



THE VILLAGE OF
ALGONQUIN
ILLINOIS

**Algonquin Community Survey 2019
Report of Results**

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Background

This report consists of the results from the sixth annual Algonquin Community Survey which was conducted in 2019. Goals of the survey are to evaluate municipal services and resident's perceptions of the community, identify trends, and develop strategies for future service delivery. Project information and historic reports are available at: www.algonquin.org/survey.

Project Summary

In September 2019, the Algonquin Community Survey was sent to randomly selected households in the community. Village staff was responsible for designing, administering, tabulating, and reporting the results of the Algonquin Community Survey. All Village department heads were given an opportunity to review draft versions. Every year, the Algonquin Community Survey instrument is reviewed and evaluated to determine any necessary modifications in the survey format needed to accurately capture resident opinions, while maintaining its integrity for meaningful year-to-year analysis.

The three-page survey was mailed to 1,500 randomly selected households on September 22, 2019.* Households were given 22 days to complete and return the survey. During the fall months of 2019, staff entered raw data into Microsoft Excel. Following entry into Excel, data was analyzed and various cross-tabulations were performed. Cross-tabulations allow users the ability to "drill down" within the results to see how certain segments of the population responded. For example, results can be broken down by age, gender, location of household, and length of residency. This information is useful in identifying underlying trends.

**The survey instrument was also available for residents to complete online. Residents that received survey instruments were also given unique identifiers that allowed them to access the survey. The results from the online version were formatted such that they aligned with the questions and answers in the mailed survey instrument. The feedback from both surveys was combined for calculations.*

Sample

This survey included a random sample of 1,500 households. The Village's water/sewer utility billing database and listing of all multi-family residential units were used to generate this sample.

Margin of Error

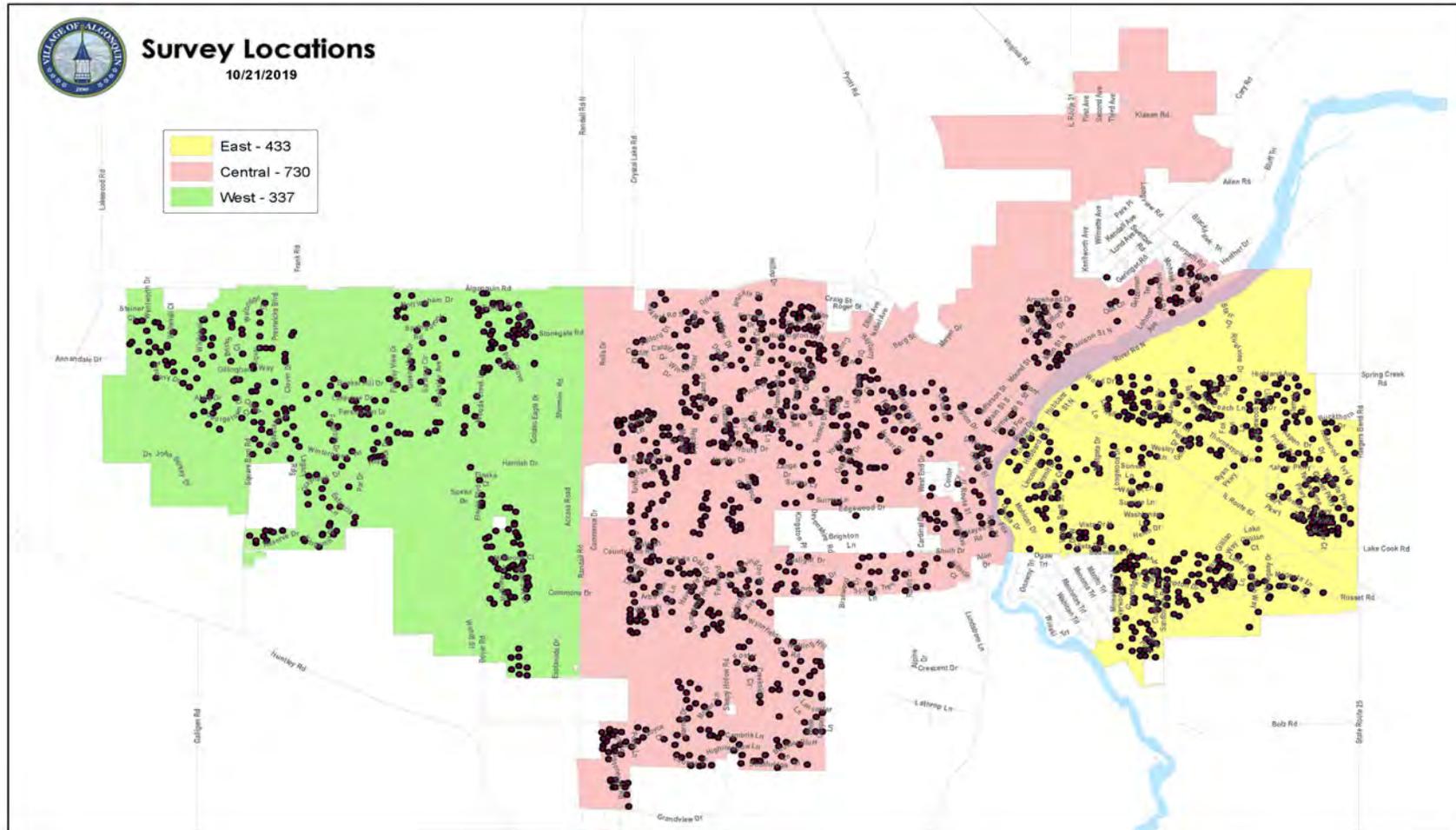
The Algonquin Community Survey was conducted with a 90% confidence level and a margin of error of 5.2%, plus or minus. Based on the survey responses received, 90% of the time, the results of a survey should differ by not more than 5.2% in either direction from what would have been obtained by surveying all households in Algonquin's population base.

Report

This report summarizes the results for each question in the survey and reports on any variances in attitude or perception where significant among demographic subgroups. This survey also reports year-to-year comparisons to help identify trends and changes.



Sample Distribution and Response Rate



Of the 1,500 surveys distributed, 242 were returned for a 16.1% overall response rate. Further delineating response rate by geography, households East of the Fox River had a 16.7% response rate, households west of the Fox River and east of Randall Road had a 16.7% response rate, and households west of Randall Road had a 13.9% response rate. A total of seven respondents did not indicate in what area of Algonquin they resided.

Executive Summary

Quality of Life

The Village of Algonquin earns its reputation as the "Gem of the Fox River Valley" by providing quality services and amenities to the community. This category asks residents to evaluate the overall quality and image of Algonquin, as well as Algonquin as a place to live, work, and play. **The top rated measure in this category is Algonquin as a Place to Live, receiving a positive (Good or Excellent) rating of 94.6% by respondents.** The next top two rated measures are: Your Neighborhood as a Place to Live (93.8%) and Algonquin as a Place to Raise Children (93.3%).

This year, the bottom most rated measures in this category are: Traffic Flow on Major Streets (25.2%), Ease of Car Travel in Algonquin (38.2%), and Employment Opportunities (50.4%).

Public Safety

Ensuring public safety is one of the most critical charges of municipal government. **The results of the Algonquin Community Survey indicate the vast majority of Algonquin residents feel safe in their neighborhoods. The top rated measure in this category is Responding to Citizen Calls (94.0%).** The next top two rated measures are: 911 Services (93.4%) and Crime Prevention (92.3%).

This year, the bottom most rated measures is Traffic Enforcement (72.7%).

Public Works/Infrastructure

Residents were asked to rate the quality of Public Works and infrastructure-related services in Algonquin. **The top rated measure in this category is Snow/Ice Removal (88.1%).** The following top two rated measures are: Street Lighting (85.9%) and Sewer Services (85.0%).

The bottom most rated measures in this category are: Stormwater Drainage (71.2%), Drinking Water (71.6%), and Street Improvement (75.7%).

The Village of Algonquin has 256 miles of municipal-owned and maintained streets, 21 park sites, 165 miles of water mains, and 137 miles of sanitary sewer.

Parks/Recreation

Parks and recreational services add to the high quality of life that Algonquin residents enjoy. **The top rated measure in this category is Swimming Pool Facility (92.3%).** The following top two rated measures are: Overall Parks/Recreation (90.5%) and Parks Maintenance (87.4%).

The bottom rated measures in this category are: Recreation Programs (78.1%), Recreation Facilities (81.1%), and Special Events (82.4%).

The Village of Algonquin owns and maintains all parks within the Village limits. Algonquin Recreation provides activity programs and special events at these parks and other facilities, including Historic Village Hall and the Lions-Armstrong Memorial Pool. Additionally, Barrington Hills Park District, Dundee Township Park District, and the Huntley Park District serve portions of Algonquin.

Community Development

The Community Development Department is responsible for planning/zoning, building permitting, economic development, and code enforcement. **The top rated measures in this category are Ease/Efficiency of Obtaining Permits (85.6%).** The next top two rated measures are: Overall Community Development (84.3%) and Economic Development (81.9%).

The bottom most rated measures are Land Use, Planning/Zoning (71.2%) and Code Enforcement (79.3%).

In calendar year 2018, the Community Development Department issued 3,163 building permits. In 2019, the Department issued 2,925 building permits.

General Services

This section of the Algonquin Community Survey asked respondents to evaluate services and programs ranging from the Village newsletter to promoting the Village to attract visitors. **The top rated measure in this category is Online Payment Options (93.0%).** The next top two rated measures are: Yard Waste Collection (91.4%) and Algonquin e-News (91.3%).

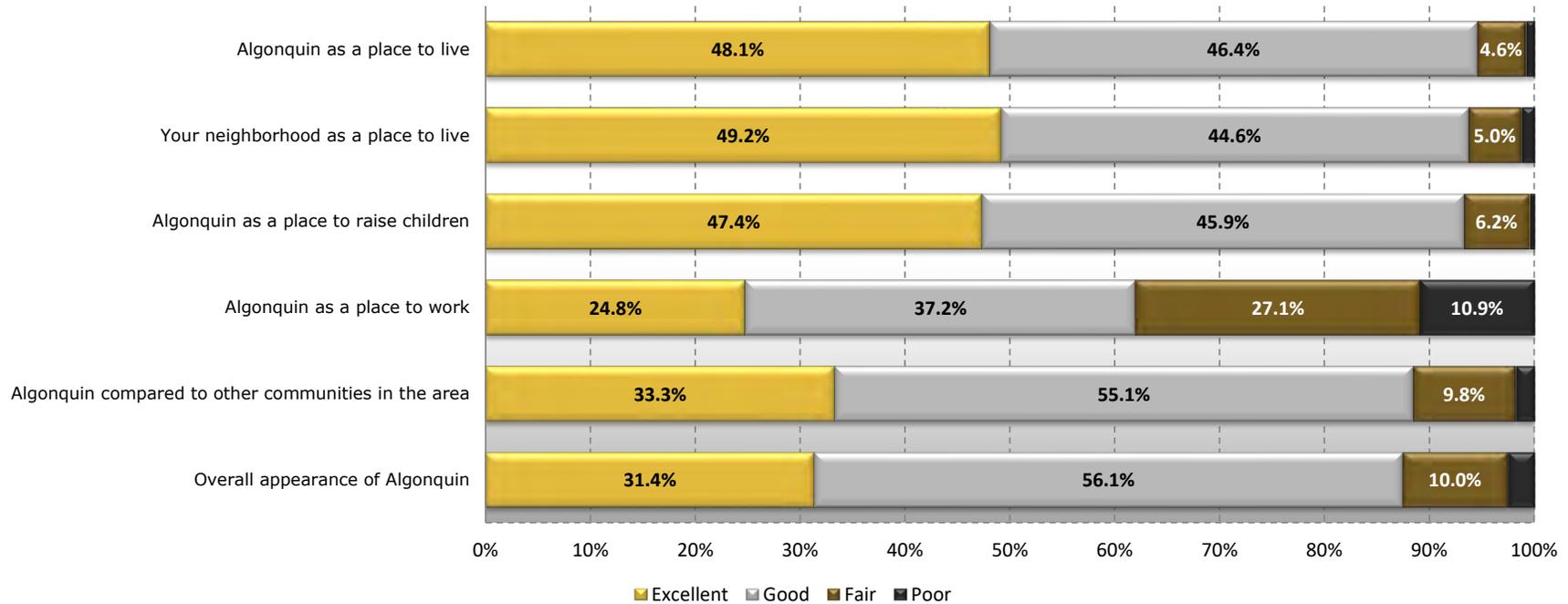
The bottom most rated measure is Promoting Village to Attract Visitors (75.8%).

Customer Service

Overall, employee interaction was rated overwhelmingly Excellent or Good in all three evaluation categories: knowledgeable (88.1%), responsive (84.6%), and courteous (92.4%). **Overall, 89.5% residents rated their interactions with Village employees as positive.**



Quality of Life in Algonquin

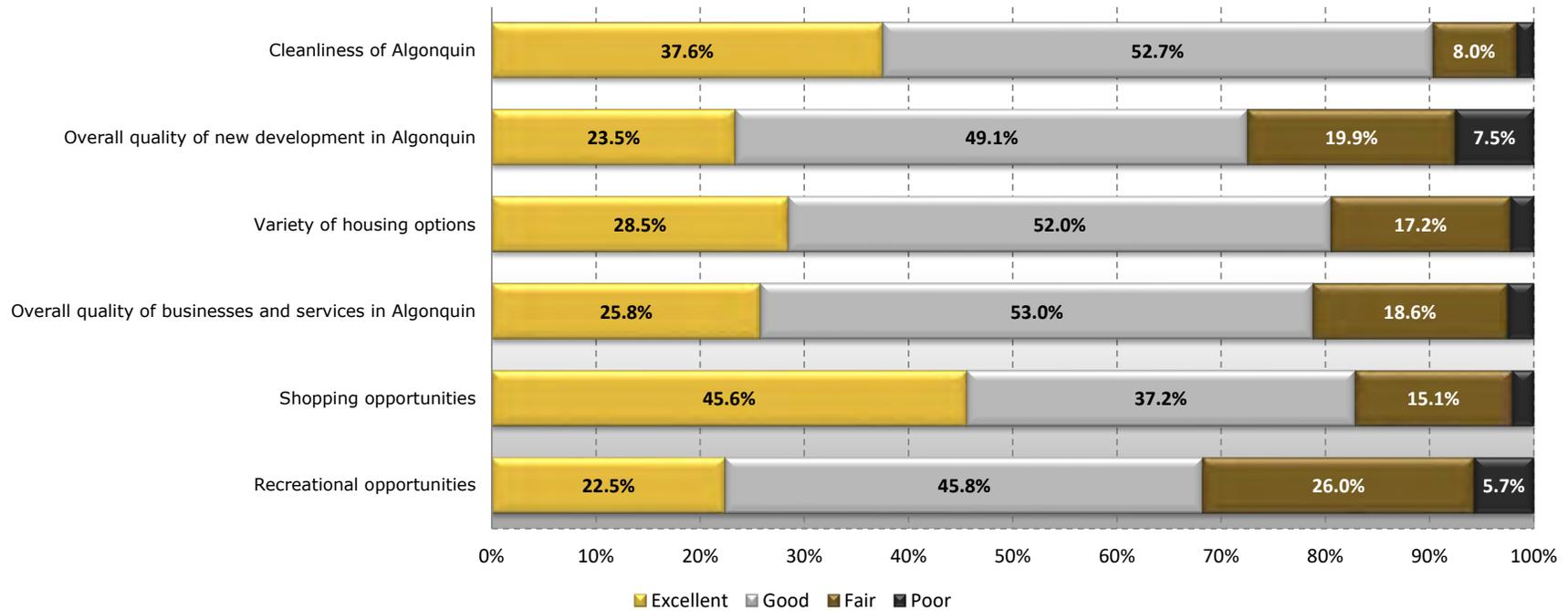


The above chart illustrates the first of four charts that quantify perceptions of quality of life in Algonquin. The term "positive" will be used as a combination of both "excellent" and "good" ratings. **94.6% of respondents rated Algonquin positively as a Place to Live.** In 2018, 86.7% of respondents rated this measure positively.

An area of concern is Algonquin as a Place to Work, which received a significant number of Fair (27.1%) and Poor (10.9%) ratings. This measure also received a significant number of Fair (29.9%) and Poor (11.1%) ratings in 2018. However, this measure has also shown an increase in positive ratings since 2018 (+1.6%) and inception of the survey (+9.1%).

The biggest change from 2018 to 2019, in this section, is Overall appearance of Algonquin (+9.2%), an increase from 2018.

Quality of Life in Algonquin (Part 2)

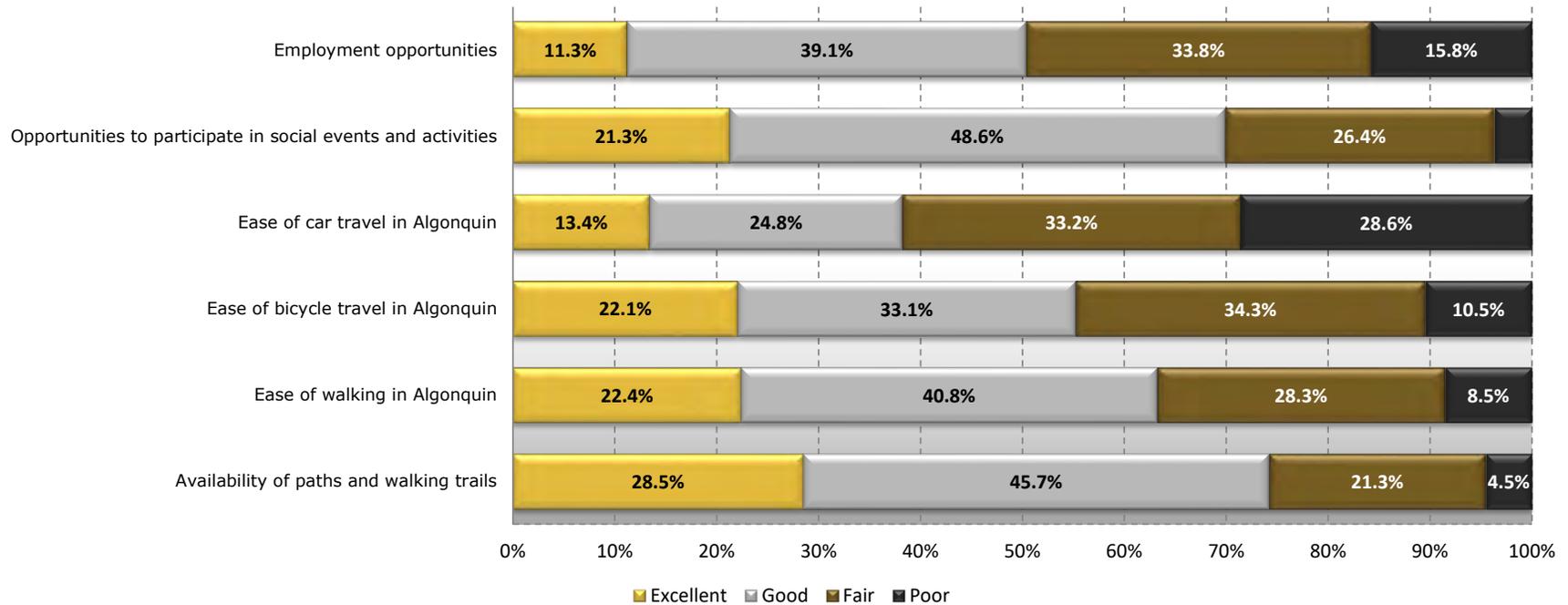


The above chart illustrates the second of four charts that quantify perceptions of quality of life in Algonquin. **90.3% of respondents rated the Cleanliness of Algonquin as positive.** In 2018, of 83.3% respondents rated this measure positively.

An area of concern is Recreational Opportunities, which received a significant number of Fair (26.0%) and Poor (5.7%) ratings. This measure also received a significant number of Fair (24.6%) and Poor (8.2%) ratings in 2018. This measure also received a significant number of Fair (29.9%) and Poor (11.1%) ratings in 2018. However, this measure has also shown an increase in positive ratings since 2018 (+1.1%) and inception of the survey (+8.4%).

The biggest change from 2018 to 2019, in this section, is Cleanliness of Algonquin (+7.1%), an increase from 2018.

Quality of Life in Algonquin (Part 3)

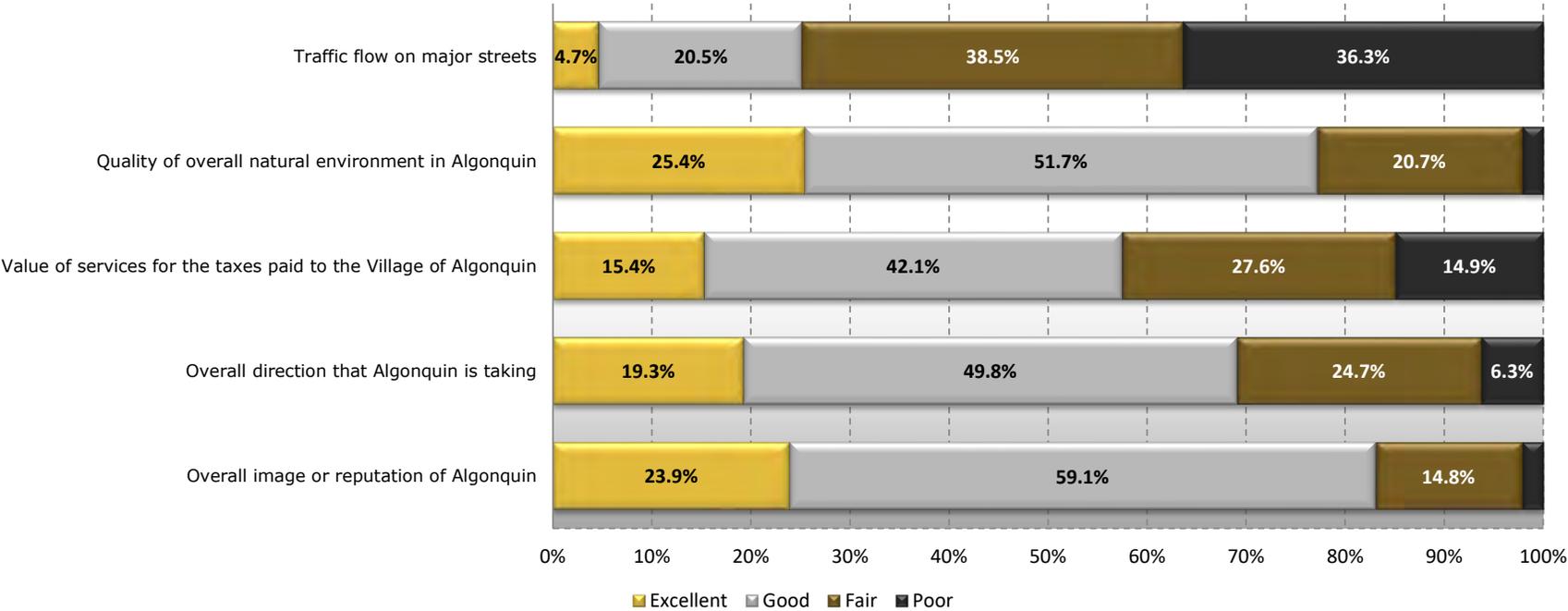


The above chart illustrates the third of four charts that quantify perceptions of quality of life in Algonquin. **74.2% of respondents rated the Availability of Paths and Walking Trails positively.** In 2018, 71.4% of respondents rated this measure positively.

An area of concern is Ease of Car Travel in Algonquin, which received a significant number of Fair (33.2%) and Poor (28.6%) ratings. This measure also received a significant number of Fair (35.3%) and Poor (16.4%) ratings in 2018.

Additionally, Ease of Car Travel in Algonquin was the biggest change from 2016 to 2017 (-10.1%), in this section, a decrease from 2018.

Quality of Life in Algonquin (Part 4)

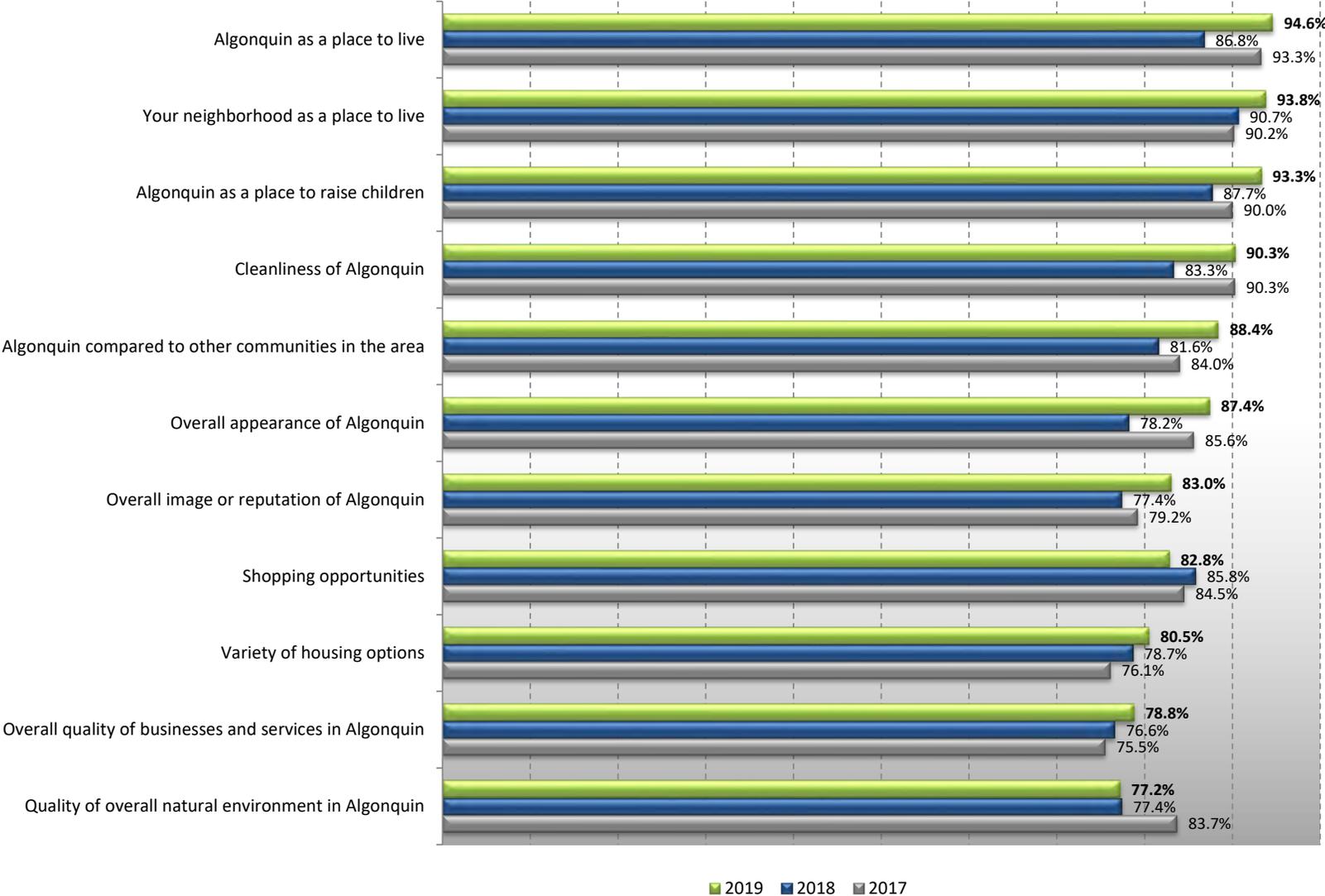


The above chart illustrates the last of four charts that quantify perceptions of quality of life in Algonquin. **83.0% of respondents rated the Overall Image or Reputation of Algonquin as positive.** In 2018, 77.4% of respondents rated this measure positively.

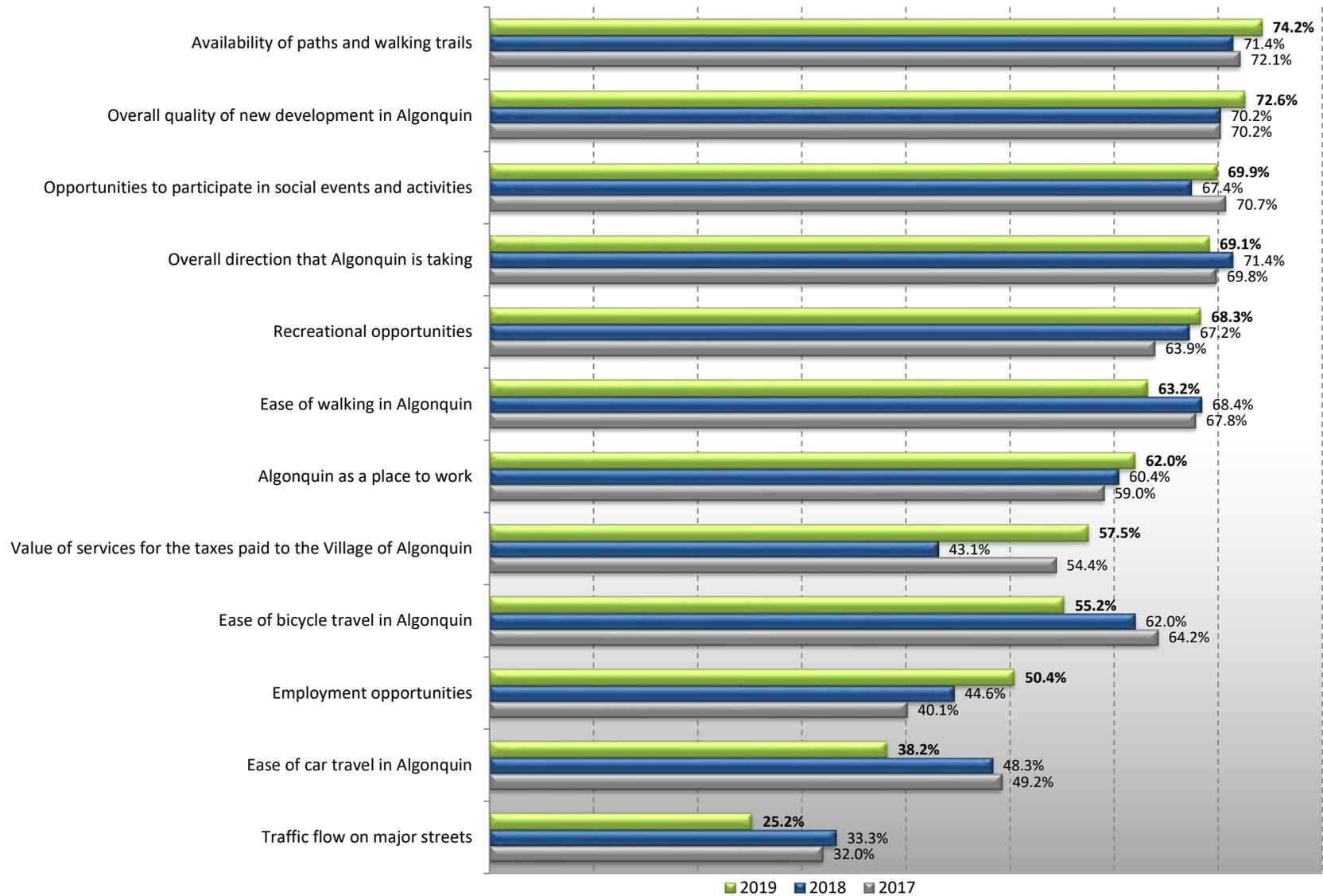
An area of concern is Traffic Flow on Major Streets, which received a significant number of Fair (38.5%) and Poor (36.3%) ratings. This measure also received a significant number of Fair (38.7%) and Poor (27.9%) ratings in 2018. However, it is important to note that streets such as Algonquin Road, Main Street, and Randall Road are considered "major" and are maintained by either the Illinois Department of Transportation or the Kane or McHenry County Division of Transportation, depending on location.

The biggest change from 2018 to 2019, in this section, is Value of Services for the Taxes Paid to the Village of Algonquin (+14.4%), an increase from 2018.

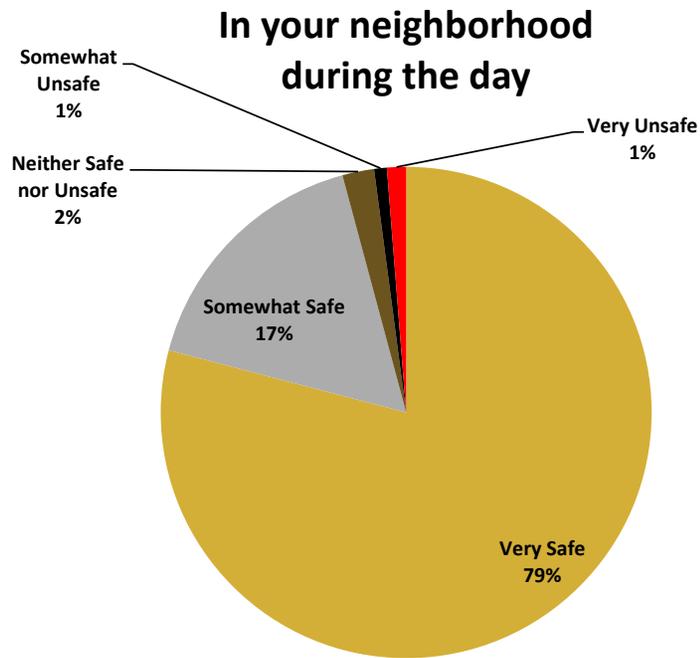
Quality of Life Year-to-Year Positive Rating Comparison: 2017 - 2019



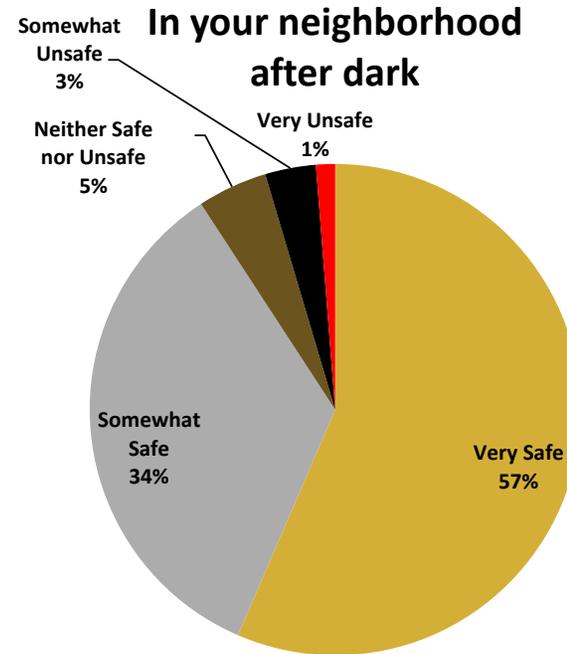
Quality of Life Year-to-Year Positive Rating Comparison: 2017 - 2019 (Part 2)



Public Safety: How Safe Do You Feel...

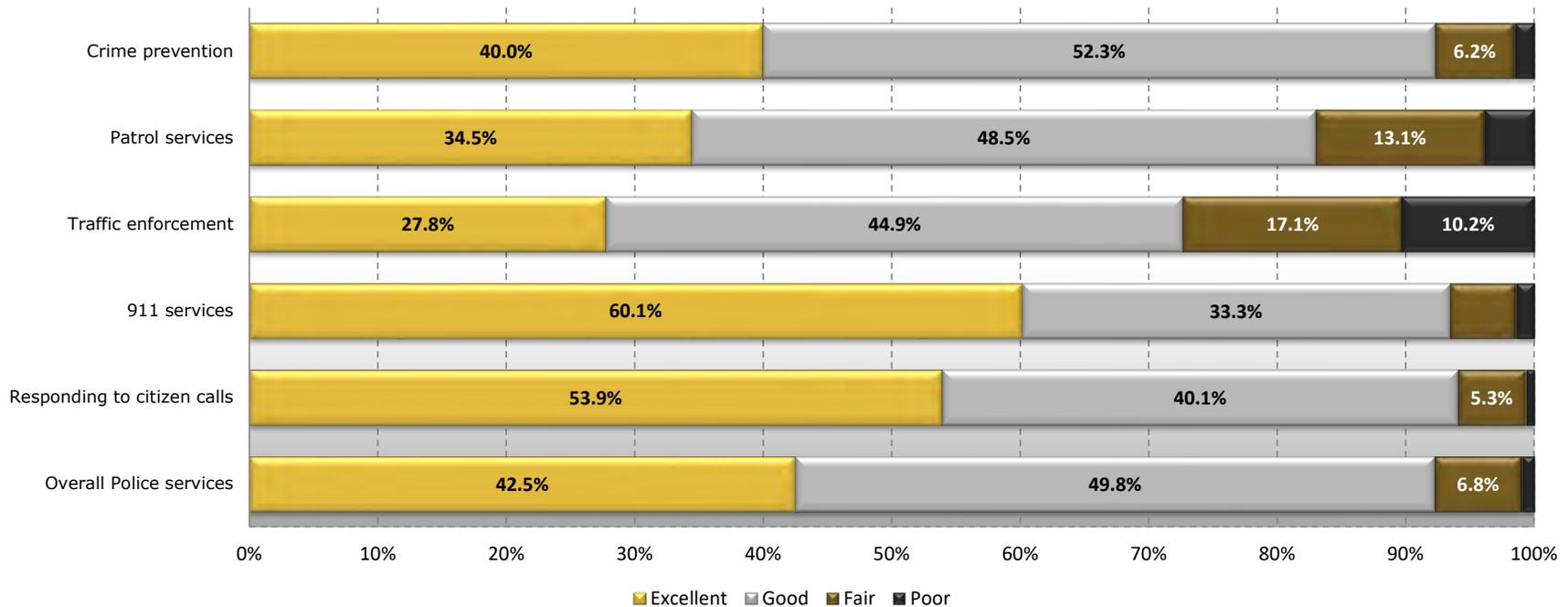


The above chart illustrates respondents' ratings as to how safe they feel in their neighborhood during the day. **Overall, 96% of respondents indicated that they feel either Very Safe or Somewhat Safe.** Around 2% of residents reported feeling less than safe during the day.



The above chart illustrates respondents' ratings on how safe they feel in their neighborhood after dark. **Overall, 91% of respondents indicated that they feel either Very Safe or Somewhat Safe.** Around 4% of the respondents state that they feel less than safe in their neighborhood after dark.

Quality Ratings: Police/Public Safety Summary

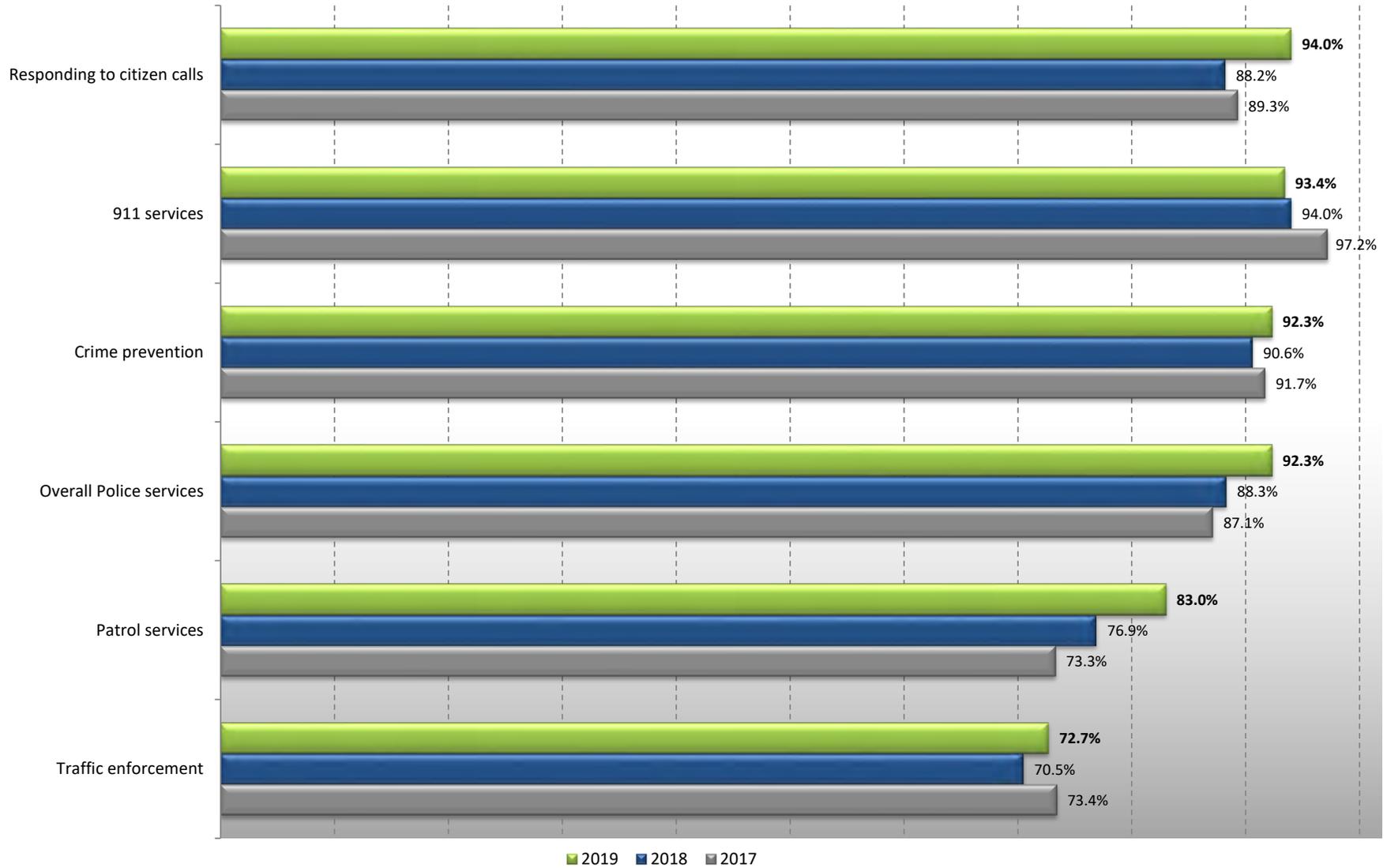


The above chart illustrates quality ratings related to police and public safety services. **94.0% of respondents rated Responding to Citizen Calls as positive.** In 2018, 88.2% of respondents rated this measure positively.

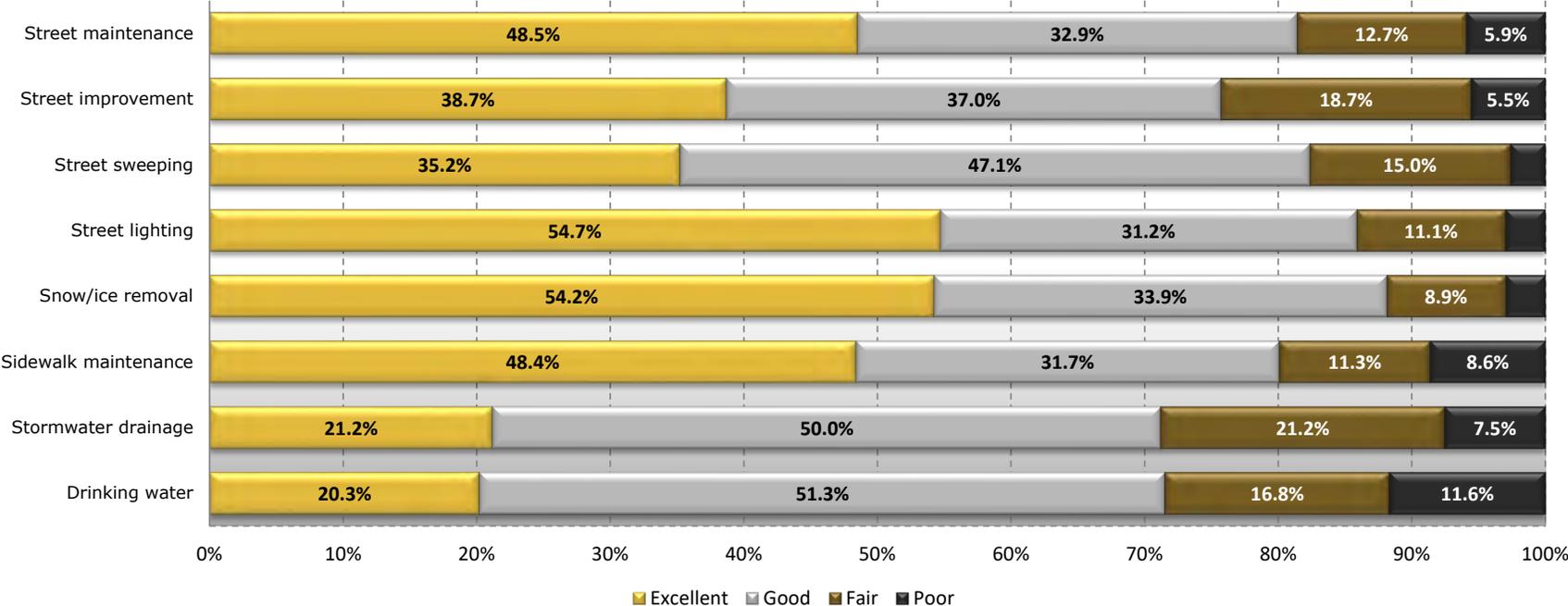
An area of focus is Traffic Enforcement, which received a significant number of Fair (17.1%) and Poor (10.2%) ratings. This measure also received a significant number of Fair (23.0%) and Poor (6.6%) ratings in 2018.

