**1.78**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=95	n=152	n=65	n=9	n=32	n=59	n=58	n=156
(1) High		31.6%	34.2%	29.2%	33.3%	28.1%	33.9%	31.0%	32.7%
(2) Medium		61.1%	57.2%	66.2%	55.6%	62.5%	61.0%	62.1%	59.6%
(3) Low		7.4%	8.6%	4.6%	11.1%	9.4%	5.1%	6.9%	7.7%
Average		**1.76**	**1.74**	**1.75**	**1.78**	**1.81**	**1.71**	**1.76**	**1.75**

Preservation of Natural Areas: Quality

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=326	*n=132*	*n=185*		*n=1*	*n=26*	*n=54*	*n=95*	*n=72*	*n=74*
(1) Excellent	26.4%	18.9%	32.4%		100.0%	34.6%	29.6%	30.5%	19.4%	21.6%
(2) Good	56.4%	62.1%	51.9%		0.0%	53.8%	42.6%	55.8%	63.9%	63.5%
(3) Fair	14.7%	17.4%	13.0%		0.0%	11.5%	22.2%	10.5%	16.7%	13.5%
(4) Poor	2.5%	1.5%	2.7%		0.0%	0.0%	5.6%	3.2%	0.0%	1.4%
Average	**1.93**	**2.02**	**1.86**		**1.00**	**1.77**	**2.04**	**1.86**	**1.97**	**1.95**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=101	*n=157*	*n=63*	*n=12*	*n=31*	*n=59*	*n=55*	*n=166*
(1) Excellent		24.8%	30.6%	20.6%	41.7%	19.4%	39.0%	25.5%	22.9%
(2) Good		57.4%	54.1%	60.3%	50.0%	58.1%	45.8%	54.5%	61.4%
(3) Fair		14.9%	14.0%	17.5%	8.3%	22.6%	13.6%	14.5%	13.9%
(4) Poor		3.0%	1.3%	1.6%	0.0%	0.0%	1.7%	5.5%	1.8%
Average		**1.96**	**1.86**	**2.00**	**1.67**	**2.03**	**1.78**	**2.00**	**1.95**

Preservation of Natural Areas: Importance

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=333	*n=137*	*n=188*		*n=1*	*n=22*	*n=59*	*n=96*	*n=79*	*n=73*
(1) High	44.4%	40.9%	47.3%		100.0%	40.9%	44.1%	44.8%	43.0%	46.6%
(2) Medium	46.2%	42.3%	48.4%		0.0%	54.5%	45.8%	46.9%	44.3%	46.6%
(3) Low	9.3%	16.8%	4.3%		0.0%	4.5%	10.2%	8.3%	12.7%	6.8%
Average	**1.65**	**1.76**	**1.57**		**1.00**	**1.64**	**1.66**	**1.64**	**1.70**	**1.60**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=99	*n=160*	*n=68*	*n=10*	*n=33*	*n=63*	*n=58*	*n=166*
(1) High		44.4%	46.3%	39.7%	50.0%	48.5%	47.6%	37.9%	44.6%
(2) Medium		44.4%	45.0%	52.9%	40.0%	48.5%	39.7%	55.2%	45.2%
(3) Low		11.1%	8.8%	7.4%	10.0%	3.0%	12.7%	6.9%	10.2%
Average		**1.67**	**1.63**	**1.68**	**1.60**	**1.55**	**1.65**	**1.69**	**1.66**

Overall Parks/Recreation: Quality

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=317	n=128	n=180		n=1	n=24	n=58	n=96	n=68	n=67
(1) Excellent	19.2%	14.1%	23.9%		0.0%	20.8%	20.7%	20.8%	14.7%	20.9%
(2) Good	60.3%	62.5%	56.7%		100.0%	70.8%	41.4%	58.3%	69.1%	64.2%
(3) Fair	17.7%	21.1%	16.1%		0.0%	8.3%	32.8%	17.7%	13.2%	13.4%
(4) Poor	2.8%	2.3%	3.3%		0.0%	0.0%	5.2%	3.1%	2.9%	1.5%
Average	**2.04**	**2.12**	**1.99**		**2.00**	**1.88**	**2.22**	**2.03**	**2.04**	**1.96**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=98	n=153	n=60	n=10	n=32	n=53	n=56	n=164
(1) Excellent		21.4%	17.0%	23.3%	30.0%	9.4%	30.2%	23.2%	15.9%
(2) Good		61.2%	60.8%	56.7%	50.0%	75.0%	52.8%	50.0%	63.4%
(3) Fair		14.3%	19.0%	18.3%	20.0%	15.6%	13.2%	21.4%	18.3%
(4) Poor		3.1%	3.3%	1.7%	0.0%	0.0%	3.8%	5.4%	2.4%
Average		**1.99**	**2.08**	**1.98**	**1.90**	**2.06**	**1.91**	**2.09**	**2.07**

Overall Parks/Recreation: Importance

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=318	n=127	n=185		n=1	n=23	n=59	n=93	n=71	n=68
(1) High	39.3%	36.2%	42.2%		100.0%	47.8%	44.1%	31.2%	39.4%	44.1%
(2) Medium	56.0%	53.5%	56.8%		0.0%	52.2%	52.5%	64.5%	53.5%	51.5%
(3) Low	4.7%	10.2%	1.1%		0.0%	0.0%	3.4%	4.3%	7.0%	4.4%
Average	**1.65**	**1.74**	**1.59**		**1.00**	**1.52**	**1.59**	**1.73**	**1.68**	**1.60**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=97	n=153	n=62	n=10	n=33	n=55	n=58	n=160
(1) High		39.2%	42.5%	32.3%	50.0%	48.5%	36.4%	36.2%	38.8%
(2) Medium		53.6%	52.9%	66.1%	50.0%	48.5%	60.0%	58.6%	55.6%
(3) Low		7.2%	4.6%	1.6%	0.0%	3.0%	3.6%	5.2%	5.6%
Average		**1.68**	**1.62**	**1.69**	**1.50**	**1.55**	**1.67**	**1.69**	**1.67**

COMMUNITY DEVELOPMENT

Land use, planning and zoning: Quality

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=287	n=126	n=154		n=0	n=19	n=47	n=89	n=69	n=60
(1) Excellent	12.2%	11.9%	13.0%		0.0%	10.5%	10.6%	13.5%	13.0%	11.7%
(2) Good	51.6%	54.0%	49.4%		0.0%	57.9%	55.3%	48.3%	53.6%	50.0%
(3) Fair	26.5%	26.2%	27.3%		0.0%	15.8%	23.4%	28.1%	24.6%	33.3%
(4) Poor	9.8%	7.9%	10.4%		0.0%	15.8%	10.6%	10.1%	8.7%	5.0%
Average	**2.34**	**2.30**	**2.35**		**0.00**	**2.37**	**2.34**	**2.35**	**2.29**	**2.32**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=87	n=137	n=58	n=7	n=29	n=54	n=49	n=145
(1) Excellent	9.2%	14.6%	12.1%	28.6%	6.9%	16.7%	12.2%	11.0%
(2) Good	41.4%	55.5%	58.6%	42.9%	55.2%	61.1%	51.0%	48.3%
(3) Fair	32.2%	22.6%	25.9%	28.6%	27.6%	20.4%	22.4%	29.7%
(4) Poor	17.2%	7.3%	3.4%	0.0%	10.3%	1.9%	14.3%	11.0%
Average	**2.57**	**2.23**	**2.21**	**2.00**	**2.41**	**2.07**	**2.39**	**2.41**

Land use, planning and zoning: Importance

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=309	n=132	n=170		n=0	n=22	n=52	n=95	n=72	n=66
(1) High	51.1%	49.2%	52.4%		0.0%	40.9%	42.3%	51.6%	56.9%	54.5%
(2) Medium	42.7%	42.4%	42.9%		0.0%	50.0%	48.1%	43.2%	36.1%	42.4%
(3) Low	6.1%	8.3%	4.7%		0.0%	9.1%	9.6%	5.3%	6.9%	3.0%
Average	**1.55**	**1.59**	**1.52**		**0.00**	**1.68**	**1.67**	**1.54**	**1.50**	**1.48**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=91	n=149	n=63	n=9	n=33	n=58	n=57	n=149
(1) High	49.5%	50.3%	57.1%	33.3%	57.6%	50.0%	43.9%	53.7%
(2) Medium	46.2%	40.9%	39.7%	44.4%	33.3%	46.6%	50.9%	40.3%
(3) Low	4.4%	8.7%	3.2%	22.2%	9.1%	3.4%	5.3%	6.0%
Average	**1.55**	**1.58**	**1.46**	**1.89**	**1.52**	**1.53**	**1.61**	**1.52**

Code Enforcement: Quality

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=277	*n=116*	*n=153*		*n=1*	*n=18*	*n=41*	*n=86*	*n=68*	*n=60*
(1) Excellent	15.5%	14.7%	16.3%		100.0%	11.1%	14.6%	17.4%	14.7%	15.0%
(2) Good	52.7%	50.0%	54.9%		0.0%	61.1%	53.7%	48.8%	52.9%	55.0%
(3) Fair	25.3%	28.4%	22.9%		0.0%	22.2%	22.0%	27.9%	25.0%	26.7%
(4) Poor	6.5%	6.9%	5.9%		0.0%	5.6%	9.8%	5.8%	7.4%	3.3%
Average	**2.23**	**2.28**	**2.18**		**1.00**	**2.22**	**2.27**	**2.22**	**2.25**	**2.18**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=85	*n=134*	*n=54*	*n=9*	*n=28*	*n=48*	*n=48*	*n=141*
(1) Excellent	12.9%	17.2%	16.7%	33.3%	7.1%	16.7%	12.5%	17.0%
(2) Good	52.9%	53.7%	51.9%	33.3%	50.0%	58.3%	56.3%	51.1%
(3) Fair	28.2%	21.6%	27.8%	33.3%	35.7%	18.8%	18.8%	27.7%
(4) Poor	5.9%	7.5%	3.7%	0.0%	7.1%	6.3%	12.5%	4.3%
Average	**2.27**	**2.19**	**2.19**	**2.00**	**2.43**	**2.15**	**2.31**	**2.19**

