



THE VILLAGE OF
ALGONQUIN
ILLINOIS

**Algonquin Community Survey 2012
Report of Results**

Table of Contents

<u>Section</u>	<u>Page</u>
Background	1
<i>Sample Distribution and Response Rate</i>	2
Executive Summary	3
<i>Chart: Quality of Life in Algonquin</i>	5
<i>Chart: Quality of Life in Algonquin - Part 2</i>	6
<i>Chart: Quality of Life in Algonquin - Part 3</i>	7
<i>Chart: Quality of Life in Algonquin - Part 4</i>	8
<i>Chart: Public Safety: How Safe Do You Feel In Your Neighborhood During the Day</i>	9
<i>Chart: Public Safety: How Safe Do You Feel In Your Neighborhood After Dark</i>	9
<i>Chart: Quality Ratings: Police/Public Safety Summary</i>	10
<i>Chart: Quality Ratings: Public Works/Infrastructure Summary</i>	11
<i>Chart: Quality Ratings: Public Works/Infrastructure Summary - Part 2</i>	12
<i>Chart: Quality Ratings: Parks/Recreation</i>	13
<i>Chart: Quality Ratings: Community Development</i>	14
<i>Chart: Quality Ratings: General Services</i>	15
<i>Chart: Quality Ratings: General Services - Part 2</i>	16
<i>Chart: Village Employee Performance</i>	17
Comprehensive Results	18
<i>Police/Public Safety</i>	23
<i>Public Works/Infrastructure</i>	25
<i>Parks/Recreation</i>	29
<i>Community Development</i>	30
<i>General Services</i>	32
Crosstabulation of Survey Results	39
<i>Police/Public Safety</i>	52
<i>Public Works/Infrastructure</i>	58
<i>Parks/Recreation</i>	73
<i>Community Development</i>	78
<i>General Services</i>	83
Quality of Life Rankings	98
Quality and Importance Rankings	99
Survey Instrument	100

Background

This report consists of the results from the first Algonquin Community Survey which was conducted in 2012. Goals of the survey were to acquire community input on Village programs and services, provide public education on the same, evaluate public services, and to establish a baseline for future evaluation and analysis.

Project Summary

In September 2012, the Algonquin Community Survey was sent to randomly selected households in the community. Village staff was responsible for designing, administering, tabulating, and reporting the results of the Algonquin Community Survey. All Village department heads were given an opportunity to review draft versions of the survey and make suggestions on changes to be made. In subsequent years, the Algonquin Community Survey instrument will be reviewed and evaluated to determine any necessary modifications in the survey format needed to accurately capture resident opinions.

The three-page survey was mailed to 1,500 randomly selected residents on September 24, 2012. Residents were given 21 days to complete and return the survey. During the fall months of 2012, staff entered raw data into SPSS, a statistical software package. Following entry into the software, data was analyzed and various cross tabulations were performed. Cross tabulations allow users the ability to "drill-down" within the results to see how certain segments of the population responded. For example, results can be broken down by age, gender, location of household, and length of residency. This information is useful in identifying underlying trends.

Sample

This survey included a random sample of 1,500 residents. The Village's water/sewer utility billing database and listing of all multi-family residential units were used to generate this sample.

Margin of Error

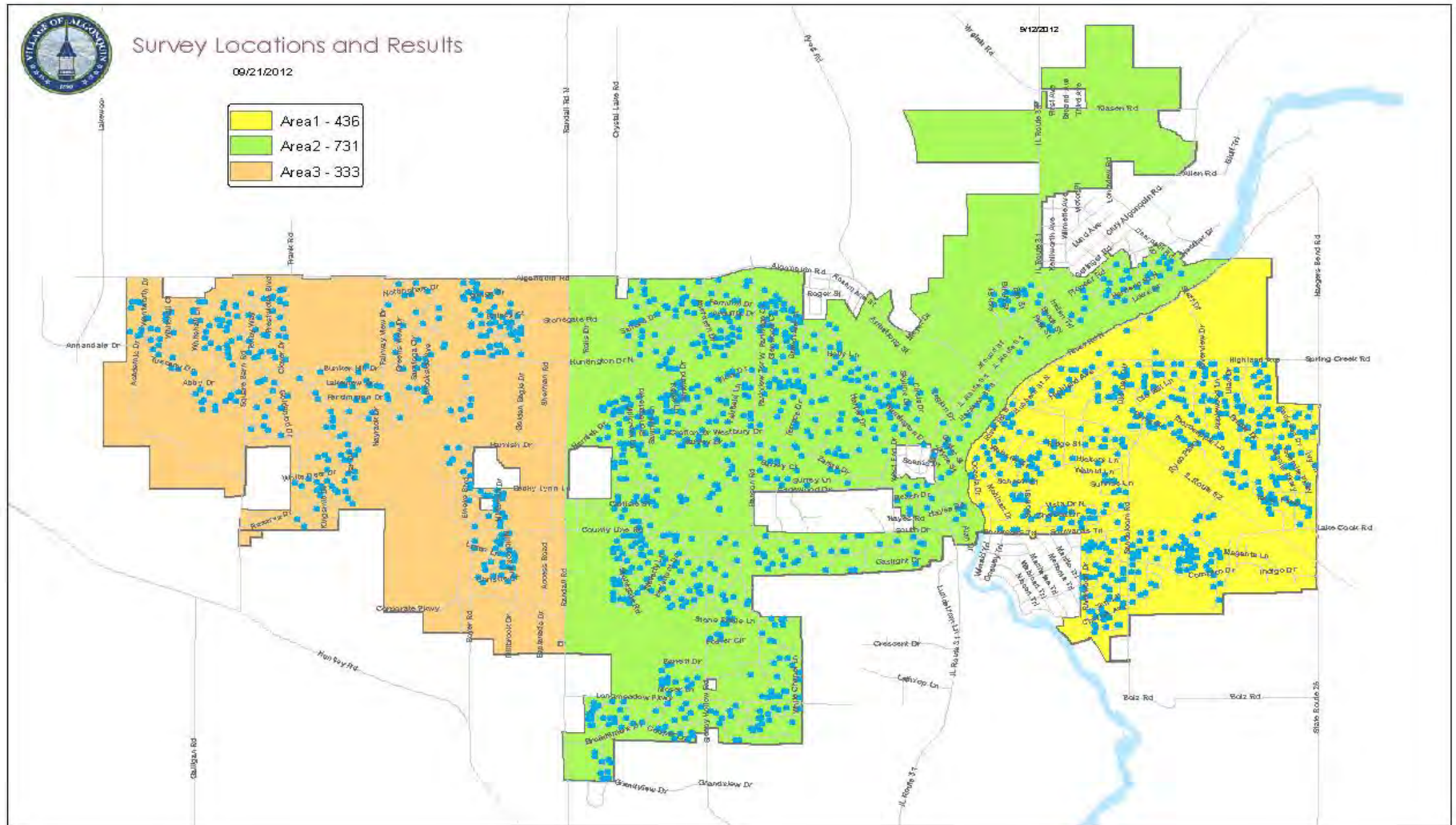
The Algonquin Community Survey was conducted with a 95% confidence level with a margin of error of 5%, plus or minus. Based on the survey responses received, 95% of the time, the results of a survey should differ by not more than 5% in either direction from what would have been obtained by surveying all residents in Algonquin's population base.

Report

This report summarizes the results for each question in the survey and reports on any variances in attitude or perception where significant among demographic subgroups. In future reports, year-to-year comparisons will be utilized to help identify trends and changes.



Sample Distribution and Response Rate



Of the 1,500 surveys distributed, 423 were returned for a 28.2% overall response rate. Further delineating response rate by geography, residents East of the Fox River (Yellow) had a 31.0% response rate, residents West of the Fox River, East of Randall Road (Green) had a 29.0% response rate, and residents West of Randall Road (Orange) had a 20.4% response rate. A total of nine respondents did not indicate in what area of Algonquin they resided.

Executive Summary

Quality of Life

The Village of Algonquin earns its reputation as the "Gem of the Fox River Valley" by providing quality services and amenities to the community. This category asks residents to evaluate the overall quality and image of Algonquin as well as Algonquin as a place to live, work, and play. **Overall, 93.3% of Village residents describe Algonquin as being either an Excellent (37.1%) or Good (56.1%) place to live.** In addition, 80.7% of Village residents believe Algonquin rates Excellent (25.3%) or Good (55.4%) when compared to other communities in the area.

Overall, the top quality of life measures in the Village rated Excellent or Good by residents include: Algonquin as a place to live (93.3%), Your neighborhood as a place to live (91.6%), Algonquin as a place to raise children (89.6%), Shopping opportunities (88.8%), and Cleanliness of Algonquin (87.8%). Some areas of concern include Traffic flow on major streets, Ease of car travel in Algonquin, and Employment opportunities. These measures had a higher proportion of Poor ratings by residents when compared to the other quality of life measures.

Public Safety

Ensuring public safety is one of the most important charges of municipal government. The results of the Algonquin Community Survey indicate the vast majority of Algonquin residents feel safe in their neighborhoods. **Overall, 95.5% of residents feel either Very Safe or Somewhat Safe in their neighborhood during the day, while 88.6% feel either Very Safe or Somewhat Safe in their neighborhood after dark.** Approximately 92.6% of respondents reported that no one in their household was a victim of any crime in Algonquin during the past 12 months.

Police and public safety services provided by the Village were rated high quality with 86.3% of respondents rating Overall Police services as either Excellent or Good.

Public Works/Infrastructure

Residents were asked to rate the quality of Public Works and infrastructure-related services in Algonquin. **Overall, 81.5% of respondents rated Overall Public Works services as either Excellent or Good.** Public property maintenance, Public property beautification, Pedestrian & bicycle paths, and Sewer services were rated as some of the highest quality Village services. Drinking water is one area of concern as 15.7% of respondents rated this service being Poor quality. Additionally, residents were asked to rate the level of importance of certain Village services. Snow/ice removal, Drinking water, Street maintenance, and Sewer services rank highest in importance among all Village services.

The Village of Algonquin has 286 miles of municipality owned and maintained streets, 22 park sites, 165 miles of water mains, and 138 miles of sanitary sewer.

Parks/Recreation

Parks and recreational services add to the high quality of life that Algonquin residents enjoy. **Overall, 86.8% of residents rated the Quality of Village parks as either Excellent (27.8%) or Good (58.5%).** Additionally, the Preservation of natural areas has not gone unnoticed with 81.8% of respondents rating these locations as Excellent (26.3%) or Good (55.5%). Recreation facilities is another area of concern with 11.3% of respondents rating this category Poor in overall quality.

The Village of Algonquin owns and maintains all parks within the Village limits. Algonquin Recreation provides programming activities and special events at these parks and other facilities, including Historic Village Hall and the Lions-Armstrong Memorial Pool. Certain portions of Algonquin are also served by the Dundee Township Park District and the Huntley Park District.

Community Development

The Community Development Department is responsible for planning/zoning, building permitting, economic development, and code enforcement. **Overall, 70.2% of respondents rated Overall Community Development services as either Excellent or Good.** When asked to what extent run down buildings, weed lots, or junk vehicles are a problem, 77.7% of respondents indicated either not a problem or a minor problem. Two areas of concern include land use/planning/zoning and code enforcement which received Poor quality ratings of 10.9% and 11.1%, respectively.

In Fiscal Year 11/12, the Community Development Department issued 2,170 building permits, conducted 4,096 building inspections, and performed 4,330 property maintenance inspections.

General Services

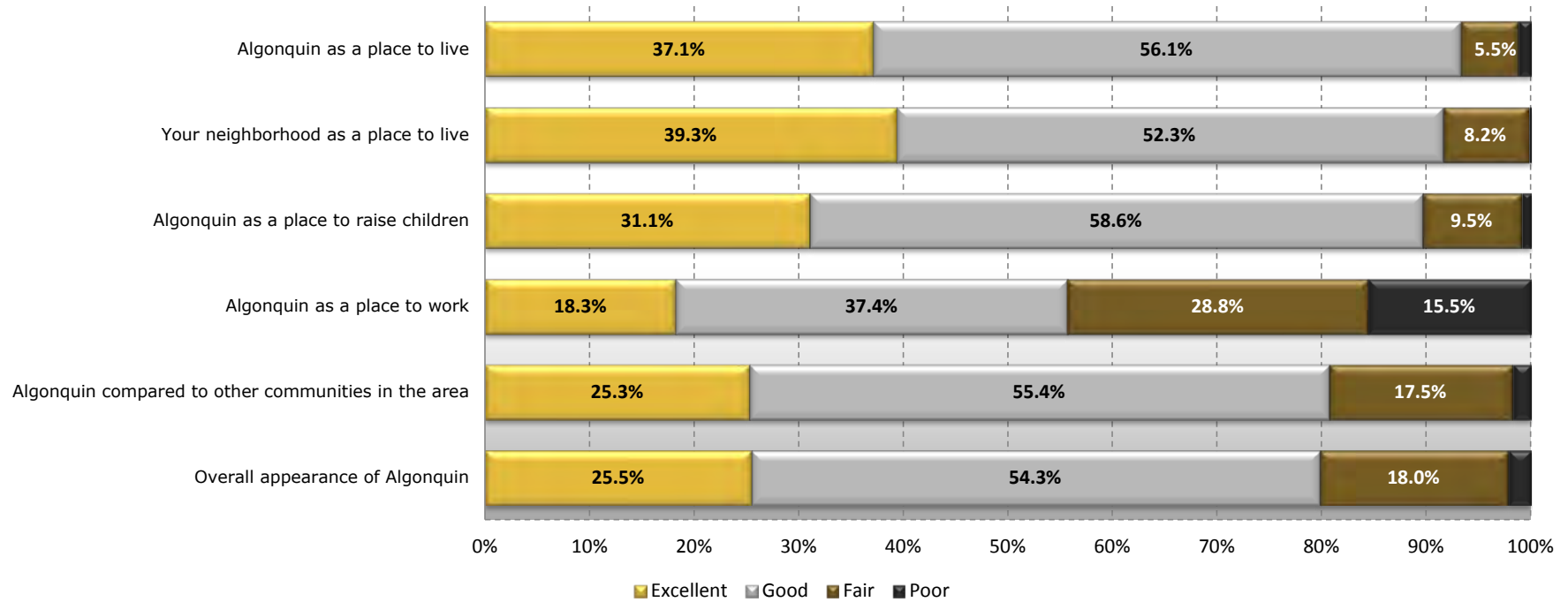
This section of the Algonquin Community Survey asked respondents to evaluate services and programs ranging from the Village Newsletter to Promoting the Village to attract visitors. Overall, 86.1% of respondents rated Overall General Services as either Excellent or Good. Recycling, Online payment options, Garbage collection, Ease of water billing services, Municipal Court, Yard waste collection, Village Newsletter, and Algonquin e-News rate among the highest quality Village services. Promoting the Village to attract visitors is an area of concern with 14.2% of respondents rating this category Poor in overall quality.

Customer Service

Overall, employee interaction was rated overwhelmingly Excellent in all four evaluation categories: Knowledgeable (56.3%), Responsive (57.4%), Courteous (60.4%), and Overall (57.0%). When evaluated Overall, ratings of Excellent or Good were received 84.7% of the time.

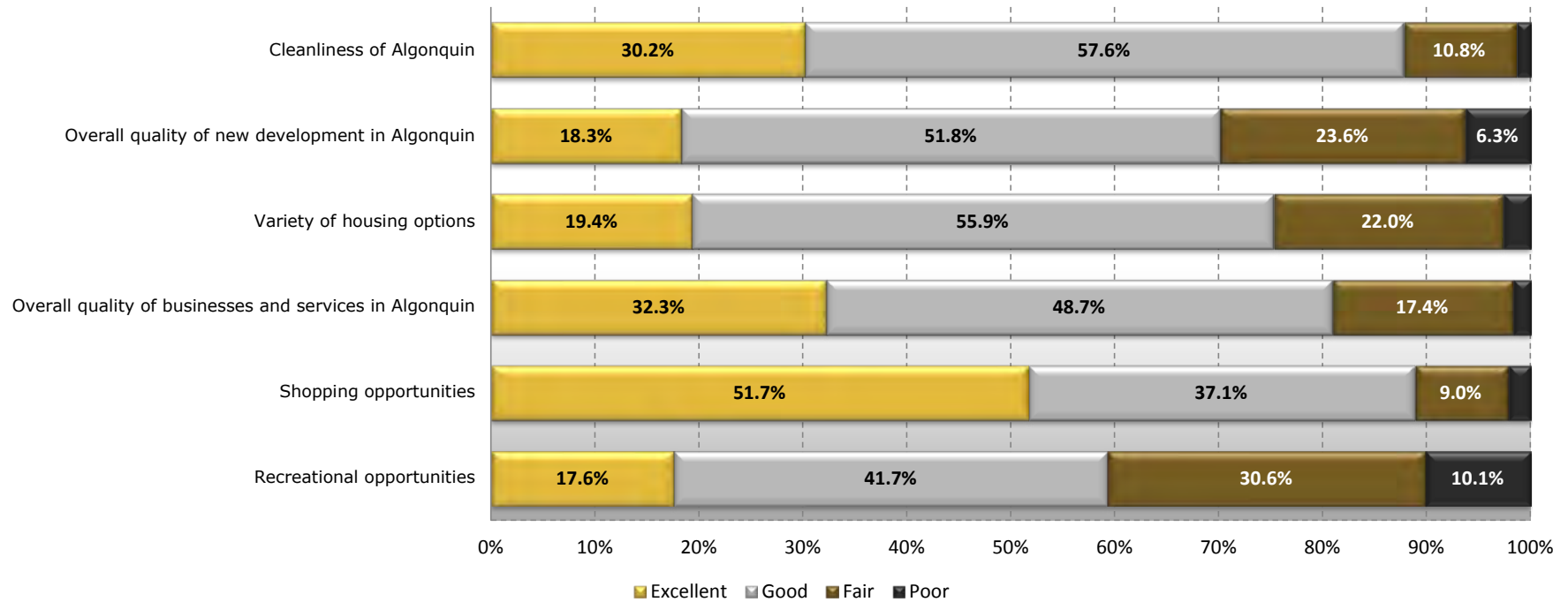


Quality of Life in Algonquin



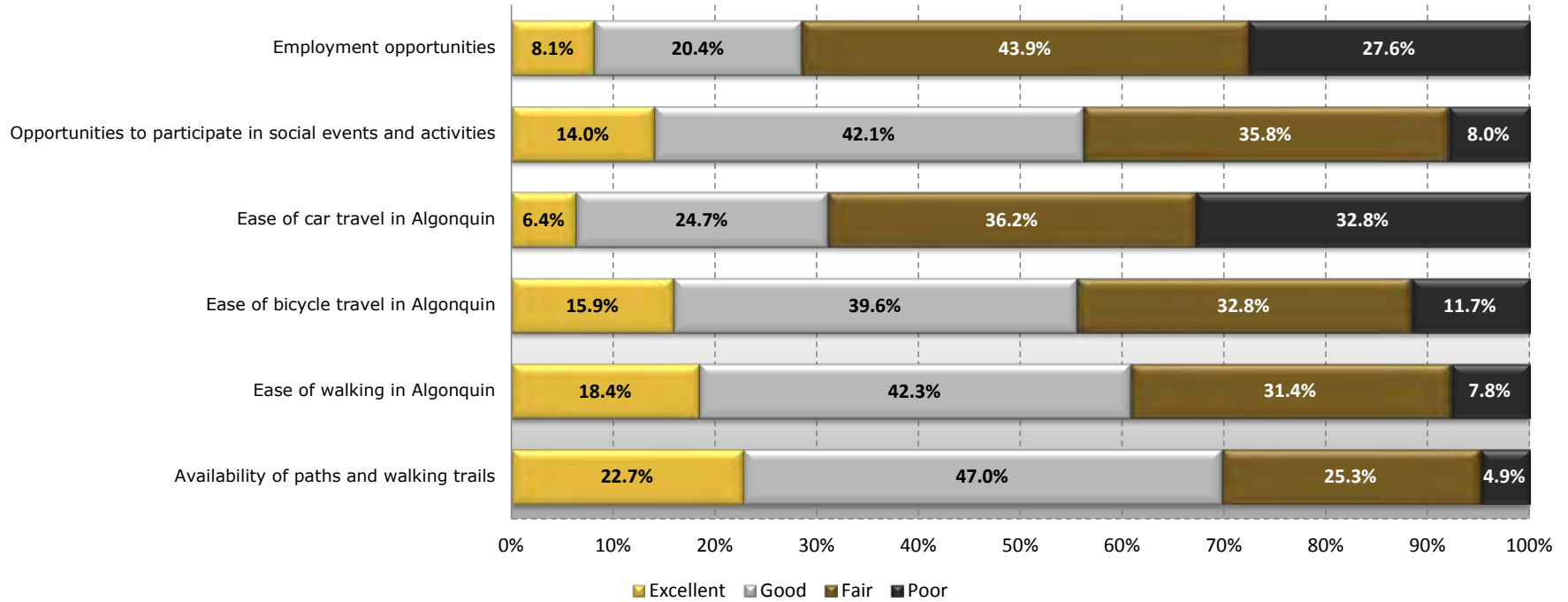
The above chart illustrates the first of four charts that quantify perceptions of quality of life in Algonquin. **93.3% of respondents rated Algonquin as a place to live as either Excellent or Good.** Similar ratings were received for Your neighborhood as a place to live and Algonquin as a place to raise children. An area of concern is Algonquin as a place to work in which 55.7% rated as either Excellent or Good. Also worthwhile noting, 80.7% of respondents rated Algonquin compared to other communities in the area as either Excellent or Good.

Quality of Life in Algonquin - Part 2



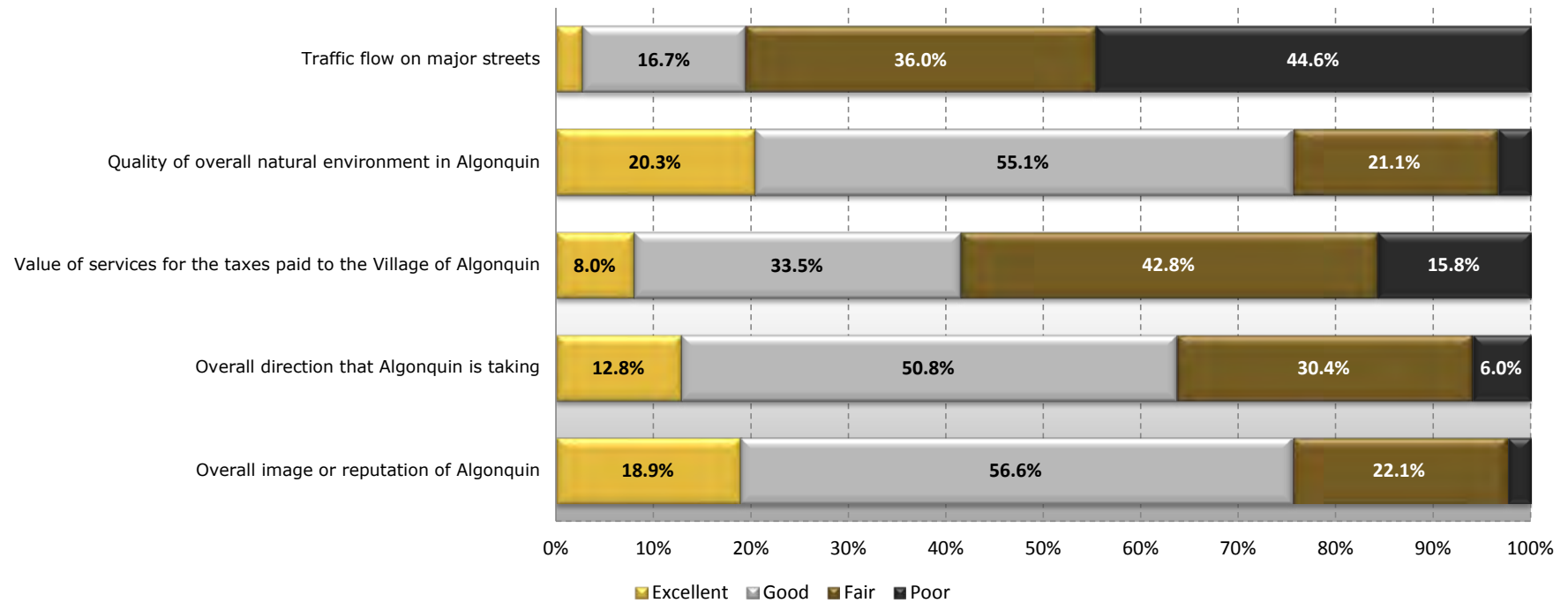
The above chart illustrates the second of four charts that quantify perceptions of quality of life in Algonquin. **88.8% of respondents rated shopping opportunities as either Excellent or Good.** Similar ratings were received for Cleanliness of Algonquin and Overall quality of businesses and services in Algonquin. An area of concern is recreational opportunities which 59.3% rated as either Excellent or Good.

Quality of Life in Algonquin - Part 3



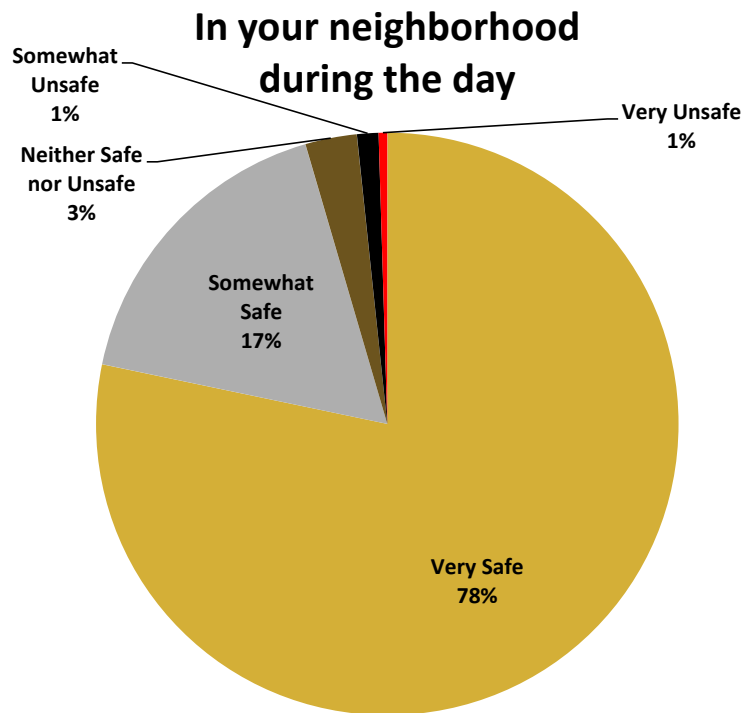
The above chart illustrates the third of four charts that quantify perceptions of quality of life in Algonquin. **69.7% of respondents rated Availability of paths and walking trails as either Excellent or Good.** Some areas of concern include Employment opportunities (28.5% rated Excellent or Good) and Ease of car travel in Algonquin (31.1% rated Excellent or Good). Construction staging on Algonquin Road as part of the Illinois Route 31 Western Bypass project likely reduced higher ratings in transportation-related categories. This project reduced traffic to one lane in each direction and deployed construction flaggers to stop traffic while equipment crossed Algonquin Road at the time the Algonquin Community Survey was administered. Staff will continue to monitor and evaluate.

Quality of Life in Algonquin - Part 4

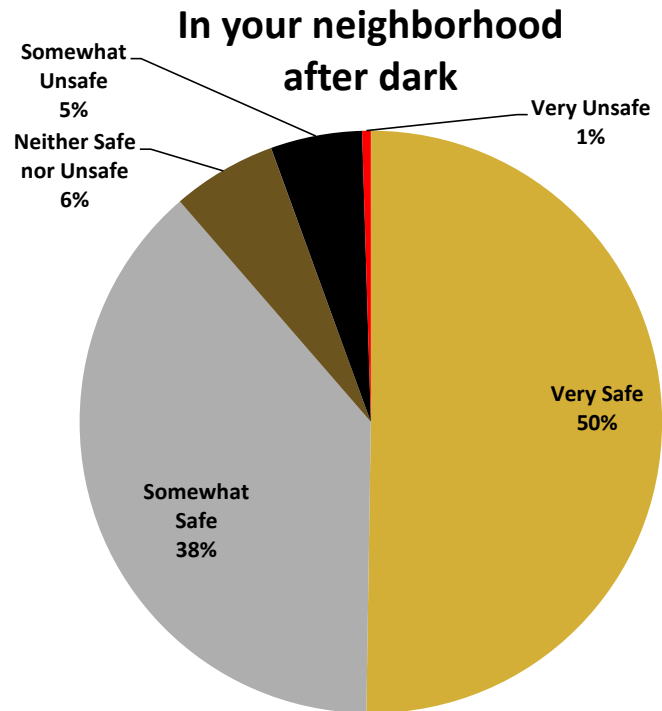


The above chart illustrates the final of four charts that quantify perceptions of quality of life in Algonquin. **75.5% of respondents rated the Overall image or reputation of Algonquin as either Excellent or Good.** Similar ratings were received for the Quality of overall natural environment in Algonquin. An area of continued concern is Traffic flow on major streets in which 19.5% rated as either Excellent or Good. Major streets such as Algonquin Road, Main Street, and Randall Road are maintained by either the Illinois Department of Transportation or the Kane or McHenry County Division of Transportation, depending on location. Also worth noting, is that 41.5% of respondents rated the Value of services for the taxes paid to the Village of Algonquin as either Excellent or Good. Algonquin residents, on average, pay approximately 7% of their property tax bill to the Village of Algonquin.

Public Safety: How Safe Do You Feel...

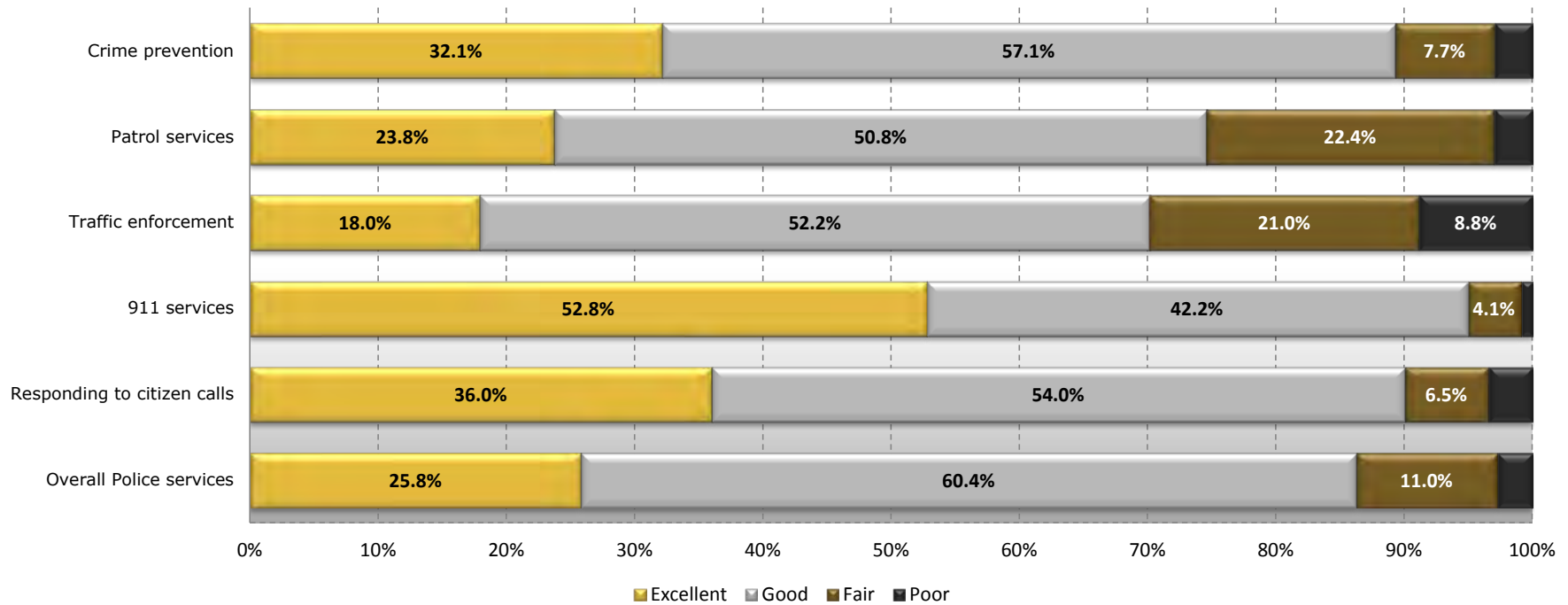


The above chart illustrates respondents' ratings on how safe they feel in their neighborhood during the day. **Overall, 95% of respondents indicated that they feel either Very Safe or Somewhat Safe in their neighborhood during the day.** Approximately 1% of respondents state that they feel Very Unsafe in their neighborhood during the day.



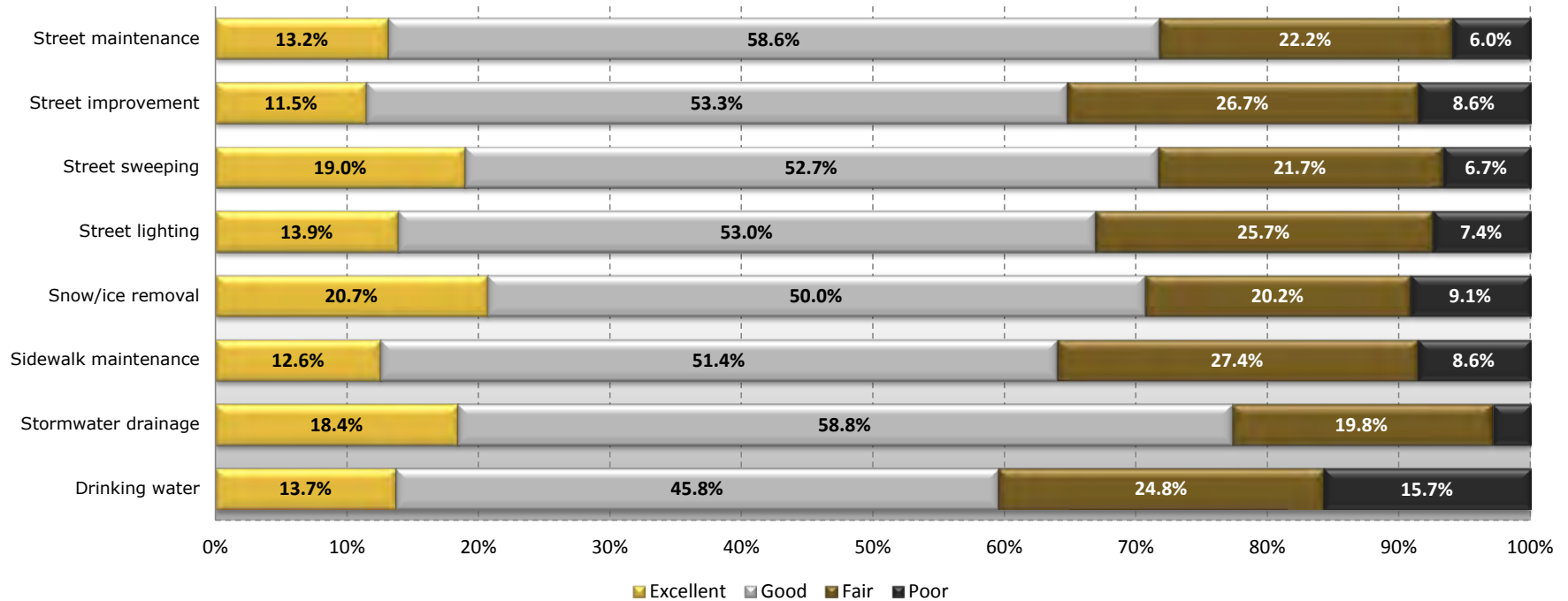
The above chart illustrates respondents' ratings on how safe they feel in their neighborhood after dark. **Overall, 88% of respondents indicated that they feel either Very Safe or Somewhat Safe in their neighborhood after dark.** Approximately 1% of respondents state that they feel Very Unsafe in their neighborhood after dark.

