THE VILLAGE OF
ALGONQUIN
ILLINOIS

Algonquin Community Survey 2015
Report of Results

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Background

This report consists of the results from the fourth annual Algonquin Community Survey which was conducted in 2015. Goals of the survey are to evaluate municipal services and resident's perceptions of the community, identify trends, and develop strategies for future service delivery.

Project Summary

In September 2015, the Algonquin Community Survey was sent to randomly selected households in the community. Village staff was responsible for designing, administering, tabulating, and reporting the results of the Algonquin Community Survey. All Village department heads were given an opportunity to review draft versions of the survey and make suggestions on changes to be made. Every year, the Algonquin Community Survey instrument is reviewed and evaluated to determine any necessary modifications in the survey format needed to accurately capture resident opinions.

The three-page survey was mailed to 1,500 randomly selected residents on September 17, 2015. Residents were given 22 days to complete and return the survey. During the fall months of 2015, staff entered raw data into Microsoft Excel. Following entry into Excel, data was analyzed and various cross-tabulations were performed. Cross-tabulations allow users the ability to "drill down" within the results to see how certain segments of the population responded. For example, results can be broken down by age, gender, location of household, and length of residency. This information is useful in identifying underlying trends.

Sample

This survey included a random sample of 1,500 residents. The Village's water/sewer utility billing database and listing of all multi-family residential units were used to generate this sample.

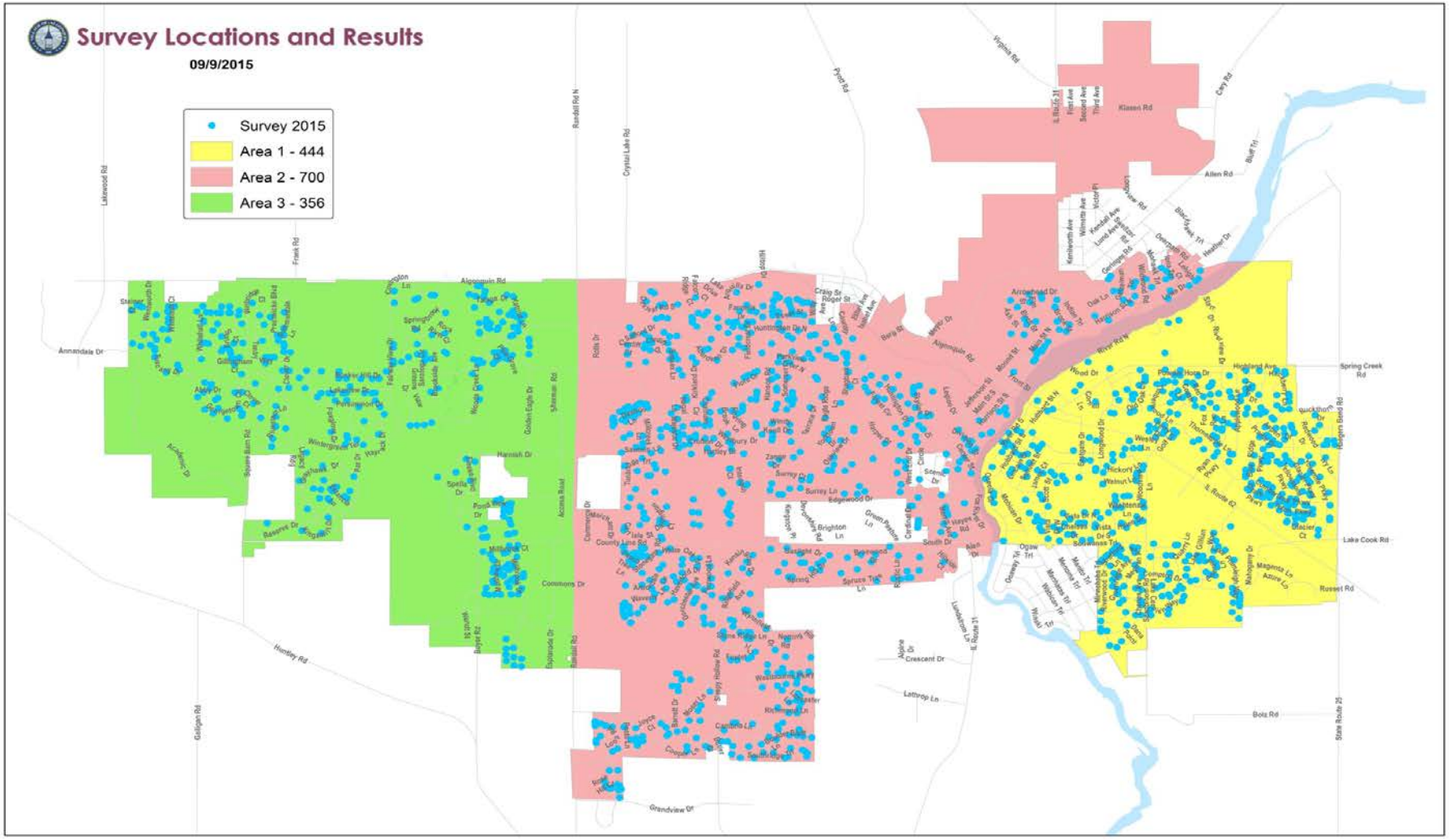
Margin of Error

The Algonquin Community Survey was conducted with a 95% confidence level and a margin of error of 6%, plus or minus. Based on the survey responses received, 95% of the time the results of a survey should differ by not more than 6% in either direction from what would have been obtained by surveying all residents in Algonquin's population base.

Report

This report summarizes the results for each question in the survey and reports on any variances in attitude or perception where significant among demographic subgroups. This survey also reports year-to-year comparisons to help identify trends and changes.

Sample Distribution and Response Rate



Of the 1,500 surveys distributed, 264 were returned for a 17% overall response rate. Further delineating response rate by geography, residents East of the Fox River had a 19.4 % response rate, residents west of the Fox River and east of Randall Road had a 19.3% response rate, and residents west of Randall Road had a 11.2% response rate. A total of three respondents did not indicate in what area of Algonquin they resided.

Executive Summary

Quality of Life

The Village of Algonquin earns its reputation as the "Gem of the Fox River Valley" by providing quality services and amenities to the community. This category asks residents to evaluate the overall quality and image of Algonquin, as well as Algonquin as a place to live, work, and play. **Overall, 90.0% of Village residents describe Algonquin as being either an Excellent (41.8%) or Good (48.3%) place to live.** In addition, 78.7% of Village residents believe Algonquin rates Excellent (24.3%) or Good (54.5%) when compared to other communities in the area.

Overall, the top quality of life measures in the Village rated Excellent or Good by residents include: your neighborhood as a place to live (91.3%); Algonquin as a place to live (90.0%); shopping opportunities (87.8%); and Algonquin as a place to raise children (86.5%). Some areas of concern include traffic flow on major streets, ease of car travel in Algonquin, and employment opportunities. These measures had a higher proportion of Poor ratings by residents when compared to the other quality of life measures.

Public Safety

Ensuring public safety is one of the most important charges of municipal government. The results of the Algonquin Community Survey indicate the vast majority of Algonquin residents feel safe in their neighborhoods. **Overall, 95.0% of residents feel either Very Safe or Somewhat Safe in their neighborhood during the day, while 87.4% feel either Very Safe or Somewhat Safe in their neighborhood after dark**. Approximately 93.6% of respondents reported that no one in their household was a victim of any crime in Algonquin during the past 12 months.

Police and public safety services provided by the Village were rated high quality with 80.7% of respondents rating overall police services as either Excellent or Good. Additionally crime prevention was rated as excellent or good by 94.6% of respondents.

Public Works/Infrastructure

Residents were asked to rate the quality of Public Works and infrastructure-related services in Algonquin. **Overall, 79.2% of respondents rated overall public works services as either Excellent or Good.** Public property maintenance, stormwater drainage, urban forestry, and sewer services were rated as some of the highest quality Village services. Sidewalk maintenance is one area of concern as 13.3% of respondents rated this area being Poor quality. Additionally, residents were asked to rate the level of importance of certain Village services. Snow/ice removal, drinking water, street maintenance, and sewer services rank highest in importance among all Village services in the Public Works/Infrastructure category.

The Village of Algonquin has 256 miles of municipality-owned and maintained streets, 22 park sites, 165 miles of water mains, and 137 miles of sanitary sewer.

Parks/Recreation

Parks and recreational services add to the high quality of life that Algonquin residents enjoy. **Overall, 88.7% of residents rated the Quality of Village parks as either Excellent (30.9%) or Good (57.8%).** Additionally, maintenance of Village parks was rated high with 88.0% as Excellent or Good, as was the Preservation of natural areas with 83.9% of respondents rating these locations as Excellent or Good. Recreation facilities and programs are areas of concern with 8.5% and 4.9% of respondents rating these categories Poor in overall quality, respectively.

The Village of Algonquin owns and maintains all parks within the Village limits. Algonquin Recreation provides programing activities and special events at these parks and other facilities, including Historic Village Hall and the Lions-Armstrong Memorial Pool. Certain portions of Algonquin are also served by the Dundee Township Park District and the Huntley Park District.

Community Development

The Community Development Department is responsible for planning/zoning, building permitting, economic development, and code enforcement. **Overall, 66.2% of respondents rated overall community development services as either Excellent or Good.** When asked to what extent run-down buildings, weed lots, or junk vehicles are a problem, 67.4% of respondents indicated either not a problem or a minor problem. Two areas of concern include ease/efficiency of obtaining permits and economic development which received Poor quality ratings of 7.2% and 9.6%, respectively.

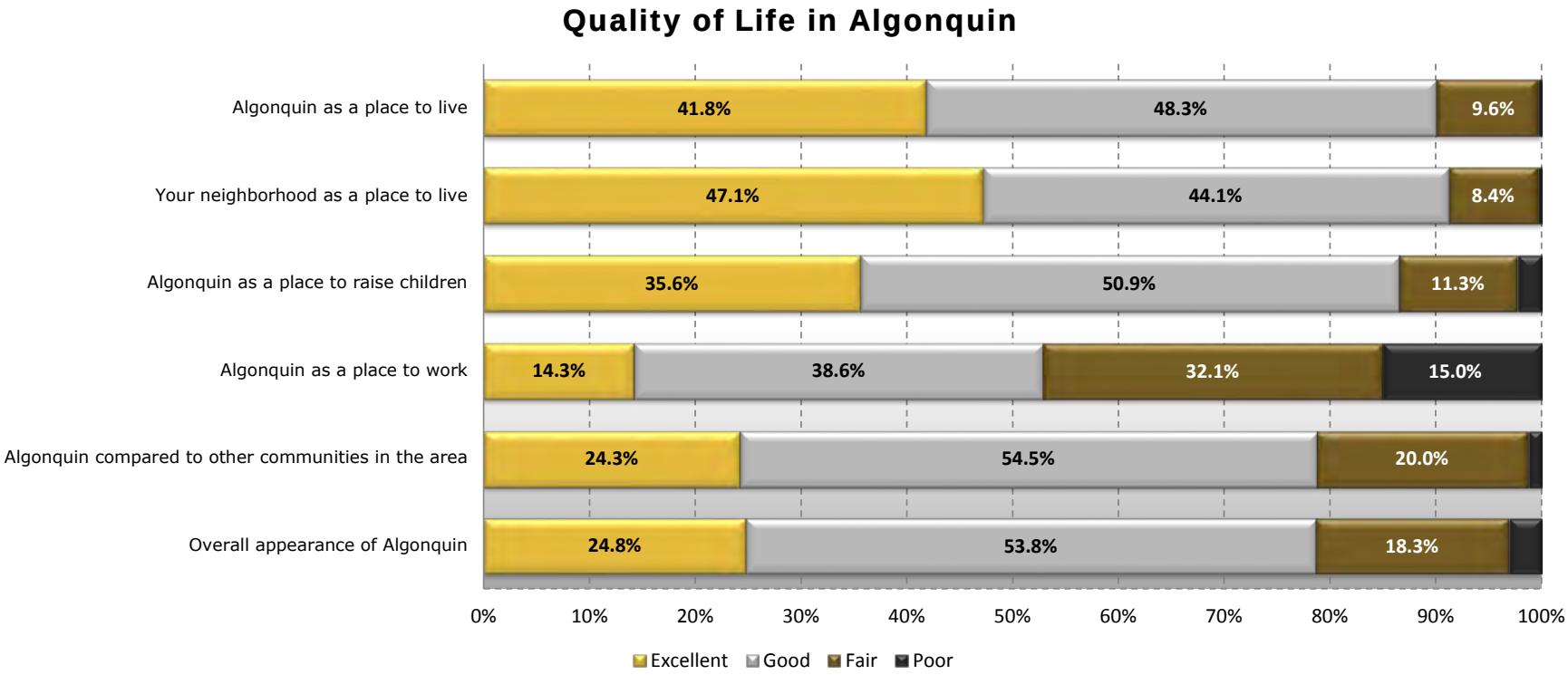
In Fiscal Year 14/15, the Community Development Department issued 4,560 building permits, conducted 8,578 building inspections, and performed 4,282 property maintenance inspections.

General Services

This section of the Algonquin Community Survey asked respondents to evaluate services and programs ranging from the Village newsletter to promoting the Village to attract visitors. **Overall, 82.5% of respondents rated overall general services as either Excellent or Good.** Ease of water billing services, Algonquin e-News, recycling, online payment options, and the Village newsletter were among the Village services receiving the highest ratings in this area. Promoting the Village to attract visitors is an area of concern with 17.0% of respondents rating this category Poor.

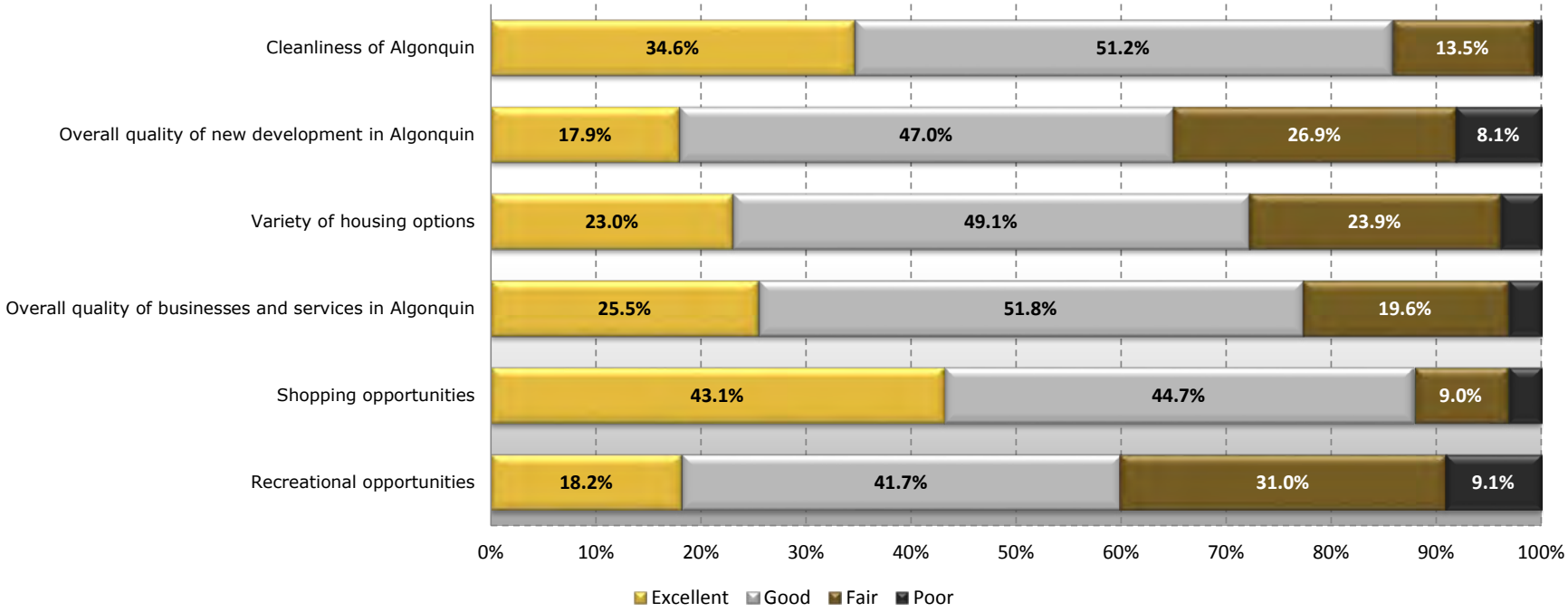
Customer Service

Overall, employee interaction was rated overwhelmingly Excellent or Good in all four evaluation categories: knowledgeable (91.3%), responsive (87.0%), and courteous (88.9%). When evaluated overall, ratings of Excellent or Good were received at a rate of 89.6%.

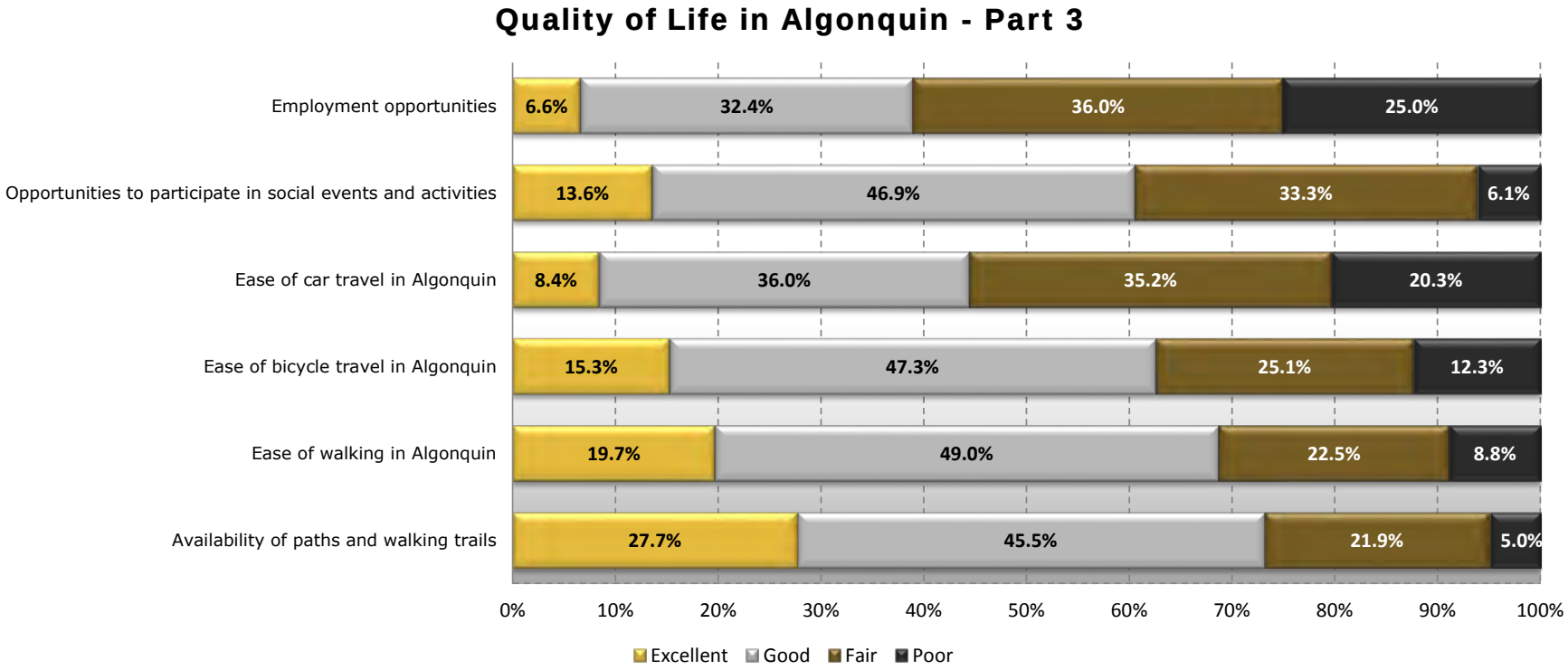


The above chart illustrates the first of four charts that quantify perceptions of quality of life in Algonquin. **90.0% of respondents rated Algonquin as a place to live as either Excellent or Good.** Similar ratings were received for your neighborhood as a place to live and Algonquin as a place to raise children. An area of concern is Algonquin as a place to work which only 52.9% of the respondents indicated a high rating (Excellent or Good). Also worthwhile noting, 78.7% of respondents rated Algonquin compared to other communities in the area as either Excellent or Good.

Quality of Life in Algonquin - Part 2

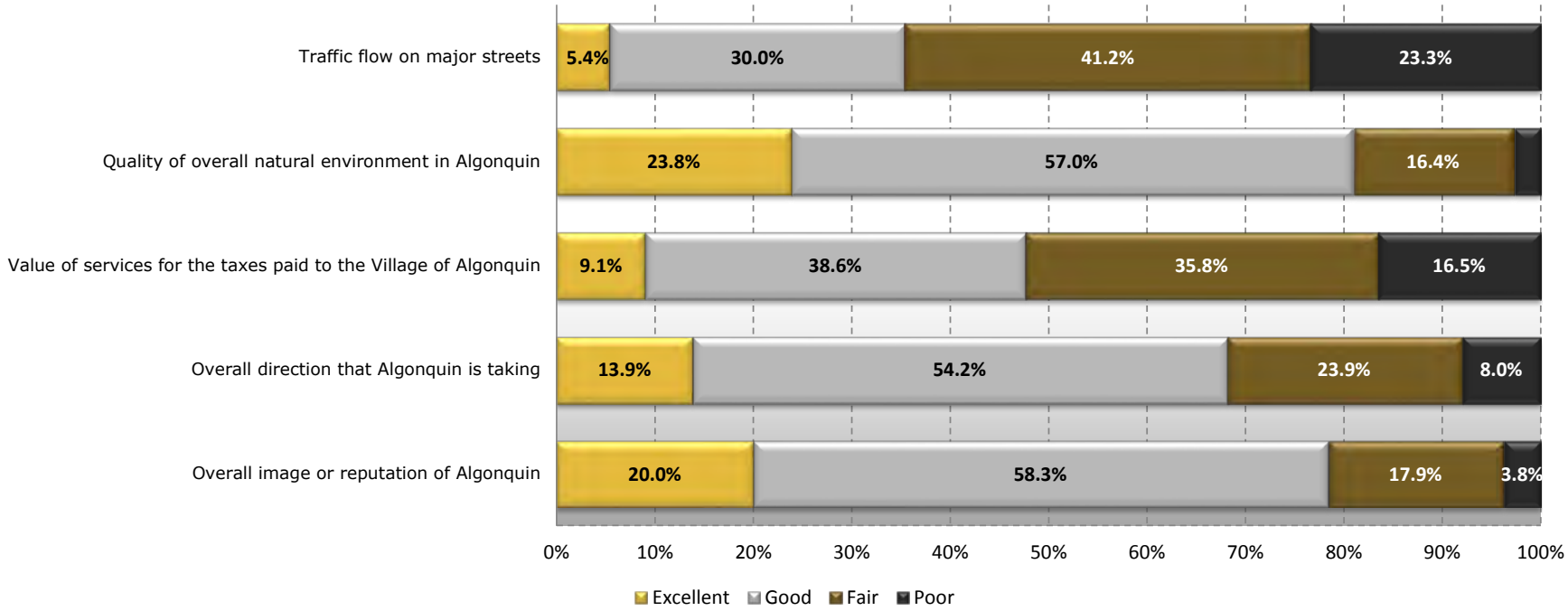


The above chart illustrates the second of four charts that quantify perceptions of quality of life in Algonquin. **87.8% of respondents rated shopping opportunities as either Excellent or Good.** Cleanliness of Algonquin was rated similarly with 85.8% of respondents rating it Excellent or Good. An area of concern is recreational opportunities which 59.9% rated as either Excellent or Good.



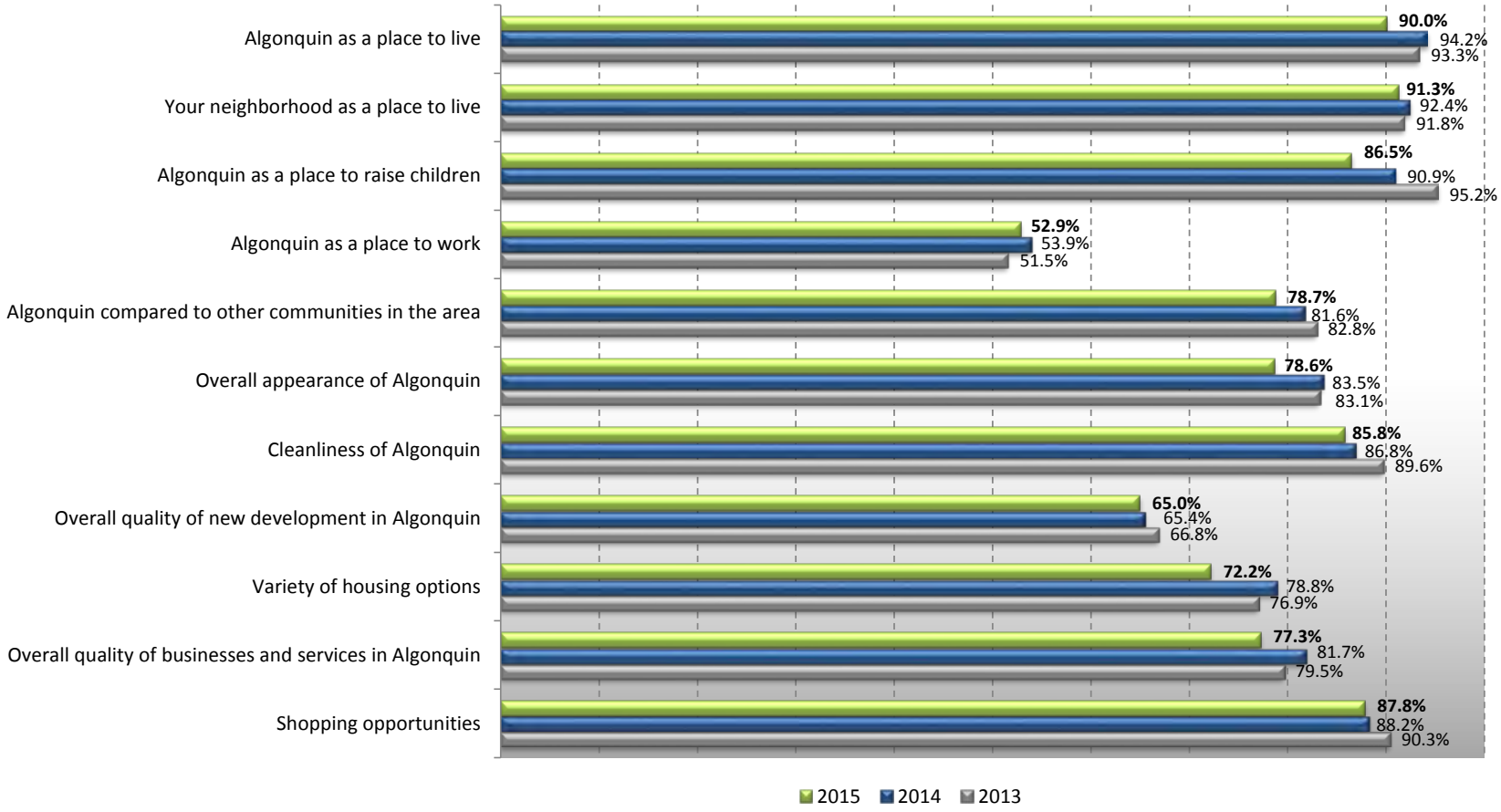
The above chart illustrates the third of four charts that quantify perceptions of quality of life in Algonquin. **73.1% of respondents rated availability of paths and walking trails as either Excellent or Good.** Additionally, this category increased in high (Excellent or Good) rating by 4.5%. The two areas of concern from the previous year, ease of car travel and employment opportunities, showed the most significant increase in the Excellent or Good range of 5.7% and 2.3% respectively. Ease of walking in algonquin showed the most significant increase of 8.3%.

Quality of Life in Algonquin - Part 4

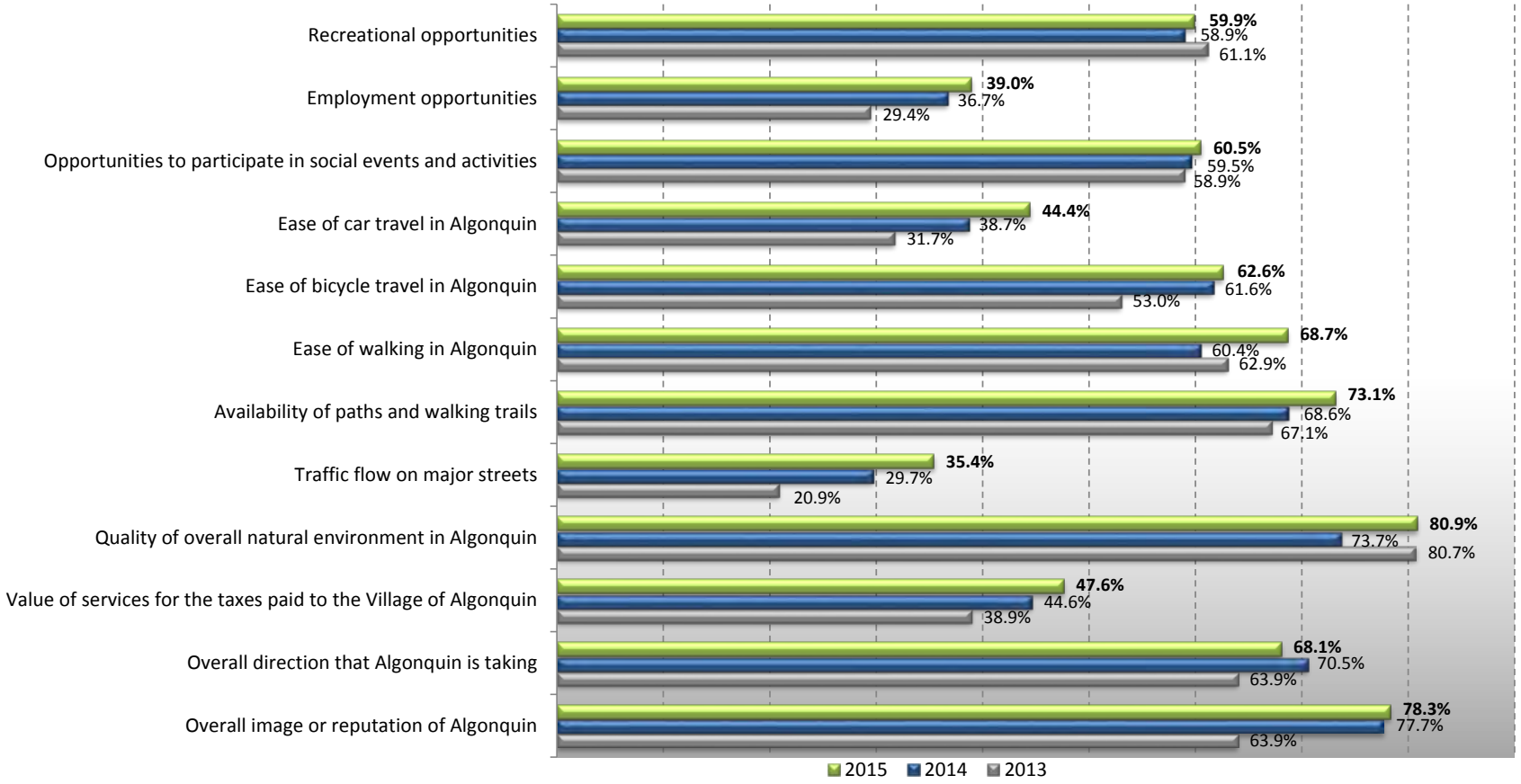


The above chart illustrates the last of four charts that quantify perceptions of quality of life in Algonquin. 78.3% of respondents rated the overall image or reputation of Algonquin as either Excellent or Good. **Traffic flow on major streets, an area that has been of continued concern in previous years, has demonstrated a significant increase in high ratings (Excellent or Good) by 5.7%.** Streets such as Algonquin Road, Main Street, and Randall Road are considered "major" and are maintained by either the Illinois Department of Transportation or the Kane or McHenry County Division of Transportation, depending on location. Also worth noting, is that 47.6% of respondents rated the value of services for the taxes paid to the Village of Algonquin as either Excellent or Good; this rating increased by 3% from 2014. Algonquin residents, on average, pay approximately 6% of their property tax bill to the Village of Algonquin. The largest increase in Excellent or Good rating was the quality of the or overall natural environment of Algonquin with 7.2%.

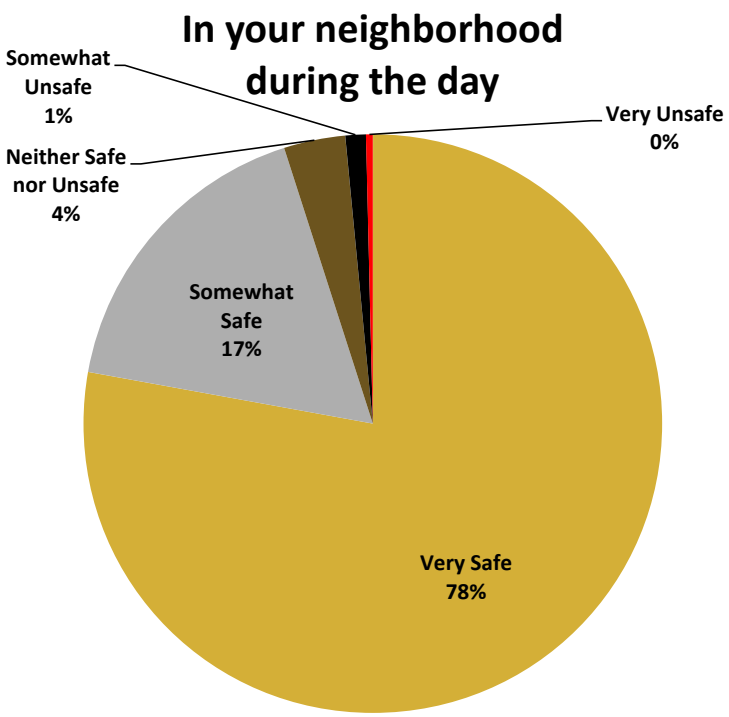
Quality of Life Year-to-Year Excellent and Good Ratings Comparison: 2013 - 2015



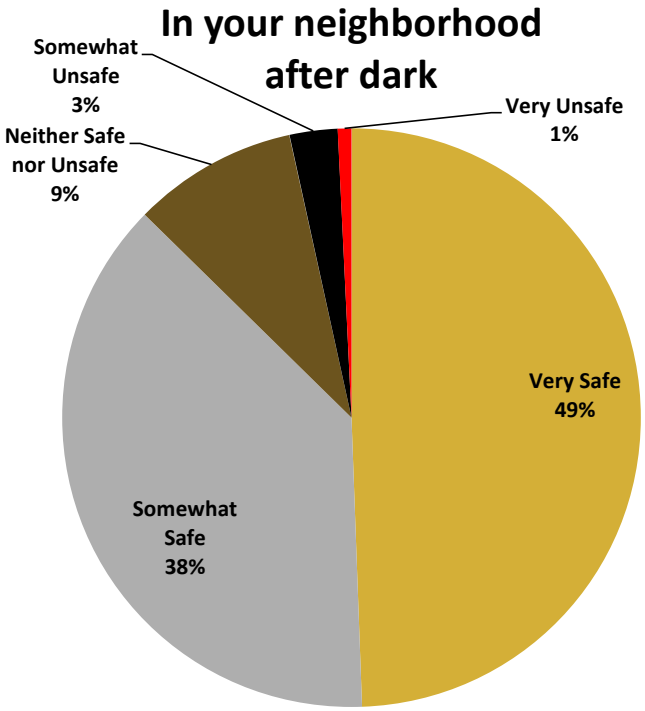
Quality of Life Year-to-Year Excellent and Good Ratings Comparison: 2013 - 2015 - Part 2



Public Safety: How Safe Do You Feel…

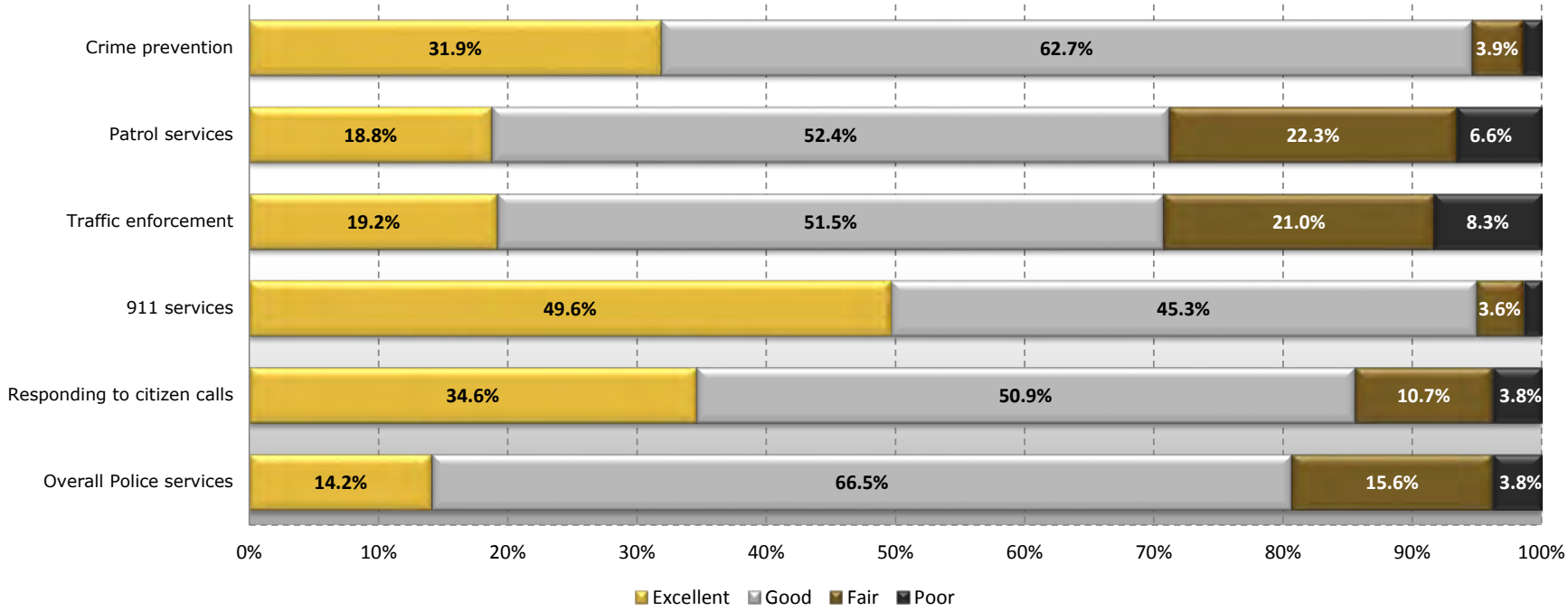


The above chart illustrates respondents' ratings as to how safe they feel in their neighborhood during the day. **Overall, 95% of respondents indicated that they feel either Very Safe or Somewhat Safe in their neighborhood during the day.** None of the respondents state that they feel Very Unsafe in their neighborhood during the day.



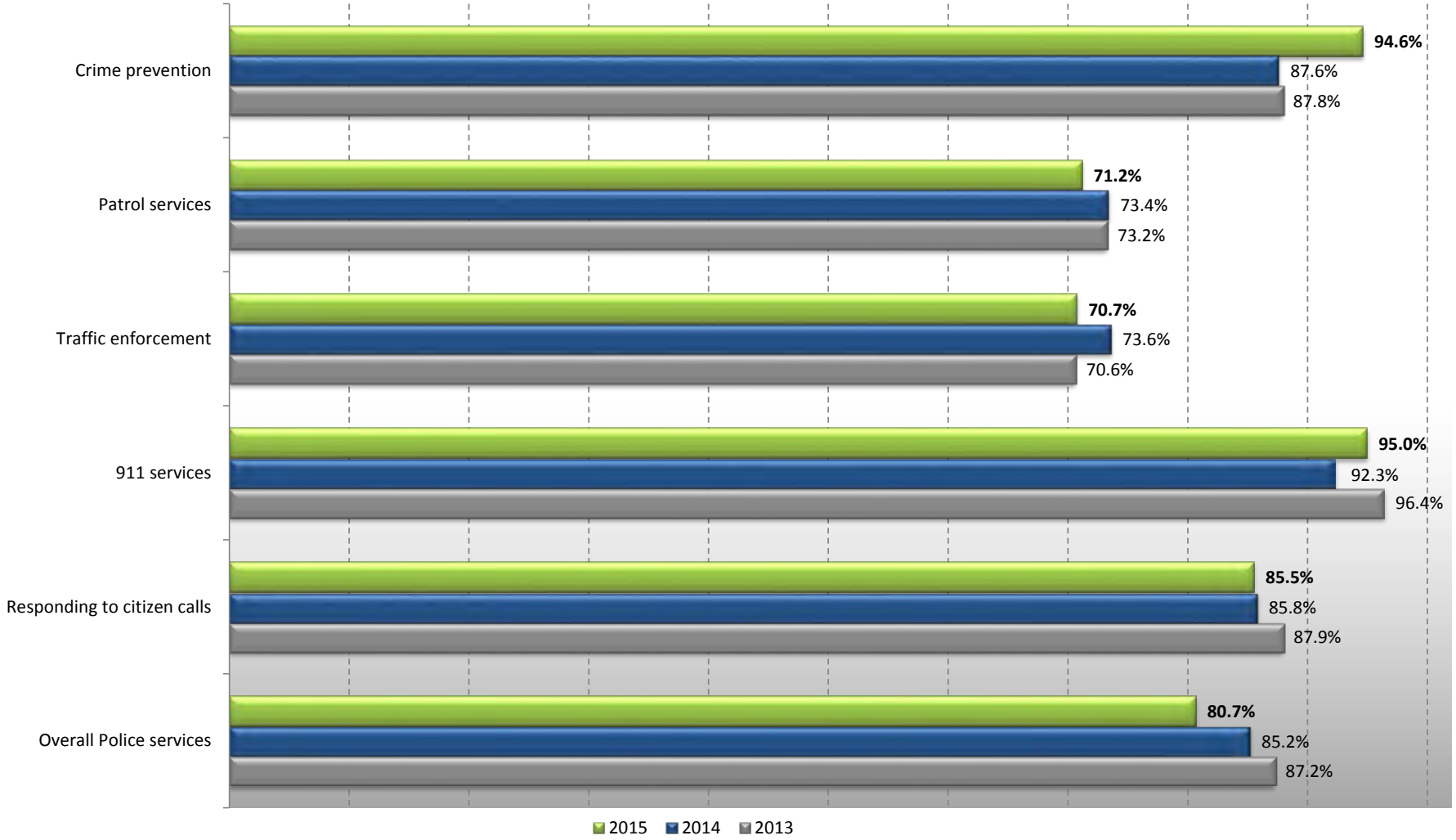
The above chart illustrates respondents' ratings on how safe they feel in their neighborhood after dark. **Overall, 87% of respondents indicated that they feel either Very Safe or Somewhat Safe in their neighborhood after dark.** 1% of the respondents state that they feel Very Unsafe in their neighborhood after dark.