Code Enforcement: Importance

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=315	*n=134*	*n=173*		*n=1*	*n=21*	*n=53*	*n=92*	*n=76*	*n=69*
(1) High	40.3%	32.8%	46.2%		100.0%	23.8%	39.6%	31.5%	46.1%	52.2%
(2) Medium	51.4%	54.5%	48.6%		0.0%	66.7%	47.2%	60.9%	44.7%	44.9%
(3) Low	8.3%	12.7%	5.2%		0.0%	9.5%	13.2%	7.6%	9.2%	2.9%
Average	**1.68**	**1.80**	**1.59**		**1.00**	**1.86**	**1.74**	**1.76**	**1.63**	**1.51**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=90	*n=154*	*n=65*	*n=10*	*n=32*	*n=59*	*n=56*	*n=155*
(1) High	42.2%	37.7%	41.5%	40.0%	46.9%	42.4%	37.5%	39.4%
(2) Medium	54.4%	50.0%	52.3%	30.0%	40.6%	52.5%	55.4%	52.9%
(3) Low	3.3%	12.3%	6.2%	30.0%	12.5%	5.1%	7.1%	7.7%
Average	**1.61**	**1.75**	**1.65**	**1.90**	**1.66**	**1.63**	**1.70**	**1.68**

Economic Development: Quality

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=284	*n=120*	*n=155*		*n=1*	*n=20*	*n=48*	*n=86*	*n=68*	*n=57*
(1) Excellent	13.4%	10.8%	15.5%		0.0%	5.0%	8.3%	11.6%	20.6%	14.0%
(2) Good	51.4%	50.8%	51.0%		100.0%	55.0%	58.3%	50.0%	48.5%	49.1%
(3) Fair	27.5%	30.0%	26.5%		0.0%	25.0%	20.8%	32.6%	25.0%	31.6%
(4) Poor	7.7%	8.3%	7.1%		0.0%	15.0%	12.5%	5.8%	5.9%	5.3%
Average	**2.30**	**2.36**	**2.25**		**2.00**	**2.50**	**2.38**	**2.33**	**2.16**	**2.28**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=81	*n=143*	*n=55*	*n=8*	*n=28*	*n=54*	*n=49*	*n=143*
(1) Excellent	6.2%	14.0%	21.8%	25.0%	3.6%	22.2%	10.2%	11.9%
(2) Good	46.9%	53.8%	50.9%	37.5%	46.4%	53.7%	57.1%	50.3%
(3) Fair	34.6%	25.9%	23.6%	37.5%	39.3%	18.5%	22.4%	30.1%
(4) Poor	12.3%	6.3%	3.6%	0.0%	10.7%	5.6%	10.2%	7.7%
Average	**2.53**	**2.24**	**2.09**	**2.13**	**2.57**	**2.07**	**2.33**	**2.34**

Economic Development: Importance

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=311	*n=131*	*n=172*		*n=1*	*n=21*	*n=55*	*n=91*	*n=75*	*n=65*
(1) High	55.3%	53.4%	57.6%		0.0%	57.1%	50.9%	57.1%	61.3%	49.2%
(2) Medium	38.6%	37.4%	38.4%		100.0%	42.9%	40.0%	37.4%	33.3%	43.1%
(3) Low	6.1%	9.2%	4.1%		0.0%	0.0%	9.1%	5.5%	5.3%	7.7%
Average	**1.51**	**1.56**	**1.47**		**2.00**	**1.43**	**1.58**	**1.48**	**1.44**	**1.58**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=86	*n=155*	*n=64*	*n=10*	*n=32*	*n=58*	*n=57*	*n=152*
(1) High	47.7%	56.8%	60.9%	50.0%	62.5%	62.1%	52.6%	52.6%
(2) Medium	45.3%	36.1%	35.9%	30.0%	31.3%	36.2%	40.4%	40.8%
(3) Low	7.0%	7.1%	3.1%	20.0%	6.3%	1.7%	7.0%	6.6%
Average	**1.59**	**1.50**	**1.42**	**1.70**	**1.44**	**1.40**	**1.54**	**1.54**

Ease and Efficiency of Obtaining Permits: Quality

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=193	*n=79*	*n=109*		*n=0*	*n=12*	*n=29*	*n=59*	*n=48*	*n=42*
(1) Excellent	19.7%	20.3%	20.2%		0.0%	25.0%	20.7%	22.0%	12.5%	23.8%
(2) Good	51.8%	41.8%	57.8%		0.0%	58.3%	41.4%	54.2%	56.3%	47.6%
(3) Fair	18.7%	24.1%	15.6%		0.0%	0.0%	24.1%	18.6%	22.9%	16.7%
(4) Poor	9.8%	13.9%	6.4%		0.0%	16.7%	13.8%	5.1%	8.3%	11.9%
Average	**2.19**	**2.32**	**2.08**		**0.00**	**2.08**	**2.31**	**2.07**	**2.27**	**2.17**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=66	*n=94*	*n=31*	*n=5*	*n=12*	*n=32*	*n=31*	*n=112*
(1) Excellent	21.2%	21.3%	12.9%	60.0%	16.7%	15.6%	12.9%	21.4%
(2) Good	50.0%	54.3%	51.6%	20.0%	58.3%	59.4%	48.4%	51.8%
(3) Fair	16.7%	13.8%	35.5%	20.0%	16.7%	15.6%	25.8%	17.9%
(4) Poor	12.1%	10.6%	0.0%	0.0%	8.3%	9.4%	12.9%	8.9%
Average	**2.20**	**2.14**	**2.23**	**1.60**	**2.17**	**2.19**	**2.39**	**2.14**

Ease and Efficiency of Obtaining Permits: Importance

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=276	*n=117*	*n=151*		*n=0*	*n=21*	*n=50*	*n=84*	*n=65*	*n=54*
(1) High	37.7%	36.8%	39.1%		0.0%	42.9%	30.0%	32.1%	46.2%	42.6%
(2) Medium	52.5%	53.0%	51.0%		0.0%	52.4%	52.0%	56.0%	49.2%	50.0%
(3) Low	9.8%	10.3%	9.9%		0.0%	4.8%	18.0%	11.9%	4.6%	7.4%
Average	**1.72**	**1.74**	**1.71**		**0.00**	**1.62**	**1.88**	**1.80**	**1.58**	**1.65**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=81	*n=135*	*n=56*	*n=7*	*n=30*	*n=51*	*n=47*	*n=139*
(1) High	33.3%	40.7%	35.7%	42.9%	43.3%	41.2%	34.0%	36.7%
(2) Medium	60.5%	46.7%	55.4%	28.6%	43.3%	49.0%	55.3%	55.4%
(3) Low	6.2%	12.6%	8.9%	28.6%	13.3%	9.8%	10.6%	7.9%
Average	**1.73**	**1.72**	**1.73**	**1.86**	**1.70**	**1.69**	**1.77**	**1.71**

Overall Community Development: Quality

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=310	n=127	n=174		n=1	n=23	n=50	n=94	n=71	n=67
(1) Excellent	11.9%	9.4%	13.8%		0.0%	8.7%	12.0%	11.7%	15.5%	10.4%
(2) Good	56.1%	56.7%	55.7%		100.0%	47.8%	46.0%	59.6%	56.3%	61.2%
(3) Fair	26.8%	27.6%	26.4%		0.0%	30.4%	30.0%	25.5%	25.4%	25.4%
(4) Poor	5.2%	6.3%	4.0%		0.0%	13.0%	12.0%	3.2%	2.8%	3.0%
Average	**2.25**	**2.31**	**2.21**		**2.00**	**2.48**	**2.42**	**2.20**	**2.15**	**2.21**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=97	n=150	n=58	n=9	n=32	n=60	n=51	n=155
(1) Excellent		7.2%	14.0%	15.5%	22.2%	9.4%	13.3%	13.7%	11.0%
(2) Good		53.6%	55.3%	63.8%	66.7%	37.5%	66.7%	54.9%	55.5%
(3) Fair		28.9%	27.3%	19.0%	11.1%	50.0%	16.7%	25.5%	27.1%
(4) Poor		10.3%	3.3%	1.7%	0.0%	3.1%	3.3%	5.9%	6.5%
Average		**2.42**	**2.20**	**2.07**	**1.89**	**2.47**	**2.10**	**2.24**	**2.29**

