THE VILLAGE OF
ALGONQUIN
ILLINOIS

Algonquin Community Survey 2017
Report of Results

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Background

This report consists of the results from the sixth annual Algonquin Community Survey which was conducted in 2017. Goals of the survey are to evaluate municipal services and resident's perceptions of the community, identify trends, and develop strategies for future service delivery. Project information and historic reports are available at: www.algonquin.org/survey.

Project Summary

In September 2017, the Algonquin Community Survey was sent to randomly selected households in the community. Village staff was responsible for designing, administering, tabulating, and reporting the results of the Algonquin Community Survey. All Village department heads were given an opportunity to review draft versions of the survey and make suggestions on changes to be made. Every year, the Algonquin Community Survey instrument is reviewed and evaluated to determine any necessary modifications in the survey format needed to accurately capture resident opinions, while maintaining its integrity for meaningful year-to-year analysis.

The three-page survey was mailed to 1,500 randomly selected residents on September 21, 2017. Residents were given 22 days to complete and return the survey. During the fall months of 2017, staff entered raw data into Microsoft Excel. Following entry into Excel, data was analyzed and various cross-tabulations were performed. Cross-tabulations allow users the ability to "drill down" within the results to see how certain segments of the population responded. For example, results can be broken down by age, gender, location of household, and length of residency. This information is useful in identifying underlying trends.

Sample

This survey included a random sample of 1,500 residents. The Village's water/sewer utility billing database and listing of all multi-family residential units were used to generate this sample.

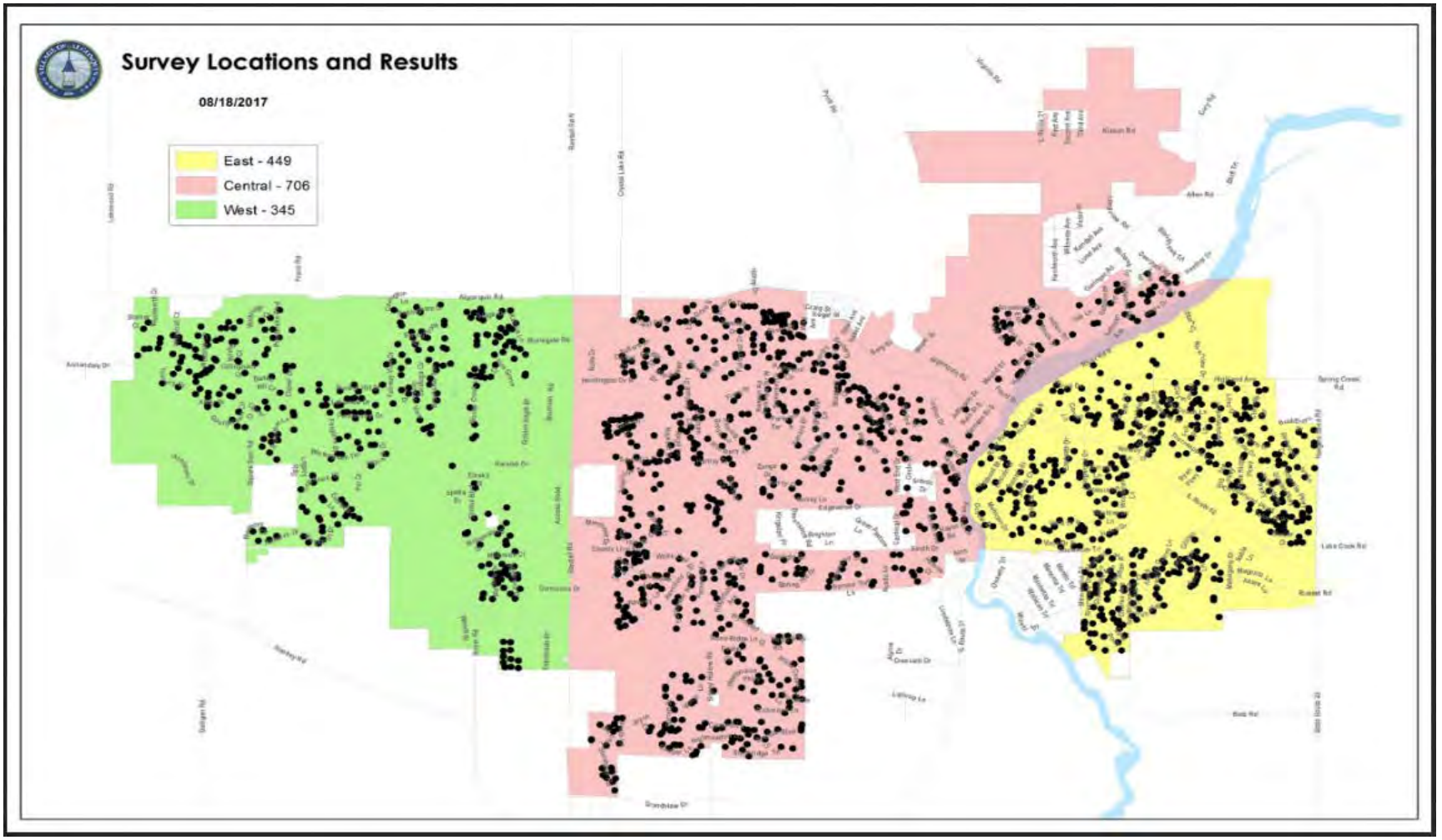
Margin of Error

The Algonquin Community Survey was conducted with a 90% confidence level and a margin of error of 5%, plus or minus. Based on the survey responses received, 90% of the time, the results of a survey should differ by not more than 5% in either direction from what would have been obtained by surveying all residents in Algonquin's population base.

Report

This report summarizes the results for each question in the survey and reports on any variances in attitude or perception where significant among demographic subgroups. This survey also reports year-to-year comparisons to help identify trends and changes.

Sample Distribution and Response Rate



Of the 1,500 surveys distributed, 272 were returned for a 18.1% overall response rate. Further delineating response rate by geography, residents East of the Fox River had a 20.5% response rate, residents west of the Fox River and east of Randall Road had a 15.7% response rate, and residents west of Randall Road had a 17.7% response rate. A total of eight respondents did not indicate in what area of Algonquin they resided.

Executive Summary

Quality of Life

The Village of Algonquin earns its reputation as the "Gem of the Fox River Valley" by providing quality services and amenities to the community. This category asks residents to evaluate the overall quality and image of Algonquin, as well as Algonquin as a place to live, work, and play. **The top rated measure in this category is Algonquin as a Place to Live, receiving a positive (Good or Excellent) rating of 93.3% by respondents.** The next top two rated measures are: Cleanliness of Algonquin (90.3%) and Your Neighborhood as a Place to Live (90.2%).

This year, the bottom most rated measures in this category are: Traffic Flow on Major Streets (32.0%), Employment Opportunities (40.1%), and Ease of Car Travel in Algonquin (49.2%).

Public Safety

Ensuring public safety is one of the most critical charges of municipal government. **The results of the Algonquin Community Survey indicate the vast majority of Algonquin residents feel safe in their neighborhoods. The top rated measure in this category is 911 Services (97.2%).** The next top two rated measures are: Crime Prevention (91.7%) and Responding to Citizen Calls (89.3%).

This year, the bottom most rated measures are: Patrol Services (73.3%), Traffic Enforcement (73.4%), and Overall Police Services (87.1%).

Public Works/Infrastructure

Residents were asked to rate the quality of Public Works and infrastructure-related services in Algonquin. **The top rated measure in this category is Public Property Maintenance (88.7%).**The following top two rated measures are: Sewer Services (86.4%) and Public Property Beautification (85.9%).

The bottom most rated measures in this category are: Street Improvement (64.6%), Sidewalk Maintenance (66.0%), and Drinking Water (67.6%).

The Village of Algonquin has 256 miles of municipality-owned and maintained streets, 22 park sites, 165 miles of water mains, and 137 miles of sanitary sewer.

Parks/Recreation

Parks and recreational services add to the high quality of life that Algonquin residents enjoy. In this year's survey, a question was added to evaluate the Village's Swimming Pool Facility. **The top rated measure in this category is Parks Maintenance (91.4%).** The following top two rated measures are: Quality of Village Parks (88.2%) and Preservation of Natural Areas (81.2%).

The bottom rated measures in this category are: Swimming Pool Facility (64.8%), Recreation Facilities (66.5%), and Recreation Programs (69.2%).

The Village of Algonquin owns and maintains all parks within the Village limits. Algonquin Recreation provides activity programs and special events at these parks and other facilities, including Historic Village Hall and the Lions-Armstrong Memorial Pool. Additionally, Dundee Township Park District and the Huntley Park District serves portions of Algonquin.

Community Development

The Community Development Department is responsible for planning/zoning, building permitting, economic development, and code enforcement. **The top rated measures in this category are Ease/Efficiency of Obtaining Permits (71.8%).** The next top two rated measures are: Overall Community Development (70.5%) and Land Use, Planning/Zoning (69.6%).

The bottom most rated measures are Economic Development (64.1%) and Code Enforcement (66.1%).

In calendar year 2016, the Community Development Department issued 3,043 building permits. In 2017, the Department issued 2,710 building permits.

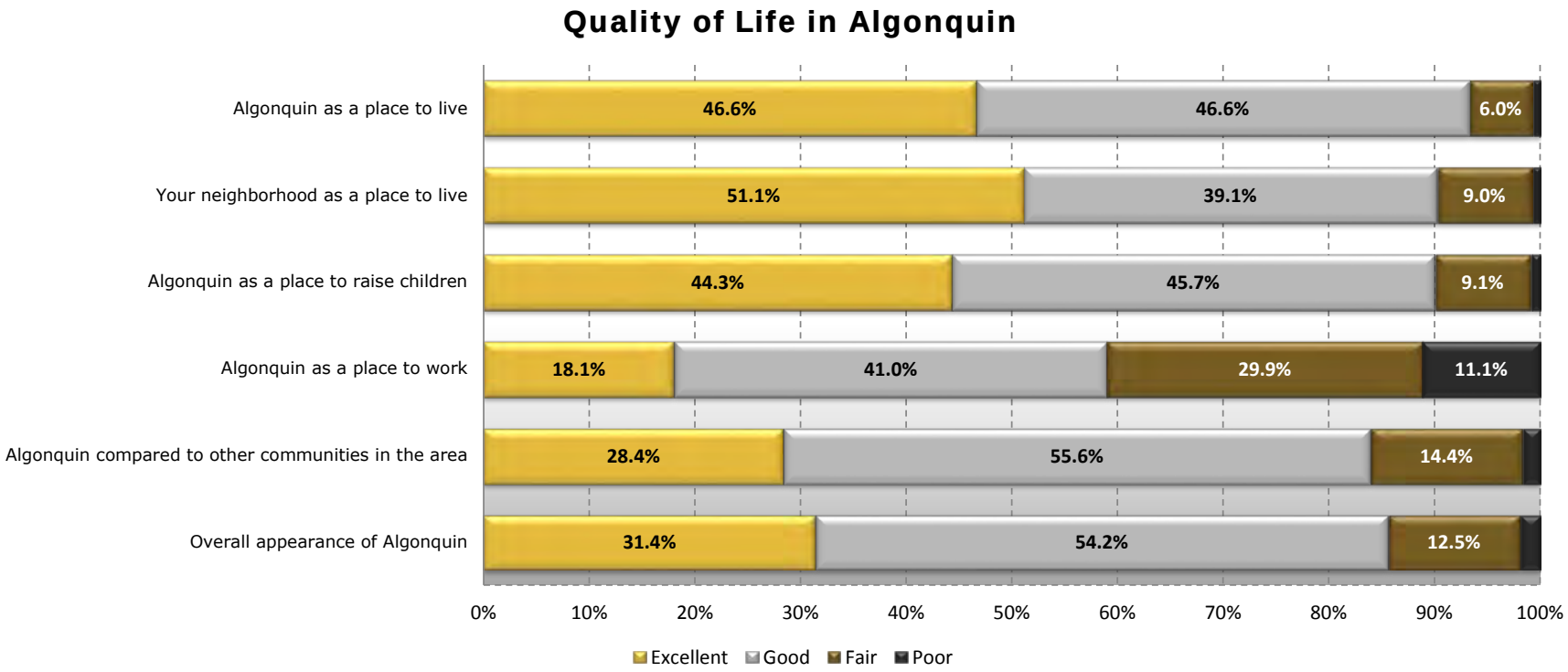
General Services

This section of the Algonquin Community Survey asked respondents to evaluate services and programs ranging from the Village newsletter to promoting the Village to attract visitors. In this year's survey, the question evaluating GIS was removed. **The top rated measure in this category is Online Payment Options (92.1%).** The next top two rated measures are: Recycling (90.7%) and Ease of Water Billing Services (90.2%).

The bottom most rated measures are Promoting Village to Attract Visitors (60.3%), Social Media (82.1%), and Yard Waste Collection (83.1%).

Customer Service

Overall, employee interaction was rated overwhelmingly Excellent or Good in all three evaluation categories: knowledgeable (90.1%), responsive (90.2%), and courteous (92.7%). **Overall, 90.9% residents rated their interactions with Village employees as positive.**

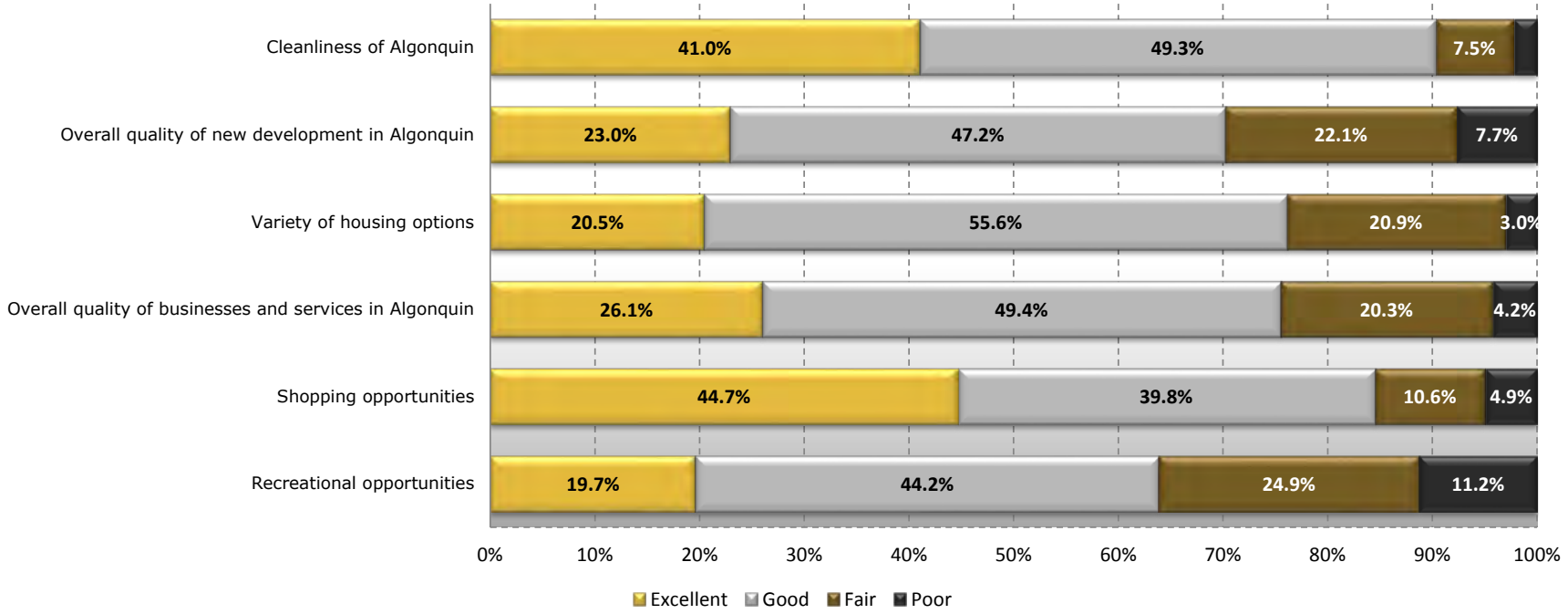


The above chart illustrates the first of four charts that quantify perceptions of quality of life in Algonquin. The term "positive" will be used as a combination of both "excellent" and "good" ratings. **93.3% of respondents rated Algonquin positively as a Place to Live.** In 2016, 94.4% of respondents rated this measure positively.

An area of concern is Algonquin as a Place to Work, which received a significant number of Fair (29.9%) and Poor (11.1%) ratings. This measure also received a significant number of Fair (34.7%) and Poor (9.4%) ratings in 2016.

However, the biggest change from 2016 to 2017, in this section, is Algonquin as a place to work (+3.1%), an increase from 2016.

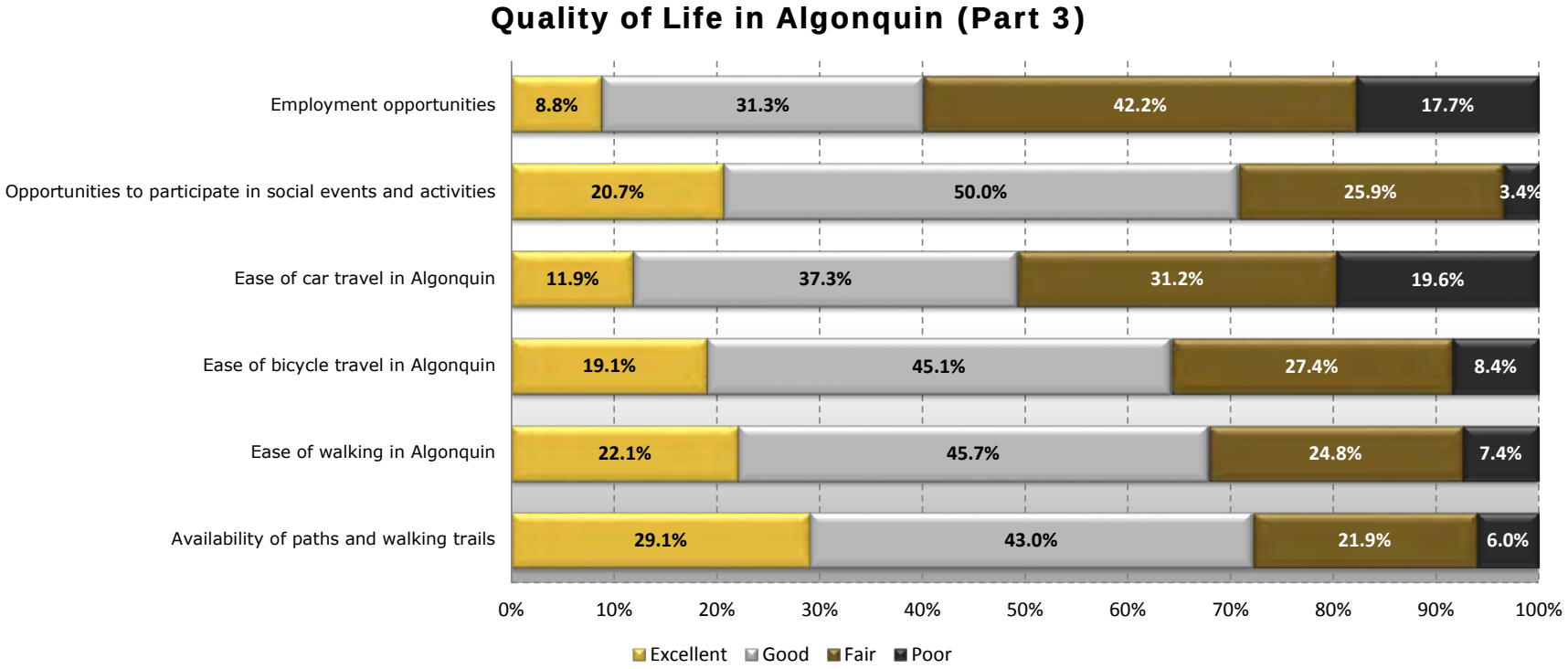
Quality of Life in Algonquin (Part 2)



The above chart illustrates the second of four charts that quantify perceptions of quality of life in Algonquin. **90.3% of respondents rated the Cleanliness of Algonquin as positive.** In 2016, of 89.5% respondents rated this measure positively.

An area of concern is Recreational Opportunities, which received a significant number of Fair (24.9%) and Poor (11.2%) ratings. This measure also received a significant number of Fair (29.7%) and Poor (9.9%) ratings in 2016.

The biggest change from 2016 to 2017, in this section, is Shopping Opportunities (-5.6%), a decrease from 2016.

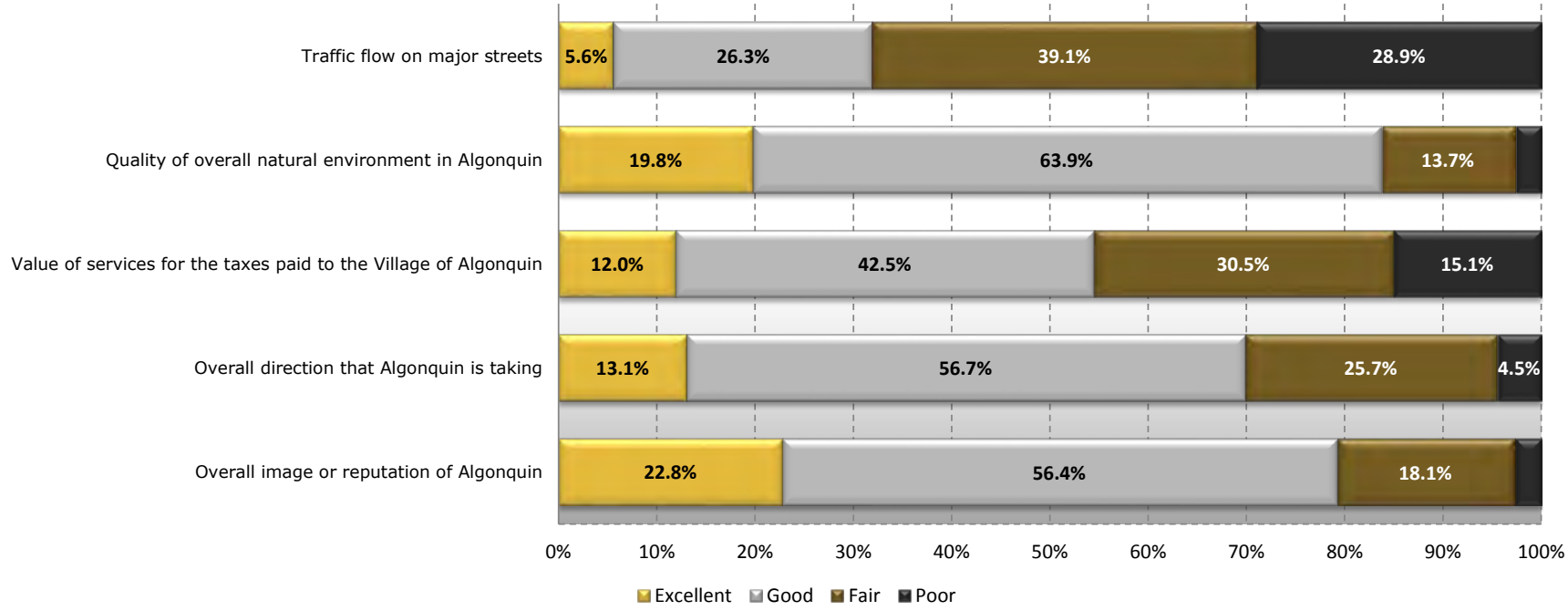


The above chart illustrates the third of four charts that quantify perceptions of quality of life in Algonquin. **72.1% of respondents rated the Availability of Paths and Walking Trails positively.** In 2016, 72.9% of respondents rated this measure positively.

An area of concern is Employment Opportunities, which received a significant number of Fair (42.2%) and Poor (17.7%) ratings. This measure also received a significant number of Fair (40.5%) and Poor (17.2%) ratings in 2016.

The biggest change form 2016 to 2017, in this section, is Opportunities to participate in social events and activities (+7.9%), an increase from 2016.

Quality of Life in Algonquin (Part 4)

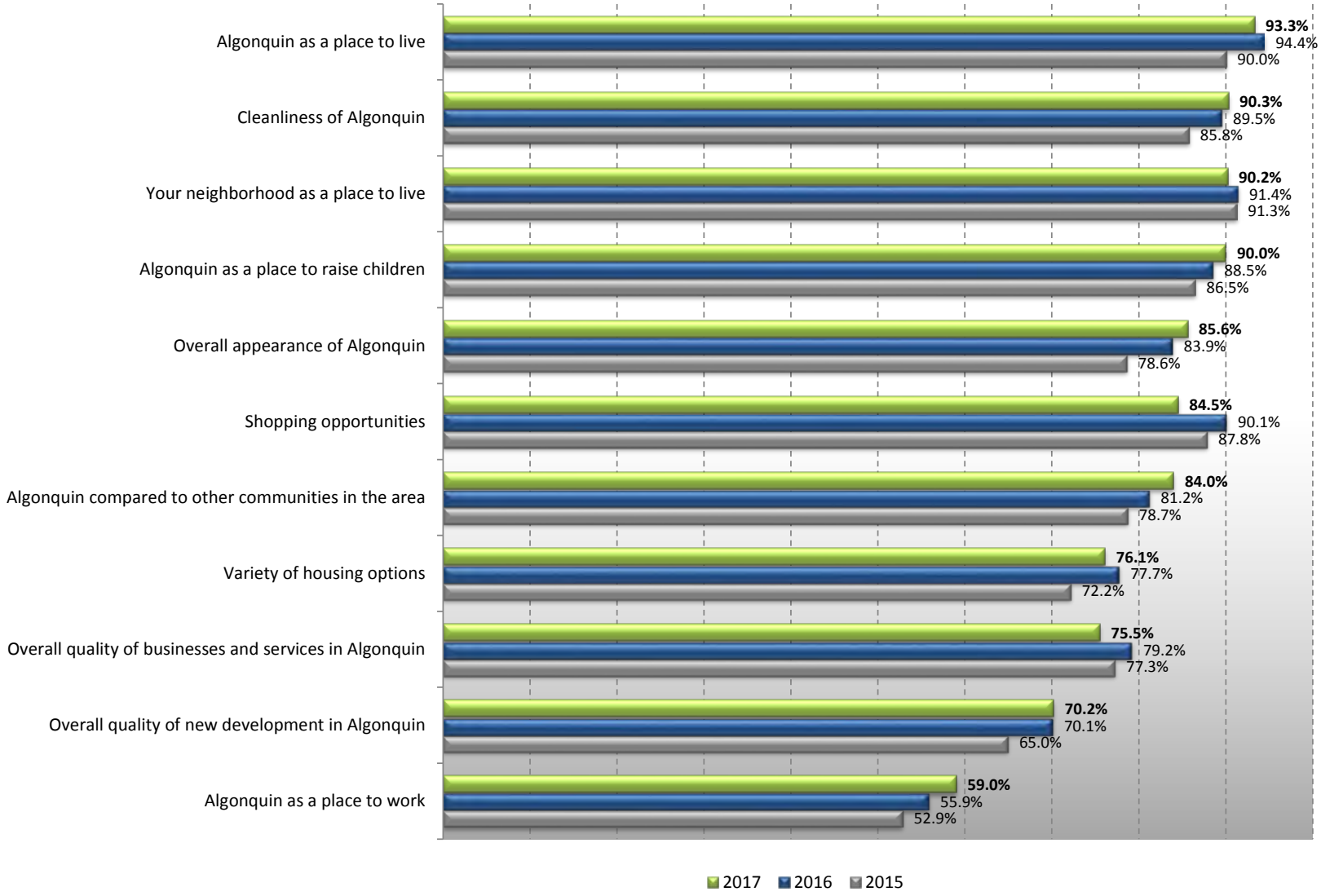


The above chart illustrates the last of four charts that quantify perceptions of quality of life in Algonquin. **83.6% of respondents rated the Quality of Overall Natural Environment in Algonquin as positive.** In 2016, 79.7% of respondents rated this measure positively.

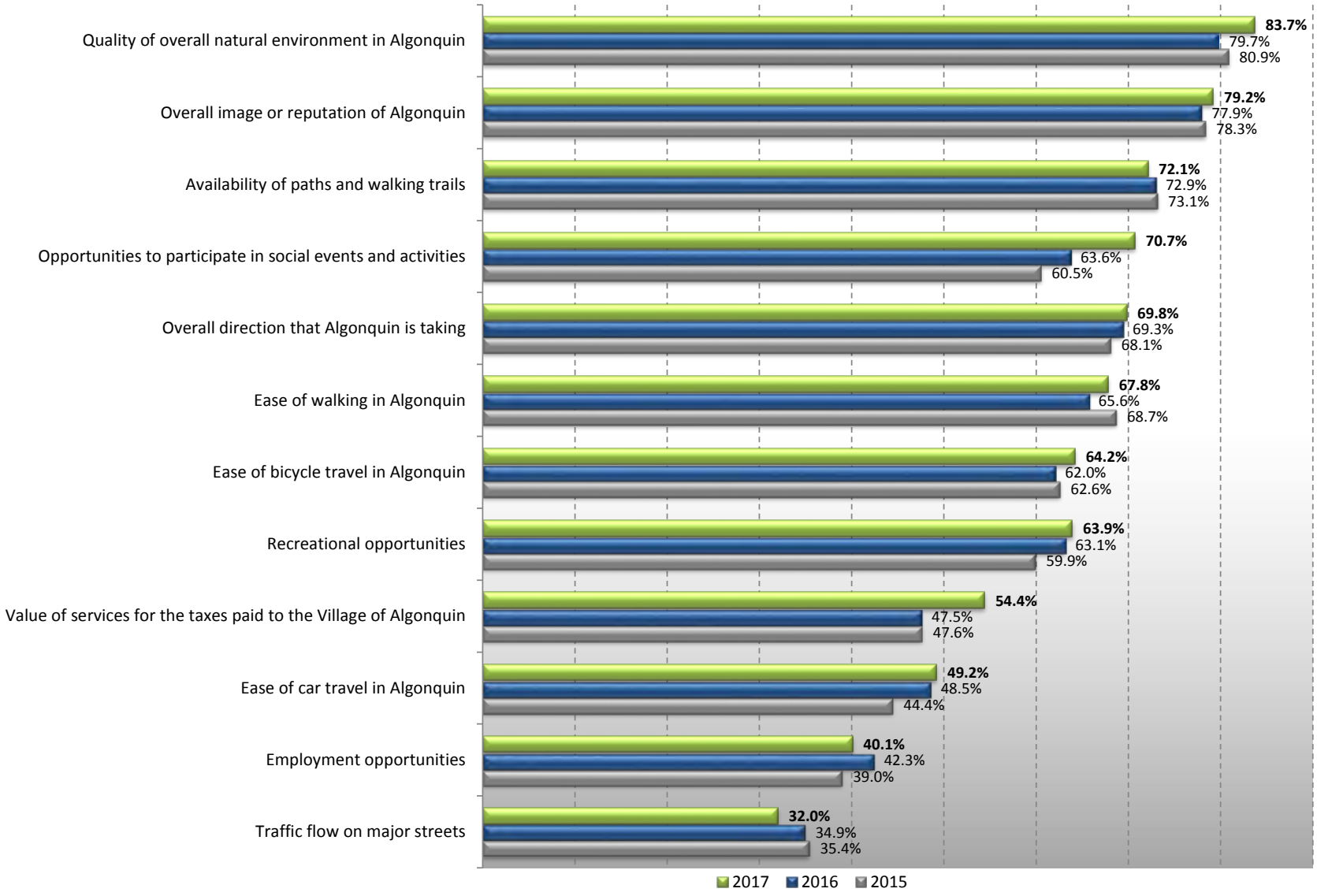
An area of concern is Traffic Flow on Major Streets, which received a significant number of Fair (39.1%) and Poor (28.9%) ratings. This measure also received a significant number of Fair (39.3%) and Poor (25.8%) ratings in 2016. However, it is important to note that streets such as Algonquin Road, Main Street, and Randall Road are considered "major" and are maintained by either the Illinois Department of Transportation or the Kane or McHenry County Division of Transportation, depending on location.

The biggest change from 2016 to 2017, in this section, is value of services for the taxes paid to the Village of Algonquin (+6.9%), an increase from 2016.

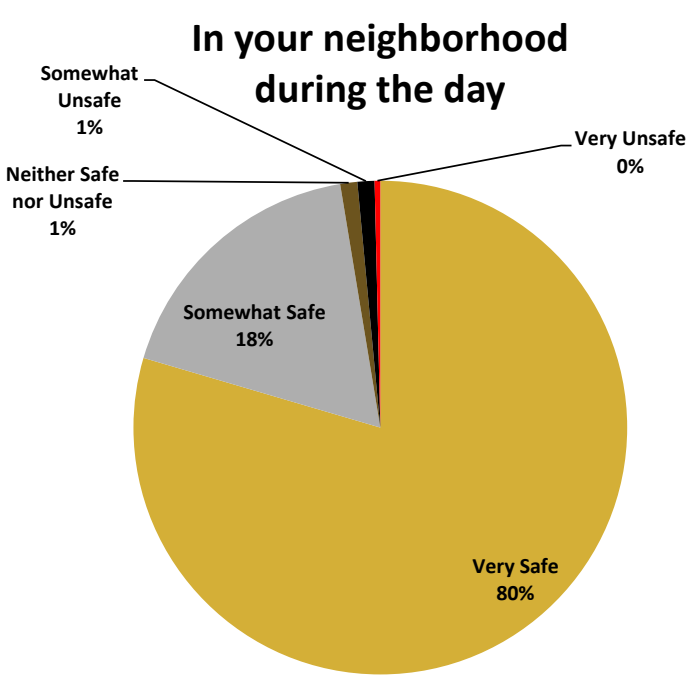
Quality of Life Year-to-Year Positive Rating Comparison: 2015 - 2017



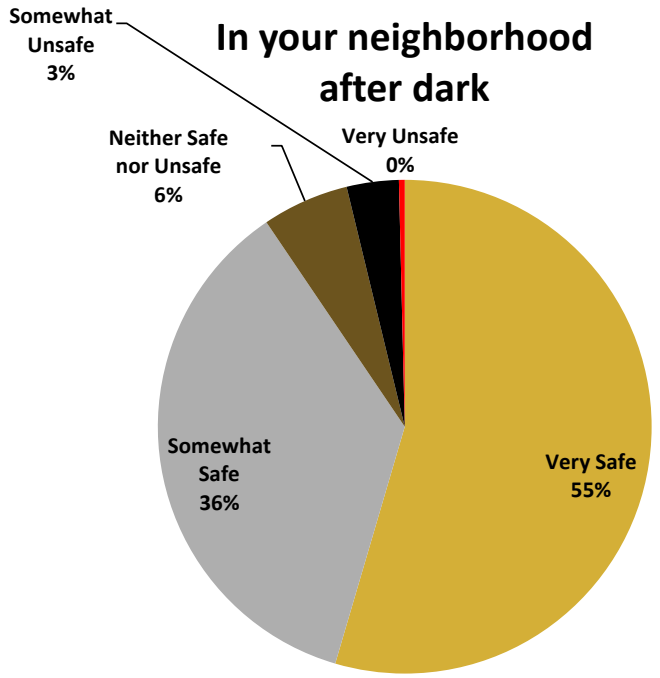
Quality of Life Year-to-Year Positive Rating Comparison: 2015 - 2017 (Part 2)



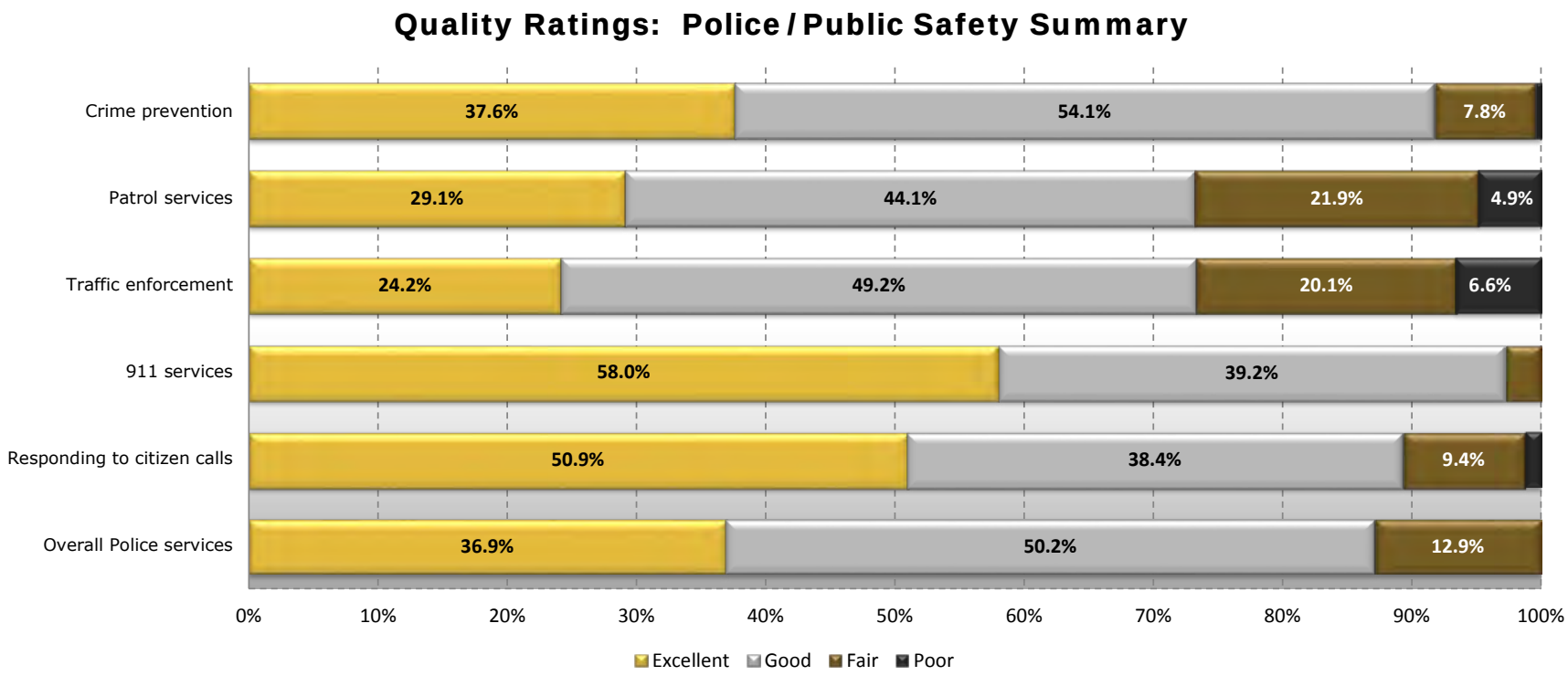
Public Safety: How Safe Do You Feel…



The above chart illustrates respondents' ratings as to how safe they feel in their neighborhood during the day. **Overall, 98% of respondents indicated that they feel either Very Safe or Somewhat Safe.** Around 1% of residents reported feeling less than safe during the day.



The above chart illustrates respondents' ratings on how safe they feel in their neighborhood after dark. **Overall, 91% of respondents indicated that they feel either Very Safe or Somewhat Safe.** Around 3% of the respondents state that they feel less than safe in their neighborhood after dark.

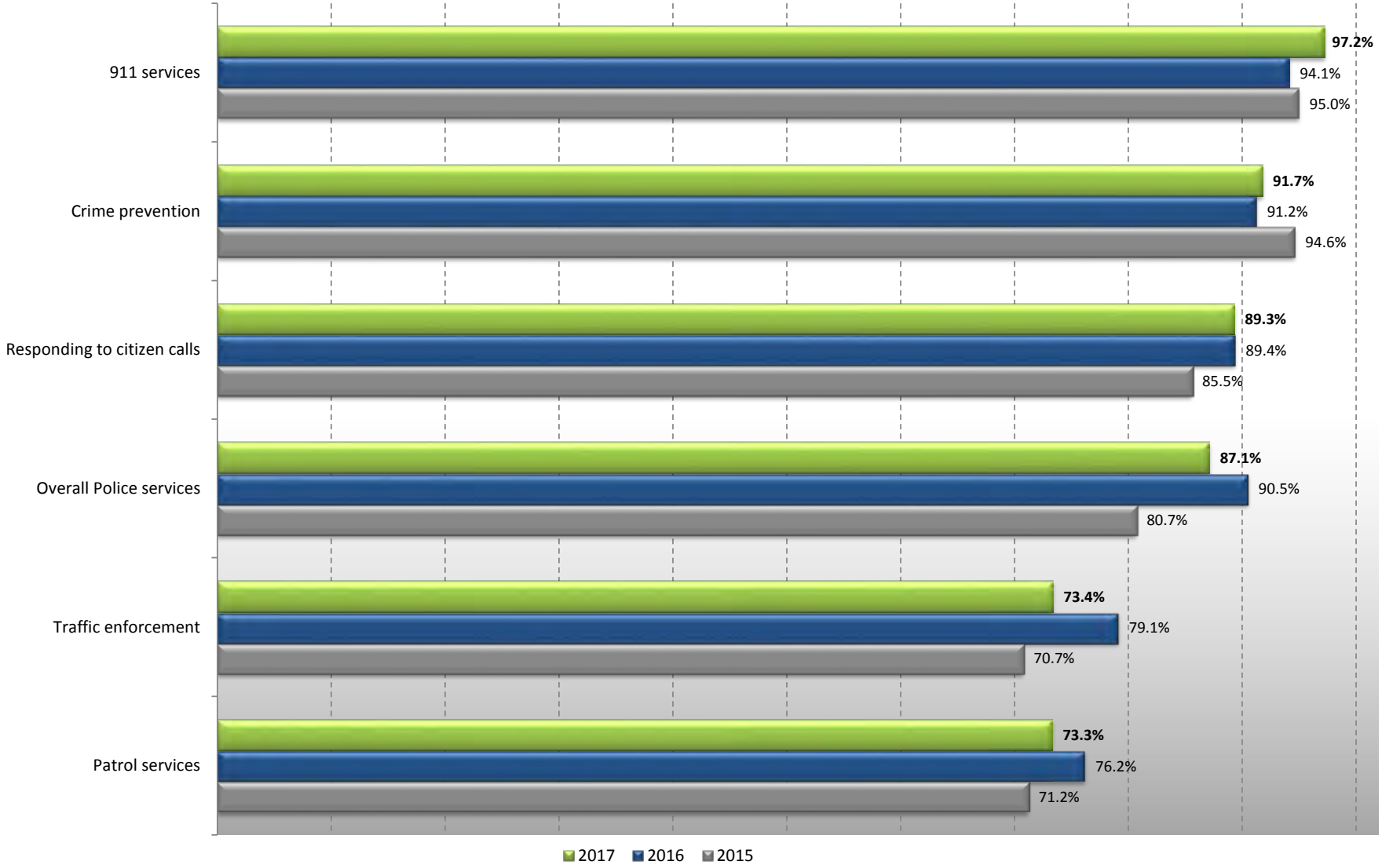


The above chart illustrates quality ratings related to police and public safety services. **97.2% of respondents rated 911 Services as positive.** In 2016, 94.1% of respondents rated this measure positively.