Quality Ratings: Police/Public Safety Summary



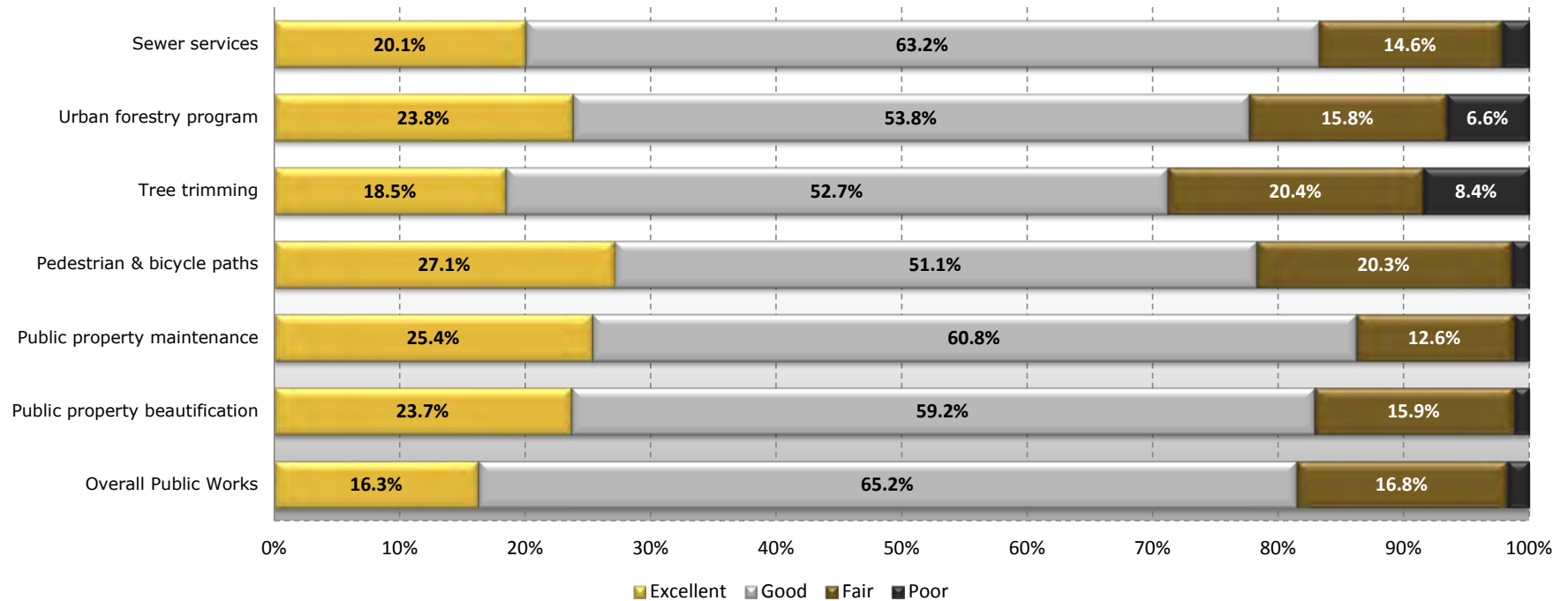
The above chart illustrates quality ratings related to Police and public safety services. As is apparent, residents generally rate these services as being Excellent or Good quality. **86.3% of respondents rated Overall Police Services as either Excellent or Good.** The quality of 911 services, Responding to citizen calls, and Crime prevention rate among the highest quality services of those surveyed. Police and public safety services overall also generally rank high in importance to the community. A complete list of rankings may be viewed in the Rankings section of this report.

Quality Ratings: Public Works/Infrastructure Summary



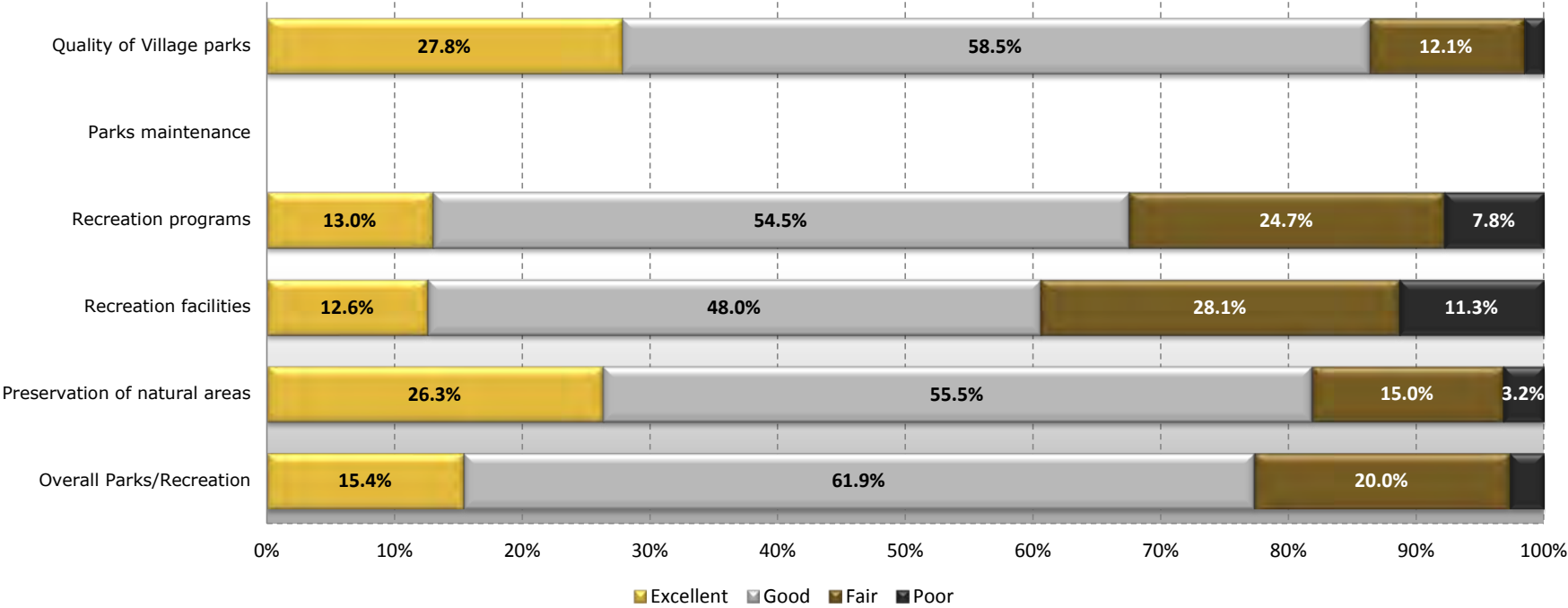
The above chart illustrates quality ratings related to Public Works and infrastructure services. **Services such as Street Maintenance, Street sweeping, Snow/ice removal, and Stormwater drainage generally rank high in quality with respondents ranking these services as Excellent or Good over 70% on average.** Drinking water is one area of concern in which 15.7% of respondents rated Poor quality. Snow/ice removal and Street maintenance were rated high in importance by respondents.

Quality Ratings: Public Works/Infrastructure Summary - Part 2



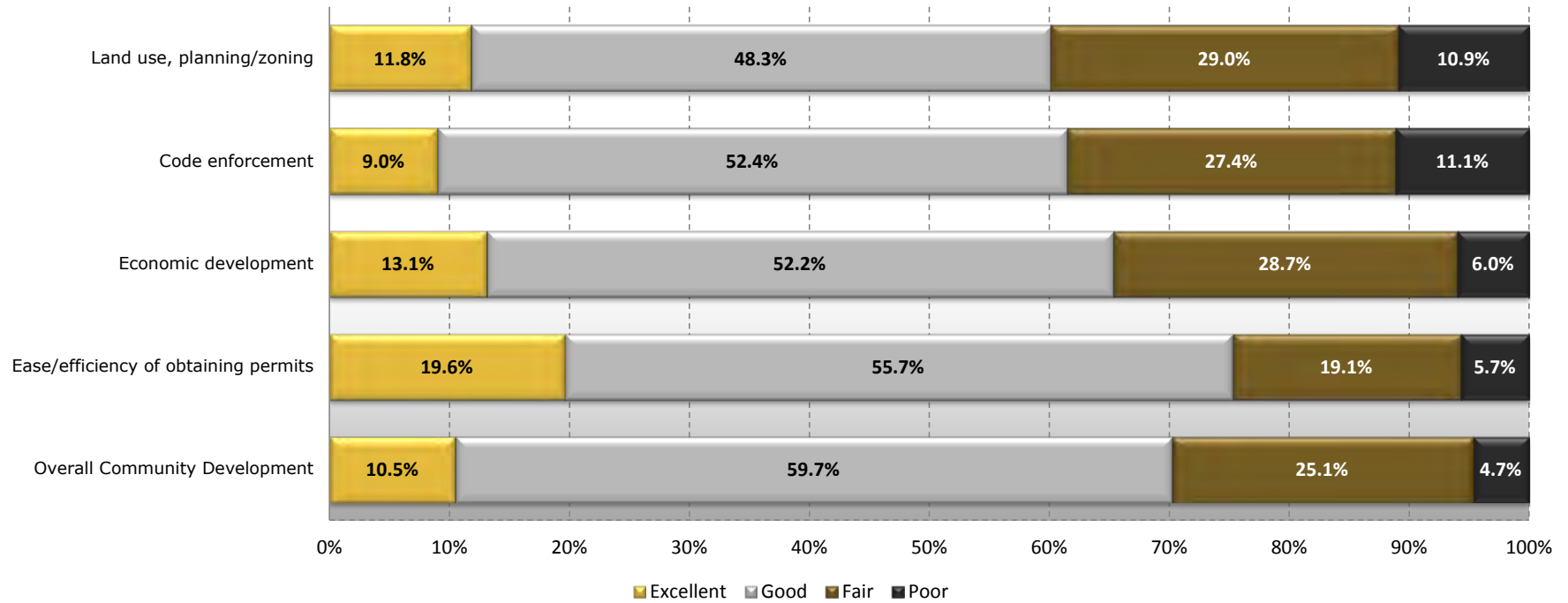
The above chart illustrates quality ratings related to Public Works and infrastructure services. Residents generally rate these services as being Excellent or Good quality. **81.5% of respondents rated Overall Public Works Services as either Excellent or Good.** All services displayed on this chart generally rank high in quality with respondents ranking these services as Excellent or Good over 70% on average. Sewer services are rated with high importance to the community. A complete list of rankings may be viewed in the Rankings section of this report.

Quality Ratings: Parks/Recreation



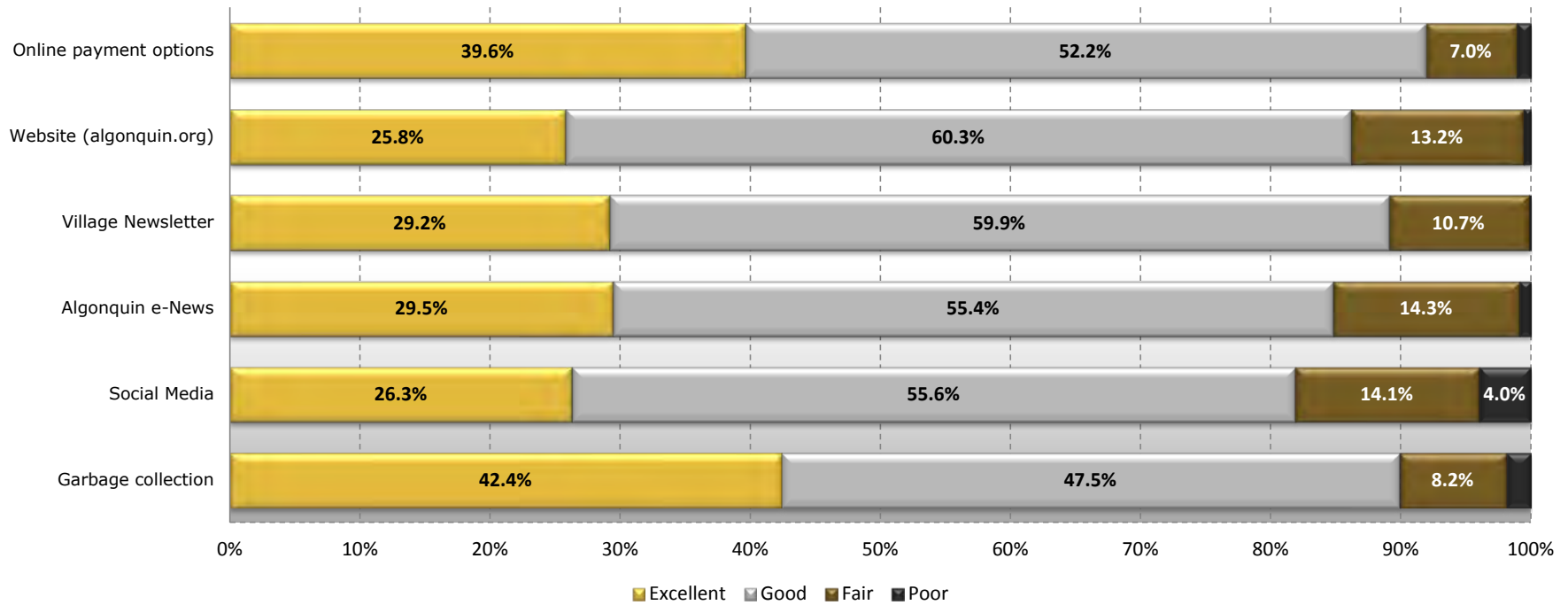
The above chart illustrates quality ratings related to parks and recreation services. **86.3% of respondents rated the Quality of Village parks as either Excellent or Good.** Similar ratings were received for Preservation of natural areas. An area of concern is Recreation facilities which 60.6% rated as either Excellent or Good. Parks maintenance was not included in the 2012 survey but will be evaluated in the 2013 Algonquin Community Survey.

Quality Ratings: Community Development



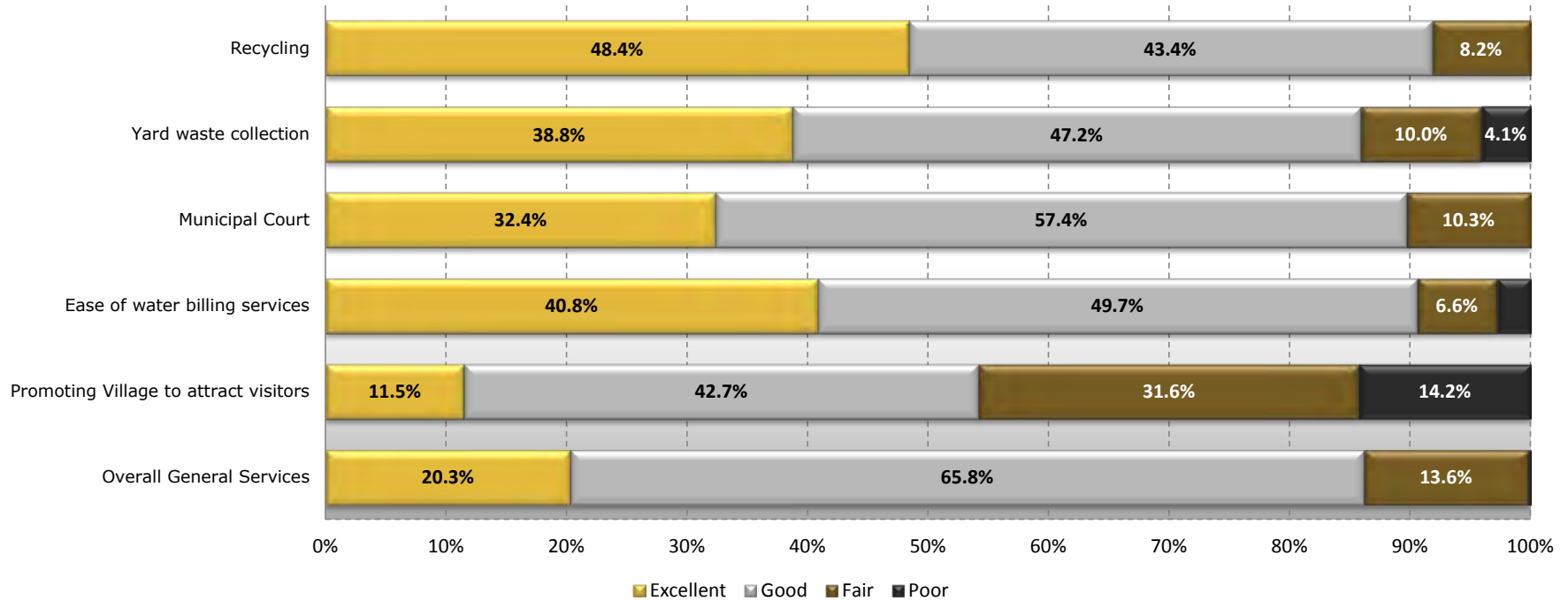
The above chart illustrates quality ratings related to Community Development services. **70.2% of respondents rated Overall Community Development as either Excellent or Good with 75.3% rating the Ease/efficiency of obtaining permits as either Excellent or Good.** Land use, planning/zoning and Code enforcement categories did have higher proportions of Poor ratings with 10.9% and 11.1%, respectively.

Quality Ratings: General Services



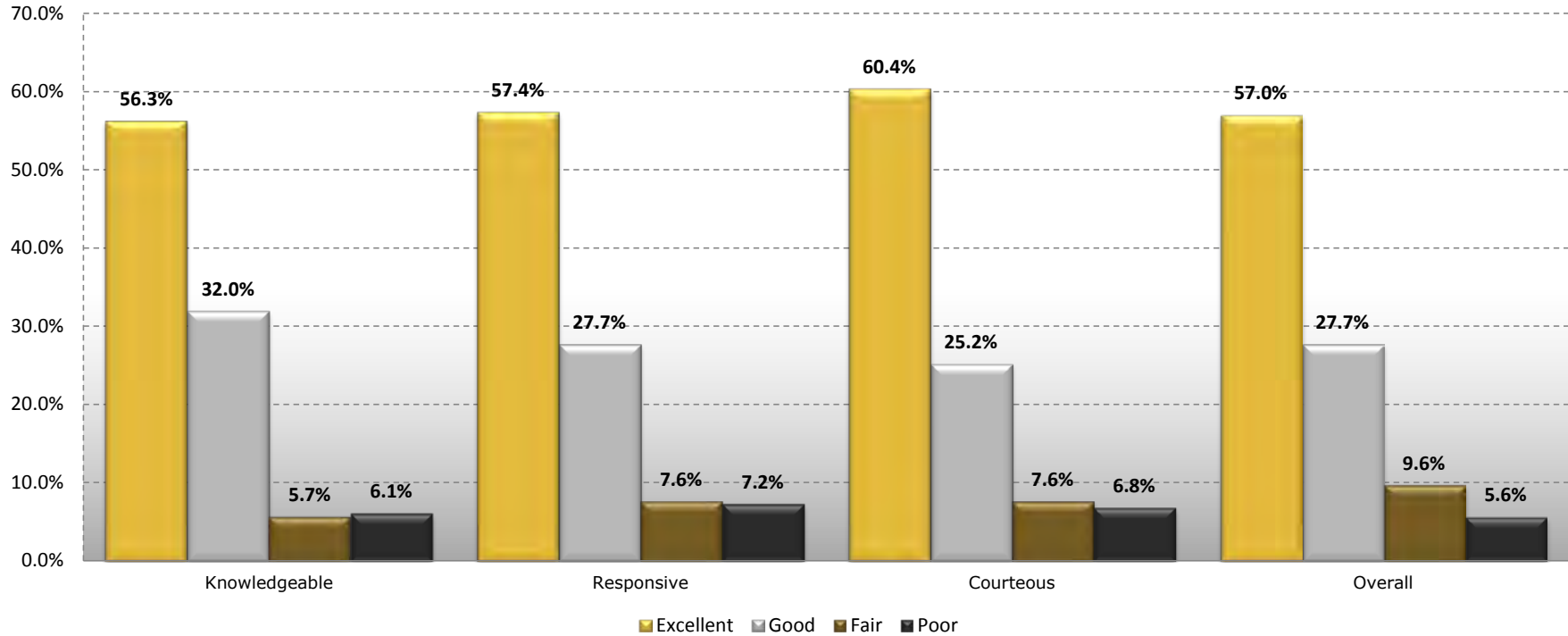
The above chart illustrates the first of two groupings of quality ratings related to general services. 91.8% of respondents rated Online payment options as either Excellent or Good. Garbage collection was also highly rated with 89.9% of respondents rating this category as either Excellent or Good. **Additionally, communications services rated highly with Website, Village Newsletter, Algonquin e-News, and Social Media being rated Excellent or Good by over 80% of respondents.**

Quality Ratings: General Services - Part 2



This chart shows the second grouping of General Services evaluated in the Algonquin Community Survey. Quality ratings indicated residents rated Recycling Excellent or Good 91.8% of the time. Yard waste collection was rated Excellent or Good 86.0% of the time. **86.1% of respondents rated Overall General Services as either Excellent or Good.** Promoting the Village to attract visitors is an area of concern with 54.2% of respondents rating this category as either Excellent or Good.

Village Employee Performance



This chart illustrates the performance rating of Village employee(s) by those residents who have had contact with staff. **Overall, employee interaction was rated overwhelmingly Excellent in all four evaluation categories: Knowledgeable, Responsive, Courteous, and Overall.** Employees were ranked Excellent or Good on being knowledgeable by 88.3% of those who responded. Rankings of Excellent or Good on being Responsive were received by 85.1% of those who responded. Additionally, rankings of Excellent or Good on being Courteous were received 85.6% of the time. Finally, Overall ratings of Excellent or Good were received 84.7% of the time. Approximately 40% of survey respondents reported not having contact with a Village employee.

Comprehensive Survey Results

1. Please indicate how you would describe the following quality of life measures in Algonquin:

Algonquin as a place to live

	<u>2012</u>
(1) Excellent	36.5%
(2) Good	55.2%
(3) Fair	5.5%
(4) Poor	1.2%
(N) Don't Know	0.0%
No Answer	1.7%
Average	1.71

Your neighborhood as a place to live

	<u>2012</u>
(1) Excellent	38.9%
(2) Good	51.7%
(3) Fair	8.1%
(4) Poor	0.2%
(N) Don't Know	0.5%
No Answer	0.7%
Average	1.69

Algonquin as a place to raise children

	<u>2012</u>
(1) Excellent	24.9%
(2) Good	46.9%
(3) Fair	7.6%
(4) Poor	0.7%
(N) Don't Know	15.6%
No Answer	4.3%
Average	1.80

Algonquin as a place to work

	<u>2012</u>
(1) Excellent	9.5%
(2) Good	19.4%
(3) Fair	14.9%
(4) Poor	8.1%
(N) Don't Know	45.0%
No Answer	3.1%
Average	2.42

Algonquin compared to other communities in the area

	<u>2012</u>
(1) Excellent	23.9%
(2) Good	52.4%
(3) Fair	16.6%
(4) Poor	1.7%
(N) Don't Know	2.8%
No Answer	2.6%
Average	1.96

Overall appearance of Algonquin

	<u>2012</u>
(1) Excellent	25.1%
(2) Good	53.6%
(3) Fair	17.8%
(4) Poor	2.1%
(N) Don't Know	0.0%
No Answer	1.4%
Average	1.97

Cleanliness of Algonquin

	<u>2012</u>
(1) Excellent	29.9%
(2) Good	56.9%
(3) Fair	10.7%
(4) Poor	1.4%
(N) Don't Know	0.0%
No Answer	1.2%
Average	1.83

Overall quality of new development in Algonquin

	<u>2012</u>
(1) Excellent	16.6%
(2) Good	46.9%
(3) Fair	21.3%
(4) Poor	5.7%
(N) Don't Know	7.6%
No Answer	1.9%
Average	2.18

Variety of housing options

	<u>2012</u>
(1) Excellent	17.1%
(2) Good	49.3%
(3) Fair	19.4%
(4) Poor	2.4%
(N) Don't Know	9.0%
No Answer	2.8%
Average	2.08

Overall quality of businesses and services in Algonquin

	<u>2012</u>
(1) Excellent	31.3%
(2) Good	47.2%
(3) Fair	16.8%
(4) Poor	1.7%
(N) Don't Know	1.7%
No Answer	1.4%
Average	1.89

Shopping opportunities

	<u>2012</u>
(1) Excellent	50.5%
(2) Good	36.3%
(3) Fair	8.8%
(4) Poor	2.1%
(N) Don't Know	0.0%
No Answer	2.4%
Average	1.62

Recreational opportunities

	<u>2012</u>
(1) Excellent	16.1%
(2) Good	38.2%
(3) Fair	28.0%
(4) Poor	9.2%
(N) Don't Know	6.9%
No Answer	1.7%
Average	2.33

Employment opportunities

	<u>2012</u>
(1) Excellent	4.3%
(2) Good	10.7%
(3) Fair	23.0%
(4) Poor	14.5%
(N) Don't Know	45.3%
No Answer	2.4%
Average	2.91

Opportunities to participate in social events and activities

	<u>2012</u>
(1) Excellent	11.6%
(2) Good	34.8%
(3) Fair	29.6%
(4) Poor	6.6%
(N) Don't Know	13.5%
No Answer	3.8%
Average	2.38

Ease of car travel in Algonquin

	<u>2012</u>
(1) Excellent	6.2%
(2) Good	23.9%
(3) Fair	35.1%
(4) Poor	31.8%
(N) Don't Know	0.9%
No Answer	2.1%
Average	2.95

Ease of bicycle travel in Algonquin

	<u>2012</u>
(1) Excellent	11.6%
(2) Good	28.9%
(3) Fair	23.9%
(4) Poor	8.5%
(N) Don't Know	24.9%
No Answer	2.1%
Average	2.40

Ease of walking in Algonquin

	<u>2012</u>
(1) Excellent	16.8%
(2) Good	38.6%
(3) Fair	28.7%
(4) Poor	7.1%
(N) Don't Know	6.4%
No Answer	2.4%
Average	2.29

Availability of paths and walking trails

	<u>2012</u>
(1) Excellent	20.9%
(2) Good	43.1%
(3) Fair	23.2%
(4) Poor	4.5%
(N) Don't Know	6.4%
No Answer	1.9%
Average	2.12

Traffic flow on major streets

	<u>2012</u>
(1) Excellent	2.6%
(2) Good	16.1%
(3) Fair	34.6%
(4) Poor	42.9%
(N) Don't Know	0.5%
No Answer	3.3%
Average	3.22

Quality of overall natural environment in Algonquin

	<u>2012</u>
(1) Excellent	19.7%
(2) Good	53.3%
(3) Fair	20.4%
(4) Poor	3.3%
(N) Don't Know	1.7%
No Answer	1.7%
Average	2.08

Value of services for the taxes paid to the Village of Algonquin

	<u>2012</u>
(1) Excellent	7.6%
(2) Good	31.8%
(3) Fair	40.5%
(4) Poor	14.9%
(N) Don't Know	2.8%
No Answer	2.4%
Average	2.66

Overall direction that Algonquin is taking

	<u>2012</u>
(1) Excellent	11.6%
(2) Good	46.0%
(3) Fair	27.5%
(4) Poor	5.5%
(N) Don't Know	7.6%
No Answer	1.9%
Average	2.30

Overall image or reputation of Algonquin

	<u>2012</u>
(1) Excellent	18.2%
(2) Good	54.7%
(3) Fair	21.3%
(4) Poor	2.4%
(N) Don't Know	2.4%
No Answer	0.9%
Average	2.08

2. To what degree, if at all, are run-down buildings, weed lots or junk vehicles a problem in Algonquin?

	<u>2012</u>
Not a problem	27.5%
Minor problem	41.9%
Moderate problem	16.1%
Major problem	3.8%
Don't Know	8.5%
No Answer	2.1%

3. Please rate how safe you feel:

In your neighborhood during the day

	<u>2012</u>
(1) Very Safe	77.7%
(2) Somewhat Safe	17.1%
(3) Neither Safe nor Unsafe	2.8%
(4) Somewhat Unsafe	1.2%
(5) Very Unsafe	0.5%
(N) Don't Know	0.2%
No Answer	0.5%
Average	1.28

In your neighborhood after dark

	<u>2012</u>
(1) Very Safe	49.3%
(2) Somewhat Safe	37.7%
(3) Neither Safe nor Unsafe	5.7%
(4) Somewhat Unsafe	5.0%
(5) Very Unsafe	0.5%
(N) Don't Know	0.5%
No Answer	1.4%
Average	1.67

4. During the past 12 months, were you or anyone in your household the victim of any crime in Algonquin?

	<u>2012</u>
Yes	7.3%
No	91.5%
Don't Know	0.5%
No Answer	0.7%

5. If yes, was this crime (these crimes) reported to the police?

	<u>2012</u>
Yes	5.7%
No	1.2%
Don't Know	0.2%
No Answer	92.9%

6. The following section lists specific services provided by the Village. Please rate both the quality and importance of the Village services by circling your answer for each specific service statement.

POLICE/PUBLIC SAFETY

Crime prevention

<i>Quality:</i>	<u>2012</u>
(1) Excellent	25.6%
(2) Good	45.5%
(3) Fair	6.2%
(4) Poor	2.4%
(N) Don't Know	17.8%
No Answer	2.6%
Average	1.82

<i>Importance:</i>	<u>2012</u>
(1) High	80.3%
(2) Medium	5.9%
(3) Low	0.9%
(N) Don't Know	3.1%
No Answer	9.7%
Average	1.09

Patrol services

<i>Quality:</i>	<u>2012</u>
(1) Excellent	20.6%
(2) Good	44.1%
(3) Fair	19.4%
(4) Poor	2.6%
(N) Don't Know	10.7%
No Answer	2.6%
Average	2.05

<i>Importance:</i>	<u>2012</u>
(1) High	70.6%
(2) Medium	14.7%
(3) Low	1.7%
(N) Don't Know	2.8%
No Answer	10.2%
Average	1.21

Traffic enforcement

<i>Quality:</i>	<u>2012</u>
(1) Excellent	15.4%
(2) Good	44.8%
(3) Fair	18.0%
(4) Poor	7.6%
(N) Don't Know	11.6%
No Answer	2.6%
Average	2.21

<i>Importance:</i>	<u>2012</u>
(1) High	50.5%
(2) Medium	30.6%
(3) Low	5.9%
(N) Don't Know	3.1%
No Answer	10.0%
Average	1.49

911 services

<i>Quality:</i>	<u>2012</u>
(1) Excellent	27.3%
(2) Good	21.8%
(3) Fair	2.1%
(4) Poor	0.5%
(N) Don't Know	46.0%
No Answer	2.4%
Average	1.53

<i>Importance:</i>	<u>2012</u>
(1) High	80.1%
(2) Medium	3.8%
(3) Low	0.2%
(N) Don't Know	5.7%
No Answer	10.2%
Average	1.05

Responding to citizen calls

<i>Quality:</i>	<u>2012</u>
(1) Excellent	22.3%
(2) Good	33.4%
(3) Fair	4.0%
(4) Poor	2.1%
(N) Don't Know	35.3%
No Answer	2.8%
Average	1.77

<i>Importance:</i>	<u>2012</u>
(1) High	74.4%
(2) Medium	9.7%
(3) Low	0.5%
(N) Don't Know	5.5%
No Answer	10.0%
Average	1.13

Overall Police services

<i>Quality:</i>	<u>2012</u>
(1) Excellent	22.3%
(2) Good	52.1%
(3) Fair	9.5%
(4) Poor	2.4%
(N) Don't Know	11.8%
No Answer	1.9%
Average	1.91

<i>Importance:</i>	<u>2012</u>
(1) High	77.7%
(2) Medium	9.2%
(3) Low	0.7%
(N) Don't Know	2.8%
No Answer	9.5%
Average	1.12

PUBLIC WORKS/INFRASTRUCTURE**Street maintenance**

<i>Quality:</i>	<u>2012</u>
(1) Excellent	13.0%
(2) Good	58.1%
(3) Fair	22.0%
(4) Poor	5.9%
(N) Don't Know	0.5%
No Answer	0.5%
Average	2.21

<i>Importance:</i>	<u>2012</u>
(1) High	69.2%
(2) Medium	21.8%
(3) Low	0.9%
(N) Don't Know	0.7%
No Answer	7.3%
Average	1.26

Street improvement

<i>Quality:</i>	<u>2012</u>
(1) Excellent	11.1%
(2) Good	51.7%
(3) Fair	25.8%
(4) Poor	8.3%
(N) Don't Know	1.9%
No Answer	1.2%
Average	2.32

<i>Importance:</i>	<u>2012</u>
(1) High	58.8%
(2) Medium	30.1%
(3) Low	2.1%
(N) Don't Know	0.9%
No Answer	8.1%
Average	1.38

Street sweeping

<i>Quality:</i>	<u>2012</u>
(1) Excellent	16.8%
(2) Good	46.7%
(3) Fair	19.2%
(4) Poor	5.9%
(N) Don't Know	10.0%
No Answer	1.4%
Average	2.16

<i>Importance:</i>	<u>2012</u>
(1) High	33.2%
(2) Medium	42.2%
(3) Low	14.5%
(N) Don't Know	1.2%
No Answer	9.0%
Average	1.79

Street lighting

<i>Quality:</i>	<u>2012</u>
(1) Excellent	13.7%
(2) Good	52.4%
(3) Fair	25.4%
(4) Poor	7.3%
(N) Don't Know	0.2%
No Answer	0.9%
Average	2.27

<i>Importance:</i>	<u>2012</u>
(1) High	63.3%
(2) Medium	26.8%
(3) Low	1.9%
(N) Don't Know	0.5%
No Answer	7.6%
Average	1.33

Snow/ice removal

<i>Quality:</i>	<u>2012</u>
(1) Excellent	19.9%
(2) Good	48.1%
(3) Fair	19.4%
(4) Poor	8.8%
(N) Don't Know	2.4%
No Answer	1.4%
Average	2.18

<i>Importance:</i>	<u>2012</u>
(1) High	80.3%
(2) Medium	9.7%
(3) Low	1.2%
(N) Don't Know	0.5%
No Answer	8.3%
Average	1.13

Sidewalk maintenance

<i>Quality:</i>	<u>2012</u>
(1) Excellent	10.4%
(2) Good	42.7%
(3) Fair	22.7%
(4) Poor	7.1%
(N) Don't Know	15.4%
No Answer	1.7%
Average	2.32

<i>Importance:</i>	<u>2012</u>
(1) High	45.5%
(2) Medium	36.7%
(3) Low	5.5%
(N) Don't Know	3.8%
No Answer	8.5%
Average	1.54

Stormwater drainage

<i>Quality:</i>	<u>2012</u>
(1) Excellent	16.4%
(2) Good	52.1%
(3) Fair	17.5%
(4) Poor	2.6%
(N) Don't Know	10.0%
No Answer	1.4%
Average	2.07

<i>Importance:</i>	<u>2012</u>
(1) High	59.5%
(2) Medium	25.8%
(3) Low	2.6%
(N) Don't Know	2.8%
No Answer	9.2%
Average	1.35

Drinking water

<i>Quality:</i>	<u>2012</u>
(1) Excellent	13.3%
(2) Good	44.3%
(3) Fair	23.9%
(4) Poor	15.2%
(N) Don't Know	2.6%
No Answer	0.7%
Average	2.42

<i>Importance:</i>	<u>2012</u>
(1) High	80.6%
(2) Medium	9.5%
(3) Low	1.9%
(N) Don't Know	0.5%
No Answer	7.6%
Average	1.14

Sewer services

<i>Quality:</i>	<u>2012</u>
(1) Excellent	17.3%
(2) Good	54.5%
(3) Fair	12.6%
(4) Poor	1.9%
(N) Don't Know	12.3%
No Answer	1.4%
Average	1.99

<i>Importance:</i>	<u>2012</u>
(1) High	63.3%
(2) Medium	21.6%
(3) Low	0.5%
(N) Don't Know	5.0%
No Answer	9.7%
Average	1.26

Urban forestry program

<i>Quality:</i>	<u>2012</u>
(1) Excellent	15.4%
(2) Good	34.8%
(3) Fair	10.2%
(4) Poor	4.3%
(N) Don't Know	33.9%
No Answer	1.4%
Average	2.05

<i>Importance:</i>	<u>2012</u>
(1) High	30.1%
(2) Medium	41.2%
(3) Low	7.8%
(N) Don't Know	12.1%
No Answer	8.8%
Average	1.72

Tree trimming

<i>Quality:</i>	<u>2012</u>
(1) Excellent	16.1%
(2) Good	46.0%
(3) Fair	17.8%
(4) Poor	7.3%
(N) Don't Know	10.4%
No Answer	2.4%
Average	2.19

<i>Importance:</i>	<u>2012</u>
(1) High	32.0%
(2) Medium	47.4%
(3) Low	8.1%
(N) Don't Know	3.3%
No Answer	9.2%
Average	1.73

Pedestrian & bicycle paths

<i>Quality:</i>	<u>2012</u>
(1) Excellent	22.7%
(2) Good	42.9%
(3) Fair	17.1%
(4) Poor	1.2%
(N) Don't Know	14.5%
No Answer	1.7%
Average	1.96

<i>Importance:</i>	<u>2012</u>
(1) High	40.5%
(2) Medium	40.0%
(3) Low	6.4%
(N) Don't Know	5.0%
No Answer	8.1%
Average	1.61

Public property maintenance

<i>Quality:</i>	<u>2012</u>
(1) Excellent	23.9%
(2) Good	57.3%
(3) Fair	11.8%
(4) Poor	1.2%
(N) Don't Know	5.2%
No Answer	0.5%
Average	1.90

<i>Importance:</i>	<u>2012</u>
(1) High	45.5%
(2) Medium	41.5%
(3) Low	1.7%
(N) Don't Know	3.1%
No Answer	8.3%
Average	1.51

Public property beautification

<i>Quality:</i>	<u>2012</u>
(1) Excellent	22.3%
(2) Good	55.7%
(3) Fair	14.9%
(4) Poor	1.2%
(N) Don't Know	5.2%
No Answer	0.7%
Average	1.95

<i>Importance:</i>	<u>2012</u>
(1) High	41.2%
(2) Medium	41.2%
(3) Low	4.5%
(N) Don't Know	3.8%
No Answer	9.2%
Average	1.58

Overall Public Works

<i>Quality:</i>	<u>2012</u>
(1) Excellent	15.4%
(2) Good	61.6%
(3) Fair	15.9%
(4) Poor	1.7%
(N) Don't Know	1.4%
No Answer	4.0%
Average	2.04

<i>Importance:</i>	<u>2012</u>
(1) High	55.7%
(2) Medium	30.1%
(3) Low	1.2%
(N) Don't Know	1.4%
No Answer	11.6%
Average	1.37

PARKS/RECREATION

Quality of Village parks

<i>Quality:</i>	<u>2012</u>
(1) Excellent	25.1%
(2) Good	52.8%
(3) Fair	10.9%
(4) Poor	1.4%
(N) Don't Know	8.5%
No Answer	1.2%
Average	1.87

<i>Importance:</i>	<u>2012</u>
(1) High	47.9%
(2) Medium	36.5%
(3) Low	1.9%
(N) Don't Know	4.5%
No Answer	9.2%
Average	1.47

Recreation programs

<i>Quality:</i>	<u>2012</u>
(1) Excellent	9.5%
(2) Good	39.8%
(3) Fair	18.0%
(4) Poor	5.7%
(N) Don't Know	25.6%
No Answer	1.4%
Average	2.27

<i>Importance:</i>	<u>2012</u>
(1) High	31.8%
(2) Medium	42.7%
(3) Low	8.1%
(N) Don't Know	9.0%
No Answer	8.5%
Average	1.71

Recreation facilities

<i>Quality:</i>	<u>2012</u>
(1) Excellent	9.0%
(2) Good	34.4%
(3) Fair	20.1%
(4) Poor	8.1%
(N) Don't Know	26.1%
No Answer	2.4%
Average	2.38

<i>Importance:</i>	<u>2012</u>
(1) High	32.5%
(2) Medium	41.2%
(3) Low	6.9%
(N) Don't Know	9.7%
No Answer	9.7%
Average	1.68

Preservation of natural areas (open space, wetlands, etc.)