Overall Community Development: Importance

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=312	n=131	n=174		n=0	n=22	n=54	n=92	n=74	n=67
(1) High	43.9%	41.2%	46.6%		0.0%	36.4%	44.4%	40.2%	51.4%	44.8%
(2) Medium	50.6%	51.9%	48.9%		0.0%	59.1%	48.1%	53.3%	43.2%	52.2%
(3) Low	5.4%	6.9%	4.6%		0.0%	4.5%	7.4%	6.5%	5.4%	3.0%
Average	**1.62**	**1.66**	**1.58**		**0.00**	**1.68**	**1.63**	**1.66**	**1.54**	**1.58**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=90	n=153	n=63	n=8	n=32	n=59	n=57	n=154
(1) High		40.0%	44.4%	47.6%	25.0%	50.0%	49.2%	38.6%	44.2%
(2) Medium		54.4%	48.4%	50.8%	50.0%	40.6%	47.5%	56.1%	51.3%
(3) Low		5.6%	7.2%	1.6%	25.0%	9.4%	3.4%	5.3%	4.5%
Average		**1.66**	**1.63**	**1.54**	**2.00**	**1.59**	**1.54**	**1.67**	**1.60**

GENERAL SERVICES

Online Payment Options: Quality

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=247	n=101	n=139		n=0	n=21	n=38	n=72	n=62	n=51
(1) Excellent	39.7%	27.7%	47.5%		0.0%	61.9%	28.9%	34.7%	32.3%	54.9%
(2) Good	50.2%	56.4%	46.0%		0.0%	33.3%	42.1%	52.8%	62.9%	43.1%
(3) Fair	7.7%	9.9%	6.5%		0.0%	4.8%	21.1%	9.7%	3.2%	2.0%
(4) Poor	2.4%	5.9%	0.0%		0.0%	0.0%	7.9%	2.8%	1.6%	0.0%
Average	**1.73**	**1.94**	**1.59**		**0.00**	**1.43**	**2.08**	**1.81**	**1.74**	**1.47**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=77	n=113	n=54	n=11	n=30	n=44	n=47	n=112
(1) Excellent	46.8%	38.9%	31.5%	54.5%	36.7%	38.6%	31.9%	42.0%
(2) Good	42.9%	54.9%	51.9%	27.3%	53.3%	50.0%	53.2%	50.9%
(3) Fair	10.4%	3.5%	11.1%	9.1%	6.7%	9.1%	12.8%	5.4%
(4) Poor	0.0%	2.7%	5.6%	9.1%	3.3%	2.3%	2.1%	1.8%
Average	**1.64**	**1.70**	**1.91**	**1.73**	**1.77**	**1.75**	**1.85**	**1.67**

Online Payment Options: Importance

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=299	n=127	n=164		n=1	n=23	n=53	n=86	n=70	n=63
(1) High	34.8%	33.1%	35.4%		0.0%	39.1%	28.3%	34.9%	31.4%	42.9%
(2) Medium	42.8%	38.6%	45.7%		0.0%	39.1%	43.4%	40.7%	48.6%	41.3%
(3) Low	22.4%	28.3%	18.9%		100.0%	21.7%	28.3%	24.4%	20.0%	15.9%
Average	**1.88**	**1.95**	**1.84**		**3.00**	**1.83**	**2.00**	**1.90**	**1.89**	**1.73**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=91	n=145	n=58	n=9	n=35	n=52	n=53	n=147
(1) High	33.0%	35.9%	34.5%	55.6%	34.3%	34.6%	26.4%	36.7%
(2) Medium	45.1%	41.4%	44.8%	11.1%	40.0%	44.2%	47.2%	42.9%
(3) Low	22.0%	22.8%	20.7%	33.3%	25.7%	21.2%	26.4%	20.4%
Average	**1.89**	**1.87**	**1.86**	**1.78**	**1.91**	**1.87**	**2.00**	**1.84**

Website: Quality

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=297	n=128	n=163		n=1	n=22	n=52	n=93	n=72	n=55
(1) Excellent	21.5%	11.7%	29.4%		0.0%	18.2%	19.2%	19.4%	18.1%	32.7%
(2) Good	58.6%	60.9%	55.8%		100.0%	59.1%	50.0%	58.1%	63.9%	61.8%
(3) Fair	18.9%	25.8%	14.1%		0.0%	18.2%	28.8%	22.6%	16.7%	5.5%
(4) Poor	1.0%	1.6%	0.6%		0.0%	4.5%	1.9%	0.0%	1.4%	0.0%
Average	**1.99**	**2.17**	**1.86**		**2.00**	**2.09**	**2.13**	**2.03**	**2.01**	**1.73**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=84	n=149	n=59	n=13	n=36	n=52	n=51	n=142
(1) Excellent		23.8%	22.1%	15.3%	30.8%	13.9%	23.1%	19.6%	21.8%
(2) Good		57.1%	58.4%	62.7%	61.5%	61.1%	57.7%	54.9%	59.9%
(3) Fair		17.9%	18.1%	22.0%	7.7%	22.2%	19.2%	23.5%	17.6%
(4) Poor		1.2%	1.3%	0.0%	0.0%	2.8%	0.0%	2.0%	0.7%
Average		**1.96**	**1.99**	**2.07**	**1.77**	**2.14**	**1.96**	**2.08**	**1.97**

Website: Importance

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=308	n=132	n=169		n=1	n=22	n=53	n=95	n=74	n=61
(1) High	26.6%	20.5%	30.2%		0.0%	36.4%	28.3%	21.1%	25.7%	32.8%
(2) Medium	53.6%	51.5%	56.2%		100.0%	40.9%	49.1%	58.9%	55.4%	52.5%
(3) Low	19.8%	28.0%	13.6%		0.0%	22.7%	22.6%	20.0%	18.9%	14.8%
Average	**1.93**	**2.08**	**1.83**		**2.00**	**1.86**	**1.94**	**1.99**	**1.93**	**1.82**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=92	n=153	n=58	n=9	n=36	n=51	n=54	n=155
(1) High		28.3%	23.5%	31.0%	22.2%	36.1%	41.2%	20.4%	22.6%
(2) Medium		52.2%	54.9%	55.2%	55.6%	38.9%	45.1%	50.0%	60.6%
(3) Low		19.6%	21.6%	13.8%	22.2%	25.0%	13.7%	29.6%	16.8%
Average		**1.91**	**1.98**	**1.83**	**2.00**	**1.89**	**1.73**	**2.09**	**1.94**

Village Newsletter: Quality

	Overall		Gender				Age				
			Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=344		n=140	n=195		n=1	n=24	n=61	n=98	n=79	n=77
(1) Excellent	29.7%		17.9%	37.4%		100.0%	37.5%	24.6%	25.5%	19.0%	44.2%
(2) Good	55.2%		59.3%	52.3%		0.0%	54.2%	44.3%	58.2%	69.6%	49.4%
(3) Fair	13.4%		20.0%	9.2%		0.0%	8.3%	29.5%	14.3%	8.9%	6.5%
(4) Poor	1.7%		2.9%	1.0%		0.0%	0.0%	1.6%	2.0%	2.5%	0.0%
Average	**1.87**		**2.08**	**1.74**		**1.00**	**1.71**	**2.08**	**1.93**	**1.95**	**1.62**

			Location				Residency				
			East	Central	West		Under 1	1 to 5	6 to 10	11 to 15	Over 15
			n=108	n=165	n=66		n=13	n=35	n=62	n=61	n=171
(1) Excellent			34.3%	30.3%	19.7%		30.8%	20.0%	32.3%	23.0%	32.2%
(2) Good			53.7%	54.5%	60.6%		53.8%	65.7%	56.5%	50.8%	55.0%
(3) Fair			12.0%	11.5%	19.7%		15.4%	11.4%	11.3%	26.2%	9.9%
(4) Poor			0.0%	3.6%	0.0%		0.0%	2.9%	0.0%	0.0%	2.9%
Average			**1.78**	**1.88**	**2.00**		**1.85**	**1.97**	**1.79**	**2.03**	**1.84**

Village Newsletter: Importance

	Overall		Gender				Age				
			Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=323		n=134	n=180		n=1	n=24	n=56	n=96	n=73	n=70
(1) High	30.3%		20.9%	35.6%		0.0%	29.2%	19.6%	24.0%	31.5%	47.1%
(2) Medium	49.2%		51.5%	48.9%		100.0%	50.0%	46.4%	51.0%	56.2%	41.4%
(3) Low	20.4%		27.6%	15.6%		0.0%	20.8%	33.9%	25.0%	12.3%	11.4%
Average	**1.90**		**2.07**	**1.80**		**2.00**	**1.92**	**2.14**	**2.01**	**1.81**	**1.64**

			Location				Residency				
			East	Central	West		Under 1	1 to 5	6 to 10	11 to 15	Over 15
			n=101	n=153	n=64		n=10	n=35	n=58	n=56	n=162
(1) High			39.6%	29.4%	17.2%		10.0%	25.7%	31.0%	23.2%	34.6%
(2) Medium			43.6%	47.7%	64.1%		50.0%	45.7%	55.2%	41.1%	51.2%
(3) Low			16.8%	22.9%	18.8%		40.0%	28.6%	13.8%	35.7%	14.2%
Average			**1.77**	**1.93**	**2.02**		**2.30**	**2.03**	**1.83**	**2.13**	**1.80**