The biggest change from 2018 to 2019, in this section, is Patrol Services (+6.1%), an increase from 2018.

Police Year-to-Year Positive Rating Comparison: 2017-2019



Quality Ratings: Public Works/Infrastructure Summary

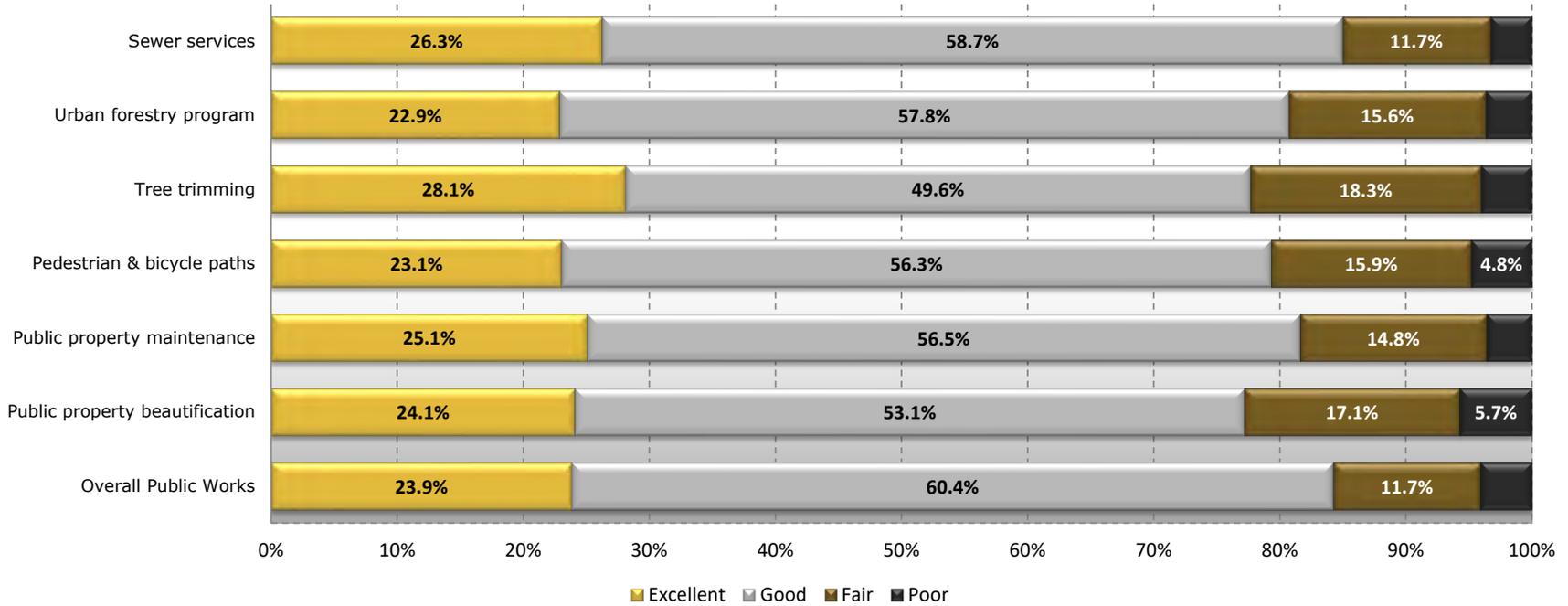


The above chart illustrates quality ratings related to public works and infrastructure services. **88.1% respondents rated Snow/Ice Removal as positive.** In 2018, 73.7% of respondents rated this measure positively.

An area of focus is Stormwater Drainage, which received a significant number of Fair (21.2%) and Poor (7.5%) responses. This measure also received a significant number of Fair (19.7%) and Poor (8.3%) ratings in 2018.

The biggest change from 2018 to 2019, in this section, is Street Maintenance (+16.1%), an increase from 2018.

Quality Ratings: Public Works/Infrastructure Summary (Part 2)

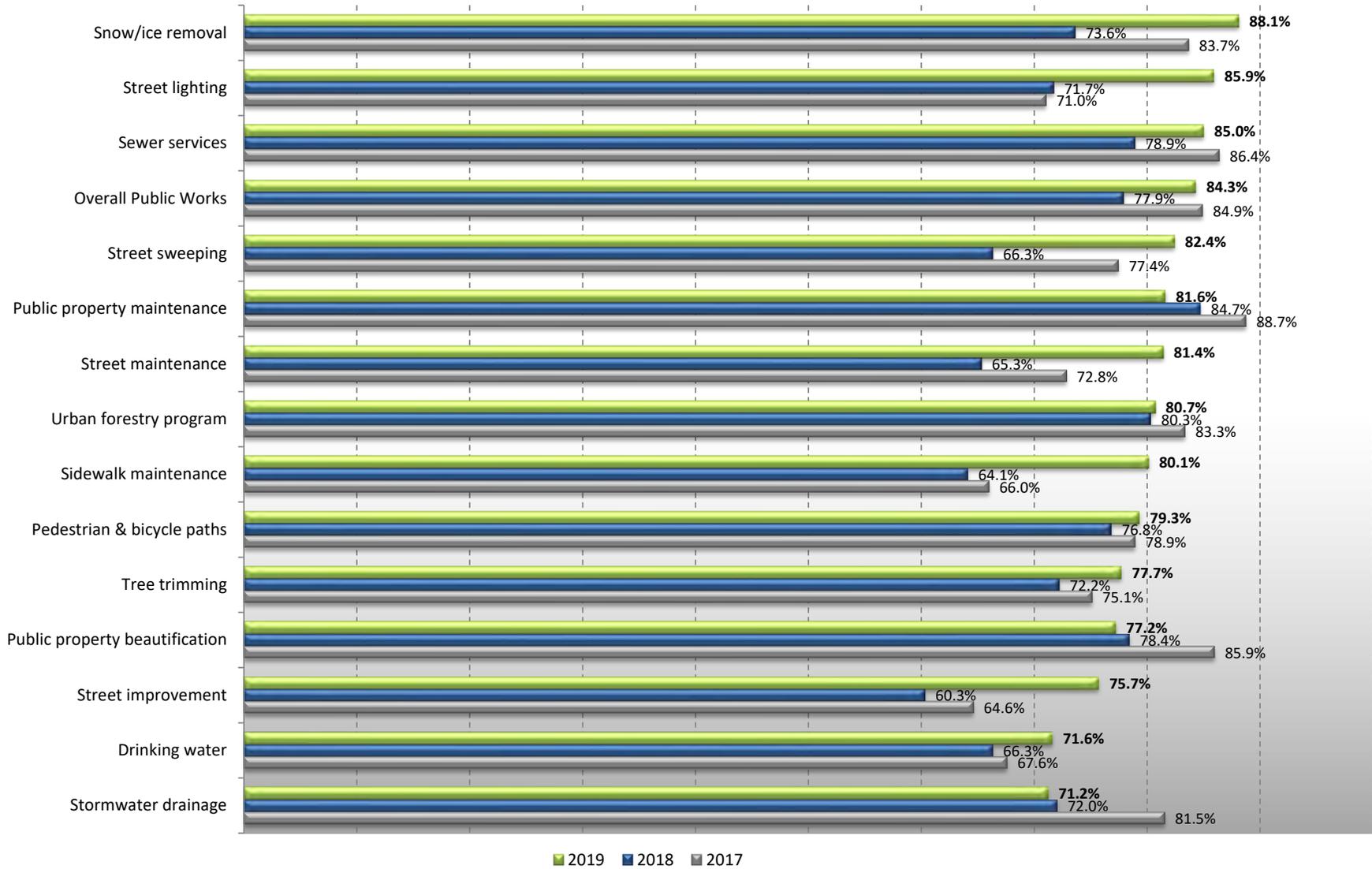


Above is another chart that illustrates quality ratings related to public works and infrastructure services. **88.7% of respondents rated Sewer Services as positive.** In 2018, 78.9% of respondents rated this measure positively.

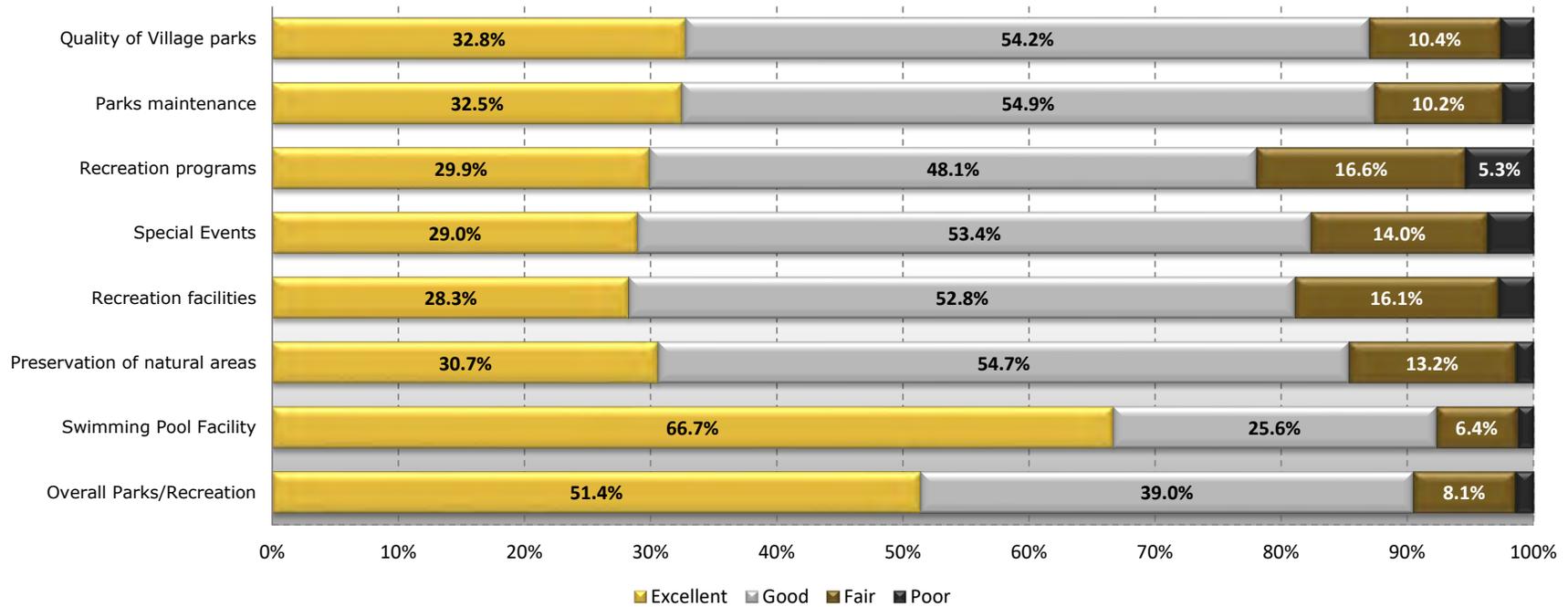
An area of focus is Tree trimming, which received a significant number of Fair (18.3%) and Poor (4.0%) responses. This measure also received a significant number of Fair (17.6%) and Poor (10.2%) ratings in 2018. However, this measure has also shown an increase in positive ratings since 2018 (+5.5%) and inception of the survey (+3.3%).

The biggest change from 2018 to 2019, in this section, is Overall Public Works (+6.4%), an increase from 2018.

Public Works Year-to-Year Positive Rating Comparison: 2017 - 2019



Quality Ratings: Parks/Recreation

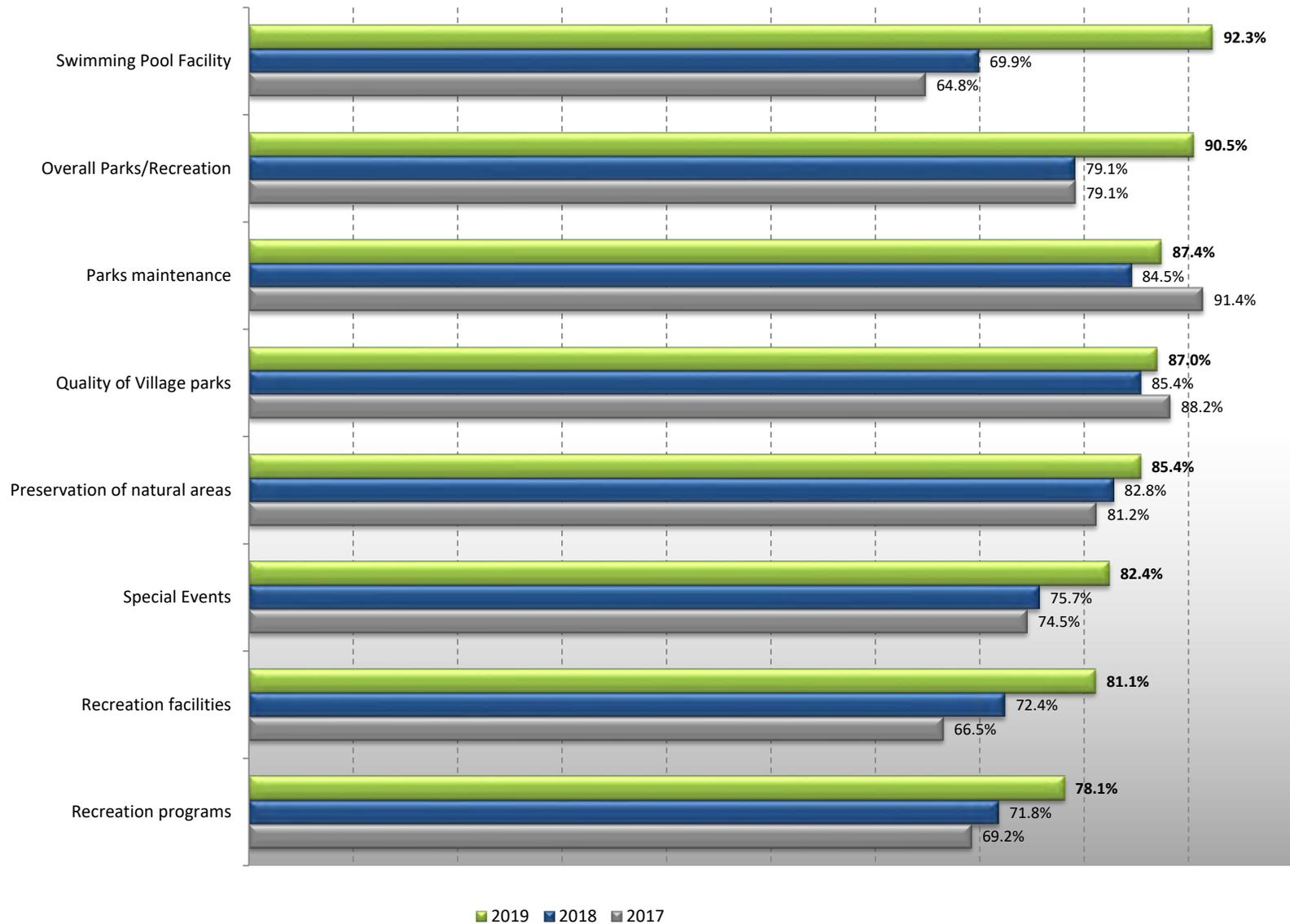


The above chart illustrates quality ratings related to parks and recreation services. **Overall Parks/Recreation was rated high with 90.5% of respondents rating it positive.** In 2018, 79.4% of respondents rated this measure positively.

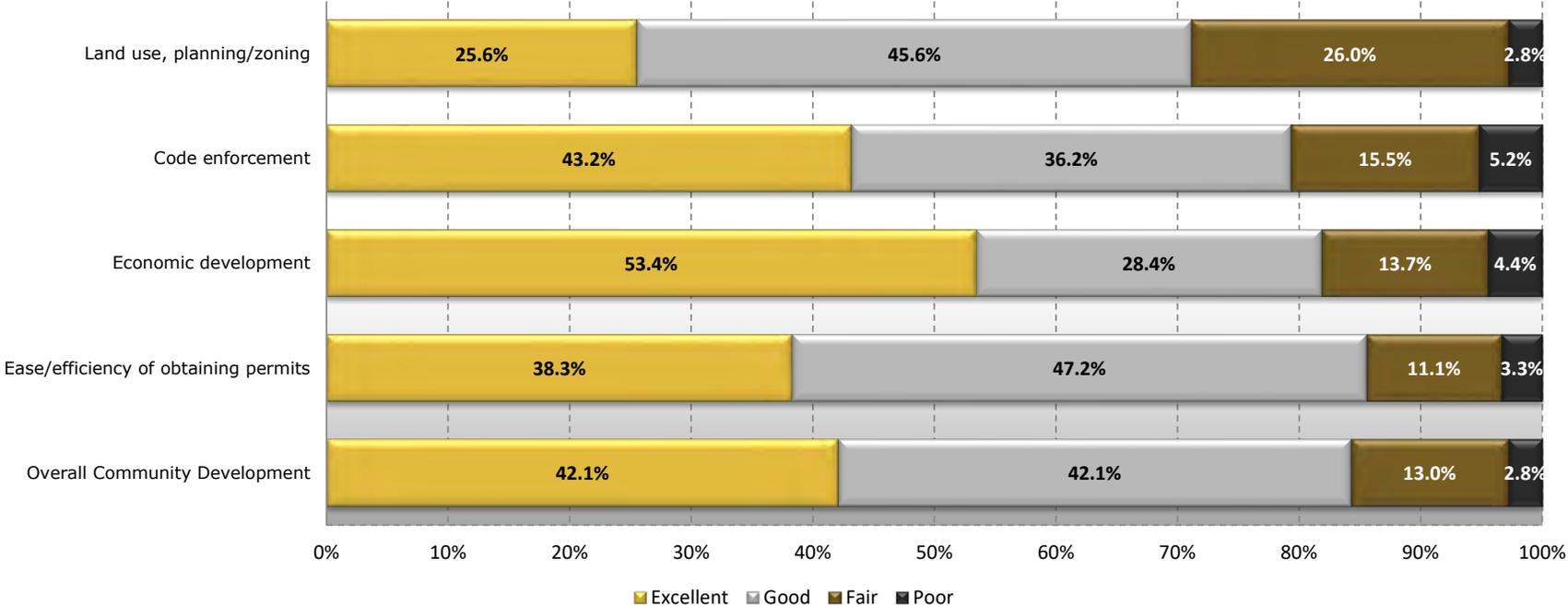
An area of focus is Recreation Programs, which received a significant number of Fair (16.6%) and Poor (5.3%) responses. This measure also received a significant number of Fair (23.5%) and Poor (4.7%) ratings in 2018. However, this measure has also shown an increase in positive ratings since 2018 (+6.3%) and inception of the survey (+8.0%).

The biggest change from 2018 to 2019, in this section, is Swimming Pool Facility (+22.4%), an increase from 2018.

Parks/Recreation Year-to-Year Positive Rating Comparison: 2017 - 2019



Quality Ratings: Community Development

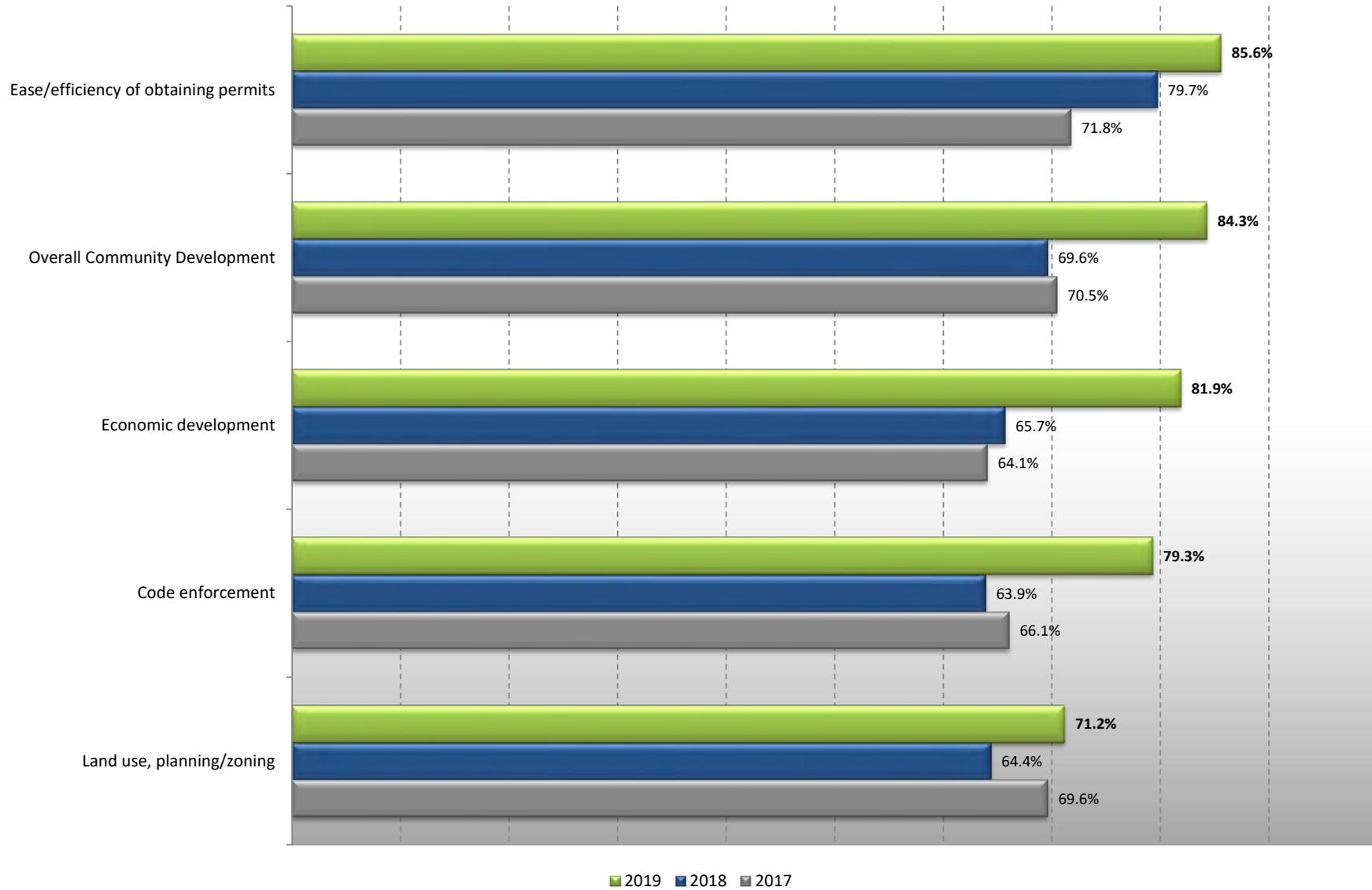


The above chart illustrates quality ratings related to community development services. **85.6% of respondents rated Ease/Efficiency of Obtaining Permits as positive.** In 2018, this measure was rated positively by 79.7% of respondents.

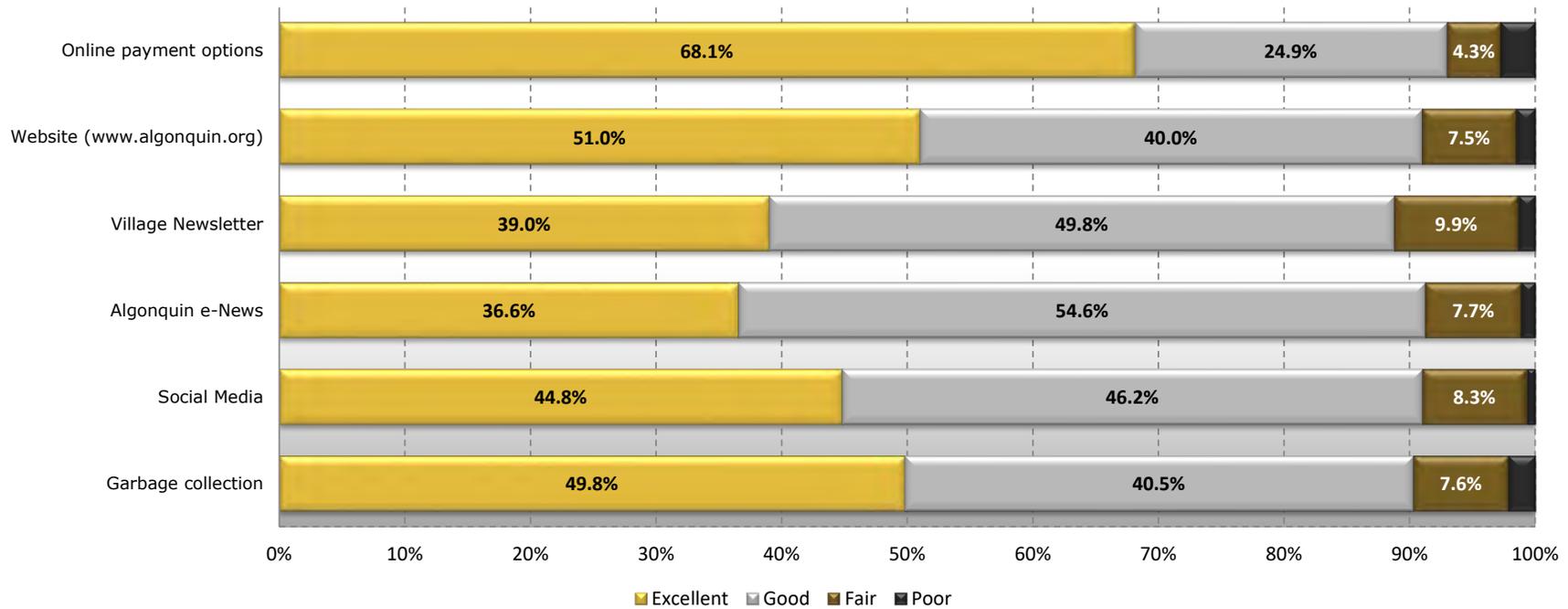
An area of focus is Land Use, Planning/Zoning, which received a significant number of Fair (26.0%) and Poor (2.8%) responses. This measure also received a significant number of Fair (25.8%) and Poor (9.8%) ratings in 2018.

The biggest change from 2018 to 2019, in this section, is Economic Development (16.2%), an increase from 2018.

Community Development Year-to-Year Positive Rating Comparison: 2017 - 2019



Quality Ratings: General Services

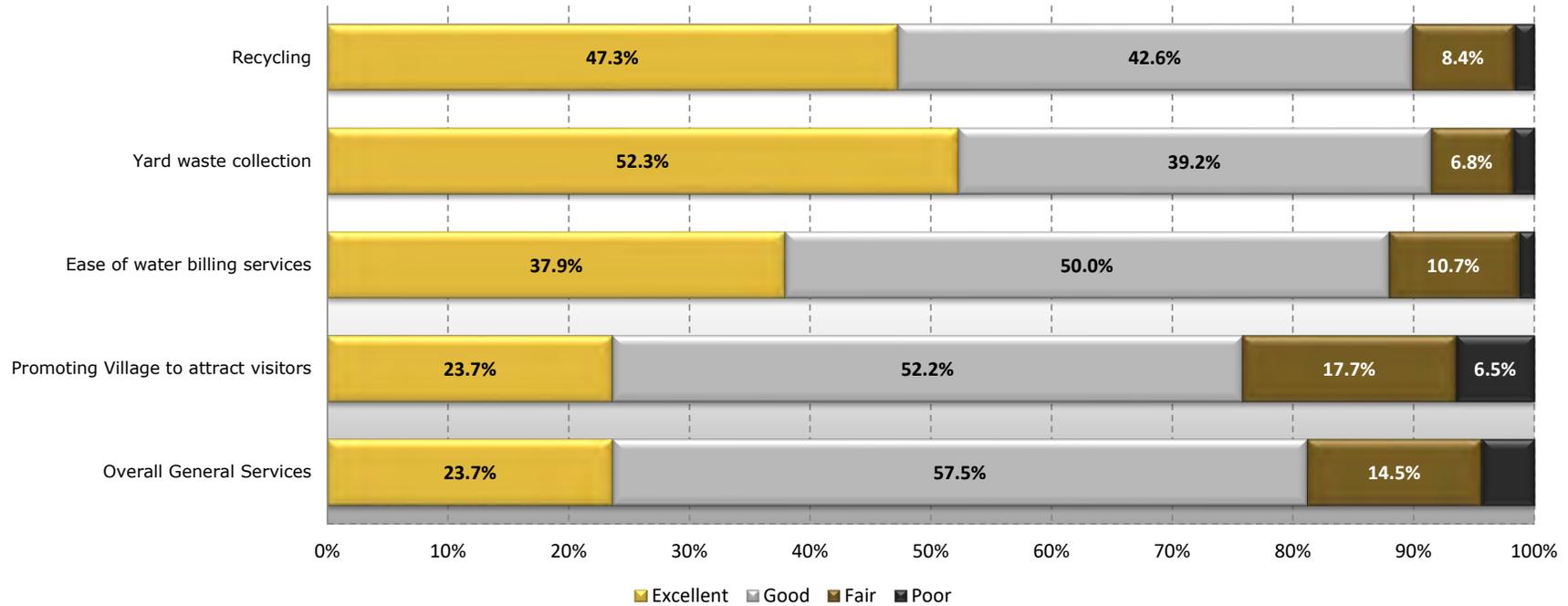


The above chart illustrates the first of two groupings of quality ratings related to general services. **Online Payment options received the highest rating in this category with 93.0% of respondents rating this as positive.** In 2018, 92.8% of respondents rated this measure positively.

The lowest rating (88.8%), in this section, is the Village Newsletter. However, the combination of Fair (9.9%) and Poor (1.3%) ratings is insignificant. This measure received similar ratings for Fair (11.7%) and Poor (0.4%) ratings in 2018.

The biggest change from 2018 to 2019, in this section, is Social Media (+12.6%), an increase from 2018.

Quality Ratings: General Services (Part 2)

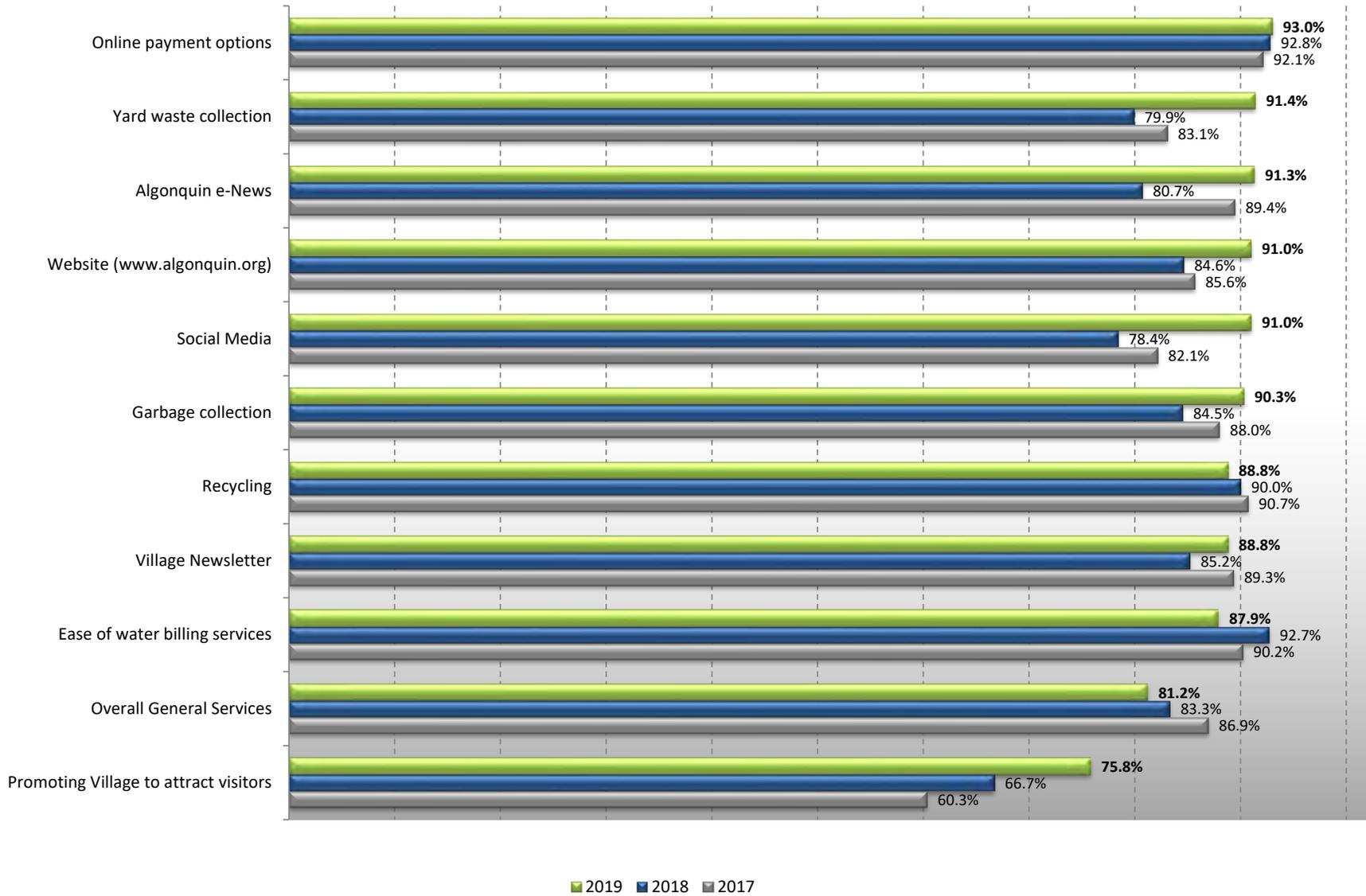


This chart shows the second grouping of general services evaluated in the Algonquin Community Survey. **Residents rated Yard Waste Collection positively with 91.4% support.** In 2018, this measure received a positive rating by 79.9% of respondents.

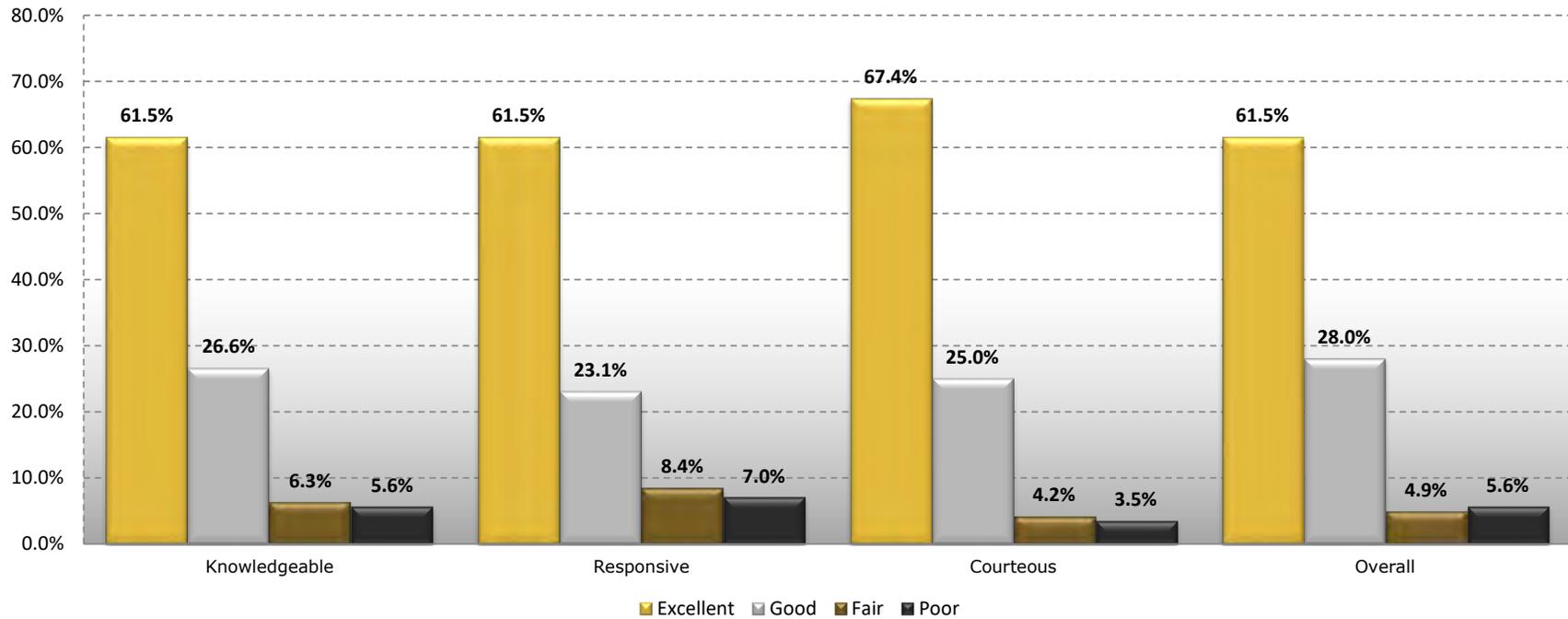
An area of focus is Promoting the Village to Attract Visitors, which received a significant number of Fair (17.7%) and Poor (6.5%) responses. This measure also received a significant number of Fair (21.7%) and Poor (11.6%) ratings in 2018.

The biggest change from 2018 to 2019, in this section, is the Yard Waste Collection (+11.5%), an increase from 2018.

General Services Year-to-Year Positive Rating Comparison: 2017 - 2019



Village Employee Performance



This chart illustrates the performance rating of Village employees by those residents who have had contact with staff. **Overall, employee interaction was rated as Excellent or Good in all four evaluation categories: Knowledgeable, Responsive, Courteous, and Overall.** Ratings in order of greatest to least are as follows: Courteous (92.4%), Overall (89.5%), Knowledgeable (88.1%), and Responsive (84.6%).

Comprehensive Survey Results

Algonquin as a place to live

	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Excellent	40.5%	46.0%	36.7%	47.5%
(2) Good	52.8%	46.0%	47.6%	45.9%
(3) Fair	5.2%	5.9%	11.4%	4.5%
(4) Poor	0.3%	0.7%	1.4%	0.8%
(N) Don't Know	0.0%	0.0%	0.0%	1.2%
No Answer	1.3%	1.5%	2.9%	0.0%
Average	1.65	1.61	1.77	1.58

Your neighborhood as a place to live

	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Excellent	43.4%	50.0%	47.6%	48.8%
(2) Good	46.3%	38.2%	41.0%	44.2%
(3) Fair	7.1%	8.8%	5.7%	5.0%
(4) Poor	1.3%	0.7%	3.3%	1.2%
(N) Don't Know	1.0%	0.0%	0.5%	0.0%
No Answer	1.0%	2.2%	1.9%	0.8%
Average	1.66	1.59	1.64	1.58

Algonquin as a place to raise children

	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Excellent	33.0%	37.5%	33.8%	40.9%
(2) Good	42.1%	38.6%	37.6%	39.7%
(3) Fair	9.4%	7.7%	9.5%	5.4%
(4) Poor	0.3%	0.7%	0.5%	0.4%
(N) Don't Know	11.3%	13.6%	15.7%	11.6%
No Answer	3.9%	1.8%	2.9%	2.1%
Average	1.73	1.67	1.71	1.60

Algonquin as a place to work

	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Excellent	12.6%	9.6%	10.0%	13.2%
(2) Good	18.1%	21.7%	21.9%	19.8%
(3) Fair	19.1%	15.8%	14.3%	14.5%
(4) Poor	5.2%	5.9%	6.7%	5.8%
(N) Don't Know	42.4%	44.5%	43.8%	44.6%
No Answer	2.6%	2.6%	3.3%	2.1%
Average	2.31	2.34	2.33	2.24

Algonquin compared to other communities in the area

	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Excellent	27.2%	25.4%	28.6%	31.0%
(2) Good	49.8%	49.6%	43.3%	51.2%
(3) Fair	15.5%	12.9%	13.8%	9.1%
(4) Poor	2.3%	1.5%	2.4%	1.7%
(N) Don't Know	3.2%	7.0%	6.7%	5.0%
No Answer	1.9%	3.7%	5.2%	2.1%
Average	1.92	1.89	1.89	1.80

Overall appearance of Algonquin

	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Excellent	32.0%	30.5%	27.1%	31.0%
(2) Good	50.5%	52.6%	49.5%	55.4%
(3) Fair	14.6%	12.1%	18.1%	9.9%
(4) Poor	1.3%	1.8%	3.3%	2.5%
(N) Don't Know	0.3%	0.4%	0.0%	0.0%
No Answer	1.3%	2.6%	1.9%	1.2%
Average	1.85	1.85	1.98	1.84

Cleanliness of Algonquin

	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Excellent	36.2%	40.4%	30.5%	36.8%
(2) Good	52.4%	48.5%	50.0%	51.7%
(3) Fair	9.1%	7.4%	14.8%	7.9%
(4) Poor	1.3%	2.2%	1.4%	1.7%
(N) Don't Know	0.6%	0.0%	0.0%	0.4%
No Answer	0.3%	1.5%	3.3%	1.7%
Average	1.75	1.71	1.87	1.74

Overall quality of new development in Algonquin

	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Excellent	19.4%	19.9%	19.0%	21.9%
(2) Good	42.1%	40.8%	42.9%	45.9%
(3) Fair	22.7%	19.1%	20.5%	18.6%
(4) Poor	3.6%	6.6%	5.7%	7.0%
(N) Don't Know	11.0%	11.4%	9.0%	5.4%
No Answer	1.3%	2.2%	2.9%	1.2%
Average	2.12	2.14	2.15	2.12

Variety of housing options

	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Excellent	20.7%	17.6%	21.9%	26.0%
(2) Good	48.2%	47.8%	46.7%	47.5%
(3) Fair	17.2%	18.0%	15.2%	15.7%
(4) Poor	2.6%	2.6%	3.3%	2.1%
(N) Don't Know	9.1%	11.0%	9.5%	7.0%
No Answer	2.3%	2.9%	3.3%	1.7%
Average	2.02	2.06	2.00	1.93

Overall quality of businesses and services in Algonquin

	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Excellent	27.8%	25.0%	27.6%	25.2%
(2) Good	49.8%	47.4%	45.7%	51.7%
(3) Fair	19.1%	19.5%	21.0%	18.2%
(4) Poor	1.3%	4.0%	1.4%	2.5%
(N) Don't Know	1.3%	1.1%	1.0%	0.4%
No Answer	0.6%	2.9%	3.3%	2.1%
Average	1.94	2.03	1.96	1.98

Shopping opportunities

	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Excellent	47.2%	43.4%	45.7%	45.0%
(2) Good	41.1%	38.6%	38.1%	36.8%
(3) Fair	8.7%	10.3%	11.4%	14.9%
(4) Poor	1.0%	4.8%	2.4%	2.1%
(N) Don't Know	0.3%	0.4%	0.5%	0.0%
No Answer	1.6%	2.6%	1.9%	1.2%
Average	1.63	1.76	1.70	1.74

Recreational opportunities

	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Excellent	16.5%	18.0%	17.6%	21.1%
(2) Good	40.5%	40.4%	41.0%	43.0%
(3) Fair	26.2%	22.8%	21.4%	24.4%
(4) Poor	7.1%	10.3%	7.1%	5.4%
(N) Don't Know	6.8%	6.3%	11.0%	5.0%
No Answer	2.9%	2.2%	1.9%	1.2%
Average	2.27	2.28	2.21	2.15

Employment opportunities

	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Excellent	5.5%	4.8%	5.2%	6.2%
(2) Good	16.8%	16.9%	16.2%	21.5%
(3) Fair	21.4%	22.8%	19.0%	18.6%
(4) Poor	9.1%	9.6%	7.6%	8.7%
(N) Don't Know	45.0%	40.8%	48.1%	42.6%
No Answer	2.3%	5.1%	3.8%	2.5%
Average	2.64	2.69	2.60	2.54

Opportunities to participate in social events and activities

	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Excellent	14.9%	17.6%	16.7%	19.0%
(2) Good	39.5%	42.6%	39.5%	43.4%
(3) Fair	27.2%	22.1%	22.9%	23.6%
(4) Poor	3.9%	2.9%	4.3%	3.3%
(N) Don't Know	12.3%	11.0%	13.8%	9.5%
No Answer	2.3%	3.7%	2.9%	1.2%
Average	2.23	2.12	2.18	2.13

Ease of car travel in Algonquin

	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Excellent	12.3%	11.4%	11.9%	13.2%
(2) Good	34.3%	35.7%	34.3%	24.4%
(3) Fair	32.0%	29.8%	33.8%	32.6%
(4) Poor	17.5%	18.8%	15.7%	28.1%
(N) Don't Know	0.6%	1.1%	1.0%	0.4%
No Answer	3.2%	3.3%	3.3%	1.2%
Average	2.57	2.58	2.56	2.77

Ease of bicycle travel in Algonquin

	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Excellent	14.6%	15.1%	14.8%	15.7%
(2) Good	28.2%	35.7%	27.1%	23.6%
(3) Fair	20.1%	21.7%	17.1%	24.4%
(4) Poor	6.1%	6.6%	8.6%	7.4%
(N) Don't Know	28.8%	18.8%	29.0%	26.9%
No Answer	2.3%	2.2%	3.3%	2.1%
Average	2.26	2.25	2.29	2.33

Ease of walking in Algonquin

	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Excellent	21.0%	21.0%	21.0%	20.7%
(2) Good	38.2%	43.4%	41.0%	37.6%
(3) Fair	23.0%	23.5%	19.5%	26.0%
(4) Poor	8.1%	7.0%	9.0%	7.9%
(N) Don't Know	8.1%	3.7%	5.7%	5.8%
No Answer	1.6%	1.5%	3.8%	2.1%
Average	2.20	2.17	2.18	2.23

Availability of paths and walking trails

	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Excellent	24.9%	26.8%	24.3%	26.0%
(2) Good	38.5%	39.7%	41.0%	41.7%
(3) Fair	17.2%	20.2%	21.0%	19.4%
(4) Poor	6.5%	5.5%	5.2%	4.1%
(N) Don't Know	10.4%	5.1%	6.2%	6.2%
No Answer	2.6%	2.6%	2.4%	2.5%
Average	2.06	2.05	2.08	2.02

Traffic flow on major streets

	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Excellent	5.8%	5.5%	4.3%	4.5%
(2) Good	27.8%	25.7%	28.1%	19.8%
(3) Fair	37.9%	38.2%	37.6%	37.2%
(4) Poor	24.9%	28.3%	27.1%	35.1%
(N) Don't Know	0.3%	0.0%	0.0%	1.2%
No Answer	3.2%	2.2%	2.9%	2.1%
Average	2.85	2.91	2.90	3.06

Quality of overall natural environment in Algonquin

	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Excellent	23.9%	19.1%	23.3%	24.4%
(2) Good	52.4%	61.8%	51.9%	49.6%
(3) Fair	17.8%	13.2%	19.5%	19.8%
(4) Poor	1.6%	2.6%	2.4%	2.1%
(N) Don't Know	1.9%	1.1%	0.0%	1.7%
No Answer	2.3%	2.2%	2.9%	2.5%
Average	1.97	1.99	2.01	2.00

Value of services for the taxes paid to the Village of Algonquin

	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Excellent	9.7%	11.4%	13.8%	14.5%
(2) Good	36.6%	40.4%	26.7%	39.7%
(3) Fair	36.2%	29.0%	33.8%	26.0%
(4) Poor	14.9%	14.3%	19.5%	14.0%
(N) Don't Know	1.3%	3.3%	3.3%	3.7%
No Answer	1.3%	1.5%	2.9%	2.1%
Average	2.58	2.49	2.63	2.42

Overall direction that Algonquin is taking

	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Excellent	12.5%	11.8%	19.0%	17.8%
(2) Good	48.9%	51.1%	43.8%	45.9%
(3) Fair	21.6%	23.2%	20.0%	22.7%
(4) Poor	7.2%	4.0%	5.2%	5.8%
(N) Don't Know	9.1%	8.1%	9.0%	6.2%
No Answer	0.8%	1.8%	2.9%	1.7%
Average	2.18	2.22	2.13	2.18

Overall image or reputation of Algonquin

	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Excellent	20.4%	21.7%	23.8%	22.7%
(2) Good	54.7%	53.7%	48.1%	56.2%
(3) Fair	18.8%	17.3%	18.6%	14.0%
(4) Poor	2.6%	2.6%	2.4%	2.1%
(N) Don't Know	2.9%	3.3%	4.8%	3.3%
No Answer	0.6%	1.5%	2.4%	1.7%
Average	2.04	2.01	1.99	1.95

2. To what degree, if at all, are run-down buildings, weed lots or junk vehicles a problem in Algonquin?

	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
Not a problem	30.7%	30.5%	31.9%	31.4%
Minor problem	43.0%	38.2%	41.0%	40.9%
Moderate problem	14.2%	19.1%	14.8%	12.0%
Major problem	1.9%	2.2%	2.9%	4.5%
Don't Know	9.1%	8.5%	7.6%	9.9%
No Answer	1.0%	1.5%	1.9%	1.2%

3. Please rate how safe you feel:

In your neighborhood during the day

	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Very Safe	76.7%	78.7%	75.7%	78.1%
(2) Somewhat Safe	16.5%	17.6%	16.7%	16.5%
(3) Neither Safe nor Unsafe	2.9%	1.1%	3.8%	2.1%
(4) Somewhat Unsafe	0.6%	1.1%	1.4%	0.8%
(5) Very Unsafe	0.3%	0.4%	0.0%	1.2%
(N) Don't Know	0.3%	0.4%	0.0%	0.0%
No Answer	2.6%	0.7%	2.4%	1.2%
Average	1.26	1.25	1.29	1.28

In your neighborhood after dark

	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Very Safe	49.2%	52.9%	53.8%	55.8%
(2) Somewhat Safe	38.2%	34.9%	33.8%	33.9%
(3) Neither Safe nor Unsafe	3.6%	5.5%	4.3%	4.5%
(4) Somewhat Unsafe	3.6%	3.3%	2.4%	3.3%
(5) Very Unsafe	0.6%	0.4%	0.5%	1.2%
(N) Don't Know	2.3%	1.8%	3.3%	0.4%
No Answer	2.6%	1.1%	1.9%	0.8%
Average	1.62	1.59	1.54	1.59

4. During the past 12 months, were you or anyone in your household the victim of any crime in Algonquin?

	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
Yes	3.2%	7.7%	4.3%	3.3%
No	95.5%	90.4%	92.9%	93.8%
Don't Know	0.3%	0.4%	1.9%	1.2%
No Answer	1.0%	1.5%	1.0%	1.7%

5. If yes, was this crime (these crimes) reported to the police?

	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
Yes	2.3%	6.3%	2.4%	2.9%
No	1.9%	2.6%	1.9%	3.7%
Don't Know	0.6%	0.0%	0.0%	4.1%
No Answer	95.1%	91.2%	95.7%	89.3%

6. The following section lists specific services provided by the Village. Please rate both the quality and importance of the Village services by circling your answer for each specific service statement.