Quality Ratings: Police / Public Safety Summary

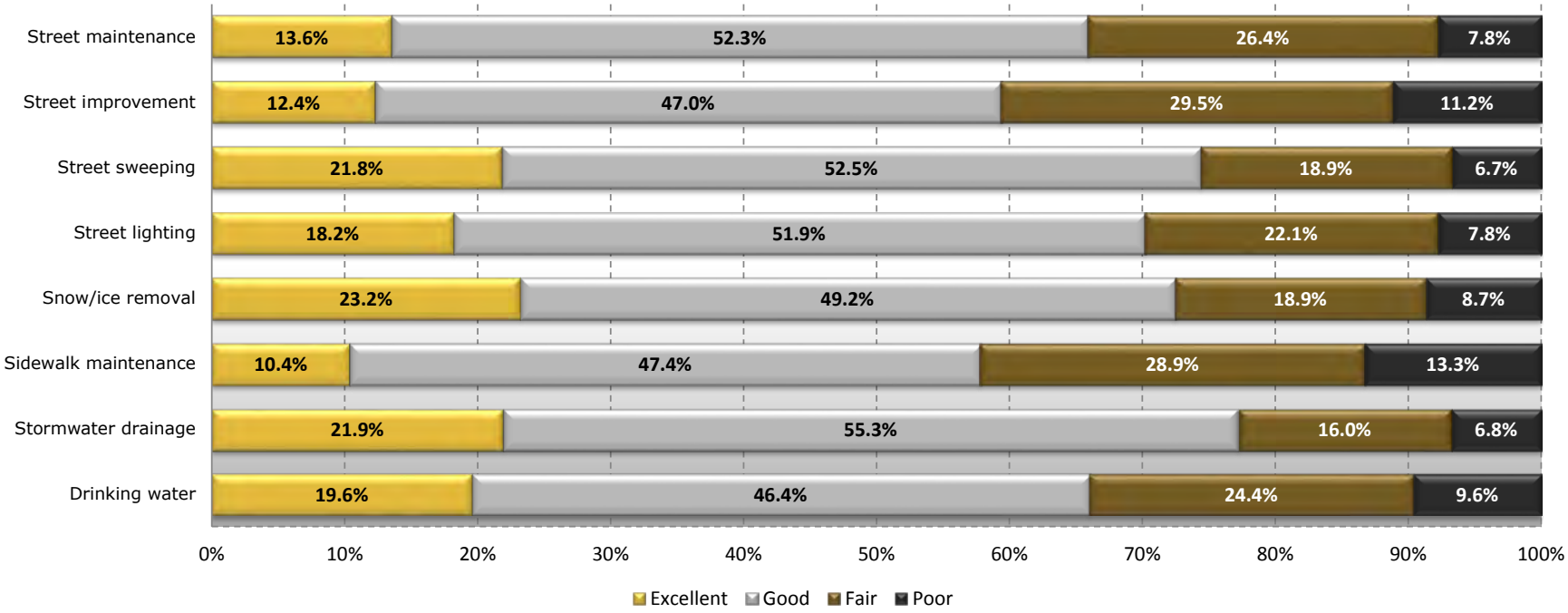


The above chart illustrates quality ratings related to police and public safety services. Residents generally rated the quality of these services as being Excellent or Good quality. 80.7% of respondents rated overall police services as either Excellent or Good. **The quality of 911 services, responding to citizen calls, and crime prevention rate among the highest quality services of those surveyed. The largest increase was in quality ratings of Excellent or Good was of crime prevention 7.0%.** The rating for traffic enforcement decreased by 2.9% in the high (Excellent or Good) ratings; the Village will continue to observe this area in future surveys.

Police Year-to-Year Excellent and Good Rating Comparison: 2012-2014

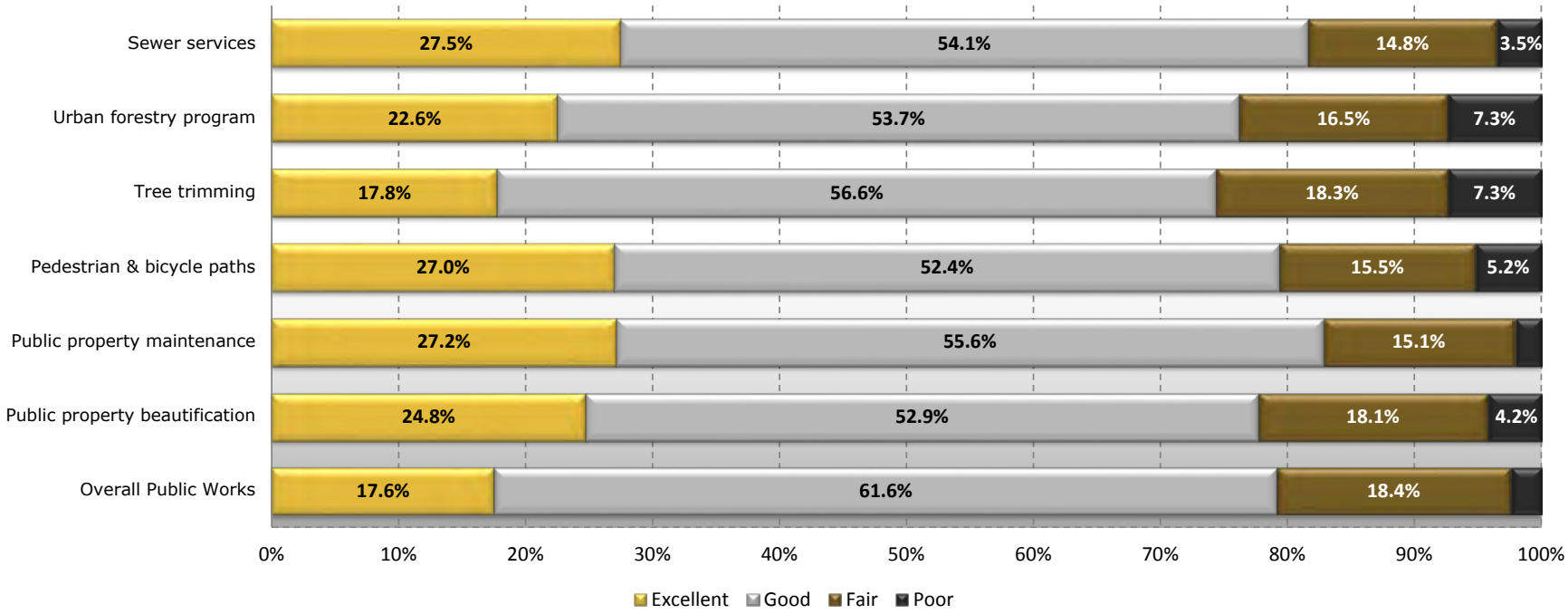


Quality Ratings: Public Works / Infrastructure Summary



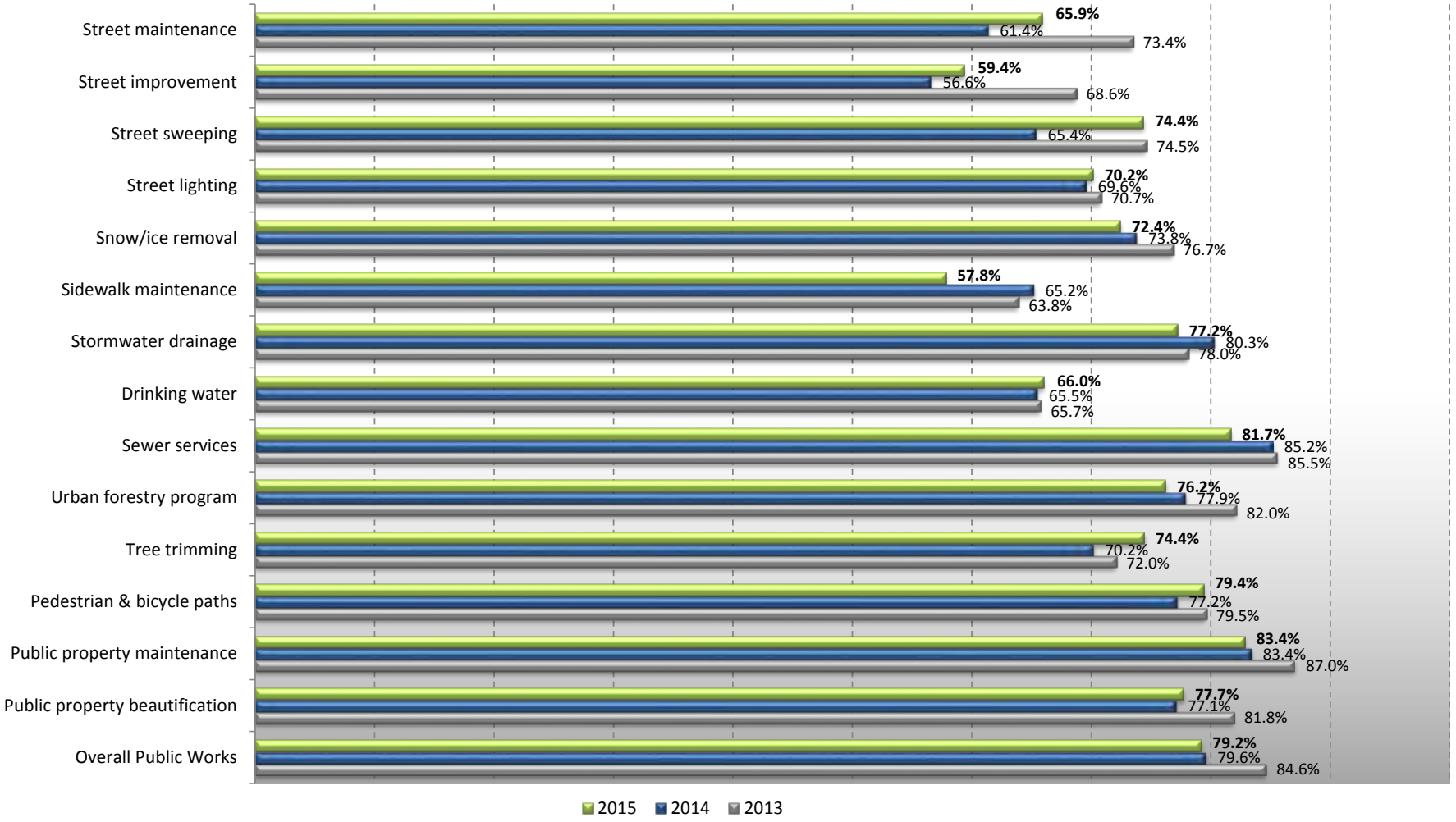
The above chart illustrates quality ratings related to public works and infrastructure services. **Services such as stormwater drainage and snow / ice removal rank high in quality with respondents rating these services as Excellent or Good over 70%.** Sidewalk maintenance is an area of concern with 13.3% of respondents rating it as poor quality.

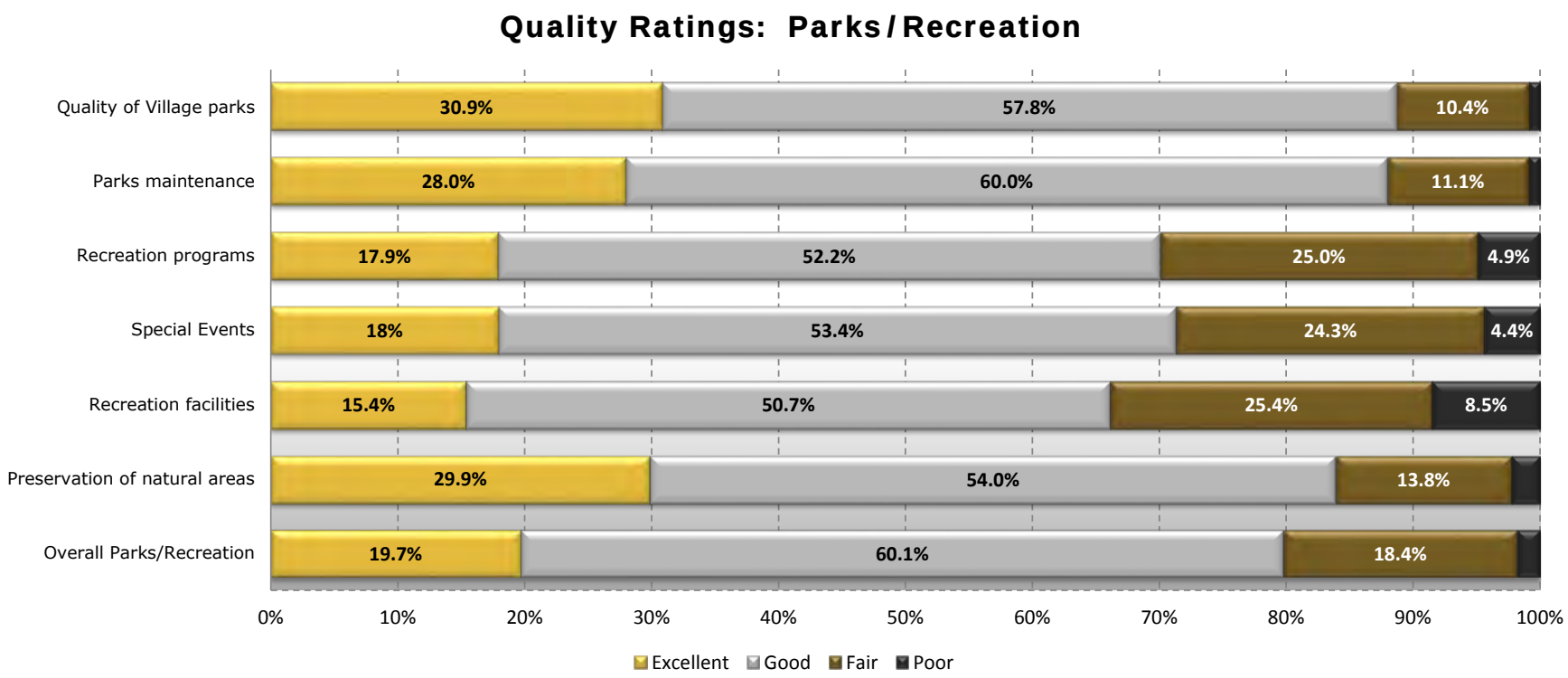
Quality Ratings: Public Works / Infrastructure Summary - Part 2



Above is another chart that illustrates quality ratings related to public works and infrastructure services. Residents generally rated these services as being Excellent or Good quality. **79.2% of respondents rated overall public works services as either Excellent or Good.** All services displayed on this chart generally rank high in quality with respondents ranking these services as Excellent or Good over 70% on average.

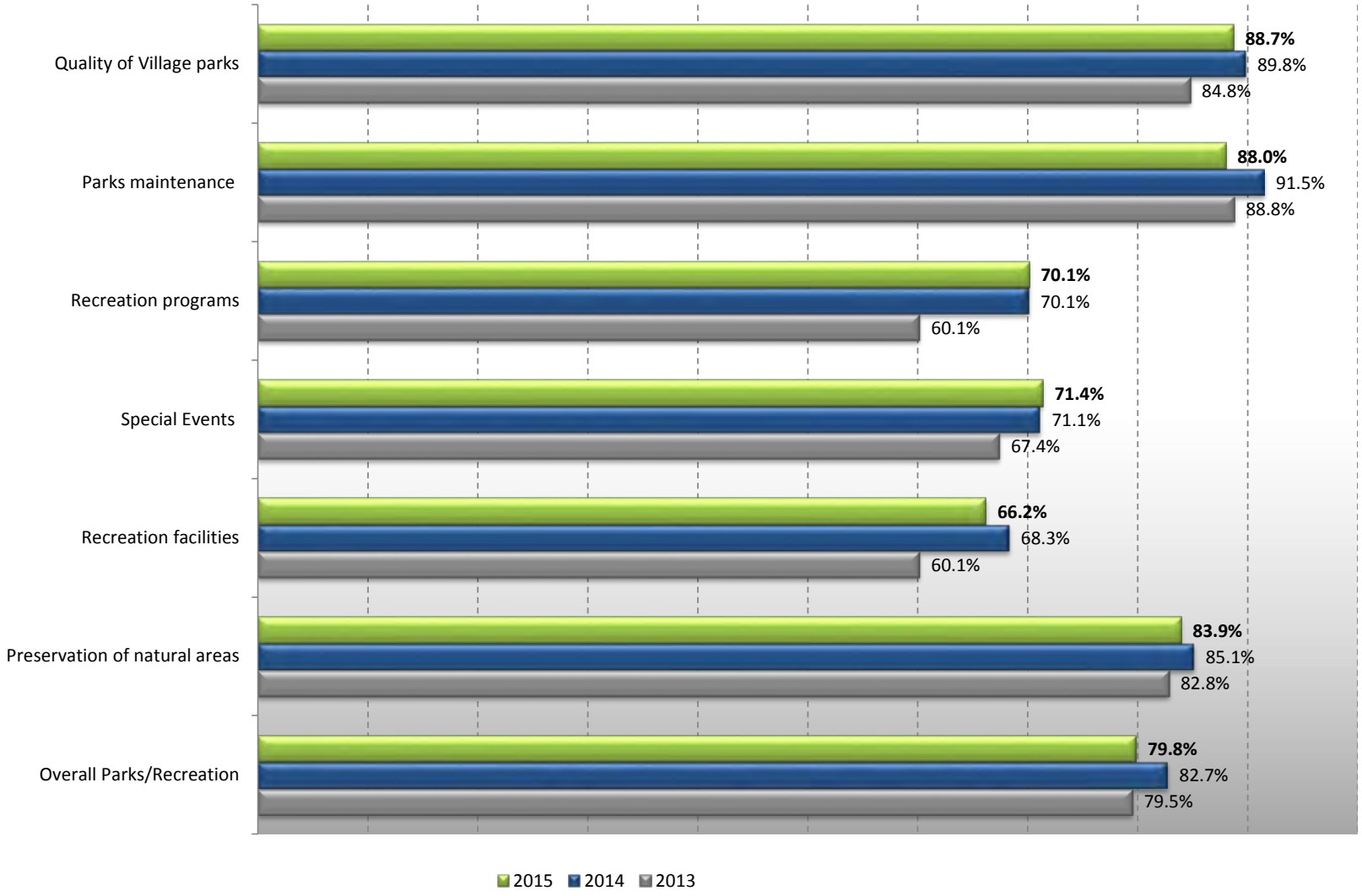
Public Works Year-to-Year Excellent and Good Rating Comparison: 2012 - 2014



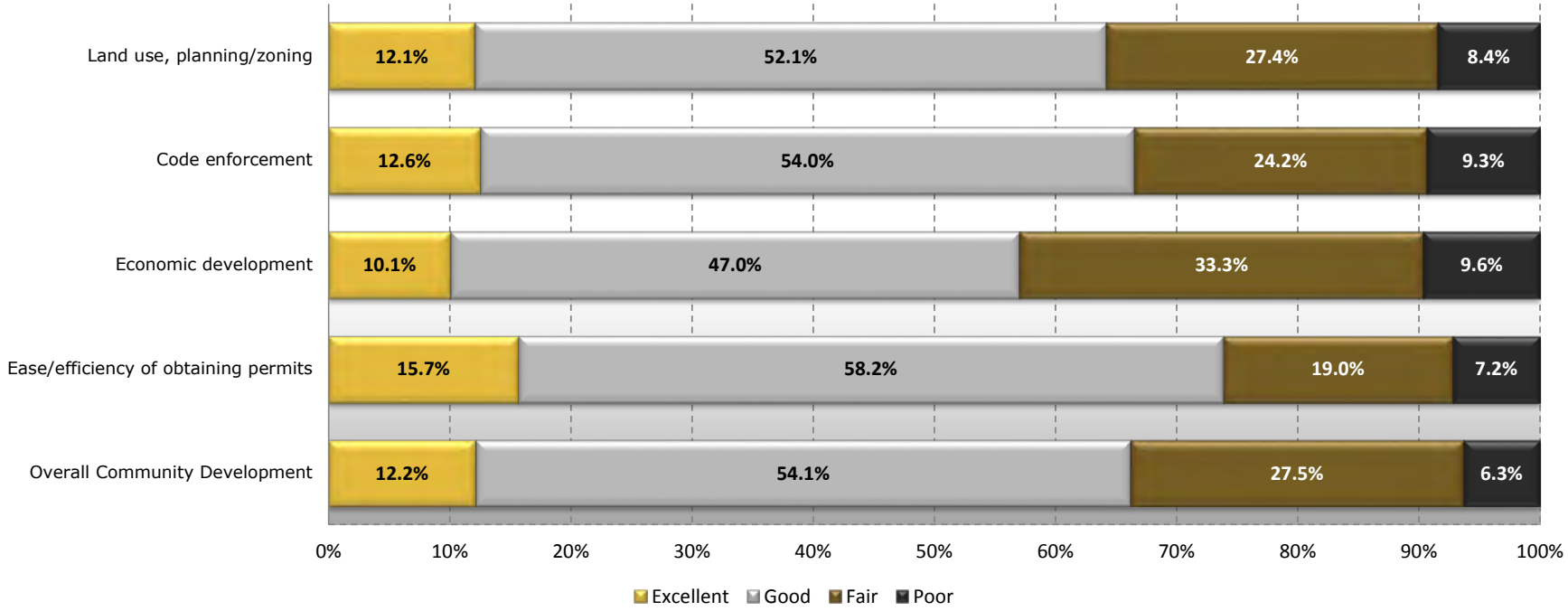


The above chart illustrates quality ratings related to parks and recreation services. **Overall parks and recreation was rated high with 79.8 of respondents rating it Excellent or Good.** The quality of Village parks, parks maintenance, and preservation of natural areas all rated high with over 80% Excellent or Good. Quality of recreation facilities is an area of concern with an excellent or good rating of 66.2%. Overall parks and recreation declined from last year by 2.9% in the Excellent or Good range.

Parks/Recreation Year-to-Year Excellent and Good Rating Comparison: 2012 - 2014

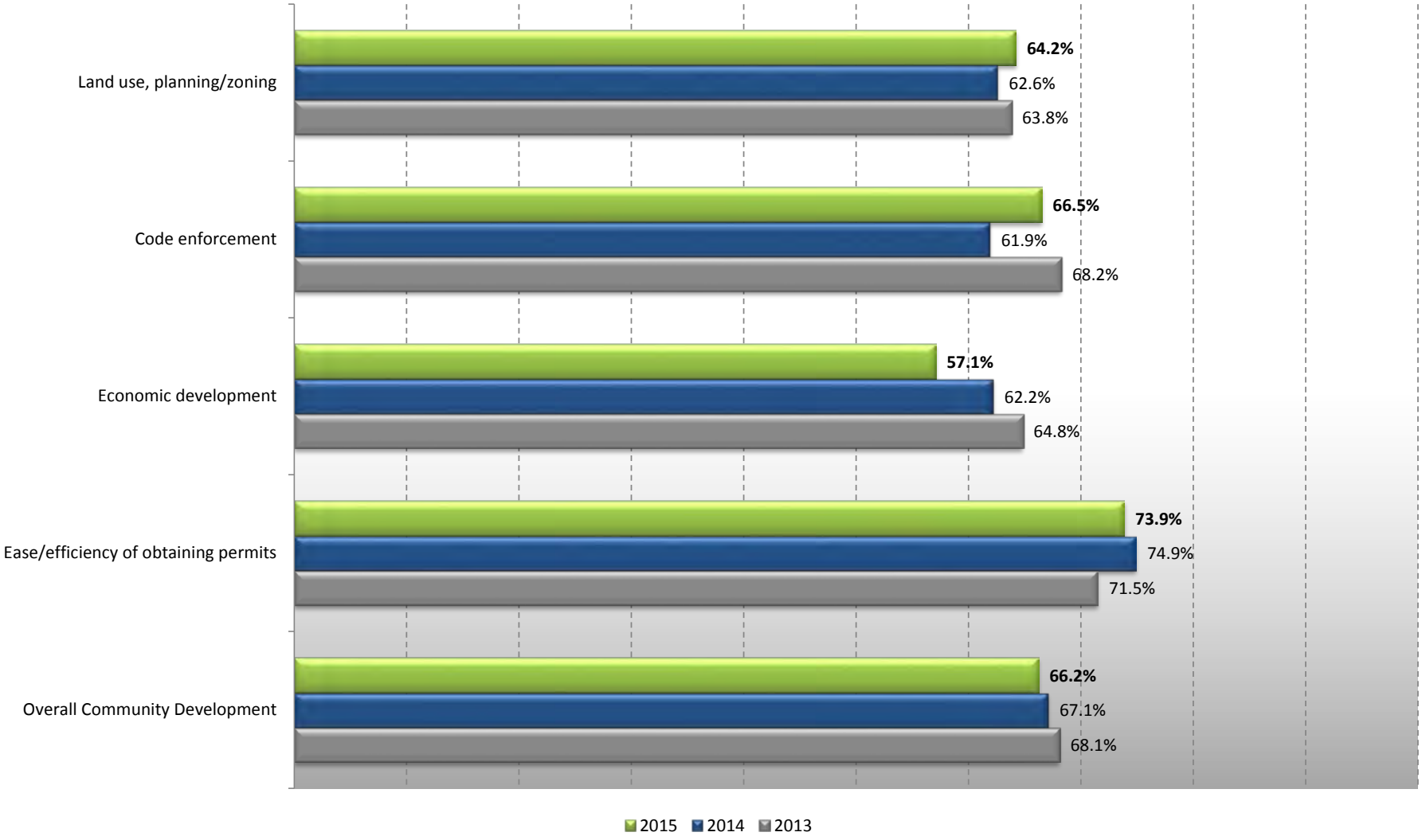


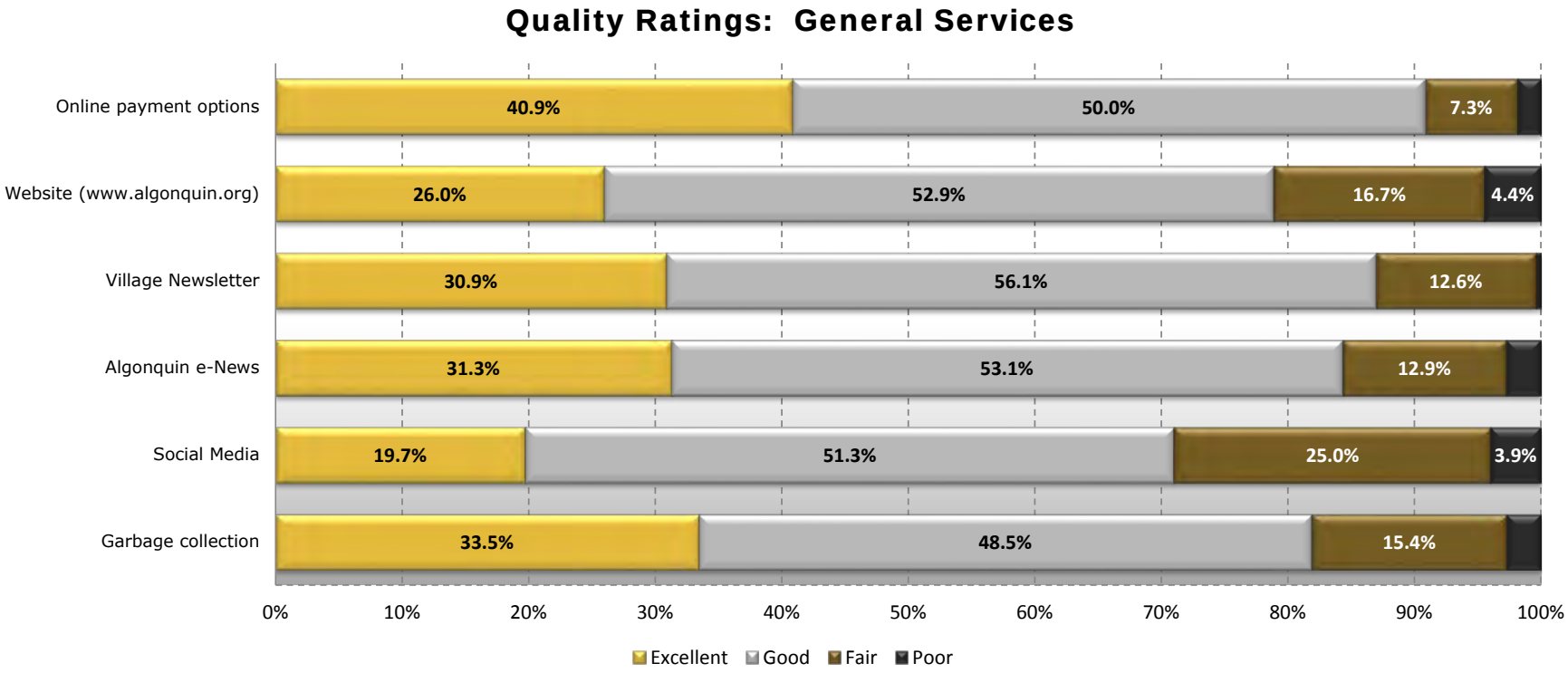
Quality Ratings: Community Development



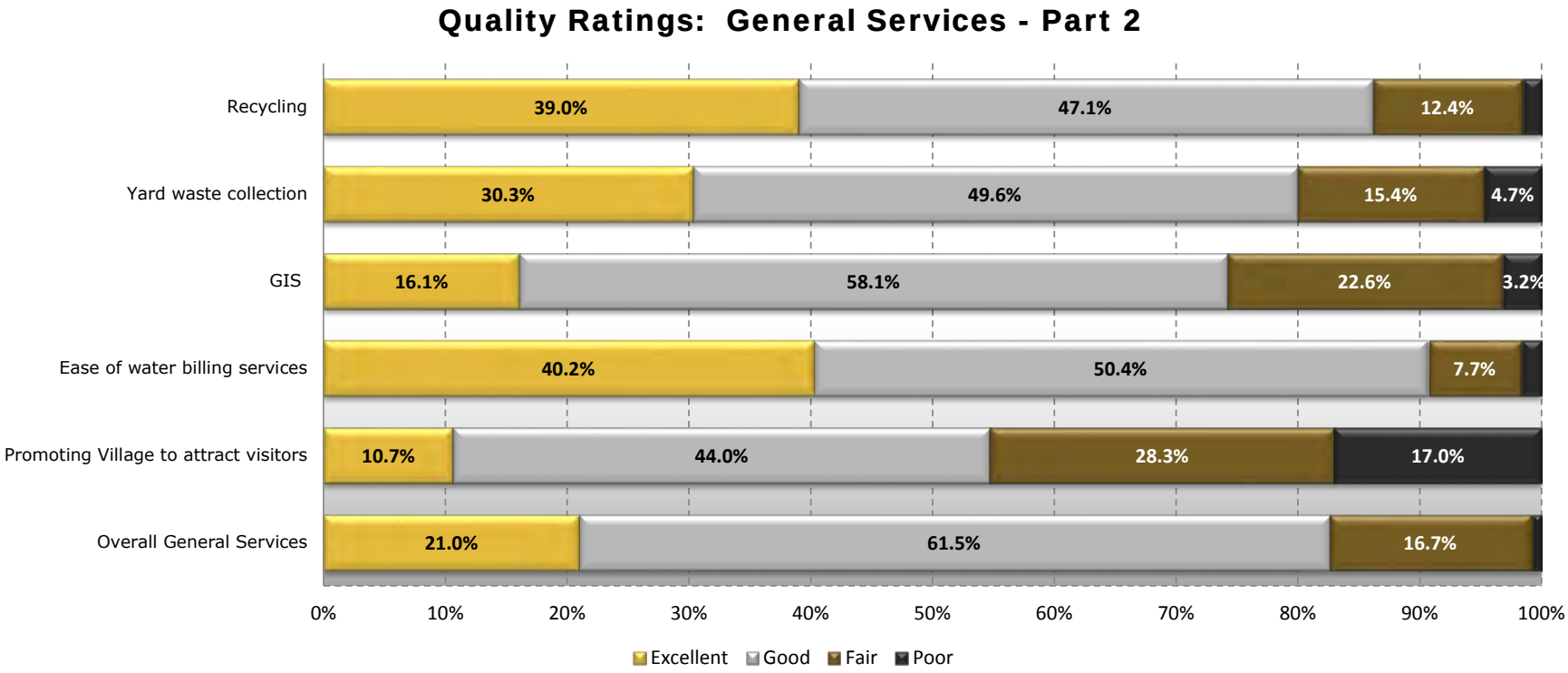
The above chart illustrates quality ratings related to community development services. **66.2% of respondents rated overall community development as either Excellent or Good.** 73.9% of respondents rated the ease/efficiency of obtaining permits as either Excellent or Good. Code enforcement, an area of concern from last year, has increase by 4.6% in Excellent or Good ratings from the previous year.

Community Development Year-to-Year Excellent and Good Rating Comparison: 2012 - 2014



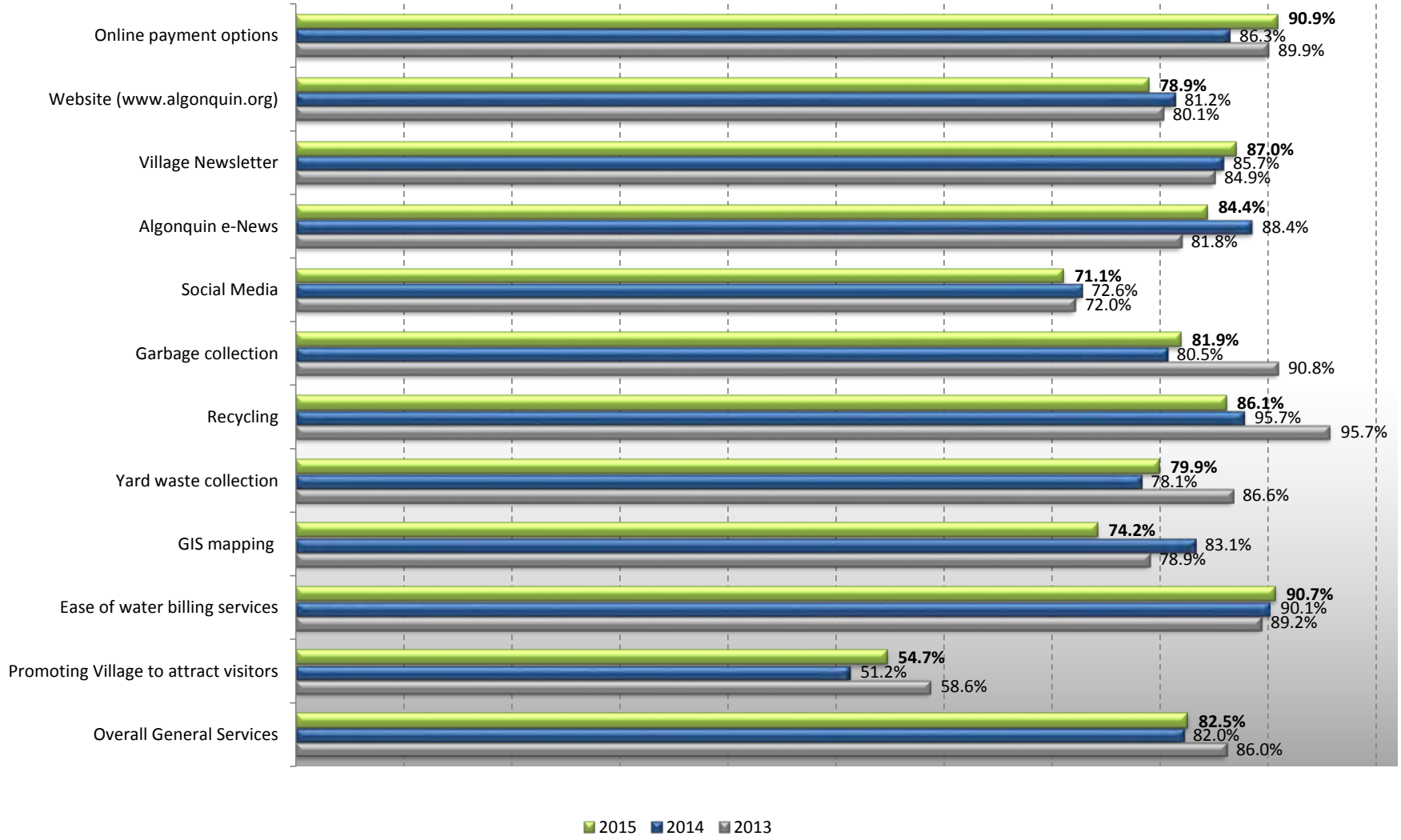


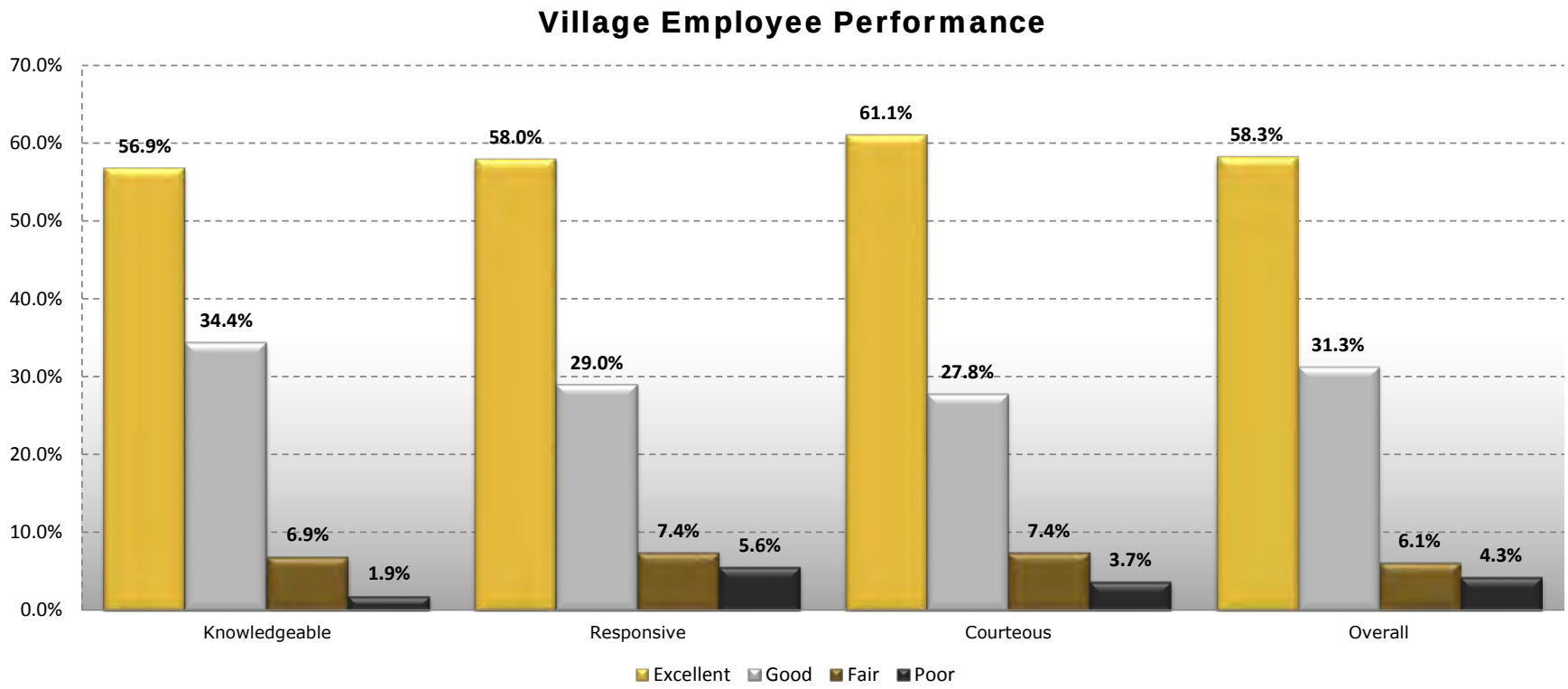
The above chart illustrates the first of two groupings of quality ratings related to general services. **The Algonquin Citizen Village newsletter was highly rated with 87.0% of respondents rating this category as either Excellent or Good.** 90% of respondents also rated online payment options as high (Excellent or Good). The Village will continue to monitor garbage collection, as Excellent or Good ratings declined by 10.3% from 2013, and has increased 1.4% from 2014.