Algonquin e-News: Quality

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=198	*n=85*	*n=107*		*n=0*	*n=15*	*n=34*	*n=54*	*n=49*	*n=44*
(1) Excellent	27.3%	14.1%	39.3%		0.0%	33.3%	29.4%	22.2%	18.4%	38.6%
(2) Good	54.5%	56.5%	51.4%		0.0%	60.0%	38.2%	64.8%	59.2%	50.0%
(3) Fair	15.2%	24.7%	7.5%		0.0%	6.7%	32.4%	11.1%	14.3%	11.4%
(4) Poor	3.0%	4.7%	1.9%		0.0%	0.0%	0.0%	1.9%	8.2%	0.0%
Average	**1.94**	**2.20**	**1.72**		**0.00**	**1.73**	**2.03**	**1.93**	**2.12**	**1.73**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=61	*n=91*	*n=42*	*n=8*	*n=20*	*n=38*	*n=38*	*n=94*
(1) Excellent	29.5%	29.7%	19.0%	25.0%	20.0%	34.2%	23.7%	27.7%
(2) Good	57.4%	53.8%	52.4%	62.5%	70.0%	52.6%	44.7%	55.3%
(3) Fair	11.5%	13.2%	23.8%	12.5%	10.0%	10.5%	31.6%	11.7%
(4) Poor	1.6%	3.3%	4.8%	0.0%	0.0%	2.6%	0.0%	5.3%
Average	**1.85**	**1.90**	**2.14**	**1.88**	**1.90**	**1.82**	**2.08**	**1.95**

Algonquin e-News: Importance

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=268	*n=114*	*n=148*		*n=1*	*n=22*	*n=48*	*n=80*	*n=61*	*n=55*
(1) High	23.5%	17.5%	26.4%		0.0%	22.7%	20.8%	18.8%	23.0%	34.5%
(2) Medium	46.3%	41.2%	50.7%		0.0%	50.0%	37.5%	47.5%	54.1%	43.6%
(3) Low	30.2%	41.2%	23.0%		100.0%	27.3%	41.7%	33.8%	23.0%	21.8%
Average	**2.07**	**2.24**	**1.97**		**3.00**	**2.05**	**2.21**	**2.15**	**2.00**	**1.87**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=76	*n=131*	*n=57*	*n=10*	*n=29*	*n=48*	*n=51*	*n=130*
(1) High	30.3%	22.1%	15.8%	10.0%	20.7%	25.0%	21.6%	25.4%
(2) Medium	44.7%	43.5%	56.1%	30.0%	41.4%	47.9%	43.1%	49.2%
(3) Low	25.0%	34.4%	28.1%	60.0%	37.9%	27.1%	35.3%	25.4%
Average	**1.95**	**2.12**	**2.12**	**2.50**	**2.17**	**2.02**	**2.14**	**2.00**

Social Media: Quality

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=100	n=36	n=58		n=0	n=9	n=22	n=30	n=23	n=15
(1) Excellent	19.0%	2.8%	31.0%		0.0%	22.2%	22.7%	13.3%	17.4%	26.7%
(2) Good	53.0%	58.3%	50.0%		0.0%	66.7%	31.8%	60.0%	52.2%	60.0%
(3) Fair	23.0%	33.3%	15.5%		0.0%	11.1%	36.4%	26.7%	17.4%	13.3%
(4) Poor	5.0%	5.6%	3.4%		0.0%	0.0%	9.1%	0.0%	13.0%	0.0%
Average	**2.14**	**2.42**	**1.91**		**0.00**	**1.89**	**2.32**	**2.13**	**2.26**	**1.87**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=27	n=48	n=22	n=5	n=10	n=17	n=20	n=48
(1) Excellent		22.2%	16.7%	18.2%	40.0%	20.0%	29.4%	15.0%	14.6%
(2) Good		48.1%	58.3%	50.0%	40.0%	70.0%	52.9%	35.0%	58.3%
(3) Fair		22.2%	22.9%	27.3%	20.0%	10.0%	11.8%	40.0%	22.9%
(4) Poor		7.4%	2.1%	4.5%	0.0%	0.0%	5.9%	10.0%	4.2%
Average		**2.15**	**2.10**	**2.18**	**1.80**	**1.90**	**1.94**	**2.45**	**2.17**

Social Media: Importance

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=227	n=92	n=129		n=1	n=21	n=46	n=67	n=49	n=41
(1) High	15.9%	10.9%	17.8%		0.0%	14.3%	17.4%	13.4%	14.3%	19.5%
(2) Medium	33.9%	25.0%	40.3%		0.0%	38.1%	26.1%	32.8%	51.0%	24.4%
(3) Low	50.2%	64.1%	41.9%		100.0%	47.6%	56.5%	53.7%	34.7%	56.1%
Average	**2.34**	**2.53**	**2.24**		**3.00**	**2.33**	**2.39**	**2.40**	**2.20**	**2.37**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=65	n=112	n=46	n=7	n=27	n=41	n=41	n=111
(1) High		21.5%	14.3%	10.9%	0.0%	11.1%	26.8%	12.2%	15.3%
(2) Medium		35.4%	29.5%	45.7%	28.6%	25.9%	22.0%	31.7%	41.4%
(3) Low		43.1%	56.3%	43.5%	71.4%	63.0%	51.2%	56.1%	43.2%
Average		**2.22**	**2.42**	**2.33**	**2.71**	**2.52**	**2.24**	**2.44**	**2.28**

Garbage collection: Quality

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=370	*n=149*	*n=212*		*n=1*	*n=28*	*n=63*	*n=105*	*n=85*	*n=84*
(1) Excellent	47.0%	38.3%	51.9%		0.0%	42.9%	42.9%	36.2%	45.9%	65.5%
(2) Good	43.8%	49.0%	41.0%		0.0%	35.7%	44.4%	54.3%	45.9%	33.3%
(3) Fair	5.9%	8.1%	4.7%		100.0%	10.7%	6.3%	6.7%	7.1%	1.2%
(4) Poor	3.2%	4.7%	2.4%		0.0%	10.7%	6.3%	2.9%	1.2%	0.0%
Average	**1.65**	**1.79**	**1.58**		**3.00**	**1.89**	**1.76**	**1.76**	**1.64**	**1.36**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=6	*n=113*	*n=174*	*n=13*	*n=40*	*n=69*	*n=68*	*n=177*
(1) Excellent		66.7%	50.4%	42.5%	46.2%	47.5%	49.3%	41.2%	48.0%
(2) Good		33.3%	38.1%	47.7%	30.8%	40.0%	39.1%	48.5%	45.8%
(3) Fair		0.0%	8.0%	5.7%	7.7%	7.5%	7.2%	8.8%	4.0%
(4) Poor		0.0%	3.5%	4.0%	15.4%	5.0%	4.3%	1.5%	2.3%
Average		**1.33**	**1.65**	**1.71**	**1.92**	**1.70**	**1.67**	**1.71**	**1.60**

Garbage collection: Importance

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=344	*n=144*	*n=191*		*n=1*	*n=25*	*n=60*	*n=100*	*n=81*	*n=74*
(1) High	75.6%	74.3%	75.4%		100.0%	76.0%	61.7%	72.0%	80.2%	85.1%
(2) Medium	23.5%	23.6%	24.6%		0.0%	24.0%	35.0%	28.0%	19.8%	13.5%
(3) Low	0.9%	2.1%	0.0%		0.0%	0.0%	3.3%	0.0%	0.0%	1.4%
Average	**1.25**	**1.28**	**1.25**		**1.00**	**1.24**	**1.42**	**1.28**	**1.20**	**1.16**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=104	*n=167*	*n=67*	*n=10*	*n=37*	*n=63*	*n=59*	*n=172*
(1) High		74.0%	76.0%	74.6%	80.0%	78.4%	79.4%	67.8%	76.2%
(2) Medium		25.0%	23.4%	23.9%	10.0%	21.6%	20.6%	28.8%	23.8%
(3) Low		1.0%	0.6%	1.5%	10.0%	0.0%	0.0%	3.4%	0.0%
Average		**1.27**	**1.25**	**1.27**	**1.30**	**1.22**	**1.21**	**1.36**	**1.24**

Recycling: Quality

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=371	n=150	n=211		n=1	n=28	n=62	n=104	n=85	n=87
(1) Excellent	53.1%	42.0%	60.2%		100.0%	60.7%	51.6%	43.3%	47.1%	67.8%
(2) Good	42.6%	51.3%	37.0%		0.0%	35.7%	40.3%	51.0%	48.2%	32.2%
(3) Fair	3.5%	6.0%	1.9%		0.0%	3.6%	4.8%	5.8%	3.5%	0.0%
(4) Poor	0.8%	0.7%	0.9%		0.0%	0.0%	3.2%	0.0%	1.2%	0.0%
Average	1.52	1.65	1.44		1.00	1.43	1.60	1.63	1.59	1.32

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=112	n=176	n=77	n=13	n=40	n=67	n=69	n=179
(1) Excellent	55.4%	49.4%	54.5%	53.8%	65.0%	53.7%	50.7%	50.8%
(2) Good	40.2%	46.6%	40.3%	46.2%	30.0%	40.3%	43.5%	45.8%
(3) Fair	2.7%	3.4%	5.2%	0.0%	5.0%	4.5%	4.3%	2.8%
(4) Poor	1.8%	0.6%	0.0%	0.0%	0.0%	1.5%	1.4%	0.6%
Average	1.51	1.55	1.51	1.46	1.40	1.54	1.57	1.53

Recycling: Importance

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=340	n=141	n=190		n=1	n=25	n=57	n=99	n=80	n=75
(1) High	75.6%	75.2%	74.7%		100.0%	80.0%	64.9%	71.7%	78.8%	82.7%
(2) Medium	22.9%	22.0%	24.7%		0.0%	16.0%	28.1%	28.3%	21.3%	17.3%
(3) Low	1.5%	2.8%	0.5%		0.0%	4.0%	7.0%	0.0%	0.0%	0.0%
Average	1.26	1.28	1.26		1.00	1.24	1.42	1.28	1.21	1.17