POLICE/PUBLIC SAFETY

Crime prevention

<u>Quality:</u>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Excellent	29.8%	30.1%	27.1%	32.2%
(2) Good	44.3%	43.4%	46.2%	42.1%
(3) Fair	5.8%	6.3%	6.7%	5.0%
(4) Poor	1.3%	0.4%	1.0%	1.2%
(N) Don't Know	16.2%	17.6%	15.7%	17.4%
No Answer	2.6%	2.2%	3.3%	2.1%
Average	1.74	1.71	1.77	1.69

<u>Importance:</u>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) High	83.2%	75.7%	76.7%	55.4%
(2) Medium	7.4%	10.7%	7.6%	21.9%
(3) Low	0.6%	0.4%	0.0%	6.2%
(N) Don't Know	2.3%	2.2%	4.3%	9.9%
No Answer	6.5%	11.0%	12.9%	6.6%
Average	1.10	1.13	1.09	1.41

Patrol services

<u>Quality:</u>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Excellent	24.9%	26.5%	25.2%	29.3%
(2) Good	43.4%	40.1%	41.4%	41.3%
(3) Fair	15.9%	19.9%	15.7%	11.2%
(4) Poor	5.5%	4.4%	4.3%	3.3%
(N) Don't Know	8.4%	8.5%	10.5%	12.8%
No Answer	1.9%	0.7%	2.9%	2.1%
Average	2.02	2.02	1.99	1.86

<u>Importance:</u>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) High	69.9%	61.4%	69.5%	46.3%
(2) Medium	20.4%	23.9%	15.2%	30.2%
(3) Low	1.6%	1.5%	0.5%	7.9%
(N) Don't Know	1.6%	2.6%	2.4%	8.7%
No Answer	6.5%	10.7%	12.4%	7.0%
Average	1.26	1.31	1.19	1.54

Traffic enforcement

<i>Quality:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Excellent	19.7%	21.7%	20.5%	23.6%
(2) Good	48.9%	44.1%	41.0%	38.0%
(3) Fair	13.6%	18.0%	20.0%	14.5%
(4) Poor	4.5%	5.9%	5.7%	8.7%
(N) Don't Know	10.4%	8.5%	10.5%	13.6%
No Answer	2.9%	1.8%	2.4%	1.7%
Average	2.03	2.09	2.13	2.10

<i>Importance:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) High	46.3%	44.9%	50.5%	43.8%
(2) Medium	37.9%	37.1%	25.7%	38.0%
(3) Low	6.5%	4.0%	7.6%	8.7%
(N) Don't Know	1.6%	2.2%	2.4%	3.3%
No Answer	7.8%	11.8%	13.8%	6.2%
Average	1.56	1.53	1.49	1.61

911 services

<i>Quality:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Excellent	30.7%	30.5%	35.7%	34.3%
(2) Good	21.0%	20.6%	24.3%	19.0%
(3) Fair	2.9%	1.5%	2.9%	2.9%
(4) Poor	0.3%	0.0%	1.0%	0.8%
(N) Don't Know	42.4%	44.5%	34.3%	40.9%
No Answer	2.6%	2.9%	0.0%	2.1%
Average	1.51	1.45	1.51	1.48

<i>Importance:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) High	84.8%	77.6%	77.6%	50.8%
(2) Medium	3.9%	6.3%	4.3%	15.3%
(3) Low	0.3%	3.7%	0.0%	1.2%
(N) Don't Know	3.9%	0.0%	5.7%	26.0%
No Answer	7.1%	12.5%	12.4%	6.6%
Average	1.05	1.07	1.05	1.26

Responding to citizen calls

<i>Quality:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Excellent	28.5%	29.8%	30.5%	33.9%
(2) Good	25.9%	22.4%	30.0%	25.2%
(3) Fair	5.8%	5.5%	6.7%	3.3%
(4) Poor	0.6%	0.7%	1.4%	0.4%
(N) Don't Know	36.6%	39.0%	29.0%	35.1%
No Answer	2.6%	2.6%	2.4%	2.1%
Average	1.65	1.61	1.69	1.53

<i>Importance:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) High	76.1%	70.6%	69.5%	49.2%
(2) Medium	13.6%	13.2%	10.0%	32.6%
(3) Low	0.3%	0.4%	1.0%	5.0%
(N) Don't Know	2.6%	3.7%	6.7%	6.6%
No Answer	7.4%	12.1%	12.9%	6.6%
Average	1.16	1.17	1.15	1.49

Overall Police services

<i>Quality:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Excellent	30.7%	32.7%	29.0%	36.4%
(2) Good	46.3%	44.5%	50.0%	42.6%
(3) Fair	7.4%	11.4%	8.6%	5.8%
(4) Poor	0.6%	0.0%	1.9%	0.8%
(N) Don't Know	13.3%	9.6%	8.6%	12.4%
No Answer	1.6%	1.8%	1.9%	2.1%
Average	1.74	1.76	1.81	1.66

<i>Importance:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) High	77.0%	72.1%	75.2%	70.2%
(2) Medium	14.2%	12.9%	9.5%	20.2%
(3) Low	1.0%	0.4%	0.0%	2.1%
(N) Don't Know	1.3%	2.2%	3.3%	1.2%
No Answer	6.5%	12.5%	11.9%	6.2%
Average	1.18	1.16	1.11	1.26

PUBLIC WORKS/INFRASTRUCTURE**Street maintenance**

<i>Quality:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Excellent	15.9%	21.0%	14.8%	47.5%
(2) Good	51.8%	50.0%	48.1%	32.2%
(3) Fair	22.3%	19.9%	26.7%	12.4%
(4) Poor	8.7%	6.6%	6.7%	5.8%
(N) Don't Know	0.6%	1.5%	1.4%	1.2%
No Answer	0.6%	1.1%	2.4%	0.8%
Average	2.24	2.12	2.26	1.76

<i>Importance:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) High	68.6%	67.6%	70.5%	73.1%
(2) Medium	25.6%	23.5%	22.4%	20.7%
(3) Low	0.6%	0.7%	0.5%	1.2%
(N) Don't Know	0.6%	0.7%	0.5%	0.8%
No Answer	4.5%	7.4%	6.7%	4.1%
Average	1.28	1.27	1.25	1.24

Street improvement

<i>Quality:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Excellent	12.9%	17.3%	16.2%	37.6%
(2) Good	48.2%	43.8%	41.0%	36.0%
(3) Fair	24.9%	25.4%	28.6%	18.2%
(4) Poor	9.4%	8.1%	9.0%	5.4%
(N) Don't Know	2.6%	4.4%	2.9%	1.7%
No Answer	1.9%	1.1%	2.4%	1.2%
Average	2.32	2.26	2.32	1.91

<i>Importance:</i>	<u>2015</u>	<u>2016</u>	<u>2018</u>	<u>2019</u>
(1) High	57.2%	59.5%	54.3%	50.8%
(2) Medium	31.8%	32.7%	35.7%	38.0%
(3) Low	2.7%	1.9%	2.4%	4.1%
(N) Don't Know	2.3%	1.0%	0.0%	2.1%
No Answer	6.1%	4.9%	7.6%	5.0%
Average	1.40	1.39	1.44	1.50

Street sweeping

<i>Quality:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Excellent	20.1%	24.3%	23.3%	33.1%
(2) Good	43.4%	46.3%	35.7%	44.2%
(3) Fair	19.4%	15.8%	22.9%	14.0%
(4) Poor	5.8%	4.8%	7.1%	2.5%
(N) Don't Know	9.7%	7.7%	4.3%	4.5%
No Answer	1.6%	1.1%	0.0%	1.7%
Average	2.12	2.01	2.16	1.85

<i>Importance:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) High	31.7%	33.5%	37.1%	28.5%
(2) Medium	40.5%	42.3%	42.4%	54.1%
(3) Low	19.7%	12.9%	11.9%	9.9%
(N) Don't Know	2.3%	3.3%	1.4%	2.1%
No Answer	5.8%	8.1%	7.1%	5.4%
Average	1.87	1.77	1.72	1.80

Street lighting

<i>Quality:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Excellent	17.8%	19.5%	22.9%	52.9%
(2) Good	50.8%	50.7%	47.1%	30.2%
(3) Fair	21.6%	22.1%	20.5%	10.7%
(4) Poor	7.6%	6.6%	7.1%	2.9%
(N) Don't Know	0.8%	0.7%	0.5%	1.2%
No Answer	1.5%	0.4%	1.9%	2.1%
Average	2.27	2.16	2.12	1.62

<i>Importance:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) High	62.5%	59.9%	62.9%	60.3%
(2) Medium	26.9%	29.0%	26.7%	29.3%
(3) Low	4.2%	2.9%	2.4%	3.3%
(N) Don't Know	1.0%	0.7%	0.0%	1.7%
No Answer	5.5%	7.4%	8.1%	5.4%
Average	1.38	1.38	1.34	1.39

Snow/ice removal

<i>Quality:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Excellent	24.6%	29.0%	27.6%	52.9%
(2) Good	44.0%	51.8%	42.9%	33.1%
(3) Fair	17.5%	11.4%	17.1%	8.7%
(4) Poor	7.4%	4.4%	8.1%	2.9%
(N) Don't Know	4.2%	1.5%	2.4%	1.2%
No Answer	2.3%	1.8%	1.9%	1.2%
Average	2.08	1.91	2.06	1.61

<i>Importance:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) High	82.5%	76.8%	82.4%	76.0%
(2) Medium	10.7%	12.9%	10.5%	16.5%
(3) Low	1.0%	1.1%	0.0%	1.2%
(N) Don't Know	1.0%	0.7%	0.5%	1.2%
No Answer	4.9%	8.5%	6.7%	5.0%
Average	1.13	1.17	1.11	1.36

Sidewalk maintenance

<i>Quality:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Excellent	15.5%	14.3%	20.5%	44.2%
(2) Good	39.5%	42.6%	34.8%	28.9%
(3) Fair	22.0%	19.1%	22.4%	10.3%
(4) Poor	7.4%	10.3%	8.6%	7.9%
(N) Don't Know	13.6%	12.5%	11.0%	6.6%
No Answer	1.9%	1.1%	2.9%	2.1%
Average	2.25	2.29	2.22	1.80

<i>Importance:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) High	42.1%	41.2%	45.2%	38.8%
(2) Medium	42.4%	40.4%	38.6%	38.8%
(3) Low	5.2%	4.0%	4.3%	7.9%
(N) Don't Know	5.2%	5.5%	4.8%	9.1%
No Answer	5.2%	8.8%	7.1%	5.4%
Average	1.59	1.57	1.54	1.64

Stormwater drainage

<i>Quality:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Excellent	21.0%	21.3%	21.4%	19.8%
(2) Good	47.2%	53.3%	44.8%	46.7%
(3) Fair	16.5%	13.2%	18.1%	19.8%
(4) Poor	2.9%	3.7%	7.6%	7.0%
(N) Don't Know	9.7%	8.1%	5.2%	5.0%
No Answer	2.6%	0.4%	2.9%	1.7%
Average	2.01	1.99	2.13	2.15

<i>Importance:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) High	54.0%	58.1%	65.7%	56.2%
(2) Medium	33.3%	28.3%	22.4%	35.5%
(3) Low	3.2%	1.1%	1.9%	1.7%
(N) Don't Know	3.6%	3.3%	2.4%	2.1%
No Answer	5.8%	9.2%	7.6%	4.5%
Average	1.44	1.35	1.29	1.42

Drinking water

<i>Quality:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Excellent	21.4%	19.1%	19.5%	19.4%
(2) Good	43.0%	46.0%	42.4%	49.2%
(3) Fair	20.7%	20.2%	21.0%	16.1%
(4) Poor	11.3%	11.0%	10.5%	11.2%
(N) Don't Know	2.6%	3.3%	4.3%	2.5%
No Answer	1.0%	0.4%	2.4%	1.7%
Average	2.23	2.24	2.24	2.20

<i>Importance:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) High	82.8%	76.8%	79.5%	51.2%
(2) Medium	9.7%	13.2%	10.5%	27.3%
(3) Low	1.3%	1.5%	0.5%	7.9%
(N) Don't Know	1.6%	1.1%	2.4%	8.7%
No Answer	4.5%	7.4%	7.1%	5.0%
Average	1.13	1.18	1.13	1.50

Sewer services

<i>Quality:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Excellent	24.6%	26.5%	23.8%	23.1%
(2) Good	51.1%	50.4%	45.7%	51.7%
(3) Fair	13.9%	10.7%	16.2%	10.3%
(4) Poor	0.3%	1.5%	2.4%	2.9%
(N) Don't Know	7.4%	8.5%	9.0%	9.9%
No Answer	2.6%	2.6%	2.9%	2.1%
Average	1.89	1.86	1.97	1.92

<i>Importance:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) High	59.2%	60.3%	63.3%	42.6%
(2) Medium	28.8%	27.2%	23.8%	33.9%
(3) Low	1.9%	1.5%	2.9%	8.3%
(N) Don't Know	3.2%	1.8%	2.9%	10.7%
No Answer	6.8%	9.2%	7.1%	4.5%
Average	1.36	1.34	1.33	1.60

Urban forestry program

<i>Quality:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Excellent	20.4%	16.5%	21.9%	18.2%
(2) Good	33.7%	40.4%	36.2%	45.9%
(3) Fair	13.6%	8.8%	11.0%	12.4%
(4) Poor	2.3%	2.6%	3.3%	2.9%
(N) Don't Know	27.8%	30.9%	24.3%	18.6%
No Answer	2.3%	0.7%	3.3%	2.1%
Average	1.97	1.96	1.94	2.00

<i>Importance:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) High	34.0%	28.3%	33.8%	24.0%
(2) Medium	36.2%	43.4%	43.3%	41.3%
(3) Low	14.6%	12.1%	6.2%	14.5%
(N) Don't Know	10.4%	8.1%	9.5%	15.3%
No Answer	4.9%	8.1%	7.1%	5.0%
Average	1.77	1.81	1.67	1.88

Tree trimming

<i>Quality:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Excellent	21.0%	21.3%	22.9%	26.0%
(2) Good	45.0%	47.4%	41.4%	45.9%
(3) Fair	20.1%	17.3%	15.7%	16.9%
(4) Poor	4.5%	5.5%	9.0%	3.7%
(N) Don't Know	7.4%	5.9%	8.6%	5.8%
No Answer	1.9%	2.6%	2.4%	1.7%
Average	2.09	2.08	2.12	1.98

<i>Importance:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) High	30.4%	25.7%	38.6%	22.3%
(2) Medium	48.5%	52.6%	43.3%	37.6%
(3) Low	12.9%	9.9%	7.6%	13.2%
(N) Don't Know	2.6%	2.2%	2.4%	21.1%
No Answer	5.5%	9.6%	8.1%	5.8%
Average	1.81	1.82	1.65	1.88

Pedestrian & bicycle paths

<i>Quality:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Excellent	23.3%	25.0%	29.5%	19.8%
(2) Good	43.7%	43.8%	36.7%	48.3%
(3) Fair	12.6%	14.7%	16.7%	13.6%
(4) Poor	3.9%	3.7%	3.3%	4.1%
(N) Don't Know	15.5%	11.8%	11.4%	13.2%
No Answer	1.0%	1.1%	2.4%	0.8%
Average	1.97	1.97	1.93	2.02

<i>Importance:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) High	41.4%	36.8%	41.9%	30.2%
(2) Medium	38.2%	39.3%	34.8%	44.6%
(3) Low	11.0%	8.5%	11.0%	13.2%
(N) Don't Know	4.2%	5.9%	5.2%	7.4%
No Answer	5.2%	9.6%	7.1%	4.5%
Average	1.66	1.67	1.65	1.81

Public property maintenance

<u>Quality:</u>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Excellent	28.5%	27.2%	26.7%	23.1%
(2) Good	50.8%	56.6%	49.5%	52.1%
(3) Fair	11.0%	9.9%	10.0%	13.6%
(4) Poor	1.9%	0.7%	3.8%	3.3%
(N) Don't Know	6.8%	5.1%	7.6%	6.2%
No Answer	1.0%	0.4%	2.4%	1.7%
Average	1.85	1.83	1.90	1.97

<u>Importance:</u>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) High	41.1%	43.8%	48.1%	53.7%
(2) Medium	44.7%	39.7%	37.6%	31.8%
(3) Low	7.1%	5.5%	5.7%	6.2%
(N) Don't Know	1.9%	3.3%	1.9%	3.7%
No Answer	5.2%	7.7%	6.7%	4.5%
Average	1.63	1.57	1.54	1.48

Public property beautification

<u>Quality:</u>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Excellent	26.9%	25.4%	26.2%	22.7%
(2) Good	49.5%	55.5%	46.2%	50.0%
(3) Fair	14.2%	11.8%	18.6%	16.1%
(4) Poor	2.3%	1.5%	1.4%	5.4%
(N) Don't Know	5.8%	5.5%	6.2%	4.1%
No Answer	1.3%	0.4%	1.4%	1.7%
Average	1.91	1.89	1.95	2.04

<u>Importance:</u>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) High	35.0%	36.4%	42.9%	43.0%
(2) Medium	47.2%	44.9%	40.0%	40.5%
(3) Low	10.4%	6.6%	7.6%	7.4%
(N) Don't Know	1.3%	2.9%	2.4%	2.9%
No Answer	6.1%	9.2%	7.1%	6.2%
Average	1.73	1.66	1.61	1.61

Overall Public Works

<u>Quality:</u>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Excellent	22.3%	22.4%	22.4%	21.9%
(2) Good	52.8%	58.1%	51.4%	55.4%
(3) Fair	18.8%	12.1%	17.6%	10.7%
(4) Poor	0.6%	2.2%	3.3%	3.7%
(N) Don't Know	2.9%	3.3%	2.9%	6.6%
No Answer	2.6%	1.8%	2.4%	1.7%
Average	1.98	1.94	2.02	1.96

<u>Importance:</u>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) High	51.8%	52.6%	56.7%	59.1%
(2) Medium	35.9%	32.0%	31.9%	31.4%
(3) Low	1.3%	1.8%	1.9%	1.2%
(N) Don't Know	0.6%	2.6%	1.0%	2.5%
No Answer	10.4%	11.0%	8.6%	5.8%
Average	1.43	1.41	1.39	1.37

PARKS/RECREATION**Quality of Village parks**

<i>Quality:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Excellent	31.4%	31.3%	31.4%	26.0%
(2) Good	46.9%	46.0%	43.8%	43.0%
(3) Fair	8.4%	8.8%	11.0%	8.3%
(4) Poor	1.3%	1.5%	1.9%	2.1%
(N) Don't Know	10.0%	11.0%	8.1%	18.6%
No Answer	1.9%	1.5%	3.8%	2.1%
Average	1.77	1.78	1.81	1.83

<i>Importance:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) High	46.9%	43.8%	50.0%	47.9%
(2) Medium	38.5%	38.2%	34.3%	38.4%
(3) Low	4.5%	4.4%	2.9%	3.3%
(N) Don't Know	3.6%	4.0%	4.3%	5.8%
No Answer	6.5%	9.6%	8.6%	4.5%
Average	1.53	1.54	1.46	1.50

Park Maintenance

<i>Quality:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Excellent	30.1%	29.0%	32.4%	27.7%
(2) Good	48.2%	48.9%	40.5%	46.7%
(3) Fair	7.4%	6.3%	11.9%	8.7%
(4) Poor	1.6%	1.1%	1.4%	2.1%
(N) Don't Know	11.3%	12.5%	10.0%	13.2%
No Answer	1.3%	2.2%	3.8%	1.7%
Average	1.78	1.76	1.80	1.83

<i>Importance:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) High	32.0%	29.4%	31.4%	32.2%
(2) Medium	44.0%	43.0%	41.0%	38.4%
(3) Low	10.7%	10.7%	8.1%	7.4%
(N) Don't Know	6.1%	7.4%	9.0%	15.7%
No Answer	7.1%	9.6%	10.5%	6.2%
Average	1.75	1.77	1.71	1.68

Recreation facilities

<i>Quality:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Excellent	12.0%	12.5%	20.0%	21.1%
(2) Good	42.1%	36.4%	33.8%	39.3%
(3) Fair	17.8%	19.1%	14.8%	12.0%
(4) Poor	5.5%	5.5%	5.7%	2.1%
(N) Don't Know	20.1%	22.1%	20.5%	21.9%
No Answer	2.6%	4.4%	5.2%	3.7%
Average	2.22	2.24	2.08	1.93

<i>Importance:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) High	35.6%	30.1%	35.2%	28.9%
(2) Medium	41.7%	42.3%	41.4%	47.1%
(3) Low	9.4%	9.6%	7.1%	7.0%
(N) Don't Know	5.8%	7.0%	7.1%	9.9%
No Answer	7.4%	11.0%	9.0%	7.0%
Average	1.70	1.75	1.66	1.74

Special Events

<i>Quality:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Excellent	17.5%	18.0%	19.5%	23.1%
(2) Good	41.4%	40.1%	35.2%	42.6%
(3) Fair	16.8%	15.8%	15.2%	11.2%
(4) Poor	2.3%	4.0%	2.4%	2.9%
(N) Don't Know	20.4%	20.6%	23.3%	18.2%
No Answer	1.6%	1.5%	4.3%	2.1%
Average	2.05	2.08	2.01	1.92

<i>Importance:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) High	25.9%	20.6%	23.3%	26.0%
(2) Medium	46.6%	47.8%	48.1%	46.7%
(3) Low	13.6%	14.3%	9.0%	11.6%
(N) Don't Know	6.8%	7.7%	9.5%	10.7%
No Answer	7.1%	9.6%	10.0%	5.0%
Average	1.86	1.92	1.71	1.83

Recreation programs

<i>Quality:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Excellent	16.8%	16.9%	17.6%	23.1%
(2) Good	39.8%	33.5%	33.3%	37.2%
(3) Fair	17.2%	18.4%	16.7%	12.8%
(4) Poor	4.5%	4.0%	3.3%	4.1%
(N) Don't Know	20.1%	24.6%	26.2%	20.7%
No Answer	1.6%	2.6%	2.9%	2.1%
Average	2.12	2.13	2.08	1.97

<i>Importance:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) High	42.7%	42.6%	49.0%	55.0%
(2) Medium	44.0%	39.7%	34.8%	31.4%
(3) Low	3.2%	3.3%	3.3%	2.5%
(N) Don't Know	3.6%	5.1%	4.3%	5.4%
No Answer	6.5%	9.2%	8.6%	5.8%
Average	1.56	1.54	1.48	1.41

Swimming Pool Facility

<i>Quality:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Excellent	-	9.6%	11.0%	43.0%
(2) Good	-	20.2%	20.0%	16.5%
(3) Fair	-	11.8%	10.0%	4.1%
(4) Poor	-	4.4%	3.3%	0.8%
(N) Don't Know	-	51.5%	52.4%	33.5%
No Answer	-	2.6%	3.3%	2.1%
Average	-	2.24	2.12	2.03

<i>Importance:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) High	-	23.2%	23.8%	18.2%
(2) Medium	-	33.1%	34.8%	28.5%
(3) Low	-	14.3%	12.4%	10.3%
(N) Don't Know	-	19.9%	20.5%	37.6%
No Answer	-	9.6%	8.6%	5.4%
Average	-	1.88	1.84	1.86

Preservation of natural areas (open space, wetlands, etc.)

<i>Quality:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Excellent	29.1%	27.2%	30.0%	26.9%
(2) Good	41.1%	44.1%	43.3%	47.9%
(3) Fair	13.6%	12.5%	12.9%	11.6%
(4) Poor	1.9%	4.0%	2.4%	1.2%
(N) Don't Know	12.0%	8.8%	7.6%	10.7%
No Answer	2.3%	3.3%	3.8%	1.7%
Average	1.86	1.92	1.86	1.85

<i>Importance:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) High	49.2%	46.0%	48.6%	36.8%
(2) Medium	32.7%	36.0%	32.9%	36.4%
(3) Low	7.8%	4.4%	6.2%	7.9%
(N) Don't Know	2.9%	4.0%	4.3%	13.2%
No Answer	7.4%	9.6%	8.1%	5.8%
Average	1.54	1.52	1.52	1.64

Overall Parks/Recreation

<i>Quality:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Excellent	23.6%	18.8%	25.7%	44.6%
(2) Good	49.5%	49.6%	42.4%	33.9%
(3) Fair	15.5%	16.2%	14.8%	7.0%
(4) Poor	0.6%	1.8%	2.9%	1.2%
(N) Don't Know	6.8%	9.9%	10.5%	11.6%
No Answer	3.9%	3.7%	3.8%	1.7%
Average	2.02	1.92	1.94	1.60

<i>Importance:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) High	36.9%	34.6%	41.0%	40.5%
(2) Medium	43.7%	44.9%	40.5%	42.6%
(3) Low	4.5%	3.7%	4.3%	5.8%
(N) Don't Know	2.6%	5.9%	5.7%	5.8%
No Answer	12.3%	11.0%	8.6%	5.4%
Average	1.59	1.62	1.57	1.61

COMMUNITY DEVELOPMENT

Land use, planning/zoning

<i>Quality:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Excellent	12.9%	15.4%	12.4%	22.7%
(2) Good	37.5%	39.3%	37.6%	40.5%
(3) Fair	20.4%	18.4%	20.0%	23.1%
(4) Poor	4.5%	5.5%	7.6%	2.5%
(N) Don't Know	22.3%	18.4%	18.1%	9.1%
No Answer	2.3%	2.9%	4.3%	2.1%
Average	2.22	2.18	2.29	2.06

<i>Importance:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) High	40.1%	44.5%	52.9%	49.2%
(2) Medium	38.8%	34.2%	31.0%	36.0%
(3) Low	4.2%	3.7%	2.4%	5.4%
(N) Don't Know	9.4%	7.0%	5.7%	4.1%
No Answer	7.4%	10.7%	8.1%	5.4%
Average	1.57	1.50	1.41	1.52

Economic Development

<i>Quality:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Excellent	14.9%	12.1%	17.6%	45.0%
(2) Good	33.0%	39.0%	34.3%	24.0%
(3) Fair	23.0%	22.1%	21.9%	11.6%
(4) Poor	3.9%	6.6%	5.2%	3.7%
(N) Don't Know	21.4%	16.5%	17.1%	12.8%
No Answer	3.9%	3.7%	3.8%	2.9%
Average	2.21	2.29	2.19	1.69

<i>Importance:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) High	44.0%	45.2%	53.8%	43.8%
(2) Medium	35.3%	33.8%	30.0%	38.0%
(3) Low	4.5%	2.9%	1.9%	5.4%
(N) Don't Know	8.1%	6.6%	6.2%	7.4%
No Answer	8.1%	11.4%	8.1%	5.4%
Average	1.53	1.48	1.39	1.56

Code enforcement (weeds, property maintenance, etc.)

<i>Quality:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Excellent	13.9%	15.1%	16.7%	38.0%
(2) Good	40.8%	38.6%	33.8%	31.8%
(3) Fair	15.5%	19.5%	20.0%	13.6%
(4) Poor	10.0%	8.1%	8.6%	4.5%
(N) Don't Know	16.5%	15.1%	16.7%	9.5%
No Answer	3.2%	3.7%	4.3%	2.5%
Average	2.27	2.25	2.26	1.83

<i>Importance:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) High	41.1%	41.9%	43.8%	42.1%
(2) Medium	38.2%	37.5%	35.7%	34.3%
(3) Low	7.1%	5.5%	6.7%	9.9%
(N) Don't Know	7.1%	5.9%	4.8%	8.3%
No Answer	6.5%	9.2%	9.0%	5.4%
Average	1.61	1.57	1.57	1.63

Overall Community Development

<i>Quality:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Excellent	14.2%	14.7%	16.2%	37.6%
(2) Good	47.6%	44.1%	43.8%	37.6%
(3) Fair	17.5%	19.9%	22.4%	11.6%
(4) Poor	3.6%	4.8%	3.8%	2.5%
(N) Don't Know	13.9%	13.2%	10.0%	7.9%
No Answer	3.2%	3.3%	3.8%	2.9%
Average	2.13	2.18	2.16	1.76

<i>Importance:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) High	42.7%	39.7%	51.4%	38.4%
(2) Medium	40.8%	40.8%	33.3%	43.4%
(3) Low	3.6%	2.6%	2.4%	6.6%
(N) Don't Know	5.5%	6.3%	4.3%	5.0%
No Answer	7.4%	10.7%	9.0%	6.6%
Average	1.55	1.55	1.44	1.64

Ease and efficiency of obtaining permits

<i>Quality:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Excellent	17.0%	20.2%	18.6%	28.5%
(2) Good	33.3%	22.8%	30.0%	35.1%
(3) Fair	12.9%	12.1%	11.0%	8.3%
(4) Poor	3.4%	4.8%	1.4%	2.5%
(N) Don't Know	47.3%	37.9%	35.7%	23.6%
No Answer	3.0%	2.2%	3.3%	2.1%
Average	2.04	2.02	1.92	1.79

<i>Importance:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) High	33.0%	32.0%	44.8%	28.5%
(2) Medium	37.2%	35.7%	28.6%	31.0%
(3) Low	6.5%	7.0%	4.8%	7.9%
(N) Don't Know	16.2%	15.1%	14.3%	26.9%
No Answer	7.1%	10.3%	7.6%	5.8%
Average	1.65	1.67	1.49	1.69

GENERAL SERVICES

Online payment options

<i>Quality:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Excellent	24.6%	26.1%	34.3%	52.1%
(2) Good	33.0%	38.2%	27.1%	19.0%
(3) Fair	4.9%	4.4%	3.8%	3.3%
(4) Poor	1.6%	1.1%	1.0%	2.1%
(N) Don't Know	34.0%	29.4%	30.5%	22.7%
No Answer	1.9%	0.7%	3.3%	0.8%
Average	1.74	1.72	1.57	1.42

<i>Importance:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) High	29.4%	31.6%	36.7%	38.8%
(2) Medium	34.0%	36.8%	29.0%	35.5%
(3) Low	18.4%	10.3%	12.9%	10.7%
(N) Don't Know	11.3%	12.5%	14.3%	9.1%
No Answer	6.8%	8.8%	7.1%	5.8%
Average	1.87	1.73	1.70	1.67

Village Newsletter

<i>Quality:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Excellent	28.8%	30.1%	32.4%	36.0%
(2) Good	50.5%	55.9%	44.3%	45.9%
(3) Fair	11.3%	9.6%	11.9%	9.1%
(4) Poor	1.3%	0.7%	1.4%	1.2%
(N) Don't Know	6.5%	2.2%	6.7%	6.6%
No Answer	1.6%	1.5%	3.3%	1.2%
Average	1.84	1.80	1.80	1.74

<i>Importance:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) High	26.9%	29.4%	40.5%	36.4%
(2) Medium	47.2%	50.4%	35.2%	44.2%
(3) Low	15.9%	9.9%	12.4%	10.7%
(N) Don't Know	3.2%	0.7%	4.3%	2.5%
No Answer	6.8%	9.6%	7.6%	6.2%
Average	1.88	1.78	1.68	1.72

Website (algonquin.org)

<i>Quality:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Excellent	19.7%	20.2%	28.1%	42.1%
(2) Good	44.7%	47.8%	37.1%	33.1%
(3) Fair	13.3%	10.7%	10.0%	6.2%
(4) Poor	1.0%	0.7%	1.9%	1.2%
(N) Don't Know	19.1%	17.6%	18.1%	16.1%
No Answer	2.3%	2.9%	4.8%	1.2%
Average	1.94	1.90	1.81	1.60

<i>Importance:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) High	27.2%	30.1%	34.3%	38.0%
(2) Medium	41.4%	40.8%	37.1%	37.6%
(3) Low	16.5%	12.1%	10.5%	11.2%
(N) Don't Know	7.4%	7.4%	10.5%	7.4%
No Answer	7.4%	9.6%	7.6%	5.8%
Average	1.87	1.78	1.71	1.69

Social Media: Facebook, Twitter, etc.

<i>Quality:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Excellent	8.4%	13.6%	11.4%	26.9%
(2) Good	17.8%	20.2%	16.2%	27.7%
(3) Fair	4.9%	6.6%	6.7%	5.0%
(4) Poor	1.6%	0.7%	1.0%	0.4%
(N) Don't Know	65.4%	57.4%	61.0%	39.3%
No Answer	1.9%	1.5%	3.8%	0.8%
Average	1.99	1.87	1.92	1.65

<i>Importance:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) High	13.3%	16.9%	16.2%	17.4%
(2) Medium	25.9%	29.8%	29.0%	29.8%
(3) Low	29.8%	17.3%	18.6%	23.6%
(N) Don't Know	24.6%	25.0%	26.7%	23.6%
No Answer	6.5%	11.0%	9.5%	5.8%
Average	2.24	2.01	2.04	2.09

Algonquin e-News

<i>Quality:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Excellent	16.2%	18.4%	22.9%	27.7%
(2) Good	30.7%	34.6%	22.9%	41.3%
(3) Fair	9.7%	5.9%	9.5%	5.8%
(4) Poor	1.0%	0.4%	1.4%	0.8%
(N) Don't Know	39.8%	39.3%	40.5%	23.1%
No Answer	2.6%	1.5%	2.9%	1.2%
Average	1.92	1.80	1.82	1.73

<i>Importance:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) High	17.5%	21.3%	26.7%	29.3%
(2) Medium	35.3%	34.9%	30.5%	38.4%
(3) Low	22.7%	15.1%	15.7%	14.5%
(N) Don't Know	17.5%	17.6%	4.3%	11.6%
No Answer	7.1%	11.0%	8.1%	6.2%
Average	2.07	1.91	1.85	1.82

Recycling

<i>Quality:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Excellent	41.1%	45.2%	46.2%	46.3%
(2) Good	44.7%	44.9%	39.5%	41.7%
(3) Fair	9.1%	7.7%	6.2%	8.3%
(4) Poor	3.6%	1.5%	3.3%	1.7%
(N) Don't Know	0.0%	0.0%	1.4%	1.2%
No Answer	1.6%	0.7%	3.3%	0.8%
Average	1.75	1.65	1.65	1.65

<i>Importance:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) High	68.0%	67.3%	70.0%	73.6%
(2) Medium	23.6%	22.1%	22.9%	17.8%
(3) Low	1.9%	0.7%	0.0%	1.2%
(N) Don't Know	0.3%	0.7%	0.0%	1.7%
No Answer	6.1%	9.2%	0.0%	5.8%
Average	1.29	1.26	1.25	1.22

Garbage collection

<i>Quality:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Excellent	35.0%	40.1%	41.0%	48.8%
(2) Good	46.3%	46.0%	39.5%	39.7%
(3) Fair	11.3%	8.8%	9.5%	7.4%
(4) Poor	5.2%	2.9%	5.2%	2.1%
(N) Don't Know	0.6%	1.5%	1.4%	1.2%
No Answer	1.6%	0.7%	3.3%	0.8%
Average	1.86	1.74	1.78	1.62

<i>Importance:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) High	68.3%	66.2%	70.5%	76.9%
(2) Medium	22.7%	22.4%	21.9%	16.1%
(3) Low	1.6%	0.7%	0.5%	0.4%
(N) Don't Know	1.0%	1.5%	0.0%	1.2%
No Answer	6.5%	9.2%	7.1%	5.4%
Average	1.28	1.27	1.25	1.18

Promoting the Village to attract visitors

<i>Quality:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Excellent	11.7%	8.5%	15.7%	18.2%
(2) Good	21.7%	31.3%	25.2%	40.1%
(3) Fair	18.4%	18.8%	13.3%	13.6%
(4) Poor	7.1%	7.4%	7.1%	5.0%
(N) Don't Know	39.8%	33.1%	34.8%	22.3%
No Answer	1.3%	1.1%	3.8%	0.8%
Average	2.36	2.38	2.19	2.07

<i>Importance:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) High	26.9%	26.8%	36.7%	37.2%
(2) Medium	37.9%	41.2%	34.3%	37.6%
(3) Low	19.1%	11.0%	9.5%	9.1%
(N) Don't Know	9.4%	11.0%	12.4%	10.7%
No Answer	6.8%	9.9%	7.1%	5.4%
Average	1.91	1.80	1.66	1.67

Yard waste collection

<i>Quality:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Excellent	28.2%	32.4%	35.7%	47.9%
(2) Good	41.1%	41.5%	34.3%	36.0%
(3) Fair	16.5%	10.7%	11.0%	6.2%
(4) Poor	2.9%	4.4%	6.7%	1.7%
(N) Don't Know	8.7%	10.3%	9.0%	7.4%
No Answer	2.6%	0.7%	3.3%	0.8%
Average	1.93	1.86	1.87	1.58

<i>Importance:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) High	59.5%	53.7%	59.5%	61.6%
(2) Medium	26.5%	30.1%	26.2%	24.8%
(3) Low	4.9%	3.3%	3.3%	2.1%
(N) Don't Know	2.6%	4.0%	3.3%	5.8%
No Answer	6.5%	8.8%	7.6%	5.8%
Average	1.40	1.42	1.37	1.33

Overall General Services

<i>Quality:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Excellent	22.0%	26.5%	31.0%	20.2%
(2) Good	57.9%	56.6%	47.6%	49.2%
(3) Fair	14.9%	12.1%	14.3%	12.4%
(4) Poor	1.3%	0.4%	1.4%	3.7%
(N) Don't Know	1.9%	2.2%	1.4%	12.0%
No Answer	1.9%	2.2%	4.3%	2.5%
Average	1.95	1.86	1.85	2.00

<i>Importance:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) High	39.8%	41.9%	45.7%	49.6%
(2) Medium	46.9%	42.3%	41.0%	39.7%
(3) Low	5.5%	2.2%	2.4%	0.8%
(N) Don't Know	1.0%	1.1%	1.4%	3.3%
No Answer	6.8%	12.5%	9.5%	6.6%
Average	1.63	1.54	1.51	1.46

Ease of water billing services

<i>Quality:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Excellent	38.2%	41.5%	40.0%	35.1%
(2) Good	46.9%	43.0%	44.3%	46.3%
(3) Fair	8.1%	6.6%	5.2%	9.9%
(4) Poor	1.3%	2.6%	1.4%	1.2%
(N) Don't Know	3.6%	5.9%	5.7%	6.6%
No Answer	1.9%	0.4%	3.3%	0.8%
Average	1.71	1.68	1.65	1.75

<i>Importance:</i>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) High	40.8%	42.3%	42.4%	46.7%
(2) Medium	42.4%	38.2%	43.3%	38.4%
(3) Low	7.8%	7.0%	4.8%	5.8%
(N) Don't Know	2.6%	3.3%	2.9%	2.9%
No Answer	6.5%	9.2%	6.7%	6.2%
Average	1.64	1.60	1.58	1.55

7. Have you had any in-person, phone or email contact with an employee of the Village of Algonquin within the last 12 months (including police, counter staff, inspectors, or any others)?