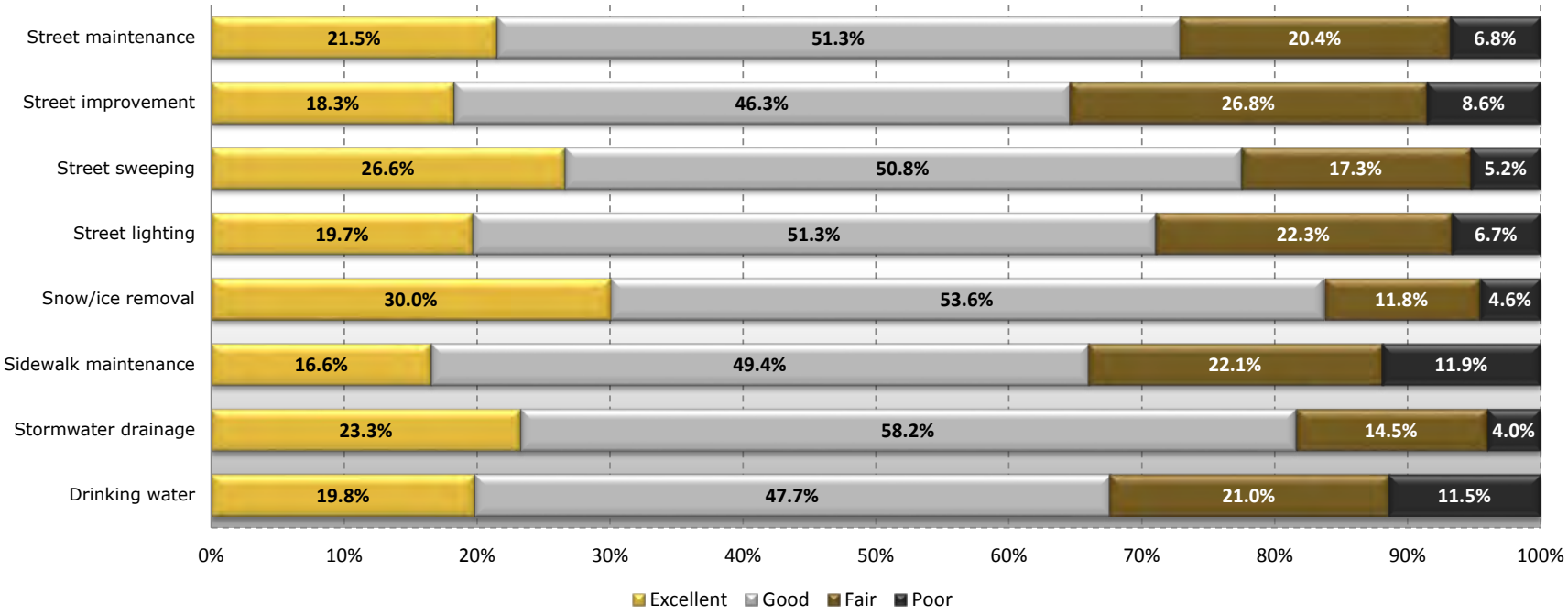
An area of focus is Patrol Services, which received a significant number of Fair (21.9%) and Poor (4.9%) ratings. This measure also received a significant number of Fair (17.7%) and Poor (6.1%) ratings in 2016.

The biggest change from 2016 to 2017, in this section, is Crime prevention (+3.9%), an increase from 2016.

Police Year-to-Year Positive Rating Comparison: 2015-2017



Quality Ratings: Public Works/Infrastructure Summary

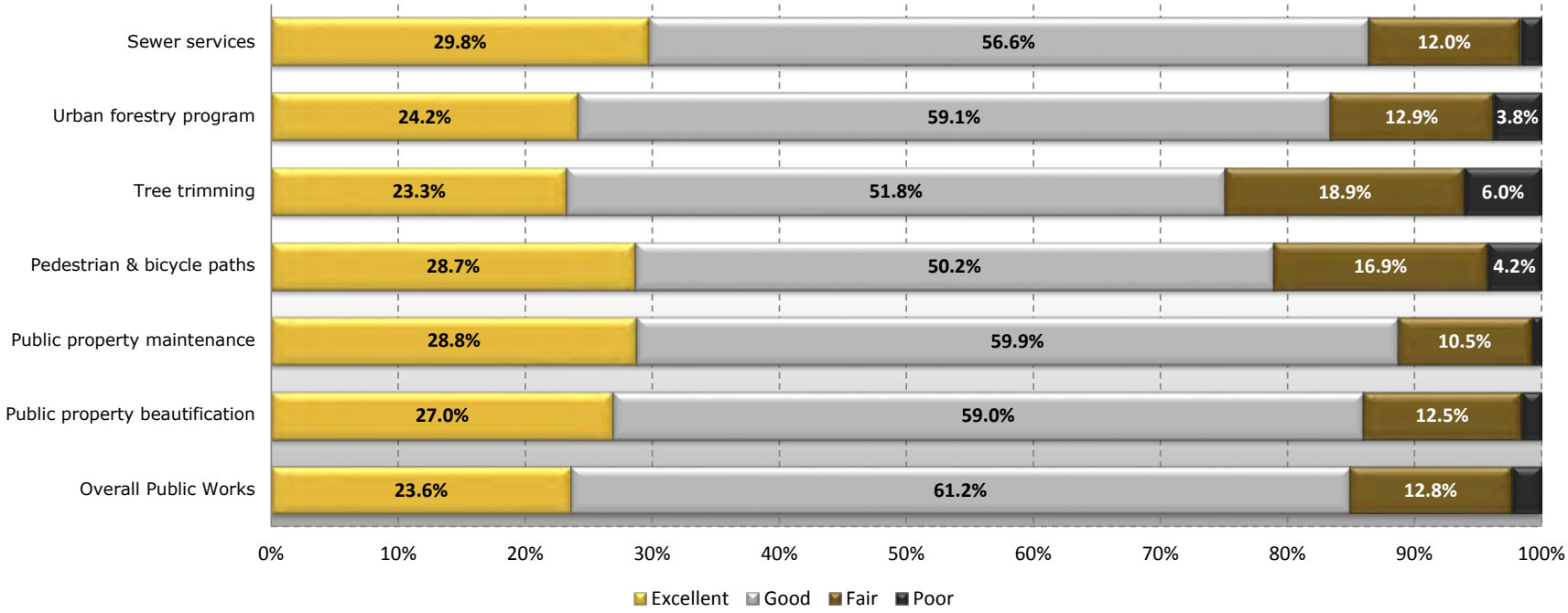


The above chart illustrates quality ratings related to public works and infrastructure services. **83.7% respondents rated Snow/Ice Removal as positive**. In 2016, 73.4% of respondents rated this measure positively.

An area of focus is Street Improvement, which received a significant number of Fair (26.8%) and Poor (8.6%) responses. This measure also received a significant number of Fair (26.1%) and Poor (9.8%) ratings in 2016.

The biggest change from 2016 to 2017, in this section, is Snow/Ice removal (+10.3%), an increase from 2016.

Quality Ratings: Public Works / Infrastructure Summary (Part 2)

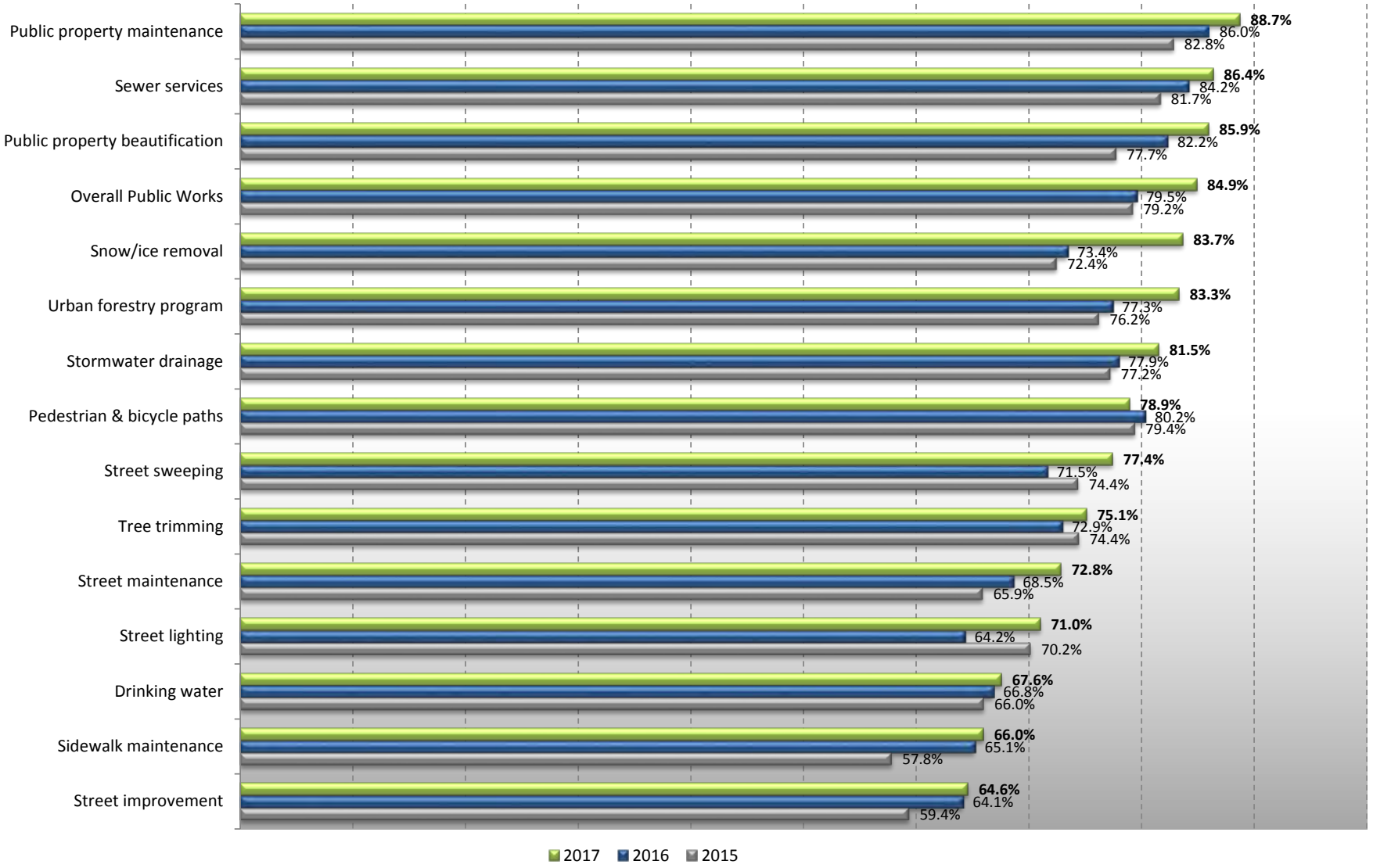


Above is another chart that illustrates quality ratings related to public works and infrastructure services. **88.7% of respondents rated Public Property Maintenance.** In 2016, 86.0% of respondents rated this measure positively.

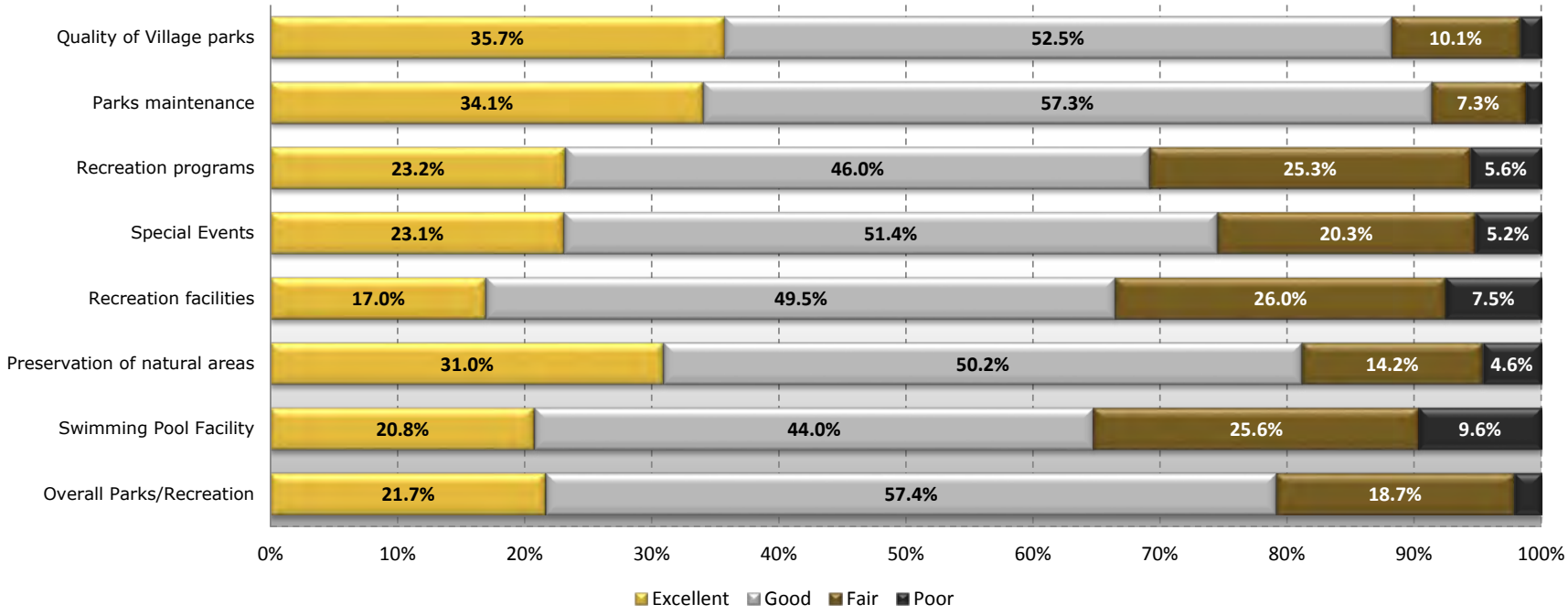
An area of focus is Tree trimming, which received a significant number of Fair (18.9%) and Poor (6.0%) responses. This measure also received a significant number of Fair (22.1%) and Poor (5.0%) ratings in 2016.

The biggest change from 2016 to 2017, in this section, is Urban forestry program (+6.0%), an increase from 2016.

Public Works Year-to-Year Positive Rating Comparison: 2015 - 2017



Quality Ratings: Parks/Recreation

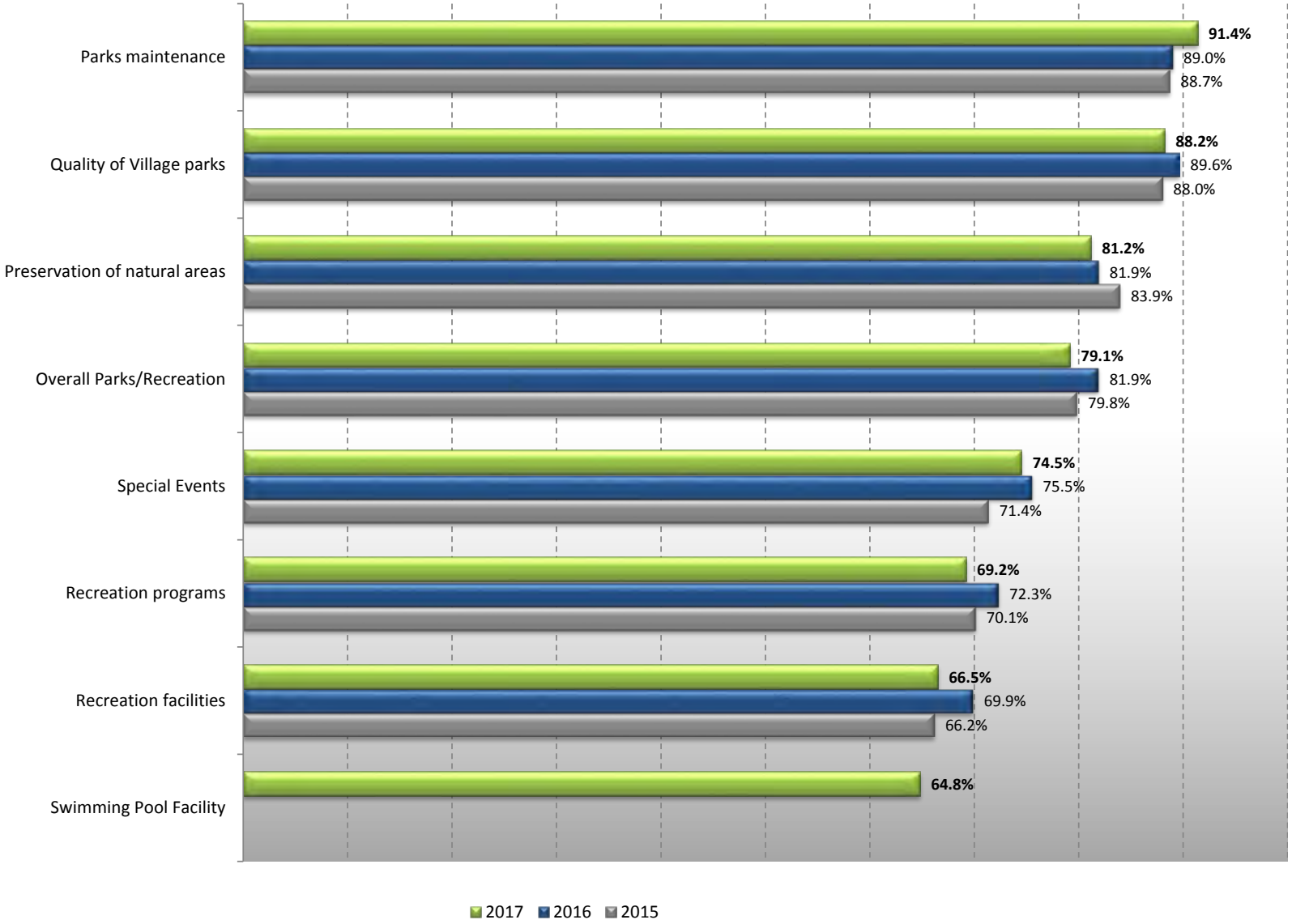


The above chart illustrates quality ratings related to parks and recreation services. **Parks Maintenance was rated high with 91.4% of respondents rating it positive.** In 2016, 89.0% of respondents rated this measure positively.

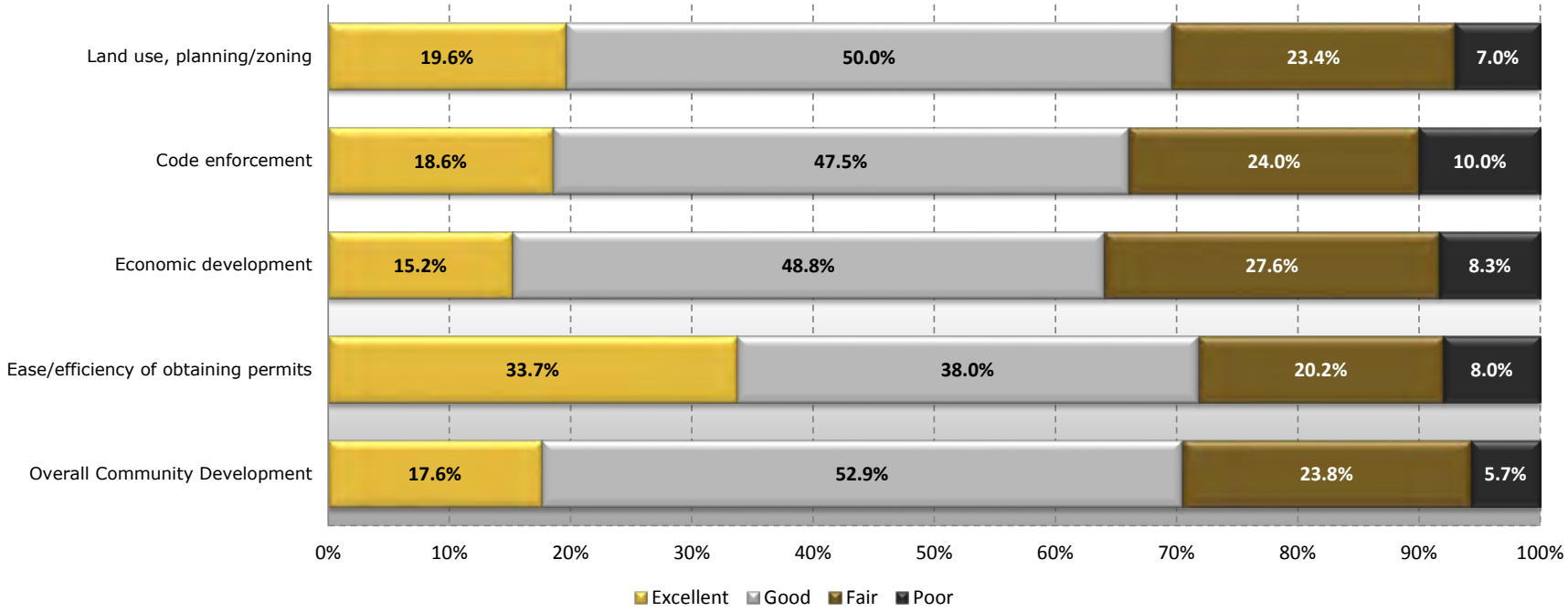
An area of focus is the Swimming Pool Facility, which received a significant number of Fair (25.6%) and Poor (9.6%) responses. Because this is a new question this year, there is no prior year data to compare.

The biggest change from 2016 to 2017, in this section, is Recreation facilities (-3.4%), a decrease from 2016.

Parks/Recreation Year-to-Year Positive Rating Comparison: 2015 - 2017



Quality Ratings: Community Development

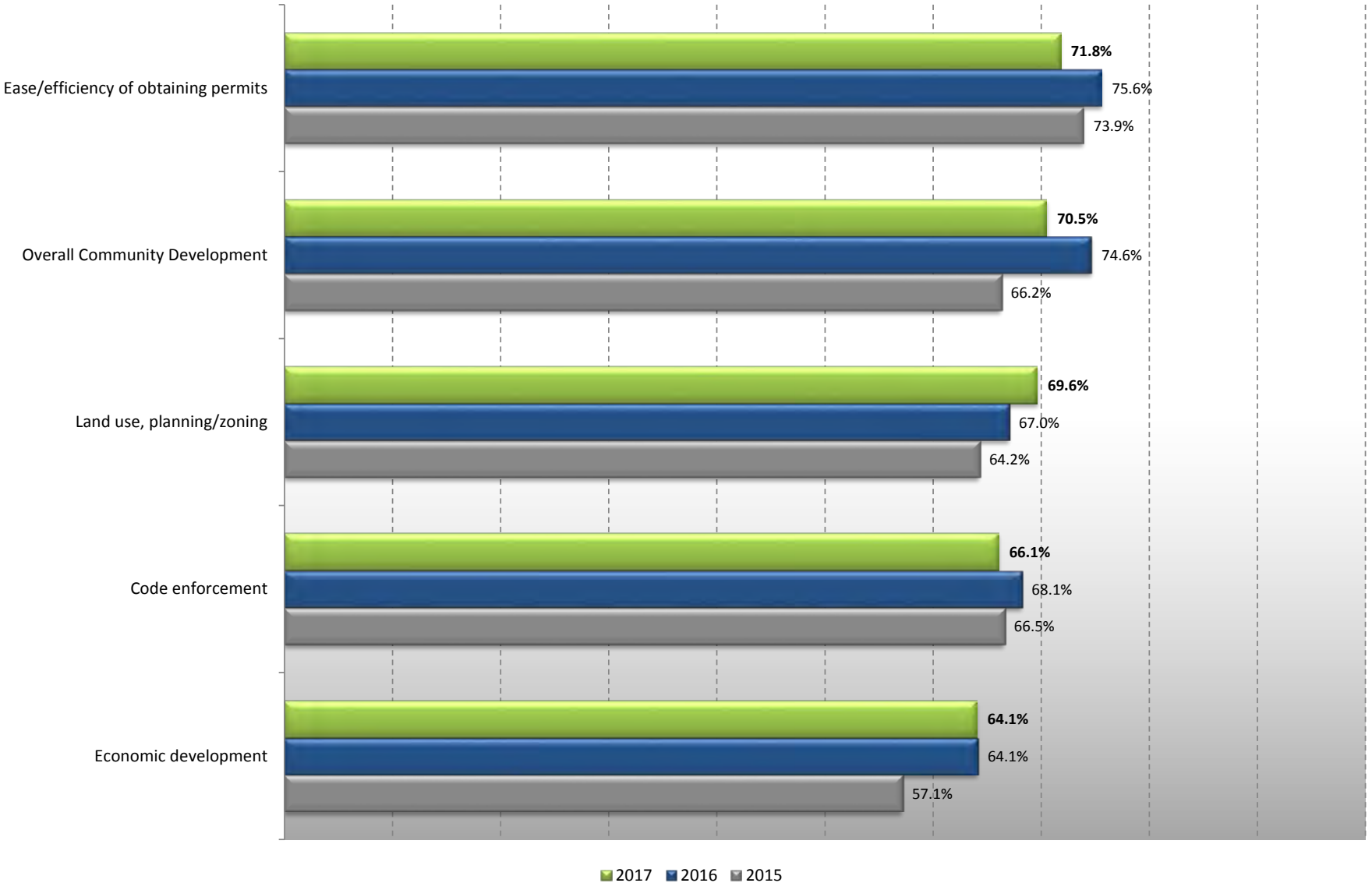


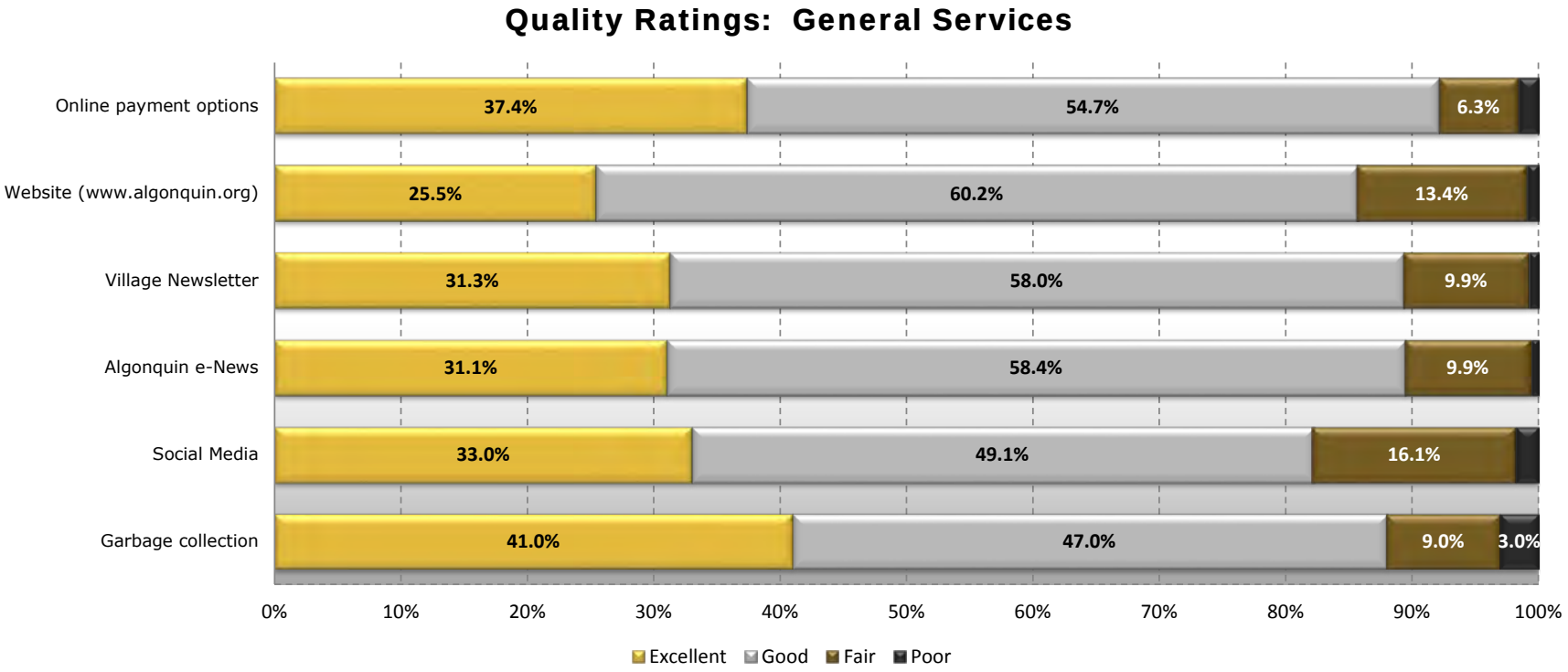
The above chart illustrates quality ratings related to community development services. **71.8% of respondents rated Ease/Efficiency of Obtaining Permits as positive.** In 2016, this measure was rated positively by 75.6% of respondents.

An area of focus is Economic Development, which received a significant number of Fair (25.6%) and Poor (9.6%) responses. This measure also received a significant number of Fair (30.7%) and Poor (5.2%) ratings in 2016.

The biggest change from 2016 to 2017, in this section, is Overall Community Development (-4.1%), a decrease from 2016.

Community Development Year-to-Year Positive Rating Comparison: 2015 - 2017

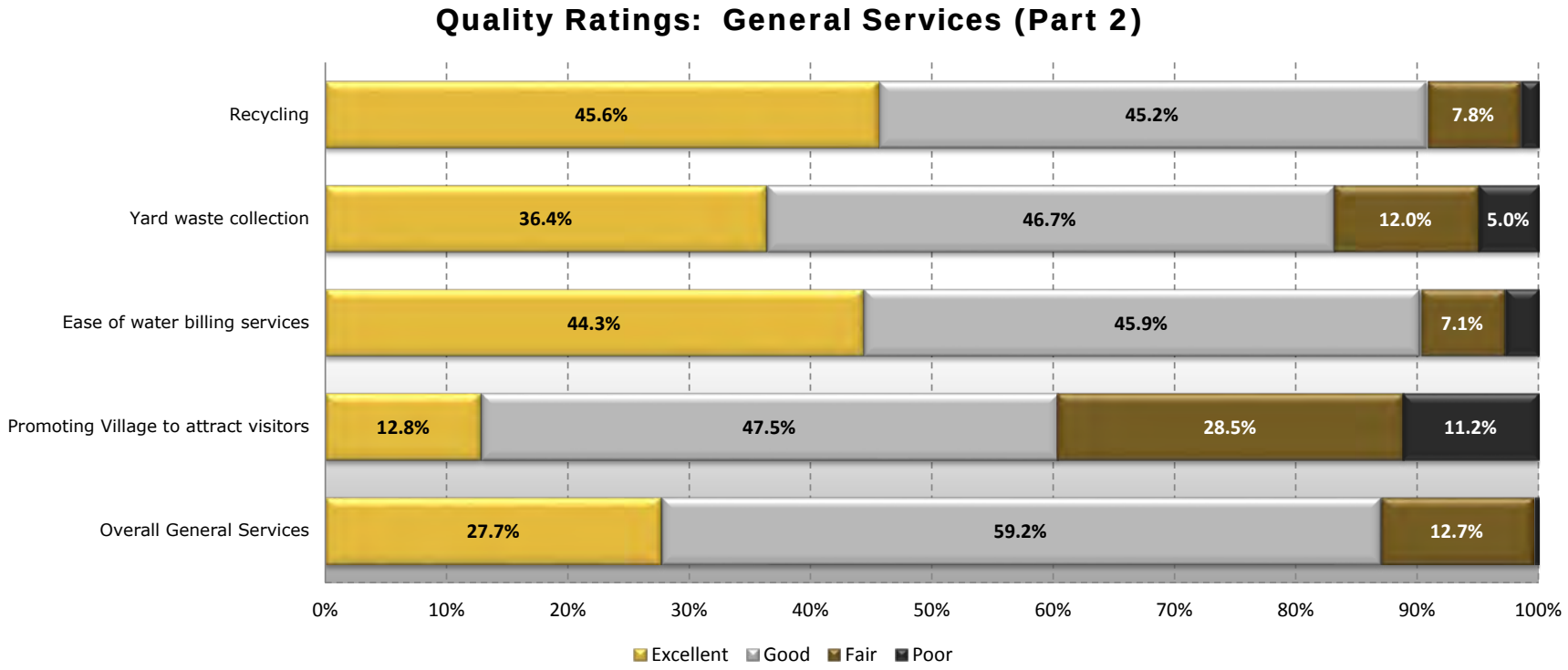




The above chart illustrates the first of two groupings of quality ratings related to general services. This year, the evaluation of GIS was removed from the survey. **Online Payment options received the highest rating in this category with 92.1% of respondents rating this as positive.** In 2016, 89.9% of respondents rated this measure positively.

The lowest rating (82.1%), in this section, is for Social Media. However, the combination of Fair (16.1%) and Poor (1.8%) ratings is insignificant. This measure received similar ratings for Fair (14.9%) and Poor (5.0%) ratings.

The biggest change from 2016 to 2017, in this section, is the Algonquin e-News (+8.0%), an increase from 2016.

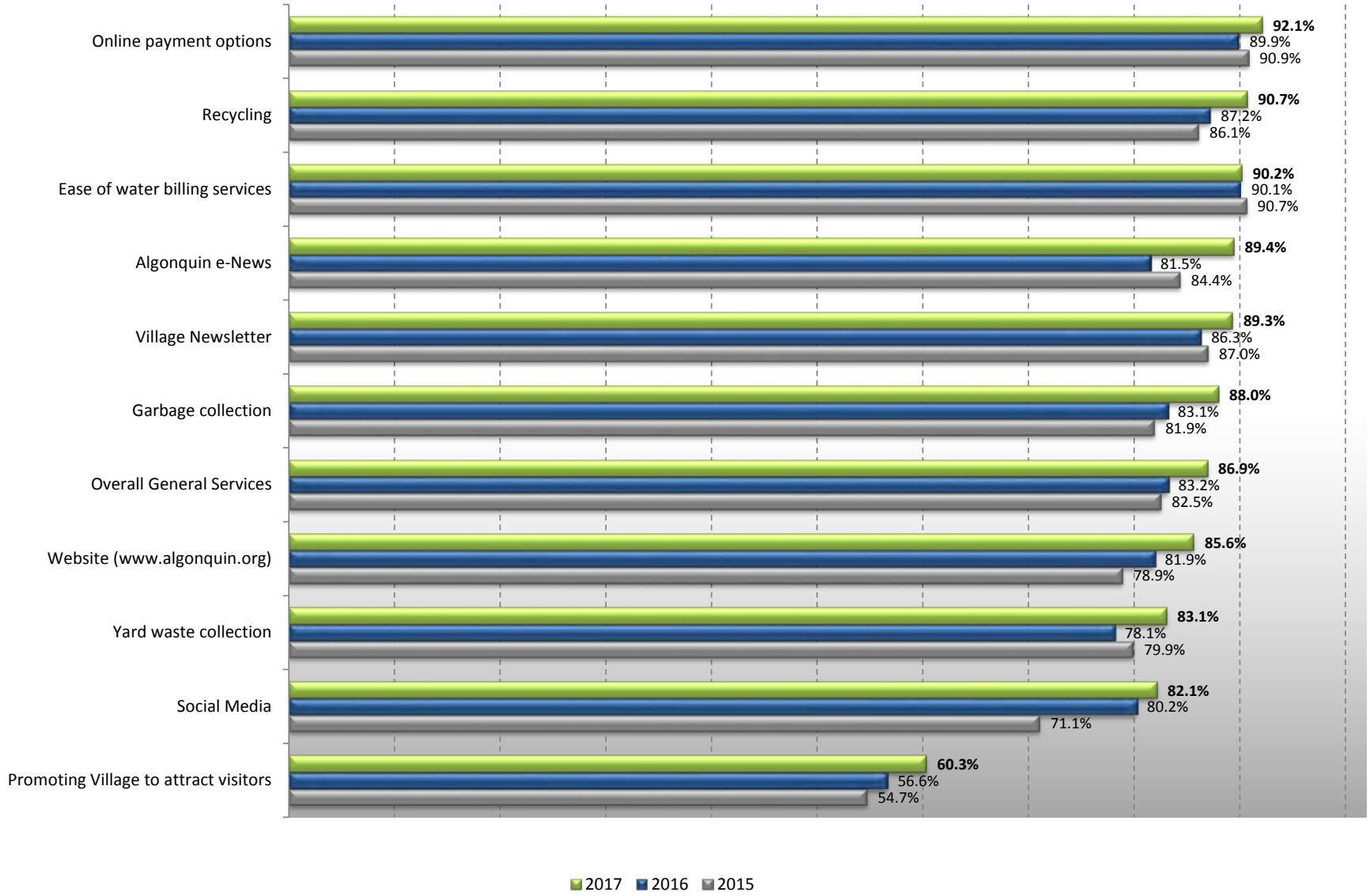


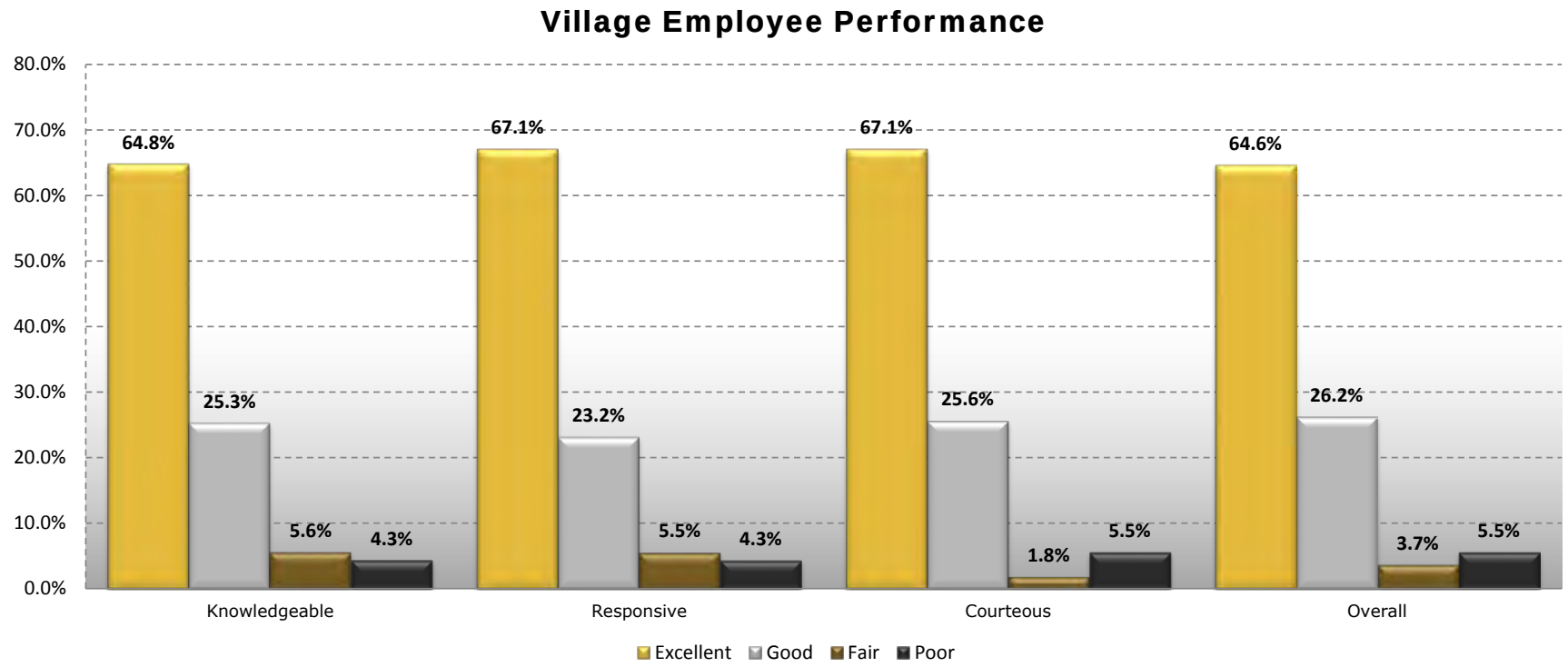
This chart shows the second grouping of general services evaluated in the Algonquin Community Survey. **Residents rated the Ease of Water Billing Services positively with 90.2% support.** In 2016, this measure received a positive rating by 90.1% of respondents.