<i>Quality:</i>	<u>2012</u>
(1) Excellent	23.2%
(2) Good	49.1%
(3) Fair	13.3%
(4) Poor	2.8%
(N) Don't Know	10.9%
No Answer	0.7%
Average	1.95

<i>Importance:</i>	<u>2012</u>
(1) High	46.2%
(2) Medium	34.6%
(3) Low	4.5%
(N) Don't Know	6.4%
No Answer	8.3%
Average	1.51

Overall Parks/Recreation

<i>Quality:</i>	<u>2012</u>
(1) Excellent	13.5%
(2) Good	54.3%
(3) Fair	17.5%
(4) Poor	2.4%
(N) Don't Know	10.2%
No Answer	2.1%
Average	2.10

<i>Importance:</i>	<u>2012</u>
(1) High	40.8%
(2) Medium	42.7%
(3) Low	2.6%
(N) Don't Know	5.0%
No Answer	9.0%
Average	1.56

COMMUNITY DEVELOPMENT

Land use, planning/zoning

<i>Quality:</i>	<u>2012</u>
(1) Excellent	9.2%
(2) Good	37.9%
(3) Fair	22.7%
(4) Poor	8.5%
(N) Don't Know	19.7%
No Answer	1.9%
Average	2.39

<i>Importance:</i>	<u>2012</u>
(1) High	47.4%
(2) Medium	32.0%
(3) Low	2.4%
(N) Don't Know	9.5%
No Answer	8.8%
Average	1.45

Code enforcement (weeds, property maintenance, etc.)

<i>Quality:</i>	<u>2012</u>
(1) Excellent	7.1%
(2) Good	41.2%
(3) Fair	21.6%
(4) Poor	8.8%
(N) Don't Know	19.4%
No Answer	1.9%
Average	2.41

<i>Importance:</i>	<u>2012</u>
(1) High	43.1%
(2) Medium	35.3%
(3) Low	4.3%
(N) Don't Know	8.8%
No Answer	8.5%
Average	1.53

Economic Development

<i>Quality:</i>	<u>2012</u>
(1) Excellent	10.4%
(2) Good	41.5%
(3) Fair	22.7%
(4) Poor	4.7%
(N) Don't Know	17.3%
No Answer	3.3%
Average	2.27

<i>Importance:</i>	<u>2012</u>
(1) High	50.2%
(2) Medium	28.7%
(3) Low	1.7%
(N) Don't Know	9.0%
No Answer	10.4%
Average	1.40

Ease and efficiency of obtaining permits

<i>Quality:</i>	<u>2012</u>
(1) Excellent	10.7%
(2) Good	30.3%
(3) Fair	10.4%
(4) Poor	3.1%
(N) Don't Know	44.5%
No Answer	0.9%
Average	2.11

<i>Importance:</i>	<u>2012</u>
(1) High	32.7%
(2) Medium	35.1%
(3) Low	3.3%
(N) Don't Know	19.7%
No Answer	9.2%
Average	1.59

Overall Community Development

<i>Quality:</i>	<u>2012</u>
(1) Excellent	9.0%
(2) Good	51.2%
(3) Fair	21.6%
(4) Poor	4.0%
(N) Don't Know	12.1%
No Answer	2.1%
Average	2.24

<i>Importance:</i>	<u>2012</u>
(1) High	45.7%
(2) Medium	34.6%
(3) Low	1.4%
(N) Don't Know	6.9%
No Answer	11.4%
Average	1.46

GENERAL SERVICES**Online payment options**

<i>Quality:</i>	<u>2012</u>
(1) Excellent	25.4%
(2) Good	33.4%
(3) Fair	4.5%
(4) Poor	0.7%
(N) Don't Know	34.4%
No Answer	1.7%
Average	1.70

<i>Importance:</i>	<u>2012</u>
(1) High	28.7%
(2) Medium	34.6%
(3) Low	13.3%
(N) Don't Know	15.6%
No Answer	7.8%
Average	1.80

Website (algonquin.org)

<i>Quality:</i>	<u>2012</u>
(1) Excellent	19.0%
(2) Good	44.3%
(3) Fair	9.7%
(4) Poor	0.5%
(N) Don't Know	23.2%
No Answer	3.3%
Average	1.89

<i>Importance:</i>	<u>2012</u>
(1) High	24.9%
(2) Medium	44.1%
(3) Low	9.2%
(N) Don't Know	12.8%
No Answer	9.0%
Average	2.20

Village Newsletter

<i>Quality:</i>	<u>2012</u>
(1) Excellent	27.7%
(2) Good	56.9%
(3) Fair	10.2%
(4) Poor	0.2%
(N) Don't Know	2.8%
No Answer	2.1%
Average	1.82

<i>Importance:</i>	<u>2012</u>
(1) High	29.4%
(2) Medium	48.1%
(3) Low	9.2%
(N) Don't Know	3.6%
No Answer	9.7%
Average	1.77

Algonquin e-News

<i>Quality:</i>	<u>2012</u>
(1) Excellent	15.6%
(2) Good	29.4%
(3) Fair	7.6%
(4) Poor	0.5%
(N) Don't Know	44.3%
No Answer	2.6%
Average	1.87

<i>Importance:</i>	<u>2012</u>
(1) High	17.1%
(2) Medium	39.1%
(3) Low	13.3%
(N) Don't Know	22.0%
No Answer	8.5%
Average	1.95

Social Media: Facebook, Twitter, etc.

<i>Quality:</i>	<u>2012</u>
(1) Excellent	6.2%
(2) Good	13.0%
(3) Fair	3.3%
(4) Poor	0.9%
(N) Don't Know	74.6%
No Answer	1.9%
Average	1.96

<i>Importance:</i>	<u>2012</u>
(1) High	10.9%
(2) Medium	23.2%
(3) Low	24.9%
(N) Don't Know	32.5%
No Answer	8.5%
Average	2.24

Garbage collection

<i>Quality:</i>	<u>2012</u>
(1) Excellent	41.9%
(2) Good	46.9%
(3) Fair	8.1%
(4) Poor	1.9%
(N) Don't Know	0.7%
No Answer	0.5%
Average	1.70

<i>Importance:</i>	<u>2012</u>
(1) High	73.5%
(2) Medium	18.2%
(3) Low	0.5%
(N) Don't Know	1.2%
No Answer	6.6%
Average	1.21

Recycling

<i>Quality:</i>	<u>2012</u>
(1) Excellent	47.9%
(2) Good	42.9%
(3) Fair	8.1%
(4) Poor	0.0%
(N) Don't Know	0.5%
No Answer	0.7%
Average	1.60

<i>Importance:</i>	<u>2012</u>
(1) High	73.7%
(2) Medium	17.8%
(3) Low	0.5%
(N) Don't Know	1.2%
No Answer	6.9%
Average	1.20

Yard waste collection

<i>Quality:</i>	<u>2012</u>
(1) Excellent	33.9%
(2) Good	41.2%
(3) Fair	8.8%
(4) Poor	3.6%
(N) Don't Know	10.9%
No Answer	1.7%
Average	1.79

<i>Importance:</i>	<u>2012</u>
(1) High	62.1%
(2) Medium	22.5%
(3) Low	1.2%
(N) Don't Know	7.3%
No Answer	6.9%
Average	1.29

Municipal Court

<i>Quality:</i>	<u>2012</u>
(1) Excellent	5.2%
(2) Good	9.2%
(3) Fair	1.7%
(4) Poor	0.0%
(N) Don't Know	80.3%
No Answer	3.6%
Average	1.78

<i>Importance:</i>	<u>2012</u>
(1) High	24.9%
(2) Medium	22.5%
(3) Low	4.3%
(N) Don't Know	39.1%
No Answer	9.2%
Average	1.60

Ease of water billing services

<i>Quality:</i>	<u>2012</u>
(1) Excellent	37.9%
(2) Good	46.2%
(3) Fair	6.2%
(4) Poor	2.6%
(N) Don't Know	5.0%
No Answer	2.1%
Average	1.71

<i>Importance:</i>	<u>2012</u>
(1) High	36.0%
(2) Medium	47.9%
(3) Low	3.3%
(N) Don't Know	3.8%
No Answer	9.0%
Average	1.63

Promoting the Village to attract visitors

<i>Quality:</i>	<u>2012</u>
(1) Excellent	6.9%
(2) Good	25.6%
(3) Fair	19.0%
(4) Poor	8.5%
(N) Don't Know	38.4%
No Answer	1.7%
Average	2.49

<i>Importance:</i>	<u>2012</u>
(1) High	29.4%
(2) Medium	42.4%
(3) Low	8.1%
(N) Don't Know	12.8%
No Answer	7.3%
Average	1.73

Overall General Services

<i>Quality:</i>	<u>2012</u>
(1) Excellent	19.4%
(2) Good	62.8%
(3) Fair	13.0%
(4) Poor	0.2%
(N) Don't Know	2.1%
No Answer	2.4%
Average	1.94

<i>Importance:</i>	<u>2012</u>
(1) High	42.9%
(2) Medium	43.4%
(3) Low	1.7%
(N) Don't Know	3.1%
No Answer	9.0%
Average	1.53

7. Have you had any in-person, phone or email contact with an employee of the Village of Algonquin within the last 12 months (including police, counter staff, inspectors, or any others)?

	<u>2012</u>
Yes	58.5%
No	37.0%
Don't know	0.7%
No Answer	3.8%

8. Please rate the performance of the Village employee(s) you interacted with during your most recent contact.

Knowledgeable

	<u>2012</u>
(1) Excellent	32.9%
(2) Good	18.7%
(3) Fair	3.3%
(4) Poor	3.6%
(N) Don't Know	0.7%
No Answer	40.8%
Average	1.62

Courteous

	<u>2012</u>
(1) Excellent	35.8%
(2) Good	14.9%
(3) Fair	4.5%
(4) Poor	4.0%
(N) Don't Know	0.0%
No Answer	40.8%
Average	1.61

Responsive

	<u>2012</u>
(1) Excellent	33.9%
(2) Good	16.4%
(3) Fair	4.5%
(4) Poor	4.3%
(N) Don't Know	0.0%
No Answer	41.0%
Average	1.65

Overall

	<u>2012</u>
(1) Excellent	33.6%
(2) Good	16.4%
(3) Fair	5.7%
(4) Poor	3.3%
(N) Don't Know	0.0%
No Answer	41.0%
Average	1.64

9. Please indicate how likely or unlikely you are to do each of the following:

Recommend living in Algonquin to someone who asks

	<u>2012</u>
(1) Very Likely	44.3%
(2) Likely	34.1%
(3) Neither Likely or Unlikely	12.6%
(4) Unlikely	2.6%
(5) Very Unlikely	1.7%
(N) Don't Know	1.7%
No Answer	3.1%

Remain in Algonquin for the next five years

	<u>2012</u>
(1) Very Likely	50.0%
(2) Likely	29.6%
(3) Neither Likely or Unlikely	7.3%
(4) Unlikely	3.3%
(5) Very Unlikely	3.6%
(N) Don't Know	2.1%
No Answer	4.0%

10. How long have you been a resident of Algonquin?

	<u>2012</u>
Less than 1 year	2.8%
1 - 5 years	9.0%
6 - 10 years	23.7%
11 - 15 years	20.9%
Over 15 years	43.1%
No Answer	0.5%

11. In what type of home do you currently live?

	<u>2012</u>
Single family house	83.2%
Townhome/Duplex	15.2%
Condominium/Apartment	1.2%
Other	0.0%
No Answer	0.5%

12. Please indicate your current housing status.

	<u>2012</u>
Own	96.2%
Rent	3.3%
No Answer	0.5%

13. Do any children age 17 or under live in your household?

	<u>2012</u>
Yes	33.2%
No	66.4%
No Answer	0.5%

14. Are you or any other member/s of your household aged 65 or older?

	<u>2012</u>
Yes	27.0%
No	72.5%
No Answer	0.5%

15. Please indicate your age.

	<u>2012</u>
18 - 25	0.0%
26 - 35	8.5%
36 - 45	16.4%
46 - 55	29.9%
56 - 65	24.6%
Over 65	19.2%
No Answer	1.4%

16. Please indicate your gender.

	<u>2012</u>
Male	44.5%
Female	53.1%
No Answer	2.4%

17. In what area of Algonquin do you reside?

	<u>2012</u>
East of the Fox River	31.5%
West of Fox River, East of Randall	50.2%
West of Randall Road	16.1%
No Answer	2.1%

Crosstabulation of Survey Results

1. Please indicate how you would describe the following quality of life measures in Algonquin:

Algonquin as a place to live

	Overall <i>n=415</i>	Gender		Age					
		Male <i>n=187</i>	Female <i>n=219</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=35</i>	36 - 45 <i>n=67</i>	46 - 55 <i>n=126</i>	56 - 65 <i>n=102</i>	Over 65 <i>n=80</i>
		(1) Excellent	37.1%	33.2%	40.2%	0.0%	37.1%	49.3%	31.0%
(2) Good	56.1%	57.8%	55.7%	0.0%	57.1%	47.8%	61.1%	53.9%	58.8%
(3) Fair	5.5%	8.6%	3.2%	0.0%	5.7%	3.0%	7.1%	8.8%	1.3%
(4) Poor	1.2%	0.5%	0.9%	0.0%	0.0%	0.0%	0.8%	0.0%	2.5%
Average	1.71	1.76	1.65	0.00	1.69	1.54	1.78	1.72	1.69

	Overall <i>n=415</i>	Location			Residency				
		East <i>n=131</i>	Central <i>n=209</i>	West <i>n=67</i>	Under 1 <i>n=12</i>	1 to 5 <i>n=35</i>	6 to 10 <i>n=99</i>	11 to 15 <i>n=87</i>	Over 15 <i>n=182</i>
		(1) Excellent	30.5%	41.6%	34.3%	50.0%	40.0%	42.4%	37.9%
(2) Good	60.3%	52.6%	61.2%	50.0%	57.1%	50.5%	56.3%	59.3%	
(3) Fair	7.6%	4.8%	3.0%	0.0%	0.0%	5.1%	5.7%	7.1%	
(4) Poor	1.5%	1.0%	1.5%	0.0%	2.9%	2.0%	0.0%	1.1%	
Average	1.80	1.65	1.72	1.50	1.66	1.67	1.68	1.77	

Your neighborhood as a place to live

	Overall <i>n=417</i>	Gender		Age					
		Male <i>n=188</i>	Female <i>n=223</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=35</i>	36 - 45 <i>n=68</i>	46 - 55 <i>n=125</i>	56 - 65 <i>n=104</i>	Over 65 <i>n=81</i>
		(1) Excellent	39.3%	38.3%	39.5%	0.0%	37.1%	39.7%	36.0%
(2) Good	52.3%	52.1%	52.9%	0.0%	54.3%	52.9%	55.2%	49.0%	50.6%
(3) Fair	8.2%	9.0%	6.3%	0.0%	8.6%	7.4%	8.8%	9.6%	3.7%
(4) Poor	0.2%	0.0%	0.4%	0.0%	0.0%	0.0%	0.0%	1.0%	1.2%
Average	1.69	1.70	1.66	0.00	1.71	1.68	1.73	1.71	1.62

	Overall <i>n=417</i>	Location			Residency				
		East <i>n=131</i>	Central <i>n=210</i>	West <i>n=68</i>	Under 1 <i>n=12</i>	1 to 5 <i>n=35</i>	6 to 10 <i>n=99</i>	11 to 15 <i>n=87</i>	Over 15 <i>n=182</i>
		(1) Excellent	32.1%	42.9%	41.2%	50.0%	40.0%	42.4%	37.9%
(2) Good	54.2%	51.0%	54.4%	50.0%	57.1%	50.5%	56.3%	59.3%	
(3) Fair	13.0%	6.2%	4.4%	0.0%	0.0%	5.1%	5.7%	7.1%	
(4) Poor	0.8%	0.0%	0.0%	0.0%	2.9%	2.0%	0.0%	1.1%	
Average	1.82	1.63	1.63	1.50	1.66	1.63	1.68	1.87	

Algonquin as a place to raise children

	Overall <i>n</i> =338	Gender		Age					
		Male <i>n</i> =150	Female <i>n</i> =179	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =31	36 - 45 <i>n</i> =62	46 - 55 <i>n</i> =105	56 - 65 <i>n</i> =85	Over 65 <i>n</i> =51
(1) Excellent	31.1%	27.3%	34.1%	0.0%	25.8%	37.1%	28.6%	34.1%	29.4%
(2) Good	58.6%	59.3%	58.7%	0.0%	58.1%	58.1%	59.0%	57.6%	60.8%
(3) Fair	9.5%	12.7%	6.1%	0.0%	12.9%	4.8%	11.4%	8.2%	7.8%
(4) Poor	0.9%	0.7%	1.1%	0.0%	3.2%	0.0%	1.0%	0.0%	2.0%
Average	1.80	1.87	1.74	0.00	1.94	1.68	1.85	1.74	1.82

	Overall <i>n</i> =338	Location			Residency				
		East <i>n</i> =106	Central <i>n</i> =171	West <i>n</i> =55	Under 1 <i>n</i> =7	1 to 5 <i>n</i> =28	6 to 10 <i>n</i> =79	11 to 15 <i>n</i> =65	Over 15 <i>n</i> =159
(1) Excellent	31.1%	22.6%	36.3%	29.1%	42.9%	39.3%	30.4%	33.8%	28.3%
(2) Good	58.6%	63.2%	54.4%	63.6%	42.9%	53.6%	59.5%	44.6%	59.1%
(3) Fair	9.5%	13.2%	9.4%	3.6%	0.0%	7.1%	7.6%	6.2%	12.6%
(4) Poor	0.9%	0.9%	0.0%	3.6%	14.3%	0.0%	2.5%	0.0%	0.0%
Average	1.80	1.92	1.73	1.82	1.86	1.68	1.82	1.72	1.84

Algonquin as a place to work

	Overall <i>n</i> =219	Gender		Age					
		Male <i>n</i> =92	Female <i>n</i> =121	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =17	36 - 45 <i>n</i> =36	46 - 55 <i>n</i> =66	56 - 65 <i>n</i> =65	Over 65 <i>n</i> =35
(1) Excellent	18.3%	18.5%	18.2%	0.0%	5.9%	11.1%	13.6%	26.2%	25.7%
(2) Good	37.4%	35.9%	38.8%	0.0%	29.4%	44.4%	36.4%	35.4%	40.0%
(3) Fair	28.8%	29.3%	28.9%	0.0%	11.8%	36.1%	33.3%	26.2%	20.0%
(4) Poor	15.5%	16.3%	14.0%	0.0%	29.4%	8.3%	16.7%	12.3%	14.3%
Average	2.42	2.43	2.39	0.00	2.18	2.42	2.53	2.25	2.23

	Overall <i>n</i> =219	Location			Residency				
		East <i>n</i> =61	Central <i>n</i> =113	West <i>n</i> =40	Under 1 <i>n</i> =2	1 to 5 <i>n</i> =15	6 to 10 <i>n</i> =40	11 to 15 <i>n</i> =42	Over 15 <i>n</i> =110
(1) Excellent	18.3%	9.8%	20.4%	22.5%	50.0%	6.7%	32.5%	11.9%	18.2%
(2) Good	37.4%	29.5%	43.4%	35.0%	0.0%	66.7%	37.5%	45.2%	34.5%
(3) Fair	28.8%	37.7%	24.8%	27.5%	50.0%	6.7%	40.0%	28.6%	30.0%
(4) Poor	15.5%	23.0%	11.5%	15.0%	0.0%	20.0%	15.0%	14.3%	17.3%
Average	2.42	2.74	2.27	2.35	2.00	2.40	2.88	2.45	2.46

Algonquin compared to other communities in the area

	Overall <i>n=399</i>	Gender		Age					
		Male <i>n=179</i>	Female <i>n=211</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=32</i>	36 - 45 <i>n=67</i>	46 - 55 <i>n=118</i>	56 - 65 <i>n=101</i>	Over 65 <i>n=76</i>
(1) Excellent	25.3%	24.0%	26.1%	0.0%	21.9%	28.4%	18.6%	27.7%	31.6%
(2) Good	55.4%	57.0%	54.5%	0.0%	62.5%	56.7%	61.0%	50.5%	51.3%
(3) Fair	17.5%	17.3%	17.5%	0.0%	12.5%	11.9%	17.8%	21.8%	15.8%
(4) Poor	1.8%	1.7%	1.9%	0.0%	3.1%	3.0%	2.5%	0.0%	1.3%
Average	1.96	1.97	1.95	0.00	1.97	1.90	2.04	1.94	1.87

	Overall <i>n=399</i>	Location			Residency				
		East <i>n=128</i>	Central <i>n=203</i>	West <i>n=60</i>	Under 1 <i>n=11</i>	1 to 5 <i>n=35</i>	6 to 10 <i>n=93</i>	11 to 15 <i>n=86</i>	Over 15 <i>n=174</i>
(1) Excellent		19.5%	28.1%	25.0%	27.3%	20.0%	29.0%	26.7%	23.6%
(2) Good		52.3%	57.6%	58.3%	72.7%	68.6%	54.8%	53.8%	50.6%
(3) Fair		26.6%	13.3%	11.7%	0.0%	8.6%	12.9%	14.0%	24.1%
(4) Poor		1.6%	1.0%	5.0%	0.0%	2.9%	3.2%	0.0%	1.7%
Average		2.10	1.87	1.97	1.73	1.94	1.90	1.88	2.04

Overall appearance of Algonquin

	Overall <i>n=416</i>	Gender		Age					
		Male <i>n=186</i>	Female <i>n=221</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=34</i>	36 - 45 <i>n=68</i>	46 - 55 <i>n=126</i>	56 - 65 <i>n=102</i>	Over 65 <i>n=81</i>
(1) Excellent	25.5%	29.0%	22.2%	0.0%	17.6%	26.5%	20.6%	30.4%	29.6%
(2) Good	54.3%	51.6%	57.0%	0.0%	61.8%	55.9%	56.3%	51.0%	53.1%
(3) Fair	18.0%	18.3%	18.1%	0.0%	17.6%	14.7%	19.8%	18.6%	16.0%
(4) Poor	2.2%	1.1%	2.7%	0.0%	2.9%	2.9%	3.2%	0.0%	1.2%
Average	1.97	1.91	2.01	0.00	2.06	1.94	2.06	1.88	1.89

	Overall <i>n=416</i>	Location			Residency				
		East <i>n=131</i>	Central <i>n=211</i>	West <i>n=67</i>	Under 1 <i>n=12</i>	1 to 5 <i>n=37</i>	6 to 10 <i>n=99</i>	11 to 15 <i>n=87</i>	Over 15 <i>n=181</i>
(1) Excellent		26.0%	58.0%	19.0%	25.0%	21.6%	35.4%	24.1%	21.5%
(2) Good		70.0%	120.0%	35.0%	75.0%	54.1%	44.4%	58.6%	56.4%
(3) Fair		29.0%	31.0%	12.0%	0.0%	18.9%	19.2%	17.2%	18.8%
(4) Poor		6.0%	2.0%	1.0%	0.0%	5.4%	1.0%	0.0%	3.3%
Average		2.11	1.89	1.93	1.75	2.08	1.86	1.93	2.04

Cleanliness of Algonquin

	Overall <i>n</i> =417	Gender		Age					
		Male <i>n</i> =187	Female <i>n</i> =220	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =36	36 - 45 <i>n</i> =68	46 - 55 <i>n</i> =124	56 - 65 <i>n</i> =104	Over 65 <i>n</i> =80
(1) Excellent	30.2%	35.3%	25.0%	0.0%	22.2%	36.8%	22.6%	33.7%	36.3%
(2) Good	57.6%	53.5%	62.3%	0.0%	66.7%	51.5%	65.3%	55.8%	50.0%
(3) Fair	10.8%	10.2%	11.4%	0.0%	11.1%	10.3%	10.5%	9.6%	12.5%
(4) Poor	1.4%	1.1%	1.4%	0.0%	0.0%	1.5%	1.6%	1.0%	1.3%
Average	1.83	2.17	1.89	0.00	1.89	1.76	1.91	1.78	1.79

	Overall <i>n</i> =417	Location			Residency				
		East <i>n</i> =133	Central <i>n</i> =208	West <i>n</i> =68	Under 1 <i>n</i> =12	1 to 5 <i>n</i> =37	6 to 10 <i>n</i> =100	11 to 15 <i>n</i> =88	Over 15 <i>n</i> =180
(1) Excellent	30.2%	21.8%	35.1%	32.4%	33.3%	21.6%	42.0%	31.8%	24.4%
(2) Good	57.6%	56.4%	57.7%	58.8%	66.7%	56.8%	43.0%	59.1%	64.4%
(3) Fair	10.8%	20.3%	5.8%	7.4%	0.0%	18.9%	13.0%	9.1%	9.4%
(4) Poor	1.4%	1.5%	1.4%	1.5%	0.0%	2.7%	2.0%	0.0%	1.7%
Average	1.83	2.02	1.74	1.78	1.67	2.03	1.75	1.77	1.88

Overall quality of new development in Algonquin

	Overall <i>n</i> =382	Gender		Age					
		Male <i>n</i> =174	Female <i>n</i> =198	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =33	36 - 45 <i>n</i> =65	46 - 55 <i>n</i> =116	56 - 65 <i>n</i> =97	Over 65 <i>n</i> =66
(1) Excellent	18.3%	19.0%	16.6%	0.0%	18.2%	18.5%	16.4%	18.6%	21.2%
(2) Good	51.8%	50.0%	54.8%	0.0%	54.5%	55.4%	54.3%	51.5%	47.0%
(3) Fair	23.6%	25.9%	21.6%	0.0%	21.2%	20.0%	22.4%	25.8%	24.2%
(4) Poor	6.3%	5.2%	7.0%	0.0%	6.1%	6.2%	6.9%	4.1%	7.6%
Average	2.18	2.17	2.19	0.00	2.15	2.14	2.16	2.15	2.18

	Overall <i>n</i> =382	Location			Residency				
		East <i>n</i> =121	Central <i>n</i> =189	West <i>n</i> =64	Under 1 <i>n</i> =8	1 to 5 <i>n</i> =30	6 to 10 <i>n</i> =95	11 to 15 <i>n</i> =80	Over 15 <i>n</i> =169
(1) Excellent	18.3%	14.0%	19.6%	23.4%	25.0%	20.0%	23.2%	16.2%	16.0%
(2) Good	51.8%	43.8%	56.6%	54.7%	62.5%	46.7%	51.6%	61.2%	47.9%
(3) Fair	23.6%	35.5%	19.0%	12.5%	12.5%	30.0%	16.8%	16.2%	30.2%
(4) Poor	6.3%	6.6%	4.8%	9.4%	0.0%	3.3%	8.4%	6.2%	5.9%
Average	2.18	2.35	2.09	2.08	1.88	2.17	2.11	2.13	2.26

Variety of housing options

	Overall <i>n=372</i>	Gender		Age					
		Male <i>n=168</i>	Female <i>n=195</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=33</i>	36 - 45 <i>n=65</i>	46 - 55 <i>n=115</i>	56 - 65 <i>n=88</i>	Over 65 <i>n=67</i>
		(1) Excellent	19.4%	19.6%	18.4%	0.0%	18.2%	26.2%	18.3%
(2) Good	55.9%	54.2%	58.2%	0.0%	57.6%	58.5%	55.7%	54.5%	55.2%
(3) Fair	22.0%	24.4%	19.9%	0.0%	24.2%	12.3%	22.6%	25.0%	23.9%
(4) Poor	2.7%	1.8%	3.6%	0.0%	0.0%	3.1%	3.5%	1.1%	4.5%
Average	2.08	2.08	2.09	0.00	2.06	1.92	2.11	2.08	2.16

	Overall <i>n=372</i>	Location			Residency				
		East <i>n=116</i>	Central <i>n=191</i>	West <i>n=58</i>	Under 1 <i>n=10</i>	1 to 5 <i>n=32</i>	6 to 10 <i>n=94</i>	11 to 15 <i>n=72</i>	Over 15 <i>n=164</i>
		(1) Excellent	10.3%	21.5%	31.0%	30.0%	18.8%	24.5%	20.8%
(2) Good	53.4%	58.1%	55.2%	40.0%	65.6%	53.2%	59.7%	54.9%	
(3) Fair	31.9%	18.8%	12.1%	30.0%	9.4%	20.2%	18.1%	26.8%	
(4) Poor	4.3%	1.6%	1.7%	0.0%	6.2%	2.1%	1.4%	3.0%	
Average	2.30	2.01	1.84	2.00	2.03	2.00	2.00	2.18	

Overall quality of businesses and services in Algonquin

	Overall <i>n=409</i>	Gender		Age					
		Male <i>n=183</i>	Female <i>n=216</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=36</i>	36 - 45 <i>n=66</i>	46 - 55 <i>n=121</i>	56 - 65 <i>n=102</i>	Over 65 <i>n=79</i>
		(1) Excellent	32.3%	28.4%	34.6%	0.0%	25.0%	39.4%	28.9%
(2) Good	48.7%	51.9%	47.5%	0.0%	52.8%	48.5%	52.1%	44.1%	49.4%
(3) Fair	17.4%	18.6%	16.1%	0.0%	19.4%	12.1%	17.4%	21.6%	13.9%
(4) Poor	1.7%	1.1%	1.8%	0.0%	2.8%	0.0%	1.7%	2.0%	1.3%
Average	1.89	1.92	1.86	0.00	2.00	1.73	1.92	1.93	1.81

	Overall <i>n=409</i>	Location			Residency				
		East <i>n=130</i>	Central <i>n=207</i>	West <i>n=66</i>	Under 1 <i>n=11</i>	1 to 5 <i>n=36</i>	6 to 10 <i>n=97</i>	11 to 15 <i>n=84</i>	Over 15 <i>n=181</i>
		(1) Excellent	21.5%	37.2%	37.9%	36.4%	25.0%	41.2%	32.1%
(2) Good	46.2%	49.8%	50.0%	54.5%	50.0%	43.3%	58.3%	46.4%	
(3) Fair	28.5%	12.1%	12.1%	9.1%	22.2%	14.4%	7.1%	23.2%	
(4) Poor	3.8%	1.0%	0.0%	0.0%	2.8%	1.0%	2.4%	1.7%	
Average	2.15	1.77	1.74	1.73	2.78	1.75	1.80	1.98	

Shopping opportunities

	Overall <i>n</i> =412	Gender		Age					
		Male <i>n</i> =186	Female <i>n</i> =216	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =36	36 - 45 <i>n</i> =66	46 - 55 <i>n</i> =125	56 - 65 <i>n</i> =102	Over 65 <i>n</i> =78
(1) Excellent	51.7%	53.2%	50.2%	0.0%	58.3%	60.6%	44.8%	48.0%	59.0%
(2) Good	37.1%	36.6%	38.2%	0.0%	25.0%	34.8%	40.8%	42.2%	32.1%
(3) Fair	9.0%	9.1%	8.8%	0.0%	13.9%	3.0%	12.0%	7.8%	7.7%
(4) Poor	2.2%	1.1%	2.8%	0.0%	2.8%	1.5%	2.4%	2.0%	1.3%
Average	1.62	1.58	1.64	0.00	1.61	1.45	1.72	1.64	1.51

	Overall <i>n</i> =412	Location			Residency				
		East <i>n</i> =130	Central <i>n</i> =208	West <i>n</i> =66	Under 1 <i>n</i> =12	1 to 5 <i>n</i> =37	6 to 10 <i>n</i> =99	11 to 15 <i>n</i> =86	Over 15 <i>n</i> =178
(1) Excellent	51.7%	36.9%	58.7%	63.6%	58.3%	62.2%	63.6%	48.8%	43.8%
(2) Good	37.1%	43.1%	33.7%	31.8%	16.7%	29.7%	27.3%	40.7%	43.8%
(3) Fair	9.0%	16.2%	6.2%	3.0%	25.0%	8.1%	7.1%	9.3%	9.0%
(4) Poor	2.2%	3.8%	1.4%	1.5%	0.0%	0.0%	2.0%	1.2%	3.4%
Average	1.62	1.87	1.50	1.42	1.67	1.46	1.47	1.63	1.72

Recreational opportunities

	Overall <i>n</i> =386	Gender		Age					
		Male <i>n</i> =180	Female <i>n</i> =197	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =35	36 - 45 <i>n</i> =64	46 - 55 <i>n</i> =117	56 - 65 <i>n</i> =101	Over 65 <i>n</i> =64
(1) Excellent	17.6%	15.6%	19.3%	0.0%	14.3%	23.4%	14.5%	18.8%	17.2%
(2) Good	41.7%	39.4%	44.7%	0.0%	42.9%	45.3%	40.2%	40.6%	45.3%
(3) Fair	30.6%	34.4%	27.4%	0.0%	31.4%	23.4%	32.5%	30.7%	32.8%
(4) Poor	10.1%	10.6%	8.6%	0.0%	11.4%	7.8%	12.8%	9.9%	4.7%
Average	2.33	2.40	2.25	0.00	2.40	2.16	2.44	2.32	2.25

	Overall <i>n</i> =386	Location			Residency				
		East <i>n</i> =125	Central <i>n</i> =190	West <i>n</i> =63	Under 1 <i>n</i> =10	1 to 5 <i>n</i> =34	6 to 10 <i>n</i> =95	11 to 15 <i>n</i> =78	Over 15 <i>n</i> =169
(1) Excellent	17.6%	4.5%	7.3%	15.4%	50.0%	20.6%	25.3%	15.4%	11.8%
(2) Good	41.7%	19.4%	19.1%	25.6%	20.0%	52.9%	37.9%	41.0%	43.2%
(3) Fair	30.6%	38.8%	50.9%	35.9%	30.0%	23.5%	26.3%	35.9%	32.0%
(4) Poor	10.1%	37.3%	22.7%	23.1%	0.0%	2.9%	10.5%	7.7%	13.0%
Average	2.33	2.34	2.35	2.19	1.80	2.09	2.22	3.21	2.46

Employment opportunities

	Overall <i>n</i> =221	Gender		Age					
		Male <i>n</i> =101	Female <i>n</i> =115	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =14	36 - 45 <i>n</i> =38	46 - 55 <i>n</i> =69	56 - 65 <i>n</i> =104	Over 65 <i>n</i> =32
(1) Excellent	8.1%	5.9%	8.7%	0.0%	7.1%	5.3%	11.6%	7.7%	6.2%
(2) Good	20.4%	11.9%	28.7%	0.0%	21.4%	26.3%	13.0%	27.7%	15.6%
(3) Fair	43.9%	49.5%	40.0%	0.0%	42.9%	57.9%	42.0%	33.8%	53.1%
(4) Poor	27.6%	32.7%	22.6%	0.0%	28.6%	10.5%	33.3%	30.8%	25.0%
Average	3.02	3.09	2.77	0.00	2.93	2.74	2.97	1.80	2.97

	Overall <i>n</i> =221	Location			Residency				
		East <i>n</i> =67	Central <i>n</i> =110	West <i>n</i> =39	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =11	6 to 10 <i>n</i> =53	11 to 15 <i>n</i> =43	Over 15 <i>n</i> =110
(1) Excellent		10.3%	14.5%	20.0%	0.0%	0.0%	15.1%	9.3%	5.5%
(2) Good		40.2%	42.8%	45.0%	50.0%	27.3%	26.4%	20.9%	15.5%
(3) Fair		41.9%	35.5%	25.0%	25.0%	45.5%	43.4%	51.2%	41.8%
(4) Poor		7.7%	7.2%	10.0%	25.0%	27.3%	15.1%	18.6%	37.3%
Average		3.09	2.89	2.67	2.75	3.00	2.58	2.79	3.11

Opportunities to participate in social events and activities

	Overall <i>n</i> =349	Gender		Age					
		Male <i>n</i> =161	Female <i>n</i> =179	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =28	36 - 45 <i>n</i> =62	46 - 55 <i>n</i> =105	56 - 65 <i>n</i> =90	Over 65 <i>n</i> =59
(1) Excellent	14.0%	12.4%	15.6%	0.0%	7.1%	17.7%	13.3%	14.4%	15.3%
(2) Good	42.1%	40.4%	43.3%	0.0%	46.4%	53.2%	37.1%	35.6%	45.8%
(3) Fair	35.8%	41.0%	31.7%	0.0%	35.7%	25.8%	40.0%	41.1%	32.2%
(4) Poor	8.0%	6.2%	9.4%	0.0%	10.7%	3.2%	9.5%	8.9%	6.8%
Average	2.38	2.41	2.35	0.00	2.50	2.15	2.46	2.44	3.15