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=101	n=166	n=67	n=10	n=37	n=60	n=59	n=171
(1) High	75.2%	75.3%	76.1%	50.0%	78.4%	78.3%	71.2%	77.2%
(2) Medium	22.8%	22.9%	23.9%	30.0%	21.6%	21.7%	25.4%	22.2%
(3) Low	2.0%	1.8%	0.0%	20.0%	0.0%	0.0%	3.4%	0.6%
Average	1.27	1.27	1.24	1.70	1.22	1.22	1.32	1.23

Yard waste collection: Quality

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=328	*n=138*	*n=181*		*n=1*	*n=20*	*n=55*	*n=96*	*n=80*	*n=72*
(1) Excellent	42.4%	33.3%	48.1%		0.0%	55.0%	36.4%	34.4%	42.5%	52.8%
(2) Good	44.2%	47.8%	42.0%		0.0%	20.0%	45.5%	53.1%	45.0%	40.3%
(3) Fair	10.1%	13.8%	7.7%		100.0%	20.0%	14.5%	9.4%	7.5%	5.6%
(4) Poor	3.4%	5.1%	2.2%		0.0%	5.0%	3.6%	3.1%	5.0%	1.4%
Average	**1.74**	**1.91**	**1.64**		**3.00**	**1.75**	**1.85**	**1.81**	**1.75**	**1.56**

	Location				Residency				
	East	Central	West		Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=103	*n=154*	*n=65*		*n=9*	*n=32*	*n=60*	*n=61*	*n=165*
(1) Excellent	49.5%	38.3%	38.5%		44.4%	46.9%	43.3%	36.1%	43.0%
(2) Good	39.8%	46.8%	47.7%		33.3%	37.5%	40.0%	49.2%	46.1%
(3) Fair	7.8%	11.0%	10.8%		22.2%	12.5%	15.0%	11.5%	6.7%
(4) Poor	2.9%	3.9%	3.1%		0.0%	3.1%	1.7%	3.3%	4.2%
Average	**1.64**	**1.81**	**1.78**		**1.78**	**1.72**	**1.75**	**1.82**	**1.72**

Yard waste collection: Importance

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=327	*n=138*	*n=181*		*n=1*	*n=23*	*n=55*	*n=98*	*n=78*	*n=69*
(1) High	63.6%	62.3%	64.1%		100.0%	69.6%	50.9%	62.2%	65.4%	71.0%
(2) Medium	33.0%	32.6%	34.3%		0.0%	21.7%	41.8%	36.7%	33.3%	26.1%
(3) Low	3.4%	5.1%	1.7%		0.0%	8.7%	7.3%	1.0%	1.3%	2.9%
Average	**1.40**	**1.43**	**1.38**		**1.00**	**1.39**	**1.56**	**1.39**	**1.36**	**1.32**

	Location				Residency				
	East	Central	West		Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=99	*n=160*	*n=63*		*n=10*	*n=34*	*n=59*	*n=55*	*n=168*
(1) High	58.6%	64.4%	68.3%		40.0%	70.6%	66.1%	60.0%	64.3%
(2) Medium	38.4%	31.3%	31.7%		30.0%	29.4%	32.2%	36.4%	33.3%
(3) Low	3.0%	4.4%	0.0%		30.0%	0.0%	1.7%	3.6%	2.4%
Average	**1.44**	**1.40**	**1.32**		**1.90**	**1.29**	**1.36**	**1.44**	**1.38**

GIS Mapping: Quality

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=90	*n=33*	*n=53*		*n=0*	*n=5*	*n=17*	*n=25*	*n=28*	*n=15*
(1) Excellent	24.4%	15.2%	32.1%		0.0%	60.0%	41.2%	24.0%	10.7%	20.0%
(2) Good	54.4%	48.5%	58.5%		0.0%	40.0%	11.8%	60.0%	67.9%	73.3%
(3) Fair	20.0%	33.3%	9.4%		0.0%	0.0%	47.1%	16.0%	17.9%	6.7%
(4) Poor	1.1%	3.0%	0.0%		0.0%	0.0%	0.0%	0.0%	3.6%	0.0%
Average	**1.98**	**2.24**	**1.77**		**0.00**	**1.40**	**2.06**	**1.92**	**2.14**	**1.87**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=29	*n=40*	*n=19*	*n=4*	*n=7*	*n=16*	*n=21*	*n=42*
(1) Excellent		31.0%	22.5%	15.8%	50.0%	42.9%	37.5%	19.0%	16.7%
(2) Good		41.4%	65.0%	57.9%	25.0%	42.9%	56.3%	42.9%	64.3%
(3) Fair		27.6%	10.0%	26.3%	25.0%	14.3%	6.3%	38.1%	16.7%
(4) Poor		0.0%	2.5%	0.0%	0.0%	0.0%	0.0%	0.0%	2.4%
Average		**1.97**	**1.93**	**2.11**	**1.75**	**1.71**	**1.69**	**2.19**	**2.05**

GIS Mapping: Importance

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=199	*n=76*	*n=119*		*n=1*	*n=14*	*n=37*	*n=57*	*n=50*	*n=39*
(1) High	19.6%	17.1%	21.0%		0.0%	21.4%	21.6%	15.8%	20.0%	23.1%
(2) Medium	43.2%	36.8%	46.2%		0.0%	57.1%	27.0%	36.8%	56.0%	48.7%
(3) Low	37.2%	46.1%	32.8%		100.0%	21.4%	51.4%	47.4%	24.0%	28.2%
Average	**2.18**	**2.29**	**2.12**		**3.00**	**2.00**	**2.30**	**2.32**	**2.04**	**2.05**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=55	*n=96*	*n=44*	*n=5*	*n=20*	*n=34*	*n=40*	*n=100*
(1) High		21.8%	19.8%	15.9%	0.0%	15.0%	38.2%	12.5%	18.0%
(2) Medium		47.3%	40.6%	47.7%	20.0%	35.0%	26.5%	45.0%	51.0%
(3) Low		30.9%	39.6%	36.4%	80.0%	50.0%	35.3%	42.5%	31.0%
Average		**2.09**	**2.20**	**2.20**	**2.80**	**2.35**	**1.97**	**2.30**	**2.13**

Ease of Water Billing Service: Quality

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=361	*n=147*	*n=204*		*n=1*	*n=27*	*n=60*	*n=104*	*n=82*	*n=83*
(1) Excellent	42.1%	36.1%	45.6%		0.0%	48.1%	43.3%	34.6%	39.0%	50.6%
(2) Good	47.1%	51.0%	44.6%		100.0%	44.4%	41.7%	47.1%	53.7%	45.8%
(3) Fair	8.6%	8.8%	8.8%		0.0%	7.4%	11.7%	13.5%	6.1%	3.6%
(4) Poor	2.2%	4.1%	1.0%		0.0%	0.0%	3.3%	4.8%	1.2%	0.0%
Average	**1.71**	**1.81**	**1.65**		**2.00**	**1.59**	**1.75**	**1.88**	**1.70**	**1.53**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=111	*n=168*	*n=76*	*n=13*	*n=40*	*n=65*	*n=65*	*n=175*
(1) Excellent		46.8%	40.5%	36.8%	23.1%	47.5%	46.2%	29.2%	45.7%
(2) Good		40.5%	52.4%	47.4%	61.5%	45.0%	35.4%	53.8%	48.0%
(3) Fair		12.6%	5.4%	10.5%	15.4%	7.5%	16.9%	12.3%	4.0%
(4) Poor		0.0%	1.8%	5.3%	0.0%	0.0%	1.5%	4.6%	2.3%
Average		**1.66**	**1.68**	**1.84**	**1.92**	**1.60**	**1.74**	**1.92**	**1.63**

Ease of Water Billing Service: Importance

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=336	*n=140*	*n=187*		*n=1*	*n=23*	*n=59*	*n=98*	*n=79*	*n=73*
(1) High	42.6%	42.9%	40.6%		100.0%	39.1%	37.3%	40.8%	41.8%	49.3%
(2) Medium	49.1%	48.6%	50.8%		0.0%	56.5%	45.8%	52.0%	49.4%	46.6%
(3) Low	8.3%	8.6%	8.6%		0.0%	4.3%	16.9%	7.1%	8.9%	4.1%
Average	**1.66**	**1.66**	**1.68**		**1.00**	**1.65**	**1.80**	**1.66**	**1.67**	**1.55**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=101	*n=161*	*n=68*	*n=10*	*n=36*	*n=60*	*n=58*	*n=169*
(1) High		39.6%	40.4%	50.0%	40.0%	50.0%	40.0%	44.8%	40.8%
(2) Medium		51.5%	49.7%	45.6%	30.0%	41.7%	55.0%	39.7%	53.3%
(3) Low		8.9%	9.9%	4.4%	30.0%	8.3%	5.0%	15.5%	5.9%
Average		**1.69**	**1.70**	**1.54**	**1.90**	**1.58**	**1.65**	**1.71**	**1.65**