An area of focus is Promoting the Village to Attract Visitors, which received a significant number of Fair (28.5%) and Poor (11.2%) responses. This measure also received a significant number of Fair (31.3%) and Poor (12.1%) ratings in 2016.

The biggest change from 2016 to 2017, in this section, is the Yard waste collection (+5.0%), an increase from 2016.

General Services Year-to-Year Positive Rating Comparison: 2015 - 2017





This chart illustrates the performance rating of Village employees by those residents who have had contact with staff. **Overall, employee interaction was rated overwhelmingly Excellent in all four evaluation categories: Knowledgeable, Responsive, Courteous, and Overall.** Ratings in order of greatest to least are as follows: Courteous (93%), Responsiveness (90%), Knowledgeable (90%), and Overall (91%).

Comprehensive Survey Results

Algonquin as a place to live

	2014	2015	2016	2017
(1) Excellent	31.6%	41.3%	40.5%	46.0%
(2) Good	62.0%	47.7%	52.8%	46.0%
(3) Fair	5.2%	9.5%	5.2%	5.9%
(4) Poor	0.6%	0.4%	0.3%	0.7%
(N) Don't Know	0.0%	0.4%	0.0%	0.0%
No Answer	0.6%	0.8%	1.3%	1.5%
Average	**1.75**	**1.69**	**1.65**	**1.61**

Algonquin as a place to work

	2014	2015	2016	2017
(1) Excellent	7.8%	7.6%	12.6%	9.6%
(2) Good	22.0%	20.5%	18.1%	21.7%
(3) Fair	17.7%	17.0%	19.1%	15.8%
(4) Poor	7.8%	8.0%	5.2%	5.9%
(N) Don't Know	41.2%	43.6%	42.4%	44.5%
No Answer	3.5%	3.4%	2.6%	2.6%
Average	**2.46**	**2.48**	**2.31**	**2.34**

Your neighborhood as a place to live

	2014	2015	2016	2017
(1) Excellent	40.0%	47.0%	43.4%	50.0%
(2) Good	51.6%	43.9%	46.3%	38.2%
(3) Fair	6.1%	8.3%	7.1%	8.8%
(4) Poor	1.4%	0.4%	1.3%	0.7%
(N) Don't Know	0.0%	0.0%	1.0%	0.0%
No Answer	0.9%	0.4%	1.0%	2.2%
Average	**1.69**	**1.62**	**1.66**	**1.59**

Algonquin compared to other communities in the area

	2014	2015	2016	2017
(1) Excellent	21.7%	21.6%	27.2%	25.4%
(2) Good	53.9%	48.5%	49.8%	49.6%
(3) Fair	15.4%	17.8%	15.5%	12.9%
(4) Poor	1.7%	1.1%	2.3%	1.5%
(N) Don't Know	4.1%	5.7%	3.2%	7.0%
No Answer	3.2%	5.3%	1.9%	3.7%
Average	**1.97**	**1.98**	**1.92**	**1.89**

Algonquin as a place to raise children

	2014	2015	2016	2017
(1) Excellent	28.1%	29.9%	33.0%	37.5%
(2) Good	47.2%	42.8%	42.1%	38.6%
(3) Fair	6.7%	9.5%	9.4%	7.7%
(4) Poor	0.9%	1.9%	0.3%	0.7%
(N) Don't Know	14.5%	13.3%	11.3%	13.6%
No Answer	2.6%	2.7%	3.9%	1.8%
Average	**1.76**	**1.80**	**1.73**	**1.67**

Overall appearance of Algonquin

	2014	2015	2016	2017
(1) Excellent	23.2%	24.6%	32.0%	30.5%
(2) Good	58.8%	53.4%	50.5%	52.6%
(3) Fair	15.7%	18.2%	14.6%	12.1%
(4) Poor	0.6%	3.0%	1.3%	1.8%
(N) Don't Know	0.3%	0.0%	0.3%	0.4%
No Answer	1.4%	0.8%	1.3%	2.6%
Average	**1.94**	**2.00**	**1.85**	**1.85**

Cleanliness of Algonquin

	2014	2015	2016	2017
(1) Excellent	28.7%	34.1%	36.2%	40.4%
(2) Good	56.8%	50.4%	52.4%	48.5%
(3) Fair	11.9%	13.3%	9.1%	7.4%
(4) Poor	1.2%	0.8%	1.3%	2.2%
(N) Don't Know	0.0%	0.4%	0.6%	0.0%
No Answer	1.4%	1.1%	0.3%	1.5%
Average	**1.85**	**1.80**	**1.75**	**1.71**

Overall quality of businesses and services in Algonquin

	2014	2015	2016	2017
(1) Excellent	28.4%	24.6%	27.8%	25.0%
(2) Good	50.4%	50.0%	49.8%	47.4%
(3) Fair	15.4%	18.9%	19.1%	19.5%
(4) Poor	2.3%	3.0%	1.3%	4.0%
(N) Don't Know	1.4%	1.1%	1.3%	1.1%
No Answer	2.0%	2.3%	0.6%	2.9%
Average	**1.91**	**2.00**	**1.94**	**2.03**

Overall quality of new development in Algonquin

	2014	2015	2016	2017
(1) Excellent	16.2%	15.9%	19.4%	19.9%
(2) Good	42.3%	41.7%	42.1%	40.8%
(3) Fair	24.3%	23.9%	22.7%	19.1%
(4) Poor	6.7%	7.2%	3.6%	6.6%
(N) Don't Know	9.3%	9.1%	11.0%	11.4%
No Answer	1.2%	2.3%	1.3%	2.2%
Average	**2.24**	**2.25**	**2.12**	**2.14**

Shopping opportunities

	2014	2015	2016	2017
(1) Excellent	48.1%	41.7%	47.2%	43.4%
(2) Good	38.6%	43.2%	41.1%	38.6%
(3) Fair	8.4%	8.7%	8.7%	10.3%
(4) Poor	3.2%	3.0%	1.0%	4.8%
(N) Don't Know	0.3%	0.4%	0.3%	0.4%
No Answer	1.4%	3.0%	1.6%	2.6%
Average	**1.66**	**1.72**	**1.63**	**1.76**

Variety of housing options

	2014	2015	2016	2017
(1) Excellent	19.7%	20.1%	20.7%	17.6%
(2) Good	51.6%	42.8%	48.2%	47.8%
(3) Fair	16.2%	20.8%	17.2%	18.0%
(4) Poor	2.6%	3.4%	2.6%	2.6%
(N) Don't Know	9.9%	10.2%	9.1%	11.0%
No Answer	1.4%	2.7%	2.3%	2.9%
Average	**2.04**	**2.09**	**2.02**	**2.06**

Recreational opportunities

	2014	2015	2016	2017
(1) Excellent	12.2%	16.7%	16.5%	18.0%
(2) Good	42.3%	38.3%	40.5%	40.4%
(3) Fair	29.6%	28.4%	26.2%	22.8%
(4) Poor	8.4%	8.3%	7.1%	10.3%
(N) Don't Know	5.8%	6.4%	6.8%	6.3%
No Answer	1.7%	1.9%	2.9%	2.2%
Average	**2.37**	**2.31**	**2.27**	**2.28**

Employment opportunities

	2014	2015	2016	2017
(1) Excellent	2.0%	3.4%	5.5%	4.8%
(2) Good	18.8%	16.7%	16.8%	16.9%
(3) Fair	25.5%	18.6%	21.4%	22.8%
(4) Poor	10.4%	12.9%	9.1%	9.6%
(N) Don't Know	41.2%	44.7%	45.0%	40.8%
No Answer	2.0%	3.8%	2.3%	5.1%
Average	**2.78**	**2.79**	**2.64**	**2.69**

Opportunities to participate in social events and activities

	2014	2015	2016	2017
(1) Excellent	10.4%	11.7%	14.9%	17.6%
(2) Good	41.4%	40.5%	39.5%	42.6%
(3) Fair	29.3%	28.8%	27.2%	22.1%
(4) Poor	6.1%	5.3%	3.9%	2.9%
(N) Don't Know	11.0%	11.7%	12.3%	11.0%
No Answer	1.7%	1.9%	2.3%	3.7%
Average	**2.36**	**2.32**	**2.23**	**2.12**

Ease of car travel in Algonquin

	2014	2015	2016	2017
(1) Excellent	6.7%	8.3%	12.3%	11.4%
(2) Good	30.7%	35.6%	34.3%	35.7%
(3) Fair	36.8%	34.8%	32.0%	29.8%
(4) Poor	22.3%	20.1%	17.5%	18.8%
(N) Don't Know	2.0%	0.0%	0.6%	1.1%
No Answer	1.4%	1.1%	3.2%	3.3%
Average	**2.77**	**2.67**	**2.57**	**2.58**

Ease of bicycle travel in Algonquin

	2014	2015	2016	2017
(1) Excellent	9.9%	11.7%	14.6%	15.1%
(2) Good	37.1%	36.4%	28.2%	35.7%
(3) Fair	21.4%	19.3%	20.1%	21.7%
(4) Poor	7.8%	9.5%	6.1%	6.6%
(N) Don't Know	21.4%	22.0%	28.8%	18.8%
No Answer	2.3%	1.1%	2.3%	2.2%
Average	**2.36**	**2.34**	**2.26**	**2.25**

Ease of walking in Algonquin

	2014	2015	2016	2017
(1) Excellent	14.5%	18.6%	21.0%	21.0%
(2) Good	41.2%	46.2%	38.2%	43.4%
(3) Fair	28.4%	21.2%	23.0%	23.5%
(4) Poor	8.1%	8.3%	8.1%	7.0%
(N) Don't Know	6.1%	3.8%	8.1%	3.7%
No Answer	1.7%	1.9%	1.6%	1.5%
Average	**2.33**	**2.20**	**2.20**	**2.17**

Availability of paths and walking trails

	2014	2015	2016	2017
(1) Excellent	18.6%	25.4%	24.9%	26.8%
(2) Good	42.3%	41.7%	38.5%	39.7%
(3) Fair	22.3%	20.1%	17.2%	20.2%
(4) Poor	5.5%	4.5%	6.5%	5.5%
(N) Don't Know	7.8%	4.9%	10.4%	5.1%
No Answer	3.5%	3.4%	2.6%	2.6%
Average	**2.17**	**2.04**	**2.06**	**2.05**

Traffic flow on major streets

	2014	2015	2016	2017
(1) Excellent	3.8%	5.3%	5.8%	5.5%
(2) Good	24.6%	29.2%	27.8%	25.7%
(3) Fair	35.9%	40.2%	37.9%	38.2%
(4) Poor	31.3%	22.7%	24.9%	28.3%
(N) Don't Know	0.3%	0.4%	0.3%	0.0%
No Answer	4.1%	2.3%	3.2%	2.2%
Average	**2.99**	**2.82**	**2.85**	**2.91**

Overall direction that Algonquin is taking

	2014	2015	2016	2017
(1) Excellent	8.7%	12.5%	12.5%	11.8%
(2) Good	53.6%	48.9%	48.9%	51.1%
(3) Fair	21.4%	21.6%	21.6%	23.2%
(4) Poor	4.6%	7.2%	7.2%	4.0%
(N) Don't Know	10.4%	9.1%	9.1%	8.1%
No Answer	1.2%	0.8%	0.8%	1.8%
Average	**2.25**	**2.26**	**2.18**	**2.22**

Quality of overall natural environment in Algonquin

	2014	2015	2016	2017
(1) Excellent	15.7%	23.1%	23.9%	19.1%
(2) Good	55.7%	55.3%	52.4%	61.8%
(3) Fair	22.9%	15.9%	17.8%	13.2%
(4) Poor	2.6%	2.7%	1.6%	2.6%
(N) Don't Know	1.2%	0.8%	1.9%	1.1%
No Answer	2.0%	2.3%	2.3%	2.2%
Average	**2.13**	**1.98**	**1.97**	**1.99**

Overall image or reputation of Algonquin

	2014	2015	2016	2017
(1) Excellent	13.9%	18.2%	20.4%	21.7%
(2) Good	60.0%	53.0%	54.7%	53.7%
(3) Fair	19.4%	16.3%	18.8%	17.3%
(4) Poor	1.7%	3.4%	2.6%	2.6%
(N) Don't Know	3.5%	8.3%	2.9%	3.3%
No Answer	1.4%	0.8%	0.6%	1.5%
Average	**2.09**	**2.05**	**2.04**	**2.01**

Value of services for the taxes paid to the Village of Algonquin

	2014	2015	2016	2017
(1) Excellent	7.0%	8.7%	9.7%	11.4%
(2) Good	34.8%	37.1%	36.6%	40.4%
(3) Fair	35.4%	34.5%	36.2%	29.0%
(4) Poor	16.5%	15.9%	14.9%	14.3%
(N) Don't Know	3.8%	2.7%	1.3%	3.3%
No Answer	2.6%	1.1%	1.3%	1.5%
Average	**2.66**	**2.60**	**2.58**	**2.49**

2. To what degree, if at all, are run-down buildings, weed lots or junk vehicles a problem in Algonquin?

	2014	2015	2016	2017
Not a problem	23.8%	20.1%	30.7%	30.5%
Minor problem	39.7%	41.7%	43.0%	38.2%
Moderate problem	19.4%	23.5%	14.2%	19.1%
Major problem	4.6%	6.4%	1.9%	2.2%
Don't Know	10.4%	8.0%	9.1%	8.5%
No Answer	2.0%	0.4%	1.0%	1.5%

3. Please rate how safe you feel:

In your neighborhood during the day

	2014	2015	2016	2017
(1) Very Safe	76.8%	77.3%	76.7%	78.7%
(2) Somewhat Safe	18.6%	17.0%	16.5%	17.6%
(3) Neither Safe nor Unsafe	2.3%	3.4%	2.9%	1.1%
(4) Somewhat Unsafe	0.3%	1.1%	0.6%	1.1%
(5) Very Unsafe	0.0%	0.4%	0.3%	0.4%
(N) Don't Know	0.0%	0.0%	0.3%	0.4%
No Answer	2.0%	0.8%	2.6%	0.7%
Average	**1.25**	**1.29**	**1.26**	**1.25**

In your neighborhood after dark

	2014	2015	2016	2017
(1) Very Safe	51.3%	48.9%	49.2%	52.9%
(2) Somewhat Safe	33.0%	37.5%	38.2%	34.9%
(3) Neither Safe nor Unsafe	7.0%	9.1%	3.6%	5.5%
(4) Somewhat Unsafe	4.6%	2.7%	3.6%	3.3%
(5) Very Unsafe	0.0%	0.8%	0.6%	0.4%
(N) Don't Know	0.9%	0.0%	2.3%	1.8%
No Answer	3.2%	1.1%	2.6%	1.1%
Average	**1.66**	**1.67**	**1.62**	**1.59**

4. During the past 12 months, were you or anyone in your household the victim of any crime in Algonquin?

	2014	2015	2016	2017
Yes	5.5%	6.4%	3.2%	7.7%
No	93.3%	91.7%	95.5%	90.4%
Don't Know	0.9%	1.1%	0.3%	0.4%
No Answer	0.3%	0.8%	1.0%	1.5%

5. If yes, was this crime (these crimes) reported to the police?

	2014	2015	2016	2017
Yes	3.8%	5.3%	2.3%	6.3%
No	2.0%	1.1%	1.9%	2.6%
Don't Know	1.2%	0.8%	0.6%	0.0%
No Answer	93.0%	92.8%	95.1%	91.2%

6. The following section lists specific services provided by the Village. Please rate both the quality and importance of the Village services by circling your answer for each specific service statement.

POLICE/PUBLIC SAFETY

Crime prevention

Quality:	2014	2015	2016	2017
(1) Excellent	22.9%	24.6%	29.8%	30.1%
(2) Good	47.0%	48.5%	44.3%	43.4%
(3) Fair	9.0%	3.0%	5.8%	6.3%
(4) Poor	0.9%	1.1%	1.3%	0.4%
(N) Don't Know	19.1%	22.0%	16.2%	17.6%
No Answer	1.2%	0.8%	2.6%	2.2%
Average	**1.85**	**1.75**	**1.74**	**1.71**

Importance:	2014	2015	2016	2017
(1) High	80.0%	83.0%	83.2%	75.7%
(2) Medium	8.4%	5.7%	7.4%	10.7%
(3) Low	1.2%	0.0%	0.6%	0.4%
(N) Don't Know	2.9%	2.3%	2.3%	2.2%
No Answer	7.5%	9.1%	6.5%	11.0%
Average	**1.12**	**1.06**	**1.10**	**1.13**

Patrol services

Quality:	2014	2015	2016	2017
(1) Excellent	18.8%	16.3%	24.9%	26.5%
(2) Good	45.8%	45.5%	43.4%	40.1%
(3) Fair	21.7%	19.3%	15.9%	19.9%
(4) Poor	1.7%	5.7%	5.5%	4.4%
(N) Don't Know	11.3%	12.5%	8.4%	8.5%
No Answer	0.6%	0.0%	1.9%	0.7%
Average	**2.07**	**2.17**	**2.02**	**2.02**

Importance:	2014	2015	2016	2017
(1) High	67.2%	62.1%	69.9%	61.4%
(2) Medium	21.4%	25.8%	20.4%	23.9%
(3) Low	1.2%	0.8%	1.6%	1.5%
(N) Don't Know	2.9%	2.3%	1.6%	2.6%
No Answer	7.2%	9.1%	6.5%	10.7%
Average	**1.26**	**1.31**	**1.26**	**1.31**

Traffic enforcement

Quality:	2014	2015	2016	2017
(1) Excellent	15.9%	16.7%	19.7%	21.7%
(2) Good	47.2%	44.7%	48.9%	44.1%
(3) Fair	17.7%	18.2%	13.6%	18.0%
(4) Poor	4.9%	7.2%	4.5%	5.9%
(N) Don't Know	13.0%	11.7%	10.4%	8.5%
No Answer	1.2%	1.5%	2.9%	1.8%
Average	**2.14**	**2.18**	**2.03**	**2.09**

Importance:	2014	2015	2016	2017
(1) High	47.0%	45.1%	46.3%	44.9%
(2) Medium	35.1%	34.5%	37.9%	37.1%
(3) Low	8.4%	8.3%	6.5%	4.0%
(N) Don't Know	1.7%	2.3%	1.6%	2.2%
No Answer	7.8%	9.8%	7.8%	11.8%
Average	**1.57**	**1.58**	**1.56**	**1.53**

Responding to citizen calls

Quality:	2014	2015	2016	2017
(1) Excellent	22.6%	20.8%	28.5%	29.8%
(2) Good	29.9%	30.7%	25.9%	22.4%
(3) Fair	6.7%	6.4%	5.8%	5.5%
(4) Poor	2.0%	2.3%	0.6%	0.7%
(N) Don't Know	36.8%	38.6%	36.6%	39.0%
No Answer	2.0%	1.1%	2.6%	2.6%
Average	**1.81**	**1.84**	**1.65**	**1.61**

Importance:	2014	2015	2016	2017
(1) High	71.0%	70.5%	76.1%	70.6%
(2) Medium	16.2%	14.0%	13.6%	13.2%
(3) Low	0.3%	0.0%	0.3%	0.4%
(N) Don't Know	4.9%	4.9%	2.6%	3.7%
No Answer	7.5%	10.6%	7.4%	12.1%
Average	**1.19**	**1.17**	**1.16**	**1.17**

911 services

Quality:	2014	2015	2016	2017
(1) Excellent	25.2%	26.1%	30.7%	30.5%
(2) Good	23.8%	23.9%	21.0%	20.6%
(3) Fair	3.8%	1.9%	2.9%	1.5%
(4) Poor	0.3%	0.8%	0.3%	0.0%
(N) Don't Know	46.4%	45.8%	42.4%	44.5%
No Answer	0.6%	1.5%	2.6%	2.9%
Average	**1.61**	**1.57**	**1.51**	**1.45**

Importance:	2014	2015	2016	2017
(1) High	80.6%	80.3%	84.8%	77.6%
(2) Medium	6.7%	4.5%	3.9%	6.3%
(3) Low	0.0%	0.0%	0.3%	3.7%
(N) Don't Know	5.2%	5.7%	3.9%	0.0%
No Answer	7.5%	9.5%	7.1%	12.5%
Average	**1.08**	**1.05**	**1.05**	**1.07**

Overall Police services

Quality:	2014	2015	2016	2017
(1) Excellent	22.6%	22.7%	30.7%	32.7%
(2) Good	49.3%	53.4%	46.3%	44.5%
(3) Fair	11.0%	8.3%	7.4%	11.4%
(4) Poor	1.4%	1.5%	0.6%	0.0%
(N) Don't Know	15.4%	12.9%	13.3%	9.6%
No Answer	0.3%	1.1%	1.6%	1.8%
Average	**1.90**	**2.09**	**1.74**	**1.76**

Importance:	2014	2015	2016	2017
(1) High	77.7%	75.8%	77.0%	72.1%
(2) Medium	11.6%	12.5%	14.2%	12.9%
(3) Low	0.3%	0.0%	1.0%	0.4%
(N) Don't Know	2.3%	1.9%	1.3%	2.2%
No Answer	8.1%	9.8%	6.5%	12.5%
Average	**1.14**	**1.14**	**1.18**	**1.16**

PUBLIC WORKS / INFRASTRUCTURE

Street maintenance

Quality:	2014	2015	2016	2017
(1) Excellent	10.4%	13.3%	15.9%	21.0%
(2) Good	49.6%	51.1%	51.8%	50.0%
(3) Fair	26.7%	25.8%	22.3%	19.9%
(4) Poor	11.0%	7.6%	8.7%	6.6%
(N) Don't Know	1.2%	1.1%	0.6%	1.5%
No Answer	1.2%	1.1%	0.6%	1.1%
Average	**2.39**	**2.28**	**2.24**	**2.12**

Importance:	2014	2015	2016	2017
(1) High	71.0%	70.5%	68.6%	67.6%
(2) Medium	23.2%	22.0%	25.6%	23.5%
(3) Low	0.3%	1.1%	0.6%	0.7%
(N) Don't Know	0.3%	0.8%	0.6%	0.7%
No Answer	5.2%	5.7%	4.5%	7.4%
Average	**1.25**	**1.26**	**1.28**	**1.27**

Street sweeping

Quality:	2014	2015	2016	2017
(1) Excellent	13.0%	19.7%	20.1%	24.3%
(2) Good	44.9%	47.3%	43.4%	46.3%
(3) Fair	22.3%	17.0%	19.4%	15.8%
(4) Poor	8.4%	6.1%	5.8%	4.8%
(N) Don't Know	7.8%	9.1%	9.7%	7.7%
No Answer	3.5%	0.8%	1.6%	1.1%
Average	**2.29**	**2.11**	**2.12**	**2.01**

Importance:	2014	2015	2016	2017
(1) High	29.9%	27.3%	31.7%	33.5%
(2) Medium	43.8%	45.8%	40.5%	42.3%
(3) Low	18.8%	16.3%	19.7%	12.9%
(N) Don't Know	1.7%	3.4%	2.3%	3.3%
No Answer	5.8%	7.2%	5.8%	8.1%
Average	**1.88**	**1.88**	**1.87**	**1.77**

Street improvement

Quality:	2014	2015	2016	2017
(1) Excellent	8.1%	11.7%	12.9%	17.3%
(2) Good	44.1%	44.7%	48.2%	43.8%
(3) Fair	29.9%	28.0%	24.9%	25.4%
(4) Poor	10.1%	10.6%	9.4%	8.1%
(N) Don't Know	5.2%	3.4%	2.6%	4.4%
No Answer	2.6%	1.5%	1.9%	1.1%
Average	**2.46**	**2.39**	**2.32**	**2.26**

Importance:	2014	2015	2016	2017
(1) High	55.1%	57.2%	59.5%	54.0%
(2) Medium	36.8%	31.8%	32.7%	35.3%
(3) Low	1.2%	2.7%	1.9%	1.5%
(N) Don't Know	1.2%	2.3%	1.0%	1.1%
No Answer	5.8%	6.1%	4.9%	8.1%
Average	**1.42**	**1.40**	**1.39**	**1.42**

Street lighting

Quality:	2014	2015	2016	2017
(1) Excellent	13.9%	17.8%	17.8%	19.5%
(2) Good	53.6%	50.8%	50.8%	50.7%
(3) Fair	21.4%	21.6%	21.6%	22.1%
(4) Poor	8.1%	7.6%	7.6%	6.6%
(N) Don't Know	0.9%	0.8%	0.8%	0.7%
No Answer	2.0%	1.5%	1.5%	0.4%
Average	**2.24**	**2.19**	**2.27**	**2.16**

Importance:	2014	2015	2016	2017
(1) High	54.8%	56.8%	62.5%	59.9%
(2) Medium	35.1%	33.3%	26.9%	29.0%
(3) Low	3.2%	1.9%	4.2%	2.9%
(N) Don't Know	0.3%	1.1%	1.0%	0.7%
No Answer	6.7%	6.8%	5.5%	7.4%
Average	**1.45**	**1.40**	**1.38**	**1.38**

Snow / ice removal

Quality:	2014	2015	2016	2017
(1) Excellent	22.0%	22.3%	24.6%	29.0%
(2) Good	46.7%	47.3%	44.0%	51.8%
(3) Fair	16.2%	18.2%	17.5%	11.4%
(4) Poor	8.1%	8.3%	7.4%	4.4%
(N) Don't Know	4.6%	3.0%	4.2%	1.5%
No Answer	2.3%	0.8%	2.3%	1.8%
Average	**2.11**	**2.13**	**2.08**	**1.91**

Importance:	2014	2015	2016	2017
(1) High	80.9%	80.3%	82.5%	76.8%
(2) Medium	12.2%	9.8%	10.7%	12.9%
(3) Low	0.3%	1.1%	1.0%	1.1%
(N) Don't Know	0.3%	0.8%	1.0%	0.7%
No Answer	6.4%	8.0%	4.9%	8.5%
Average	**1.14**	**1.13**	**1.13**	**1.17**

Stormwater drainage

Quality:	2014	2015	2016	2017
(1) Excellent	14.8%	19.7%	21.0%	21.3%
(2) Good	56.2%	49.6%	47.2%	53.3%
(3) Fair	12.8%	14.4%	16.5%	13.2%
(4) Poor	4.6%	6.1%	2.9%	3.7%
(N) Don't Know	9.6%	9.1%	9.7%	8.1%
No Answer	2.0%	1.1%	2.6%	0.4%
Average	**2.08**	**2.08**	**2.01**	**1.99**

Importance:	2014	2015	2016	2017
(1) High	55.4%	59.8%	54.0%	58.1%
(2) Medium	31.3%	26.9%	33.3%	28.3%
(3) Low	4.1%	2.7%	3.2%	1.1%
(N) Don't Know	2.0%	3.0%	3.6%	3.3%
No Answer	7.2%	7.6%	5.8%	9.2%
Average	**1.43**	**1.36**	**1.44**	**1.35**

Sidewalk maintenance

Quality:	2014	2015	2016	2017
(1) Excellent	7.8%	8.3%	15.5%	14.3%
(2) Good	44.3%	37.9%	39.5%	42.6%
(3) Fair	20.6%	23.1%	22.0%	19.1%
(4) Poor	7.2%	10.6%	7.4%	10.3%
(N) Don't Know	18.6%	18.6%	13.6%	12.5%
No Answer	1.4%	1.5%	1.9%	1.1%
Average	**2.34**	**2.45**	**2.25**	**2.29**

Importance:	2014	2015	2016	2017
(1) High	38.6%	36.7%	42.1%	41.2%
(2) Medium	43.2%	44.7%	42.4%	40.4%
(3) Low	5.5%	3.8%	5.2%	4.0%
(N) Don't Know	6.7%	8.7%	5.2%	5.5%
No Answer	6.1%	6.1%	5.2%	8.8%
Average	**1.62**	**1.61**	**1.59**	**1.57**

Drinking water

Quality:	2014	2015	2016	2017
(1) Excellent	17.4%	18.6%	21.4%	19.1%
(2) Good	45.2%	43.9%	43.0%	46.0%
(3) Fair	21.4%	23.1%	20.7%	20.2%
(4) Poor	11.6%	9.1%	11.3%	11.0%
(N) Don't Know	3.2%	4.5%	2.6%	3.3%
No Answer	1.2%	0.8%	1.0%	0.4%
Average	**2.28**	**2.24**	**2.23**	**2.24**

Importance:	2014	2015	2016	2017
(1) High	80.3%	79.9%	82.8%	76.8%
(2) Medium	11.6%	11.0%	9.7%	13.2%
(3) Low	1.7%	1.5%	1.3%	1.5%
(N) Don't Know	0.3%	1.9%	1.6%	1.1%
No Answer	6.1%	5.7%	4.5%	7.4%
Average	**1.16**	**1.15**	**1.13**	**1.18**

Sewer services

Quality:	2014	2015	2016	2017
(1) Excellent	18.6%	23.9%	24.6%	26.5%
(2) Good	56.8%	47.0%	51.1%	50.4%
(3) Fair	11.9%	12.9%	13.9%	10.7%
(4) Poor	1.2%	3.0%	0.3%	1.5%
(N) Don't Know	9.0%	11.7%	7.4%	8.5%
No Answer	2.6%	1.5%	2.6%	2.6%
Average	**1.95**	**1.94**	**1.89**	**1.86**

Importance:	2014	2015	2016	2017
(1) High	63.5%	61.7%	59.2%	60.3%
(2) Medium	25.8%	25.0%	28.8%	27.2%
(3) Low	2.0%	1.5%	1.9%	1.5%
(N) Don't Know	2.0%	5.7%	3.2%	1.8%
No Answer	6.7%	6.1%	6.8%	9.2%
Average	**1.33**	**1.32**	**1.36**	**1.34**

Tree trimming

Quality:	2014	2015	2016	2017
(1) Excellent	18.3%	14.8%	21.0%	21.3%
(2) Good	42.6%	47.0%	45.0%	47.4%
(3) Fair	18.0%	15.2%	20.1%	17.3%
(4) Poor	7.8%	6.1%	4.5%	5.5%
(N) Don't Know	12.2%	14.4%	7.4%	5.9%
No Answer	1.2%	2.7%	1.9%	2.6%
Average	**2.18**	**2.15**	**2.09**	**2.08**

Importance:	2014	2015	2016	2017
(1) High	26.4%	25.4%	30.4%	25.7%
(2) Medium	49.0%	53.4%	48.5%	52.6%
(3) Low	15.1%	10.2%	12.9%	9.9%
(N) Don't Know	2.6%	4.9%	2.6%	2.2%
No Answer	7.0%	6.1%	5.5%	9.6%
Average	**1.88**	**1.83**	**1.81**	**1.82**

Urban forestry program

Quality:	2014	2015	2016	2017
(1) Excellent	14.5%	14.0%	20.4%	16.5%
(2) Good	37.7%	33.3%	33.7%	40.4%
(3) Fair	11.9%	10.2%	13.6%	8.8%
(4) Poor	2.9%	4.5%	2.3%	2.6%
(N) Don't Know	31.3%	35.2%	27.8%	30.9%
No Answer	1.7%	2.7%	2.3%	0.7%
Average	**2.05**	**2.09**	**1.97**	**1.96**

Importance:	2014	2015	2016	2017
(1) High	26.1%	22.7%	34.0%	28.3%
(2) Medium	42.0%	45.8%	36.2%	43.4%
(3) Low	13.3%	12.9%	14.6%	12.1%
(N) Don't Know	11.3%	12.1%	10.4%	8.1%
No Answer	7.2%	6.4%	4.9%	8.1%
Average	**1.84**	**1.87**	**1.77**	**1.81**

Pedestrian & bicycle paths

Quality:	2014	2015	2016	2017
(1) Excellent	19.1%	23.9%	23.3%	25.0%
(2) Good	45.5%	46.2%	43.7%	43.8%
(3) Fair	13.9%	13.6%	12.6%	14.7%
(4) Poor	5.2%	4.5%	3.9%	3.7%
(N) Don't Know	15.1%	10.2%	15.5%	11.8%
No Answer	1.2%	1.5%	1.0%	1.1%
Average	**2.06**	**1.99**	**1.97**	**1.97**

Importance:	2014	2015	2016	2017
(1) High	36.2%	30.3%	41.4%	36.8%
(2) Medium	42.9%	47.7%	38.2%	39.3%
(3) Low	10.1%	9.1%	11.0%	8.5%
(N) Don't Know	4.9%	5.7%	4.2%	5.9%
No Answer	5.8%	7.2%	5.2%	9.6%
Average	**1.71**	**1.76**	**1.66**	**1.67**

Public property maintenance

Quality:	2014	2015	2016	2017
(1) Excellent	19.1%	24.6%	28.5%	27.2%
(2) Good	58.3%	50.4%	50.8%	56.6%
(3) Fair	14.5%	13.6%	11.0%	9.9%
(4) Poor	0.9%	1.9%	1.9%	0.7%
(N) Don't Know	6.1%	7.6%	6.8%	5.1%
No Answer	1.2%	1.9%	1.0%	0.4%
Average	**1.97**	**1.92**	**1.85**	**1.83**

Importance:	2014	2015	2016	2017
(1) High	40.9%	40.9%	41.1%	43.8%
(2) Medium	47.2%	45.5%	44.7%	39.7%
(3) Low	3.5%	4.5%	7.1%	5.5%
(N) Don't Know	2.3%	3.0%	1.9%	3.3%
No Answer	6.1%	6.1%	5.2%	7.7%
Average	**1.59**	**1.60**	**1.63**	**1.57**

Public property beautification

Quality:	2014	2015	2016	2017
(1) Excellent	19.4%	22.3%	26.9%	25.4%
(2) Good	51.0%	47.7%	49.5%	55.5%
(3) Fair	18.6%	16.3%	14.2%	11.8%
(4) Poor	2.3%	3.8%	2.3%	1.5%
(N) Don't Know	7.0%	8.0%	5.8%	5.5%
No Answer	1.7%	1.9%	1.3%	0.4%
Average	**2.04**	**2.02**	**1.91**	**1.89**

Importance:	2014	2015	2016	2017
(1) High	34.2%	32.6%	35.0%	36.4%
(2) Medium	48.1%	49.2%	47.2%	44.9%
(3) Low	7.8%	9.8%	10.4%	6.6%
(N) Don't Know	2.0%	1.9%	1.3%	2.9%
No Answer	7.8%	6.4%	6.1%	9.2%
Average	**1.71**	**1.75**	**1.73**	**1.66**

Overall Public Works

Quality:	2014	2015	2016	2017
(1) Excellent	15.1%	16.7%	22.3%	22.4%
(2) Good	59.7%	58.3%	52.8%	58.1%
(3) Fair	17.4%	17.4%	18.8%	12.1%
(4) Poor	1.7%	2.3%	0.6%	2.2%
(N) Don't Know	2.3%	1.5%	2.9%	3.3%
No Answer	3.8%	3.8%	2.6%	1.8%
Average	**2.06**	**2.06**	**1.98**	**1.94**

Importance:	2014	2015	2016	2017
(1) High	53.3%	53.0%	51.8%	52.6%
(2) Medium	34.8%	34.1%	35.9%	32.0%
(3) Low	0.9%	1.9%	1.3%	1.8%
(N) Don't Know	0.9%	1.1%	0.6%	2.6%
No Answer	10.1%	9.8%	10.4%	11.0%
Average	**1.41**	**1.43**	**1.43**	**1.41**

PARKS/RECREATION

Quality of Village parks

Quality:	2014	2015	2016	2017
(1) Excellent	24.1%	26.9%	31.4%	31.3%
(2) Good	55.4%	50.4%	46.9%	46.0%
(3) Fair	7.8%	9.1%	8.4%	8.8%
(4) Poor	1.2%	0.8%	1.3%	1.5%
(N) Don't Know	9.9%	11.4%	10.0%	11.0%
No Answer	1.7%	1.5%	1.9%	1.5%
Average	**1.84**	**1.81**	**1.77**	**1.78**

Importance:	2014	2015	2016	2017
(1) High	44.1%	43.6%	46.9%	43.8%
(2) Medium	43.5%	42.0%	38.5%	38.2%
(3) Low	3.2%	3.8%	4.5%	4.4%
(N) Don't Know	2.6%	3.8%	3.6%	4.0%
No Answer	6.7%	6.8%	6.5%	9.6%
Average	**1.55**	**1.56**	**1.53**	**1.54**

Recreation facilities

Quality:	2014	2015	2016	2017
(1) Excellent	12.8%	11.7%	12.0%	12.5%
(2) Good	39.7%	38.6%	42.1%	36.4%
(3) Fair	18.0%	19.3%	17.8%	19.1%
(4) Poor	6.4%	6.4%	5.5%	5.5%
(N) Don't Know	19.7%	20.8%	20.1%	22.1%
No Answer	3.5%	3.0%	2.6%	4.4%
Average	**2.23**	**2.27**	**2.22**	**2.24**

Importance:	2014	2015	2016	2017
(1) High	31.0%	31.4%	35.6%	30.1%
(2) Medium	47.2%	35.4%	41.7%	42.3%
(3) Low	8.1%	5.5%	9.4%	9.6%
(N) Don't Know	4.6%	4.3%	5.8%	7.0%
No Answer	9.0%	7.2%	7.4%	11.0%
Average	**1.73**	**1.71**	**1.70**	**1.75**

Park Maintenance

Quality:	2014	2015	2016	2017
(1) Excellent	23.8%	23.9%	30.1%	29.0%
(2) Good	53.9%	51.1%	48.2%	48.9%
(3) Fair	6.1%	9.5%	7.4%	6.3%
(4) Poor	1.2%	0.8%	1.6%	1.1%
(N) Don't Know	12.5%	14.0%	11.3%	12.5%
No Answer	2.6%	0.8%	1.3%	2.2%
Average	**1.82**	**1.85**	**1.78**	**1.76**

Importance:	2014	2015	2016	2017
(1) High	28.4%	28.0%	32.0%	29.4%
(2) Medium	48.7%	45.8%	44.0%	43.0%
(3) Low	9.6%	9.5%	10.7%	10.7%
(N) Don't Know	5.5%	8.3%	6.1%	7.4%
No Answer	7.8%	8.3%	7.1%	9.6%
Average	**1.78**	**1.78**	**1.75**	**1.77**

Special Events

Quality:	2014	2015	2016	2017
(1) Excellent	13.9%	14.0%	17.5%	18.0%
(2) Good	38.3%	41.7%	41.4%	40.1%
(3) Fair	19.4%	18.9%	16.8%	15.8%
(4) Poor	1.7%	3.4%	2.3%	4.0%
(N) Don't Know	22.9%	13.6%	20.4%	20.6%
No Answer	3.8%	0.8%	1.6%	1.5%
Average	**2.12**	**2.15**	**2.05**	**2.08**

Importance:	2014	2015	2016	2017
(1) High	24.3%	23.5%	25.9%	20.6%
(2) Medium	46.1%	53.0%	46.6%	47.8%
(3) Low	14.8%	9.5%	13.6%	14.3%
(N) Don't Know	6.7%	7.2%	6.8%	7.7%
No Answer	8.1%	6.8%	7.1%	9.6%
Average	**1.89**	**1.84**	**1.86**	**1.92**

Recreation programs

Quality:	2014	2015	2016	2017
(1) Excellent	12.8%	12.5%	16.8%	16.9%
(2) Good	40.3%	36.4%	39.8%	33.5%
(3) Fair	18.6%	17.4%	17.2%	18.4%
(4) Poor	4.1%	3.4%	4.5%	4.0%
(N) Don't Know	21.7%	29.5%	20.1%	24.6%
No Answer	2.6%	0.8%	1.6%	2.6%
Average	**2.18**	**2.17**	**2.12**	**2.13**

Importance:	2014	2015	2016	2017
(1) High	45.8%	44.3%	42.7%	42.6%
(2) Medium	42.3%	42.0%	44.0%	39.7%
(3) Low	2.3%	3.8%	3.2%	3.3%
(N) Don't Know	2.3%	2.7%	3.6%	5.1%
No Answer	7.2%	7.2%	6.5%	9.2%
Average	**1.52**	**1.55**	**1.56**	**1.54**

Swimming Pool Facility

Quality:	2014	2015	2016	2017
(1) Excellent	-	-	-	9.6%
(2) Good	-	-	-	20.2%
(3) Fair	-	-	-	11.8%
(4) Poor	-	-	-	4.4%
(N) Don't Know	-	-	-	51.5%
No Answer	-	-	-	2.6%
Average	**-**	**-**	**-**	**2.24**

Importance:	2014	2015	2016	2017
(1) High	-	-	-	23.2%
(2) Medium	-	-	-	33.1%
(3) Low	-	-	-	14.3%
(N) Don't Know	-	-	-	19.9%
No Answer	-	-	-	9.6%
Average	**-**	**-**	**-**	**1.88**

Preservation of natural areas (open space, wetlands, etc.)