	Overall <i>n</i> =349	Location			Residency				
		East <i>n</i> =117	Central <i>n</i> =166	West <i>n</i> =60	Under 1 <i>n</i> =8	1 to 5 <i>n</i> =26	6 to 10 <i>n</i> =87	11 to 15 <i>n</i> =71	Over 15 <i>n</i> =157
(1) Excellent		3.1%	7.3%	9.1%	12.5%	7.7%	20.7%	16.9%	10.2%
(2) Good		18.6%	25.2%	33.3%	62.5%	57.7%	48.3%	33.8%	38.9%
(3) Fair		34.1%	39.3%	31.8%	12.5%	26.9%	24.1%	45.1%	40.8%
(4) Poor		44.2%	28.2%	25.8%	12.5%	7.7%	6.9%	4.2%	10.2%
Average		2.47	2.36	2.25	2.25	2.35	2.17	2.37	2.51

Ease of car travel in Algonquin

	Overall <i>n</i> =409	Gender		Age					
		Male <i>n</i> =185	Female <i>n</i> =214	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =35	36 - 45 <i>n</i> =67	46 - 55 <i>n</i> =126	56 - 65 <i>n</i> =101	Over 65 <i>n</i> =75
(1) Excellent	6.4%	5.4%	7.0%	0.0%	0.0%	10.4%	4.8%	4.0%	12.0%
(2) Good	24.7%	25.4%	24.2%	0.0%	42.9%	28.4%	19.8%	21.8%	26.7%
(3) Fair	36.2%	30.8%	40.5%	0.0%	34.3%	35.8%	41.3%	30.7%	34.7%
(4) Poor	32.8%	38.4%	28.4%	0.0%	22.9%	25.4%	34.1%	43.6%	26.7%
Average	2.95	3.02	2.90	0.00	2.80	2.76	3.05	3.14	2.76

	Overall <i>n</i> =409	Location			Residency				
		East <i>n</i> =129	Central <i>n</i> =206	West <i>n</i> =66	Under 1 <i>n</i> =11	1 to 5 <i>n</i> =36	6 to 10 <i>n</i> =98	11 to 15 <i>n</i> =85	Over 15 <i>n</i> =179
(1) Excellent	6.4%	17.3%	16.4%	13.7%	9.1%	2.8%	14.3%	3.5%	3.9%
(2) Good	24.7%	37.8%	40.8%	39.2%	27.3%	41.7%	26.5%	29.4%	17.9%
(3) Fair	36.2%	32.7%	34.2%	29.4%	45.5%	25.0%	39.8%	43.5%	32.4%
(4) Poor	32.8%	12.2%	8.6%	17.6%	18.2%	30.6%	19.4%	23.5%	45.8%
Average	2.95	3.19	2.88	2.74	2.73	2.83	2.64	2.87	3.20

Ease of bicycle travel in Algonquin

	Overall <i>n</i> =308	Gender		Age					
		Male <i>n</i> =146	Female <i>n</i> =153	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =27	36 - 45 <i>n</i> =58	46 - 55 <i>n</i> =97	56 - 65 <i>n</i> =80	Over 65 <i>n</i> =42
(1) Excellent	15.9%	15.1%	15.6%	0.0%	18.5%	25.9%	10.3%	15.0%	14.3%
(2) Good	39.6%	41.1%	39.0%	0.0%	25.9%	39.7%	40.2%	42.5%	42.9%
(3) Fair	32.8%	32.9%	32.5%	0.0%	40.7%	19.0%	36.1%	36.2%	31.0%
(4) Poor	11.7%	11.0%	13.0%	0.0%	14.8%	15.5%	13.4%	6.2%	11.9%
Average	2.40	2.40	2.42	0.00	2.52	2.24	2.53	2.34	2.40

	Overall <i>n</i> =308	Location			Residency				
		East <i>n</i> =98	Central <i>n</i> =152	West <i>n</i> =51	Under 1 <i>n</i> =6	1 to 5 <i>n</i> =24	6 to 10 <i>n</i> =71	11 to 15 <i>n</i> =63	Over 15 <i>n</i> =144
(1) Excellent	15.9%	14.3%	22.1%	17.2%	33.3%	12.5%	29.6%	11.1%	11.1%
(2) Good	39.6%	41.2%	40.5%	50.0%	33.3%	41.7%	23.9%	49.2%	43.1%
(3) Fair	32.8%	33.6%	30.8%	26.6%	16.7%	37.5%	31.0%	33.3%	33.3%
(4) Poor	11.7%	10.9%	6.7%	6.2%	16.7%	8.3%	15.5%	6.3%	12.5%
Average	2.40	2.40	2.35	2.51	2.17	2.42	2.32	2.35	2.47

Ease of walking in Algonquin

	Overall <i>n=385</i>	Gender			Age					
		Male <i>n=172</i>	Female <i>n=203</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=31</i>	36 - 45 <i>n=64</i>	46 - 55 <i>n=119</i>	56 - 65 <i>n=95</i>	Over 65 <i>n=71</i>	
(1) Excellent	18.4%	19.8%	17.2%	0.0%	19.4%	29.7%	14.3%	15.8%	19.7%	
(2) Good	42.3%	41.3%	43.1%	0.0%	29.0%	32.8%	45.4%	47.4%	43.7%	
(3) Fair	31.4%	30.8%	31.9%	0.0%	41.9%	31.2%	31.9%	29.5%	28.2%	
(4) Poor	16.2%	8.1%	7.8%	0.0%	9.7%	6.2%	8.4%	7.4%	8.5%	
Average	2.29	2.27	2.30	0.00	2.42	2.14	2.34	2.28	2.25	

	Overall <i>n=385</i>	Location			Residency				
		East <i>n=119</i>	Central <i>n=195</i>	West <i>n=64</i>	Under 1 <i>n=8</i>	1 to 5 <i>n=32</i>	6 to 10 <i>n=92</i>	11 to 15 <i>n=82</i>	Over 15 <i>n=171</i>
(1) Excellent		14.3%	22.1%	17.2%	62.5%	6.2%	27.2%	11.0%	17.5%
(2) Good		41.2%	40.5%	50.0%	12.5%	46.9%	37.0%	47.6%	43.3%
(3) Fair		33.6%	30.8%	26.6%	25.0%	40.6%	27.2%	35.4%	30.4%
(4) Poor		10.9%	6.7%	6.2%	0.0%	6.2%	8.7%	6.1%	8.8%
Average		2.41	2.22	2.22	1.63	2.47	2.17	2.37	2.30

Availability of paths and walking trails

	Overall <i>n=387</i>	Gender		Age					
		Male <i>n=173</i>	Female <i>n=204</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=33</i>	36 - 45 <i>n=66</i>	46 - 55 <i>n=120</i>	56 - 65 <i>n=91</i>	Over 65 <i>n=72</i>
(1) Excellent	22.7%	21.4%	22.9%	0.0%	33.3%	25.8%	18.3%	24.2%	20.8%
(2) Good	47.0%	46.2%	48.3%	0.0%	27.3%	53.0%	50.0%	44.0%	48.6%
(3) Fair	25.3%	26.0%	24.9%	0.0%	24.2%	19.7%	27.5%	27.5%	25.0%
(4) Poor	4.9%	6.4%	3.9%	0.0%	15.2%	1.5%	4.2%	4.4%	5.6%
Average	2.12	2.17	2.10	0.00	2.21	1.97	2.18	2.12	2.15

	Overall <i>n=387</i>	Location			Residency				
		East <i>n=120</i>	Central <i>n=198</i>	West <i>n=61</i>	Under 1 <i>n=11</i>	1 to 5 <i>n=31</i>	6 to 10 <i>n=91</i>	11 to 15 <i>n=83</i>	Over 15 <i>n=171</i>
(1) Excellent		29.2%	20.2%	21.3%	18.2%	19.4%	29.7%	18.1%	22.2%
(2) Good		37.5%	53.0%	45.9%	45.5%	48.4%	39.6%	53.0%	48.0%
(3) Fair		27.5%	22.7%	27.9%	36.4%	22.6%	24.2%	25.3%	25.7%
(4) Poor		5.8%	4.0%	4.9%	0.0%	9.7%	6.6%	3.6%	4.1%
Average		2.10	2.11	2.16	2.18	2.23	2.08	2.14	2.12

Traffic flow on major streets

	Overall <i>n=406</i>	Gender			Age					
		Male <i>n=182</i>	Female <i>n=215</i>		18 - 25 <i>n=0</i>	26 - 35 <i>n=34</i>	36 - 45 <i>n=65</i>	46 - 55 <i>n=125</i>	56 - 65 <i>n=98</i>	Over 65 <i>n=79</i>
(1) Excellent	2.7%	2.7%	2.3%		0.0%	0.0%	4.6%	3.2%	1.0%	3.8%
(2) Good	16.7%	13.7%	19.5%		0.0%	26.5%	20.0%	13.6%	12.2%	21.5%
(3) Fair	36.0%	38.5%	33.5%		0.0%	35.3%	38.5%	39.2%	30.6%	34.2%
(4) Poor	44.6%	45.1%	44.7%		0.0%	38.2%	36.9%	44.0%	56.1%	40.5%
Average	3.22	3.26	3.20		0.00	3.12	3.08	3.24	3.42	3.11

	Overall <i>n=406</i>	Location			Residency				
		East <i>n=131</i>	Central <i>n=203</i>	West <i>n=64</i>	Under 1 <i>n=12</i>	1 to 5 <i>n=34</i>	6 to 10 <i>n=95</i>	11 to 15 <i>n=86</i>	Over 15 <i>n=179</i>
(1) Excellent		0.8%	2.0%	7.8%	8.3%	0.0%	6.3%	1.2%	1.7%
(2) Good		12.2%	16.7%	25.0%	16.7%	14.7%	21.1%	22.1%	12.3%
(3) Fair		35.1%	36.9%	35.9%	58.3%	32.4%	36.8%	39.5%	33.0%
(4) Poor		51.9%	44.3%	31.2%	16.7%	52.9%	35.8%	37.2%	53.1%
Average		3.38	3.24	2.91	2.83	3.38	3.02	3.13	3.37

Quality of overall natural environment in Algonquin

	Overall <i>n=408</i>	Gender		Age						
		Male <i>n=185</i>	Female <i>n=213</i>		18 - 25 <i>n=0</i>	26 - 35 <i>n=35</i>	36 - 45 <i>n=64</i>	46 - 55 <i>n=123</i>	56 - 65 <i>n=104</i>	Over 65 <i>n=77</i>
(1) Excellent	20.3%	18.9%	20.6%		0.0%	28.6%	29.7%	17.1%	18.3%	16.9%
(2) Good	55.1%	56.2%	55.1%		0.0%	54.3%	51.6%	55.3%	56.7%	57.1%
(3) Fair	21.1%	22.2%	20.1%		0.0%	14.3%	18.8%	22.8%	23.1%	19.5%
(4) Poor	3.4%	2.7%	4.2%		0.0%	2.9%	0.0%	4.9%	1.9%	6.5%
Average	2.08	2.09	2.08		0.00	1.91	1.89	2.15	2.09	2.16

	Overall <i>n=408</i>	Location			Residency				
		East <i>n=130</i>	Central <i>n=205</i>	West <i>n=66</i>	Under 1 <i>n=11</i>	1 to 5 <i>n=36</i>	6 to 10 <i>n=97</i>	11 to 15 <i>n=85</i>	Over 15 <i>n=179</i>
(1) Excellent		17.7%	22.0%	21.2%	36.4%	13.9%	32.0%	21.2%	14.0%
(2) Good		48.5%	59.0%	57.6%	54.5%	61.1%	50.5%	55.3%	56.4%
(3) Fair		30.0%	15.6%	18.2%	9.1%	22.2%	14.4%	21.2%	25.1%
(4) Poor		3.8%	3.4%	3.0%	0.0%	2.8%	3.1%	2.4%	4.5%
Average		2.20	2.00	2.03	1.73	2.14	1.89	2.05	2.20

Value of services for the taxes paid to the Village of Algonquin

	Overall <i>n=400</i>	Gender			Age					
		Male <i>n=185</i>	Female <i>n=206</i>		18 - 25 <i>n=0</i>	26 - 35 <i>n=33</i>	36 - 45 <i>n=66</i>	46 - 55 <i>n=121</i>	56 - 65 <i>n=98</i>	Over 65 <i>n=77</i>
(1) Excellent	8.0%	7.6%	7.8%		0.0%	9.1%	7.6%	7.4%	6.1%	10.4%
(2) Good	33.5%	34.6%	33.0%		0.0%	42.4%	42.4%	25.6%	31.6%	37.7%
(3) Fair	42.8%	43.8%	41.7%		0.0%	36.4%	40.9%	43.0%	46.9%	41.6%
(4) Poor	15.8%	14.1%	17.5%		0.0%	12.1%	9.1%	24.0%	15.3%	10.4%
Average	2.66	2.64	2.69		0.00	2.52	2.52	2.83	2.71	2.52

	Overall <i>n=400</i>	Location			Residency				
		East <i>n=126</i>	Central <i>n=199</i>	West <i>n=67</i>	Under 1 <i>n=7</i>	1 to 5 <i>n=33</i>	6 to 10 <i>n=97</i>	11 to 15 <i>n=86</i>	Over 15 <i>n=177</i>
(1) Excellent		7.1%	9.5%	4.5%	0.0%	9.1%	11.3%	8.1%	6.2%
(2) Good		31.7%	33.2%	38.8%	71.4%	51.5%	36.1%	27.9%	29.9%
(3) Fair		46.0%	45.2%	31.3%	28.6%	30.3%	34.0%	45.3%	49.2%
(4) Poor		15.1%	12.1%	25.4%	0.0%	9.1%	18.6%	18.6%	14.7%
Average		2.69	2.60	2.78	2.29	2.39	2.60	2.74	2.72

Overall direction that Algonquin is taking

	Overall <i>n=382</i>	Gender		Age						
		Male <i>n=175</i>	Female <i>n=199</i>		18 - 25 <i>n=0</i>	26 - 35 <i>n=32</i>	36 - 45 <i>n=60</i>	46 - 55 <i>n=117</i>	56 - 65 <i>n=97</i>	Over 65 <i>n=73</i>
(1) Excellent	12.8%	13.1%	12.0%		0.0%	12.5%	23.3%	12.0%	10.3%	9.6%
(2) Good	50.8%	48.6%	53.0%		0.0%	65.6%	55.0%	45.3%	53.6%	47.9%
(3) Fair	30.4%	32.0%	29.0%		0.0%	18.8%	18.3%	36.8%	27.8%	35.6%
(4) Poor	6.0%	6.3%	6.0%		0.0%	3.1%	3.3%	6.0%	8.2%	6.8%
Average	2.30	2.31	2.29		0.00	2.13	2.02	2.37	3.24	2.40

	Overall <i>n=382</i>	Location			Residency				
		East <i>n=122</i>	Central <i>n=188</i>	West <i>n=64</i>	Under 1 <i>n=7</i>	1 to 5 <i>n=33</i>	6 to 10 <i>n=90</i>	11 to 15 <i>n=81</i>	Over 15 <i>n=171</i>
(1) Excellent		7.4%	15.4%	15.6%	28.6%	9.1%	21.1%	11.1%	9.4%
(2) Good		45.9%	56.4%	48.4%	57.1%	66.7%	46.7%	55.6%	47.4%
(3) Fair		39.3%	23.9%	28.1%	14.3%	15.2%	26.7%	29.6%	36.3%
(4) Poor		7.4%	4.3%	7.8%	0.0%	9.1%	5.6%	3.7%	7.0%
Average		2.47	2.17	2.28	1.86	2.24	2.17	2.26	2.41

Overall image or reputation of Algonquin

	Overall <i>n=408</i>	Gender		Age					
		Male <i>n=185</i>	Female <i>n=213</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=36</i>	36 - 45 <i>n=67</i>	46 - 55 <i>n=121</i>	56 - 65 <i>n=102</i>	Over 65 <i>n=77</i>
(1) Excellent	18.9%	18.9%	18.2%	0.0%	22.2%	20.9%	15.7%	23.5%	14.3%
(2) Good	56.6%	55.1%	58.4%	0.0%	63.9%	56.7%	59.5%	52.9%	55.8%
(3) Fair	22.1%	23.8%	21.0%	0.0%	11.1%	22.4%	21.5%	22.5%	26.0%
(4) Poor	2.5%	2.2%	2.3%	0.0%	2.8%	0.0%	3.3%	1.0%	3.9%
Average	2.08	2.09	2.08	0.00	1.94	2.01	2.12	2.01	2.19

	Overall <i>n=408</i>	Location			Residency				
		East <i>n=129</i>	Central <i>n=207</i>	West <i>n=65</i>	Under 1 <i>n=11</i>	1 to 5 <i>n=36</i>	6 to 10 <i>n=98</i>	11 to 15 <i>n=82</i>	Over 15 <i>n=181</i>
(1) Excellent		11.6%	22.7%	21.5%	27.3%	11.1%	24.5%	22.0%	15.5%
(2) Good		56.6%	57.0%	55.4%	72.7%	75.0%	51.0%	57.3%	54.7%
(3) Fair		27.9%	18.4%	21.5%	0.0%	11.1%	21.4%	19.5%	27.1%
(4) Poor		3.9%	1.9%	1.5%	0.0%	2.8%	3.1%	1.2%	2.8%
Average		2.24	2.00	2.03	1.73	2.06	2.03	2.78	2.17

2. To what degree, if at all, are run-down buildings, weed lots, or junk vehicles a problem in Algonquin?

	Overall <i>n=377</i>	Gender		Age					
		Male <i>n=178</i>	Female <i>n=191</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=31</i>	36 - 45 <i>n=67</i>	46 - 55 <i>n=115</i>	56 - 65 <i>n=94</i>	Over 65 <i>n=65</i>
Not a problem	30.8%	31.5%	29.8%	0.0%	22.6%	34.3%	31.3%	25.5%	40.0%
Minor problem	46.9%	46.1%	48.7%	0.0%	45.2%	50.7%	46.1%	54.3%	33.8%
Moderate problem	18.0%	20.2%	15.7%	0.0%	25.8%	10.4%	16.5%	18.1%	24.6%
Major problem	4.2%	2.2%	5.8%	0.0%	6.5%	4.5%	6.1%	2.1%	1.5%

	Overall <i>n=377</i>	Location			Residency				
		East <i>n=117</i>	Central <i>n=194</i>	West <i>n=59</i>	Under 1 <i>n=9</i>	1 to 5 <i>n=32</i>	6 to 10 <i>n=87</i>	11 to 15 <i>n=81</i>	Over 15 <i>n=168</i>
Not a problem		22.2%	33.0%	40.7%	44.4%	21.9%	34.5%	38.3%	26.2%
Minor problem		47.0%	48.5%	44.1%	44.4%	43.8%	46.0%	43.2%	50.0%
Moderate problem		24.8%	15.5%	10.2%	11.1%	28.1%	16.1%	13.6%	19.6%
Major problem		6.0%	3.1%	5.1%	0.0%	6.2%	3.4%	4.9%	4.2%

3. Please rate how safe you feel:

In your neighborhood during the day

	Overall <i>n=419</i>	Gender		Age					
		Male <i>n=188</i>	Female <i>n=223</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=36</i>	36 - 45 <i>n=69</i>	46 - 55 <i>n=126</i>	56 - 65 <i>n=104</i>	Over 65 <i>n=80</i>
		(1) Very Safe	78.3%	81.9%	75.8%	0.0%	75.0%	88.4%	76.2%
(2) Somewhat Safe	17.2%	16.0%	17.9%	0.0%	22.2%	10.1%	19.8%	17.3%	16.2%
(3) Neither Safe nor Unsafe	2.9%	1.6%	4.0%	0.0%	0.0%	1.4%	1.6%	5.8%	3.8%
(4) Somewhat Unsafe	1.2%	0.0%	1.8%	0.0%	2.8%	0.0%	1.6%	0.0%	1.2%
(5) Very Unsafe	0.5%	0.5%	0.4%	0.0%	0.0%	0.0%	0.8%	0.0%	1.2%
Average	1.28	1.21	1.33	0.00	1.31	1.13	1.31	1.29	1.33

	Overall <i>n=419</i>	Location			Residency				
		East <i>n=132</i>	Central <i>n=211</i>	West <i>n=68</i>	Under 1 <i>n=12</i>	1 to 5 <i>n=38</i>	6 to 10 <i>n=100</i>	11 to 15 <i>n=88</i>	Over 15 <i>n=181</i>
		(1) Very Safe	71.2%	84.8%	76.5%	83.3%	81.6%	76.0%	76.1%
(2) Somewhat Safe	21.2%	12.8%	19.1%	16.7%	13.2%	19.0%	15.9%	17.7%	
(3) Neither Safe nor Unsafe	3.8%	1.9%	4.4%	0.0%	0.0%	3.0%	6.8%	1.7%	
(4) Somewhat Unsafe	3.0%	0.0%	0.0%	0.0%	5.3%	1.0%	1.1%	0.6%	
(5) Very Unsafe	0.8%	0.5%	0.0%	0.0%	0.0%	1.0%	0.0%	0.6%	
Average	1.41	1.18	1.28	1.17	1.29	1.32	1.33	1.25	

In your neighborhood after dark

	Overall <i>n=414</i>	Gender		Age					
		Male <i>n=186</i>	Female <i>n=220</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=36</i>	36 - 45 <i>n=68</i>	46 - 55 <i>n=125</i>	56 - 65 <i>n=104</i>	Over 65 <i>n=77</i>
		(1) Very Safe	50.2%	54.8%	46.8%	0.0%	41.7%	55.9%	50.4%
(2) Somewhat Safe	38.4%	39.2%	37.3%	0.0%	44.4%	38.2%	36.0%	35.6%	41.60%
(3) Neither Safe nor Unsafe	5.8%	4.3%	7.3%	0.0%	8.3%	2.9%	7.2%	6.7%	3.90%
(4) Somewhat Unsafe	5.1%	1.1%	8.2%	0.0%	5.6%	2.9%	5.6%	4.8%	5.20%
(5) Very Unsafe	0.5%	0.5%	0.5%	0.0%	0.0%	0.0%	0.8%	0.0%	1.30%
Average	1.67	1.53	1.78	0.00	1.78	1.53	1.70	1.63	1.70

	Overall <i>n=414</i>	Location			Residency				
		East <i>n=131</i>	Central <i>n=210</i>	West <i>n=65</i>	Under 1 <i>n=12</i>	1 to 5 <i>n=38</i>	6 to 10 <i>n=97</i>	11 to 15 <i>n=87</i>	Over 15 <i>n=180</i>
		(1) Very Safe	45.8%	50.0%	63.1%	75.0%	50.0%	50.5%	43.7%
(2) Somewhat Safe	37.4%	41.9%	29.2%	25.0%	39.5%	35.1%	42.5%	38.9%	
(3) Neither Safe nor Unsafe	6.1%	6.2%	3.1%	0.0%	2.6%	8.2%	8.0%	4.4%	
(4) Somewhat Unsafe	9.9%	1.4%	4.6%	0.0%	7.9%	5.2%	5.7%	4.4%	
(5) Very Unsafe	0.8%	0.5%	0.0%	0.0%	0.0%	1.0%	0.0%	0.6%	
Average	1.82	1.60	1.49	1.25	1.68	1.71	1.76	1.63	

6. Please rate the quality and the importance of the service provided by the Village:

POLICE/PUBLIC SAFETY

Crime Prevention: Quality

	Overall <i>n=336</i>	Gender		Age					
		Male <i>n=159</i>	Female <i>n=171</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=24</i>	36 - 45 <i>n=55</i>	46 - 55 <i>n=105</i>	56 - 65 <i>n=87</i>	Over 65 <i>n=62</i>
		(1) Excellent	32.1%	34.6%	28.7%	0.0%	37.5%	32.7%	27.6%
(2) Good	57.1%	57.9%	57.9%	0.0%	45.8%	60.0%	63.8%	47.1%	62.9%
(3) Fair	7.7%	4.4%	11.1%	0.0%	12.5%	1.8%	6.7%	11.5%	8.1%
(4) Poor	3.0%	3.1%	2.3%	0.0%	4.2%	5.5%	1.9%	2.3%	1.6%
Average	1.82	1.76	1.87	0.00	1.83	1.80	1.83	1.77	1.84

	Overall <i>n=336</i>	Location			Residency				
		East <i>n=106</i>	Central <i>n=169</i>	West <i>n=55</i>	Under 1 <i>n=5</i>	1 to 5 <i>n=30</i>	6 to 10 <i>n=82</i>	11 to 15 <i>n=67</i>	Over 15 <i>n=152</i>
		(1) Excellent	31.1%	33.1%	29.1%	20.0%	20.0%	39.0%	29.9%
(2) Good	53.8%	58.6%	60.0%	60.0%	63.3%	50.0%	65.7%	55.9%	
(3) Fair	9.4%	6.5%	9.1%	0.0%	6.7%	8.5%	4.5%	9.2%	
(4) Poor	5.7%	1.8%	1.8%	20.0%	10.0%	2.4%	0.0%	2.6%	
Average	1.90	2.36	1.84	2.20	2.07	1.74	1.75	1.82	

Crime Prevention: Importance

	Overall <i>n=368</i>	Gender		Age					
		Male <i>n=167</i>	Female <i>n=194</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=34</i>	36 - 45 <i>n=60</i>	46 - 55 <i>n=112</i>	56 - 65 <i>n=92</i>	Over 65 <i>n=65</i>
		(1) High	92.1%	91.0%	93.3%	0.0%	85.3%	91.7%	92.9%
(2) Medium	6.8%	8.4%	5.2%	0.0%	11.8%	8.3%	6.2%	5.4%	4.6%
(3) Low	1.1%	0.6%	1.5%	0.0%	2.9%	0.0%	0.9%	2.2%	0.0%
Average	1.09	1.10	1.08	0.00	1.18	1.08	1.08	1.10	1.05

	Overall <i>n=368</i>	Location			Residency				
		East <i>n=117</i>	Central <i>n=185</i>	West <i>n=61</i>	Under 1 <i>n=11</i>	1 to 5 <i>n=34</i>	6 to 10 <i>n=81</i>	11 to 15 <i>n=76</i>	Over 15 <i>n=166</i>
		(1) High	92.3%	93.0%	91.8%	81.8%	94.1%	90.1%	92.1%
(2) Medium	6.0%	5.9%	8.2%	18.2%	5.9%	7.4%	6.6%	6.0%	
(3) Low	1.7%	1.1%	0.0%	0.0%	0.0%	2.5%	1.3%	0.6%	
Average	1.09	1.08	1.08	1.18	1.06	1.12	1.09	1.07	

Patrol Services: Quality

	Overall <i>n=366</i>	Gender		Age					
		Male <i>n=178</i>	Female <i>n=181</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=34</i>	36 - 45 <i>n=60</i>	46 - 55 <i>n=112</i>	56 - 65 <i>n=90</i>	Over 65 <i>n=67</i>
		(1) Excellent	23.8%	25.8%	20.3%	0.0%	14.7%	26.7%	19.6%
(2) Good	50.8%	51.7%	51.6%	0.0%	64.7%	51.7%	54.5%	42.2%	49.3%
(3) Fair	22.4%	19.1%	25.8%	0.0%	17.6%	20.0%	23.2%	26.7%	20.9%
(4) Poor	3.0%	3.4%	2.2%	0.0%	2.9%	1.7%	2.7%	3.3%	3.0%
Average	2.05	2.00	2.11	0.00	2.09	1.97	2.09	2.06	2.00

	Overall <i>n=366</i>	Location			Residency				
		East <i>n=114</i>	Central <i>n=183</i>	West <i>n=62</i>	Under 1 <i>n=9</i>	1 to 5 <i>n=33</i>	6 to 10 <i>n=93</i>	11 to 15 <i>n=70</i>	Over 15 <i>n=161</i>
		(1) Excellent	23.7%	23.5%	22.6%	11.1%	12.1%	29.0%	27.1%
(2) Good	49.1%	51.4%	56.5%	66.7%	63.6%	45.2%	50.0%	50.9%	
(3) Fair	21.9%	24.0%	16.1%	22.2%	18.2%	21.5%	22.9%	23.6%	
(4) Poor	5.3%	1.1%	4.8%	0.0%	6.1%	4.3%	0.0%	3.1%	
Average	2.09	2.03	2.03	2.11	2.18	2.01	1.96	2.85	

Patrol Services: Importance

	Overall <i>n=367</i>	Gender		Age					
		Male <i>n=168</i>	Female <i>n=192</i>	18 - 25 <i>n=</i>	26 - 35 <i>n=34</i>	36 - 45 <i>n=59</i>	46 - 55 <i>n=112</i>	56 - 65 <i>n=90</i>	Over 65 <i>n=67</i>
		(1) High	81.2%	78.6%	83.9%	0.0%	76.5%	83.1%	77.7%
(2) Medium	16.9%	20.8%	13.0%	0.0%	23.5%	15.3%	18.8%	14.4%	14.9%
(3) Low	1.9%	0.6%	3.1%	0.0%	0.0%	1.7%	3.6%	2.2%	0.0%
Average	1.21	1.22	1.19	0.00	1.24	1.19	1.26	1.19	1.15

	Overall <i>n=367</i>	Location			Residency				
		East <i>n=117</i>	Central <i>n=184</i>	West <i>n=61</i>	Under 1 <i>n=11</i>	1 to 5 <i>n=34</i>	6 to 10 <i>n=84</i>	11 to 15 <i>n=74</i>	Over 15 <i>n=164</i>
		(1) High	82.9%	82.1%	77.0%	72.7%	79.4%	83.3%	81.1%
(2) Medium	14.5%	16.3%	23.0%	27.3%	17.6%	15.5%	17.6%	16.5%	
(3) Low	2.6%	1.6%	0.0%	0.0%	2.9%	1.2%	1.4%	2.4%	
Average	1.20	1.20	1.23	1.27	1.24	1.18	1.20	1.21	

Traffic Enforcement: Quality

	Overall <i>n=362</i>	Gender		Age					
		Male <i>n=175</i>	Female <i>n=181</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=31</i>	36 - 45 <i>n=59</i>	46 - 55 <i>n=108</i>	56 - 65 <i>n=94</i>	Over 65 <i>n=66</i>
		(1) Excellent	18.0%	16.0%	18.8%	0.0%	19.4%	27.1%	13.0%
(2) Good	52.2%	54.9%	50.8%	0.0%	67.7%	54.2%	49.1%	46.8%	57.6%
(3) Fair	21.0%	18.9%	23.8%	0.0%	9.7%	11.9%	29.6%	23.4%	18.2%
(4) Poor	8.8%	10.3%	6.6%	0.0%	3.2%	6.8%	8.3%	12.8%	6.1%
Average	2.21	2.23	2.18	0.00	1.97	1.98	2.33	2.60	2.12

	Overall <i>n=362</i>	Location			Residency				
		East <i>n=112</i>	Central <i>n=182</i>	West <i>n=62</i>	Under 1 <i>n=9</i>	1 to 5 <i>n=33</i>	6 to 10 <i>n=87</i>	11 to 15 <i>n=71</i>	Over 15 <i>n=162</i>
		(1) Excellent	16.1%	18.1%	19.4%	11.1%	12.1%	26.4%	21.1%
(2) Good	47.3%	54.4%	54.8%	66.7%	57.6%	50.6%	47.9%	53.1%	
(3) Fair	24.1%	19.8%	21.0%	11.1%	24.2%	16.1%	26.8%	21.0%	
(4) Poor	12.5%	7.7%	4.8%	11.1%	6.1%	6.9%	4.2%	12.3%	
Average	2.33	2.17	2.11	2.22	2.24	2.03	2.14	2.32	

Traffic Enforcement: Importance

	Overall <i>n=367</i>	Gender		Age					
		Male <i>n=167</i>	Female <i>n=193</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=34</i>	36 - 45 <i>n=59</i>	46 - 55 <i>n=112</i>	56 - 65 <i>n=92</i>	Over 65 <i>n=65</i>
		(1) High	58.0%	50.3%	64.8%	0.0%	32.4%	49.2%	56.2%
(2) Medium	35.1%	40.1%	30.6%	0.0%	52.9%	42.4%	33.9%	32.6%	24.6%
(3) Low	15.0%	9.6%	4.7%	0.0%	14.7%	8.5%	9.8%	3.3%	1.5%
Average	1.49	1.38	1.40	0.00	1.82	1.59	1.54	1.49	1.30

	Overall <i>n=367</i>	Location			Residency				
		East <i>n=116</i>	Central <i>n=185</i>	West <i>n=61</i>	Under 1 <i>n=11</i>	1 to 5 <i>n=34</i>	6 to 10 <i>n=84</i>	11 to 15 <i>n=74</i>	Over 15 <i>n=164</i>
		(1) High	57.8%	59.5%	54.1%	54.5%	44.1%	52.4%	63.5%
(2) Medium	35.3%	33.5%	39.3%	45.5%	38.2%	39.3%	29.7%	34.1%	
(3) Low	6.9%	7.0%	6.6%	0.0%	17.6%	8.3%	6.8%	4.3%	
Average	1.49	1.48	1.52	1.45	1.74	1.56	1.43	1.43	

911 Services: Quality

	Overall <i>n</i> =218	Gender		Age					
		Male <i>n</i> =97	Female <i>n</i> =116	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =19	36 - 45 <i>n</i> =36	46 - 55 <i>n</i> =57	56 - 65 <i>n</i> =60	Over 65 <i>n</i> =43
(1) Excellent	52.8%	51.5%	53.4%	0.0%	36.8%	66.7%	43.9%	56.7%	55.8%
(2) Good	42.2%	43.3%	43.1%	0.0%	57.9%	33.3%	50.9%	38.3%	39.5%
(3) Fair	4.1%	4.1%	3.4%	0.0%	5.3%	0.0%	3.5%	5.0%	4.7%
(4) Poor	0.9%	1.0%	0.0%	0.0%	0.0%	0.0%	1.8%	0.0%	0.0%
Average	1.53	1.55	1.50	0.00	1.68	1.33	1.63	1.48	1.49

	Overall <i>n</i> =218	Location			Residency				
		East <i>n</i> =68	Central <i>n</i> =111	West <i>n</i> =34	Under 1 <i>n</i> =2	1 to 5 <i>n</i> =15	6 to 10 <i>n</i> =53	11 to 15 <i>n</i> =42	Over 15 <i>n</i> =106
(1) Excellent	52.8%	44.1%	62.2%	38.2%	100.0%	33.3%	56.6%	54.8%	51.9%
(2) Good	42.2%	47.1%	34.2%	58.8%	0.0%	60.0%	37.7%	45.2%	41.5%
(3) Fair	4.1%	5.9%	3.6%	2.9%	0.0%	6.7%	3.8%	0.0%	5.7%
(4) Poor	0.9%	2.9%	0.0%	0.0%	0.0%	0.0%	1.9%	0.0%	0.9%
Average	1.53	1.68	1.41	1.65	1.00	1.73	1.51	1.45	1.56

911 Services: Importance

	Overall <i>n</i> =355	Gender		Age					
		Male <i>n</i> =158	Female <i>n</i> =190	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =33	36 - 45 <i>n</i> =58	46 - 55 <i>n</i> =107	56 - 65 <i>n</i> =89	Over 65 <i>n</i> =63
(1) High	95.2%	93.0%	96.8%	0.0%	90.9%	96.6%	94.4%	95.5%	96.8%
(2) Medium	4.5%	7.0%	2.6%	0.0%	9.1%	3.4%	4.7%	4.5%	3.2%
(3) Low	0.3%	0.0%	0.5%	0.0%	0.0%	0.0%	0.9%	0.0%	0.0%
Average	1.05	1.07	1.04	0.00	1.09	1.03	1.07	1.04	1.03

	Overall <i>n</i> =355	Location			Residency				
		East <i>n</i> =114	Central <i>n</i> =174	West <i>n</i> =62	Under 1 <i>n</i> =10	1 to 5 <i>n</i> =31	6 to 10 <i>n</i> =77	11 to 15 <i>n</i> =76	Over 15 <i>n</i> =161
(1) High	95.2%	94.7%	96.0%	95.2%	90.0%	96.8%	93.5%	94.7%	96.3%
(2) Medium	4.5%	4.4%	4.0%	4.8%	10.0%	0.0%	6.5%	5.3%	3.7%
(3) Low	0.3%	0.9%	0.0%	0.0%	0.0%	3.2%	0.0%	0.0%	0.0%
Average	1.05	1.06	1.04	1.05	1.10	1.06	1.06	1.05	1.04

Responding to Citizen Calls: Quality

	Overall <i>n</i> =261	Gender		Age					
		Male <i>n</i> =115	Female <i>n</i> =141	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =22	36 - 45 <i>n</i> =43	46 - 55 <i>n</i> =74	56 - 65 <i>n</i> =74	Over 65 <i>n</i> =46
(1) Excellent	36.0%	35.7%	35.2%	0.0%	31.8%	48.8%	29.7%	31.1%	43.5%
(2) Good	54.0%	56.5%	53.5%	0.0%	59.1%	44.2%	60.8%	54.1%	52.2%
(3) Fair	6.5%	3.5%	9.2%	0.0%	9.1%	7.0%	4.1%	9.5%	4.3%
(4) Poor	3.4%	4.3%	2.1%	0.0%	0.0%	0.0%	5.4%	5.4%	0.0%
Average	1.77	1.77	1.79	0.00	1.77	1.58	1.85	1.89	1.61