This chart shows the second grouping of general services evaluated in the Algonquin Community Survey. Quality ratings indicated residents rated ease of water billing services Excellent or Good 90.7%. **82.5% of respondents rated overall general services as either Excellent or Good.** Promoting the Village to attract visitors is an area of concern with 54.7% or respondents rating this category as either Excellent or Good.

General Services Year-to-Year Excellent and Good Rating Comparison: 2012 - 2014





This chart illustrates the performance rating of Village employees by those residents who have had contact with staff. Overall, employee interaction was rated overwhelmingly Excellent in all four evaluation categories: knowledgeable, responsive, courteous, and overall. **Employees were ranked Excellent or Good on being knowledgeable by 91.3% of those who responded.** Rankings of Excellent or Good on being responsive were received by 87.0% of those who responded. Additionally, rankings of Excellent or Good on being courteous were received from 88.9% of respondents. Finally, overall ratings of Excellent or Good were received by 89.6% of those whoresponed. Approximately 37.9% of survey respondents reported not having contact with a Village employee.

Comprehensive Survey Results

1. Please indicate how you would describe the following quality of life measures in Algonquin:

Algonquin as a place to live

	2012	2013	2014	2015
(1) Excellent	36.5%	38.3%	31.6%	41.3%
(2) Good	55.2%	53.6%	62.0%	47.7%
(3) Fair	5.5%	5.8%	5.2%	9.5%
(4) Poor	1.2%	0.8%	0.6%	0.4%
(N) Don't Know	0.0%	0.0%	0.0%	0.4%
No Answer	1.7%	1.6%	0.6%	0.8%
Average	**1.71**	**1.69**	**1.75**	**1.69**

Algonquin as a place to work

	2012	2013	2014	2015
(1) Excellent	9.5%	9.0%	7.8%	7.6%
(2) Good	19.4%	18.2%	22.0%	20.5%
(3) Fair	14.9%	17.2%	17.7%	17.0%
(4) Poor	8.1%	8.4%	7.8%	8.0%
(N) Don't Know	45.0%	44.1%	41.2%	43.6%
No Answer	3.1%	3.2%	3.5%	3.4%
Average	**2.42**	**2.48**	**2.46**	**2.48**

Your neighborhood as a place to live

	2012	2013	2014	2015
(1) Excellent	38.9%	42.0%	40.0%	47.0%
(2) Good	51.7%	49.3%	51.6%	43.9%
(3) Fair	8.1%	6.9%	6.1%	8.3%
(4) Poor	0.2%	1.3%	1.4%	0.4%
(N) Don't Know	0.5%	0.0%	0.0%	0.0%
No Answer	0.7%	0.5%	0.9%	0.4%
Average	**1.69**	**1.67**	**1.69**	**1.62**

Algonquin compared to other communities in the area

	2012	2013	2014	2015
(1) Excellent	23.9%	21.6%	21.7%	21.6%
(2) Good	52.4%	54.6%	53.9%	48.5%
(3) Fair	16.6%	13.2%	15.4%	17.8%
(4) Poor	1.7%	2.6%	1.7%	1.1%
(N) Don't Know	2.8%	4.5%	4.1%	5.7%
No Answer	2.6%	3.4%	3.2%	5.3%
Average	**1.96**	**1.97**	**1.97**	**1.98**

Algonquin as a place to raise children

	2012	2013	2014	2015
(1) Excellent	24.9%	26.4%	28.1%	29.9%
(2) Good	46.9%	46.2%	47.2%	42.8%
(3) Fair	7.6%	7.7%	6.7%	9.5%
(4) Poor	0.7%	1.1%	0.9%	1.9%
(N) Don't Know	15.6%	16.1%	14.5%	13.3%
No Answer	4.3%	2.6%	2.6%	2.7%
Average	**1.80**	**1.69**	**1.76**	**1.80**

Overall appearance of Algonquin

	2012	2013	2014	2015
(1) Excellent	25.1%	22.7%	23.2%	25%
(2) Good	53.6%	59.1%	58.8%	53%
(3) Fair	17.8%	14.2%	15.7%	18%
(4) Poor	2.1%	2.4%	0.6%	3%
(N) Don't Know	0.0%	0.0%	0.3%	0%
No Answer	1.4%	1.6%	1.4%	1%
Average	**1.97**	**1.96**	**1.94**	**2.00**

Cleanliness of Algonquin

	2012	2013	2014	2015
(1) Excellent	29.9%	29.6%	28.7%	34.1%
(2) Good	56.9%	57.0%	56.8%	50.4%
(3) Fair	10.7%	9.5%	11.9%	13.3%
(4) Poor	1.4%	0.5%	1.2%	0.8%
(N) Don't Know	0.0%	0.3%	0.0%	0.4%
No Answer	1.2%	3.2%	1.4%	1.1%
Average	**1.83**	**1.80**	**1.85**	**1.80**

Overall quality of businesses and services in Algonquin

	2012	2013	2014	2015
(1) Excellent	31.3%	31.7%	28.4%	24.6%
(2) Good	47.2%	46.2%	50.4%	50.0%
(3) Fair	16.8%	17.2%	15.4%	18.9%
(4) Poor	1.7%	2.9%	2.3%	3.0%
(N) Don't Know	1.7%	1.1%	1.4%	1.1%
No Answer	1.4%	1.1%	2.0%	2.3%
Average	**1.89**	**1.91**	**1.91**	**2.00**

Overall quality of new development in Algonquin

	2012	2013	2014	2015
(1) Excellent	16.6%	15.6%	16.2%	15.9%
(2) Good	46.9%	42.2%	42.3%	41.7%
(3) Fair	21.3%	22.2%	24.3%	23.9%
(4) Poor	5.7%	6.6%	6.7%	7.2%
(N) Don't Know	7.6%	10.6%	9.3%	9.1%
No Answer	1.9%	2.9%	1.2%	2.3%
Average	**2.18**	**2.23**	**2.24**	**2.25**

Shopping opportunities

	2012	2013	2014	2015
(1) Excellent	50.5%	51.5%	48.1%	41.7%
(2) Good	36.3%	36.9%	38.6%	43.2%
(3) Fair	8.8%	9.0%	8.4%	8.7%
(4) Poor	2.1%	0.5%	3.2%	3.0%
(N) Don't Know	0.0%	0.0%	0.3%	0.4%
No Answer	2.4%	0.0%	1.4%	3.0%
Average	**1.62**	**1.58**	**1.66**	**1.72**

Variety of housing options

	2012	2013	2014	2015
(1) Excellent	17.1%	15.6%	19.7%	20.1%
(2) Good	49.3%	51.2%	51.6%	42.8%
(3) Fair	19.4%	17.2%	16.2%	20.8%
(4) Poor	2.4%	2.9%	2.6%	3.4%
(N) Don't Know	9.0%	10.6%	9.9%	10.2%
No Answer	2.8%	2.6%	1.4%	2.7%
Average	**2.08**	**2.09**	**2.04**	**2.09**

Recreational opportunities

	2012	2013	2014	2015
(1) Excellent	16.1%	14.2%	12.2%	16.7%
(2) Good	38.2%	40.4%	42.3%	38.3%
(3) Fair	28.0%	27.7%	29.6%	28.4%
(4) Poor	9.2%	7.1%	8.4%	8.3%
(N) Don't Know	6.9%	8.7%	5.8%	6.4%
No Answer	1.7%	1.8%	1.7%	1.9%
Average	**2.33**	**2.31**	**2.37**	**2.31**

Employment opportunities

	2012	2013	2014	2015
(1) Excellent	4.3%	3.4%	2.0%	3.4%
(2) Good	10.7%	11.9%	18.8%	16.7%
(3) Fair	23.0%	24.5%	25.5%	18.6%
(4) Poor	14.5%	12.1%	10.4%	12.9%
(N) Don't Know	45.3%	44.6%	41.2%	44.7%
No Answer	2.4%	3.4%	2.0%	3.8%
Average	**2.91**	**2.87**	**2.78**	**2.79**

Opportunities to participate in social events and activities

	2012	2013	2014	2015
(1) Excellent	11.6%	9.5%	10.4%	11.7%
(2) Good	34.8%	40.4%	41.4%	40.5%
(3) Fair	29.6%	28.5%	29.3%	28.8%
(4) Poor	6.6%	6.3%	6.1%	5.3%
(N) Don't Know	13.5%	12.9%	11.0%	11.7%
No Answer	3.8%	2.4%	1.7%	1.9%
Average	**2.38**	**2.37**	**2.36**	**2.32**

Ease of car travel in Algonquin

	2012	2013	2014	2015
(1) Excellent	6.2%	6.3%	6.7%	8.3%
(2) Good	23.9%	24.3%	30.7%	35.6%
(3) Fair	35.1%	33.8%	36.8%	34.8%
(4) Poor	31.8%	32.2%	22.3%	20.1%
(N) Don't Know	0.9%	0.8%	2.0%	0.0%
No Answer	2.1%	2.6%	1.4%	1.1%
Average	**2.95**	**2.95**	**2.77**	**2.67**

Ease of bicycle travel in Algonquin

	2012	2013	2014	2015
(1) Excellent	11.6%	9.5%	9.9%	11.7%
(2) Good	28.9%	30.6%	37.1%	36.4%
(3) Fair	23.9%	25.6%	21.4%	19.3%
(4) Poor	8.5%	10.0%	7.8%	9.5%
(N) Don't Know	24.9%	21.9%	21.4%	22.0%
No Answer	2.1%	2.4%	2.3%	1.1%
Average	**2.40**	**2.48**	**2.36**	**2.34**

Ease of walking in Algonquin

	2012	2013	2014	2015
(1) Excellent	16.8%	15.0%	14.5%	18.6%
(2) Good	38.6%	42.7%	41.2%	46.2%
(3) Fair	28.7%	27.2%	28.4%	21.2%
(4) Poor	7.1%	6.9%	8.1%	8.3%
(N) Don't Know	6.4%	5.0%	6.1%	3.8%
No Answer	2.4%	3.2%	1.7%	1.9%
Average	**2.29**	**2.28**	**2.33**	**2.20**

Availability of paths and walking trails

	2012	2013	2014	2015
(1) Excellent	20.9%	19.5%	18.6%	25.4%
(2) Good	43.1%	40.1%	42.3%	41.7%
(3) Fair	23.2%	25.1%	22.3%	20.1%
(4) Poor	4.5%	4.2%	5.5%	4.5%
(N) Don't Know	6.4%	7.7%	7.8%	4.9%
No Answer	1.9%	3.4%	3.5%	3.4%
Average	**2.12**	**2.16**	**2.17**	**2.04**

Traffic flow on major streets

	2012	2013	2014	2015
(1) Excellent	2.6%	4.2%	3.8%	5.3%
(2) Good	16.1%	16.1%	24.6%	29.2%
(3) Fair	34.6%	35.6%	35.9%	40.2%
(4) Poor	42.9%	41.4%	31.3%	22.7%
(N) Don't Know	0.5%	0.3%	0.3%	0.4%
No Answer	3.3%	2.4%	4.1%	2.3%
Average	**3.22**	**3.17**	**2.99**	**2.82**

Overall direction that Algonquin is taking

	2012	2013	2014	2015
(1) Excellent	11.6%	10.8%	8.7%	12.5%
(2) Good	46.0%	46.7%	53.6%	48.9%
(3) Fair	27.5%	28.8%	21.4%	21.6%
(4) Poor	5.5%	3.7%	4.6%	7.2%
(N) Don't Know	7.6%	8.2%	10.4%	9.1%
No Answer	1.9%	1.8%	1.2%	0.8%
Average	**2.30**	**2.28**	**2.25**	**2.26**

Quality of overall natural environment in Algonquin

	2012	2013	2014	2015
(1) Excellent	19.7%	18.7%	15.7%	23.1%
(2) Good	53.3%	54.1%	55.7%	55.3%
(3) Fair	20.4%	21.1%	22.9%	15.9%
(4) Poor	3.3%	1.6%	2.6%	2.7%
(N) Don't Know	1.7%	2.6%	1.2%	0.8%
No Answer	1.7%	1.8%	2.0%	2.3%
Average	**2.08**	**2.02**	**2.13**	**1.98**

Overall image or reputation of Algonquin

	2012	2013	2014	2015
(1) Excellent	18.2%	15.3%	13.9%	18.2%
(2) Good	54.7%	53.6%	60.0%	53.0%
(3) Fair	21.3%	23.5%	19.4%	16.3%
(4) Poor	2.4%	1.3%	1.7%	3.4%
(N) Don't Know	2.4%	5.0%	3.5%	8.3%
No Answer	0.9%	1.3%	1.4%	0.8%
Average	**2.08**	**2.28**	**2.09**	**2.05**

Value of services for the taxes paid to the Village of Algonquin

	2012	2013	2014	2015
(1) Excellent	7.6%	5.3%	7.0%	8.7%
(2) Good	31.8%	31.4%	34.8%	37.1%
(3) Fair	40.5%	44.3%	35.4%	34.5%
(4) Poor	14.9%	13.2%	16.5%	15.9%
(N) Don't Know	2.8%	3.7%	3.8%	2.7%
No Answer	2.4%	2.1%	2.6%	1.1%
Average	**2.66**	**2.69**	**2.66**	**2.60**

2. To what degree, if at all, are run-down buildings, weed lots or junk vehicles a problem in Algonquin?

	2012	2013	2014	2015
Not a problem	27.5%	24.8%	23.8%	20.1%
Minor problem	41.9%	43.3%	39.7%	41.7%
Moderate problem	16.1%	17.2%	19.4%	23.5%
Major problem	3.8%	4.0%	4.6%	6.4%
Don't Know	8.5%	8.4%	10.4%	8.0%
No Answer	2.1%	2.4%	2.0%	0.4%

3. Please rate how safe you feel:

In your neighborhood during the day

	2012	2013	2014	2015
(1) Very Safe	77.7%	77.6%	76.8%	77.3%
(2) Somewhat Safe	17.1%	17.9%	18.6%	17.0%
(3) Neither Safe nor Unsafe	2.8%	1.3%	2.3%	3.4%
(4) Somewhat Unsafe	1.2%	0.5%	0.3%	1.1%
(5) Very Unsafe	0.5%	0.8%	0.0%	0.4%
(N) Don't Know	0.2%	0.8%	0.0%	0.0%
No Answer	0.5%	1.8%	2.0%	0.8%
Average	**1.28**	**1.26**	**1.25**	**1.29**

In your neighborhood after dark

	2012	2013	2014	2015
(1) Very Safe	49.3%	52.5%	51.3%	48.9%
(2) Somewhat Safe	37.7%	34.6%	33.0%	37.5%
(3) Neither Safe nor Unsafe	5.7%	7.9%	7.0%	9.1%
(4) Somewhat Unsafe	5.0%	1.3%	4.6%	2.7%
(5) Very Unsafe	0.5%	1.3%	0.0%	0.8%
(N) Don't Know	0.5%	0.8%	0.9%	0.0%
No Answer	1.4%	1.3%	3.2%	1.1%
Average	**1.67**	**1.61**	**1.66**	**1.67**

4. During the past 12 months, were you or anyone in your household the victim of any crime in Algonquin?

	2012	2013	2014	2015
Yes	7.3%	7.4%	5.5%	6.4%
No	91.5%	91.8%	93.3%	91.7%
Don't Know	0.5%	0.5%	0.9%	1.1%
No Answer	0.7%	0.3%	0.3%	0.8%

5. If yes, was this crime (these crimes) reported to the police?

	2012	2013	2014	2015
Yes	5.7%	5.8%	3.8%	5.3%
No	1.2%	1.3%	2.0%	1.1%
Don't Know	0.2%	0.0%	1.2%	0.8%
No Answer	92.9%	92.1%	93.0%	92.8%

6. The following section lists specific services provided by the Village. Please rate both the quality and importance of the Village services by circling your answer for each specific service statement.

POLICE/PUBLIC SAFETY

Crime prevention

Quality:	2012	2013	2014	2015
(1) Excellent	25.6%	24.8%	22.9%	24.6%
(2) Good	45.5%	43.8%	47.0%	48.5%
(3) Fair	6.2%	8.2%	9.0%	3.0%
(4) Poor	2.4%	1.3%	0.9%	1.1%
(N) Don't Know	17.8%	20.1%	19.1%	22.0%
No Answer	2.6%	1.8%	1.2%	0.8%
Average	**1.82**	**1.82**	**1.85**	**1.75**

Importance:	2012	2013	2014	2015
(1) High	80.3%	81.3%	80.0%	83.0%
(2) Medium	5.9%	9.0%	8.4%	5.7%
(3) Low	0.9%	0.8%	1.2%	0.0%
(N) Don't Know	3.1%	2.6%	2.9%	2.3%
No Answer	9.7%	6.3%	7.5%	9.1%
Average	**1.09**	**1.12**	**1.12**	**1.06**

Patrol services

Quality:	2012	2013	2014	2015
(1) Excellent	20.6%	19.0%	18.8%	16.3%
(2) Good	44.1%	45.1%	45.8%	45.5%
(3) Fair	19.4%	19.3%	21.7%	19.3%
(4) Poor	2.6%	4.2%	1.7%	5.7%
(N) Don't Know	10.7%	11.3%	11.3%	12.5%
No Answer	2.6%	1.1%	0.6%	0.0%
Average	**2.05**	**2.10**	**2.07**	**2.17**

Importance:	2012	2013	2014	2015
(1) High	70.6%	62.8%	67.2%	62.1%
(2) Medium	14.7%	25.3%	21.4%	25.8%
(3) Low	1.7%	2.4%	1.2%	0.8%
(N) Don't Know	2.8%	2.6%	2.9%	2.3%
No Answer	10.2%	6.9%	7.2%	9.1%
Average	**1.21**	**1.33**	**1.26**	**1.31**

Traffic enforcement

Quality:	2012	2013	2014	2015
(1) Excellent	15.4%	14.5%	15.9%	16.7%
(2) Good	44.8%	47.5%	47.2%	44.7%
(3) Fair	18.0%	21.1%	17.7%	18.2%
(4) Poor	7.6%	4.7%	4.9%	7.2%
(N) Don't Know	11.6%	9.8%	13.0%	11.7%
No Answer	2.6%	2.4%	1.2%	1.5%
Average	**2.21**	**2.18**	**2.14**	**2.18**

Importance:	2012	2013	2014	2015
(1) High	50.5%	43.0%	47.0%	45.1%
(2) Medium	30.6%	38.5%	35.1%	34.5%
(3) Low	5.9%	9.0%	8.4%	8.3%
(N) Don't Know	3.1%	2.1%	1.7%	2.3%
No Answer	10.0%	7.4%	7.8%	9.8%
Average	**1.49**	**1.62**	**1.57**	**1.58**

911 services

Quality:	2012	2013	2014	2015
(1) Excellent	27.3%	29.3%	25.2%	26.1%
(2) Good	21.8%	20.1%	23.8%	23.9%
(3) Fair	2.1%	1.6%	3.8%	1.9%
(4) Poor	0.5%	0.3%	0.3%	0.8%
(N) Don't Know	46.0%	47.2%	46.4%	45.8%
No Answer	2.4%	1.6%	0.6%	1.5%
Average	**1.53**	**1.47**	**1.61**	**1.57**

Importance:	2012	2013	2014	2015
(1) High	80.1%	79.7%	80.6%	80.3%
(2) Medium	3.8%	7.7%	6.7%	4.5%
(3) Low	0.2%	0.5%	0.0%	0.0%
(N) Don't Know	5.7%	5.0%	5.2%	5.7%
No Answer	10.2%	7.1%	7.5%	9.5%
Average	**1.05**	**1.10**	**1.08**	**1.05**

Responding to citizen calls

Quality:	2012	2013	2014	2015
(1) Excellent	22.3%	25.3%	22.6%	20.8%
(2) Good	33.4%	28.2%	29.9%	30.7%
(3) Fair	4.0%	5.3%	6.7%	6.4%
(4) Poor	2.1%	2.1%	2.0%	2.3%
(N) Don't Know	35.3%	37.7%	36.8%	38.6%
No Answer	2.8%	1.3%	2.0%	1.1%
Average	**1.77**	**1.74**	**1.81**	**1.84**

Importance:	2012	2013	2014	2015
(1) High	74.4%	67.8%	71.0%	70.5%
(2) Medium	9.7%	17.9%	16.2%	14.0%
(3) Low	0.5%	2.1%	0.3%	0.0%
(N) Don't Know	5.5%	5.3%	4.9%	4.9%
No Answer	10.0%	6.9%	7.5%	10.6%
Average	**1.13**	**1.25**	**1.73**	**1.66**

Overall Police services

Quality:	2012	2013	2014	2015
(1) Excellent	22.3%	23.2%	22.6%	22.7%
(2) Good	52.1%	52.2%	49.3%	53.4%
(3) Fair	9.5%	9.8%	11.0%	8.3%
(4) Poor	2.4%	1.3%	1.4%	1.5%
(N) Don't Know	11.8%	12.4%	15.4%	12.9%
No Answer	1.9%	1.1%	0.3%	1.1%
Average	**1.91**	**1.88**	**1.90**	**2.09**

Importance:	2012	2013	2014	2015
(1) High	77.7%	73.4%	77.7%	75.8%
(2) Medium	9.2%	16.4%	11.6%	12.5%
(3) Low	0.7%	0.3%	0.3%	0.0%
(N) Don't Know	2.8%	3.2%	2.3%	1.9%
No Answer	9.5%	6.9%	8.1%	9.8%
Average	**1.12**	**1.19**	**1.14**	**1.14**

PUBLIC WORKS / INFRASTRUCTURE

Street maintenance

Quality:	2012	2013	2014	2015
(1) Excellent	13.0%	16.1%	10.4%	13.3%
(2) Good	58.1%	55.9%	49.6%	51.1%
(3) Fair	22.0%	21.1%	26.7%	25.8%
(4) Poor	5.9%	5.0%	11.0%	7.6%
(N) Don't Know	0.5%	0.8%	1.2%	1.1%
No Answer	0.5%	1.1%	1.2%	1.1%
Average	**2.21**	**2.15**	**2.39**	**2.28**

Importance:	2012	2013	2014	2015
(1) High	69.2%	60.9%	71.0%	70.5%
(2) Medium	21.8%	29.6%	23.2%	22.0%
(3) Low	0.9%	1.1%	0.3%	1.1%
(N) Don't Know	0.7%	1.3%	0.3%	0.8%
No Answer	7.3%	7.1%	5.2%	5.7%
Average	**1.26**	**1.35**	**1.25**	**1.26**

Street sweeping

Quality:	2012	2013	2014	2015
(1) Excellent	16.8%	16.6%	13.0%	19.7%
(2) Good	46.7%	51.2%	44.9%	47.3%
(3) Fair	19.2%	20.3%	22.3%	17.0%
(4) Poor	5.9%	2.9%	8.4%	6.1%
(N) Don't Know	10.0%	6.9%	7.8%	9.1%
No Answer	1.4%	2.1%	3.5%	0.8%
Average	**2.16**	**2.10**	**2.29**	**2.11**

Importance:	2012	2013	2014	2015
(1) High	33.2%	23.5%	29.9%	27.3%
(2) Medium	42.2%	47.0%	43.8%	45.8%
(3) Low	14.5%	19.8%	18.8%	16.3%
(N) Don't Know	1.2%	1.6%	1.7%	3.4%
No Answer	9.0%	8.2%	5.8%	7.2%
Average	**1.79**	**1.96**	**1.88**	**1.88**

Street improvement

Quality:	2012	2013	2014	2015
(1) Excellent	11.1%	14.2%	8.1%	11.7%
(2) Good	51.7%	49.9%	44.1%	44.7%
(3) Fair	25.8%	24.5%	29.9%	28.0%
(4) Poor	8.3%	4.7%	10.1%	10.6%
(N) Don't Know	1.9%	3.7%	5.2%	3.4%
No Answer	1.2%	2.9%	2.6%	1.5%
Average	**2.32**	**2.21**	**2.46**	**2.39**

Importance:	2012	2013	2014	2015
(1) High	58.8%	50.1%	55.1%	57.2%
(2) Medium	30.1%	39.8%	36.8%	31.8%
(3) Low	2.1%	1.3%	1.2%	2.7%
(N) Don't Know	0.9%	1.3%	1.2%	2.3%
No Answer	8.1%	7.4%	5.8%	6.1%
Average	**1.38**	**1.47**	**1.42**	**1.40**

Street lighting

Quality:	2012	2013	2014	2015
(1) Excellent	13.7%	16.9%	13.9%	17.8%
(2) Good	52.4%	52.5%	53.6%	50.8%
(3) Fair	25.4%	23.2%	21.4%	21.6%
(4) Poor	7.3%	5.5%	8.1%	7.6%
(N) Don't Know	0.2%	0.5%	0.9%	0.8%
No Answer	0.9%	1.3%	2.0%	1.5%
Average	**2.27**	**2.18**	**2.24**	**2.19**

Importance:	2012	2013	2014	2015
(1) High	63.3%	51.5%	54.8%	56.8%
(2) Medium	26.8%	36.7%	35.1%	33.3%
(3) Low	1.9%	2.6%	3.2%	1.9%
(N) Don't Know	0.5%	1.1%	0.3%	1.1%
No Answer	7.6%	8.2%	6.7%	6.8%
Average	**1.33**	**1.46**	**1.45**	**1.40**

Snow/ice removal

Quality:	2012	2013	2014	2015
(1) Excellent	19.9%	23.7%	22.0%	22.3%
(2) Good	48.1%	49.3%	46.7%	47.3%
(3) Fair	19.4%	14.8%	16.2%	18.2%
(4) Poor	8.8%	7.4%	8.1%	8.3%
(N) Don't Know	2.4%	2.6%	4.6%	3.0%
No Answer	1.4%	2.1%	2.3%	0.8%
Average	**2.18**	**2.06**	**2.11**	**2.13**

Importance:	2012	2013	2014	2015
(1) High	80.3%	74.1%	80.9%	80.3%
(2) Medium	9.7%	16.1%	12.2%	9.8%
(3) Low	1.2%	0.5%	0.3%	1.1%
(N) Don't Know	0.5%	1.3%	0.3%	0.8%
No Answer	8.3%	7.9%	6.4%	8.0%
Average	**1.13**	**1.19**	**1.14**	**1.13**

Stormwater drainage

Quality:	2012	2013	2014	2015
(1) Excellent	16.4%	16.1%	14.8%	19.7%
(2) Good	52.1%	53.0%	56.2%	49.6%
(3) Fair	17.5%	15.0%	12.8%	14.4%
(4) Poor	2.6%	4.5%	4.6%	6.1%
(N) Don't Know	10.0%	8.4%	9.6%	9.1%
No Answer	1.4%	2.6%	2.0%	1.1%
Average	**2.07**	**2.09**	**2.08**	**2.08**

Importance:	2012	2013	2014	2015
(1) High	59.5%	54.9%	55.4%	59.8%
(2) Medium	25.8%	31.1%	31.3%	26.9%
(3) Low	2.6%	2.1%	4.1%	2.7%
(N) Don't Know	2.8%	3.4%	2.0%	3.0%
No Answer	9.2%	8.4%	7.2%	7.6%
Average	**1.35**	**1.40**	**1.43**	**1.36**

Sidewalk maintenance

Quality:	2012	2013	2014	2015
(1) Excellent	10.4%	9.8%	7.8%	8.3%
(2) Good	42.7%	41.4%	44.3%	37.9%
(3) Fair	22.7%	21.9%	20.6%	23.1%
(4) Poor	7.1%	7.1%	7.2%	10.6%
(N) Don't Know	15.4%	16.9%	18.6%	18.6%
No Answer	1.7%	2.9%	1.4%	1.5%
Average	**2.32**	**2.33**	**2.34**	**2.45**

Importance:	2012	2013	2014	2015
(1) High	45.5%	36.4%	38.6%	36.7%
(2) Medium	36.7%	45.6%	43.2%	44.7%
(3) Low	5.5%	4.7%	5.5%	3.8%
(N) Don't Know	3.8%	5.5%	6.7%	8.7%
No Answer	8.5%	7.7%	6.1%	6.1%
Average	**1.54**	**1.64**	**1.62**	**1.61**

Drinking water

Quality:	2012	2013	2014	2015
(1) Excellent	13.3%	16.9%	17.4%	18.6%
(2) Good	44.3%	45.6%	45.2%	43.9%
(3) Fair	23.9%	20.3%	21.4%	23.1%
(4) Poor	15.2%	12.4%	11.6%	9.1%
(N) Don't Know	2.6%	3.2%	3.2%	4.5%
No Answer	0.7%	1.6%	1.2%	0.8%
Average	**2.42**	**2.30**	**2.28**	**2.24**

Importance:	2012	2013	2014	2015
(1) High	80.6%	76.8%	80.3%	79.9%
(2) Medium	9.5%	12.1%	11.6%	11.0%
(3) Low	1.9%	1.1%	1.7%	1.5%
(N) Don't Know	0.5%	2.1%	0.3%	1.9%
No Answer	7.6%	7.9%	6.1%	5.7%
Average	**1.14**	**1.16**	**1.16**	**1.15**

Sewer services

Quality:	2012	2013	2014	2015
(1) Excellent	17.3%	21.1%	18.6%	23.9%
(2) Good	54.5%	55.1%	56.8%	47.0%
(3) Fair	12.6%	11.3%	11.9%	12.9%
(4) Poor	1.9%	1.6%	1.2%	3.0%
(N) Don't Know	12.3%	8.4%	9.0%	11.7%
No Answer	1.4%	2.4%	2.6%	1.5%
Average	**1.99**	**1.93**	**1.95**	**1.94**

Importance:	2012	2013	2014	2015
(1) High	63.3%	61.7%	63.5%	61.7%
(2) Medium	21.6%	25.6%	25.8%	25.0%
(3) Low	0.5%	1.8%	2.0%	1.5%
(N) Don't Know	5.0%	8.4%	2.0%	5.7%
No Answer	9.7%	2.4%	6.7%	6.1%
Average	**1.26**	**1.33**	**1.33**	**1.32**

Tree trimming

Quality:	2012	2013	2014	2015
(1) Excellent	16.1%	21.1%	18.3%	14.8%
(2) Good	46.0%	43.3%	42.6%	47.0%
(3) Fair	17.8%	19.0%	18.0%	15.2%
(4) Poor	7.3%	6.1%	7.8%	6.1%
(N) Don't Know	10.4%	8.2%	12.2%	14.4%
No Answer	2.4%	2.4%	1.2%	2.7%
Average	**2.19**	**2.11**	**2.18**	**2.15**

Importance:	2012	2013	2014	2015
(1) High	32.0%	22.7%	26.4%	25.4%
(2) Medium	47.4%	51.5%	49.0%	53.4%
(3) Low	8.1%	14.0%	15.1%	10.2%
(N) Don't Know	3.3%	3.2%	2.6%	4.9%
No Answer	9.2%	8.7%	7.0%	6.1%
Average	**1.73**	**1.90**	**1.88**	**1.83**

Urban forestry program

Quality:	2012	2013	2014	2015
(1) Excellent	15.4%	15.0%	14.5%	14.0%
(2) Good	34.8%	38.0%	37.7%	33.3%
(3) Fair	10.2%	10.0%	11.9%	10.2%
(4) Poor	4.3%	1.6%	2.9%	4.5%
(N) Don't Know	33.9%	34.3%	31.3%	35.2%
No Answer	1.4%	1.1%	1.7%	2.7%
Average	**2.05**	**1.97**	**2.05**	**2.09**

Importance:	2012	2013	2014	2015
(1) High	30.1%	22.4%	26.1%	22.7%
(2) Medium	41.2%	43.5%	42.0%	45.8%
(3) Low	7.8%	14.2%	13.3%	12.9%
(N) Don't Know	12.1%	10.6%	11.3%	12.1%
No Answer	8.8%	9.2%	7.2%	6.4%
Average	**1.72**	**1.90**	**1.84**	**1.87**

Pedestrian & bicycle paths

Quality:	2012	2013	2014	2015
(1) Excellent	22.7%	20.8%	19.1%	23.9%
(2) Good	42.9%	46.7%	45.5%	46.2%
(3) Fair	17.1%	13.5%	13.9%	13.6%
(4) Poor	1.2%	4.0%	5.2%	4.5%
(N) Don't Know	14.5%	12.4%	15.1%	10.2%
No Answer	1.7%	2.6%	1.2%	1.5%
Average	**1.96**	**2.01**	**2.06**	**1.99**

Importance:	2012	2013	2014	2015
(1) High	40.5%	32.2%	36.2%	30.3%
(2) Medium	40.0%	47.0%	42.9%	47.7%
(3) Low	6.4%	6.6%	10.1%	9.1%
(N) Don't Know	5.0%	6.6%	4.9%	5.7%
No Answer	8.1%	7.7%	5.8%	7.2%
Average	**1.61**	**1.70**	**1.71**	**1.76**

Public property maintenance

Quality:	2012	2013	2014	2015
(1) Excellent	23.9%	23.2%	19.1%	24.6%
(2) Good	57.3%	56.2%	58.3%	50.4%
(3) Fair	11.8%	10.6%	14.5%	13.6%
(4) Poor	1.2%	1.3%	0.9%	1.9%
(N) Don't Know	5.2%	6.9%	6.1%	7.6%
No Answer	0.5%	1.8%	1.2%	1.9%
Average	**1.90**	**1.89**	**1.97**	**1.92**

Importance:	2012	2013	2014	2015
(1) High	45.5%	36.7%	40.9%	40.9%
(2) Medium	41.5%	48.5%	47.2%	45.5%
(3) Low	1.7%	4.5%	3.5%	4.5%
(N) Don't Know	3.1%	2.9%	2.3%	3.0%
No Answer	8.3%	7.4%	6.1%	6.1%
Average	**1.51**	**1.64**	**1.59**	**1.60**

Public property beautification

Quality:	2012	2013	2014	2015
(1) Excellent	22.3%	21.9%	19.4%	22.3%
(2) Good	55.7%	53.0%	51.0%	47.7%
(3) Fair	14.9%	13.7%	18.6%	16.3%
(4) Poor	1.2%	2.9%	2.3%	3.8%
(N) Don't Know	5.2%	6.6%	7.0%	8.0%
No Answer	0.7%	1.8%	1.7%	1.9%
Average	**1.95**	**1.97**	**2.04**	**2.02**

Importance:	2012	2013	2014	2015
(1) High	41.2%	29.3%	34.2%	32.6%
(2) Medium	41.2%	48.5%	48.1%	49.2%
(3) Low	4.5%	11.3%	7.8%	9.8%
(N) Don't Know	3.8%	2.4%	2.0%	1.9%
No Answer	9.2%	8.4%	7.8%	6.4%
Average	**1.58**	**1.80**	**1.71**	**1.75**

Overall Public Works

Quality:	2012	2013	2014	2015
(1) Excellent	15.4%	16.6%	15.1%	16.7%
(2) Good	61.6%	62.8%	59.7%	58.3%
(3) Fair	15.9%	13.2%	17.4%	17.4%
(4) Poor	1.7%	1.3%	1.7%	2.3%
(N) Don't Know	1.4%	3.2%	2.3%	1.5%
No Answer	4.0%	2.9%	3.8%	3.8%
Average	**2.04**	**1.99**	**2.06**	**2.06**

Importance:	2012	2013	2014	2015
(1) High	55.7%	44.1%	53.3%	53.0%
(2) Medium	30.1%	41.2%	34.8%	34.1%
(3) Low	1.2%	1.1%	0.9%	1.9%
(N) Don't Know	1.4%	1.3%	0.9%	1.1%
No Answer	11.6%	12.4%	10.1%	9.8%
Average	**1.37**	**1.50**	**1.41**	**1.43**

PARKS/RECREATION

Quality of Village parks

Quality:	2012	2013	2014	2015
(1) Excellent	25.1%	24.8%	24.1%	26.9%
(2) Good	52.8%	48.5%	55.4%	50.4%
(3) Fair	10.9%	11.3%	7.8%	9.1%
(4) Poor	1.4%	1.8%	1.2%	0.8%
(N) Don't Know	8.5%	11.6%	9.9%	11.4%
No Answer	1.2%	1.8%	1.7%	1.5%
Average	**1.87**	**1.89**	**1.84**	**1.81**

Importance:	2012	2013	2014	2015
(1) High	47.9%	42.2%	44.1%	43.6%
(2) Medium	36.5%	43.3%	43.5%	42.0%
(3) Low	1.9%	2.9%	3.2%	3.8%
(N) Don't Know	4.5%	4.0%	2.6%	3.8%
No Answer	9.2%	7.7%	6.7%	6.8%
Average	**1.47**	**1.56**	**1.55**	**1.56**

Recreation facilities

Quality:	2012	2013	2014	2015
(1) Excellent	9.0%	9.5%	12.8%	11.7%
(2) Good	34.4%	34.3%	39.7%	38.6%
(3) Fair	20.1%	22.2%	18.0%	19.3%
(4) Poor	8.1%	6.9%	6.4%	6.4%
(N) Don't Know	26.1%	24.0%	19.7%	20.8%
No Answer	2.4%	3.2%	3.5%	3.0%
Average	**2.38**	**2.36**	**2.23**	**2.27**

Importance:	2012	2013	2014	2015
(1) High	32.5%	26.6%	31.0%	31.4%
(2) Medium	41.2%	50.4%	47.2%	35.4%
(3) Low	6.9%	6.3%	8.1%	5.5%
(N) Don't Know	9.7%	7.7%	4.6%	4.3%
No Answer	9.7%	9.0%	9.0%	7.2%
Average	**1.68**	**1.76**	**1.73**	**1.71**

Park Maintenance

Quality:	2012	2013	2014	2015
(1) Excellent	-	22.4%	23.8%	23.9%
(2) Good	-	52.5%	53.9%	51.1%
(3) Fair	-	7.7%	6.1%	9.5%
(4) Poor	-	1.8%	1.2%	0.8%
(N) Don't Know	-	13.5%	12.5%	14.0%
No Answer	-	2.1%	2.6%	0.8%
Average	**-**	**1.87**	**1.82**	**1.85**

Importance:	2012	2013	2014	2015
(1) High	-	42.0%	28.4%	28.0%
(2) Medium	-	43.3%	48.7%	45.8%
(3) Low	-	2.9%	9.6%	9.5%
(N) Don't Know	-	4.2%	5.5%	8.3%
No Answer	-	7.7%	7.8%	8.3%
Average	**-**	**1.56**	**1.78**	**1.78**

Special Events

Quality:	2012	2013	2014	2015
(1) Excellent	-	10.3%	13.9%	14.0%
(2) Good	-	38.3%	38.3%	41.7%
(3) Fair	-	17.9%	19.4%	18.9%
(4) Poor	-	5.5%	1.7%	3.4%
(N) Don't Know	-	25.9%	22.9%	13.6%
No Answer	-	2.1%	3.8%	0.8%
Average	**-**	**2.26**	**2.12**	**2.15**

Importance:	2012	2013	2014	2015
(1) High	-	19.5%	24.3%	23.5%
(2) Medium	-	48.8%	46.1%	53.0%
(3) Low	-	15.3%	14.8%	9.5%
(N) Don't Know	-	8.2%	6.7%	7.2%
No Answer	-	8.2%	8.1%	6.8%
Average	**-**	**1.95**	**1.89**	**1.84**

Recreation programs

Quality:	2012	2013	2014	2015
(1) Excellent	9.5%	12.9%	12.8%	12.5%
(2) Good	39.8%	30.9%	40.3%	36.4%
(3) Fair	18.0%	22.4%	18.6%	17.4%
(4) Poor	5.7%	6.6%	4.1%	3.4%
(N) Don't Know	25.6%	25.6%	21.7%	29.5%
No Answer	1.4%	1.6%	2.6%	0.8%
Average	**2.27**	**2.31**	**2.18**	**2.17**

Importance:	2012	2013	2014	2015
(1) High	31.8%	26.6%	45.8%	44.3%
(2) Medium	42.7%	46.2%	42.3%	42.0%
(3) Low	8.1%	9.8%	2.3%	3.8%
(N) Don't Know	9.0%	9.2%	2.3%	2.7%
No Answer	8.5%	8.2%	7.2%	7.2%
Average	**1.71**	**1.80**	**1.52**	**1.55**

Overall Parks/Recreation

Quality:	2012	2013	2014	2015
(1) Excellent	13.5%	16.1%	17.1%	16.7%
(2) Good	54.3%	50.4%	54.8%	50.8%
(3) Fair	17.5%	14.8%	13.6%	15.5%
(4) Poor	2.4%	2.4%	1.4%	1.5%
(N) Don't Know	10.2%	9.5%	7.5%	8.7%
No Answer	2.1%	6.9%	5.5%	6.8%
Average	**2.10**	**2.04**	**1.99**	**2.02**

Importance:	2012	2013	2014	2015
(1) High	40.8%	33.0%	38.3%	39.0%
(2) Medium	42.7%	47.0%	43.2%	42.4%
(3) Low	2.6%	4.0%	3.8%	3.8%
(N) Don't Know	5.0%	2.4%	1.7%	3.0%
No Answer	9.0%	13.7%	13.0%	11.7%
Average	**1.56**	**1.65**	**1.60**	**1.59**

Preservation of natural areas (open space, wetlands, etc.)