	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
Yes	57.3%	57.4%	57.6%	56.2%
No	39.5%	39.0%	39.5%	40.9%
Don't know	1.0%	1.1%	0.0%	1.2%
No Answer	2.3%	2.6%	2.9%	1.7%

8. Please rate the performance of the Village employee(s) you interacted with during your most recent contact.

Knowledgeable

	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Excellent	36.6%	38.6%	33.8%	36.4%
(2) Good	18.1%	15.1%	18.6%	15.7%
(3) Fair	4.5%	3.3%	3.3%	3.7%
(4) Poor	1.0%	2.6%	2.9%	3.3%
(N) Don't Know	1.0%	1.1%	1.9%	1.7%
No Answer	38.8%	39.3%	39.5%	39.3%
Average	1.50	1.49	1.58	1.56

Courteous

	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Excellent	40.1%	40.4%	37.1%	40.1%
(2) Good	15.9%	15.4%	37.1%	14.9%
(3) Fair	3.6%	1.1%	4.8%	2.5%
(4) Poor	0.6%	3.3%	2.4%	2.1%
(N) Don't Know	1.0%	0.7%	0.5%	1.7%
No Answer	38.8%	39.0%	39.0%	38.8%
Average	1.41	1.46	1.54	1.44

Responsive

	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Excellent	38.8%	40.4%	36.2%	36.4%
(2) Good	16.5%	14.0%	15.2%	13.6%
(3) Fair	3.6%	3.3%	3.8%	5.0%
(4) Poor	1.0%	2.6%	5.2%	4.1%
(N) Don't Know	1.3%	0.7%	0.5%	2.1%
No Answer	38.8%	39.0%	39.0%	38.8%
Average	1.44	1.47	1.64	1.61

Overall

	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Excellent	37.9%	39.0%	36.7%	36.4%
(2) Good	16.5%	15.8%	15.2%	16.5%
(3) Fair	5.5%	2.2%	4.8%	2.9%
(4) Poor	0.3%	3.3%	3.3%	3.3%
(N) Don't Know	1.0%	0.7%	0.5%	1.7%
No Answer	38.8%	39.0%	39.5%	39.3%
Average	1.47	1.50	1.58	1.55

9. Please indicate how likely or unlikely you are to do each of the following:

Recommend living in Algonquin to someone who asks

	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Very Likely	47.9%	45.6%	49.0%	52.1%
(2) Likely	32.0%	33.1%	28.1%	26.0%
(3) Neither Likely or Unlikely	8.4%	12.5%	13.3%	14.9%
(4) Unlikely	2.6%	2.9%	3.3%	2.5%
(5) Very Unlikely	2.3%	0.7%	0.5%	1.7%
(N) Don't Know	0.3%	0.7%	1.0%	0.4%
No Answer	6.5%	4.4%	4.8%	2.5%

Remain in Algonquin for the next five years

	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
(1) Very Likely	49.2%	46.3%	48.6%	49.6%
(2) Likely	28.2%	29.8%	25.2%	26.4%
(3) Neither Likely or Unlikely	5.5%	5.9%	7.1%	9.5%
(4) Unlikely	2.6%	7.4%	9.0%	5.8%
(5) Very Unlikely	5.2%	3.7%	3.3%	3.7%
(N) Don't Know	4.2%	3.3%	2.9%	2.5%
No Answer	5.2%	3.7%	3.8%	2.5%

10. How long have you been a resident of Algonquin?

	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
Less than 1 year	4.2%	2.6%	1.9%	3.3%
1 - 5 years	11.0%	16.2%	13.3%	15.3%
6 - 10 years	7.8%	11.0%	5.2%	5.4%
11 - 15 years	18.1%	15.8%	11.4%	9.5%
Over 15 years	58.6%	53.3%	67.6%	65.3%
No Answer	0.3%	1.1%	0.5%	1.2%

11. In what type of home do you currently live?

	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
Single family house	84.8%	80.5%	82.4%	77.7%
Townhome/Duplex	12.9%	16.5%	14.8%	16.1%
Condominium/Apartment	1.6%	2.2%	1.9%	4.5%
Other	0.0%	0.0%	0.5%	0.4%
No Answer	0.6%	0.7%	0.5%	1.2%

12. Please indicate your current housing status.

	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
Own	95.5%	95.6%	98.6%	94.2%
Rent	4.2%	3.7%	1.4%	4.5%
No Answer	0.3%	0.7%	0.0%	1.2%

13. Do any children age 17 or under live in your household?

	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
Yes	27.8%	27.2%	22.9%	16.1%
No	71.5%	71.7%	77.1%	82.6%
No Answer	0.3%	1.1%	0.0%	1.2%

14. Are you or any other member/s of your household aged 65 or older?

	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
Yes	32.7%	38.2%	49.0%	47.1%
No	67.0%	61.0%	51.0%	51.7%
No Answer	0.3%	0.7%	0.0%	1.2%

15. Please indicate your age.

	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
18 - 25	0.3%	0.7%	0.5%	0.0%
26 - 35	7.8%	5.1%	5.2%	7.9%
36 - 45	10.0%	14.0%	9.0%	7.9%
46 - 55	22.0%	22.1%	14.8%	17.8%
56 - 65	32.7%	27.6%	32.4%	26.9%
Over 65	24.9%	28.7%	36.7%	38.4%
No Answer	2.3%	1.8%	1.4%	1.2%

16. Please indicate your gender.

	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
Male	42.7%	38.6%	44.3%	52.1%
Female	54.0%	56.3%	51.9%	45.9%
No Answer	3.2%	5.1%	3.8%	2.1%

17. In what area of Algonquin do you reside?

	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
East of the Fox River	31.1%	33.8%	31.9%	27.3%
West of Fox River, East of Randall	50.2%	40.8%	49.0%	50.4%
West of Randall Road	17.2%	22.4%	18.6%	19.4%
No Answer	1.6%	2.9%	0.5%	2.9%

Crosstabulation of Survey Results

1. Please indicate how you would describe the following quality of life measures in Algonquin:

Algonquin as a place to live

	Overall <i>n=239</i>	Gender		Age					
		Male <i>n=126</i>	Female <i>n=110</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=19</i>	36 - 45 <i>n=19</i>	46 - 55 <i>n=43</i>	56 - 65 <i>n=65</i>	Over 65 <i>n=92</i>
(1) Excellent	48.1%	49.2%	48.2%	0.0%	42.1%	42.1%	41.9%	43.1%	57.6%
(2) Good	46.4%	42.9%	49.1%	0.0%	57.9%	57.9%	51.2%	47.7%	38.0%
(3) Fair	4.6%	6.3%	2.7%	0.0%	0.0%	0.0%	7.0%	6.2%	4.3%
(4) Poor	0.8%	1.6%	0.0%	0.0%	0.0%	0.0%	0.0%	3.1%	0.0%
Average	1.58	1.60	1.55	0.00	1.58	1.58	1.65	1.69	1.47

	Overall <i>n=239</i>	Location			Residency				
		East <i>n=66</i>	Central <i>n=122</i>	West <i>n=46</i>	Under 1 <i>n=7</i>	1 to 5 <i>n=37</i>	6 to 10 <i>n=13</i>	11 to 15 <i>n=23</i>	Over 15 <i>n=158</i>
(1) Excellent		54.5%	44.3%	50.0%	14.3%	51.4%	30.8%	52.2%	50.0%
(2) Good		42.4%	48.4%	45.7%	85.7%	48.6%	61.5%	43.5%	43.0%
(3) Fair		1.5%	6.6%	4.3%	0.0%	0.0%	0.0%	4.3%	6.3%
(4) Poor		1.5%	0.8%	0.0%	0.0%	0.0%	7.7%	0.0%	0.6%
Average		1.50	1.64	1.54	1.86	1.49	1.85	1.52	1.58

Your neighborhood as a place to live

	Overall <i>n=240</i>	Gender		Age					
		Male <i>n=126</i>	Female <i>n=111</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=19</i>	36 - 45 <i>n=19</i>	46 - 55 <i>n=43</i>	56 - 65 <i>n=65</i>	Over 65 <i>n=93</i>
(1) Excellent	49.2%	46.0%	54.1%	0.0%	47.4%	52.6%	41.9%	40.0%	59.1%
(2) Good	44.6%	45.2%	42.3%	0.0%	52.6%	36.8%	51.2%	49.2%	37.6%
(3) Fair	5.0%	7.9%	1.8%	0.0%	0.0%	10.5%	4.7%	9.2%	2.2%
(4) Poor	1.3%	0.8%	1.8%	0.0%	0.0%	0.0%	2.3%	1.5%	1.1%
Average	1.58	1.63	1.51	0.00	1.53	1.58	1.67	1.72	1.45

	Overall <i>n=240</i>	Location			Residency				
		East <i>n=66</i>	Central <i>n=122</i>	West <i>n=47</i>	Under 1 <i>n=8</i>	1 to 5 <i>n=37</i>	6 to 10 <i>n=13</i>	11 to 15 <i>n=23</i>	Over 15 <i>n=158</i>
(1) Excellent		48.5%	45.1%	61.7%	62.5%	59.5%	30.8%	43.5%	48.7%
(2) Good		43.9%	47.5%	36.2%	37.5%	37.8%	61.5%	52.2%	43.7%
(3) Fair		6.1%	5.7%	2.1%	0.0%	2.7%	7.7%	4.3%	5.7%
(4) Poor		1.5%	1.6%	0.0%	0.0%	0.0%	0.0%	0.0%	1.9%
Average		1.61	1.64	1.40	1.38	1.43	1.77	1.61	1.61

Algonquin as a place to raise children

	Overall <i>n</i> =209	Gender		Age					
		Male <i>n</i> =110	Female <i>n</i> =96	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =15	36 - 45 <i>n</i> =18	46 - 55 <i>n</i> =39	56 - 65 <i>n</i> =55	Over 65 <i>n</i> =81
		(1) Excellent	47.4%	49.1%	46.9%	0.0%	60.0%	38.9%	43.6%
(2) Good	45.9%	43.6%	47.9%	0.0%	40.0%	55.6%	46.2%	47.3%	43.2%
(3) Fair	6.2%	6.4%	5.2%	0.0%	0.0%	5.6%	10.3%	7.3%	4.9%
(4) Poor	0.5%	0.9%	0.0%	0.0%	0.0%	0.0%	0.0%	1.8%	0.0%
Average	1.60	1.59	1.58	0.00	1.40	1.67	1.67	1.67	1.53

	Overall <i>n</i> =209	Location			Residency				
		East <i>n</i> =51	Central <i>n</i> =112	West <i>n</i> =41	Under 1 <i>n</i> =5	1 to 5 <i>n</i> =29	6 to 10 <i>n</i> =11	11 to 15 <i>n</i> =20	Over 15 <i>n</i> =143
		(1) Excellent	51.0%	42.9%	53.7%	20.0%	65.5%	45.5%	45.0%
(2) Good	43.1%	50.0%	39.0%	80.0%	31.0%	54.5%	50.0%	46.2%	
(3) Fair	3.9%	7.1%	7.3%	0.0%	3.4%	0.0%	5.0%	7.7%	
(4) Poor	2.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.7%	
Average	1.57	1.64	1.54	1.80	1.38	1.55	1.60	1.64	

Algonquin as a place to work

	Overall <i>n</i> =129	Gender		Age					
		Male <i>n</i> =65	Female <i>n</i> =62	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =12	46 - 55 <i>n</i> =23	56 - 65 <i>n</i> =34	Over 65 <i>n</i> =51
		(1) Excellent	24.8%	26.2%	24.2%	0.0%	11.1%	8.3%	13.0%
(2) Good	37.2%	30.8%	45.2%	0.0%	22.2%	25.0%	39.1%	41.2%	39.2%
(3) Fair	27.1%	30.8%	22.6%	0.0%	44.4%	33.3%	30.4%	29.4%	19.6%
(4) Poor	10.9%	12.3%	8.1%	0.0%	22.2%	33.3%	17.4%	5.9%	3.9%
Average	2.24	2.29	2.15	0.00	2.78	2.92	2.52	2.18	1.90

	Overall <i>n</i> =129	Location			Residency				
		East <i>n</i> =27	Central <i>n</i> =74	West <i>n</i> =25	Under 1 <i>n</i> =3	1 to 5 <i>n</i> =14	6 to 10 <i>n</i> =9	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =91
		(1) Excellent	22.2%	21.6%	36.0%	0.0%	28.6%	22.2%	16.7%
(2) Good	37.0%	39.2%	32.0%	66.7%	7.1%	44.4%	33.3%	40.7%	
(3) Fair	18.5%	31.1%	28.0%	0.0%	35.7%	33.3%	41.7%	24.2%	
(4) Poor	22.2%	8.1%	4.0%	33.3%	28.6%	0.0%	8.3%	8.8%	
Average	2.41	2.26	2.00	2.67	2.64	2.11	2.42	2.15	

Algonquin compared to other communities in the area

	Overall <i>n=225</i>	Gender		Age					
		Male <i>n=121</i>	Female <i>n=101</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=19</i>	36 - 45 <i>n=18</i>	46 - 55 <i>n=40</i>	56 - 65 <i>n=59</i>	Over 65 <i>n=88</i>
		(1) Excellent	33.3%	31.4%	36.6%	0.0%	26.3%	27.8%	22.5%
(2) Good	55.1%	55.4%	55.4%	0.0%	63.2%	55.6%	70.0%	50.8%	48.9%
(3) Fair	9.8%	9.9%	7.9%	0.0%	10.5%	16.7%	5.0%	11.9%	9.1%
(4) Poor	1.8%	3.3%	0.0%	0.0%	0.0%	0.0%	2.5%	5.1%	0.0%
Average	1.80	1.85	1.71	0.00	1.84	1.89	1.88	1.90	1.67

	Overall <i>n=225</i>	Location			Residency				
		East <i>n=61</i>	Central <i>n=115</i>	West <i>n=44</i>	Under 1 <i>n=8</i>	1 to 5 <i>n=35</i>	6 to 10 <i>n=13</i>	11 to 15 <i>n=22</i>	Over 15 <i>n=146</i>
		(1) Excellent	34.4%	30.4%	38.6%	37.5%	40.0%	15.4%	40.9%
(2) Good	52.5%	57.4%	54.5%	50.0%	51.4%	69.2%	50.0%	55.5%	
(3) Fair	11.5%	10.4%	4.5%	12.5%	8.6%	7.7%	9.1%	10.3%	
(4) Poor	1.6%	1.7%	2.3%	0.0%	0.0%	7.7%	0.0%	2.1%	
Average	1.80	1.83	1.70	1.75	1.69	2.08	1.68	1.82	

Overall appearance of Algonquin

	Overall <i>n=239</i>	Gender		Age					
		Male <i>n=125</i>	Female <i>n=111</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=19</i>	36 - 45 <i>n=19</i>	46 - 55 <i>n=43</i>	56 - 65 <i>n=64</i>	Over 65 <i>n=93</i>
		(1) Excellent	31.4%	29.6%	34.2%	0.0%	15.8%	36.8%	23.3%
(2) Good	56.1%	58.4%	55.0%	0.0%	68.4%	52.6%	69.8%	50.0%	52.7%
(3) Fair	10.0%	8.8%	9.9%	0.0%	15.8%	10.5%	7.0%	12.5%	8.6%
(4) Poor	2.5%	3.2%	0.9%	0.0%	0.0%	0.0%	0.0%	6.3%	1.1%
Average	1.84	1.86	1.77	0.00	2.00	1.74	1.84	1.94	1.73

	Overall <i>n=239</i>	Location			Residency				
		East <i>n=66</i>	Central <i>n=121</i>	West <i>n=47</i>	Under 1 <i>n=8</i>	1 to 5 <i>n=37</i>	6 to 10 <i>n=12</i>	11 to 15 <i>n=23</i>	Over 15 <i>n=158</i>
		(1) Excellent	31.8%	27.3%	38.3%	50.0%	29.7%	25.0%	43.5%
(2) Good	54.5%	61.2%	48.9%	50.0%	59.5%	66.7%	47.8%	56.3%	
(3) Fair	12.1%	9.9%	8.5%	0.0%	10.8%	8.3%	8.7%	10.8%	
(4) Poor	1.5%	1.7%	4.3%	0.0%	0.0%	0.0%	0.0%	3.2%	
Average	1.83	1.86	1.79	1.50	1.81	1.83	1.65	1.87	

Cleanliness of Algonquin

	Overall <i>n</i> =237	Gender		Age					
		Male <i>n</i> =125	Female <i>n</i> =109	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =19	36 - 45 <i>n</i> =19	46 - 55 <i>n</i> =42	56 - 65 <i>n</i> =63	Over 65 <i>n</i> =93
		(1) Excellent	37.6%	40.8%	34.9%	0.0%	26.3%	47.4%	23.8%
(2) Good	52.7%	47.2%	60.6%	0.0%	52.6%	42.1%	69.0%	50.8%	49.5%
(3) Fair	8.0%	9.6%	3.7%	0.0%	21.1%	10.5%	4.8%	11.1%	3.2%
(4) Poor	1.7%	2.4%	0.9%	0.0%	0.0%	0.0%	2.4%	3.2%	1.1%
Average	1.74	1.74	1.71	0.00	1.95	1.63	1.86	1.83	1.59

	Overall <i>n</i> =237	Location			Residency				
		East <i>n</i> =65	Central <i>n</i> =121	West <i>n</i> =46	Under 1 <i>n</i> =8	1 to 5 <i>n</i> =37	6 to 10 <i>n</i> =13	11 to 15 <i>n</i> =23	Over 15 <i>n</i> =155
		(1) Excellent	41.5%	34.7%	37.0%	37.5%	35.1%	30.8%	56.5%
(2) Good	53.8%	53.7%	52.2%	62.5%	48.6%	53.8%	34.8%	56.1%	
(3) Fair	4.6%	9.1%	8.7%	0.0%	13.5%	7.7%	8.7%	6.5%	
(4) Poor	0.0%	2.5%	2.2%	0.0%	2.7%	7.7%	0.0%	1.3%	
Average	1.63	1.79	1.76	1.63	1.84	1.92	1.52	1.73	

Overall quality of new development in Algonquin

	Overall <i>n</i> =226	Gender		Age					
		Male <i>n</i> =118	Female <i>n</i> =106	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =18	36 - 45 <i>n</i> =18	46 - 55 <i>n</i> =42	56 - 65 <i>n</i> =64	Over 65 <i>n</i> =84
		(1) Excellent	23.5%	25.4%	21.7%	0.0%	16.7%	33.3%	14.3%
(2) Good	49.1%	47.5%	51.9%	0.0%	50.0%	55.6%	47.6%	51.6%	46.4%
(3) Fair	19.9%	16.1%	22.6%	0.0%	11.1%	5.6%	31.0%	23.4%	16.7%
(4) Poor	7.5%	11.0%	3.8%	0.0%	22.2%	5.6%	7.1%	7.8%	4.8%
Average	2.12	2.13	2.08	0.00	2.39	1.83	2.31	2.22	1.94

	Overall <i>n</i> =226	Location			Residency				
		East <i>n</i> =64	Central <i>n</i> =115	West <i>n</i> =43	Under 1 <i>n</i> =7	1 to 5 <i>n</i> =34	6 to 10 <i>n</i> =11	11 to 15 <i>n</i> =21	Over 15 <i>n</i> =153
		(1) Excellent	34.4%	14.8%	30.2%	57.1%	20.6%	18.2%	19.0%
(2) Good	39.1%	53.9%	48.8%	42.9%	55.9%	54.5%	57.1%	46.4%	
(3) Fair	18.8%	23.5%	14.0%	0.0%	11.8%	9.1%	9.5%	24.8%	
(4) Poor	7.8%	7.8%	7.0%	0.0%	11.8%	18.2%	14.3%	5.2%	
Average	2.00	2.24	1.98	1.43	2.15	2.27	2.19	2.12	

Variety of housing options

	Overall <i>n=221</i>	Gender			Age					
		Male <i>n=114</i>	Female <i>n=104</i>		18 - 25 <i>n=0</i>	26 - 35 <i>n=19</i>	36 - 45 <i>n=18</i>	46 - 55 <i>n=38</i>	56 - 65 <i>n=60</i>	Over 65 <i>n=85</i>
(1) Excellent	28.5%	32.5%	25.0%		0.0%	21.1%	50.0%	15.8%	26.7%	32.9%
(2) Good	52.0%	45.6%	58.7%		0.0%	52.6%	33.3%	65.8%	41.7%	57.6%
(3) Fair	17.2%	19.3%	14.4%		0.0%	26.3%	11.1%	18.4%	26.7%	8.2%
(4) Poor	2.3%	2.6%	1.9%		0.0%	0.0%	5.6%	0.0%	5.0%	1.2%
Average	1.93	1.92	1.93		0.00	2.05	1.72	2.03	2.10	1.78

	Overall <i>n=221</i>	Location			Residency				
		East <i>n=61</i>	Central <i>n=111</i>	West <i>n=45</i>	Under 1 <i>n=8</i>	1 to 5 <i>n=37</i>	6 to 10 <i>n=12</i>	11 to 15 <i>n=23</i>	Over 15 <i>n=140</i>
(1) Excellent		34.4%	20.7%	40.0%	62.5%	32.4%	16.7%	34.8%	25.7%
(2) Good		45.9%	61.3%	42.2%	25.0%	48.6%	66.7%	52.2%	53.6%
(3) Fair		18.0%	16.2%	15.6%	0.0%	18.9%	8.3%	13.0%	18.6%
(4) Poor		1.6%	1.8%	2.2%	12.5%	0.0%	8.3%	0.0%	2.1%
Average		1.87	1.99	1.80	1.63	1.86	2.08	1.78	1.97

Overall quality of businesses and services in Algonquin

	Overall <i>n=236</i>	Gender		Age						
		Male <i>n=124</i>	Female <i>n=109</i>		18 - 25 <i>n=0</i>	26 - 35 <i>n=19</i>	36 - 45 <i>n=19</i>	46 - 55 <i>n=43</i>	56 - 65 <i>n=62</i>	Over 65 <i>n=92</i>
(1) Excellent	25.8%	28.2%	23.9%		0.0%	21.1%	26.3%	16.3%	25.8%	31.5%
(2) Good	53.0%	46.0%	60.6%		0.0%	47.4%	47.4%	60.5%	46.8%	55.4%
(3) Fair	18.6%	21.8%	14.7%		0.0%	26.3%	26.3%	20.9%	22.6%	12.0%
(4) Poor	2.5%	4.0%	0.9%		0.0%	5.3%	0.0%	2.3%	4.8%	1.1%
Average	1.98	2.02	1.93		0.00	2.16	2.00	2.09	2.06	1.83

	Overall <i>n=236</i>	Location			Residency				
		East <i>n=66</i>	Central <i>n=120</i>	West <i>n=45</i>	Under 1 <i>n=8</i>	1 to 5 <i>n=37</i>	6 to 10 <i>n=13</i>	11 to 15 <i>n=23</i>	Over 15 <i>n=154</i>
(1) Excellent		25.8%	20.0%	40.0%	50.0%	27.0%	15.4%	30.4%	24.7%
(2) Good		51.5%	58.3%	40.0%	37.5%	51.4%	61.5%	43.5%	54.5%
(3) Fair		16.7%	20.8%	17.8%	12.5%	16.2%	23.1%	21.7%	18.8%
(4) Poor		6.1%	0.8%	2.2%	0.0%	5.4%	0.0%	4.3%	1.9%
Average		2.03	2.03	1.82	1.63	2.00	2.08	2.00	1.98

Shopping opportunities

	Overall <i>n</i> =239	Gender		Age					
		Male <i>n</i> =125	Female <i>n</i> =111	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =19	36 - 45 <i>n</i> =19	46 - 55 <i>n</i> =43	56 - 65 <i>n</i> =65	Over 65 <i>n</i> =92
		(1) Excellent	45.6%	48.8%	43.2%	0.0%	31.6%	47.4%	46.5%
(2) Good	37.2%	32.8%	41.4%	0.0%	47.4%	31.6%	39.5%	38.5%	33.7%
(3) Fair	15.1%	15.2%	14.4%	0.0%	21.1%	21.1%	11.6%	15.4%	14.1%
(4) Poor	2.1%	3.2%	0.9%	0.0%	0.0%	0.0%	2.3%	3.1%	2.2%
Average	1.74	1.73	1.73	0.00	1.89	1.74	1.70	1.78	1.68

	Overall <i>n</i> =239	Location			Residency				
		East <i>n</i> =66	Central <i>n</i> =121	West <i>n</i> =47	Under 1 <i>n</i> =8	1 to 5 <i>n</i> =37	6 to 10 <i>n</i> =12	11 to 15 <i>n</i> =23	Over 15 <i>n</i> =158
		(1) Excellent	34.8%	47.9%	55.3%	50.0%	43.2%	33.3%	65.2%
(2) Good	36.4%	40.5%	29.8%	12.5%	37.8%	41.7%	30.4%	38.6%	
(3) Fair	22.7%	11.6%	12.8%	37.5%	16.2%	25.0%	0.0%	15.2%	
(4) Poor	6.1%	0.0%	2.1%	0.0%	2.7%	0.0%	4.3%	1.9%	
Average	2.00	1.64	1.62	1.88	1.78	1.92	1.43	1.75	

Recreational opportunities

	Overall <i>n</i> =227	Gender		Age					
		Male <i>n</i> =120	Female <i>n</i> =104	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =19	36 - 45 <i>n</i> =16	46 - 55 <i>n</i> =42	56 - 65 <i>n</i> =61	Over 65 <i>n</i> =88
		(1) Excellent	22.5%	23.3%	22.1%	0.0%	5.3%	18.8%	21.4%
(2) Good	45.8%	47.5%	44.2%	0.0%	52.6%	62.5%	35.7%	45.9%	45.5%
(3) Fair	26.0%	24.2%	27.9%	0.0%	31.6%	12.5%	33.3%	27.9%	22.7%
(4) Poor	5.7%	5.0%	5.8%	0.0%	10.5%	6.3%	9.5%	6.6%	2.3%
Average	2.15	2.11	2.17	0.00	2.47	2.06	2.31	2.21	1.98

	Overall <i>n</i> =227	Location			Residency				
		East <i>n</i> =62	Central <i>n</i> =116	West <i>n</i> =45	Under 1 <i>n</i> =7	1 to 5 <i>n</i> =36	6 to 10 <i>n</i> =11	11 to 15 <i>n</i> =22	Over 15 <i>n</i> =150
		(1) Excellent	19.4%	17.2%	37.8%	42.9%	19.4%	18.2%	22.7%
(2) Good	48.4%	49.1%	33.3%	42.9%	44.4%	54.5%	45.5%	45.3%	
(3) Fair	25.8%	27.6%	24.4%	14.3%	30.6%	18.2%	27.3%	26.0%	
(4) Poor	6.5%	6.0%	4.4%	0.0%	5.6%	9.1%	4.5%	6.0%	
Average	2.19	2.22	1.96	1.71	2.22	2.18	2.14	2.15	

Employment opportunities

	Overall <i>n=133</i>	Gender		Age					
		Male <i>n=66</i>	Female <i>n=65</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=8</i>	36 - 45 <i>n=12</i>	46 - 55 <i>n=26</i>	56 - 65 <i>n=35</i>	Over 65 <i>n=52</i>
		(1) Excellent	11.3%	10.6%	12.3%	0.0%	12.5%	8.3%	11.5%
(2) Good	39.1%	30.3%	49.2%	0.0%	37.5%	16.7%	34.6%	31.4%	51.9%
(3) Fair	33.8%	39.4%	29.2%	0.0%	12.5%	50.0%	42.3%	42.9%	23.1%
(4) Poor	15.8%	19.7%	9.2%	0.0%	37.5%	25.0%	11.5%	20.0%	9.6%
Average	2.54	2.68	2.35	0.00	2.75	2.92	2.54	2.77	2.27

	Overall <i>n=133</i>	Location			Residency				
		East <i>n=30</i>	Central <i>n=80</i>	West <i>n=21</i>	Under 1 <i>n=3</i>	1 to 5 <i>n=15</i>	6 to 10 <i>n=10</i>	11 to 15 <i>n=14</i>	Over 15 <i>n=91</i>
		(1) Excellent	10.0%	8.8%	19.0%	33.3%	13.3%	20.0%	7.1%
(2) Good	36.7%	40.0%	42.9%	33.3%	33.3%	30.0%	42.9%	40.7%	
(3) Fair	30.0%	38.8%	23.8%	0.0%	26.7%	40.0%	28.6%	36.3%	
(4) Poor	23.3%	12.5%	14.3%	33.3%	26.7%	10.0%	21.4%	13.2%	
Average	2.67	2.55	2.33	2.33	2.67	2.40	2.64	2.53	

Opportunities to participate in social events and activities

	Overall <i>n=216</i>	Gender		Age					
		Male <i>n=113</i>	Female <i>n=100</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=16</i>	36 - 45 <i>n=18</i>	46 - 55 <i>n=40</i>	56 - 65 <i>n=56</i>	Over 65 <i>n=85</i>
		(1) Excellent	21.3%	20.4%	23.0%	0.0%	0.0%	33.3%	17.5%
(2) Good	48.6%	54.9%	41.0%	0.0%	62.5%	38.9%	55.0%	46.4%	45.9%
(3) Fair	26.4%	22.1%	31.0%	0.0%	25.0%	22.2%	27.5%	30.4%	24.7%
(4) Poor	3.7%	2.7%	5.0%	0.0%	12.5%	5.6%	0.0%	3.6%	3.5%
Average	2.13	2.07	2.18	0.00	2.50	2.00	2.10	2.18	2.06

	Overall <i>n=216</i>	Location			Residency				
		East <i>n=61</i>	Central <i>n=107</i>	West <i>n=43</i>	Under 1 <i>n=7</i>	1 to 5 <i>n=33</i>	6 to 10 <i>n=13</i>	11 to 15 <i>n=20</i>	Over 15 <i>n=142</i>
		(1) Excellent	19.7%	19.6%	25.6%	42.9%	18.2%	23.1%	20.0%
(2) Good	52.5%	46.7%	48.8%	28.6%	57.6%	53.8%	40.0%	47.9%	
(3) Fair	24.6%	29.0%	23.3%	28.6%	18.2%	15.4%	35.0%	28.2%	
(4) Poor	3.3%	4.7%	2.3%	0.0%	6.1%	7.7%	5.0%	2.8%	
Average	2.11	2.19	2.02	1.86	2.12	2.08	2.25	2.13	

Ease of car travel in Algonquin

	Overall <i>n=238</i>	Gender		Age					
		Male <i>n=125</i>	Female <i>n=110</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=19</i>	36 - 45 <i>n=19</i>	46 - 55 <i>n=43</i>	56 - 65 <i>n=64</i>	Over 65 <i>n=92</i>
		(1) Excellent	13.4%	11.2%	16.4%	0.0%	5.3%	21.1%	16.3%
(2) Good	24.8%	20.0%	30.9%	0.0%	26.3%	31.6%	14.0%	34.4%	21.7%
(3) Fair	33.2%	36.0%	30.0%	0.0%	47.4%	26.3%	34.9%	25.0%	35.9%
(4) Poor	28.6%	32.8%	22.7%	0.0%	21.1%	21.1%	34.9%	28.1%	29.3%
Average	2.77	2.90	2.59	0.00	2.84	2.47	2.88	2.69	2.82

	Overall <i>n=238</i>	Location			Residency				
		East <i>n=66</i>	Central <i>n=121</i>	West <i>n=46</i>	Under 1 <i>n=8</i>	1 to 5 <i>n=37</i>	6 to 10 <i>n=13</i>	11 to 15 <i>n=22</i>	Over 15 <i>n=157</i>
		(1) Excellent	15.2%	8.3%	23.9%	12.5%	10.8%	15.4%	31.8%
(2) Good	24.2%	26.4%	21.7%	25.0%	24.3%	38.5%	13.6%	25.5%	
(3) Fair	42.4%	30.6%	23.9%	50.0%	32.4%	7.7%	31.8%	34.4%	
(4) Poor	18.2%	34.7%	30.4%	12.5%	32.4%	38.5%	22.7%	28.7%	
Average	2.64	2.92	2.61	2.63	2.86	2.69	2.45	2.80	

Ease of bicycle travel in Algonquin

	Overall <i>n=172</i>	Gender		Age					
		Male <i>n=94</i>	Female <i>n=77</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=17</i>	36 - 45 <i>n=16</i>	46 - 55 <i>n=34</i>	56 - 65 <i>n=46</i>	Over 65 <i>n=59</i>
		(1) Excellent	22.1%	20.2%	24.7%	0.0%	11.8%	25.0%	17.6%
(2) Good	33.1%	29.8%	37.7%	0.0%	11.8%	43.8%	29.4%	43.5%	30.5%
(3) Fair	34.3%	37.2%	29.9%	0.0%	58.8%	18.8%	38.2%	28.3%	33.9%
(4) Poor	10.5%	12.8%	7.8%	0.0%	17.6%	12.5%	14.7%	4.3%	10.2%
Average	2.33	2.43	2.21	0.00	2.82	2.19	2.50	2.13	2.29

	Overall <i>n=172</i>	Location			Residency				
		East <i>n=45</i>	Central <i>n=93</i>	West <i>n=31</i>	Under 1 <i>n=5</i>	1 to 5 <i>n=25</i>	6 to 10 <i>n=12</i>	11 to 15 <i>n=18</i>	Over 15 <i>n=112</i>
		(1) Excellent	28.9%	19.4%	19.4%	40.0%	12.0%	25.0%	22.2%
(2) Good	35.6%	34.4%	25.8%	20.0%	16.0%	41.7%	22.2%	38.4%	
(3) Fair	28.9%	36.6%	35.5%	0.0%	60.0%	8.3%	44.4%	31.3%	
(4) Poor	6.7%	9.7%	19.4%	40.0%	12.0%	25.0%	11.1%	7.1%	
Average	2.13	2.37	2.55	2.40	2.72	2.33	2.44	2.22	

Ease of walking in Algonquin

	Overall <i>n</i> =223	Gender		Age					
		Male <i>n</i> =117	Female <i>n</i> =103	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =19	36 - 45 <i>n</i> =18	46 - 55 <i>n</i> =41	56 - 65 <i>n</i> =61	Over 65 <i>n</i> =83
(1) Excellent	22.4%	21.4%	24.3%	0.0%	5.3%	16.7%	19.5%	27.9%	25.3%
(2) Good	40.8%	45.3%	35.9%	0.0%	36.8%	50.0%	34.1%	42.6%	41.0%
(3) Fair	28.3%	25.6%	30.1%	0.0%	47.4%	16.7%	36.6%	21.3%	27.7%
(4) Poor	8.5%	7.7%	9.7%	0.0%	10.5%	16.7%	9.8%	8.2%	6.0%
Average	2.23	2.20	2.25	0.00	2.63	2.33	2.37	2.10	2.14

	Overall <i>n</i> =223	Location			Residency				
		East <i>n</i> =63	Central <i>n</i> =114	West <i>n</i> =42	Under 1 <i>n</i> =7	1 to 5 <i>n</i> =34	6 to 10 <i>n</i> =13	11 to 15 <i>n</i> =21	Over 15 <i>n</i> =147
(1) Excellent	25.4%	19.3%	26.2%	42.9%	8.8%	23.1%	28.6%	23.8%	
(2) Good	46.0%	42.1%	31.0%	28.6%	44.1%	23.1%	38.1%	42.2%	
(3) Fair	23.8%	29.8%	28.6%	14.3%	35.3%	23.1%	23.8%	28.6%	
(4) Poor	4.8%	8.8%	14.3%	14.3%	11.8%	30.8%	9.5%	5.4%	
Average	2.08	2.28	2.31	2.00	2.50	2.62	2.14	2.16	

Availability of paths and walking trails

	Overall <i>n</i> =221	Gender		Age					
		Male <i>n</i> =116	Female <i>n</i> =102	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =19	36 - 45 <i>n</i> =19	46 - 55 <i>n</i> =39	56 - 65 <i>n</i> =59	Over 65 <i>n</i> =84
(1) Excellent	28.5%	28.4%	29.4%	0.0%	21.1%	26.3%	23.1%	32.2%	31.0%
(2) Good	45.7%	48.3%	43.1%	0.0%	42.1%	42.1%	38.5%	50.8%	46.4%
(3) Fair	21.3%	19.0%	22.5%	0.0%	31.6%	26.3%	33.3%	13.6%	17.9%
(4) Poor	4.5%	4.3%	4.9%	0.0%	5.3%	5.3%	5.1%	3.4%	4.8%
Average	2.02	1.99	2.03	0.00	2.21	2.11	2.21	1.88	1.96

	Overall <i>n</i> =221	Location			Residency				
		East <i>n</i> =61	Central <i>n</i> =115	West <i>n</i> =40	Under 1 <i>n</i> =7	1 to 5 <i>n</i> =37	6 to 10 <i>n</i> =12	11 to 15 <i>n</i> =21	Over 15 <i>n</i> =143
(1) Excellent	36.1%	24.3%	30.0%	42.9%	18.9%	33.3%	23.8%	30.8%	
(2) Good	45.9%	49.6%	35.0%	28.6%	48.6%	25.0%	52.4%	46.2%	
(3) Fair	14.8%	23.5%	25.0%	28.6%	27.0%	33.3%	14.3%	19.6%	
(4) Poor	3.3%	2.6%	10.0%	0.0%	5.4%	8.3%	9.5%	3.5%	
Average	1.85	2.04	2.15	1.86	2.19	2.17	2.10	1.96	

Traffic flow on major streets

	Overall <i>n=234</i>	Gender		Age					
		Male <i>n=124</i>	Female <i>n=107</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=19</i>	36 - 45 <i>n=19</i>	46 - 55 <i>n=42</i>	56 - 65 <i>n=65</i>	Over 65 <i>n=88</i>
		(1) Excellent	4.7%	4.0%	5.6%	0.0%	0.0%	0.0%	4.8%
(2) Good	20.5%	21.8%	19.6%	0.0%	10.5%	5.3%	11.9%	32.3%	21.6%
(3) Fair	38.5%	32.3%	46.7%	0.0%	52.6%	57.9%	40.5%	32.3%	35.2%
(4) Poor	36.3%	41.9%	28.0%	0.0%	36.8%	36.8%	42.9%	32.3%	35.2%
Average	3.06	3.12	2.97	0.00	3.26	3.32	3.21	2.94	2.98

	Overall <i>n=234</i>	Location			Residency				
		East <i>n=66</i>	Central <i>n=118</i>	West <i>n=45</i>	Under 1 <i>n=8</i>	1 to 5 <i>n=35</i>	6 to 10 <i>n=13</i>	11 to 15 <i>n=22</i>	Over 15 <i>n=155</i>
		(1) Excellent	4.5%	2.5%	8.9%	0.0%	2.9%	7.7%	9.1%
(2) Good	24.2%	17.8%	24.4%	12.5%	8.6%	15.4%	31.8%	22.6%	
(3) Fair	40.9%	39.0%	33.3%	62.5%	40.0%	38.5%	40.9%	36.8%	
(4) Poor	30.3%	40.7%	33.3%	25.0%	48.6%	38.5%	18.2%	36.1%	
Average	2.97	3.18	2.91	3.13	3.34	3.08	2.68	3.05	

Quality of overall natural environment in Algonquin

	Overall <i>n=232</i>	Gender		Age					
		Male <i>n=122</i>	Female <i>n=107</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=18</i>	36 - 45 <i>n=19</i>	46 - 55 <i>n=43</i>	56 - 65 <i>n=61</i>	Over 65 <i>n=90</i>
		(1) Excellent	25.4%	25.4%	26.2%	0.0%	11.1%	21.1%	20.9%
(2) Good	51.7%	50.8%	53.3%	0.0%	61.1%	63.2%	51.2%	45.9%	51.1%
(3) Fair	20.7%	20.5%	19.6%	0.0%	27.8%	15.8%	25.6%	26.2%	14.4%
(4) Poor	2.2%	3.3%	0.9%	0.0%	0.0%	0.0%	2.3%	3.3%	2.2%
Average	2.00	2.02	1.95	0.00	2.17	1.95	2.09	2.08	1.87

	Overall <i>n=232</i>	Location			Residency				
		East <i>n=64</i>	Central <i>n=118</i>	West <i>n=45</i>	Under 1 <i>n=7</i>	1 to 5 <i>n=34</i>	6 to 10 <i>n=13</i>	11 to 15 <i>n=23</i>	Over 15 <i>n=154</i>
		(1) Excellent	29.7%	22.0%	26.7%	28.6%	11.8%	38.5%	21.7%
(2) Good	53.1%	52.5%	46.7%	71.4%	61.8%	38.5%	56.5%	48.7%	
(3) Fair	17.2%	22.0%	24.4%	0.0%	26.5%	23.1%	21.7%	20.1%	
(4) Poor	0.0%	3.4%	2.2%	0.0%	0.0%	0.0%	0.0%	3.2%	
Average	1.88	2.07	2.02	1.71	2.15	1.85	2.00	1.99	

Value of services for the taxes paid to the Village of Algonquin

	Overall <i>n=228</i>	Gender		Age					
		Male <i>n=120</i>	Female <i>n=105</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=17</i>	36 - 45 <i>n=18</i>	46 - 55 <i>n=40</i>	56 - 65 <i>n=63</i>	Over 65 <i>n=89</i>
		(1) Excellent	15.4%	14.2%	17.1%	0.0%	0.0%	16.7%	10.0%
(2) Good	42.1%	45.0%	40.0%	0.0%	35.3%	33.3%	42.5%	33.3%	51.7%
(3) Fair	27.6%	26.7%	28.6%	0.0%	52.9%	22.2%	30.0%	28.6%	22.5%
(4) Poor	14.9%	14.2%	14.3%	0.0%	11.8%	27.8%	17.5%	20.6%	6.7%
Average	2.42	2.41	2.40	0.00	2.76	2.61	2.55	2.52	2.17

	Overall <i>n=228</i>	Location			Residency				
		East <i>n=64</i>	Central <i>n=115</i>	West <i>n=45</i>	Under 1 <i>n=4</i>	1 to 5 <i>n=36</i>	6 to 10 <i>n=12</i>	11 to 15 <i>n=21</i>	Over 15 <i>n=154</i>
		(1) Excellent	20.3%	7.8%	26.7%	25.0%	11.1%	16.7%	14.3%
(2) Good	45.3%	45.2%	31.1%	50.0%	38.9%	16.7%	57.1%	42.9%	
(3) Fair	21.9%	32.2%	24.4%	25.0%	30.6%	41.7%	19.0%	27.3%	
(4) Poor	12.5%	14.8%	17.8%	0.0%	19.4%	25.0%	9.5%	13.6%	
Average	2.27	2.54	2.33	2.00	2.58	2.75	2.24	2.38	

Overall direction that Algonquin is taking

	Overall <i>n=223</i>	Gender		Age					
		Male <i>n=120</i>	Female <i>n=100</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=18</i>	36 - 45 <i>n=19</i>	46 - 55 <i>n=38</i>	56 - 65 <i>n=58</i>	Over 65 <i>n=89</i>
		(1) Excellent	19.3%	20.0%	19.0%	0.0%	5.6%	21.1%	15.8%
(2) Good	49.8%	50.8%	50.0%	0.0%	72.2%	26.3%	52.6%	46.6%	51.7%
(3) Fair	24.7%	20.8%	29.0%	0.0%	22.2%	52.6%	21.1%	25.9%	20.2%
(4) Poor	6.3%	8.3%	2.0%	0.0%	0.0%	0.0%	10.5%	8.6%	4.5%
Average	2.18	2.18	2.14	0.00	2.17	2.32	2.26	2.24	2.06

	Overall <i>n=223</i>	Location			Residency				
		East <i>n=63</i>	Central <i>n=111</i>	West <i>n=44</i>	Under 1 <i>n=7</i>	1 to 5 <i>n=35</i>	6 to 10 <i>n=13</i>	11 to 15 <i>n=21</i>	Over 15 <i>n=146</i>
		(1) Excellent	23.8%	11.7%	29.5%	14.3%	17.1%	15.4%	28.6%
(2) Good	50.8%	53.2%	43.2%	71.4%	60.0%	30.8%	47.6%	48.6%	
(3) Fair	20.6%	27.9%	22.7%	14.3%	22.9%	46.2%	14.3%	25.3%	
(4) Poor	4.8%	7.2%	4.5%	0.0%	0.0%	7.7%	9.5%	6.8%	
Average	2.06	2.31	2.02	2.00	2.06	2.46	2.05	2.20	