	Overall <i>n</i> =261	Location			Residency				
		East <i>n</i> =84	Central <i>n</i> =128	West <i>n</i> =43	Under 1 <i>n</i> =2	1 to 5 <i>n</i> =18	6 to 10 <i>n</i> =64	11 to 15 <i>n</i> =55	Over 15 <i>n</i> =122
(1) Excellent	36.0%	27.4%	42.2%	30.2%	50.0%	33.3%	40.6%	40.0%	32.0%
(2) Good	54.0%	59.5%	50.0%	58.1%	50.0%	55.6%	48.4%	52.7%	57.4%
(3) Fair	6.5%	7.1%	5.5%	9.3%	0.0%	11.1%	6.2%	5.5%	6.6%
(4) Poor	3.4%	6.0%	2.3%	2.3%	0.0%	0.0%	4.7%	1.8%	4.1%
Average	1.77	1.92	1.68	1.84	1.50	1.78	1.75	1.69	1.83

Responding to Citizen Calls: Importance

	Overall <i>n</i> =357	Gender		Age					
		Male <i>n</i> =162	Female <i>n</i> =188	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =33	36 - 45 <i>n</i> =57	46 - 55 <i>n</i> =110	56 - 65 <i>n</i> =90	Over 65 <i>n</i> =62
(1) High	88.0%	85.8%	89.4%	0.0%	81.8%	89.5%	85.5%	88.9%	91.9%
(2) Medium	11.5%	13.6%	10.1%	0.0%	18.2%	10.5%	13.6%	10.0%	8.1%
(3) Low	0.6%	0.6%	0.5%	0.0%	0.0%	0.0%	0.9%	1.1%	0.0%
Average	1.13	1.15	1.11	0.00	1.18	1.11	1.15	1.12	1.08

	Overall <i>n</i> =357	Location			Residency				
		East <i>n</i> =113	Central <i>n</i> =177	West <i>n</i> =61	Under 1 <i>n</i> =10	1 to 5 <i>n</i> =31	6 to 10 <i>n</i> =79	11 to 15 <i>n</i> =76	Over 15 <i>n</i> =161
(1) High	88.0%	86.7%	88.1%	91.8%	90.0%	87.1%	88.6%	85.5%	88.8%
(2) Medium	11.5%	12.4%	11.3%	8.2%	10.0%	9.7%	11.4%	14.5%	10.6%
(3) Low	0.6%	0.9%	0.6%	0.0%	0.0%	3.2%	0.0%	0.0%	0.6%
Average	1.13	1.14	1.12	1.08	1.10	1.16	1.11	1.14	1.12

Overall Police Services: Quality

	Overall <i>n=364</i>	Gender		Age					
		Male <i>n=172</i>	Female <i>n=186</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=33</i>	36 - 45 <i>n=58</i>	46 - 55 <i>n=110</i>	56 - 65 <i>n=91</i>	Over 65 <i>n=69</i>
		(1) Excellent	25.8%	26.2%	24.6%	0.0%	18.2%	31.0%	17.3%
(2) Good	60.4%	61.6%	60.4%	0.0%	72.7%	60.3%	70.9%	49.5%	55.1%
(3) Fair	11.0%	9.3%	12.8%	0.0%	9.1%	8.6%	9.1%	15.4%	11.6%
(4) Poor	2.7%	2.9%	2.1%	0.0%	0.0%	0.0%	2.7%	5.5%	1.4%
Average	1.91	1.89	1.92	0.00	1.91	1.78	1.97	1.97	1.83

	Overall <i>n=364</i>	Location			Residency				
		East <i>n=111</i>	Central <i>n=185</i>	West <i>n=61</i>	Under 1 <i>n=7</i>	1 to 5 <i>n=32</i>	6 to 10 <i>n=88</i>	11 to 15 <i>n=72</i>	Over 15 <i>n=165</i>
		(1) Excellent	23.4%	27.6%	21.3%	42.9%	12.5%	29.5%	26.4%
(2) Good	58.6%	60.5%	65.6%	42.9%	75.0%	58.0%	61.1%	59.4%	
(3) Fair	13.5%	10.3%	9.8%	14.3%	9.4%	10.2%	9.7%	12.1%	
(4) Poor	4.5%	1.6%	3.3%	0.0%	3.1%	2.3%	2.8%	3.0%	
Average	1.91	1.99	1.86	1.95	1.71	2.03	1.85	1.89	1.93

Overall Police Services: Importance

	Overall <i>n=370</i>	Gender		Age					
		Male <i>n=166</i>	Female <i>n=197</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=34</i>	36 - 45 <i>n=59</i>	46 - 55 <i>n=113</i>	56 - 65 <i>n=92</i>	Over 65 <i>n=67</i>
		(1) High	88.6%	84.3%	91.9%	0.0%	76.5%	94.9%	87.6%
(2) Medium	10.5%	15.7%	6.6%	0.0%	23.5%	5.1%	11.5%	15.2%	1.5%
(3) Low	0.8%	0.0%	1.5%	0.0%	0.0%	0.0%	0.9%	1.1%	1.5%
Average	1.12	1.16	1.10	0.00	1.24	1.05	1.13	1.17	1.04

	Overall <i>n=370</i>	Location			Residency				
		East <i>n=119</i>	Central <i>n=184</i>	West <i>n=61</i>	Under 1 <i>n=11</i>	1 to 5 <i>n=33</i>	6 to 10 <i>n=82</i>	11 to 15 <i>n=76</i>	Over 15 <i>n=168</i>
		(1) High	89.1%	88.6%	91.8%	90.9%	81.8%	93.9%	84.2%
(2) Medium	9.2%	10.9%	8.2%	9.1%	15.2%	6.1%	14.5%	10.1%	
(3) Low	1.7%	0.5%	0.0%	0.0%	3.0%	0.0%	1.3%	0.6%	
Average	1.13	1.13	1.12	1.08	1.09	1.21	1.06	1.17	1.11

PUBLIC WORKS/INFRASTRUCTURE

Street Maintenance: Quality

	Overall <i>n=418</i>	Gender		Age					
		Male <i>n=188</i>	Female <i>n=220</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=36</i>	36 - 45 <i>n=69</i>	46 - 55 <i>n=126</i>	56 - 65 <i>n=103</i>	Over 65 <i>n=79</i>
(1) Excellent	13.2%	13.3%	13.1%	0.0%	13.9%	18.8%	8.7%	9.7%	20.3%
(2) Good	58.6%	59.6%	57.9%	0.0%	72.2%	43.5%	63.5%	63.1%	51.9%
(3) Fair	22.2%	21.8%	22.6%	0.0%	13.9%	31.9%	20.6%	20.4%	21.5%
(4) Poor	6.0%	5.3%	6.3%	0.0%	0.0%	5.8%	7.1%	6.8%	6.3%
Average	2.21	2.19	2.22	0.00	2.00	2.25	2.26	2.24	2.14

	Overall <i>n=418</i>	Location			Residency				
		East <i>n=132</i>	Central <i>n=211</i>	West <i>n=67</i>	Under 1 <i>n=11</i>	1 to 5 <i>n=38</i>	6 to 10 <i>n=100</i>	11 to 15 <i>n=87</i>	Over 15 <i>n=182</i>
(1) Excellent		9.8%	13.7%	17.9%	18.2%	15.8%	17.0%	16.1%	8.8%
(2) Good		59.1%	57.3%	58.2%	45.5%	65.8%	54.0%	57.5%	61.0%
(3) Fair		20.5%	24.2%	22.4%	36.4%	10.5%	26.0%	21.8%	22.0%
(4) Poor		10.6%	4.7%	1.5%	0.0%	7.9%	3.0%	4.6%	8.2%
Average		2.32	2.20	2.07	2.18	2.11	2.15	2.15	2.30

Street Maintenance: Importance

	Overall <i>n=388</i>	Gender		Age					
		Male <i>n=175</i>	Female <i>n=205</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=33</i>	36 - 45 <i>n=63</i>	46 - 55 <i>n=120</i>	56 - 65 <i>n=94</i>	Over 65 <i>n=73</i>
(1) High	75.3%	70.9%	78.5%	0.0%	60.6%	77.8%	75.0%	75.5%	78.1%
(2) Medium	23.7%	28.0%	20.5%	0.0%	39.4%	20.6%	24.2%	23.4%	20.5%
(3) Low	1.0%	1.1%	1.0%	0.0%	0.0%	1.6%	0.8%	1.1%	1.4%
Average	1.26	1.30	1.22	0.00	1.39	1.24	1.26	1.26	1.23

	Overall <i>n=388</i>	Location			Residency				
		East <i>n=121</i>	Central <i>n=197</i>	West <i>n=63</i>	Under 1 <i>n=10</i>	1 to 5 <i>n=35</i>	6 to 10 <i>n=89</i>	11 to 15 <i>n=81</i>	Over 15 <i>n=173</i>
(1) High		68.6%	77.2%	84.1%	70.0%	74.3%	78.7%	80.2%	71.7%
(2) Medium		29.8%	21.8%	15.9%	30.0%	22.9%	20.2%	19.8%	27.2%
(3) Low		1.7%	1.0%	0.0%	0.0%	2.9%	1.1%	0.0%	1.2%
Average		1.33	1.24	1.16	1.30	1.29	1.22	1.20	1.29

Street Improvement: Quality

	Overall <i>n=409</i>	Gender		Age					
		Male <i>n=185</i>	Female <i>n=214</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=36</i>	36 - 45 <i>n=66</i>	46 - 55 <i>n=126</i>	56 - 65 <i>n=101</i>	Over 65 <i>n=75</i>
		(1) Excellent	11.5%	10.3%	12.1%	0.0%	13.9%	15.2%	7.9%
(2) Good	53.3%	55.1%	52.6%	0.0%	61.1%	47.0%	50.8%	56.4%	54.7%
(3) Fair	26.7%	25.9%	27.0%	0.0%	22.2%	31.8%	31.0%	21.8%	24.0%
(4) Poor	8.6%	8.6%	8.4%	0.0%	2.8%	6.1%	10.3%	9.9%	8.0%
Average	2.32	2.33	2.32	0.00	2.14	2.29	2.44	2.30	2.27

	Overall <i>n=409</i>	Location			Residency				
		East <i>n=127</i>	Central <i>n=207</i>	West <i>n=67</i>	Under 1 <i>n=10</i>	1 to 5 <i>n=38</i>	6 to 10 <i>n=97</i>	11 to 15 <i>n=84</i>	Over 15 <i>n=180</i>
		(1) Excellent	11.5%	11.8%	11.1%	11.9%	0.0%	13.2%	15.5%
(2) Good	53.3%	52.8%	52.2%	56.7%	60.0%	57.9%	46.4%	51.2%	56.7%
(3) Fair	26.7%	26.0%	27.1%	26.9%	30.0%	21.1%	34.0%	26.2%	23.9%
(4) Poor	8.6%	9.4%	9.7%	4.5%	10.0%	7.9%	4.1%	6.0%	12.2%
Average	2.32	2.33	2.35	2.24	2.50	2.24	2.27	2.21	2.41

Street Improvement: Importance

	Overall <i>n=384</i>	Gender		Age					
		Male <i>n=174</i>	Female <i>n=202</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=33</i>	36 - 45 <i>n=62</i>	46 - 55 <i>n=120</i>	56 - 65 <i>n=93</i>	Over 65 <i>n=71</i>
		(1) High	64.6%	59.2%	68.8%	0.0%	42.4%	61.3%	67.5%
(2) Medium	33.1%	37.9%	29.2%	0.0%	57.6%	37.1%	30.8%	32.3%	25.4%
(3) Low	2.3%	2.9%	2.0%	0.0%	0.0%	1.6%	1.7%	4.3%	2.8%
Average	1.38	1.44	1.33	0.00	1.58	1.40	1.34	1.41	1.31

	Overall <i>n=384</i>	Location			Residency				
		East <i>n=121</i>	Central <i>n=194</i>	West <i>n=63</i>	Under 1 <i>n=10</i>	1 to 5 <i>n=35</i>	6 to 10 <i>n=88</i>	11 to 15 <i>n=79</i>	Over 15 <i>n=172</i>
		(1) High	64.6%	61.2%	65.5%	69.8%	60.0%	51.4%	65.9%
(2) Medium	33.1%	35.5%	32.0%	30.2%	40.0%	48.6%	29.5%	36.7%	29.7%
(3) Low	2.3%	3.3%	2.6%	0.0%	0.0%	0.0%	4.5%	0.0%	2.9%
Average	1.38	1.42	1.37	1.30	1.40	1.49	1.39	1.37	1.35

Street Sweeping: Quality

	Overall <i>n=374</i>	Gender		Age					
		Male <i>n=166</i>	Female <i>n=200</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=31</i>	36 - 45 <i>n=64</i>	46 - 55 <i>n=109</i>	56 - 65 <i>n=97</i>	Over 65 <i>n=70</i>
		(1) Excellent	19.0%	21.1%	16.9%	0.0%	16.1%	23.4%	17.4%
(2) Good	52.7%	47.6%	57.2%	0.0%	64.5%	51.6%	56.0%	47.4%	50.0%
(3) Fair	21.7%	25.3%	18.9%	0.0%	19.4%	18.8%	17.4%	25.8%	25.7%
(4) Poor	6.7%	6.0%	7.0%	0.0%	0.0%	6.2%	9.2%	8.2%	4.3%
Average	2.16	2.16	2.16	0.00	2.03	2.08	2.18	2.24	2.14

	Overall <i>n=374</i>	Location			Residency				
		East <i>n=116</i>	Central <i>n=189</i>	West <i>n=63</i>	Under 1 <i>n=8</i>	1 to 5 <i>n=34</i>	6 to 10 <i>n=85</i>	11 to 15 <i>n=78</i>	Over 15 <i>n=169</i>
		(1) Excellent	15.5%	22.2%	17.5%	12.5%	17.6%	20.0%	21.8%
(2) Good	49.1%	51.3%	61.9%	50.0%	67.6%	51.8%	48.7%	52.1%	
(3) Fair	26.7%	20.6%	14.3%	37.5%	11.8%	22.4%	24.4%	21.3%	
(4) Poor	8.6%	5.8%	6.3%	0.0%	2.9%	5.9%	5.1%	8.9%	
Average	2.28	2.10	2.10	2.25	2.00	2.14	2.13	2.21	

Street Sweeping: Importance

	Overall <i>n=379</i>	Gender		Age					
		Male <i>n=170</i>	Female <i>n=201</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=33</i>	36 - 45 <i>n=62</i>	46 - 55 <i>n=119</i>	56 - 65 <i>n=88</i>	Over 65 <i>n=72</i>
		(1) High	36.9%	30.6%	42.3%	0.0%	30.3%	38.7%	31.9%
(2) Medium	47.0%	48.8%	45.3%	0.0%	39.4%	45.2%	49.6%	48.9%	44.4%
(3) Low	16.1%	20.6%	12.4%	0.0%	30.3%	16.1%	18.5%	11.4%	11.1%
Average	1.79	1.90	1.70	0.00	2.00	1.77	1.87	1.72	1.67

	Overall <i>n=379</i>	Location			Residency				
		East <i>n=121</i>	Central <i>n=192</i>	West <i>n=61</i>	Under 1 <i>n=10</i>	1 to 5 <i>n=35</i>	6 to 10 <i>n=86</i>	11 to 15 <i>n=78</i>	Over 15 <i>n=170</i>
		(1) High	35.5%	37.5%	37.7%	20.0%	45.7%	34.9%	35.9%
(2) Medium	47.9%	45.8%	49.2%	60.0%	25.7%	50.0%	55.1%	45.30%	
(3) Low	16.5%	16.7%	13.1%	20.0%	28.6%	15.1%	9.0%	17.10%	
Average	1.81	1.79	1.75	2.00	1.83	1.80	1.73	1.79	

Street Lighting: Quality

	Overall <i>n=417</i>	Gender		Age					
		Male <i>n=188</i>	Female <i>n=219</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=35</i>	36 - 45 <i>n=69</i>	46 - 55 <i>n=126</i>	56 - 65 <i>n=102</i>	Over 65 <i>n=80</i>
		(1) Excellent	13.9%	14.9%	12.7%	0.0%	14.3%	21.7%	16.7%
(2) Good	53.0%	53.7%	53.2%	0.0%	48.6%	49.3%	51.6%	55.9%	57.5%
(3) Fair	25.7%	24.5%	27.3%	0.0%	28.6%	21.7%	25.4%	28.4%	25.0%
(4) Poor	7.4%	6.9%	6.8%	0.0%	8.6%	7.2%	6.3%	6.9%	7.5%
Average	2.27	2.23	2.28	0.00	2.31	2.14	2.21	2.33	2.30

	Overall <i>n=417</i>	Location			Residency				
		East <i>n=132</i>	Central <i>n=209</i>	West <i>n=68</i>	Under 1 <i>n=11</i>	1 to 5 <i>n=37</i>	6 to 10 <i>n=99</i>	11 to 15 <i>n=88</i>	Over 15 <i>n=182</i>
		(1) Excellent	10.6%	16.3%	14.7%	18.2%	10.8%	19.2%	14.8%
(2) Good	46.2%	54.5%	63.2%	45.5%	45.9%	49.5%	48.9%	58.8%	
(3) Fair	31.1%	24.9%	16.2%	36.4%	29.7%	20.2%	33.0%	23.6%	
(4) Poor	12.1%	4.3%	5.9%	0.0%	13.5%	11.1%	3.4%	6.6%	
Average	2.45	2.17	2.13	2.18	2.46	2.23	2.25	2.26	

Street Lighting: Importance

	Overall <i>n=388</i>	Gender		Age					
		Male <i>n=175</i>	Female <i>n=205</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=33</i>	36 - 45 <i>n=62</i>	46 - 55 <i>n=120</i>	56 - 65 <i>n=93</i>	Over 65 <i>n=75</i>
		(1) High	68.8%	54.9%	80.5%	0.0%	66.7%	64.5%	70.8%
(2) Medium	29.1%	41.7%	18.5%	0.0%	33.3%	33.9%	25.8%	33.3%	24.0%
(3) Low	2.1%	3.4%	1.0%	0.0%	0.0%	1.6%	3.3%	1.1%	2.7%
Average	1.33	1.49	1.20	0.00	1.33	1.37	1.33	1.70	1.29

	Overall <i>n=388</i>	Location			Residency				
		East <i>n=122</i>	Central <i>n=198</i>	West <i>n=62</i>	Under 1 <i>n=10</i>	1 to 5 <i>n=35</i>	6 to 10 <i>n=88</i>	11 to 15 <i>n=80</i>	Over 15 <i>n=175</i>
		(1) High	67.2%	69.2%	71.0%	80.0%	60.0%	71.6%	72.5%
(2) Medium	31.1%	28.3%	27.4%	20.0%	34.3%	26.1%	26.2%	31.4%	
(3) Low	1.6%	2.5%	1.6%	0.0%	5.7%	2.3%	1.2%	1.7%	
Average	1.34	1.33	1.31	1.20	1.46	1.31	1.29	1.35	

Snow/Ice Removal: Quality

	Overall <i>n</i> =406	Gender		Age					
		Male <i>n</i> =184	Female <i>n</i> =213	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =33	36 - 45 <i>n</i> =66	46 - 55 <i>n</i> =124	56 - 65 <i>n</i> =102	Over 65 <i>n</i> =77
(1) Excellent	20.7%	25.0%	16.8%	0.0%	12.1%	24.2%	16.9%	22.5%	26.0%
(2) Good	50.0%	47.8%	51.9%	0.0%	57.6%	45.5%	50.8%	47.1%	51.9%
(3) Fair	20.2%	19.6%	20.6%	0.0%	21.2%	18.2%	21.8%	22.5%	15.6%
(4) Poor	9.1%	7.6%	10.7%	0.0%	9.1%	12.1%	10.5%	7.8%	6.5%
Average	2.18	2.10	2.25	0.00	2.27	2.18	2.26	2.16	2.03

	Overall <i>n</i> =406	Location			Residency				
		East <i>n</i> =129	Central <i>n</i> =204	West <i>n</i> =65	Under 1 <i>n</i> =5	1 to 5 <i>n</i> =36	6 to 10 <i>n</i> =99	11 to 15 <i>n</i> =86	Over 15 <i>n</i> =180
(1) Excellent	20.7%	14.0%	24.0%	26.2%	20.0%	11.1%	23.2%	20.9%	21.1%
(2) Good	50.0%	51.2%	49.5%	47.7%	60.0%	61.1%	47.5%	48.8%	49.4%
(3) Fair	20.2%	22.5%	19.6%	16.9%	20.0%	25.0%	19.2%	16.3%	21.7%
(4) Poor	9.1%	12.4%	6.9%	9.2%	0.0%	2.8%	10.1%	14.0%	7.8%
Average	2.18	2.33	2.09	2.09	2.00	2.19	2.16	2.23	2.16

Snow/Ice Removal: Importance

	Overall <i>n</i> =385	Gender		Age					
		Male <i>n</i> =173	Female <i>n</i> =204	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =33	36 - 45 <i>n</i> =62	46 - 55 <i>n</i> =119	56 - 65 <i>n</i> =92	Over 65 <i>n</i> =74
(1) High	88.1%	87.3%	88.7%	0.0%	81.8%	88.7%	87.4%	90.2%	87.8%
(2) Medium	10.6%	12.1%	9.3%	0.0%	18.2%	11.3%	9.2%	9.8%	10.8%
(3) Low	1.0%	0.6%	2.0%	0.0%	0.0%	0.0%	3.4%	0.0%	1.4%
Average	1.13	1.13	1.13	0.00	1.18	1.11	1.16	1.10	1.14

	Overall <i>n</i> =385	Location			Residency				
		East <i>n</i> =122	Central <i>n</i> =194	West <i>n</i> =63	Under 1 <i>n</i> =10	1 to 5 <i>n</i> =35	6 to 10 <i>n</i> =87	11 to 15 <i>n</i> =80	Over 15 <i>n</i> =173
(1) High	88.1%	83.6%	92.3%	85.7%	90.0%	88.6%	87.4%	82.5%	90.8%
(2) Medium	10.6%	15.6%	7.2%	11.1%	10.0%	11.4%	11.5%	13.8%	8.7%
(3) Low	1.0%	0.8%	0.5%	3.2%	0.0%	0.0%	1.1%	3.8%	0.6%
Average	1.13	1.17	1.17	1.17	1.10	1.11	1.14	1.21	1.10

Sidewalk Maintenance: Quality

	Overall <i>n=350</i>	Gender		Age					
		Male <i>n=156</i>	Female <i>n=186</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=27</i>	36 - 45 <i>n=61</i>	46 - 55 <i>n=109</i>	56 - 65 <i>n=89</i>	Over 65 <i>n=62</i>
(1) Excellent	12.6%	12.8%	11.8%	0.0%	7.4%	21.3%	9.2%	11.2%	14.5%
(2) Good	51.4%	53.8%	50.3%	0.0%	74.1%	50.8%	50.5%	46.1%	53.2%
(3) Fair	27.4%	25.6%	28.3%	0.0%	14.8%	19.7%	33.0%	31.5%	22.6%
(4) Poor	8.6%	7.7%	9.6%	0.0%	3.7%	8.2%	7.3%	11.2%	9.7%
Average	2.32	2.28	2.36	0.00	2.15	2.15	2.39	2.43	2.27

	Overall <i>n=350</i>	Location			Residency				
		East <i>n=119</i>	Central <i>n=178</i>	West <i>n=46</i>	Under 1 <i>n=7</i>	1 to 5 <i>n=28</i>	6 to 10 <i>n=81</i>	11 to 15 <i>n=76</i>	Over 15 <i>n=158</i>
(1) Excellent		7.6%	14.6%	19.6%	14.3%	7.1%	22.2%	14.5%	7.6%
(2) Good		42.0%	56.7%	56.5%	71.4%	67.9%	43.2%	47.4%	53.8%
(3) Fair		36.1%	22.5%	19.6%	14.3%	21.4%	25.9%	30.3%	28.5%
(4) Poor		14.3%	6.2%	4.3%	0.0%	3.6%	8.6%	7.9%	10.1%
Average		2.57	2.20	2.09	2.00	2.21	2.21	2.32	2.41

Sidewalk Maintenance: Importance

	Overall <i>n=370</i>	Gender		Age					
		Male <i>n=169</i>	Female <i>n=193</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=33</i>	36 - 45 <i>n=61</i>	46 - 55 <i>n=117</i>	56 - 65 <i>n=86</i>	Over 65 <i>n=69</i>
(1) High	51.9%	41.4%	61.1%	0.0%	36.4%	55.7%	53.0%	51.2%	56.5%
(2) Medium	41.9%	49.1%	35.8%	0.0%	57.6%	39.3%	40.2%	46.5%	33.3%
(3) Low	6.2%	9.5%	3.1%	0.0%	6.1%	4.9%	6.8%	2.3%	10.1%
Average	1.54	1.68	1.42	0.00	1.70	1.49	1.54	1.51	1.54

	Overall <i>n=370</i>	Location			Residency				
		East <i>n=117</i>	Central <i>n=188</i>	West <i>n=59</i>	Under 1 <i>n=10</i>	1 to 5 <i>n=35</i>	6 to 10 <i>n=83</i>	11 to 15 <i>n=79</i>	Over 15 <i>n=163</i>
(1) High		48.7%	52.1%	57.6%	40.0%	45.7%	57.8%	59.5%	47.2%
(2) Medium		47.0%	41.5%	33.9%	60.0%	48.6%	32.5%	36.7%	46.6%
(3) Low		4.3%	6.4%	8.5%	0.0%	5.7%	9.6%	3.8%	6.1%
Average		1.56	1.54	1.51	1.60	1.60	1.52	1.44	1.59

Stormwater Drainage: Quality

	Overall <i>n=374</i>	Gender		Age					
		Male <i>n=171</i>	Female <i>n=194</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=30</i>	36 - 45 <i>n=60</i>	46 - 55 <i>n=116</i>	56 - 65 <i>n=96</i>	Over 65 <i>n=68</i>
		(1) Excellent	18.4%	25.1%	12.3%	0.0%	16.7%	28.3%	18.1%
(2) Good	58.8%	56.7%	61.0%	0.0%	70.0%	53.3%	52.6%	60.4%	67.6%
(3) Fair	19.8%	16.4%	22.6%	0.0%	13.3%	16.7%	25.0%	19.8%	14.7%
(4) Poor	2.9%	1.8%	4.1%	0.0%	0.0%	1.7%	4.3%	3.1%	2.9%
Average	2.07	1.95	2.19	0.00	1.97	1.92	2.16	2.09	2.06

	Overall <i>n=374</i>	Location			Residency				
		East <i>n=119</i>	Central <i>n=188</i>	West <i>n=61</i>	Under 1 <i>n=8</i>	1 to 5 <i>n=32</i>	6 to 10 <i>n=88</i>	11 to 15 <i>n=78</i>	Over 15 <i>n=168</i>
		(1) Excellent	10.9%	22.9%	21.3%	25.0%	15.6%	20.5%	17.9%
(2) Good	58.8%	58.5%	57.4%	62.5%	62.5%	62.5%	61.5%	54.80%	
(3) Fair	25.2%	17.0%	18.0%	12.5%	18.8%	14.8%	17.9%	23.80%	
(4) Poor	5.0%	1.6%	3.3%	0.0%	3.1%	2.3%	2.6%	3.60%	
Average	2.24	1.97	2.03	1.88	2.09	1.99	2.05	2.13	

Stormwater Drainage: Importance

	Overall <i>n=371</i>	Gender		Age					
		Male <i>n=169</i>	Female <i>n=194</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=31</i>	36 - 45 <i>n=61</i>	46 - 55 <i>n=116</i>	56 - 65 <i>n=89</i>	Over 65 <i>n=69</i>
		(1) High	67.7%	60.4%	74.7%	0.0%	51.6%	72.1%	68.1%
(2) Medium	29.4%	36.7%	22.2%	0.0%	32.3%	27.9%	31.0%	27.0%	27.5%
(3) Low	3.0%	3.0%	3.1%	0.0%	16.1%	0.0%	0.9%	5.6%	0.0%
Average	1.35	1.43	1.28	0.00	1.65	1.28	1.33	1.38	1.28

	Overall <i>n=371</i>	Location			Residency				
		East <i>n=117</i>	Central <i>n=185</i>	West <i>n=63</i>	Under 1 <i>n=10</i>	1 to 5 <i>n=34</i>	6 to 10 <i>n=84</i>	11 to 15 <i>n=76</i>	Over 15 <i>n=167</i>
		(1) High	62.4%	71.9%	68.3%	70.0%	67.6%	64.3%	72.4%
(2) Medium	35.9%	24.9%	27.0%	30.0%	23.5%	31.0%	27.6%	30.5%	
(3) Low	1.7%	3.2%	4.8%	0.0%	8.8%	4.8%	0.0%	2.4%	
Average	1.39	1.31	1.37	1.30	1.41	1.40	1.28	1.35	

Drinking Water: Quality

	Overall <i>n=408</i>	Gender		Age					
		Male <i>n=187</i>	Female <i>n=212</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=35</i>	36 - 45 <i>n=65</i>	46 - 55 <i>n=124</i>	56 - 65 <i>n=103</i>	Over 65 <i>n=77</i>
		(1) Excellent	13.7%	16.6%	11.7%	0.0%	11.4%	18.5%	12.1%
(2) Good	45.8%	43.9%	47.4%	0.0%	48.6%	35.4%	44.4%	52.4%	46.8%
(3) Fair	24.8%	26.7%	23.5%	0.0%	14.3%	27.7%	23.4%	28.2%	24.7%
(4) Poor	15.7%	12.8%	17.4%	0.0%	25.7%	18.5%	20.2%	7.8%	11.7%
Average	2.42	2.36	2.47	0.00	2.54	2.46	2.52	2.32	2.31

	Overall <i>n=408</i>	Location			Residency				
		East <i>n=130</i>	Central <i>n=203</i>	West <i>n=68</i>	Under 1 <i>n=11</i>	1 to 5 <i>n=36</i>	6 to 10 <i>n=97</i>	11 to 15 <i>n=86</i>	Over 15 <i>n=178</i>
		(1) Excellent	13.8%	14.3%	13.2%	9.1%	8.3%	19.6%	12.8%
(2) Good	50.8%	42.9%	45.6%	54.5%	33.3%	38.1%	40.7%	54.5%	
(3) Fair	21.5%	26.6%	26.5%	9.1%	36.1%	24.7%	25.6%	23.0%	
(4) Poor	13.8%	16.3%	14.7%	27.3%	22.2%	17.5%	20.9%	10.1%	
Average	2.35	2.45	2.43	2.55	2.72	2.40	2.55	2.31	

Drinking Water: Importance

	Overall <i>n=388</i>	Gender		Age					
		Male <i>n=167</i>	Female <i>n=186</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=30</i>	36 - 45 <i>n=56</i>	46 - 55 <i>n=112</i>	56 - 65 <i>n=90</i>	Over 65 <i>n=67</i>
		(1) High	87.6%	85.1%	90.2%	0.0%	87.9%	82.5%	87.6%
(2) Medium	10.3%	12.6%	7.8%	0.0%	12.1%	14.3%	9.9%	8.9%	7.9%
(3) Low	2.1%	2.3%	2.0%	0.0%	0.0%	3.2%	2.5%	2.2%	1.3%
Average	1.14	1.23	1.23	0.00	1.23	1.36	1.24	1.13	1.25

	Overall <i>n=388</i>	Location			Residency				
		East <i>n=114</i>	Central <i>n=181</i>	West <i>n=60</i>	Under 1 <i>n=10</i>	1 to 5 <i>n=32</i>	6 to 10 <i>n=79</i>	11 to 15 <i>n=74</i>	Over 15 <i>n=165</i>
		(1) High	82.9%	88.8%	95.2%	80.0%	88.6%	86.5%	88.9%
(2) Medium	16.3%	8.2%	4.8%	20.0%	8.6%	12.4%	8.6%	9.8%	
(3) Low	0.8%	3.1%	0.0%	0.0%	2.9%	1.1%	2.5%	2.3%	
Average	1.27	1.24	1.10	1.20	1.25	1.29	1.24	1.20	

Sewer Services: Quality

	Overall <i>n=364</i>	Gender		Age					
		Male <i>n=174</i>	Female <i>n=181</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=33</i>	36 - 45 <i>n=56</i>	46 - 55 <i>n=113</i>	56 - 65 <i>n=93</i>	Over 65 <i>n=65</i>
		(1) Excellent	20.1%	25.9%	14.3%	0.0%	18.2%	26.8%	22.1%
(2) Good	63.2%	63.8%	63.2%	0.0%	63.6%	57.1%	60.2%	62.4%	73.8%
(3) Fair	14.6%	8.6%	20.3%	0.0%	15.2%	12.5%	15.9%	18.3%	9.2%
(4) Poor	2.2%	1.7%	2.2%	0.0%	3.0%	3.6%	1.8%	0.0%	3.1%
Average	1.99	1.86	2.10	0.00	2.03	1.93	1.97	1.99	2.02

	Overall <i>n=364</i>	Location			Residency				
		East <i>n=120</i>	Central <i>n=179</i>	West <i>n=58</i>	Under 1 <i>n=10</i>	1 to 5 <i>n=34</i>	6 to 10 <i>n=83</i>	11 to 15 <i>n=71</i>	Over 15 <i>n=166</i>
		(1) Excellent	16.7%	22.9%	19.0%	20.0%	17.6%	21.7%	19.7%
(2) Good	65.8%	62.0%	60.3%	60.0%	52.9%	67.5%	57.7%	65.7%	
(3) Fair	16.7%	12.3%	17.2%	20.0%	26.5%	9.6%	18.3%	12.7%	
(4) Poor	0.8%	2.8%	3.4%	0.0%	2.9%	1.2%	4.2%	1.8%	
Average	2.02	1.95	2.05	2.00	2.15	2.69	2.07	1.96	

Sewer Services: Importance

	Overall <i>n=360</i>	Gender		Age					
		Male <i>n=167</i>	Female <i>n=186</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=30</i>	36 - 45 <i>n=56</i>	46 - 55 <i>n=112</i>	56 - 65 <i>n=90</i>	Over 65 <i>n=67</i>
		(1) High	74.2%	68.9%	79.0%	0.0%	66.7%	66.1%	76.8%
(2) Medium	25.3%	29.9%	21.0%	0.0%	33.3%	33.9%	23.2%	23.3%	20.9%
(3) Low	0.6%	1.2%	0.0%	0.0%	0.0%	0.0%	0.0%	2.2%	0.0%
Average	1.26	1.32	1.21	0.00	1.33	1.34	1.23	1.28	1.21

	Overall <i>n=360</i>	Location			Residency				
		East <i>n=114</i>	Central <i>n=181</i>	West <i>n=60</i>	Under 1 <i>n=10</i>	1 to 5 <i>n=32</i>	6 to 10 <i>n=79</i>	11 to 15 <i>n=74</i>	Over 15 <i>n=165</i>
		(1) High	69.3%	76.8%	76.70%	70.0%	78.1%	69.6%	75.7%
(2) Medium	29.8%	22.7%	23.30%	30.0%	21.9%	30.4%	24.3%	23.6%	
(3) Low	0.9%	0.6%	0.00%	0.0%	0.0%	0.0%	0.0%	1.2%	
Average	1.32	1.24	1.23	1.30	1.22	1.30	1.24	1.26	

Urban Forestry Program: Quality

	Overall <i>n</i> =273	Gender		Age					
		Male <i>n</i> =136	Female <i>n</i> =130	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =22	36 - 45 <i>n</i> =48	46 - 55 <i>n</i> =79	56 - 65 <i>n</i> =71	Over 65 <i>n</i> =49
(1) Excellent	23.8%	27.2%	19.8%	0.0%	13.6%	31.2%	20.3%	26.8%	22.4%
(2) Good	53.8%	49.3%	60.3%	0.0%	63.6%	52.1%	51.9%	53.5%	57.1%
(3) Fair	15.8%	16.2%	14.5%	0.0%	9.1%	14.6%	15.2%	16.9%	18.4%
(4) Poor	6.6%	7.4%	5.3%	0.0%	13.6%	2.1%	12.7%	2.8%	2.0%
Average	2.05	2.04	2.05	0.00	2.23	1.88	2.20	1.96	2.00

	Location			Residency				
	East <i>n</i> =89	Central <i>n</i> =135	West <i>n</i> =46	Under 1 <i>n</i> =8	1 to 5 <i>n</i> =22	6 to 10 <i>n</i> =64	11 to 15 <i>n</i> =54	Over 15 <i>n</i> =125
(1) Excellent	15.7%	30.4%	21.7%	25.0%	27.3%	26.6%	24.1%	21.6%
(2) Good	64.0%	45.9%	56.5%	50.0%	40.9%	53.1%	53.7%	56.8%
(3) Fair	14.6%	17.8%	13.0%	25.0%	22.7%	10.9%	14.8%	16.8%
(4) Poor	5.6%	5.9%	8.7%	0.0%	9.1%	9.4%	7.4%	4.8%
Average	2.10	1.99	2.09	2.00	2.14	2.03	2.06	2.05