Quality:	2012	2013	2014	2015
(1) Excellent	23.2%	22.7%	25.5%	25.4%
(2) Good	49.1%	48.5%	47.2%	45.8%
(3) Fair	13.3%	12.7%	11.3%	11.7%
(4) Poor	2.8%	2.1%	1.4%	1.9%
(N) Don't Know	10.9%	12.1%	12.5%	13.3%
No Answer	0.7%	1.8%	2.0%	1.9%
Average	**1.95**	**1.93**	**1.87**	**1.88**

Importance:	2012	2013	2014	2015
(1) High	46.2%	39.1%	42.6%	46.2%
(2) Medium	34.6%	40.6%	40.0%	37.1%
(3) Low	4.5%	8.2%	6.4%	5.3%
(N) Don't Know	6.4%	4.5%	3.5%	4.2%
No Answer	8.3%	7.7%	7.5%	7.2%
Average	**1.51**	**1.65**	**1.59**	**1.54**

COMMUNITY DEVELOPMENT

Land use, planning/zoning

Quality:	2012	2013	2014	2015
(1) Excellent	9.2%	9.2%	7.0%	8.7%
(2) Good	37.9%	39.1%	39.1%	37.5%
(3) Fair	22.7%	20.1%	19.7%	19.7%
(4) Poor	8.5%	7.4%	7.8%	6.1%
(N) Don't Know	19.7%	21.4%	24.1%	25.8%
No Answer	1.9%	2.9%	2.3%	2.3%
Average	**2.39**	**2.34**	**2.39**	**2.32**

Importance:	2012	2013	2014	2015
(1) High	47.4%	41.7%	42.9%	44.3%
(2) Medium	32.0%	34.8%	35.7%	32.2%
(3) Low	2.4%	5.0%	3.8%	4.9%
(N) Don't Know	9.5%	8.7%	8.7%	11.4%
No Answer	8.8%	9.8%	9.0%	7.2%
Average	**1.45**	**1.55**	**1.52**	**1.52**

Code enforcement (weeds, property maintenance, etc.)

Quality:	2012	2013	2014	2015
(1) Excellent	7.1%	11.3%	8.7%	10.2%
(2) Good	41.2%	38.5%	38.8%	43.9%
(3) Fair	21.6%	18.5%	22.0%	19.7%
(4) Poor	8.8%	4.7%	7.2%	7.6%
(N) Don't Know	19.4%	23.0%	20.9%	15.9%
No Answer	1.9%	4.0%	2.3%	2.7%
Average	**2.41**	**2.23**	**2.36**	**2.30**

Importance:	2012	2013	2014	2015
(1) High	43.1%	33.5%	42.6%	41.3%
(2) Medium	35.3%	42.7%	36.2%	38.3%
(3) Low	4.3%	6.9%	7.5%	7.2%
(N) Don't Know	8.8%	7.4%	5.8%	6.1%
No Answer	8.5%	9.5%	7.8%	7.2%
Average	**1.53**	**1.68**	**1.59**	**1.61**

Economic Development

Quality:	2012	2013	2014	2015
(1) Excellent	10.4%	10.0%	9.0%	7.6%
(2) Good	41.5%	38.5%	36.2%	35.2%
(3) Fair	22.7%	20.6%	23.2%	25.0%
(4) Poor	4.7%	5.8%	4.3%	7.2%
(N) Don't Know	17.3%	21.4%	24.6%	20.5%
No Answer	3.3%	3.7%	2.6%	4.5%
Average	**2.27**	**2.30**	**2.31**	**2.42**

Importance:	2012	2013	2014	2015
(1) High	50.2%	45.4%	45.8%	44.7%
(2) Medium	28.7%	31.7%	33.0%	36.0%
(3) Low	1.7%	5.0%	3.2%	4.2%
(N) Don't Know	9.0%	7.9%	9.6%	8.0%
No Answer	10.4%	10.0%	8.4%	7.2%
Average	**1.40**	**1.51**	**1.48**	**1.52**

Overall Community Development

Quality:	2012	2013	2014	2015
(1) Excellent	9.0%	9.8%	11.0%	10.2%
(2) Good	51.2%	45.9%	43.5%	45.5%
(3) Fair	21.6%	21.9%	23.8%	23.1%
(4) Poor	4.0%	4.2%	2.9%	5.3%
(N) Don't Know	12.1%	15.6%	16.2%	13.3%
No Answer	2.1%	2.6%	2.6%	2.7%
Average	**2.24**	**2.25**	**2.23**	**2.28**

Importance:	2012	2013	2014	2015
(1) High	45.7%	36.1%	43.2%	41.3%
(2) Medium	34.6%	41.7%	40.6%	40.2%
(3) Low	1.4%	4.5%	2.3%	5.3%
(N) Don't Know	6.9%	7.4%	5.8%	6.1%
No Answer	11.4%	10.3%	8.1%	7.2%
Average	**1.46**	**1.62**	**1.53**	**1.59**

Ease and efficiency of obtaining permits

Quality:	2012	2013	2014	2015
(1) Excellent	10.7%	10.0%	13.0%	9.1%
(2) Good	30.3%	26.4%	28.4%	33.7%
(3) Fair	10.4%	9.5%	11.6%	11.0%
(4) Poor	3.1%	5.0%	2.3%	4.2%
(N) Don't Know	44.5%	46.7%	43.2%	39.8%
No Answer	0.9%	2.4%	1.4%	2.3%
Average	**2.11**	**2.19**	**2.06**	**2.18**

Importance:	2012	2013	2014	2015
(1) High	32.7%	27.4%	29.0%	29.9%
(2) Medium	35.1%	38.3%	42.6%	39.0%
(3) Low	3.3%	7.1%	5.2%	8.0%
(N) Don't Know	19.7%	17.7%	15.9%	16.7%
No Answer	9.2%	9.5%	7.2%	6.4%
Average	**1.59**	**1.72**	**1.69**	**1.71**

GENERAL SERVICES

Online payment options

Quality:	2012	2013	2014	2015
(1) Excellent	25.4%	25.9%	22.0%	25.4%
(2) Good	33.4%	32.7%	34.8%	31.1%
(3) Fair	4.5%	5.0%	6.7%	4.5%
(4) Poor	0.7%	1.6%	2.3%	1.1%
(N) Don't Know	34.4%	31.4%	31.0%	36.4%
No Answer	1.7%	3.4%	3.2%	1.5%
Average	**1.70**	**1.73**	**1.84**	**1.70**

Importance:	2012	2013	2014	2015
(1) High	28.7%	27.4%	26.4%	24.2%
(2) Medium	34.6%	33.8%	42.9%	43.2%
(3) Low	13.3%	17.7%	11.9%	14.8%
(N) Don't Know	15.6%	11.3%	9.9%	12.5%
No Answer	7.8%	9.8%	9.0%	5.3%
Average	**1.80**	**1.88**	**1.82**	**1.88**

Website (algonquin.org)

Quality:	2012	2013	2014	2015
(1) Excellent	19.0%	16.9%	16.5%	20.1%
(2) Good	44.3%	45.9%	44.9%	40.9%
(3) Fair	9.7%	14.8%	13.3%	12.9%
(4) Poor	0.5%	0.8%	0.9%	3.4%
(N) Don't Know	23.2%	17.9%	20.3%	19.3%
No Answer	3.3%	3.7%	4.1%	3.4%
Average	**1.89**	**1.99**	**1.98**	**2.00**

Importance:	2012	2013	2014	2015
(1) High	24.9%	21.6%	27.2%	28.0%
(2) Medium	44.1%	43.5%	45.8%	43.9%
(3) Low	9.2%	16.1%	7.8%	13.3%
(N) Don't Know	12.8%	8.7%	10.4%	8.7%
No Answer	9.0%	10.0%	8.7%	6.1%
Average	**2.20**	**1.93**	**1.76**	**1.83**

Village Newsletter

Quality:	2012	2013	2014	2015
(1) Excellent	27.7%	26.9%	22.9%	28.8%
(2) Good	56.9%	50.1%	53.3%	52.3%
(3) Fair	10.2%	12.1%	11.6%	11.7%
(4) Poor	0.2%	1.6%	1.2%	0.4%
(N) Don't Know	2.8%	4.5%	7.5%	4.2%
No Answer	2.1%	4.7%	3.5%	2.7%
Average	**1.82**	**1.87**	**1.90**	**1.83**

Importance:	2012	2013	2014	2015
(1) High	29.4%	25.9%	28.4%	30.3%
(2) Medium	48.1%	42.0%	46.1%	48.5%
(3) Low	9.2%	17.4%	11.6%	13.3%
(N) Don't Know	3.6%	3.4%	3.5%	1.9%
No Answer	9.7%	11.3%	10.4%	6.1%
Average	**1.77**	**1.90**	**1.80**	**1.81**

Algonquin e-News

Quality:	2012	2013	2014	2015
(1) Excellent	15.6%	14.2%	11.6%	17.4%
(2) Good	29.4%	28.5%	32.5%	29.5%
(3) Fair	7.6%	7.9%	5.2%	7.2%
(4) Poor	0.5%	1.6%	0.6%	1.5%
(N) Don't Know	44.3%	44.3%	47.2%	41.7%
No Answer	2.6%	3.4%	2.9%	2.7%
Average	**1.87**	**1.94**	**1.90**	**1.87**

Importance:	2012	2013	2014	2015
(1) High	17.1%	16.6%	20.0%	19.7%
(2) Medium	39.1%	32.7%	34.8%	35.6%
(3) Low	13.3%	21.4%	17.7%	20.1%
(N) Don't Know	22.0%	18.7%	18.3%	17.8%
No Answer	8.5%	10.6%	9.3%	6.8%
Average	**1.95**	**2.07**	**1.97**	**2.01**

Social Media: Facebook, Twitter, etc.

Quality:	2012	2013	2014	2015
(1) Excellent	6.2%	5.0%	5.8%	5.7%
(2) Good	13.0%	14.0%	11.9%	14.8%
(3) Fair	3.3%	6.1%	5.2%	7.2%
(4) Poor	0.9%	1.3%	1.4%	1.1%
(N) Don't Know	74.6%	69.9%	72.8%	69.7%
No Answer	1.9%	3.7%	2.9%	1.5%
Average	**1.96**	**2.14**	**2.10**	**2.13**

Importance:	2012	2013	2014	2015
(1) High	10.9%	9.5%	11.9%	11.7%
(2) Medium	23.2%	20.3%	23.2%	24.6%
(3) Low	24.9%	30.1%	29.0%	29.9%
(N) Don't Know	32.5%	30.6%	25.8%	27.7%
No Answer	8.5%	9.5%	10.1%	6.1%
Average	**2.24**	**2.34**	**2.27**	**2.27**

Recycling

Quality:	2012	2013	2014	2015
(1) Excellent	47.9%	52.0%	40.6%	38.3%
(2) Good	42.9%	41.7%	44.1%	46.2%
(3) Fair	8.1%	3.4%	9.3%	12.1%
(4) Poor	0.0%	0.8%	2.6%	1.5%
(N) Don't Know	0.5%	0.8%	0.9%	0.4%
No Answer	0.7%	1.6%	2.6%	1.5%
Average	**1.60**	**1.52**	**1.73**	**1.76**

Importance:	2012	2013	2014	2015
(1) High	73.7%	67.8%	68.7%	72.7%
(2) Medium	17.8%	20.6%	22.0%	18.9%
(3) Low	0.5%	1.3%	0.9%	1.5%
(N) Don't Know	1.2%	1.1%	1.2%	0.8%
No Answer	6.9%	9.2%	7.2%	6.1%
Average	**1.20**	**1.26**	**1.26**	**1.24**

Garbage collection

Quality:	2012	2013	2014	2015
(1) Excellent	41.9%	45.9%	29.3%	33.0%
(2) Good	46.9%	42.7%	48.4%	47.7%
(3) Fair	8.1%	5.8%	15.1%	15.2%
(4) Poor	1.9%	3.2%	3.8%	2.7%
(N) Don't Know	0.7%	0.5%	0.9%	0.4%
No Answer	0.5%	1.8%	2.6%	1.1%
Average	**1.70**	**1.65**	**1.93**	**1.87**

Importance:	2012	2013	2014	2015
(1) High	73.5%	68.6%	70.1%	70.1%
(2) Medium	18.2%	21.4%	20.0%	21.2%
(3) Low	0.5%	0.8%	0.9%	1.5%
(N) Don't Know	1.2%	0.5%	1.2%	0.8%
No Answer	6.6%	8.7%	7.8%	6.4%
Average	**1.21**	**1.25**	**1.24**	**1.26**

Yard waste collection

Quality:	2012	2013	2014	2015
(1) Excellent	33.9%	36.7%	24.3%	26.9%
(2) Good	41.2%	38.3%	42.9%	43.9%
(3) Fair	8.8%	8.7%	13.6%	13.6%
(4) Poor	3.6%	2.9%	5.2%	4.2%
(N) Don't Know	10.9%	11.9%	10.7%	9.8%
No Answer	1.7%	1.6%	3.2%	1.5%
Average	**1.79**	**1.74**	**2.00**	**1.94**

Importance:	2012	2013	2014	2015
(1) High	62.1%	54.9%	58.3%	60.2%
(2) Medium	22.5%	28.5%	25.8%	26.9%
(3) Low	1.2%	2.9%	3.2%	2.7%
(N) Don't Know	7.3%	4.2%	4.1%	3.8%
No Answer	6.9%	9.5%	8.7%	6.4%
Average	**1.29**	**1.40**	**1.37**	**1.36**

GIS Mapping

Quality:	2012	2013	2014	2015
(1) Excellent	-	5.8%	3.2%	3.8%
(2) Good	-	12.9%	18.3%	13.6%
(3) Fair	-	4.7%	4.1%	5.3%
(4) Poor	-	0.3%	0.3%	0.8%
(N) Don't Know	-	72.0%	70.7%	75.0%
No Answer	-	4.2%	3.5%	1.5%
Average	-	**1.98**	**2.06**	**2.13**

Importance:	2012	2013	2014	2015
(1) High	-	10.3%	12.8%	9.8%
(2) Medium	-	22.7%	23.8%	25.0%
(3) Low	-	19.5%	15.7%	19.3%
(N) Don't Know	-	37.5%	38.0%	39.8%
No Answer	-	10.0%	9.9%	6.1%
Average	-	**2.18**	**2.06**	**2.17**

Ease of water billing services

Quality:	2012	2013	2014	2015
(1) Excellent	37.9%	40.1%	34.8%	37.5%
(2) Good	46.2%	44.9%	49.9%	47.0%
(3) Fair	6.2%	8.2%	7.2%	7.2%
(4) Poor	2.6%	2.1%	2.0%	1.5%
(N) Don't Know	5.0%	2.4%	4.1%	4.5%
No Answer	2.1%	2.4%	2.0%	2.3%
Average	**1.71**	**1.71**	**1.75**	**1.71**

Importance:	2012	2013	2014	2015
(1) High	36.0%	37.7%	38.6%	36.0%
(2) Medium	47.9%	43.5%	47.8%	47.7%
(3) Low	3.3%	7.4%	3.8%	7.2%
(N) Don't Know	3.8%	2.1%	2.0%	2.7%
No Answer	9.0%	9.2%	7.8%	6.4%
Average	**1.63**	**1.66**	**1.61**	**1.68**

Promoting the Village to attract visitors

Quality:	2012	2013	2014	2015
(1) Excellent	6.9%	9.0%	6.7%	6.4%
(2) Good	25.6%	25.1%	24.3%	26.5%
(3) Fair	19.0%	17.7%	19.7%	17.0%
(4) Poor	8.5%	6.3%	9.9%	10.2%
(N) Don't Know	38.4%	39.1%	36.8%	38.3%
No Answer	1.7%	2.9%	2.6%	1.5%
Average	**2.49**	**2.37**	**2.54**	**2.52**

Importance:	2012	2013	2014	2015
(1) High	29.4%	23.2%	28.4%	30.3%
(2) Medium	42.4%	37.7%	38.8%	40.5%
(3) Low	8.1%	17.2%	14.2%	10.6%
(N) Don't Know	12.8%	12.4%	10.1%	13.3%
No Answer	7.3%	9.5%	8.4%	5.3%
Average	**1.73**	**1.92**	**1.83**	**1.76**

Overall General Services

Quality:	2012	2013	2014	2015
(1) Excellent	19.4%	22.4%	17.7%	20.1%
(2) Good	62.8%	58.6%	60.3%	58.7%
(3) Fair	13.0%	12.7%	16.8%	15.9%
(4) Poor	0.2%	0.5%	0.3%	0.8%
(N) Don't Know	2.1%	3.2%	2.3%	2.3%
No Answer	2.4%	2.6%	2.6%	2.3%
Average	**1.94**	**1.91**	**2.00**	**1.97**

Importance:	2012	2013	2014	2015
(1) High	42.9%	34.8%	38.8%	41.7%
(2) Medium	43.4%	47.8%	49.0%	45.8%
(3) Low	1.7%	3.7%	1.4%	3.0%
(N) Don't Know	3.1%	2.4%	2.0%	2.3%
No Answer	9.0%	11.3%	8.7%	7.2%
Average	**1.53**	**1.64**	**1.58**	**1.57**

7. Have you had any in-person, phone or email contact with an employee of the Village of Algonquin within the last 12 months (including police, counter staff, inspectors, or any others)?

	2012	2013	2014	2015
Yes	58.5%	60.9%	65.2%	39.0%
No	37.0%	36.1%	32.2%	37.9%
Don't know	0.7%	0.3%	0.3%	0.0%
No Answer	3.8%	2.6%	2.3%	1.1%

8. Please rate the performance of the Village employee(s) you interacted with during your most recent contact.

Knowledgeable

	2012	2013	2014	2015
(1) Excellent	32.9%	33.2%	35.4%	34.5%
(2) Good	18.7%	23.2%	24.3%	20.8%
(3) Fair	3.3%	5.0%	5.2%	4.2%
(4) Poor	3.6%	1.6%	2.0%	1.1%
(N) Don't Know	0.7%	1.3%	1.7%	1.9%
No Answer	40.8%	35.6%	31.3%	37.5%
Average	**1.62**	**1.60**	**1.61**	**1.54**

Courteous

	2012	2013	2014	2015
(1) Excellent	35.8%	38.3%	40.6%	37.5%
(2) Good	14.9%	20.8%	17.7%	17.0%
(3) Fair	4.5%	3.7%	4.3%	4.5%
(4) Poor	4.0%	0.8%	3.8%	2.3%
(N) Don't Know	0.0%	0.8%	1.2%	1.5%
No Answer	40.8%	35.6%	32.5%	37.1%
Average	**1.61**	**1.48**	**1.57**	**1.54**

Responsive

	2012	2013	2014	2015
(1) Excellent	33.9%	34.8%	36.5%	35.6%
(2) Good	16.4%	23.7%	21.2%	17.8%
(3) Fair	4.5%	4.0%	4.9%	4.5%
(4) Poor	4.3%	1.3%	3.8%	3.4%
(N) Don't Know	0.0%	0.5%	1.2%	1.5%
No Answer	41.0%	35.6%	32.5%	37.1%
Average	**1.65**	**1.56**	**1.64**	**1.60**

Overall

	2012	2013	2014	2015
(1) Excellent	33.6%	35.6%	35.7%	36.0%
(2) Good	16.4%	22.4%	22.3%	19.3%
(3) Fair	5.7%	4.2%	5.8%	3.8%
(4) Poor	3.3%	1.6%	2.9%	2.7%
(N) Don't Know	0.0%	0.5%	1.2%	1.1%
No Answer	41.0%	35.6%	32.2%	37.1%
Average	**1.64**	**1.56**	**1.64**	**1.56**

9. Please indicate how likely or unlikely you are to do each of the following:

Recommend living in Algonquin to someone who asks

	2012	2013	2014	2015
(1) Very Likely	44.3%	41.4%	40.3%	42.0%
(2) Likely	34.1%	35.4%	39.4%	35.2%
(3) Neither Likely or Unlikely	12.6%	11.3%	13.3%	13.6%
(4) Unlikely	2.6%	3.4%	1.7%	3.4%
(5) Very Unlikely	1.7%	1.1%	0.9%	1.5%
(N) Don't Know	1.7%	1.3%	0.3%	0.0%
No Answer	3.1%	6.1%	4.1%	4.2%

Remain in Algonquin for the next five years

	2012	2013	2014	2015
(1) Very Likely	50.0%	47.0%	46.7%	53.4%
(2) Likely	29.6%	26.6%	30.4%	23.9%
(3) Neither Likely or Unlikely	7.3%	9.2%	8.1%	9.8%
(4) Unlikely	3.3%	5.3%	4.1%	4.2%
(5) Very Unlikely	3.6%	1.8%	2.9%	3.8%
(N) Don't Know	2.1%	3.7%	4.1%	1.1%
No Answer	4.0%	6.3%	3.8%	3.8%

10. How long have you been a resident of Algonquin?

	2012	2013	2014	2015
Less than 1 year	2.8%	4.0%	4.1%	3.0%
1 - 5 years	9.0%	10.6%	11.9%	13.6%
6 - 10 years	23.7%	18.2%	9.3%	10.6%
11 - 15 years	20.9%	18.2%	20.3%	21.2%
Over 15 years	43.1%	48.3%	54.2%	50.8%
No Answer	0.5%	0.8%	0.3%	0.8%

11. In what type of home do you currently live?

	2012	2013	2014	2015
Single family house	83.2%	78.1%	80.3%	83.3%
Townhome/Duplex	15.2%	19.3%	18.0%	14.8%
Condominium/Apartment	1.2%	1.8%	1.7%	0.8%
Other	0.0%	0.0%	0.0%	0.4%
No Answer	0.5%	0.8%	0.0%	0.8%

12. Please indicate your current housing status.

	2012	2013	2014	2015
Own	96.2%	95.0%	97.4%	96.6%
Rent	3.3%	4.0%	2.6%	2.7%
No Answer	0.5%	1.1%	0.0%	0.8%

13. Do any children age 17 or under live in your household?

	2012	2013	2014	2015
Yes	33.2%	29.6%	28.1%	28.4%
No	66.4%	69.1%	71.6%	71.2%
No Answer	0.5%	1.3%	0.3%	0.4%

14. Are you or any other member/s of your household aged 65 or older?

	2012	2013	2014	2015
Yes	27.0%	31.7%	37.1%	35.2%
No	72.5%	68.1%	62.9%	64.4%
No Answer	0.5%	0.3%	0.0%	0.4%

15. Please indicate your age.

	2012	2013	2014	2015
18 - 25	0.0%	0.3%	0.3%	0.4%
26 - 35	8.5%	7.4%	7.5%	6.8%
36 - 45	16.4%	16.6%	11.3%	12.5%
46 - 55	29.9%	28.2%	27.2%	25.0%
56 - 65	24.6%	22.7%	22.6%	23.5%
Over 65	19.2%	23.7%	29.0%	28.4%
No Answer	1.4%	1.3%	2.0%	3.4%

16. Please indicate your gender.

	2012	2013	2014	2015
Male	44.5%	40.6%	42.6%	42.4%
Female	53.1%	56.7%	52.2%	53.0%
No Answer	2.4%	2.6%	5.2%	4.5%

17. In what area of Algonquin do you reside?

	2012	2013	2014	2015
East of the Fox River	31.5%	30.6%	29.0%	32.6%
West of Fox River, East of Randall	50.2%	47.2%	52.2%	51.1%
West of Randall Road	16.1%	20.3%	16.5%	15.2%
No Answer	2.1%	1.8%	2.3%	1.1%

Crosstabulation of Survey Results

1. Please indicate how you would describe the following quality of life measures in Algonquin:

Algonquin as a place to live

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=261	n=111	n=138	n=1	n=18	n=33	n=66	n=61	n=73
(1) Excellent	41.8%	42.3%	42.0%	100.0%	44.4%	45.5%	34.8%	39.3%	47.9%
(2) Good	48.3%	45.0%	50.0%	0.0%	50.0%	48.5%	51.5%	50.8%	43.8%
(3) Fair	9.6%	12.6%	7.2%	0.0%	5.6%	6.1%	12.1%	9.8%	8.2%
(4) Poor	0.4%	0.0%	0.7%	0.0%	0.0%	0.0%	1.5%	0.0%	0.0%
Average	**1.69**	**1.70**	**1.67**	**1.00**	**1.61**	**1.61**	**1.80**	**1.70**	**1.60**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=84	n=135	n=39	n=8	n=36	n=28	n=56	n=131
(1) Excellent	27.4%	46.7%	53.8%	50.0%	50.0%	46.4%	37.5%	40.5%
(2) Good	60.7%	45.9%	30.8%	50.0%	41.7%	42.9%	51.8%	48.9%
(3) Fair	10.7%	7.4%	15.4%	0.0%	8.3%	10.7%	8.9%	10.7%
(4) Poor	1.2%	0.0%	0.0%	0.0%	0.0%	0.0%	1.8%	0.0%
Average	**1.86**	**1.61**	**1.62**	**1.50**	**1.58**	**1.64**	**1.75**	**1.70**

Your neighborhood as a place to live

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=263	n=112	n=139	n=1	n=18	n=33	n=66	n=62	n=74
(1) Excellent	47.1%	54.5%	41.7%	100.0%	50.0%	54.5%	42.4%	43.5%	50.0%
(2) Good	44.1%	37.5%	48.9%	0.0%	50.0%	45.5%	43.9%	45.2%	43.2%
(3) Fair	8.4%	7.1%	9.4%	0.0%	0.0%	0.0%	12.1%	11.3%	6.8%
(4) Poor	0.4%	0.9%	0.0%	0.0%	0.0%	0.0%	1.5%	0.0%	0.0%
Average	**1.62**	**1.54**	**1.68**	**1.00**	**1.50**	**1.45**	**1.73**	**1.68**	**1.57**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=86	n=135	n=39	n=8	n=36	n=28	n=56	n=133
(1) Excellent	32.6%	53.3%	56.4%	62.5%	61.1%	46.4%	44.6%	44.4%
(2) Good	54.7%	39.3%	38.5%	37.5%	33.3%	46.4%	42.9%	46.6%
(3) Fair	12.8%	6.7%	5.1%	0.0%	2.8%	7.1%	12.5%	9.0%
(4) Poor	0.0%	0.7%	0.0%	0.0%	2.8%	0.0%	0.0%	0.0%
Average	**1.80**	**1.55**	**1.49**	**1.38**	**1.47**	**1.61**	**1.68**	**1.65**

Algonquin as a place to raise children

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=222	*n=95*	*n=122*	*n=1*	*n=16*	*n=30*	*n=59*	*n=52*	*n=58*
(1) Excellent	35.6%	34.7%	36.1%	100.0%	50.0%	43.3%	37.3%	26.9%	31.0%
(2) Good	50.9%	53.7%	48.4%	0.0%	50.0%	53.3%	42.4%	57.7%	56.9%
(3) Fair	11.3%	7.4%	14.8%	0.0%	0.0%	3.3%	15.3%	13.5%	10.3%
(4) Poor	2.3%	4.2%	0.8%	0.0%	0.0%	0.0%	5.1%	1.9%	1.7%
Average	**1.80**	**1.81**	**1.80**	**1.00**	**1.50**	**1.60**	**1.88**	**1.90**	**1.83**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=76	*n=112*	*n=31*	*n=5*	*n=28*	*n=23*	*n=49*	*n=115*
(1) Excellent	26.3%	37.5%	48.4%	40.0%	50.0%	43.5%	34.7%	31.3%
(2) Good	57.9%	49.1%	41.9%	60.0%	42.9%	43.5%	49.0%	53.9%
(3) Fair	13.2%	11.6%	6.5%	0.0%	3.6%	13.0%	14.3%	12.2%
(4) Poor	2.6%	1.8%	3.2%	0.0%	3.6%	0.0%	2.0%	2.6%
Average	**1.92**	**1.78**	**1.65**	**1.60**	**1.61**	**1.70**	**1.84**	**1.86**

Algonquin as a place to work

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=140	*n=59*	*n=79*	*n=1*	*n=9*	*n=17*	*n=36*	*n=38*	*n=37*
(1) Excellent	14.3%	10.2%	16.5%	100.0%	11.1%	17.6%	22.2%	13.2%	2.7%
(2) Good	38.6%	37.3%	40.5%	0.0%	11.1%	41.2%	27.8%	44.7%	48.6%
(3) Fair	32.1%	35.6%	29.1%	0.0%	66.7%	35.3%	30.6%	31.6%	27.0%
(4) Poor	15.0%	16.9%	13.9%	0.0%	11.1%	5.9%	19.4%	10.5%	21.6%
Average	**2.48**	**2.59**	**2.41**	**1.00**	**2.78**	**2.29**	**2.47**	**2.39**	**2.68**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=47	*n=76*	*n=16*	*n=2*	*n=12*	*n=20*	*n=30*	*n=75*
(1) Excellent	4.3%	18.4%	18.8%	0.0%	33.3%	25.0%	13.3%	9.3%
(2) Good	29.8%	42.1%	50.0%	50.0%	33.3%	30.0%	40.0%	41.3%
(3) Fair	44.7%	28.9%	12.5%	50.0%	25.0%	30.0%	36.7%	30.7%
(4) Poor	21.3%	10.5%	18.8%	0.0%	8.3%	15.0%	10.0%	18.7%
Average	**2.83**	**2.32**	**2.31**	**2.50**	**2.08**	**2.35**	**2.43**	**2.59**

Algonquin compared to other communities in the area

		Gender		Age					
	Overall	Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=235	*n=100*	*n=126*	*n=1*	*n=17*	*n=30*	*n=61*	*n=54*	*n=64*
(1) Excellent	24.3%	24.0%	23.8%	100.0%	35.3%	33.3%	19.7%	22.2%	23.4%
(2) Good	54.5%	57.0%	53.2%	0.0%	58.8%	56.7%	50.8%	55.6%	57.8%
(3) Fair	20.0%	17.0%	22.2%	0.0%	5.9%	10.0%	26.2%	22.2%	17.2%
(4) Poor	1.3%	2.0%	0.8%	0.0%	0.0%	0.0%	3.3%	0.0%	1.6%
Average	**1.98**	**1.97**	**2.00**	**1.00**	**1.71**	**1.77**	**2.13**	**2.00**	**1.97**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=77	*n=121*	*n=35*	*n=7*	*n=31*	*n=26*	*n=49*	*n=120*
(1) Excellent	15.6%	28.9%	25.7%	28.6%	35.5%	26.9%	20.4%	22.5%
(2) Good	55.8%	52.9%	60.0%	71.4%	48.4%	53.8%	61.2%	53.3%
(3) Fair	27.3%	16.5%	14.3%	0.0%	16.1%	19.2%	18.4%	21.7%
(4) Poor	1.3%	1.7%	0.0%	0.0%	0.0%	0.0%	0.0%	2.5%
Average	**2.14**	**1.91**	**1.89**	**1.71**	**1.81**	**1.92**	**1.98**	**2.04**

Overall appearance of Algonquin

		Gender		Age					
	Overall	Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=262	*n=112*	*n=138*	*n=1*	*n=18*	*n=33*	*n=66*	*n=61*	*n=74*
(1) Excellent	24.8%	27.7%	23.2%	100.0%	33.3%	27.3%	15.2%	23.0%	32.4%
(2) Good	53.8%	48.2%	58.7%	0.0%	61.1%	60.6%	59.1%	59.0%	43.2%
(3) Fair	18.3%	21.4%	15.2%	0.0%	5.6%	12.1%	19.7%	18.0%	18.9%
(4) Poor	3.1%	2.7%	2.9%	0.0%	0.0%	0.0%	6.1%	0.0%	5.4%
Average	**2.00**	**1.99**	**1.98**	**1.00**	**1.72**	**1.85**	**2.17**	**1.95**	**1.97**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=85	*n=135*	*n=39*	*n=8*	*n=35*	*n=28*	*n=56*	*n=133*
(1) Excellent	12.9%	29.6%	33.3%	12.5%	37.1%	28.6%	25.0%	21.8%
(2) Good	54.1%	53.3%	53.8%	87.5%	42.9%	57.1%	55.4%	53.4%
(3) Fair	29.4%	14.8%	7.7%	0.0%	17.1%	14.3%	17.9%	20.3%
(4) Poor	3.5%	2.2%	5.1%	0.0%	2.9%	0.0%	1.8%	4.5%
Average	**2.24**	**1.90**	**1.85**	**1.88**	**1.86**	**1.86**	**1.96**	**2.08**

Cleanliness of Algonquin

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=260	*n=110*	*n=138*	*n=1*	*n=18*	*n=33*	*n=64*	*n=62*	*n=73*
(1) Excellent	34.6%	38.2%	32.6%	100.0%	55.6%	42.4%	23.4%	27.4%	42.5%
(2) Good	51.2%	45.5%	56.5%	0.0%	44.4%	45.5%	59.4%	59.7%	43.8%
(3) Fair	13.5%	15.5%	10.1%	0.0%	0.0%	12.1%	15.6%	12.9%	12.3%
(4) Poor	0.8%	0.9%	0.7%	0.0%	0.0%	0.0%	1.6%	0.0%	1.4%
Average	**1.80**	**1.79**	**1.79**	**1.00**	**1.44**	**1.70**	**1.95**	**1.85**	**1.73**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=84	*n=134*	*n=39*	*n=8*	*n=36*	*n=28*	*n=54*	*n=132*
(1) Excellent	21.4%	40.3%	41.0%	37.5%	47.2%	39.3%	33.3%	30.3%
(2) Good	54.8%	51.5%	43.6%	62.5%	38.9%	50.0%	51.9%	53.8%
(3) Fair	22.6%	8.2%	12.8%	0.0%	8.3%	10.7%	14.8%	15.9%
(4) Poor	1.2%	0.0%	2.6%	0.0%	5.6%	0.0%	0.0%	0.0%
Average	**2.04**	**1.68**	**1.77**	**1.63**	**1.72**	**1.71**	**1.81**	**1.86**

Overall quality of new development in Algonquin

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=234	*n=100*	*n=123*	*n=1*	*n=17*	*n=30*	*n=62*	*n=51*	*n=66*
(1) Excellent	17.9%	21.0%	15.4%	100.0%	29.4%	16.7%	16.1%	11.8%	21.2%
(2) Good	47.0%	52.0%	43.9%	0.0%	35.3%	53.3%	38.7%	51.0%	51.5%
(3) Fair	26.9%	23.0%	30.1%	0.0%	29.4%	26.7%	29.0%	33.3%	19.7%
(4) Poor	8.1%	4.0%	10.6%	0.0%	5.9%	3.3%	16.1%	3.9%	7.6%
Average	**2.25**	**2.10**	**2.36**	**1.00**	**2.12**	**2.17**	**2.45**	**2.29**	**2.14**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=77	*n=118*	*n=36*	*n=8*	*n=31*	*n=22*	*n=48*	*n=123*
(1) Excellent	6.5%	22.0%	27.8%	37.5%	25.8%	9.1%	18.8%	16.3%
(2) Good	45.5%	44.9%	55.6%	50.0%	48.4%	45.5%	52.1%	44.7%
(3) Fair	33.8%	28.0%	11.1%	12.5%	19.4%	36.4%	20.8%	30.1%
(4) Poor	14.3%	5.1%	5.6%	0.0%	6.5%	9.1%	8.3%	8.9%
Average	**2.56**	**2.16**	**1.94**	**1.75**	**2.06**	**2.45**	**2.19**	**2.32**

Variety of housing options

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=230	*n=98*	*n=124*	*n=1*	*n=17*	*n=31*	*n=60*	*n=52*	*n=65*
(1) Excellent	23.0%	26.5%	19.4%	100.0%	35.3%	22.6%	26.7%	15.4%	21.5%
(2) Good	49.1%	43.9%	54.8%	0.0%	58.8%	54.8%	40.0%	55.8%	46.2%
(3) Fair	23.9%	27.6%	20.2%	0.0%	5.9%	22.6%	25.0%	26.9%	27.7%
(4) Poor	3.9%	2.0%	5.6%	0.0%	0.0%	0.0%	8.3%	1.9%	4.6%
Average	**2.09**	**2.05**	**2.12**	**1.00**	**1.71**	**2.00**	**2.15**	**2.15**	**2.15**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=74	*n=117*	*n=37*	*n=8*	*n=33*	*n=25*	*n=50*	*n=113*
(1) Excellent	10.8%	26.5%	37.8%	37.5%	30.3%	20.0%	30.0%	17.7%
(2) Good	56.8%	46.2%	43.2%	50.0%	57.6%	52.0%	50.0%	45.1%
(3) Fair	24.3%	24.8%	18.9%	12.5%	12.1%	28.0%	14.0%	31.9%
(4) Poor	8.1%	2.6%	0.0%	0.0%	0.0%	0.0%	6.0%	5.3%
Average	**2.30**	**2.03**	**1.81**	**1.75**	**1.82**	**2.08**	**1.96**	**2.25**

Overall quality of businesses and services in Algonquin

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=255	*n=108*	*n=135*	*n=1*	*n=17*	*n=32*	*n=65*	*n=61*	*n=71*
(1) Excellent	25.5%	31.5%	21.5%	100.0%	35.3%	37.5%	21.5%	21.3%	25.4%
(2) Good	51.8%	46.3%	55.6%	0.0%	52.9%	56.3%	49.2%	47.5%	56.3%
(3) Fair	19.6%	21.3%	18.5%	0.0%	11.8%	6.3%	23.1%	27.9%	16.9%
(4) Poor	3.1%	0.9%	4.4%	0.0%	0.0%	0.0%	6.2%	3.3%	1.4%
Average	**2.00**	**1.92**	**2.06**	**1.00**	**1.76**	**1.69**	**2.14**	**2.13**	**1.94**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=85	*n=128*	*n=39*	*n=8*	*n=32*	*n=28*	*n=56*	*n=129*
(1) Excellent	14.1%	29.7%	35.9%	12.5%	37.5%	25.0%	32.1%	20.2%
(2) Good	43.5%	57.8%	51.3%	75.0%	56.3%	60.7%	50.0%	48.8%
(3) Fair	36.5%	11.7%	10.3%	12.5%	6.3%	10.7%	10.7%	29.5%
(4) Poor	5.9%	0.8%	2.6%	0.0%	0.0%	3.6%	7.1%	1.6%
Average	**2.34**	**1.84**	**1.79**	**2.00**	**1.69**	**1.93**	**1.93**	**2.12**

Shopping opportunities

		Gender		Age					
	Overall	Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=255	*n=107*	*n=137*	*n=1*	*n=18*	*n=32*	*n=66*	*n=61*	*n=70*
(1) Excellent	43.1%	42.1%	44.5%	100.0%	72.2%	53.1%	34.8%	44.3%	37.1%
(2) Good	44.7%	50.5%	38.7%	0.0%	16.7%	46.9%	42.4%	47.5%	50.0%
(3) Fair	9.0%	6.5%	11.7%	0.0%	11.1%	0.0%	15.2%	8.2%	8.6%
(4) Poor	3.1%	0.9%	5.1%	0.0%	0.0%	0.0%	7.6%	0.0%	4.3%
Average	**1.72**	**1.66**	**1.77**	**1.00**	**1.39**	**1.47**	**1.95**	**1.64**	**1.80**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=84	*n=131*	*n=38*	*n=8*	*n=36*	*n=26*	*n=55*	*n=129*
(1) Excellent	25.0%	52.7%	47.4%	50.0%	80.6%	50.0%	32.7%	34.9%
(2) Good	48.8%	41.2%	50.0%	37.5%	16.7%	42.3%	54.5%	49.6%
(3) Fair	19.0%	5.3%	0.0%	12.5%	2.8%	7.7%	3.6%	13.2%
(4) Poor	7.1%	0.8%	2.6%	0.0%	0.0%	0.0%	9.1%	2.3%
Average	**2.08**	**1.54**	**1.58**	**1.63**	**1.22**	**1.58**	**1.89**	**1.83**

Recreational opportunities

		Gender		Age					
	Overall	Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=242	*n=105*	*n=128*	*n=1*	*n=17*	*n=31*	*n=62*	*n=57*	*n=65*
(1) Excellent	18.2%	21.9%	14.1%	100.0%	11.8%	25.8%	14.5%	19.3%	16.9%
(2) Good	41.7%	39.0%	46.1%	0.0%	41.2%	45.2%	33.9%	47.4%	46.2%
(3) Fair	31.0%	28.6%	32.8%	0.0%	35.3%	25.8%	33.9%	28.1%	30.8%
(4) Poor	9.1%	10.5%	7.0%	0.0%	11.8%	3.2%	17.7%	5.3%	6.2%
Average	**2.31**	**2.28**	**2.33**	**1.00**	**2.47**	**2.06**	**2.55**	**2.19**	**2.26**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=80	*n=121*	*n=38*	*n=7*	*n=33*	*n=27*	*n=54*	*n=119*
(1) Excellent	8.8%	20.7%	31.6%	14.3%	36.4%	25.9%	20.4%	10.9%
(2) Good	40.0%	43.8%	39.5%	85.7%	45.5%	29.6%	38.9%	42.0%
(3) Fair	40.0%	26.4%	23.7%	0.0%	9.1%	40.7%	35.2%	34.5%
(4) Poor	11.3%	9.1%	5.3%	0.0%	9.1%	3.7%	5.6%	12.6%
Average	**2.54**	**2.24**	**2.03**	**1.86**	**1.91**	**2.22**	**2.26**	**2.49**