Quality:	2014	2015	2016	2017
(1) Excellent	25.5%	25.4%	29.1%	27.2%
(2) Good	47.2%	45.8%	41.1%	44.1%
(3) Fair	11.3%	11.7%	13.6%	12.5%
(4) Poor	1.4%	1.9%	1.9%	4.0%
(N) Don't Know	12.5%	13.3%	12.0%	8.8%
No Answer	2.0%	1.9%	2.3%	3.3%
Average	**1.87**	**1.88**	**1.86**	**1.92**

Importance:	2014	2015	2016	2017
(1) High	42.6%	46.2%	49.2%	46.0%
(2) Medium	40.0%	37.1%	32.7%	36.0%
(3) Low	6.4%	5.3%	7.8%	4.4%
(N) Don't Know	3.5%	4.2%	2.9%	4.0%
No Answer	7.5%	7.2%	7.4%	9.6%
Average	**1.59**	**1.54**	**1.54**	**1.52**

Overall Parks/Recreation

Quality:	2014	2015	2016	2017
(1) Excellent	17.1%	16.7%	23.6%	18.8%
(2) Good	54.8%	50.8%	49.5%	49.6%
(3) Fair	13.6%	15.5%	15.5%	16.2%
(4) Poor	1.4%	1.5%	0.6%	1.8%
(N) Don't Know	7.5%	8.7%	6.8%	9.9%
No Answer	5.5%	6.8%	3.9%	3.7%
Average	**1.99**	**2.02**	**1.92**	**2.01**

Importance:	2014	2015	2016	2017
(1) High	38.3%	39.0%	36.9%	34.6%
(2) Medium	43.2%	42.4%	43.7%	44.9%
(3) Low	3.8%	3.8%	4.5%	3.7%
(N) Don't Know	1.7%	3.0%	2.6%	5.9%
No Answer	13.0%	11.7%	12.3%	11.0%
Average	**1.60**	**1.59**	**1.62**	**1.63**

COMMUNITY DEVELOPMENT

Land use, planning / zoning

Quality:	2014	2015	2016	2017
(1) Excellent	7.0%	8.7%	12.9%	15.4%
(2) Good	39.1%	37.5%	37.5%	39.3%
(3) Fair	19.7%	19.7%	20.4%	18.4%
(4) Poor	7.8%	6.1%	4.5%	5.5%
(N) Don't Know	24.1%	25.8%	22.3%	18.4%
No Answer	2.3%	2.3%	2.3%	2.9%
Average	**2.39**	**2.32**	**2.22**	**2.18**

Importance:	2014	2015	2016	2017
(1) High	42.9%	44.3%	40.1%	44.5%
(2) Medium	35.7%	32.2%	38.8%	34.2%
(3) Low	3.8%	4.9%	4.2%	3.7%
(N) Don't Know	8.7%	11.4%	9.4%	7.0%
No Answer	9.0%	7.2%	7.4%	10.7%
Average	**1.52**	**1.52**	**1.57**	**1.50**

Code enforcement (weeds, property maintenance, etc.)

Quality:	2014	2015	2016	2017
(1) Excellent	8.7%	10.2%	13.9%	15.1%
(2) Good	38.8%	43.9%	40.8%	38.6%
(3) Fair	22.0%	19.7%	15.5%	19.5%
(4) Poor	7.2%	7.6%	10.0%	8.1%
(N) Don't Know	20.9%	15.9%	16.5%	15.1%
No Answer	2.3%	2.7%	3.2%	3.7%
Average	**2.36**	**2.30**	**2.27**	**2.25**

Importance:	2014	2015	2016	2017
(1) High	42.6%	41.3%	41.1%	41.9%
(2) Medium	36.2%	38.3%	38.2%	37.5%
(3) Low	7.5%	7.2%	7.1%	5.5%
(N) Don't Know	5.8%	6.1%	7.1%	5.9%
No Answer	7.8%	7.2%	6.5%	9.2%
Average	**1.59**	**1.61**	**1.61**	**1.57**

Economic Development

Quality:	2014	2015	2016	2017
(1) Excellent	9.0%	7.6%	14.9%	12.1%
(2) Good	36.2%	35.2%	33.0%	39.0%
(3) Fair	23.2%	25.0%	23.0%	22.1%
(4) Poor	4.3%	7.2%	3.9%	6.6%
(N) Don't Know	24.6%	20.5%	21.4%	16.5%
No Answer	2.6%	4.5%	3.9%	3.7%
Average	**2.31**	**2.42**	**2.21**	**2.29**

Importance:	2014	2015	2016	2017
(1) High	45.8%	44.7%	44.0%	45.2%
(2) Medium	33.0%	36.0%	35.3%	33.8%
(3) Low	3.2%	4.2%	4.5%	2.9%
(N) Don't Know	9.6%	8.0%	8.1%	6.6%
No Answer	8.4%	7.2%	8.1%	11.4%
Average	**1.48**	**1.52**	**1.53**	**1.48**

Overall Community Development

Quality:	2014	2015	2016	2017
(1) Excellent	11.0%	10.2%	14.2%	14.7%
(2) Good	43.5%	45.5%	47.6%	44.1%
(3) Fair	23.8%	23.1%	17.5%	19.9%
(4) Poor	2.9%	5.3%	3.6%	4.8%
(N) Don't Know	16.2%	13.3%	13.9%	13.2%
No Answer	2.6%	2.7%	3.2%	3.3%
Average	**2.23**	**2.28**	**2.13**	**2.18**

Importance:	2014	2015	2016	2017
(1) High	43.2%	41.3%	42.7%	39.7%
(2) Medium	40.6%	40.2%	40.8%	40.8%
(3) Low	2.3%	5.3%	3.6%	2.6%
(N) Don't Know	5.8%	6.1%	5.5%	6.3%
No Answer	8.1%	7.2%	7.4%	10.7%
Average	**1.53**	**1.59**	**1.55**	**1.55**

Ease and efficiency of obtaining permits

Quality:	2014	2015	2016	2017
(1) Excellent	13.0%	9.1%	17.0%	20.2%
(2) Good	28.4%	33.7%	33.3%	22.8%
(3) Fair	11.6%	11.0%	12.9%	12.1%
(4) Poor	2.3%	4.2%	3.4%	4.8%
(N) Don't Know	43.2%	39.8%	47.3%	37.9%
No Answer	1.4%	2.3%	3.0%	2.2%
Average	**2.06**	**2.18**	**2.04**	**2.02**

Importance:	2014	2015	2016	2017
(1) High	29.0%	29.9%	33.0%	32.0%
(2) Medium	42.6%	39.0%	37.2%	35.7%
(3) Low	5.2%	8.0%	6.5%	7.0%
(N) Don't Know	15.9%	16.7%	16.2%	15.1%
No Answer	7.2%	6.4%	7.1%	10.3%
Average	**1.69**	**1.71**	**1.65**	**1.67**

GENERAL SERVICES

Online payment options

Quality:	2014	2015	2016	2017
(1) Excellent	22.0%	25.4%	24.6%	26.1%
(2) Good	34.8%	31.1%	33.0%	38.2%
(3) Fair	6.7%	4.5%	4.9%	4.4%
(4) Poor	2.3%	1.1%	1.6%	1.1%
(N) Don't Know	31.0%	36.4%	34.0%	29.4%
No Answer	3.2%	1.5%	1.9%	0.7%
Average	**1.84**	**1.70**	**1.74**	**1.72**

Importance:	2014	2015	2016	2017
(1) High	26.4%	24.2%	29.4%	31.6%
(2) Medium	42.9%	43.2%	34.0%	36.8%
(3) Low	11.9%	14.8%	18.4%	10.3%
(N) Don't Know	9.9%	12.5%	11.3%	12.5%
No Answer	9.0%	5.3%	6.8%	8.8%
Average	**1.82**	**1.88**	**1.87**	**1.73**

Village Newsletter

Quality:	2014	2015	2016	2017
(1) Excellent	22.9%	28.8%	28.8%	30.1%
(2) Good	53.3%	52.3%	50.5%	55.9%
(3) Fair	11.6%	11.7%	11.3%	9.6%
(4) Poor	1.2%	0.4%	1.3%	0.7%
(N) Don't Know	7.5%	4.2%	6.5%	2.2%
No Answer	3.5%	2.7%	1.6%	1.5%
Average	**1.90**	**1.83**	**1.84**	**1.80**

Importance:	2014	2015	2016	2017
(1) High	28.4%	30.3%	26.9%	29.4%
(2) Medium	46.1%	48.5%	47.2%	50.4%
(3) Low	11.6%	13.3%	15.9%	9.9%
(N) Don't Know	3.5%	1.9%	3.2%	0.7%
No Answer	10.4%	6.1%	6.8%	9.6%
Average	**1.80**	**1.81**	**1.88**	**1.78**

Website (algonquin.org)

Quality:	2014	2015	2016	2017
(1) Excellent	16.5%	20.1%	19.7%	20.2%
(2) Good	44.9%	40.9%	44.7%	47.8%
(3) Fair	13.3%	12.9%	13.3%	10.7%
(4) Poor	0.9%	3.4%	1.0%	0.7%
(N) Don't Know	20.3%	19.3%	19.1%	17.6%
No Answer	4.1%	3.4%	2.3%	2.9%
Average	**1.98**	**2.00**	**1.94**	**1.90**

Importance:	2014	2015	2016	2017
(1) High	27.2%	28.0%	27.2%	30.1%
(2) Medium	45.8%	43.9%	41.4%	40.8%
(3) Low	7.8%	13.3%	16.5%	12.1%
(N) Don't Know	10.4%	8.7%	7.4%	7.4%
No Answer	8.7%	6.1%	7.4%	9.6%
Average	**1.76**	**1.83**	**1.87**	**1.78**

Algonquin e-News

Quality:	2014	2015	2016	2017
(1) Excellent	11.6%	17.4%	16.2%	18.4%
(2) Good	32.5%	29.5%	30.7%	34.6%
(3) Fair	5.2%	7.2%	9.7%	5.9%
(4) Poor	0.6%	1.5%	1.0%	0.4%
(N) Don't Know	47.2%	41.7%	39.8%	39.3%
No Answer	2.9%	2.7%	2.6%	1.5%
Average	**1.90**	**1.87**	**1.92**	**1.80**

Importance:	2014	2015	2016	2017
(1) High	20.0%	19.7%	17.5%	21.3%
(2) Medium	34.8%	35.6%	35.3%	34.9%
(3) Low	17.7%	20.1%	22.7%	15.1%
(N) Don't Know	18.3%	17.8%	17.5%	17.6%
No Answer	9.3%	6.8%	7.1%	11.0%
Average	**1.97**	**2.01**	**2.07**	**1.91**

Social Media: Facebook, Twitter, etc.

Quality:	2014	2015	2016	2017
(1) Excellent	5.8%	5.7%	8.4%	13.6%
(2) Good	11.9%	14.8%	17.8%	20.2%
(3) Fair	5.2%	7.2%	4.9%	6.6%
(4) Poor	1.4%	1.1%	1.6%	0.7%
(N) Don't Know	72.8%	69.7%	65.4%	57.4%
No Answer	2.9%	1.5%	1.9%	1.5%
Average	**2.10**	**2.13**	**1.99**	**1.87**

Importance:	2014	2015	2016	2017
(1) High	11.9%	11.7%	13.3%	16.9%
(2) Medium	23.2%	24.6%	25.9%	29.8%
(3) Low	29.0%	29.9%	29.8%	17.3%
(N) Don't Know	25.8%	27.7%	24.6%	25.0%
No Answer	10.1%	6.1%	6.5%	11.0%
Average	**2.27**	**2.27**	**2.24**	**2.01**

Recycling

Quality:	2014	2015	2016	2017
(1) Excellent	40.6%	38.3%	41.1%	45.2%
(2) Good	44.1%	46.2%	44.7%	44.9%
(3) Fair	9.3%	12.1%	9.1%	7.7%
(4) Poor	2.6%	1.5%	3.6%	1.5%
(N) Don't Know	0.9%	0.4%	0.0%	0.0%
No Answer	2.6%	1.5%	1.6%	0.7%
Average	**1.73**	**1.76**	**1.75**	**1.65**

Importance:	2014	2015	2016	2017
(1) High	68.7%	72.7%	68.0%	67.3%
(2) Medium	22.0%	18.9%	23.6%	22.1%
(3) Low	0.9%	1.5%	1.9%	0.7%
(N) Don't Know	1.2%	0.8%	0.3%	0.7%
No Answer	7.2%	6.1%	6.1%	9.2%
Average	**1.26**	**1.24**	**1.29**	**1.26**

Garbage collection

Quality:	2014	2015	2016	2017
(1) Excellent	29.3%	33.0%	35.0%	40.1%
(2) Good	48.4%	47.7%	46.3%	46.0%
(3) Fair	15.1%	15.2%	11.3%	8.8%
(4) Poor	3.8%	2.7%	5.2%	2.9%
(N) Don't Know	0.9%	0.4%	0.6%	1.5%
No Answer	2.6%	1.1%	1.6%	0.7%
Average	**1.93**	**1.87**	**1.86**	**1.74**

Importance:	2014	2015	2016	2017
(1) High	70.1%	70.1%	68.3%	66.2%
(2) Medium	20.0%	21.2%	22.7%	22.4%
(3) Low	0.9%	1.5%	1.6%	0.7%
(N) Don't Know	1.2%	0.8%	1.0%	1.5%
No Answer	7.8%	6.4%	6.5%	9.2%
Average	**1.24**	**1.26**	**1.28**	**1.27**

Yard waste collection

Quality:	2014	2015	2016	2017
(1) Excellent	24.3%	26.9%	28.2%	32.4%
(2) Good	42.9%	43.9%	41.1%	41.5%
(3) Fair	13.6%	13.6%	16.5%	10.7%
(4) Poor	5.2%	4.2%	2.9%	4.4%
(N) Don't Know	10.7%	9.8%	8.7%	10.3%
No Answer	3.2%	1.5%	2.6%	0.7%
Average	**2.00**	**1.94**	**1.93**	**1.86**

Importance:	2014	2015	2016	2017
(1) High	58.3%	60.2%	59.5%	53.7%
(2) Medium	25.8%	26.9%	26.5%	30.1%
(3) Low	3.2%	2.7%	4.9%	3.3%
(N) Don't Know	4.1%	3.8%	2.6%	4.0%
No Answer	8.7%	6.4%	6.5%	8.8%
Average	**1.37**	**1.36**	**1.40**	**1.42**

Promoting the Village to attract visitors

Quality:	2014	2015	2016	2017
(1) Excellent	6.7%	6.4%	11.7%	8.5%
(2) Good	24.3%	26.5%	21.7%	31.3%
(3) Fair	19.7%	17.0%	18.4%	18.8%
(4) Poor	9.9%	10.2%	7.1%	7.4%
(N) Don't Know	36.8%	38.3%	39.8%	33.1%
No Answer	2.6%	1.5%	1.3%	1.1%
Average	**2.54**	**2.52**	**2.36**	**2.38**

Importance:	2014	2015	2016	2017
(1) High	28.4%	30.3%	26.9%	26.8%
(2) Medium	38.8%	40.5%	37.9%	41.2%
(3) Low	14.2%	10.6%	19.1%	11.0%
(N) Don't Know	10.1%	13.3%	9.4%	11.0%
No Answer	8.4%	5.3%	6.8%	9.9%
Average	**1.83**	**1.76**	**1.91**	**1.80**

Overall General Services

Quality:	2014	2015	2016	2017
(1) Excellent	17.7%	20.1%	22.0%	26.5%
(2) Good	60.3%	58.7%	57.9%	56.6%
(3) Fair	16.8%	15.9%	14.9%	12.1%
(4) Poor	0.3%	0.8%	1.3%	0.4%
(N) Don't Know	2.3%	2.3%	1.9%	2.2%
No Answer	2.6%	2.3%	1.9%	2.2%
Average	**2.00**	**1.97**	**1.95**	**1.86**

Importance:	2014	2015	2016	2017
(1) High	38.8%	41.7%	39.8%	41.9%
(2) Medium	49.0%	45.8%	46.9%	42.3%
(3) Low	1.4%	3.0%	5.5%	2.2%
(N) Don't Know	2.0%	2.3%	1.0%	1.1%
No Answer	8.7%	7.2%	6.8%	12.5%
Average	**1.58**	**1.57**	**1.63**	**1.54**

Ease of water billing services

Quality:	2014	2015	2016	2017
(1) Excellent	34.8%	37.5%	38.2%	41.5%
(2) Good	49.9%	47.0%	46.9%	43.0%
(3) Fair	7.2%	7.2%	8.1%	6.6%
(4) Poor	2.0%	1.5%	1.3%	2.6%
(N) Don't Know	4.1%	4.5%	3.6%	5.9%
No Answer	2.0%	2.3%	1.9%	0.4%
Average	**1.75**	**1.71**	**1.71**	**1.68**

Importance:	2014	2015	2016	2017
(1) High	38.6%	36.0%	40.8%	42.3%
(2) Medium	47.8%	47.7%	42.4%	38.2%
(3) Low	3.8%	7.2%	7.8%	7.0%
(N) Don't Know	2.0%	2.7%	2.6%	3.3%
No Answer	7.8%	6.4%	6.5%	9.2%
Average	**1.61**	**1.68**	**1.64**	**1.60**

7. Have you had any in-person, phone or email contact with an employee of the Village of Algonquin within the last 12 months (including police, counter staff, inspectors, or any others)?

	2014	2015	2016	2017
Yes	65.2%	61.0%	57.3%	57.4%
No	32.2%	37.9%	39.5%	39.0%
Don't know	0.3%	0.0%	1.0%	1.1%
No Answer	2.3%	1.1%	2.3%	2.6%

8. Please rate the performance of the Village employee(s) you interacted with during your most recent contact.

Knowledgeable

	2014	2015	2016	2017
(1) Excellent	35.4%	34.5%	36.6%	38.6%
(2) Good	24.3%	20.8%	18.1%	15.1%
(3) Fair	5.2%	4.2%	4.5%	3.3%
(4) Poor	2.0%	1.1%	1.0%	2.6%
(N) Don't Know	1.7%	1.9%	1.0%	1.1%
No Answer	31.3%	37.5%	38.8%	39.3%
Average	**1.61**	**1.54**	**1.50**	**1.49**

Courteous

	2014	2015	2016	2017
(1) Excellent	40.6%	37.5%	40.1%	40.4%
(2) Good	17.7%	17.0%	15.9%	15.4%
(3) Fair	4.3%	4.5%	3.6%	1.1%
(4) Poor	3.8%	2.3%	0.6%	3.3%
(N) Don't Know	1.2%	1.5%	1.0%	0.7%
No Answer	32.5%	37.1%	38.8%	39.0%
Average	**1.57**	**1.54**	**1.41**	**1.46**

Responsive

	2014	2015	2016	2017
(1) Excellent	36.5%	35.6%	38.8%	40.4%
(2) Good	21.2%	17.8%	16.5%	14.0%
(3) Fair	4.9%	4.5%	3.6%	3.3%
(4) Poor	3.8%	3.4%	1.0%	2.6%
(N) Don't Know	1.2%	1.5%	1.3%	0.7%
No Answer	32.5%	37.1%	38.8%	39.0%
Average	**1.64**	**1.60**	**1.44**	**1.47**

Overall

	2014	2015	2016	2017
(1) Excellent	35.7%	36.0%	37.9%	39.0%
(2) Good	22.3%	19.3%	16.5%	15.8%
(3) Fair	5.8%	3.8%	5.5%	2.2%
(4) Poor	2.9%	2.7%	0.3%	3.3%
(N) Don't Know	1.2%	1.1%	1.0%	0.7%
No Answer	32.2%	37.1%	38.8%	39.0%
Average	**1.64**	**1.56**	**1.47**	**1.50**

9. Please indicate how likely or unlikely you are to do each of the following:

Recommend living in Algonquin to someone who asks

	2014	2015	2016	2017
(1) Very Likely	40.3%	42.0%	47.9%	45.6%
(2) Likely	39.4%	35.2%	32.0%	33.1%
(3) Neither Likely or Unlikely	13.3%	13.6%	8.4%	12.5%
(4) Unlikely	1.7%	3.4%	2.6%	2.9%
(5) Very Unlikely	0.9%	1.5%	2.3%	0.7%
(N) Don't Know	0.3%	0.0%	0.3%	0.7%
No Answer	4.1%	4.2%	6.5%	4.4%

Remain in Algonquin for the next five years

	2014	2015	2016	2017
(1) Very Likely	46.7%	53.4%	49.2%	46.3%
(2) Likely	30.4%	23.9%	28.2%	29.8%
(3) Neither Likely or Unlikely	8.1%	9.8%	5.5%	5.9%
(4) Unlikely	4.1%	4.2%	2.6%	7.4%
(5) Very Unlikely	2.9%	3.8%	5.2%	3.7%
(N) Don't Know	4.1%	1.1%	4.2%	3.3%
No Answer	3.8%	3.8%	5.2%	3.7%

10. How long have you been a resident of Algonquin?

	2014	2015	2016	2017
Less than 1 year	4.1%	3.0%	4.2%	2.6%
1 - 5 years	11.9%	13.6%	11.0%	16.2%
6 - 10 years	9.3%	10.6%	7.8%	11.0%
11 - 15 years	20.3%	21.2%	18.1%	15.8%
Over 15 years	54.2%	50.8%	58.6%	53.3%
No Answer	0.3%	0.8%	0.3%	1.1%

11. In what type of home do you currently live?

	2014	2015	2016	2017
Single family house	80.3%	83.3%	84.8%	80.5%
Townhome/Duplex	18.0%	14.8%	12.9%	16.5%
Condominium/Apartment	1.7%	0.8%	1.6%	2.2%
Other	0.0%	0.4%	0.0%	0.0%
No Answer	0.0%	0.8%	0.6%	0.7%

12. Please indicate your current housing status.

	2014	2015	2016	2017
Own	97.4%	96.6%	95.5%	95.6%
Rent	2.6%	2.7%	4.2%	3.7%
No Answer	0.0%	0.8%	0.3%	0.7%

13. Do any children age 17 or under live in your household?

	2014	2015	2016	2017
Yes	28.1%	28.4%	27.8%	27.2%
No	71.6%	71.2%	71.5%	71.7%
No Answer	0.3%	0.4%	0.3%	1.1%

14. Are you or any other member/s of your household aged 65 or older?

	2014	2015	2016	2017
Yes	37.1%	35.2%	32.7%	38.2%
No	62.9%	64.4%	67.0%	61.0%
No Answer	0.0%	0.4%	0.3%	0.7%

15. Please indicate your age.

	2014	2015	2016	2017
18 - 25	0.3%	0.4%	0.3%	0.7%
26 - 35	7.5%	6.8%	7.8%	5.1%
36 - 45	11.3%	12.5%	10.0%	14.0%
46 - 55	27.2%	25.0%	22.0%	22.1%
56 - 65	22.6%	23.5%	32.7%	27.6%
Over 65	29.0%	28.4%	24.9%	28.7%
No Answer	2.0%	3.4%	2.3%	1.8%

16. Please indicate your gender.

	2014	2015	2016	2017
Male	42.6%	42.4%	42.7%	38.6%
Female	52.2%	53.0%	54.0%	56.3%
No Answer	5.2%	4.5%	3.2%	5.1%

17. In what area of Algonquin do you reside?

	2014	2015	2016	2017
East of the Fox River	29.0%	32.6%	31.1%	33.8%
West of Fox River, East of Randall	52.2%	51.1%	50.2%	40.8%
West of Randall Road	16.5%	15.2%	17.2%	22.4%
No Answer	2.3%	1.1%	1.6%	2.9%

Crosstabulation of Survey Results

1. Please indicate how you would describe the following quality of life measures in Algonquin:

Algonquin as a place to live

		Gender		Age					
	Overall	Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=268	*n=103*	*n=151*	*n=2*	*n=14*	*n=36*	*n=59*	*n=74*	*n=78*
(1) Excellent	46.6%	43.7%	47.7%	0.0%	42.9%	52.8%	44.1%	43.2%	50.0%
(2) Good	46.6%	48.5%	46.4%	100.0%	57.1%	38.9%	49.2%	47.3%	44.9%
(3) Fair	6.0%	7.8%	4.6%	0.0%	0.0%	8.3%	6.8%	8.1%	3.8%
(4) Poor	0.7%	0.0%	1.3%	0.0%	0.0%	0.0%	0.0%	1.4%	1.3%
Average	**1.61**	**1.64**	**1.60**	**2.00**	**1.57**	**1.56**	**1.63**	**1.68**	**1.56**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=91	*n=110*	*n=60*	*n=7*	*n=42*	*n=30*	*n=41*	*n=145*
(1) Excellent	39.6%	50.0%	51.7%	42.9%	54.8%	36.7%	53.7%	44.8%
(2) Good	51.6%	44.5%	43.3%	57.1%	38.1%	53.3%	43.9%	48.3%
(3) Fair	8.8%	4.5%	3.3%	0.0%	4.8%	6.7%	2.4%	6.9%
(4) Poor	0.0%	0.9%	1.7%	0.0%	2.4%	3.3%	0.0%	0.0%
Average	**1.69**	**1.56**	**1.55**	**1.57**	**1.55**	**1.77**	**1.49**	**1.62**

Your neighborhood as a place to live

		Gender		Age					
	Overall	Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=266	*n=102*	*n=151*	*n=2*	*n=14*	*n=36*	*n=58*	*n=74*	*n=77*
(1) Excellent	51.1%	50.0%	52.3%	50.0%	57.1%	61.1%	51.7%	44.6%	50.6%
(2) Good	39.1%	39.2%	39.7%	50.0%	35.7%	36.1%	36.2%	40.5%	42.9%
(3) Fair	9.0%	10.8%	6.6%	0.0%	7.1%	0.0%	12.1%	13.5%	6.5%
(4) Poor	0.8%	0.0%	1.3%	0.0%	0.0%	2.8%	0.0%	1.4%	0.0%
Average	**1.59**	**1.61**	**1.57**	**1.50**	**1.50**	**1.44**	**1.60**	**1.72**	**1.56**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=91	*n=109*	*n=58*	*n=7*	*n=40*	*n=29*	*n=42*	*n=145*
(1) Excellent	35.2%	55.0%	69.0%	71.4%	60.0%	41.4%	57.1%	47.6%
(2) Good	51.6%	34.9%	25.9%	28.6%	35.0%	48.3%	33.3%	40.7%
(3) Fair	12.1%	9.2%	5.2%	0.0%	5.0%	6.9%	7.1%	11.7%
(4) Poor	1.1%	0.9%	0.0%	0.0%	0.0%	3.4%	2.4%	0.0%
Average	**1.79**	**1.56**	**1.36**	**1.29**	**1.45**	**1.72**	**1.55**	**1.64**

Algonquin as a place to raise children

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=230	*n=88*	*n=130*	*n=1*	*n=13*	*n=33*	*n=56*	*n=67*	*n=55*
(1) Excellent	44.3%	40.9%	46.2%	100.0%	46.2%	54.5%	46.4%	37.3%	41.8%
(2) Good	45.7%	50.0%	43.8%	0.0%	46.2%	33.3%	46.4%	50.7%	47.3%
(3) Fair	9.1%	9.1%	8.5%	0.0%	7.7%	12.1%	7.1%	9.0%	10.9%
(4) Poor	0.9%	0.0%	1.5%	0.0%	0.0%	0.0%	0.0%	3.0%	0.0%
Average	**1.67**	**1.68**	**1.65**	**1.00**	**1.62**	**1.58**	**1.61**	**1.78**	**1.69**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=76	*n=97*	*n=50*	*n=7*	*n=34*	*n=29*	*n=34*	*n=123*
(1) Excellent	32.9%	45.4%	60.0%	71.4%	50.0%	34.5%	50.0%	42.3%
(2) Good	52.6%	48.5%	30.0%	28.6%	41.2%	37.9%	44.1%	49.6%
(3) Fair	14.5%	5.2%	8.0%	0.0%	8.8%	24.1%	2.9%	8.1%
(4) Poor	0.0%	1.0%	2.0%	0.0%	0.0%	3.4%	2.9%	0.0%
Average	**1.82**	**1.62**	**1.52**	**1.29**	**1.59**	**1.97**	**1.59**	**1.66**

Algonquin as a place to work

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=144	*n=50*	*n=91*	*n=1*	*n=8*	*n=19*	*n=35*	*n=44*	*n=34*
(1) Excellent	18.1%	16.0%	18.7%	100.0%	25.0%	5.3%	11.4%	18.2%	23.5%
(2) Good	41.0%	40.0%	40.7%	0.0%	50.0%	47.4%	42.9%	43.2%	32.4%
(3) Fair	29.9%	32.0%	29.7%	0.0%	25.0%	26.3%	31.4%	27.3%	38.2%
(4) Poor	11.1%	12.0%	11.0%	0.0%	0.0%	21.1%	14.3%	11.4%	5.9%
Average	**2.34**	**2.40**	**2.33**	**1.00**	**2.00**	**2.63**	**2.49**	**2.32**	**2.26**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=53	*n=56*	*n=28*	*n=6*	*n=21*	*n=15*	*n=24*	*n=76*
(1) Excellent	9.4%	16.1%	32.1%	33.3%	19.0%	13.3%	16.7%	18.4%
(2) Good	41.5%	48.2%	32.1%	66.7%	47.6%	33.3%	45.8%	36.8%
(3) Fair	39.6%	23.2%	21.4%	0.0%	28.6%	26.7%	25.0%	34.2%
(4) Poor	9.4%	12.5%	14.3%	0.0%	4.8%	26.7%	12.5%	10.5%
Average	**2.49**	**2.32**	**2.18**	**1.67**	**2.19**	**2.67**	**2.33**	**2.37**

Algonquin compared to other communities in the area

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=243	*n=90*	*n=140*	*n=2*	*n=13*	*n=37*	*n=57*	*n=67*	*n=62*
(1) Excellent	28.4%	27.8%	29.3%	50.0%	30.8%	27.0%	21.1%	32.8%	29.0%
(2) Good	55.6%	58.9%	52.1%	50.0%	61.5%	59.5%	54.4%	50.7%	58.1%
(3) Fair	14.4%	13.3%	15.7%	0.0%	7.7%	13.5%	21.1%	14.9%	11.3%
(4) Poor	1.6%	0.0%	2.9%	0.0%	0.0%	0.0%	3.5%	1.5%	1.6%
Average	**1.89**	**1.86**	**1.92**	**1.50**	**1.77**	**1.86**	**2.07**	**1.85**	**1.85**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=84	*n=100*	*n=51*	*n=6*	*n=40*	*n=28*	*n=36*	*n=130*
(1) Excellent	25.0%	31.0%	27.5%	33.3%	27.5%	21.4%	27.8%	30.0%
(2) Good	57.1%	51.0%	62.7%	50.0%	62.5%	57.1%	61.1%	51.5%
(3) Fair	16.7%	16.0%	7.8%	16.7%	7.5%	17.9%	11.1%	16.9%
(4) Poor	1.2%	2.0%	2.0%	0.0%	2.5%	3.6%	0.0%	1.5%
Average	**1.94**	**1.89**	**1.84**	**1.83**	**1.85**	**2.04**	**1.83**	**1.90**

Overall appearance of Algonquin

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=264	*n=99*	*n=151*	*n=2*	*n=14*	*n=37*	*n=57*	*n=72*	*n=77*
(1) Excellent	31.4%	33.3%	30.5%	50.0%	35.7%	27.0%	24.6%	26.4%	40.3%
(2) Good	54.2%	52.5%	55.6%	50.0%	50.0%	62.2%	59.6%	52.8%	50.6%
(3) Fair	12.5%	12.1%	11.9%	0.0%	14.3%	10.8%	14.0%	16.7%	7.8%
(4) Poor	1.9%	2.0%	2.0%	0.0%	0.0%	0.0%	1.8%	4.2%	1.3%
Average	**1.85**	**1.83**	**1.85**	**1.50**	**1.79**	**1.84**	**1.93**	**1.99**	**1.70**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=90	*n=107*	*n=59*	*n=7*	*n=42*	*n=30*	*n=41*	*n=141*
(1) Excellent	25.6%	35.5%	33.9%	42.9%	31.0%	20.0%	31.7%	33.3%
(2) Good	57.8%	48.6%	55.9%	57.1%	54.8%	63.3%	51.2%	52.5%
(3) Fair	14.4%	14.0%	8.5%	0.0%	11.9%	10.0%	14.6%	13.5%
(4) Poor	2.2%	1.9%	1.7%	0.0%	2.4%	6.7%	2.4%	0.7%
Average	**1.93**	**1.82**	**1.78**	**1.57**	**1.86**	**2.03**	**1.88**	**1.82**

Cleanliness of Algonquin

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=268	*n=103*	*n=152*	*n=2*	*n=14*	*n=37*	*n=59*	*n=74*	*n=77*
(1) Excellent	41.0%	42.7%	39.5%	100.0%	50.0%	35.1%	30.5%	39.2%	48.1%
(2) Good	49.3%	47.6%	50.0%	0.0%	42.9%	56.8%	57.6%	44.6%	48.1%
(3) Fair	7.5%	8.7%	7.2%	0.0%	7.1%	8.1%	8.5%	12.2%	2.6%
(4) Poor	2.2%	1.0%	3.3%	0.0%	0.0%	0.0%	3.4%	4.1%	1.3%
Average	**1.71**	**1.68**	**1.74**	**1.00**	**1.57**	**1.73**	**1.85**	**1.81**	**1.57**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=92	*n=109*	*n=59*	*n=7*	*n=43*	*n=30*	*n=41*	*n=144*
(1) Excellent	34.8%	42.2%	47.5%	42.9%	46.5%	30.0%	41.5%	41.0%
(2) Good	54.3%	46.8%	45.8%	57.1%	41.9%	60.0%	41.5%	51.4%
(3) Fair	8.7%	8.3%	5.1%	0.0%	9.3%	3.3%	14.6%	6.3%
(4) Poor	2.2%	2.8%	1.7%	0.0%	2.3%	6.7%	2.4%	1.4%
Average	**1.78**	**1.72**	**1.61**	**1.57**	**1.67**	**1.87**	**1.78**	**1.68**

Overall quality of new development in Algonquin

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=235	*n=90*	*n=134*	*n=1*	*n=11*	*n=35*	*n=57*	*n=64*	*n=63*
(1) Excellent	23.0%	22.2%	23.1%	100.0%	27.3%	14.3%	22.8%	18.8%	28.6%
(2) Good	47.2%	48.9%	47.0%	0.0%	45.5%	48.6%	42.1%	50.0%	50.8%
(3) Fair	22.1%	21.1%	22.4%	0.0%	18.2%	31.4%	22.8%	20.3%	19.0%
(4) Poor	7.7%	7.8%	7.5%	0.0%	9.1%	5.7%	12.3%	10.9%	1.6%
Average	**2.14**	**2.14**	**2.14**	**1.00**	**2.09**	**2.29**	**2.25**	**2.23**	**1.94**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=75	*n=97*	*n=55*	*n=6*	*n=39*	*n=28*	*n=38*	*n=122*
(1) Excellent	14.7%	25.8%	27.3%	66.7%	20.5%	21.4%	23.7%	22.1%
(2) Good	52.0%	45.4%	47.3%	33.3%	51.3%	35.7%	52.6%	47.5%
(3) Fair	22.7%	19.6%	23.6%	0.0%	20.5%	32.1%	18.4%	22.1%
(4) Poor	10.7%	9.3%	1.8%	0.0%	7.7%	10.7%	5.3%	8.2%
Average	**2.29**	**2.12**	**2.00**	**1.33**	**2.15**	**2.32**	**2.05**	**2.16**

Variety of housing options

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=234	*n=87*	*n=134*	*n=1*	*n=12*	*n=33*	*n=57*	*n=63*	*n=63*
(1) Excellent	20.5%	21.8%	20.1%	0.0%	41.7%	27.3%	19.3%	15.9%	17.5%
(2) Good	55.6%	54.0%	56.0%	0.0%	16.7%	57.6%	64.9%	54.0%	57.1%
(3) Fair	20.9%	21.8%	20.1%	0.0%	41.7%	15.2%	10.5%	28.6%	22.2%
(4) Poor	3.0%	2.3%	3.7%	100.0%	0.0%	0.0%	5.3%	1.6%	3.2%
Average	**2.06**	**2.05**	**2.07**	**4.00**	**2.00**	**1.88**	**2.02**	**2.16**	**2.11**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=81	*n=92*	*n=53*	*n=7*	*n=36*	*n=26*	*n=39*	*n=124*
(1) Excellent	14.8%	22.8%	24.5%	28.6%	27.8%	23.1%	23.1%	16.9%
(2) Good	50.6%	56.5%	62.3%	42.9%	50.0%	53.8%	59.0%	57.3%
(3) Fair	33.3%	15.2%	13.2%	14.3%	22.2%	15.4%	15.4%	23.4%
(4) Poor	1.2%	5.4%	0.0%	14.3%	0.0%	7.7%	2.6%	2.4%
Average	**2.21**	**2.03**	**1.89**	**2.14**	**1.94**	**2.08**	**1.97**	**2.11**

Overall quality of businesses and services in Algonquin

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=261	*n=99*	*n=149*	*n=2*	*n=14*	*n=36*	*n=60*	*n=72*	*n=72*
(1) Excellent	26.1%	25.3%	26.2%	100.0%	28.6%	27.8%	18.3%	20.8%	34.7%
(2) Good	49.4%	54.5%	46.3%	0.0%	50.0%	47.2%	45.0%	55.6%	47.2%
(3) Fair	20.3%	15.2%	23.5%	0.0%	7.1%	16.7%	31.7%	20.8%	16.7%
(4) Poor	4.2%	5.1%	4.0%	0.0%	14.3%	8.3%	5.0%	2.8%	1.4%
Average	**2.03**	**2.00**	**2.05**	**1.00**	**2.07**	**2.06**	**2.23**	**2.06**	**1.85**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=89	*n=107*	*n=57*	*n=7*	*n=43*	*n=29*	*n=40*	*n=139*
(1) Excellent	20.2%	27.1%	33.3%	28.6%	32.6%	20.7%	37.5%	21.6%
(2) Good	47.2%	50.5%	50.9%	42.9%	44.2%	48.3%	32.5%	56.1%
(3) Fair	24.7%	19.6%	15.8%	28.6%	14.0%	27.6%	27.5%	18.7%
(4) Poor	7.9%	2.8%	0.0%	0.0%	9.3%	3.4%	2.5%	3.6%
Average	**2.20**	**1.98**	**1.82**	**2.00**	**2.00**	**2.14**	**1.95**	**2.04**

Shopping opportunities

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=264	*n=101*	*n=150*	*n=2*	*n=14*	*n=37*	*n=59*	*n=73*	*n=74*
(1) Excellent	44.7%	46.5%	44.7%	50.0%	64.3%	43.2%	35.6%	42.5%	51.4%
(2) Good	39.8%	37.6%	39.3%	50.0%	28.6%	35.1%	47.5%	38.4%	37.8%
(3) Fair	10.6%	9.9%	12.0%	0.0%	7.1%	16.2%	15.3%	8.2%	8.1%
(4) Poor	4.9%	5.9%	4.0%	0.0%	0.0%	5.4%	1.7%	11.0%	2.7%
Average	**1.76**	**1.75**	**1.75**	**1.50**	**1.43**	**1.84**	**1.83**	**1.88**	**1.62**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=89	*n=108*	*n=59*	*n=7*	*n=43*	*n=30*	*n=41*	*n=140*
(1) Excellent	34.8%	49.1%	52.5%	71.4%	55.8%	36.7%	53.7%	39.3%
(2) Good	44.9%	35.2%	39.0%	0.0%	25.6%	50.0%	36.6%	44.3%
(3) Fair	15.7%	11.1%	3.4%	28.6%	11.6%	3.3%	2.4%	13.6%
(4) Poor	4.5%	4.6%	5.1%	0.0%	7.0%	10.0%	7.3%	2.9%
Average	**1.90**	**1.71**	**1.61**	**1.57**	**1.70**	**1.87**	**1.63**	**1.80**

Recreational opportunities

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=249	*n=98*	*n=139*	*n=2*	*n=14*	*n=37*	*n=58*	*n=71*	*n=62*
(1) Excellent	19.7%	19.4%	20.1%	50.0%	14.3%	29.7%	15.5%	14.1%	22.6%
(2) Good	44.2%	41.8%	43.2%	50.0%	50.0%	48.6%	37.9%	39.4%	50.0%
(3) Fair	24.9%	26.5%	25.9%	0.0%	35.7%	16.2%	32.8%	28.2%	19.4%
(4) Poor	11.2%	12.2%	10.8%	0.0%	0.0%	5.4%	13.8%	18.3%	8.1%
Average	**2.28**	**2.32**	**2.27**	**1.50**	**2.21**	**1.97**	**2.45**	**2.51**	**2.13**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=85	*n=106*	*n=52*	*n=6*	*n=42*	*n=27*	*n=39*	*n=133*
(1) Excellent	14.1%	22.6%	21.2%	33.3%	28.6%	14.8%	28.2%	15.0%
(2) Good	42.4%	44.3%	44.2%	33.3%	54.8%	48.1%	38.5%	42.1%
(3) Fair	28.2%	22.6%	26.9%	33.3%	14.3%	14.8%	20.5%	30.8%
(4) Poor	15.3%	10.4%	7.7%	0.0%	2.4%	22.2%	12.8%	12.0%
Average	**2.45**	**2.21**	**2.21**	**2.00**	**1.90**	**2.44**	**2.18**	**2.40**