Urban Forestry Program: Importance

	Overall <i>n</i> =334	Gender		Age					
		Male <i>n</i> =155	Female <i>n</i> =171	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =26	36 - 45 <i>n</i> =60	46 - 55 <i>n</i> =99	56 - 65 <i>n</i> =83	Over 65 <i>n</i> =61
(1) High	38.0%	29.0%	45.0%	0.0%	34.6%	48.3%	35.4%	38.6%	32.8%
(2) Medium	52.1%	54.8%	50.9%	0.0%	53.8%	40.0%	57.6%	49.4%	59.0%
(3) Low	19.0%	16.1%	4.1%	0.0%	11.5%	11.7%	7.1%	12.0%	8.2%
Average	1.72	1.87	1.59	0.00	1.77	1.63	1.72	1.73	1.75

	Location			Residency				
	East <i>n</i> =105	Central <i>n</i> =169	West <i>n</i> =55	Under 1 <i>n</i> =11	1 to 5 <i>n</i> =28	6 to 10 <i>n</i> =77	11 to 15 <i>n</i> =62	Over 15 <i>n</i> =156
(1) High	34.3%	39.6%	38.2%	45.5%	42.9%	37.7%	45.2%	34.0%
(2) Medium	54.3%	50.9%	54.5%	54.5%	46.4%	53.2%	46.8%	54.5%
(3) Low	11.4%	9.5%	7.3%	0.0%	10.7%	9.1%	8.1%	11.5%
Average	1.10	1.70	1.69	1.55	1.68	1.71	1.63	1.78

Tree Trimming: Quality

	Overall <i>n=368</i>	Gender		Age					
		Male <i>n=163</i>	Female <i>n=196</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=27</i>	36 - 45 <i>n=61</i>	46 - 55 <i>n=111</i>	56 - 65 <i>n=97</i>	Over 65 <i>n=68</i>
		(1) Excellent	18.5%	20.2%	16.8%	0.0%	18.5%	24.6%	15.3%
(2) Good	52.7%	51.5%	55.3%	0.0%	66.7%	50.8%	52.3%	47.4%	57.4%
(3) Fair	20.4%	22.1%	18.8%	0.0%	14.8%	23.0%	21.6%	22.7%	16.2%
(4) Poor	8.4%	6.1%	9.1%	0.0%	0.0%	1.6%	10.8%	10.3%	8.8%
Average	2.19	2.14	2.20	0.00	1.96	2.02	2.28	2.24	2.16

	Overall <i>n=368</i>	Location			Residency				
		East <i>n=116</i>	Central <i>n=189</i>	West <i>n=58</i>	Under 1 <i>n=6</i>	1 to 5 <i>n=32</i>	6 to 10 <i>n=86</i>	11 to 15 <i>n=80</i>	Over 15 <i>n=164</i>
		(1) Excellent	12.1%	21.2%	24.1%	16.7%	15.6%	24.4%	15.0%
(2) Good	58.6%	49.7%	50.0%	66.7%	56.2%	52.3%	53.8%	51.2%	
(3) Fair	18.1%	22.2%	17.2%	0.0%	25.0%	15.1%	26.2%	20.1%	
(4) Poor	11.2%	6.9%	8.6%	16.7%	3.1%	8.1%	5.0%	11.0%	
Average	2.28	2.15	2.10	2.17	2.16	2.07	2.21	2.24	

Tree Trimming: Importance

	Overall <i>n=369</i>	Gender		Age					
		Male <i>n=168</i>	Female <i>n=194</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=28</i>	36 - 45 <i>n=62</i>	46 - 55 <i>n=116</i>	56 - 65 <i>n=90</i>	Over 65 <i>n=68</i>
		(1) High	36.6%	28.6%	43.3%	0.0%	17.9%	37.1%	37.9%
(2) Medium	54.2%	59.5%	50.0%	0.0%	71.4%	48.4%	54.3%	56.7%	48.5%
(3) Low	9.2%	11.9%	6.7%	0.0%	10.7%	14.5%	7.8%	4.4%	11.8%
Average	1.73	1.83	1.63	0.00	1.93	1.77	1.70	1.66	1.72

	Overall <i>n=369</i>	Location			Residency				
		East <i>n=114</i>	Central <i>n=189</i>	West <i>n=62</i>	Under 1 <i>n=10</i>	1 to 5 <i>n=31</i>	6 to 10 <i>n=83</i>	11 to 15 <i>n=75</i>	Over 15 <i>n=170</i>
		(1) High	32.5%	37.6%	40.3%	30.0%	32.3%	34.9%	41.3%
(2) Medium	62.3%	53.4%	43.5%	70.0%	58.1%	50.6%	49.3%	56.5%	
(3) Low	5.3%	9.0%	16.1%	0.0%	9.7%	14.5%	9.3%	7.1%	
Average	1.73	1.71	1.76	1.70	1.77	1.80	1.68	1.71	

Pedestrian & bicycle paths: Quality

	Overall <i>n=354</i>	Gender		Age					
		Male <i>n=165</i>	Female <i>n=180</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=29</i>	36 - 45 <i>n=66</i>	46 - 55 <i>n=107</i>	56 - 65 <i>n=90</i>	Over 65 <i>n=57</i>
		(1) Excellent	27.1%	30.9%	23.8%	0.0%	37.9%	33.3%	20.6%
(2) Good	51.1%	47.9%	54.7%	0.0%	34.5%	47.0%	60.7%	53.3%	42.1%
(3) Fair	20.3%	18.8%	21.0%	0.0%	17.2%	19.7%	17.8%	18.9%	28.1%
(4) Poor	1.4%	2.4%	0.6%	0.0%	10.3%	0.0%	0.9%	0.0%	1.8%
Average	1.96	1.93	1.98	0.00	2.00	1.86	1.99	1.91	2.04

	Overall <i>n=354</i>	Location			Residency				
		East <i>n=109</i>	Central <i>n=179</i>	West <i>n=59</i>	Under 1 <i>n=10</i>	1 to 5 <i>n=31</i>	6 to 10 <i>n=85</i>	11 to 15 <i>n=75</i>	Over 15 <i>n=153</i>
		(1) Excellent	25.7%	27.4%	32.2%	50.0%	29.0%	34.1%	24.0%
(2) Good	53.2%	49.7%	50.8%	30.0%	48.4%	43.5%	49.3%	58.2%	
(3) Fair	19.3%	21.2%	16.9%	20.0%	19.4%	20.0%	25.3%	18.3%	
(4) Poor	1.8%	1.7%	0.0%	0.0%	3.2%	2.4%	1.3%	0.7%	
Average	1.97	1.97	1.85	1.70	1.97	1.91	2.04	1.97	

Pedestrian & bicycle paths: Importance

	Overall <i>n=367</i>	Gender		Age					
		Male <i>n=168</i>	Female <i>n=192</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=30</i>	36 - 45 <i>n=63</i>	46 - 55 <i>n=114</i>	56 - 65 <i>n=92</i>	Over 65 <i>n=63</i>
		(1) High	46.6%	38.1%	53.1%	0.0%	53.3%	50.8%	39.5%
(2) Medium	45.5%	50.6%	42.7%	0.0%	43.3%	44.4%	47.4%	48.9%	42.9%
(3) Low	7.4%	11.3%	4.2%	0.0%	3.3%	4.8%	13.2%	4.3%	6.3%
Average	1.61	1.73	1.51	0.00	1.70	1.54	1.74	1.58	1.56

	Overall <i>n=367</i>	Location			Residency				
		East <i>n=114</i>	Central <i>n=186</i>	West <i>n=61</i>	Under 1 <i>n=11</i>	1 to 5 <i>n=30</i>	6 to 10 <i>n=86</i>	11 to 15 <i>n=77</i>	Over 15 <i>n=163</i>
		(1) High	48.2%	45.2%	47.5%	45.5%	50.0%	45.3%	53.2%
(2) Medium	43.9%	47.8%	45.9%	27.3%	50.0%	46.5%	37.7%	50.3%	
(3) Low	7.9%	7.0%	6.6%	27.3%	0.0%	8.1%	9.1%	6.1%	
Average	1.60	1.62	1.59	1.82	1.50	1.63	1.56	1.63	

Public Property maintenance: Quality

	Overall <i>n=398</i>	Gender		Age					
		Male <i>n=182</i>	Female <i>n=207</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=34</i>	36 - 45 <i>n=67</i>	46 - 55 <i>n=122</i>	56 - 65 <i>n=99</i>	Over 65 <i>n=71</i>
		(1) Excellent	25.4%	26.4%	24.5%	0.0%	23.5%	32.8%	23.0%
(2) Good	60.8%	58.8%	63.0%	0.0%	61.8%	55.2%	64.8%	60.6%	59.2%
(3) Fair	12.6%	12.6%	12.0%	0.0%	8.8%	11.9%	10.7%	13.1%	15.5%
(4) Poor	1.3%	2.2%	0.5%	0.0%	5.9%	0.0%	1.6%	1.0%	0.0%
Average	1.90	1.91	1.88	0.00	1.97	1.79	1.91	1.90	1.90

	Overall <i>n=398</i>	Location			Residency				
		East <i>n=127</i>	Central <i>n=200</i>	West <i>n=64</i>	Under 1 <i>n=11</i>	1 to 5 <i>n=37</i>	6 to 10 <i>n=94</i>	11 to 15 <i>n=81</i>	Over 15 <i>n=175</i>
		(1) Excellent	21.3%	29.0%	23.4%	27.3%	8.1%	33.0%	28.4%
(2) Good	61.4%	60.5%	60.9%	63.6%	70.3%	53.2%	58.0%	64.0%	
(3) Fair	15.7%	9.5%	14.1%	9.1%	18.9%	10.6%	13.6%	12.0%	
(4) Poor	1.6%	1.0%	1.6%	0.0%	2.7%	3.2%	0.0%	0.6%	
Average	1.98	1.83	1.94	1.82	2.16	1.84	1.85	1.90	

Public Property maintenance: Importance

	Overall <i>n=374</i>	Gender		Age					
		Male <i>n=171</i>	Female <i>n=196</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=33</i>	36 - 45 <i>n=62</i>	46 - 55 <i>n=117</i>	56 - 65 <i>n=91</i>	Over 65 <i>n=66</i>
		(1) High	51.3%	43.3%	58.7%	0.0%	42.4%	58.1%	47.9%
(2) Medium	46.8%	55.6%	39.3%	0.0%	54.5%	41.9%	50.4%	46.2%	40.9%
(3) Low	1.9%	1.2%	2.0%	0.0%	3.0%	0.0%	1.7%	3.3%	0.0%
Average	1.51	1.58	1.43	0.00	1.61	1.42	1.54	1.53	1.41

	Overall <i>n=374</i>	Location			Residency				
		East <i>n=117</i>	Central <i>n=190</i>	West <i>n=61</i>	Under 1 <i>n=11</i>	1 to 5 <i>n=34</i>	6 to 10 <i>n=85</i>	11 to 15 <i>n=72</i>	Over 15 <i>n=172</i>
		(1) High	45.3%	54.7%	54.1%	72.7%	50.0%	54.1%	47.2%
(2) Medium	53.8%	43.7%	44.3%	27.3%	47.1%	44.7%	51.4%	47.1%	
(3) Low	0.9%	1.6%	1.6%	0.0%	2.9%	1.2%	1.4%	2.3%	
Average	1.56	1.47	1.48	1.27	1.53	1.47	1.54	1.52	

Public Property beautification: Quality

	Overall <i>n=397</i>	Gender		Age					
		Male <i>n=180</i>	Female <i>n=208</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=32</i>	36 - 45 <i>n=67</i>	46 - 55 <i>n=122</i>	56 - 65 <i>n=98</i>	Over 65 <i>n=73</i>
		(1) Excellent	23.7%	22.8%	23.9%	0.0%	21.9%	29.9%	23.8%
(2) Good	59.2%	59.4%	59.8%	0.0%	59.4%	55.2%	60.7%	63.3%	56.2%
(3) Fair	15.9%	16.7%	14.8%	0.0%	12.5%	14.9%	14.8%	16.3%	17.8%
(4) Poor	1.3%	1.1%	1.4%	0.0%	6.2%	0.0%	0.8%	1.0%	1.4%
Average	1.95	1.96	1.94	0.00	2.03	1.85	1.93	1.99	1.96

	Overall <i>n=397</i>	Location			Residency				
		East <i>n=126</i>	Central <i>n=200</i>	West <i>n=63</i>	Under 1 <i>n=11</i>	1 to 5 <i>n=37</i>	6 to 10 <i>n=95</i>	11 to 15 <i>n=82</i>	Over 15 <i>n=172</i>
		(1) Excellent	23.0%	26.5%	17.5%	27.3%	10.8%	27.4%	28.0%
(2) Good	57.1%	59.5%	63.5%	54.5%	56.8%	53.7%	56.1%	64.5%	
(3) Fair	19.0%	13.0%	15.9%	18.2%	29.7%	15.8%	15.9%	12.8%	
(4) Poor	0.8%	1.0%	3.2%	0.0%	2.7%	3.2%	0.0%	0.6%	
Average	1.98	1.89	2.05	1.91	2.24	1.95	1.88	1.92	

Public Property beautification: Importance

	Overall <i>n=367</i>	Gender		Age					
		Male <i>n=169</i>	Female <i>n=191</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=32</i>	36 - 45 <i>n=61</i>	46 - 55 <i>n=113</i>	56 - 65 <i>n=90</i>	Over 65 <i>n=66</i>
		(1) High	47.4%	38.5%	55.5%	0.0%	37.5%	54.1%	49.6%
(2) Medium	47.4%	54.4%	41.4%	0.0%	56.2%	44.3%	42.5%	51.1%	48.5%
(3) Low	5.2%	7.1%	3.1%	0.0%	6.2%	1.6%	8.0%	5.6%	1.5%
Average	1.58	1.69	1.48	0.00	1.69	1.48	1.58	1.62	1.52

	Overall <i>n=367</i>	Location			Residency				
		East <i>n=115</i>	Central <i>n=188</i>	West <i>n=58</i>	Under 1 <i>n=11</i>	1 to 5 <i>n=35</i>	6 to 10 <i>n=84</i>	11 to 15 <i>n=71</i>	Over 15 <i>n=166</i>
		(1) High	47.0%	46.8%	51.7%	54.5%	45.7%	45.2%	45.1%
(2) Medium	47.8%	49.5%	41.4%	45.5%	48.6%	48.8%	52.1%	44.6%	
(3) Low	5.2%	3.7%	6.9%	0.0%	5.7%	6.0%	2.8%	6.0%	
Average	1.58	1.57	1.55	1.45	1.60	1.61	1.58	1.57	

Overall Public Works: Quality

	Overall <i>n=399</i>	Gender			Age					
		Male <i>n=178</i>	Female <i>n=212</i>		18 - 25 <i>n=0</i>	26 - 35 <i>n=35</i>	36 - 45 <i>n=66</i>	46 - 55 <i>n=123</i>	56 - 65 <i>n=97</i>	Over 65 <i>n=73</i>
(1) Excellent	16.3%	15.7%	16.4%		0.0%	11.4%	24.2%	14.6%	17.5%	13.7%
(2) Good	65.2%	66.3%	64.8%		0.0%	77.1%	60.6%	64.2%	61.9%	69.9%
(3) Fair	16.8%	17.4%	16.0%		0.0%	8.6%	13.6%	19.5%	19.6%	13.7%
(4) Poor	1.8%	0.6%	2.8%		0.0%	2.9%	1.5%	1.6%	1.0%	2.7%
Average	2.04	2.03	2.05		0.00	2.03	1.92	2.08	2.04	2.05

	Overall <i>n=367</i>	Location			Residency				
		East <i>n=127</i>	Central <i>n=201</i>	West <i>n=64</i>	Under 1 <i>n=10</i>	1 to 5 <i>n=36</i>	6 to 10 <i>n=93</i>	11 to 15 <i>n=85</i>	Over 15 <i>n=175</i>
(1) Excellent		14.2%	18.4%	14.1%	30.0%	5.6%	23.7%	16.5%	13.7%
(2) Good		63.0%	67.2%	64.1%	50.0%	72.2%	55.9%	63.5%	70.3%
(3) Fair		19.7%	13.4%	21.9%	20.0%	19.4%	19.4%	16.5%	14.9%
(4) Poor		3.1%	1.0%	0.0%	0.0%	2.8%	1.1%	3.5%	1.1%
Average		2.12	1.97	2.08	1.90	2.19	1.98	2.07	2.03

Overall Public Works: Importance

	Overall <i>n=367</i>	Gender			Age					
		Male <i>n=166</i>	Female <i>n=194</i>		18 - 25 <i>n=0</i>	26 - 35 <i>n=31</i>	36 - 45 <i>n=61</i>	46 - 55 <i>n=115</i>	56 - 65 <i>n=88</i>	Over 65 <i>n=67</i>
(1) High	64.0%	57.8%	69.1%		0.0%	64.5%	65.6%	61.7%	62.5%	68.7%
(2) Medium	34.6%	41.6%	28.9%		0.0%	35.5%	34.4%	36.5%	37.5%	26.9%
(3) Low	1.4%	0.6%	2.1%		0.0%	0.0%	0.0%	1.7%	0.0%	4.5%
Average	1.37	1.43	1.33		0.00	1.35	1.34	1.40	1.38	1.36

	Overall <i>n=112</i>	Location			Residency				
		East <i>n=112</i>	Central <i>n=188</i>	West <i>n=61</i>	Under 1 <i>n=9</i>	1 to 5 <i>n=33</i>	6 to 10 <i>n=85</i>	11 to 15 <i>n=77</i>	Over 15 <i>n=163</i>
(1) High		61.6%	67.0%	60.7%	88.9%	63.6%	67.1%	63.6%	61.3%
(2) Medium		36.6%	32.4%	39.3%	11.1%	36.4%	31.8%	33.8%	37.4%
(3) Low		1.8%	0.5%	0.0%	0.0%	0.0%	1.2%	2.6%	1.2%
Average		1.40	1.34	1.39	1.11	1.36	1.34	1.39	1.40

PARKS/RECREATION

Quality of Village Parks: Quality

	Overall <i>n=381</i>	Gender		Age					
		Male <i>n=174</i>	Female <i>n=199</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=33</i>	36 - 45 <i>n=66</i>	46 - 55 <i>n=114</i>	56 - 65 <i>n=95</i>	Over 65 <i>n=68</i>
		(1) Excellent	27.8%	25.9%	29.1%	0.0%	39.4%	33.3%	25.4%
(2) Good	58.5%	59.2%	58.8%	0.0%	42.4%	50.0%	63.2%	63.2%	60.3%
(3) Fair	12.1%	13.2%	10.6%	0.0%	12.1%	13.6%	11.4%	13.7%	8.8%
(4) Poor	1.6%	1.7%	1.5%	0.0%	6.1%	3.0%	0.0%	2.1%	0.0%
Average	1.87	1.91	1.84	0.00	1.85	1.86	1.86	1.97	1.78

	Overall <i>n=381</i>	Location			Residency				
		East <i>n=120</i>	Central <i>n=192</i>	West <i>n=63</i>	Under 1 <i>n=11</i>	1 to 5 <i>n=35</i>	6 to 10 <i>n=88</i>	11 to 15 <i>n=80</i>	Over 15 <i>n=167</i>
		(1) Excellent	26.7%	30.2%	22.2%	45.5%	34.3%	28.4%	31.2%
(2) Good	60.8%	54.7%	66.7%	36.4%	45.7%	61.4%	52.5%	64.1%	
(3) Fair	10.0%	14.1%	9.5%	18.2%	17.1%	9.1%	16.2%	10.2%	
(4) Poor	2.5%	1.0%	1.6%	0.0%	2.9%	1.1%	0.0%	2.4%	
Average	1.88	1.86	1.90	1.73	1.89	1.83	1.85	1.92	

Quality of Village Parks: Importance

	Overall <i>n=364</i>	Gender		Age					
		Male <i>n=164</i>	Female <i>n=193</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=33</i>	36 - 45 <i>n=62</i>	46 - 55 <i>n=112</i>	56 - 65 <i>n=87</i>	Over 65 <i>n=65</i>
		(1) High	55.5%	50.0%	60.1%	0.0%	69.7%	66.1%	52.7%
(2) Medium	42.3%	49.4%	36.8%	0.0%	30.3%	32.3%	44.6%	50.6%	44.6%
(3) Low	2.2%	0.6%	3.1%	0.0%	0.0%	1.6%	2.7%	2.3%	1.5%
Average	1.47	1.51	1.43	0.00	1.30	1.35	1.50	1.55	1.48

	Overall <i>n=364</i>	Location			Residency				
		East <i>n=113</i>	Central <i>n=186</i>	West <i>n=60</i>	Under 1 <i>n=10</i>	1 to 5 <i>n=34</i>	6 to 10 <i>n=82</i>	11 to 15 <i>n=74</i>	Over 15 <i>n=164</i>
		(1) High	53.1%	55.9%	60.0%	90.0%	64.7%	59.8%	55.4%
(2) Medium	45.1%	41.9%	38.3%	10.0%	35.3%	37.8%	39.2%	49.4%	
(3) Low	1.8%	2.2%	1.7%	0.0%	0.0%	2.4%	5.4%	1.2%	
Average	1.49	1.46	1.42	1.10	1.35	1.43	1.50	1.52	

Recreation Programs: Quality

	Overall <i>n=308</i>	Gender		Age					
		Male <i>n=143</i>	Female <i>n=159</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=27</i>	36 - 45 <i>n=64</i>	46 - 55 <i>n=91</i>	56 - 65 <i>n=77</i>	Over 65 <i>n=45</i>
		(1) Excellent	13.0%	9.1%	15.1%	0.0%	18.5%	17.2%	7.7%
(2) Good	54.5%	57.3%	53.5%	0.0%	51.9%	54.7%	56.0%	55.8%	51.1%
(3) Fair	24.7%	26.6%	23.3%	0.0%	18.5%	25.0%	23.1%	29.9%	22.2%
(4) Poor	7.8%	7.0%	8.2%	0.0%	11.1%	3.1%	13.2%	5.2%	6.7%
Average	2.27	2.31	2.25	0.00	2.22	2.14	2.42	2.31	2.16

	Overall <i>n=308</i>	Location			Residency				
		East <i>n=93</i>	Central <i>n=159</i>	West <i>n=52</i>	Under 1 <i>n=9</i>	1 to 5 <i>n=26</i>	6 to 10 <i>n=74</i>	11 to 15 <i>n=66</i>	Over 15 <i>n=133</i>
		(1) Excellent	11.8%	11.3%	17.3%	0.0%	15.4%	20.3%	15.2%
(2) Good	62.4%	49.7%	55.8%	77.8%	57.7%	50.0%	59.1%	52.6%	
(3) Fair	17.2%	32.7%	15.4%	22.2%	15.4%	23.0%	19.7%	30.1%	
(4) Poor	8.6%	6.3%	11.5%	0.0%	11.5%	6.8%	6.1%	9.0%	
Average	2.23	2.34	2.21	2.22	2.23	2.16	2.17	2.40	

Recreation Programs: Importance

	Overall <i>n=348</i>	Gender		Age					
		Male <i>n=159</i>	Female <i>n=182</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=31</i>	36 - 45 <i>n=61</i>	46 - 55 <i>n=109</i>	56 - 65 <i>n=83</i>	Over 65 <i>n=59</i>
		(1) High	38.5%	30.8%	45.6%	0.0%	41.9%	47.5%	41.3%
(2) Medium	51.7%	59.1%	45.6%	0.0%	48.4%	45.9%	45.9%	61.4%	57.6%
(3) Low	9.8%	10.1%	8.8%	0.0%	9.7%	6.6%	12.8%	8.4%	8.5%
Average	1.71	1.79	1.63	0.00	1.68	1.59	1.72	1.78	1.75

	Overall <i>n=348</i>	Location			Residency				
		East <i>n=108</i>	Central <i>n=177</i>	West <i>n=59</i>	Under 1 <i>n=10</i>	1 to 5 <i>n=31</i>	6 to 10 <i>n=82</i>	11 to 15 <i>n=70</i>	Over 15 <i>n=155</i>
		(1) High	33.3%	39.0%	47.5%	50.0%	45.2%	42.7%	44.3%
(2) Medium	54.6%	50.8%	47.5%	40.0%	48.4%	50.0%	42.9%	58.1%	
(3) Low	12.0%	10.2%	5.1%	10.0%	6.5%	7.3%	12.9%	10.3%	
Average	1.79	1.71	1.58	1.60	1.61	1.65	1.69	1.79	

Recreation Facilities: Quality

	Overall <i>n=302</i>	Gender		Age					
		Male <i>n=151</i>	Female <i>n=147</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=25</i>	36 - 45 <i>n=58</i>	46 - 55 <i>n=93</i>	56 - 65 <i>n=78</i>	Over 65 <i>n=46</i>
		(1) Excellent	12.6%	10.6%	14.3%	0.0%	8.0%	22.4%	8.6%
(2) Good	48.0%	47.0%	49.0%	0.0%	44.0%	41.4%	48.4%	52.6%	47.8%
(3) Fair	28.1%	31.1%	25.9%	0.0%	32.0%	25.9%	28.0%	32.1%	23.9%
(4) Poor	11.3%	11.3%	10.9%	0.0%	16.0%	10.3%	15.1%	6.4%	10.9%
Average	2.38	2.43	2.33	0.00	2.56	2.24	2.49	2.36	2.28

	Overall <i>n=302</i>	Location			Residency				
		East <i>n=94</i>	Central <i>n=155</i>	West <i>n=49</i>	Under 1 <i>n=9</i>	1 to 5 <i>n=24</i>	6 to 10 <i>n=73</i>	11 to 15 <i>n=63</i>	Over 15 <i>n=133</i>
		(1) Excellent	13.8%	10.3%	16.3%	11.1%	20.8%	17.8%	17.5%
(2) Good	54.3%	43.2%	51.0%	55.6%	37.5%	49.3%	42.9%	51.1%	
(3) Fair	21.3%	35.5%	20.4%	22.2%	20.8%	21.9%	33.3%	30.8%	
(4) Poor	10.6%	11.0%	12.2%	11.1%	20.8%	11.0%	6.3%	12.0%	
Average	2.29	2.47	2.29	2.33	2.42	2.26	2.29	2.49	

Recreation Facilities: Importance

	Overall <i>n=340</i>	Gender		Age					
		Male <i>n=157</i>	Female <i>n=176</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=29</i>	36 - 45 <i>n=61</i>	46 - 55 <i>n=105</i>	56 - 65 <i>n=81</i>	Over 65 <i>n=59</i>
		(1) High	40.3%	33.1%	47.2%	0.0%	44.8%	49.2%	41.0%
(2) Medium	51.2%	58.6%	44.3%	0.0%	48.3%	42.6%	48.6%	60.5%	54.2%
(3) Low	8.5%	8.3%	8.5%	0.0%	6.9%	8.2%	10.5%	4.9%	10.2%
Average	1.68	1.75	1.61	0.00	1.62	1.59	1.70	1.70	1.75

	Overall <i>n=340</i>	Location			Residency				
		East <i>n=103</i>	Central <i>n=171</i>	West <i>n=61</i>	Under 1 <i>n=10</i>	1 to 5 <i>n=30</i>	6 to 10 <i>n=81</i>	11 to 15 <i>n=72</i>	Over 15 <i>n=147</i>
		(1) High	35.0%	42.1%	45.9%	60.0%	43.3%	46.9%	43.1%
(2) Medium	58.3%	48.0%	47.5%	30.0%	50.0%	46.9%	45.8%	57.8%	
(3) Low	6.8%	9.9%	6.6%	10.0%	6.7%	6.2%	11.1%	8.8%	
Average	1.72	1.68	1.61	1.50	1.63	1.59	1.68	1.76	

Preservation of Natural Areas: Quality

	Overall <i>n=373</i>	Gender		Age					
		Male <i>n=174</i>	Female <i>n=191</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=32</i>	36 - 45 <i>n=64</i>	46 - 55 <i>n=115</i>	56 - 65 <i>n=93</i>	Over 65 <i>n=65</i>
		(1) Excellent	26.3%	25.9%	26.6%	0.0%	31.2%	39.1%	23.5%
(2) Good	55.5%	52.9%	58.3%	0.0%	46.9%	43.8%	58.3%	61.3%	56.9%
(3) Fair	15.0%	17.8%	12.0%	0.0%	12.5%	17.2%	13.0%	15.1%	16.9%
(4) Poor	3.2%	3.4%	3.1%	0.0%	9.4%	0.0%	5.2%	1.1%	3.1%
Average	1.95	1.99	1.92	0.00	2.00	1.78	2.00	1.95	2.00

	Overall <i>n=373</i>	Location			Residency				
		East <i>n=113</i>	Central <i>n=193</i>	West <i>n=62</i>	Under 1 <i>n=11</i>	1 to 5 <i>n=32</i>	6 to 10 <i>n=90</i>	11 to 15 <i>n=77</i>	Over 15 <i>n=163</i>
		(1) Excellent	23.0%	26.9%	32.3%	36.4%	18.8%	32.2%	28.6%
(2) Good	58.4%	56.5%	45.2%	45.5%	59.4%	47.8%	53.2%	60.7%	
(3) Fair	14.2%	14.5%	17.7%	18.2%	9.4%	14.4%	18.2%	14.7%	
(4) Poor	4.4%	2.1%	4.8%	0.0%	12.5%	5.6%	0.0%	1.8%	
Average	2.00	1.92	1.95	1.82	2.16	1.93	1.90	1.96	

Preservation of Natural Areas: Importance

	Overall <i>n=360</i>	Gender		Age					
		Male <i>n=164</i>	Female <i>n=189</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=32</i>	36 - 45 <i>n=60</i>	46 - 55 <i>n=113</i>	56 - 65 <i>n=87</i>	Over 65 <i>n=63</i>
		(1) High	54.2%	48.8%	59.3%	0.0%	50.0%	66.7%	48.7%
(2) Medium	40.6%	47.6%	34.9%	0.0%	43.8%	31.7%	46.0%	37.9%	44.4%
(3) Low	5.3%	3.7%	5.8%	0.0%	6.2%	1.7%	5.3%	4.6%	6.3%
Average	1.51	1.55	1.47	0.00	1.56	1.35	1.57	1.47	1.57

	Overall <i>n=360</i>	Location			Residency				
		East <i>n=112</i>	Central <i>n=183</i>	West <i>n=60</i>	Under 1 <i>n=10</i>	1 to 5 <i>n=34</i>	6 to 10 <i>n=80</i>	11 to 15 <i>n=73</i>	Over 15 <i>n=163</i>
		(1) High	45.5%	55.7%	68.3%	80.0%	50.0%	58.8%	52.1%
(2) Medium	46.4%	39.9%	31.7%	20.0%	44.1%	40.0%	41.1%	41.1%	
(3) Low	8.0%	4.4%	0.0%	0.0%	5.9%	1.2%	6.8%	6.7%	
Average	1.63	1.49	1.32	1.20	1.56	1.43	1.55	1.55	

Overall Parks/Recreation: Quality

	Overall <i>n=370</i>	Gender		Age					
		Male <i>n=169</i>	Female <i>n=193</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=33</i>	36 - 45 <i>n=66</i>	46 - 55 <i>n=110</i>	56 - 65 <i>n=92</i>	Over 65 <i>n=64</i>
		(1) Excellent	15.4%	15.4%	15.5%	0.0%	15.2%	24.2%	10.9%
(2) Good	61.9%	55.0%	68.0%	0.0%	57.6%	54.5%	66.4%	59.8%	65.6%
(3) Fair	20.0%	27.2%	13.4%	0.0%	24.2%	18.2%	17.3%	22.8%	20.3%
(4) Poor	2.7%	2.4%	3.1%	0.0%	3.0%	3.0%	5.5%	0.0%	1.6%
Average	2.10	2.17	2.04	0.00	2.15	2.00	2.17	2.05	2.11

	Overall <i>n=370</i>	Location			Residency				
		East <i>n=117</i>	Central <i>n=187</i>	West <i>n=60</i>	Under 1 <i>n=12</i>	1 to 5 <i>n=34</i>	6 to 10 <i>n=86</i>	11 to 15 <i>n=74</i>	Over 15 <i>n=164</i>
		(1) Excellent	14.5%	15.0%	20.0%	25.0%	11.8%	19.8%	21.6%
(2) Good	59.0%	64.2%	58.3%	66.7%	61.8%	55.8%	62.2%	64.6%	
(3) Fair	22.2%	19.3%	18.3%	8.3%	20.6%	19.8%	16.2%	22.6%	
(4) Poor	4.3%	1.6%	3.3%	0.0%	5.9%	4.7%	0.0%	2.4%	
Average	2.16	2.07	2.05	1.83	2.21	2.09	1.95	2.17	

Overall Parks/Recreation: Importance

	Overall <i>n=363</i>	Gender		Age					
		Male <i>n=165</i>	Female <i>n=191</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=32</i>	36 - 45 <i>n=62</i>	46 - 55 <i>n=112</i>	56 - 65 <i>n=86</i>	Over 65 <i>n=66</i>
		(1) High	47.4%	41.8%	52.4%	0.0%	50.0%	58.1%	48.2%
(2) Medium	49.6%	55.2%	44.5%	0.0%	50.0%	40.3%	47.3%	58.1%	51.5%
(3) Low	3.0%	3.0%	3.1%	0.0%	0.0%	1.6%	4.5%	2.3%	4.5%
Average	1.56	1.61	1.51	0.00	1.50	1.44	1.56	1.63	1.61

	Overall <i>n=363</i>	Location			Residency				
		East <i>n=112</i>	Central <i>n=185</i>	West <i>n=61</i>	Under 1 <i>n=10</i>	1 to 5 <i>n=34</i>	6 to 10 <i>n=81</i>	11 to 15 <i>n=69</i>	Over 15 <i>n=164</i>
		(1) High	38.4%	48.6%	60.7%	70.0%	44.1%	56.8%	52.7%
(2) Medium	58.0%	48.1%	39.3%	30.0%	55.9%	43.2%	40.5%	56.7%	
(3) Low	3.6%	3.2%	0.0%	0.0%	0.0%	0.0%	6.8%	3.7%	
Average	1.65	1.55	1.39	1.30	1.56	1.43	1.65	1.64	

COMMUNITY DEVELOPMENT

Land use, planning and zoning: Quality

	Overall <i>n=331</i>	Gender		Age					
		Male <i>n=153</i>	Female <i>n=172</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=31</i>	36 - 45 <i>n=57</i>	46 - 55 <i>n=98</i>	56 - 65 <i>n=86</i>	Over 65 <i>n=55</i>
		(1) Excellent	11.8%	10.5%	12.7%	0.0%	19.4%	19.3%	11.2%
(2) Good	48.3%	49.7%	46.8%	0.0%	61.3%	40.4%	45.9%	46.5%	54.5%
(3) Fair	29.0%	28.1%	30.1%	0.0%	12.9%	35.1%	29.6%	30.2%	29.1%
(4) Poor	10.9%	11.8%	10.4%	0.0%	6.5%	5.3%	13.3%	14.0%	10.9%
Average	2.39	2.41	2.38	0.00	2.06	2.26	2.45	2.49	2.45

	Overall <i>n=331</i>	Location			Residency				
		East <i>n=109</i>	Central <i>n=166</i>	West <i>n=51</i>	Under 1 <i>n=5</i>	1 to 5 <i>n=32</i>	6 to 10 <i>n=79</i>	11 to 15 <i>n=62</i>	Over 15 <i>n=153</i>
		(1) Excellent	10.1%	12.0%	15.7%	0.0%	12.5%	16.5%	14.5%
(2) Good	44.0%	48.2%	54.9%	60.0%	50.0%	49.4%	48.4%	47.1%	
(3) Fair	33.0%	30.1%	19.6%	40.0%	31.2%	22.8%	29.0%	31.4%	
(4) Poor	12.8%	9.6%	9.8%	0.0%	6.2%	11.4%	8.1%	13.1%	
Average	2.49	2.37	2.24	2.40	2.31	2.29	2.31	2.49	

Land use, planning and zoning: Importance

	Overall <i>n=345</i>	Gender		Age					
		Male <i>n=156</i>	Female <i>n=183</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=31</i>	36 - 45 <i>n=58</i>	46 - 55 <i>n=109</i>	56 - 65 <i>n=85</i>	Over 65 <i>n=57</i>
		(1) High	58.0%	52.6%	63.4%	0.0%	54.8%	56.9%	58.7%
(2) Medium	39.1%	43.6%	34.4%	0.0%	41.9%	39.7%	39.4%	37.6%	35.1%
(3) Low	2.9%	3.8%	2.2%	0.0%	3.2%	3.4%	1.8%	3.5%	3.5%
Average	1.45	1.51	1.39	0.00	1.48	1.47	1.43	1.45	1.42

	Overall <i>n=345</i>	Location			Residency				
		East <i>n=114</i>	Central <i>n=173</i>	West <i>n=55</i>	Under 1 <i>n=9</i>	1 to 5 <i>n=32</i>	6 to 10 <i>n=80</i>	11 to 15 <i>n=65</i>	Over 15 <i>n=159</i>
		(1) High	47.4%	62.4%	69.1%	66.7%	53.1%	66.2%	56.9%
(2) Medium	46.5%	35.8%	30.9%	22.2%	40.6%	32.5%	41.5%	42.1%	
(3) Low	6.1%	1.7%	0.0%	11.1%	6.2%	1.2%	1.5%	3.1%	
Average	1.59	1.39	1.31	1.44	1.53	1.35	1.45	1.48	