Employment opportunities

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=136	*n=58*	*n=73*	*n=1*	*n=9*	*n=15*	*n=40*	*n=36*	*n=31*
(1) Excellent	6.6%	5.2%	8.2%	100.0%	22.2%	6.7%	5.0%	5.6%	3.2%
(2) Good	32.4%	31.0%	32.9%	0.0%	22.2%	46.7%	25.0%	33.3%	32.3%
(3) Fair	36.0%	34.5%	35.6%	0.0%	33.3%	46.7%	32.5%	38.9%	35.5%
(4) Poor	25.0%	29.3%	23.3%	0.0%	22.2%	0.0%	37.5%	22.2%	29.0%
Average	**2.79**	**2.88**	**2.74**	**1.00**	**2.56**	**2.40**	**3.03**	**2.78**	**2.90**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=44	*n=71*	*n=19*	*n=2*	*n=14*	*n=15*	*n=29*	*n=75*
(1) Excellent	0.0%	9.9%	10.5%	0.0%	28.6%	13.3%	3.4%	2.7%
(2) Good	25.0%	39.4%	21.1%	50.0%	35.7%	33.3%	27.6%	33.3%
(3) Fair	43.2%	29.6%	42.1%	50.0%	21.4%	33.3%	48.3%	33.3%
(4) Poor	31.8%	21.1%	26.3%	0.0%	14.3%	20.0%	20.7%	30.7%
Average	**3.07**	**2.62**	**2.84**	**2.50**	**2.21**	**2.60**	**2.86**	**2.92**

Opportunities to participate in social events and activities

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=228	*n=95*	*n=126*	*n=1*	*n=15*	*n=30*	*n=62*	*n=52*	*n=61*
(1) Excellent	13.6%	14.7%	12.7%	100.0%	13.3%	20.0%	9.7%	17.3%	11.5%
(2) Good	46.9%	47.4%	46.8%	0.0%	53.3%	50.0%	41.9%	50.0%	49.2%
(3) Fair	33.3%	30.5%	35.7%	0.0%	26.7%	30.0%	40.3%	28.8%	31.1%
(4) Poor	6.1%	7.4%	4.8%	0.0%	6.7%	0.0%	8.1%	3.8%	8.2%
Average	**2.32**	**2.31**	**2.33**	**1.00**	**2.27**	**2.10**	**2.47**	**2.19**	**2.36**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=74	*n=116*	*n=35*	*n=5*	*n=29*	*n=24*	*n=46*	*n=122*
(1) Excellent	8.1%	12.9%	28.6%	20.0%	20.7%	20.8%	19.6%	8.2%
(2) Good	48.6%	49.1%	37.1%	60.0%	48.3%	62.5%	45.7%	44.3%
(3) Fair	39.2%	29.3%	31.4%	20.0%	27.6%	12.5%	32.6%	38.5%
(4) Poor	4.1%	8.6%	2.9%	0.0%	3.4%	4.2%	2.2%	9.0%
Average	**2.39**	**2.34**	**2.09**	**2.00**	**2.14**	**2.00**	**2.17**	**2.48**

Ease of car travel in Algonquin

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=261	*n=110*	*n=139*	*n=1*	*n=18*	*n=33*	*n=66*	*n=62*	*n=72*
(1) Excellent	8.4%	10.0%	7.2%	100.0%	0.0%	18.2%	4.5%	8.1%	8.3%
(2) Good	36.0%	32.7%	40.3%	0.0%	55.6%	45.5%	33.3%	33.9%	36.1%
(3) Fair	35.2%	31.8%	36.7%	0.0%	33.3%	27.3%	33.3%	37.1%	37.5%
(4) Poor	20.3%	25.5%	15.8%	0.0%	11.1%	9.1%	28.8%	21.0%	18.1%
Average	**2.67**	**2.73**	**2.61**	**1.00**	**2.56**	**2.27**	**2.86**	**2.71**	**2.65**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=86	*n=133*	*n=39*	*n=8*	*n=35*	*n=28*	*n=56*	*n=132*
(1) Excellent	2.3%	10.5%	12.8%	12.5%	17.1%	10.7%	8.9%	5.3%
(2) Good	24.4%	42.1%	43.6%	37.5%	37.1%	53.6%	44.6%	28.0%
(3) Fair	44.2%	33.1%	20.5%	37.5%	34.3%	25.0%	26.8%	40.9%
(4) Poor	29.1%	14.3%	23.1%	12.5%	11.4%	10.7%	19.6%	25.8%
Average	**3.00**	**2.51**	**2.54**	**2.50**	**2.40**	**2.36**	**2.57**	**2.87**

Ease of bicycle travel in Algonquin

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=203	*n=91*	*n=104*	*n=1*	*n=14*	*n=28*	*n=54*	*n=48*	*n=51*
(1) Excellent	15.3%	12.1%	18.3%	100.0%	0.0%	21.4%	16.7%	16.7%	11.8%
(2) Good	47.3%	46.2%	49.0%	0.0%	71.4%	46.4%	44.4%	52.1%	39.2%
(3) Fair	25.1%	28.6%	21.2%	0.0%	21.4%	17.9%	24.1%	22.9%	33.3%
(4) Poor	12.3%	13.2%	11.5%	0.0%	7.1%	14.3%	14.8%	8.3%	15.7%
Average	**2.34**	**2.43**	**2.26**	**1.00**	**2.36**	**2.25**	**2.37**	**2.23**	**2.53**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=69	*n=102*	*n=29*	*n=6*	*n=29*	*n=19*	*n=43*	*n=104*
(1) Excellent	8.7%	17.6%	20.7%	33.3%	17.2%	21.1%	16.3%	12.5%
(2) Good	47.8%	49.0%	41.4%	66.7%	44.8%	47.4%	46.5%	47.1%
(3) Fair	31.9%	21.6%	20.7%	0.0%	13.8%	26.3%	32.6%	26.0%
(4) Poor	11.6%	11.8%	17.2%	0.0%	24.1%	5.3%	4.7%	14.4%
Average	**2.46**	**2.27**	**2.34**	**1.67**	**2.45**	**2.16**	**2.26**	**2.42**

Ease of walking in Algonquin

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=249	*n=107*	*n=131*	*n=1*	*n=17*	*n=31*	*n=64*	*n=59*	*n=70*
(1) Excellent	19.7%	19.6%	19.8%	100.0%	23.5%	16.1%	9.4%	25.4%	24.3%
(2) Good	49.0%	48.6%	49.6%	0.0%	52.9%	45.2%	50.0%	49.2%	50.0%
(3) Fair	22.5%	24.3%	19.8%	0.0%	17.6%	35.5%	26.6%	16.9%	18.6%
(4) Poor	8.8%	7.5%	10.7%	0.0%	5.9%	3.2%	14.1%	8.5%	7.1%
Average	**2.20**	**2.20**	**2.21**	**1.00**	**2.06**	**2.26**	**2.45**	**2.08**	**2.09**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=82	*n=126*	*n=38*	*n=8*	*n=34*	*n=24*	*n=54*	*n=127*
(1) Excellent	11.0%	22.2%	31.6%	37.5%	20.6%	25.0%	16.7%	18.9%
(2) Good	51.2%	50.0%	42.1%	50.0%	50.0%	54.2%	40.7%	51.2%
(3) Fair	24.4%	20.6%	21.1%	12.5%	17.6%	16.7%	35.2%	19.7%
(4) Poor	13.4%	7.1%	5.3%	0.0%	11.8%	4.2%	7.4%	10.2%
Average	**2.40**	**2.13**	**2.00**	**1.75**	**2.21**	**2.00**	**2.33**	**2.21**

Availability of paths and walking trails

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=242	*n=105*	*n=130*	*n=1*	*n=17*	*n=32*	*n=63*	*n=56*	*n=67*
(1) Excellent	27.7%	29.5%	26.2%	100.0%	29.4%	28.1%	17.5%	33.9%	31.3%
(2) Good	45.5%	44.8%	45.4%	0.0%	47.1%	50.0%	42.9%	50.0%	40.3%
(3) Fair	21.9%	21.0%	23.1%	0.0%	17.6%	18.8%	28.6%	12.5%	26.9%
(4) Poor	5.0%	4.8%	5.4%	0.0%	5.9%	3.1%	11.1%	3.6%	1.5%
Average	**2.04**	**2.01**	**2.08**	**1.00**	**2.00**	**1.97**	**2.33**	**1.86**	**1.99**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=78	*n=124*	*n=37*	*n=6*	*n=36*	*n=25*	*n=49*	*n=124*
(1) Excellent	17.9%	32.3%	35.1%	16.7%	33.3%	32.0%	24.5%	26.6%
(2) Good	48.7%	41.1%	48.6%	83.3%	36.1%	52.0%	57.1%	40.3%
(3) Fair	24.4%	24.2%	10.8%	0.0%	22.2%	12.0%	14.3%	28.2%
(4) Poor	9.0%	2.4%	5.4%	0.0%	8.3%	4.0%	4.1%	4.8%
Average	**2.24**	**1.97**	**1.86**	**1.83**	**2.06**	**1.88**	**1.98**	**2.11**

Traffic flow on major streets

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=257	*n=112*	*n=135*	*n=1*	*n=18*	*n=33*	*n=64*	*n=61*	*n=72*
(1) Excellent	5.4%	5.4%	5.9%	100.0%	0.0%	9.1%	3.1%	6.6%	5.6%
(2) Good	30.0%	33.0%	27.4%	0.0%	33.3%	24.2%	25.0%	27.9%	36.1%
(3) Fair	41.2%	32.1%	48.9%	0.0%	55.6%	48.5%	39.1%	44.3%	37.5%
(4) Poor	23.3%	29.5%	17.8%	0.0%	11.1%	18.2%	32.8%	21.3%	20.8%
Average	**2.82**	**2.86**	**2.79**	**1.00**	**2.78**	**2.76**	**3.02**	**2.80**	**2.74**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=85	*n=130*	*n=39*	*n=8*	*n=36*	*n=27*	*n=54*	*n=130*
(1) Excellent	1.2%	8.5%	5.1%	12.5%	5.6%	7.4%	7.4%	3.8%
(2) Good	24.7%	32.3%	30.8%	37.5%	27.8%	48.1%	27.8%	27.7%
(3) Fair	45.9%	37.7%	43.6%	37.5%	47.2%	29.6%	38.9%	42.3%
(4) Poor	28.2%	21.5%	20.5%	12.5%	19.4%	14.8%	25.9%	26.2%
Average	**3.01**	**2.72**	**2.79**	**2.50**	**2.81**	**2.52**	**2.83**	**2.91**

Quality of overall natural environment in Algonquin

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=256	*n=110*	*n=134*	*n=1*	*n=18*	*n=31*	*n=64*	*n=62*	*n=71*
(1) Excellent	23.8%	23.6%	23.1%	100.0%	27.8%	25.8%	15.6%	27.4%	25.4%
(2) Good	57.0%	55.5%	59.7%	0.0%	61.1%	64.5%	59.4%	54.8%	56.3%
(3) Fair	16.4%	18.2%	14.9%	0.0%	11.1%	9.7%	18.8%	16.1%	16.9%
(4) Poor	2.7%	2.7%	2.2%	0.0%	0.0%	0.0%	6.3%	1.6%	1.4%
Average	**1.98**	**2.00**	**1.96**	**1.00**	**1.83**	**1.84**	**2.16**	**1.92**	**1.94**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=85	*n=129*	*n=39*	*n=8*	*n=35*	*n=27*	*n=55*	*n=129*
(1) Excellent	16.5%	27.1%	28.2%	37.5%	22.9%	29.6%	25.5%	21.7%
(2) Good	60.0%	55.0%	59.0%	62.5%	54.3%	55.6%	58.2%	57.4%
(3) Fair	20.0%	16.3%	7.7%	0.0%	17.1%	14.8%	12.7%	18.6%
(4) Poor	3.5%	1.6%	5.1%	0.0%	5.7%	0.0%	3.6%	2.3%
Average	**2.11**	**1.92**	**1.90**	**1.63**	**2.06**	**1.85**	**1.95**	**2.02**

Value of services for the taxes paid to the Village of Algonquin

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=254	*n=107*	*n=136*	*n=1*	*n=18*	*n=31*	*n=65*	*n=62*	*n=68*
(1) Excellent	9.1%	9.3%	8.8%	100.0%	5.6%	12.9%	3.1%	8.1%	14.7%
(2) Good	38.6%	38.3%	39.0%	0.0%	55.6%	51.6%	29.2%	30.6%	42.6%
(3) Fair	35.8%	36.4%	35.3%	0.0%	33.3%	32.3%	35.4%	46.8%	30.9%
(4) Poor	16.5%	15.9%	16.9%	0.0%	5.6%	3.2%	32.3%	14.5%	11.8%
Average	**2.60**	**2.59**	**2.60**	**1.00**	**2.39**	**2.26**	**2.97**	**2.68**	**2.40**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=84	*n=131*	*n=36*	*n=8*	*n=35*	*n=28*	*n=53*	*n=128*
(1) Excellent	4.8%	10.7%	11.1%	0.0%	8.6%	10.7%	11.3%	8.6%
(2) Good	31.0%	43.5%	41.7%	75.0%	48.6%	46.4%	34.0%	33.6%
(3) Fair	42.9%	30.5%	36.1%	25.0%	28.6%	32.1%	41.5%	36.7%
(4) Poor	21.4%	15.3%	11.1%	0.0%	14.3%	10.7%	13.2%	21.1%
Average	**2.81**	**2.50**	**2.47**	**2.25**	**2.49**	**2.43**	**2.57**	**2.70**

Overall direction that Algonquin is taking

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=238	*n=104*	*n=125*	*n=1*	*n=17*	*n=32*	*n=60*	*n=56*	*n=67*
(1) Excellent	13.9%	14.4%	12.8%	100.0%	5.9%	21.9%	10.0%	12.5%	16.4%
(2) Good	54.2%	53.8%	55.2%	0.0%	82.4%	65.6%	48.3%	50.0%	49.3%
(3) Fair	23.9%	27.9%	22.4%	0.0%	11.8%	12.5%	25.0%	30.4%	28.4%
(4) Poor	8.0%	3.8%	9.6%	0.0%	0.0%	0.0%	16.7%	7.1%	6.0%
Average	**2.26**	**2.21**	**2.29**	**1.00**	**2.06**	**1.91**	**2.48**	**2.32**	**2.24**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=76	*n=125*	*n=35*	*n=8*	*n=31*	*n=25*	*n=49*	*n=124*
(1) Excellent	5.3%	16.8%	20.0%	12.5%	22.6%	12.0%	16.3%	11.3%
(2) Good	53.9%	52.8%	60.0%	87.5%	61.3%	68.0%	59.2%	45.2%
(3) Fair	30.3%	22.4%	17.1%	0.0%	16.1%	20.0%	18.4%	30.6%
(4) Poor	10.5%	8.0%	2.9%	0.0%	0.0%	0.0%	6.1%	12.9%
Average	**2.46**	**2.22**	**2.03**	**1.88**	**1.94**	**2.08**	**2.14**	**2.45**

Overall image or reputation of Algonquin

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=240	*n=103*	*n=126*	*n=1*	*n=17*	*n=32*	*n=61*	*n=57*	*n=66*
(1) Excellent	20.0%	20.4%	20.6%	100.0%	29.4%	28.1%	16.4%	15.8%	18.2%
(2) Good	58.3%	58.3%	57.1%	0.0%	58.8%	62.5%	54.1%	59.6%	60.6%
(3) Fair	17.9%	19.4%	18.3%	0.0%	11.8%	9.4%	23.0%	21.1%	16.7%
(4) Poor	3.8%	1.9%	4.0%	0.0%	0.0%	0.0%	6.6%	3.5%	4.5%
Average	**2.05**	**2.03**	**2.06**	**1.00**	**1.82**	**1.81**	**2.20**	**2.12**	**2.08**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=76	*n=124*	*n=37*	*n=8*	*n=31*	*n=26*	*n=51*	*n=122*
(1) Excellent	11.8%	23.4%	24.3%	25.0%	29.0%	30.8%	21.6%	14.8%
(2) Good	60.5%	57.3%	56.8%	75.0%	58.1%	57.7%	56.9%	57.4%
(3) Fair	21.1%	16.9%	16.2%	0.0%	12.9%	11.5%	15.7%	23.0%
(4) Poor	6.6%	2.4%	2.7%	0.0%	0.0%	0.0%	5.9%	4.9%
Average	**2.22**	**1.98**	**1.97**	**1.75**	**1.84**	**1.81**	**2.06**	**2.18**

2. To what degree, if at all, are run-down buildings, weed lots, or junk vehicles a problem in Algonquin?

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=242	*n=108*	*n=124*	*n=0*	*n=16*	*n=32*	*n=64*	*n=57*	*n=65*
Not a problem	21.9%	28.7%	16.1%	-	18.8%	18.8%	15.6%	24.6%	30.8%
Minor problem	45.5%	43.5%	47.6%	-	62.5%	43.8%	46.9%	42.1%	40.0%
Moderate problem	25.6%	20.4%	29.8%	-	18.8%	34.4%	21.9%	26.3%	27.7%
Major problem	7.0%	7.4%	6.5%	-	0.0%	3.1%	15.6%	7.0%	1.5%
	2.18	**2.06**	**2.27**	**-**	**2.00**	**2.22**	**2.38**	**2.16**	**2.00**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=81	*n=125*	*n=34*	*n=7*	*n=31*	*n=26*	*n=50*	*n=127*
Not a problem	11.1%	30.4%	14.7%	14.3%	25.8%	19.2%	24.0%	21.3%
Minor problem	39.5%	45.6%	58.8%	42.9%	38.7%	57.7%	38.0%	47.2%
Moderate problem	38.3%	18.4%	23.5%	42.9%	29.0%	23.1%	30.0%	22.8%
Major problem	11.1%	5.6%	2.9%	0.0%	6.5%	0.0%	8.0%	8.7%
	2.49	**1.99**	**2.15**	**2.29**	**2.16**	**2.04**	**2.22**	**2.19**

3. Please rate how safe you feel:

In your neighborhood during the day

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=262	n=111	n=139	n=1	n=18	n=33	n=66	n=62	n=73
(1) Very Safe	77.9%	82.0%	77.0%	100.0%	100.0%	81.8%	77.3%	71.0%	79.5%
(2) Somewhat Safe	17.2%	12.6%	20.1%	0.0%	0.0%	12.1%	16.7%	24.2%	16.4%
(3) Neither Safe nor Unsafe	3.4%	2.7%	2.2%	0.0%	0.0%	3.0%	3.0%	4.8%	4.1%
(4) Somewhat Unsafe	1.1%	1.8%	0.7%	0.0%	0.0%	0.0%	3.0%	0.0%	0.0%
(5) Very Unsafe	0.4%	0.9%	0.0%	0.0%	0.0%	3.0%	0.0%	0.0%	0.0%
Average	**1.29**	**1.27**	**1.27**	**1.00**	**1.00**	**1.30**	**1.32**	**1.34**	**1.25**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=85	n=135	n=39	n=8	n=36	n=28	n=56	n=132
(1) Very Safe	67.1%	82.2%	84.6%	75.0%	83.3%	85.7%	80.4%	73.5%
(2) Somewhat Safe	24.7%	14.1%	12.8%	25.0%	8.3%	7.1%	16.1%	22.0%
(3) Neither Safe nor Unsafe	4.7%	3.0%	2.6%	0.0%	2.8%	3.6%	3.6%	3.8%
(4) Somewhat Unsafe	2.4%	0.7%	0.0%	0.0%	2.8%	3.6%	0.0%	0.8%
(5) Very Unsafe	1.2%	0.0%	0.0%	0.0%	2.8%	0.0%	0.0%	0.0%
Average	**1.46**	**1.22**	**1.18**	**1.25**	**1.33**	**1.25**	**1.23**	**1.32**

In your neighborhood after dark

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=261	n=110	n=139	n=1	n=18	n=33	n=66	n=61	n=73
(1) Very Safe	49.4%	57.3%	46.8%	100.0%	66.7%	45.5%	51.5%	44.3%	50.7%
(2) Somewhat Safe	37.9%	31.8%	42.4%	0.0%	27.8%	45.5%	34.8%	42.6%	37.0%
(3) Neither Safe nor Unsafe	9.2%	7.3%	8.6%	0.0%	5.6%	6.1%	9.1%	11.5%	11.0%
(4) Somewhat Unsafe	2.7%	1.8%	2.2%	0.0%	0.0%	0.0%	3.0%	1.6%	1.4%
(5) Very Unsafe	0.8%	1.8%	0.0%	0.0%	0.0%	3.0%	1.5%	0.0%	0.0%
Average	**1.67**	**1.59**	**1.66**	**1.00**	**1.39**	**1.70**	**1.68**	**1.70**	**1.63**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=84	n=135	n=39	n=8	n=36	n=28	n=56	n=131
(1) Very Safe	39.3%	51.1%	64.1%	62.5%	55.6%	46.4%	48.2%	48.1%
(2) Somewhat Safe	42.9%	36.3%	33.3%	37.5%	30.6%	42.9%	42.9%	36.6%
(3) Neither Safe nor Unsafe	11.9%	10.4%	0.0%	0.0%	8.3%	7.1%	7.1%	11.5%
(4) Somewhat Unsafe	4.8%	1.5%	2.6%	0.0%	0.0%	3.6%	1.8%	3.8%
(5) Very Unsafe	1.2%	0.7%	0.0%	0.0%	5.6%	0.0%	0.0%	0.0%
Average	**1.86**	**1.64**	**1.41**	**1.38**	**1.69**	**1.68**	**1.63**	**1.71**

6. Please rate the quality and the importance of the service provided by the Village:

POLICE/PUBLIC SAFETY

Crime Prevention: Quality

		Gender		Age					
	Overall	Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=204	*n=88*	*n=105*	*n=1*	*n=13*	*n=25*	*n=50*	*n=51*	*n=56*
(1) Excellent	31.9%	30.7%	34.3%	100.0%	53.8%	32.0%	30.0%	27.5%	35.7%
(2) Good	62.7%	62.5%	61.9%	0.0%	46.2%	68.0%	60.0%	68.6%	60.7%
(3) Fair	3.9%	6.8%	1.9%	0.0%	0.0%	0.0%	6.0%	3.9%	3.6%
(4) Poor	1.5%	0.0%	1.9%	0.0%	0.0%	0.0%	4.0%	0.0%	0.0%
Average	**1.75**	**1.76**	**1.71**	**1.00**	**1.46**	**1.68**	**1.84**	**1.76**	**1.68**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=64	*n=107*	*n=31*	*n=2*	*n=27*	*n=24*	*n=46*	*n=104*
(1) Excellent	17.2%	37.4%	41.9%	0.0%	48.1%	29.2%	37.0%	26.9%
(2) Good	75.0%	58.9%	51.6%	100.0%	48.1%	62.5%	54.3%	69.2%
(3) Fair	6.3%	2.8%	3.2%	0.0%	3.7%	8.3%	4.3%	2.9%
(4) Poor	1.6%	0.9%	3.2%	0.0%	0.0%	0.0%	4.3%	1.0%
Average	**1.92**	**1.67**	**1.68**	**2.00**	**1.56**	**1.79**	**1.76**	**1.78**

Crime Prevention: Importance

		Gender		Age					
	Overall	Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=234	*n=96*	*n=128*	*n=1*	*n=14*	*n=30*	*n=62*	*n=59*	*n=61*
(1) High	93.6%	93.8%	94.5%	100.0%	78.6%	96.7%	95.2%	89.8%	98.4%
(2) Medium	6.4%	6.3%	5.5%	0.0%	21.4%	3.3%	4.8%	10.2%	1.6%
(3) Low	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Average	**1.06**	**1.06**	**1.05**	**1.00**	**1.21**	**1.03**	**1.05**	**1.10**	**1.02**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=72	*n=122*	*n=38*	*n=5*	*n=35*	*n=26*	*n=50*	*n=117*
(1) High	95.8%	91.8%	94.7%	100.0%	91.4%	96.2%	94.0%	93.2%
(2) Medium	4.2%	8.2%	5.3%	0.0%	8.6%	3.8%	6.0%	6.8%
(3) Low	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Average	**1.04**	**1.08**	**1.05**	**1.00**	**1.09**	**1.04**	**1.06**	**1.07**

Patrol Services: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=229	*n=101*	*n=116*	*n=1*	*n=17*	*n=29*	*n=56*	*n=57*	*n=61*
(1) Excellent	18.8%	20.8%	18.1%	100.0%	23.5%	17.2%	17.9%	12.3%	24.6%
(2) Good	52.4%	48.5%	55.2%	0.0%	41.2%	65.5%	48.2%	57.9%	49.2%
(3) Fair	22.3%	24.8%	19.8%	0.0%	23.5%	13.8%	26.8%	22.8%	21.3%
(4) Poor	6.6%	5.9%	6.9%	0.0%	11.8%	3.4%	7.1%	7.0%	4.9%
Average	**2.17**	**2.16**	**2.16**	**1.00**	**2.24**	**2.03**	**2.23**	**2.25**	**2.07**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=76	*n=117*	*n=33*	*n=5*	*n=31*	*n=26*	*n=50*	*n=116*
(1) Excellent	13.2%	17.9%	30.3%	20.0%	25.8%	15.4%	24.0%	15.5%
(2) Good	50.0%	55.6%	48.5%	60.0%	48.4%	50.0%	52.0%	53.4%
(3) Fair	31.6%	17.9%	18.2%	20.0%	19.4%	23.1%	18.0%	25.0%
(4) Poor	5.3%	8.5%	3.0%	0.0%	6.5%	11.5%	6.0%	6.0%
Average	**2.29**	**2.17**	**1.94**	**2.00**	**2.06**	**2.31**	**2.06**	**2.22**

Patrol Services: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=234	*n=94*	*n=129*	*n=1*	*n=14*	*n=29*	*n=62*	*n=58*	*n=63*
(1) High	70.1%	68.1%	71.3%	100.0%	57.1%	65.5%	72.6%	69.0%	74.6%
(2) Medium	29.1%	29.8%	28.7%	0.0%	42.9%	34.5%	25.8%	31.0%	23.8%
(3) Low	0.9%	2.1%	0.0%	0.0%	0.0%	0.0%	1.6%	0.0%	1.6%
Average	**1.31**	**1.34**	**1.29**	**1.00**	**1.43**	**1.34**	**1.29**	**1.31**	**1.27**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=72	*n=122*	*n=38*	*n=5*	*n=35*	*n=26*	*n=50*	*n=118*
(1) High	68.1%	68.0%	78.9%	40.0%	74.3%	61.5%	78.0%	68.6%
(2) Medium	31.9%	30.3%	21.1%	60.0%	25.7%	38.5%	22.0%	29.7%
(3) Low	0.0%	1.6%	0.0%	0.0%	0.0%	0.0%	0.0%	1.7%
Average	**1.32**	**1.34**	**1.21**	**1.60**	**1.26**	**1.38**	**1.22**	**1.33**

Traffic Enforcement: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=229	*n=98*	*n=119*	*n=1*	*n=17*	*n=28*	*n=59*	*n=54*	*n=62*
(1) Excellent	19.2%	15.3%	21.0%	100.0%	23.5%	17.9%	20.3%	14.8%	21.0%
(2) Good	51.5%	51.0%	52.1%	0.0%	64.7%	57.1%	44.1%	57.4%	46.8%
(3) Fair	21.0%	28.6%	16.0%	0.0%	5.9%	21.4%	27.1%	16.7%	25.8%
(4) Poor	8.3%	5.1%	10.9%	0.0%	5.9%	3.6%	8.5%	11.1%	6.5%
Average	**2.18**	**2.23**	**2.17**	**1.00**	**1.94**	**2.11**	**2.24**	**2.24**	**2.18**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=73	*n=118*	*n=35*	*n=5*	*n=30*	*n=25*	*n=50*	*n=118*
(1) Excellent	8.2%	23.7%	25.7%	0.0%	26.7%	20.0%	24.0%	16.1%
(2) Good	56.2%	50.8%	42.9%	80.0%	43.3%	60.0%	48.0%	51.7%
(3) Fair	24.7%	17.8%	25.7%	20.0%	23.3%	16.0%	20.0%	22.0%
(4) Poor	11.0%	7.6%	5.7%	0.0%	6.7%	4.0%	8.0%	10.2%
Average	**2.38**	**2.09**	**2.11**	**2.20**	**2.10**	**2.04**	**2.12**	**2.26**

Traffic Enforcement: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=232	*n=91*	*n=131*	*n=1*	*n=14*	*n=29*	*n=62*	*n=58*	*n=61*
(1) High	51.3%	47.3%	55.0%	100.0%	35.7%	44.8%	51.6%	44.8%	62.3%
(2) Medium	39.2%	41.8%	37.4%	0.0%	50.0%	44.8%	35.5%	46.6%	31.1%
(3) Low	9.5%	11.0%	7.6%	0.0%	14.3%	10.3%	12.9%	8.6%	6.6%
Average	**1.58**	**1.64**	**1.53**	**1.00**	**1.79**	**1.66**	**1.61**	**1.64**	**1.44**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=73	*n=120*	*n=37*	*n=5*	*n=34*	*n=25*	*n=51*	*n=116*
(1) High	49.3%	50.8%	56.8%	20.0%	44.1%	48.0%	58.8%	52.6%
(2) Medium	43.8%	37.5%	35.1%	60.0%	41.2%	48.0%	33.3%	38.8%
(3) Low	6.8%	11.7%	8.1%	20.0%	14.7%	4.0%	7.8%	8.6%
Average	**1.58**	**1.61**	**1.51**	**2.00**	**1.71**	**1.56**	**1.49**	**1.56**

911 Services: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=139	*n=57*	*n=74*	*n=1*	*n=10*	*n=17*	*n=33*	*n=27*	*n=46*
(1) Excellent	49.6%	49.1%	48.6%	100.0%	60.0%	52.9%	33.3%	48.1%	58.7%
(2) Good	45.3%	47.4%	44.6%	0.0%	40.0%	47.1%	54.5%	48.1%	39.1%
(3) Fair	3.6%	0.0%	6.8%	0.0%	0.0%	0.0%	9.1%	0.0%	2.2%
(4) Poor	1.4%	3.5%	0.0%	0.0%	0.0%	0.0%	3.0%	3.7%	0.0%
Average	**1.57**	**1.58**	**1.58**	**1.00**	**1.40**	**1.47**	**1.82**	**1.59**	**1.43**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=46	*n=73*	*n=18*	*n=1*	*n=13*	*n=18*	*n=25*	*n=80*
(1) Excellent	32.6%	57.5%	61.1%	100.0%	84.6%	38.9%	44.0%	48.8%
(2) Good	58.7%	39.7%	33.3%	0.0%	7.7%	50.0%	48.0%	48.8%
(3) Fair	8.7%	1.4%	0.0%	0.0%	0.0%	11.1%	8.0%	1.3%
(4) Poor	0.0%	1.4%	5.6%	0.0%	7.7%	0.0%	0.0%	1.3%
Average	**1.76**	**1.47**	**1.50**	**1.00**	**1.31**	**1.72**	**1.64**	**1.55**

911 Services: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=224	*n=88*	*n=127*	*n=1*	*n=13*	*n=29*	*n=59*	*n=56*	*n=59*
(1) High	94.6%	95.5%	95.3%	100.0%	92.3%	100.0%	94.9%	91.1%	96.6%
(2) Medium	5.4%	4.5%	4.7%	0.0%	7.7%	0.0%	5.1%	8.9%	3.4%
(3) Low	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Average	**1.05**	**1.05**	**1.05**	**1.00**	**1.08**	**1.00**	**1.05**	**1.09**	**1.03**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=73	*n=115*	*n=34*	*n=5*	*n=33*	*n=24*	*n=48*	*n=113*
(1) High	91.8%	94.8%	100.0%	100.0%	93.9%	95.8%	95.8%	93.8%
(2) Medium	8.2%	5.2%	0.0%	0.0%	6.1%	4.2%	4.2%	6.2%
(3) Low	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Average	**1.08**	**1.05**	**1.00**	**1.00**	**1.06**	**1.04**	**1.04**	**1.06**

Responding to Citizen Calls: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=159	*n=60*	*n=91*	*n=1*	*n=12*	*n=18*	*n=41*	*n=39*	*n=42*
(1) Excellent	34.6%	36.7%	34.1%	100.0%	33.3%	38.9%	31.7%	33.3%	38.1%
(2) Good	50.9%	50.0%	51.6%	0.0%	41.7%	50.0%	46.3%	56.4%	54.8%
(3) Fair	10.7%	11.7%	9.9%	0.0%	25.0%	11.1%	14.6%	7.7%	7.1%
(4) Poor	3.8%	1.7%	4.4%	0.0%	0.0%	0.0%	7.3%	2.6%	0.0%
Average	**1.84**	**1.78**	**1.85**	**1.00**	**1.92**	**1.72**	**1.98**	**1.79**	**1.69**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=53	*n=82*	*n=21*	*n=2*	*n=18*	*n=20*	*n=34*	*n=83*
(1) Excellent	22.6%	41.5%	38.1%	0.0%	55.6%	25.0%	41.2%	30.1%
(2) Good	58.5%	45.1%	52.4%	100.0%	22.2%	60.0%	35.3%	60.2%
(3) Fair	15.1%	9.8%	4.8%	0.0%	16.7%	10.0%	17.6%	7.2%
(4) Poor	3.8%	3.7%	4.8%	0.0%	5.6%	5.0%	5.9%	2.4%
Average	**2.00**	**1.76**	**1.76**	**2.00**	**1.72**	**1.95**	**1.88**	**1.82**

Responding to Citizen Calls: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=223	*n=88*	*n=126*	*n=1*	*n=12*	*n=29*	*n=63*	*n=54*	*n=57*
(1) High	83.4%	86.4%	81.7%	100.0%	58.3%	79.3%	88.9%	75.9%	93.0%
(2) Medium	16.6%	13.6%	18.3%	0.0%	41.7%	20.7%	11.1%	24.1%	7.0%
(3) Low	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Average	**1.17**	**1.14**	**1.18**	**1.00**	**1.42**	**1.21**	**1.11**	**1.24**	**1.07**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=70	*n=115*	*n=36*	*n=5*	*n=34*	*n=24*	*n=47*	*n=112*
(1) High	80.0%	86.1%	80.6%	100.0%	76.5%	79.2%	83.0%	85.7%
(2) Medium	20.0%	13.9%	19.4%	0.0%	23.5%	20.8%	17.0%	14.3%
(3) Low	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Average	**1.20**	**1.14**	**1.19**	**1.00**	**1.24**	**1.21**	**1.17**	**1.14**

Overall Police Services: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=424	*n=187*	*n=218*	*n=1*	*n=32*	*n=50*	*n=116*	*n=99*	*n=110*
(1) Excellent	14.2%	14.4%	13.8%	100.0%	12.5%	16.0%	11.2%	13.1%	16.4%
(2) Good	66.5%	65.2%	67.9%	0.0%	87.5%	64.0%	53.4%	74.7%	72.7%
(3) Fair	15.6%	16.0%	16.5%	0.0%	0.0%	12.0%	28.4%	12.1%	10.9%
(4) Poor	3.8%	4.3%	1.8%	0.0%	0.0%	8.0%	6.9%	0.0%	0.0%
Average	**2.09**	**2.10**	**2.06**	**1.00**	**1.88**	**2.12**	**2.31**	**1.99**	**1.95**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=148	*n=216*	*n=55*	*n=10*	*n=53*	*n=42*	*n=89*	*n=226*
(1) Excellent	9.5%	16.2%	18.2%	0.0%	17.0%	21.4%	14.6%	12.8%
(2) Good	63.5%	65.7%	76.4%	100.0%	64.2%	57.1%	60.7%	69.0%
(3) Fair	24.3%	12.5%	5.5%	0.0%	11.3%	21.4%	20.2%	14.6%
(4) Poor	2.7%	5.6%	0.0%	0.0%	7.5%	0.0%	4.5%	3.5%
Average	**2.20**	**2.07**	**1.87**	**2.00**	**2.09**	**2.00**	**2.15**	**2.09**

Overall Police Services: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=233	*n=93*	*n=131*	*n=1*	*n=14*	*n=30*	*n=63*	*n=56*	*n=62*
(1) High	85.8%	83.9%	87.0%	100.0%	92.9%	76.7%	88.9%	85.7%	87.1%
(2) Medium	14.2%	16.1%	13.0%	0.0%	7.1%	23.3%	11.1%	14.3%	12.9%
(3) Low	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Average	**1.14**	**1.16**	**1.13**	**1.00**	**1.07**	**1.23**	**1.11**	**1.14**	**1.13**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=73	*n=120*	*n=38*	*n=5*	*n=35*	*n=26*	*n=50*	*n=117*
(1) High	86.3%	86.7%	84.2%	80.0%	82.9%	76.9%	90.0%	87.2%
(2) Medium	13.7%	13.3%	15.8%	20.0%	17.1%	23.1%	10.0%	12.0%
(3) Low	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.9%
Average	**1.14**	**1.13**	**1.16**	**1.20**	**1.17**	**1.23**	**1.10**	**1.14**

PUBLIC WORKS/INFRASTRUCTURE

Street Maintenance: Quality

		Gender		Age					
	Overall	Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=258	*n=111*	*n=135*	*n=1*	*n=18*	*n=32*	*n=63*	*n=61*	*n=74*
(1) Excellent	13.6%	15.3%	12.6%	100.0%	16.7%	18.8%	7.9%	8.2%	20.3%
(2) Good	52.3%	54.1%	48.1%	0.0%	61.1%	37.5%	49.2%	57.4%	54.1%
(3) Fair	26.4%	23.4%	31.1%	0.0%	11.1%	34.4%	33.3%	26.2%	21.6%
(4) Poor	7.8%	7.2%	8.1%	0.0%	11.1%	9.4%	9.5%	8.2%	4.1%
Average	**2.28**	**2.23**	**2.35**	**1.00**	**2.17**	**2.34**	**2.44**	**2.34**	**2.09**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=84	*n=133*	*n=38*	*n=8*	*n=35*	*n=28*	*n=54*	*n=131*
(1) Excellent	8.3%	14.3%	21.1%	0.0%	25.7%	7.1%	18.5%	10.7%
(2) Good	50.0%	54.1%	50.0%	87.5%	54.3%	60.7%	38.9%	53.4%
(3) Fair	28.6%	26.3%	23.7%	12.5%	14.3%	14.3%	31.5%	30.5%
(4) Poor	13.1%	5.3%	5.3%	0.0%	5.7%	17.9%	11.1%	5.3%
Average	**2.46**	**2.23**	**2.13**	**2.13**	**2.00**	**2.43**	**2.35**	**2.31**

Street Maintenance: Importance

		Gender		Age					
	Overall	Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=247	*n=102*	*n=134*	*n=1*	*n=17*	*n=30*	*n=66*	*n=56*	*n=69*
(1) High	75.3%	73.5%	78.4%	100.0%	64.7%	86.7%	77.3%	71.4%	75.4%
(2) Medium	23.5%	25.5%	20.1%	0.0%	35.3%	13.3%	22.7%	26.8%	21.7%
(3) Low	1.2%	1.0%	1.5%	0.0%	0.0%	0.0%	0.0%	1.8%	2.9%
Average	**1.26**	**1.27**	**1.23**	**1.00**	**1.35**	**1.13**	**1.23**	**1.30**	**1.28**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=83	*n=126*	*n=36*	*n=7*	*n=32*	*n=27*	*n=53*	*n=127*
(1) High	75.9%	73.8%	80.6%	57.1%	71.9%	77.8%	77.4%	76.4%
(2) Medium	22.9%	24.6%	19.4%	42.9%	28.1%	18.5%	22.6%	22.0%
(3) Low	1.2%	1.6%	0.0%	0.0%	0.0%	3.7%	0.0%	1.6%
Average	**1.25**	**1.28**	**1.19**	**1.43**	**1.28**	**1.26**	**1.23**	**1.25**

Street Improvement: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=251	*n=108*	*n=132*	*n=1*	*n=17*	*n=32*	*n=63*	*n=60*	*n=69*
(1) Excellent	12.4%	13.0%	11.4%	100.0%	17.6%	12.5%	7.9%	13.3%	13.0%
(2) Good	47.0%	48.1%	45.5%	0.0%	52.9%	43.8%	41.3%	46.7%	55.1%
(3) Fair	29.5%	30.6%	29.5%	0.0%	11.8%	34.4%	34.9%	30.0%	26.1%
(4) Poor	11.2%	8.3%	13.6%	0.0%	17.6%	9.4%	15.9%	10.0%	5.8%
Average	**2.39**	**2.34**	**2.45**	**1.00**	**2.29**	**2.41**	**2.59**	**2.37**	**2.25**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=83	*n=128*	*n=37*	*n=8*	*n=34*	*n=28*	*n=53*	*n=126*
(1) Excellent	8.4%	12.5%	18.9%	0.0%	23.5%	10.7%	15.1%	9.5%
(2) Good	50.6%	46.9%	37.8%	75.0%	38.2%	57.1%	35.8%	49.2%
(3) Fair	24.1%	32.8%	32.4%	25.0%	26.5%	10.7%	34.0%	33.3%
(4) Poor	16.9%	7.8%	10.8%	0.0%	11.8%	21.4%	15.1%	7.9%
Average	**2.49**	**2.36**	**2.35**	**2.25**	**2.26**	**2.43**	**2.49**	**2.40**

