



What is Tap Telehealth?

# Quality healthcare without leaving your home

- Access care from home via text, audio, or video
- Receive prescriptions and referrals
- Minimal wait times (~2 minutes)
- Connect with local pharmacies for pickups
- Receive easy follow-ups
- No insurance, copays, appointments





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## Our mission

At Tap Telehealth, we believe quality care should **be just a text away**—for every home, every age, every community. Together, we're building healthier communities, one household at a time.





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## Meet the founder

Dr. Dirk Perritt, a board-certified ER physician with **20+ years of experience**, created Tap Telehealth to address the challenges of accessible and affordable care. Inspired by the strain of crowded ERs and high costs, he created a subscription-based model offering immediate, cost-effective access to essential healthcare.



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## How it works

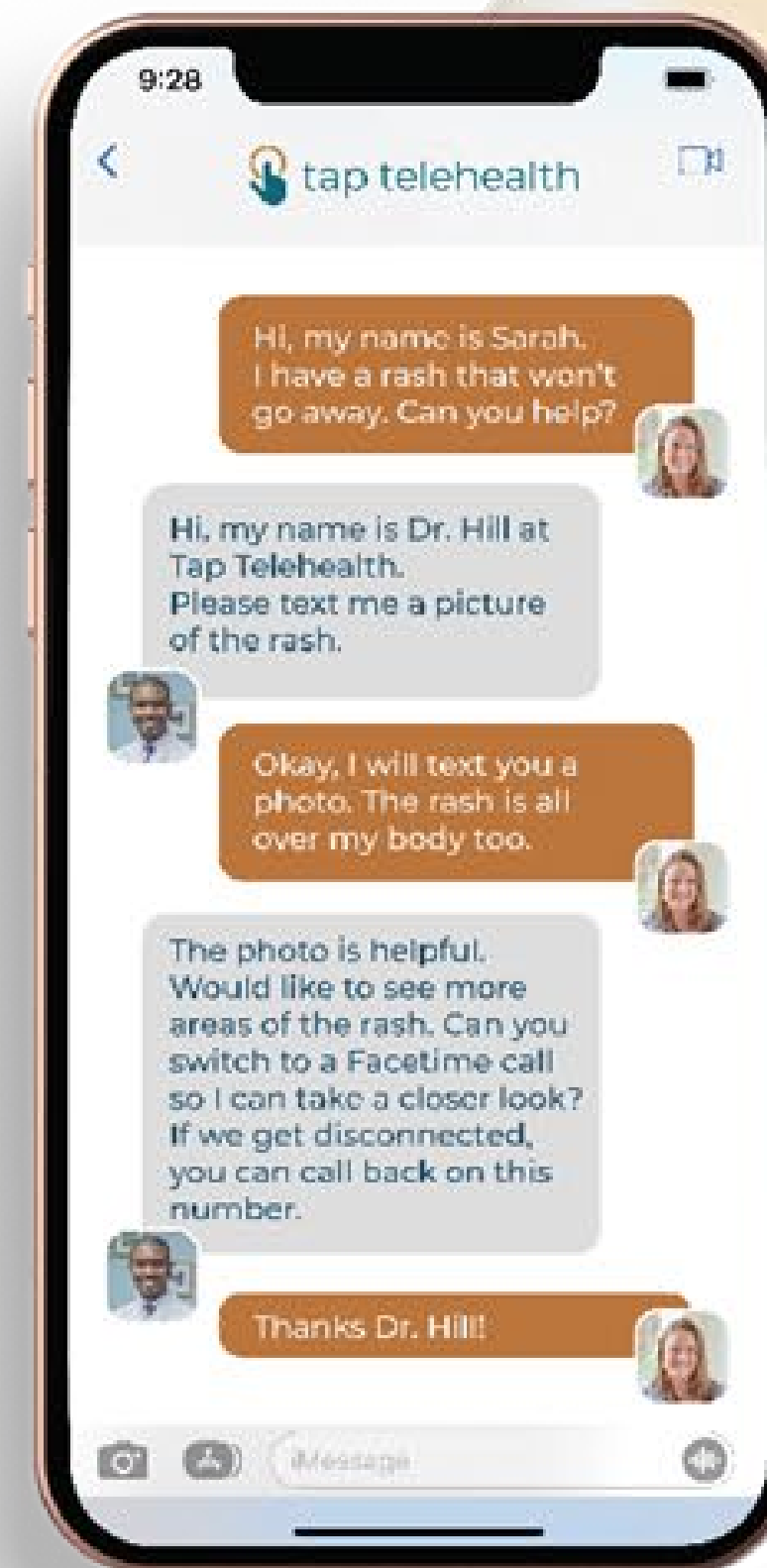
If you need basic healthcare, you can **connect with a provider in minutes!**

**Just text the number** provided by the Village, and our medical staff will respond quickly.

Hours of Operation

**7:00am - 10:00pm CST**

7 days a week, including holidays





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Am I going to be speaking with a real doctor?