Code Enforcement: Quality

	Overall <i>n=332</i>	Gender			Age					
		Male <i>n=149</i>	Female <i>n=179</i>	18 - 25 <i>n=0</i>		26 - 35 <i>n=30</i>	36 - 45 <i>n=62</i>	46 - 55 <i>n=96</i>	56 - 65 <i>n=84</i>	Over 65 <i>n=58</i>
(1) Excellent	9.0%	6.7%	10.0%	0.0%	13.3%	12.9%	6.2%	10.7%	5.2%	
(2) Good	52.4%	49.7%	55.6%	0.0%	60.0%	53.2%	47.9%	48.8%	62.1%	
(3) Fair	27.4%	32.9%	22.8%	0.0%	13.3%	24.2%	33.3%	29.8%	22.4%	
(4) Poor	11.1%	10.7%	11.7%	0.0%	13.3%	9.7%	12.5%	10.7%	10.3%	
Average	2.41	2.48	2.37	0.00	2.27	2.31	2.52	2.40	2.38	

	Overall <i>n=332</i>	Location			Residency				
		East <i>n=111</i>	Central <i>n=163</i>	West <i>n=52</i>	Under 1 <i>n=6</i>	1 to 5 <i>n=31</i>	6 to 10 <i>n=82</i>	11 to 15 <i>n=62</i>	Over 15 <i>n=151</i>
(1) Excellent	4.5%	11.0%	9.6%	0.0%	6.5%	12.2%	16.1%	5.3%	
(2) Good	48.6%	54.0%	57.7%	66.7%	51.6%	52.4%	50.0%	53.0%	
(3) Fair	27.9%	27.6%	26.9%	33.3%	22.6%	25.6%	27.4%	29.1%	
(4) Poor	18.9%	7.4%	5.8%	0.0%	19.4%	9.8%	6.5%	12.6%	
Average	2.61	2.31	2.29	2.33	2.55	2.33	2.24	2.49	

Code Enforcement: Importance

	Overall <i>n=349</i>	Gender		Age						
		Male <i>n=157</i>	Female <i>n=186</i>	18 - 25 <i>n=0</i>		26 - 35 <i>n=32</i>	36 - 45 <i>n=60</i>	46 - 55 <i>n=102</i>	56 - 65 <i>n=84</i>	Over 65 <i>n=66</i>
(1) High	43.1%	44.6%	59.1%	0.0%	46.9%	48.3%	54.9%	52.4%	54.5%	
(2) Medium	35.3%	47.1%	38.7%	0.0%	50.0%	43.3%	40.2%	42.9%	42.4%	
(3) Low	4.3%	8.3%	2.2%	0.0%	3.1%	8.3%	4.9%	4.8%	3.0%	
Average	1.53	1.64	1.43	0.00	1.56	1.60	1.50	1.52	1.48	

	Overall <i>n=349</i>	Location			Residency				
		East <i>n=117</i>	Central <i>n=173</i>	West <i>n=55</i>	Under 1 <i>n=9</i>	1 to 5 <i>n=34</i>	6 to 10 <i>n=82</i>	11 to 15 <i>n=64</i>	Over 15 <i>n=160</i>
(1) High	48.7%	51.4%	61.8%	66.7%	55.9%	48.8%	51.6%	52.5%	
(2) Medium	44.4%	44.5%	32.7%	33.3%	38.2%	42.7%	45.3%	43.1%	
(3) Low	6.8%	4.0%	5.5%	0.0%	5.9%	8.5%	3.1%	4.4%	
Average	1.58	1.53	1.44	1.33	1.50	1.60	1.52	1.52	

Economic Development: Quality

	Overall <i>n=335</i>	Gender		Age					
		Male <i>n=157</i>	Female <i>n=172</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=29</i>	36 - 45 <i>n=61</i>	46 - 55 <i>n=103</i>	56 - 65 <i>n=84</i>	Over 65 <i>n=55</i>
		(1) Excellent	13.1%	13.4%	12.2%	0.0%	17.2%	16.4%	11.7%
(2) Good	52.2%	51.0%	54.1%	0.0%	48.3%	57.4%	52.4%	48.8%	54.5%
(3) Fair	28.7%	28.0%	29.1%	0.0%	27.6%	21.3%	29.1%	34.5%	25.5%
(4) Poor	6.0%	7.6%	4.7%	0.0%	6.9%	4.9%	6.8%	6.0%	5.5%
Average	2.27	2.30	2.26	0.00	2.24	2.15	2.31	2.36	2.22

	Overall <i>n=335</i>	Location			Residency				
		East <i>n=109</i>	Central <i>n=165</i>	West <i>n=55</i>	Under 1 <i>n=6</i>	1 to 5 <i>n=33</i>	6 to 10 <i>n=81</i>	11 to 15 <i>n=66</i>	Over 15 <i>n=149</i>
		(1) Excellent	5.5%	17.0%	18.2%	0.0%	9.1%	12.3%	18.2%
(2) Good	50.5%	51.5%	54.5%	66.7%	48.5%	61.7%	50.0%	48.3%	
(3) Fair	34.9%	26.7%	23.6%	33.3%	33.3%	19.8%	28.8%	32.2%	
(4) Poor	9.2%	4.8%	3.6%	0.0%	9.1%	6.2%	3.0%	6.7%	
Average	2.48	2.19	2.13	2.33	2.42	2.20	2.17	2.33	

Economic Development: Importance

	Overall <i>n=340</i>	Gender		Age					
		Male <i>n=157</i>	Female <i>n=178</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=31</i>	36 - 45 <i>n=61</i>	46 - 55 <i>n=106</i>	56 - 65 <i>n=81</i>	Over 65 <i>n=57</i>
		(1) High	62.4%	61.1%	64.0%	0.0%	74.2%	63.9%	66.0%
(2) Medium	35.6%	36.3%	34.3%	0.0%	22.6%	34.4%	31.1%	40.7%	42.1%
(3) Low	2.1%	2.5%	1.7%	0.0%	3.2%	1.6%	2.8%	2.5%	0.0%
Average	1.40	1.41	1.38	0.00	1.29	1.38	1.37	1.46	1.42

	Overall <i>n=340</i>	Location			Residency				
		East <i>n=112</i>	Central <i>n=169</i>	West <i>n=55</i>	Under 1 <i>n=9</i>	1 to 5 <i>n=33</i>	6 to 10 <i>n=80</i>	11 to 15 <i>n=62</i>	Over 15 <i>n=156</i>
		(1) High	57.1%	65.1%	67.3%	66.7%	78.8%	65.0%	58.1%
(2) Medium	40.2%	33.1%	32.7%	33.3%	15.2%	33.8%	38.7%	39.7%	
(3) Low	2.7%	1.8%	0.0%	0.0%	6.1%	1.2%	3.2%	1.3%	
Average	1.46	1.37	1.33	1.33	1.27	1.36	1.45	1.42	

Ease and Efficiency of Obtaining Permits: Quality

	Overall <i>n=230</i>	Gender		Age					
		Male <i>n=110</i>	Female <i>n=113</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=19</i>	36 - 45 <i>n=38</i>	46 - 55 <i>n=63</i>	56 - 65 <i>n=70</i>	Over 65 <i>n=35</i>
		(1) Excellent	19.6%	20.9%	18.6%	0.0%	26.3%	26.3%	14.3%
(2) Good	55.7%	53.6%	56.6%	0.0%	47.4%	52.6%	63.5%	52.9%	51.4%
(3) Fair	19.1%	20.9%	17.7%	0.0%	15.8%	18.4%	19.0%	24.3%	11.4%
(4) Poor	5.7%	4.5%	7.1%	0.0%	10.5%	2.6%	3.2%	2.9%	17.1%
Average	2.11	2.09	2.13	0.00	2.11	1.97	2.11	2.10	2.26

	Overall <i>n=230</i>	Location			Residency				
		East <i>n=80</i>	Central <i>n=114</i>	West <i>n=31</i>	Under 1 <i>n=4</i>	1 to 5 <i>n=20</i>	6 to 10 <i>n=49</i>	11 to 15 <i>n=45</i>	Over 15 <i>n=112</i>
		(1) Excellent	8.8%	24.6%	29.0%	25.0%	25.0%	24.5%	24.4%
(2) Good	61.2%	54.4%	45.2%	75.0%	60.0%	55.1%	57.8%	53.6%	
(3) Fair	22.5%	17.5%	19.4%	0.0%	10.0%	12.2%	17.8%	25.0%	
(4) Poor	7.5%	3.5%	6.5%	0.0%	5.0%	8.2%	0.0%	7.1%	
Average	2.29	2.00	2.03	1.75	1.95	2.04	1.93	2.25	

Ease and Efficiency of Obtaining Permits: Importance

	Overall <i>n=300</i>	Gender		Age					
		Male <i>n=135</i>	Female <i>n=159</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=29</i>	36 - 45 <i>n=54</i>	46 - 55 <i>n=91</i>	56 - 65 <i>n=76</i>	Over 65 <i>n=45</i>
		(1) High	46.0%	38.5%	52.2%	0.0%	34.5%	46.3%	40.7%
(2) Medium	49.3%	55.6%	45.3%	0.0%	58.6%	50.0%	54.9%	48.7%	37.8%
(3) Low	4.7%	5.9%	2.5%	0.0%	6.9%	3.7%	4.4%	3.9%	2.2%
Average	1.59	1.67	1.50	0.00	1.72	1.57	1.64	1.57	1.42

	Overall <i>n=300</i>	Location			Residency				
		East <i>n=101</i>	Central <i>n=149</i>	West <i>n=47</i>	Under 1 <i>n=8</i>	1 to 5 <i>n=30</i>	6 to 10 <i>n=62</i>	11 to 15 <i>n=59</i>	Over 15 <i>n=141</i>
		(1) High	35.6%	51.7%	51.1%	50.0%	46.7%	43.5%	50.8%
(2) Medium	57.4%	45.6%	44.7%	50.0%	43.3%	50.0%	49.2%	50.4%	
(3) Low	6.9%	2.7%	4.3%	0.0%	10.0%	6.5%	0.0%	5.0%	
Average	1.71	1.51	1.53	1.50	1.63	1.63	1.49	1.60	

Overall Community Development: Quality

	Overall <i>n=362</i>	Gender		Age					
		Male <i>n=172</i>	Female <i>n=184</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=31</i>	36 - 45 <i>n=63</i>	46 - 55 <i>n=107</i>	56 - 65 <i>n=95</i>	Over 65 <i>n=61</i>
		(1) Excellent	10.5%	8.7%	11.4%	0.0%	9.7%	14.3%	12.1%
(2) Good	59.7%	59.9%	59.8%	0.0%	74.2%	61.9%	53.3%	52.6%	70.5%
(3) Fair	25.1%	27.9%	22.8%	0.0%	9.7%	22.2%	29.0%	31.6%	19.7%
(4) Poor	4.7%	3.5%	6.0%	0.0%	6.5%	1.6%	5.6%	5.3%	4.9%
Average	2.24	2.26	2.23	0.00	2.13	2.11	2.28	2.32	2.25

	Overall <i>n=362</i>	Location			Residency				
		East <i>n=117</i>	Central <i>n=184</i>	West <i>n=56</i>	Under 1 <i>n=7</i>	1 to 5 <i>n=34</i>	6 to 10 <i>n=85</i>	11 to 15 <i>n=70</i>	Over 15 <i>n=166</i>
		(1) Excellent	6.0%	12.0%	14.3%	0.0%	5.9%	12.9%	15.7%
(2) Good	55.6%	61.4%	60.7%	71.4%	67.6%	62.4%	60.0%	56.0%	
(3) Fair	29.9%	23.9%	21.4%	28.6%	20.6%	18.8%	21.4%	30.7%	
(4) Poor	8.5%	2.7%	3.6%	0.0%	5.9%	5.9%	2.9%	4.8%	
Average	2.41	2.17	2.14	2.29	2.26	2.18	2.11	2.32	

Overall Community Development: Importance

	Overall <i>n=345</i>	Gender		Age					
		Male <i>n=157</i>	Female <i>n=182</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=32</i>	36 - 45 <i>n=57</i>	46 - 55 <i>n=105</i>	56 - 65 <i>n=87</i>	Over 65 <i>n=59</i>
		(1) High	55.9%	49.7%	61.5%	0.0%	62.5%	59.6%	61.0%
(2) Medium	42.3%	48.4%	36.8%	0.0%	37.5%	38.6%	38.1%	47.1%	47.5%
(3) Low	1.7%	1.9%	1.6%	0.0%	0.0%	1.8%	1.0%	2.3%	3.4%
Average	1.46	1.52	1.40	0.00	1.38	1.42	1.40	1.52	1.54

	Overall <i>n=345</i>	Location			Residency				
		East <i>n=111</i>	Central <i>n=173</i>	West <i>n=56</i>	Under 1 <i>n=8</i>	1 to 5 <i>n=32</i>	6 to 10 <i>n=79</i>	11 to 15 <i>n=67</i>	Over 15 <i>n=159</i>
		(1) High	51.4%	57.8%	62.5%	62.5%	65.6%	58.2%	59.7%
(2) Medium	45.9%	41.0%	37.5%	37.5%	34.4%	40.5%	37.3%	47.2%	
(3) Low	2.7%	1.2%	0.0%	0.0%	0.0%	1.3%	3.0%	1.9%	
Average	1.51	1.43	1.38	1.38	1.34	1.43	1.43	1.51	

GENERAL SERVICES

Online Payment Options: Quality

	Overall <i>n=270</i>	Gender		Age					
		Male <i>n=124</i>	Female <i>n=139</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=30</i>	36 - 45 <i>n=45</i>	46 - 55 <i>n=82</i>	56 - 65 <i>n=72</i>	Over 65 <i>n=38</i>
		(1) Excellent	39.6%	37.9%	41.4%	0.0%	46.7%	33.3%	42.7%
(2) Good	52.2%	52.4%	52.1%	0.0%	40.0%	57.8%	47.6%	56.9%	55.3%
(3) Fair	7.0%	8.1%	5.7%	0.0%	10.0%	6.7%	8.5%	1.4%	10.5%
(4) Poor	1.1%	1.6%	0.7%	0.0%	3.3%	2.2%	1.2%	0.0%	0.0%
Average	1.70	1.73	1.66	0.00	1.70	1.78	1.68	1.60	1.76

	Overall <i>n=270</i>	Location			Residency				
		East <i>n=85</i>	Central <i>n=130</i>	West <i>n=49</i>	Under 1 <i>n=6</i>	1 to 5 <i>n=27</i>	6 to 10 <i>n=72</i>	11 to 15 <i>n=56</i>	Over 15 <i>n=109</i>
		(1) Excellent	34.1%	40.0%	46.9%	16.7%	51.9%	41.7%	42.9%
(2) Good	56.5%	50.0%	51.0%	83.3%	40.7%	47.2%	51.8%	56.9%	
(3) Fair	8.2%	8.5%	2.0%	0.0%	7.4%	8.3%	5.4%	7.3%	
(4) Poor	1.2%	1.5%	0.0%	0.0%	0.0%	2.8%	0.0%	0.9%	
Average	1.76	1.72	1.55	1.83	1.56	1.72	1.63	1.74	

Online Payment Options: Importance

	Overall <i>n=323</i>	Gender		Age					
		Male <i>n=146</i>	Female <i>n=169</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=31</i>	36 - 45 <i>n=58</i>	46 - 55 <i>n=104</i>	56 - 65 <i>n=80</i>	Over 65 <i>n=45</i>
		(1) High	37.5%	36.3%	39.1%	0.0%	48.4%	36.2%	39.4%
(2) Medium	45.2%	45.2%	46.2%	0.0%	38.7%	48.3%	40.4%	56.2%	40.0%
(3) Low	17.3%	18.5%	14.8%	0.0%	12.9%	15.5%	20.2%	10.0%	24.4%
Average	1.80	1.82	1.76	0.00	1.65	1.79	1.81	1.76	1.89

	Overall <i>n=323</i>	Location			Residency				
		East <i>n=101</i>	Central <i>n=161</i>	West <i>n=56</i>	Under 1 <i>n=9</i>	1 to 5 <i>n=35</i>	6 to 10 <i>n=73</i>	11 to 15 <i>n=66</i>	Over 15 <i>n=140</i>
		(1) High	30.7%	39.8%	41.1%	44.4%	51.4%	46.6%	25.8%
(2) Medium	52.5%	40.4%	46.4%	22.2%	40.0%	41.1%	51.5%	47.10%	
(3) Low	16.8%	19.9%	12.5%	33.3%	8.6%	12.3%	22.7%	18.60%	
Average	1.86	1.80	1.71	1.89	1.57	1.66	1.97	1.84	

Website: Quality

	Overall <i>n=310</i>	Gender		Age					
		Male <i>n=147</i>	Female <i>n=154</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=32</i>	36 - 45 <i>n=57</i>	46 - 55 <i>n=97</i>	56 - 65 <i>n=82</i>	Over 65 <i>n=37</i>
		(1) Excellent	25.8%	23.8%	29.0%	0.0%	12.5%	31.6%	22.7%
(2) Good	60.3%	60.5%	59.4%	0.0%	81.2%	52.6%	55.7%	57.3%	73.0%
(3) Fair	13.2%	15.0%	11.0%	0.0%	6.2%	15.8%	21.6%	6.1%	5.4%
(4) Poor	0.6%	0.7%	0.6%	0.0%	0.0%	0.0%	0.0%	2.4%	0.0%
Average	1.89	1.93	1.83	0.00	1.94	1.84	1.99	1.77	1.84

	Overall <i>n=310</i>	Location			Residency				
		East <i>n=95</i>	Central <i>n=162</i>	West <i>n=48</i>	Under 1 <i>n=9</i>	1 to 5 <i>n=28</i>	6 to 10 <i>n=81</i>	11 to 15 <i>n=60</i>	Over 15 <i>n=132</i>
		(1) Excellent	21.1%	25.9%	35.4%	22.2%	10.7%	33.3%	30.0%
(2) Good	61.1%	61.1%	54.2%	66.7%	75.0%	51.9%	55.0%	64.4%	
(3) Fair	15.8%	13.0%	10.4%	11.1%	14.3%	14.8%	15.0%	11.4%	
(4) Poor	2.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.5%	
Average	1.99	1.87	1.75	1.89	2.04	1.81	1.85	1.92	

Website: Importance

	Overall <i>n=330</i>	Gender		Age					
		Male <i>n=153</i>	Female <i>n=169</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=33</i>	36 - 45 <i>n=60</i>	46 - 55 <i>n=106</i>	56 - 65 <i>n=81</i>	Over 65 <i>n=45</i>
		(1) High	31.8%	27.5%	36.7%	0.0%	30.3%	41.7%	32.1%
(2) Medium	56.4%	60.1%	53.3%	0.0%	63.6%	48.3%	52.8%	59.3%	64.4%
(3) Low	11.8%	12.4%	10.1%	0.0%	6.1%	10.0%	15.1%	9.9%	13.3%
Average	1.80	1.85	1.73	0.00	1.76	1.68	1.83	1.79	1.91

	Overall <i>n=330</i>	Location			Residency				
		East <i>n=103</i>	Central <i>n=167</i>	West <i>n=55</i>	Under 1 <i>n=9</i>	1 to 5 <i>n=32</i>	6 to 10 <i>n=76</i>	11 to 15 <i>n=66</i>	Over 15 <i>n=147</i>
		(1) High	26.2%	32.3%	40.0%	22.2%	34.4%	42.1%	28.8%
(2) Medium	64.1%	52.7%	52.7%	66.7%	62.5%	48.7%	59.1%	57.1%	
(3) Low	9.7%	15.0%	7.3%	11.1%	3.1%	9.2%	12.1%	15.0%	
Average	1.83	1.83	1.67	1.89	1.69	1.67	1.83	1.87	

Village Newsletter: Quality

	Overall <i>n=401</i>	Gender		Age					
		Male <i>n=181</i>	Female <i>n=211</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=35</i>	36 - 45 <i>n=68</i>	46 - 55 <i>n=121</i>	56 - 65 <i>n=97</i>	Over 65 <i>n=75</i>
		(1) Excellent	29.2%	27.1%	31.6%	0.0%	31.4%	30.9%	24.0%
(2) Good	59.9%	61.9%	58.0%	0.0%	62.9%	55.9%	60.3%	61.9%	60.0%
(3) Fair	10.7%	10.5%	10.4%	0.0%	5.7%	13.2%	14.9%	6.2%	8.0%
(4) Poor	0.2%	0.6%	0.0%	0.0%	0.0%	0.0%	0.8%	0.0%	0.0%
Average	1.82	1.85	1.79	0.00	1.74	1.82	1.93	1.74	1.76

	Overall <i>n=401</i>	Location			Residency				
		East <i>n=126</i>	Central <i>n=204</i>	West <i>n=63</i>	Under 1 <i>n=12</i>	1 to 5 <i>n=37</i>	6 to 10 <i>n=98</i>	11 to 15 <i>n=83</i>	Over 15 <i>n=171</i>
		(1) Excellent	27.8%	28.4%	34.9%	16.7%	32.4%	36.7%	27.7%
(2) Good	61.9%	58.8%	57.1%	75.0%	54.1%	50.0%	65.1%	63.2%	
(3) Fair	10.3%	12.3%	7.9%	8.3%	13.5%	12.2%	7.2%	11.1%	
(4) Poor	0.0%	0.5%	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	
Average	1.83	1.85	1.73	1.92	1.81	1.78	1.80	1.85	

Village Newsletter: Importance

	Overall <i>n=366</i>	Gender		Age					
		Male <i>n=165</i>	Female <i>n=194</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=33</i>	36 - 45 <i>n=62</i>	46 - 55 <i>n=114</i>	56 - 65 <i>n=86</i>	Over 65 <i>n=67</i>
		(1) High	33.9%	31.5%	36.1%	0.0%	27.3%	29.0%	28.9%
(2) Medium	55.5%	56.4%	54.6%	0.0%	57.6%	54.8%	57.0%	57.0%	50.7%
(3) Low	10.7%	12.1%	9.3%	0.0%	15.2%	16.1%	14.0%	5.8%	4.5%
Average	1.77	1.81	1.73	0.00	1.88	1.87	1.85	1.69	1.60

	Overall <i>n=366</i>	Location			Residency				
		East <i>n=113</i>	Central <i>n=186</i>	West <i>n=60</i>	Under 1 <i>n=10</i>	1 to 5 <i>n=34</i>	6 to 10 <i>n=82</i>	11 to 15 <i>n=76</i>	Over 15 <i>n=164</i>
		(1) High	30.1%	33.9%	40.0%	10.0%	32.4%	41.5%	23.7%
(2) Medium	61.9%	54.3%	48.3%	80.0%	52.9%	50.0%	61.8%	54.3%	
(3) Low	8.0%	11.8%	11.7%	10.0%	14.7%	8.5%	14.5%	9.1%	
Average	1.78	1.78	1.72	2.00	1.82	1.67	1.91	1.73	

Algonquin e-News: Quality

	Overall <i>n</i> =224	Gender		Age					
		Male <i>n</i> =103	Female <i>n</i> =114	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =25	36 - 45 <i>n</i> =50	46 - 55 <i>n</i> =66	56 - 65 <i>n</i> =51	Over 65 <i>n</i> =30
(1) Excellent	29.5%	26.2%	33.9%	0.0%	24.0%	34.0%	28.8%	33.3%	23.3%
(2) Good	55.4%	54.4%	54.8%	0.0%	68.0%	50.0%	53.0%	51.0%	66.7%
(3) Fair	14.3%	17.5%	11.3%	0.0%	8.0%	16.0%	16.7%	13.7%	10.0%
(4) Poor	0.9%	1.9%	0.0%	0.0%	0.0%	0.0%	1.5%	2.0%	0.0%
Average	1.87	1.87	1.77	0.00	1.84	1.82	1.91	1.84	1.87

	Overall <i>n</i> =224	Location			Residency				
		East <i>n</i> =71	Central <i>n</i> =112	West <i>n</i> =35	Under 1 <i>n</i> =7	1 to 5 <i>n</i> =22	6 to 10 <i>n</i> =59	11 to 15 <i>n</i> =49	Over 15 <i>n</i> =87
(1) Excellent	21.1%	33.0%	37.1%	14.3%	36.4%	33.9%	36.7%	21.8%	
(2) Good	63.4%	50.0%	51.4%	71.4%	40.9%	54.2%	51.0%	60.9%	
(3) Fair	14.1%	16.1%	11.4%	14.3%	22.7%	10.2%	12.2%	16.1%	
(4) Poor	1.4%	0.9%	0.0%	0.0%	0.0%	1.7%	0.0%	1.1%	
Average	1.96	1.85	1.74	2.00	1.86	1.80	1.76	1.97	

Algonquin e-News: Importance

	Overall <i>n</i> =293	Gender		Age					
		Male <i>n</i> =138	Female <i>n</i> =149	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =31	36 - 45 <i>n</i> =59	46 - 55 <i>n</i> =93	56 - 65 <i>n</i> =66	Over 65 <i>n</i> =42
(1) High	24.6%	19.6%	30.2%	0.0%	16.1%	27.1%	28.0%	19.7%	28.6%
(2) Medium	56.3%	59.4%	52.3%	0.0%	61.3%	52.5%	52.7%	65.2%	50.0%
(3) Low	19.1%	21.0%	17.4%	0.0%	22.6%	20.3%	19.4%	15.2%	21.4%
Average	1.95	2.01	1.87	0.00	2.06	1.93	1.91	1.95	1.93

	Overall <i>n</i> =293	Location			Residency				
		East <i>n</i> =91	Central <i>n</i> =149	West <i>n</i> =46	Under 1 <i>n</i> =10	1 to 5 <i>n</i> =33	6 to 10 <i>n</i> =64	11 to 15 <i>n</i> =65	Over 15 <i>n</i> =121
(1) High	20.9%	22.8%	34.8%	10.0%	24.2%	34.4%	20.0%	23.1%	
(2) Medium	57.1%	58.4%	47.8%	60.0%	57.6%	50.0%	60.0%	57.0%	
(3) Low	22.0%	18.8%	17.4%	30.0%	18.2%	15.6%	20.0%	19.8%	
Average	2.01	1.96	1.83	2.20	1.94	1.81	2.00	1.97	

Social Media: Quality

	Overall <i>n</i> =99	Gender		Age					
		Male <i>n</i> =46	Female <i>n</i> =51	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =14	36 - 45 <i>n</i> =26	46 - 55 <i>n</i> =32	56 - 65 <i>n</i> =16	Over 65 <i>n</i> =10
(1) Excellent	26.3%	19.6%	33.3%	0.0%	28.6%	30.8%	18.8%	31.2%	30.0%
(2) Good	55.6%	58.7%	52.9%	0.0%	57.1%	53.8%	56.2%	50.0%	70.0%
(3) Fair	14.1%	13.0%	13.7%	0.0%	14.3%	11.5%	18.8%	12.5%	0.0%
(4) Poor	4.0%	8.7%	0.0%	0.0%	0.0%	3.8%	6.2%	6.2%	0.0%
Average	1.96	2.11	1.80	0.00	1.86	1.88	2.13	1.94	1.70

	Overall <i>n</i> =99	Location			Residency				
		East <i>n</i> =36	Central <i>n</i> =42	West <i>n</i> =19	Under 1 <i>n</i> =3	1 to 5 <i>n</i> =12	6 to 10 <i>n</i> =27	11 to 15 <i>n</i> =24	Over 15 <i>n</i> =33
(1) Excellent	26.3%	19.4%	26.2%	36.8%	33.3%	33.3%	25.9%	29.2%	21.2%
(2) Good	55.6%	58.3%	54.8%	52.6%	33.3%	41.7%	55.6%	62.5%	57.6%
(3) Fair	14.1%	16.7%	14.3%	10.5%	33.3%	25.0%	7.4%	8.3%	18.2%
(4) Poor	4.0%	5.6%	4.8%	0.0%	0.0%	0.0%	11.1%	0.0%	3.0%
Average	1.96	2.08	1.98	1.74	2.00	1.92	2.04	1.79	2.03

Social Media: Importance

	Overall <i>n</i> =249	Gender		Age					
		Male <i>n</i> =111	Female <i>n</i> =132	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =29	36 - 45 <i>n</i> =55	46 - 55 <i>n</i> =80	56 - 65 <i>n</i> =48	Over 65 <i>n</i> =34
(1) High	18.5%	11.7%	25.0%	0.0%	20.7%	23.6%	18.8%	14.6%	14.7%
(2) Medium	39.4%	36.9%	42.4%	0.0%	37.9%	41.8%	37.5%	47.9%	32.4%
(3) Low	42.2%	51.4%	32.6%	0.0%	41.4%	34.5%	43.8%	37.5%	52.9%
Average	2.24	2.40	2.08	0.00	2.21	2.11	2.25	2.23	2.38

	Overall <i>n</i> =249	Location			Residency				
		East <i>n</i> =78	Central <i>n</i> =123	West <i>n</i> =44	Under 1 <i>n</i> =9	1 to 5 <i>n</i> =29	6 to 10 <i>n</i> =55	11 to 15 <i>n</i> =56	Over 15 <i>n</i> =100
(1) High	18.5%	15.4%	14.6%	31.8%	11.1%	27.6%	30.9%	8.9%	15.0%
(2) Medium	39.4%	46.2%	39.0%	29.5%	44.4%	31.0%	34.5%	42.9%	42.0%
(3) Low	42.2%	38.5%	46.3%	38.6%	44.4%	41.4%	34.5%	48.2%	43.0%
Average	2.24	2.23	2.32	2.07	2.33	2.14	2.04	2.39	2.28

Garbage collection: Quality

	Overall <i>n=417</i>	Gender		Age					
		Male <i>n=187</i>	Female <i>n=221</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=36</i>	36 - 45 <i>n=69</i>	46 - 55 <i>n=126</i>	56 - 65 <i>n=103</i>	Over 65 <i>n=78</i>
		(1) Excellent	42.4%	45.5%	40.1%	0.0%	38.9%	43.5%	40.5%
(2) Good	47.5%	46.0%	49.1%	0.0%	52.8%	44.9%	50.8%	42.7%	47.4%
(3) Fair	8.2%	5.9%	9.5%	0.0%	5.6%	11.6%	6.3%	8.7%	6.4%
(4) Poor	1.9%	2.7%	1.4%	0.0%	2.8%	0.0%	2.4%	1.9%	2.6%
Average	1.70	1.66	1.72	0.00	1.72	1.68	1.71	1.66	1.68

	Overall <i>n=417</i>	Location			Residency				
		East <i>n=130</i>	Central <i>n=211</i>	West <i>n=68</i>	Under 1 <i>n=12</i>	1 to 5 <i>n=37</i>	6 to 10 <i>n=100</i>	11 to 15 <i>n=88</i>	Over 15 <i>n=180</i>
		(1) Excellent	41.5%	43.6%	41.2%	16.7%	37.8%	46.0%	38.6%
(2) Good	47.7%	46.9%	48.5%	75.0%	48.6%	43.0%	50.0%	46.7%	
(3) Fair	7.7%	7.6%	10.3%	8.3%	13.5%	10.0%	6.8%	6.7%	
(4) Poor	3.1%	1.9%	0.0%	0.0%	0.0%	1.0%	4.5%	1.7%	
Average	1.72	1.68	1.69	1.92	1.76	1.66	1.77	1.65	

Garbage collection: Importance

	Overall <i>n=389</i>	Gender		Age					
		Male <i>n=173</i>	Female <i>n=207</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=34</i>	36 - 45 <i>n=62</i>	46 - 55 <i>n=118</i>	56 - 65 <i>n=95</i>	Over 65 <i>n=75</i>
		(1) High	79.7%	78.6%	80.7%	0.0%	82.4%	72.6%	81.4%
(2) Medium	19.8%	20.8%	18.8%	0.0%	17.6%	27.4%	18.6%	18.9%	17.3%
(3) Low	0.5%	0.6%	0.5%	0.0%	0.0%	0.0%	0.0%	1.1%	1.3%
Average	1.21	1.22	1.20	0.00	1.18	1.27	1.19	1.21	1.20

	Overall <i>n=389</i>	Location			Residency				
		East <i>n=122</i>	Central <i>n=196</i>	West <i>n=63</i>	Under 1 <i>n=10</i>	1 to 5 <i>n=36</i>	6 to 10 <i>n=89</i>	11 to 15 <i>n=81</i>	Over 15 <i>n=173</i>
		(1) High	75.4%	82.1%	82.5%	80.0%	86.1%	82.0%	66.7%
(2) Medium	24.6%	17.3%	15.9%	20.0%	13.9%	16.9%	33.3%	16.2%	
(3) Low	0.0%	0.5%	1.6%	0.0%	0.0%	1.1%	0.0%	0.6%	
Average	1.25	1.18	1.19	1.20	1.14	1.19	1.67	1.17	

Recycling: Quality

	Overall <i>n</i> =417	Gender		Age					
		Male <i>n</i> =188	Female <i>n</i> =220	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =36	36 - 45 <i>n</i> =69	46 - 55 <i>n</i> =126	56 - 65 <i>n</i> =104	Over 65 <i>n</i> =77
		(1) Excellent	48.4%	52.1%	44.8%	0.0%	66.7%	52.2%	42.9%
(2) Good	43.4%	41.5%	46.2%	0.0%	33.3%	37.7%	51.6%	42.3%	41.6%
(3) Fair	8.2%	6.4%	9.0%	0.0%	0.0%	10.1%	5.6%	9.6%	10.4%
(4) Poor	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Average	1.60	1.54	1.65	0.00	1.33	1.58	1.63	1.62	1.62

	Overall <i>n</i> =417	Location			Residency				
		East <i>n</i> =131	Central <i>n</i> =211	West <i>n</i> =67	Under 1 <i>n</i> =12	1 to 5 <i>n</i> =38	6 to 10 <i>n</i> =100	11 to 15 <i>n</i> =87	Over 15 <i>n</i> =180
		(1) Excellent	45.8%	50.7%	46.3%	41.7%	65.8%	51.0%	44.8%
(2) Good	44.3%	41.7%	47.8%	50.0%	26.3%	42.0%	46.0%	46.1%	
(3) Fair	9.9%	7.6%	6.0%	8.3%	7.9%	7.0%	9.2%	8.3%	
(4) Poor	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	
Average	1.60	1.64	1.57	1.60	1.67	1.42	1.56	1.64	1.63

Recycling: Importance

	Overall <i>n</i> =388	Gender		Age					
		Male <i>n</i> =173	Female <i>n</i> =206	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =34	36 - 45 <i>n</i> =62	46 - 55 <i>n</i> =116	56 - 65 <i>n</i> =96	Over 65 <i>n</i> =75
		(1) High	80.2%	76.3%	83.0%	0.0%	85.3%	74.2%	80.2%
(2) Medium	19.3%	23.1%	16.5%	0.0%	14.7%	25.8%	19.8%	20.8%	14.7%
(3) Low	0.5%	0.6%	0.5%	0.0%	0.0%	0.0%	0.0%	1.0%	1.3%
Average	1.20	1.24	1.17	0.00	1.15	1.26	1.20	1.23	1.17

	Overall <i>n</i> =388	Location			Residency				
		East <i>n</i> =122	Central <i>n</i> =197	West <i>n</i> =62	Under 1 <i>n</i> =11	1 to 5 <i>n</i> =36	6 to 10 <i>n</i> =89	11 to 15 <i>n</i> =79	Over 15 <i>n</i> =173
		(1) High	74.6%	83.8%	80.6%	90.9%	86.1%	83.1%	68.4%
(2) Medium	25.4%	15.7%	17.7%	9.1%	13.9%	15.7%	31.6%	17.3%	
(3) Low	0.0%	0.5%	1.6%	0.0%	0.0%	1.1%	0.0%	0.6%	
Average	1.20	1.25	1.17	1.21	1.09	1.14	1.18	1.32	1.18

Yard waste collection: Quality

	Overall <i>n=369</i>	Gender		Age					
		Male <i>n=170</i>	Female <i>n=190</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=31</i>	36 - 45 <i>n=61</i>	46 - 55 <i>n=114</i>	56 - 65 <i>n=96</i>	Over 65 <i>n=62</i>
		(1) Excellent	38.8%	44.1%	33.5%	0.0%	38.7%	37.7%	38.6%
(2) Good	47.2%	41.2%	53.4%	0.0%	58.1%	50.8%	44.7%	39.6%	53.2%
(3) Fair	10.0%	9.4%	9.9%	0.0%	0.0%	9.8%	12.3%	10.4%	8.1%
(4) Poor	4.1%	5.3%	3.1%	0.0%	3.2%	1.6%	4.4%	6.2%	3.2%
Average	1.79	1.76	1.83	0.00	1.68	1.75	1.82	1.79	1.79

	Overall <i>n=369</i>	Location			Residency				
		East <i>n=121</i>	Central <i>n=185</i>	West <i>n=56</i>	Under 1 <i>n=10</i>	1 to 5 <i>n=35</i>	6 to 10 <i>n=81</i>	11 to 15 <i>n=76</i>	Over 15 <i>n=167</i>
		(1) Excellent	39.7%	40.5%	32.1%	20.0%	45.7%	38.3%	36.8%
(2) Good	44.6%	45.4%	57.1%	60.0%	40.0%	53.1%	48.7%	44.3%	
(3) Fair	12.4%	9.7%	5.4%	10.0%	11.4%	7.4%	9.2%	11.4%	
(4) Poor	3.3%	4.3%	5.4%	10.0%	2.9%	1.2%	5.3%	4.8%	
Average	1.79	1.78	1.84	2.10	1.71	1.72	1.83	1.81	