Overall image or reputation of Algonquin

	Overall <i>n=230</i>	Gender		Age					
		Male <i>n=121</i>	Female <i>n=106</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=19</i>	36 - 45 <i>n=19</i>	46 - 55 <i>n=39</i>	56 - 65 <i>n=62</i>	Over 65 <i>n=90</i>
		(1) Excellent	23.9%	23.1%	25.5%	0.0%	10.5%	21.1%	7.7%
(2) Good	59.1%	60.3%	59.4%	0.0%	78.9%	68.4%	69.2%	48.4%	56.7%
(3) Fair	14.8%	13.2%	14.2%	0.0%	10.5%	10.5%	23.1%	16.1%	11.1%
(4) Poor	2.2%	3.3%	0.9%	0.0%	0.0%	0.0%	0.0%	4.8%	2.2%
Average	1.95	1.97	1.91	0.00	2.00	1.89	2.15	1.95	1.86

	Overall <i>n=230</i>	Location			Residency				
		East <i>n=65</i>	Central <i>n=116</i>	West <i>n=44</i>	Under 1 <i>n=8</i>	1 to 5 <i>n=37</i>	6 to 10 <i>n=13</i>	11 to 15 <i>n=21</i>	Over 15 <i>n=150</i>
		(1) Excellent	27.7%	18.1%	29.5%	25.0%	21.6%	15.4%	28.6%
(2) Good	60.0%	62.1%	54.5%	75.0%	59.5%	76.9%	61.9%	56.7%	
(3) Fair	10.8%	17.2%	13.6%	0.0%	18.9%	0.0%	9.5%	16.0%	
(4) Poor	1.5%	2.6%	2.3%	0.0%	0.0%	7.7%	0.0%	2.7%	
Average	1.86	2.04	1.89	1.75	1.97	2.00	1.81	1.97	

2. To what degree, if at all, are run-down buildings, weed lots, or junk vehicles a problem in Algonquin?

	Overall <i>n=215</i>	Gender		Age					
		Male <i>n=118</i>	Female <i>n=94</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=19</i>	36 - 45 <i>n=17</i>	46 - 55 <i>n=39</i>	56 - 65 <i>n=58</i>	Over 65 <i>n=81</i>
		Not a problem	35.3%	35.6%	36.2%	0.0%	21.1%	23.5%	33.3%
Minor problem	46.0%	44.9%	46.8%	0.0%	42.1%	47.1%	56.4%	50.0%	39.5%
Moderate problem	13.5%	14.4%	12.8%	0.0%	26.3%	29.4%	7.7%	10.3%	12.3%
Major problem	5.1%	5.1%	4.3%	0.0%	10.5%	0.0%	2.6%	8.6%	2.5%
Average	1.88	1.89	1.85	0.00	2.26	2.06	1.79	1.97	1.72

	Overall <i>n=215</i>	Location			Residency				
		East <i>n=61</i>	Central <i>n=107</i>	West <i>n=43</i>	Under 1 <i>n=6</i>	1 to 5 <i>n=34</i>	6 to 10 <i>n=13</i>	11 to 15 <i>n=20</i>	Over 15 <i>n=141</i>
		Not a problem	37.7%	30.8%	41.9%	33.3%	29.4%	38.5%	50.0%
Minor problem	47.5%	51.4%	32.6%	50.0%	41.2%	46.2%	40.0%	48.2%	
Moderate problem	9.8%	14.0%	18.6%	16.7%	20.6%	7.7%	10.0%	12.8%	
Major problem	4.9%	3.7%	7.0%	0.0%	8.8%	7.7%	0.0%	4.3%	
Average	1.82	1.91	1.91	1.83	2.09	1.85	1.60	1.87	

3. Please rate how safe you feel:

In your neighborhood during the day

	Overall <i>n=239</i>	Gender		Age					
		Male <i>n=126</i>	Female <i>n=110</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=19</i>	36 - 45 <i>n=19</i>	46 - 55 <i>n=43</i>	56 - 65 <i>n=65</i>	Over 65 <i>n=92</i>
		(1) Very Safe	79.1%	77.8%	80.9%	0.0%	89.5%	89.5%	76.7%
(2) Somewhat Safe	16.7%	17.5%	15.5%	0.0%	10.5%	5.3%	18.6%	21.5%	16.3%
(3) Neither Safe nor Unsafe	2.1%	2.4%	1.8%	0.0%	0.0%	5.3%	2.3%	1.5%	2.2%
(4) Somewhat Unsafe	0.8%	0.8%	0.9%	0.0%	0.0%	0.0%	2.3%	0.0%	1.1%
(5) Very Unsafe	1.3%	1.6%	0.9%	0.0%	0.0%	0.0%	0.0%	3.1%	1.1%
Average	1.28	1.31	1.25	0.00	1.11	1.16	1.30	1.37	1.28

	Overall <i>n=239</i>	Location			Residency				
		East <i>n=66</i>	Central <i>n=121</i>	West <i>n=47</i>	Under 1 <i>n=8</i>	1 to 5 <i>n=37</i>	6 to 10 <i>n=13</i>	11 to 15 <i>n=23</i>	Over 15 <i>n=157</i>
		(1) Very Safe	80.3%	77.7%	80.9%	100.0%	78.4%	69.2%	82.6%
(2) Somewhat Safe	16.7%	17.4%	14.9%	0.0%	18.9%	15.4%	13.0%	17.8%	
(3) Neither Safe nor Unsafe	1.5%	3.3%	0.0%	0.0%	0.0%	7.7%	0.0%	2.5%	
(4) Somewhat Unsafe	0.0%	0.8%	2.1%	0.0%	2.7%	7.7%	0.0%	0.0%	
(5) Very Unsafe	1.5%	0.8%	2.1%	0.0%	0.0%	0.0%	4.3%	1.3%	
Average	1.26	1.30	1.30	1.00	1.27	1.54	1.30	1.28	

In your neighborhood after dark

	Overall <i>n=239</i>	Gender		Age					
		Male <i>n=126</i>	Female <i>n=110</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=19</i>	36 - 45 <i>n=19</i>	46 - 55 <i>n=43</i>	56 - 65 <i>n=64</i>	Over 65 <i>n=93</i>
		(1) Very Safe	56.5%	59.5%	52.7%	0.0%	57.9%	63.2%	58.1%
(2) Somewhat Safe	34.3%	30.2%	39.1%	0.0%	42.1%	26.3%	32.6%	37.5%	33.3%
(3) Neither Safe nor Unsafe	4.6%	5.6%	3.6%	0.0%	0.0%	5.3%	4.7%	6.3%	4.3%
(4) Somewhat Unsafe	3.3%	2.4%	4.5%	0.0%	0.0%	5.3%	4.7%	1.6%	4.3%
(5) Very Unsafe	1.3%	2.4%	0.0%	0.0%	0.0%	0.0%	0.0%	3.1%	1.1%
Average	1.59	1.58	1.60	0.00	1.42	1.53	1.56	1.67	1.59

	Overall <i>n=239</i>	Location			Residency				
		East <i>n=65</i>	Central <i>n=122</i>	West <i>n=47</i>	Under 1 <i>n=8</i>	1 to 5 <i>n=37</i>	6 to 10 <i>n=13</i>	11 to 15 <i>n=23</i>	Over 15 <i>n=157</i>
		(1) Very Safe	53.8%	53.3%	66.0%	62.5%	59.5%	46.2%	65.2%
(2) Somewhat Safe	38.5%	35.2%	27.7%	37.5%	32.4%	23.1%	30.4%	36.3%	
(3) Neither Safe nor Unsafe	3.1%	7.4%	0.0%	0.0%	2.7%	15.4%	0.0%	5.1%	
(4) Somewhat Unsafe	3.1%	4.1%	2.1%	0.0%	5.4%	7.7%	0.0%	3.2%	
(5) Very Unsafe	1.5%	0.0%	4.3%	0.0%	0.0%	7.7%	4.3%	0.6%	
Average	1.60	1.62	1.51	1.38	1.54	2.08	1.48	1.59	

6. Please rate the quality and the importance of the service provided by the Village:

POLICE/PUBLIC SAFETY

Crime Prevention: Quality

	Overall <i>n=195</i>	Gender		Age					
		Male <i>n=109</i>	Female <i>n=83</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=14</i>	36 - 45 <i>n=15</i>	46 - 55 <i>n=34</i>	56 - 65 <i>n=52</i>	Over 65 <i>n=79</i>
		(1) Excellent	40.0%	39.4%	42.2%	0.0%	57.1%	33.3%	41.2%
(2) Good	52.3%	52.3%	53.0%	0.0%	35.7%	60.0%	52.9%	53.8%	53.2%
(3) Fair	6.2%	5.5%	4.8%	0.0%	7.1%	6.7%	5.9%	5.8%	5.1%
(4) Poor	1.5%	2.8%	0.0%	0.0%	0.0%	0.0%	0.0%	1.9%	2.5%
Average	1.69	1.72	1.63	0.00	1.50	1.73	1.65	1.71	1.71

	Overall <i>n=195</i>	Location			Residency				
		East <i>n=50</i>	Central <i>n=104</i>	West <i>n=38</i>	Under 1 <i>n=2</i>	1 to 5 <i>n=31</i>	6 to 10 <i>n=12</i>	11 to 15 <i>n=20</i>	Over 15 <i>n=129</i>
		(1) Excellent	38.0%	38.5%	44.7%	50.0%	45.2%	41.7%	55.0%
(2) Good	48.0%	58.7%	44.7%	50.0%	45.2%	41.7%	40.0%	57.4%	
(3) Fair	12.0%	1.9%	7.9%	0.0%	9.7%	8.3%	5.0%	4.7%	
(4) Poor	2.0%	1.0%	2.6%	0.0%	0.0%	8.3%	0.0%	1.6%	
Average	1.78	1.65	1.68	1.50	1.65	1.83	1.50	1.71	

Crime Prevention: Importance

	Overall <i>n=202</i>	Gender		Age					
		Male <i>n=105</i>	Female <i>n=94</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=13</i>	36 - 45 <i>n=18</i>	46 - 55 <i>n=37</i>	56 - 65 <i>n=53</i>	Over 65 <i>n=80</i>
		(1) High	66.3%	59.0%	76.6%	0.0%	53.8%	55.6%	48.6%
(2) Medium	26.2%	34.3%	14.9%	0.0%	30.8%	27.8%	43.2%	20.8%	20.0%
(3) Low	7.4%	6.7%	8.5%	0.0%	15.4%	16.7%	8.1%	7.5%	3.8%
Average	1.41	1.48	1.32	0.00	1.62	1.61	1.59	1.36	1.28

	Overall <i>n=202</i>	Location			Residency				
		East <i>n=61</i>	Central <i>n=95</i>	West <i>n=41</i>	Under 1 <i>n=7</i>	1 to 5 <i>n=32</i>	6 to 10 <i>n=11</i>	11 to 15 <i>n=21</i>	Over 15 <i>n=130</i>
		(1) High	65.6%	63.2%	73.2%	85.7%	65.6%	54.5%	52.4%
(2) Medium	32.8%	24.2%	22.0%	14.3%	25.0%	36.4%	28.6%	25.4%	
(3) Low	1.6%	12.6%	4.9%	0.0%	9.4%	9.1%	19.0%	5.4%	
Average	1.36	1.49	1.32	1.14	1.44	1.55	1.67	1.36	

Patrol Services: Quality

	Overall <i>n=206</i>	Gender		Age					
		Male <i>n=113</i>	Female <i>n=90</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=17</i>	36 - 45 <i>n=17</i>	46 - 55 <i>n=35</i>	56 - 65 <i>n=53</i>	Over 65 <i>n=83</i>
		(1) Excellent	34.5%	33.6%	36.7%	0.0%	47.1%	41.2%	34.3%
(2) Good	48.5%	47.8%	48.9%	0.0%	41.2%	41.2%	57.1%	49.1%	48.2%
(3) Fair	13.1%	15.0%	11.1%	0.0%	11.8%	17.6%	8.6%	13.2%	14.5%
(4) Poor	3.9%	3.5%	3.3%	0.0%	0.0%	0.0%	0.0%	7.5%	3.6%
Average	1.86	1.88	1.81	0.00	1.65	1.76	1.74	1.98	1.88

	Overall <i>n=206</i>	Location			Residency				
		East <i>n=56</i>	Central <i>n=111</i>	West <i>n=35</i>	Under 1 <i>n=4</i>	1 to 5 <i>n=33</i>	6 to 10 <i>n=12</i>	11 to 15 <i>n=21</i>	Over 15 <i>n=135</i>
		(1) Excellent	30.4%	36.0%	34.3%	50.0%	39.4%	41.7%	28.6%
(2) Good	41.1%	53.2%	48.6%	0.0%	45.5%	50.0%	61.9%	48.9%	
(3) Fair	21.4%	9.9%	11.4%	50.0%	12.1%	0.0%	9.5%	14.1%	
(4) Poor	7.1%	0.9%	5.7%	0.0%	3.0%	8.3%	0.0%	3.7%	
Average	2.05	1.76	1.89	2.00	1.79	1.75	1.81	1.88	

Patrol Services: Importance

	Overall <i>n=204</i>	Gender		Age					
		Male <i>n=104</i>	Female <i>n=97</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=16</i>	36 - 45 <i>n=17</i>	46 - 55 <i>n=35</i>	56 - 65 <i>n=53</i>	Over 65 <i>n=82</i>
		(1) High	54.9%	49.0%	62.9%	0.0%	37.5%	41.2%	34.3%
(2) Medium	35.8%	41.3%	27.8%	0.0%	43.8%	41.2%	54.3%	30.2%	28.0%
(3) Low	9.3%	9.6%	9.3%	0.0%	18.8%	17.6%	11.4%	11.3%	3.7%
Average	1.54	1.61	1.46	0.00	1.81	1.76	1.77	1.53	1.35

	Overall <i>n=204</i>	Location			Residency				
		East <i>n=62</i>	Central <i>n=98</i>	West <i>n=39</i>	Under 1 <i>n=7</i>	1 to 5 <i>n=32</i>	6 to 10 <i>n=11</i>	11 to 15 <i>n=19</i>	Over 15 <i>n=134</i>
		(1) High	51.6%	53.1%	61.5%	71.4%	53.1%	54.5%	42.1%
(2) Medium	45.2%	32.7%	30.8%	28.6%	34.4%	36.4%	36.8%	35.8%	
(3) Low	3.2%	14.3%	7.7%	0.0%	12.5%	9.1%	21.1%	7.5%	
Average	1.52	1.61	1.46	1.29	1.59	1.55	1.79	1.51	

Traffic Enforcement: Quality

	Overall <i>n=205</i>	Gender		Age					
		Male <i>n=114</i>	Female <i>n=88</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=16</i>	36 - 45 <i>n=16</i>	46 - 55 <i>n=35</i>	56 - 65 <i>n=58</i>	Over 65 <i>n=79</i>
		(1) Excellent	27.8%	25.4%	31.8%	0.0%	43.8%	37.5%	22.9%
(2) Good	44.9%	45.6%	44.3%	0.0%	25.0%	43.8%	54.3%	41.4%	48.1%
(3) Fair	17.1%	16.7%	17.0%	0.0%	31.3%	18.8%	20.0%	15.5%	13.9%
(4) Poor	10.2%	12.3%	6.8%	0.0%	0.0%	0.0%	2.9%	19.0%	10.1%
Average	2.10	2.16	1.99	0.00	1.88	1.81	2.03	2.29	2.06

	Overall <i>n=205</i>	Location			Residency				
		East <i>n=57</i>	Central <i>n=106</i>	West <i>n=38</i>	Under 1 <i>n=4</i>	1 to 5 <i>n=32</i>	6 to 10 <i>n=13</i>	11 to 15 <i>n=21</i>	Over 15 <i>n=134</i>
		(1) Excellent	22.8%	26.4%	36.8%	50.0%	28.1%	38.5%	42.9%
(2) Good	47.4%	49.1%	31.6%	0.0%	40.6%	30.8%	42.9%	49.3%	
(3) Fair	17.5%	17.0%	18.4%	50.0%	28.1%	7.7%	9.5%	15.7%	
(4) Poor	12.3%	7.5%	13.2%	0.0%	3.1%	23.1%	4.8%	11.2%	
Average	2.19	2.06	2.08	2.00	2.06	2.15	1.76	2.14	

Traffic Enforcement: Importance

	Overall <i>n=219</i>	Gender		Age					
		Male <i>n=116</i>	Female <i>n=101</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=18</i>	36 - 45 <i>n=17</i>	46 - 55 <i>n=41</i>	56 - 65 <i>n=57</i>	Over 65 <i>n=86</i>
		(1) High	48.4%	44.8%	53.5%	0.0%	44.4%	23.5%	26.8%
(2) Medium	42.0%	44.0%	38.6%	0.0%	33.3%	58.8%	70.7%	31.6%	33.7%
(3) Low	9.6%	11.2%	7.9%	0.0%	22.2%	17.6%	2.4%	15.8%	4.7%
Average	1.61	1.66	1.54	0.00	1.78	1.94	1.76	1.63	1.43

	Overall <i>n=219</i>	Location			Residency				
		East <i>n=62</i>	Central <i>n=108</i>	West <i>n=45</i>	Under 1 <i>n=8</i>	1 to 5 <i>n=34</i>	6 to 10 <i>n=12</i>	11 to 15 <i>n=21</i>	Over 15 <i>n=144</i>
		(1) High	53.2%	43.5%	53.3%	37.5%	52.9%	41.7%	42.9%
(2) Medium	40.3%	46.3%	33.3%	37.5%	41.2%	50.0%	38.1%	42.4%	
(3) Low	6.5%	10.2%	13.3%	25.0%	5.9%	8.3%	19.0%	8.3%	
Average	1.53	1.67	1.60	1.88	1.53	1.67	1.76	1.59	

911 Services: Quality

	Overall <i>n=138</i>	Gender		Age					
		Male <i>n=78</i>	Female <i>n=59</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=10</i>	36 - 45 <i>n=12</i>	46 - 55 <i>n=20</i>	56 - 65 <i>n=31</i>	Over 65 <i>n=64</i>
		(1) Excellent	60.1%	56.4%	64.4%	0.0%	70.0%	75.0%	65.0%
(2) Good	33.3%	34.6%	32.2%	0.0%	30.0%	16.7%	30.0%	38.7%	35.9%
(3) Fair	5.1%	6.4%	3.4%	0.0%	0.0%	8.3%	5.0%	6.5%	4.7%
(4) Poor	1.4%	2.6%	0.0%	0.0%	0.0%	0.0%	0.0%	3.2%	1.6%
Average	1.48	1.55	1.39	0.00	1.30	1.33	1.40	1.61	1.50

	Overall <i>n=138</i>	Location			Residency				
		East <i>n=38</i>	Central <i>n=74</i>	West <i>n=22</i>	Under 1 <i>n=0</i>	1 to 5 <i>n=19</i>	6 to 10 <i>n=10</i>	11 to 15 <i>n=13</i>	Over 15 <i>n=95</i>
		(1) Excellent	60.5%	56.8%	63.6%	-	68.4%	50.0%	76.9%
(2) Good	28.9%	37.8%	31.8%	-	26.3%	50.0%	23.1%	34.7%	
(3) Fair	7.9%	4.1%	4.5%	-	5.3%	0.0%	0.0%	6.3%	
(4) Poor	2.6%	1.4%	0.0%	-	0.0%	0.0%	0.0%	2.1%	
Average	1.53	1.50	1.41	-	1.37	1.50	1.23	1.54	

911 Services: Importance

	Overall <i>n=163</i>	Gender		Age					
		Male <i>n=81</i>	Female <i>n=80</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=9</i>	36 - 45 <i>n=13</i>	46 - 55 <i>n=24</i>	56 - 65 <i>n=45</i>	Over 65 <i>n=72</i>
		(1) High	75.5%	72.8%	77.5%	0.0%	66.7%	61.5%	58.3%
(2) Medium	22.7%	24.7%	21.3%	0.0%	22.2%	38.5%	37.5%	26.7%	12.5%
(3) Low	1.8%	2.5%	1.3%	0.0%	11.1%	0.0%	4.2%	2.2%	0.0%
Average	1.26	1.30	1.24	0.00	1.44	1.38	1.46	1.31	1.13

	Overall <i>n=163</i>	Location			Residency				
		East <i>n=49</i>	Central <i>n=81</i>	West <i>n=29</i>	Under 1 <i>n=4</i>	1 to 5 <i>n=24</i>	6 to 10 <i>n=8</i>	11 to 15 <i>n=14</i>	Over 15 <i>n=113</i>
		(1) High	81.6%	69.1%	79.3%	100.0%	70.8%	75.0%	71.4%
(2) Medium	18.4%	27.2%	20.7%	0.0%	25.0%	25.0%	21.4%	23.0%	
(3) Low	0.0%	3.7%	0.0%	0.0%	4.2%	0.0%	7.1%	0.9%	
Average	1.18	1.35	1.21	1.00	1.33	1.25	1.36	1.25	

Responding to Citizen Calls: Quality

	Overall <i>n=152</i>	Gender		Age					
		Male <i>n=87</i>	Female <i>n=65</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=10</i>	36 - 45 <i>n=12</i>	46 - 55 <i>n=26</i>	56 - 65 <i>n=37</i>	Over 65 <i>n=67</i>
(1) Excellent	53.9%	50.6%	58.5%	0.0%	70.0%	58.3%	53.8%	45.9%	55.2%
(2) Good	40.1%	42.5%	36.9%	0.0%	30.0%	33.3%	42.3%	40.5%	41.8%
(3) Fair	5.3%	5.7%	4.6%	0.0%	0.0%	8.3%	3.8%	10.8%	3.0%
(4) Poor	0.7%	1.1%	0.0%	0.0%	0.0%	0.0%	0.0%	2.7%	0.0%
Average	1.53	1.57	1.46	0.00	1.30	1.50	1.50	1.70	1.48

	Overall	Location			Residency				
		East <i>n=41</i>	Central <i>n=81</i>	West <i>n=27</i>	Under 1 <i>n=0</i>	1 to 5 <i>n=19</i>	6 to 10 <i>n=10</i>	11 to 15 <i>n=14</i>	Over 15 <i>n=109</i>
(1) Excellent		53.7%	55.6%	44.4%	-	68.4%	50.0%	42.9%	53.2%
(2) Good		39.0%	39.5%	48.1%	-	26.3%	50.0%	57.1%	39.4%
(3) Fair		4.9%	4.9%	7.4%	-	5.3%	0.0%	0.0%	6.4%
(4) Poor		2.4%	0.0%	0.0%	-	0.0%	0.0%	0.0%	0.9%
Average		1.56	1.49	1.63	-	1.37	1.50	1.57	1.55

Responding to Citizen Calls: Importance

	Overall <i>n=210</i>	Gender		Age					
		Male <i>n=113</i>	Female <i>n=94</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=16</i>	36 - 45 <i>n=18</i>	46 - 55 <i>n=37</i>	56 - 65 <i>n=54</i>	Over 65 <i>n=84</i>
(1) High	56.7%	46.0%	69.1%	0.0%	43.8%	44.4%	35.1%	55.6%	72.6%
(2) Medium	37.6%	48.7%	24.5%	0.0%	31.3%	38.9%	59.5%	40.7%	26.2%
(3) Low	5.7%	5.3%	6.4%	0.0%	25.0%	16.7%	5.4%	3.7%	1.2%
Average	1.49	1.59	1.37	0.00	1.81	1.72	1.70	1.48	1.29

	Overall	Location			Residency				
		East <i>n=63</i>	Central <i>n=102</i>	West <i>n=40</i>	Under 1 <i>n=7</i>	1 to 5 <i>n=34</i>	6 to 10 <i>n=11</i>	11 to 15 <i>n=20</i>	Over 15 <i>n=137</i>
(1) High		60.3%	52.0%	60.0%	71.4%	50.0%	45.5%	50.0%	59.9%
(2) Medium		38.1%	38.2%	37.5%	28.6%	35.3%	45.5%	40.0%	37.2%
(3) Low		1.6%	9.8%	2.5%	0.0%	14.7%	9.1%	10.0%	2.9%
Average		1.41	1.58	1.43	1.29	1.65	1.64	1.60	1.43

Overall Police Services: Quality

	Overall <i>n=207</i>	Gender		Age					
		Male <i>n=116</i>	Female <i>n=88</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=16</i>	36 - 45 <i>n=14</i>	46 - 55 <i>n=35</i>	56 - 65 <i>n=55</i>	Over 65 <i>n=86</i>
		(1) Excellent	42.5%	39.7%	47.7%	0.0%	56.3%	50.0%	37.1%
(2) Good	49.8%	51.7%	47.7%	0.0%	43.8%	35.7%	57.1%	50.9%	50.0%
(3) Fair	6.8%	6.9%	4.5%	0.0%	0.0%	14.3%	5.7%	9.1%	4.7%
(4) Poor	1.0%	1.7%	0.0%	0.0%	0.0%	0.0%	0.0%	1.8%	1.2%
Average	1.66	1.71	1.57	0.00	1.44	1.64	1.69	1.75	1.63

	Overall <i>n=207</i>	Location			Residency				
		East <i>n=55</i>	Central <i>n=114</i>	West <i>n=34</i>	Under 1 <i>n=2</i>	1 to 5 <i>n=31</i>	6 to 10 <i>n=12</i>	11 to 15 <i>n=20</i>	Over 15 <i>n=141</i>
		(1) Excellent	40.0%	42.1%	44.1%	50.0%	48.4%	41.7%	45.0%
(2) Good	47.3%	52.6%	50.0%	50.0%	45.2%	41.7%	50.0%	51.8%	
(3) Fair	10.9%	4.4%	5.9%	0.0%	6.5%	16.7%	5.0%	5.7%	
(4) Poor	1.8%	0.9%	0.0%	0.0%	0.0%	0.0%	0.0%	1.4%	
Average	1.75	1.64	1.62	1.50	1.58	1.75	1.60	1.67	

Overall Police Services: Importance

	Overall <i>n=224</i>	Gender		Age					
		Male <i>n=117</i>	Female <i>n=104</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=18</i>	36 - 45 <i>n=18</i>	46 - 55 <i>n=40</i>	56 - 65 <i>n=60</i>	Over 65 <i>n=87</i>
		(1) High	75.9%	71.8%	81.7%	0.0%	61.1%	94.4%	65.0%
(2) Medium	21.9%	25.6%	16.3%	0.0%	38.9%	5.6%	27.5%	21.7%	19.5%
(3) Low	2.2%	2.6%	1.9%	0.0%	0.0%	0.0%	7.5%	1.7%	1.1%
Average	1.26	1.31	1.20	0.00	1.39	1.06	1.43	1.25	1.22

	Overall <i>n=224</i>	Location			Residency				
		East <i>n=62</i>	Central <i>n=112</i>	West <i>n=45</i>	Under 1 <i>n=8</i>	1 to 5 <i>n=35</i>	6 to 10 <i>n=12</i>	11 to 15 <i>n=21</i>	Over 15 <i>n=147</i>
		(1) High	72.6%	75.0%	80.0%	75.0%	80.0%	83.3%	71.4%
(2) Medium	27.4%	21.4%	17.8%	25.0%	20.0%	16.7%	28.6%	21.8%	
(3) Low	0.0%	3.6%	2.2%	0.0%	0.0%	0.0%	0.0%	3.4%	
Average	1.27	1.29	1.22	1.25	1.20	1.17	1.29	1.29	

PUBLIC WORKS/INFRASTRUCTURE

Street Maintenance: Quality

	Overall <i>n=237</i>	Gender		Age					
		Male <i>n=125</i>	Female <i>n=109</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=19</i>	36 - 45 <i>n=18</i>	46 - 55 <i>n=43</i>	56 - 65 <i>n=64</i>	Over 65 <i>n=92</i>
		(1) Excellent	48.5%	52.8%	44.0%	0.0%	63.2%	66.7%	65.1%
(2) Good	32.9%	27.2%	39.4%	0.0%	31.6%	16.7%	18.6%	37.5%	40.2%
(3) Fair	12.7%	12.0%	13.8%	0.0%	5.3%	16.7%	11.6%	10.9%	15.2%
(4) Poor	5.9%	8.0%	2.8%	0.0%	0.0%	0.0%	4.7%	7.8%	7.6%
Average	1.76	1.75	1.75	0.00	1.42	1.50	1.56	1.83	1.93

	Overall <i>n=237</i>	Location			Residency				
		East <i>n=63</i>	Central <i>n=122</i>	West <i>n=47</i>	Under 1 <i>n=7</i>	1 to 5 <i>n=36</i>	6 to 10 <i>n=13</i>	11 to 15 <i>n=23</i>	Over 15 <i>n=157</i>
		(1) Excellent	39.7%	49.2%	57.4%	57.1%	61.1%	61.5%	69.6%
(2) Good	41.3%	32.8%	23.4%	14.3%	27.8%	15.4%	21.7%	38.2%	
(3) Fair	15.9%	11.5%	10.6%	28.6%	8.3%	15.4%	8.7%	13.4%	
(4) Poor	3.2%	6.6%	8.5%	0.0%	2.8%	7.7%	0.0%	7.6%	
Average	1.83	1.75	1.70	1.71	1.53	1.69	1.39	1.88	

Street Maintenance: Importance

	Overall <i>n=230</i>	Gender		Age					
		Male <i>n=121</i>	Female <i>n=106</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=18</i>	36 - 45 <i>n=19</i>	46 - 55 <i>n=42</i>	56 - 65 <i>n=61</i>	Over 65 <i>n=89</i>
		(1) High	77.0%	73.6%	80.2%	0.0%	61.1%	94.7%	61.9%
(2) Medium	21.7%	25.6%	17.9%	0.0%	38.9%	5.3%	33.3%	18.0%	19.1%
(3) Low	1.3%	0.8%	1.9%	0.0%	0.0%	0.0%	4.8%	0.0%	1.1%
Average	1.24	1.27	1.22	0.00	1.39	1.05	1.43	1.18	1.21

	Overall <i>n=230</i>	Location			Residency				
		East <i>n=63</i>	Central <i>n=119</i>	West <i>n=43</i>	Under 1 <i>n=8</i>	1 to 5 <i>n=35</i>	6 to 10 <i>n=13</i>	11 to 15 <i>n=23</i>	Over 15 <i>n=150</i>
		(1) High	79.4%	75.6%	74.4%	75.0%	71.4%	84.6%	69.6%
(2) Medium	20.6%	21.8%	25.6%	25.0%	25.7%	15.4%	30.4%	20.0%	
(3) Low	0.0%	2.5%	0.0%	0.0%	2.9%	0.0%	0.0%	1.3%	
Average	1.21	1.27	1.26	1.25	1.31	1.15	1.30	1.23	

Street Improvement: Quality

	Overall <i>n=235</i>	Gender		Age					
		Male <i>n=125</i>	Female <i>n=107</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=19</i>	36 - 45 <i>n=18</i>	46 - 55 <i>n=43</i>	56 - 65 <i>n=63</i>	Over 65 <i>n=91</i>
(1) Excellent	38.7%	40.8%	36.4%	0.0%	47.4%	55.6%	48.8%	38.1%	28.6%
(2) Good	37.0%	32.0%	43.0%	0.0%	52.6%	22.2%	32.6%	38.1%	38.5%
(3) Fair	18.7%	20.0%	17.8%	0.0%	0.0%	16.7%	14.0%	17.5%	26.4%
(4) Poor	5.5%	7.2%	2.8%	0.0%	0.0%	5.6%	4.7%	6.3%	6.6%
Average	1.91	1.94	1.87	0.00	1.53	1.72	1.74	1.92	2.11

	Overall <i>n=235</i>	Location			Residency				
		East <i>n=63</i>	Central <i>n=121</i>	West <i>n=46</i>	Under 1 <i>n=7</i>	1 to 5 <i>n=35</i>	6 to 10 <i>n=13</i>	11 to 15 <i>n=23</i>	Over 15 <i>n=156</i>
(1) Excellent		34.9%	37.2%	45.7%	57.1%	48.6%	38.5%	52.2%	33.3%
(2) Good		42.9%	37.2%	32.6%	28.6%	40.0%	30.8%	26.1%	39.1%
(3) Fair		19.0%	18.2%	17.4%	14.3%	8.6%	7.7%	17.4%	22.4%
(4) Poor		3.2%	7.4%	4.3%	0.0%	2.9%	23.1%	4.3%	5.1%
Average		1.90	1.96	1.80	1.57	1.66	2.15	1.74	1.99

Street Improvement: Importance

	Overall <i>n=225</i>	Gender		Age					
		Male <i>n=118</i>	Female <i>n=104</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=18</i>	36 - 45 <i>n=19</i>	46 - 55 <i>n=42</i>	56 - 65 <i>n=60</i>	Over 65 <i>n=85</i>
(1) High	54.7%	47.5%	62.5%	0.0%	38.9%	63.2%	33.3%	63.3%	61.2%
(2) Medium	40.9%	48.3%	32.7%	0.0%	55.6%	31.6%	54.8%	35.0%	36.5%
(3) Low	4.4%	4.2%	4.8%	0.0%	5.6%	5.3%	11.9%	1.7%	2.4%
Average	1.50	1.57	1.42	0.00	1.67	1.42	1.79	1.38	1.41

	Overall <i>n=225</i>	Location			Residency				
		East <i>n=62</i>	Central <i>n=117</i>	West <i>n=41</i>	Under 1 <i>n=7</i>	1 to 5 <i>n=35</i>	6 to 10 <i>n=13</i>	11 to 15 <i>n=23</i>	Over 15 <i>n=146</i>
(1) High		50.0%	53.0%	63.4%	14.3%	48.6%	69.2%	47.8%	58.2%
(2) Medium		48.4%	41.0%	31.7%	85.7%	45.7%	30.8%	47.8%	37.0%
(3) Low		1.6%	6.0%	4.9%	0.0%	5.7%	0.0%	4.3%	4.8%
Average		1.52	1.53	1.41	1.86	1.57	1.31	1.57	1.47

Street Sweeping: Quality

	Overall <i>n=227</i>	Gender		Age					
		Male <i>n=121</i>	Female <i>n=104</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=19</i>	36 - 45 <i>n=17</i>	46 - 55 <i>n=42</i>	56 - 65 <i>n=60</i>	Over 65 <i>n=88</i>
		(1) Excellent	35.2%	34.7%	35.6%	0.0%	36.8%	35.3%	33.3%
(2) Good	47.1%	45.5%	50.0%	0.0%	47.4%	47.1%	47.6%	38.3%	53.4%
(3) Fair	15.0%	16.5%	12.5%	0.0%	15.8%	17.6%	19.0%	13.3%	13.6%
(4) Poor	2.6%	3.3%	1.9%	0.0%	0.0%	0.0%	0.0%	5.0%	3.4%
Average	1.85	1.88	1.81	0.00	1.79	1.82	1.86	1.80	1.91

	Overall <i>n=227</i>	Location			Residency				
		East <i>n=60</i>	Central <i>n=119</i>	West <i>n=44</i>	Under 1 <i>n=6</i>	1 to 5 <i>n=36</i>	6 to 10 <i>n=13</i>	11 to 15 <i>n=22</i>	Over 15 <i>n=149</i>
		(1) Excellent	28.3%	36.1%	36.4%	66.7%	44.4%	30.8%	40.9%
(2) Good	55.0%	45.4%	45.5%	16.7%	41.7%	30.8%	50.0%	51.0%	
(3) Fair	15.0%	16.8%	11.4%	16.7%	13.9%	30.8%	9.1%	14.8%	
(4) Poor	1.7%	1.7%	6.8%	0.0%	0.0%	7.7%	0.0%	3.4%	
Average	1.90	1.84	1.89	1.50	1.69	2.15	1.68	1.91	

Street Sweeping: Importance

	Overall <i>n=224</i>	Gender		Age					
		Male <i>n=119</i>	Female <i>n=102</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=18</i>	36 - 45 <i>n=19</i>	46 - 55 <i>n=42</i>	56 - 65 <i>n=59</i>	Over 65 <i>n=85</i>
		(1) High	30.8%	24.4%	39.2%	0.0%	33.3%	36.8%	16.7%
(2) Medium	58.5%	64.7%	51.0%	0.0%	61.1%	52.6%	69.0%	50.8%	58.8%
(3) Low	10.7%	10.9%	9.8%	0.0%	5.6%	10.5%	14.3%	13.6%	8.2%
Average	1.80	1.87	1.71	0.00	1.72	1.74	1.98	1.78	1.75

	Overall <i>n=224</i>	Location			Residency				
		East <i>n=63</i>	Central <i>n=116</i>	West <i>n=40</i>	Under 1 <i>n=7</i>	1 to 5 <i>n=34</i>	6 to 10 <i>n=13</i>	11 to 15 <i>n=23</i>	Over 15 <i>n=146</i>
		(1) High	27.0%	30.2%	40.0%	0.0%	35.3%	46.2%	17.4%
(2) Medium	63.5%	56.9%	52.5%	100.0%	52.9%	53.8%	73.9%	55.5%	
(3) Low	9.5%	12.9%	7.5%	0.0%	11.8%	0.0%	8.7%	12.3%	
Average	1.83	1.83	1.68	2.00	1.76	1.54	1.91	1.80	

Street Lighting: Quality

	Overall <i>n</i> =234	Gender		Age					
		Male <i>n</i> =124	Female <i>n</i> =107	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =18	36 - 45 <i>n</i> =18	46 - 55 <i>n</i> =43	56 - 65 <i>n</i> =63	Over 65 <i>n</i> =91
(1) Excellent	54.7%	57.3%	52.3%	0.0%	66.7%	66.7%	72.1%	50.8%	44.0%
(2) Good	31.2%	29.8%	32.7%	0.0%	27.8%	22.2%	16.3%	34.9%	38.5%
(3) Fair	11.1%	8.1%	14.0%	0.0%	5.6%	11.1%	9.3%	11.1%	13.2%
(4) Poor	3.0%	4.8%	0.9%	0.0%	0.0%	0.0%	2.3%	3.2%	4.4%
Average	1.62	1.60	1.64	0.00	1.39	1.44	1.42	1.67	1.78

	Overall <i>n</i> =234	Location			Residency				
		East <i>n</i> =62	Central <i>n</i> =121	West <i>n</i> =46	Under 1 <i>n</i> =8	1 to 5 <i>n</i> =35	6 to 10 <i>n</i> =13	11 to 15 <i>n</i> =23	Over 15 <i>n</i> =154
(1) Excellent	54.7%	48.4%	57.0%	58.7%	75.0%	57.1%	46.2%	65.2%	51.9%
(2) Good	31.2%	37.1%	29.8%	28.3%	12.5%	31.4%	30.8%	26.1%	33.1%
(3) Fair	11.1%	14.5%	9.1%	8.7%	12.5%	11.4%	0.0%	8.7%	12.3%
(4) Poor	3.0%	0.0%	4.1%	4.3%	0.0%	0.0%	23.1%	0.0%	2.6%
Average	1.62	1.66	1.60	1.59	1.38	1.54	2.00	1.43	1.66

Street Lighting: Importance

	Overall <i>n</i> =225	Gender		Age					
		Male <i>n</i> =117	Female <i>n</i> =105	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =18	36 - 45 <i>n</i> =19	46 - 55 <i>n</i> =42	56 - 65 <i>n</i> =59	Over 65 <i>n</i> =86
(1) High	64.9%	56.4%	75.2%	0.0%	44.4%	68.4%	50.0%	69.5%	72.1%
(2) Medium	31.6%	39.3%	21.9%	0.0%	55.6%	21.1%	42.9%	28.8%	25.6%
(3) Low	3.6%	4.3%	2.9%	0.0%	0.0%	10.5%	7.1%	1.7%	2.3%
Average	1.39	1.48	1.28	0.00	1.56	1.42	1.57	1.32	1.30

	Overall <i>n</i> =225	Location			Residency				
		East <i>n</i> =62	Central <i>n</i> =117	West <i>n</i> =41	Under 1 <i>n</i> =7	1 to 5 <i>n</i> =35	6 to 10 <i>n</i> =13	11 to 15 <i>n</i> =23	Over 15 <i>n</i> =146
(1) High	64.9%	62.9%	63.2%	68.3%	42.9%	68.6%	61.5%	56.5%	66.4%
(2) Medium	31.6%	35.5%	31.6%	29.3%	57.1%	28.6%	30.8%	43.5%	29.5%
(3) Low	3.6%	1.6%	5.1%	2.4%	0.0%	2.9%	7.7%	0.0%	4.1%
Average	1.39	1.39	1.42	1.34	1.57	1.34	1.46	1.43	1.38

Snow/Ice Removal: Quality

	Overall <i>n=236</i>	Gender		Age					
		Male <i>n=125</i>	Female <i>n=108</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=19</i>	36 - 45 <i>n=19</i>	46 - 55 <i>n=43</i>	56 - 65 <i>n=64</i>	Over 65 <i>n=90</i>
		(1) Excellent	54.2%	54.4%	53.7%	0.0%	63.2%	73.7%	65.1%
(2) Good	33.9%	32.0%	37.0%	0.0%	31.6%	15.8%	25.6%	26.6%	47.8%
(3) Fair	8.9%	10.4%	6.5%	0.0%	5.3%	5.3%	4.7%	14.1%	8.9%
(4) Poor	3.0%	3.2%	2.8%	0.0%	0.0%	5.3%	4.7%	3.1%	2.2%
Average	1.61	1.62	1.58	0.00	1.42	1.42	1.49	1.64	1.72

	Overall <i>n=236</i>	Location			Residency				
		East <i>n=64</i>	Central <i>n=122</i>	West <i>n=45</i>	Under 1 <i>n=6</i>	1 to 5 <i>n=37</i>	6 to 10 <i>n=13</i>	11 to 15 <i>n=23</i>	Over 15 <i>n=156</i>
		(1) Excellent	43.8%	58.2%	53.3%	66.7%	62.2%	46.2%	69.6%
(2) Good	42.2%	31.1%	33.3%	33.3%	27.0%	46.2%	21.7%	36.5%	
(3) Fair	10.9%	6.6%	13.3%	0.0%	8.1%	0.0%	8.7%	10.3%	
(4) Poor	3.1%	4.1%	0.0%	0.0%	2.7%	7.7%	0.0%	3.2%	
Average	1.73	1.57	1.60	1.33	1.51	1.69	1.39	1.67	

Snow/Ice Removal: Importance

	Overall <i>n=273</i>	Gender		Age					
		Male <i>n=149</i>	Female <i>n=120</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=22</i>	36 - 45 <i>n=23</i>	46 - 55 <i>n=58</i>	56 - 65 <i>n=70</i>	Over 65 <i>n=99</i>
		(1) High	67.4%	63.1%	73.3%	0.0%	63.6%	69.6%	46.6%
(2) Medium	29.3%	30.9%	26.7%	0.0%	36.4%	17.4%	48.3%	25.7%	22.2%
(3) Low	3.3%	6.0%	0.0%	0.0%	0.0%	13.0%	5.2%	0.0%	3.0%
Average	1.36	1.43	1.27	0.00	1.36	1.43	1.59	1.26	1.28

	Overall <i>n=273</i>	Location			Residency				
		East <i>n=74</i>	Central <i>n=144</i>	West <i>n=50</i>	Under 1 <i>n=6</i>	1 to 5 <i>n=44</i>	6 to 10 <i>n=16</i>	11 to 15 <i>n=28</i>	Over 15 <i>n=178</i>
		(1) High	68.9%	64.6%	70.0%	100.0%	59.1%	62.5%	64.3%
(2) Medium	27.0%	33.3%	24.0%	0.0%	40.9%	37.5%	35.7%	25.8%	
(3) Low	4.1%	2.1%	6.0%	0.0%	0.0%	0.0%	0.0%	5.1%	
Average	1.35	1.38	1.36	1.00	1.41	1.38	1.36	1.36	

Sidewalk Maintenance: Quality

	Overall <i>n=221</i>	Gender		Age					
		Male <i>n=115</i>	Female <i>n=103</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=19</i>	36 - 45 <i>n=15</i>	46 - 55 <i>n=42</i>	56 - 65 <i>n=60</i>	Over 65 <i>n=84</i>
		(1) Excellent	48.4%	50.4%	46.6%	0.0%	68.4%	73.3%	61.9%
(2) Good	31.7%	28.7%	35.9%	0.0%	21.1%	20.0%	19.0%	26.7%	46.4%
(3) Fair	11.3%	10.4%	11.7%	0.0%	5.3%	0.0%	7.1%	18.3%	11.9%
(4) Poor	8.6%	10.4%	5.8%	0.0%	5.3%	6.7%	11.9%	10.0%	7.1%
Average	1.80	1.81	1.77	0.00	1.47	1.40	1.69	1.93	1.92