Absolutely. Our experienced medical team is made up of board certified **Medical Doctors, Physician Assistants, and Nurse Practitioners.**



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## What we treat

- On-demand care for non-emergency issues
- Diagnosis and treatment for common illnesses & minor injuries
- Prescriptions sent to your local pharmacy
- Guidance on when in-person care is needed
- Support for chronic conditions & general health questions
- Referrals for follow-up care when needed





# Bringing Tap Telehealth to Algonquin

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## Tap Telehealth connects with the Village's utility service

Through Tap Telehealth's partnership with affiliated communities, residents receive unlimited access to healthcare services through a **\$6 monthly charge** added to their water utility bill.





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## Participation in Tap Telehealth is completely optional

Participation is 100% voluntary. If it's not for you, opting out is fast and easy at [www.algonquin.org/telehealth](http://www.algonquin.org/telehealth) or give us a call at 847-658-2700.





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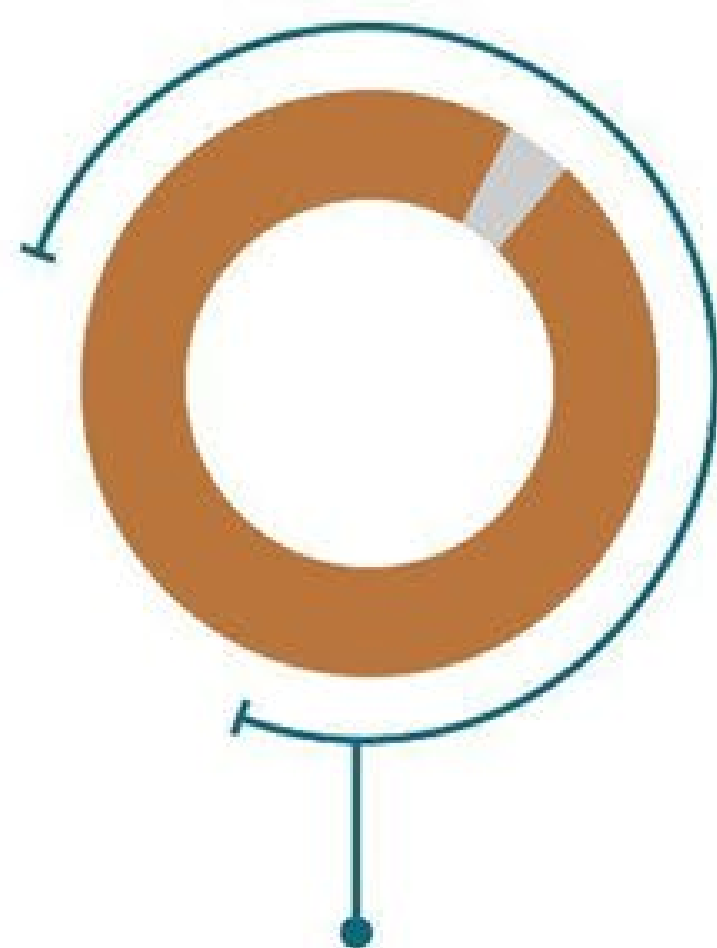
10 people of all  
ages covered per  
household

With just \$6 per month, Tap  
Telehealth covers households  
of up to 10 individuals,  
**providing care for all ages.**





Why use Tap Telehealth?



97%

of doctor-patient  
interactions don't  
require an in-person  
meeting



20%

reduction in  
emergency  
calls



70%

plus participate  
in Tap Telehealth  
services



# Proven Customer Satisfaction

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## Resident satisfaction ratings

4.8/5

CLINICIAN EXPERIENCE RATING

4.9/5

RECOMMENDATION LIKELIHOOD





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“Wonderful care and  
attention to detail. Quick  
and efficient service.”

**Patient Testimonies**

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“I have never had a doctor follow up with me to see how I was doing! Amazing service that brings great value and comfort to the community. Very pleased.”

**Patient Testimonies**

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“This was our first time using a telehealth service! This saved me sooooo many trips into the doctor's office. This has been really nice. Best bedside care we have ever had too! Thank you!”

**Patient Testimonies**

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[www.algonquin.org/telehealth](http://www.algonquin.org/telehealth)