Employment opportunities

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=147	*n=56*	*n=86*	*n=1*	*n=9*	*n=18*	*n=40*	*n=44*	*n=32*
(1) Excellent	8.8%	5.4%	10.5%	100.0%	11.1%	0.0%	2.5%	9.1%	12.5%
(2) Good	31.3%	32.1%	31.4% d	0.0%	33.3%	38.9%	37.5%	27.3%	25.0%
(3) Fair	42.2%	48.2%	38.4%	0.0%	55.6%	33.3%	40.0%	40.9%	53.1%
(4) Poor	17.7%	14.3%	19.8%	0.0%	0.0%	27.8%	20.0%	22.7%	9.4%
Average	**2.69**	**2.71**	**2.67**	**1.00**	**2.44**	**2.89**	**2.78**	**2.77**	**2.59**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=54	*n=58*	*n=29*	*n=4*	*n=18*	*n=17*	*n=21*	*n=85*
(1) Excellent	5.6%	5.2%	13.8%	25.0%	11.1%	5.9%	19.0%	5.9%
(2) Good	24.1%	44.8%	17.2%	25.0%	38.9%	17.6%	33.3%	31.8%
(3) Fair	50.0%	32.8%	51.7%	50.0%	33.3%	47.1%	33.3%	44.7%
(4) Poor	20.4%	17.2%	17.2%	0.0%	16.7%	29.4%	14.3%	17.6%
Average	**2.85**	**2.62**	**2.72**	**2.25**	**2.56**	**3.00**	**2.43**	**2.74**

Opportunities to participate in social events and activities

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=232	*n=89*	*n=130*	*n=2*	*n=10*	*n=36*	*n=53*	*n=59*	*n=67*
(1) Excellent	20.7%	18.0%	23.1%	100.0%	30.0%	25.0%	17.0%	16.9%	19.4%
(2) Good	50.0%	49.4%	48.5%	0.0%	40.0%	55.6%	43.4%	44.1%	59.7%
(3) Fair	25.9%	31.5%	23.1%	0.0%	30.0%	16.7%	37.7%	32.2%	17.9%
(4) Poor	3.4%	1.1%	5.4%	0.0%	0.0%	2.8%	1.9%	6.8%	3.0%
Average	**2.12**	**2.16**	**2.11**	**1.00**	**2.00**	**1.97**	**2.25**	**2.29**	**2.04**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=76	*n=98*	*n=52*	*n=4*	*n=38*	*n=27*	*n=37*	*n=123*
(1) Excellent	17.1%	21.4%	19.2%	50.0%	34.2%	18.5%	21.6%	16.3%
(2) Good	51.3%	48.0%	53.8%	25.0%	50.0%	48.1%	51.4%	49.6%
(3) Fair	27.6%	26.5%	25.0%	25.0%	10.5%	25.9%	27.0%	30.9%
(4) Poor	3.9%	4.1%	1.9%	0.0%	5.3%	7.4%	0.0%	3.3%
Average	**2.18**	**2.13**	**2.10**	**1.75**	**1.87**	**2.22**	**2.05**	**2.21**

Ease of car travel in Algonquin

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=260	*n=98*	*n=149*	*n=2*	*n=14*	*n=37*	*n=59*	*n=69*	*n=74*
(1) Excellent	11.9%	12.2%	11.4%	50.0%	28.6%	8.1%	8.5%	4.3%	18.9%
(2) Good	37.3%	35.7%	37.6%	50.0%	14.3%	35.1%	37.3%	31.9%	45.9%
(3) Fair	31.2%	34.7%	30.2%	0.0%	35.7%	37.8%	40.7%	33.3%	20.3%
(4) Poor	19.6%	17.3%	20.8%	0.0%	21.4%	18.9%	13.6%	30.4%	14.9%
Average	**2.58**	**2.57**	**2.60**	**1.50**	**2.50**	**2.68**	**2.59**	**2.90**	**2.31**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=89	*n=108*	*n=55*	*n=6*	*n=42*	*n=30*	*n=39*	*n=140*
(1) Excellent	11.2%	12.0%	9.1%	50.0%	16.7%	10.0%	15.4%	8.6%
(2) Good	29.2%	38.0%	47.3%	16.7%	38.1%	26.7%	48.7%	36.4%
(3) Fair	32.6%	36.1%	21.8%	16.7%	23.8%	43.3%	23.1%	34.3%
(4) Poor	27.0%	13.9%	21.8%	16.7%	21.4%	20.0%	12.8%	20.7%
Average	**2.75**	**2.52**	**2.56**	**2.00**	**2.50**	**2.73**	**2.33**	**2.67**

Ease of bicycle travel in Algonquin

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=215	*n=82*	*n=122*	*n=1*	*n=13*	*n=29*	*n=55*	*n=61*	*n=52*
(1) Excellent	19.1%	19.5%	18.0%	100.0%	46.2%	13.8%	16.4%	14.8%	23.1%
(2) Good	45.1%	41.5%	46.7%	0.0%	38.5%	58.6%	36.4%	44.3%	48.1%
(3) Fair	27.4%	32.9%	25.4%	0.0%	15.4%	20.7%	40.0%	27.9%	23.1%
(4) Poor	8.4%	6.1%	9.8%	0.0%	0.0%	6.9%	7.3%	13.1%	5.8%
Average	**2.25**	**2.26**	**2.27**	**1.00**	**1.69**	**2.21**	**2.38**	**2.39**	**2.12**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=71	*n=96*	*n=43*	*n=7*	*n=34*	*n=25*	*n=33*	*n=114*
(1) Excellent	19.7%	20.8%	14.0%	42.9%	26.5%	24.0%	15.2%	15.8%
(2) Good	47.9%	43.8%	41.9%	0.0%	47.1%	36.0%	54.5%	46.5%
(3) Fair	25.4%	28.1%	32.6%	28.6%	23.5%	16.0%	24.2%	31.6%
(4) Poor	7.0%	7.3%	11.6%	28.6%	2.9%	24.0%	6.1%	6.1%
Average	**2.20**	**2.22**	**2.42**	**2.43**	**2.03**	**2.40**	**2.21**	**2.28**

Ease of walking in Algonquin

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=258	*n=96*	*n=150*	*n=2*	*n=14*	*n=35*	*n=58*	*n=71*	*n=74*
(1) Excellent	22.1%	19.8%	23.3%	0.0%	35.7%	22.9%	17.2%	16.9%	28.4%
(2) Good	45.7%	49.0%	43.3%	50.0%	35.7%	45.7%	36.2%	50.7%	50.0%
(3) Fair	24.8%	25.0%	25.3%	0.0%	28.6%	22.9%	41.4%	21.1%	16.2%
(4) Poor	7.4%	6.3%	8.0%	50.0%	0.0%	8.6%	5.2%	11.3%	5.4%
Average	**2.17**	**2.18**	**2.18**	**3.00**	**1.93**	**2.17**	**2.34**	**2.27**	**1.99**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=88	*n=102*	*n=60*	*n=7*	*n=42*	*n=29*	*n=41*	*n=136*
(1) Excellent	17.0%	25.5%	21.7%	28.6%	33.3%	20.7%	22.0%	19.1%
(2) Good	53.4%	44.1%	40.0%	0.0%	42.9%	41.4%	53.7%	47.8%
(3) Fair	22.7%	25.5%	26.7%	42.9%	19.0%	24.1%	19.5%	26.5%
(4) Poor	6.8%	4.9%	11.7%	28.6%	4.8%	13.8%	4.9%	6.6%
Average	**2.19**	**2.10**	**2.28**	**2.71**	**1.95**	**2.31**	**2.07**	**2.21**

Availability of paths and walking trails

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=251	*n=96*	*n=142*	*n=1*	*n=14*	*n=36*	*n=57*	*n=66*	*n=72*
(1) Excellent	29.1%	26.0%	30.3%	100.0%	42.9%	30.6%	22.8%	19.7%	36.1%
(2) Good	43.0%	43.8%	43.0%	0.0%	42.9%	47.2%	40.4%	47.0%	41.7%
(3) Fair	21.9%	27.1%	19.7%	0.0%	14.3%	16.7%	33.3%	21.2%	19.4%
(4) Poor	6.0%	3.1%	7.0%	0.0%	0.0%	5.6%	3.5%	12.1%	2.8%
Average	**2.05**	**2.07**	**2.04**	**1.00**	**1.71**	**1.97**	**2.18**	**2.26**	**1.89**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=84	*n=103*	*n=57*	*n=6*	*n=41*	*n=29*	*n=39*	*n=133*
(1) Excellent	28.6%	28.2%	29.8%	33.3%	39.0%	34.5%	28.2%	25.6%
(2) Good	46.4%	45.6%	33.3%	33.3%	39.0%	37.9%	48.7%	44.4%
(3) Fair	20.2%	21.4%	28.1%	16.7%	17.1%	10.3%	20.5%	25.6%
(4) Poor	4.8%	4.9%	8.8%	16.7%	4.9%	17.2%	2.6%	4.5%
Average	**2.01**	**2.03**	**2.16**	**2.17**	**1.88**	**2.10**	**1.97**	**2.09**

Traffic flow on major streets

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=266	*n=101*	*n=152*	*n=2*	*n=14*	*n=37*	*n=59*	*n=73*	*n=76*
(1) Excellent	5.6%	5.9%	5.3%	50.0%	7.1%	2.7%	1.7%	2.7%	10.5%
(2) Good	26.3%	25.7%	25.0%	0.0%	14.3%	24.3%	27.1%	24.7%	28.9%
(3) Fair	39.1%	40.6%	38.8%	0.0%	42.9%	45.9%	40.7%	32.9%	43.4%
(4) Poor	28.9%	27.7%	30.9%	50.0%	35.7%	27.0%	30.5%	39.7%	17.1%
Average	**2.91**	**2.90**	**2.95**	**2.50**	**3.07**	**2.97**	**3.00**	**3.10**	**2.67**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=90	*n=110*	*n=58*	*n=7*	*n=42*	*n=30*	*n=40*	*n=144*
(1) Excellent	3.3%	4.5%	8.6%	28.6%	7.1%	3.3%	7.5%	4.2%
(2) Good	25.6%	28.2%	22.4%	28.6%	28.6%	16.7%	32.5%	25.0%
(3) Fair	35.6%	39.1%	46.6%	28.6%	35.7%	46.7%	47.5%	36.8%
(4) Poor	35.6%	28.2%	22.4%	14.3%	28.6%	33.3%	12.5%	34.0%
Average	**3.03**	**2.91**	**2.83**	**2.29**	**2.86**	**3.10**	**2.65**	**3.01**

Quality of overall natural environment in Algonquin

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=263	*n=102*	*n=148*	*n=2*	*n=14*	*n=36*	*n=60*	*n=71*	*n=75*
(1) Excellent	19.8%	16.7%	20.9%	50.0%	21.4%	16.7%	11.7%	18.3%	26.7%
(2) Good	63.9%	69.6%	60.1%	50.0%	50.0%	69.4%	63.3%	66.2%	62.7%
(3) Fair	13.7%	13.7%	14.2%	0.0%	28.6%	11.1%	23.3%	9.9%	9.3%
(4) Poor	2.7%	0.0%	4.7%	0.0%	0.0%	2.8%	1.7%	5.6%	1.3%
Average	**1.99**	**1.97**	**2.03**	**1.50**	**2.07**	**2.00**	**2.15**	**2.03**	**1.85**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=88	*n=109*	*n=58*	*n=7*	*n=43*	*n=30*	*n=39*	*n=141*
(1) Excellent	19.3%	21.1%	15.5%	28.6%	25.6%	13.3%	17.9%	19.9%
(2) Good	67.0%	63.3%	63.8%	57.1%	62.8%	53.3%	61.5%	66.7%
(3) Fair	13.6%	12.8%	15.5%	14.3%	7.0%	26.7%	17.9%	12.1%
(4) Poor	0.0%	2.8%	5.2%	0.0%	4.7%	6.7%	2.6%	1.4%
Average	**1.94**	**1.97**	**2.10**	**1.86**	**1.91**	**2.27**	**2.05**	**1.95**

Value of services for the taxes paid to the Village of Algonquin

		Gender		Age					
	Overall	Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=259	*n=102*	*n=143*	*n=2*	*n=14*	*n=36*	*n=57*	*n=72*	*n=73*
(1) Excellent	12.0%	11.8%	11.2%	50.0%	21.4%	8.3%	5.3%	13.9%	12.3%
(2) Good	42.5%	42.2%	42.7%	0.0%	21.4%	47.2%	31.6%	37.5%	58.9%
(3) Fair	30.5%	29.4%	32.2%	50.0%	42.9%	33.3%	42.1%	27.8%	21.9%
(4) Poor	15.1%	16.7%	14.0%	0.0%	14.3%	11.1%	21.1%	20.8%	6.8%
Average	**2.49**	**2.51**	**2.49**	**2.00**	**2.50**	**2.47**	**2.79**	**2.56**	**2.23**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=87	*n=108*	*n=57*	*n=5*	*n=43*	*n=29*	*n=40*	*n=139*
(1) Excellent	12.6%	10.2%	12.3%	40.0%	14.0%	6.9%	12.5%	11.5%
(2) Good	36.8%	45.4%	45.6%	40.0%	39.5%	27.6%	47.5%	43.9%
(3) Fair	34.5%	27.8%	29.8%	20.0%	34.9%	48.3%	32.5%	25.9%
(4) Poor	16.1%	16.7%	12.3%	0.0%	11.6%	17.2%	7.5%	18.7%
Average	**2.54**	**2.51**	**2.42**	**1.80**	**2.44**	**2.76**	**2.35**	**2.52**

Overall direction that Algonquin is taking

		Gender		Age					
	Overall	Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=245	*n=93*	*n=141*	*n=2*	*n=14*	*n=36*	*n=55*	*n=67*	*n=66*
(1) Excellent	13.1%	10.8%	14.2%	100.0%	28.6%	16.7%	9.1%	11.9%	10.6%
(2) Good	56.7%	64.5%	51.8%	0.0%	35.7%	61.1%	54.5%	52.2%	65.2%
(3) Fair	25.7%	22.6%	27.7%	0.0%	28.6%	19.4%	30.9%	29.9%	21.2%
(4) Poor	4.5%	2.2%	6.4%	0.0%	7.1%	2.8%	5.5%	6.0%	3.0%
Average	**2.22**	**2.16**	**2.26**	**1.00**	**2.14**	**2.08**	**2.33**	**2.30**	**2.17**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=80	*n=103*	*n=54*	*n=7*	*n=41*	*n=30*	*n=38*	*n=126*
(1) Excellent	10.0%	11.7%	16.7%	14.3%	17.1%	10.0%	13.2%	12.7%
(2) Good	52.5%	59.2%	59.3%	57.1%	63.4%	43.3%	60.5%	55.6%
(3) Fair	32.5%	23.3%	22.2%	28.6%	14.6%	36.7%	21.1%	28.6%
(4) Poor	5.0%	5.8%	1.9%	0.0%	4.9%	10.0%	5.3%	3.2%
Average	**2.33**	**2.23**	**2.09**	**2.14**	**2.07**	**2.47**	**2.18**	**2.22**

Overall image or reputation of Algonquin

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=259	n=99	n=147	n=2	n=14	n=37	n=58	n=70	n=73
(1) Excellent	22.8%	21.2%	23.1%	0.0%	28.6%	24.3%	13.8%	22.9%	26.0%
(2) Good	56.4%	60.6%	53.7%	100.0%	50.0%	48.6%	58.6%	57.1%	60.3%
(3) Fair	18.1%	17.2%	19.0%	0.0%	21.4%	24.3%	24.1%	15.7%	12.3%
(4) Poor	2.7%	1.0%	4.1%	0.0%	0.0%	2.7%	3.4%	4.3%	1.4%
Average	**2.01**	**1.98**	**2.04**	**2.00**	**1.93**	**2.05**	**2.17**	**2.01**	**1.89**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=88	n=108	n=55	n=7	n=42	n=30	n=39	n=138
(1) Excellent	21.6%	22.2%	23.6%	14.3%	23.8%	23.3%	30.8%	21.0%
(2) Good	52.3%	54.6%	67.3%	57.1%	57.1%	50.0%	56.4%	56.5%
(3) Fair	23.9%	19.4%	7.3%	28.6%	16.7%	16.7%	12.8%	20.3%
(4) Poor	2.3%	3.7%	1.8%	0.0%	2.4%	10.0%	0.0%	2.2%
Average	**2.07**	**2.05**	**1.87**	**2.14**	**1.98**	**2.13**	**1.82**	**2.04**

2. To what degree, if at all, are run-down buildings, weed lots, or junk vehicles a problem in Algonquin?

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=245	n=98	n=135	n=2	n=14	n=36	n=58	n=64	n=67
Not a problem	33.9%	34.7%	31.9%	50.0%	28.6%	27.8%	29.3%	26.6%	44.8%
Minor problem	42.4%	45.9%	40.0%	50.0%	50.0%	44.4%	39.7%	51.6%	35.8%
Moderate problem	21.2%	16.3%	25.9%	0.0%	7.1%	27.8%	27.6%	20.3%	17.9%
Major problem	2.4%	3.1%	2.2%	0.0%	14.3%	0.0%	3.4%	1.6%	1.5%
	1.92	**1.88**	**1.99**	**1.50**	**2.07**	**2.00**	**2.05**	**1.97**	**1.76**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=85	n=101	n=52	n=6	n=42	n=30	n=37	n=128
Not a problem	29.4%	32.7%	44.2%	0.0%	38.1%	30.0%	29.7%	35.2%
Minor problem	38.8%	45.5%	44.2%	50.0%	38.1%	40.0%	43.2%	44.5%
Moderate problem	27.1%	20.8%	9.6%	50.0%	19.0%	23.3%	27.0%	18.8%
Major problem	4.7%	1.0%	1.9%	0.0%	4.8%	6.7%	0.0%	1.6%
	2.07	**1.90**	**1.69**	**2.50**	**1.90**	**2.07**	**1.97**	**1.87**

3. Please rate how safe you feel:

In your neighborhood during the day

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=269	*n=105*	*n=152*	*n=2*	*n=14*	*n=38*	*n=59*	*n=74*	*n=78*
(1) Very Safe	79.6%	78.1%	81.6%	100.0%	85.7%	81.6%	79.7%	73.0%	82.1%
(2) Somewhat Safe	17.8%	20.0%	15.8%	0.0%	14.3%	15.8%	16.9%	24.3%	15.4%
(3) Neither Safe nor Unsafe	1.1%	1.0%	1.3%	0.0%	0.0%	0.0%	1.7%	2.7%	0.0%
(4) Somewhat Unsafe	1.1%	1.0%	1.3%	0.0%	0.0%	2.6%	1.7%	0.0%	1.3%
(5) Very Unsafe	0.4%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.3%
Average	**1.25**	**1.25**	**1.22**	**1.00**	**1.14**	**1.24**	**1.25**	**1.30**	**1.24**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=91	*n=110*	*n=61*	*n=7*	*n=43*	*n=30*	*n=43*	*n=144*
(1) Very Safe	78.0%	80.9%	80.3%	85.7%	86.0%	56.7%	79.1%	82.6%
(2) Somewhat Safe	20.9%	18.2%	13.1%	14.3%	9.3%	40.0%	16.3%	16.0%
(3) Neither Safe nor Unsafe	1.1%	0.9%	1.6%	0.0%	0.0%	0.0%	2.3%	1.4%
(4) Somewhat Unsafe	0.0%	0.0%	3.3%	0.0%	4.7%	0.0%	2.3%	0.0%
(5) Very Unsafe	0.0%	0.0%	1.6%	0.0%	0.0%	3.3%	0.0%	0.0%
Average	**1.23**	**1.20**	**1.33**	**1.14**	**1.23**	**1.53**	**1.28**	**1.19**

In your neighborhood after dark

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=264	*n=105*	*n=147*	*n=2*	*n=14*	*n=38*	*n=59*	*n=74*	*n=73*
(1) Very Safe	54.5%	61.9%	50.3%	50.0%	28.6%	50.0%	55.9%	50.0%	64.4%
(2) Somewhat Safe	36.0%	27.6%	40.8%	50.0%	64.3%	47.4%	32.2%	36.5%	27.4%
(3) Neither Safe nor Unsafe	5.7%	8.6%	4.1%	0.0%	7.1%	2.6%	5.1%	9.5%	4.1%
(4) Somewhat Unsafe	3.4%	1.9%	4.8%	0.0%	0.0%	0.0%	6.8%	4.1%	2.7%
(5) Very Unsafe	0.4%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.4%
Average	**1.59**	**1.50**	**1.63**	**1.50**	**1.79**	**1.53**	**1.63**	**1.68**	**1.49**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=89	*n=108*	*n=60*	*n=7*	*n=43*	*n=29*	*n=41*	*n=142*
(1) Very Safe	48.3%	60.2%	56.7%	57.1%	60.5%	31.0%	51.2%	59.2%
(2) Somewhat Safe	42.7%	30.6%	33.3%	28.6%	32.6%	55.2%	39.0%	31.7%
(3) Neither Safe nor Unsafe	6.7%	5.6%	5.0%	14.3%	4.7%	3.4%	4.9%	6.3%
(4) Somewhat Unsafe	2.2%	3.7%	3.3%	0.0%	2.3%	6.9%	4.9%	2.8%
(5) Very Unsafe	0.0%	0.0%	1.7%	0.0%	0.0%	3.4%	0.0%	0.0%
Average	**1.63**	**1.53**	**1.60**	**1.57**	**1.49**	**1.97**	**1.63**	**1.53**

6. Please rate the quality and the importance of the service provided by the Village:

POLICE/PUBLIC SAFETY

Crime Prevention: Quality

		Gender		Age					
	Overall	Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=218	*n=90*	*n=118*	*n=1*	*n=12*	*n=33*	*n=50*	*n=53*	*n=64*
(1) Excellent	37.6%	36.7%	38.1%	100.0%	25.0%	45.5%	30.0%	39.6%	35.9%
(2) Good	54.1%	53.3%	54.2%	0.0%	75.0%	45.5%	60.0%	50.9%	56.3%
(3) Fair	7.8%	8.9%	7.6%	0.0%	0.0%	9.1%	8.0%	9.4%	7.8%
(4) Poor	0.5%	1.1%	0.0%	0.0%	0.0%	0.0%	2.0%	0.0%	0.0%
Average	**1.71**	**1.74**	**1.69**	**1.00**	**1.75**	**1.64**	**1.82**	**1.70**	**1.72**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=73	*n=92*	*n=46*	*n=2*	*n=36*	*n=24*	*n=38*	*n=116*
(1) Excellent	37.0%	37.0%	41.3%	50.0%	36.1%	16.7%	42.1%	41.4%
(2) Good	47.9%	57.6%	54.3%	50.0%	55.6%	62.5%	50.0%	52.6%
(3) Fair	15.1%	4.3%	4.3%	0.0%	8.3%	16.7%	7.9%	6.0%
(4) Poor	0.0%	1.1%	0.0%	0.0%	0.0%	4.2%	0.0%	0.0%
Average	**1.78**	**1.70**	**1.63**	**1.50**	**1.72**	**2.08**	**1.66**	**1.65**

Crime Prevention: Importance

		Gender		Age					
	Overall	Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=236	*n=89*	*n=136*	*n=2*	*n=11*	*n=34*	*n=56*	*n=64*	*n=65*
(1) High	87.3%	78.7%	92.6%	100.0%	81.8%	91.2%	89.3%	82.8%	89.2%
(2) Medium	12.3%	21.3%	6.6%	0.0%	18.2%	8.8%	10.7%	17.2%	9.2%
(3) Low	0.4%	0.0%	0.7%	0.0%	0.0%	0.0%	0.0%	0.0%	1.5%
Average	**1.13**	**1.21**	**1.08**	**1.00**	**1.18**	**1.09**	**1.11**	**1.17**	**1.12**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=80	*n=102*	*n=50*	*n=7*	*n=39*	*n=23*	*n=36*	*n=131*
(1) High	86.3%	87.3%	88.0%	100.0%	79.5%	95.7%	91.7%	86.3%
(2) Medium	13.8%	12.7%	10.0%	0.0%	17.9%	4.3%	8.3%	13.7%
(3) Low	0.0%	0.0%	2.0%	0.0%	2.6%	0.0%	0.0%	0.0%
Average	**1.14**	**1.13**	**1.14**	**1.00**	**1.23**	**1.04**	**1.08**	**1.14**

Patrol Services: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=247	*n=102*	*n=134*	*n=1*	*n=12*	*n=35*	*n=54*	*n=72*	*n=68*
(1) Excellent	29.1%	27.5%	29.9%	100.0%	16.7%	42.9%	31.5%	20.8%	26.5%
(2) Good	44.1%	45.1%	43.3%	0.0%	66.7%	34.3%	44.4%	44.4%	47.1%
(3) Fair	21.9%	23.5%	21.6%	0.0%	16.7%	20.0%	18.5%	30.6%	19.1%
(4) Poor	4.9%	3.9%	5.2%	0.0%	0.0%	2.9%	5.6%	4.2%	7.4%
Average	**2.02**	**2.04**	**2.02**	**1.00**	**2.00**	**1.83**	**1.98**	**2.18**	**2.07**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=82	*n=100*	*n=58*	*n=4*	*n=38*	*n=27*	*n=42*	*n=133*
(1) Excellent	24.4%	36.0%	24.1%	25.0%	36.8%	18.5%	21.4%	31.6%
(2) Good	42.7%	40.0%	55.2%	0.0%	50.0%	37.0%	54.8%	41.4%
(3) Fair	25.6%	21.0%	15.5%	50.0%	13.2%	40.7%	14.3%	22.6%
(4) Poor	7.3%	3.0%	5.2%	25.0%	0.0%	3.7%	9.5%	4.5%
Average	**2.16**	**1.91**	**2.02**	**2.75**	**1.76**	**2.30**	**2.12**	**2.00**

Patrol Services: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=236	*n=92*	*n=133*	*n=2*	*n=11*	*n=34*	*n=55*	*n=66*	*n=64*
(1) High	70.8%	62.0%	75.9%	50.0%	54.5%	79.4%	58.2%	71.2%	81.3%
(2) Medium	27.5%	37.0%	22.6%	50.0%	36.4%	20.6%	40.0%	27.3%	17.2%
(3) Low	1.7%	1.1%	1.5%	0.0%	9.1%	0.0%	1.8%	1.5%	1.6%
Average	**1.31**	**1.39**	**1.26**	**1.50**	**1.55**	**1.21**	**1.44**	**1.30**	**1.20**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=80	*n=102*	*n=50*	*n=7*	*n=38*	*n=23*	*n=37*	*n=130*
(1) High	77.5%	59.8%	82.0%	57.1%	65.8%	78.3%	83.8%	67.7%
(2) Medium	21.3%	37.3%	18.0%	42.9%	31.6%	17.4%	13.5%	31.5%
(3) Low	1.3%	2.9%	0.0%	0.0%	2.6%	4.3%	2.7%	0.8%
Average	**1.24**	**1.43**	**1.18**	**1.43**	**1.37**	**1.26**	**1.19**	**1.33**

Traffic Enforcement: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=244	*n=95*	*n=137*	*n=1*	*n=12*	*n=34*	*n=58*	*n=66*	*n=68*
(1) Excellent	24.2%	25.3%	23.4%	100.0%	16.7%	38.2%	24.1%	16.7%	22.1%
(2) Good	49.2%	49.5%	48.9%	0.0%	41.7%	38.2%	44.8%	48.5%	61.8%
(3) Fair	20.1%	15.8%	23.4%	0.0%	41.7%	20.6%	24.1%	25.8%	8.8%
(4) Poor	6.6%	9.5%	4.4%	0.0%	0.0%	2.9%	6.9%	9.1%	7.4%
Average	**2.09**	**2.09**	**2.09**	**1.00**	**2.25**	**1.88**	**2.14**	**2.27**	**2.01**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=81	*n=103*	*n=53*	*n=3*	*n=37*	*n=28*	*n=42*	*n=132*
(1) Excellent	19.8%	23.3%	34.0%	33.3%	37.8%	21.4%	23.8%	21.2%
(2) Good	42.0%	54.4%	49.1%	0.0%	45.9%	39.3%	50.0%	52.3%
(3) Fair	28.4%	16.5%	13.2%	66.7%	16.2%	32.1%	16.7%	18.9%
(4) Poor	9.9%	5.8%	3.8%	0.0%	0.0%	7.1%	9.5%	7.6%
Average	**2.28**	**2.05**	**1.87**	**2.33**	**1.78**	**2.25**	**2.12**	**2.13**

Traffic Enforcement: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=234	*n=90*	*n=133*	*n=2*	*n=11*	*n=33*	*n=56*	*n=63*	*n=65*
(1) High	52.1%	40.0%	59.4%	50.0%	63.6%	39.4%	46.4%	50.8%	63.1%
(2) Medium	43.2%	50.0%	39.1%	50.0%	36.4%	57.6%	46.4%	39.7%	36.9%
(3) Low	4.7%	10.0%	1.5%	0.0%	0.0%	3.0%	7.1%	9.5%	0.0%
Average	**1.53**	**1.70**	**1.42**	**1.50**	**1.36**	**1.64**	**1.61**	**1.59**	**1.37**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=81	*n=99*	*n=50*	*n=7*	*n=37*	*n=23*	*n=36*	*n=130*
(1) High	56.8%	47.5%	52.0%	42.9%	54.1%	65.2%	63.9%	46.9%
(2) Medium	42.0%	45.5%	42.0%	57.1%	40.5%	30.4%	36.1%	46.9%
(3) Low	1.2%	7.1%	6.0%	0.0%	5.4%	4.3%	0.0%	6.2%
Average	**1.44**	**1.60**	**1.54**	**1.57**	**1.51**	**1.39**	**1.36**	**1.59**

911 Services: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=143	*n=53*	*n=84*	*n=1*	*n=8*	*n=17*	*n=32*	*n=33*	*n=48*
(1) Excellent	58.0%	62.3%	57.1%	100.0%	37.5%	58.8%	43.8%	57.6%	68.8%
(2) Good	39.2%	34.0%	40.5%	0.0%	62.5%	41.2%	53.1%	33.3%	31.3%
(3) Fair	2.8%	3.8%	2.4%	0.0%	0.0%	0.0%	3.1%	9.1%	0.0%
(4) Poor	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Average	**1.45**	**1.42**	**1.45**	**1.00**	**1.63**	**1.41**	**1.59**	**1.52**	**1.31**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=50	*n=59*	*n=28*	*n=0*	*n=21*	*n=14*	*n=26*	*n=79*
(1) Excellent	54.0%	59.3%	64.3%	-	57.1%	42.9%	53.8%	62.0%
(2) Good	38.0%	40.7%	35.7%	-	42.9%	50.0%	42.3%	35.4%
(3) Fair	8.0%	0.0%	0.0%	-	0.0%	7.1%	3.8%	2.5%
(4) Poor	0.0%	0.0%	0.0%	-	0.0%	0.0%	0.0%	0.0%
Average	**1.54**	**1.41**	**1.36**	**-**	**1.43**	**1.64**	**1.50**	**1.41**

911 Services: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=228	*n=87*	*n=130*	*n=2*	*n=11*	*n=33*	*n=54*	*n=61*	*n=63*
(1) High	92.5%	85.1%	96.9%	100.0%	100.0%	97.0%	88.9%	90.2%	95.2%
(2) Medium	7.5%	14.9%	3.1%	0.0%	0.0%	3.0%	11.1%	9.8%	4.8%
(3) Low	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Average	**1.07**	**1.15**	**1.03**	**1.00**	**1.00**	**1.03**	**1.11**	**1.10**	**1.05**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=80	*n=97*	*n=47*	*n=7*	*n=38*	*n=21*	*n=36*	*n=125*
(1) High	95.0%	88.7%	95.7%	100.0%	94.7%	100.0%	94.4%	89.6%
(2) Medium	5.0%	11.3%	4.3%	0.0%	5.3%	0.0%	5.6%	10.4%
(3) Low	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Average	**1.05**	**1.11**	**1.04**	**1.00**	**1.05**	**1.00**	**1.06**	**1.10**

Responding to Citizen Calls: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=159	*n=58*	*n=92*	*n=1*	*n=9*	*n=22*	*n=34*	*n=38*	*n=51*
(1) Excellent	50.9%	53.4%	51.1%	100.0%	55.6%	54.5%	44.1%	52.6%	49.0%
(2) Good	38.4%	39.7%	38.0%	0.0%	33.3%	40.9%	38.2%	34.2%	43.1%
(3) Fair	9.4%	6.9%	8.7%	0.0%	11.1%	4.5%	11.8%	13.2%	7.8%
(4) Poor	1.3%	0.0%	2.2%	0.0%	0.0%	0.0%	5.9%	0.0%	0.0%
Average	**1.61**	**1.53**	**1.62**	**1.00**	**1.56**	**1.50**	**1.79**	**1.61**	**1.59**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=56	*n=60*	*n=37*	*n=0*	*n=26*	*n=16*	*n=31*	*n=83*
(1) Excellent	53.6%	48.3%	56.8%	-	57.7%	43.8%	41.9%	54.2%
(2) Good	33.9%	41.7%	32.4%	-	30.8%	43.8%	48.4%	34.9%
(3) Fair	12.5%	6.7%	10.8%	-	11.5%	12.5%	6.5%	9.6%
(4) Poor	0.0%	3.3%	0.0%	-	0.0%	0.0%	3.2%	1.2%
Average	**1.59**	**1.65**	**1.54**	**-**	**1.54**	**1.69**	**1.71**	**1.58**

Responding to Citizen Calls: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=229	*n=88*	*n=132*	*n=2*	*n=11*	*n=34*	*n=55*	*n=63*	*n=61*
(1) High	83.8%	73.9%	90.2%	100.0%	100.0%	88.2%	80.0%	76.2%	90.2%
(2) Medium	15.7%	26.1%	9.1%	0.0%	0.0%	8.8%	20.0%	23.8%	9.8%
(3) Low	0.4%	0.0%	0.8%	0.0%	0.0%	2.9%	0.0%	0.0%	0.0%
Average	**1.17**	**1.26**	**1.11**	**1.00**	**1.00**	**1.15**	**1.20**	**1.24**	**1.10**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=79	*n=100*	*n=46*	*n=6*	*n=38*	*n=23*	*n=34*	*n=127*
(1) High	81.0%	84.0%	87.0%	100.0%	84.2%	100.0%	85.3%	80.3%
(2) Medium	17.7%	16.0%	13.0%	0.0%	13.2%	0.0%	14.7%	19.7%
(3) Low	1.3%	0.0%	0.0%	0.0%	2.6%	0.0%	0.0%	0.0%
Average	**1.20**	**1.16**	**1.13**	**1.00**	**1.18**	**1.00**	**1.15**	**1.20**

Overall Police Services: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=241	*n=98*	*n=130*	*n=1*	*n=13*	*n=35*	*n=54*	*n=63*	*n=70*
(1) Excellent	36.9%	40.8%	35.4%	100.0%	23.1%	42.9%	31.5%	39.7%	35.7%
(2) Good	50.2%	48.0%	50.8%	0.0%	76.9%	42.9%	51.9%	42.9%	55.7%
(3) Fair	12.9%	11.2%	13.8%	0.0%	0.0%	14.3%	16.7%	17.5%	8.6%
(4) Poor	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Average	**1.76**	**1.70**	**1.78**	**1.00**	**1.77**	**1.71**	**1.85**	**1.78**	**1.73**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=82	*n=98*	*n=54*	*n=2*	*n=39*	*n=26*	*n=41*	*n=130*
(1) Excellent	34.1%	37.8%	42.6%	50.0%	38.5%	23.1%	36.6%	39.2%
(2) Good	51.2%	52.0%	44.4%	0.0%	46.2%	57.7%	51.2%	50.0%
(3) Fair	14.6%	10.2%	13.0%	50.0%	15.4%	19.2%	12.2%	10.8%
(4) Poor	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Average	**1.80**	**1.72**	**1.70**	**2.00**	**1.77**	**1.96**	**1.76**	**1.72**

Overall Police Services: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=232	*n=90*	*n=132*	*n=2*	*n=11*	*n=33*	*n=55*	*n=64*	*n=63*
(1) High	84.5%	74.4%	91.7%	100.0%	90.9%	90.9%	80.0%	79.7%	90.5%
(2) Medium	15.1%	24.4%	8.3%	0.0%	9.1%	9.1%	20.0%	18.8%	9.5%
(3) Low	0.4%	1.1%	0.0%	0.0%	0.0%	0.0%	0.0%	1.6%	0.0%
Average	**1.16**	**1.27**	**1.08**	**1.00**	**1.09**	**1.09**	**1.20**	**1.22**	**1.10**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=80	*n=100*	*n=48*	*n=7*	*n=38*	*n=23*	*n=35*	*n=128*
(1) High	85.0%	79.0%	93.8%	85.7%	81.6%	100.0%	85.7%	82.0%
(2) Medium	15.0%	20.0%	6.3%	14.3%	18.4%	0.0%	14.3%	17.2%
(3) Low	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.8%
Average	**1.15**	**1.22**	**1.06**	**1.14**	**1.18**	**1.00**	**1.14**	**1.19**

PUBLIC WORKS / INFRASTRUCTURE

Street Maintenance: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=265	*n=103*	*n=149*	*n=1*	*n=14*	*n=38*	*n=60*	*n=73*	*n=74*
(1) Excellent	21.5%	23.3%	20.1%	0.0%	21.4%	23.7%	15.0%	17.8%	29.7%
(2) Good	51.3%	51.5%	51.0%	0.0%	57.1%	50.0%	43.3%	54.8%	54.1%
(3) Fair	20.4%	19.4%	22.1%	100.0%	21.4%	21.1%	31.7%	16.4%	14.9%
(4) Poor	6.8%	5.8%	6.7%	0.0%	0.0%	5.3%	10.0%	11.0%	1.4%
Average	**2.12**	**2.08**	**2.15**	**3.00**	**2.00**	**2.08**	**2.37**	**2.21**	**1.88**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=91	*n=110*	*n=57*	*n=6*	*n=42*	*n=30*	*n=41*	*n=144*
(1) Excellent	20.9%	20.0%	22.8%	16.7%	19.0%	16.7%	24.4%	22.2%
(2) Good	53.8%	49.1%	52.6%	66.7%	57.1%	53.3%	43.9%	50.7%
(3) Fair	20.9%	20.9%	19.3%	0.0%	21.4%	23.3%	26.8%	18.8%
(4) Poor	4.4%	10.0%	5.3%	16.7%	2.4%	6.7%	4.9%	8.3%
Average	**2.09**	**2.21**	**2.07**	**2.17**	**2.07**	**2.20**	**2.12**	**2.13**

Street Maintenance: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=250	*n=98*	*n=139*	*n=2*	*n=13*	*n=35*	*n=55*	*n=71*	*n=70*
(1) High	73.6%	66.3%	76.3%	50.0%	69.2%	71.4%	70.9%	73.2%	78.6%
(2) Medium	25.6%	32.7%	23.0%	50.0%	30.8%	28.6%	29.1%	23.9%	21.4%
(3) Low	0.8%	1.0%	0.7%	0.0%	0.0%	0.0%	0.0%	2.8%	0.0%
Average	**1.27**	**1.35**	**1.24**	**1.50**	**1.31**	**1.29**	**1.29**	**1.30**	**1.21**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=84	*n=106*	*n=55*	*n=7*	*n=43*	*n=26*	*n=34*	*n=138*
(1) High	77.4%	67.0%	81.8%	71.4%	72.1%	69.2%	67.6%	76.8%
(2) Medium	21.4%	32.1%	18.2%	28.6%	27.9%	26.9%	32.4%	22.5%
(3) Low	1.2%	0.9%	0.0%	0.0%	0.0%	3.8%	0.0%	0.7%
Average	**1.24**	**1.34**	**1.18**	**1.29**	**1.28**	**1.35**	**1.32**	**1.24**

Street Improvement: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=257	*n=99*	*n=145*	*n=1*	*n=14*	*n=37*	*n=59*	*n=72*	*n=69*
(1) Excellent	18.3%	20.2%	16.6%	0.0%	7.1%	18.9%	13.6%	15.3%	27.5%
(2) Good	46.3%	43.4%	47.6%	0.0%	35.7%	40.5%	39.0%	50.0%	53.6%
(3) Fair	26.8%	27.3%	28.3%	100.0%	50.0%	32.4%	32.2%	25.0%	17.4%
(4) Poor	8.6%	9.1%	7.6%	0.0%	7.1%	8.1%	15.3%	9.7%	1.4%
Average	**2.26**	**2.25**	**2.27**	**3.00**	**2.57**	**2.30**	**2.49**	**2.29**	**1.93**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=87	*n=106*	*n=57*	*n=5*	*n=39*	*n=30*	*n=42*	*n=139*
(1) Excellent	20.7%	15.1%	17.5%	20.0%	15.4%	13.3%	21.4%	18.7%
(2) Good	50.6%	45.3%	43.9%	60.0%	41.0%	43.3%	45.2%	48.2%
(3) Fair	24.1%	27.4%	29.8%	0.0%	35.9%	33.3%	28.6%	23.7%
(4) Poor	4.6%	12.3%	8.8%	20.0%	7.7%	10.0%	4.8%	9.4%
Average	**2.13**	**2.37**	**2.30**	**2.20**	**2.36**	**2.40**	**2.17**	**2.24**