Street Improvement: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=242	*n=100*	*n=132*	*n=1*	*n=16*	*n=30*	*n=64*	*n=55*	*n=68*
(1) High	62.4%	64.0%	61.4%	100.0%	50.0%	63.3%	62.5%	61.8%	67.6%
(2) Medium	34.7%	34.0%	35.6%	0.0%	50.0%	33.3%	35.9%	34.5%	29.4%
(3) Low	2.9%	2.0%	3.0%	0.0%	0.0%	3.3%	1.6%	3.6%	2.9%
Average	**1.40**	**1.38**	**1.42**	**1.00**	**1.50**	**1.40**	**1.39**	**1.42**	**1.35**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=82	*n=123*	*n=35*	*n=7*	*n=30*	*n=27*	*n=53*	*n=124*
(1) High	61.0%	61.0%	71.4%	42.9%	53.3%	63.0%	67.9%	63.7%
(2) Medium	36.6%	35.0%	28.6%	57.1%	46.7%	29.6%	30.2%	33.1%
(3) Low	2.4%	4.1%	0.0%	0.0%	0.0%	7.4%	1.9%	3.2%
Average	**1.41**	**1.43**	**1.29**	**1.57**	**1.47**	**1.44**	**1.34**	**1.40**

Street Sweeping: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=238	n=102	n=125	n=1	n=17	n=29	n=60	n=54	n=69
(1) Excellent	21.8%	20.6%	22.4%	100.0%	41.2%	34.5%	16.7%	16.7%	20.3%
(2) Good	52.5%	52.9%	52.0%	0.0%	35.3%	51.7%	48.3%	59.3%	53.6%
(3) Fair	18.9%	21.6%	17.6%	0.0%	11.8%	10.3%	25.0%	18.5%	21.7%
(4) Poor	6.7%	4.9%	8.0%	0.0%	11.8%	3.4%	10.0%	5.6%	4.3%
Average	**2.11**	**2.11**	**2.11**	**1.00**	**1.94**	**1.83**	**2.28**	**2.13**	**2.10**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=79	n=122	n=35	n=8	n=27	n=25	n=51	n=126
(1) Excellent	13.9%	22.1%	37.1%	37.5%	29.6%	28.0%	27.5%	15.9%
(2) Good	51.9%	54.9%	45.7%	62.5%	48.1%	64.0%	49.0%	51.6%
(3) Fair	26.6%	15.6%	14.3%	0.0%	7.4%	4.0%	21.6%	24.6%
(4) Poor	7.6%	7.4%	2.9%	0.0%	14.8%	4.0%	2.0%	7.9%
Average	**2.28**	**2.08**	**1.83**	**1.63**	**2.07**	**1.84**	**1.98**	**2.25**

Street Sweeping: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=236	n=98	n=128	n=1	n=17	n=30	n=65	n=53	n=63
(1) High	30.5%	29.6%	31.3%	100.0%	17.6%	23.3%	24.6%	26.4%	47.6%
(2) Medium	51.3%	54.1%	49.2%	0.0%	64.7%	46.7%	55.4%	56.6%	38.1%
(3) Low	18.2%	16.3%	19.5%	0.0%	17.6%	30.0%	20.0%	17.0%	14.3%
Average	**1.88**	**1.87**	**1.88**	**1.00**	**2.00**	**2.07**	**1.95**	**1.91**	**1.67**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=76	n=124	n=34	n=7	n=31	n=25	n=52	n=120
(1) High	35.5%	26.6%	32.4%	28.6%	22.6%	20.0%	32.7%	34.2%
(2) Medium	51.3%	51.6%	50.0%	57.1%	64.5%	60.0%	50.0%	46.7%
(3) Low	13.2%	21.8%	17.6%	14.3%	12.9%	20.0%	17.3%	19.2%
Average	**1.78**	**1.95**	**1.85**	**1.86**	**1.90**	**2.00**	**1.85**	**1.85**

Street Lighting: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=258	n=110	n=136	n=1	n=18	n=33	n=64	n=61	n=72
(1) Excellent	18.2%	19.1%	16.2%	100.0%	22.2%	27.3%	12.5%	13.1%	20.8%
(2) Good	51.9%	54.5%	51.5%	0.0%	55.6%	39.4%	48.4%	60.7%	52.8%
(3) Fair	22.1%	20.0%	23.5%	0.0%	11.1%	27.3%	28.1%	21.3%	19.4%
(4) Poor	7.8%	6.4%	8.8%	0.0%	11.1%	6.1%	10.9%	4.9%	6.9%
Average	**2.19**	**2.14**	**2.25**	**1.00**	**2.11**	**2.12**	**2.38**	**2.18**	**2.13**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=84	n=133	n=38	n=8	n=35	n=28	n=54	n=131
(1) Excellent	9.5%	19.5%	31.6%	25.0%	25.7%	14.3%	24.1%	13.7%
(2) Good	46.4%	57.1%	44.7%	62.5%	48.6%	57.1%	40.7%	55.7%
(3) Fair	33.3%	15.8%	21.1%	12.5%	14.3%	25.0%	27.8%	22.1%
(4) Poor	10.7%	7.5%	2.6%	0.0%	11.4%	3.6%	7.4%	8.4%
Average	**2.45**	**2.11**	**1.95**	**1.88**	**2.11**	**2.18**	**2.19**	**2.25**

Street Lighting: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=243	n=100	n=132	n=1	n=17	n=29	n=65	n=55	n=68
(1) High	61.7%	53.0%	67.4%	100.0%	47.1%	58.6%	63.1%	49.1%	75.0%
(2) Medium	36.2%	47.0%	28.8%	0.0%	47.1%	34.5%	36.9%	50.9%	22.1%
(3) Low	2.1%	0.0%	3.8%	0.0%	5.9%	6.9%	0.0%	0.0%	2.9%
Average	**1.40**	**1.47**	**1.36**	**1.00**	**1.59**	**1.48**	**1.37**	**1.51**	**1.28**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=81	n=124	n=36	n=7	n=31	n=24	n=53	n=127
(1) High	60.5%	59.7%	69.4%	57.1%	54.8%	54.2%	71.7%	61.4%
(2) Medium	38.3%	37.9%	27.8%	42.9%	38.7%	45.8%	28.3%	37.0%
(3) Low	1.2%	2.4%	2.8%	0.0%	6.5%	0.0%	0.0%	1.6%
Average	**1.41**	**1.43**	**1.33**	**1.43**	**1.52**	**1.46**	**1.28**	**1.40**

Snow / Ice Removal: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=254	*n=111*	*n=131*	*n=1*	*n=17*	*n=32*	*n=62*	*n=61*	*n=73*
(1) Excellent	23.2%	27.0%	19.1%	100.0%	23.5%	21.9%	11.3%	31.1%	27.4%
(2) Good	49.2%	51.4%	48.1%	0.0%	41.2%	46.9%	51.6%	45.9%	52.1%
(3) Fair	18.9%	14.4%	23.7%	0.0%	29.4%	25.0%	19.4%	16.4%	17.8%
(4) Poor	8.7%	7.2%	9.2%	0.0%	5.9%	6.3%	17.7%	6.6%	2.7%
Average	**2.13**	**2.02**	**2.23**	**1.00**	**2.18**	**2.16**	**2.44**	**1.98**	**1.96**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=83	*n=130*	*n=38*	*n=3*	*n=36*	*n=28*	*n=55*	*n=130*
(1) Excellent	19.3%	23.8%	28.9%	0.0%	27.8%	25.0%	23.6%	21.5%
(2) Good	42.2%	50.0%	60.5%	100.0%	50.0%	35.7%	52.7%	49.2%
(3) Fair	24.1%	20.0%	5.3%	0.0%	16.7%	28.6%	10.9%	21.5%
(4) Poor	14.5%	6.2%	5.3%	0.0%	5.6%	10.7%	12.7%	7.7%
Average	**2.34**	**2.08**	**1.87**	**2.00**	**2.00**	**2.25**	**2.13**	**2.15**

Snow / Ice Removal: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=241	*n=99*	*n=132*	*n=1*	*n=16*	*n=30*	*n=65*	*n=57*	*n=65*
(1) High	88.0%	85.9%	90.2%	100.0%	75.0%	90.0%	95.4%	86.0%	86.2%
(2) Medium	10.8%	14.1%	8.3%	0.0%	25.0%	10.0%	4.6%	14.0%	10.8%
(3) Low	1.2%	0.0%	1.5%	0.0%	0.0%	0.0%	0.0%	0.0%	3.1%
Average	**1.13**	**1.14**	**1.11**	**1.00**	**1.25**	**1.10**	**1.05**	**1.14**	**1.17**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=82	*n=121*	*n=36*	*n=7*	*n=31*	*n=26*	*n=51*	*n=125*
(1) High	87.8%	87.6%	91.7%	71.4%	83.9%	96.2%	94.1%	86.4%
(2) Medium	11.0%	11.6%	5.6%	28.6%	16.1%	3.8%	5.9%	11.2%
(3) Low	1.2%	0.8%	2.8%	0.0%	0.0%	0.0%	0.0%	2.4%
Average	**1.13**	**1.13**	**1.11**	**1.29**	**1.16**	**1.04**	**1.06**	**1.16**

Sidewalk Maintenance: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=211	*n=89*	*n=113*	*n=1*	*n=16*	*n=29*	*n=53*	*n=50*	*n=57*
(1) Excellent	10.4%	15.7%	7.1%	100.0%	12.5%	13.8%	7.5%	6.0%	14.0%
(2) Good	47.4%	43.8%	50.4%	0.0%	43.8%	48.3%	43.4%	54.0%	45.6%
(3) Fair	28.9%	27.0%	30.1%	0.0%	31.3%	31.0%	30.2%	24.0%	29.8%
(4) Poor	13.3%	13.5%	12.4%	0.0%	12.5%	6.9%	18.9%	16.0%	10.5%
Average	**2.45**	**2.38**	**2.48**	**1.00**	**2.44**	**2.31**	**2.60**	**2.50**	**2.37**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=74	*n=102*	*n=32*	*n=7*	*n=28*	*n=23*	*n=45*	*n=106*
(1) Excellent	2.7%	10.8%	25.0%	0.0%	21.4%	13.0%	13.3%	6.6%
(2) Good	41.9%	52.0%	46.9%	85.7%	57.1%	60.9%	40.0%	42.5%
(3) Fair	39.2%	23.5%	21.9%	14.3%	14.3%	21.7%	33.3%	33.0%
(4) Poor	16.2%	13.7%	6.3%	0.0%	7.1%	4.3%	13.3%	17.9%
Average	**2.69**	**2.40**	**2.09**	**2.14**	**2.07**	**2.17**	**2.47**	**2.62**

Sidewalk Maintenance: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=225	*n=88*	*n=129*	*n=1*	*n=17*	*n=29*	*n=62*	*n=54*	*n=57*
(1) High	43.1%	34.1%	47.3%	100.0%	17.6%	37.9%	41.9%	46.3%	54.4%
(2) Medium	52.4%	59.1%	49.6%	0.0%	76.5%	62.1%	53.2%	50.0%	38.6%
(3) Low	4.4%	6.8%	3.1%	0.0%	5.9%	0.0%	4.8%	3.7%	7.0%
Average	**1.61**	**1.73**	**1.56**	**1.00**	**1.88**	**1.62**	**1.63**	**1.57**	**1.53**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=83	*n=109*	*n=31*	*n=7*	*n=26*	*n=27*	*n=51*	*n=113*
(1) High	43.4%	36.7%	64.5%	57.1%	34.6%	29.6%	54.9%	42.5%
(2) Medium	50.6%	60.6%	29.0%	42.9%	65.4%	66.7%	41.2%	51.3%
(3) Low	6.0%	2.8%	6.5%	0.0%	0.0%	3.7%	3.9%	6.2%
Average	**1.63**	**1.66**	**1.42**	**1.43**	**1.65**	**1.74**	**1.49**	**1.64**

Stormwater Drainage: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=237	*n=100*	*n=126*	*n=1*	*n=16*	*n=31*	*n=60*	*n=54*	*n=66*
(1) Excellent	21.9%	24.0%	19.0%	100.0%	25.0%	35.5%	11.7%	13.0%	30.3%
(2) Good	55.3%	59.0%	52.4%	0.0%	43.8%	48.4%	63.3%	61.1%	50.0%
(3) Fair	16.0%	11.0%	20.6%	0.0%	31.3%	12.9%	16.7%	14.8%	13.6%
(4) Poor	6.8%	6.0%	7.9%	0.0%	0.0%	3.2%	8.3%	11.1%	6.1%
Average	**2.08**	**1.99**	**2.17**	**1.00**	**2.06**	**1.84**	**2.22**	**2.24**	**1.95**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=78	*n=124*	*n=33*	*n=7*	*n=34*	*n=28*	*n=46*	*n=120*
(1) Excellent	10.3%	25.0%	36.4%	14.3%	29.4%	32.1%	23.9%	16.7%
(2) Good	57.7%	56.5%	45.5%	85.7%	52.9%	46.4%	54.3%	56.7%
(3) Fair	24.4%	12.1%	12.1%	0.0%	8.8%	21.4%	17.4%	17.5%
(4) Poor	7.7%	6.5%	6.1%	0.0%	8.8%	0.0%	4.3%	9.2%
Average	**2.29**	**2.00**	**1.88**	**1.86**	**1.97**	**1.89**	**2.02**	**2.19**

Stormwater Drainage: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=236	*n=95*	*n=131*	*n=1*	*n=17*	*n=30*	*n=65*	*n=55*	*n=60*
(1) High	66.9%	60.0%	70.2%	100.0%	47.1%	63.3%	66.2%	67.3%	73.3%
(2) Medium	30.1%	34.7%	29.0%	0.0%	41.2%	33.3%	32.3%	29.1%	25.0%
(3) Low	3.0%	5.3%	0.8%	0.0%	11.8%	3.3%	1.5%	3.6%	1.7%
Average	**1.36**	**1.45**	**1.31**	**1.00**	**1.65**	**1.40**	**1.35**	**1.36**	**1.28**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=82	*n=120*	*n=32*	*n=7*	*n=31*	*n=26*	*n=50*	*n=121*
(1) High	63.4%	65.8%	78.1%	85.7%	61.3%	57.7%	74.0%	66.9%
(2) Medium	32.9%	30.8%	21.9%	14.3%	32.3%	38.5%	26.0%	29.8%
(3) Low	3.7%	3.3%	0.0%	0.0%	6.5%	3.8%	0.0%	3.3%
Average	**1.40**	**1.38**	**1.22**	**1.14**	**1.45**	**1.46**	**1.26**	**1.36**

Drinking Water: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=250	n=108	n=132	n=1	n=18	n=32	n=62	n=57	n=72
(1) Excellent	19.6%	24.1%	15.9%	100.0%	5.6%	28.1%	12.9%	19.3%	25.0%
(2) Good	46.4%	43.5%	47.7%	0.0%	72.2%	40.6%	41.9%	43.9%	48.6%
(3) Fair	24.4%	25.0%	24.2%	0.0%	16.7%	21.9%	29.0%	33.3%	15.3%
(4) Poor	9.6%	7.4%	12.1%	0.0%	5.6%	9.4%	16.1%	3.5%	11.1%
Average	**2.24**	**2.16**	**2.33**	**1.00**	**2.22**	**2.13**	**2.48**	**2.21**	**2.13**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=81	n=127	n=39	n=8	n=33	n=27	n=55	n=125
(1) Excellent	13.6%	23.6%	17.9%	12.5%	24.2%	11.1%	14.5%	22.4%
(2) Good	54.3%	40.9%	46.2%	25.0%	45.5%	63.0%	40.0%	47.2%
(3) Fair	27.2%	25.2%	17.9%	37.5%	21.2%	11.1%	29.1%	25.6%
(4) Poor	4.9%	10.2%	17.9%	25.0%	9.1%	14.8%	16.4%	4.8%
Average	**2.23**	**2.22**	**2.36**	**2.75**	**2.15**	**2.30**	**2.47**	**2.13**

Drinking Water: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=244	n=101	n=134	n=1	n=17	n=30	n=64	n=57	n=68
(1) High	86.5%	89.1%	84.3%	100.0%	76.5%	93.3%	85.9%	84.2%	89.7%
(2) Medium	11.9%	9.9%	14.2%	0.0%	17.6%	6.7%	12.5%	14.0%	8.8%
(3) Low	1.6%	1.0%	1.5%	0.0%	5.9%	0.0%	1.6%	1.8%	1.5%
Average	**1.15**	**1.12**	**1.17**	**1.00**	**1.29**	**1.07**	**1.16**	**1.18**	**1.12**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=84	n=122	n=36	n=7	n=30	n=28	n=53	n=125
(1) High	84.5%	86.1%	91.7%	100.0%	83.3%	78.6%	90.6%	86.4%
(2) Medium	14.3%	12.3%	5.6%	0.0%	13.3%	17.9%	7.5%	12.8%
(3) Low	1.2%	1.6%	2.8%	0.0%	3.3%	3.6%	1.9%	0.8%
Average	**1.17**	**1.16**	**1.11**	**1.00**	**1.20**	**1.25**	**1.11**	**1.14**

Sewer Services: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=229	n=100	n=119	n=1	n=16	n=29	n=56	n=54	n=66
(1) Excellent	27.5%	35.0%	20.2%	100.0%	31.3%	24.1%	19.6%	25.9%	37.9%
(2) Good	54.1%	50.0%	57.1%	0.0%	56.3%	65.5%	58.9%	55.6%	40.9%
(3) Fair	14.8%	14.0%	16.8%	0.0%	12.5%	10.3%	17.9%	13.0%	16.7%
(4) Poor	3.5%	1.0%	5.9%	0.0%	0.0%	0.0%	3.6%	5.6%	4.5%
Average	**1.94**	**1.81**	**2.08**	**1.00**	**1.81**	**1.86**	**2.05**	**1.98**	**1.88**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=78	n=115	n=33	n=7	n=34	n=23	n=45	n=118
(1) Excellent	14.1%	33.9%	33.3%	28.6%	29.4%	30.4%	24.4%	27.1%
(2) Good	56.4%	54.8%	48.5%	71.4%	58.8%	56.5%	55.6%	50.8%
(3) Fair	25.6%	7.8%	15.2%	0.0%	5.9%	13.0%	17.8%	17.8%
(4) Poor	3.8%	3.5%	3.0%	0.0%	5.9%	0.0%	2.2%	4.2%
Average	**2.19**	**1.81**	**1.88**	**1.71**	**1.88**	**1.83**	**1.98**	**1.99**

Sewer Services: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=233	n=98	n=126	n=1	n=16	n=31	n=61	n=55	n=63
(1) High	70.0%	66.3%	72.2%	100.0%	56.3%	77.4%	67.2%	69.1%	74.6%
(2) Medium	28.3%	31.6%	27.0%	0.0%	37.5%	19.4%	32.8%	30.9%	22.2%
(3) Low	1.7%	2.0%	0.8%	0.0%	6.3%	3.2%	0.0%	0.0%	3.2%
Average	**1.32**	**1.36**	**1.29**	**1.00**	**1.50**	**1.26**	**1.33**	**1.31**	**1.29**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=79	n=119	n=33	n=8	n=30	n=25	n=50	n=119
(1) High	68.4%	67.2%	84.8%	62.5%	70.0%	64.0%	72.0%	70.6%
(2) Medium	31.6%	30.3%	12.1%	25.0%	26.7%	36.0%	26.0%	28.6%
(3) Low	0.0%	2.5%	3.0%	12.5%	3.3%	0.0%	2.0%	0.8%
Average	**1.32**	**1.35**	**1.18**	**1.50**	**1.33**	**1.36**	**1.30**	**1.30**

Urban Forestry Program: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=164	*n=68*	*n=90*	*n=1*	*n=14*	*n=19*	*n=46*	*n=37*	*n=45*
(1) Excellent	22.6%	20.6%	21.1%	100.0%	35.7%	36.8%	15.2%	18.9%	22.2%
(2) Good	53.7%	54.4%	54.4%	0.0%	35.7%	47.4%	58.7%	56.8%	55.6%
(3) Fair	16.5%	14.7%	18.9%	0.0%	28.6%	10.5%	15.2%	13.5%	17.8%
(4) Poor	7.3%	10.3%	5.6%	0.0%	0.0%	5.3%	10.9%	10.8%	4.4%
Average	**2.09**	**2.15**	**2.09**	**1.00**	**1.93**	**1.84**	**2.22**	**2.16**	**2.04**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=58	*n=82*	*n=23*	*n=4*	*n=23*	*n=16*	*n=33*	*n=87*
(1) Excellent	10.3%	30.5%	21.7%	25.0%	43.5%	12.5%	30.3%	16.1%
(2) Good	63.8%	46.3%	56.5%	75.0%	47.8%	56.3%	45.5%	57.5%
(3) Fair	17.2%	15.9%	17.4%	0.0%	4.3%	25.0%	15.2%	18.4%
(4) Poor	8.6%	7.3%	4.3%	0.0%	4.3%	6.3%	9.1%	8.0%
Average	**2.24**	**2.00**	**2.04**	**1.75**	**1.70**	**2.25**	**2.03**	**2.18**

Urban Forestry Program: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=215	*n=88*	*n=121*	*n=1*	*n=15*	*n=29*	*n=62*	*n=48*	*n=55*
(1) High	28.4%	26.1%	29.8%	100.0%	33.3%	34.5%	17.7%	18.8%	43.6%
(2) Medium	55.8%	58.0%	55.4%	0.0%	53.3%	48.3%	58.1%	70.8%	45.5%
(3) Low	15.8%	15.9%	14.9%	0.0%	13.3%	17.2%	24.2%	10.4%	10.9%
Average	**1.87**	**1.90**	**1.85**	**1.00**	**0.00**	**1.83**	**2.06**	**1.92**	**1.67**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=73	*n=107*	*n=33*	*n=7*	*n=27*	*n=25*	*n=48*	*n=107*
(1) High	30.1%	25.2%	33.3%	28.6%	37.0%	12.0%	33.3%	27.1%
(2) Medium	53.4%	57.0%	57.6%	57.1%	51.9%	72.0%	47.9%	57.0%
(3) Low	16.4%	17.8%	9.1%	14.3%	11.1%	16.0%	18.8%	15.9%
Average	**1.86**	**1.93**	**1.76**	**1.86**	**1.74**	**2.04**	**1.85**	**1.89**

Tree Trimming: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=219	*n=91*	*n=120*	*n=1*	*n=12*	*n=26*	*n=59*	*n=53*	*n=64*
(1) Excellent	17.8%	16.5%	17.5%	100.0%	25.0%	26.9%	10.2%	15.1%	21.9%
(2) Good	56.6%	57.1%	58.3%	0.0%	50.0%	46.2%	66.1%	64.2%	50.0%
(3) Fair	18.3%	17.6%	18.3%	0.0%	25.0%	26.9%	13.6%	11.3%	23.4%
(4) Poor	7.3%	8.8%	5.8%	0.0%	0.0%	0.0%	10.2%	9.4%	4.7%
Average	**2.15**	**2.19**	**2.13**	**1.00**	**2.00**	**2.00**	**2.24**	**2.15**	**2.11**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=73	*n=113*	*n=33*	*n=3*	*n=26*	*n=23*	*n=50*	*n=116*
(1) Excellent	6.8%	20.4%	33.3%	0.0%	30.8%	17.4%	22.0%	13.8%
(2) Good	60.3%	54.9%	54.5%	100.0%	38.5%	56.5%	54.0%	60.3%
(3) Fair	24.7%	17.7%	6.1%	0.0%	26.9%	21.7%	18.0%	16.4%
(4) Poor	8.2%	7.1%	6.1%	0.0%	3.8%	4.3%	6.0%	9.5%
Average	**2.34**	**2.12**	**1.85**	**2.00**	**2.04**	**2.13**	**2.08**	**2.22**

Tree Trimming: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=235	*n=98*	*n=129*	*n=1*	*n=16*	*n=30*	*n=62*	*n=56*	*n=64*
(1) High	28.5%	23.5%	32.6%	100.0%	25.0%	23.3%	29.0%	23.2%	35.9%
(2) Medium	60.0%	64.3%	57.4%	0.0%	68.8%	63.3%	59.7%	66.1%	51.6%
(3) Low	11.5%	12.2%	10.1%	0.0%	6.3%	13.3%	11.3%	10.7%	12.5%
Average	**1.83**	**1.89**	**1.78**	**1.00**	**1.81**	**1.90**	**1.82**	**1.88**	**1.77**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=78	*n=120*	*n=35*	*n=7*	*n=29*	*n=26*	*n=51*	*n=121*
(1) High	21.8%	30.0%	37.1%	14.3%	20.7%	30.8%	31.4%	29.8%
(2) Medium	65.4%	57.5%	57.1%	85.7%	69.0%	57.7%	56.9%	57.9%
(3) Low	12.8%	12.5%	5.7%	0.0%	10.3%	11.5%	11.8%	12.4%
Average	**1.91**	**1.83**	**1.69**	**1.86**	**1.90**	**1.81**	**1.80**	**1.83**

Pedestrian & bicycle paths: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=233	*n=101*	*n=122*	*n=1*	*n=17*	*n=31*	*n=60*	*n=53*	*n=64*
(1) Excellent	27.0%	24.8%	27.9%	100.0%	23.5%	32.3%	18.3%	34.0%	28.1%
(2) Good	52.4%	56.4%	50.8%	0.0%	52.9%	48.4%	55.0%	47.2%	54.7%
(3) Fair	15.5%	15.8%	13.9%	0.0%	17.6%	16.1%	18.3%	13.2%	14.1%
(4) Poor	5.2%	3.0%	7.4%	0.0%	5.9%	3.2%	8.3%	5.7%	3.1%
Average	**1.99**	**1.97**	**2.01**	**1.00**	**2.06**	**1.90**	**2.17**	**1.91**	**1.92**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=76	*n=119*	*n=36*	*n=8*	*n=33*	*n=24*	*n=51*	*n=116*
(1) Excellent	18.4%	30.3%	33.3%	12.5%	45.5%	33.3%	27.5%	21.6%
(2) Good	56.6%	47.9%	58.3%	87.5%	21.2%	50.0%	52.9%	58.6%
(3) Fair	21.1%	16.8%	0.0%	0.0%	21.2%	8.3%	17.6%	15.5%
(4) Poor	3.9%	5.0%	8.3%	0.0%	12.1%	8.3%	2.0%	4.3%
Average	**2.11**	**1.97**	**1.83**	**1.88**	**2.00**	**1.92**	**1.94**	**2.03**

Pedestrian & bicycle paths: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=230	*n=95*	*n=126*	*n=1*	*n=16*	*n=30*	*n=64*	*n=52*	*n=60*
(1) High	34.8%	23.2%	43.7%	100.0%	37.5%	46.7%	32.8%	30.8%	33.3%
(2) Medium	54.8%	63.2%	48.4%	0.0%	56.3%	43.3%	56.3%	61.5%	53.3%
(3) Low	10.4%	13.7%	7.9%	0.0%	6.3%	10.0%	10.9%	7.7%	13.3%
Average	**1.76**	**1.91**	**1.64**	**1.00**	**1.69**	**1.63**	**1.78**	**1.77**	**1.80**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=75	*n=117*	*n=36*	*n=7*	*n=31*	*n=26*	*n=50*	*n=115*
(1) High	34.7%	33.3%	36.1%	57.1%	38.7%	30.8%	38.0%	31.3%
(2) Medium	60.0%	52.1%	55.6%	42.9%	51.6%	53.8%	54.0%	57.4%
(3) Low	5.3%	14.5%	8.3%	0.0%	9.7%	15.4%	8.0%	11.3%
Average	**1.71**	**1.81**	**1.72**	**1.43**	**1.71**	**1.85**	**1.70**	**1.80**

Public Property maintenance: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=239	*n=100*	*n=128*	*n=1*	*n=15*	*n=31*	*n=63*	*n=55*	*n=67*
(1) Excellent	27.2%	27.0%	26.6%	100.0%	33.3%	38.7%	22.2%	14.5%	34.3%
(2) Good	55.6%	59.0%	53.9%	0.0%	53.3%	58.1%	52.4%	72.7%	46.3%
(3) Fair	15.1%	13.0%	16.4%	0.0%	13.3%	3.2%	22.2%	9.1%	17.9%
(4) Poor	2.1%	1.0%	3.1%	0.0%	0.0%	0.0%	3.2%	3.6%	1.5%
Average	**1.92**	**1.88**	**1.96**	**1.00**	**1.80**	**1.65**	**2.06**	**2.02**	**1.87**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=78	*n=126*	*n=34*	*n=7*	*n=32*	*n=24*	*n=50*	*n=125*
(1) Excellent	11.5%	33.3%	38.2%	28.6%	37.5%	29.2%	34.0%	20.8%
(2) Good	64.1%	51.6%	52.9%	71.4%	56.3%	58.3%	56.0%	54.4%
(3) Fair	21.8%	13.5%	5.9%	0.0%	3.1%	12.5%	10.0%	21.6%
(4) Poor	2.6%	1.6%	2.9%	0.0%	3.1%	0.0%	0.0%	3.2%
Average	**2.15**	**1.83**	**1.74**	**1.71**	**1.72**	**1.83**	**1.76**	**2.07**

Public Property maintenance: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=240	*n=98*	*n=132*	*n=1*	*n=16*	*n=30*	*n=65*	*n=56*	*n=64*
(1) High	45.0%	35.7%	53.0%	100.0%	31.3%	40.0%	44.6%	48.2%	50.0%
(2) Medium	50.0%	58.2%	43.9%	0.0%	62.5%	53.3%	49.2%	48.2%	46.9%
(3) Low	5.0%	6.1%	3.0%	0.0%	6.3%	6.7%	6.2%	3.6%	3.1%
Average	**1.60**	**1.70**	**1.50**	**1.00**	**1.75**	**1.67**	**1.62**	**1.55**	**1.53**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=81	*n=120*	*n=37*	*n=7*	*n=31*	*n=17*	*n=52*	*n=121*
(1) High	46.9%	41.7%	51.4%	57.1%	38.7%	52.9%	44.2%	49.6%
(2) Medium	51.9%	50.0%	45.9%	42.9%	51.6%	105.9%	53.8%	44.6%
(3) Low	1.2%	8.3%	2.7%	0.0%	9.7%	5.9%	1.9%	5.8%
Average	**1.54**	**1.67**	**1.51**	**1.43**	**1.71**	**2.82**	**1.58**	**1.56**

Public Property beautification: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=238	*n=210*	*n=249*	*n=1*	*n=29*	*n=49*	*n=137*	*n=113*	*n=134*
(1) Excellent	24.8%	10.0%	13.7%	100.0%	10.3%	16.3%	10.2%	8.8%	15.7%
(2) Good	52.9%	52.4%	53.8%	0.0%	69.0%	77.6%	43.8%	54.9%	49.3%
(3) Fair	18.1%	30.0%	22.9%	0.0%	20.7%	6.1%	28.5%	29.2%	29.1%
(4) Poor	4.2%	7.6%	9.6%	0.0%	0.0%	0.0%	17.5%	7.1%	6.0%
Average	**2.02**	**2.35**	**2.29**	**1.00**	**2.10**	**1.90**	**2.53**	**2.35**	**2.25**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=178	*n=227*	*n=72*	*n=11*	*n=59*	*n=51*	*n=97*	*n=260*
(1) Excellent	5.6%	16.3%	15.3%	9.1%	13.6%	11.8%	18.6%	10.0%
(2) Good	50.6%	53.7%	52.8%	90.9%	64.4%	62.7%	47.4%	47.7%
(3) Fair	30.3%	26.4%	20.8%	0.0%	15.3%	17.6%	21.6%	34.6%
(4) Poor	13.5%	3.5%	11.1%	0.0%	6.8%	7.8%	12.4%	7.7%
Average	**2.52**	**2.17**	**2.28**	**1.91**	**2.15**	**2.22**	**2.28**	**2.40**

Public Property beautification: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=242	*n=100*	*n=132*	*n=0*	*n=16*	*n=30*	*n=65*	*n=56*	*n=67*
(1) High	35.5%	28.0%	41.7%	-	12.5%	33.3%	38.5%	32.1%	43.3%
(2) Medium	53.7%	63.0%	48.5%	-	75.0%	53.3%	49.2%	58.9%	50.7%
(3) Low	10.7%	9.0%	9.8%	-	12.5%	13.3%	12.3%	8.9%	6.0%
Average	**1.75**	**1.81**	**1.68**	**-**	**2.00**	**1.80**	**1.74**	**1.77**	**1.63**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=81	*n=122*	*n=37*	*n=7*	*n=30*	*n=28*	*n=52*	*n=124*
(1) High	39.5%	34.4%	29.7%	42.9%	26.7%	21.4%	36.5%	40.3%
(2) Medium	48.1%	52.5%	70.3%	57.1%	66.7%	64.3%	55.8%	47.6%
(3) Low	12.3%	13.1%	0.0%	0.0%	6.7%	14.3%	7.7%	12.1%
Average	**1.73**	**1.79**	**1.70**	**1.57**	**1.80**	**1.93**	**1.71**	**1.72**

Overall Public Works: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=250	*n=105*	*n=134*	*n=1*	*n=18*	*n=31*	*n=63*	*n=58*	*n=71*
(1) Excellent	17.6%	15.2%	18.7%	100.0%	11.1%	32.3%	11.1%	13.8%	22.5%
(2) Good	61.6%	63.8%	61.2%	0.0%	72.2%	58.1%	65.1%	69.0%	53.5%
(3) Fair	18.4%	19.0%	17.9%	0.0%	16.7%	9.7%	19.0%	13.8%	22.5%
(4) Poor	2.4%	1.9%	2.2%	0.0%	0.0%	0.0%	4.8%	3.4%	1.4%
Average	**2.06**	**2.08**	**2.04**	**1.00**	**2.06**	**1.77**	**2.17**	**2.07**	**2.03**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=81	*n=128*	*n=38*	*n=8*	*n=34*	*n=24*	*n=54*	*n=128*
(1) Excellent	6.2%	22.7%	23.7%	12.5%	23.5%	16.7%	22.2%	14.8%
(2) Good	65.4%	58.6%	63.2%	87.5%	61.8%	70.8%	57.4%	59.4%
(3) Fair	22.2%	18.0%	13.2%	0.0%	14.7%	12.5%	14.8%	23.4%
(4) Poor	6.2%	0.8%	0.0%	0.0%	0.0%	0.0%	5.6%	2.3%
Average	**2.28**	**1.97**	**1.89**	**1.88**	**1.91**	**1.96**	**2.04**	**2.13**

Overall Public Works: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=235	*n=98*	*n=127*	*n=0*	*n=16*	*n=30*	*n=64*	*n=53*	*n=64*
(1) High	59.6%	57.1%	63.0%	-	50.0%	46.7%	56.3%	64.2%	68.8%
(2) Medium	38.3%	40.8%	36.2%	-	37.5%	53.3%	43.8%	34.0%	29.7%
(3) Low	2.1%	2.0%	0.8%	-	12.5%	0.0%	0.0%	1.9%	1.6%
Average	**1.43**	**1.45**	**1.38**	**-**	**1.63**	**1.53**	**1.44**	**1.38**	**1.33**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=80	*n=118*	*n=35*	*n=7*	*n=30*	*n=28*	*n=52*	*n=117*
(1) High	61.3%	57.6%	62.9%	85.7%	43.3%	57.1%	57.7%	64.1%
(2) Medium	36.3%	40.7%	37.1%	0.0%	53.3%	42.9%	40.4%	34.2%
(3) Low	2.5%	1.7%	0.0%	14.3%	3.3%	0.0%	1.9%	1.7%
Average	**1.41**	**1.44**	**1.37**	**1.29**	**1.60**	**1.43**	**1.44**	**1.38**

PARKS/RECREATION

Quality of Village Parks: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=230	n=99	n=122	n=1	n=16	n=32	n=59	n=51	n=62
(1) Excellent	30.9%	34.3%	28.7%	100.0%	37.5%	46.9%	18.6%	33.3%	30.6%
(2) Good	57.8%	52.5%	61.5%	0.0%	62.5%	40.6%	66.1%	56.9%	59.7%
(3) Fair	10.4%	12.1%	9.0%	0.0%	0.0%	12.5%	13.6%	9.8%	8.1%
(4) Poor	0.9%	1.0%	0.8%	0.0%	0.0%	0.0%	1.7%	0.0%	1.6%
Average	**1.81**	**1.80**	**1.82**	**1.00**	**1.63**	**1.66**	**1.98**	**1.76**	**1.81**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=79	n=114	n=34	n=8	n=30	n=26	n=52	n=112
(1) Excellent	22.8%	37.7%	29.4%	25.0%	36.7%	42.3%	30.8%	27.7%
(2) Good	67.1%	49.1%	64.7%	75.0%	56.7%	50.0%	59.6%	57.1%
(3) Fair	7.6%	13.2%	5.9%	0.0%	6.7%	7.7%	7.7%	14.3%
(4) Poor	2.5%	0.0%	0.0%	0.0%	0.0%	0.0%	1.9%	0.9%
Average	**1.90**	**1.75**	**1.76**	**1.75**	**1.70**	**1.65**	**1.81**	**1.88**

Quality of Village Parks: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=236	n=100	n=128	n=1	n=15	n=29	n=62	n=55	n=66
(1) High	48.7%	46.0%	51.6%	100.0%	73.3%	51.7%	51.6%	40.0%	48.5%
(2) Medium	47.0%	49.0%	44.5%	0.0%	26.7%	41.4%	45.2%	56.4%	47.0%
(3) Low	4.2%	5.0%	3.9%	0.0%	0.0%	6.9%	3.2%	3.6%	4.5%
Average	**1.56**	**1.59**	**1.52**	**1.00**	**1.27**	**1.55**	**1.52**	**1.64**	**1.56**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=80	n=118	n=36	n=7	n=31	n=27	n=53	n=117
(1) High	48.8%	43.2%	66.7%	57.1%	71.0%	44.4%	60.4%	37.6%
(2) Medium	47.5%	51.7%	30.6%	42.9%	29.0%	44.4%	34.0%	59.0%
(3) Low	3.8%	5.1%	2.8%	0.0%	0.0%	11.1%	5.7%	3.4%
Average	**1.55**	**1.62**	**1.36**	**1.43**	**1.29**	**1.67**	**1.45**	**1.66**

Parks Maintenance: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=225	*n=95*	*n=120*	*n=1*	*n=17*	*n=31*	*n=60*	*n=51*	*n=57*
(1) Excellent	28.0%	26.3%	29.2%	100.0%	35.3%	32.3%	25.0%	27.5%	28.1%
(2) Good	60.0%	61.1%	60.0%	0.0%	64.7%	54.8%	60.0%	58.8%	63.2%
(3) Fair	11.1%	11.6%	10.0%	0.0%	0.0%	12.9%	13.3%	11.8%	8.8%
(4) Poor	0.9%	1.1%	0.8%	0.0%	0.0%	0.0%	1.7%	2.0%	0.0%
Average	**1.85**	**1.87**	**1.83**	**1.00**	**1.65**	**1.81**	**1.92**	**1.88**	**1.81**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=78	*n=111*	*n=33*	*n=8*	*n=31*	*n=24*	*n=52*	*n=108*
(1) Excellent	17.9%	35.1%	30.3%	25.0%	35.5%	33.3%	30.8%	24.1%
(2) Good	70.5%	51.4%	63.6%	75.0%	54.8%	58.3%	59.6%	60.2%
(3) Fair	9.0%	13.5%	6.1%	0.0%	9.7%	4.2%	7.7%	15.7%
(4) Poor	2.6%	0.0%	0.0%	0.0%	0.0%	4.2%	1.9%	0.0%
Average	**1.96**	**1.78**	**1.76**	**1.75**	**1.74**	**1.79**	**1.81**	**1.92**

Parks Maintenance: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=220	*n=92*	*n=121*	*n=1*	*n=16*	*n=29*	*n=62*	*n=52*	*n=54*
(1) High	33.6%	28.3%	37.2%	100.0%	37.5%	44.8%	32.3%	28.8%	33.3%
(2) Medium	55.0%	54.3%	56.2%	0.0%	62.5%	51.7%	56.5%	61.5%	50.0%
(3) Low	11.4%	17.4%	6.6%	0.0%	0.0%	3.4%	11.3%	9.6%	16.7%
Average	**1.78**	**1.89**	**1.69**	**1.00**	**1.63**	**1.59**	**1.79**	**1.81**	**1.83**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=71	*n=112*	*n=35*	*n=6*	*n=32*	*n=24*	*n=48*	*n=109*
(1) High	36.6%	28.6%	42.9%	66.7%	43.8%	25.0%	41.7%	26.6%
(2) Medium	52.1%	58.9%	48.6%	33.3%	43.8%	58.3%	47.9%	62.4%
(3) Low	11.3%	12.5%	8.6%	0.0%	12.5%	16.7%	10.4%	11.0%
Average	**1.75**	**1.84**	**1.66**	**1.33**	**1.69**	**1.92**	**1.69**	**1.84**