Promoting the Village to attract visitors: Quality

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=220	n=87	n=125		n=0	n=18	n=39	n=63	n=52	n=44
(1) Excellent	15.5%	11.5%	17.6%		0.0%	5.6%	12.8%	11.1%	13.5%	27.3%
(2) Good	43.2%	43.7%	42.4%		0.0%	55.6%	28.2%	42.9%	40.4%	56.8%
(3) Fair	30.5%	33.3%	28.8%		0.0%	27.8%	33.3%	36.5%	36.5%	13.6%
(4) Poor	10.9%	11.5%	11.2%		0.0%	11.1%	25.6%	9.5%	9.6%	2.3%
Average	**2.37**	**2.45**	**2.34**		**0.00**	**2.44**	**2.72**	**2.44**	**2.42**	**1.91**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=75	n=104	n=36	n=6	n=24	n=42	n=37	n=109
(1) Excellent	13.3%	15.4%	16.7%	33.3%	12.5%	9.5%	16.2%	16.5%
(2) Good	44.0%	42.3%	47.2%	50.0%	29.2%	54.8%	32.4%	45.9%
(3) Fair	30.7%	31.7%	30.6%	16.7%	41.7%	26.2%	27.0%	31.2%
(4) Poor	12.0%	10.6%	5.6%	0.0%	16.7%	9.5%	24.3%	6.4%
Average	**2.41**	**2.38**	**2.25**	**1.83**	**2.63**	**2.36**	**2.59**	**2.28**

Promoting the Village to attract visitors: Importance

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=296	n=119	n=168		n=1	n=22	n=56	n=86	n=69	n=59
(1) High	29.7%	28.6%	31.0%		0.0%	31.8%	28.6%	25.6%	30.4%	37.3%
(2) Medium	48.3%	41.2%	52.4%		0.0%	50.0%	41.1%	48.8%	47.8%	52.5%
(3) Low	22.0%	30.3%	16.7%		100.0%	18.2%	30.4%	25.6%	21.7%	10.2%
Average	**1.92**	**2.02**	**1.86**		**3.00**	**1.86**	**2.02**	**2.00**	**1.91**	**1.73**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=89	n=143	n=59	n=8	n=32	n=56	n=52	n=146
(1) High	32.6%	29.4%	27.1%	25.0%	31.3%	37.5%	21.2%	30.1%
(2) Medium	43.8%	46.2%	59.3%	25.0%	43.8%	41.1%	51.9%	51.4%
(3) Low	23.6%	24.5%	13.6%	50.0%	25.0%	21.4%	26.9%	18.5%
Average	**1.91**	**1.95**	**1.86**	**2.25**	**1.94**	**1.84**	**2.06**	**1.88**

Overall General Services: Quality

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=357	n=148	n=199		n=1	n=28	n=60	n=102	n=81	n=81
(1) Excellent	23.8%	16.9%	28.1%		0.0%	25.0%	25.0%	20.6%	17.3%	30.9%
(2) Good	62.2%	64.9%	60.3%		100.0%	71.4%	48.3%	61.8%	74.1%	60.5%
(3) Fair	13.4%	16.9%	11.6%		0.0%	3.6%	26.7%	16.7%	7.4%	8.6%
(4) Poor	0.6%	1.4%	0.0%		0.0%	0.0%	0.0%	1.0%	1.2%	0.0%
Average	**1.91**	**2.03**	**1.83**		**2.00**	**1.79**	**2.02**	**1.98**	**1.93**	**1.78**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=109	n=170	n=72	n=12	n=39	n=66	n=65	n=172
(1) Excellent		22.0%	24.7%	22.2%	33.3%	23.1%	24.2%	18.5%	24.4%
(2) Good		64.2%	62.9%	59.7%	58.3%	66.7%	60.6%	61.5%	62.8%
(3) Fair		12.8%	11.8%	18.1%	8.3%	10.3%	15.2%	20.0%	11.6%
(4) Poor		0.9%	0.6%	0.0%	0.0%	0.0%	0.0%	0.0%	1.2%
Average		**1.93**	**1.88**	**1.96**	**1.75**	**1.87**	**1.91**	**2.02**	**1.90**

Overall General Services: Importance

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=327	n=137	n=181		n=1	n=24	n=60	n=93	n=76	n=70
(1) High	40.4%	34.3%	44.2%		0.0%	37.5%	33.3%	37.6%	38.2%	54.3%
(2) Medium	55.4%	59.9%	52.5%		100.0%	62.5%	58.3%	57.0%	59.2%	42.9%
(3) Low	4.3%	5.8%	3.3%		0.0%	0.0%	8.3%	5.4%	2.6%	2.9%
Average	**1.64**	**1.72**	**1.59**		**2.00**	**1.63**	**1.75**	**1.68**	**1.64**	**1.49**

		Location			Residency				
		East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=96	n=160	n=65	n=9	n=34	n=60	n=57	n=164
(1) High		38.5%	42.5%	36.9%	33.3%	35.3%	46.7%	35.1%	41.5%
(2) Medium		59.4%	51.3%	60.0%	55.6%	61.8%	53.3%	52.6%	55.5%
(3) Low		2.1%	6.3%	3.1%	11.1%	2.9%	0.0%	12.3%	3.0%
Average		**1.64**	**1.64**	**1.66**	**1.78**	**1.68**	**1.53**	**1.77**	**1.62**

8. Please rate the performance of the Village employee(s) you interacted with during your most recent contact

Knowledgeable

	Overall		Gender				Age				
			Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=239		*n=94*	*n=140*		*n=0*	*n=18*	*n=41*	*n=69*	*n=55*	*n=53*
(1) Excellent	52.7%		53.2%	52.9%		0.0%	44.4%	58.5%	34.8%	60.0%	66.0%
(2) Good	36.8%		31.9%	39.3%		0.0%	44.4%	26.8%	49.3%	34.5%	28.3%
(3) Fair	7.9%		10.6%	6.4%		0.0%	5.6%	9.8%	14.5%	3.6%	3.8%
(4) Poor	2.5%		4.3%	1.4%		0.0%	5.6%	4.9%	1.4%	1.8%	1.9%
Average	**1.60**		**1.66**	**1.56**		**0.00**	**1.72**	**1.61**	**1.83**	**1.47**	**1.42**

		Location				Residency				
		East	Central	West		Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=75	*n=117*	*n=42*		*n=8*	*n=25*	*n=38*	*n=43*	*n=123*
(1) Excellent		52.0%	53.8%	47.6%		25.0%	60.0%	57.9%	46.5%	53.7%
(2) Good		40.0%	36.8%	35.7%		75.0%	32.0%	31.6%	30.2%	39.0%
(3) Fair		6.7%	6.8%	14.3%		0.0%	8.0%	10.5%	14.0%	5.7%
(4) Poor		1.3%	2.6%	2.4%		0.0%	0.0%	0.0%	9.3%	1.6%
Average		**1.57**	**1.58**	**1.71**		**1.75**	**1.48**	**1.53**	**1.86**	**1.55**

Responsive

	Overall		Gender				Age				
			Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=242		*n=96*	*n=141*		*n=0*	*n=19*	*n=42*	*n=70*	*n=55*	*n=53*
(1) Excellent	54.5%		54.2%	55.3%		0.0%	47.4%	61.9%	38.6%	60.0%	66.0%
(2) Good	37.2%		34.4%	38.3%		0.0%	42.1%	28.6%	45.7%	36.4%	32.1%
(3) Fair	6.2%		6.3%	6.4%		0.0%	10.5%	4.8%	14.3%	0.0%	1.9%
(4) Poor	2.1%		5.2%	0.0%		0.0%	0.0%	4.8%	1.4%	3.6%	0.0%
Average	**1.56**		**1.63**	**1.51**		**0.00**	**1.63**	**1.52**	**1.79**	**1.47**	**1.36**

		Location				Residency				
		East	Central	West		Under 1	1 to 5	6 to 10	11 to 15	Over 15
		n=76	*n=119*	*n=42*		*n=9*	*n=25*	*n=39*	*n=43*	*n=124*
(1) Excellent		59.2%	52.1%	50.0%		22.2%	64.0%	64.1%	41.9%	56.5%
(2) Good		32.9%	40.3%	40.5%		77.8%	32.0%	28.2%	46.5%	34.7%
(3) Fair		6.6%	4.2%	9.5%		0.0%	4.0%	5.1%	9.3%	6.5%
(4) Poor		1.3%	3.4%	0.0%		0.0%	0.0%	2.6%	2.3%	2.4%
Average		**1.50**	**1.59**	**1.60**		**1.78**	**1.40**	**1.46**	**1.72**	**1.55**

Courteous

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=241	n=95	n=141		n=0	n=19	n=41	n=70	n=55	n=53
(1) Excellent	60.2%	58.9%	61.0%		0.0%	47.4%	63.4%	44.3%	70.9%	69.8%
(2) Good	32.8%	33.7%	31.9%		0.0%	31.6%	29.3%	45.7%	27.3%	26.4%
(3) Fair	5.8%	6.3%	5.7%		0.0%	15.8%	4.9%	10.0%	0.0%	3.8%
(4) Poor	1.2%	1.1%	1.4%		0.0%	5.3%	2.4%	0.0%	1.8%	0.0%
Average	**1.48**	**1.49**	**1.48**		**0.00**	**1.79**	**1.46**	**1.66**	**1.33**	**1.34**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=76	n=118	n=42	n=9	n=25	n=38	n=43	n=124
(1) Excellent	60.5%	62.7%	50.0%	33.3%	60.0%	65.8%	55.8%	62.1%
(2) Good	31.6%	32.2%	40.5%	66.7%	32.0%	26.3%	32.6%	32.3%
(3) Fair	7.9%	4.2%	7.1%	0.0%	8.0%	7.9%	7.0%	4.8%
(4) Poor	0.0%	0.8%	2.4%	0.0%	0.0%	0.0%	4.7%	0.8%
Average	**1.47**	**1.43**	**1.62**	**1.67**	**1.48**	**1.42**	**1.60**	**1.44**