	Overall <i>n=221</i>	Location			Residency				
		East <i>n=61</i>	Central <i>n=114</i>	West <i>n=42</i>	Under 1 <i>n=6</i>	1 to 5 <i>n=33</i>	6 to 10 <i>n=11</i>	11 to 15 <i>n=20</i>	Over 15 <i>n=150</i>
		(1) Excellent	39.3%	50.0%	54.8%	83.3%	63.6%	63.6%	60.0%
(2) Good	32.8%	31.6%	31.0%	16.7%	18.2%	18.2%	30.0%	36.7%	
(3) Fair	13.1%	10.5%	11.9%	0.0%	6.1%	0.0%	5.0%	14.7%	
(4) Poor	14.8%	7.9%	2.4%	0.0%	12.1%	18.2%	5.0%	8.0%	
Average	2.03	1.76	1.62	1.17	1.67	1.73	1.55	1.90	

Sidewalk Maintenance: Importance

	Overall <i>n=207</i>	Gender		Age					
		Male <i>n=106</i>	Female <i>n=99</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=16</i>	36 - 45 <i>n=18</i>	46 - 55 <i>n=39</i>	56 - 65 <i>n=56</i>	Over 65 <i>n=78</i>
		(1) High	45.4%	39.6%	52.5%	0.0%	31.3%	38.9%	33.3%
(2) Medium	45.4%	50.0%	39.4%	0.0%	62.5%	55.6%	48.7%	42.9%	39.7%
(3) Low	9.2%	10.4%	8.1%	0.0%	6.3%	5.6%	17.9%	8.9%	6.4%
Average	1.64	1.71	1.56	0.00	1.75	1.67	1.85	1.61	1.53

	Overall <i>n=207</i>	Location			Residency				
		East <i>n=56</i>	Central <i>n=111</i>	West <i>n=36</i>	Under 1 <i>n=6</i>	1 to 5 <i>n=31</i>	6 to 10 <i>n=13</i>	11 to 15 <i>n=18</i>	Over 15 <i>n=139</i>
		(1) High	41.1%	44.1%	50.0%	16.7%	48.4%	53.8%	22.2%
(2) Medium	50.0%	45.9%	41.7%	66.7%	41.9%	46.2%	72.2%	41.7%	
(3) Low	8.9%	9.9%	8.3%	16.7%	9.7%	0.0%	5.6%	10.1%	
Average	1.68	1.66	1.58	2.00	1.61	1.46	1.83	1.62	

Stormwater Drainage: Quality

	Overall <i>n=226</i>	Gender		Age					
		Male <i>n=122</i>	Female <i>n=101</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=19</i>	36 - 45 <i>n=17</i>	46 - 55 <i>n=42</i>	56 - 65 <i>n=60</i>	Over 65 <i>n=87</i>
(1) Excellent	21.2%	22.1%	20.8%	0.0%	31.6%	11.8%	9.5%	28.3%	21.8%
(2) Good	50.0%	50.0%	51.5%	0.0%	36.8%	41.2%	57.1%	43.3%	56.3%
(3) Fair	21.2%	19.7%	20.8%	0.0%	21.1%	23.5%	26.2%	18.3%	19.5%
(4) Poor	7.5%	8.2%	6.9%	0.0%	10.5%	23.5%	7.1%	10.0%	2.3%
Average	2.15	2.14	2.14	0.00	2.11	2.59	2.31	2.10	2.02

	Overall <i>n=226</i>	Location			Residency				
		East <i>n=60</i>	Central <i>n=117</i>	West <i>n=45</i>	Under 1 <i>n=7</i>	1 to 5 <i>n=34</i>	6 to 10 <i>n=13</i>	11 to 15 <i>n=23</i>	Over 15 <i>n=148</i>
(1) Excellent		16.7%	22.2%	22.2%	57.1%	20.6%	30.8%	26.1%	18.2%
(2) Good		56.7%	49.6%	44.4%	42.9%	44.1%	30.8%	34.8%	56.1%
(3) Fair		23.3%	21.4%	17.8%	0.0%	26.5%	0.0%	26.1%	21.6%
(4) Poor		3.3%	6.8%	15.6%	0.0%	8.8%	38.5%	13.0%	4.1%
Average		2.13	2.13	2.27	1.43	2.24	2.46	2.26	2.11

Stormwater Drainage: Importance

	Overall <i>n=226</i>	Gender		Age					
		Male <i>n=119</i>	Female <i>n=104</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=18</i>	36 - 45 <i>n=19</i>	46 - 55 <i>n=41</i>	56 - 65 <i>n=61</i>	Over 65 <i>n=86</i>
(1) High	60.2%	53.8%	67.3%	0.0%	44.4%	68.4%	46.3%	62.3%	66.3%
(2) Medium	38.1%	43.7%	31.7%	0.0%	55.6%	31.6%	51.2%	34.4%	32.6%
(3) Low	1.8%	2.5%	1.0%	0.0%	0.0%	0.0%	2.4%	3.3%	1.2%
Average	1.42	1.49	1.34	0.00	1.56	1.32	1.56	1.41	1.35

	Overall <i>n=226</i>	Location			Residency				
		East <i>n=61</i>	Central <i>n=118</i>	West <i>n=42</i>	Under 1 <i>n=7</i>	1 to 5 <i>n=35</i>	6 to 10 <i>n=13</i>	11 to 15 <i>n=23</i>	Over 15 <i>n=147</i>
(1) High		59.0%	55.9%	69.0%	57.1%	57.1%	61.5%	52.2%	61.9%
(2) Medium		39.3%	42.4%	28.6%	42.9%	40.0%	38.5%	43.5%	36.7%
(3) Low		1.6%	1.7%	2.4%	0.0%	2.9%	0.0%	4.3%	1.4%
Average		1.43	1.46	1.33	1.43	1.46	1.38	1.52	1.39

Drinking Water: Quality

	Overall <i>n=232</i>	Gender		Age					
		Male <i>n=123</i>	Female <i>n=106</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=18</i>	36 - 45 <i>n=18</i>	46 - 55 <i>n=42</i>	56 - 65 <i>n=62</i>	Over 65 <i>n=91</i>
		(1) Excellent	20.3%	19.5%	21.7%	0.0%	22.2%	5.6%	14.3%
(2) Good	51.3%	54.5%	48.1%	0.0%	44.4%	38.9%	64.3%	41.9%	56.0%
(3) Fair	16.8%	15.4%	17.0%	0.0%	16.7%	27.8%	19.0%	17.7%	12.1%
(4) Poor	11.6%	10.6%	13.2%	0.0%	16.7%	27.8%	2.4%	14.5%	9.9%
Average	2.20	2.17	2.22	0.00	2.28	2.78	2.10	2.21	2.10

	Overall <i>n=232</i>	Location			Residency				
		East <i>n=65</i>	Central <i>n=116</i>	West <i>n=46</i>	Under 1 <i>n=8</i>	1 to 5 <i>n=34</i>	6 to 10 <i>n=12</i>	11 to 15 <i>n=23</i>	Over 15 <i>n=154</i>
		(1) Excellent	21.5%	20.7%	15.2%	25.0%	14.7%	16.7%	13.0%
(2) Good	52.3%	57.8%	37.0%	50.0%	50.0%	25.0%	43.5%	55.2%	
(3) Fair	18.5%	11.2%	26.1%	25.0%	20.6%	8.3%	30.4%	13.6%	
(4) Poor	7.7%	10.3%	21.7%	0.0%	14.7%	50.0%	13.0%	8.4%	
Average	2.12	2.11	2.54	2.00	2.35	2.92	2.43	2.08	

Drinking Water: Importance

	Overall <i>n=209</i>	Gender		Age					
		Male <i>n=111</i>	Female <i>n=96</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=15</i>	36 - 45 <i>n=15</i>	46 - 55 <i>n=37</i>	56 - 65 <i>n=58</i>	Over 65 <i>n=84</i>
		(1) High	59.3%	55.9%	62.5%	0.0%	53.3%	40.0%	43.2%
(2) Medium	31.6%	34.2%	29.2%	0.0%	26.7%	46.7%	40.5%	32.8%	25.0%
(3) Low	9.1%	9.9%	8.3%	0.0%	20.0%	13.3%	16.2%	10.3%	2.4%
Average	1.50	1.54	1.46	0.00	1.67	1.73	1.73	1.53	1.30

	Overall <i>n=209</i>	Location			Residency				
		East <i>n=58</i>	Central <i>n=111</i>	West <i>n=36</i>	Under 1 <i>n=5</i>	1 to 5 <i>n=32</i>	6 to 10 <i>n=12</i>	11 to 15 <i>n=20</i>	Over 15 <i>n=140</i>
		(1) High	67.2%	51.4%	66.7%	40.0%	53.1%	50.0%	55.0%
(2) Medium	25.9%	38.7%	22.2%	40.0%	25.0%	50.0%	35.0%	30.7%	
(3) Low	6.9%	9.9%	11.1%	20.0%	21.9%	0.0%	10.0%	6.4%	
Average	1.40	1.59	1.44	1.80	1.69	1.50	1.55	1.44	

Sewer Services: Quality

	Overall <i>n=213</i>	Gender		Age					
		Male <i>n=115</i>	Female <i>n=96</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=17</i>	36 - 45 <i>n=17</i>	46 - 55 <i>n=38</i>	56 - 65 <i>n=58</i>	Over 65 <i>n=82</i>
(1) Excellent	26.3%	28.7%	24.0%	0.0%	23.5%	23.5%	10.5%	31.0%	31.7%
(2) Good	58.7%	54.8%	62.5%	0.0%	58.8%	58.8%	63.2%	51.7%	61.0%
(3) Fair	11.7%	13.0%	10.4%	0.0%	11.8%	11.8%	21.1%	12.1%	7.3%
(4) Poor	3.3%	3.5%	3.1%	0.0%	5.9%	5.9%	5.3%	5.2%	0.0%
Average	1.92	1.91	1.93	0.00	2.00	2.00	2.21	1.91	1.76

	Overall <i>n=213</i>	Location			Residency				
		East <i>n=57</i>	Central <i>n=114</i>	West <i>n=38</i>	Under 1 <i>n=5</i>	1 to 5 <i>n=34</i>	6 to 10 <i>n=12</i>	11 to 15 <i>n=21</i>	Over 15 <i>n=140</i>
(1) Excellent	26.3%	29.8%	26.3%	18.4%	80.0%	20.6%	25.0%	19.0%	27.1%
(2) Good	58.7%	59.6%	58.8%	57.9%	20.0%	58.8%	41.7%	61.9%	60.7%
(3) Fair	11.7%	10.5%	11.4%	15.8%	0.0%	11.8%	16.7%	14.3%	11.4%
(4) Poor	3.3%	0.0%	3.5%	7.9%	0.0%	8.8%	16.7%	4.8%	0.7%
Average	1.92	1.81	1.92	2.13	1.20	2.09	2.25	2.05	1.86

Sewer Services: Importance

	Overall <i>n=205</i>	Gender		Age					
		Male <i>n=111</i>	Female <i>n=91</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=17</i>	36 - 45 <i>n=15</i>	46 - 55 <i>n=34</i>	56 - 65 <i>n=55</i>	Over 65 <i>n=83</i>
(1) High	50.2%	45.9%	56.0%	0.0%	35.3%	26.7%	38.2%	50.9%	62.7%
(2) Medium	40.0%	41.4%	38.5%	0.0%	47.1%	73.3%	38.2%	38.2%	33.7%
(3) Low	9.8%	12.6%	5.5%	0.0%	17.6%	0.0%	23.5%	10.9%	3.6%
Average	1.60	1.67	1.49	0.00	1.82	1.73	1.85	1.60	1.41

	Overall <i>n=205</i>	Location			Residency				
		East <i>n=60</i>	Central <i>n=106</i>	West <i>n=34</i>	Under 1 <i>n=6</i>	1 to 5 <i>n=32</i>	6 to 10 <i>n=11</i>	11 to 15 <i>n=18</i>	Over 15 <i>n=137</i>
(1) High	50.2%	46.7%	47.2%	61.8%	50.0%	37.5%	45.5%	50.0%	54.0%
(2) Medium	40.0%	43.3%	41.5%	32.4%	50.0%	50.0%	54.5%	44.4%	35.0%
(3) Low	9.8%	10.0%	11.3%	5.9%	0.0%	12.5%	0.0%	5.6%	10.9%
Average	1.60	1.63	1.64	1.44	1.50	1.75	1.55	1.56	1.57

Urban Forestry Program: Quality

	Overall <i>n=192</i>	Gender		Age					
		Male <i>n=105</i>	Female <i>n=84</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=18</i>	36 - 45 <i>n=16</i>	46 - 55 <i>n=37</i>	56 - 65 <i>n=52</i>	Over 65 <i>n=68</i>
		(1) Excellent	22.9%	21.9%	25.0%	0.0%	27.8%	12.5%	16.2%
(2) Good	57.8%	56.2%	60.7%	0.0%	44.4%	75.0%	64.9%	59.6%	52.9%
(3) Fair	15.6%	17.1%	13.1%	0.0%	11.1%	6.3%	16.2%	19.2%	16.2%
(4) Poor	3.6%	4.8%	1.2%	0.0%	16.7%	6.3%	2.7%	1.9%	0.0%
Average	2.00	2.05	1.90	0.00	2.17	2.06	2.05	2.04	1.85

	Overall <i>n=192</i>	Location			Residency				
		East <i>n=50</i>	Central <i>n=101</i>	West <i>n=39</i>	Under 1 <i>n=6</i>	1 to 5 <i>n=31</i>	6 to 10 <i>n=11</i>	11 to 15 <i>n=18</i>	Over 15 <i>n=125</i>
		(1) Excellent	20.0%	23.8%	23.1%	50.0%	25.8%	27.3%	22.2%
(2) Good	70.0%	53.5%	56.4%	50.0%	48.4%	45.5%	50.0%	63.2%	
(3) Fair	8.0%	18.8%	17.9%	0.0%	16.1%	18.2%	22.2%	15.2%	
(4) Poor	2.0%	4.0%	2.6%	0.0%	9.7%	9.1%	5.6%	0.8%	
Average	1.92	2.03	2.00	1.50	2.10	2.09	2.11	1.96	

Urban Forestry Program: Importance

	Overall <i>n=193</i>	Gender		Age					
		Male <i>n=103</i>	Female <i>n=89</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=16</i>	36 - 45 <i>n=16</i>	46 - 55 <i>n=35</i>	56 - 65 <i>n=54</i>	Over 65 <i>n=72</i>
		(1) High	30.1%	29.1%	30.3%	0.0%	31.3%	12.5%	14.3%
(2) Medium	51.8%	50.5%	53.9%	0.0%	50.0%	50.0%	57.1%	46.3%	54.2%
(3) Low	18.1%	20.4%	15.7%	0.0%	18.8%	37.5%	28.6%	14.8%	11.1%
Average	1.88	1.91	1.85	0.00	0.00	2.25	2.14	1.76	1.76

	Overall <i>n=193</i>	Location			Residency				
		East <i>n=51</i>	Central <i>n=107</i>	West <i>n=32</i>	Under 1 <i>n=5</i>	1 to 5 <i>n=30</i>	6 to 10 <i>n=13</i>	11 to 15 <i>n=17</i>	Over 15 <i>n=128</i>
		(1) High	21.6%	28.0%	50.0%	0.0%	33.3%	30.8%	35.3%
(2) Medium	60.8%	52.3%	37.5%	80.0%	46.7%	53.8%	52.9%	51.6%	
(3) Low	17.6%	19.6%	12.5%	20.0%	20.0%	15.4%	11.8%	18.8%	
Average	1.96	1.92	1.63	2.20	1.87	1.85	1.76	1.89	

Tree Trimming: Quality

	Overall <i>n=224</i>	Gender		Age					
		Male <i>n=117</i>	Female <i>n=104</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=19</i>	36 - 45 <i>n=17</i>	46 - 55 <i>n=41</i>	56 - 65 <i>n=62</i>	Over 65 <i>n=84</i>
		(1) Excellent	28.1%	29.9%	26.9%	0.0%	26.3%	23.5%	17.1%
(2) Good	49.6%	46.2%	54.8%	0.0%	57.9%	70.6%	58.5%	43.5%	44.0%
(3) Fair	18.3%	17.1%	17.3%	0.0%	15.8%	5.9%	19.5%	21.0%	17.9%
(4) Poor	4.0%	6.8%	1.0%	0.0%	0.0%	0.0%	4.9%	4.8%	4.8%
Average	1.98	2.01	1.92	0.00	1.89	1.82	2.12	2.00	1.94

	Overall <i>n=224</i>	Location			Residency				
		East <i>n=57</i>	Central <i>n=117</i>	West <i>n=46</i>	Under 1 <i>n=5</i>	1 to 5 <i>n=36</i>	6 to 10 <i>n=13</i>	11 to 15 <i>n=21</i>	Over 15 <i>n=148</i>
		(1) Excellent	26.3%	24.8%	37.0%	60.0%	30.6%	23.1%	28.6%
(2) Good	54.4%	54.7%	34.8%	20.0%	50.0%	46.2%	52.4%	50.7%	
(3) Fair	15.8%	16.2%	26.1%	20.0%	16.7%	23.1%	14.3%	18.2%	
(4) Poor	3.5%	4.3%	2.2%	0.0%	2.8%	7.7%	4.8%	4.1%	
Average	1.96	2.00	1.93	1.60	1.92	2.15	1.95	1.99	

Tree Trimming: Importance

	Overall <i>n=177</i>	Gender		Age					
		Male <i>n=87</i>	Female <i>n=88</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=12</i>	36 - 45 <i>n=14</i>	46 - 55 <i>n=27</i>	56 - 65 <i>n=49</i>	Over 65 <i>n=74</i>
		(1) High	30.5%	26.4%	35.2%	0.0%	33.3%	35.7%	18.5%
(2) Medium	51.4%	52.9%	50.0%	0.0%	58.3%	35.7%	48.1%	55.1%	51.4%
(3) Low	18.1%	20.7%	14.8%	0.0%	8.3%	28.6%	33.3%	14.3%	14.9%
Average	1.88	1.94	1.80	0.00	1.75	1.93	2.15	1.84	1.81

	Overall <i>n=177</i>	Location			Residency				
		East <i>n=48</i>	Central <i>n=95</i>	West <i>n=30</i>	Under 1 <i>n=2</i>	1 to 5 <i>n=28</i>	6 to 10 <i>n=10</i>	11 to 15 <i>n=13</i>	Over 15 <i>n=123</i>
		(1) High	25.0%	29.5%	40.0%	50.0%	28.6%	60.0%	15.4%
(2) Medium	54.2%	49.5%	53.3%	50.0%	57.1%	20.0%	61.5%	51.2%	
(3) Low	20.8%	21.1%	6.7%	0.0%	14.3%	20.0%	23.1%	18.7%	
Average	1.96	1.92	1.67	1.50	1.86	1.60	2.08	1.89	

Pedestrian & bicycle paths: Quality

	Overall <i>n=208</i>	Gender		Age					
		Male <i>n=112</i>	Female <i>n=93</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=19</i>	36 - 45 <i>n=14</i>	46 - 55 <i>n=38</i>	56 - 65 <i>n=57</i>	Over 65 <i>n=79</i>
(1) Excellent	23.1%	21.4%	25.8%	0.0%	10.5%	21.4%	13.2%	22.8%	31.6%
(2) Good	56.3%	58.0%	54.8%	0.0%	63.2%	64.3%	63.2%	52.6%	53.2%
(3) Fair	15.9%	15.2%	16.1%	0.0%	21.1%	14.3%	18.4%	21.1%	10.1%
(4) Poor	4.8%	5.4%	3.2%	0.0%	5.3%	0.0%	5.3%	3.5%	5.1%
Average	2.02	2.04	1.97	0.00	2.21	1.93	2.16	2.05	1.89

	Overall	Location			Residency				
		East <i>n=57</i>	Central <i>n=109</i>	West <i>n=38</i>	Under 1 <i>n=6</i>	1 to 5 <i>n=30</i>	6 to 10 <i>n=11</i>	11 to 15 <i>n=20</i>	Over 15 <i>n=140</i>
(1) Excellent		22.8%	22.0%	23.7%	66.7%	23.3%	18.2%	10.0%	23.6%
(2) Good		57.9%	60.6%	44.7%	33.3%	53.3%	63.6%	55.0%	57.9%
(3) Fair		17.5%	13.8%	21.1%	0.0%	16.7%	9.1%	25.0%	15.7%
(4) Poor		1.8%	3.7%	10.5%	0.0%	6.7%	9.1%	10.0%	2.9%
Average		1.98	1.99	2.18	1.33	2.07	2.09	2.35	1.98

Pedestrian & bicycle paths: Importance

	Overall <i>n=213</i>	Gender		Age					
		Male <i>n=111</i>	Female <i>n=99</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=16</i>	36 - 45 <i>n=18</i>	46 - 55 <i>n=40</i>	56 - 65 <i>n=58</i>	Over 65 <i>n=80</i>
(1) High	34.3%	27.9%	41.4%	0.0%	25.0%	33.3%	20.0%	43.1%	37.5%
(2) Medium	50.7%	57.7%	43.4%	0.0%	62.5%	55.6%	55.0%	41.4%	52.5%
(3) Low	15.0%	14.4%	15.2%	0.0%	12.5%	11.1%	25.0%	15.5%	10.0%
Average	1.81	1.86	1.74	0.00	1.88	1.78	2.05	1.72	1.73

	Overall	Location			Residency				
		East <i>n=59</i>	Central <i>n=113</i>	West <i>n=36</i>	Under 1 <i>n=6</i>	1 to 5 <i>n=34</i>	6 to 10 <i>n=13</i>	11 to 15 <i>n=19</i>	Over 15 <i>n=140</i>
(1) High		27.1%	30.1%	55.6%	50.0%	23.5%	46.2%	42.1%	34.3%
(2) Medium		61.0%	53.1%	30.6%	50.0%	58.8%	46.2%	31.6%	52.1%
(3) Low		11.9%	16.8%	13.9%	0.0%	17.6%	7.7%	26.3%	13.6%
Average		1.85	1.87	1.58	1.50	1.94	1.62	1.84	1.79

Public Property maintenance: Quality

	Overall <i>n=223</i>	Gender		Age					
		Male <i>n=120</i>	Female <i>n=100</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=18</i>	36 - 45 <i>n=18</i>	46 - 55 <i>n=40</i>	56 - 65 <i>n=61</i>	Over 65 <i>n=85</i>
(1) Excellent	25.1%	25.0%	26.0%	0.0%	11.1%	16.7%	17.5%	21.3%	36.5%
(2) Good	56.5%	58.3%	54.0%	0.0%	50.0%	50.0%	57.5%	57.4%	57.6%
(3) Fair	14.8%	13.3%	16.0%	0.0%	27.8%	33.3%	17.5%	16.4%	5.9%
(4) Poor	3.6%	3.3%	4.0%	0.0%	11.1%	0.0%	7.5%	4.9%	0.0%
Average	1.97	1.95	1.98	0.00	2.39	2.17	2.15	2.05	1.69

	Overall <i>n=223</i>	Location			Residency				
		East <i>n=62</i>	Central <i>n=114</i>	West <i>n=42</i>	Under 1 <i>n=7</i>	1 to 5 <i>n=36</i>	6 to 10 <i>n=13</i>	11 to 15 <i>n=21</i>	Over 15 <i>n=145</i>
(1) Excellent	24.2%	22.8%	28.6%	71.4%	19.4%	15.4%	33.3%	24.1%	
(2) Good	58.1%	59.6%	50.0%	14.3%	50.0%	61.5%	61.9%	58.6%	
(3) Fair	12.9%	14.9%	16.7%	14.3%	22.2%	15.4%	4.8%	14.5%	
(4) Poor	4.8%	2.6%	4.8%	0.0%	8.3%	7.7%	0.0%	2.8%	
Average	1.98	1.97	1.98	1.43	2.19	2.15	1.71	1.96	

Public Property maintenance: Importance

	Overall <i>n=222</i>	Gender		Age					
		Male <i>n=118</i>	Female <i>n=102</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=17</i>	36 - 45 <i>n=18</i>	46 - 55 <i>n=42</i>	56 - 65 <i>n=59</i>	Over 65 <i>n=86</i>
(1) High	58.6%	56.8%	60.8%	0.0%	70.6%	55.6%	45.2%	61.0%	61.6%
(2) Medium	34.7%	36.4%	32.4%	0.0%	29.4%	33.3%	38.1%	33.9%	34.9%
(3) Low	6.8%	6.8%	6.9%	0.0%	0.0%	11.1%	16.7%	5.1%	3.5%
Average	1.48	1.50	1.46	0.00	1.29	1.56	1.71	1.44	1.42

	Overall <i>n=222</i>	Location			Residency				
		East <i>n=61</i>	Central <i>n=116</i>	West <i>n=41</i>	Under 1 <i>n=6</i>	1 to 5 <i>n=34</i>	6 to 10 <i>n=17</i>	11 to 15 <i>n=22</i>	Over 15 <i>n=147</i>
(1) High	47.5%	59.5%	70.7%	50.0%	67.6%	41.2%	63.6%	56.5%	
(2) Medium	44.3%	33.6%	24.4%	50.0%	20.6%	35.3%	27.3%	37.4%	
(3) Low	8.2%	6.9%	4.9%	0.0%	11.8%	0.0%	9.1%	6.1%	
Average	1.61	1.47	1.34	1.50	1.44	1.12	1.45	1.50	

Public Property beautification: Quality

	Overall <i>n=228</i>	Gender		Age					
		Male <i>n=121</i>	Female <i>n=104</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=19</i>	36 - 45 <i>n=18</i>	46 - 55 <i>n=41</i>	56 - 65 <i>n=62</i>	Over 65 <i>n=87</i>
		(1) Excellent	24.1%	24.8%	24.0%	0.0%	5.3%	16.7%	14.6%
(2) Good	53.1%	52.9%	52.9%	0.0%	52.6%	44.4%	56.1%	48.4%	56.3%
(3) Fair	17.1%	16.5%	17.3%	0.0%	31.6%	27.8%	17.1%	25.8%	5.7%
(4) Poor	5.7%	5.8%	5.8%	0.0%	10.5%	11.1%	12.2%	6.5%	0.0%
Average	2.04	2.03	2.05	0.00	2.47	2.33	2.27	2.19	1.68

	Overall <i>n=228</i>	Location			Residency				
		East <i>n=62</i>	Central <i>n=115</i>	West <i>n=46</i>	Under 1 <i>n=7</i>	1 to 5 <i>n=35</i>	6 to 10 <i>n=12</i>	11 to 15 <i>n=22</i>	Over 15 <i>n=151</i>
		(1) Excellent	27.4%	19.1%	30.4%	57.1%	22.9%	16.7%	36.4%
(2) Good	53.2%	58.3%	39.1%	28.6%	40.0%	50.0%	45.5%	58.3%	
(3) Fair	12.9%	17.4%	23.9%	14.3%	28.6%	8.3%	13.6%	15.9%	
(4) Poor	6.5%	5.2%	6.5%	0.0%	8.6%	25.0%	4.5%	4.0%	
Average	1.98	2.09	2.07	1.57	2.23	2.42	1.86	2.02	

Public Property beautification: Importance

	Overall <i>n=220</i>	Gender		Age					
		Male <i>n=117</i>	Female <i>n=100</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=18</i>	36 - 45 <i>n=18</i>	46 - 55 <i>n=41</i>	56 - 65 <i>n=59</i>	Over 65 <i>n=83</i>
		(1) High	47.3%	44.4%	51.0%	0.0%	72.2%	38.9%	29.3%
(2) Medium	44.5%	45.3%	43.0%	0.0%	27.8%	55.6%	51.2%	42.4%	44.6%
(3) Low	8.2%	10.3%	6.0%	0.0%	0.0%	5.6%	19.5%	6.8%	6.0%
Average	1.61	1.66	1.55	0.00	1.28	1.67	1.90	1.56	1.57

	Overall <i>n=220</i>	Location			Residency				
		East <i>n=60</i>	Central <i>n=113</i>	West <i>n=42</i>	Under 1 <i>n=7</i>	1 to 5 <i>n=35</i>	6 to 10 <i>n=12</i>	11 to 15 <i>n=22</i>	Over 15 <i>n=143</i>
		(1) High	41.7%	42.5%	64.3%	42.9%	60.0%	41.7%	54.5%
(2) Medium	45.0%	48.7%	35.7%	57.1%	34.3%	50.0%	31.8%	48.3%	
(3) Low	13.3%	8.8%	0.0%	0.0%	5.7%	8.3%	13.6%	8.4%	
Average	1.72	1.66	1.36	1.57	1.46	1.67	1.59	1.65	

Overall Public Works: Quality

	Overall <i>n=222</i>	Gender		Age					
		Male <i>n=121</i>	Female <i>n=98</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=18</i>	36 - 45 <i>n=17</i>	46 - 55 <i>n=36</i>	56 - 65 <i>n=61</i>	Over 65 <i>n=89</i>
(1) Excellent	23.9%	27.3%	20.4%	0.0%	16.7%	17.6%	13.9%	24.6%	30.3%
(2) Good	60.4%	58.7%	62.2%	0.0%	66.7%	47.1%	66.7%	57.4%	60.7%
(3) Fair	11.7%	9.1%	14.3%	0.0%	11.1%	29.4%	13.9%	11.5%	7.9%
(4) Poor	4.1%	5.0%	3.1%	0.0%	5.6%	5.9%	5.6%	6.6%	1.1%
Average	1.96	1.92	2.00	0.00	2.06	2.24	2.11	2.00	1.80

	Overall <i>n=222</i>	Location			Residency				
		East <i>n=63</i>	Central <i>n=111</i>	West <i>n=43</i>	Under 1 <i>n=7</i>	1 to 5 <i>n=36</i>	6 to 10 <i>n=12</i>	11 to 15 <i>n=23</i>	Over 15 <i>n=143</i>
(1) Excellent	23.9%	23.8%	22.5%	25.6%	57.1%	25.0%	16.7%	30.4%	21.7%
(2) Good	60.4%	61.9%	63.1%	53.5%	28.6%	52.8%	58.3%	56.5%	64.3%
(3) Fair	11.7%	11.1%	9.9%	16.3%	14.3%	16.7%	8.3%	13.0%	10.5%
(4) Poor	4.1%	3.2%	4.5%	4.7%	0.0%	5.6%	16.7%	0.0%	3.5%
Average	1.96	1.94	1.96	2.00	1.57	2.03	2.25	1.83	1.96

Overall Public Works: Importance

	Overall <i>n=222</i>	Gender		Age					
		Male <i>n=119</i>	Female <i>n=100</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=18</i>	36 - 45 <i>n=18</i>	46 - 55 <i>n=42</i>	56 - 65 <i>n=60</i>	Over 65 <i>n=83</i>
(1) High	64.4%	63.0%	67.0%	0.0%	83.3%	66.7%	54.8%	66.7%	62.7%
(2) Medium	34.2%	36.1%	31.0%	0.0%	16.7%	33.3%	40.5%	33.3%	36.1%
(3) Low	1.4%	0.8%	2.0%	0.0%	0.0%	0.0%	4.8%	0.0%	1.2%
Average	1.37	1.38	1.35	0.00	1.17	1.33	1.50	1.33	1.39

	Overall <i>n=222</i>	Location			Residency				
		East <i>n=59</i>	Central <i>n=116</i>	West <i>n=42</i>	Under 1 <i>n=6</i>	1 to 5 <i>n=35</i>	6 to 10 <i>n=13</i>	11 to 15 <i>n=23</i>	Over 15 <i>n=144</i>
(1) High	64.4%	54.2%	64.7%	73.8%	66.7%	74.3%	61.5%	73.9%	60.4%
(2) Medium	34.2%	44.1%	33.6%	26.2%	33.3%	22.9%	38.5%	26.1%	38.2%
(3) Low	1.4%	1.7%	1.7%	0.0%	0.0%	2.9%	0.0%	0.0%	1.4%
Average	1.37	1.47	1.37	1.26	1.33	1.29	1.38	1.26	1.41

PARKS/RECREATION

Quality of Village Parks: Quality

	Overall <i>n=192</i>	Gender		Age					
		Male <i>n=103</i>	Female <i>n=87</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=16</i>	36 - 45 <i>n=15</i>	46 - 55 <i>n=30</i>	56 - 65 <i>n=54</i>	Over 65 <i>n=77</i>
		(1) Excellent	32.8%	34.0%	32.2%	0.0%	37.5%	33.3%	13.3%
(2) Good	54.2%	54.4%	54.0%	0.0%	43.8%	46.7%	73.3%	55.6%	49.4%
(3) Fair	10.4%	9.7%	10.3%	0.0%	12.5%	20.0%	13.3%	13.0%	5.2%
(4) Poor	2.6%	1.9%	3.4%	0.0%	6.3%	0.0%	0.0%	7.4%	0.0%
Average	1.83	1.80	1.85	0.00	1.88	1.87	2.00	2.04	1.60

	Overall <i>n=192</i>	Location			Residency				
		East <i>n=56</i>	Central <i>n=95</i>	West <i>n=39</i>	Under 1 <i>n=5</i>	1 to 5 <i>n=31</i>	6 to 10 <i>n=9</i>	11 to 15 <i>n=18</i>	Over 15 <i>n=129</i>
		(1) Excellent	41.1%	26.3%	33.3%	80.0%	32.3%	22.2%	33.3%
(2) Good	51.8%	57.9%	51.3%	20.0%	51.6%	55.6%	55.6%	55.8%	
(3) Fair	7.1%	12.6%	10.3%	0.0%	9.7%	11.1%	11.1%	10.9%	
(4) Poor	0.0%	3.2%	5.1%	0.0%	6.5%	11.1%	0.0%	1.6%	
Average	1.66	1.93	1.87	1.20	1.90	2.11	1.78	1.82	

Quality of Village Parks: Importance

	Overall <i>n=217</i>	Gender		Age					
		Male <i>n=117</i>	Female <i>n=97</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=17</i>	36 - 45 <i>n=19</i>	46 - 55 <i>n=38</i>	56 - 65 <i>n=58</i>	Over 65 <i>n=84</i>
		(1) High	53.5%	48.7%	58.8%	0.0%	58.8%	52.6%	42.1%
(2) Medium	42.9%	47.0%	38.1%	0.0%	41.2%	42.1%	52.6%	50.0%	34.5%
(3) Low	3.7%	4.3%	3.1%	0.0%	0.0%	5.3%	5.3%	1.7%	4.8%
Average	1.50	1.56	1.44	0.00	1.41	1.53	1.63	1.53	1.44

	Overall <i>n=217</i>	Location			Residency				
		East <i>n=61</i>	Central <i>n=110</i>	West <i>n=42</i>	Under 1 <i>n=8</i>	1 to 5 <i>n=32</i>	6 to 10 <i>n=13</i>	11 to 15 <i>n=22</i>	Over 15 <i>n=141</i>
		(1) High	50.8%	50.0%	61.9%	75.0%	56.3%	46.2%	63.6%
(2) Medium	44.3%	46.4%	35.7%	25.0%	34.4%	53.8%	31.8%	46.8%	
(3) Low	4.9%	3.6%	2.4%	0.0%	9.4%	0.0%	4.5%	2.8%	
Average	1.54	1.54	1.40	1.25	1.53	1.54	1.41	1.52	

Parks Maintenance: Quality

	Overall <i>n=206</i>	Gender		Age					
		Male <i>n=112</i>	Female <i>n=91</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=17</i>	36 - 45 <i>n=15</i>	46 - 55 <i>n=38</i>	56 - 65 <i>n=56</i>	Over 65 <i>n=79</i>
		(1) Excellent	32.5%	34.8%	30.8%	0.0%	35.3%	40.0%	15.8%
(2) Good	54.9%	53.6%	57.1%	0.0%	47.1%	53.3%	65.8%	58.9%	49.4%
(3) Fair	10.2%	10.7%	8.8%	0.0%	17.6%	6.7%	15.8%	10.7%	6.3%
(4) Poor	2.4%	0.9%	3.3%	0.0%	0.0%	0.0%	2.6%	5.4%	0.0%
Average	1.83	1.78	1.85	0.00	1.82	1.67	2.05	1.96	1.62

	Overall <i>n=206</i>	Location			Residency				
		East <i>n=58</i>	Central <i>n=104</i>	West <i>n=41</i>	Under 1 <i>n=6</i>	1 to 5 <i>n=30</i>	6 to 10 <i>n=11</i>	11 to 15 <i>n=20</i>	Over 15 <i>n=138</i>
		(1) Excellent	39.7%	26.0%	36.6%	83.3%	30.0%	18.2%	25.0%
(2) Good	50.0%	58.7%	56.1%	16.7%	56.7%	63.6%	70.0%	53.6%	
(3) Fair	10.3%	11.5%	7.3%	0.0%	10.0%	9.1%	5.0%	11.6%	
(4) Poor	0.0%	3.8%	0.0%	0.0%	3.3%	9.1%	0.0%	1.4%	
Average	1.71	1.93	1.71	1.17	1.87	2.09	1.80	1.81	

Parks Maintenance: Importance

	Overall <i>n=189</i>	Gender		Age					
		Male <i>n=98</i>	Female <i>n=89</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=15</i>	36 - 45 <i>n=16</i>	46 - 55 <i>n=34</i>	56 - 65 <i>n=51</i>	Over 65 <i>n=73</i>
		(1) High	41.3%	36.7%	47.2%	0.0%	53.3%	43.8%	32.4%
(2) Medium	49.2%	52.0%	46.1%	0.0%	40.0%	50.0%	55.9%	47.1%	49.3%
(3) Low	9.5%	11.2%	6.7%	0.0%	6.7%	6.3%	11.8%	9.8%	9.6%
Average	1.68	1.74	1.60	0.00	1.53	1.63	1.79	1.67	1.68

	Overall <i>n=189</i>	Location			Residency				
		East <i>n=54</i>	Central <i>n=98</i>	West <i>n=34</i>	Under 1 <i>n=6</i>	1 to 5 <i>n=28</i>	6 to 10 <i>n=9</i>	11 to 15 <i>n=18</i>	Over 15 <i>n=128</i>
		(1) High	37.0%	38.8%	50.0%	66.7%	46.4%	33.3%	50.0%
(2) Medium	55.6%	50.0%	41.2%	33.3%	46.4%	44.4%	44.4%	51.6%	
(3) Low	7.4%	11.2%	8.8%	0.0%	7.1%	22.2%	5.6%	10.2%	
Average	1.70	1.72	1.59	1.33	1.61	1.89	1.56	1.72	

Recreation Programs: Quality

	Overall <i>n=187</i>	Gender		Age					
		Male <i>n=99</i>	Female <i>n=85</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=18</i>	36 - 45 <i>n=16</i>	46 - 55 <i>n=32</i>	56 - 65 <i>n=49</i>	Over 65 <i>n=71</i>
		(1) Excellent	29.9%	31.3%	29.4%	0.0%	16.7%	37.5%	21.9%
(2) Good	48.1%	48.5%	48.2%	0.0%	55.6%	31.3%	59.4%	44.9%	47.9%
(3) Fair	16.6%	16.2%	16.5%	0.0%	22.2%	25.0%	18.8%	20.4%	9.9%
(4) Poor	5.3%	4.0%	5.9%	0.0%	5.6%	6.3%	0.0%	8.2%	4.2%
Average	1.97	1.93	1.99	0.00	2.17	2.00	1.97	2.10	1.80

	Overall <i>n=187</i>	Location			Residency				
		East <i>n=51</i>	Central <i>n=98</i>	West <i>n=36</i>	Under 1 <i>n=6</i>	1 to 5 <i>n=31</i>	6 to 10 <i>n=10</i>	11 to 15 <i>n=16</i>	Over 15 <i>n=123</i>
		(1) Excellent	39.2%	26.5%	25.0%	50.0%	25.8%	50.0%	25.0%
(2) Good	47.1%	50.0%	47.2%	50.0%	48.4%	30.0%	56.3%	48.8%	
(3) Fair	11.8%	17.3%	22.2%	0.0%	19.4%	10.0%	18.8%	17.1%	
(4) Poor	2.0%	6.1%	5.6%	0.0%	6.5%	10.0%	0.0%	4.9%	
Average	1.76	2.03	2.08	1.50	2.06	1.80	1.94	1.98	

Recreation Programs: Importance

	Overall <i>n=215</i>	Gender		Age					
		Male <i>n=113</i>	Female <i>n=99</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=18</i>	36 - 45 <i>n=19</i>	46 - 55 <i>n=38</i>	56 - 65 <i>n=58</i>	Over 65 <i>n=81</i>
		(1) High	61.9%	59.3%	64.6%	0.0%	66.7%	57.9%	52.6%
(2) Medium	35.3%	37.2%	33.3%	0.0%	33.3%	42.1%	44.7%	29.3%	34.6%
(3) Low	2.8%	3.5%	2.0%	0.0%	0.0%	0.0%	2.6%	1.7%	4.9%
Average	1.41	1.44	1.37	0.00	1.33	1.42	1.50	1.33	1.44

	Overall <i>n=215</i>	Location			Residency				
		East <i>n=61</i>	Central <i>n=110</i>	West <i>n=40</i>	Under 1 <i>n=7</i>	1 to 5 <i>n=33</i>	6 to 10 <i>n=13</i>	11 to 15 <i>n=22</i>	Over 15 <i>n=139</i>
		(1) High	57.4%	61.8%	65.0%	57.1%	63.6%	53.8%	59.1%
(2) Medium	41.0%	35.5%	30.0%	42.9%	33.3%	46.2%	36.4%	34.5%	
(3) Low	1.6%	2.7%	5.0%	0.0%	3.0%	0.0%	4.5%	2.9%	
Average	1.44	1.41	1.40	1.43	1.39	1.46	1.45	1.40	

Special Events: Quality

	Overall <i>n=193</i>	Gender		Age					
		Male <i>n=105</i>	Female <i>n=85</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=19</i>	36 - 45 <i>n=16</i>	46 - 55 <i>n=33</i>	56 - 65 <i>n=48</i>	Over 65 <i>n=76</i>
		(1) Excellent	29.0%	32.4%	25.9%	0.0%	15.8%	25.0%	21.2%
(2) Good	53.4%	51.4%	57.6%	0.0%	63.2%	50.0%	66.7%	45.8%	51.3%
(3) Fair	14.0%	13.3%	14.1%	0.0%	21.1%	25.0%	12.1%	18.8%	7.9%
(4) Poor	3.6%	2.9%	2.4%	0.0%	0.0%	0.0%	0.0%	6.3%	3.9%
Average	1.92	1.87	1.93	0.00	2.05	2.00	1.91	2.02	1.79

	Overall <i>n=193</i>	Location			Residency				
		East <i>n=55</i>	Central <i>n=100</i>	West <i>n=36</i>	Under 1 <i>n=7</i>	1 to 5 <i>n=33</i>	6 to 10 <i>n=9</i>	11 to 15 <i>n=17</i>	Over 15 <i>n=126</i>
		(1) Excellent	32.7%	26.0%	30.6%	42.9%	24.2%	22.2%	35.3%
(2) Good	58.2%	53.0%	50.0%	28.6%	57.6%	55.6%	52.9%	54.0%	
(3) Fair	9.1%	15.0%	19.4%	28.6%	15.2%	11.1%	11.8%	13.5%	
(4) Poor	0.0%	6.0%	0.0%	0.0%	3.0%	11.1%	0.0%	3.2%	
Average	1.76	2.01	1.89	1.86	1.97	2.11	1.76	1.90	

Special Events: Importance

	Overall <i>n=204</i>	Gender		Age					
		Male <i>n=106</i>	Female <i>n=96</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=16</i>	36 - 45 <i>n=18</i>	46 - 55 <i>n=38</i>	56 - 65 <i>n=54</i>	Over 65 <i>n=78</i>
		(1) High	30.9%	23.6%	38.5%	0.0%	31.3%	22.2%	15.8%
(2) Medium	55.4%	60.4%	51.0%	0.0%	56.3%	72.2%	68.4%	48.1%	50.0%
(3) Low	13.7%	16.0%	10.4%	0.0%	12.5%	5.6%	15.8%	11.1%	16.7%
Average	1.83	1.92	1.72	0.00	1.81	1.83	2.00	1.70	1.83

	Overall <i>n=204</i>	Location			Residency				
		East <i>n=59</i>	Central <i>n=106</i>	West <i>n=36</i>	Under 1 <i>n=6</i>	1 to 5 <i>n=33</i>	6 to 10 <i>n=10</i>	11 to 15 <i>n=20</i>	Over 15 <i>n=135</i>
		(1) High	23.7%	29.2%	44.4%	33.3%	33.3%	30.0%	30.0%
(2) Medium	62.7%	56.6%	41.7%	66.7%	54.5%	70.0%	55.0%	54.1%	
(3) Low	13.6%	14.2%	13.9%	0.0%	12.1%	0.0%	15.0%	15.6%	
Average	1.90	1.85	1.69	1.67	1.79	1.70	1.85	1.85	