Recreation Programs: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=184	*n=67*	*n=110*	*n=1*	*n=16*	*n=30*	*n=50*	*n=41*	*n=40*
(1) Excellent	17.9%	20.9%	16.4%	100.0%	12.5%	26.7%	16.0%	14.6%	17.5%
(2) Good	52.2%	53.7%	50.0%	0.0%	56.3%	43.3%	42.0%	61.0%	62.5%
(3) Fair	25.0%	20.9%	28.2%	0.0%	18.8%	30.0%	30.0%	22.0%	20.0%
(4) Poor	4.9%	4.5%	5.5%	0.0%	12.5%	0.0%	12.0%	2.4%	0.0%
Average	**2.17**	**2.09**	**2.23**	**1.00**	**2.31**	**2.03**	**2.38**	**2.12**	**2.03**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=64	*n=88*	*n=29*	*n=6*	*n=25*	*n=20*	*n=46*	*n=85*
(1) Excellent	14.1%	18.2%	27.6%	50.0%	32.0%	25.0%	17.4%	10.6%
(2) Good	56.3%	50.0%	51.7%	16.7%	60.0%	50.0%	52.2%	52.9%
(3) Fair	23.4%	27.3%	17.2%	33.3%	4.0%	20.0%	28.3%	29.4%
(4) Poor	6.3%	4.5%	3.4%	0.0%	4.0%	5.0%	2.2%	7.1%
Average	**2.22**	**2.18**	**1.97**	**1.83**	**1.80**	**2.05**	**2.15**	**2.33**

Recreation Programs: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=238	*n=101*	*n=128*	*n=1*	*n=16*	*n=28*	*n=64*	*n=55*	*n=66*
(1) High	49.2%	45.5%	53.1%	100.0%	56.3%	53.6%	50.0%	43.6%	51.5%
(2) Medium	46.6%	50.5%	43.0%	0.0%	37.5%	39.3%	48.4%	52.7%	43.9%
(3) Low	4.2%	4.0%	3.9%	0.0%	6.3%	7.1%	1.6%	3.6%	4.5%
Average	**1.55**	**1.58**	**1.51**	**1.00**	**1.50**	**1.54**	**1.52**	**1.60**	**1.53**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=81	*n=119*	*n=36*	*n=7*	*n=32*	*n=26*	*n=53*	*n=119*
(1) High	53.1%	46.2%	50.0%	57.1%	59.4%	42.3%	62.3%	41.2%
(2) Medium	43.2%	49.6%	44.4%	42.9%	34.4%	46.2%	34.0%	56.3%
(3) Low	3.7%	4.2%	5.6%	0.0%	6.3%	11.5%	3.8%	2.5%
Average	**1.51**	**1.58**	**1.56**	**1.43**	**1.47**	**1.69**	**1.42**	**1.61**

Special Events: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=206	*n=82*	*n=115*	*n=1*	*n=12*	*n=29*	*n=54*	*n=50*	*n=52*
(1) Excellent	18.0%	15.9%	17.4%	100.0%	25.0%	20.7%	14.8%	22.0%	15.4%
(2) Good	53.4%	54.9%	53.0%	0.0%	41.7%	58.6%	46.3%	48.0%	65.4%
(3) Fair	24.3%	25.6%	24.3%	0.0%	25.0%	20.7%	31.5%	28.0%	13.5%
(4) Poor	4.4%	3.7%	5.2%	0.0%	8.3%	0.0%	7.4%	2.0%	5.8%
Average	**2.15**	**2.17**	**2.17**	**1.00**	**2.17**	**2.00**	**2.31**	**2.10**	**2.10**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=71	*n=100*	*n=32*	*n=6*	*n=24*	*n=23*	*n=49*	*n=102*
(1) Excellent	15.5%	18.0%	25.0%	16.7%	25.0%	30.4%	18.4%	13.7%
(2) Good	54.9%	52.0%	56.3%	66.7%	54.2%	60.9%	51.0%	52.0%
(3) Fair	26.8%	23.0%	18.8%	16.7%	20.8%	4.3%	28.6%	27.5%
(4) Poor	2.8%	7.0%	0.0%	0.0%	0.0%	4.3%	2.0%	6.9%
Average	**2.17**	**2.19**	**1.94**	**2.00**	**1.96**	**1.83**	**2.14**	**2.27**

Special Events: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=227	*n=96*	*n=124*	*n=1*	*n=14*	*n=29*	*n=61*	*n=53*	*n=62*
(1) High	27.3%	19.8%	32.3%	100.0%	28.6%	37.9%	21.3%	24.5%	30.6%
(2) Medium	61.7%	65.6%	58.9%	0.0%	64.3%	55.2%	70.5%	69.8%	50.0%
(3) Low	11.0%	14.6%	8.9%	0.0%	7.1%	6.9%	8.2%	5.7%	19.4%
Average	**1.84**	**1.95**	**1.77**	**1.00**	**1.79**	**1.69**	**1.87**	**1.81**	**1.89**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=77	*n=112*	*n=36*	*n=6*	*n=30*	*n=26*	*n=50*	*n=114*
(1) High	26.0%	24.1%	38.9%	50.0%	26.7%	30.8%	34.0%	21.9%
(2) Medium	66.2%	62.5%	52.8%	33.3%	66.7%	57.7%	60.0%	64.0%
(3) Low	7.8%	13.4%	8.3%	16.7%	6.7%	11.5%	6.0%	14.0%
Average	**1.82**	**1.89**	**1.69**	**1.67**	**1.80**	**1.81**	**1.72**	**1.92**

Recreation Facilities: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=201	*n=85*	*n=107*	*n=1*	*n=14*	*n=29*	*n=50*	*n=46*	*n=53*
(1) Excellent	15.4%	16.5%	14.0%	100.0%	14.3%	24.1%	14.0%	19.6%	9.4%
(2) Good	50.7%	50.6%	50.5%	0.0%	57.1%	37.9%	46.0%	52.2%	60.4%
(3) Fair	25.4%	28.2%	24.3%	0.0%	14.3%	24.1%	28.0%	23.9%	28.3%
(4) Poor	8.5%	4.7%	11.2%	0.0%	14.3%	13.8%	12.0%	4.3%	1.9%
Average	**2.27**	**2.21**	**2.33**	**1.00**	**2.29**	**2.28**	**2.38**	**2.13**	**2.23**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=72	*n=95*	*n=31*	*n=6*	*n=25*	*n=21*	*n=46*	*n=101*
(1) Excellent	8.3%	17.9%	25.8%	0.0%	24.0%	33.3%	15.2%	10.9%
(2) Good	58.3%	46.3%	48.4%	83.3%	40.0%	57.1%	58.7%	46.5%
(3) Fair	26.4%	25.3%	19.4%	16.7%	28.0%	0.0%	17.4%	34.7%
(4) Poor	6.9%	10.5%	6.5%	0.0%	8.0%	9.5%	8.7%	7.9%
Average	**2.32**	**2.28**	**2.06**	**2.17**	**2.20**	**1.86**	**2.20**	**2.40**

Recreation Facilities: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=224	*n=97*	*n=119*	*n=1*	*n=15*	*n=28*	*n=61*	*n=53*	*n=59*
(1) High	37.1%	29.9%	42.9%	100.0%	46.7%	42.9%	41.0%	28.3%	35.6%
(2) Medium	54.5%	58.8%	51.3%	0.0%	46.7%	50.0%	47.5%	66.0%	55.9%
(3) Low	8.5%	11.3%	5.9%	0.0%	6.7%	7.1%	11.5%	5.7%	8.5%
Average	**1.71**	**1.81**	**1.63**	**1.00**	**1.60**	**1.64**	**1.70**	**1.77**	**1.73**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=76	*n=112*	*n=34*	*n=6*	*n=30*	*n=25*	*n=50*	*n=113*
(1) High	36.8%	34.8%	44.1%	66.7%	43.3%	36.0%	46.0%	30.1%
(2) Medium	53.9%	56.3%	52.9%	16.7%	50.0%	56.0%	44.0%	61.9%
(3) Low	9.2%	8.9%	2.9%	16.7%	6.7%	8.0%	10.0%	8.0%
Average	**1.72**	**1.74**	**1.59**	**1.50**	**1.63**	**1.72**	**1.64**	**1.78**

Preservation of Natural Areas: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=224	*n=93*	*n=120*	*n=1*	*n=16*	*n=31*	*n=55*	*n=51*	*n=63*
(1) Excellent	29.9%	30.1%	27.5%	100.0%	56.3%	29.0%	23.6%	31.4%	25.4%
(2) Good	54.0%	48.4%	60.0%	0.0%	37.5%	61.3%	52.7%	56.9%	57.1%
(3) Fair	13.8%	19.4%	10.8%	0.0%	6.3%	9.7%	18.2%	9.8%	17.5%
(4) Poor	2.2%	2.2%	1.7%	0.0%	0.0%	0.0%	5.5%	2.0%	0.0%
Average	**1.88**	**1.94**	**1.87**	**1.00**	**1.50**	**1.81**	**2.05**	**1.82**	**1.92**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=72	*n=112*	*n=37*	*n=8*	*n=29*	*n=25*	*n=50*	*n=110*
(1) Excellent	20.8%	35.7%	32.4%	12.5%	48.3%	40.0%	28.0%	25.5%
(2) Good	61.1%	45.5%	62.2%	87.5%	34.5%	52.0%	62.0%	52.7%
(3) Fair	13.9%	17.0%	5.4%	0.0%	17.2%	8.0%	8.0%	18.2%
(4) Poor	4.2%	1.8%	0.0%	0.0%	0.0%	0.0%	2.0%	3.6%
Average	**2.01**	**1.85**	**1.73**	**1.88**	**1.69**	**1.68**	**1.84**	**2.00**

Preservation of Natural Areas: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=234	*n=100*	*n=125*	*n=1*	*n=16*	*n=29*	*n=59*	*n=55*	*n=66*
(1) High	52.1%	46.0%	56.8%	100.0%	56.3%	48.3%	52.5%	49.1%	53.0%
(2) Medium	41.9%	46.0%	39.2%	0.0%	37.5%	44.8%	37.3%	47.3%	43.9%
(3) Low	6.0%	8.0%	4.0%	0.0%	6.3%	6.9%	10.2%	3.6%	3.0%
Average	**1.54**	**1.62**	**1.47**	**1.00**	**1.50**	**1.59**	**1.58**	**1.55**	**1.50**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=77	*n=118*	*n=37*	*n=7*	*n=32*	*n=27*	*n=49*	*n=118*
(1) High	44.2%	51.7%	70.3%	57.1%	68.8%	51.9%	55.1%	45.8%
(2) Medium	44.2%	44.9%	27.0%	42.9%	28.1%	37.0%	36.7%	49.2%
(3) Low	11.7%	3.4%	2.7%	0.0%	3.1%	11.1%	8.2%	5.1%
Average	**1.68**	**1.52**	**1.32**	**1.43**	**1.34**	**1.59**	**1.53**	**1.59**

Overall Parks/Recreation: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=223	*n=94*	*n=120*	*n=1*	*n=18*	*n=32*	*n=60*	*n=49*	*n=54*
(1) Excellent	19.7%	18.1%	20.0%	100.0%	22.2%	28.1%	15.0%	22.4%	13.0%
(2) Good	60.1%	60.6%	60.0%	0.0%	72.2%	59.4%	55.0%	59.2%	66.7%
(3) Fair	18.4%	20.2%	17.5%	0.0%	0.0%	12.5%	25.0%	18.4%	20.4%
(4) Poor	1.8%	1.1%	2.5%	0.0%	5.6%	0.0%	5.0%	0.0%	0.0%
Average	**2.02**	**2.04**	**2.03**	**1.00**	**1.89**	**1.84**	**2.20**	**1.96**	**2.07**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=77	*n=109*	*n=34*	*n=8*	*n=30*	*n=26*	*n=50*	*n=107*
(1) Excellent	14.3%	22.0%	26.5%	12.5%	26.7%	34.6%	24.0%	13.1%
(2) Good	63.6%	57.8%	58.8%	87.5%	60.0%	61.5%	58.0%	58.9%
(3) Fair	20.8%	17.4%	14.7%	0.0%	10.0%	3.8%	16.0%	26.2%
(4) Poor	1.3%	2.8%	0.0%	0.0%	3.3%	0.0%	2.0%	1.9%
Average	**2.09**	**2.01**	**1.88**	**1.88**	**1.90**	**1.69**	**1.96**	**2.17**

Overall Parks/Recreation: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=225	*n=94*	*n=124*	*n=1*	*n=17*	*n=28*	*n=61*	*n=50*	*n=60*
(1) High	45.8%	35.1%	54.0%	100.0%	58.8%	50.0%	41.0%	46.0%	45.0%
(2) Medium	49.8%	59.6%	41.9%	0.0%	41.2%	46.4%	52.5%	48.0%	53.3%
(3) Low	4.4%	5.3%	4.0%	0.0%	0.0%	3.6%	6.6%	6.0%	1.7%
Average	**1.59**	**1.70**	**1.50**	**1.00**	**1.41**	**1.54**	**1.66**	**1.60**	**1.57**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=78	*n=110*	*n=35*	*n=7*	*n=31*	*n=26*	*n=50*	*n=110*
(1) High	43.6%	45.5%	51.4%	57.1%	54.8%	42.3%	54.0%	39.1%
(2) Medium	47.4%	52.7%	45.7%	42.9%	45.2%	46.2%	40.0%	57.3%
(3) Low	9.0%	1.8%	2.9%	0.0%	0.0%	11.5%	6.0%	3.6%
Average	**1.65**	**1.56**	**1.51**	**1.43**	**1.45**	**1.69**	**1.52**	**1.65**

COMMUNITY DEVELOPMENT

Land use, planning and zoning: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=190	n=75	n=106	n=1	n=12	n=23	n=51	n=48	n=51
(1) Excellent	12.1%	14.7%	8.5%	100.0%	8.3%	17.4%	9.8%	12.5%	11.8%
(2) Good	52.1%	57.3%	48.1%	0.0%	83.3%	52.2%	37.3%	56.3%	56.9%
(3) Fair	27.4%	20.0%	34.9%	0.0%	8.3%	30.4%	35.3%	29.2%	19.6%
(4) Poor	8.4%	8.0%	8.5%	0.0%	0.0%	0.0%	17.6%	2.1%	11.8%
Average	**2.32**	**2.21**	**2.43**	**1.00**	**2.00**	**2.13**	**2.61**	**2.21**	**2.31**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=62	n=100	n=27	n=6	n=24	n=18	n=40	n=100
(1) Excellent	6.5%	14.0%	18.5%	0.0%	25.0%	11.1%	20.0%	7.0%
(2) Good	41.9%	56.0%	59.3%	66.7%	54.2%	61.1%	47.5%	51.0%
(3) Fair	38.7%	23.0%	18.5%	33.3%	20.8%	27.8%	30.0%	27.0%
(4) Poor	12.9%	7.0%	3.7%	0.0%	0.0%	0.0%	2.5%	15.0%
Average	**2.58**	**2.23**	**2.07**	**2.33**	**1.96**	**2.17**	**2.15**	**2.50**

Land use, planning and zoning: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=215	n=89	n=118	n=1	n=13	n=27	n=59	n=52	n=57
(1) High	54.4%	56.2%	53.4%	100.0%	23.1%	44.4%	57.6%	51.9%	68.4%
(2) Medium	39.5%	38.2%	41.5%	0.0%	69.2%	44.4%	33.9%	44.2%	29.8%
(3) Low	6.0%	5.6%	5.1%	0.0%	7.7%	11.1%	8.5%	3.8%	1.8%
Average	**1.52**	**1.49**	**1.52**	**1.00**	**1.85**	**1.67**	**1.51**	**1.52**	**1.33**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=74	n=108	n=32	n=6	n=27	n=23	n=46	n=112
(1) High	50.0%	53.7%	68.8%	50.0%	48.1%	39.1%	60.9%	56.3%
(2) Medium	41.9%	41.7%	25.0%	50.0%	48.1%	52.2%	26.1%	40.2%
(3) Low	8.1%	4.6%	6.3%	0.0%	3.7%	8.7%	13.0%	3.6%
Average	**1.58**	**1.51**	**1.38**	**1.50**	**1.56**	**1.70**	**1.52**	**1.47**

Code Enforcement: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=215	*n=93*	*n=113*	*n=1*	*n=15*	*n=27*	*n=54*	*n=53*	*n=60*
(1) Excellent	12.6%	11.8%	10.6%	100.0%	26.7%	14.8%	11.1%	9.4%	11.7%
(2) Good	54.0%	59.1%	51.3%	0.0%	33.3%	66.7%	46.3%	54.7%	56.7%
(3) Fair	24.2%	21.5%	27.4%	0.0%	40.0%	11.1%	25.9%	24.5%	26.7%
(4) Poor	9.3%	7.5%	10.6%	0.0%	0.0%	7.4%	16.7%	11.3%	5.0%
Average	**2.30**	**2.25**	**2.38**	**1.00**	**2.13**	**2.11**	**2.48**	**2.38**	**2.25**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=73	*n=110*	*n=30*	*n=8*	*n=29*	*n=24*	*n=40*	*n=112*
(1) Excellent	8.2%	15.5%	13.3%	0.0%	31.0%	12.5%	17.5%	7.1%
(2) Good	49.3%	55.5%	60.0%	87.5%	37.9%	45.8%	45.0%	59.8%
(3) Fair	30.1%	20.0%	23.3%	12.5%	27.6%	37.5%	27.5%	20.5%
(4) Poor	12.3%	9.1%	3.3%	0.0%	3.4%	4.2%	10.0%	12.5%
Average	**2.47**	**2.23**	**2.17**	**2.13**	**2.03**	**2.33**	**2.30**	**2.38**

Code Enforcement: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=229	*n=98*	*n=121*	*n=1*	*n=14*	*n=29*	*n=61*	*n=54*	*n=65*
(1) High	47.6%	52.0%	43.8%	100.0%	42.9%	27.6%	42.6%	50.0%	63.1%
(2) Medium	44.1%	39.8%	49.6%	0.0%	42.9%	58.6%	42.6%	44.4%	36.9%
(3) Low	8.3%	8.2%	6.6%	0.0%	14.3%	13.8%	14.8%	5.6%	0.0%
Average	**1.61**	**1.56**	**1.63**	**1.00**	**1.71**	**1.86**	**1.72**	**1.56**	**1.37**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=78	*n=116*	*n=33*	*n=7*	*n=31*	*n=25*	*n=46*	*n=119*
(1) High	41.0%	46.6%	66.7%	42.9%	45.2%	28.0%	50.0%	52.1%
(2) Medium	47.4%	45.7%	30.3%	57.1%	48.4%	68.0%	39.1%	38.7%
(3) Low	11.5%	7.8%	3.0%	0.0%	6.5%	4.0%	10.9%	9.2%
Average	**1.71**	**1.61**	**1.36**	**1.57**	**1.61**	**1.76**	**1.61**	**1.57**

Economic Development: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=198	*n=81*	*n=109*	*n=1*	*n=13*	*n=26*	*n=53*	*n=46*	*n=54*
(1) Excellent	10.1%	9.9%	9.2%	100.0%	23.1%	3.8%	11.3%	6.5%	11.1%
(2) Good	47.0%	50.6%	44.0%	0.0%	38.5%	61.5%	28.3%	56.5%	53.7%
(3) Fair	33.3%	29.6%	37.6%	0.0%	30.8%	30.8%	43.4%	32.6%	25.9%
(4) Poor	9.6%	9.9%	9.2%	0.0%	7.7%	3.8%	17.0%	4.3%	9.3%
Average	**2.42**	**2.40**	**2.47**	**1.00**	**2.23**	**2.35**	**2.66**	**2.35**	**2.33**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=67	*n=103*	*n=27*	*n=5*	*n=26*	*n=20*	*n=40*	*n=105*
(1) Excellent	7.5%	11.7%	11.1%	0.0%	15.4%	15.0%	12.5%	7.6%
(2) Good	35.8%	51.5%	55.6%	60.0%	57.7%	50.0%	45.0%	43.8%
(3) Fair	44.8%	27.2%	29.6%	40.0%	26.9%	20.0%	35.0%	36.2%
(4) Poor	11.9%	9.7%	3.7%	0.0%	0.0%	15.0%	7.5%	12.4%
Average	**2.61**	**2.35**	**2.26**	**2.40**	**2.12**	**2.35**	**2.38**	**2.53**

Economic Development: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=224	*n=95*	*n=121*	*n=1*	*n=13*	*n=29*	*n=59*	*n=52*	*n=63*
(1) High	52.7%	49.5%	57.0%	100.0%	53.8%	55.2%	57.6%	51.9%	50.8%
(2) Medium	42.4%	47.4%	38.0%	0.0%	30.8%	37.9%	40.7%	44.2%	47.6%
(3) Low	4.9%	3.2%	5.0%	0.0%	15.4%	6.9%	1.7%	3.8%	1.6%
Average	**1.52**	**1.54**	**1.48**	**1.00**	**1.62**	**1.52**	**1.44**	**1.52**	**1.51**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=78	*n=112*	*n=33*	*n=6*	*n=29*	*n=23*	*n=49*	*n=116*
(1) High	51.3%	52.7%	57.6%	50.0%	48.3%	56.5%	57.1%	50.9%
(2) Medium	43.6%	42.0%	39.4%	50.0%	48.3%	39.1%	34.7%	44.8%
(3) Low	5.1%	5.4%	3.0%	0.0%	3.4%	4.3%	8.2%	4.3%
Average	**1.54**	**1.53**	**1.45**	**1.50**	**1.55**	**1.48**	**1.51**	**1.53**

Ease and Efficiency of Obtaining Permits: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=153	*n=67*	*n=79*	*n=1*	*n=10*	*n=17*	*n=36*	*n=41*	*n=44*
(1) Excellent	15.7%	20.9%	11.4%	100.0%	10.0%	11.8%	13.9%	14.6%	18.2%
(2) Good	58.2%	59.7%	55.7%	0.0%	80.0%	58.8%	63.9%	53.7%	52.3%
(3) Fair	19.0%	11.9%	25.3%	0.0%	10.0%	29.4%	13.9%	22.0%	20.5%
(4) Poor	7.2%	7.5%	7.6%	0.0%	0.0%	0.0%	8.3%	9.8%	9.1%
Average	**2.18**	**2.06**	**2.29**	**1.00**	**2.00**	**2.18**	**2.17**	**2.27**	**2.20**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=55	*n=81*	*n=16*	*n=1*	*n=14*	*n=18*	*n=30*	*n=89*
(1) Excellent	14.5%	13.6%	25.0%	100.0%	14.3%	0.0%	23.3%	15.7%
(2) Good	52.7%	61.7%	62.5%	0.0%	57.1%	83.3%	53.3%	56.2%
(3) Fair	20.0%	21.0%	6.3%	0.0%	28.6%	16.7%	16.7%	18.0%
(4) Poor	12.7%	3.7%	6.3%	0.0%	0.0%	0.0%	6.7%	10.1%
Average	**2.31**	**2.15**	**1.94**	**1.00**	**2.14**	**2.17**	**2.07**	**2.22**

Ease and Efficiency of Obtaining Permits: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=203	*n=89*	*n=105*	*n=1*	*n=13*	*n=26*	*n=51*	*n=50*	*n=55*
(1) High	38.9%	41.6%	38.1%	100.0%	30.8%	26.9%	31.4%	42.0%	52.7%
(2) Medium	50.7%	48.3%	52.4%	0.0%	46.2%	50.0%	60.8%	52.0%	40.0%
(3) Low	10.3%	10.1%	9.5%	0.0%	23.1%	23.1%	7.8%	6.0%	7.3%
Average	**1.71**	**1.69**	**1.71**	**1.00**	**1.92**	**1.96**	**1.76**	**1.64**	**1.55**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=70	*n=104*	*n=27*	*n=7*	*n=24*	*n=23*	*n=40*	*n=108*
(1) High	35.7%	41.3%	37.0%	57.1%	29.2%	17.4%	40.0%	43.5%
(2) Medium	57.1%	47.1%	48.1%	42.9%	45.8%	78.3%	47.5%	48.1%
(3) Low	7.1%	11.5%	14.8%	0.0%	25.0%	4.3%	12.5%	8.3%
Average	**1.71**	**1.70**	**1.78**	**1.43**	**1.96**	**1.87**	**1.73**	**1.65**

Overall Community Development: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=222	*n=97*	*n=116*	*n=1*	*n=16*	*n=28*	*n=56*	*n=54*	*n=62*
(1) Excellent	12.2%	14.4%	9.5%	100.0%	18.8%	14.3%	10.7%	16.7%	6.5%
(2) Good	54.1%	56.7%	51.7%	0.0%	62.5%	57.1%	41.1%	57.4%	59.7%
(3) Fair	27.5%	20.6%	33.6%	0.0%	12.5%	28.6%	33.9%	20.4%	30.6%
(4) Poor	6.3%	8.2%	5.2%	0.0%	6.3%	0.0%	14.3%	5.6%	3.2%
Average	**2.28**	**2.23**	**2.34**	**1.00**	**2.06**	**2.14**	**2.52**	**2.15**	**2.31**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=73	*n=118*	*n=30*	*n=7*	*n=26*	*n=23*	*n=46*	*n=119*
(1) Excellent	9.6%	11.9%	20.0%	0.0%	23.1%	17.4%	13.0%	9.2%
(2) Good	39.7%	60.2%	63.3%	71.4%	57.7%	47.8%	54.3%	53.8%
(3) Fair	39.7%	22.9%	16.7%	28.6%	19.2%	30.4%	23.9%	29.4%
(4) Poor	11.0%	5.1%	0.0%	0.0%	0.0%	4.3%	8.7%	7.6%
Average	**2.52**	**2.21**	**1.97**	**2.29**	**1.96**	**2.22**	**2.28**	**2.35**

Overall Community Development: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=229	*n=97*	*n=123*	*n=1*	*n=15*	*n=28*	*n=61*	*n=56*	*n=61*
(1) High	47.6%	47.4%	49.6%	100.0%	46.7%	39.3%	50.8%	50.0%	49.2%
(2) Medium	46.3%	48.5%	43.9%	0.0%	40.0%	53.6%	39.3%	48.2%	49.2%
(3) Low	6.1%	4.1%	6.5%	0.0%	13.3%	7.1%	9.8%	1.8%	1.6%
Average	**1.59**	**1.57**	**1.57**	**1.00**	**1.67**	**1.68**	**1.59**	**1.52**	**1.52**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=78	*n=116*	*n=33*	*n=7*	*n=27*	*n=24*	*n=50*	*n=120*
(1) High	48.7%	46.6%	48.5%	71.4%	40.7%	37.5%	50.0%	48.3%
(2) Medium	42.3%	49.1%	45.5%	28.6%	51.9%	58.3%	38.0%	47.5%
(3) Low	9.0%	4.3%	6.1%	0.0%	7.4%	4.2%	12.0%	4.2%
Average	**1.60**	**1.58**	**1.58**	**1.29**	**1.67**	**1.67**	**1.62**	**1.56**

GENERAL SERVICES

Online Payment Options: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=164	*n=74*	*n=86*	*n=0*	*n=13*	*n=27*	*n=44*	*n=30*	*n=45*
(1) Excellent	40.9%	44.6%	37.2%	-	38.5%	44.4%	34.1%	30.0%	55.6%
(2) Good	50.0%	47.3%	53.5%	-	46.2%	48.1%	54.5%	63.3%	40.0%
(3) Fair	7.3%	6.8%	7.0%	-	15.4%	3.7%	11.4%	3.3%	4.4%
(4) Poor	1.8%	1.4%	2.3%	-	0.0%	3.7%	0.0%	3.3%	0.0%
Average	**1.70**	**1.65**	**1.74**	**-**	**1.77**	**1.67**	**1.77**	**1.80**	**1.49**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=52	*n=87*	*n=23*	*n=8*	*n=23*	*n=20*	*n=34*	*n=78*
(1) Excellent	23.1%	47.1%	52.2%	50.0%	56.5%	25.0%	35.3%	41.0%
(2) Good	67.3%	41.4%	47.8%	37.5%	26.1%	75.0%	58.8%	48.7%
(3) Fair	9.6%	8.0%	0.0%	12.5%	17.4%	0.0%	2.9%	7.7%
(4) Poor	0.0%	3.4%	0.0%	0.0%	0.0%	0.0%	2.9%	2.6%
Average	**1.87**	**1.68**	**1.48**	**1.63**	**1.61**	**1.75**	**1.74**	**1.72**

Online Payment Options: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=217	*n=95*	*n=115*	*n=1*	*n=15*	*n=29*	*n=59*	*n=46*	*n=60*
(1) High	29.5%	30.5%	29.6%	100.0%	40.0%	34.5%	23.7%	19.6%	38.3%
(2) Medium	52.5%	52.6%	53.9%	0.0%	40.0%	51.7%	54.2%	54.3%	53.3%
(3) Low	18.0%	16.8%	16.5%	0.0%	20.0%	13.8%	22.0%	26.1%	8.3%
Average	**1.88**	**1.86**	**1.87**	**1.00**	**1.80**	**1.79**	**1.98**	**2.07**	**1.70**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=74	*n=106*	*n=35*	*n=7*	*n=31*	*n=25*	*n=46*	*n=107*
(1) High	23.0%	32.1%	31.4%	42.9%	38.7%	24.0%	32.6%	26.2%
(2) Medium	56.8%	50.9%	51.4%	42.9%	45.2%	60.0%	56.5%	51.4%
(3) Low	20.3%	17.0%	17.1%	14.3%	16.1%	16.0%	10.9%	22.4%
Average	**1.97**	**1.85**	**1.86**	**1.71**	**1.77**	**1.92**	**1.78**	**1.96**

Website: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=204	*n=85*	*n=113*	*n=1*	*n=17*	*n=30*	*n=57*	*n=44*	*n=48*
(1) Excellent	26.0%	24.7%	27.4%	100.0%	23.5%	30.0%	21.1%	18.2%	37.5%
(2) Good	52.9%	60.0%	47.8%	0.0%	41.2%	56.7%	52.6%	65.9%	45.8%
(3) Fair	16.7%	12.9%	20.4%	0.0%	29.4%	10.0%	22.8%	11.4%	12.5%
(4) Poor	4.4%	2.4%	4.4%	0.0%	5.9%	3.3%	3.5%	4.5%	4.2%
Average	**2.00**	**1.93**	**2.02**	**1.00**	**2.18**	**1.87**	**2.09**	**2.02**	**1.83**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=65	*n=107*	*n=30*	*n=7*	*n=29*	*n=24*	*n=46*	*n=97*
(1) Excellent	18.5%	28.0%	33.3%	42.9%	31.0%	20.8%	23.9%	25.8%
(2) Good	64.6%	45.8%	53.3%	57.1%	44.8%	66.7%	58.7%	48.5%
(3) Fair	12.3%	20.6%	13.3%	0.0%	20.7%	12.5%	13.0%	19.6%
(4) Poor	4.6%	5.6%	0.0%	0.0%	3.4%	0.0%	4.3%	6.2%
Average	**2.03**	**2.04**	**1.80**	**1.57**	**1.97**	**1.92**	**1.98**	**2.06**

Website: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=225	*n=95*	*n=122*	*n=1*	*n=17*	*n=30*	*n=62*	*n=54*	*n=54*
(1) High	32.9%	31.6%	35.2%	100.0%	47.1%	30.0%	33.9%	27.8%	33.3%
(2) Medium	51.6%	51.6%	50.8%	0.0%	35.3%	50.0%	50.0%	53.7%	57.4%
(3) Low	15.6%	16.8%	13.9%	0.0%	17.6%	20.0%	16.1%	18.5%	9.3%
Average	**1.83**	**1.85**	**1.79**	**1.00**	**1.71**	**1.90**	**1.82**	**1.91**	**1.76**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=77	*n=112*	*n=34*	*n=7*	*n=31*	*n=28*	*n=50*	*n=108*
(1) High	28.6%	33.0%	38.2%	57.1%	38.7%	32.1%	38.0%	27.8%
(2) Medium	54.5%	52.7%	44.1%	28.6%	48.4%	53.6%	48.0%	55.6%
(3) Low	16.9%	14.3%	17.6%	14.3%	12.9%	14.3%	14.0%	16.7%
Average	**1.88**	**1.81**	**1.79**	**1.57**	**1.74**	**1.82**	**1.76**	**1.89**

Village Newsletter: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=246	*n=106*	*n=130*	*n=1*	*n=17*	*n=32*	*n=62*	*n=57*	*n=69*
(1) Excellent	30.9%	28.3%	33.1%	100.0%	41.2%	31.3%	27.4%	29.8%	33.3%
(2) Good	56.1%	60.4%	53.8%	0.0%	41.2%	62.5%	56.5%	63.2%	52.2%
(3) Fair	12.6%	11.3%	12.3%	0.0%	17.6%	6.3%	16.1%	7.0%	13.0%
(4) Poor	0.4%	0.0%	0.8%	0.0%	0.0%	0.0%	0.0%	0.0%	1.4%
Average	**1.83**	**1.83**	**1.81**	**1.00**	**1.76**	**1.75**	**1.89**	**1.77**	**1.83**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=79	*n=129*	*n=36*	*n=7*	*n=32*	*n=28*	*n=52*	*n=126*
(1) Excellent	21.5%	34.1%	36.1%	57.1%	34.4%	35.7%	25.0%	30.2%
(2) Good	63.3%	51.9%	58.3%	42.9%	50.0%	57.1%	65.4%	54.0%
(3) Fair	15.2%	14.0%	2.8%	0.0%	15.6%	7.1%	7.7%	15.9%
(4) Poor	0.0%	0.0%	2.8%	0.0%	0.0%	0.0%	1.9%	0.0%
Average	**1.94**	**1.80**	**1.72**	**1.43**	**1.81**	**1.71**	**1.87**	**1.86**

Village Newsletter: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=243	*n=103*	*n=131*	*n=1*	*n=17*	*n=30*	*n=63*	*n=57*	*n=68*
(1) High	32.9%	33.0%	34.4%	100.0%	11.8%	23.3%	36.5%	31.6%	42.6%
(2) Medium	52.7%	55.3%	51.1%	0.0%	64.7%	60.0%	41.3%	57.9%	52.9%
(3) Low	14.4%	11.7%	14.5%	0.0%	23.5%	16.7%	22.2%	10.5%	4.4%
Average	**1.81**	**1.79**	**1.80**	**1.00**	**2.12**	**1.93**	**1.86**	**1.79**	**1.62**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=80	*n=124*	*n=37*	*n=7*	*n=32*	*n=28*	*n=52*	*n=123*
(1) High	35.0%	28.2%	43.2%	28.6%	21.9%	28.6%	40.4%	34.1%
(2) Medium	50.0%	56.5%	45.9%	71.4%	53.1%	60.7%	48.1%	52.0%
(3) Low	15.0%	15.3%	10.8%	0.0%	25.0%	10.7%	11.5%	13.8%
Average	**1.80**	**1.87**	**1.68**	**1.71**	**2.03**	**1.82**	**1.71**	**1.80**

Algonquin e-News: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=147	*n=62*	*n=80*	*n=1*	*n=10*	*n=25*	*n=41*	*n=23*	*n=41*
(1) Excellent	31.3%	27.4%	33.8%	100.0%	40.0%	32.0%	24.4%	34.8%	36.6%
(2) Good	53.1%	62.9%	47.5%	0.0%	30.0%	56.0%	63.4%	52.2%	46.3%
(3) Fair	12.9%	8.1%	16.3%	0.0%	30.0%	12.0%	12.2%	8.7%	12.2%
(4) Poor	2.7%	1.6%	2.5%	0.0%	0.0%	0.0%	0.0%	4.3%	4.9%
Average	**1.87**	**1.84**	**1.88**	**1.00**	**1.90**	**1.80**	**1.88**	**1.83**	**1.85**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=47	*n=79*	*n=20*	*n=6*	*n=19*	*n=14*	*n=34*	*n=74*
(1) Excellent	21.3%	34.2%	40.0%	33.3%	47.4%	42.9%	20.6%	29.7%
(2) Good	66.0%	46.8%	50.0%	66.7%	36.8%	57.1%	61.8%	51.4%
(3) Fair	10.6%	15.2%	10.0%	0.0%	15.8%	0.0%	14.7%	14.9%
(4) Poor	2.1%	3.8%	0.0%	0.0%	0.0%	0.0%	2.9%	4.1%
Average	**1.94**	**1.89**	**1.70**	**1.67**	**1.68**	**1.57**	**2.00**	**1.93**

Algonquin e-News: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=199	*n=85*	*n=107*	*n=1*	*n=15*	*n=29*	*n=57*	*n=40*	*n=50*
(1) High	26.1%	24.7%	28.0%	100.0%	13.3%	13.8%	28.1%	17.5%	44.0%
(2) Medium	47.2%	48.2%	46.7%	0.0%	60.0%	62.1%	42.1%	50.0%	38.0%
(3) Low	26.6%	27.1%	25.2%	0.0%	26.7%	24.1%	29.8%	32.5%	18.0%
Average	**2.01**	**2.02**	**1.97**	**1.00**	**2.13**	**2.10**	**2.02**	**2.15**	**1.74**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=63	*n=104*	*n=31*	*n=6*	*n=28*	*n=23*	*n=42*	*n=99*
(1) High	27.0%	22.1%	35.5%	16.7%	21.4%	21.7%	38.1%	24.2%
(2) Medium	46.0%	52.9%	32.3%	83.3%	50.0%	47.8%	45.2%	45.5%
(3) Low	27.0%	25.0%	32.3%	0.0%	28.6%	30.4%	16.7%	30.3%
Average	**2.00**	**2.03**	**1.97**	**1.83**	**2.07**	**2.09**	**1.79**	**2.06**

Social Media: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=76	*n=31*	*n=44*	*n=1*	*n=8*	*n=13*	*n=27*	*n=12*	*n=14*
(1) Excellent	19.7%	16.1%	22.7%	100.0%	25.0%	53.8%	3.7%	16.7%	14.3%
(2) Good	51.3%	58.1%	45.5%	0.0%	25.0%	30.8%	59.3%	58.3%	64.3%
(3) Fair	25.0%	25.8%	25.0%	0.0%	50.0%	15.4%	33.3%	16.7%	14.3%
(4) Poor	3.9%	0.0%	6.8%	0.0%	0.0%	0.0%	3.7%	8.3%	7.1%
Average	**2.13**	**2.10**	**2.16**	**1.00**	**2.25**	**1.62**	**2.37**	**2.17**	**2.14**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=25	*n=43*	*n=7*	*n=2*	*n=11*	*n=6*	*n=21*	*n=35*
(1) Excellent	12.0%	20.9%	28.6%	50.0%	45.5%	33.3%	14.3%	8.6%
(2) Good	64.0%	44.2%	57.1%	50.0%	9.1%	50.0%	52.4%	65.7%
(3) Fair	24.0%	27.9%	14.3%	0.0%	45.5%	16.7%	28.6%	20.0%
(4) Poor	0.0%	7.0%	0.0%	0.0%	0.0%	0.0%	4.8%	5.7%
Average	**2.12**	**2.21**	**1.86**	**1.50**	**2.00**	**1.83**	**2.24**	**2.23**

Social Media: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=175	*n=76*	*n=94*	*n=1*	*n=13*	*n=26*	*n=50*	*n=40*	*n=41*
(1) High	17.7%	14.5%	21.3%	100.0%	38.5%	15.4%	20.0%	7.5%	19.5%
(2) Medium	37.1%	34.2%	38.3%	0.0%	30.8%	46.2%	30.0%	47.5%	31.7%
(3) Low	45.1%	51.3%	40.4%	0.0%	30.8%	38.5%	50.0%	45.0%	48.8%
Average	**2.27**	**2.37**	**2.19**	**1.00**	**1.92**	**2.23**	**2.30**	**2.38**	**2.29**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=56	*n=89*	*n=29*	*n=6*	*n=27*	*n=21*	*n=39*	*n=81*
(1) High	17.9%	14.6%	24.1%	16.7%	25.9%	19.0%	23.1%	12.3%
(2) Medium	39.3%	37.1%	34.5%	33.3%	29.6%	33.3%	48.7%	35.8%
(3) Low	42.9%	48.3%	41.4%	50.0%	44.4%	47.6%	28.2%	51.9%
Average	**2.25**	**2.34**	**2.17**	**2.33**	**2.19**	**2.29**	**2.05**	**2.40**

Garbage collection: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=260	*n=111*	*n=138*	*n=1*	*n=18*	*n=33*	*n=65*	*n=61*	*n=74*
(1) Excellent	33.5%	40.5%	26.8%	100.0%	33.3%	27.3%	26.2%	32.8%	41.9%
(2) Good	48.5%	45.9%	51.4%	0.0%	38.9%	48.5%	55.4%	54.1%	41.9%
(3) Fair	15.4%	11.7%	18.1%	0.0%	27.8%	21.2%	13.8%	9.8%	14.9%
(4) Poor	2.7%	1.8%	3.6%	0.0%	0.0%	3.0%	4.6%	3.3%	1.4%
Average	**1.87**	**1.75**	**1.99**	**1.00**	**1.94**	**2.00**	**1.97**	**1.84**	**1.76**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=85	*n=134*	*n=39*	*n=8*	*n=35*	*n=28*	*n=56*	*n=132*
(1) Excellent	23.5%	34.3%	48.7%	50.0%	42.9%	39.3%	30.4%	29.5%
(2) Good	52.9%	49.3%	38.5%	25.0%	37.1%	35.7%	58.9%	51.5%
(3) Fair	17.6%	14.9%	12.8%	25.0%	14.3%	25.0%	5.4%	17.4%
(4) Poor	5.9%	1.5%	0.0%	0.0%	5.7%	0.0%	5.4%	1.5%
Average	**2.06**	**1.84**	**1.64**	**1.75**	**1.83**	**1.86**	**1.86**	**1.91**