Overall

	Overall	Gender			Age					
		Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=242	n=96	n=141		n=0	n=19	n=42	n=70	n=55	n=53
(1) Excellent	55.8%	53.1%	58.2%		0.0%	42.1%	61.9%	38.6%	63.6%	67.9%
(2) Good	35.1%	35.4%	34.0%		0.0%	36.8%	26.2%	48.6%	32.7%	28.3%
(3) Fair	6.6%	5.2%	7.8%		0.0%	15.8%	7.1%	11.4%	0.0%	3.8%
(4) Poor	2.5%	6.3%	0.0%		0.0%	5.3%	4.8%	1.4%	3.6%	0.0%
Average	**1.56**	**1.65**	**1.50**		**0.00**	**1.84**	**1.55**	**1.76**	**1.44**	**1.36**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=76	n=119	n=42	n=9	n=25	n=39	n=43	n=124
(1) Excellent	57.9%	55.5%	50.0%	33.3%	56.0%	61.5%	48.8%	58.1%
(2) Good	34.2%	37.0%	35.7%	66.7%	40.0%	30.8%	30.2%	34.7%
(3) Fair	5.3%	4.2%	14.3%	0.0%	4.0%	5.1%	18.6%	4.0%
(4) Poor	2.6%	3.4%	0.0%	0.0%	0.0%	2.6%	2.3%	3.2%
Average	**1.53**	**1.55**	**1.64**	**1.67**	**1.48**	**1.49**	**1.74**	**1.52**

9. How likely are you to recommend living in Algonquin to someone who asks?

	Overall		Gender			Age					
			Male	Female		18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=351		*n=145*	*n=198*		*n=1*	*n=28*	*n=60*	*n=100*	*n=80*	*n=80*
(1) Very Likely	44.7%		40.7%	46.5%		0.0%	67.9%	31.7%	38.0%	52.5%	47.5%
(2) Likely	38.2%		42.8%	35.4%		100.0%	25.0%	45.0%	47.0%	28.8%	35.0%
(3) Neither Likely nor Unlikely	12.3%		13.1%	12.1%		0.0%	7.1%	15.0%	9.0%	15.0%	13.8%
(4) Unlikely	3.7%		2.1%	5.1%		0.0%	0.0%	8.3%	5.0%	2.5%	1.3%
(5) Very Unlikely	1.1%		1.4%	1.0%		0.0%	0.0%	0.0%	1.0%	1.3%	2.5%
Average	**1.78**		**1.81**	**1.79**		**2.00**	**1.39**	**2.00**	**1.84**	**1.71**	**1.76**

			Location				Residency				
			East	Central	West		Under 1	1 to 5	6 to 10	11 to 15	Over 15
			n=105	*n=168*	*n=73*		*n=11*	*n=36*	*n=65*	*n=66*	*n=171*
(1) Very Likely			41.9%	48.2%	39.7%		54.5%	50.0%	52.3%	33.3%	44.4%
(2) Likely			33.3%	38.1%	47.9%		45.5%	38.9%	36.9%	42.4%	36.3%
(3) Neither Likely nor Unlikely			21.0%	8.9%	8.2%		0.0%	11.1%	9.2%	16.7%	12.9%
(4) Unlikely			1.9%	3.6%	4.1%		0.0%	0.0%	1.5%	7.6%	4.1%
(5) Very Unlikely			1.9%	1.2%	0.0%		0.0%	0.0%	0.0%	0.0%	2.3%
Average			**1.89**	**1.71**	**1.77**		**1.45**	**1.61**	**1.60**	**1.98**	**1.84**

Quality of Life Rankings

Quality Rating	2012 Rank	2013 Rank	2013 Value
Shopping opportunities	1	1	1.58
Your neighborhood as a place to live	2	2	1.67
Algonquin as a place to live	3	3	1.69
Algonquin as a place to raise children	4	4	1.69
Cleanliness of Algonquin	5	5	1.80
Overall quality of businesses and services in Algonquin	6	6	1.91
Overall appearance of Algonquin	8	7	1.96
Algonquin compared to other communities in the area	7	8	1.97
Quality of overall natural environment in Algonquin	10	9	2.02
Variety of housing options	9	10	2.09
Availability of paths and walking trails	12	11	2.16
Overall quality of new development in Algonquin	16	12	2.23
Overall image or reputation of Algonquin	11	13	2.28
Overall direction that Algonquin is taking	15	14	2.28
Ease of walking in Algonquin	14	15	2.28
Recreational opportunities	16	16	2.31
Opportunities to participate in social events and activities	17	17	2.37
Algonquin as a place to work	19	18	2.48
Ease of bicycle travel in Algonquin	18	19	2.48
Value of services for the taxes paid to the Village of Algonquin	20	20	2.69
Employment opportunities	21	21	2.87
Ease of car travel in Algonquin	22	22	2.95
Traffic flow on major streets	23	23	3.17

Each Quality of Life area is ranked by their Quality rating score. The service areas are ordered by their current year ranking. For example, Shopping Opportunities is listed first because it ranked first. Next to the current year's ranking for 2013 is to the far right, the previous year's rakings are listed.

Quality and Importance Rankings

Quality Rating	2012 Rank	2013 Rank	2013 Value		Importantce Rating	2012 Rank	2013 Rank	2013 Value
911 Services	1	1	1.47		911 Services	1	1	1.10
Recycling	2	2	1.52		Crime Prevention	2	2	1.12
Garbage Collections	4	3	1.65		Drinking water	6	3	1.16
Ease of water billing services	5	4	1.71		Overall Police Services	3	4	1.19
Online payment options	3	5	1.73		Snow/Ice Removal	5	5	1.19
Responding to Citizen Calls	6	6	1.74		Responding to Citizen Calls	4	6	1.25
Yard waste collection	8	7	1.74		Garbage Collections	9	7	1.25
Crime Prevention	9	8	1.82		Recycling	7	8	1.26
Park Maintenance	-	9	1.87		Sewer Services	11	9	1.33
Village newsletter	10	10	1.87		Patrol Services	8	10	1.33
Overall Police Services	15	11	1.88		Street Maintenance	10	11	1.35
Quality of Village Parks	11	12	1.89		Yard waste collection	12	12	1.40
Public Property Maintenance	14	13	1.89		Stormwater drainage	14	13	1.40
Overall General Services	16	14	1.91		Street Lighting	13	14	1.46
Sewer Services	21	15	1.93		Street Improvement	16	15	1.47
Preservation of Natural Areas	18	16	1.93		Overall Public Works	15	16	1.50
Algonquin e-News	12	17	1.94		Economic Development	17	17	1.51
Urban Forestry Program	24	18	1.97		Land use, planning/zoning	18	18	1.55
Public Property Beautification	17	19	1.97		Quality of Village Parks	20	19	1.56
GIS Mapping	-	20	1.98		Park Maintenance	-	20	1.56
Overall Public Works	22	21	1.99		Overall Community Development	19	21	1.62
Website	13	22	1.99		Traffic Enforcement	21	22	1.62
Pedestrian and Bicycle Paths	19	23	2.01		Sidewalk maintenance	26	23	1.64
Overall Parks and Recreation	26	24	2.04		Overall General Services	25	24	1.64
Snow/Ice Removal	29	25	2.06		Public Property Maintenance	22	25	1.64
Stormwater drainage	25	26	2.09		Preservation of Natural Areas	23	26	1.65
Patrol Services	23	27	2.10		Overall Parks and Recreation	27	27	1.65
Street Sweeping	28	28	2.10		Ease of water billing services	32	28	1.66
Tree Trimming	30	29	2.11		Code Enforcement	24	29	1.68
Social Media	20	30	2.14		Pedestrian and Bicycle Paths	31	30	1.70
Street Maintenance	32	31	2.15		Ease/efficiency of obtaining permits	29	31	1.72
Street Lighting	34	32	2.18		Recreation Facilities	33	32	1.76
Traffic Enforcement	31	33	2.18		Recreation Programs	34	33	1.80
Ease/efficiency of obtaining permits	27	34	2.19		Public Property Beautification	28	34	1.80
Street Improvement	37	35	2.21		Online payment options	40	35	1.88
Code Enforcement	41	36	2.23		Urban Forestry Program	35	36	1.90
Overall Community Development	33	37	2.25		Village newsletter	38	37	1.90
Special Events	-	38	2.26		Tree Trimming	36	38	1.90
Economic Development	36	39	2.30		Promoting Village to visitors	37	39	1.92
Drinking water	41	40	2.30		Website	41	40	1.93
Recreation Programs	35	41	2.31		Special Events	-	41	1.95
Sidewalk maintenance	38	42	2.33		Street Sweeping	39	42	1.96
Land use, planning/zoning	40	43	2.34		Algonquin e-News	42	43	2.07
Recreation Facilities	39	44	2.36		GIS Mapping	-	44	2.18
Promoting Village to visitors	43	45	2.37		Social Media	43	45	2.34

Survey Instrument

Please complete the 2013 Community Survey if you are an adult (anyone 18 years or older) in your household. Please circle the response that best describes your opinion for each question. Your responses are anonymous and will be reported in aggregate form only. Thank you for your assistance!