Recreation Facilities: Quality

	Overall <i>n=180</i>	Gender		Age					
		Male <i>n=99</i>	Female <i>n=79</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=18</i>	36 - 45 <i>n=15</i>	46 - 55 <i>n=32</i>	56 - 65 <i>n=46</i>	Over 65 <i>n=68</i>
		(1) Excellent	28.3%	29.3%	27.8%	0.0%	11.1%	33.3%	21.9%
(2) Good	52.8%	55.6%	50.6%	0.0%	55.6%	46.7%	65.6%	45.7%	52.9%
(3) Fair	16.1%	14.1%	17.7%	0.0%	33.3%	20.0%	12.5%	21.7%	8.8%
(4) Poor	2.8%	1.0%	3.8%	0.0%	0.0%	0.0%	0.0%	4.3%	2.9%
Average	1.93	1.87	1.97	0.00	2.22	1.87	1.91	2.02	1.79

	Overall <i>n=180</i>	Location			Residency				
		East <i>n=53</i>	Central <i>n=92</i>	West <i>n=33</i>	Under 1 <i>n=6</i>	1 to 5 <i>n=31</i>	6 to 10 <i>n=9</i>	11 to 15 <i>n=16</i>	Over 15 <i>n=117</i>
		(1) Excellent	34.0%	22.8%	33.3%	50.0%	22.6%	22.2%	25.0%
(2) Good	56.6%	52.2%	51.5%	16.7%	54.8%	55.6%	68.8%	52.1%	
(3) Fair	7.5%	21.7%	15.2%	33.3%	22.6%	22.2%	6.3%	14.5%	
(4) Poor	1.9%	3.3%	0.0%	0.0%	0.0%	0.0%	0.0%	3.4%	
Average	1.77	2.05	1.82	1.83	2.00	2.00	1.81	1.91	

Recreation Facilities: Importance

	Overall <i>n=201</i>	Gender		Age					
		Male <i>n=106</i>	Female <i>n=92</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=15</i>	36 - 45 <i>n=18</i>	46 - 55 <i>n=36</i>	56 - 65 <i>n=54</i>	Over 65 <i>n=77</i>
		(1) High	34.8%	33.0%	38.0%	0.0%	33.3%	44.4%	25.0%
(2) Medium	56.7%	55.7%	56.5%	0.0%	53.3%	55.6%	63.9%	48.1%	59.7%
(3) Low	8.5%	11.3%	5.4%	0.0%	13.3%	0.0%	11.1%	13.0%	5.2%
Average	1.74	1.78	1.67	0.00	1.80	1.56	1.86	1.74	1.70

	Overall <i>n=201</i>	Location			Residency				
		East <i>n=59</i>	Central <i>n=104</i>	West <i>n=34</i>	Under 1 <i>n=6</i>	1 to 5 <i>n=29</i>	6 to 10 <i>n=11</i>	11 to 15 <i>n=19</i>	Over 15 <i>n=135</i>
		(1) High	33.9%	31.7%	41.2%	50.0%	37.9%	36.4%	21.1%
(2) Medium	55.9%	62.5%	44.1%	50.0%	55.2%	63.6%	63.2%	55.6%	
(3) Low	10.2%	5.8%	14.7%	0.0%	6.9%	0.0%	15.8%	8.9%	
Average	1.76	1.74	1.74	1.50	1.69	1.64	1.95	1.73	

Preservation of Natural Areas: Quality

	Overall <i>n=212</i>	Gender		Age					
		Male <i>n=113</i>	Female <i>n=96</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=19</i>	36 - 45 <i>n=16</i>	46 - 55 <i>n=34</i>	56 - 65 <i>n=60</i>	Over 65 <i>n=82</i>
(1) Excellent	30.7%	28.3%	34.4%	0.0%	26.3%	18.8%	14.7%	28.3%	42.7%
(2) Good	54.7%	57.5%	53.1%	0.0%	57.9%	62.5%	70.6%	55.0%	46.3%
(3) Fair	13.2%	12.4%	12.5%	0.0%	15.8%	18.8%	14.7%	15.0%	9.8%
(4) Poor	1.4%	1.8%	0.0%	0.0%	0.0%	0.0%	0.0%	1.7%	1.2%
Average	1.85	1.88	1.78	0.00	1.89	2.00	2.00	1.90	1.70

	Overall	Location			Residency				
		East <i>n=60</i>	Central <i>n=107</i>	West <i>n=42</i>	Under 1 <i>n=7</i>	1 to 5 <i>n=34</i>	6 to 10 <i>n=12</i>	11 to 15 <i>n=20</i>	Over 15 <i>n=138</i>
(1) Excellent		35.0%	27.1%	33.3%	57.1%	20.6%	16.7%	35.0%	32.6%
(2) Good		55.0%	59.8%	42.9%	42.9%	64.7%	50.0%	65.0%	52.2%
(3) Fair		8.3%	12.1%	23.8%	0.0%	14.7%	33.3%	0.0%	13.8%
(4) Poor		1.7%	0.9%	0.0%	0.0%	0.0%	0.0%	0.0%	1.4%
Average		1.77	1.87	1.90	1.43	1.94	2.17	1.65	1.84

Preservation of Natural Areas: Importance

	Overall <i>n=196</i>	Gender		Age					
		Male <i>n=104</i>	Female <i>n=90</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=16</i>	36 - 45 <i>n=17</i>	46 - 55 <i>n=30</i>	56 - 65 <i>n=51</i>	Over 65 <i>n=82</i>
(1) High	45.4%	39.4%	53.3%	0.0%	50.0%	29.4%	16.7%	52.9%	53.7%
(2) Medium	44.9%	49.0%	38.9%	0.0%	43.8%	64.7%	70.0%	37.3%	36.6%
(3) Low	9.7%	11.5%	7.8%	0.0%	6.3%	5.9%	13.3%	9.8%	9.8%
Average	1.64	1.72	1.54	0.00	1.56	1.76	1.97	1.57	1.56

	Overall	Location			Residency				
		East <i>n=57</i>	Central <i>n=102</i>	West <i>n=34</i>	Under 1 <i>n=6</i>	1 to 5 <i>n=31</i>	6 to 10 <i>n=11</i>	11 to 15 <i>n=21</i>	Over 15 <i>n=127</i>
(1) High		40.4%	41.2%	64.7%	66.7%	48.4%	27.3%	42.9%	45.7%
(2) Medium		50.9%	49.0%	23.5%	33.3%	41.9%	72.7%	42.9%	44.1%
(3) Low		8.8%	9.8%	11.8%	0.0%	9.7%	0.0%	14.3%	10.2%
Average		1.68	1.69	1.47	1.33	1.61	1.73	1.71	1.65

Swimming Pool Facility: Quality

	Overall <i>n=156</i>	Gender		Age					
		Male <i>n=83</i>	Female <i>n=71</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=17</i>	36 - 45 <i>n=16</i>	46 - 55 <i>n=34</i>	56 - 65 <i>n=39</i>	Over 65 <i>n=49</i>
		(1) Excellent	66.7%	74.7%	57.7%	0.0%	70.6%	62.5%	70.6%
(2) Good	25.6%	21.7%	31.0%	0.0%	23.5%	18.8%	26.5%	28.2%	26.5%
(3) Fair	6.4%	3.6%	9.9%	0.0%	5.9%	12.5%	2.9%	5.1%	8.2%
(4) Poor	1.3%	0.0%	1.4%	0.0%	0.0%	6.3%	0.0%	2.6%	0.0%
Average	1.42	1.29	1.55	0.00	1.35	1.63	1.32	1.46	1.43

	Overall <i>n=156</i>	Location			Residency				
		East <i>n=44</i>	Central <i>n=81</i>	West <i>n=28</i>	Under 1 <i>n=5</i>	1 to 5 <i>n=27</i>	6 to 10 <i>n=9</i>	11 to 15 <i>n=17</i>	Over 15 <i>n=97</i>
		(1) Excellent	59.1%	69.1%	71.4%	80.0%	66.7%	66.7%	76.5%
(2) Good	36.4%	21.0%	21.4%	0.0%	22.2%	33.3%	23.5%	27.8%	
(3) Fair	2.3%	8.6%	7.1%	20.0%	7.4%	0.0%	0.0%	7.2%	
(4) Poor	2.3%	1.2%	0.0%	0.0%	3.7%	0.0%	0.0%	1.0%	
Average	1.48	1.42	1.36	1.40	1.48	1.33	1.24	1.45	

Swimming Pool Facility: Importance

	Overall <i>n=138</i>	Gender		Age					
		Male <i>n=64</i>	Female <i>n=72</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=9</i>	36 - 45 <i>n=13</i>	46 - 55 <i>n=25</i>	56 - 65 <i>n=35</i>	Over 65 <i>n=56</i>
		(1) High	31.9%	21.9%	41.7%	0.0%	33.3%	46.2%	20.0%
(2) Medium	50.0%	59.4%	41.7%	0.0%	66.7%	46.2%	60.0%	51.4%	42.9%
(3) Low	18.1%	18.8%	16.7%	0.0%	0.0%	7.7%	20.0%	20.0%	21.4%
Average	1.86	1.97	1.75	0.00	1.67	1.62	2.00	1.91	1.86

	Overall <i>n=138</i>	Location			Residency				
		East <i>n=42</i>	Central <i>n=73</i>	West <i>n=20</i>	Under 1 <i>n=3</i>	1 to 5 <i>n=20</i>	6 to 10 <i>n=7</i>	11 to 15 <i>n=14</i>	Over 15 <i>n=94</i>
		(1) High	26.2%	28.8%	45.0%	33.3%	35.0%	42.9%	28.6%
(2) Medium	54.8%	52.1%	40.0%	66.7%	55.0%	57.1%	50.0%	47.9%	
(3) Low	19.0%	19.2%	15.0%	0.0%	10.0%	0.0%	21.4%	21.3%	
Average	1.93	1.90	1.70	1.67	1.75	1.57	1.93	1.90	

Overall Parks/Recreation: Quality

	Overall <i>n=210</i>	Gender		Age					
		Male <i>n=111</i>	Female <i>n=96</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=19</i>	36 - 45 <i>n=16</i>	46 - 55 <i>n=38</i>	56 - 65 <i>n=59</i>	Over 65 <i>n=77</i>
		(1) Excellent	51.4%	54.1%	49.0%	0.0%	63.2%	75.0%	57.9%
(2) Good	39.0%	37.8%	41.7%	0.0%	31.6%	18.8%	36.8%	35.6%	49.4%
(3) Fair	8.1%	5.4%	9.4%	0.0%	5.3%	6.3%	5.3%	11.9%	7.8%
(4) Poor	1.4%	2.7%	0.0%	0.0%	0.0%	0.0%	0.0%	3.4%	1.3%
Average	1.60	1.57	1.60	0.00	1.42	1.31	1.47	1.69	1.69

	Overall <i>n=210</i>	Location			Residency				
		East <i>n=58</i>	Central <i>n=108</i>	West <i>n=41</i>	Under 1 <i>n=7</i>	1 to 5 <i>n=32</i>	6 to 10 <i>n=11</i>	11 to 15 <i>n=19</i>	Over 15 <i>n=140</i>
		(1) Excellent	43.1%	51.9%	58.5%	71.4%	59.4%	54.5%	68.4%
(2) Good	46.6%	37.0%	36.6%	28.6%	31.3%	27.3%	31.6%	43.6%	
(3) Fair	8.6%	9.3%	4.9%	0.0%	9.4%	9.1%	0.0%	9.3%	
(4) Poor	1.7%	1.9%	0.0%	0.0%	0.0%	9.1%	0.0%	1.4%	
Average	1.69	1.61	1.46	1.29	1.50	1.73	1.32	1.66	

Overall Parks/Recreation: Importance

	Overall <i>n=215</i>	Gender		Age					
		Male <i>n=114</i>	Female <i>n=98</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=18</i>	36 - 45 <i>n=19</i>	46 - 55 <i>n=39</i>	56 - 65 <i>n=58</i>	Over 65 <i>n=80</i>
		(1) High	45.6%	42.1%	50.0%	0.0%	50.0%	47.4%	33.3%
(2) Medium	47.9%	49.1%	45.9%	0.0%	50.0%	36.8%	64.1%	50.0%	40.0%
(3) Low	6.5%	8.8%	4.1%	0.0%	0.0%	15.8%	2.6%	6.9%	7.5%
Average	1.61	1.67	1.54	0.00	1.50	1.68	1.69	1.64	1.55

	Overall <i>n=215</i>	Location			Residency				
		East <i>n=59</i>	Central <i>n=112</i>	West <i>n=40</i>	Under 1 <i>n=5</i>	1 to 5 <i>n=35</i>	6 to 10 <i>n=13</i>	11 to 15 <i>n=21</i>	Over 15 <i>n=140</i>
		(1) High	44.1%	44.6%	47.5%	60.0%	54.3%	30.8%	38.1%
(2) Medium	49.2%	50.0%	42.5%	40.0%	40.0%	61.5%	52.4%	47.9%	
(3) Low	6.8%	5.4%	10.0%	0.0%	5.7%	7.7%	9.5%	6.4%	
Average	1.63	1.61	1.63	1.40	1.51	1.77	1.71	1.61	

COMMUNITY DEVELOPMENT

Land use, planning and zoning: Quality

	Overall <i>n=215</i>	Gender		Age					
		Male <i>n=117</i>	Female <i>n=95</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=18</i>	36 - 45 <i>n=18</i>	46 - 55 <i>n=40</i>	56 - 65 <i>n=57</i>	Over 65 <i>n=81</i>
(1) Excellent	25.6%	25.6%	26.3%	0.0%	50.0%	22.2%	10.0%	24.6%	29.6%
(2) Good	45.6%	41.9%	50.5%	0.0%	27.8%	61.1%	50.0%	45.6%	43.2%
(3) Fair	26.0%	29.1%	21.1%	0.0%	22.2%	16.7%	35.0%	24.6%	25.9%
(4) Poor	2.8%	3.4%	2.1%	0.0%	0.0%	0.0%	5.0%	5.3%	1.2%
Average	2.06	2.10	1.99	0.00	1.72	1.94	2.35	2.11	1.99

	Overall	Location			Residency				
		East <i>n=56</i>	Central <i>n=112</i>	West <i>n=43</i>	Under 1 <i>n=7</i>	1 to 5 <i>n=31</i>	6 to 10 <i>n=13</i>	11 to 15 <i>n=23</i>	Over 15 <i>n=140</i>
(1) Excellent		28.6%	25.0%	23.3%	57.1%	38.7%	15.4%	21.7%	22.9%
(2) Good		39.3%	47.3%	48.8%	28.6%	38.7%	53.8%	43.5%	47.1%
(3) Fair		30.4%	24.1%	25.6%	14.3%	19.4%	23.1%	30.4%	27.9%
(4) Poor		1.8%	3.6%	2.3%	0.0%	3.2%	7.7%	4.3%	2.1%
Average		2.05	2.06	2.07	1.57	1.87	2.23	2.17	2.09

Land use, planning and zoning: Importance

	Overall <i>n=219</i>	Gender		Age					
		Male <i>n=119</i>	Female <i>n=97</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=17</i>	36 - 45 <i>n=19</i>	46 - 55 <i>n=40</i>	56 - 65 <i>n=58</i>	Over 65 <i>n=84</i>
(1) High	54.3%	59.7%	48.5%	0.0%	47.1%	36.8%	37.5%	58.6%	65.5%
(2) Medium	39.7%	36.1%	43.3%	0.0%	52.9%	52.6%	52.5%	36.2%	29.8%
(3) Low	5.9%	4.2%	8.2%	0.0%	0.0%	10.5%	10.0%	5.2%	4.8%
Average	1.52	1.45	1.60	0.00	1.53	1.74	1.73	1.47	1.39

	Overall	Location			Residency				
		East <i>n=59</i>	Central <i>n=116</i>	West <i>n=40</i>	Under 1 <i>n=6</i>	1 to 5 <i>n=34</i>	6 to 10 <i>n=13</i>	11 to 15 <i>n=23</i>	Over 15 <i>n=142</i>
(1) High		50.8%	55.2%	57.5%	50.0%	50.0%	46.2%	52.2%	57.0%
(2) Medium		44.1%	37.9%	37.5%	50.0%	41.2%	46.2%	43.5%	37.3%
(3) Low		5.1%	6.9%	5.0%	0.0%	8.8%	7.7%	4.3%	5.6%
Average		1.54	1.52	1.48	1.50	1.59	1.62	1.52	1.49

Code Enforcement: Quality

	Overall <i>n=213</i>	Gender		Age					
		Male <i>n=114</i>	Female <i>n=96</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=17</i>	36 - 45 <i>n=16</i>	46 - 55 <i>n=38</i>	56 - 65 <i>n=59</i>	Over 65 <i>n=82</i>
		(1) Excellent	43.2%	44.7%	41.7%	0.0%	52.9%	62.5%	50.0%
(2) Good	36.2%	32.5%	41.7%	0.0%	17.6%	25.0%	39.5%	30.5%	45.1%
(3) Fair	15.5%	14.9%	14.6%	0.0%	29.4%	12.5%	7.9%	16.9%	15.9%
(4) Poor	5.2%	7.9%	2.1%	0.0%	0.0%	0.0%	2.6%	8.5%	6.1%
Average	1.83	1.86	1.77	0.00	1.76	1.50	1.63	1.90	1.95

	Overall <i>n=209</i>	Location			Residency				
		East <i>n=55</i>	Central <i>n=114</i>	West <i>n=42</i>	Under 1 <i>n=5</i>	1 to 5 <i>n=32</i>	6 to 10 <i>n=13</i>	11 to 15 <i>n=23</i>	Over 15 <i>n=140</i>
		(1) Excellent	32.7%	47.4%	42.9%	60.0%	56.3%	46.2%	56.5%
(2) Good	43.6%	29.8%	45.2%	40.0%	15.6%	30.8%	30.4%	42.1%	
(3) Fair	20.0%	17.5%	4.8%	0.0%	21.9%	7.7%	8.7%	16.4%	
(4) Poor	3.6%	5.3%	7.1%	0.0%	6.3%	15.4%	4.3%	5.0%	
Average	1.95	1.81	1.76	1.40	1.78	1.92	1.61	1.90	

Code Enforcement: Importance

	Overall <i>n=209</i>	Gender		Age					
		Male <i>n=113</i>	Female <i>n=93</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=13</i>	36 - 45 <i>n=19</i>	46 - 55 <i>n=35</i>	56 - 65 <i>n=58</i>	Over 65 <i>n=83</i>
		(1) High	48.8%	50.4%	48.4%	0.0%	30.8%	36.8%	28.6%
(2) Medium	39.7%	38.1%	40.9%	0.0%	38.5%	42.1%	57.1%	37.9%	32.5%
(3) Low	11.5%	11.5%	10.8%	0.0%	30.8%	21.1%	14.3%	10.3%	6.0%
Average	1.63	1.61	1.62	0.00	2.00	1.84	1.86	1.59	1.45

	Overall <i>n=209</i>	Location			Residency				
		East <i>n=58</i>	Central <i>n=108</i>	West <i>n=39</i>	Under 1 <i>n=5</i>	1 to 5 <i>n=30</i>	6 to 10 <i>n=13</i>	11 to 15 <i>n=22</i>	Over 15 <i>n=138</i>
		(1) High	41.4%	50.0%	53.8%	80.0%	43.3%	46.2%	50.0%
(2) Medium	46.6%	37.0%	38.5%	0.0%	36.7%	38.5%	40.9%	41.3%	
(3) Low	12.1%	13.0%	7.7%	20.0%	20.0%	15.4%	9.1%	9.4%	
Average	1.71	1.63	1.54	1.40	1.77	1.69	1.59	1.60	

Economic Development: Quality

	Overall <i>n=204</i>	Gender		Age					
		Male <i>n=109</i>	Female <i>n=92</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=18</i>	36 - 45 <i>n=18</i>	46 - 55 <i>n=36</i>	56 - 65 <i>n=57</i>	Over 65 <i>n=74</i>
		(1) Excellent	53.4%	57.8%	48.9%	0.0%	66.7%	72.2%	75.0%
(2) Good	28.4%	22.9%	34.8%	0.0%	22.2%	11.1%	11.1%	26.3%	44.6%
(3) Fair	13.7%	14.7%	13.0%	0.0%	11.1%	11.1%	11.1%	15.8%	14.9%
(4) Poor	4.4%	4.6%	3.3%	0.0%	0.0%	5.6%	2.8%	5.3%	5.4%
Average	1.69	1.66	1.71	0.00	1.44	1.50	1.42	1.74	1.91

	Location			Residency				
	East <i>n=56</i>	Central <i>n=106</i>	West <i>n=38</i>	Under 1 <i>n=6</i>	1 to 5 <i>n=29</i>	6 to 10 <i>n=12</i>	11 to 15 <i>n=20</i>	Over 15 <i>n=136</i>
	(1) Excellent	48.2%	53.8%	60.5%	66.7%	65.5%	75.0%	70.0%
(2) Good	25.0%	30.2%	28.9%	0.0%	24.1%	8.3%	15.0%	34.6%
(3) Fair	19.6%	13.2%	7.9%	16.7%	6.9%	8.3%	5.0%	16.9%
(4) Poor	7.1%	2.8%	2.6%	16.7%	3.4%	8.3%	10.0%	2.9%
Average	1.86	1.65	1.53	1.83	1.48	1.50	1.55	1.77

Economic Development: Importance

	Overall <i>n=211</i>	Gender		Age					
		Male <i>n=116</i>	Female <i>n=92</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=17</i>	36 - 45 <i>n=19</i>	46 - 55 <i>n=38</i>	56 - 65 <i>n=55</i>	Over 65 <i>n=81</i>
		(1) High	50.2%	50.9%	50.0%	0.0%	52.9%	42.1%	26.3%
(2) Medium	43.6%	44.0%	42.4%	0.0%	35.3%	47.4%	63.2%	45.5%	33.3%
(3) Low	6.2%	5.2%	7.6%	0.0%	11.8%	10.5%	10.5%	1.8%	4.9%
Average	1.56	1.54	1.58	0.00	1.59	1.68	1.84	1.49	1.43

	Location			Residency				
	East <i>n=59</i>	Central <i>n=111</i>	West <i>n=37</i>	Under 1 <i>n=5</i>	1 to 5 <i>n=33</i>	6 to 10 <i>n=13</i>	11 to 15 <i>n=23</i>	Over 15 <i>n=136</i>
	(1) High	50.8%	49.5%	48.6%	60.0%	48.5%	46.2%	34.8%
(2) Medium	44.1%	43.2%	45.9%	40.0%	36.4%	53.8%	56.5%	41.9%
(3) Low	5.1%	7.2%	5.4%	0.0%	15.2%	0.0%	8.7%	4.4%
Average	1.54	1.58	1.57	1.40	1.67	1.54	1.74	1.51

Ease and Efficiency of Obtaining Permits: Quality

	Overall <i>n=180</i>	Gender		Age					
		Male <i>n=101</i>	Female <i>n=77</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=16</i>	36 - 45 <i>n=15</i>	46 - 55 <i>n=39</i>	56 - 65 <i>n=47</i>	Over 65 <i>n=62</i>
		(1) Excellent	38.3%	39.6%	37.7%	0.0%	43.8%	66.7%	33.3%
(2) Good	47.2%	47.5%	46.8%	0.0%	43.8%	26.7%	53.8%	46.8%	48.4%
(3) Fair	11.1%	10.9%	11.7%	0.0%	12.5%	0.0%	10.3%	12.8%	12.9%
(4) Poor	3.3%	2.0%	3.9%	0.0%	0.0%	6.7%	2.6%	0.0%	6.5%
Average	1.79	1.75	1.82	0.00	1.69	1.47	1.82	1.72	1.94

	Overall <i>n=180</i>	Location			Residency				
		East <i>n=52</i>	Central <i>n=93</i>	West <i>n=33</i>	Under 1 <i>n=4</i>	1 to 5 <i>n=30</i>	6 to 10 <i>n=11</i>	11 to 15 <i>n=21</i>	Over 15 <i>n=113</i>
		(1) Excellent	34.6%	40.9%	36.4%	25.0%	36.7%	45.5%	57.1%
(2) Good	46.2%	48.4%	45.5%	75.0%	50.0%	36.4%	38.1%	47.8%	
(3) Fair	13.5%	7.5%	18.2%	0.0%	6.7%	18.2%	0.0%	14.2%	
(4) Poor	5.8%	3.2%	0.0%	0.0%	6.7%	0.0%	4.8%	2.7%	
Average	1.90	1.73	1.82	1.75	1.83	1.73	1.52	1.84	

Ease and Efficiency of Obtaining Permits: Importance

	Overall <i>n=163</i>	Gender		Age					
		Male <i>n=91</i>	Female <i>n=71</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=11</i>	36 - 45 <i>n=14</i>	46 - 55 <i>n=25</i>	56 - 65 <i>n=46</i>	Over 65 <i>n=67</i>
		(1) High	42.3%	39.6%	45.1%	0.0%	27.3%	28.6%	32.0%
(2) Medium	46.0%	47.3%	45.1%	0.0%	63.6%	57.1%	36.0%	43.5%	46.3%
(3) Low	11.7%	13.2%	9.9%	0.0%	9.1%	14.3%	32.0%	8.7%	6.0%
Average	1.69	1.74	1.65	0.00	1.82	1.86	2.00	1.61	1.58

	Overall <i>n=163</i>	Location			Residency				
		East <i>n=50</i>	Central <i>n=84</i>	West <i>n=26</i>	Under 1 <i>n=3</i>	1 to 5 <i>n=26</i>	6 to 10 <i>n=9</i>	11 to 15 <i>n=18</i>	Over 15 <i>n=107</i>
		(1) High	36.0%	42.9%	50.0%	100.0%	38.5%	44.4%	44.4%
(2) Medium	50.0%	45.2%	42.3%	0.0%	50.0%	55.6%	33.3%	47.7%	
(3) Low	14.0%	11.9%	7.7%	0.0%	11.5%	0.0%	22.2%	11.2%	
Average	1.78	1.69	1.58	1.00	1.73	1.56	1.78	1.70	

Overall Community Development: Quality

	Overall <i>n=216</i>	Gender		Age					
		Male <i>n=117</i>	Female <i>n=96</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=17</i>	36 - 45 <i>n=18</i>	46 - 55 <i>n=41</i>	56 - 65 <i>n=58</i>	Over 65 <i>n=81</i>
		(1) Excellent	42.1%	42.7%	41.7%	0.0%	64.7%	55.6%	46.3%
(2) Good	42.1%	41.0%	44.8%	0.0%	23.5%	33.3%	39.0%	43.1%	49.4%
(3) Fair	13.0%	13.7%	11.5%	0.0%	11.8%	5.6%	12.2%	10.3%	17.3%
(4) Poor	2.8%	2.6%	2.1%	0.0%	0.0%	5.6%	2.4%	5.2%	1.2%
Average	1.76	1.76	1.74	0.00	1.47	1.61	1.71	1.79	1.88

	Overall <i>n=216</i>	Location			Residency				
		East <i>n=60</i>	Central <i>n=111</i>	West <i>n=41</i>	Under 1 <i>n=6</i>	1 to 5 <i>n=32</i>	6 to 10 <i>n=12</i>	11 to 15 <i>n=23</i>	Over 15 <i>n=142</i>
		(1) Excellent	36.7%	44.1%	43.9%	83.3%	56.3%	33.3%	43.5%
(2) Good	43.3%	40.5%	46.3%	0.0%	31.3%	50.0%	39.1%	46.5%	
(3) Fair	16.7%	13.5%	7.3%	0.0%	9.4%	8.3%	17.4%	14.1%	
(4) Poor	3.3%	1.8%	2.4%	16.7%	3.1%	8.3%	0.0%	2.1%	
Average	1.87	1.73	1.68	1.50	1.59	1.92	1.74	1.81	

Overall Community Development: Importance

	Overall <i>n=214</i>	Gender		Age					
		Male <i>n=118</i>	Female <i>n=93</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=16</i>	36 - 45 <i>n=19</i>	46 - 55 <i>n=41</i>	56 - 65 <i>n=58</i>	Over 65 <i>n=79</i>
		(1) High	43.5%	40.7%	47.3%	0.0%	37.5%	31.6%	17.1%
(2) Medium	49.1%	52.5%	44.1%	0.0%	43.8%	63.2%	70.7%	41.4%	40.5%
(3) Low	7.5%	6.8%	8.6%	0.0%	18.8%	5.3%	12.2%	8.6%	2.5%
Average	1.64	1.66	1.61	0.00	1.81	1.74	1.95	1.59	1.46

	Overall <i>n=214</i>	Location			Residency				
		East <i>n=61</i>	Central <i>n=111</i>	West <i>n=38</i>	Under 1 <i>n=5</i>	1 to 5 <i>n=33</i>	6 to 10 <i>n=13</i>	11 to 15 <i>n=23</i>	Over 15 <i>n=139</i>
		(1) High	42.6%	40.5%	50.0%	60.0%	42.4%	38.5%	34.8%
(2) Medium	52.5%	51.4%	39.5%	40.0%	42.4%	61.5%	56.5%	48.2%	
(3) Low	4.9%	8.1%	10.5%	0.0%	15.2%	0.0%	8.7%	6.5%	
Average	1.62	1.68	1.61	1.40	1.73	1.62	1.74	1.61	

GENERAL SERVICES

Online Payment Options: Quality

	Overall <i>n=185</i>	Gender		Age					
		Male <i>n=100</i>	Female <i>n=82</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=19</i>	36 - 45 <i>n=17</i>	46 - 55 <i>n=37</i>	56 - 65 <i>n=47</i>	Over 65 <i>n=64</i>
		(1) Excellent	68.1%	71.0%	65.9%	0.0%	63.2%	76.5%	73.0%
(2) Good	24.9%	23.0%	26.8%	0.0%	26.3%	17.6%	21.6%	25.5%	28.1%
(3) Fair	4.3%	4.0%	4.9%	0.0%	5.3%	5.9%	2.7%	6.4%	3.1%
(4) Poor	2.7%	2.0%	2.4%	0.0%	5.3%	0.0%	2.7%	2.1%	3.1%
Average	1.42	1.37	1.44	0.00	1.53	1.29	1.35	1.45	1.44

	Overall <i>n=185</i>	Location			Residency				
		East <i>n=50</i>	Central <i>n=92</i>	West <i>n=39</i>	Under 1 <i>n=7</i>	1 to 5 <i>n=31</i>	6 to 10 <i>n=11</i>	11 to 15 <i>n=21</i>	Over 15 <i>n=114</i>
		(1) Excellent	62.0%	68.5%	71.8%	71.4%	71.0%	72.7%	81.0%
(2) Good	28.0%	26.1%	20.5%	14.3%	19.4%	18.2%	9.5%	30.7%	
(3) Fair	6.0%	2.2%	7.7%	14.3%	6.5%	9.1%	4.8%	2.6%	
(4) Poor	4.0%	3.3%	0.0%	0.0%	3.2%	0.0%	4.8%	2.6%	
Average	1.52	1.40	1.36	1.43	1.42	1.36	1.33	1.44	

Online Payment Options: Importance

	Overall <i>n=206</i>	Gender		Age					
		Male <i>n=113</i>	Female <i>n=91</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=18</i>	36 - 45 <i>n=18</i>	46 - 55 <i>n=38</i>	56 - 65 <i>n=56</i>	Over 65 <i>n=75</i>
		(1) High	45.6%	46.0%	46.2%	0.0%	72.2%	44.4%	44.7%
(2) Medium	41.7%	42.5%	40.7%	0.0%	22.2%	38.9%	47.4%	39.3%	46.7%
(3) Low	12.6%	11.5%	13.2%	0.0%	5.6%	16.7%	7.9%	12.5%	14.7%
Average	1.67	1.65	1.67	0.00	1.33	1.72	1.63	1.64	1.76

	Overall <i>n=206</i>	Location			Residency				
		East <i>n=55</i>	Central <i>n=104</i>	West <i>n=42</i>	Under 1 <i>n=8</i>	1 to 5 <i>n=33</i>	6 to 10 <i>n=13</i>	11 to 15 <i>n=23</i>	Over 15 <i>n=128</i>
		(1) High	43.6%	47.1%	45.2%	62.5%	51.5%	38.5%	65.2%
(2) Medium	36.4%	42.3%	47.6%	25.0%	39.4%	46.2%	30.4%	45.3%	
(3) Low	20.0%	10.6%	7.1%	12.5%	9.1%	15.4%	4.3%	14.1%	
Average	1.76	1.63	1.62	1.50	1.58	1.77	1.39	1.73	

Website: Quality

	Overall <i>n=200</i>	Gender		Age					
		Male <i>n=109</i>	Female <i>n=89</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=19</i>	36 - 45 <i>n=18</i>	46 - 55 <i>n=39</i>	56 - 65 <i>n=54</i>	Over 65 <i>n=69</i>
		(1) Excellent	51.0%	51.4%	50.6%	0.0%	57.9%	50.0%	51.3%
(2) Good	40.0%	40.4%	39.3%	0.0%	42.1%	44.4%	35.9%	35.2%	44.9%
(3) Fair	7.5%	6.4%	9.0%	0.0%	0.0%	5.6%	7.7%	13.0%	5.8%
(4) Poor	1.5%	1.8%	1.1%	0.0%	0.0%	0.0%	5.1%	1.9%	0.0%
Average	1.60	1.59	1.61	0.00	1.42	1.56	1.67	1.67	1.57

	Overall <i>n=200</i>	Location			Residency				
		East <i>n=56</i>	Central <i>n=100</i>	West <i>n=40</i>	Under 1 <i>n=8</i>	1 to 5 <i>n=33</i>	6 to 10 <i>n=11</i>	11 to 15 <i>n=23</i>	Over 15 <i>n=124</i>
		(1) Excellent	42.9%	51.0%	60.0%	37.5%	60.6%	45.5%	56.5%
(2) Good	51.8%	38.0%	30.0%	62.5%	33.3%	45.5%	34.8%	41.1%	
(3) Fair	5.4%	9.0%	7.5%	0.0%	6.1%	0.0%	4.3%	9.7%	
(4) Poor	0.0%	2.0%	2.5%	0.0%	0.0%	9.1%	4.3%	0.8%	
Average	1.63	1.62	1.53	1.63	1.45	1.73	1.57	1.63	

Website: Importance

	Overall <i>n=210</i>	Gender		Age					
		Male <i>n=114</i>	Female <i>n=93</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=17</i>	36 - 45 <i>n=19</i>	46 - 55 <i>n=42</i>	56 - 65 <i>n=58</i>	Over 65 <i>n=73</i>
		(1) High	43.8%	44.7%	44.1%	0.0%	58.8%	52.6%	40.5%
(2) Medium	43.3%	43.0%	44.1%	0.0%	29.4%	36.8%	47.6%	36.2%	52.1%
(3) Low	12.9%	12.3%	11.8%	0.0%	11.8%	10.5%	11.9%	15.5%	11.0%
Average	1.69	1.68	1.68	0.00	1.53	1.58	1.71	1.67	1.74

	Overall <i>n=210</i>	Location			Residency				
		East <i>n=57</i>	Central <i>n=108</i>	West <i>n=40</i>	Under 1 <i>n=7</i>	1 to 5 <i>n=33</i>	6 to 10 <i>n=12</i>	11 to 15 <i>n=23</i>	Over 15 <i>n=134</i>
		(1) High	36.8%	46.3%	47.5%	42.9%	48.5%	50.0%	69.6%
(2) Medium	43.9%	47.2%	32.5%	28.6%	36.4%	41.7%	21.7%	50.0%	
(3) Low	19.3%	6.5%	20.0%	28.6%	15.2%	8.3%	8.7%	11.9%	
Average	1.82	1.60	1.73	1.86	1.67	1.58	1.39	1.74	

Village Newsletter: Quality

	Overall <i>n=223</i>	Gender		Age					
		Male <i>n=120</i>	Female <i>n=102</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=18</i>	36 - 45 <i>n=16</i>	46 - 55 <i>n=40</i>	56 - 65 <i>n=59</i>	Over 65 <i>n=90</i>
		(1) Excellent	39.0%	37.5%	41.2%	0.0%	55.6%	43.8%	32.5%
(2) Good	49.8%	49.2%	51.0%	0.0%	38.9%	56.3%	50.0%	45.8%	53.3%
(3) Fair	9.9%	10.8%	7.8%	0.0%	5.6%	0.0%	15.0%	16.9%	5.6%
(4) Poor	1.3%	2.5%	0.0%	0.0%	0.0%	0.0%	2.5%	3.4%	0.0%
Average	1.74	1.78	1.67	0.00	1.50	1.56	1.88	1.90	1.64

	Overall <i>n=223</i>	Location			Residency				
		East <i>n=62</i>	Central <i>n=116</i>	West <i>n=43</i>	Under 1 <i>n=7</i>	1 to 5 <i>n=34</i>	6 to 10 <i>n=12</i>	11 to 15 <i>n=22</i>	Over 15 <i>n=148</i>
		(1) Excellent	32.3%	37.9%	48.8%	57.1%	35.3%	41.7%	36.4%
(2) Good	61.3%	50.9%	32.6%	42.9%	55.9%	50.0%	45.5%	49.3%	
(3) Fair	3.2%	10.3%	18.6%	0.0%	8.8%	0.0%	13.6%	10.8%	
(4) Poor	3.2%	0.9%	0.0%	0.0%	0.0%	8.3%	4.5%	0.7%	
Average	1.77	1.74	1.70	1.43	1.74	1.75	1.86	1.73	

Village Newsletter: Importance

	Overall <i>n=221</i>	Gender		Age					
		Male <i>n=119</i>	Female <i>n=99</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=16</i>	36 - 45 <i>n=19</i>	46 - 55 <i>n=42</i>	56 - 65 <i>n=58</i>	Over 65 <i>n=85</i>
		(1) High	39.8%	38.7%	42.4%	0.0%	31.3%	26.3%	31.0%
(2) Medium	48.4%	50.4%	46.5%	0.0%	50.0%	63.2%	42.9%	41.4%	52.9%
(3) Low	11.8%	10.9%	11.1%	0.0%	18.8%	10.5%	26.2%	12.1%	2.4%
Average	1.72	1.72	1.69	0.00	1.88	1.84	1.95	1.66	1.58

	Overall <i>n=221</i>	Location			Residency				
		East <i>n=61</i>	Central <i>n=114</i>	West <i>n=41</i>	Under 1 <i>n=7</i>	1 to 5 <i>n=32</i>	6 to 10 <i>n=13</i>	11 to 15 <i>n=23</i>	Over 15 <i>n=145</i>
		(1) High	29.5%	44.7%	41.5%	14.3%	40.6%	30.8%	56.5%
(2) Medium	57.4%	47.4%	39.0%	57.1%	46.9%	38.5%	34.8%	51.7%	
(3) Low	13.1%	7.9%	19.5%	28.6%	12.5%	30.8%	8.7%	9.0%	
Average	1.84	1.63	1.78	2.14	1.72	2.00	1.52	1.70	

Algonquin e-News: Quality

	Overall <i>n=183</i>	Gender		Age					
		Male <i>n=99</i>	Female <i>n=83</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=17</i>	36 - 45 <i>n=15</i>	46 - 55 <i>n=38</i>	56 - 65 <i>n=49</i>	Over 65 <i>n=63</i>
		(1) Excellent	36.6%	32.3%	41.0%	0.0%	35.3%	26.7%	31.6%
(2) Good	54.6%	56.6%	53.0%	0.0%	64.7%	73.3%	55.3%	53.1%	49.2%
(3) Fair	7.7%	9.1%	6.0%	0.0%	0.0%	0.0%	10.5%	10.2%	7.9%
(4) Poor	1.1%	2.0%	0.0%	0.0%	0.0%	0.0%	2.6%	2.0%	0.0%
Average	1.73	1.81	1.65	0.00	1.65	1.73	1.84	1.80	1.65

	Overall <i>n=183</i>	Location			Residency				
		East <i>n=48</i>	Central <i>n=93</i>	West <i>n=39</i>	Under 1 <i>n=5</i>	1 to 5 <i>n=33</i>	6 to 10 <i>n=11</i>	11 to 15 <i>n=21</i>	Over 15 <i>n=112</i>
		(1) Excellent	29.2%	36.6%	41.0%	40.0%	30.3%	36.4%	28.6%
(2) Good	62.5%	53.8%	51.3%	60.0%	66.7%	45.5%	61.9%	50.9%	
(3) Fair	6.3%	8.6%	7.7%	0.0%	3.0%	9.1%	4.8%	9.8%	
(4) Poor	2.1%	1.1%	0.0%	0.0%	0.0%	9.1%	4.8%	0.0%	
Average	1.81	1.74	1.67	1.60	1.73	1.91	1.86	1.71	

Algonquin e-News: Importance

	Overall <i>n=199</i>	Gender		Age					
		Male <i>n=107</i>	Female <i>n=89</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=17</i>	36 - 45 <i>n=18</i>	46 - 55 <i>n=37</i>	56 - 65 <i>n=55</i>	Over 65 <i>n=71</i>
		(1) High	35.7%	32.7%	40.4%	0.0%	35.3%	27.8%	32.4%
(2) Medium	46.7%	49.5%	43.8%	0.0%	41.2%	50.0%	45.9%	40.0%	53.5%
(3) Low	17.6%	17.8%	15.7%	0.0%	23.5%	22.2%	21.6%	18.2%	11.3%
Average	1.82	1.85	1.75	0.00	1.88	1.94	1.89	1.76	1.76

	Overall <i>n=199</i>	Location			Residency				
		East <i>n=56</i>	Central <i>n=99</i>	West <i>n=39</i>	Under 1 <i>n=7</i>	1 to 5 <i>n=32</i>	6 to 10 <i>n=12</i>	11 to 15 <i>n=22</i>	Over 15 <i>n=125</i>
		(1) High	28.6%	39.4%	35.9%	14.3%	37.5%	33.3%	50.0%
(2) Medium	48.2%	50.5%	35.9%	28.6%	50.0%	33.3%	36.4%	50.4%	
(3) Low	23.2%	10.1%	28.2%	57.1%	12.5%	33.3%	13.6%	15.2%	
Average	1.95	1.71	1.92	2.43	1.75	2.00	1.64	1.81	

Social Media: Quality

	Overall <i>n=145</i>	Gender		Age					
		Male <i>n=80</i>	Female <i>n=64</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=17</i>	36 - 45 <i>n=15</i>	46 - 55 <i>n=35</i>	56 - 65 <i>n=38</i>	Over 65 <i>n=39</i>
		(1) Excellent	44.8%	42.5%	46.9%	0.0%	52.9%	66.7%	42.9%
(2) Good	46.2%	43.8%	50.0%	0.0%	41.2%	33.3%	42.9%	50.0%	53.8%
(3) Fair	8.3%	12.5%	3.1%	0.0%	5.9%	0.0%	11.4%	10.5%	7.7%
(4) Poor	0.7%	1.3%	0.0%	0.0%	0.0%	0.0%	2.9%	0.0%	0.0%
Average	1.65	1.73	1.56	0.00	1.53	1.33	1.74	1.71	1.69

	Overall <i>n=145</i>	Location			Residency				
		East <i>n=37</i>	Central <i>n=78</i>	West <i>n=28</i>	Under 1 <i>n=5</i>	1 to 5 <i>n=27</i>	6 to 10 <i>n=10</i>	11 to 15 <i>n=17</i>	Over 15 <i>n=85</i>
		(1) Excellent	40.5%	43.6%	50.0%	80.0%	48.1%	50.0%	47.1%
(2) Good	51.4%	47.4%	39.3%	20.0%	44.4%	50.0%	35.3%	50.6%	
(3) Fair	5.4%	9.0%	10.7%	0.0%	7.4%	0.0%	11.8%	9.4%	
(4) Poor	2.7%	0.0%	0.0%	0.0%	0.0%	0.0%	5.9%	0.0%	
Average	1.70	1.65	1.61	1.20	1.59	1.50	1.76	1.69	

Social Media: Importance

	Overall <i>n=171</i>	Gender		Age					
		Male <i>n=92</i>	Female <i>n=76</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=15</i>	36 - 45 <i>n=18</i>	46 - 55 <i>n=35</i>	56 - 65 <i>n=44</i>	Over 65 <i>n=58</i>
		(1) High	24.6%	20.7%	30.3%	0.0%	40.0%	22.2%	28.6%
(2) Medium	42.1%	42.4%	42.1%	0.0%	33.3%	38.9%	40.0%	38.6%	50.0%
(3) Low	33.3%	37.0%	27.6%	0.0%	26.7%	38.9%	31.4%	34.1%	32.8%
Average	2.09	2.16	1.97	0.00	1.87	2.17	2.03	2.07	2.16

	Overall <i>n=171</i>	Location			Residency				
		East <i>n=50</i>	Central <i>n=87</i>	West <i>n=30</i>	Under 1 <i>n=7</i>	1 to 5 <i>n=28</i>	6 to 10 <i>n=10</i>	11 to 15 <i>n=19</i>	Over 15 <i>n=106</i>
		(1) High	14.0%	29.9%	26.7%	0.0%	35.7%	20.0%	26.3%
(2) Medium	44.0%	44.8%	33.3%	28.6%	46.4%	40.0%	42.1%	42.5%	
(3) Low	42.0%	25.3%	40.0%	71.4%	17.9%	40.0%	31.6%	34.0%	
Average	2.28	1.95	2.13	2.71	1.82	2.20	2.05	2.10	