Yard waste collection: Importance

	Overall <i>n=362</i>	Gender		Age					
		Male <i>n=161</i>	Female <i>n=192</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=30</i>	36 - 45 <i>n=59</i>	46 - 55 <i>n=113</i>	56 - 65 <i>n=90</i>	Over 65 <i>n=65</i>
		(1) High	72.4%	68.9%	75.0%	0.0%	70.0%	64.4%	76.1%
(2) Medium	26.2%	30.4%	23.4%	0.0%	30.0%	35.6%	23.0%	26.7%	23.1%
(3) Low	1.4%	0.6%	1.6%	0.0%	0.0%	0.0%	0.9%	2.2%	1.5%
Average	1.29	1.32	1.27	0.00	1.30	1.36	1.25	1.31	1.26

	Overall <i>n=362</i>	Location			Residency				
		East <i>n=116</i>	Central <i>n=181</i>	West <i>n=57</i>	Under 1 <i>n=9</i>	1 to 5 <i>n=34</i>	6 to 10 <i>n=78</i>	11 to 15 <i>n=75</i>	Over 15 <i>n=166</i>
		(1) High	69.0%	74.6%	73.7%	88.9%	70.6%	76.9%	61.3%
(2) Medium	29.3%	24.3%	24.6%	11.1%	29.4%	23.1%	36.0%	23.5%	
(3) Low	1.7%	1.1%	1.8%	0.0%	0.0%	0.0%	2.7%	1.8%	
Average	1.33	1.27	1.28	1.11	1.29	1.23	1.41	1.27	

Municipal Court: Quality

	Overall <i>n=68</i>	Gender		Age					
		Male <i>n=31</i>	Female <i>n=33</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=5</i>	36 - 45 <i>n=11</i>	46 - 55 <i>n=19</i>	56 - 65 <i>n=21</i>	Over 65 <i>n=10</i>
		(1) Excellent	32.4%	29.0%	39.4%	0.0%	40.0%	45.5%	21.1%
(2) Good	57.4%	61.3%	54.5%	0.0%	60.0%	45.5%	68.4%	57.1%	60.0%
(3) Fair	10.3%	9.7%	6.1%	0.0%	0.0%	9.1%	10.5%	4.8%	10.0%
(4) Poor	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Average	1.78	1.81	1.67	0.00	1.60	1.64	1.89	1.67	1.80

	Overall <i>n=68</i>	Location			Residency				
		East <i>n=23</i>	Central <i>n=28</i>	West <i>n=14</i>	Under 1 <i>n=0</i>	1 to 5 <i>n=4</i>	6 to 10 <i>n=23</i>	11 to 15 <i>n=16</i>	Over 15 <i>n=25</i>
		(1) Excellent	32.4%	13.0%	42.9%	42.9%	0.0%	50.0%	39.1%
(2) Good	57.4%	69.6%	46.4%	57.1%	0.0%	25.0%	56.5%	68.8%	56.0%
(3) Fair	10.3%	17.4%	10.7%	0.0%	0.0%	25.0%	4.3%	6.2%	16.0%
(4) Poor	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Average	1.78	2.04	1.68	1.57	0.00	1.75	1.65	1.81	1.88

Municipal Court: Importance

	Overall <i>n=218</i>	Gender		Age					
		Male <i>n=95</i>	Female <i>n=117</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=24</i>	36 - 45 <i>n=43</i>	46 - 55 <i>n=59</i>	56 - 65 <i>n=58</i>	Over 65 <i>n=31</i>
		(1) High	48.2%	40.0%	56.4%	0.0%	54.2%	46.5%	49.2%
(2) Medium	43.6%	48.4%	39.3%	0.0%	41.7%	48.8%	44.1%	44.8%	35.5%
(3) Low	8.3%	11.6%	4.3%	0.0%	4.2%	4.7%	6.8%	12.1%	9.7%
Average	1.60	1.72	1.48	0.00	1.50	1.58	1.58	1.69	1.55

	Overall <i>n=218</i>	Location			Residency				
		East <i>n=73</i>	Central <i>n=100</i>	West <i>n=40</i>	Under 1 <i>n=8</i>	1 to 5 <i>n=20</i>	6 to 10 <i>n=51</i>	11 to 15 <i>n=50</i>	Over 15 <i>n=89</i>
		(1) High	48.2%	39.7%	50.0%	57.5%	62.5%	60.0%	56.9%
(2) Medium	43.6%	53.4%	41.0%	35.0%	25.0%	40.0%	41.2%	46.0%	46.1%
(3) Low	8.3%	6.8%	9.0%	7.5%	12.5%	0.0%	2.0%	8.0%	13.5%
Average	1.60	1.67	1.59	1.50	1.50	1.40	1.45	1.62	1.73

Ease of Water Billing Service: Quality

	Overall <i>n</i> =392	Gender		Age					
		Male <i>n</i> =179	Female <i>n</i> =204	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =35	36 - 45 <i>n</i> =61	46 - 55 <i>n</i> =118	56 - 65 <i>n</i> =96	Over 65 <i>n</i> =77
(1) Excellent	40.8%	39.1%	42.4%	0.0%	54.3%	44.3%	34.7%	42.7%	41.6%
(2) Good	49.7%	52.0%	48.3%	0.0%	40.0%	45.9%	53.4%	46.9%	54.5%
(3) Fair	6.6%	5.0%	7.3%	0.0%	2.9%	9.8%	5.1%	9.4%	2.6%
(4) Poor	2.8%	3.9%	2.0%	0.0%	2.9%		6.8%	1.0%	1.3%
Average	1.71	1.74	1.69	0.00	1.54	1.66	1.84	1.69	1.64

	Overall <i>n</i> =392	Location			Residency				
		East <i>n</i> =122	Central <i>n</i> =200	West <i>n</i> =64	Under 1 <i>n</i> =9	1 to 5 <i>n</i> =35	6 to 10 <i>n</i> =95	11 to 15 <i>n</i> =82	Over 15 <i>n</i> =171
(1) Excellent	40.8%	35.2%	41.0%	53.1%	33.3%	48.6%	47.4%	41.5%	35.7%
(2) Good	49.7%	54.1%	49.0%	40.6%	66.7%	42.9%	44.2%	48.8%	53.8%
(3) Fair	6.6%	6.6%	7.5%	4.7%	0.0%	2.9%	7.4%	8.5%	6.4%
(4) Poor	2.8%	4.1%	2.5%	1.6%	0.0%	5.7%	1.1%	1.2%	4.1%
Average	1.71	1.80	1.72	1.55	1.67	1.66	1.62	1.70	1.79

Ease of Water Billing Service: Importance

	Overall <i>n</i> =368	Gender		Age					
		Male <i>n</i> =163	Female <i>n</i> =197	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =33	36 - 45 <i>n</i> =58	46 - 55 <i>n</i> =109	56 - 65 <i>n</i> =92	Over 65 <i>n</i> =71
(1) High	41.3%	36.2%	47.2%	0.0%	51.5%	34.5%	35.8%	41.3%	52.1%
(2) Medium	54.9%	60.7%	50.3%	0.0%	48.5%	63.8%	56.0%	57.6%	47.9%
(3) Low	3.8%	3.1%	2.5%	0.0%	0.0%	1.7%	8.3%	1.1%	0.0%
Average	1.63	1.67	1.55	0.00	1.48	1.67	1.72	1.60	1.48

	Overall <i>n</i> =368	Location			Residency				
		East <i>n</i> =116	Central <i>n</i> =187	West <i>n</i> =59	Under 1 <i>n</i> =10	1 to 5 <i>n</i> =34	6 to 10 <i>n</i> =83	11 to 15 <i>n</i> =77	Over 15 <i>n</i> =164
(1) High	41.3%	37.9%	42.8%	44.1%	40.0%	50.0%	48.2%	36.4%	38.4%
(2) Medium	54.9%	60.3%	52.4%	52.5%	60.0%	50.0%	50.6%	58.4%	56.1%
(3) Low	3.8%	1.7%	4.8%	3.4%	0.0%	0.0%	1.2%	5.2%	5.5%
Average	1.63	1.64	1.62	1.59	1.60	1.50	1.53	1.69	1.67

Promoting the Village to attract visitors: Quality

	Overall <i>n=253</i>	Gender		Age					
		Male <i>n=116</i>	Female <i>n=132</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=25</i>	36 - 45 <i>n=46</i>	46 - 55 <i>n=73</i>	56 - 65 <i>n=66</i>	Over 65 <i>n=41</i>
		(1) Excellent	11.5%	10.3%	12.8%	0.0%	4.0%	15.2%	12.3%
(2) Good	42.7%	37.9%	47.4%	0.0%	52.0%	43.5%	34.2%	47.0%	46.3%
(3) Fair	31.6%	34.5%	27.8%	0.0%	32.0%	30.4%	31.5%	31.8%	29.3%
(4) Poor	14.2%	17.2%	12.0%	0.0%	12.0%	10.9%	21.9%	12.1%	9.8%
Average	2.49	2.59	2.39	0.00	2.52	2.37	2.63	2.47	2.34

	Overall <i>n=253</i>	Location			Residency				
		East <i>n=76</i>	Central <i>n=133</i>	West <i>n=39</i>	Under 1 <i>n=7</i>	1 to 5 <i>n=24</i>	6 to 10 <i>n=68</i>	11 to 15 <i>n=49</i>	Over 15 <i>n=105</i>
		(1) Excellent	9.2%	10.5%	20.5%	14.3%	8.3%	14.7%	8.2%
(2) Good	39.5%	44.4%	41.0%	57.1%	33.3%	45.6%	51.0%	38.1%	
(3) Fair	36.8%	32.3%	20.5%	28.6%	41.7%	22.1%	32.7%	35.2%	
(4) Poor	14.5%	12.8%	17.9%	0.0%	16.7%	17.6%	8.2%	15.2%	
Average	2.57	2.47	2.36	2.14	2.67	2.43	2.41	2.54	

Promoting the Village to attract visitors: Importance

	Overall <i>n=337</i>	Gender		Age					
		Male <i>n=152</i>	Female <i>n=178</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=33</i>	36 - 45 <i>n=57</i>	46 - 55 <i>n=103</i>	56 - 65 <i>n=84</i>	Over 65 <i>n=56</i>
		(1) High	36.8%	32.2%	41.0%	0.0%	45.5%	38.6%	32.0%
(2) Medium	53.1%	55.9%	50.6%	0.0%	42.4%	49.1%	54.4%	58.3%	53.6%
(3) Low	10.1%	11.8%	8.4%	0.0%	12.1%	12.3%	13.6%	7.1%	5.4%
Average	1.73	1.80	1.67	0.00	1.67	1.74	1.82	1.73	1.64

	Overall <i>n=337</i>	Location			Residency				
		East <i>n=111</i>	Central <i>n=165</i>	West <i>n=55</i>	Under 1 <i>n=9</i>	1 to 5 <i>n=32</i>	6 to 10 <i>n=81</i>	11 to 15 <i>n=70</i>	Over 15 <i>n=145</i>
		(1) High	33.3%	35.2%	47.3%	55.6%	43.8%	48.1%	30.0%
(2) Medium	56.8%	53.9%	45.5%	33.3%	53.1%	40.7%	58.6%	58.6%	
(3) Low	9.9%	10.9%	7.3%	11.1%	3.1%	11.1%	11.4%	10.3%	
Average	1.77	1.76	1.60	1.56	1.59	1.63	1.81	1.79	

Overall General Services: Quality

	Overall <i>n=403</i>	Gender		Age					
		Male <i>n=184</i>	Female <i>n=211</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=36</i>	36 - 45 <i>n=67</i>	46 - 55 <i>n=124</i>	56 - 65 <i>n=97</i>	Over 65 <i>n=75</i>
		(1) Excellent	20.3%	20.1%	21.2%	0.0%	19.4%	25.4%	17.7%
(2) Good	65.8%	66.8%	64.2%	0.0%	72.2%	61.2%	62.1%	60.8%	78.7%
(3) Fair	13.6%	13.0%	14.2%	0.0%	8.3%	13.4%	19.4%	15.5%	4.0%
(4) Poor	0.2%	0.0%	0.5%	0.0%	0.0%	0.0%	0.8%	0.0%	0.0%
Average	1.94	1.93	1.94	0.00	1.89	1.88	2.03	1.92	1.87

	Overall <i>n=403</i>	Location			Residency				
		East <i>n=127</i>	Central <i>n=202</i>	West <i>n=66</i>	Under 1 <i>n=11</i>	1 to 5 <i>n=36</i>	6 to 10 <i>n=99</i>	11 to 15 <i>n=83</i>	Over 15 <i>n=174</i>
		(1) Excellent	17.3%	21.3%	24.2%	9.1%	16.7%	25.3%	20.5%
(2) Good	66.9%	65.8%	63.6%	72.7%	66.7%	64.6%	66.3%	65.5%	
(3) Fair	15.0%	12.9%	12.1%	18.2%	13.9%	10.1%	13.3%	15.5%	
(4) Poor	0.8%	0.0%	0.0%	0.0%	2.8%	0.0%	0.0%	0.0%	
Average	1.99	1.92	1.88	2.09	2.03	1.85	1.93	1.97	

Overall General Services: Importance

	Overall <i>n=371</i>	Gender		Age					
		Male <i>n=170</i>	Female <i>n=193</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=33</i>	36 - 45 <i>n=60</i>	46 - 55 <i>n=110</i>	56 - 65 <i>n=90</i>	Over 65 <i>n=73</i>
		(1) High	48.8%	44.1%	53.4%	0.0%	48.5%	45.0%	45.5%
(2) Medium	49.3%	55.3%	44.0%	0.0%	51.5%	55.0%	49.1%	48.9%	43.8%
(3) Low	1.9%	0.6%	2.6%	0.0%	0.0%	0.0%	5.5%	0.0%	1.4%
Average	1.53	1.45	1.49	0.00	1.52	1.55	1.60	1.49	1.47

	Overall <i>n=371</i>	Location			Residency				
		East <i>n=117</i>	Central <i>n=188</i>	West <i>n=59</i>	Under 1 <i>n=10</i>	1 to 5 <i>n=34</i>	6 to 10 <i>n=86</i>	11 to 15 <i>n=75</i>	Over 15 <i>n=166</i>
		(1) High	47.9%	47.9%	52.5%	60.0%	58.8%	54.7%	40.0%
(2) Medium	52.1%	50.0%	44.1%	40.0%	41.2%	43.0%	57.3%	51.2%	
(3) Low	0.0%	2.1%	3.4%	0.0%	0.0%	2.3%	2.7%	1.8%	
Average	1.52	1.54	1.51	1.40	1.41	1.48	1.63	1.55	

8. Please rate the performance of the Village employee(s) you interacted with during your most recent contact

Knowledgeable

	Overall <i>n=247</i>	Gender		Age					
		Male <i>n=110</i>	Female <i>n=130</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=23</i>	36 - 45 <i>n=47</i>	46 - 55 <i>n=70</i>	56 - 65 <i>n=62</i>	Over 65 <i>n=41</i>
		(1) Excellent	56.3%	53.6%	59.2%	0.0%	56.5%	66.0%	51.4%
(2) Good	32.0%	34.5%	28.5%	0.0%	26.1%	29.8%	31.4%	30.6%	36.6%
(3) Fair	5.7%	6.4%	5.4%	0.0%	13.0%	0.0%	8.6%	8.1%	0.0%
(4) Poor	6.1%	5.5%	6.9%	0.0%	4.3%	4.3%	8.6%	4.8%	7.3%
Average	1.62	1.64	1.60	0.00	1.65	1.43	1.74	1.61	1.59

	Overall <i>n=247</i>	Location			Residency				
		East <i>n=74</i>	Central <i>n=129</i>	West <i>n=40</i>	Under 1 <i>n=9</i>	1 to 5 <i>n=22</i>	6 to 10 <i>n=57</i>	11 to 15 <i>n=48</i>	Over 15 <i>n=111</i>
		(1) Excellent	43.2%	62.8%	60.0%	88.9%	45.5%	57.9%	58.3%
(2) Good	40.5%	29.5%	22.5%	11.1%	40.9%	29.8%	33.3%	32.4%	
(3) Fair	8.1%	4.7%	5.0%	0.0%	4.5%	3.5%	4.2%	8.1%	
(4) Poor	8.1%	3.1%	12.5%	0.0%	9.1%	8.8%	4.2%	5.4%	
Average	1.81	1.48	1.70	1.11	1.77	1.63	1.54	1.65	

Responsive

	Overall <i>n=249</i>	Gender		Age					
		Male <i>n=111</i>	Female <i>n=131</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=23</i>	36 - 45 <i>n=48</i>	46 - 55 <i>n=70</i>	56 - 65 <i>n=62</i>	Over 65 <i>n=42</i>
		(1) Excellent	57.4%	55.9%	58.8%	0.0%	60.9%	62.5%	54.3%
(2) Good	27.7%	30.6%	24.4%	0.0%	30.4%	25.0%	22.9%	32.3%	28.6%
(3) Fair	7.6%	9.9%	6.1%	0.0%	8.7%	8.3%	12.9%	4.8%	2.4%
(4) Poor	7.2%	3.6%	10.7%	0.0%	0.0%	4.2%	10.0%	8.1%	9.5%
Average	1.65	1.61	1.69	0.00	1.48	1.54	1.79	1.66	1.62

	Overall <i>n=249</i>	Location			Residency				
		East <i>n=76</i>	Central <i>n=128</i>	West <i>n=41</i>	Under 1 <i>n=9</i>	1 to 5 <i>n=23</i>	6 to 10 <i>n=58</i>	11 to 15 <i>n=48</i>	Over 15 <i>n=111</i>
		(1) Excellent	47.4%	61.7%	61.0%	88.9%	52.2%	62.1%	60.4%
(2) Good	34.2%	27.3%	17.1%	11.1%	34.8%	20.7%	31.2%	29.7%	
(3) Fair	7.9%	7.8%	7.3%	0.0%	4.3%	10.3%	2.1%	9.9%	
(4) Poor	10.5%	3.1%	14.6%	0.0%	8.7%	6.9%	6.2%	8.1%	
Average	1.82	1.52	1.76	1.11	1.70	1.62	1.54	1.74	

Courteous

	Overall <i>n=250</i>	Gender		Age					
		Male <i>n=112</i>	Female <i>n=131</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=23</i>	36 - 45 <i>n=48</i>	46 - 55 <i>n=70</i>	56 - 65 <i>n=64</i>	Over 65 <i>n=41</i>
		(1) Excellent	60.4%	58.9%	61.8%	0.0%	60.9%	66.7%	54.3%
(2) Good	25.2%	29.5%	20.6%	0.0%	30.4%	18.8%	22.9%	28.1%	26.8%
(3) Fair	7.6%	6.2%	9.2%	0.0%	4.3%	8.3%	12.9%	6.2%	2.4%
(4) Poor	6.8%	5.4%	8.4%	0.0%	4.3%	6.2%	10.0%	4.7%	7.3%
Average	1.61	1.58	1.64	0.00	1.52	1.54	1.79	1.55	1.54

	Overall <i>n=250</i>	Location			Residency				
		East <i>n=76</i>	Central <i>n=130</i>	West <i>n=40</i>	Under 1 <i>n=9</i>	1 to 5 <i>n=22</i>	6 to 10 <i>n=58</i>	11 to 15 <i>n=49</i>	Over 15 <i>n=112</i>
		(1) Excellent	60.4%	50.0%	66.9%	57.5%	88.9%	54.5%	58.6%
(2) Good	25.2%	32.9%	23.1%	17.5%	11.1%	36.4%	22.4%	24.5%	25.9%
(3) Fair	7.6%	6.6%	6.9%	12.5%	0.0%	0.0%	8.6%	6.1%	9.8%
(4) Poor	6.8%	10.5%	3.1%	12.5%	0.0%	9.1%	10.3%	6.1%	5.4%
Average	1.61	1.78	1.46	1.80	1.11	1.64	1.71	1.55	1.62

Overall

	Overall <i>n=249</i>	Gender		Age					
		Male <i>n=111</i>	Female <i>n=131</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=23</i>	36 - 45 <i>n=47</i>	46 - 55 <i>n=69</i>	56 - 65 <i>n=64</i>	Over 65 <i>n=42</i>
		(1) Excellent	57.0%	55.9%	58.0%	0.0%	56.5%	66.0%	53.6%
(2) Good	27.7%	29.7%	25.2%	0.0%	30.4%	21.3%	24.6%	29.7%	33.3%
(3) Fair	9.6%	11.7%	8.4%	0.0%	8.7%	8.5%	15.9%	10.9%	0.0%
(4) Poor	5.6%	2.7%	8.4%	0.0%	4.3%	4.3%	5.8%	4.7%	9.5%
Average	1.64	1.61	1.67	0.00	1.61	1.51	1.74	1.66	1.62

	Overall <i>n=249</i>	Location			Residency				
		East <i>n=76</i>	Central <i>n=129</i>	West <i>n=40</i>	Under 1 <i>n=9</i>	1 to 5 <i>n=23</i>	6 to 10 <i>n=58</i>	11 to 15 <i>n=49</i>	Over 15 <i>n=110</i>
		(1) Excellent	57.0%	44.7%	63.6%	57.5%	88.9%	43.5%	56.9%
(2) Good	27.7%	35.5%	25.6%	20.0%	11.1%	39.1%	24.1%	26.5%	29.1%
(3) Fair	9.6%	10.5%	10.1%	7.5%	0.0%	8.7%	8.6%	8.2%	11.8%
(4) Poor	5.6%	9.2%	0.8%	15.0%	0.0%	8.7%	10.3%	4.1%	3.6%
Average	1.64	1.84	1.48	1.80	1.11	1.83	1.72	1.55	1.64

9. How likely are you to recommend living in Algonquin to someone who asks?

	Overall <i>n=402</i>	Gender		Age					
		Male <i>n=181</i>	Female <i>n=212</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=35</i>	36 - 45 <i>n=66</i>	46 - 55 <i>n=123</i>	56 - 65 <i>n=101</i>	Over 65 <i>n=72</i>
(1) Very Likely	44.3%	42.0%	50.2%	0.0%	60.0%	57.6%	37.4%	43.6%	51.4%
(2) Likely	34.1%	43.1%	30.5%	0.0%	28.6%	27.3%	45.5%	35.6%	31.9%
(3) Neither Likely nor Unlikely	12.6%	11.6%	14.6%	0.0%	11.4%	9.1%	13.0%	16.8%	12.5%
(4) Unlikely	2.6%	1.7%	3.3%	0.0%	0.0%	3.0%	2.4%	4.0%	1.4%
(5) Very Unlikely	1.7%	1.7%	1.4%	0.0%	0.0%	3.0%	1.6%	0.0%	2.8%
Average	1.77	1.78	1.75	0.00	1.51	1.67	1.85	1.81	1.72

	Overall <i>n=402</i>	Location			Residency				
		East <i>n=125</i>	Central <i>n=204</i>	West <i>n=65</i>	Under 1 <i>n=12</i>	1 to 5 <i>n=36</i>	6 to 10 <i>n=96</i>	11 to 15 <i>n=87</i>	Over 15 <i>n=171</i>
(1) Very Likely	44.3%	39.2%	52.5%	40.0%	41.7%	58.3%	45.8%	50.6%	42.7%
(2) Likely	34.1%	34.4%	34.3%	46.2%	50.0%	25.0%	36.5%	33.3%	38.0%
(3) Neither Likely nor Unlikely	12.6%	21.6%	9.3%	9.2%	0.0%	13.9%	13.5%	13.8%	13.5%
(4) Unlikely	2.6%	3.2%	2.9%	0.0%	0.0%	0.0%	0.0%	2.3%	5.3%
(5) Very Unlikely	1.7%	1.6%	1.0%	4.6%	8.3%	2.8%	4.2%	0.0%	0.6%
Average	1.77	1.94	1.66	1.83	1.83	1.64	1.80	1.68	1.83

Quality of Life Rankings

Quality Rating

Shopping opportunities	1.62
Your neighborhood as a place to live	1.69
Algonquin as a place to live	1.71
Algonquin as a place to raise children	1.80
Cleanliness of Algonquin	1.83
Overall quality of businesses and services in Algonquin	1.89

Algonquin compared to other communities in the area	1.96
Overall appearance of Algonquin	1.97
Variety of housing options	2.08
Quality of overall natural environment in Algonquin	2.08
Overall image or reputation of Algonquin	2.08
Availability of paths and walking trails	2.12

Overall quality of new development in Algonquin	2.18
Ease of walking in Algonquin	2.29
Overall direction that Algonquin is taking	2.30
Recreational opportunities	2.33
Opportunities to participate in social events and activities	2.38
Ease of bicycle travel in Algonquin	2.40

Algonquin as a place to work	2.42
Value of services for the taxes paid to the Village of Algonquin	2.66
Employment opportunities	2.91
Ease of car travel in Algonquin	2.95
Traffic flow on major streets	3.22

The quality scale is between 1 and 4 (1 - Excellent, 2 - Good, 3 - Fair, 4 - Poor), a lower overall average indicates a higher quality rating of the indicator.

Quality and Importance Rankings

Quality Rating

911 services	1.53
Recycling	1.60
Online payment options	1.70
Garbage collection	1.70
Ease of water billing services	1.71
Responding to citizen calls	1.77

Municipal Court	1.78
Yard waste collection	1.79
Crime prevention	1.82
Village Newsletter	1.82
Quality of Village parks	1.87
Algonquin e-News	1.87

Website (algonquin.org)	1.89
Public property maintenance	1.90
Overall Police services	1.91
Overall General Services	1.94
Public property beautification	1.95
Preservation of natural areas	1.95

Pedestrian & bicycle paths	1.96
Social Media: Facebook/Twitter	1.96
Sewer services	1.99
Overall Public Works	2.04
Patrol services	2.05
Urban forestry program	2.05

Stormwater drainage	2.07
Overall Parks/Recreation	2.10
Ease of obtaining permits	2.11
Street sweeping	2.16
Snow/ice removal	2.18
Tree trimming	2.19

Traffic enforcement	2.21
Street maintenance	2.21
Overall Community Development	2.24
Street lighting	2.27
Recreation programs	2.27
Economic Development	2.27

Street improvement	2.32
Sidewalk maintenance	2.32
Recreation facilities	2.38
Land use, planning/zoning	2.39
Code enforcement	2.41
Drinking water	2.42
Promoting Village to visitors	2.49

Importance Rating

911 services	1.05
Crime prevention	1.09
Overall Police services	1.12
Responding to citizen calls	1.13
Snow/ice removal	1.13
Drinking water	1.14

Recycling	1.20
Patrol services	1.21
Garbage collection	1.21
Street maintenance	1.26
Sewer services	1.26
Yard waste collection	1.29

Street lighting	1.33
Stormwater drainage	1.35
Overall Public Works	1.37
Street improvement	1.38
Economic Development	1.40
Land use, planning/zoning	1.45

Overall Community Development	1.46
Quality of Village parks	1.47
Traffic enforcement	1.49
Public property maintenance	1.51
Preservation of natural areas	1.51
Code enforcement	1.53

Overall General Services	1.53
Sidewalk maintenance	1.54
Overall Parks/Recreation	1.56
Public property beautification	1.58
Ease of obtaining permits	1.59
Municipal Court	1.60

Pedestrian & bicycle paths	1.61
Ease of water billing services	1.63
Recreation facilities	1.68
Recreation programs	1.71
Urban forestry program	1.72
Tree trimming	1.73

Promoting Village to visitors	1.73
Village Newsletter	1.77
Street sweeping	1.79
Online payment options	1.80
Website (algonquin.org)	1.80
Algonquin e-News	1.95
Social Media: Facebook/Twitter	2.24

The quality scale is between 1 and 4 (1 - Excellent, 2 - Good, 3 - Fair, 4 - Poor), a lower overall average indicates a higher quality rating of the service.

The importance scale is between 1 and 3 (1 - High, 2 - Medium, 3 - Low), a higher overall average indicates a higher importance rating of the service. Please note that scale on importance ratings has been adjusted and differs from survey instrument so that low values indicate high importance and vice versa.

Survey Instrument

2012 Algonquin Community Survey – Page 1

Please complete the 2012 Community Survey if you are an adult (anyone 18 years or older) in your household. Please circle the response that best describes your opinion for each question. Your responses are anonymous and will be reported in aggregate form only. Thank you for your assistance!

Please return the completed questionnaire by October 12, 2012. Postage is pre-paid, so please make sure the "Return to" side of this form is facing up prior to mailing. Thank you again for participating.

1. Please indicate how you would describe the following quality of life measures in Algonquin:

	Excellent	Good	Fair	Poor	Don't Know
Algonquin as a place to live	1	2	3	4	N
Your neighborhood as a place to live	1	2	3	4	N
Algonquin as a place to raise children	1	2	3	4	N
Algonquin as a place to work	1	2	3	4	N
Algonquin compared to other communities in the area	1	2	3	4	N
Overall appearance of Algonquin	1	2	3	4	N
Cleanliness of Algonquin	1	2	3	4	N
Overall quality of new development in Algonquin	1	2	3	4	N
Variety of housing options	1	2	3	4	N
Overall quality of businesses and services in Algonquin	1	2	3	4	N
Shopping opportunities	1	2	3	4	N
Recreational opportunities	1	2	3	4	N
Employment opportunities	1	2	3	4	N
Opportunities to participate in social events and activities	1	2	3	4	N
Ease of car travel in Algonquin	1	2	3	4	N
Ease of bicycle travel in Algonquin	1	2	3	4	N
Ease of walking in Algonquin	1	2	3	4	N
Availability of paths and walking trails	1	2	3	4	N
Traffic flow on major streets	1	2	3	4	N
Quality of overall natural environment in Algonquin	1	2	3	4	N
Value of services for the taxes paid to the Village of Algonquin	1	2	3	4	N
Overall direction that Algonquin is taking	1	2	3	4	N
Overall image or reputation of Algonquin	1	2	3	4	N

2. To what degree, if at all, are run-down buildings, weed lots or junk vehicles a problem in Algonquin?

- Not a problem Minor problem Moderate problem Major problem Don't know

3. Please rate how safe you feel:

	Very Safe	Somewhat Safe	Neither Safe nor Unsafe	Somewhat Unsafe	Very Unsafe	Don't Know
In your neighborhood during the day	1	2	3	4	5	N
In your neighborhood after dark.	1	2	3	4	5	N

4. During the past 12 months, were you or anyone in your household the victim of any crime in Algonquin?

- Yes → Go to #5 No → Go to #6 Don't know → Go to #6

5. If yes, was this crime (these crimes) reported to the police?

- Yes No Don't know

6. The following section lists specific services provided by the Village. Please rate both the quality and importance of the Village service by circling your answer for each specific service statement.

	Please rate the quality of this service					Please rate the level of importance that this service be provided			
	Excellent	Good	Fair	Poor	Don't Know	Low	Medium	High	Don't Know
Police/Public Safety									
Crime prevention	1	2	3	4	N	1	2	3	N
Patrol services	1	2	3	4	N	1	2	3	N
Traffic enforcement	1	2	3	4	N	1	2	3	N
911 services	1	2	3	4	N	1	2	3	N
Responding to citizen calls	1	2	3	4	N	1	2	3	N
Overall Police services	1	2	3	4	N	1	2	3	N

2012 Algonquin Community Survey – Page 2

Public Works/ Infrastructure	Please rate the quality of this service					Please rate the level of importance that this service be provided			
	Excellent	Good	Fair	Poor	Don't Know	Low	Medium	High	Don't Know
Street maintenance	1	2	3	4	N	1	2	3	N
Street improvement	1	2	3	4	N	1	2	3	N
Street sweeping	1	2	3	4	N	1	2	3	N
Street lighting	1	2	3	4	N	1	2	3	N
Snow/ice removal	1	2	3	4	N	1	2	3	N
Sidewalk maintenance	1	2	3	4	N	1	2	3	N
Stormwater drainage	1	2	3	4	N	1	2	3	N
Drinking water	1	2	3	4	N	1	2	3	N
Sewer services	1	2	3	4	N	1	2	3	N
Urban forestry program	1	2	3	4	N	1	2	3	N
Tree trimming	1	2	3	4	N	1	2	3	N
Pedestrian & bicycle paths	1	2	3	4	N	1	2	3	N
Public property maintenance	1	2	3	4	N	1	2	3	N
Public property beautification	1	2	3	4	N	1	2	3	N
Overall Public Works	1	2	3	4	N	1	2	3	N

Parks/Recreation	Excellent	Good	Fair	Poor	Don't Know	Low	Medium	High	Don't Know
Quality of Village parks	1	2	3	4	N	1	2	3	N
Parks maintenance	1	2	3	4	N	1	2	3	N
Recreation programs	1	2	3	4	N	1	2	3	N
Recreation facilities	1	2	3	4	N	1	2	3	N
Preservation of natural areas (open space, wetlands, etc.)	1	2	3	4	N	1	2	3	N
Overall Parks/Recreation	1	2	3	4	N	1	2	3	N

Community Development	Excellent	Good	Fair	Poor	Don't Know	Low	Medium	High	Don't Know
Land use, planning/zoning	1	2	3	4	N	1	2	3	N
Code enforcement (weeds, property maintenance, etc.)	1	2	3	4	N	1	2	3	N
Economic development	1	2	3	4	N	1	2	3	N
Ease and efficiency of obtaining permits	1	2	3	4	N	1	2	3	N
Overall Community Development	1	2	3	4	N	1	2	3	N

General Services	Excellent	Good	Fair	Poor	Don't Know	Low	Medium	High	Don't Know
Online payment options	1	2	3	4	N	1	2	3	N
Website (algonquin.org)	1	2	3	4	N	1	2	3	N
Village Newsletter	1	2	3	4	N	1	2	3	N
Algonquin e-News	1	2	3	4	N	1	2	3	N
Social Media: Facebook, Twitter, etc.	1	2	3	4	N	1	2	3	N
Garbage collection	1	2	3	4	N	1	2	3	N
Recycling	1	2	3	4	N	1	2	3	N
Yard waste collection	1	2	3	4	N	1	2	3	N
Municipal Court	1	2	3	4	N	1	2	3	N
Ease of water billing services	1	2	3	4	N	1	2	3	N
Promoting the Village to attract visitors	1	2	3	4	N	1	2	3	N
Overall General Services	1	2	3	4	N	1	2	3	N

7. Have you had any in-person, phone or email contact with an employee of the Village of Algonquin within the last 12 months (including police, counter staff, inspectors, or any others)?
 Yes → Go to #8 No → Go to #9 Don't know → Go to #9

8. Please rate the performance of the Village employee(s) you interacted with during your most recent contact?

	Excellent	Good	Fair	Poor	Don't Know
Knowledgeable	1	2	3	4	N
Responsive	1	2	3	4	N
Courteous	1	2	3	4	N
Overall	1	2	3	4	N

9. Please indicate how likely or unlikely you are to do each of the following:

	Very Likely	Likely	Neither Likely or Unlikely	Unlikely	Very Unlikely	Don't Know
Recommend living in Algonquin to someone who asks	1	2	3	4	5	N
Remain in Algonquin for the next five years	1	2	3	4	5	N

10. How long have you been a resident of Algonquin?

Less than 1 year 1 – 5 years 6 – 10 years 11 – 15 years Over 15 years

11. In what type of home do you currently live?

Single family house Townhome/Duplex Condominium/Apartment Other

12. Please indicate your current housing status.

Own Rent

13. Do any children age 17 or under live in your household?

Yes No

14. Are you or any other member/s of your household aged 65 or older?

Yes No

15. Please indicate your age.

18 - 25 26 – 35 36 – 45 46 – 55 56 – 65 Over 65

16. Please indicate your gender.

Male Female

17. In what area of Algonquin do you reside?

East of the Fox River West of the Fox River, East of Randall Road West of Randall Road

If you have any suggestions for future goals or any comments, please indicate below.

Please return the completed questionnaire by **October 12, 2012**. To ensure proper postage, make sure the "Return to" side of this form is facing up prior to mailing. You may also drop off at Village Hall, 2200 Harnish Drive. Thank you for participating!



VILLAGE OF ALGONQUIN
 2200 HARNISH DRIVE
 ALGONQUIN, IL 60102



Please remove or black out label if anonymity is an issue

2012 Algonquin Community Survey

Dear Resident:

Your household has been selected at random to participate in a project that will help shape the future of Algonquin. You are one of approximately 1,500 randomly selected residents who have the opportunity to participate.

The 2012 Community Survey will be used to help the Village Board make decisions that affect our community. The results will also be used as a baseline comparison with other future surveys to track the Village's progress in meeting community needs, so we do hope you will participate.

To ensure survey results are truly representative of resident opinion, it is very important that each survey be completed and returned by an adult (anyone 18 years or older) in your household. **We ask that you respond as soon as possible, but no later than October 12, 2012.**

Results are reported in aggregate form; therefore, **your responses will remain completely anonymous.** If you have any questions about the 2012 Community Survey, please contact the Village Manager's Office at 847-658-2700, or contact us online at www.algonquin.org.

Thank you for your interest and involvement in this project. We look forward to your participation in shaping the future of Algonquin!

Sincerely,

John C. Schmitt
 Village President

William J. Ganek
 Village Manager

Return to:
VILLAGE OF ALGONQUIN
2200 HARNISH DRIVE
ALGONQUIN, IL 60102

POSTAGE WILL BE PAID BY ADDRESSEE

PRE-SORTED
 Standard
 U.S. Postage
PAID
 Algonquin, Illinois
 Permit No. 33