Street Improvement: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=247	*n=97*	*n=137*	*n=2*	*n=13*	*n=35*	*n=55*	*n=70*	*n=68*
(1) High	59.5%	50.5%	64.2%	50.0%	38.5%	65.7%	61.8%	54.3%	64.7%
(2) Medium	38.9%	47.4%	34.3%	50.0%	61.5%	34.3%	36.4%	41.4%	35.3%
(3) Low	1.6%	2.1%	1.5%	0.0%	0.0%	0.0%	1.8%	4.3%	0.0%
Average	**1.42**	**1.52**	**1.37**	**1.50**	**1.62**	**1.34**	**1.40**	**1.50**	**1.35**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=84	*n=103*	*n=55*	*n=7*	*n=43*	*n=26*	*n=34*	*n=135*
(1) High	59.5%	56.3%	65.5%	57.1%	53.5%	69.2%	52.9%	61.5%
(2) Medium	38.1%	41.7%	34.5%	42.9%	46.5%	26.9%	47.1%	36.3%
(3) Low	2.4%	1.9%	0.0%	0.0%	0.0%	3.8%	0.0%	2.2%
Average	**1.43**	**1.46**	**1.35**	**1.43**	**1.47**	**1.35**	**1.47**	**1.41**

Street Sweeping: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=248	*n=93*	*n=141*	*n=1*	*n=14*	*n=34*	*n=56*	*n=67*	*n=71*
(1) Excellent	26.6%	26.9%	26.2%	100.0%	35.7%	23.5%	23.2%	23.9%	31.0%
(2) Good	50.8%	47.3%	51.8%	0.0%	50.0%	52.9%	35.7%	49.3%	62.0%
(3) Fair	17.3%	19.4%	17.0%	0.0%	7.1%	20.6%	35.7%	16.4%	5.6%
(4) Poor	5.2%	6.5%	5.0%	0.0%	7.1%	2.9%	5.4%	10.4%	1.4%
Average	**2.01**	**2.05**	**2.01**	**1.00**	**1.86**	**2.03**	**2.23**	**2.13**	**1.77**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=87	*n=98*	*n=56*	*n=5*	*n=37*	*n=28*	*n=41*	*n=134*
(1) Excellent	26.4%	26.5%	25.0%	20.0%	32.4%	14.3%	29.3%	26.9%
(2) Good	52.9%	50.0%	50.0%	60.0%	51.4%	60.7%	53.7%	47.8%
(3) Fair	13.8%	18.4%	21.4%	20.0%	8.1%	21.4%	14.6%	19.4%
(4) Poor	6.9%	5.1%	3.6%	0.0%	8.1%	3.6%	2.4%	6.0%
Average	**2.01**	**2.02**	**2.04**	**2.00**	**1.92**	**2.14**	**1.90**	**2.04**

Street Sweeping: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=241	*n=93*	*n=135*	*n=2*	*n=13*	*n=33*	*n=55*	*n=66*	*n=68*
(1) High	37.8%	32.3%	39.3%	50.0%	30.8%	36.4%	32.7%	30.3%	50.0%
(2) Medium	47.7%	52.7%	45.9%	0.0%	38.5%	48.5%	45.5%	53.0%	47.1%
(3) Low	14.5%	15.1%	14.8%	50.0%	30.8%	15.2%	21.8%	16.7%	2.9%
Average	**1.77**	**1.83**	**1.76**	**2.00**	**2.00**	**1.79**	**1.89**	**1.86**	**1.53**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=80	*n=101*	*n=55*	*n=7*	*n=42*	*n=25*	*n=33*	*n=132*
(1) High	38.8%	36.6%	38.2%	28.6%	35.7%	48.0%	33.3%	37.9%
(2) Medium	51.3%	44.6%	49.1%	42.9%	45.2%	44.0%	57.6%	47.7%
(3) Low	10.0%	18.8%	12.7%	28.6%	19.0%	8.0%	9.1%	14.4%
Average	**1.71**	**1.82**	**1.75**	**2.00**	**1.83**	**1.60**	**1.76**	**1.77**

Street Lighting: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=269	*n=103*	*n=152*	*n=1*	*n=14*	*n=38*	*n=60*	*n=74*	*n=77*
(1) Excellent	19.7%	21.4%	17.8%	100.0%	28.6%	18.4%	15.0%	16.2%	24.7%
(2) Good	51.3%	48.5%	53.3%	0.0%	14.3%	42.1%	60.0%	51.4%	55.8%
(3) Fair	22.3%	23.3%	21.7%	0.0%	57.1%	21.1%	23.3%	24.3%	14.3%
(4) Poor	6.7%	6.8%	7.2%	0.0%	0.0%	18.4%	1.7%	8.1%	5.2%
Average	**2.16**	**2.16**	**2.18**	**1.00**	**2.29**	**2.39**	**2.12**	**2.24**	**2.00**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=91	*n=110*	*n=61*	*n=6*	*n=43*	*n=30*	*n=43*	*n=144*
(1) Excellent	14.3%	22.7%	21.3%	16.7%	16.3%	13.3%	27.9%	19.4%
(2) Good	47.3%	51.8%	57.4%	33.3%	48.8%	53.3%	51.2%	52.1%
(3) Fair	29.7%	20.0%	14.8%	50.0%	23.3%	26.7%	11.6%	23.6%
(4) Poor	8.8%	5.5%	6.6%	0.0%	11.6%	6.7%	9.3%	4.9%
Average	**2.33**	**2.08**	**2.07**	**2.33**	**2.30**	**2.27**	**2.02**	**2.14**

Street Lighting: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=250	*n=99*	*n=138*	*n=2*	*n=13*	*n=35*	*n=55*	*n=71*	*n=70*
(1) High	65.2%	52.5%	71.7%	100.0%	61.5%	68.6%	60.0%	59.2%	72.9%
(2) Medium	31.6%	41.4%	26.8%	0.0%	38.5%	31.4%	34.5%	36.6%	24.3%
(3) Low	3.2%	6.1%	1.4%	0.0%	0.0%	0.0%	5.5%	4.2%	2.9%
Average	**1.38**	**1.54**	**1.30**	**1.00**	**1.38**	**1.31**	**1.45**	**1.45**	**1.30**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=84	*n=106*	*n=55*	*n=7*	*n=43*	*n=26*	*n=34*	*n=138*
(1) High	60.7%	67.9%	63.6%	85.7%	58.1%	57.7%	64.7%	68.8%
(2) Medium	36.9%	27.4%	34.5%	14.3%	39.5%	38.5%	32.4%	27.5%
(3) Low	2.4%	4.7%	1.8%	0.0%	2.3%	3.8%	2.9%	3.6%
Average	**1.42**	**1.37**	**1.38**	**1.14**	**1.44**	**1.46**	**1.38**	**1.35**

Snow / Ice Removal: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=263	*n=103*	*n=146*	*n=1*	*n=13*	*n=38*	*n=59*	*n=71*	*n=76*
(1) Excellent	30.0%	33.0%	28.1%	100.0%	7.7%	21.1%	18.6%	40.8%	36.8%
(2) Good	53.6%	55.3%	53.4%	0.0%	46.2%	60.5%	54.2%	47.9%	57.9%
(3) Fair	11.8%	7.8%	13.0%	0.0%	30.8%	10.5%	22.0%	7.0%	3.9%
(4) Poor	4.6%	3.9%	5.5%	0.0%	15.4%	7.9%	5.1%	4.2%	1.3%
Average	**1.91**	**1.83**	**1.96**	**1.00**	**2.54**	**2.05**	**2.14**	**1.75**	**1.70**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=90	*n=107*	*n=60*	*n=3*	*n=42*	*n=30*	*n=42*	*n=143*
(1) Excellent	30.0%	32.7%	25.0%	33.3%	19.0%	26.7%	33.3%	32.9%
(2) Good	52.2%	48.6%	65.0%	66.7%	59.5%	56.7%	47.6%	52.4%
(3) Fair	12.2%	15.0%	5.0%	0.0%	11.9%	13.3%	14.3%	11.2%
(4) Poor	5.6%	3.7%	5.0%	0.0%	9.5%	3.3%	4.8%	3.5%
Average	**1.93**	**1.90**	**1.90**	**1.67**	**2.12**	**1.93**	**1.90**	**1.85**

Snow / Ice Removal: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=247	*n=98*	*n=137*	*n=2*	*n=13*	*n=35*	*n=55*	*n=69*	*n=69*
(1) High	84.6%	78.6%	88.3%	100.0%	100.0%	88.6%	85.5%	84.1%	79.7%
(2) Medium	14.2%	18.4%	11.7%	0.0%	0.0%	8.6%	12.7%	14.5%	20.3%
(3) Low	1.2%	3.1%	0.0%	0.0%	0.0%	2.9%	1.8%	1.4%	0.0%
Average	**1.17**	**1.24**	**1.12**	**1.00**	**1.00**	**1.14**	**1.16**	**1.17**	**1.20**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=83	*n=105*	*n=54*	*n=6*	*n=43*	*n=26*	*n=33*	*n=137*
(1) High	88.0%	79.0%	88.9%	83.3%	88.4%	84.6%	78.8%	84.7%
(2) Medium	10.8%	19.0%	11.1%	16.7%	9.3%	15.4%	21.2%	13.9%
(3) Low	1.2%	1.9%	0.0%	0.0%	2.3%	0.0%	0.0%	1.5%
Average	**1.13**	**1.23**	**1.11**	**1.17**	**1.14**	**1.15**	**1.21**	**1.17**

Sidewalk Maintenance: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=235	n=88	n=136	n=1	n=14	n=35	n=55	n=64	n=62
(1) Excellent	16.6%	17.0%	15.4%	100.0%	14.3%	22.9%	10.9%	14.1%	21.0%
(2) Good	49.4%	46.6%	50.7%	0.0%	57.1%	45.7%	47.3%	46.9%	53.2%
(3) Fair	22.1%	27.3%	20.6%	0.0%	28.6%	25.7%	23.6%	25.0%	16.1%
(4) Poor	11.9%	9.1%	13.2%	0.0%	0.0%	5.7%	18.2%	14.1%	9.7%
Average	**2.29**	**2.28**	**2.32**	**1.00**	**2.14**	**2.14**	**2.49**	**2.39**	**2.15**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=86	n=97	n=45	n=6	n=40	n=26	n=38	n=124
(1) Excellent	14.0%	16.5%	20.0%	16.7%	20.0%	19.2%	18.4%	14.5%
(2) Good	48.8%	45.4%	57.8%	50.0%	52.5%	42.3%	42.1%	51.6%
(3) Fair	19.8%	27.8%	15.6%	33.3%	20.0%	30.8%	23.7%	20.2%
(4) Poor	17.4%	10.3%	6.7%	0.0%	7.5%	7.7%	15.8%	13.7%
Average	**2.41**	**2.32**	**2.09**	**2.17**	**2.15**	**2.27**	**2.37**	**2.33**

Sidewalk Maintenance: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=233	n=90	n=133	n=2	n=13	n=34	n=54	n=65	n=62
(1) High	48.1%	36.7%	53.4%	50.0%	38.5%	58.8%	42.6%	41.5%	54.8%
(2) Medium	47.2%	58.9%	41.4%	0.0%	53.8%	35.3%	51.9%	52.3%	45.2%
(3) Low	4.7%	4.4%	5.3%	50.0%	7.7%	5.9%	5.6%	6.2%	0.0%
Average	**1.57**	**1.68**	**1.52**	**2.00**	**1.69**	**1.47**	**1.63**	**1.65**	**1.45**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=82	n=95	n=51	n=7	n=42	n=24	n=32	n=126
(1) High	45.1%	48.4%	49.0%	28.6%	52.4%	54.2%	53.1%	45.2%
(2) Medium	51.2%	46.3%	47.1%	57.1%	42.9%	33.3%	46.9%	50.8%
(3) Low	3.7%	5.3%	3.9%	14.3%	4.8%	12.5%	0.0%	4.0%
Average	**1.59**	**1.57**	**1.55**	**1.86**	**1.52**	**1.58**	**1.47**	**1.59**

Stormwater Drainage: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=249	*n=103*	*n=133*	*n=1*	*n=14*	*n=33*	*n=56*	*n=70*	*n=70*
(1) Excellent	23.3%	23.3%	23.3%	100.0%	35.7%	18.2%	17.9%	22.9%	27.1%
(2) Good	58.2%	61.2%	54.9%	0.0%	50.0%	51.5%	55.4%	58.6%	64.3%
(3) Fair	14.5%	13.6%	15.8%	0.0%	14.3%	24.2%	17.9%	14.3%	8.6%
(4) Poor	4.0%	1.9%	6.0%	0.0%	0.0%	6.1%	8.9%	4.3%	0.0%
Average	**1.99**	**1.94**	**2.05**	**1.00**	**1.79**	**2.18**	**2.18**	**2.00**	**1.81**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=82	*n=104*	*n=56*	*n=4*	*n=40*	*n=28*	*n=41*	*n=133*
(1) Excellent	20.7%	23.1%	25.0%	25.0%	32.5%	21.4%	19.5%	22.6%
(2) Good	59.8%	55.8%	62.5%	75.0%	50.0%	53.6%	61.0%	59.4%
(3) Fair	15.9%	15.4%	10.7%	0.0%	12.5%	21.4%	17.1%	13.5%
(4) Poor	3.7%	5.8%	1.8%	0.0%	5.0%	3.6%	2.4%	4.5%
Average	**2.02**	**2.04**	**1.89**	**1.75**	**1.90**	**2.07**	**2.02**	**2.00**

Stormwater Drainage: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=238	*n=95*	*n=130*	*n=2*	*n=13*	*n=33*	*n=53*	*n=68*	*n=65*
(1) High	66.4%	60.0%	68.5%	50.0%	76.9%	57.6%	71.7%	60.3%	70.8%
(2) Medium	32.4%	37.9%	30.8%	50.0%	15.4%	42.4%	26.4%	38.2%	29.2%
(3) Low	1.3%	2.1%	0.8%	0.0%	7.7%	0.0%	1.9%	1.5%	0.0%
Average	**1.35**	**1.42**	**1.32**	**1.50**	**1.31**	**1.42**	**1.30**	**1.41**	**1.29**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=78	*n=102*	*n=53*	*n=6*	*n=42*	*n=23*	*n=33*	*n=132*
(1) High	65.4%	65.7%	69.8%	50.0%	64.3%	82.6%	63.6%	65.9%
(2) Medium	34.6%	31.4%	30.2%	50.0%	35.7%	17.4%	36.4%	31.8%
(3) Low	0.0%	2.9%	0.0%	0.0%	0.0%	0.0%	0.0%	2.3%
Average	**1.35**	**1.37**	**1.30**	**1.50**	**1.36**	**1.17**	**1.36**	**1.36**

Drinking Water: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=262	*n=104*	*n=145*	*n=1*	*n=13*	*n=35*	*n=59*	*n=74*	*n=75*
(1) Excellent	19.8%	22.1%	17.9%	100.0%	15.4%	17.1%	11.9%	17.6%	30.7%
(2) Good	47.7%	47.1%	47.6%	0.0%	46.2%	37.1%	49.2%	44.6%	53.3%
(3) Fair	21.0%	19.2%	22.8%	0.0%	15.4%	34.3%	22.0%	25.7%	12.0%
(4) Poor	11.5%	11.5%	11.7%	0.0%	23.1%	11.4%	16.9%	12.2%	4.0%
Average	**2.24**	**2.20**	**2.28**	**1.00**	**2.46**	**2.40**	**2.44**	**2.32**	**1.89**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=86	*n=109*	*n=60*	*n=6*	*n=41*	*n=28*	*n=42*	*n=142*
(1) Excellent	20.9%	20.2%	16.7%	0.0%	19.5%	17.9%	23.8%	19.7%
(2) Good	48.8%	50.5%	41.7%	66.7%	48.8%	42.9%	40.5%	49.3%
(3) Fair	20.9%	16.5%	30.0%	33.3%	14.6%	28.6%	23.8%	20.4%
(4) Poor	9.3%	12.8%	11.7%	0.0%	17.1%	10.7%	11.9%	10.6%
Average	**2.19**	**2.22**	**2.37**	**2.33**	**2.29**	**2.32**	**2.24**	**2.22**

Drinking Water: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=249	*n=98*	*n=138*	*n=2*	*n=12*	*n=36*	*n=55*	*n=70*	*n=70*
(1) High	83.9%	79.6%	86.2%	100.0%	91.7%	86.1%	89.1%	78.6%	82.9%
(2) Medium	14.5%	17.3%	13.0%	0.0%	8.3%	13.9%	10.9%	17.1%	15.7%
(3) Low	1.6%	3.1%	0.7%	0.0%	0.0%	0.0%	0.0%	4.3%	1.4%
Average	**1.18**	**1.23**	**1.14**	**1.00**	**1.08**	**1.14**	**1.11**	**1.26**	**1.19**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=83	*n=106*	*n=55*	*n=7*	*n=42*	*n=26*	*n=35*	*n=137*
(1) High	83.1%	83.0%	85.5%	85.7%	83.3%	88.5%	77.1%	85.4%
(2) Medium	14.5%	15.1%	14.5%	14.3%	14.3%	11.5%	20.0%	13.1%
(3) Low	2.4%	1.9%	0.0%	0.0%	2.4%	0.0%	2.9%	1.5%
Average	**1.19**	**1.19**	**1.15**	**1.14**	**1.19**	**1.12**	**1.26**	**1.16**

Sewer Services: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=242	*n=94*	*n=135*	*n=1*	*n=13*	*n=33*	*n=56*	*n=64*	*n=70*
(1) Excellent	29.8%	30.9%	28.9%	100.0%	38.5%	30.3%	25.0%	23.4%	37.1%
(2) Good	56.6%	53.2%	57.8%	0.0%	46.2%	51.5%	55.4%	59.4%	58.6%
(3) Fair	12.0%	16.0%	10.4%	0.0%	15.4%	15.2%	17.9%	15.6%	2.9%
(4) Poor	1.7%	0.0%	3.0%	0.0%	0.0%	3.0%	1.8%	1.6%	1.4%
Average	**1.86**	**1.85**	**1.87**	**1.00**	**1.77**	**1.91**	**1.96**	**1.95**	**1.69**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=80	*n=99*	*n=56*	*n=4*	*n=40*	*n=25*	*n=41*	*n=129*
(1) Excellent	26.3%	34.3%	25.0%	25.0%	32.5%	24.0%	26.8%	31.0%
(2) Good	56.3%	52.5%	66.1%	75.0%	55.0%	60.0%	56.1%	55.8%
(3) Fair	15.0%	12.1%	7.1%	0.0%	10.0%	16.0%	17.1%	10.9%
(4) Poor	2.5%	1.0%	1.8%	0.0%	2.5%	0.0%	0.0%	2.3%
Average	**1.94**	**1.80**	**1.86**	**1.75**	**1.83**	**1.92**	**1.90**	**1.84**

Sewer Services: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=242	*n=97*	*n=133*	*n=2*	*n=12*	*n=32*	*n=55*	*n=71*	*n=66*
(1) High	67.8%	59.8%	71.4%	50.0%	66.7%	68.8%	67.3%	59.2%	77.3%
(2) Medium	30.6%	37.1%	27.8%	50.0%	33.3%	31.3%	29.1%	38.0%	22.7%
(3) Low	1.7%	3.1%	0.8%	0.0%	0.0%	0.0%	3.6%	2.8%	0.0%
Average	**1.34**	**1.43**	**1.29**	**1.50**	**1.33**	**1.31**	**1.36**	**1.44**	**1.23**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=79	*n=106*	*n=52*	*n=7*	*n=39*	*n=25*	*n=33*	*n=136*
(1) High	65.8%	66.0%	73.1%	57.1%	69.2%	68.0%	63.6%	69.1%
(2) Medium	32.9%	31.1%	26.9%	42.9%	30.8%	32.0%	36.4%	27.9%
(3) Low	1.3%	2.8%	0.0%	0.0%	0.0%	0.0%	0.0%	2.9%
Average	**1.35**	**1.37**	**1.27**	**1.43**	**1.31**	**1.32**	**1.36**	**1.34**

Urban Forestry Program: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=186	*n=78*	*n=97*	*n=1*	*n=9*	*n=29*	*n=41*	*n=54*	*n=48*
(1) Excellent	24.2%	20.5%	26.8%	100.0%	33.3%	27.6%	19.5%	24.1%	25.0%
(2) Good	59.1%	64.1%	55.7%	0.0%	33.3%	58.6%	53.7%	59.3%	66.7%
(3) Fair	12.9%	12.8%	12.4%	0.0%	33.3%	6.9%	22.0%	13.0%	6.3%
(4) Poor	3.8%	2.6%	5.2%	0.0%	0.0%	6.9%	4.9%	3.7%	2.1%
Average	**1.96**	**1.97**	**1.96**	**1.00**	**2.00**	**1.93**	**2.12**	**1.96**	**1.85**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=60	*n=79*	*n=41*	*n=3*	*n=31*	*n=21*	*n=31*	*n=97*
(1) Excellent	28.3%	24.1%	14.6%	33.3%	35.5%	14.3%	25.8%	22.7%
(2) Good	51.7%	62.0%	68.3%	66.7%	51.6%	61.9%	61.3%	58.8%
(3) Fair	16.7%	10.1%	12.2%	0.0%	6.5%	14.3%	12.9%	15.5%
(4) Poor	3.3%	3.8%	4.9%	0.0%	6.5%	9.5%	0.0%	3.1%
Average	**1.95**	**1.94**	**2.07**	**1.67**	**1.84**	**2.19**	**1.87**	**1.99**

Urban Forestry Program: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=228	*n=91*	*n=125*	*n=2*	*n=11*	*n=31*	*n=53*	*n=65*	*n=63*
(1) High	33.8%	25.3%	37.6%	50.0%	36.4%	38.7%	32.1%	30.8%	34.9%
(2) Medium	51.8%	54.9%	50.4%	0.0%	36.4%	48.4%	49.1%	55.4%	55.6%
(3) Low	14.5%	19.8%	12.0%	50.0%	27.3%	12.9%	18.9%	13.8%	9.5%
Average	**1.81**	**1.95**	**1.74**	**2.00**	**0.00**	**1.74**	**1.87**	**1.83**	**1.75**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=78	*n=97*	*n=49*	*n=6*	*n=39*	*n=24*	*n=31*	*n=126*
(1) High	32.1%	34.0%	36.7%	33.3%	33.3%	54.2%	41.9%	28.6%
(2) Medium	55.1%	50.5%	51.0%	33.3%	56.4%	41.7%	48.4%	54.0%
(3) Low	12.8%	15.5%	12.2%	33.3%	10.3%	4.2%	9.7%	17.5%
Average	**1.81**	**1.81**	**1.76**	**2.00**	**1.77**	**1.50**	**1.68**	**1.89**

Tree Trimming: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=249	*n=97*	*n=139*	*n=1*	*n=12*	*n=35*	*n=57*	*n=73*	*n=66*
(1) Excellent	23.3%	21.6%	24.5%	100.0%	33.3%	25.7%	24.6%	20.5%	22.7%
(2) Good	51.8%	55.7%	49.6%	0.0%	33.3%	48.6%	50.9%	52.1%	56.1%
(3) Fair	18.9%	17.5%	18.7%	0.0%	25.0%	20.0%	19.3%	19.2%	16.7%
(4) Poor	6.0%	5.2%	7.2%	0.0%	8.3%	5.7%	5.3%	8.2%	4.5%
Average	**2.08**	**2.06**	**2.09**	**1.00**	**2.08**	**2.06**	**2.05**	**2.15**	**2.03**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=84	*n=101*	*n=57*	*n=5*	*n=39*	*n=30*	*n=39*	*n=133*
(1) Excellent	21.4%	26.7%	17.5%	40.0%	33.3%	10.0%	23.1%	23.3%
(2) Good	48.8%	52.5%	57.9%	40.0%	46.2%	53.3%	56.4%	51.9%
(3) Fair	23.8%	14.9%	17.5%	20.0%	12.8%	26.7%	17.9%	19.5%
(4) Poor	6.0%	5.9%	7.0%	0.0%	7.7%	10.0%	2.6%	5.3%
Average	**2.14**	**2.00**	**2.14**	**1.80**	**1.95**	**2.37**	**2.00**	**2.07**

Tree Trimming: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=240	*n=94*	*n=133*	*n=2*	*n=13*	*n=33*	*n=53*	*n=68*	*n=67*
(1) High	29.2%	20.2%	32.3%	50.0%	30.8%	36.4%	24.5%	22.1%	35.8%
(2) Medium	59.6%	66.0%	57.1%	0.0%	46.2%	54.5%	60.4%	63.2%	61.2%
(3) Low	11.3%	13.8%	10.5%	50.0%	23.1%	9.1%	15.1%	14.7%	3.0%
Average	**1.82**	**1.94**	**1.78**	**2.00**	**1.92**	**1.73**	**1.91**	**1.93**	**1.67**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=81	*n=101*	*n=53*	*n=7*	*n=41*	*n=25*	*n=32*	*n=133*
(1) High	28.4%	26.7%	34.0%	42.9%	31.7%	52.0%	31.3%	23.3%
(2) Medium	63.0%	56.4%	64.2%	28.6%	61.0%	48.0%	65.6%	61.7%
(3) Low	8.6%	16.8%	1.9%	28.6%	7.3%	0.0%	3.1%	15.0%
Average	**1.80**	**1.90**	**1.68**	**1.86**	**1.76**	**1.48**	**1.72**	**1.92**

Pedestrian & bicycle paths: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=237	*n=92*	*n=133*	*n=1*	*n=14*	*n=36*	*n=56*	*n=66*	*n=60*
(1) Excellent	28.7%	28.3%	28.6%	0.0%	21.4%	36.1%	17.9%	27.3%	38.3%
(2) Good	50.2%	50.0%	50.4%	100.0%	71.4%	41.7%	48.2%	51.5%	48.3%
(3) Fair	16.9%	20.7%	15.0%	0.0%	7.1%	16.7%	30.4%	15.2%	10.0%
(4) Poor	4.2%	1.1%	6.0%	0.0%	0.0%	5.6%	3.6%	6.1%	3.3%
Average	**1.97**	**1.95**	**1.98**	**2.00**	**1.86**	**1.92**	**2.20**	**2.00**	**1.78**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=79	*n=101*	*n=51*	*n=5*	*n=39*	*n=26*	*n=39*	*n=126*
(1) Excellent	27.8%	32.7%	21.6%	20.0%	35.9%	30.8%	25.6%	27.8%
(2) Good	50.6%	47.5%	54.9%	60.0%	46.2%	38.5%	48.7%	53.2%
(3) Fair	15.2%	17.8%	17.6%	0.0%	15.4%	19.2%	20.5%	16.7%
(4) Poor	6.3%	2.0%	5.9%	20.0%	2.6%	11.5%	5.1%	2.4%
Average	**2.00**	**1.89**	**2.08**	**2.20**	**1.85**	**2.12**	**2.05**	**1.94**

Pedestrian & bicycle paths: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=230	*n=93*	*n=126*	*n=2*	*n=13*	*n=32*	*n=52*	*n=69*	*n=59*
(1) High	43.5%	34.4%	46.8%	100.0%	30.8%	56.3%	46.2%	34.8%	45.8%
(2) Medium	46.5%	48.4%	47.6%	0.0%	61.5%	40.6%	46.2%	47.8%	45.8%
(3) Low	10.0%	17.2%	5.6%	0.0%	7.7%	3.1%	7.7%	17.4%	8.5%
Average	**1.67**	**1.83**	**1.59**	**1.00**	**1.77**	**1.47**	**1.62**	**1.83**	**1.63**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=79	*n=99*	*n=49*	*n=7*	*n=40*	*n=23*	*n=30*	*n=128*
(1) High	39.2%	47.5%	40.8%	42.9%	45.0%	56.5%	46.7%	40.6%
(2) Medium	51.9%	39.4%	53.1%	57.1%	47.5%	30.4%	50.0%	47.7%
(3) Low	8.9%	13.1%	6.1%	0.0%	7.5%	13.0%	3.3%	11.7%
Average	**1.70**	**1.66**	**1.65**	**1.57**	**1.63**	**1.57**	**1.57**	**1.71**

Public Property maintenance: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=257	*n=98*	*n=145*	*n=1*	*n=14*	*n=33*	*n=58*	*n=72*	*n=74*
(1) Excellent	28.8%	26.5%	30.3%	0.0%	28.6%	30.3%	24.1%	27.8%	32.4%
(2) Good	59.9%	63.3%	57.2%	100.0%	50.0%	57.6%	62.1%	61.1%	59.5%
(3) Fair	10.5%	10.2%	11.0%	0.0%	21.4%	12.1%	13.8%	9.7%	6.8%
(4) Poor	0.8%	0.0%	1.4%	0.0%	0.0%	0.0%	0.0%	1.4%	1.4%
Average	**1.83**	**1.84**	**1.83**	**2.00**	**1.93**	**1.82**	**1.90**	**1.85**	**1.77**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=86	*n=109*	*n=55*	*n=6*	*n=39*	*n=28*	*n=41*	*n=141*
(1) Excellent	25.6%	33.9%	21.8%	16.7%	33.3%	28.6%	22.0%	30.5%
(2) Good	61.6%	53.2%	72.7%	83.3%	48.7%	64.3%	63.4%	59.6%
(3) Fair	11.6%	12.8%	3.6%	0.0%	15.4%	7.1%	14.6%	9.2%
(4) Poor	1.2%	0.0%	1.8%	0.0%	2.6%	0.0%	0.0%	0.7%
Average	**1.88**	**1.79**	**1.85**	**1.83**	**1.87**	**1.79**	**1.93**	**1.80**

Public Property maintenance: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=242	*n=95*	*n=134*	*n=2*	*n=13*	*n=32*	*n=54*	*n=69*	*n=68*
(1) High	49.2%	41.1%	54.5%	100.0%	46.2%	62.5%	38.9%	40.6%	60.3%
(2) Medium	44.6%	46.3%	43.3%	0.0%	53.8%	34.4%	55.6%	49.3%	33.8%
(3) Low	6.2%	12.6%	2.2%	0.0%	0.0%	3.1%	5.6%	10.1%	5.9%
Average	**1.57**	**1.72**	**1.48**	**1.00**	**1.54**	**1.41**	**1.67**	**1.70**	**1.46**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=82	*n=103*	*n=52*	*n=7*	*n=41*	*n=17*	*n=32*	*n=136*
(1) High	52.4%	47.6%	44.2%	42.9%	58.5%	94.1%	53.1%	43.4%
(2) Medium	45.1%	42.7%	50.0%	42.9%	39.0%	29.4%	46.9%	50.7%
(3) Low	2.4%	9.7%	5.8%	14.3%	2.4%	17.6%	0.0%	5.9%
Average	**1.50**	**1.62**	**1.62**	**1.71**	**1.44**	**2.06**	**1.47**	**1.63**

Public Property beautification: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=256	*n=99*	*n=144*	*n=1*	*n=14*	*n=34*	*n=57*	*n=70*	*n=76*
(1) Excellent	27.0%	20.2%	31.3%	0.0%	21.4%	26.5%	22.8%	24.3%	32.9%
(2) Good	59.0%	64.6%	54.9%	100.0%	57.1%	64.7%	57.9%	58.6%	57.9%
(3) Fair	12.5%	15.2%	11.1%	0.0%	21.4%	8.8%	19.3%	14.3%	6.6%
(4) Poor	1.6%	0.0%	2.8%	0.0%	0.0%	0.0%	0.0%	2.9%	2.6%
Average	**1.89**	**1.95**	**1.85**	**2.00**	**2.00**	**1.82**	**1.96**	**1.96**	**1.79**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=85	*n=107*	*n=57*	*n=6*	*n=41*	*n=26*	*n=41*	*n=139*
(1) Excellent	23.5%	31.8%	21.1%	16.7%	31.7%	15.4%	24.4%	29.5%
(2) Good	61.2%	54.2%	66.7%	83.3%	46.3%	69.2%	63.4%	57.6%
(3) Fair	14.1%	13.1%	8.8%	0.0%	17.1%	15.4%	9.8%	12.2%
(4) Poor	1.2%	0.9%	3.5%	0.0%	4.9%	0.0%	2.4%	0.7%
Average	**1.93**	**1.83**	**1.95**	**1.83**	**1.95**	**2.00**	**1.90**	**1.84**

Public Property beautification: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=239	*n=94*	*n=134*	*n=2*	*n=13*	*n=32*	*n=53*	*n=69*	*n=67*
(1) High	41.4%	36.2%	44.8%	50.0%	46.2%	65.6%	32.1%	21.7%	56.7%
(2) Medium	51.0%	52.1%	50.7%	0.0%	38.5%	34.4%	64.2%	63.8%	38.8%
(3) Low	7.5%	11.7%	4.5%	50.0%	15.4%	0.0%	3.8%	14.5%	4.5%
Average	**1.66**	**1.76**	**1.60**	**2.00**	**1.69**	**1.34**	**1.72**	**1.93**	**1.48**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=81	*n=103*	*n=51*	*n=7*	*n=41*	*n=23*	*n=33*	*n=134*
(1) High	43.2%	40.8%	39.2%	28.6%	58.5%	43.5%	42.4%	36.6%
(2) Medium	50.6%	49.5%	56.9%	42.9%	36.6%	47.8%	54.5%	55.2%
(3) Low	6.2%	9.7%	3.9%	28.6%	4.9%	8.7%	3.0%	8.2%
Average	**1.63**	**1.69**	**1.65**	**2.00**	**1.46**	**1.65**	**1.61**	**1.72**

Overall Public Works: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=258	*n=104*	*n=142*	*n=1*	*n=13*	*n=36*	*n=60*	*n=73*	*n=71*
(1) Excellent	23.6%	22.1%	23.9%	0.0%	23.1%	13.9%	21.7%	19.2%	33.8%
(2) Good	61.2%	62.5%	61.3%	100.0%	69.2%	69.4%	51.7%	65.8%	59.2%
(3) Fair	12.8%	14.4%	11.3%	0.0%	7.7%	13.9%	23.3%	12.3%	5.6%
(4) Poor	2.3%	1.0%	3.5%	0.0%	0.0%	2.8%	3.3%	2.7%	1.4%
Average	**1.94**	**1.94**	**1.94**	**2.00**	**1.85**	**2.06**	**2.08**	**1.99**	**1.75**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=86	*n=108*	*n=57*	*n=5*	*n=43*	*n=29*	*n=39*	*n=139*
(1) Excellent	23.3%	27.8%	14.0%	20.0%	20.9%	13.8%	20.5%	28.1%
(2) Good	59.3%	57.4%	73.7%	80.0%	62.8%	58.6%	71.8%	56.8%
(3) Fair	14.0%	13.0%	10.5%	0.0%	14.0%	24.1%	7.7%	12.2%
(4) Poor	3.5%	1.9%	1.8%	0.0%	2.3%	3.4%	0.0%	2.9%
Average	**1.98**	**1.89**	**2.00**	**1.80**	**1.98**	**2.17**	**1.87**	**1.90**

Overall Public Works: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=235	*n=96*	*n=128*	*n=2*	*n=12*	*n=32*	*n=52*	*n=69*	*n=65*
(1) High	60.9%	53.1%	65.6%	100.0%	66.7%	71.9%	55.8%	55.1%	63.1%
(2) Medium	37.0%	41.7%	34.4%	0.0%	33.3%	28.1%	44.2%	39.1%	35.4%
(3) Low	2.1%	5.2%	0.0%	0.0%	0.0%	0.0%	0.0%	5.8%	1.5%
Average	**1.41**	**1.52**	**1.34**	**1.00**	**1.33**	**1.28**	**1.44**	**1.51**	**1.38**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=81	*n=99*	*n=51*	*n=6*	*n=41*	*n=22*	*n=32*	*n=132*
(1) High	59.3%	60.6%	60.8%	50.0%	68.3%	63.6%	59.4%	59.1%
(2) Medium	37.0%	37.4%	39.2%	50.0%	29.3%	36.4%	40.6%	37.9%
(3) Low	3.7%	2.0%	0.0%	0.0%	2.4%	0.0%	0.0%	3.0%
Average	**1.44**	**1.41**	**1.39**	**1.50**	**1.34**	**1.36**	**1.41**	**1.44**

PARKS/RECREATION

Quality of Village Parks: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=238	*n=93*	*n=133*	*n=1*	*n=12*	*n=37*	*n=57*	*n=62*	*n=65*
(1) Excellent	35.7%	29.0%	40.6%	100.0%	33.3%	32.4%	31.6%	35.5%	43.1%
(2) Good	52.5%	53.8%	51.1%	0.0%	66.7%	64.9%	50.9%	45.2%	49.2%
(3) Fair	10.1%	16.1%	6.0%	0.0%	0.0%	2.7%	15.8%	16.1%	6.2%
(4) Poor	1.7%	1.1%	2.3%	0.0%	0.0%	0.0%	1.8%	3.2%	1.5%
Average	**1.78**	**1.89**	**1.70**	**1.00**	**1.67**	**1.70**	**1.88**	**1.87**	**1.66**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=80	*n=99*	*n=53*	*n=5*	*n=38*	*n=27*	*n=38*	*n=128*
(1) Excellent	42.5%	34.3%	28.3%	20.0%	39.5%	22.2%	36.8%	36.7%
(2) Good	45.0%	52.5%	62.3%	60.0%	57.9%	59.3%	52.6%	50.0%
(3) Fair	11.3%	11.1%	7.5%	0.0%	0.0%	14.8%	10.5%	12.5%
(4) Poor	1.3%	2.0%	1.9%	20.0%	2.6%	3.7%	0.0%	0.8%
Average	**1.71**	**1.81**	**1.83**	**2.20**	**1.66**	**2.00**	**1.74**	**1.77**

Quality of Village Parks: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=235	*n=92*	*n=130*	*n=2*	*n=13*	*n=34*	*n=54*	*n=64*	*n=64*
(1) High	50.6%	45.7%	52.3%	100.0%	46.2%	58.8%	46.3%	46.9%	54.7%
(2) Medium	44.3%	46.7%	44.6%	0.0%	46.2%	41.2%	50.0%	42.2%	43.8%
(3) Low	5.1%	7.6%	3.1%	0.0%	7.7%	0.0%	3.7%	10.9%	1.6%
Average	**1.54**	**1.62**	**1.51**	**1.00**	**1.62**	**1.41**	**1.57**	**1.64**	**1.47**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=82	*n=98*	*n=50*	*n=6*	*n=39*	*n=26*	*n=33*	*n=129*
(1) High	48.8%	49.0%	56.0%	66.7%	64.1%	46.2%	51.5%	46.5%
(2) Medium	42.7%	46.9%	42.0%	33.3%	33.3%	50.0%	48.5%	45.7%
(3) Low	8.5%	4.1%	2.0%	0.0%	2.6%	3.8%	0.0%	7.8%
Average	**1.60**	**1.55**	**1.46**	**1.33**	**1.38**	**1.58**	**1.48**	**1.61**

Parks Maintenance: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=232	*n=91*	*n=130*	*n=1*	*n=12*	*n=36*	*n=56*	*n=60*	*n=64*
(1) Excellent	34.1%	27.5%	38.5%	100.0%	25.0%	27.8%	30.4%	30.0%	45.3%
(2) Good	57.3%	62.6%	53.8%	0.0%	75.0%	66.7%	57.1%	58.3%	48.4%
(3) Fair	7.3%	8.8%	6.2%	0.0%	0.0%	5.6%	10.7%	10.0%	4.7%
(4) Poor	1.3%	1.1%	1.5%	0.0%	0.0%	0.0%	1.8%	1.7%	1.6%
Average	**1.76**	**1.84**	**1.71**	**1.00**	**1.75**	**1.78**	**1.84**	**1.83**	**1.63**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=78	*n=98*	*n=50*	*n=5*	*n=36*	*n=27*	*n=38*	*n=124*
(1) Excellent	38.5%	32.7%	30.0%	20.0%	41.7%	25.9%	31.6%	34.7%
(2) Good	52.6%	56.1%	66.0%	60.0%	55.6%	55.6%	57.9%	58.1%
(3) Fair	9.0%	9.2%	2.0%	20.0%	0.0%	14.8%	10.5%	6.5%
(4) Poor	0.0%	2.0%	2.0%	0.0%	2.8%	3.7%	0.0%	0.8%
Average	**1.71**	**1.81**	**1.76**	**2.00**	**1.64**	**1.96**	**1.79**	**1.73**

Parks Maintenance: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=226	*n=87*	*n=128*	*n=2*	*n=10*	*n=32*	*n=54*	*n=62*	*n=63*
(1) High	35.4%	23.0%	42.2%	50.0%	70.0%	46.9%	27.8%	30.6%	33.3%
(2) Medium	51.8%	58.6%	47.7%	0.0%	20.0%	40.6%	59.3%	51.6%	58.7%
(3) Low	12.8%	18.4%	10.2%	50.0%	10.0%	12.5%	13.0%	17.7%	7.9%
Average	**1.77**	**1.95**	**1.68**	**2.00**	**1.40**	**1.66**	**1.85**	**1.87**	**1.75**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=76	*n=97*	*n=48*	*n=6*	*n=36*	*n=26*	*n=32*	*n=124*
(1) High	34.2%	33.0%	41.7%	66.7%	44.4%	53.8%	37.5%	26.6%
(2) Medium	50.0%	52.6%	52.1%	33.3%	38.9%	34.6%	56.3%	58.9%
(3) Low	15.8%	14.4%	6.3%	0.0%	16.7%	11.5%	6.3%	14.5%
Average	**1.82**	**1.81**	**1.65**	**1.33**	**1.72**	**1.58**	**1.69**	**1.88**