Garbage collection: Quality

	Overall <i>n=237</i>	Gender		Age					
		Male <i>n=124</i>	Female <i>n=110</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=19</i>	36 - 45 <i>n=18</i>	46 - 55 <i>n=42</i>	56 - 65 <i>n=64</i>	Over 65 <i>n=93</i>
		(1) Excellent	49.8%	49.2%	50.9%	0.0%	57.9%	61.1%	31.0%
(2) Good	40.5%	42.7%	37.3%	0.0%	31.6%	16.7%	57.1%	39.1%	40.9%
(3) Fair	7.6%	7.3%	8.2%	0.0%	10.5%	5.6%	7.1%	7.8%	7.5%
(4) Poor	2.1%	0.8%	3.6%	0.0%	0.0%	16.7%	4.8%	0.0%	0.0%
Average	1.62	1.60	1.65	0.00	1.53	1.78	1.86	1.55	1.56

	Overall <i>n=237</i>	Location			Residency				
		East <i>n=65</i>	Central <i>n=121</i>	West <i>n=47</i>	Under 1 <i>n=7</i>	1 to 5 <i>n=37</i>	6 to 10 <i>n=12</i>	11 to 15 <i>n=23</i>	Over 15 <i>n=157</i>
		(1) Excellent	46.2%	48.8%	53.2%	85.7%	51.4%	50.0%	52.2%
(2) Good	40.0%	43.8%	36.2%	14.3%	32.4%	41.7%	39.1%	43.9%	
(3) Fair	9.2%	5.8%	10.6%	0.0%	10.8%	0.0%	4.3%	8.3%	
(4) Poor	4.6%	1.7%	0.0%	0.0%	5.4%	8.3%	4.3%	0.6%	
Average	1.72	1.60	1.57	1.14	1.70	1.67	1.61	1.62	

Garbage collection: Importance

	Overall <i>n=226</i>	Gender		Age					
		Male <i>n=121</i>	Female <i>n=102</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=18</i>	36 - 45 <i>n=19</i>	46 - 55 <i>n=42</i>	56 - 65 <i>n=59</i>	Over 65 <i>n=87</i>
		(1) High	82.3%	85.1%	79.4%	0.0%	88.9%	89.5%	76.2%
(2) Medium	17.3%	14.0%	20.6%	0.0%	11.1%	10.5%	21.4%	23.7%	13.8%
(3) Low	0.4%	0.8%	0.0%	0.0%	0.0%	0.0%	2.4%	0.0%	0.0%
Average	1.18	1.16	1.21	0.00	1.11	1.11	1.26	1.24	1.14

	Overall <i>n=226</i>	Location			Residency				
		East <i>n=62</i>	Central <i>n=117</i>	West <i>n=42</i>	Under 1 <i>n=7</i>	1 to 5 <i>n=35</i>	6 to 10 <i>n=12</i>	11 to 15 <i>n=23</i>	Over 15 <i>n=148</i>
		(1) High	80.6%	82.1%	83.3%	85.7%	85.7%	83.3%	87.0%
(2) Medium	17.7%	17.9%	16.7%	0.0%	14.3%	16.7%	13.0%	19.6%	
(3) Low	1.6%	0.0%	0.0%	14.3%	0.0%	0.0%	0.0%	0.0%	
Average	1.21	1.18	1.17	1.29	1.14	1.17	1.13	1.20	

Recycling: Quality

	Overall <i>n=237</i>	Gender		Age					
		Male <i>n=123</i>	Female <i>n=111</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=19</i>	36 - 45 <i>n=19</i>	46 - 55 <i>n=42</i>	56 - 65 <i>n=64</i>	Over 65 <i>n=92</i>
		(1) Excellent	47.3%	46.3%	48.6%	0.0%	52.6%	57.9%	33.3%
(2) Good	42.6%	43.9%	40.5%	0.0%	42.1%	21.1%	52.4%	42.2%	43.5%
(3) Fair	8.4%	8.1%	9.0%	0.0%	5.3%	10.5%	11.9%	10.9%	5.4%
(4) Poor	1.7%	1.6%	1.8%	0.0%	0.0%	10.5%	2.4%	0.0%	1.1%
Average	1.65	1.65	1.64	0.00	1.53	1.74	1.83	1.64	1.58

	Overall <i>n=237</i>	Location			Residency				
		East <i>n=65</i>	Central <i>n=120</i>	West <i>n=47</i>	Under 1 <i>n=8</i>	1 to 5 <i>n=37</i>	6 to 10 <i>n=12</i>	11 to 15 <i>n=23</i>	Over 15 <i>n=156</i>
		(1) Excellent	50.8%	43.3%	51.1%	75.0%	48.6%	50.0%	43.5%
(2) Good	33.8%	49.2%	40.4%	12.5%	40.5%	41.7%	47.8%	44.2%	
(3) Fair	13.8%	5.8%	8.5%	0.0%	10.8%	0.0%	4.3%	9.6%	
(4) Poor	1.5%	1.7%	0.0%	12.5%	0.0%	8.3%	4.3%	0.6%	
Average	1.66	1.66	1.57	1.50	1.62	1.67	1.70	1.65	

Recycling: Importance

	Overall <i>n=224</i>	Gender		Age					
		Male <i>n=120</i>	Female <i>n=101</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=18</i>	36 - 45 <i>n=18</i>	46 - 55 <i>n=42</i>	56 - 65 <i>n=59</i>	Over 65 <i>n=86</i>
		(1) High	79.5%	80.8%	79.2%	0.0%	88.9%	88.9%	71.4%
(2) Medium	19.2%	17.5%	19.8%	0.0%	11.1%	11.1%	23.8%	25.4%	16.3%
(3) Low	1.3%	1.7%	1.0%	0.0%	0.0%	0.0%	4.8%	0.0%	1.2%
Average	1.22	1.21	1.22	0.00	1.11	1.11	1.33	1.25	1.19

	Overall <i>n=224</i>	Location			Residency				
		East <i>n=61</i>	Central <i>n=116</i>	West <i>n=42</i>	Under 1 <i>n=7</i>	1 to 5 <i>n=35</i>	6 to 10 <i>n=11</i>	11 to 15 <i>n=23</i>	Over 15 <i>n=147</i>
		(1) High	73.8%	81.0%	81.0%	85.7%	85.7%	90.9%	91.3%
(2) Medium	23.0%	18.1%	19.0%	0.0%	14.3%	9.1%	8.7%	23.8%	
(3) Low	3.3%	0.9%	0.0%	14.3%	0.0%	0.0%	0.0%	1.4%	
Average	1.30	1.20	1.19	1.29	1.14	1.09	1.09	1.27	

Yard waste collection: Quality

	Overall <i>n=222</i>	Gender		Age					
		Male <i>n=118</i>	Female <i>n=102</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=18</i>	36 - 45 <i>n=16</i>	46 - 55 <i>n=40</i>	56 - 65 <i>n=61</i>	Over 65 <i>n=86</i>
(1) Excellent	52.3%	50.8%	53.9%	0.0%	66.7%	62.5%	47.5%	52.5%	48.8%
(2) Good	39.2%	39.8%	38.2%	0.0%	33.3%	25.0%	42.5%	37.7%	43.0%
(3) Fair	6.8%	7.6%	5.9%	0.0%	0.0%	0.0%	7.5%	9.8%	7.0%
(4) Poor	1.8%	1.7%	2.0%	0.0%	0.0%	12.5%	2.5%	0.0%	1.2%
Average	1.58	1.60	1.56	0.00	1.33	1.63	1.65	1.57	1.60

	Overall <i>n=222</i>	Location			Residency				
		East <i>n=59</i>	Central <i>n=114</i>	West <i>n=45</i>	Under 1 <i>n=5</i>	1 to 5 <i>n=35</i>	6 to 10 <i>n=12</i>	11 to 15 <i>n=22</i>	Over 15 <i>n=147</i>
(1) Excellent	52.3%	49.2%	52.6%	51.1%	100.0%	57.1%	66.7%	50.0%	48.3%
(2) Good	39.2%	39.0%	39.5%	42.2%	0.0%	34.3%	16.7%	45.5%	42.9%
(3) Fair	6.8%	8.5%	6.1%	6.7%	0.0%	5.7%	8.3%	0.0%	8.2%
(4) Poor	1.8%	3.4%	1.8%	0.0%	0.0%	2.9%	8.3%	4.5%	0.7%
Average	1.58	1.66	1.57	1.56	1.00	1.54	1.58	1.59	1.61

Yard waste collection: Importance

	Overall <i>n=214</i>	Gender		Age					
		Male <i>n=113</i>	Female <i>n=98</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=17</i>	36 - 45 <i>n=17</i>	46 - 55 <i>n=39</i>	56 - 65 <i>n=57</i>	Over 65 <i>n=83</i>
(1) High	69.6%	72.6%	67.3%	0.0%	64.7%	70.6%	59.0%	73.7%	72.3%
(2) Medium	28.0%	25.7%	29.6%	0.0%	35.3%	29.4%	33.3%	24.6%	26.5%
(3) Low	2.3%	1.8%	3.1%	0.0%	0.0%	0.0%	7.7%	1.8%	1.2%
Average	1.33	1.29	1.36	0.00	1.35	1.29	1.49	1.28	1.29

	Overall <i>n=214</i>	Location			Residency				
		East <i>n=60</i>	Central <i>n=109</i>	West <i>n=40</i>	Under 1 <i>n=6</i>	1 to 5 <i>n=34</i>	6 to 10 <i>n=11</i>	11 to 15 <i>n=22</i>	Over 15 <i>n=140</i>
(1) High	69.6%	63.3%	70.6%	72.5%	66.7%	67.6%	72.7%	81.8%	67.9%
(2) Medium	28.0%	33.3%	26.6%	27.5%	16.7%	32.4%	27.3%	18.2%	29.3%
(3) Low	2.3%	3.3%	2.8%	0.0%	16.7%	0.0%	0.0%	0.0%	2.9%
Average	1.33	1.40	1.32	1.28	1.50	1.32	1.27	1.18	1.35

Ease of Water Billing Service: Quality

	Overall <i>n=224</i>	Gender		Age					
		Male <i>n=118</i>	Female <i>n=103</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=17</i>	36 - 45 <i>n=18</i>	46 - 55 <i>n=39</i>	56 - 65 <i>n=58</i>	Over 65 <i>n=91</i>
		(1) Excellent	37.9%	37.3%	39.8%	0.0%	29.4%	38.9%	20.5%
(2) Good	50.0%	50.8%	47.6%	0.0%	47.1%	38.9%	69.2%	50.0%	44.0%
(3) Fair	10.7%	10.2%	11.7%	0.0%	23.5%	22.2%	7.7%	12.1%	6.6%
(4) Poor	1.3%	1.7%	1.0%	0.0%	0.0%	0.0%	2.6%	3.4%	0.0%
Average	1.75	1.76	1.74	0.00	1.94	1.83	1.92	1.84	1.57

	Overall <i>n=224</i>	Location			Residency				
		East <i>n=65</i>	Central <i>n=111</i>	West <i>n=43</i>	Under 1 <i>n=7</i>	1 to 5 <i>n=35</i>	6 to 10 <i>n=12</i>	11 to 15 <i>n=22</i>	Over 15 <i>n=147</i>
		(1) Excellent	37.9%	49.2%	31.5%	34.9%	42.9%	31.4%	41.7%
(2) Good	50.0%	40.0%	57.7%	48.8%	28.6%	51.4%	41.7%	40.9%	52.4%
(3) Fair	10.7%	7.7%	10.8%	14.0%	28.6%	17.1%	16.7%	4.5%	8.8%
(4) Poor	1.3%	3.1%	0.0%	2.3%	0.0%	0.0%	0.0%	4.5%	1.4%
Average	1.75	1.65	1.79	1.84	1.86	1.86	1.75	1.64	1.74

Ease of Water Billing Service: Importance

	Overall <i>n=220</i>	Gender		Age					
		Male <i>n=119</i>	Female <i>n=98</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=18</i>	36 - 45 <i>n=19</i>	46 - 55 <i>n=41</i>	56 - 65 <i>n=58</i>	Over 65 <i>n=83</i>
		(1) High	51.4%	48.7%	56.1%	0.0%	72.2%	47.4%	53.7%
(2) Medium	42.3%	46.2%	37.8%	0.0%	22.2%	31.6%	41.5%	50.0%	44.6%
(3) Low	6.4%	5.0%	6.1%	0.0%	5.6%	21.1%	4.9%	5.2%	3.6%
Average	1.55	1.56	1.50	0.00	1.33	1.74	1.51	1.60	1.52

	Overall <i>n=220</i>	Location			Residency				
		East <i>n=62</i>	Central <i>n=112</i>	West <i>n=41</i>	Under 1 <i>n=7</i>	1 to 5 <i>n=35</i>	6 to 10 <i>n=12</i>	11 to 15 <i>n=23</i>	Over 15 <i>n=142</i>
		(1) High	51.4%	50.0%	50.0%	56.1%	85.7%	60.0%	41.7%
(2) Medium	42.3%	46.8%	42.0%	39.0%	14.3%	31.4%	50.0%	34.8%	47.2%
(3) Low	6.4%	3.2%	8.0%	4.9%	0.0%	8.6%	8.3%	0.0%	6.3%
Average	1.55	1.53	1.58	1.49	1.14	1.49	1.67	1.35	1.60

Promoting the Village to attract visitors: Quality

	Overall <i>n=186</i>	Gender		Age					
		Male <i>n=103</i>	Female <i>n=81</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=16</i>	36 - 45 <i>n=18</i>	46 - 55 <i>n=39</i>	56 - 65 <i>n=45</i>	Over 65 <i>n=67</i>
		(1) Excellent	23.7%	24.3%	23.5%	0.0%	12.5%	33.3%	15.4%
(2) Good	52.2%	53.4%	50.6%	0.0%	56.3%	38.9%	56.4%	53.3%	50.7%
(3) Fair	17.7%	16.5%	18.5%	0.0%	31.3%	11.1%	20.5%	8.9%	20.9%
(4) Poor	6.5%	5.8%	7.4%	0.0%	0.0%	16.7%	7.7%	13.3%	0.0%
Average	2.07	2.04	2.10	0.00	2.19	2.11	2.21	2.11	1.93

	Overall <i>n=186</i>	Location			Residency				
		East <i>n=57</i>	Central <i>n=95</i>	West <i>n=30</i>	Under 1 <i>n=5</i>	1 to 5 <i>n=31</i>	6 to 10 <i>n=11</i>	11 to 15 <i>n=19</i>	Over 15 <i>n=119</i>
		(1) Excellent	26.3%	20.0%	26.7%	60.0%	12.9%	27.3%	36.8%
(2) Good	47.4%	52.6%	63.3%	20.0%	54.8%	54.5%	42.1%	53.8%	
(3) Fair	19.3%	23.2%	0.0%	0.0%	22.6%	0.0%	10.5%	20.2%	
(4) Poor	7.0%	4.2%	10.0%	20.0%	9.7%	18.2%	10.5%	3.4%	
Average	2.07	2.12	1.93	1.80	2.29	2.09	1.95	2.04	

Promoting the Village to attract visitors: Importance

	Overall <i>n=203</i>	Gender		Age					
		Male <i>n=114</i>	Female <i>n=88</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=15</i>	36 - 45 <i>n=18</i>	46 - 55 <i>n=41</i>	56 - 65 <i>n=52</i>	Over 65 <i>n=77</i>
		(1) High	44.3%	42.1%	46.6%	0.0%	46.7%	44.4%	34.1%
(2) Medium	44.8%	45.6%	44.3%	0.0%	40.0%	44.4%	43.9%	34.6%	53.2%
(3) Low	10.8%	12.3%	9.1%	0.0%	13.3%	11.1%	22.0%	9.6%	5.2%
Average	1.67	1.70	1.63	0.00	1.67	1.67	1.88	1.54	1.64

	Overall <i>n=203</i>	Location			Residency				
		East <i>n=58</i>	Central <i>n=103</i>	West <i>n=38</i>	Under 1 <i>n=5</i>	1 to 5 <i>n=31</i>	6 to 10 <i>n=12</i>	11 to 15 <i>n=22</i>	Over 15 <i>n=133</i>
		(1) High	31.0%	47.6%	55.3%	20.0%	54.8%	41.7%	45.5%
(2) Medium	55.2%	44.7%	28.9%	40.0%	32.3%	41.7%	31.8%	50.4%	
(3) Low	13.8%	7.8%	15.8%	40.0%	12.9%	16.7%	22.7%	6.8%	
Average	1.83	1.60	1.61	2.20	1.58	1.75	1.77	1.64	

Overall General Services: Quality

	Overall <i>n=207</i>	Gender		Age					
		Male <i>n=105</i>	Female <i>n=100</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=17</i>	36 - 45 <i>n=18</i>	46 - 55 <i>n=36</i>	56 - 65 <i>n=51</i>	Over 65 <i>n=84</i>
		(1) Excellent	23.7%	21.9%	26.0%	0.0%	17.6%	22.2%	16.7%
(2) Good	57.5%	61.0%	54.0%	0.0%	52.9%	44.4%	61.1%	43.1%	67.9%
(3) Fair	14.5%	13.3%	15.0%	0.0%	23.5%	27.8%	16.7%	15.7%	8.3%
(4) Poor	4.3%	3.8%	5.0%	0.0%	5.9%	5.6%	5.6%	9.8%	0.0%
Average	2.00	1.99	1.99	0.00	2.18	2.17	2.11	2.04	1.85

	Overall <i>n=207</i>	Location			Residency				
		East <i>n=62</i>	Central <i>n=101</i>	West <i>n=39</i>	Under 1 <i>n=6</i>	1 to 5 <i>n=34</i>	6 to 10 <i>n=12</i>	11 to 15 <i>n=20</i>	Over 15 <i>n=134</i>
		(1) Excellent	24.2%	19.8%	30.8%	16.7%	17.6%	25.0%	35.0%
(2) Good	56.5%	60.4%	53.8%	50.0%	55.9%	50.0%	45.0%	60.4%	
(3) Fair	14.5%	15.8%	10.3%	33.3%	17.6%	16.7%	15.0%	12.7%	
(4) Poor	4.8%	4.0%	5.1%	0.0%	8.8%	8.3%	5.0%	3.0%	
Average	2.00	2.04	1.90	2.17	2.18	2.08	1.90	1.95	

Overall General Services: Importance

	Overall <i>n=218</i>	Gender		Age					
		Male <i>n=117</i>	Female <i>n=98</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=16</i>	36 - 45 <i>n=19</i>	46 - 55 <i>n=41</i>	56 - 65 <i>n=59</i>	Over 65 <i>n=82</i>
		(1) High	55.0%	53.8%	56.1%	0.0%	62.5%	52.6%	41.5%
(2) Medium	44.0%	45.3%	42.9%	0.0%	37.5%	42.1%	56.1%	33.9%	47.6%
(3) Low	0.9%	0.9%	1.0%	0.0%	0.0%	5.3%	2.4%	0.0%	0.0%
Average	1.46	1.47	1.45	0.00	1.38	1.53	1.61	1.34	1.48

	Overall <i>n=218</i>	Location			Residency				
		East <i>n=61</i>	Central <i>n=113</i>	West <i>n=39</i>	Under 1 <i>n=6</i>	1 to 5 <i>n=34</i>	6 to 10 <i>n=13</i>	11 to 15 <i>n=23</i>	Over 15 <i>n=141</i>
		(1) High	45.9%	55.8%	61.5%	66.7%	58.8%	61.5%	65.2%
(2) Medium	54.1%	42.5%	38.5%	33.3%	41.2%	30.8%	34.8%	48.2%	
(3) Low	0.0%	1.8%	0.0%	0.0%	0.0%	7.7%	0.0%	0.7%	
Average	1.54	1.46	1.38	1.33	1.41	1.46	1.35	1.50	

8. Please rate the performance of the Village employee(s) you interacted with during your most recent contact

Knowledgeable

	Overall <i>n=143</i>	Gender		Age					
		Male <i>n=79</i>	Female <i>n=63</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=11</i>	36 - 45 <i>n=14</i>	46 - 55 <i>n=28</i>	56 - 65 <i>n=43</i>	Over 65 <i>n=47</i>
		(1) Excellent	61.5%	60.8%	63.5%	0.0%	72.7%	71.4%	42.9%
(2) Good	26.6%	25.3%	27.0%	0.0%	27.3%	14.3%	42.9%	32.6%	14.9%
(3) Fair	6.3%	7.6%	4.8%	0.0%	0.0%	7.1%	10.7%	7.0%	4.3%
(4) Poor	5.6%	6.3%	4.8%	0.0%	0.0%	7.1%	3.6%	4.7%	8.5%
Average	1.56	1.59	1.51	0.00	1.27	1.50	1.75	1.60	1.49

	Overall <i>n=143</i>	Location			Residency				
		East <i>n=43</i>	Central <i>n=72</i>	West <i>n=27</i>	Under 1 <i>n=4</i>	1 to 5 <i>n=23</i>	6 to 10 <i>n=9</i>	11 to 15 <i>n=13</i>	Over 15 <i>n=94</i>
		(1) Excellent	69.8%	54.2%	66.7%	100.0%	69.6%	55.6%	76.9%
(2) Good	18.6%	30.6%	29.6%	0.0%	26.1%	22.2%	23.1%	28.7%	
(3) Fair	7.0%	6.9%	3.7%	0.0%	0.0%	0.0%	0.0%	9.6%	
(4) Poor	4.7%	8.3%	0.0%	0.0%	4.3%	22.2%	0.0%	5.3%	
Average	1.47	1.69	1.37	1.00	1.39	1.89	1.23	1.64	

Responsive

	Overall <i>n=143</i>	Gender		Age					
		Male <i>n=78</i>	Female <i>n=64</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=11</i>	36 - 45 <i>n=14</i>	46 - 55 <i>n=28</i>	56 - 65 <i>n=42</i>	Over 65 <i>n=48</i>
		(1) Excellent	61.5%	62.8%	60.9%	0.0%	63.6%	78.6%	46.4%
(2) Good	23.1%	20.5%	25.0%	0.0%	36.4%	7.1%	39.3%	23.8%	14.6%
(3) Fair	8.4%	7.7%	9.4%	0.0%	0.0%	0.0%	10.7%	9.5%	10.4%
(4) Poor	7.0%	9.0%	4.7%	0.0%	0.0%	14.3%	3.6%	7.1%	8.3%
Average	1.61	1.63	1.58	0.00	1.36	1.50	1.71	1.64	1.60

	Overall <i>n=143</i>	Location			Residency				
		East <i>n=43</i>	Central <i>n=73</i>	West <i>n=26</i>	Under 1 <i>n=4</i>	1 to 5 <i>n=24</i>	6 to 10 <i>n=9</i>	11 to 15 <i>n=12</i>	Over 15 <i>n=94</i>
		(1) Excellent	74.4%	56.2%	53.8%	100.0%	66.7%	66.7%	58.3%
(2) Good	14.0%	24.7%	34.6%	0.0%	29.2%	11.1%	33.3%	22.3%	
(3) Fair	4.7%	9.6%	11.5%	0.0%	0.0%	11.1%	8.3%	10.6%	
(4) Poor	7.0%	9.6%	0.0%	0.0%	4.2%	11.1%	0.0%	8.5%	
Average	1.44	1.73	1.58	1.00	1.42	1.67	1.50	1.69	

Courteous

	Overall <i>n=144</i>	Gender		Age					
		Male <i>n=79</i>	Female <i>n=64</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=11</i>	36 - 45 <i>n=14</i>	46 - 55 <i>n=28</i>	56 - 65 <i>n=43</i>	Over 65 <i>n=48</i>
		(1) Excellent	67.4%	70.9%	64.1%	0.0%	63.6%	78.6%	57.1%
(2) Good	25.0%	22.8%	26.6%	0.0%	36.4%	7.1%	35.7%	30.2%	16.7%
(3) Fair	4.2%	2.5%	6.3%	0.0%	0.0%	0.0%	7.1%	7.0%	2.1%
(4) Poor	3.5%	3.8%	3.1%	0.0%	0.0%	14.3%	0.0%	2.3%	4.2%
Average	1.44	1.39	1.48	0.00	1.36	1.50	1.50	1.51	1.33

	Overall <i>n=144</i>	Location			Residency				
		East <i>n=43</i>	Central <i>n=73</i>	West <i>n=27</i>	Under 1 <i>n=4</i>	1 to 5 <i>n=24</i>	6 to 10 <i>n=9</i>	11 to 15 <i>n=13</i>	Over 15 <i>n=94</i>
		(1) Excellent	76.7%	61.6%	66.7%	100.0%	70.8%	77.8%	76.9%
(2) Good	18.6%	27.4%	29.6%	0.0%	25.0%	11.1%	23.1%	27.7%	
(3) Fair	2.3%	5.5%	3.7%	0.0%	0.0%	0.0%	0.0%	6.4%	
(4) Poor	2.3%	5.5%	0.0%	0.0%	4.2%	11.1%	0.0%	3.2%	
Average	1.30	1.55	1.37	1.00	1.38	1.44	1.23	1.50	

Overall

	Overall <i>n=143</i>	Gender		Age					
		Male <i>n=78</i>	Female <i>n=64</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=11</i>	36 - 45 <i>n=14</i>	46 - 55 <i>n=28</i>	56 - 65 <i>n=42</i>	Over 65 <i>n=48</i>
		(1) Excellent	61.5%	61.5%	62.5%	0.0%	63.6%	78.6%	42.9%
(2) Good	28.0%	26.9%	28.1%	0.0%	36.4%	7.1%	46.4%	26.2%	22.9%
(3) Fair	4.9%	5.1%	4.7%	0.0%	0.0%	0.0%	7.1%	4.8%	6.3%
(4) Poor	5.6%	6.4%	4.7%	0.0%	0.0%	14.3%	3.6%	4.8%	6.3%
Average	1.55	1.56	1.52	0.00	1.36	1.50	1.71	1.50	1.54

	Overall <i>n=143</i>	Location			Residency				
		East <i>n=42</i>	Central <i>n=73</i>	West <i>n=27</i>	Under 1 <i>n=4</i>	1 to 5 <i>n=24</i>	6 to 10 <i>n=9</i>	11 to 15 <i>n=13</i>	Over 15 <i>n=93</i>
		(1) Excellent	71.4%	56.2%	59.3%	75.0%	66.7%	66.7%	61.5%
(2) Good	21.4%	28.8%	37.0%	25.0%	29.2%	11.1%	38.5%	28.0%	
(3) Fair	2.4%	6.8%	3.7%	0.0%	0.0%	0.0%	0.0%	7.5%	
(4) Poor	4.8%	8.2%	0.0%	0.0%	4.2%	22.2%	0.0%	5.4%	
Average	1.40	1.67	1.44	1.25	1.42	1.78	1.38	1.59	

9. How likely are you to recommend living in Algonquin to someone who asks?

	Overall <i>n=235</i>	Gender		Age					
		Male <i>n=124</i>	Female <i>n=109</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=19</i>	36 - 45 <i>n=19</i>	46 - 55 <i>n=42</i>	56 - 65 <i>n=65</i>	Over 65 <i>n=90</i>
(1) Very Likely	53.6%	53.2%	54.1%	0.0%	52.6%	47.4%	45.2%	55.4%	57.8%
(2) Likely	26.8%	25.0%	29.4%	0.0%	26.3%	26.3%	28.6%	26.2%	26.7%
(3) Neither Likely nor Unlikely	15.3%	16.1%	13.8%	0.0%	21.1%	21.1%	19.0%	10.8%	14.4%
(4) Unlikely	2.6%	3.2%	1.8%	0.0%	0.0%	5.3%	7.1%	1.5%	1.1%
(5) Very Unlikely	1.7%	2.4%	0.9%	0.0%	0.0%	0.0%	0.0%	6.2%	0.0%
Average	1.72	1.77	1.66	0.00	1.68	1.84	1.88	1.77	1.59

	Location			Residency				
	East <i>n=65</i>	Central <i>n=121</i>	West <i>n=45</i>	Under 1 <i>n=8</i>	1 to 5 <i>n=37</i>	6 to 10 <i>n=13</i>	11 to 15 <i>n=23</i>	Over 15 <i>n=154</i>
(1) Very Likely	56.9%	51.2%	53.3%	62.5%	62.2%	38.5%	52.2%	52.6%
(2) Likely	26.2%	26.4%	31.1%	25.0%	27.0%	30.8%	21.7%	27.3%
(3) Neither Likely nor Unlikely	13.8%	18.2%	11.1%	0.0%	10.8%	23.1%	17.4%	16.2%
(4) Unlikely	1.5%	2.5%	2.2%	12.5%	0.0%	0.0%	8.7%	1.9%
(5) Very Unlikely	1.5%	1.7%	2.2%	0.0%	0.0%	7.7%	0.0%	1.9%
Average	1.65	1.77	1.69	1.63	1.49	2.08	1.83	1.73

Quality of Life Rankings

Quality Rating	2016 Rank	2017 Rank	2018 Rank	2019 Rank	2019 Value
Algonquin as a place to live	1	5	2	T1	1.58
Your neighborhood as a place to live	3	1	1	T1	1.58
Algonquin as a place to raise children	4	3	3	3	1.60
Shopping opportunities	5	4	5	T4	1.74
Cleanliness of Algonquin	2	2	4	T4	1.74
Algonquin compared to other communities in the area	8	10	7	6	1.80
Overall appearance of Algonquin	7	7	6	7	1.84
Variety of housing options	12	11	12	8	1.93
Overall image or reputation of Algonquin	11	9	9	9	1.95
Overall quality of businesses and services in Algonquin	10	12	10	10	1.98
Quality of overall natural environment in Algonquin	6	6	8	11	2.00
Availability of paths and walking trails	9	8	11	12	2.02
Overall quality of new development in Algonquin	13	14	14	13	2.12
Opportunities to participate in social events and activities	14	16	13	14	2.13
Recreational opportunities	19	19	18	15	2.15
Overall direction that Algonquin is taking	15	15	T15	16	2.18
Ease of walking in Algonquin	16	13	T15	17	2.23
Algonquin as a place to work	17	17	T19	18	2.24
Ease of bicycle travel in Algonquin	18	18	17	19	2.33
Value of services for the taxes paid to the Village of Algonquin	20	21	T19	20	2.42
Employment opportunities	21	20	22	21	2.54
Ease of car travel in Algonquin	22	22	21	22	2.77
Traffic flow on major streets	23	23	23	23	3.06

Each Quality of Life area is ranked by their Quality rating score. The service areas are ordered by their current year ranking. For example, "Your neighborhood as a place to live" is listed first because it ranked first. Next to the current year's ranking is the actual value of the responses.

Quality and Importance Rankings

Quality Rating	2017 Rank	2018 Rank	2019 Rank	2019 Value
Online payment options	6	2	T1	1.42
Swimming Pool Facility	39	T33	T1	1.42
911 services	1	1	3	1.48
Responding to citizen calls	2	5	4	1.53
Yard waste collection	16	16	5	1.58

Website	19	T10	T6	1.60
Overall Parks and Recreation	27	T21	T6	1.60
Snow/ice removal	20	28	8	1.61
Garbage collection	7	7	T9	1.62
Street lighting	35	T31	T9	1.62

Recycling	3	T3	T11	1.65
Social media	17	T18	T11	1.65
Overall Police Services	9	T10	13	1.66
Crime prevention	5	6	T14	1.69
Economic development	43	T38	T14	1.69

Algonquin e-News	11	13	16	1.73
Village newsletter	12	T8	17	1.74
Ease of water billing services	4	T3	18	1.75
Overall Community Development	36	T36	T19	1.76
Street maintenance	33	T42	T19	1.76

Ease/efficiency of obtaining permits	29	T18	21	1.79
Sidewalk maintenance	44	40	22	1.80
Park maintenance	8	T8	T23	1.83
Quality of Village parks	10	T10	T23	1.83
Code enforcement	41	T42	T23	1.83

Preservation of natural areas	21	15	T25	1.85
Street sweeping	26	T36	T25	1.85
Patrol services	28	25	27	1.86
Street improvement	42	45	28	1.91
Sewer services	14	24	29	1.92

Special events	30	26	30	1.92
Recreation facilities	38	29	31	1.93
Overall Public Works	22	27	32	1.96
Public property maintenance	13	17	T33	1.97
Recreation programs	34	29	T33	1.97

Tree trimming	31	T31	34	1.98
Overall General Services	15	14	T35	2.00
Urban forestry program	23	T21	T35	2.00
Pedestrian and bicycle paths	24	20	37	2.02
Public property beautification	18	23	38	2.04

Land use, planning/zoning	37	44	39	2.06
Promoting Village to visitors	45	T38	40	2.07
Traffic enforcement	32	T33	41	2.10
Stormwater drainage	25	T33	42	2.15
Drinking water	40	41	43	2.20

Importance Rating	2017 Rank	2018 Rank	2019 Rank	2019 Value
Garbage collection	8	T8	1	1.18
Recycling	7	T8	2	1.22
Street maintenance	9	T8	3	1.24
911 services	1	1	T4	1.26
Overall Police Services	3	T3	T4	1.26

Yard waste collection	14	14	6	1.33
Snow/ice removal	5	T3	7	1.36
Overall Public Works	13	15	8	1.37
Street lighting	12	13	9	1.39
Crime prevention	2	2	T10	1.41

Recreation programs	22	21	T10	1.41
Stormwater drainage	20	11	12	1.42
Overall General Services	21	24	13	1.46
Public property maintenance	26	T26	14	1.48
Responding to citizen calls	4	6	15	1.49

Drinking water	6	5	T16	1.50
Street improvement	15	T18	T16	1.50
Quality of Village parks	23	20	T16	1.50
Land use, planning/zoning	17	17	19	1.52
Patrol services	10	7	20	1.54

Ease of water billing services	28	30	21	1.55
Economic development	16	15	22	1.56
Sewer services	11	12	23	1.60
Traffic enforcement	19	T22	T24	1.61
Overall Parks and Recreation	29	T28	T24	1.61

Public property beautification	30	31	T24	1.61
Code enforcement	27	T28	27	1.63
Overall Community Development	24	T18	T28	1.64
Preservation of natural areas	18	25	T28	1.64
Sidewalk maintenance	25	T26	T28	1.64

Promoting Village to visitors	39	T34	T31	1.67
Online payment options	33	38	T31	1.67
Park maintenance	36	T39	33	1.68
Ease/efficiency of obtaining permits	31	T22	T34	1.69
Website	38	T39	T34	1.69

Village newsletter	37	37	36	1.72
Recreation facilities	34	T34	37	1.74
Street sweeping	35	42	38	1.80
Pedestrian and bicycle paths	32	T32	39	1.81
Algonquin e-News	43	44	40	1.82

Special events	44	39	41	1.83
Swimming Pool Facility	42	43	42	1.86
Tree trimming	41	T32	T43	1.88
Urban forestry program	40	36	T43	1.88
Social media	45	45	45	2.09

2019 Algonquin Community Survey – Page 1

Please complete the 2019 Community Survey if you are an adult (anyone 18 years or older) in your household. Please circle the response that best describes your opinion for each question. Surveys may also be completed online at www.surveymonkey.com/r/2019ACS by using the Online Identification Number listed on the mailing label. Your responses are anonymous and will be reported in aggregate form only. Thank you for your assistance!

Please complete the questionnaire by October 11, 2019. If mailing completed form in, postage is pre-paid, so please make sure the "Return to" side of this form is facing up prior to mailing. Surveys completed online do not need to be returned. Thank you again for participating.

1. Please indicate how you would describe the following quality of life measures in Algonquin:

	Excellent	Good	Fair	Poor	Don't Know
Algonquin as a place to live	1	2	3	4	N
Your neighborhood as a place to live	1	2	3	4	N
Algonquin as a place to raise children	1	2	3	4	N
Algonquin as a place to work	1	2	3	4	N
Algonquin compared to other communities in the area	1	2	3	4	N
Overall appearance of Algonquin	1	2	3	4	N
Cleanliness of Algonquin	1	2	3	4	N
Overall quality of new development in Algonquin	1	2	3	4	N
Variety of housing options	1	2	3	4	N
Overall quality of businesses and services in Algonquin	1	2	3	4	N
Shopping opportunities	1	2	3	4	N
Recreational opportunities	1	2	3	4	N
Employment opportunities	1	2	3	4	N
Opportunities to participate in social events and activities	1	2	3	4	N
Ease of car travel in Algonquin	1	2	3	4	N
Ease of bicycle travel in Algonquin	1	2	3	4	N
Ease of walking in Algonquin	1	2	3	4	N
Availability of paths and walking trails	1	2	3	4	N
Traffic flow on major streets	1	2	3	4	N
Quality of overall natural environment in Algonquin	1	2	3	4	N
Value of services for the taxes paid to the Village of Algonquin	1	2	3	4	N
Overall direction that Algonquin is taking	1	2	3	4	N
Overall image or reputation of Algonquin	1	2	3	4	N

2. To what degree, if at all, are run-down buildings, weed lots, or junk vehicles a problem in Algonquin?

- Not a problem Minor problem Moderate problem Major problem Don't know

3. Please rate how safe you feel:

	Very Safe	Somewhat Safe	Neither Safe nor Unsafe	Somewhat Unsafe	Very Unsafe	Don't Know
In your neighborhood during the day	1	2	3	4	5	N
In your neighborhood after dark	1	2	3	4	5	N

4. During the past 12 months, were you or anyone in your household the victim of any crime in Algonquin?

- Yes → Go to #5 No → Go to #6 Don't know → Go to #6

5. If yes, was this crime (these crimes) reported to the police?

- Yes No Don't know

6. The following section lists specific services provided by the Village. Please rate both the quality and importance of the Village service by circling your answer for each specific service statement.

	Please rate the quality of this service					Please rate the level of importance that this service be provided			
	Excellent	Good	Fair	Poor	Don't Know	High	Medium	Low	Don't Know
Police/Public Safety									
Crime prevention	1	2	3	4	N	1	2	3	N
Patrol services	1	2	3	4	N	1	2	3	N
Traffic enforcement	1	2	3	4	N	1	2	3	N
911 services	1	2	3	4	N	1	2	3	N
Responding to citizen calls	1	2	3	4	N	1	2	3	N
Overall Police services	1	2	3	4	N	1	2	3	N

2019 Algonquin Community Survey – Page 2

	Please rate the quality of this service					Please rate the level of importance that this service be provided			
	Excellent	Good	Fair	Poor	Don't Know	High	Medium	Low	Don't Know
Public Works/Infrastructure									
Street maintenance	1	2	3	4	N	1	2	3	N
Street improvement	1	2	3	4	N	1	2	3	N
Street sweeping	1	2	3	4	N	1	2	3	N
Street lighting	1	2	3	4	N	1	2	3	N
Snow/ice removal	1	2	3	4	N	1	2	3	N
Sidewalk maintenance	1	2	3	4	N	1	2	3	N
Storm water drainage	1	2	3	4	N	1	2	3	N
Drinking water	1	2	3	4	N	1	2	3	N
Sewer services	1	2	3	4	N	1	2	3	N
Urban forestry program	1	2	3	4	N	1	2	3	N
Tree trimming	1	2	3	4	N	1	2	3	N
Pedestrian & bicycle paths	1	2	3	4	N	1	2	3	N
Public property maintenance	1	2	3	4	N	1	2	3	N
Public property beautification	1	2	3	4	N	1	2	3	N
Overall Public Works	1	2	3	4	N	1	2	3	N

	Please rate the quality of this service					Please rate the level of importance that this service be provided			
	Excellent	Good	Fair	Poor	Don't Know	High	Medium	Low	Don't Know
Parks/Recreation									
Quality of Village parks	1	2	3	4	N	1	2	3	N
Parks maintenance	1	2	3	4	N	1	2	3	N
Recreation programs	1	2	3	4	N	1	2	3	N
Special Events	1	2	3	4	N	1	2	3	N
Recreation facilities	1	2	3	4	N	1	2	3	N
Preservation of natural areas (open space, wetlands, etc.)	1	2	3	4	N	1	2	3	N
Swimming pool facility	1	2	3	4	N	1	2	3	N
Overall Parks/Recreation	1	2	3	4	N	1	2	3	N

	Please rate the quality of this service					Please rate the level of importance that this service be provided			
	Excellent	Good	Fair	Poor	Don't Know	High	Medium	Low	Don't Know
Community Development									
Land use, planning/zoning	1	2	3	4	N	1	2	3	N
Code enforcement (weeds, property maintenance, etc.)	1	2	3	4	N	1	2	3	N
Economic development	1	2	3	4	N	1	2	3	N
Ease & efficiency of obtaining permits	1	2	3	4	N	1	2	3	N
Overall Community Development	1	2	3	4	N	1	2	3	N

	Please rate the quality of this service					Please rate the level of importance that this service be provided			
	Excellent	Good	Fair	Poor	Don't Know	High	Medium	Low	Don't Know
General Services									
Online payment options	1	2	3	4	N	1	2	3	N
Website (www.algonquin.org)	1	2	3	4	N	1	2	3	N
Village Newsletter	1	2	3	4	N	1	2	3	N
Algonquin e-News	1	2	3	4	N	1	2	3	N
Social Media (Facebook, Twitter, etc.)	1	2	3	4	N	1	2	3	N
Garbage collection	1	2	3	4	N	1	2	3	N
Recycling	1	2	3	4	N	1	2	3	N
Yard waste collection	1	2	3	4	N	1	2	3	N
Ease of water billing services	1	2	3	4	N	1	2	3	N
Promoting the Village to attract visitors	1	2	3	4	N	1	2	3	N
Overall General Services	1	2	3	4	N	1	2	3	N

7. Have you had any in-person, phone, or email contact with an employee of the Village of Algonquin within the last 12 months (including police, counter staff, inspectors, or any others)?
 Yes → Go to #8 No → Go to #9 Don't know → Go to #9

8. Please rate the performance of the Village employee(s) you interacted with during your most recent contact?

	Excellent	Good	Fair	Poor	Don't Know
Knowledgeable	1	2	3	4	N
Responsive	1	2	3	4	N
Courteous	1	2	3	4	N
Overall	1	2	3	4	N

9. Please indicate how likely or unlikely you are to do each of the following:

	Very Likely	Likely	Neither Likely or Unlikely	Unlikely	Very Unlikely	Don't Know
Recommend living in Algonquin to someone who asks	1	2	3	4	5	N
Remain in Algonquin for the next five years	1	2	3	4	5	N

10. How long have you been a resident of Algonquin?

Less than 1 year 1 – 5 years 6 – 10 years 11 – 15 years Over 15 years

11. In what type of home do you currently live?

Single family house Townhome/Duplex Condominium/Apartment Other

12. Please indicate your current housing status.

Own Rent

13. Do any children age 17 or under live in your household?

Yes No

14. Are you or any other member/s of your household aged 65 or older?

Yes No

15. Please indicate your age.

18 - 25 26 - 35 36 - 45 46 - 55 56 - 65 Over 65

16. Please indicate your gender.

Male Female

17. In what area of Algonquin do you reside?

East of the Fox River West of the Fox River, East of Randall Road West of Randall Road

Please explain your answers for the questions above or leave any suggestions for future goals for the Village of Algonquin, indicate below. (Please note Village services do not include schools, fire department, or library.)

Please return the completed questionnaire by **October 11, 2019**. Postage is **pre-paid**; just make sure the "Return to" side of this form is facing up prior to mailing. You may also drop off at Ganek Municipal Center, 2200 Harnish Drive. Thank you for participating!



VILLAGE OF ALGONQUIN
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2019 Algonquin Community Survey

Dear Resident:

Your household has been selected at random to participate in a project that will help shape the future of Algonquin. You are one of approximately 1,500 randomly selected residents who have the opportunity to participate.

The 2019 Community Survey will be used to help the Village Board make decisions that affect our community. The results will also be used as a baseline comparison with other future surveys to track the Village's progress in meeting community needs, so we do hope you will participate.

To ensure survey results are truly representative of resident opinion, it is very important that each survey be completed and returned by an adult (anyone 18 years or older) in your household.

New this year, participants have the ability to respond to the survey online at the link below using the Online Identification Number listed on the mailing label. Visit www.surveymonkey.com/fr/2019ACS.

We ask that you respond as soon as possible, but no later than October 11, 2019.

Results are reported in aggregate form; therefore, your responses will remain completely anonymous. If you have any questions about the 2019 Community Survey, please contact us at 847-658-5534.

Thank you for your interest and involvement in this project. We look forward to your participation in shaping the future of Algonquin!

Sincerely,

John C. Schmitt
 Village President

Tim Schloneger
 Village Manager

Please Tape Your Completed Form Closed

Return to:
VILLAGE OF ALGONQUIN
2200 HARNISH DRIVE
ALGONQUIN, IL 60102

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