Garbage collection: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=245	*n=103*	*n=132*	*n=1*	*n=16*	*n=30*	*n=63*	*n=57*	*n=70*
(1) High	75.5%	75.7%	75.0%	100.0%	56.3%	76.7%	82.5%	80.7%	67.1%
(2) Medium	22.9%	22.3%	24.2%	0.0%	37.5%	23.3%	15.9%	17.5%	31.4%
(3) Low	1.6%	1.9%	0.8%	0.0%	6.3%	0.0%	1.6%	1.8%	1.4%
Average	**1.26**	**1.26**	**1.26**	**1.00**	**1.50**	**1.23**	**1.19**	**1.21**	**1.34**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=81	*n=124*	*n=38*	*n=7*	*n=32*	*n=28*	*n=53*	*n=124*
(1) High	71.6%	79.8%	71.1%	85.7%	78.1%	67.9%	77.4%	75.0%
(2) Medium	27.2%	17.7%	28.9%	14.3%	18.8%	32.1%	20.8%	23.4%
(3) Low	1.2%	2.4%	0.0%	0.0%	3.1%	0.0%	1.9%	1.6%
Average	**1.30**	**1.23**	**1.29**	**1.14**	**1.25**	**1.32**	**1.25**	**1.27**

Recycling: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=259	*n=110*	*n=138*	*n=1*	*n=18*	*n=33*	*n=65*	*n=61*	*n=73*
(1) Excellent	39.0%	44.5%	34.1%	100.0%	50.0%	39.4%	29.2%	39.3%	43.8%
(2) Good	47.1%	45.5%	50.0%	0.0%	27.8%	51.5%	56.9%	45.9%	45.2%
(3) Fair	12.4%	8.2%	15.2%	0.0%	22.2%	9.1%	13.8%	11.5%	9.6%
(4) Poor	1.5%	1.8%	0.7%	0.0%	0.0%	0.0%	0.0%	3.3%	1.4%
Average	**1.76**	**1.67**	**1.83**	**1.00**	**1.72**	**1.70**	**1.85**	**1.79**	**1.68**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=85	*n=134*	*n=38*	*n=8*	*n=34*	*n=28*	*n=56*	*n=132*
(1) Excellent	31.8%	42.5%	39.5%	62.5%	47.1%	42.9%	35.7%	35.6%
(2) Good	48.2%	44.8%	55.3%	37.5%	41.2%	42.9%	51.8%	48.5%
(3) Fair	17.6%	11.2%	5.3%	0.0%	11.8%	14.3%	10.7%	13.6%
(4) Poor	2.4%	1.5%	0.0%	0.0%	0.0%	0.0%	1.8%	2.3%
Average	**1.91**	**1.72**	**1.66**	**1.38**	**1.65**	**1.71**	**1.79**	**1.83**

Recycling: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=246	*n=103*	*n=133*	*n=1*	*n=17*	*n=30*	*n=64*	*n=58*	*n=68*
(1) High	78.0%	76.7%	78.9%	100.0%	70.6%	83.3%	82.8%	79.3%	70.6%
(2) Medium	20.3%	22.3%	19.5%	0.0%	23.5%	16.7%	15.6%	17.2%	29.4%
(3) Low	1.6%	1.0%	1.5%	0.0%	5.9%	0.0%	1.6%	3.4%	0.0%
Average	**1.24**	**1.24**	**1.23**	**1.00**	**1.35**	**1.17**	**1.19**	**1.24**	**1.29**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=82	*n=125*	*n=37*	*n=7*	*n=32*	*n=28*	*n=52*	*n=126*
(1) High	72.0%	83.2%	73.0%	100.0%	81.3%	75.0%	76.9%	77.0%
(2) Medium	26.8%	14.4%	27.0%	0.0%	15.6%	25.0%	21.2%	21.4%
(3) Low	1.2%	2.4%	0.0%	0.0%	3.1%	0.0%	1.9%	1.6%
Average	**1.29**	**1.19**	**1.27**	**1.00**	**1.22**	**1.25**	**1.25**	**1.25**

Yard waste collection: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=234	*n=98*	*n=127*	*n=1*	*n=15*	*n=31*	*n=61*	*n=56*	*n=63*
(1) Excellent	30.3%	36.7%	24.4%	100.0%	26.7%	32.3%	19.7%	32.1%	38.1%
(2) Good	49.6%	43.9%	55.1%	0.0%	46.7%	45.2%	59.0%	48.2%	47.6%
(3) Fair	15.4%	12.2%	18.1%	0.0%	26.7%	16.1%	16.4%	14.3%	9.5%
(4) Poor	4.7%	7.1%	2.4%	0.0%	0.0%	6.5%	4.9%	5.4%	4.8%
Average	**1.94**	**1.90**	**1.98**	**1.00**	**2.00**	**1.97**	**2.07**	**1.93**	**1.81**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=80	*n=118*	*n=34*	*n=6*	*n=30*	*n=28*	*n=53*	*n=116*
(1) Excellent	23.8%	29.7%	47.1%	50.0%	46.7%	35.7%	22.6%	27.6%
(2) Good	51.3%	51.7%	38.2%	50.0%	26.7%	42.9%	64.2%	50.0%
(3) Fair	18.8%	13.6%	14.7%	0.0%	20.0%	21.4%	11.3%	15.5%
(4) Poor	6.3%	5.1%	0.0%	0.0%	6.7%	0.0%	1.9%	6.9%
Average	**2.08**	**1.94**	**1.68**	**1.50**	**1.87**	**1.86**	**1.92**	**2.02**

Yard waste collection: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=237	*n=99*	*n=129*	*n=1*	*n=16*	*n=30*	*n=63*	*n=55*	*n=65*
(1) High	67.1%	66.7%	67.4%	100.0%	62.5%	70.0%	66.7%	67.3%	64.6%
(2) Medium	30.0%	31.3%	29.5%	0.0%	37.5%	26.7%	31.7%	25.5%	33.8%
(3) Low	3.0%	2.0%	3.1%	0.0%	0.0%	3.3%	1.6%	7.3%	1.5%
Average	**1.36**	**1.35**	**1.36**	**1.00**	**1.38**	**1.33**	**1.35**	**1.40**	**1.37**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=80	*n=120*	*n=35*	*n=7*	*n=30*	*n=28*	*n=51*	*n=120*
(1) High	58.8%	71.7%	68.6%	100.0%	70.0%	71.4%	60.8%	66.7%
(2) Medium	40.0%	24.2%	28.6%	0.0%	26.7%	28.6%	35.3%	30.0%
(3) Low	1.3%	4.2%	2.9%	0.0%	3.3%	0.0%	3.9%	3.3%
Average	**1.43**	**1.33**	**1.34**	**1.00**	**1.33**	**1.29**	**1.43**	**1.37**

GIS Mapping: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=62	n=26	n=34	n=1	n=5	n=9	n=13	n=17	n=13
(1) Excellent	16.1%	19.2%	14.7%	100.0%	0.0%	33.3%	23.1%	0.0%	23.1%
(2) Good	58.1%	69.2%	50.0%	0.0%	60.0%	55.6%	53.8%	76.5%	46.2%
(3) Fair	22.6%	7.7%	35.3%	0.0%	40.0%	11.1%	23.1%	23.5%	23.1%
(4) Poor	3.2%	3.8%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	7.7%
Average	**2.13**	**1.96**	**2.21**	**1.00**	**2.40**	**1.78**	**2.00**	**2.24**	**2.15**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=23	n=34	n=4	n=3	n=7	n=4	n=15	n=32
(1) Excellent	8.7%	17.6%	25.0%	33.3%	28.6%	25.0%	26.7%	6.3%
(2) Good	60.9%	58.8%	50.0%	66.7%	42.9%	50.0%	60.0%	59.4%
(3) Fair	30.4%	20.6%	0.0%	0.0%	28.6%	25.0%	13.3%	28.1%
(4) Poor	0.0%	2.9%	25.0%	0.0%	0.0%	0.0%	0.0%	6.3%
Average	**2.22**	**2.09**	**2.25**	**1.67**	**2.00**	**2.00**	**1.87**	**2.34**

GIS Mapping: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=143	n=59	n=77	n=1	n=11	n=22	n=36	n=38	n=30
(1) High	18.2%	16.9%	20.8%	100.0%	18.2%	13.6%	19.4%	10.5%	30.0%
(2) Medium	46.2%	40.7%	48.1%	0.0%	63.6%	50.0%	41.7%	47.4%	43.3%
(3) Low	35.7%	42.4%	31.2%	0.0%	18.2%	36.4%	38.9%	42.1%	26.7%
Average	**2.17**	**2.25**	**2.10**	**1.00**	**2.00**	**2.23**	**2.19**	**2.32**	**1.97**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=52	n=68	n=22	n=6	n=19	n=18	n=32	n=67
(1) High	21.2%	10.3%	31.8%	16.7%	26.3%	16.7%	21.9%	14.9%
(2) Medium	42.3%	52.9%	36.4%	50.0%	36.8%	44.4%	53.1%	46.3%
(3) Low	36.5%	36.8%	31.8%	33.3%	36.8%	38.9%	25.0%	38.8%
Average	**2.15**	**2.26**	**2.00**	**2.17**	**2.11**	**2.22**	**2.03**	**2.24**

Ease of Water Billing Service: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=246	*n=107*	*n=129*	*n=1*	*n=18*	*n=29*	*n=60*	*n=58*	*n=73*
(1) Excellent	40.2%	43.0%	36.4%	100.0%	44.4%	37.9%	33.3%	39.7%	46.6%
(2) Good	50.4%	49.5%	51.9%	0.0%	44.4%	55.2%	53.3%	51.7%	47.9%
(3) Fair	7.7%	6.5%	9.3%	0.0%	11.1%	3.4%	11.7%	8.6%	4.1%
(4) Poor	1.6%	0.9%	2.3%	0.0%	0.0%	3.4%	1.7%	0.0%	1.4%
Average	**1.71**	**1.65**	**1.78**	**1.00**	**1.67**	**1.72**	**1.82**	**1.69**	**1.60**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=81	*n=126*	*n=37*	*n=7*	*n=32*	*n=27*	*n=53*	*n=126*
(1) Excellent	30.9%	43.7%	45.9%	28.6%	53.1%	44.4%	37.7%	37.3%
(2) Good	56.8%	47.6%	48.6%	57.1%	40.6%	44.4%	52.8%	53.2%
(3) Fair	12.3%	6.3%	2.7%	14.3%	6.3%	11.1%	5.7%	7.9%
(4) Poor	0.0%	2.4%	2.7%	0.0%	0.0%	0.0%	3.8%	1.6%
Average	**1.81**	**1.67**	**1.62**	**1.86**	**1.53**	**1.67**	**1.75**	**1.74**

Ease of Water Billing Service: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=240	*n=102*	*n=128*	*n=1*	*n=16*	*n=28*	*n=62*	*n=56*	*n=69*
(1) High	39.6%	37.3%	40.6%	100.0%	31.3%	39.3%	37.1%	41.1%	43.5%
(2) Medium	52.5%	53.9%	53.1%	0.0%	50.0%	50.0%	56.5%	53.6%	50.7%
(3) Low	7.9%	8.8%	6.3%	0.0%	18.8%	10.7%	6.5%	5.4%	5.8%
Average	**1.68**	**1.72**	**1.66**	**1.00**	**1.88**	**1.71**	**1.69**	**1.64**	**1.62**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=80	*n=121*	*n=37*	*n=7*	*n=32*	*n=28*	*n=50*	*n=122*
(1) High	31.3%	41.3%	48.6%	42.9%	40.6%	25.0%	50.0%	38.5%
(2) Medium	58.8%	50.4%	48.6%	57.1%	53.1%	60.7%	46.0%	52.5%
(3) Low	10.0%	8.3%	2.7%	0.0%	6.3%	14.3%	4.0%	9.0%
Average	**1.79**	**1.67**	**1.54**	**1.57**	**1.66**	**1.89**	**1.54**	**1.70**

Promoting the Village to attract visitors: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=159	*n=65*	*n=86*	*n=1*	*n=12*	*n=23*	*n=42*	*n=33*	*n=43*
(1) Excellent	10.7%	13.8%	8.1%	100.0%	0.0%	13.0%	7.1%	6.1%	16.3%
(2) Good	44.0%	41.5%	46.5%	0.0%	58.3%	39.1%	42.9%	42.4%	46.5%
(3) Fair	28.3%	26.2%	31.4%	0.0%	16.7%	43.5%	26.2%	39.4%	18.6%
(4) Poor	17.0%	18.5%	14.0%	0.0%	25.0%	4.3%	23.8%	12.1%	18.6%
Average	**2.52**	**2.49**	**2.51**	**1.00**	**2.67**	**2.39**	**2.67**	**2.58**	**2.40**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=56	*n=80*	*n=21*	*n=7*	*n=22*	*n=14*	*n=31*	*n=85*
(1) Excellent	7.1%	10.0%	19.0%	14.3%	22.7%	14.3%	3.2%	9.4%
(2) Good	41.1%	43.8%	52.4%	57.1%	36.4%	42.9%	51.6%	42.4%
(3) Fair	28.6%	30.0%	23.8%	28.6%	27.3%	28.6%	35.5%	25.9%
(4) Poor	23.2%	16.3%	4.8%	0.0%	13.6%	14.3%	9.7%	22.4%
Average	**2.68**	**2.53**	**2.14**	**2.14**	**2.32**	**2.43**	**2.52**	**2.61**

Promoting the Village to attract visitors: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=215	*n=90*	*n=117*	*n=1*	*n=15*	*n=28*	*n=57*	*n=52*	*n=56*
(1) High	37.2%	35.6%	38.5%	100.0%	40.0%	32.1%	38.6%	30.8%	42.9%
(2) Medium	49.8%	50.0%	49.6%	0.0%	60.0%	46.4%	45.6%	55.8%	50.0%
(3) Low	13.0%	14.4%	12.0%	0.0%	0.0%	21.4%	15.8%	13.5%	7.1%
Average	**1.76**	**1.79**	**1.74**	**1.00**	**1.60**	**1.89**	**1.77**	**1.83**	**1.64**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=75	*n=104*	*n=34*	*n=7*	*n=29*	*n=26*	*n=48*	*n=104*
(1) High	33.3%	34.6%	50.0%	57.1%	44.8%	26.9%	39.6%	35.6%
(2) Medium	50.7%	52.9%	41.2%	42.9%	44.8%	61.5%	45.8%	51.0%
(3) Low	16.0%	12.5%	8.8%	0.0%	10.3%	11.5%	14.6%	13.5%
Average	**1.83**	**1.78**	**1.59**	**1.43**	**1.66**	**1.85**	**1.75**	**1.78**

Overall General Services: Quality

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=252	*n=107*	*n=134*	*n=1*	*n=17*	*n=33*	*n=65*	*n=59*	*n=69*
(1) Excellent	21.0%	22.4%	19.4%	100.0%	23.5%	21.2%	15.4%	18.6%	29.0%
(2) Good	61.5%	63.6%	61.9%	0.0%	58.8%	66.7%	64.6%	66.1%	55.1%
(3) Fair	16.7%	13.1%	17.9%	0.0%	17.6%	12.1%	16.9%	15.3%	15.9%
(4) Poor	0.8%	0.9%	0.7%	0.0%	0.0%	0.0%	3.1%	0.0%	0.0%
Average	**1.97**	**1.93**	**2.00**	**1.00**	**1.94**	**1.91**	**2.08**	**1.97**	**1.87**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=81	*n=132*	*n=37*	*n=8*	*n=35*	*n=28*	*n=53*	*n=127*
(1) Excellent	9.9%	22.7%	35.1%	12.5%	31.4%	25.0%	20.8%	18.1%
(2) Good	67.9%	59.8%	56.8%	87.5%	42.9%	67.9%	69.8%	59.8%
(3) Fair	19.8%	17.4%	8.1%	0.0%	22.9%	7.1%	9.4%	21.3%
(4) Poor	2.5%	0.0%	0.0%	0.0%	2.9%	0.0%	0.0%	0.8%
Average	**2.15**	**1.95**	**1.73**	**1.88**	**1.97**	**1.82**	**1.89**	**2.05**

Overall General Services: Importance

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=239	*n=101*	*n=128*	*n=1*	*n=16*	*n=28*	*n=61*	*n=58*	*n=67*
(1) High	46.0%	44.6%	46.9%	100.0%	43.8%	39.3%	47.5%	46.6%	47.8%
(2) Medium	50.6%	54.5%	50.0%	0.0%	43.8%	57.1%	50.8%	51.7%	52.2%
(3) Low	3.3%	1.0%	3.1%	0.0%	12.5%	3.6%	1.6%	1.7%	0.0%
Average	**1.57**	**1.56**	**1.56**	**1.00**	**1.69**	**1.64**	**1.54**	**1.55**	**1.52**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=80	*n=119*	*n=38*	*n=7*	*n=32*	*n=28*	*n=50*	*n=122*
(1) High	38.8%	48.7%	50.0%	71.4%	37.5%	46.4%	52.0%	44.3%
(2) Medium	55.0%	49.6%	47.4%	28.6%	56.3%	50.0%	44.0%	53.3%
(3) Low	6.3%	1.7%	2.6%	0.0%	6.3%	3.6%	4.0%	2.5%
Average	**1.68**	**1.53**	**1.53**	**1.29**	**1.69**	**1.57**	**1.52**	**1.58**

8. Please rate the performance of the Village employee(s) you interacted with during your most recent contact

Knowledgeable

		Gender		Age					
	Overall	Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=160	*n=65*	*n=86*	*n=0*	*n=13*	*n=25*	*n=38*	*n=36*	*n=43*
(1) Excellent	56.9%	66.2%	48.8%	-	53.8%	72.0%	47.4%	44.4%	67.4%
(2) Good	34.4%	29.2%	40.7%	-	38.5%	20.0%	44.7%	44.4%	25.6%
(3) Fair	6.9%	3.1%	10.5%	-	0.0%	8.0%	5.3%	11.1%	7.0%
(4) Poor	1.9%	1.5%	0.0%	-	7.7%	0.0%	2.6%	0.0%	0.0%
Average	**1.54**	**1.40**	**1.62**	**-**	**1.62**	**1.36**	**1.63**	**1.67**	**1.40**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=55	*n=83*	*n=21*	*n=6*	*n=21*	*n=16*	*n=35*	*n=81*
(1) Excellent	50.9%	56.6%	71.4%	83.3%	61.9%	56.3%	62.9%	51.9%
(2) Good	45.5%	31.3%	19.0%	16.7%	33.3%	37.5%	31.4%	37.0%
(3) Fair	3.6%	8.4%	9.5%	0.0%	0.0%	6.3%	5.7%	8.6%
(4) Poor	0.0%	3.6%	0.0%	0.0%	4.8%	0.0%	0.0%	2.5%
Average	**1.53**	**1.59**	**1.38**	**1.17**	**1.48**	**1.50**	**1.43**	**1.62**

Responsive

		Gender		Age					
	Overall	Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=162	*n=66*	*n=88*	*n=0*	*n=13*	*n=25*	*n=38*	*n=35*	*n=46*
(1) Excellent	58.0%	66.7%	51.1%	-	61.5%	68.0%	50.0%	45.7%	67.4%
(2) Good	29.0%	24.2%	34.1%	-	23.1%	20.0%	36.8%	34.3%	26.1%
(3) Fair	7.4%	3.0%	11.4%	-	7.7%	12.0%	7.9%	14.3%	0.0%
(4) Poor	5.6%	6.1%	3.4%	-	7.7%	0.0%	5.3%	5.7%	6.5%
Average	**1.60**	**1.48**	**1.67**	**-**	**1.62**	**1.44**	**1.68**	**1.80**	**1.46**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=55	*n=85*	*n=21*	*n=6*	*n=21*	*n=16*	*n=34*	*n=84*
(1) Excellent	50.9%	60.0%	66.7%	83.3%	57.1%	68.8%	61.8%	53.6%
(2) Good	40.0%	23.5%	23.8%	16.7%	33.3%	25.0%	26.5%	31.0%
(3) Fair	7.3%	9.4%	0.0%	0.0%	4.8%	6.3%	8.8%	7.1%
(4) Poor	1.8%	7.1%	9.5%	0.0%	4.8%	0.0%	2.9%	8.3%
Average	**1.60**	**1.64**	**1.52**	**1.17**	**1.57**	**1.38**	**1.53**	**1.70**

Courteous

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=162	*n=66*	*n=87*	*n=0*	*n=13*	*n=25*	*n=38*	*n=36*	*n=45*
(1) Excellent	61.1%	74.2%	49.4%	-	61.5%	72.0%	47.4%	52.8%	73.3%
(2) Good	27.8%	19.7%	36.8%	-	23.1%	20.0%	44.7%	30.6%	20.0%
(3) Fair	7.4%	3.0%	11.5%	-	7.7%	4.0%	5.3%	13.9%	4.4%
(4) Poor	3.7%	3.0%	2.3%	-	7.7%	4.0%	2.6%	2.8%	2.2%
Average	**1.54**	**1.35**	**1.67**	**-**	**1.62**	**1.40**	**1.63**	**1.67**	**1.36**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=56	*n=84*	*n=21*	*n=6*	*n=21*	*n=16*	*n=35*	*n=83*
(1) Excellent	55.4%	61.9%	71.4%	83.3%	61.9%	68.8%	68.6%	55.4%
(2) Good	35.7%	25.0%	19.0%	16.7%	23.8%	25.0%	25.7%	31.3%
(3) Fair	8.9%	6.0%	9.5%	0.0%	9.5%	6.3%	5.7%	8.4%
(4) Poor	0.0%	7.1%	0.0%	0.0%	4.8%	0.0%	0.0%	4.8%
Average	**1.54**	**1.58**	**1.38**	**1.17**	**1.57**	**1.38**	**1.37**	**1.63**

Overall

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=163	*n=66*	*n=88*	*n=0*	*n=13*	*n=25*	*n=38*	*n=36*	*n=46*
(1) Excellent	58.3%	69.7%	48.9%	-	61.5%	72.0%	50.0%	44.4%	67.4%
(2) Good	31.3%	24.2%	38.6%	-	23.1%	20.0%	39.5%	41.7%	26.1%
(3) Fair	6.1%	3.0%	9.1%	-	7.7%	4.0%	7.9%	11.1%	2.2%
(4) Poor	4.3%	3.0%	3.4%	-	7.7%	4.0%	2.6%	2.8%	4.3%
Average	**1.56**	**1.39**	**1.67**	**-**	**1.62**	**1.40**	**1.63**	**1.72**	**1.43**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=56	*n=85*	*n=21*	*n=6*	*n=21*	*n=16*	*n=35*	*n=84*
(1) Excellent	51.8%	58.8%	71.4%	83.3%	57.1%	68.8%	65.7%	52.4%
(2) Good	42.9%	27.1%	19.0%	16.7%	33.3%	25.0%	28.6%	34.5%
(3) Fair	5.4%	7.1%	4.8%	0.0%	4.8%	6.3%	5.7%	7.1%
(4) Poor	0.0%	7.1%	4.8%	0.0%	4.8%	0.0%	0.0%	6.0%
Average	**1.54**	**1.62**	**1.43**	**1.17**	**1.57**	**1.38**	**1.40**	**1.67**

9. How likely are you to recommend living in Algonquin to someone who asks?

	Overall	Gender		Age					
		Male	Female	18 - 25	26 - 35	36 - 45	46 - 55	56 - 65	Over 65
	n=253	*n=108*	*n=134*	*n=1*	*n=18*	*n=32*	*n=64*	*n=61*	*n=70*
(1) Very Likely	43.9%	44.4%	43.3%	100.0%	44.4%	50.0%	34.4%	36.1%	55.7%
(2) Likely	36.8%	37.0%	36.6%	0.0%	44.4%	40.6%	42.2%	39.3%	28.6%
(3) Neither Likely nor Unlikely	14.2%	13.9%	14.9%	0.0%	11.1%	6.3%	14.1%	21.3%	11.4%
(4) Unlikely	3.6%	3.7%	3.7%	0.0%	0.0%	3.1%	6.3%	3.3%	2.9%
(5) Very Unlikely	1.6%	0.9%	1.5%	0.0%	0.0%	0.0%	3.1%	0.0%	1.4%
Average	**1.82**	**1.80**	**1.84**	**1.00**	**1.67**	**1.63**	**2.02**	**1.92**	**1.66**

	Location			Residency				
	East	Central	West	Under 1	1 to 5	6 to 10	11 to 15	Over 15
	n=80	*n=132*	*n=39*	*n=8*	*n=35*	*n=27*	*n=53*	*n=129*
(1) Very Likely	40.0%	43.2%	53.8%	62.5%	40.0%	55.6%	43.4%	41.9%
(2) Likely	37.5%	39.4%	25.6%	37.5%	42.9%	18.5%	35.8%	38.8%
(3) Neither Likely nor Unlikely	15.0%	13.6%	15.4%	0.0%	14.3%	25.9%	11.3%	14.0%
(4) Unlikely	5.0%	3.0%	2.6%	0.0%	2.9%	0.0%	7.5%	3.1%
(5) Very Unlikely	2.5%	0.8%	2.6%	0.0%	0.0%	0.0%	1.9%	2.3%
Average	**1.93**	**1.79**	**1.74**	**1.38**	**1.80**	**1.70**	**1.89**	**1.85**

Quality of Life Rankings

Quality Rating	2012 Rank	2013 Rank	2014 Rank	2015 Rank	2015 Value
Your neighborhood as a place to live	2	2	2	1	1.62
Algonquin as a place to live	3	3	3	2	1.69
Shopping opportunities	1	1	1	3	1.72
Algonquin as a place to raise children	4	4	4	4	1.80
Cleanliness of Algonquin	5	5	5	5	1.80
Algonquin compared to other communities in the area	7	8	8	6	1.98
Quality of overall natural environment in Algonquin	10	9	11	7	1.98
Overall quality of businesses and services in Algonquin	6	6	6	8	2.00
Overall appearance of Algonquin	8	7	7	9	2.00
Availability of paths and walking trails	12	11	12	10	2.04
Overall image or reputation of Algonquin	11	13	10	11	2.05
Variety of housing options	9	10	9	12	2.08
Ease of walking in Algonquin	14	15	15	13	2.20
Overall direction that Algonquin is taking	15	14	14	14	2.26
Recreational opportunities	16	16	18	15	2.31
Opportunities to participate in social events and activities	17	17	16	16	2.32
Ease of bicycle travel in Algonquin	18	19	17	17	2.34
Overall quality of new development in Algonquin	16	12	13	18	2.35
Algonquin as a place to work	19	18	19	19	2.48
Value of services for the taxes paid to the Village of Algonquin	20	20	20	20	2.60
Ease of car travel in Algonquin	22	22	21	21	2.67
Employment opportunities	21	21	22	22	2.79
Traffic flow on major streets	23	23	23	23	2.99

Each Quality of Life area is ranked by their Quality rating score. The service areas are ordered by their current year ranking. For example, "Your neighborhood as a place to live" is listed first because it ranked first. Next to the current year's ranking for 2015 is the actual value of the responses.

Quality and Importance Rankings

Quality Rating	2013 Rank	2014 Rank	2015 Rank	2015 Value
911 services	1	1	1	1.57
Online payment options	5	6	2	1.70
Ease of water billing services	4	3	3	1.71
Crime prevention	8	8	4	1.75
Recycling	2	2	5	1.76
Quality of Village parks	12	7	6	1.81
Village newsletter	10	12	7	1.83
Responding to citizen calls	6	4	8	1.84
Park maintenance	9	5	9	1.85
Algonquin e-News	17	10	10	1.87
Garbage collections	3	13	11	1.87
Preservation of natural areas	16	9	12	1.88
Public property maintenance	13	15	13	1.92
Yard waste collection	7	18	14	1.94
Sewer services	15	14	15	1.94
Overall General Services	14	19	16	1.97
Pedestrian and bicycle paths	23	25	17	1.99
Website	22	16	18	2.00
Overall Parks and Recreation	24	17	19	2.02
Public property beautification	19	20	20	2.02
Overall Public Works	21	24	21	2.06
Stormwater drainage	26	27	22	2.08
Overall Police Services	11	11	23	2.09
Urban forestry program	18	21	24	2.09
Street sweeping	28	38	25	2.11
GIS mapping	20	22	26	2.13
Social media	30	28	27	2.13
Snow/ice removal	25	29	28	2.13
Special events	38	30	29	2.15
Tree trimming	29	32	30	2.15
Patrol services	27	26	31	2.17
Recreation programs	41	33	32	2.17
Ease/efficiency of obtaining permits	34	23	33	2.18
Traffic enforcement	33	31	34	2.18
Street lighting	32	36	35	2.19
Drinking water	40	37	36	2.24
Recreation facilities	44	35	37	2.27
Overall Community Development	37	34	38	2.28
Street maintenance	31	43	39	2.28
Code enforcement	36	41	40	2.30
Land use, planning/zoning	43	42	41	2.32
Street improvement	35	44	42	2.39
Economic development	39	39	43	2.42
Sidewalk maintenance	42	40	44	2.45
Promoting Village to visitors	45	45	45	2.52

Importance Rating	2013 Rank	2014 Rank	2015 Rank	2015 Value
911 services	1	1	1	1.05
Crime prevention	2	2	2	1.06
Snow/ice removal	5	4	3	1.13
Overall Police Services	4	3	4	1.14
Drinking water	3	5	5	1.15
Recycling	8	8	6	1.24
Garbage collections	7	6	7	1.26
Street maintenance	11	7	8	1.26
Patrol services	10	9	9	1.31
Sewer services	9	10	10	1.32
Yard waste collection	12	11	11	1.36
Stormwater drainage	13	14	12	1.36
Street improvement	15	13	13	1.40
Street lighting	14	15	14	1.40
Overall Public Works	16	12	15	1.43
Economic development	17	16	16	1.52
Land use, planning/zoning	18	18	17	1.52
Preservation of natural areas	26	24	18	1.54
Recreation programs	33	17	19	1.55
Quality of Village parks	19	20	20	1.56
Overall General Services	24	22	21	1.57
Traffic enforcement	22	21	22	1.58
Overall Community Development	21	19	23	1.59
Overall Parks and Recreation	27	26	24	1.59
Public property maintenance	25	23	25	1.60
Code enforcement	29	25	26	1.61
Sidewalk maintenance	23	28	27	1.61
Responding to citizen calls	6	32	28	1.66
Ease of water billing services	28	27	29	1.68
Ease/efficiency of obtaining permits	31	29	30	1.71
Recreation facilities	32	33	31	1.71
Public property beautification	34	30	32	1.75
Pedestrian and bicycle paths	30	31	33	1.76
Promoting Village to visitors	39	38	34	1.76
Park maintenance	20	35	35	1.78
Village newsletter	37	36	36	1.81
Website	40	34	37	1.83
Tree trimming	38	40	38	1.83
Special events	41	42	39	1.84
Urban forestry program	36	39	40	1.87
Online payment options	35	37	41	1.88
Street sweeping	42	41	42	1.88
Algonquin e-News	43	43	43	2.01
GIS mapping	44	44	44	2.17
Social media	45	45	45	2.27

2015 Algonquin Community Survey – Page 1

Please complete the 2015 Community Survey if you are an adult (anyone 18 years or older) in your household. Please circle the response that best describes your opinion for each question. Your responses are anonymous and will be reported in aggregate form only. Thank you for your assistance!

Please return the completed questionnaire by October 9, 2015. *Postage is pre-paid, so please make sure the "Return to" side of this form is facing up prior to mailing. Thank you again for participating.*

1. Please indicate how you would describe the following quality of life measures in Algonquin:

	Excellent	Good	Fair	Poor	Don't Know
Algonquin as a place to live	1	2	3	4	N
Your neighborhood as a place to live	1	2	3	4	N
Algonquin as a place to raise children	1	2	3	4	N
Algonquin as a place to work	1	2	3	4	N
Algonquin compared to other communities in the area	1	2	3	4	N
Overall appearance of Algonquin	1	2	3	4	N
Cleanliness of Algonquin	1	2	3	4	N
Overall quality of new development in Algonquin	1	2	3	4	N
Variety of housing options	1	2	3	4	N
Overall quality of businesses and services in Algonquin	1	2	3	4	N
Shopping opportunities	1	2	3	4	N
Recreational opportunities	1	2	3	4	N
Employment opportunities	1	2	3	4	N
Opportunities to participate in social events and activities	1	2	3	4	N
Ease of car travel in Algonquin	1	2	3	4	N
Ease of bicycle travel in Algonquin	1	2	3	4	N
Ease of walking in Algonquin	1	2	3	4	N
Availability of paths and walking trails	1	2	3	4	N
Traffic flow on major streets	1	2	3	4	N
Quality of overall natural environment in Algonquin	1	2	3	4	N
Value of services for the taxes paid to the Village of Algonquin	1	2	3	4	N
Overall direction that Algonquin is taking	1	2	3	4	N
Overall image or reputation of Algonquin	1	2	3	4	N

2. To what degree, if at all, are run-down buildings, weed lots or junk vehicles a problem in Algonquin?

O Not a problem O Minor problem O Moderate problem O Major problem O Don't know

3. Please rate how safe you feel:

	Very Safe	Somewhat Safe	Neither Safe nor Unsafe	Somewhat Unsafe	Very Unsafe	Don't Know
In your neighborhood during the day	1	2	3	4	5	N
In your neighborhood after dark.	1	2	3	4	5	N

4. During the past 12 months, were you or anyone in your household the victim of any crime in Algonquin?

O Yes → *Go to #5* O No → *Go to #6* O Don't know → *Go to #6*

5. If yes, was this crime (these crimes) reported to the police?

O Yes O No O Don't know

6. The following section lists specific services provided by the Village. Please rate both the quality and importance of the Village service by circling your answer for each specific service statement.

	Please rate the quality of this service					*Please rate the level of importance that this service be provided*			
Police/Public Safety	**Excellent**	**Good**	**Fair**	**Poor**	**Don't Know**	**High**	**Medium**	**Low**	**Don't Know**
Crime prevention	1	2	3	4	N	1	2	3	N
Patrol services	1	2	3	4	N	1	2	3	N
Traffic enforcement	1	2	3	4	N	1	2	3	N
911 services	1	2	3	4	N	1	2	3	N
Responding to citizen calls	1	2	3	4	N	1	2	3	N
Overall Police services	1	2	3	4	N	1	2	3	N

2015 Algonquin Community Survey – Page 2

	Please rate the quality of this service					*Please rate the level of importance that this service be provided*			
Public Works/ Infrastructure	**Excellent**	**Good**	**Fair**	**Poor**	**Don't Know**	**High**	**Medium**	**Low**	**Don't Know**
Street maintenance	1	2	3	4	N	1	2	3	N
Street improvement	1	2	3	4	N	1	2	3	N
Street sweeping	1	2	3	4	N	1	2	3	N
Street lighting	1	2	3	4	N	1	2	3	N
Snow/ice removal	1	2	3	4	N	1	2	3	N
Sidewalk maintenance	1	2	3	4	N	1	2	3	N
Stormwater drainage	1	2	3	4	N	1	2	3	N
Drinking water	1	2	3	4	N	1	2	3	N
Sewer services	1	2	3	4	N	1	2	3	N
Urban forestry program	1	2	3	4	N	1	2	3	N
Tree trimming	1	2	3	4	N	1	2	3	N
Pedestrian & bicycle paths	1	2	3	4	N	1	2	3	N
Public property maintenance	1	2	3	4	N	1	2	3	N
Public property beautification	1	2	3	4	N	1	2	3	N
Overall Public Works	1	2	3	4	N	1	2	3	N

Parks/Recreation	**Excellent**	**Good**	**Fair**	**Poor**	**Don't Know**	**High**	**Medium**	**Low**	**Don't Know**
Quality of Village parks	1	2	3	4	N	1	2	3	N
Parks maintenance	1	2	3	4	N	1	2	3	N
Recreation programs	1	2	3	4	N	1	2	3	N
Special Events	1	2	3	4	N	1	2	3	N
Recreation facilities	1	2	3	4	N	1	2	3	N
Preservation of natural areas (open space, wetlands, etc.)	1	2	3	4	N	1	2	3	N
Overall Parks/Recreation	1	2	3	4	N	1	2	3	N

Community Development	**Excellent**	**Good**	**Fair**	**Poor**	**Don't Know**	**High**	**Medium**	**Low**	**Don't Know**
Land use, planning/zoning	1	2	3	4	N	1	2	3	N
Code enforcement (weeds, property maintenance, etc.)	1	2	3	4	N	1	2	3	N
Economic development	1	2	3	4	N	1	2	3	N
Ease and efficiency of obtaining permits	1	2	3	4	N	1	2	3	N
Overall Community Development	1	2	3	4	N	1	2	3	N

General Services	**Excellent**	**Good**	**Fair**	**Poor**	**Don't Know**	**High**	**Medium**	**Low**	**Don't Know**
Online payment options	1	2	3	4	N	1	2	3	N
Website (www.algonquin.org)	1	2	3	4	N	1	2	3	N
Village Newsletter	1	2	3	4	N	1	2	3	N
Algonquin e-News	1	2	3	4	N	1	2	3	N
Social Media (Facebook, Twitter, etc.)	1	2	3	4	N	1	2	3	N
GIS Mapping (www.algonquin.org/gis)	1	2	3	4	N	1	2	3	N
Garbage collection	1	2	3	4	N	1	2	3	N
Recycling	1	2	3	4	N	1	2	3	N
Yard waste collection	1	2	3	4	N	1	2	3	N
Ease of water billing services	1	2	3	4	N	1	2	3	N
Promoting the Village to attract visitors	1	2	3	4	N	1	2	3	N
Overall General Services	1	2	3	4	N	1	2	3	N

2015 Algonquin Community Survey – Page 3

7. Have you had any in-person, phone or email contact with an employee of the Village of Algonquin within the last 12 months (including police, counter staff, inspectors, or any others)?

O Yes → *Go to #8* O No → *Go to #9* O Don't know → *Go to #9*

8. Please rate the performance of the Village employee(s) you interacted with during your most recent contact?

	Excellent	Good	Fair	Poor	Don't Know
Knowledgeable	1	2	3	4	N
Responsive	1	2	3	4	N
Courteous	1	2	3	4	N
Overall	1	2	3	4	N

9. Please indicate how likely or unlikely you are to do each of the following:

	Very Likely	Likely	Neither Likely or Unlikely	Unlikely	Very Unlikely	Don't Know
Recommend living in Algonquin to someone who asks	1	2	3	4	5	N
Remain in Algonquin for the next five years	1	2	3	4	5	N

10. How long have you been a resident of Algonquin?

O Less than 1 year O 1 – 5 years O 6 – 10 years O 11 – 15 years O Over 15 years

11. In what type of home do you currently live?

O Single family house O Townhome/Duplex O Condominium/Apartment O Other

12. Please indicate your current housing status.

O Own O Rent

13. Do any children age 17 or under live in your household?

O Yes O No

14. Are you or any other member/s of your household aged 65 or older?

O Yes O No

15. Please indicate your age.

O 18 - 25 O 26 – 35 O 36 – 45 O 46 – 55 O 56 – 65 O Over 65

16. Please indicate your gender.

O Male O Female

17. In what area of Algonquin do you reside?

O East of the Fox River O West of the Fox River, East of Randall Road O West of Randall Road

Please explain your answers for the questions above or leave any suggestions for future goals for the Village of Algonquin, indicate below. (Please note Village services do not include schools, fire department, or library.)

_____

_____

_____

_____

_____

_____

*Please return the completed questionnaire by **October 9, 2015**. **Postage is pre-paid**; just make sure the "Return to" side of this form is facing up prior to mailing. You may also drop off at Ganek Municipal Center, 2200 Harnish Drive. Thank you for participating!*

VILLAGE OF ALGONQUIN
2200 HARNISH DRIVE
ALGONQUIN, IL 60102

PRE-SORTED
Standard
U.S. Postage
PAID
Algonquin, Illinois
Permit No. 33

Please remove or black out label if anonymity is an issue

2015 Algonquin Community Survey

Dear Resident:

Your household has been selected at random to participate in a project that will help shape the future of Algonquin. You are one of approximately 1,500 randomly selected residents who have the opportunity to participate.

The *2015 Community Survey* will be used to help the Village Board make decisions that affect our community. The results will also be used as a baseline comparison with other future surveys to track the Village's progress in meeting community needs, so we do hope you will participate.

To ensure survey results are truly representative of resident opinion, it is very important that each survey be completed and returned by an adult (anyone 18 years or older) in your household. **We ask that you respond as soon as possible, but no later than October 9, 2015.**

Results are reported in aggregate form; therefore, **your responses will remain completely anonymous.** If you have any questions about the *2015 Community Survey*, please contact the Village Manager's Office at 847-658-2700, or contact us online at www.algonquin.org.

Thank you for your interest and involvement in this project. We look forward to your participation in shaping the future of Algonquin!

Sincerely,

John C. Schmitt
Village President

Tim Schloneger
Village Manager

Please Tape Your Completed Form Closed

Return to:
VILLAGE OF ALGONQUIN
2200 HARNISH DRIVE
ALGONQUIN, IL 60102

POSTAGE WILL BE PAID BY ADDRESSEE