Please return the completed questionnaire by October 11, 2013. *Postage is pre-paid, so please make sure the "Return to" side of this form is facing up prior to mailing. Thank you again for participating.*

1. **Please indicate how you would describe the following quality of life measures in Algonquin**:

	Excellent	Good	Fair	Poor	Don't Know
Algonquin as a place to live	1	2	3	4	N
Your neighborhood as a place to live	1	2	3	4	N
Algonquin as a place to raise children	1	2	3	4	N
Algonquin as a place to work	1	2	3	4	N
Algonquin compared to other communities in the area	1	2	3	4	N
Overall appearance of Algonquin	1	2	3	4	N
Cleanliness of Algonquin	1	2	3	4	N
Overall quality of new development in Algonquin	1	2	3	4	N
Variety of housing options	1	2	3	4	N
Overall quality of businesses and services in Algonquin	1	2	3	4	N
Shopping opportunities	1	2	3	4	N
Recreational opportunities	1	2	3	4	N
Employment opportunities	1	2	3	4	N
Opportunities to participate in social events and activities	1	2	3	4	N
Ease of car travel in Algonquin	1	2	3	4	N
Ease of bicycle travel in Algonquin	1	2	3	4	N
Ease of walking in Algonquin	1	2	3	4	N
Availability of paths and walking trails	1	2	3	4	N
Traffic flow on major streets	1	2	3	4	N
Quality of overall natural environment in Algonquin	1	2	3	4	N
Value of services for the taxes paid to the Village of Algonquin	1	2	3	4	N
Overall direction that Algonquin is taking	1	2	3	4	N
Overall image or reputation of Algonquin	1	2	3	4	N

2. **To what degree, if at all, are run-down buildings, weed lots or junk vehicles a problem in Algonquin?**

O Not a problem   O Minor problem   O Moderate problem   O Major problem   O Don't know

3. **Please rate how safe you feel:**

	Very Safe	Somewhat Safe	Neither Safe nor Unsafe	Somewhat Unsafe	Very Unsafe	Don't Know
In your neighborhood during the day	1	2	3	4	5	N
In your neighborhood after dark.	1	2	3	4	5	N

4. **During the past 12 months, were you or anyone in your household the victim of any crime in Algonquin?**

O Yes → *Go to #5*   O No → *Go to #6*   O Don't know → *Go to #6*

5. **If yes, was this crime (these crimes) reported to the police?**

O Yes   O No   O Don't know

6. **The following section lists specific services provided by the Village. Please rate both the quality and importance of the Village service by circling your answer for each specific service statement.**

	Please rate the quality of this service					Please rate the level of importance that this service be provided			
Police/Public Safety	Excellent	Good	Fair	Poor	Don't Know	High	Medium	Low	Don't Know
Crime prevention	1	2	3	4	N	1	2	3	N
Patrol services	1	2	3	4	N	1	2	3	N
Traffic enforcement	1	2	3	4	N	1	2	3	N
911 services	1	2	3	4	N	1	2	3	N
Responding to citizen calls	1	2	3	4	N	1	2	3	N
Overall Police services	1	2	3	4	N	1	2	3	N

	Please rate the quality of this service					Please rate the level of importance that this service be provided			
Public Works/ Infrastructure	Excellent	Good	Fair	Poor	Don't Know	High	Medium	Low	Don't Know
Street maintenance	1	2	3	4	N	1	2	3	N
Street improvement	1	2	3	4	N	1	2	3	N
Street sweeping	1	2	3	4	N	1	2	3	N
Street lighting	1	2	3	4	N	1	2	3	N
Snow/ice removal	1	2	3	4	N	1	2	3	N
Sidewalk maintenance	1	2	3	4	N	1	2	3	N
Stormwater drainage	1	2	3	4	N	1	2	3	N
Drinking water	1	2	3	4	N	1	2	3	N
Sewer services	1	2	3	4	N	1	2	3	N
Urban forestry program	1	2	3	4	N	1	2	3	N
Tree trimming	1	2	3	4	N	1	2	3	N
Pedestrian & bicycle paths	1	2	3	4	N	1	2	3	N
Public property maintenance	1	2	3	4	N	1	2	3	N
Public property beautification	1	2	3	4	N	1	2	3	N
Overall Public Works	1	2	3	4	N	1	2	3	N

Parks/Recreation	Excellent	Good	Fair	Poor	Don't Know	High	Medium	Low	Don't Know
Quality of Village parks	1	2	3	4	N	1	2	3	N
Parks maintenance	1	2	3	4	N	1	2	3	N
Recreation programs	1	2	3	4	N	1	2	3	N
Special Events	1	2	3	4	N	1	2	3	N
Recreation facilities	1	2	3	4	N	1	2	3	N
Preservation of natural areas (open space, wetlands, etc.)	1	2	3	4	N	1	2	3	N
Overall Parks/Recreation	1	2	3	4	N	1	2	3	N

Community Development	Excellent	Good	Fair	Poor	Don't Know	High	Medium	Low	Don't Know
Land use, planning/zoning	1	2	3	4	N	1	2	3	N
Code enforcement (weeds, property maintenance, etc.)	1	2	3	4	N	1	2	3	N
Economic development	1	2	3	4	N	1	2	3	N
Ease and efficiency of obtaining permits	1	2	3	4	N	1	2	3	N
Overall Community Development	1	2	3	4	N	1	2	3	N

General Services	Excellent	Good	Fair	Poor	Don't Know	High	Medium	Low	Don't Know
Online payment options	1	2	3	4	N	1	2	3	N
Website (www.algonquin.org)	1	2	3	4	N	1	2	3	N
Village Newsletter	1	2	3	4	N	1	2	3	N
Algonquin e-News	1	2	3	4	N	1	2	3	N
Social Media (Facebook, Twitter, etc.)	1	2	3	4	N	1	2	3	N
GIS Mapping (www.algonquin.org/gis)	1	2	3	4	N	1	2	3	N
Garbage collection	1	2	3	4	N	1	2	3	N
Recycling	1	2	3	4	N	1	2	3	N
Yard waste collection	1	2	3	4	N	1	2	3	N
Ease of water billing services	1	2	3	4	N	1	2	3	N
Promoting the Village to attract visitors	1	2	3	4	N	1	2	3	N
Overall General Services	1	2	3	4	N	1	2	3	N

7. Have you had any in-person, phone or email contact with an employee of the Village of Algonquin within the last 12 months (including police, counter staff, inspectors, or any others)?

O Yes → *Go to #8*   O No → *Go to #9*   O Don't know → *Go to #9*

8. Please rate the performance of the Village employee(s) you interacted with during your most recent contact?

	Excellent	Good	Fair	Poor	Don't Know
Knowledgeable	1	2	3	4	N
Responsive	1	2	3	4	N
Courteous	1	2	3	4	N
Overall	1	2	3	4	N

9. Please indicate how likely or unlikely you are to do each of the following:

	Very Likely	Likely	Neither Likely or Unlikely	Unlikely	Very Unlikely	Don't Know
Recommend living in Algonquin to someone who asks	1	2	3	4	5	N
Remain in Algonquin for the next five years	1	2	3	4	5	N

10. How long have you been a resident of Algonquin?

O Less than 1 year   O 1 – 5 years   O 6 – 10 years   O 11 – 15 years   O Over 15 years

11. In what type of home do you currently live?

O Single family house   O Townhome/Duplex   O Condominium/Apartment   O Other

12. Please indicate your current housing status.

O Own   O Rent

13. Do any children age 17 or under live in your household?

O Yes   O No

14. Are you or any other member/s of your household aged 65 or older?

O Yes   O No

15. Please indicate your age.

O 18 - 25   O 26 – 35   O 36 – 45   O 46 – 55   O 56 – 65   O Over 65

16. Please indicate your gender.

O Male   O Female

17. In what area of Algonquin do you reside?

O East of the Fox River   O West of the Fox River, East of Randall Road   O West of Randall Road

If you have any suggestions for future goals or any comments for the Village of Algonquin, please indicate below. (Please note Village services do not include schools, fire department, or library.)

_____

_____

_____

_____

_____

_____

*Please return the completed questionnaire by **October 11, 2013**. **Postage is pre-paid**; just make sure the "Return to" side of this form is facing up prior to mailing. You may also drop off at Village Hall, 2200 Harnish Drive. Thank you for participating!*

VILLAGE OF ALGONQUIN
2200 HARNISH DRIVE
ALGONQUIN, IL 60102

Please remove or black out label if anonymity is an issue

2013 Algonquin Community Survey

Dear Resident:

Your household has been selected at random to participate in a project that will help shape the future of Algonquin. You are one of approximately 1,500 randomly selected residents who have the opportunity to participate.

The *2013 Community Survey* will be used to help the Village Board make decisions that affect our community. The results will also be used as a baseline comparison with other future surveys to track the Village's progress in meeting community needs, so we do hope you will participate.

To ensure survey results are truly representative of resident opinion, it is very important that each survey be completed and returned by an adult (anyone 18 years or older) in your household. **We ask that you respond as soon as possible, but no later than October 11, 2013.**

Results are reported in aggregate form; therefore, **your responses will remain completely anonymous.** If you have any questions about the *2013 Community Survey*, please contact the Village Manager's Office at 847-658-2700, or contact us online at www.algonquin.org.

Thank you for your interest and involvement in this project. We look forward to your participation in shaping the future of Algonquin!

Sincerely,

John C. Schmitt
Village President

Tim Schloneger
Village Manager

Please Tape Your Completed Form Closed

Return to:
VILLAGE OF ALGONQUIN
2200 HARNISH DRIVE
ALGONQUIN, IL 60102

POSTAGE WILL BE PAID BY ADDRESSEE