Recreation Programs: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=198	*n=72*	*n=117*	*n=1*	*n=8*	*n=30*	*n=50*	*n=53*	*n=53*
(1) Excellent	23.2%	20.8%	24.8%	100.0%	37.5%	26.7%	20.0%	22.6%	20.8%
(2) Good	46.0%	41.7%	47.0%	0.0%	37.5%	53.3%	46.0%	30.2%	58.5%
(3) Fair	25.3%	33.3%	21.4%	0.0%	12.5%	16.7%	30.0%	35.8%	18.9%
(4) Poor	5.6%	4.2%	6.8%	0.0%	12.5%	3.3%	4.0%	11.3%	1.9%
Average	**2.13**	**2.21**	**2.10**	**1.00**	**2.00**	**1.97**	**2.18**	**2.36**	**2.02**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=65	*n=82*	*n=47*	*n=4*	*n=28*	*n=26*	*n=33*	*n=105*
(1) Excellent	18.5%	23.2%	27.7%	0.0%	28.6%	30.8%	33.3%	18.1%
(2) Good	43.1%	51.2%	40.4%	75.0%	53.6%	34.6%	42.4%	47.6%
(3) Fair	33.8%	18.3%	27.7%	0.0%	10.7%	19.2%	21.2%	31.4%
(4) Poor	4.6%	7.3%	4.3%	25.0%	7.1%	15.4%	3.0%	2.9%
Average	**2.25**	**2.10**	**2.09**	**2.50**	**1.96**	**2.19**	**1.94**	**2.19**

Recreation Programs: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=233	*n=90*	*n=132*	*n=2*	*n=13*	*n=34*	*n=54*	*n=63*	*n=64*
(1) High	49.8%	41.1%	53.0%	50.0%	53.8%	58.8%	48.1%	42.9%	51.6%
(2) Medium	46.4%	53.3%	43.9%	50.0%	38.5%	38.2%	50.0%	49.2%	46.9%
(3) Low	3.9%	5.6%	3.0%	0.0%	7.7%	2.9%	1.9%	7.9%	1.6%
Average	**1.54**	**1.64**	**1.50**	**1.50**	**1.54**	**1.44**	**1.54**	**1.65**	**1.50**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=80	*n=99*	*n=49*	*n=7*	*n=39*	*n=26*	*n=32*	*n=127*
(1) High	48.8%	46.5%	57.1%	42.9%	69.2%	46.2%	50.0%	45.7%
(2) Medium	45.0%	49.5%	42.9%	57.1%	28.2%	46.2%	50.0%	49.6%
(3) Low	6.3%	4.0%	0.0%	0.0%	2.6%	7.7%	0.0%	4.7%
Average	**1.58**	**1.58**	**1.43**	**1.57**	**1.33**	**1.62**	**1.50**	**1.59**

Special Events: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=212	*n=82*	*n=120*	*n=1*	*n=10*	*n=32*	*n=52*	*n=53*	*n=61*
(1) Excellent	23.1%	18.3%	26.7%	100.0%	20.0%	31.3%	21.2%	26.4%	14.8%
(2) Good	51.4%	52.4%	50.0%	0.0%	60.0%	46.9%	46.2%	41.5%	67.2%
(3) Fair	20.3%	23.2%	18.3%	0.0%	20.0%	18.8%	25.0%	24.5%	14.8%
(4) Poor	5.2%	6.1%	5.0%	0.0%	0.0%	3.1%	7.7%	7.5%	3.3%
Average	**2.08**	**2.17**	**2.02**	**1.00**	**2.00**	**1.94**	**2.19**	**2.13**	**2.07**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=73	*n=91*	*n=44*	*n=4*	*n=31*	*n=26*	*n=37*	*n=112*
(1) Excellent	20.5%	22.0%	27.3%	0.0%	25.8%	30.8%	27.0%	20.5%
(2) Good	50.7%	53.8%	47.7%	75.0%	58.1%	34.6%	48.6%	54.5%
(3) Fair	24.7%	18.7%	18.2%	25.0%	12.9%	19.2%	21.6%	20.5%
(4) Poor	4.1%	5.5%	6.8%	0.0%	3.2%	15.4%	2.7%	4.5%
Average	**2.12**	**2.08**	**2.05**	**2.25**	**1.94**	**2.19**	**2.00**	**2.09**

Special Events: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=225	*n=86*	*n=128*	*n=2*	*n=11*	*n=32*	*n=54*	*n=59*	*n=64*
(1) High	24.9%	16.3%	28.9%	50.0%	54.5%	37.5%	24.1%	15.3%	20.3%
(2) Medium	57.8%	62.8%	55.5%	50.0%	27.3%	46.9%	57.4%	64.4%	64.1%
(3) Low	17.3%	20.9%	15.6%	0.0%	18.2%	15.6%	18.5%	20.3%	15.6%
Average	**1.92**	**2.05**	**1.87**	**1.50**	**1.64**	**1.78**	**1.94**	**2.05**	**1.95**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=77	*n=96*	*n=47*	*n=6*	*n=35*	*n=25*	*n=32*	*n=125*
(1) High	22.1%	22.9%	31.9%	33.3%	28.6%	52.0%	28.1%	17.6%
(2) Medium	58.4%	57.3%	59.6%	66.7%	48.6%	32.0%	65.6%	62.4%
(3) Low	19.5%	19.8%	8.5%	0.0%	22.9%	16.0%	6.3%	20.0%
Average	**1.97**	**1.97**	**1.77**	**1.67**	**1.94**	**1.64**	**1.78**	**2.02**

Recreation Facilities: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=200	*n=79*	*n=111*	*n=2*	*n=7*	*n=25*	*n=52*	*n=53*	*n=58*
(1) Excellent	17.0%	12.7%	19.8%	100.0%	14.3%	20.0%	13.5%	18.9%	15.5%
(2) Good	49.5%	49.4%	49.5%	0.0%	57.1%	48.0%	48.1%	34.0%	63.8%
(3) Fair	26.0%	32.9%	20.7%	0.0%	28.6%	28.0%	30.8%	34.0%	15.5%
(4) Poor	7.5%	5.1%	9.9%	0.0%	0.0%	4.0%	7.7%	13.2%	5.2%
Average	**2.24**	**2.30**	**2.21**	**1.00**	**2.14**	**2.16**	**2.33**	**2.42**	**2.10**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=66	*n=86*	*n=43*	*n=6*	*n=28*	*n=23*	*n=32*	*n=109*
(1) Excellent	15.2%	18.6%	11.6%	33.3%	17.9%	17.4%	21.9%	14.7%
(2) Good	45.5%	50.0%	55.8%	50.0%	67.9%	43.5%	43.8%	46.8%
(3) Fair	28.8%	24.4%	27.9%	0.0%	10.7%	26.1%	25.0%	32.1%
(4) Poor	10.6%	7.0%	4.7%	16.7%	3.6%	13.0%	9.4%	6.4%
Average	**2.35**	**2.20**	**2.26**	**2.00**	**2.00**	**2.35**	**2.22**	**2.30**

Recreation Facilities: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=223	*n=83*	*n=129*	*n=2*	*n=12*	*n=32*	*n=53*	*n=61*	*n=60*
(1) High	36.8%	28.9%	40.3%	100.0%	41.7%	50.0%	30.2%	31.1%	38.3%
(2) Medium	51.6%	55.4%	49.6%	0.0%	33.3%	40.6%	60.4%	55.7%	50.0%
(3) Low	11.7%	15.7%	10.1%	0.0%	25.0%	9.4%	9.4%	13.1%	11.7%
Average	**1.75**	**1.87**	**1.70**	**1.00**	**1.83**	**1.59**	**1.79**	**1.82**	**1.73**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=78	*n=94*	*n=46*	*n=6*	*n=36*	*n=26*	*n=30*	*n=124*
(1) High	39.7%	33.0%	37.0%	66.7%	44.4%	50.0%	36.7%	30.6%
(2) Medium	46.2%	55.3%	56.5%	33.3%	38.9%	42.3%	56.7%	56.5%
(3) Low	14.1%	11.7%	6.5%	0.0%	16.7%	7.7%	6.7%	12.9%
Average	**1.74**	**1.79**	**1.70**	**1.33**	**1.72**	**1.58**	**1.70**	**1.82**

Preservation of Natural Areas: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=239	*n=88*	*n=138*	*n=2*	*n=13*	*n=31*	*n=56*	*n=66*	*n=67*
(1) Excellent	31.0%	21.6%	34.8%	50.0%	23.1%	29.0%	19.6%	33.3%	38.8%
(2) Good	50.2%	61.4%	44.9%	50.0%	53.8%	61.3%	50.0%	51.5%	43.3%
(3) Fair	14.2%	13.6%	14.5%	0.0%	23.1%	9.7%	23.2%	10.6%	11.9%
(4) Poor	4.6%	3.4%	5.8%	0.0%	0.0%	0.0%	7.1%	4.5%	6.0%
Average	**1.92**	**1.99**	**1.91**	**1.50**	**2.00**	**1.81**	**2.18**	**1.86**	**1.85**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=74	*n=103*	*n=55*	*n=7*	*n=38*	*n=27*	*n=39*	*n=127*
(1) Excellent	35.1%	30.1%	25.5%	28.6%	34.2%	22.2%	33.3%	31.5%
(2) Good	47.3%	50.5%	52.7%	57.1%	60.5%	44.4%	46.2%	49.6%
(3) Fair	17.6%	11.7%	16.4%	14.3%	2.6%	22.2%	15.4%	15.0%
(4) Poor	0.0%	7.8%	5.5%	0.0%	2.6%	11.1%	5.1%	3.9%
Average	**1.82**	**1.97**	**2.02**	**1.86**	**1.74**	**2.22**	**1.92**	**1.91**

Preservation of Natural Areas: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=235	*n=91*	*n=132*	*n=2*	*n=13*	*n=32*	*n=54*	*n=64*	*n=66*
(1) High	53.2%	47.3%	55.3%	100.0%	53.8%	56.3%	48.1%	46.9%	60.6%
(2) Medium	41.7%	44.0%	42.4%	0.0%	46.2%	43.8%	46.3%	43.8%	36.4%
(3) Low	5.1%	8.8%	2.3%	0.0%	0.0%	0.0%	5.6%	9.4%	3.0%
Average	**1.52**	**1.62**	**1.47**	**1.00**	**1.46**	**1.44**	**1.57**	**1.63**	**1.42**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=79	*n=99*	*n=52*	*n=7*	*n=39*	*n=24*	*n=34*	*n=129*
(1) High	48.1%	54.5%	55.8%	57.1%	71.8%	66.7%	50.0%	46.5%
(2) Medium	46.8%	40.4%	38.5%	42.9%	28.2%	33.3%	50.0%	45.0%
(3) Low	5.1%	5.1%	5.8%	0.0%	0.0%	0.0%	0.0%	8.5%
Average	**1.57**	**1.51**	**1.50**	**1.43**	**1.28**	**1.33**	**1.50**	**1.62**

Swimming Pool Facility: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=125	*n=47*	*n=70*	*n=0*	*n=5*	*n=26*	*n=35*	*n=27*	*n=29*
(1) Excellent	20.8%	14.9%	22.9%	-	20.0%	19.2%	17.1%	18.5%	27.6%
(2) Good	44.0%	44.7%	44.3%	-	60.0%	42.3%	34.3%	40.7%	55.2%
(3) Fair	25.6%	34.0%	20.0%	-	20.0%	26.9%	40.0%	22.2%	13.8%
(4) Poor	9.6%	6.4%	12.9%	-	0.0%	11.5%	8.6%	18.5%	3.4%
Average	**2.24**	**2.32**	**2.23**	-	**2.00**	**2.31**	**2.40**	**2.41**	**1.93**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=52	*n=51*	*n=20*	*n=3*	*n=18*	*n=17*	*n=24*	*n=63*
(1) Excellent	23.1%	19.6%	15.0%	0.0%	16.7%	23.5%	29.2%	19.0%
(2) Good	44.2%	47.1%	35.0%	33.3%	55.6%	23.5%	41.7%	47.6%
(3) Fair	23.1%	27.5%	30.0%	33.3%	16.7%	41.2%	20.8%	25.4%
(4) Poor	9.6%	5.9%	20.0%	33.3%	11.1%	11.8%	8.3%	7.9%
Average	**2.19**	**2.20**	**2.55**	**3.00**	**2.22**	**2.41**	**2.08**	**2.22**

Swimming Pool Facility: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=192	*n=76*	*n=106*	*n=1*	*n=11*	*n=32*	*n=49*	*n=55*	*n=41*
(1) High	32.8%	22.4%	37.7%	100.0%	45.5%	59.4%	24.5%	21.8%	31.7%
(2) Medium	46.9%	48.7%	46.2%	0.0%	45.5%	40.6%	51.0%	43.6%	51.2%
(3) Low	20.3%	28.9%	16.0%	0.0%	9.1%	0.0%	24.5%	34.5%	17.1%
Average	**1.88**	**2.07**	**1.78**	**1.00**	**1.64**	**1.41**	**2.00**	**2.13**	**1.85**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=73	*n=81*	*n=35*	*n=6*	*n=34*	*n=20*	*n=25*	*n=107*
(1) High	38.4%	24.7%	37.1%	66.7%	44.1%	40.0%	44.0%	23.4%
(2) Medium	43.8%	53.1%	40.0%	33.3%	44.1%	45.0%	52.0%	47.7%
(3) Low	17.8%	22.2%	22.9%	0.0%	11.8%	15.0%	4.0%	29.0%
Average	**1.79**	**1.98**	**1.86**	**1.33**	**1.68**	**1.75**	**1.60**	**2.06**

Overall Parks/Recreation: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=235	*n=91*	*n=132*	*n=2*	*n=12*	*n=34*	*n=58*	*n=64*	*n=61*
(1) Excellent	21.7%	17.6%	24.2%	50.0%	25.0%	20.6%	19.0%	18.8%	24.6%
(2) Good	57.4%	60.4%	54.5%	50.0%	66.7%	70.6%	50.0%	51.6%	62.3%
(3) Fair	18.7%	20.9%	18.2%	0.0%	8.3%	8.8%	29.3%	25.0%	11.5%
(4) Poor	2.1%	1.1%	3.0%	0.0%	0.0%	0.0%	1.7%	4.7%	1.6%
Average	**2.01**	**2.05**	**2.00**	**1.50**	**1.83**	**1.88**	**2.14**	**2.16**	**1.90**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=80	*n=101*	*n=50*	*n=5*	*n=35*	*n=27*	*n=40*	*n=126*
(1) Excellent	23.8%	21.8%	18.0%	0.0%	31.4%	18.5%	22.5%	20.6%
(2) Good	52.5%	57.4%	64.0%	80.0%	65.7%	48.1%	55.0%	56.3%
(3) Fair	23.8%	17.8%	14.0%	20.0%	0.0%	25.9%	20.0%	22.2%
(4) Poor	0.0%	3.0%	4.0%	0.0%	2.9%	7.4%	2.5%	0.8%
Average	**2.00**	**2.02**	**2.04**	**2.20**	**1.74**	**2.22**	**2.03**	**2.03**

Overall Parks/Recreation: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=226	*n=88*	*n=125*	*n=2*	*n=12*	*n=32*	*n=53*	*n=64*	*n=59*
(1) High	41.6%	36.4%	41.6%	50.0%	33.3%	40.6%	43.4%	32.8%	50.8%
(2) Medium	54.0%	55.7%	56.0%	50.0%	58.3%	59.4%	50.9%	57.8%	49.2%
(3) Low	4.4%	8.0%	2.4%	0.0%	8.3%	0.0%	5.7%	9.4%	0.0%
Average	**1.63**	**1.72**	**1.61**	**1.50**	**1.75**	**1.59**	**1.62**	**1.77**	**1.49**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=79	*n=96*	*n=47*	*n=5*	*n=38*	*n=25*	*n=34*	*n=123*
(1) High	43.0%	36.5%	46.8%	40.0%	52.6%	40.0%	41.2%	38.2%
(2) Medium	51.9%	58.3%	51.1%	60.0%	44.7%	52.0%	58.8%	56.1%
(3) Low	5.1%	5.2%	2.1%	0.0%	2.6%	8.0%	0.0%	5.7%
Average	**1.62**	**1.69**	**1.55**	**1.60**	**1.50**	**1.68**	**1.59**	**1.67**

COMMUNITY DEVELOPMENT

Land use, planning and zoning: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=214	*n=85*	*n=118*	*n=2*	*n=11*	*n=29*	*n=51*	*n=60*	*n=59*
(1) Excellent	19.6%	17.6%	21.2%	0.0%	18.2%	17.2%	17.6%	18.3%	23.7%
(2) Good	50.0%	54.1%	46.6%	50.0%	54.5%	48.3%	43.1%	48.3%	57.6%
(3) Fair	23.4%	23.5%	23.7%	50.0%	18.2%	27.6%	27.5%	28.3%	13.6%
(4) Poor	7.0%	4.7%	8.5%	0.0%	9.1%	6.9%	11.8%	5.0%	5.1%
Average	**2.18**	**2.15**	**2.19**	**2.50**	**2.18**	**2.24**	**2.33**	**2.20**	**2.00**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=68	*n=92*	*n=48*	*n=2*	*n=37*	*n=24*	*n=35*	*n=115*
(1) Excellent	10.3%	25.0%	20.8%	0.0%	16.2%	8.3%	22.9%	22.6%
(2) Good	54.4%	44.6%	58.3%	0.0%	62.2%	37.5%	48.6%	49.6%
(3) Fair	26.5%	23.9%	16.7%	100.0%	13.5%	41.7%	25.7%	20.9%
(4) Poor	8.8%	6.5%	4.2%	0.0%	8.1%	12.5%	2.9%	7.0%
Average	**2.34**	**2.12**	**2.04**	**3.00**	**2.14**	**2.58**	**2.09**	**2.12**

Land use, planning and zoning: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=224	*n=87*	*n=126*	*n=2*	*n=12*	*n=30*	*n=50*	*n=65*	*n=62*
(1) High	54.0%	47.1%	59.5%	50.0%	50.0%	50.0%	54.0%	61.5%	50.0%
(2) Medium	41.5%	47.1%	36.5%	0.0%	41.7%	50.0%	38.0%	36.9%	45.2%
(3) Low	4.5%	5.7%	4.0%	50.0%	8.3%	0.0%	8.0%	1.5%	4.8%
Average	**1.50**	**1.59**	**1.44**	**2.00**	**1.58**	**1.50**	**1.54**	**1.40**	**1.55**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=73	*n=98*	*n=49*	*n=3*	*n=39*	*n=23*	*n=32*	*n=125*
(1) High	50.7%	50.0%	63.3%	66.7%	53.8%	65.2%	46.9%	53.6%
(2) Medium	46.6%	42.9%	34.7%	33.3%	43.6%	34.8%	50.0%	40.0%
(3) Low	2.7%	7.1%	2.0%	0.0%	2.6%	0.0%	3.1%	6.4%
Average	**1.52**	**1.57**	**1.39**	**1.33**	**1.49**	**1.35**	**1.56**	**1.53**

Code Enforcement: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=221	*n=87*	*n=122*	*n=2*	*n=12*	*n=30*	*n=52*	*n=61*	*n=60*
(1) Excellent	18.6%	17.2%	19.7%	0.0%	25.0%	13.3%	15.4%	19.7%	21.7%
(2) Good	47.5%	50.6%	45.1%	50.0%	8.3%	43.3%	53.8%	50.8%	46.7%
(3) Fair	24.0%	24.1%	23.8%	50.0%	58.3%	30.0%	19.2%	19.7%	23.3%
(4) Poor	10.0%	8.0%	11.5%	0.0%	8.3%	13.3%	11.5%	9.8%	8.3%
Average	**2.25**	**2.23**	**2.27**	**2.50**	**2.50**	**2.43**	**2.27**	**2.20**	**2.18**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=76	*n=95*	*n=44*	*n=2*	*n=37*	*n=25*	*n=34*	*n=122*
(1) Excellent	10.5%	25.3%	15.9%	0.0%	16.2%	8.0%	23.5%	20.5%
(2) Good	42.1%	48.4%	59.1%	0.0%	48.6%	40.0%	41.2%	51.6%
(3) Fair	34.2%	17.9%	15.9%	100.0%	24.3%	44.0%	20.6%	18.9%
(4) Poor	13.2%	8.4%	9.1%	0.0%	10.8%	8.0%	14.7%	9.0%
Average	**2.50**	**2.09**	**2.18**	**3.00**	**2.30**	**2.52**	**2.26**	**2.16**

Code Enforcement: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=231	*n=88*	*n=131*	*n=2*	*n=12*	*n=30*	*n=53*	*n=65*	*n=65*
(1) High	49.4%	39.8%	55.0%	50.0%	50.0%	56.7%	41.5%	46.2%	55.4%
(2) Medium	44.2%	50.0%	40.5%	0.0%	41.7%	40.0%	47.2%	47.7%	41.5%
(3) Low	6.5%	10.2%	4.6%	50.0%	8.3%	3.3%	11.3%	6.2%	3.1%
Average	**1.57**	**1.70**	**1.50**	**2.00**	**1.58**	**1.47**	**1.70**	**1.60**	**1.48**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=78	*n=98*	*n=51*	*n=3*	*n=39*	*n=24*	*n=33*	*n=130*
(1) High	48.7%	48.0%	51.0%	66.7%	56.4%	45.8%	54.5%	46.2%
(2) Medium	50.0%	40.8%	43.1%	33.3%	35.9%	54.2%	42.4%	46.2%
(3) Low	1.3%	11.2%	5.9%	0.0%	7.7%	0.0%	3.0%	7.7%
Average	**1.53**	**1.63**	**1.55**	**1.33**	**1.51**	**1.54**	**1.48**	**1.62**

Economic Development: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=217	*n=84*	*n=122*	*n=2*	*n=11*	*n=34*	*n=51*	*n=58*	*n=57*
(1) Excellent	15.2%	14.3%	16.4%	50.0%	18.2%	11.8%	9.8%	15.5%	19.3%
(2) Good	48.8%	56.0%	44.3%	50.0%	45.5%	50.0%	47.1%	43.1%	56.1%
(3) Fair	27.6%	23.8%	28.7%	0.0%	27.3%	29.4%	31.4%	29.3%	22.8%
(4) Poor	8.3%	6.0%	10.7%	0.0%	9.1%	8.8%	11.8%	12.1%	1.8%
Average	**2.29**	**2.21**	**2.34**	**1.50**	**2.27**	**2.35**	**2.45**	**2.38**	**2.07**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=70	*n=94*	*n=47*	*n=4*	*n=38*	*n=23*	*n=32*	*n=118*
(1) Excellent	7.1%	20.2%	12.8%	25.0%	10.5%	8.7%	18.8%	16.9%
(2) Good	47.1%	45.7%	61.7%	50.0%	60.5%	39.1%	50.0%	46.6%
(3) Fair	32.9%	26.6%	21.3%	25.0%	21.1%	39.1%	21.9%	28.8%
(4) Poor	12.9%	7.4%	4.3%	0.0%	7.9%	13.0%	9.4%	7.6%
Average	**2.51**	**2.21**	**2.17**	**2.00**	**2.26**	**2.57**	**2.22**	**2.27**

Economic Development: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=223	*n=88*	*n=124*	*n=2*	*n=12*	*n=33*	*n=50*	*n=64*	*n=58*
(1) High	55.2%	52.3%	57.3%	50.0%	58.3%	63.6%	58.0%	51.6%	53.4%
(2) Medium	41.3%	43.2%	40.3%	0.0%	33.3%	36.4%	40.0%	45.3%	43.1%
(3) Low	3.6%	4.5%	2.4%	50.0%	8.3%	0.0%	2.0%	3.1%	3.4%
Average	**1.48**	**1.52**	**1.45**	**2.00**	**1.50**	**1.36**	**1.44**	**1.52**	**1.50**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=75	*n=97*	*n=48*	*n=4*	*n=37*	*n=22*	*n=30*	*n=128*
(1) High	52.0%	53.6%	60.4%	75.0%	62.2%	59.1%	50.0%	53.1%
(2) Medium	42.7%	42.3%	39.6%	25.0%	35.1%	40.9%	50.0%	41.4%
(3) Low	5.3%	4.1%	0.0%	0.0%	2.7%	0.0%	0.0%	5.5%
Average	**1.53**	**1.51**	**1.40**	**1.25**	**1.41**	**1.41**	**1.50**	**1.52**

Ease and Efficiency of Obtaining Permits: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=163	*n=72*	*n=83*	*n=1*	*n=8*	*n=22*	*n=36*	*n=47*	*n=46*
(1) Excellent	33.7%	34.7%	32.5%	0.0%	37.5%	36.4%	33.3%	25.5%	41.3%
(2) Good	38.0%	34.7%	41.0%	0.0%	37.5%	45.5%	33.3%	36.2%	41.3%
(3) Fair	20.2%	23.6%	18.1%	100.0%	12.5%	13.6%	19.4%	31.9%	13.0%
(4) Poor	8.0%	6.9%	8.4%	0.0%	12.5%	4.5%	13.9%	6.4%	4.3%
Average	**2.02**	**2.03**	**2.02**	**3.00**	**2.00**	**1.86**	**2.14**	**2.19**	**1.80**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=57	*n=68*	*n=33*	*n=1*	*n=22*	*n=18*	*n=21*	*n=100*
(1) Excellent	29.8%	41.2%	27.3%	0.0%	50.0%	27.8%	38.1%	31.0%
(2) Good	33.3%	32.4%	54.5%	100.0%	22.7%	50.0%	38.1%	38.0%
(3) Fair	22.8%	20.6%	15.2%	0.0%	18.2%	22.2%	19.0%	21.0%
(4) Poor	14.0%	5.9%	3.0%	0.0%	9.1%	0.0%	4.8%	10.0%
Average	**2.21**	**1.91**	**1.94**	**2.00**	**1.86**	**1.94**	**1.90**	**2.10**

Ease and Efficiency of Obtaining Permits: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=203	*n=83*	*n=109*	*n=1*	*n=10*	*n=28*	*n=47*	*n=60*	*n=53*
(1) High	42.9%	32.5%	48.6%	0.0%	60.0%	35.7%	40.4%	40.0%	49.1%
(2) Medium	47.8%	50.6%	46.8%	0.0%	40.0%	60.7%	48.9%	46.7%	43.4%
(3) Low	9.4%	16.9%	4.6%	100.0%	0.0%	3.6%	10.6%	13.3%	7.5%
Average	**1.67**	**1.84**	**1.56**	**3.00**	**1.40**	**1.68**	**1.70**	**1.73**	**1.58**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=69	*n=88*	*n=43*	*n=2*	*n=32*	*n=21*	*n=26*	*n=121*
(1) High	46.4%	37.5%	46.5%	50.0%	50.0%	33.3%	50.0%	41.3%
(2) Medium	46.4%	51.1%	44.2%	50.0%	40.6%	66.7%	50.0%	46.3%
(3) Low	7.2%	11.4%	9.3%	0.0%	9.4%	0.0%	0.0%	12.4%
Average	**1.61**	**1.74**	**1.63**	**1.50**	**1.59**	**1.67**	**1.50**	**1.71**

Overall Community Development: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=227	*n=88*	*n=128*	*n=2*	*n=12*	*n=31*	*n=52*	*n=60*	*n=67*
(1) Excellent	17.6%	20.5%	15.6%	0.0%	16.7%	16.1%	17.3%	13.3%	22.4%
(2) Good	52.9%	50.0%	54.7%	100.0%	58.3%	67.7%	38.5%	50.0%	56.7%
(3) Fair	23.8%	26.1%	21.9%	0.0%	16.7%	9.7%	34.6%	30.0%	19.4%
(4) Poor	5.7%	3.4%	7.8%	0.0%	8.3%	6.5%	9.6%	6.7%	1.5%
Average	**2.18**	**2.13**	**2.22**	**2.00**	**2.17**	**2.06**	**2.37**	**2.30**	**2.00**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=74	*n=99*	*n=48*	*n=2*	*n=39*	*n=26*	*n=35*	*n=123*
(1) Excellent	10.8%	23.2%	14.6%	0.0%	15.4%	7.7%	20.0%	20.3%
(2) Good	52.7%	50.5%	60.4%	100.0%	64.1%	50.0%	48.6%	50.4%
(3) Fair	25.7%	22.2%	22.9%	0.0%	15.4%	34.6%	28.6%	22.8%
(4) Poor	10.8%	4.0%	2.1%	0.0%	5.1%	7.7%	2.9%	6.5%
Average	**2.36**	**2.07**	**2.13**	**2.00**	**2.10**	**2.42**	**2.14**	**2.15**

Overall Community Development: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=226	*n=89*	*n=127*	*n=2*	*n=12*	*n=32*	*n=50*	*n=63*	*n=64*
(1) High	47.8%	40.4%	52.8%	50.0%	41.7%	53.1%	46.0%	47.6%	48.4%
(2) Medium	49.1%	53.9%	45.7%	0.0%	58.3%	43.8%	52.0%	49.2%	48.4%
(3) Low	3.1%	5.6%	1.6%	50.0%	0.0%	3.1%	2.0%	3.2%	3.1%
Average	**1.55**	**1.65**	**1.49**	**2.00**	**1.58**	**1.50**	**1.56**	**1.56**	**1.55**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=73	*n=97*	*n=51*	*n=3*	*n=38*	*n=24*	*n=33*	*n=126*
(1) High	45.2%	46.4%	51.0%	66.7%	52.6%	41.7%	45.5%	48.4%
(2) Medium	52.1%	50.5%	45.1%	33.3%	44.7%	58.3%	48.5%	48.4%
(3) Low	2.7%	3.1%	3.9%	0.0%	2.6%	0.0%	6.1%	3.2%
Average	**1.58**	**1.57**	**1.53**	**1.33**	**1.50**	**1.58**	**1.61**	**1.55**

GENERAL SERVICES

Online Payment Options: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=190	*n=70*	*n=108*	*n=1*	*n=12*	*n=30*	*n=43*	*n=51*	*n=48*
(1) Excellent	37.4%	42.9%	32.4%	100.0%	25.0%	33.3%	23.3%	49.0%	41.7%
(2) Good	54.7%	50.0%	60.2%	0.0%	66.7%	56.7%	65.1%	45.1%	54.2%
(3) Fair	6.3%	7.1%	6.5%	0.0%	8.3%	10.0%	11.6%	3.9%	2.1%
(4) Poor	1.6%	0.0%	0.9%	0.0%	0.0%	0.0%	0.0%	2.0%	2.1%
Average	**1.72**	**1.64**	**1.76**	**1.00**	**1.83**	**1.77**	**1.88**	**1.59**	**1.65**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=62	*n=79*	*n=45*	*n=3*	*n=33*	*n=26*	*n=35*	*n=91*
(1) Excellent	32.3%	41.8%	37.8%	66.7%	36.4%	19.2%	40.0%	40.7%
(2) Good	56.5%	53.2%	53.3%	33.3%	54.5%	61.5%	51.4%	54.9%
(3) Fair	8.1%	5.1%	6.7%	0.0%	9.1%	15.4%	8.6%	2.2%
(4) Poor	3.2%	0.0%	2.2%	0.0%	0.0%	3.8%	0.0%	2.2%
Average	**1.82**	**1.63**	**1.73**	**1.33**	**1.73**	**2.04**	**1.69**	**1.66**

Online Payment Options: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=214	*n=82*	*n=119*	*n=2*	*n=12*	*n=33*	*n=51*	*n=60*	*n=52*
(1) High	40.2%	35.4%	42.0%	50.0%	41.7%	45.5%	41.2%	38.3%	36.5%
(2) Medium	46.7%	50.0%	45.4%	0.0%	50.0%	45.5%	43.1%	48.3%	50.0%
(3) Low	13.1%	14.6%	12.6%	50.0%	8.3%	9.1%	15.7%	13.3%	13.5%
Average	**1.73**	**1.79**	**1.71**	**2.00**	**1.67**	**1.64**	**1.75**	**1.75**	**1.77**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=71	*n=95*	*n=44*	*n=4*	*n=37*	*n=24*	*n=29*	*n=119*
(1) High	40.8%	34.7%	52.3%	75.0%	51.4%	33.3%	37.9%	37.8%
(2) Medium	43.7%	54.7%	36.4%	0.0%	37.8%	54.2%	55.2%	47.1%
(3) Low	15.5%	10.5%	11.4%	25.0%	10.8%	12.5%	6.9%	15.1%
Average	**1.75**	**1.76**	**1.59**	**1.50**	**1.59**	**1.79**	**1.69**	**1.77**

Website: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=216	*n=87*	*n=117*	*n=1*	*n=13*	*n=34*	*n=49*	*n=58*	*n=56*
(1) Excellent	25.5%	24.1%	23.1%	0.0%	7.7%	29.4%	18.4%	25.9%	30.4%
(2) Good	60.2%	57.5%	65.0%	100.0%	76.9%	55.9%	63.3%	55.2%	62.5%
(3) Fair	13.4%	18.4%	10.3%	0.0%	15.4%	14.7%	16.3%	17.2%	7.1%
(4) Poor	0.9%	0.0%	1.7%	0.0%	0.0%	0.0%	2.0%	1.7%	0.0%
Average	**1.90**	**1.94**	**1.91**	**2.00**	**2.08**	**1.85**	**2.02**	**1.95**	**1.77**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=73	*n=86*	*n=52*	*n=4*	*n=37*	*n=26*	*n=38*	*n=108*
(1) Excellent	20.5%	30.2%	25.0%	25.0%	27.0%	19.2%	23.7%	27.8%
(2) Good	61.6%	55.8%	65.4%	75.0%	59.5%	65.4%	63.2%	56.5%
(3) Fair	16.4%	12.8%	9.6%	0.0%	13.5%	15.4%	13.2%	13.9%
(4) Poor	1.4%	1.2%	0.0%	0.0%	0.0%	0.0%	0.0%	1.9%
Average	**1.99**	**1.85**	**1.85**	**1.75**	**1.86**	**1.96**	**1.89**	**1.90**

Website: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=226	*n=90*	*n=123*	*n=2*	*n=13*	*n=34*	*n=55*	*n=63*	*n=55*
(1) High	36.3%	28.9%	40.7%	50.0%	23.1%	32.4%	38.2%	39.7%	34.5%
(2) Medium	49.1%	52.2%	46.3%	0.0%	46.2%	64.7%	40.0%	47.6%	52.7%
(3) Low	14.6%	18.9%	13.0%	50.0%	30.8%	2.9%	21.8%	12.7%	12.7%
Average	**1.78**	**1.90**	**1.72**	**2.00**	**2.08**	**1.71**	**1.84**	**1.73**	**1.78**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=80	*n=94*	*n=48*	*n=6*	*n=39*	*n=23*	*n=30*	*n=126*
(1) High	32.5%	36.2%	43.8%	50.0%	33.3%	43.5%	30.0%	37.3%
(2) Medium	52.5%	48.9%	45.8%	33.3%	59.0%	43.5%	63.3%	43.7%
(3) Low	15.0%	14.9%	10.4%	16.7%	7.7%	13.0%	6.7%	19.0%
Average	**1.83**	**1.79**	**1.67**	**1.67**	**1.74**	**1.70**	**1.77**	**1.82**

Village Newsletter: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=262	*n=100*	*n=148*	*n=1*	*n=14*	*n=37*	*n=58*	*n=72*	*n=75*
(1) Excellent	31.3%	30.0%	31.1%	0.0%	21.4%	35.1%	22.4%	29.2%	40.0%
(2) Good	58.0%	58.0%	59.5%	100.0%	57.1%	59.5%	60.3%	59.7%	53.3%
(3) Fair	9.9%	11.0%	9.5%	0.0%	21.4%	5.4%	17.2%	9.7%	5.3%
(4) Poor	0.8%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.4%	1.3%
Average	**1.80**	**1.83**	**1.78**	**2.00**	**2.00**	**1.70**	**1.95**	**1.83**	**1.68**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=90	*n=107*	*n=59*	*n=5*	*n=42*	*n=29*	*n=42*	*n=141*
(1) Excellent	27.8%	33.6%	32.2%	20.0%	33.3%	34.5%	26.2%	31.9%
(2) Good	57.8%	57.0%	59.3%	80.0%	50.0%	48.3%	71.4%	57.4%
(3) Fair	13.3%	9.3%	6.8%	0.0%	16.7%	13.8%	2.4%	9.9%
(4) Poor	1.1%	0.0%	1.7%	0.0%	0.0%	3.4%	0.0%	0.7%
Average	**1.88**	**1.76**	**1.78**	**1.80**	**1.83**	**1.86**	**1.76**	**1.79**

Village Newsletter: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=244	*n=95*	*n=137*	*n=2*	*n=13*	*n=35*	*n=56*	*n=67*	*n=67*
(1) High	32.8%	27.4%	35.8%	0.0%	7.7%	22.9%	30.4%	32.8%	46.3%
(2) Medium	56.1%	60.0%	53.3%	50.0%	69.2%	68.6%	51.8%	56.7%	49.3%
(3) Low	11.1%	12.6%	10.9%	50.0%	23.1%	8.6%	17.9%	10.4%	4.5%
Average	**1.78**	**1.85**	**1.75**	**2.50**	**2.15**	**1.86**	**1.88**	**1.78**	**1.58**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=85	*n=102*	*n=53*	*n=6*	*n=42*	*n=26*	*n=32*	*n=136*
(1) High	31.8%	31.4%	35.8%	33.3%	21.4%	26.9%	40.6%	35.3%
(2) Medium	55.3%	57.8%	54.7%	66.7%	61.9%	61.5%	56.3%	52.9%
(3) Low	12.9%	10.8%	9.4%	0.0%	16.7%	11.5%	3.1%	11.8%
Average	**1.81**	**1.79**	**1.74**	**1.67**	**1.95**	**1.85**	**1.63**	**1.76**

Algonquin e-News: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=161	*n=68*	*n=87*	*n=1*	*n=8*	*n=23*	*n=37*	*n=45*	*n=44*
(1) Excellent	31.1%	29.4%	32.2%	0.0%	25.0%	34.8%	21.6%	33.3%	36.4%
(2) Good	58.4%	57.4%	58.6%	100.0%	50.0%	60.9%	59.5%	53.3%	61.4%
(3) Fair	9.9%	11.8%	9.2%	0.0%	25.0%	4.3%	18.9%	11.1%	2.3%
(4) Poor	0.6%	1.5%	0.0%	0.0%	0.0%	0.0%	0.0%	2.2%	0.0%
Average	**1.80**	**1.85**	**1.77**	**2.00**	**2.00**	**1.70**	**1.97**	**1.82**	**1.66**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=53	*n=68*	*n=34*	*n=1*	*n=30*	*n=17*	*n=28*	*n=84*
(1) Excellent	26.4%	32.4%	29.4%	0.0%	36.7%	23.5%	28.6%	32.1%
(2) Good	60.4%	57.4%	61.8%	100.0%	53.3%	52.9%	71.4%	56.0%
(3) Fair	11.3%	10.3%	8.8%	0.0%	10.0%	23.5%	0.0%	10.7%
(4) Poor	1.9%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.2%
Average	**1.89**	**1.78**	**1.79**	**2.00**	**1.73**	**2.00**	**1.71**	**1.81**

Algonquin e-News: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=194	*n=80*	*n=108*	*n=2*	*n=10*	*n=31*	*n=51*	*n=55*	*n=43*
(1) High	29.9%	27.5%	30.6%	0.0%	10.0%	22.6%	29.4%	32.7%	37.2%
(2) Medium	49.0%	48.8%	49.1%	0.0%	40.0%	67.7%	45.1%	43.6%	51.2%
(3) Low	21.1%	23.8%	20.4%	100.0%	50.0%	9.7%	25.5%	23.6%	11.6%
Average	**1.91**	**1.96**	**1.90**	**3.00**	**2.40**	**1.87**	**1.96**	**1.91**	**1.74**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=64	*n=85*	*n=40*	*n=5*	*n=35*	*n=21*	*n=24*	*n=108*
(1) High	28.1%	28.2%	32.5%	20.0%	22.9%	23.8%	37.5%	32.4%
(2) Medium	46.9%	51.8%	50.0%	60.0%	57.1%	61.9%	54.2%	42.6%
(3) Low	25.0%	20.0%	17.5%	20.0%	20.0%	14.3%	8.3%	25.0%
Average	**1.97**	**1.92**	**1.85**	**2.00**	**1.97**	**1.90**	**1.71**	**1.93**

Social Media: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=112	*n=40*	*n=67*	*n=0*	*n=8*	*n=19*	*n=29*	*n=33*	*n=20*
(1) Excellent	33.0%	30.0%	35.8%	-	37.5%	47.4%	27.6%	36.4%	20.0%
(2) Good	49.1%	47.5%	47.8%	-	50.0%	52.6%	48.3%	39.4%	60.0%
(3) Fair	16.1%	20.0%	14.9%	-	12.5%	0.0%	20.7%	21.2%	20.0%
(4) Poor	1.8%	2.5%	1.5%	-	0.0%	0.0%	3.4%	3.0%	0.0%
Average	**1.87**	**1.95**	**1.82**	**-**	**1.75**	**1.53**	**2.00**	**1.91**	**2.00**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=38	*n=48*	*n=21*	*n=1*	*n=22*	*n=12*	*n=22*	*n=54*
(1) Excellent	26.3%	33.3%	42.9%	100.0%	22.7%	16.7%	36.4%	38.9%
(2) Good	55.3%	43.8%	47.6%	0.0%	63.6%	58.3%	40.9%	44.4%
(3) Fair	15.8%	20.8%	9.5%	0.0%	13.6%	25.0%	22.7%	13.0%
(4) Poor	2.6%	2.1%	0.0%	0.0%	0.0%	0.0%	0.0%	3.7%
Average	**1.95**	**1.92**	**1.67**	**1.00**	**1.91**	**2.08**	**1.86**	**1.81**

Social Media: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=174	*n=69*	*n=99*	*n=2*	*n=12*	*n=29*	*n=49*	*n=52*	*n=28*
(1) High	26.4%	20.3%	30.3%	0.0%	33.3%	24.1%	32.7%	23.1%	21.4%
(2) Medium	46.6%	46.4%	46.5%	50.0%	41.7%	58.6%	38.8%	44.2%	53.6%
(3) Low	27.0%	33.3%	23.2%	50.0%	25.0%	17.2%	28.6%	32.7%	25.0%
Average	**2.01**	**2.13**	**1.93**	**2.50**	**1.92**	**1.93**	**1.96**	**2.10**	**2.04**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=57	*n=75*	*n=39*	*n=4*	*n=34*	*n=22*	*n=23*	*n=90*
(1) High	22.8%	26.7%	30.8%	0.0%	20.6%	18.2%	39.1%	28.9%
(2) Medium	49.1%	46.7%	41.0%	75.0%	58.8%	50.0%	39.1%	42.2%
(3) Low	28.1%	26.7%	28.2%	25.0%	20.6%	31.8%	21.7%	28.9%
Average	**2.05**	**2.00**	**1.97**	**2.25**	**2.00**	**2.14**	**1.83**	**2.00**

Garbage collection: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=266	*n=103*	*n=149*	*n=1*	*n=14*	*n=37*	*n=60*	*n=74*	*n=75*
(1) Excellent	41.0%	38.8%	43.0%	100.0%	42.9%	40.5%	28.3%	44.6%	48.0%
(2) Good	47.0%	48.5%	45.0%	0.0%	42.9%	45.9%	58.3%	37.8%	46.7%
(3) Fair	9.0%	10.7%	8.1%	0.0%	7.1%	8.1%	10.0%	13.5%	5.3%
(4) Poor	3.0%	1.9%	4.0%	0.0%	7.1%	5.4%	3.3%	4.1%	0.0%
Average	**1.74**	**1.76**	**1.73**	**1.00**	**1.79**	**1.78**	**1.88**	**1.77**	**1.57**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=91	*n=110*	*n=57*	*n=6*	*n=41*	*n=29*	*n=43*	*n=145*
(1) Excellent	38.5%	40.9%	43.9%	83.3%	46.3%	31.0%	32.6%	42.8%
(2) Good	46.2%	47.3%	49.1%	16.7%	41.5%	51.7%	53.5%	46.2%
(3) Fair	9.9%	9.1%	7.0%	0.0%	9.8%	10.3%	9.3%	9.0%
(4) Poor	5.5%	2.7%	0.0%	0.0%	2.4%	6.9%	4.7%	2.1%
Average	**1.82**	**1.74**	**1.63**	**1.17**	**1.68**	**1.93**	**1.86**	**1.70**

Garbage collection: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=243	*n=96*	*n=134*	*n=1*	*n=13*	*n=35*	*n=56*	*n=68*	*n=66*
(1) High	74.1%	66.7%	76.9%	100.0%	84.6%	80.0%	71.4%	67.6%	77.3%
(2) Medium	25.1%	31.3%	23.1%	0.0%	15.4%	20.0%	25.0%	32.4%	22.7%
(3) Low	0.8%	2.1%	0.0%	0.0%	0.0%	0.0%	3.6%	0.0%	0.0%
Average	**1.27**	**1.35**	**1.23**	**1.00**	**1.15**	**1.20**	**1.32**	**1.32**	**1.23**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=85	*n=102*	*n=51*	*n=6*	*n=40*	*n=25*	*n=33*	*n=138*
(1) High	70.6%	72.5%	82.4%	83.3%	82.5%	72.0%	72.7%	71.7%
(2) Medium	29.4%	25.5%	17.6%	16.7%	17.5%	24.0%	27.3%	27.5%
(3) Low	0.0%	2.0%	0.0%	0.0%	0.0%	4.0%	0.0%	0.7%
Average	**1.29**	**1.29**	**1.18**	**1.17**	**1.18**	**1.32**	**1.27**	**1.29**

Recycling: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=270	*n=104*	*n=153*	*n=2*	*n=14*	*n=38*	*n=60*	*n=75*	*n=76*
(1) Excellent	45.6%	44.2%	45.8%	100.0%	64.3%	52.6%	35.0%	44.0%	47.4%
(2) Good	45.2%	45.2%	45.1%	0.0%	35.7%	39.5%	56.7%	42.7%	43.4%
(3) Fair	7.8%	9.6%	7.2%	0.0%	0.0%	5.3%	6.7%	10.7%	9.2%
(4) Poor	1.5%	1.0%	2.0%	0.0%	0.0%	2.6%	1.7%	2.7%	0.0%
Average	**1.65**	**1.67**	**1.65**	**1.00**	**1.36**	**1.58**	**1.75**	**1.72**	**1.62**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=92	*n=110*	*n=60*	*n=7*	*n=44*	*n=30*	*n=41*	*n=145*
(1) Excellent	44.6%	48.2%	41.7%	71.4%	56.8%	43.3%	31.7%	45.5%
(2) Good	43.5%	43.6%	51.7%	28.6%	34.1%	46.7%	61.0%	44.1%
(3) Fair	8.7%	7.3%	6.7%	0.0%	9.1%	6.7%	4.9%	9.0%
(4) Poor	3.3%	0.9%	0.0%	0.0%	0.0%	3.3%	2.4%	1.4%
Average	**1.71**	**1.61**	**1.65**	**1.29**	**1.52**	**1.70**	**1.78**	**1.66**

Recycling: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=245	*n=96*	*n=137*	*n=2*	*n=13*	*n=35*	*n=56*	*n=67*	*n=68*
(1) High	74.7%	67.7%	77.4%	100.0%	84.6%	82.9%	69.6%	70.1%	76.5%
(2) Medium	24.5%	31.3%	21.9%	0.0%	15.4%	17.1%	28.6%	29.9%	22.1%
(3) Low	0.8%	1.0%	0.7%	0.0%	0.0%	0.0%	1.8%	0.0%	1.5%
Average	**1.26**	**1.33**	**1.23**	**1.00**	**1.15**	**1.17**	**1.32**	**1.30**	**1.25**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=84	*n=103*	*n=53*	*n=6*	*n=42*	*n=26*	*n=32*	*n=137*
(1) High	71.4%	73.8%	81.1%	83.3%	85.7%	73.1%	71.9%	71.5%
(2) Medium	27.4%	25.2%	18.9%	16.7%	14.3%	23.1%	25.0%	28.5%
(3) Low	1.2%	1.0%	0.0%	0.0%	0.0%	3.8%	3.1%	0.0%
Average	**1.30**	**1.27**	**1.19**	**1.17**	**1.14**	**1.31**	**1.31**	**1.28**

Yard waste collection: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=242	*n=99*	*n=131*	*n=1*	*n=12*	*n=33*	*n=56*	*n=71*	*n=65*
(1) Excellent	36.4%	36.4%	35.1%	0.0%	50.0%	39.4%	23.2%	42.3%	36.9%
(2) Good	46.7%	46.5%	48.1%	100.0%	33.3%	42.4%	55.4%	36.6%	53.8%
(3) Fair	12.0%	11.1%	13.0%	0.0%	16.7%	12.1%	16.1%	12.7%	7.7%
(4) Poor	5.0%	6.1%	3.8%	0.0%	0.0%	6.1%	5.4%	8.5%	1.5%
Average	**1.86**	**1.87**	**1.85**	**2.00**	**1.67**	**1.85**	**2.04**	**1.87**	**1.74**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=88	*n=96*	*n=51*	*n=5*	*n=38*	*n=28*	*n=37*	*n=131*
(1) Excellent	35.2%	35.4%	39.2%	60.0%	42.1%	35.7%	24.3%	37.4%
(2) Good	40.9%	52.1%	49.0%	40.0%	39.5%	42.9%	62.2%	45.0%
(3) Fair	19.3%	7.3%	5.9%	0.0%	18.4%	14.3%	8.1%	11.5%
(4) Poor	4.5%	5.2%	5.9%	0.0%	0.0%	7.1%	5.4%	6.1%
Average	**1.93**	**1.82**	**1.78**	**1.40**	**1.76**	**1.93**	**1.95**	**1.86**

Yard waste collection: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=237	*n=95*	*n=130*	*n=2*	*n=13*	*n=34*	*n=54*	*n=67*	*n=64*
(1) High	61.6%	56.8%	62.3%	100.0%	61.5%	67.6%	61.1%	58.2%	60.9%
(2) Medium	34.6%	37.9%	34.6%	0.0%	23.1%	26.5%	33.3%	40.3%	37.5%
(3) Low	3.8%	5.3%	3.1%	0.0%	15.4%	5.9%	5.6%	1.5%	1.6%
Average	**1.42**	**1.48**	**1.41**	**1.00**	**1.54**	**1.38**	**1.44**	**1.43**	**1.41**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=82	*n=101*	*n=49*	*n=5*	*n=42*	*n=26*	*n=30*	*n=132*
(1) High	61.0%	60.4%	65.3%	80.0%	66.7%	65.4%	66.7%	58.3%
(2) Medium	35.4%	34.7%	32.7%	20.0%	23.8%	30.8%	33.3%	39.4%
(3) Low	3.7%	5.0%	2.0%	0.0%	9.5%	3.8%	0.0%	2.3%
Average	**1.43**	**1.45**	**1.37**	**1.20**	**1.43**	**1.38**	**1.33**	**1.44**

Ease of Water Billing Service: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=255	*n=100*	*n=142*	*n=1*	*n=13*	*n=37*	*n=56*	*n=71*	*n=72*
(1) Excellent	44.3%	40.0%	46.5%	100.0%	53.8%	35.1%	35.7%	47.9%	50.0%
(2) Good	45.9%	47.0%	46.5%	0.0%	38.5%	51.4%	48.2%	42.3%	47.2%
(3) Fair	7.1%	10.0%	5.6%	0.0%	7.7%	8.1%	14.3%	7.0%	1.4%
(4) Poor	2.7%	3.0%	1.4%	0.0%	0.0%	5.4%	1.8%	2.8%	1.4%
Average	**1.68**	**1.76**	**1.62**	**1.00**	**1.54**	**1.84**	**1.82**	**1.65**	**1.54**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=85	*n=107*	*n=57*	*n=5*	*n=43*	*n=29*	*n=40*	*n=135*
(1) Excellent	43.5%	44.9%	43.9%	80.0%	51.2%	20.7%	40.0%	48.1%
(2) Good	43.5%	48.6%	43.9%	20.0%	37.2%	58.6%	55.0%	43.0%
(3) Fair	8.2%	5.6%	8.8%	0.0%	9.3%	17.2%	2.5%	5.9%
(4) Poor	4.7%	0.9%	3.5%	0.0%	2.3%	3.4%	2.5%	3.0%
Average	**1.74**	**1.63**	**1.72**	**1.20**	**1.63**	**2.03**	**1.68**	**1.64**

Ease of Water Billing Service: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=238	*n=94*	*n=132*	*n=2*	*n=12*	*n=36*	*n=54*	*n=67*	*n=63*
(1) High	48.3%	39.4%	53.0%	50.0%	41.7%	47.2%	37.0%	49.3%	58.7%
(2) Medium	43.7%	52.1%	39.4%	50.0%	41.7%	52.8%	50.0%	38.8%	38.1%
(3) Low	8.0%	8.5%	7.6%	0.0%	16.7%	0.0%	13.0%	11.9%	3.2%
Average	**1.60**	**1.69**	**1.55**	**1.50**	**1.75**	**1.53**	**1.76**	**1.63**	**1.44**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=80	*n=102*	*n=51*	*n=6*	*n=42*	*n=26*	*n=31*	*n=131*
(1) High	47.5%	42.2%	62.7%	50.0%	54.8%	42.3%	54.8%	46.6%
(2) Medium	42.5%	49.0%	33.3%	50.0%	40.5%	42.3%	45.2%	43.5%
(3) Low	10.0%	8.8%	3.9%	0.0%	4.8%	15.4%	0.0%	9.9%
Average	**1.63**	**1.67**	**1.41**	**1.50**	**1.50**	**1.73**	**1.45**	**1.63**

Promoting the Village to attract visitors: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=179	*n=70*	*n=102*	*n=1*	*n=9*	*n=27*	*n=41*	*n=51*	*n=47*
(1) Excellent	12.8%	11.4%	13.7%	0.0%	0.0%	14.8%	4.9%	9.8%	23.4%
(2) Good	47.5%	42.9%	49.0%	100.0%	55.6%	44.4%	41.5%	43.1%	55.3%
(3) Fair	28.5%	32.9%	26.5%	0.0%	44.4%	33.3%	34.1%	29.4%	19.1%
(4) Poor	11.2%	12.9%	10.8%	0.0%	0.0%	7.4%	19.5%	17.6%	2.1%
Average	**2.38**	**2.47**	**2.34**	**2.00**	**2.44**	**2.33**	**2.68**	**2.55**	**2.00**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=58	*n=79*	*n=36*	*n=2*	*n=29*	*n=20*	*n=29*	*n=98*
(1) Excellent	6.9%	17.7%	8.3%	0.0%	13.8%	10.0%	17.2%	12.2%
(2) Good	51.7%	43.0%	50.0%	100.0%	44.8%	45.0%	48.3%	46.9%
(3) Fair	32.8%	25.3%	30.6%	0.0%	41.4%	25.0%	27.6%	26.5%
(4) Poor	8.6%	13.9%	11.1%	0.0%	0.0%	20.0%	6.9%	14.3%
Average	**2.43**	**2.35**	**2.44**	**2.00**	**2.28**	**2.55**	**2.24**	**2.43**

Promoting the Village to attract visitors: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=215	*n=85*	*n=120*	*n=2*	*n=12*	*n=32*	*n=50*	*n=60*	*n=57*
(1) High	34.0%	28.2%	37.5%	50.0%	33.3%	46.9%	36.0%	30.0%	28.1%
(2) Medium	52.1%	57.6%	48.3%	50.0%	50.0%	37.5%	48.0%	55.0%	61.4%
(3) Low	14.0%	14.1%	14.2%	0.0%	16.7%	15.6%	16.0%	15.0%	10.5%
Average	**1.80**	**1.86**	**1.77**	**1.50**	**1.83**	**1.69**	**1.80**	**1.85**	**1.82**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=75	*n=92*	*n=43*	*n=5*	*n=38*	*n=23*	*n=30*	*n=118*
(1) High	29.3%	35.9%	34.9%	40.0%	47.4%	30.4%	36.7%	29.7%
(2) Medium	53.3%	51.1%	53.5%	60.0%	47.4%	56.5%	46.7%	54.2%
(3) Low	17.3%	13.0%	11.6%	0.0%	5.3%	13.0%	16.7%	16.1%
Average	**1.88**	**1.77**	**1.77**	**1.60**	**1.58**	**1.83**	**1.80**	**1.86**

Overall General Services: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=260	*n=103*	*n=144*	*n=1*	*n=14*	*n=36*	*n=59*	*n=71*	*n=74*
(1) Excellent	27.7%	28.2%	26.4%	0.0%	14.3%	25.0%	22.0%	28.2%	35.1%
(2) Good	59.2%	59.2%	59.7%	100.0%	78.6%	63.9%	54.2%	57.7%	58.1%
(3) Fair	12.7%	12.6%	13.2%	0.0%	7.1%	11.1%	23.7%	12.7%	6.8%
(4) Poor	0.4%	0.0%	0.7%	0.0%	0.0%	0.0%	0.0%	1.4%	0.0%
Average	**1.86**	**1.84**	**1.88**	**2.00**	**1.93**	**1.86**	**2.02**	**1.87**	**1.72**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=88	*n=108*	*n=57*	*n=4*	*n=43*	*n=27*	*n=40*	*n=143*
(1) Excellent	23.9%	29.6%	29.8%	50.0%	25.6%	11.1%	27.5%	30.8%
(2) Good	63.6%	58.3%	54.4%	50.0%	65.1%	59.3%	60.0%	57.3%
(3) Fair	12.5%	11.1%	15.8%	0.0%	9.3%	25.9%	12.5%	11.9%
(4) Poor	0.0%	0.9%	0.0%	0.0%	0.0%	3.7%	0.0%	0.0%
Average	**1.89**	**1.83**	**1.86**	**1.50**	**1.84**	**2.22**	**1.85**	**1.81**

Overall General Services: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=235	*n=97*	*n=126*	*n=2*	*n=11*	*n=34*	*n=53*	*n=66*	*n=65*
(1) High	48.5%	43.3%	51.6%	50.0%	45.5%	52.9%	45.3%	42.4%	56.9%
(2) Medium	48.9%	56.7%	43.7%	50.0%	54.5%	44.1%	50.9%	54.5%	41.5%
(3) Low	2.6%	0.0%	4.8%	0.0%	0.0%	2.9%	3.8%	3.0%	1.5%
Average	**1.54**	**1.57**	**1.53**	**1.50**	**1.55**	**1.50**	**1.58**	**1.61**	**1.45**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=81	*n=98*	*n=52*	*n=4*	*n=41*	*n=25*	*n=30*	*n=133*
(1) High	44.4%	49.0%	53.8%	50.0%	61.0%	40.0%	50.0%	45.9%
(2) Medium	51.9%	49.0%	44.2%	50.0%	36.6%	56.0%	46.7%	51.9%
(3) Low	3.7%	2.0%	1.9%	0.0%	2.4%	4.0%	3.3%	2.3%
Average	**1.59**	**1.53**	**1.48**	**1.50**	**1.41**	**1.64**	**1.53**	**1.56**

8. Please rate the performance of the Village employee(s) you interacted with during your most recent contact

Knowledgeable

		Gender		Age					
	Overall	Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=162	*n=64*	*n=90*	*n=1*	*n=8*	*n=28*	*n=30*	*n=50*	*n=43*
(1) Excellent	64.8%	67.2%	62.2%	100.0%	87.5%	50.0%	63.3%	60.0%	74.4%
(2) Good	25.3%	25.0%	26.7%	0.0%	12.5%	35.7%	16.7%	32.0%	20.9%
(3) Fair	5.6%	4.7%	5.6%	0.0%	0.0%	7.1%	6.7%	6.0%	4.7%
(4) Poor	4.3%	3.1%	5.6%	0.0%	0.0%	7.1%	13.3%	2.0%	0.0%
Average	**1.49**	**1.44**	**1.54**	**1.00**	**1.13**	**1.71**	**1.70**	**1.50**	**1.30**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=57	*n=68*	*n=32*	*n=5*	*n=26*	*n=19*	*n=21*	*n=90*
(1) Excellent	59.6%	63.2%	75.0%	100.0%	69.2%	42.1%	66.7%	65.6%
(2) Good	24.6%	27.9%	21.9%	0.0%	23.1%	47.4%	23.8%	23.3%
(3) Fair	8.8%	4.4%	3.1%	0.0%	3.8%	5.3%	4.8%	6.7%
(4) Poor	7.0%	4.4%	0.0%	0.0%	3.8%	5.3%	4.8%	4.4%
Average	**1.63**	**1.50**	**1.28**	**1.00**	**1.42**	**1.74**	**1.48**	**1.50**

Responsive

		Gender		Age					
	Overall	Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=164	*n=65*	*n=91*	*n=1*	*n=8*	*n=28*	*n=30*	*n=51*	*n=44*
(1) Excellent	67.1%	66.2%	67.0%	100.0%	87.5%	60.7%	56.7%	64.7%	75.0%
(2) Good	23.2%	27.7%	20.9%	0.0%	12.5%	28.6%	20.0%	29.4%	18.2%
(3) Fair	5.5%	1.5%	7.7%	0.0%	0.0%	7.1%	6.7%	3.9%	6.8%
(4) Poor	4.3%	4.6%	4.4%	0.0%	0.0%	3.6%	16.7%	2.0%	0.0%
Average	**1.47**	**1.45**	**1.49**	**1.00**	**1.13**	**1.54**	**1.83**	**1.43**	**1.32**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=58	*n=69*	*n=32*	*n=5*	*n=26*	*n=19*	*n=22*	*n=91*
(1) Excellent	62.1%	63.8%	81.3%	100.0%	69.2%	52.6%	72.7%	65.9%
(2) Good	25.9%	24.6%	15.6%	0.0%	23.1%	42.1%	22.7%	20.9%
(3) Fair	6.9%	5.8%	3.1%	0.0%	3.8%	5.3%	0.0%	7.7%
(4) Poor	5.2%	5.8%	0.0%	0.0%	3.8%	0.0%	4.5%	5.5%
Average	**1.55**	**1.54**	**1.22**	**1.00**	**1.42**	**1.53**	**1.36**	**1.53**

Courteous

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=164	*n=65*	*n=91*	*n=1*	*n=8*	*n=28*	*n=30*	*n=51*	*n=44*
(1) Excellent	67.1%	67.7%	65.9%	100.0%	87.5%	53.6%	60.0%	64.7%	77.3%
(2) Good	25.6%	26.2%	25.3%	0.0%	12.5%	35.7%	20.0%	29.4%	22.7%
(3) Fair	1.8%	3.1%	1.1%	0.0%	0.0%	3.6%	3.3%	2.0%	0.0%
(4) Poor	5.5%	3.1%	7.7%	0.0%	0.0%	7.1%	16.7%	3.9%	0.0%
Average	**1.46**	**1.42**	**1.51**	**1.00**	**1.13**	**1.64**	**1.77**	**1.45**	**1.23**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=58	*n=69*	*n=32*	*n=5*	*n=26*	*n=19*	*n=22*	*n=91*
(1) Excellent	63.8%	60.9%	84.4%	100.0%	65.4%	47.4%	77.3%	67.0%
(2) Good	24.1%	31.9%	15.6%	0.0%	26.9%	52.6%	18.2%	23.1%
(3) Fair	3.4%	1.4%	0.0%	0.0%	3.8%	0.0%	0.0%	2.2%
(4) Poor	8.6%	5.8%	0.0%	0.0%	3.8%	0.0%	4.5%	7.7%
Average	**1.57**	**1.52**	**1.16**	**1.00**	**1.46**	**1.53**	**1.32**	**1.51**

Overall

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=164	*n=65*	*n=91*	*n=1*	*n=8*	*n=28*	*n=30*	*n=51*	*n=44*
(1) Excellent	64.6%	66.2%	62.6%	100.0%	87.5%	53.6%	56.7%	64.7%	70.5%
(2) Good	26.2%	27.7%	26.4%	0.0%	12.5%	32.1%	23.3%	29.4%	25.0%
(3) Fair	3.7%	1.5%	4.4%	0.0%	0.0%	7.1%	0.0%	3.9%	4.5%
(4) Poor	5.5%	4.6%	6.6%	0.0%	0.0%	7.1%	20.0%	2.0%	0.0%
Average	**1.50**	**1.45**	**1.55**	**1.00**	**1.13**	**1.68**	**1.83**	**1.43**	**1.34**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=58	*n=70*	*n=31*	*n=5*	*n=26*	*n=19*	*n=21*	*n=92*
(1) Excellent	60.3%	60.0%	80.6%	100.0%	69.2%	42.1%	71.4%	64.1%
(2) Good	27.6%	30.0%	16.1%	0.0%	23.1%	47.4%	23.8%	25.0%
(3) Fair	3.4%	4.3%	3.2%	0.0%	3.8%	10.5%	0.0%	3.3%
(4) Poor	8.6%	5.7%	0.0%	0.0%	3.8%	0.0%	4.8%	7.6%
Average	**1.60**	**1.56**	**1.23**	**1.00**	**1.42**	**1.68**	**1.38**	**1.54**

9. How likely are you to recommend living in Algonquin to someone who asks?

		Gender		Age					
	Overall	Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=258	*n=101*	*n=145*	*n=1*	*n=14*	*n=37*	*n=59*	*n=72*	*n=71*
(1) Very Likely	48.1%	45.5%	49.7%	100.0%	42.9%	56.8%	40.7%	51.4%	45.1%
(2) Likely	34.9%	38.6%	32.4%	0.0%	57.1%	27.0%	39.0%	27.8%	39.4%
(3) Neither Likely nor Unlikely	13.2%	13.9%	12.4%	0.0%	0.0%	16.2%	13.6%	15.3%	12.7%
(4) Unlikely	3.1%	2.0%	4.1%	0.0%	0.0%	0.0%	5.1%	5.6%	1.4%
(5) Very Unlikely	0.8%	0.0%	1.4%	0.0%	0.0%	0.0%	1.7%	0.0%	1.4%
Average	**1.74**	**1.72**	**1.75**	**1.00**	**1.57**	**1.59**	**1.88**	**1.75**	**1.75**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=89	*n=107*	*n=58*	*n=6*	*n=43*	*n=29*	*n=39*	*n=139*
(1) Very Likely	43.8%	49.5%	51.7%	83.3%	58.1%	41.4%	38.5%	47.5%
(2) Likely	41.6%	30.8%	34.5%	16.7%	34.9%	27.6%	43.6%	34.5%
(3) Neither Likely nor Unlikely	11.2%	15.0%	12.1%	0.0%	4.7%	20.7%	17.9%	13.7%
(4) Unlikely	3.4%	3.7%	1.7%	0.0%	2.3%	10.3%	0.0%	2.9%
(5) Very Unlikely	0.0%	0.9%	0.0%	0.0%	0.0%	0.0%	0.0%	1.4%
Average	**1.74**	**1.76**	**1.64**	**1.17**	**1.51**	**2.00**	**1.79**	**1.76**

Quality of Life Rankings

Quality Rating	2014 Rank	2015 Rank	2016 Rank	2017 Rank	2017 Value
Your neighborhood as a place to live	2	1	3	1	1.59
Algonquin as a place to live	3	2	2	2	1.61
Algonquin as a place to raise children	4	4	4	3	1.67
Cleanliness of Algonquin	5	5	5	4	1.71
Shopping opportunities	1	3	1	5	1.76
Overall appearance of Algonquin	7	9	6	6	1.85
Algonquin compared to other communities in the area	8	6	7	7	1.89
Quality of overall natural environment in Algonquin	11	7	9	8	1.99
Overall image or reputation of Algonquin	10	11	11	9	2.01
Overall quality of businesses and services in Algonquin	6	8	8	10	2.03
Availability of paths and walking trails	12	10	12	11	2.05
Variety of housing options	9	12	10	12	2.06
Opportunities to participate in social events and activities	16	16	16	13	2.12
Overall quality of new development in Algonquin	13	18	13	14	2.14
Ease of walking in Algonquin	15	13	15	15	2.17
Overall direction that Algonquin is taking	14	14	14	16	2.22
Ease of bicycle travel in Algonquin	17	17	17	17	2.25
Recreational opportunities	18	15	18	18	2.28
Algonquin as a place to work	19	19	19	19	2.34
Value of services for the taxes paid to the Village of Algonquin	20	20	21	20	2.49
Ease of car travel in Algonquin	21	21	20	21	2.58
Employment opportunities	22	22	22	22	2.69
Traffic flow on major streets	23	23	23	23	2.91

Each Quality of Life area is ranked by their Quality rating score. The service areas are ordered by their current year ranking. For example, "Your neighborhood as a place to live" is listed first because it ranked first. Next to the current year's ranking is the actual value of the responses.

Quality and Importance Rankings

Quality Rating	2015 Rank	2016 Rank	2017 Rank	2017 Value
911 services	1	1	1	1.45
Responding to citizen calls	8	2	2	1.61
Recycling	5	7	3	1.65
Ease of water billing services	3	3	4	1.68
Crime prevention	4	4	5	1.71
Online payment options	2	6	6	1.72
Garbage collection	11	13	7	1.74
Park maintenance	9	9	8	1.76
Overall Police Services	11	5	9	1.76
Quality of Village parks	6	8	10	1.78
Algonquin e-News	10	16	11	1.80
Village newsletter	7	10	12	1.80
Public property maintenance	13	11	13	1.83
Sewer services	15	14	14	1.86
Overall General Services	16	21	15	1.86
Yard waste collection	14	18	16	1.86
Social media	16	25	17	1.87
Public property beautification	20	15	18	1.89
Website	18	19	19	1.90
Snow/ice removal	28	31	20	1.91
Preservation of natural areas	12	12	21	1.92
Overall Public Works	21	24	22	1.94
Urban forestry program	24	23	23	1.96
Pedestrian and bicycle paths	17	22	24	1.97
Stormwater drainage	22	26	25	1.99
Street sweeping	25	34	26	2.01
Overall Parks and Recreation	19	17	27	2.01
Patrol services	31	27	28	2.02
Ease/efficiency of obtaining permits	33	29	29	2.02
Special events	29	30	30	2.08
Tree trimming	30	32	31	2.08
Traffic enforcement	34	28	32	2.09
Street maintenance	39	40	33	2.12
Recreation programs	32	33	34	2.13
Street lighting	35	42	35	2.16
Overall Community Development	38	35	36	2.18
Land use, planning/zoning	41	38	37	2.18
Recreation facilities	37	37	38	2.24
Swimming Pool Facility	-	-	39	2.24
Drinking water	36	39	40	2.24
Code enforcement	40	43	41	2.25
Street improvement	42	44	42	2.26
Economic development	43	36	43	2.29
Sidewalk maintenance	44	41	44	2.29
Promoting Village to visitors	45	45	45	2.38

Importance Rating	2015 Rank	2016 Rank	2017 Rank	2017 Value
911 services	1	1	1	1.07
Crime prevention	2	2	2	1.13
Overall Police Services	4	5	3	1.16
Responding to citizen calls	6	6	4	1.17
Snow/ice removal	3	4	5	1.17
Drinking water	5	3	6	1.18
Recycling	6	9	7	1.26
Garbage collection	7	7	8	1.27
Street maintenance	8	8	9	1.27
Patrol services	9	6	10	1.31
Sewer services	10	10	11	1.34
Street lighting	14	11	12	1.38
Overall Public Works	15	14	13	1.41
Yard waste collection	11	13	14	1.42
Street improvement	13	12	15	1.42
Economic development	16	17	16	1.48
Land use, planning/zoning	17	22	17	1.50
Preservation of natural areas	18	18	18	1.52
Traffic enforcement	22	20	19	1.53
Stormwater drainage	12	15	20	1.54
Overall General Services	21	26	21	1.54
Recreation programs	19	21	22	1.54
Quality of Village parks	20	16	23	1.54
Overall Community Development	23	19	24	1.55
Sidewalk maintenance	27	23	25	1.57
Public property maintenance	25	27	26	1.57
Code enforcement	26	24	27	1.57
Ease of water billing services	29	28	28	1.60
Overall Parks and Recreation	24	25	29	1.63
Public property beautification	32	33	30	1.66
Ease/efficiency of obtaining permits	30	29	31	1.67
Pedestrian and bicycle paths	33	30	32	1.67
Online payment options	41	38	33	1.73
Recreation facilities	31	31	34	1.75
Street sweeping	42	39	35	1.77
Park maintenance	35	34	36	1.77
Village newsletter	36	41	37	1.78
Website	37	40	38	1.78
Promoting Village to visitors	34	42	39	1.80
Urban forestry program	40	35	40	1.81
Tree trimming	38	36	41	1.82
Swimming Pool Facility	-	-	42	1.88
Algonquin e-News	43	43	43	1.91
Special events	39	37	44	1.92
Social media	45	45	45	2.01

2017 Algonquin Community Survey – Page 1

Please complete the 2017 Community Survey if you are an adult (anyone 18 years or older) in your household. Please circle the response that best describes your opinion for each question. Your responses are anonymous and will be reported in aggregate form only. Thank you for your assistance!

Please return the completed questionnaire by October 13, 2017. *Postage is pre-paid, so please make sure the "Return to" side of this form is facing up prior to mailing. Thank you again for participating.*

1. Please indicate how you would describe the following quality of life measures in Algonquin:

	Excellent	Good	Fair	Poor	Don't Know
Algonquin as a place to live	1	2	3	4	N
Your neighborhood as a place to live	1	2	3	4	N
Algonquin as a place to raise children	1	2	3	4	N
Algonquin as a place to work	1	2	3	4	N
Algonquin compared to other communities in the area	1	2	3	4	N
Overall appearance of Algonquin	1	2	3	4	N
Cleanliness of Algonquin	1	2	3	4	N
Overall quality of new development in Algonquin	1	2	3	4	N
Variety of housing options	1	2	3	4	N
Overall quality of businesses and services in Algonquin	1	2	3	4	N
Shopping opportunities	1	2	3	4	N
Recreational opportunities	1	2	3	4	N
Employment opportunities	1	2	3	4	N
Opportunities to participate in social events and activities	1	2	3	4	N
Ease of car travel in Algonquin	1	2	3	4	N
Ease of bicycle travel in Algonquin	1	2	3	4	N
Ease of walking in Algonquin	1	2	3	4	N
Availability of paths and walking trails	1	2	3	4	N
Traffic flow on major streets	1	2	3	4	N
Quality of overall natural environment in Algonquin	1	2	3	4	N
Value of services for the taxes paid to the Village of Algonquin	1	2	3	4	N
Overall direction that Algonquin is taking	1	2	3	4	N
Overall image or reputation of Algonquin	1	2	3	4	N

2. To what degree, if at all, are run-down buildings, weed lots, or junk vehicles a problem in Algonquin?

O Not a problem O Minor problem O Moderate problem O Major problem O Don't know

3. Please rate how safe you feel:

	Very Safe	Somewhat Safe	Neither Safe nor Unsafe	Somewhat Unsafe	Very Unsafe	Don't Know
In your neighborhood during the day	1	2	3	4	5	N
In your neighborhood after dark	1	2	3	4	5	N

4. During the past 12 months, were you or anyone in your household the victim of any crime in Algonquin?

O Yes → *Go to #5* O No → *Go to #6* O Don't know → *Go to #6*

5. If yes, was this crime (these crimes) reported to the police?

O Yes O No O Don't know

6. The following section lists specific services provided by the Village. Please rate both the quality and importance of the Village service by circling your answer for each specific service statement.

	Please rate the quality of this service					*Please rate the level of importance that this service be provided*			
Police/Public Safety	**Excellent**	**Good**	**Fair**	**Poor**	**Don't Know**	**High**	**Medium**	**Low**	**Don't Know**
Crime prevention	1	2	3	4	N	1	2	3	N
Patrol services	1	2	3	4	N	1	2	3	N
Traffic enforcement	1	2	3	4	N	1	2	3	N
911 services	1	2	3	4	N	1	2	3	N
Responding to citizen calls	1	2	3	4	N	1	2	3	N
Overall Police services	1	2	3	4	N	1	2	3	N

2017 Algonquin Community Survey – Page 2

	Please rate the quality of this service					*Please rate the level of importance that this service be provided*			
Public Works/ Infrastructure	**Excellent**	**Good**	**Fair**	**Poor**	**Don't Know**	**High**	**Medium**	**Low**	**Don't Know**
Street maintenance	1	2	3	4	N	1	2	3	N
Street improvement	1	2	3	4	N	1	2	3	N
Street sweeping	1	2	3	4	N	1	2	3	N
Street lighting	1	2	3	4	N	1	2	3	N
Snow/ice removal	1	2	3	4	N	1	2	3	N
Sidewalk maintenance	1	2	3	4	N	1	2	3	N
Storm water drainage	1	2	3	4	N	1	2	3	N
Drinking water	1	2	3	4	N	1	2	3	N
Sewer services	1	2	3	4	N	1	2	3	N
Urban forestry program	1	2	3	4	N	1	2	3	N
Tree trimming	1	2	3	4	N	1	2	3	N
Pedestrian & bicycle paths	1	2	3	4	N	1	2	3	N
Public property maintenance	1	2	3	4	N	1	2	3	N
Public property beautification	1	2	3	4	N	1	2	3	N
Overall Public Works	1	2	3	4	N	1	2	3	N

Parks/Recreation	**Excellent**	**Good**	**Fair**	**Poor**	**Don't Know**	**High**	**Medium**	**Low**	**Don't Know**
Quality of Village parks	1	2	3	4	N	1	2	3	N
Parks maintenance	1	2	3	4	N	1	2	3	N
Recreation programs	1	2	3	4	N	1	2	3	N
Special Events	1	2	3	4	N	1	2	3	N
Recreation facilities	1	2	3	4	N	1	2	3	N
Preservation of natural areas (open space, wetlands, etc.)	1	2	3	4	N	1	2	3	N
Swimming pool facility	1	2	3	4	N	1	2	3	N
Overall Parks/Recreation	1	2	3	4	N	1	2	3	N

Community Development	**Excellent**	**Good**	**Fair**	**Poor**	**Don't Know**	**High**	**Medium**	**Low**	**Don't Know**
Land use, planning/zoning	1	2	3	4	N	1	2	3	N
Code enforcement (weeds, property maintenance, etc.)	1	2	3	4	N	1	2	3	N
Economic development	1	2	3	4	N	1	2	3	N
Ease & efficiency of obtaining permits	1	2	3	4	N	1	2	3	N
Overall Community Development	1	2	3	4	N	1	2	3	N

General Services	**Excellent**	**Good**	**Fair**	**Poor**	**Don't Know**	**High**	**Medium**	**Low**	**Don't Know**
Online payment options	1	2	3	4	N	1	2	3	N
Website (www.algonquin.org)	1	2	3	4	N	1	2	3	N
Village Newsletter	1	2	3	4	N	1	2	3	N
Algonquin e-News	1	2	3	4	N	1	2	3	N
Social Media (Facebook, Twitter, etc.)	1	2	3	4	N	1	2	3	N
Garbage collection	1	2	3	4	N	1	2	3	N
Recycling	1	2	3	4	N	1	2	3	N
Yard waste collection	1	2	3	4	N	1	2	3	N
Ease of water billing services	1	2	3	4	N	1	2	3	N
Promoting the Village to attract visitors	1	2	3	4	N	1	2	3	N
Overall General Services	1	2	3	4	N	1	2	3	N

2017 Algonquin Community Survey – Page 3

7. Have you had any in-person, phone, or email contact with an employee of the Village of Algonquin within the last 12 months (including police, counter staff, inspectors, or any others)?

O Yes → *Go to #8* O No → *Go to #9* O Don't know → *Go to #9*

8. Please rate the performance of the Village employee(s) you interacted with during your most recent contact?

	Excellent	Good	Fair	Poor	Don't Know
Knowledgeable	1	2	3	4	N
Responsive	1	2	3	4	N
Courteous	1	2	3	4	N
Overall	1	2	3	4	N

9. Please indicate how likely or unlikely you are to do each of the following:

	Very Likely	Likely	Neither Likely or Unlikely	Unlikely	Very Unlikely	Don't Know
Recommend living in Algonquin to someone who asks	1	2	3	4	5	N
Remain in Algonquin for the next five years	1	2	3	4	5	N

10. How long have you been a resident of Algonquin?

O Less than 1 year O 1 – 5 years O 6 – 10 years O 11 – 15 years O Over 15 years

11. In what type of home do you currently live?

O Single family house O Townhome/Duplex O Condominium/Apartment O Other

12. Please indicate your current housing status.

O Own O Rent

13. Do any children age 17 or under live in your household?

O Yes O No

14. Are you or any other member/s of your household aged 65 or older?

O Yes O No

15. Please indicate your age.

O 18 - 25 O 26 – 35 O 36 – 45 O 46 – 55 O 56 – 65 O Over 65

16. Please indicate your gender.

O Male O Female

17. In what area of Algonquin do you reside?

O East of the Fox River O West of the Fox River, East of Randall Road O West of Randall Road

Please explain your answers for the questions above or leave any suggestions for future goals for the Village of Algonquin, indicate below. (Please note Village services do not include schools, fire department, or library.)

_____

_____

_____

_____

_____

_____

*Please return the completed questionnaire by **October 13, 2017**. **Postage is pre-paid**; just make sure the "Return to" side of this form is facing up prior to mailing. You may also drop off at Ganek Municipal Center, 2200 Harnish Drive. Thank you for participating!*

VILLAGE OF ALGONQUIN
2200 HARNISH DRIVE
ALGONQUIN, IL 60102

PRE-SORTED
Standard
U.S. Postage
PAID
Algonquin, Illinois
Permit No. 33

Please remove or black out label if anonymity is an issue

2017 Algonquin Community Survey

Dear Resident:

Your household has been selected at random to participate in a project that will help shape the future of Algonquin. You are one of approximately 1,500 randomly selected residents who have the opportunity to participate.

The *2017 Community Survey* will be used to help the Village Board make decisions that affect our community. The results will also be used as a baseline comparison with other future surveys to track the Village's progress in meeting community needs, so we do hope you will participate.

To ensure survey results are truly representative of resident opinion, it is very important that each survey be completed and returned by an adult (anyone 18 years or older) in your household. **We ask that you respond as soon as possible, but no later than October 13, 2017.**

Results are reported in aggregate form; therefore, **your responses will remain completely anonymous.** If you have any questions about the *2017 Community Survey*, please contact the Village Manager's Office at 847-658-2700, or contact us online at www.algonquin.org.

Thank you for your interest and involvement in this project. We look forward to your participation in shaping the future of Algonquin!

Sincerely,

John C. Schmitt
Village President

Tim Schloneger
Village Manager

Please Tape Your Completed Form Closed

Return to:
VILLAGE OF ALGONQUIN
2200 HARNISH DRIVE
ALGONQUIN, IL 60102

POSTAGE WILL BE PAID BY ADDRESSEE